

MCO TENNderCare Connection Contacts								
MCO	Region	Contact Person	Title	Address	City	Zip	Phone	E-Mail Address
UnitedHealthcare Community Plan	East	Pamela Hall	Pediatric Care Manager	2035 Lakeside Center Way, Suite 200	Knoxville	37922	877-367-1763 x 63917	pamela_j_hall@uhc.com
UnitedHealthcare Community Plan	Middle	Elliott Sparks	Director, Behavioral Health Care Management	8 Cadillac Dr., Suite 410	Brentwood	37027	615-493-9568	james_e_sparks@uhc.com
UnitedHealthcare Community Plan	Middle	Amanda Faulk	Pediatric Care Manager	8 Cadillac Dr., Suite 410	Brentwood	37027	615-493-9617	amanda_w_faulk@uhc.com
UnitedHealthcare Community Plan	West	Terri Allen	Pediatric Care Manager	3175 Lenox Park Blvd., Suite 400	Memphis	38115	901-754-0173	terri_j_allen@uhc.com
UnitedHealthcare Community Plan	West	Geri Grandberry	Pediatric Care Manager	3175 Lenox Park Blvd., Suite 400	Memphis	38115	901-348-2423	geraldine_k_grandberry@uhc.com
Amerigroup	Middle	Stephanie Holiday	Pediatric Care Manager	22 Century Blvd., Suite 310	Nashville	37214	615-316-2400 ext 22627	sholiday@Amerigroupcorp.com
BlueCare/VSH/ TennCare Select	State	Joanne Foster	Community Outreach Consultant	1 Cameron Hill Circle, 4.3	Chattanooga	37402	423-535-7737	Joanne_Foster@vshptn.com
BlueCare/VSH/ TennCare Select	State	Dolores Hopkins	Supervisor, Case Management	1 Cameron Hill Circle, 4.3	Chattanooga	37402	423-535-7433	Dolores_Hopkins@vshptn.com
Due to staffing issues, Care MANAGER and MANAGER assignments may change. If you have difficulty contacting a specific Manager or Care Manager, please notify the appropriate MCO designee listed on page 2 or the Bureau of TennCare representative								
UnitedHealthcare Community Plan	East	Elliot Sparks	Manager, Behavioral Health Care Management	8 Cadillac Dr., Suite 410	Brentwood	37027	615-493-9568	james_e_sparks@uhc.com
UnitedHealthcare Community Plan	East	Frances Morris	Manager, Medical Care Management	3175 Lenox Park Blvd., Suite 400	Memphis	38115	901-248-0053	frances_morris@uhc.com
UnitedHealthcare Community Plan	Middle	Frances Morris	Manager, Medical Care Management	3175 Lenox Park Blvd., Suite 400	Memphis	38115	901-248-0053	frances_morris@uhc.com
UnitedHealthcare Community Plan	West	Frances Morris	Manager, Medical Care Management	3175 Lenox Park Blvd., Suite 400	Memphis	38115	901-248-0053	frances_morris@uhc.com
UnitedHealthcare Community Plan	Middle	Elliot Sparks	Manager, Behavioral Health Care Management	8 Cadillac Dr., Suite 410	Brentwood	37027	615-493-9568	james_e_sparks@uhc.com
Amerigroup	Middle	Vivian Silcox	TENNderCare/EPSTD Program Manager	3 Lakeview Pl, 22 Century Blvd, Ste 310, Nashville, TN 37214	Nashville	37214	615-316-2402	vsilcox@amerigroupcorp.com
BlueCare/VSH/ TennCare Select	State	Sheila Keith	Manager, Member Provider & Community Outreach, TENNderCare EPSTD Coordinator	1 Cameron Hill Circle, 4.3	Chattanooga	37402	423-535-7603	Sheila_Keith@vshptn.com
Bureau of TennCare	State	Vicki Peterson	TENNderCare/ EPSTD Outreach Manager	310 Great Circle Rd.	Nashville	37243	615-507-6447	Vicki.Peterson@tn.gov