

Prompt Pay Compliance Summary for Processed TennCare Medical and Dental Claims

Monthly prompt payment analysis for all claims processed by specific TennCare Contract

TennCare Contractual Requirements and TCA 56-32-126(b)	90%	99.5%			
Claim Types	30 Day	60 Day	Compliance?		
For the Month Ended	Clean Claims	All Claims			
AMERIGROUP Tennessee, Inc.			Middle Only		
Region(s): Middle					
All	1/31/2009	94%	98.5%	NO	
All	2/28/2009	97%	98.9%	NO	
All	3/31/2009	91%	98.0%	NO	
All	4/30/2009	96%	99.8%	YES	
All	5/31/2009	93%	99.5%	YES	
All	6/30/2009	99%	99.7%	YES	
All	7/31/2009	99%	99.6%	YES	
All	8/31/2009	98%	99.9%	YES	
All	9/30/2009	98%	99.8%	YES	
All	10/31/2009	99%	99.9%	YES	
All	11/30/2009	99%	99.9%	YES	
All	12/31/2009	99%	99.9%	YES	
All	1/31/2010	99%	99.9%	YES	
All	2/28/2010	98%	99.6%	YES	
All	3/31/2010	98%	99.9%	YES	
All	4/30/2010	99%	99.9%	YES	
All	5/31/2010	99%	100.0%	YES	
All	6/30/2010	99%	99.9%	YES	
All	7/31/2010	99%	100.0%	YES	
All	8/31/2010	99%	100.0%	YES	
All	9/30/2010	99%	100.0%	YES	
All	10/31/2010	100%	100.0%	YES	
All	11/30/2010	99%	99.9%	YES	
All	12/31/2010	99%	100.0%	YES	

Monthly prompt payment analysis for all claims processed by specific TennCare Contract

Claim Types	For the Month Ended	90%	99.5%	Compliance?
		30 Day Clean Claims	60 Day All Claims	

AMERIGROUP Tennessee, Inc.

TLC - West Tennessee

Region(s): West

This contract with the TennCare Bureau ended for dates of services as of October 31, 2008.
 Percentages represent processing of run-out claims.

Claim Types	For the Month Ended	Clean Claims	All Claims	Compliance?
All	1/31/2009	82%	99.5%	NO
All	2/28/2009	99%	99.5%	YES
All	3/31/2009	100%	99.8%	YES
All	4/30/2009	99%	99.7%	YES
All	5/31/2009	100%	100.0%	YES
All	6/30/2009	100%	99.6%	YES
All	7/31/2009	100%	100.0%	YES
All	8/31/2009	100%	100.0%	YES
All	9/30/2009	99%	100.0%	YES
All	10/31/2009	100%	100.0%	YES

Monthly prompt payment analysis for all claims processed by specific TennCare Contract

Claim Types	For the Month Ended	90%	99.5%	Compliance?
		30 Day Clean Claims	60 Day All Claims	

Delta Delta of Tennessee, Inc.

Region(s): All

Dental	10/31/2010	100%	100.0%	YES
Dental	11/30/2010	96%	100.0%	YES
Dental	12/31/2010	95%	99.7%	YES

Monthly prompt payment analysis for all claims processed by specific TennCare Contract

Claim Types	For the Month Ended	90%	99.5%	Compliance?
		30 Day Clean Claims	60 Day All Claims	

DentaQuest of Tennessee, LLC (formerly Doral Dental Tennessee, Inc.)

Region(s): All

Dental	1/31/2009	100%	100.0%	YES
Dental	2/28/2009	100%	100.0%	YES
Dental	3/31/2009	100%	100.0%	YES
Dental	4/30/2009	100%	100.0%	YES
Dental	5/31/2009	100%	100.0%	YES
Dental	6/30/2009	100%	100.0%	YES
Dental	7/31/2009	100%	100.0%	YES
Dental	8/31/2009	100%	100.0%	YES
Dental	9/30/2009	100%	100.0%	YES
Dental	10/31/2009	100%	100.0%	YES
Dental	11/30/2009	100%	100.0%	YES
Dental	12/31/2009	100%	100.0%	YES
Dental	1/31/2010	100%	100.0%	YES
Dental	2/28/2010	100%	100.0%	YES
Dental	3/31/2010	100%	100.0%	YES
Dental	4/30/2010	100%	100.0%	YES
Dental	5/31/2010	100%	100.0%	YES
Dental	6/30/2010	100%	100.0%	YES
Dental	7/31/2010	100%	100.0%	YES
Dental	8/31/2010	100%	100.0%	YES
Dental	9/30/2010	100%	100.0%	YES
Dental	10/31/2010	100%	100.0%	YES
Dental	11/30/2010	100%	100.0%	YES
Dental	12/31/2010	100%	100.0%	YES

Monthly prompt payment analysis for all claims processed by specific TennCare Contract

Claim Types	For the Month Ended	90%	99.5%	Compliance?
		30 Day Clean Claims	60 Day All Claims	

Premier Behavioral Systems of Tennessee, LLC

Region(s): All

Behavioral Health	1/31/2009	99%	100.0%	YES
Behavioral Health	2/28/2009	100%	100.0%	YES
Behavioral Health	3/31/2009	100%	100.0%	YES
Behavioral Health	4/30/2009	100%	100.0%	YES
Behavioral Health	5/31/2009	100%	100.0%	YES
Behavioral Health	6/30/2009	100%	100.0%	YES
Behavioral Health	7/31/2009	100%	100.0%	YES
Behavioral Health	8/31/2009	100%	100.0%	YES
Behavioral Health	9/30/2009	100%	100.0%	YES
Behavioral Health	10/31/2009	99%	100.0%	YES
Behavioral Health	11/30/2009	100%	100.0%	YES
Behavioral Health	12/31/2009	100%	100.0%	YES
Behavioral Health	1/31/2010	100%	100.0%	YES

Monthly prompt payment analysis for all claims processed by specific TennCare Contract

Claim Types	For the Month Ended	90%	99.5%	Compliance?
		30 Day Clean Claims	60 Day All Claims	

Preferred Health Partnership of Tennessee, Inc.

Region(s): East

This contract with the TennCare Bureau ended for dates of services as of December 31, 2008.
Percentages represent processing of run-out claims.

All	1/31/2009	92%	99.9%	YES
All	2/28/2009	99%	99.8%	YES
All	3/31/2009	100%	99.9%	YES
All	4/30/2009	95%	99.9%	YES
All	5/31/2009	95%	100.0%	YES
All	6/30/2009	93%	99.5%	YES
All	7/31/2009	99%	100.0%	YES
All	8/31/2009	97%	100.0%	YES
All	9/30/2009	100%	100.0%	YES
All	10/31/2009	100%	99.7%	YES

Monthly prompt payment analysis for all claims processed by specific TennCare Contract

Claim Types	For the Month Ended	90%	99.5%	Compliance?
		30 Day Clean Claims	60 Day All Claims	

Tennessee Behavioral Health, Inc.

Region(s): East

Behavioral Health	1/31/2009	99%	100.0%	YES
Behavioral Health	2/28/2009	100%	100.0%	YES
Behavioral Health	3/31/2009	100%	100.0%	YES
Behavioral Health	4/30/2009	97%	99.9%	YES
Behavioral Health	5/31/2009	100%	100.0%	YES
Behavioral Health	6/30/2009	98%	100.0%	YES
Behavioral Health	7/31/2009	99%	100.0%	YES
Behavioral Health	8/31/2009	100%	100.0%	YES
Behavioral Health	9/30/2009	93%	100.0%	YES
Behavioral Health	10/31/2009	93%	100.0%	YES
Behavioral Health	11/30/2009	100%	100.0%	YES
Behavioral Health	12/31/2009	100%	100.0%	YES
Behavioral Health	1/31/2010	100%	100.0%	YES

Monthly prompt payment analysis for all claims processed by specific TennCare Contract

Claim Types	For the Month Ended	90%	99.5%	Compliance?
		30 Day Clean Claims	60 Day All Claims	

Tennessee Behavioral Health, Inc.

Region(s): Middle & West

Behavioral Health	1/31/2009	98%	100.0%	YES
Behavioral Health	2/28/2009	100%	100.0%	YES
Behavioral Health	3/31/2009	100%	100.0%	YES
Behavioral Health	4/30/2009	99%	100.0%	YES
Behavioral Health	5/31/2009	100%	100.0%	YES
Behavioral Health	6/30/2009	98%	100.0%	YES
Behavioral Health	7/31/2009	95%	100.0%	YES
Behavioral Health	8/31/2009	100%	100.0%	YES
Behavioral Health	9/30/2009	100%	100.0%	YES
Behavioral Health	10/31/2009	99%	100.0%	YES
Behavioral Health	11/30/2009	100%	100.0%	YES
Behavioral Health	12/31/2009	100%	100.0%	YES
Behavioral Health	1/31/2010	100%	100.0%	YES

Monthly prompt payment analysis for all claims processed by specific TennCare Contract

Claim Types	For the Month Ended	90%	99.5%	Compliance?
		30 Day	60 Day	

UAHC Health Plan of Tennessee, Inc.

Region(s): West

This contract with the TennCare Bureau ended for dates of services as of October 31, 2008.
Percentages represent processing of run-out claims.

All	1/31/2009	95%	100.0%	YES
All	2/28/2009	100%	99.8%	YES
All	3/31/2009	100%	99.9%	YES
All	4/30/2009	99%	99.7%	YES
All	5/31/2009	100%	100.0%	YES
All	6/30/2009	100%	100.0%	YES
All	7/31/2009	100%	99.9%	YES

Monthly prompt payment analysis for all claims processed by specific TennCare Contract

Claim Types	For the Month Ended	90%	99.5%	Compliance?
		30 Day Clean Claims	60 Day All Claims	

Unison Health Plans

Region(s): West

This contract with the TennCare Bureau ended for dates of services as of October 31, 2008.
 Percentages represent processing of run-out claims.

All	1/31/2009	96%	99.7%	YES
All	2/28/2009	100%	100.0%	YES
All	3/31/2009	100%	100.0%	YES
All	4/30/2009	100%	99.9%	YES
All	5/31/2009	100%	100.0%	YES
All	6/30/2009	100%	99.9%	YES

Monthly prompt payment analysis for all claims processed by specific TennCare Contract

Claim Types	For the Month Ended	90%	99.5%	Compliance?
		30 Day	60 Day	

UnitedHealthcare Plans of the River Valley, Inc.

AmeriChoice

Region(s): East - Non Risk Medical

This contract with the TennCare Bureau ended for dates of services as of December 31, 2008.
Percentages represent processing of run-out claims.

Claim Types	For the Month Ended	Clean Claims	All Claims	Compliance?
All	1/31/2009	97%	99.6%	YES
All	2/28/2009	97%	99.2%	NO
All	3/31/2009	96%	98.2%	NO
All	4/30/2009	98%	99.4%	NO
All	5/31/2009	97%	98.6%	NO
All	6/30/2009	97%	99.0%	NO
All	7/31/2009	100%	99.9%	YES
All	8/31/2009	99%	99.9%	YES
All	9/30/2009	98%	99.5%	YES
All	10/31/2009	99%	99.9%	YES
All	11/30/2009	98%	99.7%	YES
All	12/31/2009	98%	99.8%	YES
All	1/31/2010	97%	99.4%	NO
All	2/28/2010	98%	98.2%	NO
All	3/31/2010	96%	99.6%	YES
All	4/30/2010	97%	99.8%	YES
All	5/31/2010	99%	100.0%	YES
All	6/30/2010	97%	99.6%	YES

Monthly prompt payment analysis for all claims processed by specific TennCare Contract

Claim Types	For the Month Ended	90%	99.5%	Compliance?
		30 Day Clean Claims	60 Day All Claims	

UnitedHealthcare Plans of the River Valley, Inc.

AmeriChoice

Region(s): East - Risk Contract

Claim Types	For the Month Ended	Clean Claims	All Claims	Compliance?
All	1/31/2009	100%	100.0%	YES
All	2/28/2009	99%	100.0%	YES
All	3/31/2009	97%	99.6%	YES
All	4/30/2009	99%	99.8%	YES
All	5/31/2009	99%	99.7%	YES
All	6/30/2009	99%	99.8%	YES
All	7/31/2009	99%	99.8%	YES
All	8/31/2009	99%	99.8%	YES
All	9/30/2009	100%	99.9%	YES
All	10/31/2009	100%	99.9%	YES
All	11/30/2009	100%	99.9%	YES
All	12/31/2009	99%	100.0%	YES
All	1/31/2010	99%	99.9%	YES
All	2/28/2010	99%	99.9%	YES
All	3/31/2010	99%	99.9%	YES
All	4/30/2010	99%	99.9%	YES
All	5/31/2010	99%	99.8%	YES
All	6/30/2010	99%	99.9%	YES
All	7/31/2010	99%	100.0%	YES
All	8/31/2010	99%	99.6%	YES
All	9/30/2010	99%	99.8%	YES
All	10/31/2010	99%	99.8%	YES
All	11/30/2010	98%	99.9%	YES
All	12/31/2010	95%	99.8%	YES

Monthly prompt payment analysis for all claims processed by specific TennCare Contract

Claim Types	For the Month Ended	90%	99.5%	Compliance?
		30 Day Clean Claims	60 Day All Claims	

UnitedHealthcare Plans of the River Valley, Inc.

AmeriChoice

Region(s): Middle

Claim Types	For the Month Ended	Clean Claims	All Claims	Compliance?
All	1/31/2009	98%	99.7%	YES
All	2/28/2009	99%	99.6%	YES
All	3/31/2009	98%	99.4%	YES
All	4/30/2009	99%	99.6%	YES
All	5/31/2009	99%	99.6%	YES
All	6/30/2009	99%	99.6%	YES
All	7/31/2009	100%	99.9%	YES
All	8/31/2009	100%	99.9%	YES
All	9/30/2009	100%	99.9%	YES
All	10/31/2009	100%	99.9%	YES
All	11/30/2009	100%	99.9%	YES
All	12/31/2009	99%	99.9%	YES
All	1/31/2010	99%	99.9%	YES
All	2/28/2010	99%	99.9%	YES
All	3/31/2010	99%	99.9%	YES
All	4/30/2010	99%	99.8%	YES
All	5/31/2010	99%	99.8%	YES
All	6/30/2010	99%	99.9%	YES
All	7/31/2010	99%	100.0%	YES
All	8/31/2010	99%	99.7%	YES
All	9/30/2010	99%	99.9%	YES
All	10/31/2010	99%	99.9%	YES
All	11/30/2010	98%	99.9%	YES
All	12/31/2010	96%	99.9%	YES

Monthly prompt payment analysis for all claims processed by specific TennCare Contract

Claim Types	For the Month Ended	90%	99.5%	Compliance?
		30 Day Clean Claims	60 Day All Claims	

UnitedHealthcare Plans of the River Valley, Inc.

AmeriChoice

Region(s): West

Claim Types	For the Month Ended	Clean Claims	All Claims	Compliance?
All	1/31/2009	98%	99.9%	YES
All	2/28/2009	99%	99.7%	YES
All	3/31/2009	98%	99.7%	YES
All	4/30/2009	99%	99.7%	YES
All	5/31/2009	99%	99.6%	YES
All	6/30/2009	99%	99.6%	YES
All	7/31/2009	100%	99.8%	YES
All	8/31/2009	99%	99.8%	YES
All	9/30/2009	99%	99.9%	YES
All	10/31/2009	100%	99.9%	YES
All	11/30/2009	100%	99.9%	YES
All	12/31/2009	99%	100.0%	YES
All	1/31/2010	98%	99.9%	YES
All	2/28/2010	99%	99.8%	YES
All	3/31/2010	99%	99.9%	YES
All	4/30/2010	99%	99.9%	YES
All	5/31/2010	99%	99.9%	YES
All	6/30/2010	99%	99.8%	YES
All	7/31/2010	98%	99.6%	YES
All	8/31/2010	99%	99.8%	YES
All	9/30/2010	99%	99.8%	YES
All	10/31/2010	99%	99.6%	YES
All	11/30/2010	98%	99.9%	YES
All	12/31/2010	95%	99.7%	YES

Monthly prompt payment analysis for all claims processed by specific TennCare Contract

Claim Types	For the Month Ended	90%	99.5%	Compliance?
		30 Day	60 Day	
		Clean Claims	All Claims	

Volunteer State Health Plan, Inc., d/b/a BlueCare

BlueCare

Region(s): East - Non Risk Medical

This contract with the TennCare Bureau ended for dates of services as of December 31, 2008.
Percentages represent processing of run-out claims.

All	1/31/2009	84%	98.8%	NO
All	2/28/2009	73%	98.6%	NO
All	3/31/2009	88%	99.2%	NO
All	4/30/2009	90%	98.2%	NO
All	5/31/2009	95%	98.8%	NO
All	6/30/2009	86%	95.7%	NO
All	7/31/2009	84%	98.2%	NO
All	8/31/2009	85%	97.7%	NO
All	9/30/2009	83%	98.1%	NO
All	10/31/2009	92%	98.8%	NO
All	11/30/2009	96%	99.2%	NO
All	12/31/2009	96%	98.8%	NO
All	1/31/2010	92%	98.0%	NO
All	2/28/2010	96%	99.5%	YES
All	3/31/2010	96%	99.7%	YES
All	4/30/2010	98%	99.4%	YES
All	5/31/2010	97%	99.3%	NO
All	6/30/2010	88%	98.5%	NO

Monthly prompt payment analysis for all claims processed by specific TennCare Contract

Claim Types	For the Month Ended	90%	99.5%	Compliance?
		30 Day Clean Claims	60 Day All Claims	

Volunteer State Health Plan, Inc., d/b/a BlueCare

BlueCare

Region(s): East Risk Contract

Claim Types	For the Month Ended	Clean Claims	All Claims	Compliance?
All	1/31/2009	100%	100.0%	YES
All	2/28/2009	98%	100.0%	YES
All	3/31/2009	98%	100.0%	YES
All	4/30/2009	99%	100.0%	YES
All	5/31/2009	98%	99.9%	YES
All	6/30/2009	97%	99.9%	YES
All	7/31/2009	97%	99.9%	YES
All	8/31/2009	96%	99.9%	YES
All	9/30/2009	97%	99.9%	YES
All	10/31/2009	98%	99.8%	YES
All	11/30/2009	99%	100.0%	YES
All	12/31/2009	98%	99.8%	YES
All	1/31/2010	98%	99.9%	YES
All	2/28/2010	99%	100.0%	YES
All	3/31/2010	99%	99.9%	YES
All	4/30/2010	99%	99.9%	YES
All	5/31/2010	100%	99.9%	YES
All	6/30/2010	99%	99.9%	YES
All	7/31/2010	99%	99.9%	YES
All	8/31/2010	100%	100.0%	YES
All	9/30/2010	100%	100.0%	YES
All	10/31/2010	100%	100.0%	YES
All	11/30/2010	100%	99.9%	YES
All	12/31/2010	97%	99.9%	YES

Monthly prompt payment analysis for all claims processed by specific TennCare Contract

Claim Types	For the Month Ended	90%	99.5%	Compliance?
		30 Day Clean Claims	60 Day All Claims	

Volunteer State Health Plan, Inc., d/b/a BlueCare

BlueCare

Region(s): West

Claim Types	For the Month Ended	30 Day Clean Claims	60 Day All Claims	Compliance?
All	1/31/2009	90%	99.9%	YES
All	2/28/2009	92%	100.0%	YES
All	3/31/2009	96%	99.9%	YES
All	4/30/2009	99%	99.9%	YES
All	5/31/2009	97%	99.8%	YES
All	6/30/2009	97%	99.9%	YES
All	7/31/2009	97%	99.9%	YES
All	8/31/2009	97%	99.8%	YES
All	9/30/2009	98%	99.8%	YES
All	10/31/2009	98%	99.8%	YES
All	11/30/2009	99%	99.9%	YES
All	12/31/2009	99%	99.7%	YES
All	1/31/2010	98%	99.9%	YES
All	2/28/2010	99%	100.0%	YES
All	3/31/2010	99%	100.0%	YES
All	4/30/2010	99%	99.9%	YES
All	5/31/2010	99%	99.9%	YES
All	6/30/2010	99%	99.9%	YES
All	7/31/2010	99%	100.0%	YES
All	8/31/2010	100%	100.0%	YES
All	9/30/2010	100%	100.0%	YES
All	10/31/2010	100%	100.0%	YES
All	11/30/2010	100%	99.9%	YES
All	12/31/2010	97%	99.9%	YES

Monthly prompt payment analysis for all claims processed by specific TennCare Contract

Claim Types	For the Month Ended	90%	99.5%	Compliance?
		30 Day Clean Claims	60 Day All Claims	

Volunteer State Health Plan, Inc., d/b/a TennCare Select

TennCare Select

Region(s): All

Claim Types	For the Month Ended	Clean Claims	All Claims	Compliance?
All	1/31/2009	84%	98.9%	NO
All	2/28/2009	93%	99.5%	YES
All	3/31/2009	96%	99.8%	YES
All	4/30/2009	97%	99.7%	YES
All	5/31/2009	96%	99.6%	YES
All	6/30/2009	94%	99.6%	YES
All	7/31/2009	94%	99.6%	YES
All	8/31/2009	94%	99.6%	YES
All	9/30/2009	95%	99.6%	YES
All	10/31/2009	96%	99.6%	YES
All	11/30/2009	98%	99.8%	YES
All	12/31/2009	93%	99.7%	YES
All	1/31/2010	96%	99.7%	YES
All	2/28/2010	99%	99.7%	YES
All	3/31/2010	98%	99.8%	YES
All	4/30/2010	99%	99.7%	YES
All	5/31/2010	99%	99.8%	YES
All	6/30/2010	99%	99.7%	YES
All	7/31/2010	99%	99.9%	YES
All	8/31/2010	99%	99.9%	YES
All	9/30/2010	100%	99.9%	YES
All	10/31/2010	99%	99.9%	YES
All	11/30/2010	99%	99.8%	YES
All	12/31/2010	96%	99.9%	YES