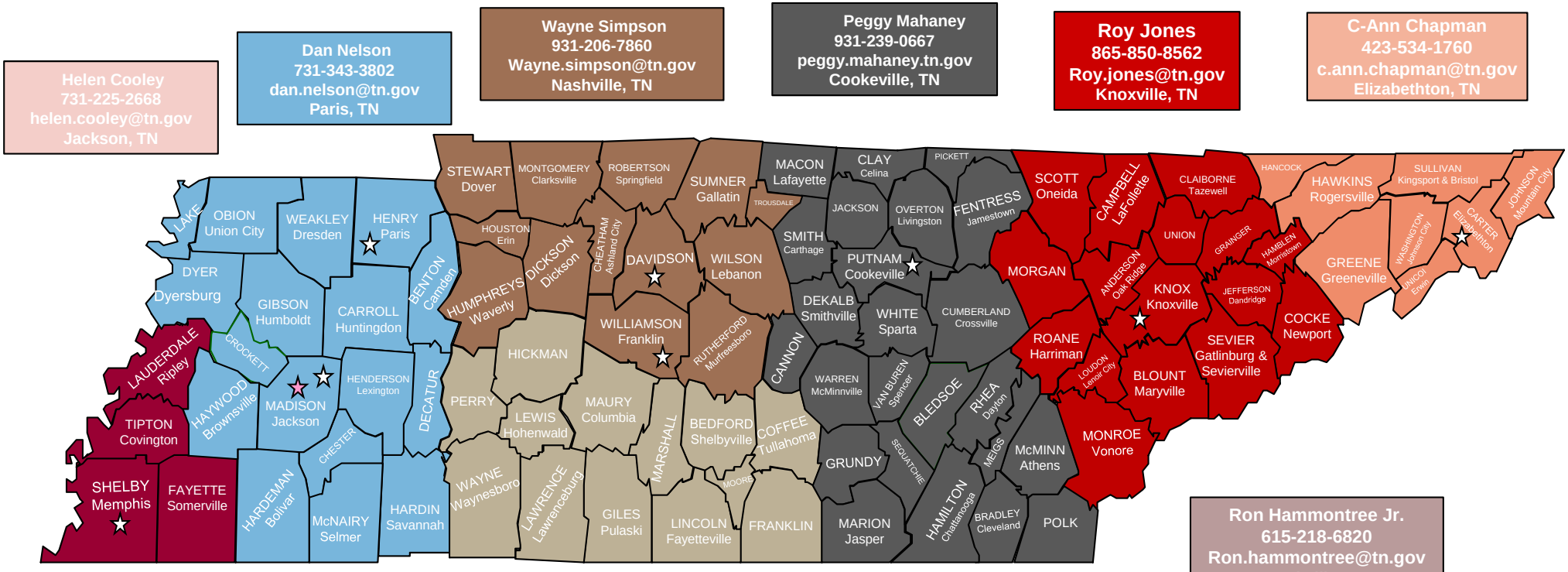Employer Services Specialist