

Prompt Pay Compliance Summary for Processed TennCare Medical and Dental Claims

Monthly prompt payment analysis for ALL TennCare claims processed by the plan.

TennCare Contractual Requirements and TCA 56-32-126(b)	90%	99.5%	
	30 Day	60 Day	
Claim Types	For the Month Ended	Clean Claims	All Claims Compliance?

AMERIGROUP Tennessee, Inc.

Including TLC Operations

Region(s): Middle

	Claim Types	For the Month Ended	Clean Claims	All Claims	Compliance?
	All	1/31/2009	92%	98.6%	NO
	All	2/28/2009	97%	99.0%	NO
	All	3/31/2009	91%	98.1%	NO
	All	4/30/2009	96%	99.8%	YES
	All	5/31/2009	93%	99.5%	YES
	All	6/30/2009	99%	99.7%	YES
	All	7/31/2009	99%	99.6%	YES
	All	8/31/2009	98%	99.9%	YES
	All	9/30/2009	98%	99.8%	YES
	All	10/31/2009	99%	99.9%	YES
	All	11/30/2009	99%	99.9%	YES
	All	12/31/2009	99%	99.9%	YES
	All	1/31/2010	99%	99.9%	YES
	All	2/28/2010	98%	99.6%	YES
	All	3/31/2010	98%	99.9%	YES
	All	4/30/2010	99%	99.9%	YES
	All	5/31/2010	99%	100.0%	YES
	All	6/30/2010	99%	99.9%	YES
	All	7/31/2010	99%	100.0%	YES
	All	8/31/2010	99%	100.0%	YES
	All	9/30/2010	99%	100.0%	YES
	All	10/31/2010	100%	100.0%	YES
	All	11/30/2010	99%	99.9%	YES
	All	12/31/2010	99%	100.0%	YES

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		30 Day	60 Day	
Claim Types	For the Month Ended	Clean Claims	All Claims	Compliance?
Delta Delta of Tennessee, Inc.				
Region(s): All				
Dental	10/31/2010	100%	100.0%	YES
Dental	11/30/2010	96%	100.0%	YES
Dental	12/31/2010	95%	99.7%	YES

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		30 Day	60 Day	
Claim Types	For the Month Ended	Clean Claims	All Claims	Compliance?

DentaQuest of Tennessee, LLC (formerly Doral Dental Tennessee, Inc.)

Region(s): All

Dental	1/31/2009	100%	100.0%	YES
Dental	2/28/2009	100%	100.0%	YES
Dental	3/31/2009	100%	100.0%	YES
Dental	4/30/2009	100%	100.0%	YES
Dental	5/31/2009	100%	100.0%	YES
Dental	6/30/2009	100%	100.0%	YES
Dental	7/31/2009	100%	100.0%	YES
Dental	8/31/2009	100%	100.0%	YES
Dental	9/30/2009	100%	100.0%	YES
Dental	10/31/2009	100%	100.0%	YES
Dental	11/30/2009	100%	100.0%	YES
Dental	12/31/2009	100%	100.0%	YES
Dental	1/31/2010	100%	100.0%	YES
Dental	2/28/2010	100%	100.0%	YES
Dental	3/31/2010	100%	100.0%	YES
Dental	4/30/2010	100%	100.0%	YES
Dental	5/31/2010	100%	100.0%	YES
Dental	6/30/2010	100%	100.0%	YES
Dental	7/31/2010	100%	100.0%	YES
Dental	8/31/2010	100%	100.0%	YES
Dental	9/30/2010	100%	100.0%	YES
Dental	10/31/2010	100%	100.0%	YES
Dental	11/30/2010	100%	100.0%	YES
Dental	12/31/2010	100%	100.0%	YES

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		30 Day	60 Day	
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Premier Behavioral Systems of Tennessee, LLC

Region(s): All

Behavioral Health	1/31/2009	99%	100.0%	YES
Behavioral Health	2/28/2009	100%	100.0%	YES
Behavioral Health	3/31/2009	100%	100.0%	YES
Behavioral Health	4/30/2009	100%	100.0%	YES
Behavioral Health	5/31/2009	100%	100.0%	YES
Behavioral Health	6/30/2009	100%	100.0%	YES
Behavioral Health	7/31/2009	100%	100.0%	YES
Behavioral Health	8/31/2009	100%	100.0%	YES
Behavioral Health	9/30/2009	100%	100.0%	YES
Behavioral Health	10/31/2009	99%	100.0%	YES
Behavioral Health	11/30/2009	100%	100.0%	YES
Behavioral Health	12/31/2009	100%	100.0%	YES
Behavioral Health	1/31/2010	100%	100.0%	YES

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Preferred Health Partnership of Tennessee, Inc.

Region(s): East

All	1/31/2009	92%	99.9%	YES
All	2/28/2009	99%	99.8%	YES
All	3/31/2009	100%	99.9%	YES
All	4/30/2009	95%	99.9%	YES
All	5/31/2009	95%	100.0%	YES
All	6/30/2009	93%	99.5%	YES
All	7/31/2009	99%	100.0%	YES
All	8/31/2009	97%	100.0%	YES
All	9/30/2009	100%	100.0%	YES
All	10/31/2009	100%	99.7%	YES

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		30 Day	60 Day	

Tennessee Behavioral Health, Inc.

Region(s): All

Claim Types	For the Month Ended	Clean Claims	All Claims	Compliance?
Behavioral Health	1/31/2009	99%	100.0%	YES
Behavioral Health	2/28/2009	100%	100.0%	YES
Behavioral Health	3/31/2009	100%	100.0%	YES
Behavioral Health	4/30/2009	98%	99.9%	YES
Behavioral Health	5/31/2009	100%	100.0%	YES
Behavioral Health	6/30/2009	98%	100.0%	YES
Behavioral Health	7/31/2009	97%	100.0%	YES
Behavioral Health	8/31/2009	100%	100.0%	YES
Behavioral Health	9/30/2009	97%	100.0%	YES
Behavioral Health	10/31/2009	97%	100.0%	YES
Behavioral Health	11/30/2009	100%	100.0%	YES
Behavioral Health	12/31/2009	100%	100.0%	YES

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UAHC Health Plan of Tennessee, Inc.

Region(s): West

All	1/31/2009	95%	100.0%	YES
All	2/28/2009	100%	99.8%	YES
All	3/31/2009	100%	99.9%	YES
All	4/30/2009	99%	99.7%	YES
All	5/31/2009	100%	100.0%	YES
All	6/30/2009	100%	100.0%	YES
All	7/31/2009	100%	99.9%	YES

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Unison Health Plans

Region(s): West

All	1/31/2009	96%	99.7%	YES
All	2/28/2009	100%	100.0%	YES
All	3/31/2009	100%	100.0%	YES
All	4/30/2009	100%	99.9%	YES
All	5/31/2009	100%	100.0%	YES
All	6/30/2009	100%	99.9%	YES

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UnitedHealthcare Plans of the River Valley, Inc.

Region(s): All

All	1/31/2009	98%	99.8%	YES
All	2/28/2009	99%	99.7%	YES
All	3/31/2009	98%	99.5%	YES
All	4/30/2009	99%	99.7%	YES
All	5/31/2009	99%	99.6%	YES
All	6/30/2009	99%	99.7%	YES
All	7/31/2009	100%	99.8%	YES
All	8/31/2009	99%	99.8%	YES
All	9/30/2009	100%	99.9%	YES
All	10/31/2009	100%	99.9%	YES
All	11/30/2009	100%	99.9%	YES
All	12/31/2009	99%	100.0%	YES
All	1/31/2010	99%	99.9%	YES
All	2/28/2010	99%	99.9%	YES
All	3/31/2010	99%	99.9%	YES
All	4/30/2010	99%	99.9%	YES
All	5/31/2010	99%	99.8%	YES
All	6/30/2010	99%	99.9%	YES
All	7/31/2010	99%	99.9%	YES
All	8/31/2010	99%	99.7%	YES
All	9/30/2010	99%	99.9%	YES
All	10/1/2010	99%	99.8%	YES
All	11/30/2010	98%	99.9%	YES
All	12/31/2010	96%	99.8%	YES

