

# TENNESSEE DEPARTMENT OF SAFETY & HOMELAND SECURITY



# 2011/2012 ANNUAL REPORT

# Safety



Bill Gibbons  
Commissioner

Bill Gibbons joined Governor Bill Haslam's cabinet as Commissioner for the Department of Safety and Homeland Security in January 2011. Prior to his appointment as Commissioner, Gibbons served as Shelby County District Attorney General for approximately 14 years.

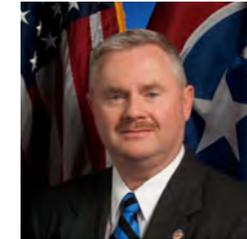
As Commissioner, Bill Gibbons oversees the agency's law enforcement, safety education, driver services, and terrorism and prevention efforts. He also chairs a public safety subcommittee working group of all state executive branch departments and agencies involved in public safety to develop and implement a single, consistent state agenda to combat crime.



Larry A. Godwin  
Deputy Commissioner



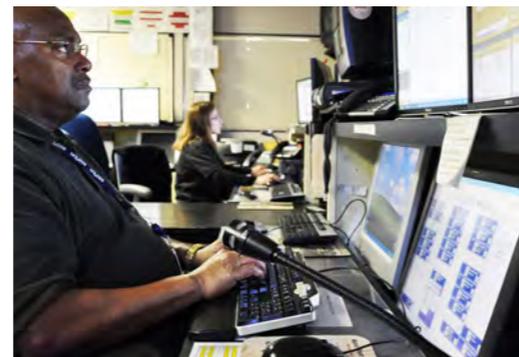
Tracy Trott  
Colonel



David Purkey  
Assistant Commissioner



Lori Bullard  
Assistant Commissioner



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# Tennessee Department of Safety & Homeland Security



Created in 1939, the Tennessee Department of Safety & Homeland Security has undergone many changes over the years. Tennessee Department of Safety & Homeland Security today still encompasses the Tennessee Highway Patrol but also includes Driver Services and the Office of Homeland Security.

The Tennessee Department of Safety & Homeland Security is responsible for ensuring the safety and general welfare of the public. The department's general areas of responsibility include:

- Law enforcement and criminal investigations
- Homeland security
- Safety education
- Driver license issuance, renewal and replacement
- Enforcement of various vehicle safety and inspection laws
- Gun permit applications



Headquartered in Nashville, the department maintains a strong presence statewide with more than 50 field offices and employees in each of the state's 95 counties. It is comprised of a highly professional staff of over 1,700 employees, approximately half of which are commissioned law enforcement officers, while the remaining are civilian employees.

Since the department's creation in 1939, it has undergone various modifications to ensure it is equipped to meet the needs of Tennessee's citizens. Although the major focus is on highway safety and ensuring the general welfare of motorists and passengers, the department's services extend to virtually everyone within the state's borders including students, teachers, attorneys, courts, financial institutions, insurance companies, automobile dealers, media representatives, and various other persons in need of the department's specialized services.

The department has come a long way since the first State Police Force was created in 1929, patterned after the historic Texas Rangers. The department itself was established by the General Assembly in 1939, a decade after Governor Henry Horton signed a law creating the Tennessee Highway Patrol, an offshoot of the State Police Force.

Today, the department and its highly trained state troopers are responsible for safety on more than 87,000 miles of state and federal highways. In 1937, Tennessee became the 32nd state to enact a driver license law. During that first year, 521,571 licenses were issued. Today the number of licensed drivers in Tennessee is approximately 4.5 million.

The Tennessee Department of Safety & Homeland Security's responsibilities range from the enforcement of motor and commercial vehicle laws to the investigation of crashes and crimes. In addition, the department also coordinates a variety of motorist services for residents of the state including the issuance of driver licenses, identification cards, and handgun carry permits. The department is the lead state agency responsible for taking steps to prevent any intentional man-made disaster or terrorist attack.



## Tennessee Department of Safety & Homeland Security

The department received international accreditation through the Commission on Accreditation for Law Enforcement Agencies (CALEA) on November 20, 1999. Since 1999, the department has received re-accredited status in 2002, 2005, 2008 and 2011. The Tennessee Department of Safety & Homeland Security is one of the most visible arms of state government. Our programs touch virtually everyone in the state. The vital nature of our legislative mandates makes it especially important for the department to be at the forefront of responsive, effective public service.

The department relies on partnerships with several federal, state, and local agencies to execute its many responsibilities. Foremost among its public partners are county clerks across the state, various federal, state and local law enforcement agencies, the Tennessee Department of Transportation (TDOT) and its Governor's Highway Safety Office (GHSO), the Tennessee Department of Finance & Administration's Office of Criminal Justice Programs, state attorneys, and the court systems.

The department also works closely with federal highway safety officials, as well as private highway safety advocacy groups.



### NEWSWORTHY

#### Governor Haslam Unveils Comprehensive Public Safety Strategy

Tennessee Gov. Bill Haslam announced a comprehensive, multi-year action plan designed to improve public safety statewide in January 2012. The Governor's Public Safety Subcabinet, which includes commissioners and representatives from 11 state agencies, submitted the plan after months of meetings with more than 300 public safety professionals and stakeholders across the state. The three goals of the public safety action plan are to significantly reduce drug abuse and drug trafficking; curb violent crime; and lower the rate of repeat offenders. There are 11 objectives and 40 action steps outlined in the plan, all specifically linked to those goals.

"Keeping our citizens safe is one of state government's primary responsibilities," Haslam said. "This action plan is a detailed road map that addresses some of our toughest safety challenges head on. I am proud of this group – whose members bring a number of different perspectives to the table – for working together to recommend meaningful solutions. They are coordinating their efforts and moving in the same direction to implement this plan."

While it is a multi-year strategy, the subcabinet working group launched approximately 20 of the steps in FY 2011-2012. Several of these steps include: making improvements to the current prescription drug database to make it easier to identify abusers; developing regional alliances with other states to tackle prescription drug abuse; placing non-violent drug addicts into drug court treatment programs; imposing tougher sentences for certain types of gang-related crimes; enacting tougher sentences for gun possession by those with prior violent felony convictions; realigning under the Department of Correction the supervision of adult felony offenders to include probation, parole and community corrections; and mandating incarceration time for repeat domestic violence offenders. Other steps include development of a real-time database to track the purchases of pseudoephedrine products (commonly used to make meth); a statewide meth lab clean-up system; development of a new anti-meth communications campaign; in-depth training of all state road troopers on drug interdiction; and a pilot effort in Shelby County to create a one-stop shop for assistance and services to inmates returning to the community.

"While we have seen an improvement, Tennessee continues to have a violent crime rate far above the national average and the highest among southeastern states," Safety and Homeland Security Commissioner Bill Gibbons, who chairs the group, said. "This plan addresses many of the underlying factors that lead to crime in our state and takes a comprehensive approach to addressing the problem."

The Public Safety Subcabinet Working Group includes commissioners of the Departments of Safety and Homeland Security, Mental Health and Substance Abuse Services, Children's Services, Correction, Health and Military along with the chairman of the Board of Probation and Parole, the directors of the Governor's Highway Safety Office (Department of Transportation), Office of Criminal Justice Programs (Department of Finance and Administration), Law Enforcement Training Academy (Department of Commerce and Insurance) and the Tennessee Bureau of Investigation. The subcabinet group has received additional support from the Tennessee Criminal Justice Coordinating Council, the National Governors Association Center for Best Practices, and the Center for Non-Profit Management.

# Tennessee Department of Safety & Homeland Security

## Mission Statements

### Department of Safety and Homeland Security

The Department of Safety and Homeland Security's mission is to ensure that our state is a safe, secure place in which to live, work and travel; to enforce the law with integrity; and to provide our customer-related services professionally and efficiently.

### Driver Services Division

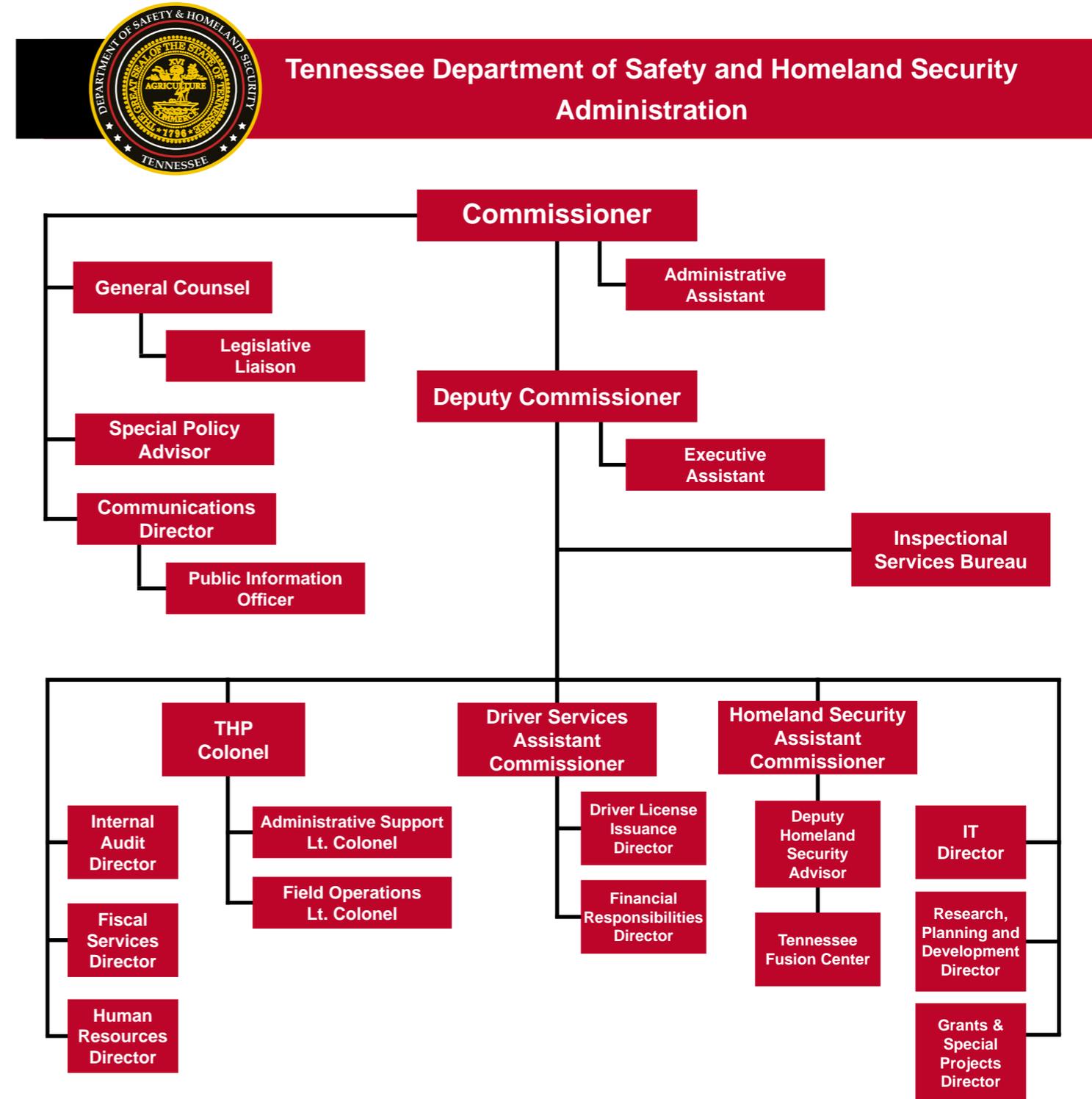
The Driver Services Division issues driver licenses and photo identifications in addition to handling a variety of other services, ranging from gun permit applications to voter registration. The Financial Responsibility Section of this division is responsible for cancelling, revoking or suspending licenses as a result of previous offenses as well as reinstating the licenses of eligible citizens.

### Tennessee Highway Patrol

The mission of the Tennessee Highway Patrol is to ensure safe and efficient transportation while promoting highway safety through enforcement and education. This mission will be achieved by aggressive patrol, criminal interdiction, intelligence gathering and investigation. The Tennessee Highway Patrol will partner with all levels of local, state, and federal government to serve the citizens of Tennessee and provide emergency and specialty services when needed.

### Office of Homeland Security

The Office of Homeland Security has the primary responsibility and authority for directing statewide activities pertaining to the prevention of, and protection from, terrorist related events. This responsibility includes the development and implementation of a comprehensive and coordinated strategy to secure the state from terrorist threats and attacks. Further, the Office of Homeland Security serves as a liaison among federal, state and local agencies and the private sector on matters relating to the security of our state and its citizens.



## Tennessee Department of Safety & Homeland Security

### Communications Office

The Department of Safety and Homeland Security strives to keep the citizens of Tennessee fully informed of its objectives, functions, and accomplishments. Through its Communications Office, the department maintains an atmosphere of open communication. Serving as the primary point of contact for the agency, the Communications Office oversees the agency's media relations and community outreach activities for three major divisions: the Tennessee Highway Patrol, the Office of Homeland Security and the Driver Services Division.

Communication of the department's policies, initiatives and events are accomplished through the development and dissemination of news releases, media advisories, departmental reports, as well as social networking updates. The Office also facilitates interviews, news conferences, and public presentations.

### Media Relations

While fostering an environment of transparency and cooperation, the Communications Office is also protective of the public by ensuring compliance with all laws pertaining to public records. Furthermore, the Office maintains the integrity of the department's investigations and actions by safeguarding the safety, evidence, and/or the rights of suspects, defendants and other citizens. The Communications Office led the department's public awareness efforts for many statewide law enforcement initiatives. This included coordination and cooperation with various state departments and agencies, including the Tennessee Department of Transportation (TDOT), the Governor's Highway Safety Office (GHSO) and local law enforcement agencies.



### Human Resources

As of June 30, 2012, this division had 21 staff positions providing human resource management services to 1,745 full-time employees. The Department of Safety and Homeland Security is divided into 894 commissioned and 851 civilian positions. It is the home of the official personnel and payroll files of all Department of Safety & Homeland Security employees.



### FY 2011/2012 Human Resources Accomplishments

- Coordinated the appointment of 54 Trooper cadets this fiscal year. This process includes retaining and setting up the physical interview site, scheduling, overseeing the interview process, compiling all employment data, requesting polygraph examinations, background investigations, scheduling physical examinations, psychological evaluations, fingerprint scheduling, agility testing, processing appointment transaction and conducting new employee on-boarding. Trooper Class 0512 graduated in May 2012.
- Developed an automated Trooper Protocol interview system, in collaboration with the Information Technology Division, which was utilized during the hiring process for Trooper Class 0512. Along with the Department of Human Resources, the Trooper Cadet classification was revised to allow Cadets' salary to be adjusted to \$2500/mo until graduation & commissioning, then increasing their salary to Step 1 of the Salary Survey.
- Human Resources participated in the 25-week THP In-Service offering instruction in Edison, time and labor, HR program updates and human capital management.

- Delivery of New Supervisory Orientation throughout the year for newly promoted supervisors and managers in our agency. The focus of this class is to provide managers with the necessary knowledge and skill sets to be successful leaders.
- Coordinated the CID Reclassification to THP including position reclassifications, person transactions and all notifications to employees.
- To ensure compliance with Real ID issued all "covered employees" (including County Clerks) an ID and lanyard to distinguish their position.
- Contracted vendor created & trained the HR staff on a scanning system for the personnel files to eventually make our office paperless.
- Revised and coordinated a new contract for THP promotional assessment and pre-employment testing for Sergeant and Lieutenant. Continued the development process of automated Trooper Protocol interviews, in collaboration with the Information Technology Division.



## Tennessee Department of Safety & Homeland Security

### Technology Division

The Technology Division is designed to enable the Department to deliver high quality, efficient and effective services to the residents of Tennessee by providing a range of centralized technology services; overseeing IT projects, infrastructure and system support; and promoting cross-agency collaboration and adoption of shared services. The division is divided into two operating sections: Information Technology and Information Processing.

#### Information Processing Section

Units in the Information Processing Section are responsible for processing various documents received from courts in Tennessee as well as courts from other states, crash reports received from Tennessee law enforcement agencies, and other documents received from departmental divisions e.g. driver license and handgun applications. Documents are also processed in support of federal grants for the collection of data utilized in a variety of federally funded traffic safety programs. Additional responsibilities include developing and maintaining guidelines in accordance with state and federal requirements, providing training, assisting in research and data compilation for reports and

studies, participating in federal data quality reviews, traffic records assessments, and Traffic Records Coordinating Committee (TRCC) meetings.

#### Information Technology Section

Branches in the Information Technology Section work together to provide assistance in all IT related areas. This section is also responsible for technology research to generate operational proposals for business needs, identify equipment and service requirements for acquisition, IT project management services, the oversight and implementation of new technologies, and for a wide range of data capturing for the different departmental divisions.

The following are the branches that compose the IT section and respective achievements:

- *Business Solution Center (BSC) Project Analysis*
- *Desktop Support*
- *Project Management Office (PMO)*
- *System Development (SD)*
- *Field Support (FS)*

### FY 2011/2012 Technology Division Accomplishments and Highlights

- Enhancements to the Driver License Comment Card System
- Creation and maintenance of business unit SharePoint sites, improving communication
- Development of Escalation Teams to provide immediate focus to chronic issues
- Automation of requisition requests for technical purchases
- Creation of a service level agreement policy to improve responsiveness to department technical needs
- Implementation of project teams to improve state-wide software initiatives (updates, enhancements, etc.)
- Development and documentation of a formal computer forensics methodology
- Monthly post card notification project for Driver Services
- iPad kiosks
- DB2 connect migration
- Command vehicle
- Unified Forms Motorcycle Rider Education Program (MREP), Microsoft CRM Development
- License Plate Reader (LPR) Development
- Driving Under the Influence (DUI) tracker
- HR Trooper interviews – Sergeant and Lieutenant Promotional (7/31/12)
- Out-of-service penalties
- Commercial Driver License Information System (CDLIS) Modernization 5.2
- Driver license browser development
- Development of ASSET (Super Kiosk) interface to mainframe driver license issuance system
- Development of iPad kiosk interface to mainframe driver license issuance system
- Voter ID development
- Interfaced new Financial Responsibility call center to mainframe driver history
- Addition of medical certificate information to driver license moving violation report
- Loaded 22 million legacy driver license card images into FileNet
- Developed stored procedures to support Driver Services 5-year card printing contract
- Developed interface for online handgun carry permit renewal
- Created interface for Agriculture Department to download driver license photos
- Created interface with Department of Revenue for license plate reader data upload
- Created many specialized parameter driven reports for Driver Services Division
- Developed mainframe interface to pull demographic data for the DL browser project
- Re-designed TDOSHS web site based on new administration guidelines
- Updated Asset Seizure Tracking System for Legal Division
- Completed deployment of Checkpoint Activity Tracking System for THP
- Updated the DL survey cards application
- Updated THP Trooper Interview System for Sgt/Lt promotional interviews
- Resolved 10,010 Remedy Help Desk tickets
- Installed TDOT Smartway Camera System in the Knoxville THP District Headquarters
- Installed WebCam Cameras for DL Supervisors and other management staff
- Opened new Driver Services Reinstatement office in Chattanooga
- Opened new Driver Services Center in Oakland
- Opened new Driver Services Center and THP Office in Lebanon
- Installed new L3 video servers for the Training Center and Capitol Police
- Began upgrading all computers to Windows 7 OS
- Upgraded software of over 850 THP laptops
- Provided support for Sergeant and Lieutenant Interviews
- Established wireless networking at multiple Driver Services Center sites and installed iPad Kiosk's at those sites
- Made changes to the DL issuance system required for hazardous materials and REAL ID Material Compliance
- Remodeled 4 Driver Services Centers



# Tennessee Department of Safety & Homeland Security

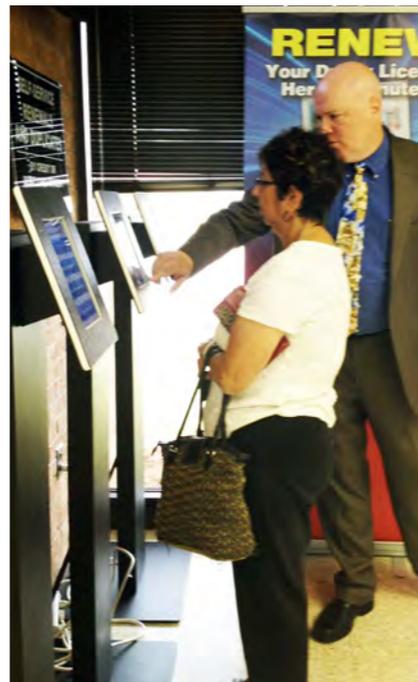


## Driver Services Division

The mission of the Driver Services Division is to promote safe, knowledgeable, and competent drivers in the State of Tennessee. The Driver Services Division is staffed with 394 employees, with 79 percent (312) working in 52 field offices across the state.

While our primary focus remains testing for and issuance of driver licenses to qualified applicants, our services have broadened to include many additional customer conveniences including:

- Offering voter registration applications
- Over-the-counter issuance of Motor Vehicle Records
- Processing of handgun carry permit applications
- Financial responsibility compliance reinstatements at selected field offices
- Financial responsibility reinstatement advice letters available at all offices



## County Clerk Partners

The Driver Services Division ended FY 2011- 2012 with a total of 36 active county clerk locations through contracts with 32 county clerks, with Knox and Anderson Counties having multiple locations. The County Clerk locations statewide averaged a total of approximately 671 customers daily. A total of 166,386 driver license customers were served at County Clerk locations during FY 2011 - 2012. This was a 12 percent increase of 13,431 customers from the previous fiscal year. The County Clerks provide express services for duplicates and renewals of non-commercial driver licenses and identification cards.

## Issuance Rates

The Driver Services Division issued approximately 1.7 million licenses during FY 2011-2012 at a daily rate of approximately 5,500 customers. About 82 percent (1,415,398) of these transactions were conducted by field offices consisting of Driver Services Centers, self-service kiosks and county clerk sites. Of this amount, the 36 county clerk locations processed 166,386 customers, about 11.8 percent of all field issuance customers.

## Testing Activities

Driver license exams account for 21 percent of all services provided in the Driver Services Centers. For FY 2011-2012, 603,900 driver license examinations were conducted in the field. This included 307,500 vision screenings and 206,923 Class D/M knowledge tests. There were 82,653 Class D and Class M road skills tests of the applicant's driving abilities. A Class D License is a regular driver license and is required to operate a passenger vehicle. A Class M motorcycle license allows the holder 16 years of age or older the privilege of operating a motorcycle or motor-driven cycle over 50cc. Commercial Driver's License (CDL) tests were administered to 19,874 individuals through the CDL program consisting of 7,282 pretrips, 6,506 basic controls and 6,086 road skills exams, testing the CDL applicant's driving abilities.

## Reinstatements

Field reinstatement offices experienced one of the few areas of growth during FY 2011 - 2012 with financial responsibility reinstatement services being provided to 106,745 customers. This is a 4.7 percent increase from the previous year (101,982 in FY 10-11).



# Tennessee Department of Safety & Homeland Security



As part of the Department's goal to improve customer service and reduce wait times, the department installed 72 iPad kiosks inside 26 driver service centers across the state in June 2012. Customers who visit these driver service centers to simply renew or replace a lost driver license may use a special application installed on the iPads to quickly complete and pay for the transaction using a credit or debit card. Other services are also available by using the iPads, including the ability to change addresses on existing driver licenses and process reinstatement payments. Future plans include the ability for iPads to schedule road test appointments.

During FY 2011-2012, the daily average number of customers served per examiner statewide decreased slightly, to approximately 28 customers per examiner. sixteen locations (31 percent) averaged 30 customers per examiner or more.

Middle and East Tennessee experienced the highest customer-to-examiner ratios during FY 2011-2012. Among the 16 locations with examiner workloads of 30 customers or more, 44 percent were Middle Tennessee locations (7 offices), and 44 percent were East Tennessee locations (7 offices).

The top ten sites have workloads ranging from 32.6 to 59.9 customers daily per examiner. Issuance of driver licenses and identification cards encompasses approximately 60.6 percent of all services provided at driver service centers.

Renewal transactions account for 49 percent of all transactions. The Internet Renewal and Duplicate Program experienced an increase in total usage over the previous year.

During FY 2011-2012 the self-service transactions conducted at kiosks in the driver services decreased slightly to 125,357 duplicates and renewals, representing a four percent decrease over the previous fiscal year's total of 130,604.



Sources: Department of Safety & Homeland Security Driver Services Division

## Driver Services Center Visit Times FY 2011 - 2012

County	Center	Average Visit Time in Minutes
Anderson	Clinton	30.79
Bedford	Shelbyville	30.16
Blount	Maryville	34.91
Bradley	Cleveland	61.30
Campbell	Lafollette	37.49
Carter	Elizabethton	58.62
Coffee	Tullahoma	32.14
Cumberland	Crossville	39.19
Davidson	Hart Lane	54.75
Davidson	Centennial Blvd	48.11
Davidson	Southeast	25.79
Davidson	Tennessee Tower	17.73
Dickson	Dickson	24.11
Dyer	Dyersburg	30.16
Fayette	Oakland	46.25
Gibson	Trenton	16.47
Greene	Greeneville	58.94
Hamblen	Morristown	41.26
Hamilton	Red Bank	38.70
Hamilton	Northgate	20.60
Hamilton	Bonny Oaks	61.39
Hardeman	Whiteville	32.62
Hardin	Savannah	19.65
Henry	Paris	24.63
Knox	Strawberry Plains	45.60
Knox	West Knoxville	39.45
Lawrence	Lawrenceburg	26.94
Lincoln	Fayetteville	26.97
Madison	Jackson	30.12
Marion	Jasper	18.75
Maury	Columbia	27.86
McMinn	Athens	40.63
Montgomery	Clarksville	61.66
Obion	Union City	30.56
Putnam	Cookeville	70.33
Roane	Rockwood	23.68
Robertson	Springfield	28.26
Rutherford	Murfreesboro	45.21
Sevier	Sevierville	41.78
Shelby	Summer Ave.	69.71
Shelby	East Shelby Drive	75.78
Shelby	Millington	52.21
Shelby	Hickory Ridge	23.17
Shelby	Walnut Grove	50.88
Sullivan	Blountville	79.97
Sumner	Gallatin	39.76
Tipton	Covington	33.71
Warren	McMinnville	34.01
Washington	Johnson City	73.88
Weakley	Dresden	17.61
Williamson	Franklin	65.91
Wilson	Lebanon	48.48



## Tennessee Department of Safety & Homeland Security

LICENSES ISSUED BY CARD TYPE AND OUTLET	FY 2011 - 2012	FY 2010 - 2011	% OVERALL ACTIVITY	% CHANGE
Field Issued Photo	1,218,641	1,158,427	70.6%	5.1%
Internet Photo	247,450	197,876	14.3%	25.0%
Field Issued Non-Photo	2,177	5,486	0.0%	-60.3%
Internet Non-Photo	4,312	5,179	0.2%	-16.7%
Mail/Batch Renewal Photo	101,594	97,068	5.9%	4.7%
Mail/Batch Renewal Non-Photo	26,545	34,431	1.6%	-22.9%
Self-Service Kiosk Photo	125,147	119,229	7.2%	5.0%
Self-Service Kiosk Non-Photo	210	418	0.0%	-49.8%
<b>Total</b>	<b>1,726,076</b>	<b>1,618,114</b>	<b>100.0%</b>	<b>+7.0%</b>

Sources: Department of Safety & Homeland Security Driver Services Division

### NEWSWORTHY

#### Safety Wins Digital Government Achievement Award

The Tennessee Department of Safety and Homeland Security has earned a Digital Government Achievement Award for use of Apple iPad technology in its state driver service centers. The iPads are located inside certain centers to help improve wait times for customers who need to renew or replace driver licenses.

The Center for Digital Government issues the Digital Government Achievement Awards for outstanding state and local agency and department websites and applications. Fifty-six awards in eight categories were given this year. Tennessee's iPad project was honored in the Government-to-Citizen State government category.

"We are honored to earn this award, but it is the satisfaction of our customers, the citizens of Tennessee, that matters most. Our customers have reacted very positively to this technology. Thousands of citizens have used these new tools to easily and quickly renew their driver licenses," Commissioner Bill Gibbons said.

The Department installed 72 iPad kiosks last June inside 26 driver service centers across Tennessee. Customers who visit specified driver service centers to simply renew or replace a lost driver license may use a special application installed on the iPads to quickly complete and pay for the transaction using a credit or debit card. Customers normally receive the new driver license within minutes of the transaction.

Other services are also available by using the iPads, including the ability to change addresses on existing driver licenses and process reinstatement payments. In the near future, customers will be able to use the iPads to schedule road test appointments.

The iPad ASSETS cost \$79,200 and were purchased to replace existing equipment that reached the end of its service life. The iPads were ideal because of their smaller size and built-in touch screen keyboards. Additionally, the wireless capability makes the iPads accessible from any location inside the driver service center.

"Reducing the wait time at driver service centers is one of our top priorities. These self-service iPad stations will cut down on the number of customers waiting for service from a driver license examiner and will help reduce the overall wait time for all customers," Commissioner Gibbons said.

The Center for Digital Government is a national research and advisory organization providing information technology policies and best-practices guidelines for state and local governments. The awards program is in its 17th year.



# Tennessee Department of Safety & Homeland Security



## Tennessee Highway Patrol

The Tennessee Highway Patrol (THP) is responsible for the enforcement of all federal and state laws relating to traffic.

The Tennessee Highway Patrol is also responsible for investigating accidents involving property damage, personal injury, and fatalities. When personal injury or fatal accidents involve drugs or alcohol, the THP is responsible for testifying in court and working with the District Attorneys General Offices. The Highway Patrol is active in criminal interdiction, which involves the suppression of narcotics on Tennessee roads, highways, and interstate systems. Mandated to ensure the safety and welfare of the traveling public, the THP is responsible for enforcing all motor vehicle and driver license laws. The THP has troopers assigned in each of Tennessee's 95 counties including eight District Headquarters and 12 Commercial Vehicle Interstate Inspection Stations. Heading the command structure is the Colonel and his staff, located in Nashville. District offices are located in Knoxville, Chattanooga, Nashville, Memphis, Fall Branch, Cookeville, Lawrenceburg, and Jackson. Interstate Commercial Vehicle Inspection Stations are operated in Greene, Knox, Coffee, Sumner, Giles, and Haywood counties.

Specialized services operating under the direction of the THP include Capitol Security, Executive Protection, and Special Operations. The THP has three Bureaus: Field Operations Bureau East, Field Operations Bureau West, and an Administrative Support Bureau. Each Field Bureau is directed by a Major, who reports to a Lt. Colonel.

The THP maintains a Critical Incident Response Team (CIRT) made up of troopers specially trained to reconstruct traffic crashes. The THP serves as the repository for all records regarding crashes, and provides a uniform crash report along with training and support for its use. The THP also seizes property from those who are found to be driving on revoked licenses or transporting drugs.

In addition, the THP is responsible for the enforcement of all laws, rules, and regulations pertaining to the safe operation of commercial vehicles on the roads and highways of Tennessee, including enforcement of licensing, fuel tax, and insurance laws applying to interstate motor carriers. Commercial vehicle enforcement activities include inspecting commercial vehicles and drivers' records of duty status, patrolling highways with a focus on truck traffic violations, and weighing commercial vehicles both at Interstate Inspection Stations and with portable scales along the highways.

### Tennessee Highway Patrol Enforcement Activity FY 2011 - 2012

DUI Arrests	5,428
Speeding Trucks	3,603
Child Restraint Violations	3,195
Seatbelt Violations	34,283
Other Moving Violations	123,571
Other Non-Moving Violations	170,495
<b>Total Citations</b>	<b>340,575</b>
Property Damage Crashes Investigated	16,772
Injury Crashes Investigated	10,171
Fatal Crashes Investigated	511
<b>Total Crashes Investigated</b>	<b>27,454</b>
Warnings Issued	33,114
Overweight Assessments	5,743
Safety Inspections	75,566

In recent years, the THP has diligently strived to increase the use of occupant restraints on Tennessee highways and reduce impaired driving and speeding. In 2011, the State of Tennessee had a 3.7 percent decrease in the seat belt usage rate (83.7 percent), but still saw a decrease in fatalities statewide. The Department is placing major emphasis on seat belt enforcement as reflected by our increase in seat belt citations of about 50 percent in two years compared to the previous two years.



# Tennessee Department of Safety & Homeland Security

## Alcohol Saturation Patrols

Realizing the need for strict enforcement of Tennessee's impaired driving laws, the Alcohol Saturation Patrols (ASP) were created. The THP scheduled and conducted Saturation Patrols and Sobriety Checkpoints during holiday periods and other times when activities could be conducted in support of National Highway Traffic Safety Administration and the Combined Accident Reduction Effort (CARE) campaigns and initiatives. Historically, Thanksgiving, Easter, Memorial Day, July 4th, and Labor Day Holidays produce an increase in fatalities. Currently the THP's stepped up efforts include time frames other than holidays. For instance, traffic fatalities typically increase during the summer months, justifying a need for additional enforcement.

THP Alcohol Saturation Patrols FY 2011 - 2012	
DUI Arrests	346
Speeding Violations	1,283
Child Restraint Violations	45
Seatbelt Violations	582
Motorists Assisted	116
Safety Inspections	28
Out of Service Drivers	5
Out of Service Vehicles	1
Total Crashes Investigated	138
Total Citations Issued	5,558

## Commercial Vehicle Safety

The THP recognizes that because of the high volume of commercial vehicle traffic throughout the state, a major emphasis must be placed on commercial vehicle safety and enforcement. The STAND program focuses law enforcement efforts on commercial vehicle traffic in an effort to reduce the number of commercial vehicle-related crashes and fatalities. The major emphasis of the SEAT program focuses on education and enforcement of seat belt laws for commercial drivers. Due to the presence of five major interstates that accommodate a large amount of commercial traffic serving the southeastern U.S., commercial vehicle safety and enforcement is an issue that must be addressed by the THP.

## Strike Three Program

The THP is working to reduce the number of traffic fatalities in the state with the help of a federal grant administered through the Governor's Highway Safety Office. The "Strike Three" Program targets young drivers who drink and drive and/or fail to wear seat belts. As part of the Strike Three program, in FY 2011 – 2012, THP issued 1,269 citations for seat belt violations, 1,191 for speeding, 124 for DUI, 104 for child restraint violations, and seven for violations of the Graduated Driver License statute.

### NEWSWORTHY

## Governor Haslam Announces Statewide Anti-Meth Campaign

Tennessee Gov. Bill Haslam rolled out a comprehensive statewide campaign designed to inform Tennesseans about the consequences of violating the "I Hate Meth Act," which took effect on July 1, 2011. The announcement took place in coordination with the Tennessee Sheriffs' Association meeting in Nashville.

"The goal of this campaign is to communicate the harsh consequences of violating our anti-meth law," Haslam said. "We want to deter people from making and using meth in our state, which will save lives, protect children, save taxpayer dollars, and make Tennessee safer overall."

The "Meth Stops Now" campaign is an action step in the administration's public safety action plan and specifically addresses the portion of the anti-meth law that increases the penalties for making or using meth in the presence of children and for purchasing pseudoephedrine products for non-medical uses.

The communications campaign targets the counties in Tennessee where there have been the highest number of children removed from homes due to meth-related incidents and the greatest number of meth lab seizures. In 2011, the Department of Children's Services removed 321 children from their parents' custody due to meth use or manufacturing. Law enforcement officials also seized 1,687 meth labs in Tennessee last year, the second highest number in the nation, according to the Tennessee Meth Task Force.

The governor also announced \$750,000 in his budget amendment for the Tennessee Bureau of Investigation to assist local governments with training and equipment costs related to meth clean-up. This funding was originally appropriated for the current fiscal year but required matching funds from local governments of 25 percent, but that matching requirement has been removed.

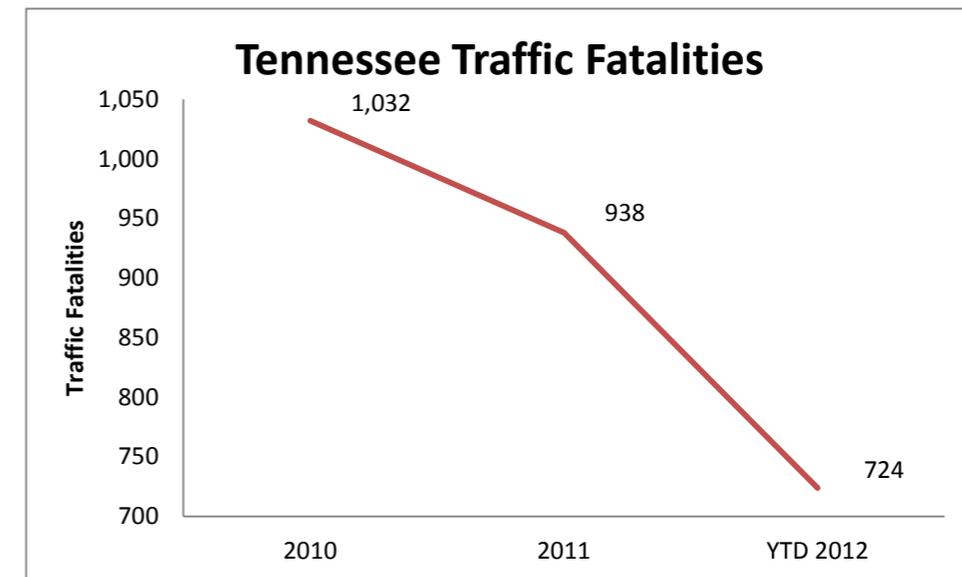
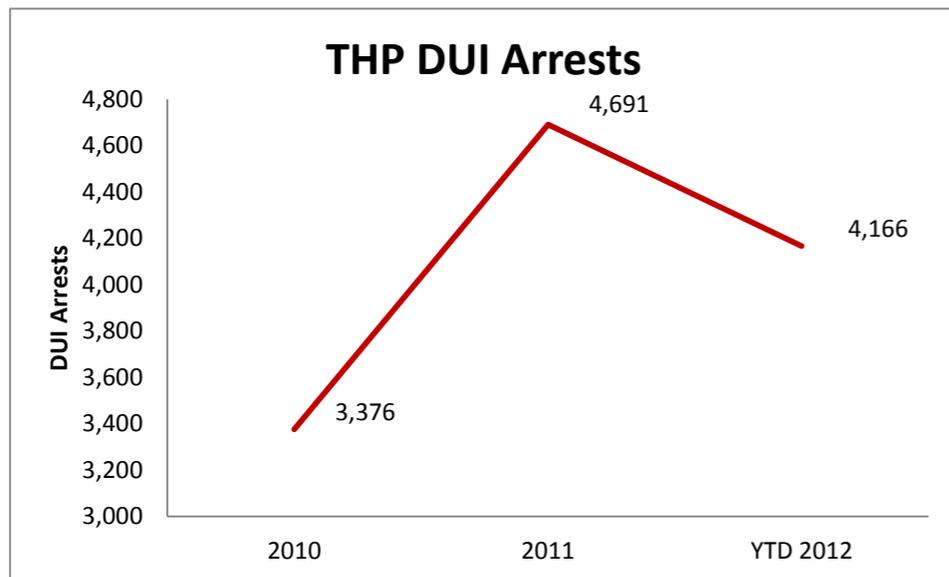
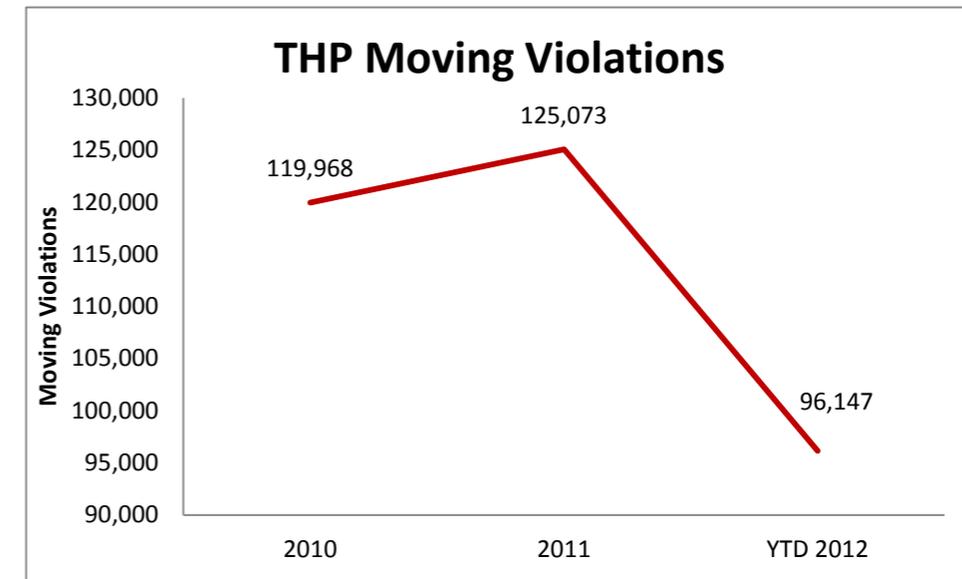
Created by the Tombras Group, the anti-meth campaign is funded primarily by the Department of Finance and Administration's Office of Criminal Justice Programs through a grant from the U.S. Department of Justice's Bureau of Justice Assistance, Office of Justice Programs, and by the Consumer Healthcare Products Association. It includes radio public service announcements, billboards, gas pump advertisements, in-store signage, informational pharmacy bag fliers, a website ([www.methstopsnow.com](http://www.methstopsnow.com)), and bumper stickers for law enforcement vehicles.

Partners in the effort include the Department of Safety and Homeland Security, Department of Children's Services, Tennessee Meth Task Force, Tennessee District Attorneys General Conference, Tennessee Association of Chiefs of Police, Tennessee Sheriffs' Association, Tennessee Pharmacists Association, and the Consumer Healthcare Products Association.



Tennessee Department of Safety & Homeland Security

Tennessee Highway Patrol Activity 2010 - 2012	
Year	DUI Arrests
2010	3,376
2011	4,691
YTD 2012*	4,166
Year	Moving Violations
2010	119,968
2011	125,073
YTD 2012*	96,147
Year	Fatalities
2010	1,032
2011	938
YTD 2012*	724



\* YTD 2012 as of 9/18/2012

\* YTD 2012 as of 9/18/2012



## Tennessee Department of Safety & Homeland Security




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The Office of Homeland Security and the Homeland Security Council began operating in the fall of 2001 following the September 11, 2001 terrorist attack. The Office and Council were formally established on April 3, 2003 by Executive Order #8 assigning the Office of Homeland Security the primary responsibility and authority for directing statewide activities pertaining to the prevention of, protection from, and response to terrorist related events.

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This responsibility includes the development and implementation of a comprehensive and coordinated strategy to secure the state from terrorist threats and attacks. Further, the Office of Homeland Security serves as a liaison among key federal, state and local agencies and the private sector on matters relating to the security of our state and citizens, including: three Federal Bureau of Investigation (FBI) Joint Terrorism Task Forces, three United States Attorney Offices Anti-Terrorism Advisory Councils, the United States Secret Service, the United States Department of Energy, the Oak Ridge National Laboratory, Y12 National Security Complex; other state government agencies; local law enforcement agencies; and private businesses located within the state.

### Information Sharing

The Tennessee Fusion Center, a partnership between the Office of Homeland Security and the Tennessee Bureau of Investigation, is Tennessee's core law enforcement information sharing capability. The Fusion Center coordinates the collection, analysis and dissemination of criminal and terrorism information/intelligence, with federal, state, and local partners, as well as regional partners in the Southeast United States. The Fusion Center is a collaborative effort that provides resources, expertise and information with the goal of enhancing Tennessee's ability to detect, prevent, investigate, and respond to criminal and terrorist activity. Specially trained intelligence analysts analyze suspicious activity reports and law enforcement records shared through a web-based consolidated records management system to maximize information sharing. A number of federal and state agencies maintain a full or part-time analytical presence in the Fusion Center.

### Infrastructure Protection

Tennessee possesses a wealth of critical infrastructure, 85 percent of which is owned by the private sector. As part of our public-private partnerships efforts, the Office of Homeland Security, in cooperation with INFRAGARD and the FBI, has established public-private coordinating councils. INFRAGARD is an association of businesses, academic institutions, state and local law enforcement agencies, and other participants dedicated to sharing information and

intelligence to prevent hostile acts against the United States. In support of this partnership, the Office of Homeland Security has delivered terrorism awareness workshops that have included a myriad of subject matter experts to ensure the information presented is beneficial to our private sector partners. The goal of these workshops is to provide the private sector with the appropriate information to enable them to develop and/or adopt the effective critical infrastructure protection practices for their facilities.

### Training

During the last five years, the Office of Homeland Security has trained over 23,000 state, federal, and local officials in Homeland Security related subjects. Training has included subjects ranging from detecting/defeating improvised explosive devices, soft target awareness, surveillance detection, bomb making materials awareness, suspicious activity reporting, agriculture security, critical infrastructure protection, and a myriad of other courses. During this period, the Office of Homeland Security has also conducted 37 realistic Homeland Security exercises to better prepare law enforcement and first responders to prevent terrorism, protect citizens and critical infrastructure, and, if necessary, respond to acts of terrorism.



# Tennessee Department of Safety & Homeland Security

**NEWSWORTHY**

## Purkey Named to Medical Examiner Advisory Council

Tennessee Department of Safety and Homeland Security Assistant Commissioner David W. Purkey has been appointed by Governor Bill Haslam to the Tennessee Medical Examiner Advisory Council as a Board Member. The appointment was effective immediately and runs through June 30, 2014.

“I am honored by this appointment and look forward to serving on the advisory council. I hope to bring my public safety and emergency medical experience to the council as it makes recommendations pertaining to death investigations in Tennessee,” Purkey said.

The Tennessee Medical Examiner Advisory Council consists of nine members and has the power and duty to review candidates and make recommendations to the commissioner of health on the appointment of the chief medical examiner and deputy state medical examiners. The council also assists the chief medical examiner in the development and updating of guidelines for death investigations and forensic autopsies in Tennessee. Additionally, it issues an annual report on death investigations in the state.

Purkey serves as the assistant commissioner for the department and as state homeland security advisor. He has spent his entire career serving the citizens of Tennessee, most recently as the four-term mayor of Hamblen County. Purkey previously served as a trooper in the Tennessee Highway Patrol and a special agent for the Tennessee Bureau of Investigation. He is also a certified emergency medical technician. Purkey graduated with a bachelor’s degree in public health from East Tennessee State University and earned a master’s degree in public health from The University of Tennessee.

### Citizen Preparedness

Citizen preparedness, under the umbrella of the Tennessee Citizen Corps Program, is a key component of the state’s Homeland Security program. Citizens are provided the opportunity to receive education and training in preparedness through partnerships and collaborative efforts with local law enforcement and first responder partners statewide. Participation occurs through one or more of five Citizen Corps programs: Community Emergency Response Teams, Neighborhood Watch, Volunteers in Police Service, Medical Reserve Corps, and the Fire Corps. All 95 counties participate in one or more of these programs.

### Homeland Security Grants

The Office has provided oversight for more than \$250 million in U.S. Department of Homeland Security State Homeland Security Grant Program funds. These grant funds have been provided to state and local agencies to enhance capabilities to prevent, protect, and respond to terrorism. Funds have created enhanced information sharing; chemical, biological, radiological, nuclear, and explosive response equipment; communications equipment; planning; training exercises; and citizen outreach programs. At the local jurisdiction level, homeland security funds have been allocated to law enforcement, fire, emergency management, emergency medical, public utilities, and emergency communications agencies to enhance regional capabilities.

Homeland Security Grant allocations to the State of Tennessee have decreased 85 percent since 2010.

### Major Homeland Security Grant Funding Received by Tennessee

Year	State	Memphis UASI	Nashville UASI
2003	\$40,058,000	\$6,071,695	0
2004	\$42,111,000	\$10,008,079	0
2005	\$28,070,941	0	0
2006	\$8,260,000	\$4,200,000	0
2007	\$14,140,000	\$4,590,000	0
2008	\$12,880,000	\$4,452,500	\$1,783,500
2009	\$11,844,500	\$4,166,500	\$2,836,900
2010	\$11,036,637	\$1,110,503	\$757,545
2011	\$5,518,319	0	0
2012	\$2,801,316	0	0
<b>Total</b>	<b>\$176,720,713</b>	<b>\$34,599,377</b>	<b>\$5,377,945</b>



# Tennessee Department of Safety & Homeland Security




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The Fiscal Services Division prepares the annual budget request to the Department of Finance and Administration. It also maintains, processes, and accounts for all expenditures and revenues, ensuring fiscal stability for the Department of Safety and Homeland Security. With 22 employees, the two operating units of this division are: the Budget - Accounting Unit and the Revenue - Accounting Unit.

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The primary objective of the Fiscal Services Division is to provide the highest degree of fiscal management to ensure that departmental resources are utilized for the maximum benefit of our taxpayers. Specifically, this division strives to provide the appropriate amount of fiscal support to all divisions within the department in order that their goals and objectives might be achieved in a fiscally prudent way. The fiscal support provided by this office has contributed to the overall success of the department in carrying out its mission of ensuring the overall safety and welfare of the public.

## Budget - Accounting Unit

All phases of the budgetary process are performed in this office. The Budget - Accounting Unit is responsible for the coordination of the budget presentation for the Commissioner to the various committees of the General Assembly. Upon approval by the General Assembly, this unit monitors expenditures to make certain the Department of Safety and Homeland Security operates within its appropriation.

Goods and services are procured by this division and all departmental expenditures are processed through this unit. It is the responsibility of this office to ensure that all invoices and travel claims are audited and paid promptly in accordance with state law.

During FY 2011 - 2012, the Budget - Accounting Unit processed \$165,589,600 in payroll and operational expenses. This unit also projects the fiscal impact of all legislation affecting the Department of Safety and Homeland Security.

Expenditures FY 2011 - 2012	
Administration	\$8,649,400
Driver License Services	\$39,946,200
Highway Patrol	\$107,871,600
Technical Services	\$6,288,200
Office of Homeland Security	\$2,834,200
<b>Total Expenditures</b>	<b>\$165,589,600</b>



# Tennessee Department of Safety & Homeland Security

## Revenue – Accounting Unit

The Revenue – Accounting Unit is responsible for the receipt, deposit, and accounting for all revenues collected by the department, including:

- Filing claims and collecting reimbursement for expenditures incurred under federal and interdepartmental grant programs
- Processing Driver License (D.L.) fees
- Receipting payments for copies of Motor Vehicle Reports (MVRs) and D.L. Reinstatement fees
- Refunding revenues, accounting for bad checks and field deposits from driver service centers
- Auditing reports of law enforcement fines and fees from various courts across the state

During FY 2011 - 2012, this unit processed revenues for \$90,365,200, which included \$11,965,000 in reimbursements from federal and interdepartmental grants.

Revenue Sources FY 2011- 2012	
Driver License Fees	\$25,611,700
Law Enforcement Fines and Fees	\$8,864,900
Motor Vehicle Reports	\$9,283,100
Driver License Reinstatement Fees	\$17,159,800
Driver License Application Fees	\$3,840,200
Handgun Permit Fees	\$6,303,100
Overweight Assessments	\$877,700
Crash Reports	\$125,200
Cost Bonds from Asset Forfeitures	\$522,600
Drug Asset Forfeitures	\$404,300
Vehicle Asset Forfeitures	\$45,400
Overtime Reimbursements	\$2,203,400
Computer Records	\$694,300
Miscellaneous Current Services	\$849,000
Interdepartmental (Other)	\$898,200
Interdepartmental (Grants)	\$4,473,000
Federal Grants	\$7,492,000
Driver Education Revenues	\$266,600
Motorcycle Rider Education Revenues	\$450,700
<b>Total Expenditures</b>	<b>\$90,365,200</b>

## NEWSWORTHY

### State Inks Deal with Motorola Solutions, Inc

Tennessee Department of Safety and Homeland Security Commissioner Bill Gibbons and Tennessee Highway Patrol Colonel Tract Trott announced an agreement with Motorola Solutions, Inc., to begin implementing the first phase of a statewide radio system that will enhance the efficiency, safety and service of troopers across the state. The department secured \$39.2 million dollars from the Tennessee General Assembly for phase I of the project, which will be utilized for radio upgrades in the THP Chattanooga, Fall Branch and Knoxville districts.

“We look forward to working with Motorola in replacing our aging and outdated radio system,” Department of Safety and Homeland Security Commissioner Bill Gibbons said. “The implementation of this advanced, statewide interoperable communication system is a top priority in securing our state. It will ensure better communications among public safety agencies in Tennessee and with agencies in surrounding states.”

Replacing a structure more than 30 years old, the new radio system will provide commonality between THP’s system and the bordering states of Kentucky, Arkansas, Georgia, North Carolina, South Carolina and Virginia. It will also offer new safety enhancements for state Troopers, such as Emergency Man-Down notification and Global Positioning Satellite (GPS) capabilities, along with improved coverage and the latest in interoperable radio capabilities.

“The lack of an adequate and reliable communication system has been an issue for our agency for decades,” THP Colonel Tracy Trott said. “We were unable to share vital voice or data information via radio with our neighboring jurisdictions in daily operations or emergency response situations. The new system will enhance the ability of troopers to perform critical duties across the state.”

Reusing antenna sites and equipment in existing Motorola Project 25 systems operated by the Tennessee Department of Correction (TDOC) and the Tennessee Valley Regional Communications System (TVRS) will eliminate the requirement to build duplicate systems.

The new system will also improve communications interoperability between the Highway Patrol and similar Motorola radio systems operated by Tennessee cities, including Nashville, Chattanooga, Knoxville, Memphis, Jackson, and Franklin, as well as surrounding states of North Carolina, Georgia, Mississippi, Arkansas, Missouri, and Virginia.



## Tennessee Department of Safety & Homeland Security




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The Legal Division serves in an advisory capacity to all other divisions of the department, as well as staying abreast of changes in state and federal laws. The Legal Division works with and assists the Attorney General's Office in all appealed asset forfeiture cases and any claims cases that are filed against the department or its employees.

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This division prepares, tracks, and advises the Commissioner's legislative liaison on any legislation relative to the department, as well as other governmental entities. The Legal Division also administers the Asset Forfeiture and Driver Improvement Sections in addition to processing emergency vehicle applications.

### Asset Forfeiture Section

With an office in each of the three grand divisions, the Legal Division oversees asset forfeiture laws, managing all aspects of asset forfeiture cases, and representing the law enforcement agencies that seize the property. The staff is responsible for the processing, setting, and final disposition of all administrative hearings relative to seizures arising from the Tennessee Drug Control Act, second time DUI seizures, driving on revoked license seizures, and auto theft seizures. These hearings are currently held in Nashville, Memphis, Knoxville, and Chattanooga as well as various other parts of the state. As an offshoot of this service, the Legal Division provides training to law enforcement officers in this area of the law to enable the law enforcement officers to prepare better cases, which in turn strengthens the division's representation of them.

### Driver Improvement

This section evaluates the driving records of Tennesseans, based on crashes and/or convictions of traffic violations, in order to identify and keep track of high-risk drivers and establish procedures for their rehabilitation. Adults who accumulate 12 points within a year are given an opportunity to attend a hearing. If they fail to request a hearing, their driving privileges are suspended for a period of six to 12 months.

Drivers under 18 who accumulate six or more points within a year are required to attend an administrative hearing with a Department of Safety and Homeland Security hearing officer, where the driver and the driver's parent or legal guardian are required to appear. Driver Improvement also conducts hearings concerning financial responsibility and other driver license issues. Hearing officers are located throughout the state in five offices. In addition to holding the hearings in person, phone hearings are offered for out-of-state drivers. In most cases, when a driver attends a hearing, he or she is given the opportunity to attend a defensive driving class in-lieu of or to reduce the suspension.

Driver Improvement also handles medical referrals regarding the capability of drivers involving physical, mental, and substance abuse concerns. After seeing that a proper evaluation of the driver has been undertaken either by a medical professional or by a licensing re-examination, Driver Improvement may suspend the driver's license, add restrictions, or withdraw the proposed suspension. Other responsibilities include approving and monitoring the Defensive Driving Schools located across the state.



Tennessee Department of Safety & Homeland Security

HEARING OFFICER ACTIVITY FY 2011 - 2012			
DISTRICT	HEARING SCHEDULED	HEARINGS CONDUCTED	MVRS ISSUED
1	345	263	0
2	434	313	131
3	722	534	0
4	439	257	0
5	344	286	0
<b>TOTAL</b>	<b>2,284</b>	<b>1,653</b>	<b>131</b>

MEDICAL COMPLAINTS FY 2011 - 2012	
MEDICALS	NUMBER
Complaints Received	1,495
Approved	724
Approved for Re-Examination	250
Disapproved	314
Pending	207
Driver Medical Evaluations	1,715

RE-EXAMINATIONS FY 2011 - 2012	
RE-EXAMINATIONS	NUMBER
Complaints Received	137
Failure to Re-Exam	164
Passed	272
Passed after Failing Prior Re-Exam	19
Failed	60

NEWSWORTHY

Department of Safety Announce New “No Refusal” Enforcement

At the end of FY 2011/2012, the Tennessee Department of Safety and Homeland Security Commissioner Bill Gibbons and Tennessee Highway Patrol Colonel Tracy Trott partnered with the Governor’s Highway Safety Office (GHSO) and various local and state officials to announce the first-ever “No Refusal” enforcement campaign.

The “No Refusal” enforcement period began at 6 p.m., Tuesday, July 3, and ended at midnight, Sunday, July 8. A special enforcement took place in selected counties where impaired driving and fatal crashes have increased in 2012, specifically, Anderson, Bradley, Davidson, Maury and Warren Counties. State and local officials also conducted sobriety checkpoints and saturation patrols in those counties as well as in other parts of the state.

The “No Refusal” law, enacted this year by the General Assembly, allows law enforcement officials to seek search warrants for blood samples in cases involving suspected impaired drivers. Previously, a suspected impaired driver could refuse a blood alcohol content test and face charges of violating the implied consent law. This new law enables law enforcement to legally obtain blood samples by working with prosecutors and judges throughout the state during the warrant acquisition process.

“An enforcement campaign such as this requires the coordination and cooperation between law enforcement, local and state officials, and hospitals and emergency services personnel from across the state,” Commissioner Bill Gibbons said. “The new law is an effective tool to hold impaired drivers accountable, but we hope as well that it will help deter people from driving under the influence in the first place,” Commissioner Gibbons added.

The preliminary number alcohol-related crashes on Tennessee roadways increased 7.5 percent for the first six months of 2012, compared to the same time period last year. The THP reported 2,547 crashes involving impaired drivers in Tennessee from January 1 through June 30, 2012. That is 177 more than the 2,370 crashes during those same dates in 2011.

“It is my goal for the Tennessee Highway Patrol to do everything in its power to reduce alcohol-related fatalities and serious injury crashes on state highways and roads,” THP Colonel Tracy Trott said. “DUI enforcement has been a top priority for our agency over the last few years, and this new law will help keep drunk drivers off the road.”

Plans call for continued use of “No Refusal” enforcement efforts during FY 2012-2013 holiday periods.

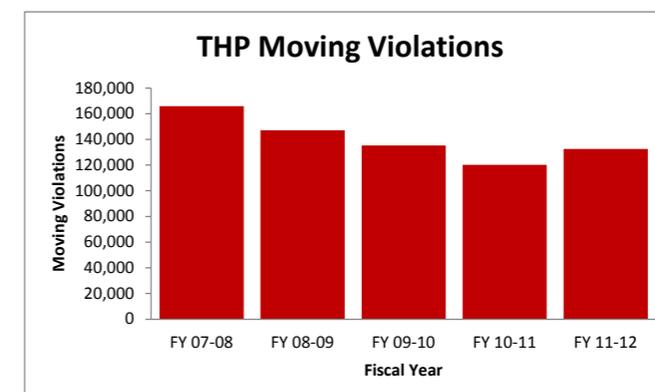
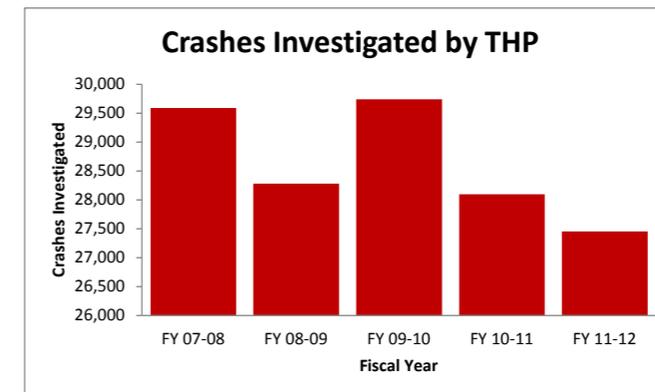
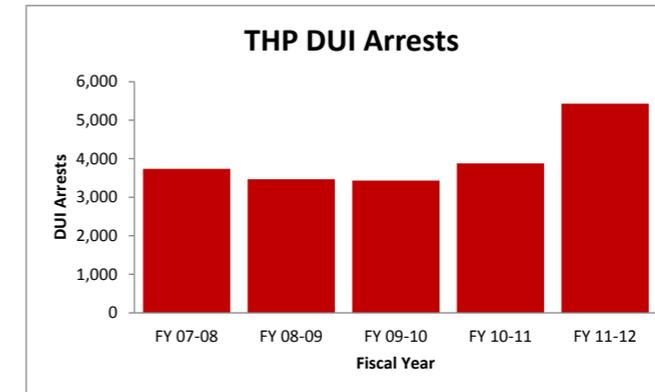


# Tennessee Department of Safety & Homeland Security

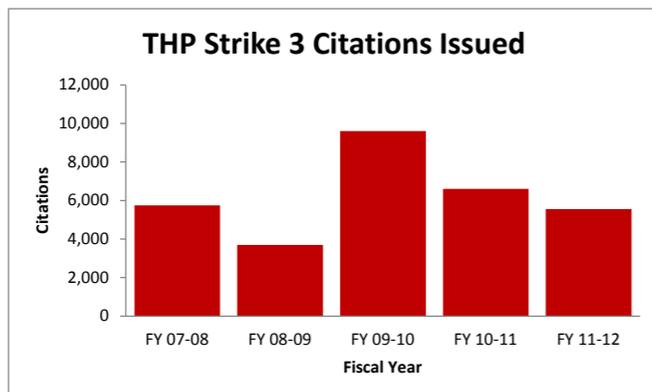
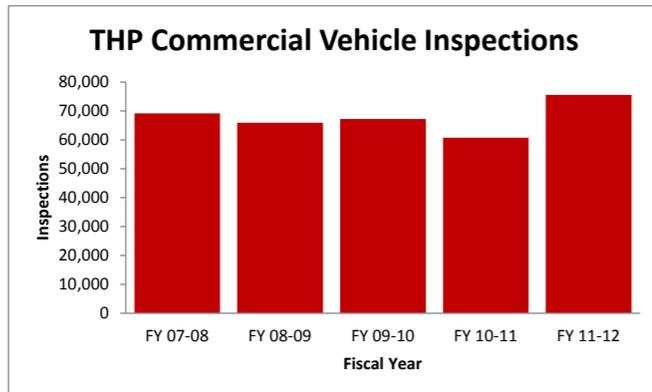
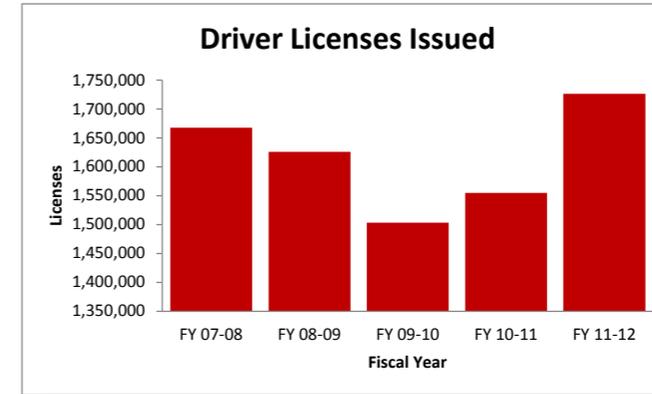
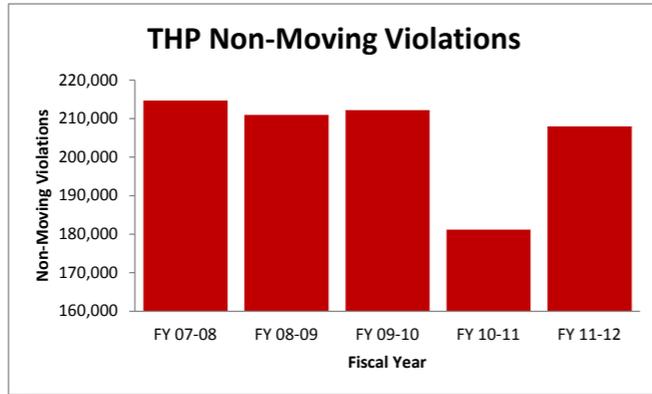
## Enforcement, Issuance and Crime Stats

The table below, and the charts that follow, reflect data for the last six fiscal years and cover enforcement, issuance and crime statistics compiled from the various divisions within the Tennessee Department of Safety and Homeland Security.

CATEGORY	FY 06-07	FY 07-08	FY 08-09	FY 09-10	FY 10-11	FY 11-12
<b>THP DUI Arrests</b>	3,837	3,736	3,465	3,433	3,876	5,428
<b>Crashes Investigated by THP</b>	31,809	29,587	28,279	29,738	28,098	27,454
<b>Moving Violations Issued by THP</b>	177,480	165,885	147,065	135,351	120,184	132,602
<b>Non-Moving Violations Issued by THP</b>	226,049	214,701	210,934	212,220	181,193	207,973
<b>Strike 3 Citations Issued by THP CMV Inspections</b>	11,273	5,751	3,697	9,601	6,604	75,566
<b>CMV Inspections</b>	71,345	69,165	65,927	67,205	60,700	75,556
<b>Driver Licenses Issued by Driver Services</b>	1,632,164	1,667,363	1,625,939	1,503,309	1,554,683	1,726,076
<b>Handgun Carry Permits Issued by Driver Services</b>	49,093	42,111	90,164	124,191	88,469	94,975



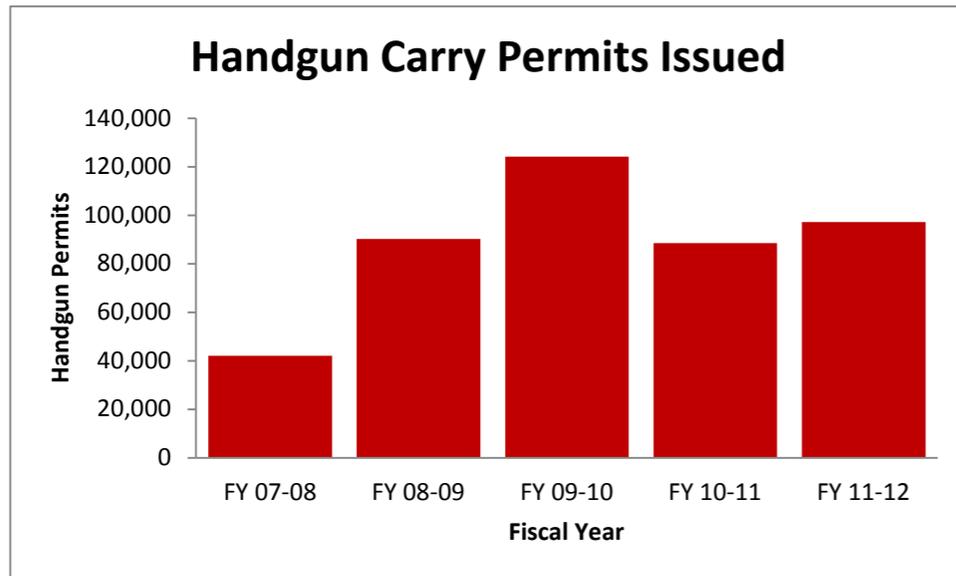
# Tennessee Department of Safety & Homeland Security



# Tennessee Department of Safety & Homeland Security

## Handgun Carry Permit Stats

The state of Tennessee issued 94,975 handgun carry permits in calendar year 2011. Of these, 44.4 percent were originals, 47.6 percent were either renewals or reinstatements, 6.5 percent were duplicates, 0.8 percent were free, and 0.8 percent were new residents. The most active month was March, with 11,334 handgun carry permits issued. The state of Tennessee suspended 896 handgun carry permits, revoked 97 handgun carry permits, and denied 552 handgun carry permits in 2011. Handgun carry permits were issued to males at an approximate ratio of 3:1 (70,361 to 24,614) compared to females, with the age group of 51-55 years being the most populous for females and males.



The counties with the highest number of Tennessee handgun carry permits issued were: Shelby (12,787), Davidson (6,307), Knox (6,253), Hamilton (4,324), and Rutherford (3,749). The counties with the highest number of Tennessee handgun carry permits suspended, revoked, or denied were: Shelby (319), Davidson (162), Knox (75), Rutherford (61), and Hamilton (56).

STATEWIDE PERFORMANCE MEASURES*	2007	2008	2009	2010	2011
All Crashes Investigated	29,873	27,668	29,577	29,154	27,201
Injury Crashes Investigated	11,352	10,418	11,181	10,921	10,082
Alcohol Impaired Crashes	2,253	2,051	2,046	1,466	1,117
FCMSA Reportable Crashes	4,337	3,973	3,276	1,144	1,391
Traffic Fatalities	1,211	1,043	986	1,032	947
DUI Arrests	3,848	3,508	3,541	3,374	4,691
Seatbelt Citations	44,109	37,736	41,183	31,599	30,172
Total Citations	389,914	352,258	386,367	303,555	312,600
Commercial Motor Vehicle Citations	24,040	21,646	17,524	29,997	28,384
Commercial Motor Vehicle Inspections	68,460	69,722	72,962	63,061	60,834

\* The data above is based on calendar year and not fiscal year data.



# Tennessee Department of Safety & Homeland Security

## Fatalities, Arrests and Violent Crime Rates

The table below on this page and the charts that follow reflect data for the last five years and cover traffic fatalities, arrests and violent crime rates in the state of Tennessee as well as in seven surrounding states and nationwide.

CATEGORY	CY 2006	CY 2007	CY 2008	CY 2009	CY 2010	CY2011
<b>Tennessee Traffic Fatalities</b>	1,284	1,211	1,043	986	1,031	938
<b>TBIRS Group A Arrests by THP *</b>	1,201	1,090	675	1,076	1,189	1,480
<b>Tennessee Violent Crime Rates**</b>	760.2	753.3	720.6	666.0	613.3	608.2
<b>Surrounding States *** Violent Crime Rates**</b>	402.6	408.9	404.7	366.5	375.1	326.0
<b>Nationwide Violent Crime Rates*</b>	473.6	466.9	457.5	431.9	403.6	386.3

\* Includes most categories of major types of crimes.

\*\* Includes murder, forcible rape, and robbery crimes. Calculated per 100,000 residents.

\*\*\* Alabama, Arkansas, Georgia, Kentucky, Mississippi, North Carolina, and Virginia.

Sources: All data from TN Dept. of Safety and Homeland Security, Research, Planning and Development, with the exception of:

TBIRS Group A Arrests by THP - Tennessee Bureau of Investigation and Violent Crime Rates - Federal Bureau of Investigation

### NEWSWORTHY

#### State Officials Announce Record Decline in Traffic Fatalities

Tennessee Department of Safety and Homeland Security officials announced in January figures indicating the state has recorded the fewest number of traffic fatalities in 48 years. In 2011, there were 947 traffic-related deaths on Tennessee roadways, representing the lowest figure since 1963, when 941 people were killed as a result of a crash.

Last year's preliminary number of 947 traffic deaths marks just the third time in 48 years vehicular fatalities have dipped below 1,000. Since 2006, Tennessee traffic fatalities have declined by 26.2 percent, including a drop in fatalities involving large trucks (34.5%), pedalcyclists (28.6%), motorcyclists (19.1%) and pedestrians (4.5%).

In 2011, state troopers arrested 4,689 impaired drivers, rising 39 percent from the previous year. Additionally, drunk driving deaths fell 31.6 percent from 2006 to 2010. On the other hand, seat belt usage still causes a major concern for law enforcement officials and highway safety advocates. While 2011 data indicates the safety belt usage rate was 87.4 percent in Tennessee, 56.3 percent of vehicle occupants killed in fatal crashes were not buckled up.

"The 2011 decline in vehicular fatalities is a credit to the hard work and dedication of the Tennessee Highway Patrol and other law enforcement agencies, as well as a successful partnership with the Governor's Highway Safety Office," Commissioner Bill Gibbons said. "We are deploying state troopers on a proactive basis to maximize the impact on public safety. The dramatic increase in DUI arrests reflects that effort on our part."

Thanks to increased public awareness campaigns, along with traffic safety and driving under the influence (DUI) enforcement, the THP investigated fewer injury and alcohol-related crashes statewide in 2011. State troopers worked 10,000 injury wrecks and 1,090 impaired driving crashes statewide last year, representing an 8.4 percent and 25.6 percent decline, respectively, from 2010.

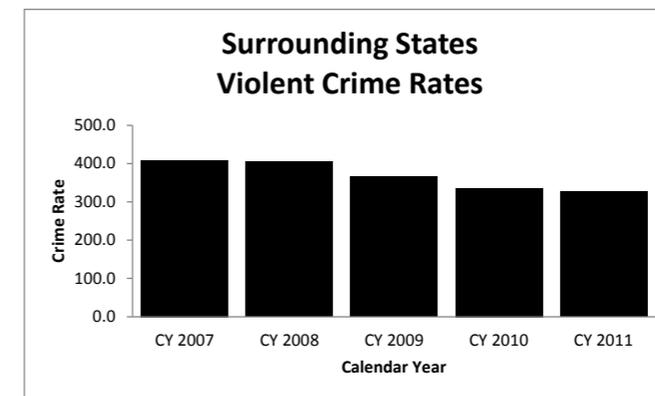
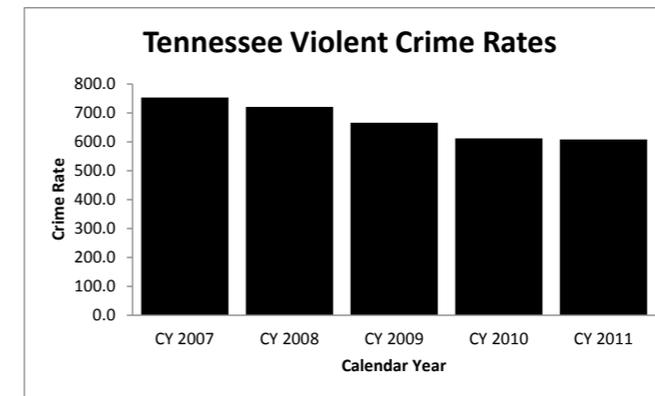
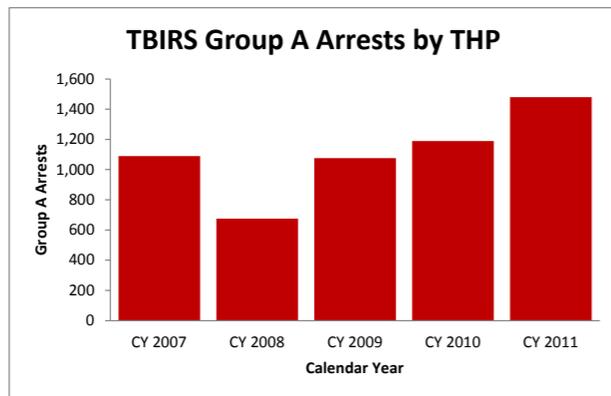
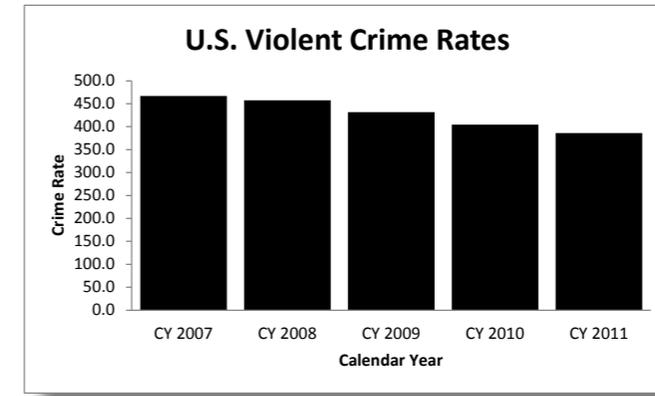
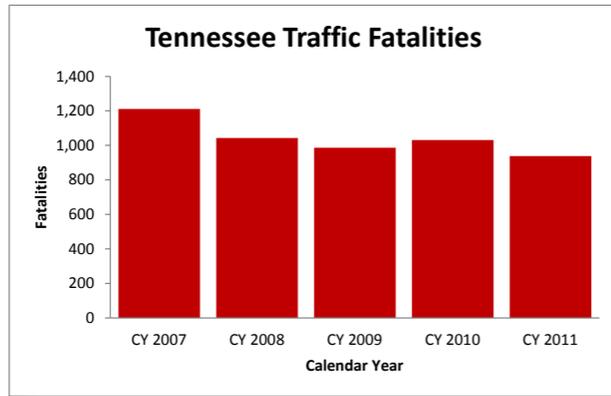
"One life lost is one too many, but we are encouraged by last year's fatality results and will continue to make every effort to ensure the public's safety on Tennessee roadways," THP Colonel Tracy Trott said. "From the beginning, I have pushed our personnel to intensify DUI enforcement across the state. The 2011 results are in part due to the sacrifice each Tennessee state trooper has made to save lives."

Funding provided by the Governor's Highway Safety Office has allowed the THP to continue providing increased enforcement and public awareness campaigns for the safety and security of state highways. Their financial support allows troopers to work additional hours during special enforcement campaigns.

"We wouldn't be able to perform our duties without the continued support of our state and federal highway safety partners," Colonel Trott said. "While the 2011 decline in Tennessee traffic fatalities was a good sign, there is still more work to be done to ensure the safety of traveling motorists."



Tennessee Department of Safety & Homeland Security



# TENNESSEE DEPARTMENT OF SAFETY & HOMELAND SECURITY



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