

**Annual Performance Report, FY 2012-13  
New Horizons Computer Learning Center, Knoxville, TN (1441)**

|                        | Overall | A+ Certified Technician,<br>Certificate of Completion | Business Productivity Club,<br>Certificate of Completion | Certified Technician Program<br>(CompTIA), Certificate of<br>Completion | Cisco Certified Network<br>Associate (CCNA), Certificate<br>of Completion | Internet Design Club,<br>Certificate of Completion | MCDBA - Microsoft Certified<br>Database Administrator,<br>Certificate of Completion | Medical Billing Specialist,<br>Certificate of Completion | Microsoft Certified Systems<br>Administrator, Certificate of<br>Completion |
|------------------------|---------|---|--|---|---|--|---|--|--|
| Program Enrollment     | 87      | 2   | 34   | 3   | 4   | 2  | 6   | 1  | 1  |
| Number Still Enrolled  | 41      | 0   | 16   | 0   | 2   | 1  | 0   | 1  | 1  |
| Percent Still Enrolled | 47.1%   | 0.0%  | 47.1%  | 0.0%  | 50.0%   | 50.0%  | 0.0%  | 100.0%   | 100.0%   |

**WITHDRAWAL SUMMARY**

|                                  |      |      |      |       |      |      |      |      |      |
|----------------------------------|------|------|------|-------|------|------|------|------|------|
| Special Circumstance Withdrawals | 1    | 0    | 1    | 0     | 0    | 0    | 0    | 0    | 0    |
| Number of Withdrawals            | 4    | 0    | 1    | 1     | 0    | 0    | 0    | 0    | 0    |
| Withdrawal Rate                  | 3.4% | 0.0% | 0.0% | 33.3% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |

**COMPLETION SUMMARY**

|                               |       |        |        |       |        |        |        |     |     |
|-------------------------------|-------|--------|--------|-------|--------|--------|--------|-----|-----|
| Number Not Currently Enrolled | 46    | 2      | 18     | 3     | 2      | 1      | 6      | 0   | 0   |
| Number of Completions         | 42    | 2      | 17     | 2     | 2      | 1      | 6      | 0   | 0   |
| Completion Rate               | 93.3% | 100.0% | 100.0% | 66.7% | 100.0% | 100.0% | 100.0% | N/A | N/A |

**PLACEMENT SUMMARY**

|                                     |       |        |       |        |        |     |       |     |     |
|-------------------------------------|-------|--------|-------|--------|--------|-----|-------|-----|-----|
| Special Circumstance Non-Placements | 13    | 1      | 4     | 1      | 0      | 1   | 1     | 0   | 0   |
| Placed Withdrawals                  | 0     | 0      | 0     | 0      | 0      | 0   | 0     | 0   | 0   |
| Number Placeable                    | 29    | 1      | 13    | 1      | 2      | 0   | 5     | 0   | 0   |
| Number Placed In-Field              | 22    | 1      | 12    | 1      | 2      | 0   | 2     | N/A | N/A |
| In-Field Placement Rate             | 75.9% | 100.0% | 92.3% | 100.0% | 100.0% | N/A | 40.0% | N/A | N/A |
| Number Placed                       | 25    | 1      | 12    | 1      | 2      | 0   | 4     | N/A | N/A |
| Placement Rate                      | 86.2% | 100.0% | 92.3% | 100.0% | 100.0% | N/A | 80.0% | N/A | N/A |

**STUDENT DEMOGRAPHICS**

**Race**

|                          |       |     |       |     |     |     |     |     |     |
|--------------------------|-------|-----|-------|-----|-----|-----|-----|-----|-----|
| Caucasian                | 74    | N/A | 29    | N/A | N/A | N/A | N/A | N/A | N/A |
| Percent Caucasian        | 85.1% | N/A | 85.3% | N/A | N/A | N/A | N/A | N/A | N/A |
| African-American         | 8     | N/A | 3     | N/A | N/A | N/A | N/A | N/A | N/A |
| Percent African-American | 9.2%  | N/A | 8.8%  | N/A | N/A | N/A | N/A | N/A | N/A |
| Hispanic                 | 0     | N/A | 0     | N/A | N/A | N/A | N/A | N/A | N/A |
| Percent Hispanic         | 0.0%  | N/A | 0.0%  | N/A | N/A | N/A | N/A | N/A | N/A |
| Other/Unknown            | 5     | N/A | 2     | N/A | N/A | N/A | N/A | N/A | N/A |
| Percent Other/Unknown    | 5.7%  | N/A | 5.9%  | N/A | N/A | N/A | N/A | N/A | N/A |
| Subtotal Race            | 87    | N/A | 34    | N/A | N/A | N/A | N/A | N/A | N/A |

**Gender**

|                 |       |     |       |     |     |     |     |     |     |
|-----------------|-------|-----|-------|-----|-----|-----|-----|-----|-----|
| Male            | 49    | N/A | 9     | N/A | N/A | N/A | N/A | N/A | N/A |
| Percent Male    | 56.3% | N/A | 26.5% | N/A | N/A | N/A | N/A | N/A | N/A |
| Female          | 38    | N/A | 25    | N/A | N/A | N/A | N/A | N/A | N/A |
| Percent Female  | 43.7% | N/A | 73.5% | N/A | N/A | N/A | N/A | N/A | N/A |
| Subtotal Gender | 87    | N/A | 34    | N/A | N/A | N/A | N/A | N/A | N/A |

**Age**

|                     |       |     |        |     |     |     |     |     |     |
|---------------------|-------|-----|--------|-----|-----|-----|-----|-----|-----|
| Under 25            | 2     | N/A | 0      | N/A | N/A | N/A | N/A | N/A | N/A |
| Percent Under 25    | 2.3%  | N/A | 0.0%   | N/A | N/A | N/A | N/A | N/A | N/A |
| 25 and Over         | 85    | N/A | 34     | N/A | N/A | N/A | N/A | N/A | N/A |
| Percent 25 and Over | 97.7% | N/A | 100.0% | N/A | N/A | N/A | N/A | N/A | N/A |
| Subtotal Age        | 87    | N/A | 34     | N/A | N/A | N/A | N/A | N/A | N/A |

NOTE: Reporting fiscal year spans July 1, 2012 thru June 30, 2013. N/A: Not applicable or less than 10 students enrolled in the program.

**Annual Performance Report, FY 2012-13  
New Horizons Computer Learning Center, Knoxville, TN (1441)**

|                        | Microsoft Certified Systems Engineer, Certificate of Completion | Microsoft Certified Technology Specialist, Certificate of Completion | Network + Certified Technician (CompTIA), Certificate of Completion | Network Support Specialist, Certificate of Completion | Personal Productivity Club (12 months), Certificate of Completion | Skill Builder I: IT Comprehensive Program, Certificate of Completion |
|------------------------|---|--|---|---|---|--|
| Program Enrollment     | 1   | 1  | 2   | 22  | 7   | 1  |
| Number Still Enrolled  | 1   | 0  | 0   | 16  | 2   | 1  |
| Percent Still Enrolled | 100.0%  | 0.0%   | 0.0%  | 72.7%   | 28.6%   | 100.0%   |

**WITHDRAWAL SUMMARY**

|                                  |      |      |      |      |      |      |
|----------------------------------|------|------|------|------|------|------|
| Special Circumstance Withdrawals | 0    | 0    | 0    | 0    | 0    | 0    |
| Number of Withdrawals            | 0    | 0    | 0    | 2    | 0    | 0    |
| Withdrawal Rate                  | 0.0% | 0.0% | 0.0% | 9.1% | 0.0% | 0.0% |

**COMPLETION SUMMARY**

|                               |     |        |        |       |        |     |
|-------------------------------|-----|--------|--------|-------|--------|-----|
| Number Not Currently Enrolled | 0   | 1      | 2      | 6     | 5      | 0   |
| Number of Completions         | 0   | 1      | 2      | 4     | 5      | 0   |
| Completion Rate               | N/A | 100.0% | 100.0% | 66.7% | 100.0% | N/A |

**PLACEMENT SUMMARY**

|                                     |     |        |        |       |        |     |
|-------------------------------------|-----|--------|--------|-------|--------|-----|
| Special Circumstance Non-Placements | 0   | 0      | 1      | 0     | 4      | 0   |
| Placed Withdrawals                  | 0   | 0      | 0      | 0     | 0      | 0   |
| Number Placeable                    | 0   | 1      | 1      | 4     | 1      | 0   |
| Number Placed In-Field              | N/A | 1      | 1      | 1     | 1      | N/A |
| In-Field Placement Rate             | N/A | 100.0% | 100.0% | 25.0% | 100.0% | N/A |
| Number Placed                       | N/A | 1      | 1      | 2     | 1      | N/A |
| Placement Rate                      | N/A | 100.0% | 100.0% | 50.0% | 100.0% | N/A |

**STUDENT DEMOGRAPHICS**

| <b>Race</b>              |     |     |     |       |     |     |
|--------------------------|-----|-----|-----|-------|-----|-----|
| Caucasian                | N/A | N/A | N/A | 17    | N/A | N/A |
| Percent Caucasian        | N/A | N/A | N/A | 77.3% | N/A | N/A |
| African-American         | N/A | N/A | N/A | 4     | N/A | N/A |
| Percent African-American | N/A | N/A | N/A | 18.2% | N/A | N/A |
| Hispanic                 | N/A | N/A | N/A | 0     | N/A | N/A |
| Percent Hispanic         | N/A | N/A | N/A | 0.0%  | N/A | N/A |
| Other/Unknown            | N/A | N/A | N/A | 1     | N/A | N/A |
| Percent Other/Unknown    | N/A | N/A | N/A | 4.5%  | N/A | N/A |
| Subtotal Race            | N/A | N/A | N/A | 22    | N/A | N/A |
| <b>Gender</b>            |     |     |     |       |     |     |
| Male                     | N/A | N/A | N/A | 21    | N/A | N/A |
| Percent Male             | N/A | N/A | N/A | 95.5% | N/A | N/A |
| Female                   | N/A | N/A | N/A | 1     | N/A | N/A |
| Percent Female           | N/A | N/A | N/A | 4.5%  | N/A | N/A |
| Subtotal Gender          | N/A | N/A | N/A | 22    | N/A | N/A |
| <b>Age</b>               |     |     |     |       |     |     |
| Under 25                 | N/A | N/A | N/A | 2     | N/A | N/A |
| Percent Under 25         | N/A | N/A | N/A | 9.1%  | N/A | N/A |
| 25 and Over              | N/A | N/A | N/A | 20    | N/A | N/A |
| Percent 25 and Over      | N/A | N/A | N/A | 90.9% | N/A | N/A |
| Subtotal Age             | N/A | N/A | N/A | 22    | N/A | N/A |

NOTE: Reporting fiscal year spans July 1, 2012 thru June 30, 2013. N/A: Not applicable or less than 10 students enrolled in the program.