

Digits-to-Digits (D2D) Retiring

Digits-to-Digits (D2D) will no longer be available after the end of Fiscal Year 2024. D2D is a legacy system that is being replaced with functionality via the Office of Information Technology's (OIT) Lighthouse Developer Experience (LDX) program. LDX includes VA's Application Programming Interface (API) platform that provides a secure and unified access point to VA's data for both VA and its partners.

The Lighthouse program is an aspect of VA's Digital Modernization strategy that began by using the same high-quality APIs as VA.gov and making them useful across VA and for 3rd party developers.

The Lighthouse APIs are built on modernized platforms following modern trends that allow for agile development and utilize DevOps, combining software development and IT operations to shorten the development life-cycle and provide continuous delivery with high quality software.

The Lighthouse API replacing D2D will continue to allow Disability Compensation claims, Requests for Representation, and Intents to File to be submitted and put under real time work product control in VBMS.

Lighthouse has a dedicated customer support team.

Lighthouse Login

The main difference between D2D and the Lighthouse API will be how a user logs in. Use of the Lighthouse APIs requires users to have their own unique user ID and password. In this case, users will need to either log in with an ID.me or Login.gov credential, which are modern, secure account options to protect your identity.

Login.gov is our government's one account provider for VA and other government benefits and services. The U.S. General Services Administration creates and maintains your account.

- For login support from Login.gov, please visit <https://login.gov/help/>.
- You can also call 1 (844) 875-6446 for assistance or submit an online request at <https://login.gov/contact/>.

ID.me is a non-government account provider that contracts with the government and non-government organizations. ID.me creates and maintains your account.

- For login support form ID.me, please visit <https://help.id.me/hc/en-us>.
- You can also submit an online request at https://help.id.me/hc/en-us/p/contact_support.

Differences in the 526EZ

There are 3 notable differences between D2D and Lighthouse when processing the Disability Compensation application for benefits.

Lighthouse does not update the following data fields automatically:

- Military history
- Direct deposit
- Change of address

The information captured for these fields will be updated on the application and reviewed for manual processing and updating by the personnel processing the claim for benefits.