



## East Tennessee DMRS Regional Office DMRS Quarterly Staff Development Calendar April, May & June, 2009


In addition to what is available through the College of Direct Support, there are many staff development opportunities available for your agency. Contact information is included on the calendar of events for the upcoming quarter.

- For staff development and training questions, please contact Rebecca Stamps-Brown at (865) 588-0508, ext. 112, e-mail at [rebecca.stamps-brown@state.tn.us](mailto:rebecca.stamps-brown@state.tn.us) or Greg Voica at (865) 588-0508, ext. 238, e-mail at [greg.voice@state.tn.us](mailto:greg.voice@state.tn.us) .
- Please note all classes are subject to change.


For the latest developments in the world of staff development, contact Alice Taylor, Regional Staff Development Coordinator, (423) 787-6757, ext. 112, e-mail [alice.w.taylor@state.tn.us](mailto:alice.w.taylor@state.tn.us) or visit our website: <http://www.state.tn.us/dmrs>

**PLEASE NOTE:** The Two (2) day **Person Centered Thinking** training has been added to this training calendar. The sessions are contingent on successful credentialing of the trainer. This training provides information and tools to support and assist agencies in becoming Person Centered Organizations.

# April 2009

S	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	S
			<p><b>1</b> New Outcomes &amp; Action Steps Training, 1:00-4:30 Knox RO Palm Cottage LaWanna Edwards &amp; Alice Taylor (Class Full)</p>	<p><b>2</b> New Outcomes &amp; Action Steps Training, 9:00-12:30 Knox RO Palm Cottage LaWanna Edwards &amp; Alice Taylor (Class Full)</p>	<b>3</b>	4
5	6	<p><b>7</b> Challenges in Physical Mgmt, (2 day training) 9:00-5:00 Knox RO Palm Cottage <u>Contact:</u> Amy Ford 423-787-6757, x117</p>	<p><b>8</b> Challenges in Physical Mgmt, (2 day training) 9:00-5:00 Knox RO Palm Cottage <u>Contact:</u> Amy Ford 423-787-6757, x117</p>	<p><b>9</b> ISC Training (Session 1) 9:00-4:00 Knox Regional Office Palm Cottage <u>Contact:</u> Greg Voica or Rebecca Stamps-Brown</p>	<p><b>10</b> State Holiday (Offices Closed)</p> 	11
12	13	14	<p><b>15</b> Quarterly Staff Development/Training Communication Meeting 10:00-Noon Knox RO-Palm</p>	<p><b>16</b> Mealtime Challenges 9:00-5:00 Knoxville RO Palm Cottage <u>Contact:</u> Amy Ford 423-787-6757, x117</p>	<p><b>17</b> Dysphagia Overview &amp; Swallowing Disorders, 10-Noon, Knox RO Palm Cottage <u>Contact:</u> Sam Luttrell, 865 588 0508 x126</p>	18
19	<p><b>20</b> Therapy Provider Orientation, 9:00-2:30 Knox RO, Oak Cottage <u>Contact:</u> John Richardson 865-588-0508, x130</p>	21	<p><b>22</b> Outcomes &amp; Action Steps Training 1:00-4:30 Chattanooga Siskin Children's Inst <u>Contact:</u> Greg Voica or Rebecca Stamps-Brown</p>	<p><b>23</b> Provider Orientation 9:00-4:00 Knox RO, Palm <u>Contact:</u> Jack Reed, 423-787-6757, x115</p> <p>Outcomes &amp; Action Steps Training 9-12:30 &amp; 1-4:30 (attend morning OR afternoon), Chattanooga, Orange Grove <u>Contact:</u> Greg Voica or Rebecca Stamps-Brown</p> <p>Nutrition Resource Guide Training 10-Noon, Greeneville RO <u>Contact:</u> Sherry Kyker, 423-787-6757, x123</p>	24	25
26	27	28	29	30		

# May 2009

SUN	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATU
					<b>1</b>	2
3	<b>4</b>	<b>5</b> Challenges in Physical Mgmt, (2 day training) 9:00-5:00 Knox RO Palm Cottage <u>Contact:</u> Amy Ford 423-787-6757, x117	<b>6</b> Challenges in Physical Mgmt (day 2) 9:00-5:00 Knox RO Palm Cottage <u>Contact:</u> Amy Ford 423-787-6757, x117	<b>7</b> <b>New</b> Outcomes & Action Steps Training 9:00-12:30 Knox RO Palm Cottage <u>Contact:</u> Greg Voica or Rebecca Stamps-Brown	<b>8</b> Dysphagia Overview & Swallowing Disorders, 10-Noon, Knox RO, Palm <u>Contact:</u> Sam Luttrell, 865-588-0508, x126	9
10	<b>11</b>	<b>12</b> Mealtime Challenges 9:00-5:00 Knox RO Palm Cottage <u>Contact:</u> Amy Ford 423-787-6757, x117	<b>13</b> ISC Training (Session 2) 9:00-4:00 Knox RO, Palm <u>Contact:</u> Greg Voica or Rebecca Stamps-Brown	<b>14</b> ISC Training (Session 2) 9:00-4:00 Knox RO, Palm <u>Contact:</u> Greg Voica or Rebecca Stamps-Brown	<b>15</b>	16
17	<b>18</b> Therapy Provider Orientation, 9-2:30 Knox RO, Oak <u>Contact:</u> John Richardson 865-588-0508, x130	<b>19</b>	<b>20</b>	<b>21</b> Menu Planning Training 10-Noon, Greeneville RO <u>Contact:</u> Sherry Kyker 423-787-6757, x123	<b>22</b>	23
24	<b>25</b> State Holiday (Offices Closed) 	<b>26</b>	<b>27</b> Understanding Psych Issues, 9-10, Mgmt of Psych Meds 10:15-12:15, Knox RO, Oak <u>Contact:</u> Kathy Capps 423-634-6149, x146  Person Centered Thinking (1st Day of 2 Day Training) 9-4, Cherokee United Methodist Church, 2615 S. Roan St, #100, Johnson City 37601 <u>Contact:</u> Alice Taylor 423-787-6757, x112	<b>28</b> Person Centered Thinking (1st day of 2 Day) Training 9:00-4:00 Cherokee United Methodist Church, 2615 S. Roan St, #100, Johnson City 37601, <u>Contact:</u> Alice Taylor, 423-787-6757 ext. 112	<b>29</b>	30/31

# June 2009

SUN	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATU
	<b>1</b>	<b>2</b>	<b>3</b> New Outcomes & Action Steps Training, 1:00-4:30 Johnson City Regional Office (new location) <u>Contact:</u> Greg Voica or Rebecca Stamps-Brown	<b>4</b> Person Centered Thinking (2nd day of 2 Day) Training 9:00-4:00, Cherokee United Methodist Church, 2615 South Roan St, #100, Johnson City 37601 <u>Contact::</u> Alice Taylor, 423-787-6757 ext. 112	<b>5</b> Person Centered Thinking (2 <sup>nd</sup> day of 2 Day) Training, 9-4, Cherokee UMC, 2615 S. Roan St, #100, Johnson City 37601, Alice Taylor, 423-787-6757 ext. 112	<b>6</b>
<b>7</b>	<b>8</b>	<b>9</b> Challenges in Physical Mgmt, (2 day training) 9:00-5:00 Greenville Regional Office, Back Conference Room <u>Contact:</u> Amy Ford 423-787-6757, x117	<b>10</b> ISC Training (Session 3) 9-4:00 Greenville RO, Palm <u>Contact:</u> Greg Voica or Rebecca Stamps-Brown  Challenges in Physical Mgmt (day 2), 9-5 Greenville RO, <u>Contact:</u> Amy Ford, 423-787-6757, x117	<b>11</b> ISC Training (Session 3) 9:00-4:00 Knox RO, Palm <u>Contact:</u> Greg Voica or Rebecca Stamps-Brown	<b>12</b>	<b>13</b>
<b>14</b>	<b>15</b> Therapy Provider Orientation, 9-2:30 Knox RO, Oak <u>Contact:</u> John Richardson 865-588-0508, x130	<b>16</b> Mealtime Challenges, 9-5 Greenville RO Back Conference Room <u>Contact:</u> Amy Ford 423-787-6757, x117	<b>17</b> Person Centered Thinking 2 Day Training, 9:00-4:00 Knox RO, Palm Cottage <u>Contact:</u> Alice Taylor 423-787-6757, x112	<b>18</b> Person Centered Thinking 2 Day Training, 9:00-4:00 Knox RO, Palm Cottage <u>Contact:</u> Alice Taylor 423-787-6757, x112  Nutrition Resource Guide Training, 10-Noon CORE Svs, Johnson City <u>Contact::</u> Sherry Kyker 423-787-6757, x123	<b>19</b>	<b>20</b>
<b>21</b>	<b>22</b>	<b>23</b>	<b>24</b>	<b>25</b>	<b>26</b>	<b>27</b>
<b>28</b>	<b>29</b>	<b>30</b>				

East TN DMRS Regional Staff Development Calendar  
 Additional Training Opportunities (Upon Request)  
 April, May & June 2009

DATE/TIME	TYPE OF TRAINING	TOPIC/ INSTRUCTOR	TARGETED PARTICIPANTS	LOCATION
To be scheduled upon request	Community Transition Process Training	Overview of the Community Transition Process / Mary Holmes, Community Transition Coordinator ph. 865-588-0508, ext. 256	Support Coordinators, Residential Providers, Programmatic Staff, Administrative or Supervisory Staff, other interested parties	To be determined
To be scheduled upon request	Incident Management Coordinator Training	Review of incident management policies and Incident Management Coordinator duties/ Dennis Barwick, Incident Management Specialist ph. 865-588-0508, ext 109	New Incident Management Coordinators, other interested parties	To be determined
To be scheduled upon request	Employment Presentation	Overview of options for a meaningful day, including all day waiver services. Explanation of employment processes including how DRS and DMRS work together/Tina Rachael Day Services Coordinator ph.865-588-0508, ext. 136	Support Coordinators, Residential Providers, Programmatic Staff, Administrative or Supervisory Staff, other interested parties	To be determined
To be scheduled upon request	Physical Status Review (PSR) Training	Guidelines on using the PSR as a health screening instrument/ Joyce Couch, Nurse Educator ph. 423-787-6757, ext. 128	Support Coordinators, Provider Agencies, Nurses, other interested parties	To be determined
To be scheduled upon request	Service Request Appeal Process	Overview of the service recipient's rights for an appeal of a denied or partially approved service request/ Kelly Lane, Appeals Director ph. 865-588-0508, ext. 239	Support Coordinators, Provider Agencies, Service Recipients, Conservators, Guardians, Families, Advocates, other interested parties	To be determined
To be scheduled upon request	Title VI	Brief history of the Civil Rights Act of 1964, specifics of Title VI/ Greg Voica & Rebecca Stamps-Brown, Staff Development ph. 865-588-0508, ext. 238 or 112	Support Coordinators, Clinicians and other interested parties	To be determined
To be scheduled upon request	Medicaid Eligibility	Overview of the eligibility determination process requirements/ Janet arson, Medicaid Eligibility Counselor ph. 865-588-0508, ext 114	Support Coordinators, Provider Agencies, Service Recipients, Conservators, Guardians, Families, Advocates, other interested parties	To be determined

To be scheduled upon request	Falls Prevention	Exploration of the causes of falls, with preventive strategies/ Amy Ford, Physical Therapy Assistant ph. 423-787-6757, ext. 117	Support Coordinators, Provider Agencies, Service Recipients, Conservators, Guardians, Families, Advocates, other interested parties	To be determined
To be scheduled upon request	Diabetes Diet and Nutrition	Basics of a diabetic type diet and ways to manage diabetes through nutrition/ Sherry Kyker, Registered Dietician, ph. 423-787-6757, ext. 123	Direct Support Professionals, Clinical Providers, Families, Guardians & Conservators, Service Recipients, other interested parties	To be determined
To be scheduled upon request	Diabetes Mellitus and Insulin Administration	Instruction for nurses in the administration of insulin for individuals diagnosed with diabetes mellitus/ Joyce Couch, Nurse Educator ph. 423-787-6757, ext. 128	Nurses Only	To be determined
To be scheduled upon request	Renal Disease and Nutrition	Managing kidney disease through nutrition/ Sherry Kyker, Registered Dietician, ph. 423-787-6757, ext. 123	Direct Support Professionals, Clinical Providers, Families, Guardians & Conservators, Service Recipients, other interested parties	To be determined
To be scheduled upon request	Medication Variance	Overview of medication errors and documentation and response expectations/ Joyce Couch, Nurse Educator ph. 423-787-6757, ext. 128	Support Coordinators, Case Managers, Provider Agencies, Clinical Providers, Families, Guardians & Conservators, Service Recipients, other interested parties	To be determined
To be scheduled upon request	Health Passport	Overview of the document used to provide an individual's basic health information in case of an emergency/ Joyce Couch, Nurse Educator ph. 423-787-6757, ext. 128	Support Coordinators, Case Managers, Provider Agencies, Clinical Providers, Families, Guardians & Conservators, Service Recipients, other interested parties	To be determined
To be scheduled upon request	Health Care Oversight	Policies and practices related to health care management and oversight/ Joyce Couch, Nurse Educator ph. 423-787-6757, ext. 128	Support Coordinators, Case Managers, Provider Agencies, Clinical Providers, Families, Guardians & Conservators, Service Recipients, other interested parties	To be determined
To be scheduled upon request	Environmental Access Modifications	Exploration of waiver parameters for environmental modifications and what is involved in a funding request/ LaVern Davis or Lois Campbell, Therapeutic Services Team, ph. 865-588-0508, x 202	Support Coordinators, Case Managers, Clinical Providers, Families, Guardians & Conservators, Service Recipients, other interested parties	To be determined

To be scheduled upon request	Environmental Access Modification (EAM) Request Overview	Overview & interpretation of June 2008 Waiver Protocols for EAM requests/ LaVern Davis, Therapeutic Services Team, ph. 865-588-0508, x 202	Therapists, ISC agencies, provider agencies	To be determined
To be scheduled upon request	Assistive Technology Basics	Overview of basics for assistive technology/ Lois Campbell, Speech/Language Pathologist, ph. 865-588-0508, x 153	Direct Support Professionals, Clinical Providers, Families, Guardians & Conservators, Service Recipients, other interested parties	To be determined
To be scheduled upon request	Supporting People w/DD in the Health Care System	Overview of information needed to adequately support individuals with developmental disabilities in the health care system/ Joyce Couch, Nurse Educator ph. 423-787-6757, ext. 128	Direct Support Professionals, Clinical Providers, Families, Guardians & Conservators, Service Recipients, other interested parties	To be determined
To be scheduled upon request	Death Reporting (Forms)	Review of the paperwork involved to report the death of a service recipient/ Barbara Williams, Death Review Nurse Consultant, ph. 423-787-6757, ext. 125	Direct Support Professionals, Clinical Providers, Families, Guardians & Conservators, Service Recipients, other interested parties	To be determined
To be scheduled upon request	Building a Meaningful Day	Explore what sensory processing is and how it impacts a meaningful day/ LaVern Davis or Lois Campbell, Therapeutic Services Team, ph. 865-588-0508, x 202	Direct Support Staff, Team Leaders, Program Managers & other interested community members	To be determined
To be scheduled upon request	Building a Meaningful Day (Part 2)	Integrating suggested recreational activities & communication strategies from Building a Meaningful Day workshop	Direct Support Staff, Program Directors, Staff involved with planning activities	To be determined
To be scheduled upon request	Deep Pressure Massage Guide	Therapist recommended training for treating severe sensory processing issues/ LaVern Davis, Therapeutic Services Team, ph. 865-588-0508, x 202	Designated agency trainers	To be determined