

East Tennessee DMRS Regional Office
Quarterly Staff Development Calendar
July, August, September, 2009

In addition to what is available through the College of Direct Support, there are many staff development opportunities available for your agency. Contact information is included on the calendar of events for the upcoming quarter.

- For staff development and training questions, please contact Greg Voica at (865) 588-0508, ext. 238, e-mail at greg.voica@tn.gov or Rebecca Stamps-Brown at (865) 588-0508, ext. 112, e-mail at rebecca.stamps-brown@tn.gov .
- To request additional Person Centered Thinking classes, contact Alice Taylor, Regional Staff Development Coordinator, (423) 787-6757, ext. 112, e-mail alice.w.taylor@tn.gov
- Visit the DMRS website: <http://tennessee.gov/dmrs>

DATE/TIME	TOPIC	INSTRUCTOR	LOCATION
07/07/09 Tuesday 9:00-4:00	ISC Training, Session 1	Greg Voica and Rebecca Stamps-Brown Staff Development Instructors	DMRS Regional Office – Palm Cottage 5908 Lyons View Drive, Knoxville, TN 37919 Reservation Greg.Voica@tn.gov or Rebecca.Stamps-Brown@tn.gov 865-588-0508, Greg, x238, Rebecca, x112
07/07/09 Tuesday 9:00-5:00	Challenges in Physical Management Day 1 of 2	Amy Ford Physical Therapy Assistant	DMRS Regional Office, 190 Serral Drive Greeneville, TN 37745 Reservation Amy.Ford@tn.gov or call Amy Ford at 423-787-6757, ext. 117
07/08/09 Wednesday 9:00-5:00	Challenges in Physical Management Day 2 of 2	Amy Ford Physical Therapy Assistant	DMRS Regional Office, 190 Serral Drive Greeneville, TN 37745 Reservation Amy.Ford@tn.gov or call Amy Ford at 423-787-6757, ext. 117
07/14/09 Tuesday 9:00-5:00	Mealtime Challenges	Amy Ford Physical Therapy Assistant	DMRS Regional Office, 190 Serral Drive Greeneville, TN 37745 Reservation Amy.Ford@tn.gov or call Amy Ford at 423-787-6757, ext. 117

07/16/09 Thursday 9:00-4:00	Provider Orientation (for new agencies providing day, residential, PA or ISC services)	Jack Reed Provider Recruiter	DMRS Regional Office – Palm Cottage 5908 Lyons View Drive, Knoxville, TN 37919 Reservation Jack.Reed@tn.gov or call Jack Reed at 423-787-6757, ext. 115
07/20/09 Monday 9:00-2:30	Therapy Provider Orientation (for new clinical providers)	John Richardson Speech/Language Pathologist	DMRS Regional Office – Oak Cottage Conf. Rm 5908 Lyons View Drive, Knoxville, TN 37919 Reservation John.Richardson@tn.gov or call John Richardson at 865-588-0508, ext. 130
07/21/09 Tuesday 9:00-12:30	<u>Outcomes & Action Steps - Guidance for Developing Person Centered Outcomes and Actions that Meet Regulatory Requirements</u>	Greg Voica and Rebecca Stamps-Brown Staff Development Instructors	DMRS Regional Office – Palm Cottage 5908 Lyons View Drive, Knoxville, TN 37919 Reservation Greg.Voica@tn.gov or Rebecca.Stamps-Brown@tn.gov 865-588-0508, Greg, x238, Rebecca, x112
07/23/09 Thursday 10:00-12:00	Menu Planning	Sherry Kyker, RDLN Therapeutic Services Team	CORE Services Johnson City Reservation Sherry.Kyker@tn.gov or call Sherry Kyker at 423-787-6757, ext.123
08/04/09 Tuesday 9:00-4:00	ISC Training, Session 2 Day 1 of 2	Greg Voica and Rebecca Stamps-Brown Staff Development Instructors	DMRS Regional Office – Palm Cottage 5908 Lyons View Drive, Knoxville, TN 37919 Reservation Greg.Voica@tn.gov or Rebecca.Stamps-Brown@tn.gov 865-588-0508, Greg, x238, Rebecca, x112
08/05/09 Wednesday 9:00-4:00	ISC Training, Session 2 Day 2 of 2	Greg Voica and Rebecca Stamps-Brown Staff Development Instructors	DMRS Regional Office – Palm Cottage 5908 Lyons View Drive, Knoxville, TN 37919 Reservation Greg.Voica@tn.gov or Rebecca.Stamps-Brown@tn.gov 865-588-0508, Greg, x238, Rebecca, x112

08/11/09 Tuesday 10:00-1:30	<u>Outcomes & Action Steps - Guidance for Developing Person Centered Outcomes and Actions that Meet Regulatory Requirements</u>	Greg Voica and Rebecca Stamps-Brown Staff Development Instructors	Comcare, Inc. 100 Pennsylvania Avenue Greeneville, TN 37743 <u>Reservation</u> Greg.Voica@tn.gov or Rebecca.Stamps-Brown@tn.gov 865-588-0508, Greg, x238, Rebecca, x112
08/11/09 Tuesday 9:00-5:00	Challenges in Physical Management Day 1 of 2	Amy Ford Physical Therapy Assistant	DMRS Regional Office – Palm Cottage 5908 Lyons View Drive, Knoxville, TN 37919 <u>Reservation</u> Amy.Ford@tn.gov or call Amy Ford at 423-787-6757, ext. 117
08/12/09 Wednesday 9:00-5:00	Challenges in Physical Management Day 2 of 2	Amy Ford Physical Therapy Assistant	DMRS Regional Office – Palm Cottage 5908 Lyons View Drive, Knoxville, TN 37919 <u>Reservation</u> Amy.Ford@tn.gov or call Amy Ford at 423-787-6757, ext. 117
08/17/09 Monday 9:00-2:30	Therapy Provider Orientation	John Richardson Speech/Language Pathologist	DMRS Regional Office – Oak Cottage Conf. Rm 5908 Lyons View Drive, Knoxville, TN 37919 <u>Reservation</u> John.Richardson@tn.gov or call John Richardson at 865-588-0508, ext. 130
08/18/09 Tuesday 9:00-5:00	Mealtime Challenges	Amy Ford Physical Therapy Assistant	DMRS Regional Office – Palm Cottage 5908 Lyons View Drive, Knoxville, TN 37919 <u>Reservation</u> Amy.Ford@tn.gov or call Amy Ford at 423-787-6757, ext. 117
08/19/09 Wednesday 9:00-4:00	Person Centered Thinking Day 1	Alice W. Taylor Staff Development Coordinator	Chattanooga, Location TBA <u>Reservation</u> Alice.W.Taylor@tn.gov or call Alice Taylor at 423-787-6757, ext. 112
08/19/09 Wednesday 1:00-4:30	<u>Outcomes & Action Steps - Guidance for Developing Person Centered Outcomes and Actions that Meet Regulatory Requirements</u>	Greg Voica and Rebecca Stamps-Brown Staff Development Instructors	DMRS Regional Office – Palm Cottage 5908 Lyons View Drive, Knoxville, TN 37919 <u>Reservation</u> Greg.Voica@tn.gov or Rebecca.Stamps-Brown@tn.gov 865-588-0508, Greg, x 238, Rebecca, x 112

08/20/09 Thursday 9:00-4:00	Person Centered Thinking Day 2	Alice W. Taylor Staff Development Coordinator	Chattanooga, Location TBA Reservation Alice.W.Taylor@tn.gov or call Alice Taylor at 423-787-6757, ext. 112
08/25/09 Tuesday 9:00-10:00	Understanding Psych Issues	Kathy Capps Regional Nurse Consultant	DMRS Regional Office, 190 Serral Drive Greeneville, TN 37745 Reservation Kathy.Capps@tn.gov or call Kathy Capps at 423-634-6149, ext. 146
08/25/09 Tuesday 10:15-12:15	Management of Psychotropic Medications	Kathy Capps Regional Nurse Consultant	DMRS Regional Office, 190 Serral Drive Greeneville, TN 37745 Reservation Kathy.Capps@tn.gov or call Kathy Capps at 423-634-6149, ext. 146
08/27/09 Thursday 10:30-12:30	Nutrition Resource Guide	Sherry Kyker, RDLN Therapeutic Services Team	DMRS Regional Office – Chattanooga Osborne Office Park, 6100 Bldg, Ste. 3800 5721 Marlin Road, Chattanooga, TN 37411 Reservation Sherry.Kyker@tn.gov or call Sherry Kyker at 423-787-6757, ext.123
09/01/09 Tuesday 9:00-5:00	Challenges in Physical Management Day 1 of 2	Amy Ford Physical Therapy Assistant	DMRS Regional Office, 190 Serral Drive Greeneville, TN 37745 Reservation Amy.Ford@tn.gov or call Amy Ford at 423-787-6757, ext. 117
09/02/09 Wednesday 9:00-5:00	Challenges in Physical Management Day 2 of 2	Amy Ford Physical Therapy Assistant	DMRS Regional Office, 190 Serral Drive Greeneville, TN 37745 Reservation Amy.Ford@tn.gov or call Amy Ford at 423-787-6757, ext. 117
09/08/09 Tuesday 9:00-4:00	ISC Training, Session 2 Day 1 of 2	Greg Voica and Rebecca Stamps-Brown Staff Development Instructors	DMRS Regional Office – Palm Cottage 5908 Lyons View Drive, Knoxville, TN 37919 Reservation Greg.Voica@tn.gov or Rebecca.Stamps-Brown@tn.gov 865-588-0508, Greg, x238, Rebecca, x112

09/09/09 Wednesday 9:00-4:00	ISC Training, Session 2 Day 2 of 2	Greg Voica and Rebecca Stamps-Brown Staff Development Instructors	DMRS Regional Office – Palm Cottage 5908 Lyons View Drive, Knoxville, TN 37919 Reservation Greg.Voica@tn.gov or Rebecca.Stamps-Brown@tn.gov 865-588-0508, Greg, x238, Rebecca, x112
09/15/09 Tuesday 9:00-12:30	Outcomes & Action Steps - Guidance for Developing Person Centered Outcomes and Actions that Meet Regulatory Requirements	Greg Voica and Rebecca Stamps-Brown Staff Development Instructors	DMRS Regional Office – Palm Cottage 5908 Lyons View Drive, Knoxville, TN 37919 Reservation Greg.Voica@tn.gov or Rebecca.Stamps-Brown@tn.gov 865-588-0508, Greg, x 238, Rebecca, x 112
09/15/09 Tuesday 9:00-5:00	Mealtime Challenges	Amy Ford Physical Therapy Assistant	DMRS Regional Office, 190 Serral Drive Greeneville, TN 37745 Reservation Amy.Ford@tn.gov or call Amy Ford at 423-787-6757, ext. 117
09/17/09 Thursday 12:30-4:30	Building a Meaningful Day - How sensory processing impacts a meaningful day	LaVern Davis or Lois Campbell Therapeutic Services Team	DMRS Regional Office – Palm Cottage 5908 Lyons View Drive, Knoxville, TN 37919 Reservation LaVern.Davis@tn.gov or Lois.Campbell@tn.gov Both can be reached by phone at 865-588-0508, LaVern, ext. 202, Lois, ext. 153
09/21/09 Monday 9:00-2:30	Therapy Provider Orientation	John Richardson Speech/Language Pathologist	DMRS Regional Office – Oak Cottage Conf. Rm 5908 Lyons View Drive, Knoxville, TN 37919 Reservation John.Richardson@tn.gov or call John Richardson at 865-588-0508, ext. 130
09/24/09 Thursday 10:30-12:30	Menu Planning	Sherry Kyker, RDLN Therapeutic Services Team	DMRS Regional Office – Chattanooga Osborne Office Park, 6100 Bldg, Ste. 3800 5721 Marlin Road, Chattanooga, TN 37411 Reservation Sherry.Kyker@tn.gov or call Sherry Kyker at 423-787-6757, ext.123

09/24/09 Thursday 9:00-4:00	Provider Orientation (for new agencies providing day, residential, PA or ISC services)	Jack Reed Provider Recruiter	DMRS Regional Office – Palm Cottage 5908 Lyons View Drive, Knoxville, TN 37919 Reservation Jack.Reed@tn.gov or call Jack Reed at 423-787-6757, ext. 115
09/30/09 Wednesday 9:00-4:00	Outcomes & Action Steps - Guidance for Developing Person Centered Outcomes and Actions that Meet Regulatory Requirements	Greg Voica and Rebecca Stamps-Brown Staff Development Instructors	DMRS Regional Office (<i>New JC Location</i>) 195 Freckles Court, Johnson City, TN 37604 Reservation Greg.Voica@tn.gov or Rebecca.Stamps-Brown@tn.gov 865-588-0508, Greg, x 238, Rebecca, x 112

The following classes can be arranged upon request by contacting the instructor directly:

COURSE	INSTRUCTOR	CONTACT NUMBER
Person Centered Thinking – In addition to the classes that appear on the calendar, agencies can host classes. These are coordinated by Alice Taylor, the certified PCT instructor.	Alice Taylor, Staff Development Coordinator	423-787-6757, ext. 112
Community Transition Process	Mary Holmes, Community Transition Coordinator	865-588-0508, ext. 256
Incident Management Coordinator Training	Dennis Barwick, Incident Management Specialist	865-588-0508, ext 109
Employment Presentation	Tina Favazza-Rachael, Day Services Coordinator	865-588-0508, ext. 136
Discovery – How to Structure CB and FB Day	Tina Favazza-Rachael, Day Services Coordinator	865-588-0508, ext. 136
Physical Status Review (PSR)	Joyce Couch, Nurse Educator	423-787-6757, ext. 128
Service Request Appeal Process	Kelly Lane, Appeals Director	865-588-0508, ext. 239
Abuse Prevention	Greg Voica & Rebecca Stamps-Brown Staff Development Instructors	865-588-0508 Greg - ext. 238 or Rebecca - ext.112
Title VI	Greg Voica & Rebecca Stamps-Brown Staff Development Instructors	865-588-0508 Greg - ext. 238 or Rebecca - ext.112
Medicaid Eligibility	Janet Larson, Medicaid Eligibility Counselor	865-588-0508, ext 114

Falls Prevention	Amy Ford, Physical Therapy Assistant	423-787-6757, ext. 117
Diabetes Diet and Nutrition	Sherry Kyker, Registered Dietician	423-787-6757, ext. 123
Diabetes Mellitus and Insulin Administration	Joyce Couch, Nurse Educator	423-787-6757, ext. 128
Renal Disease and Nutrition	Sherry Kyker, Registered Dietician,	423-787-6757, ext. 123
Medication Variance	Joyce Couch, Nurse Educator	423-787-6757, ext. 128
Health Passport	Joyce Couch, Nurse Educator	423-787-6757, ext. 128
Health Care Oversight	Joyce Couch, Nurse Educator	423-787-6757, ext. 128
Communication Training Supporting & promoting communication efforts throughout a person's day	Lois Campbell, Speech/Language Pathologist	865-588-0508, ext. 153
Environmental Access Modification (EAM) Request Overview	LaVern Davis, Occupational Therapist	865-588-0508, ext. 202
Assistive Technology Basics	Lois Campbell, Speech/Language Pathologist	865-588-0508, ext. 153
Supporting People with Developmental Disabilities in the Health Care System	Joyce Couch, Nurse Educator	423-787-6757, ext. 128
Death Reporting (Forms)	Barbara Williams Death Review Nurse Consultant	423-787-6757, ext. 125
Building a Meaningful Day (Part 1)– How sensory processing impacts a meaningful day (Part 2) – Integrating suggested recreational activities & communication strategies	LaVern Davis or Lois Campbell Therapeutic Services Team	865-588-0508, ext. 202
Deep Pressure Massage Guide	LaVern Davis, Occupational Therapist	865-588-0508, ext. 202