



STATE OF TENNESSEE
BUREAU OF TENNCARE
310 GREAT CIRCLE ROAD
NASHVILLE TENNESSEE 37243

Attention TennCare Providers

As you may be aware, a group of TennCare enrollees who had previously not been subject to TennCare's annual eligibility redetermination process are now going through that process. These enrollees are part of a group known as the Daniels Class.

A critical part of the eligibility redetermination process involves a requirement that the enrollee respond to a Request for Information (RFI). This information is provided on "peach pages" that are mailed to the enrollee. If these enrollees do not provide the requested information they will lose their TennCare coverage for failure to respond.

If you become aware of any patient who has lost their TennCare coverage and you believe it may be due to a failure to respond to the RFI you may direct them to **call the Family Assistance Service Center toll free at 1-866-311-4287. In the Nashville area they may call, 743-2000.**

It is not too late for these patients to fill out the RFI and, if eligible, to regain their TennCare coverage. In some cases, coverage may even be reinstated retroactively to the date of termination.

Thank you for your assistance in helping to assure those who are eligible continue to receive TennCare coverage.