

Scorecard FY11: Cycle and Monitoring Approach

Scorecard and Monitoring Cycles

The next version of the Scorecard will include all providers, except that an agency will not receive a Scorecard, or be subject to routine PAR or full Licensing reviews, in its accreditation year. DCS Licensing will continue to conduct unannounced visits regardless of accreditation or Scorecard factors.

Approach to Measuring and Monitoring Performance by Level

The Scorecard will provide benchmarks for providers based on the following contract levels: Level II, Level III and Foster Care (NDFH). PTC and Level IV contracts will not be included in the Scorecard. Secondary contracts that have less than 30 spells annually and that represent less than 10% of an agency's overall business will not be subject to routine PAR monitoring and will not receive a Scorecard. However, those contracts will be subject to Departmental desk reviews.

Each agency will receive a Scorecard on no more than two Scorecard contract levels in a given year. This approach will provide a more equitable sample size ratio for providers that serve more than two contract levels, when compared to agencies that only serve one or two contract levels.

Provider Scorecards for FY 2011

Alternative Youth Services
Camelot
Catholic Charities
Centerstone
CFT Continuum Services
Chambliss
Childhelp USA
Counseling & Consultation
Florence Crittenton
Goodwill
Keys

King's Daughter
Memphis Recovery Center
Middle Tn Collaborative
Omni Visions
Parkridge
Partnership
Porter Leath
Smoky Mtn Children's Home
Wayne Halfway House
Youth Town