

OUTCOMES AND ACTION STEPS:
GUIDANCE FOR DEVELOPING OUTCOMES AND ACTION STEPS TO MEET REGULATORY REQUIREMENTS

The training session consists of one 4 hour session of information and exercises where participants acquire skills to develop and write person centered outcomes and action steps that are important to people.

The training provides guidance regarding how to develop person centered outcomes that are important to the person, drive positive change in the lives of people supported and promote collective commitment to continue to listen, learn, and act.

Other key topics addressed:

- The importance of pre-planning
- Supporting people to be healthy and safe within the framework of what is important to them

Conducted by:

East Tennessee Regional Staff Development Team

Teamwork