

TennCare Oversight Division of the Department of Commerce and Insurance

Prompt Pay Compliance for Processed TennCare Pharmacy Claims

Company: Optum Rx, Inc. (OptumRx)

Section A.42.b.9 (TennCare), A.56.b.2d (CoverRx), and A.72.b.4.g (CoverKids) of the contract between OptumRx and Division of TennCare states in part:

The Contractor shall ... if appropriate, pay within fifteen (15) calendar days of receipt one hundred percent (100%) of all clean claims submitted by network and non-network pharmacy providers through POS and batch electronic claims submission.

| Claim Type | For the Month Ended | Processed Within 15 days | Compliance |
|------------|---------------------|--------------------------|------------|
| TennCare | 1/31/2023 | 100% | Yes |
| TennCare | 2/28/2023 | 100% | Yes |
| TennCare | 3/31/2023 | 100% | Yes |

TennCare Oversight Division of the Department of Commerce and Insurance
Prompt Pay Compliance for Processed CoverRx Pharmacy Claims

Company: Optum Rx, Inc. (OptumRx)

Section A.42.b.9 (TennCare), A.56.b.2d (CoverRx), and A.72.b.4.g (CoverKids) of the contract between OptumRx and Division of TennCare states in part:

The Contractor shall ... if appropriate, pay within fifteen (15) calendar days of receipt one hundred percent (100%) of all clean claims submitted by network and non-network pharmacy providers through POS and batch electronic claims submission.

| Claim Type | For the Month Ended | Processed Within 15 days | Compliance |
|------------|---------------------|--------------------------|------------|
| CoverRx | 1/31/2023 | 100% | Yes |
| CoverRx | 2/28/2023 | 100% | Yes |
| CoverRx | 3/31/2023 | 100% | Yes |

TennCare Oversight Division of the Department of Commerce and Insurance
Prompt Pay Compliance for Processed CoverKids Pharmacy Claims

Company: Optum Rx, Inc. (OptumRx)

Section A.42.b.9 (TennCare), A.56.b.2d (CoverRx), and A.72.b.4.g (CoverKids) of the contract between OptumRx and Division of TennCare states in part:

The Contractor shall ... if appropriate, pay within fifteen (15) calendar days of receipt one hundred percent (100%) of all clean claims submitted by network and non-network pharmacy providers through POS and batch electronic claims submission.

| Claim Type | For the Month Ended | Processed Within 15 days | Compliance |
|------------|---------------------|--------------------------|------------|
| CoverKids | 1/31/2023 | 100% | Yes |
| CoverKids | 2/28/2023 | 100% | Yes |
| CoverKids | 3/31/2023 | 100% | Yes |