

Prompt Pay Compliance Summary for Processed TennCare Medical and Dental Claims

The following are results of monthly prompt payment analysis for claims processed by each plan and plan's subcontractor(s) for each TennCare Contract. Separate calculations are available which summarize all claims by contract and all claims by the organization.

Claim Types	For the Month Ended	90% 30 Day Clean Claims	99.5% 60 Day All Claims	Compliance?
TennCare Contractual Requirements and TCA 56-32-126(b)				
AMERIGROUP Tennessee, Inc.				
Processor Block Vision				
Region(s): Middle				
Vision	1/31/2009	100%	100.0%	YES
Vision	2/28/2009	100%	99.9%	YES
Vision	3/31/2009	100%	99.9%	YES
Vision	4/30/2009	100%	99.6%	YES
Vision	5/31/2009	100%	100.0%	YES
Vision	6/30/2009	100%	99.9%	YES
Vision	7/31/2009	100%	100.0%	YES
Vision	8/31/2009	100%	99.8%	YES
Vision	9/30/2009	100%	100.0%	YES
Vision	10/31/2009	100%	100.0%	YES
Vision	11/30/2009	100%	100.0%	YES
Vision	12/31/2009	100%	100.0%	YES
Vision	1/31/2010	100%	100.0%	YES
Vision	2/28/2010	100%	100.0%	YES
Vision	3/31/2010	100%	100.0%	YES
Vision	4/30/2010	100%	100.0%	YES
Vision	5/31/2010	100%	100.0%	YES
Vision	6/30/2010	100%	100.0%	YES
Vision	7/31/2010	100%	100.0%	YES
Vision	8/31/2010	100%	100.0%	YES
Vision	9/30/2010	100%	100.0%	YES
Vision	10/31/2010	100%	100.0%	YES
Vision	11/30/2010	100%	100.0%	YES
Vision	12/31/2010	100%	100.0%	YES

The following are results of monthly prompt payment analysis for claims processed by each plan and plan's subcontractor(s) for each TennCare Contract. Separate calculations are available which summarize all claims by contract and all claims by the organization.

TennCare Contractual Requirements and TCA 56-32-126(b)		90%	99.5%	
		30 Day	60 Day	
Claim Types	For the Month Ended	Clean Claims	All Claims	Compliance?
AMERIGROUP Tennessee, Inc.				
Processor Affiliate Organization				
Region(s): Middle				
Medical	1/31/2009	98%	99.8%	YES
Medical	2/28/2009	98%	99.5%	YES
Medical	3/31/2009	94%	99.7%	YES
Medical	4/30/2009	96%	99.7%	YES
Medical	5/31/2009	97%	99.6%	YES
Medical	6/30/2009	99%	99.7%	YES
Medical	7/31/2009	99%	99.6%	YES
Medical	8/31/2009	100%	99.9%	YES
Medical	9/30/2009	99%	99.9%	YES
Medical	10/31/2009	99%	99.9%	YES
Medical	11/30/2009	100%	99.9%	YES
Medical	12/31/2009	99%	99.9%	YES
Medical	1/31/2010	99%	99.9%	YES
Medical	2/28/2010	98%	99.6%	YES
Medical	3/31/2010	99%	99.9%	YES
Medical	4/30/2010	100%	100.0%	YES
Medical	5/31/2010	99%	100.0%	YES
Medical	6/30/2010	99%	99.9%	YES
Medical	7/31/2010	100%	99.9%	YES
Medical	8/31/2010	100%	100.0%	YES
Medical	9/30/2010	100%	100.0%	YES
Medical	10/31/2010	100%	100.0%	YES
Medical	11/30/2010	100%	99.9%	YES
Medical	12/31/2010	100%	100.0%	YES

The following are results of monthly prompt payment analysis for claims processed by each plan and plan's subcontractor(s) for each TennCare Contract. Separate calculations are available which summarize all claims by contract and all claims by the organization.

TennCare Contractual Requirements and TCA 56-32-126(b)		90%	99.5%	
		30 Day	60 Day	
Claim Types	For the Month Ended	Clean Claims	All Claims	Compliance?
AMERIGROUP Tennessee, Inc.				
Processor	Affiliate Organization			
Region(s): West				
All	1/31/2009	82%	99.5%	NO
All	2/28/2009	99%	99.5%	YES
All	3/31/2009	100%	99.8%	YES
All	4/30/2009	99%	99.7%	YES
All	5/31/2009	100%	100.0%	YES
All	6/30/2009	100%	99.6%	YES
All	7/31/2009	100%	100.0%	YES
All	8/31/2009	100%	100.0%	YES
All	9/30/2009	99%	100.0%	YES
All	10/31/2009	100%	100.0%	YES

The following are results of monthly prompt payment analysis for claims processed by each plan and plan's subcontractor(s) for each TennCare Contract. Separate calculations are available which summarize all claims by contract and all claims by the organization.

TennCare Contractual Requirements and TCA 56-32-126(b)		90%	99.5%	
		30 Day	60 Day	
Claim Types	For the Month Ended	Clean Claims	All Claims	Compliance?
AMERIGROUP Tennessee, Inc.				
Processor Tennessee Carriers				
Region(s): Middle				
Non Emergency Transportation	1/31/2009	71%	91.4%	NO
Non Emergency Transportation	2/28/2009	92%	93.9%	NO
Non Emergency Transportation	3/31/2009	66%	85.0%	NO
Non Emergency Transportation	4/30/2009	91%	100.0%	YES
Non Emergency Transportation	5/31/2009	66%	99.0%	NO
Non Emergency Transportation	6/30/2009	99%	99.9%	YES
Non Emergency Transportation	7/31/2009	99%	99.5%	YES
Non Emergency Transportation	8/31/2009	86%	99.9%	NO
Non Emergency Transportation	9/30/2009	95%	99.0%	NO
Non Emergency Transportation	10/31/2009	99%	100.0%	YES
Non Emergency Transportation	11/30/2009	94%	99.9%	YES
Non Emergency Transportation	12/31/2009	100%	100.0%	YES
Non Emergency Transportation	1/31/2010	99%	100.0%	YES
Non Emergency Transportation	2/28/2010	100%	100.0%	YES
Non Emergency Transportation	3/31/2010	91%	100.0%	YES
Non Emergency Transportation	4/30/2010	90%	99.9%	YES
Non Emergency Transportation	5/31/2010	91%	99.8%	YES
Non Emergency Transportation	6/30/2010	90%	100.0%	YES
Non Emergency Transportation	7/31/2010	95%	100.0%	YES
Non Emergency Transportation	8/31/2010	96%	100.0%	YES
Non Emergency Transportation	9/30/2010	96%	100.0%	YES
Non Emergency Transportation	10/31/2010	99%	100.0%	YES
Non Emergency Transportation	11/30/2010	93%	100.0%	YES
Non Emergency Transportation	12/31/2010	96%	99.8%	YES

The following are results of monthly prompt payment analysis for claims processed by each plan and plan's subcontractor(s) for each TennCare Contract. Separate calculations are available which summarize all claims by contract and all claims by the organization.

Claim Types	For the Month Ended	TennCare Contractual Requirements and TCA 56-32-126(b)	90%	99.5%	Compliance?
			30 Day Clean Claims	60 Day All Claims	

Delta Delta of Tennessee, Inc.

Processor Affiliate Organization

Region(s): All

Dental	10/31/2010	100%	100.0%	YES
Dental	11/30/2010	96%	100.0%	YES
Dental	12/31/2010	95%	99.7%	YES

The following are results of monthly prompt payment analysis for claims processed by each plan and plan's subcontractor(s) for each TennCare Contract. Separate calculations are available which summarize all claims by contract and all claims by the organization.

Claim Types	For the Month Ended	90%	99.5%	Compliance?
		30 Day Clean Claims	60 Day All Claims	

DentaQuest of Tennessee, LLC (formerly Doral Dental Tennessee, Inc.)

Processor Affiliate Organization

Region(s): All

Claim Types	For the Month Ended	30 Day Clean Claims	60 Day All Claims	Compliance?
Dental	1/31/2009	100%	100.0%	YES
Dental	2/28/2009	100%	100.0%	YES
Dental	3/31/2009	100%	100.0%	YES
Dental	4/30/2009	100%	100.0%	YES
Dental	5/31/2009	100%	100.0%	YES
Dental	6/30/2009	100%	100.0%	YES
Dental	7/31/2009	100%	100.0%	YES
Dental	8/31/2009	100%	100.0%	YES
Dental	9/30/2009	100%	100.0%	YES
Dental	10/31/2009	100%	100.0%	YES
Dental	11/30/2009	100%	100.0%	YES
Dental	12/31/2009	100%	100.0%	YES
Dental	1/31/2010	100%	100.0%	YES
Dental	2/28/2010	100%	100.0%	YES
Dental	3/31/2010	100%	100.0%	YES
Dental	4/30/2010	100%	100.0%	YES
Dental	5/31/2010	100%	100.0%	YES
Dental	6/30/2010	100%	100.0%	YES
Dental	7/31/2010	100%	100.0%	YES
Dental	8/31/2010	100%	100.0%	YES
Dental	9/30/2010	100%	100.0%	YES
Dental	10/31/2010	100%	100.0%	YES
Dental	11/30/2010	100%	100.0%	YES
Dental	12/31/2010	100%	100.0%	YES

The following are results of monthly prompt payment analysis for claims processed by each plan and plan's subcontractor(s) for each TennCare Contract. Separate calculations are available which summarize all claims by contract and all claims by the organization.

Claim Types	For the Month Ended	90%	99.5%	Compliance?
		30 Day Clean Claims	60 Day All Claims	

Premier Behavioral Systems of Tennessee, LLC

Processor Affiliate Organization

Region(s): All

Behavioral Health	1/31/2009	99%	100.0%	YES
Behavioral Health	2/28/2009	100%	100.0%	YES
Behavioral Health	3/31/2009	100%	100.0%	YES
Behavioral Health	4/30/2009	100%	100.0%	YES
Behavioral Health	5/31/2009	100%	100.0%	YES
Behavioral Health	6/30/2009	100%	100.0%	YES
Behavioral Health	7/31/2009	100%	100.0%	YES
Behavioral Health	8/31/2009	100%	100.0%	YES
Behavioral Health	9/30/2009	100%	100.0%	YES
Behavioral Health	10/31/2009	99%	100.0%	YES
Behavioral Health	11/30/2009	100%	100.0%	YES
Behavioral Health	12/31/2009	100%	100.0%	YES
Behavioral Health	1/31/2010	100%	100.0%	YES

The following are results of monthly prompt payment analysis for claims processed by each plan and plan's subcontractor(s) for each TennCare Contract. Separate calculations are available which summarize all claims by contract and all claims by the organization.

Claim Types	For the Month Ended	90%	99.5%	Compliance?
		30 Day Clean Claims	60 Day All Claims	

Premier Behavioral Systems of Tennessee, LLC

Processor Southeasterns

Region(s): All

Non Emergency Transportation	2/28/2009	100%	100.0%	YES
Non Emergency Transportation	3/31/2009	100%	100.0%	YES
Non Emergency Transportation	4/30/2009	100%	100.0%	YES
Non Emergency Transportation	5/31/2009	100%	99.9%	YES
Non Emergency Transportation	6/30/2009	100%	100.0%	YES
Non Emergency Transportation	7/31/2009	100%	100.0%	YES
Non Emergency Transportation	8/31/2009	100%	100.0%	YES
Non Emergency Transportation	9/30/2009	100%	100.0%	YES
Non Emergency Transportation	10/31/2009	100%	100.0%	YES
Non Emergency Transportation	11/30/2009	100%	100.0%	YES
Non Emergency Transportation	12/31/2009	100%	100.0%	YES

The following are results of monthly prompt payment analysis for claims processed by each plan and plan's subcontractor(s) for each TennCare Contract. Separate calculations are available which summarize all claims by contract and all claims by the organization.

TennCare Contractual Requirements and TCA 56-32-126(b)		90%	99.5%	
		30 Day	60 Day	
Claim Types	For the Month Ended	Clean Claims	All Claims	Compliance?

Preferred Health Partnership of Tennessee, Inc.

Processor Affiliate Organization

Region(s): East

All	1/31/2009	92%	99.9%	YES
All	2/28/2009	99%	99.8%	YES
All	3/31/2009	100%	99.9%	YES
All	4/30/2009	95%	99.9%	YES
All	5/31/2009	95%	100.0%	YES
All	6/30/2009	93%	99.5%	YES
All	7/31/2009	99%	100.0%	YES
All	8/31/2009	97%	100.0%	YES
All	9/30/2009	100%	100.0%	YES
All	10/31/2009	100%	99.7%	YES

The following are results of monthly prompt payment analysis for claims processed by each plan and plan's subcontractor(s) for each TennCare Contract. Separate calculations are available which summarize all claims by contract and all claims by the organization.

Claim Types	For the Month Ended	90%	99.5%	Compliance?
		30 Day Clean Claims	60 Day All Claims	

Tennessee Behavioral Health, Inc.

Processor Affiliate Organization

Region(s): East

Behavioral Health	1/31/2009	99%	100.0%	YES
Behavioral Health	2/28/2009	100%	100.0%	YES
Behavioral Health	3/31/2009	100%	100.0%	YES
Behavioral Health	4/30/2009	97%	99.9%	YES
Behavioral Health	5/31/2009	100%	100.0%	YES
Behavioral Health	6/30/2009	98%	100.0%	YES
Behavioral Health	8/31/2009	100%	100.0%	YES
Behavioral Health	9/30/2009	93%	100.0%	YES
Behavioral Health	9/30/2009	93%	100.0%	YES
Behavioral Health	10/31/2009	93%	100.0%	YES
Behavioral Health	11/30/2009	100%	100.0%	YES
Behavioral Health	12/31/2009	100%	100.0%	YES
Behavioral Health	1/31/2010	100%	100.0%	YES

The following are results of monthly prompt payment analysis for claims processed by each plan and plan's subcontractor(s) for each TennCare Contract. Separate calculations are available which summarize all claims by contract and all claims by the organization.

Claim Types	For the Month Ended	TennCare Contractual Requirements and TCA 56-32-126(b)	90%	99.5%	Compliance?
			30 Day Clean Claims	60 Day All Claims	

Tennessee Behavioral Health, Inc.

Processor Southeastrans

Region(s): East

Non Emergency Transportation	2/28/2009	100%	100.0%	YES
Non Emergency Transportation	3/31/2009	100%	100.0%	YES
Non Emergency Transportation	4/30/2009	100%	100.0%	YES
Non Emergency Transportation	5/31/2009	100%	100.0%	YES
Non Emergency Transportation	6/30/2009	100%	100.0%	YES

The following are results of monthly prompt payment analysis for claims processed by each plan and plan's subcontractor(s) for each TennCare Contract. Separate calculations are available which summarize all claims by contract and all claims by the organization.

Claim Types	For the Month Ended	90%	99.5%	Compliance?
		30 Day Clean Claims	60 Day All Claims	

Tennessee Behavioral Health, Inc.

Processor Affiliate Organization

Region(s): Middle & West

Behavioral Health	1/31/2009	98%	100.0%	YES
Behavioral Health	2/28/2009	100%	100.0%	YES
Behavioral Health	3/31/2009	100%	100.0%	YES
Behavioral Health	4/30/2009	99%	100.0%	YES
Behavioral Health	5/31/2009	100%	100.0%	YES
Behavioral Health	6/30/2009	98%	100.0%	YES
Behavioral Health	7/31/2009	95%	100.0%	YES
Behavioral Health	8/31/2009	100%	100.0%	YES
Behavioral Health	9/30/2009	100%	100.0%	YES
Behavioral Health	10/31/2009	99%	100.0%	YES
Behavioral Health	11/30/2009	100%	100.0%	YES
Behavioral Health	12/31/2009	100%	100.0%	YES
Behavioral Health	1/31/2010	100%	100.0%	YES

The following are results of monthly prompt payment analysis for claims processed by each plan and plan's subcontractor(s) for each TennCare Contract. Separate calculations are available which summarize all claims by contract and all claims by the organization.

Claim Types	For the Month Ended	TennCare Contractual Requirements and TCA 56-32-126(b)	90%	99.5%	Compliance?
			30 Day Clean Claims	60 Day All Claims	

UAHC Health Plan of Tennessee, Inc.

Processor Vestica Healthcare

Region(s): West

All	1/31/2009	95%	100.0%	YES
All	2/28/2009	100%	99.8%	YES
All	3/31/2009	100%	99.9%	YES
All	4/30/2009	99%	99.7%	YES
All	5/31/2009	100%	100.0%	YES
All	6/30/2009	100%	100.0%	YES
All	7/31/2009	100%	99.9%	YES

The following are results of monthly prompt payment analysis for claims processed by each plan and plan's subcontractor(s) for each TennCare Contract. Separate calculations are available which summarize all claims by contract and all claims by the organization.

TennCare Contractual Requirements and TCA 56-32-126(b)		90%	99.5%	
		30 Day	60 Day	
Claim Types	For the Month Ended	Clean Claims	All Claims	Compliance?

Unison Health Plans

Processor Davis Vision

Region(s): West

Vision	1/31/2009	100%	100.0%	YES
Vision	2/28/2009	100%	100.0%	YES
Vision	4/30/2009	100%	100.0%	YES

The following are results of monthly prompt payment analysis for claims processed by each plan and plan's subcontractor(s) for each TennCare Contract. Separate calculations are available which summarize all claims by contract and all claims by the organization.

TennCare Contractual Requirements and TCA 56-32-126(b)		90%	99.5%	
		30 Day	60 Day	
Claim Types	For the Month Ended	Clean Claims	All Claims	Compliance?

Unison Health Plans

Processor Affiliate Organization

Region(s): West

Medical	1/31/2009	96%	99.7%	YES
Medical	2/28/2009	100%	100.0%	YES
Medical	3/31/2009	100%	100.0%	YES
Medical	4/30/2009	100%	99.9%	YES
Medical	5/31/2009	100%	100.0%	YES
Medical	6/30/2009	100%	99.9%	YES

The following are results of monthly prompt payment analysis for claims processed by each plan and plan's subcontractor(s) for each TennCare Contract. Separate calculations are available which summarize all claims by contract and all claims by the organization.

Claim Types	For the Month Ended	TennCare Contractual Requirements and TCA 56-32-126(b)	90%	99.5%	Compliance?
			30 Day Clean Claims	60 Day All Claims	

UnitedHealthcare Plans of the River Valley, Inc.

Processor Davis Vision

Region(s): East - Non Risk Medical

Vision	1/31/2009	100%	100.0%	YES
Vision	2/28/2009	100%	100.0%	YES

The following are results of monthly prompt payment analysis for claims processed by each plan and plan's subcontractor(s) for each TennCare Contract. Separate calculations are available which summarize all claims by contract and all claims by the organization.

Claim Types	For the Month Ended	90%	99.5%	Compliance?
		30 Day Clean Claims	60 Day All Claims	

UnitedHealthcare Plans of the River Valley, Inc.

Processor Affiliate Organization

Region(s): East - Non Risk Medical

Non Emergency Transportation	1/31/2009	100%	99.9%	YES
Non Emergency Transportation	2/28/2009	100%	100.0%	YES
Non Emergency Transportation	3/31/2009	99%	99.0%	NO
Non Emergency Transportation	4/30/2009	99%	100.0%	YES
Non Emergency Transportation	5/31/2009	98%	96.8%	NO
Non Emergency Transportation	6/30/2009	100%	100.0%	YES
Non Emergency Transportation	7/31/2009	100%	100.0%	YES
Non Emergency Transportation	8/31/2009	100%	100.0%	YES
Non Emergency Transportation	9/30/2009	94%	100.0%	YES
Non Emergency Transportation	10/31/2009	100%	100.0%	YES
Non Emergency Transportation	11/30/2009	100%	100.0%	YES
Non Emergency Transportation	12/31/2009	100%	100.0%	YES
Non Emergency Transportation	1/31/2010	100%	100.0%	YES
Non Emergency Transportation	2/28/2010	100%	100.0%	YES
Non Emergency Transportation	3/31/2010	100%	100.0%	YES
Non Emergency Transportation	4/30/2010	100%	100.0%	YES
Non Emergency Transportation	5/31/2010	100%	100.0%	YES
Non Emergency Transportation	6/30/2010	100%	100.0%	YES
Non Emergency Transportation	7/31/2010	100%	100.0%	YES

The following are results of monthly prompt payment analysis for claims processed by each plan and plan's subcontractor(s) for each TennCare Contract. Separate calculations are available which summarize all claims by contract and all claims by the organization.

Claim Types	For the Month Ended	90%	99.5%	Compliance?
		30 Day Clean Claims	60 Day All Claims	

UnitedHealthcare Plans of the River Valley, Inc.

Processor Affiliate Organization

Region(s): East - Non Risk Medical

Claim Types	For the Month Ended	30 Day Clean Claims	60 Day All Claims	Compliance?
Medical	1/31/2009	97%	99.6%	YES
Medical	2/28/2009	97%	99.2%	NO
Medical	3/31/2009	96%	98.2%	NO
Medical	4/30/2009	98%	99.4%	NO
Medical	5/31/2009	97%	98.6%	NO
Medical	6/30/2009	97%	99.0%	NO
Medical	7/31/2009	100%	99.9%	YES
Medical	8/31/2009	99%	99.9%	YES
Medical	9/30/2009	98%	99.5%	YES
Medical	10/31/2009	99%	99.9%	YES
Medical	11/30/2009	98%	99.7%	YES
Medical	12/31/2009	98%	99.8%	YES
Medical	1/31/2010	97%	99.4%	NO
Medical	2/28/2010	98%	98.2%	NO
Medical	3/31/2010	96%	99.6%	YES
Medical	4/30/2010	97%	99.8%	YES
Medical	5/31/2010	99%	100.0%	YES
Medical	6/30/2010	97%	99.6%	YES
Medical	7/31/2010	99%	99.8%	YES

The following are results of monthly prompt payment analysis for claims processed by each plan and plan's subcontractor(s) for each TennCare Contract. Separate calculations are available which summarize all claims by contract and all claims by the organization.

Claim Types	For the Month Ended	90%	99.5%	Compliance?
		30 Day Clean Claims	60 Day All Claims	

UnitedHealthcare Plans of the River Valley, Inc.

Processor Affiliate Organization

Region(s): East - Risk Contract

Claim Types	For the Month Ended	30 Day Clean Claims	60 Day All Claims	Compliance?
Medical	1/31/2009	100%	100.0%	YES
Medical	2/28/2009	99%	100.0%	YES
Medical	3/31/2009	97%	99.6%	YES
Medical	4/30/2009	99%	99.8%	YES
Medical	5/31/2009	99%	99.7%	YES
Medical	6/30/2009	99%	99.8%	YES
Medical	7/31/2009	99%	99.8%	YES
Medical	8/31/2009	99%	99.8%	YES
Medical	9/30/2009	100%	99.9%	YES
Medical	10/31/2009	100%	99.9%	YES
Medical	11/30/2009	100%	99.9%	YES
Medical	12/31/2009	99%	100.0%	YES
Medical	1/31/2010	99%	99.9%	YES
Medical	2/28/2010	99%	99.9%	YES
Medical	3/31/2010	99%	99.9%	YES
Medical	4/30/2010	99%	99.9%	YES
Medical	5/31/2010	99%	99.8%	YES
Medical	6/30/2010	99%	99.9%	YES
Medical	7/31/2010	99%	100.0%	YES
Medical	8/31/2010	99%	99.6%	YES
Medical	9/30/2010	99%	99.8%	YES
Medical	10/31/2010	99%	99.8%	YES
Medical	11/30/2010	98%	99.9%	YES
Medical	12/31/2010	95%	99.8%	YES

The following are results of monthly prompt payment analysis for claims processed by each plan and plan's subcontractor(s) for each TennCare Contract. Separate calculations are available which summarize all claims by contract and all claims by the organization.

Claim Types	For the Month Ended	90% 30 Day Clean Claims	99.5% 60 Day All Claims	Compliance?
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UnitedHealthcare Plans of the River Valley, Inc.

Processor Spectera, Inc.

Region(s): East - Risk Contract

Vision	1/31/2009	100%	100.0%	YES
Vision	2/28/2009	100%	100.0%	YES
Vision	3/31/2009	100%	100.0%	YES
Vision	4/30/2009	100%	99.9%	YES
Vision	5/31/2009	100%	100.0%	YES
Vision	6/30/2009	100%	100.0%	YES
Vision	7/31/2009	100%	100.0%	YES
Vision	8/31/2009	100%	100.0%	YES
Vision	9/30/2009	100%	100.0%	YES
Vision	10/31/2009	100%	100.0%	YES
Vision	11/30/2009	100%	100.0%	YES
Vision	12/31/2009	100%	100.0%	YES
Vision	1/31/2010	100%	100.0%	YES
Vision	2/28/2010	100%	100.0%	YES
Vision	3/31/2010	100%	100.0%	YES
Vision	4/30/2010	100%	100.0%	YES
Vision	5/31/2010	100%	100.0%	YES
Vision	6/30/2010	100%	100.0%	YES
Vision	7/31/2010	100%	100.0%	YES
Vision	8/31/2010	100%	100.0%	YES
Vision	9/30/2010	100%	100.0%	YES
Vision	10/31/2010	100%	100.0%	YES
Vision	11/30/2010	100%	100.0%	YES
Vision	12/31/2010	100%	100.0%	YES

The following are results of monthly prompt payment analysis for claims processed by each plan and plan's subcontractor(s) for each TennCare Contract. Separate calculations are available which summarize all claims by contract and all claims by the organization.

TennCare Contractual Requirements and TCA 56-32-126(b)		90%	99.5%	
		30 Day	60 Day	
Claim Types	For the Month Ended	Clean Claims	All Claims	Compliance?
UnitedHealthcare Plans of the River Valley, Inc.				
Processor Affiliate Organization				
Region(s): Middle				
Medical	1/31/2009	98%	99.7%	YES
Medical	2/28/2009	99%	99.6%	YES
Medical	3/31/2009	98%	99.4%	YES
Medical	4/30/2009	99%	99.6%	YES
Medical	5/31/2009	99%	99.6%	YES
Medical	6/30/2009	99%	99.6%	YES
Medical	7/31/2009	100%	99.9%	YES
Medical	8/31/2009	100%	99.9%	YES
Medical	9/30/2009	100%	99.9%	YES
Medical	10/31/2009	100%	99.9%	YES
Medical	11/30/2009	100%	99.9%	YES
Medical	12/31/2009	99%	99.9%	YES
Medical	1/31/2010	99%	99.9%	YES
Medical	2/28/2010	99%	99.9%	YES
Medical	3/31/2010	99%	99.9%	YES
Medical	4/30/2010	99%	99.8%	YES
Medical	5/31/2010	99%	99.8%	YES
Medical	6/30/2010	99%	99.9%	YES
Medical	7/31/2010	99%	100.0%	YES
Medical	8/31/2010	99%	99.6%	YES
Medical	9/30/2010	99%	99.9%	YES
Medical	10/31/2010	99%	99.9%	YES
Medical	11/30/2010	98%	99.9%	YES
Medical	12/31/2010	96%	99.9%	YES

The following are results of monthly prompt payment analysis for claims processed by each plan and plan's subcontractor(s) for each TennCare Contract. Separate calculations are available which summarize all claims by contract and all claims by the organization.

Claim Types	For the Month Ended	90%	99.5%	Compliance?
		30 Day Clean Claims	60 Day All Claims	

UnitedHealthcare Plans of the River Valley, Inc.

Processor Spectera, Inc.

Region(s): Middle

Claim Types	For the Month Ended	30 Day Clean Claims	60 Day All Claims	Compliance?
Vision	1/31/2009	100%	100.0%	YES
Vision	2/28/2009	100%	100.0%	YES
Vision	3/31/2009	100%	100.0%	YES
Vision	4/30/2009	100%	100.0%	YES
Vision	5/31/2009	100%	100.0%	YES
Vision	6/30/2009	100%	100.0%	YES
Vision	7/31/2009	100%	100.0%	YES
Vision	8/31/2009	100%	100.0%	YES
Vision	9/30/2009	100%	100.0%	YES
Vision	10/31/2009	100%	100.0%	YES
Vision	11/30/2009	100%	100.0%	YES
Vision	12/31/2009	100%	100.0%	YES
Vision	1/31/2010	100%	99.9%	YES
Vision	2/28/2010	100%	100.0%	YES
Vision	3/31/2010	100%	100.0%	YES
Vision	4/30/2010	100%	100.0%	YES
Vision	5/31/2010	100%	100.0%	YES
Vision	6/30/2010	100%	99.9%	YES
Vision	7/31/2010	100%	100.0%	YES
Vision	8/31/2010	100%	100.0%	YES
Vision	9/30/2010	100%	100.0%	YES
Vision	10/31/2010	100%	100.0%	YES
Vision	11/30/2010	100%	100.0%	YES
Vision	12/31/2010	100%	100.0%	YES

The following are results of monthly prompt payment analysis for claims processed by each plan and plan's subcontractor(s) for each TennCare Contract. Separate calculations are available which summarize all claims by contract and all claims by the organization.

Claim Types	For the Month Ended	90%	99.5%	Compliance?
		30 Day Clean Claims	60 Day All Claims	

UnitedHealthcare Plans of the River Valley, Inc.

Processor Affiliate Organization

Region(s): West

Non Emergency Transportation	1/31/2009	99%	100.0%	YES
Non Emergency Transportation	2/28/2009	100%	100.0%	YES
Non Emergency Transportation	3/31/2009	100%	100.0%	YES
Non Emergency Transportation	4/30/2009	100%	100.0%	YES
Non Emergency Transportation	5/31/2009	100%	100.0%	YES
Non Emergency Transportation	6/30/2009	100%	100.0%	YES
Non Emergency Transportation	7/31/2009	100%	100.0%	YES
Non Emergency Transportation	8/31/2009	100%	100.0%	YES
Non Emergency Transportation	9/30/2009	100%	100.0%	YES
Non Emergency Transportation	10/31/2009	100%	100.0%	YES
Non Emergency Transportation	11/30/2009	100%	100.0%	YES
Non Emergency Transportation	12/31/2009	100%	100.0%	YES
Non Emergency Transportation	1/31/2010	100%	100.0%	YES
Non Emergency Transportation	2/28/2010	99%	99.8%	YES
Non Emergency Transportation	3/31/2010	100%	100.0%	YES
Non Emergency Transportation	4/30/2010	100%	100.0%	YES
Non Emergency Transportation	5/31/2010	100%	100.0%	YES
Non Emergency Transportation	6/30/2010	100%	100.0%	YES
Non Emergency Transportation	7/31/2010	100%	100.0%	YES
Non Emergency Transportation	8/31/2010	99%	99.9%	YES
Non Emergency Transportation	9/30/2010	100%	99.9%	YES
Non Emergency Transportation	10/31/2010	99%	99.8%	YES
Non Emergency Transportation	11/30/2010	99%	99.9%	YES
Non Emergency Transportation	12/31/2010	99%	99.5%	YES

The following are results of monthly prompt payment analysis for claims processed by each plan and plan's subcontractor(s) for each TennCare Contract. Separate calculations are available which summarize all claims by contract and all claims by the organization.

TennCare Contractual Requirements and TCA 56-32-126(b)		90%	99.5%	
		30 Day	60 Day	
Claim Types	For the Month Ended	Clean Claims	All Claims	Compliance?
UnitedHealthcare Plans of the River Valley, Inc.				
Processor Affiliate Organization				
Region(s): West				
Medical	1/31/2009	98%	99.9%	YES
Medical	2/28/2009	98%	99.6%	YES
Medical	3/31/2009	98%	99.7%	YES
Medical	4/30/2009	99%	99.7%	YES
Medical	5/31/2009	99%	99.6%	YES
Medical	6/30/2009	99%	99.6%	YES
Medical	7/31/2009	100%	99.8%	YES
Medical	8/31/2009	99%	99.8%	YES
Medical	9/30/2009	99%	99.9%	YES
Medical	10/31/2009	100%	99.9%	YES
Medical	11/30/2009	100%	100.0%	YES
Medical	12/31/2009	99%	100.0%	YES
Medical	1/31/2010	98%	99.9%	YES
Medical	2/28/2010	99%	99.8%	YES
Medical	3/31/2010	99%	99.9%	YES
Medical	4/30/2010	99%	99.9%	YES
Medical	5/31/2010	99%	99.9%	YES
Medical	6/30/2010	99%	99.8%	YES
Medical	7/31/2010	98%	99.6%	YES
Medical	8/31/2010	99%	99.7%	YES
Medical	9/30/2010	99%	99.8%	YES
Medical	10/31/2010	99%	99.6%	YES
Medical	11/30/2010	98%	99.9%	YES
Medical	12/31/2010	95%	99.7%	YES

The following are results of monthly prompt payment analysis for claims processed by each plan and plan's subcontractor(s) for each TennCare Contract. Separate calculations are available which summarize all claims by contract and all claims by the organization.

Claim Types	For the Month Ended	90%	99.5%	Compliance?
		30 Day Clean Claims	60 Day All Claims	

UnitedHealthcare Plans of the River Valley, Inc.

Processor Spectera, Inc.

Region(s): West

Vision	1/31/2009	100%	100.0%	YES
Vision	2/28/2009	100%	100.0%	YES
Vision	3/31/2009	100%	100.0%	YES
Vision	4/30/2009	100%	100.0%	YES
Vision	5/31/2009	100%	100.0%	YES
Vision	6/30/2009	100%	100.0%	YES
Vision	7/31/2009	100%	100.0%	YES
Vision	8/31/2009	100%	99.8%	YES
Vision	9/30/2009	100%	100.0%	YES
Vision	10/31/2009	100%	100.0%	YES
Vision	11/30/2009	100%	99.6%	YES
Vision	12/31/2009	100%	100.0%	YES
Vision	1/31/2010	100%	100.0%	YES
Vision	2/28/2010	100%	100.0%	YES
Vision	3/31/2010	100%	100.0%	YES
Vision	4/30/2010	100%	100.0%	YES
Vision	5/31/2010	100%	100.0%	YES
Vision	6/30/2010	100%	100.0%	YES
Vision	7/31/2010	100%	100.0%	YES
Vision	8/31/2010	100%	100.0%	YES
Vision	9/30/2010	100%	100.0%	YES
Vision	10/31/2010	100%	100.0%	YES
Vision	11/30/2010	100%	100.0%	YES
Vision	12/31/2010	100%	100.0%	YES

The following are results of monthly prompt payment analysis for claims processed by each plan and plan's subcontractor(s) for each TennCare Contract. Separate calculations are available which summarize all claims by contract and all claims by the organization.

Claim Types	For the Month Ended	90%	99.5%	Compliance?
		30 Day Clean Claims	60 Day All Claims	

Volunteer State Health Plan, Inc., d/b/a BlueCare

Processor Care Centrix

Region(s): East - Risk Contract

DME	11/30/2010	100%	100.0%	YES
DME	12/31/2010	77%	100.0%	NO

The following are results of monthly prompt payment analysis for claims processed by each plan and plan's subcontractor(s) for each TennCare Contract. Separate calculations are available which summarize all claims by contract and all claims by the organization.

Claim Types	For the Month Ended	90%	99.5%	Compliance?
		30 Day Clean Claims	60 Day All Claims	

Volunteer State Health Plan, Inc., d/b/a BlueCare

Processor Affiliate Organization

Region(s): East - Non Risk Medical

Claim Types	For the Month Ended	30 Day Clean Claims	60 Day All Claims	Compliance?
Medical	1/31/2009	83%	98.7%	NO
Medical	2/28/2009	72%	98.5%	NO
Medical	3/31/2009	88%	99.2%	NO
Medical	4/30/2009	90%	98.2%	NO
Medical	5/31/2009	95%	98.8%	NO
Medical	6/30/2009	86%	95.7%	NO
Medical	7/31/2009	84%	98.2%	NO
Medical	8/31/2009	85%	97.7%	NO
Medical	9/30/2009	83%	98.1%	NO
Medical	10/31/2009	92%	98.8%	NO
Medical	11/30/2009	96%	99.2%	NO
Medical	12/31/2009	95%	98.7%	NO
Medical	1/31/2010	92%	98.0%	NO
Medical	2/28/2010	96%	99.5%	YES
Medical	3/31/2010	96%	99.7%	YES
Medical	4/30/2010	98%	99.4%	YES
Medical	5/31/2010	97%	99.3%	NO
Medical	6/30/2010	88%	98.5%	NO

The following are results of monthly prompt payment analysis for claims processed by each plan and plan's subcontractor(s) for each TennCare Contract. Separate calculations are available which summarize all claims by contract and all claims by the organization.

Claim Types	For the Month Ended	90% 30 Day Clean Claims	99.5% 60 Day All Claims	Compliance?
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Volunteer State Health Plan, Inc., d/b/a BlueCare

Processor SoutheasTrans

Region(s): East - Non Risk Medical

Non Emergency Transportation	1/31/2009	100%	100.0%	YES
Non Emergency Transportation	2/28/2009	100%	100.0%	YES
Non Emergency Transportation	3/31/2009	98%	97.7%	NO
Non Emergency Transportation	4/30/2009	100%	100.0%	YES
Non Emergency Transportation	5/31/2009	100%	100.0%	YES
Non Emergency Transportation	6/30/2009	100%	100.0%	YES
Non Emergency Transportation	7/31/2009	95%	94.5%	NO
Non Emergency Transportation	8/31/2009	71%	100.0%	NO
Non Emergency Transportation	9/30/2009	100%	100.0%	YES
Non Emergency Transportation	11/30/2009	100%	100.0%	YES
Non Emergency Transportation	12/31/2009	100%	100.0%	YES
Non Emergency Transportation	1/31/2010	100%	100.0%	YES

The following are results of monthly prompt payment analysis for claims processed by each plan and plan's subcontractor(s) for each TennCare Contract. Separate calculations are available which summarize all claims by contract and all claims by the organization.

Claim Types	For the Month Ended	90%	99.5%	Compliance?
		30 Day Clean Claims	60 Day All Claims	

Volunteer State Health Plan, Inc., d/b/a BlueCare

Processor Affiliate Organization

Region(s): East - Risk Contract

Claim Types	For the Month Ended	30 Day Clean Claims	60 Day All Claims	Compliance?
Medical	1/31/2009	100%	100.0%	YES
Medical	2/28/2009	98%	100.0%	YES
Medical	3/31/2009	98%	100.0%	YES
Medical	4/30/2009	99%	100.0%	YES
Medical	5/31/2009	98%	99.9%	YES
Medical	6/30/2009	97%	99.9%	YES
Medical	7/31/2009	97%	99.9%	YES
Medical	8/31/2009	96%	99.9%	YES
Medical	9/30/2009	97%	99.9%	YES
Medical	10/31/2009	98%	99.8%	YES
Medical	11/30/2009	99%	100.0%	YES
Medical	12/31/2009	98%	99.8%	YES
Medical	1/31/2010	98%	99.9%	YES
Medical	2/28/2010	99%	100.0%	YES
Medical	3/31/2010	99%	99.9%	YES
Medical	4/30/2010	99%	99.9%	YES
Medical	5/31/2010	100%	99.9%	YES
Medical	6/30/2010	98%	100.0%	YES
Medical	7/31/2010	99%	99.9%	YES
Medical	8/31/2010	100%	100.0%	YES
Medical	9/30/2010	100%	100.0%	YES
Medical	10/31/2010	100%	100.0%	YES
Medical	11/30/2010	100%	99.9%	YES
Medical	12/31/2010	97%	99.9%	YES

The following are results of monthly prompt payment analysis for claims processed by each plan and plan's subcontractor(s) for each TennCare Contract. Separate calculations are available which summarize all claims by contract and all claims by the organization.

Claim Types	For the Month Ended	90% 30 Day Clean Claims	99.5% 60 Day All Claims	Compliance?
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Volunteer State Health Plan, Inc., d/b/a BlueCare

Processor Southeastrans

Region(s): East - Risk Contract

Non Emergency Transportation	2/28/2009	100%	100.0%	YES
Non Emergency Transportation	3/31/2009	100%	100.0%	YES
Non Emergency Transportation	4/30/2009	100%	100.0%	YES
Non Emergency Transportation	5/31/2009	100%	100.0%	YES
Non Emergency Transportation	6/30/2009	100%	100.0%	YES
Non Emergency Transportation	7/31/2009	100%	100.0%	YES
Non Emergency Transportation	8/31/2009	100%	100.0%	YES
Non Emergency Transportation	9/30/2009	100%	100.0%	YES
Non Emergency Transportation	10/31/2009	100%	100.0%	YES
Non Emergency Transportation	11/30/2009	100%	100.0%	YES
Non Emergency Transportation	12/31/2009	100%	100.0%	YES
Non Emergency Transportation	1/31/2010	100%	100.0%	YES
Non Emergency Transportation	2/28/2010	100%	100.0%	YES
Non Emergency Transportation	3/31/2010	100%	100.0%	YES
Non Emergency Transportation	4/30/2010	100%	100.0%	YES
Non Emergency Transportation	5/31/2010	100%	100.0%	YES
Non Emergency Transportation	6/30/2010	100%	100.0%	YES
Non Emergency Transportation	7/31/2010	100%	100.0%	YES
Non Emergency Transportation	8/31/2010	100%	100.0%	YES
Non Emergency Transportation	9/30/2010	100%	100.0%	YES
Non Emergency Transportation	10/31/2010	100%	100.0%	YES
Non Emergency Transportation	11/30/2010	100%	100.0%	YES
Non Emergency Transportation	12/31/2010	100%	99.9%	YES

The following are results of monthly prompt payment analysis for claims processed by each plan and plan's subcontractor(s) for each TennCare Contract. Separate calculations are available which summarize all claims by contract and all claims by the organization.

Claim Types	For the Month Ended	90%	99.5%	Compliance?
		30 Day Clean Claims	60 Day All Claims	

Volunteer State Health Plan, Inc., d/b/a BlueCare

Processor Care Centrix

Region(s): West

DME	11/30/2010	100%	100.0%	YES
DME	12/31/2010	78%	100.0%	NO

The following are results of monthly prompt payment analysis for claims processed by each plan and plan's subcontractor(s) for each TennCare Contract. Separate calculations are available which summarize all claims by contract and all claims by the organization.

Claim Types	For the Month Ended	90%	99.5%	Compliance?
		30 Day Clean Claims	60 Day All Claims	

Volunteer State Health Plan, Inc., d/b/a BlueCare

Processor Affiliate Organization

Region(s): West

Claim Types	For the Month Ended	30 Day Clean Claims	60 Day All Claims	Compliance?
Medical	1/31/2009	89%	99.9%	NO
Medical	2/28/2009	91%	100.0%	YES
Medical	3/31/2009	96%	99.9%	YES
Medical	4/30/2009	99%	99.9%	YES
Medical	5/31/2009	97%	99.8%	YES
Medical	6/30/2009	97%	99.8%	YES
Medical	7/31/2009	97%	99.9%	YES
Medical	8/31/2009	96%	99.8%	YES
Medical	9/30/2009	97%	99.8%	YES
Medical	10/31/2009	98%	99.8%	YES
Medical	11/30/2009	99%	99.9%	YES
Medical	12/31/2009	99%	99.7%	YES
Medical	1/31/2010	98%	99.9%	YES
Medical	2/28/2010	99%	100.0%	YES
Medical	3/31/2010	99%	100.0%	YES
Medical	4/30/2010	99%	99.9%	YES
Medical	5/31/2010	99%	99.9%	YES
Medical	6/30/2010	98%	99.9%	YES
Medical	7/31/2010	99%	99.9%	YES
Medical	8/31/2010	100%	100.0%	YES
Medical	9/30/2010	100%	100.0%	YES
Medical	10/31/2010	100%	100.0%	YES
Medical	11/30/2010	100%	99.9%	YES
Medical	12/31/2010	97%	99.9%	YES

The following are results of monthly prompt payment analysis for claims processed by each plan and plan's subcontractor(s) for each TennCare Contract. Separate calculations are available which summarize all claims by contract and all claims by the organization.

Claim Types	For the Month Ended	90%	99.5%	Compliance?
		30 Day Clean Claims	60 Day All Claims	

Volunteer State Health Plan, Inc., d/b/a TennCare Select

Processor Care Centrix

Region(s): All

DME	11/30/2010	100%	100.0%	YES
DME	12/31/2010	87%	100.0%	NO

The following are results of monthly prompt payment analysis for claims processed by each plan and plan's subcontractor(s) for each TennCare Contract. Separate calculations are available which summarize all claims by contract and all claims by the organization.

Claim Types	For the Month Ended	90% 30 Day Clean Claims	99.5% 60 Day All Claims	Compliance?
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Volunteer State Health Plan, Inc., d/b/a TennCare Select

Processor Affiliate Organization

Region(s): All

Medical	1/31/2009	84%	98.8%	NO
Medical	2/28/2009	92%	99.4%	NO
Medical	3/31/2009	96%	99.8%	YES
Medical	4/30/2009	97%	99.7%	YES
Medical	5/31/2009	96%	99.6%	YES
Medical	6/30/2009	94%	99.6%	YES
Medical	7/31/2009	94%	99.6%	YES
Medical	8/31/2009	94%	99.6%	YES
Medical	9/30/2009	94%	99.6%	YES
Medical	10/31/2009	96%	99.6%	YES
Medical	11/30/2009	98%	99.8%	YES
Medical	12/31/2009	93%	99.7%	YES
Medical	1/31/2010	96%	99.7%	YES
Medical	2/28/2010	99%	99.7%	YES
Medical	3/31/2010	98%	99.7%	YES
Medical	4/30/2010	99%	99.7%	YES
Medical	5/31/2010	99%	99.8%	YES
Medical	6/30/2010	99%	99.7%	YES
Medical	7/31/2010	99%	99.7%	YES
Medical	8/31/2010	99%	99.9%	YES
Medical	9/30/2010	100%	99.9%	YES
Medical	10/31/2010	99%	99.9%	YES
Medical	11/30/2010	99%	99.8%	YES
Medical	12/31/2010	96%	99.9%	YES

