



TN.Gov Step-By-Step Online TennCare Eligibility Verification

1. Type in www.tn.gov/tenncare
2. Click “For Providers” at left of page
3. Click “Verify Eligibility” under Provider Links
4. Click “Log In Page for TennCare Online Eligibility” in center of page.
5. You will be redirected to the TennCare Online Services webpage:
<https://apps.tn.gov/tcmis/tennessee/Security/logon.asp>
6. Type in User ID and Password in the Log In section at bottom left of page and click “Log In”
7. Click “Eligibility Verification”
8. Enter either the “Recipient ID” **or** “Recipient SSN and Recipient Date of Birth”

How to subscribe for Online TennCare Eligibility Verification

1. Type in www.tn.gov/customerservice
2. Under TennCare Online Services – click “Sign up to use TennCare Online Services”
3. Create TN.gov Account - Under Subscription Services – check mark “TennCare Eligibility Information Search” – click “Continue”
4. Complete Business/Account Information – click “Continue”
5. Complete Technical Contact Information – click “Continue”
6. Setup Username, Password and Security Questions – click “Continue”
7. Complete Billing Information – click “Continue”
8. Print the Service Agreement, Sign and Mail to address indicated within 7 business days or account will be disabled

Who Can I contact for Assistance?
TN.Gov Help Desk
(615) 313-0300 or 1-866-8TN-EGOV
E-mail help@egovtn.org