

Prompt Pay Compliance Summary for Processed TennCare Medical and Dental Claims

Monthly prompt payment analysis for ALL TennCare claims processed by the plan.

TennCare Contractual Requirements and TCA 56-32-126(b)	90%	99.5%	
	30 Day	60 Day	
Claim Types	For the Month Ended	Clean Claims	All Claims Compliance?

AMERIGROUP Tennessee, Inc.

Including TLC Operations

Region(s): Middle

All	1/31/2011	99%	100.0%	YES	
All	2/28/2011	99%	99.7%	YES	
All	3/31/2011	100%	99.9%	YES	
All	4/30/2011	99%	99.9%	YES	
All	5/31/2011	99%	99.9%	YES	
All	6/30/2011	97%	99.9%	YES	
All	7/31/2011	100%	99.9%	YES	
All	8/31/2011	99%	100.0%	YES	
All	9/30/2011	99%	100.0%	YES	
All	10/31/2011	99%	99.9%	YES	
All	11/30/2011	99%	100.0%	YES	
All	12/31/2011	99%	100.0%	YES	

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		30 Day	60 Day	
Claim Types	For the Month Ended	Clean Claims	All Claims	Compliance?

Delta Dental of Tennessee, Inc.

Region(s): All

Dental	1/31/2011	92%	99.6%	YES
Dental	2/28/2011	95%	98.6%	NO
Dental	3/31/2011	84%	98.6%	NO
Dental	4/30/2011	89%	100.0%	NO
Dental	5/31/2011	91%	100.0%	YES
Dental	6/30/2011	100%	100.0%	YES
Dental	7/31/2011	99%	100.0%	YES
Dental	8/31/2011	100%	100.0%	YES
Dental	9/30/2011	94%	98.9%	NO
Dental	10/31/2011	93%	100.0%	YES
Dental	11/30/2011	91%	99.9%	YES
Dental	12/31/2011	89%	98.2%	NO

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	30 Day	60 Day		
Claim Types	For the Month Ended	Clean Claims	All Claims	Compliance?

DentaQuest of Tennessee, LLC (formerly Doral Dental Tennessee, Inc.)

Region(s): All

Dental	1/31/2011	100%	100.0%	YES
Dental	2/28/2011	100%	100.0%	YES
Dental	3/31/2011	100%	100.0%	YES

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Claim Types	For the Month Ended	90%	99.5%	Compliance?
		30 Day	60 Day	

UnitedHealthcare Plans of the River Valley, Inc.

Region(s): All

Claim Types	For the Month Ended	Clean Claims	All Claims	Compliance?
All	1/31/2011	97%	99.2%	NO
All	2/28/2011	99%	99.8%	YES
All	3/31/2011	99%	99.9%	YES
All	4/30/2011	99%	99.9%	YES
All	5/31/2011	100%	99.8%	YES
All	6/30/2011	100%	100.0%	YES
All	7/31/2011	99%	100.0%	YES
All	8/31/2011	100%	100.0%	YES
All	9/30/2011	99%	99.9%	YES
All	10/31/2011	100%	99.9%	YES
All	11/30/2011	99%	99.9%	YES
All	12/31/2011	99%	99.9%	YES

