

02751

COMMUNICATIONS DISPATCHER 1

EXAMINATION METHOD: The examination for Communications Dispatcher 1 consists solely of a computer administered test. To be eligible for consideration for employment applicants must pass this test. An applicant's ranking on an eligible list is based on his or her score on this test.

TEST SUMMARY: The test for Communications Dispatcher 1 consists of 85 multiple-choice questions organized into five test sections. Test sections have been designed to assess the general knowledge, skills, and abilities required to successfully perform the job of Communications Dispatcher 1, but not specific job knowledge. The test sections are:

Radio Communications: Questions assess an applicant's ability to understand radio messages similar to those that may be heard on the job. Applicants may take notes as they listen to a recorded audio segment. (25 questions)

Map Reading: Questions assess an applicant's ability to read maps and to make judgments about driving routes and distances. (20 questions)

Logic: Questions assess an applicant's ability to arrive at logical conclusions, given limited amounts of information, about situations which may be encountered on the job. (20 questions)

Coded Information: Questions assess an applicant's ability to understand coded information. (10 questions)

Reading Comprehension: Questions assess an applicant's ability to read narrative information and reach the correct conclusions about the information presented. (10 questions)