



CHANGING HEALTH CARE THROUGH MEDICATION THERAPY MANAGEMENT

COVID-19 Update, Risk Eligibility Update, Documentation

COVID-19 Update

Due to the novel Coronavirus pandemic and efforts to reduce face-to-face interactions, TennCare initially waived the requirement of an in-person visit for the first MTM encounter until June 1, 2020. To continue maintaining these guidelines, the waiver has been extended through **August 31, 2020**. As a reminder, the appropriate billing codes are as follow:

MCO	Billing Codes	POS
Amerigroup	Face-to-Face (e.g. 99605, 99606)	02
Blue Cross Blue Shield	Telephonic (e.g. 98966, 98967, and 98968)	02
UnitedHealthCare	Face-to-Face (e.g. 99605, 99606) or Telephonic (e.g. 98966, 98967, and 98968)	02

Risk Eligibility Expansion

TennCare has been working closely with Altruista Health to expand the risk eligibility in the CCT to include those members who fall into the **“Moderate Risk”** category. The intent of this update is to capture additional TennCare members who would otherwise fail to qualify for the MTM program. Testing for this expansion is currently underway and is expected to go into effect by **July 6, 2020**.

The requirements for the new Moderate risk are as follows:

- Reimbursement Modifier: U5
- Case Rate: \$55
- Payment Limit: 2 Months
- Case Unit: 1 Unit for each case rate

Documentation

As previously mentioned, TennCare is working on a solution to improve the documentation aspect within the CCT. This includes the creation of a **“General Encounter”** activity tab in the CCT. This new addition allows the provider to document MTM encounters without the hassle of running multiple information scripts in the CCT. Implementation of this new update is expected to be released on **June 1, 2020**.



For additional details, please see the MTM operations manual which can be found on the TennCare [Medication Therapy Management Webpage](#). If you have any questions, please do not hesitate to contact a TennCare MTM team associate at TennCare.MTMPilot@tn.gov.

MTM Consultations

Are you challenged with how to start integrating the MTM pilot program OR are you interested in improving your MTM workflow process? We have an opportunity with potential solutions that may help you with the transition. The University of Tennessee Health and Science Center (UTHSC) are offering a special opportunity to help pharmacist participating in the MTM pilot program with on-site consultations.

The goal of the consultation is to help improve MTM pilot program adoption, implementation and operations by pharmacist participating in the pilot program. MTM pilot consultations will be conducted by Dr. Ken Hohmeier, subject matter expert in MTM. Dr. Hohmeier will utilize observation and feedback approach incorporating peer to peer coaching to foster positive improvements in the implementation of the MTM pilot program. As part of the on-site visit, Dr. Hohmeier will observe MTM encounters with interactions between patient and pharmacist. After on-site visit, Dr. Hohmeier will prepare and deliver a report including observations and solution recommendation to benefit pharmacist, primary care transformation organizations, and patients.

If you are interested in an on-site MTM consultation opportunity, please reach out to Dr. Hohmeier directly to coordinate a mutually agreeable time.

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Have Questions? Contact TennCare

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