



Compiled By:



In Conjunction With:



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Note from the Director of WIA with THEC

This is the 6th edition of the Tennessee Higher Education Commission’s (THEC) Performance Report of Statewide Eligible Training Providers. The inaugural report received a tremendous amount of attention and accolades, culminating with being listed on the Federal government’s WIA website as a Promising Practice. In the time since the release of the first report, THEC has made significant improvements in our data infrastructure, policies and procedures, and the WIA quarterly reporting process. All of these changes were made with the intention of lessening the reporting obligation for our training providers while simultaneously ensuring that we obtained the mandated performance data in a standardized and timely fashion.



Roosevelt L. Noble, Ph.D.

Some of the internal changes that we have made since the initial report include:

- **Development of a Standardized Method of Reporting** – The new method of reporting specified for providers the exact format of the report and the only codes that could appear for each field. Any report not received in the standardized format was returned to the provider and treated as if it was never received. With this change, A) it was easier to detect and correct inaccurate data problems, and B) we were able to generate systematic statistical programming commands to perform various types of analysis.
- **Changing the Report Submission Medium** – Providers had the option of submitting their quarterly reports electronically beginning April 15, 2003. After realizing the simplicity of new method, we required that all reports be submitted electronically beginning October 15, 2003. Electronic submissions allow for more thorough checking of the accuracy of the data given that less time is spent on tasks such as data entry. In addition, allowing providers to submit their reports electronically has also virtually eliminated the problem of receiving reports late.
- **More Performance Data Feedback** – THEC provides all of our training institutions with more feedback on their performance information throughout the year. Within 10 business days of submitting their quarterly performance report, all of our providers receive a cleaned copy of their recently submitted report, and a Quarterly Report Summary that details all of their performance data (by quarter) for the current fiscal year.

These are just three of the many improvements made to the THEC data infrastructure, policies and procedures, and quarterly report process. Because of the many enhancements, this report improves on the previous editions in several ways. With each addition of the report, we strive to improve the appearance as well as the level of analysis. The 3rd Edition differs in that the focus was on including more provider based performance measures to give potential WIA students a bigger and better performance picture for each program. These improvements are described in detail below.

- **More Provider Based Performance Measures** – The 2007 report includes the previous additions as well as expands the scope of the individual provider performance measures. In addition to the traditional completion and placement rates, the 2007 report also includes:



- ★ *Average Time to Completion:* For the WIA student population, we have provided a measure of the average amount of time that it took students to complete each training program. This is valuable information for dislocated WIA students who perhaps desire to return to the labor force rather quickly.
- ★ *Long Term Placement Rate Assessment:* Assessment of two placement rates covering a span of two quarters. The first placement rate will reflect the number of participants employed the quarter immediately following completion of a certified training program. The second placement rate will reflect the number of participants employed in the first or second quarter immediately following the completion of a certified training program. The intent of the second option is to reflect a better placement rate for training programs that require an additional license or examination upon completion before a participant can begin to work in that particular field.
- ★ *6-Month Retention Rates:* For each program, this measure provides the percentage of completers who were gainfully employed the first quarter after completion and were still working 6-months later.
- ★ *Average Wage at Completion:* Average wage the quarter following completion for those successfully placed during the first quarter after program completion.
- ★ *6-Month Average Wage:* Average 6-month wage for those successfully placed during the first quarter after program completion.

In sum, the report supplies valuable information to assist state and local WIA officials as well as potential WIA students in making informed choices when selecting training programs. An essential feature of the Workforce Investment Act is the “Customer Choice” orientation of the program. Individuals seeking assistance through WIA funding have the freedom of choice in selecting the training program that best fits their personal and career needs. As such, it is important that customers receive accurate information regarding the performance record of all training providers eligible to participate in the WIA program. Informed customer choice requires a stringent system of accountability for all certified training providers.

We hope you find the information provided in the *2007 Performance Report of Statewide Eligible Training Providers* beneficial and informative. The report is an extension of the Tennessee Higher Education Commission’s responsibility to evaluate all WIA providers based on performance data to determine their subsequent eligibility to the *Statewide List*.

Sincerely,

Rosevelt L. Noble

Rosevelt L. Noble, Ph.D.



On August 7, 1998, President Clinton signed the Workforce Investment Act of 1998 (WIA)-comprehensive reform legislation that superseded the Job Training Partnership Act (JTPA) and amended the Wagner-Peyser Act. The WIA reformed Federal job training programs and created a new, comprehensive workforce investment system. The reformed system was intended to be customer-focused, to help Americans access the tools they need to manage their careers through information and high quality services, and to help U.S. companies find skilled workers.

Specifically, the Workforce Investment Act embodies seven key principles:

1. Streamlined Services Through the One-Stop Delivery System:

Programs and providers co-locate, coordinate, and integrate activities and information, so that the system as a whole is coherent and accessible for individuals and businesses alike.

2. Empowering Individuals:

WIA provides financial power through Individual Training Accounts, while simultaneously offering greater levels of information and guidance, through the one-stop delivery system.

3. Universal Access:

All individuals have access to the one-stop system and to core employment-related services. At the one-stop, students have universal access to information about job vacancies, career options, student financial aid, and instructions on how to conduct a job search, write a resume, or interview with an employer.

4. Increased Accountability:

The goal of WIA is to increase employment, retention, and earnings of participants, and in doing so, improve the quality of the workforce to sustain economic growth, enhance productivity and competitiveness, and reduce welfare dependency.

5. Strong Role for Local Workforce Investment Boards and the Private Sector:

In a coordinated effort, business-led boards act as "boards of directors," focusing on strategic planning, policy development, and oversight of the local workforce investment system.

6. State and Local Flexibility:

States and localities have increased flexibility, with significant authority reserved for the Governor and chief elected officials, to build on existing reforms in order to implement innovative and comprehensive workforce investment systems tailored to meet the particular needs of local and regional labor markets.

7. Improved Youth Programs:

Youth programs are linked more closely to local labor market needs and community youth programs and services, and with strong connections between academic and occupational learning.



Executive Summary - Eligible Training Providers & Performance Data

The Workforce Investment Act establishes requirements that a provider of a training program must meet in order to remain eligible to receive adult or dislocated worker funds under this title. There are two sets of requirements -- the first set relating to a providers **initial eligibility** and the second set relating to a provider maintaining **subsequent eligibility**.

Initial Eligibility

With respect to requirements for initial eligibility during the early stages of WIA implementation, a training provider that was a postsecondary education institution certified under the Higher Education Act and provided a program leading to a two or four-year degree or certificate, or that was an entity that carried out an apprenticeship program registered under the National Apprenticeship Act, was automatically eligible to receive funds if they filed an appropriate application with a local board. Providers of programs not meeting either of those two conditions had to satisfy alternative procedures that were established by the Governor for initial eligibility. That procedure was to include appropriate levels of performance if the provider had previously provided training services and other appropriate criteria.

Presently, the local boards certify all applications for initial eligibility to the statewide list. The local board submits the applications to the Tennessee Higher Education Commission (THEC) and THEC distributes a single list of providers identified from all local areas, making it available through the One-Stop System. Subsequent to the initial eligibility period, all providers (including those that were automatically eligible) must meet performance criteria established by the Governor to maintain eligibility.

Subsequent Eligibility

The performance criteria include levels of performance for all individuals participating in the provider's program relating to: the rate of completion; the percentage of all such individuals who obtain unsubsidized employment (which also may include the percentage of those who obtained such employment in occupations related to the program); and the wages at placement of such individuals. The criteria also include levels of performance relating only to students receiving WIA funds who participated in the provider's program. These criteria include the percentage of those participants who completed the program and obtained unsubsidized employment, the retention rate in such employment and the wage rate of those participants who completed the applicable program 6 months after employment; and the rate of licensure or certification as appropriate of those who completed. Each provider also must submit information relating to the costs of the program. The local boards may modify the performance criteria for programs of providers in the local areas by increasing the levels of performance above the minimum levels established by the Governor.

The performance information for each eligible program of a provider relating to these criteria are provided annually to the local boards. The Governor or the local boards may require providers to submit other additional program-specific information. The local boards or the Governor also may accept performance information consistent with the requirements of the Higher Education Act to fulfill these requirements. On-the-job training (OJT) and customized training are not subject to these requirements; however, the Governor may require such institutions to provide performance information to the one-stop operator and may establish performance criteria.



A participant may select any eligible program in the state if all other criteria relating to initial and subsequent eligibility for training services are met. An essential feature of the Workforce Investment Act was the “Customer Choice” orientation of the program. Individuals seeking assistance through WIA funding have the freedom of choice in selecting the training program that best fits their personal and career needs. As such, it is important that customers receive accurate information regarding the performance records of all training providers eligible to participate in the WIA program. Informed customer choice requires a stringent system of accountability for all certified training providers. Since the goal of the Workforce Investment Act is to obtain gainful employment, providers must demonstrate through performance data that in addition to simply completing a certified program, the obtained credential subsequently leads to increased employment opportunities.

Along with the goal of informed customer choice, analysis of performance data is also necessary to ensure the integrity of the Workforce Investment Act. To protect the WIA program from saturation with fraudulent or ineffective training providers, the Workforce Investment Act requires subsequent eligibility decisions based on annual performance standards. Only those programs compliant with mandated performance standards are eligible for continued placement onto the *Statewide List of Eligible Training Providers*.

The current report provides a performance assessment of completion and job placement rates for all WIA certified training providers in the state of Tennessee. Specifically, the report details performance data for the period covering July 1, 2006 through June 30, 2007. The report begins with a statewide analysis of the federally mandated performance data. Following the statewide analysis, the report summarizes the performance data for each Local Workforce Investment Area and then for each individual certified training provider.



Executive Summary - THEC and the Workforce Investment Act

During the implementation stage of the Workforce Investment Act in Tennessee, then Governor Don Sundquist designated the Tennessee Higher Education Commission (THEC) as the state agency responsible for maintaining the *Statewide List of Eligible Training Providers*. The Commission's experience as the state-authorizing body for Postsecondary School Authorization well positioned the agency for developing and maintaining a statewide list of WIA certified providers and programs.

As part of developing and maintaining the list, THEC is responsible for coordinating five functional components of the WIA program. These components include:

- ❖ ***Development of Applications and Standard Operating Procedures*** – THEC is charged with developing the initial eligibility application and other important documents in the WIA process such as quarterly performance report forms. In addition, the Commission is also responsible for developing policies and guidelines in alignment with federal legislation.
- ❖ ***Application Confirmation*** – THEC confirms that all institutions applying for WIA certification in the state of Tennessee have the necessary state approval for legal operation. Thus, THEC is responsible for verifying with authorizing agencies, such as the Barbering and Nursing Board, that all providers and programs certified by a local workforce investment board have the necessary approval for state operation.
- ❖ ***Management and Dissemination of Statewide List*** – THEC maintains the *Statewide List of Eligible Training Providers* and disseminates this list through the THEC web site. Although the federal legislation does not require the list to be in the form of a web site, this is the national model and preferred mechanism for distribution. The list must be 100 percent accurate concerning program and performance information and the list must be available to all prospective students in a manner that is easily accessible and widely utilized.
- ❖ ***Evaluation and Appeals*** – THEC oversees three activities associated with evaluation and appeals: 1) the evaluation of performance data, 2) the investigation of complaints on behalf of the students, and 3) the investigation of formal appeals filed by providers denied entrance onto the statewide list. When necessary, THEC conducts appeal hearings in coordination with the Department of Labor and Workforce Development and representatives from the Local Workforce Investment Boards.
- ❖ ***Removal Procedures*** – THEC is responsible for removing providers from the statewide list when the provider: 1) fails to submit quarterly performance data, 2) loses the necessary approval for operation in the State of Tennessee, 3) requests removal from the statewide list, or 4) for any other reason deemed just cause for removal by THEC.

The current report is an extension of the THEC's responsibility to manage and disseminate the *Statewide List of Eligible Training Providers*. The report's findings are intended to assist state and local officials, as well as potential WIA participants in the effective utilization of WIA funds.



The WIA Quarterly Performance Reports provided the vast majority of the performance information on the WIA and ALL of student populations. However, giving the difficulty in obtaining information for the ALL of student population by program, certain providers received exemptions from reporting this information to the Tennessee Higher Education Commission. Those granted exemptions are the Tennessee public 4-Year Universities, the Community Colleges, and the Technology Centers. These providers submit performance data for their WIA students only, and THEC receives performance data for their ALL of student populations from the *Tennessee Board of Regents*.

In all, six data sources were utilized in compiling the current report:

- ❑ WIA Quarterly Performance Reports – Covering July 1, 2006 through June 30, 2007.
- ❑ Tennessee Board of Regents – *Regular and Supplemental Enrollment Reports* for Summer 2006, Fall 2006, and Spring 2007.
- ❑ Tennessee Board of Regents – *2006-2007 Annual Report of Graduates* for 4-year universities and community colleges.
- ❑ Tennessee Board of Regents – *Tennessee Technology Centers Student Information System 2006-2007 Enrollment Report*.
- ❑ Tennessee Department of Labor and Workforce Development (TDOL & WD), Division of Employment Security – Tennessee Unemployment Insurance Wage Records (TUIWR) from April 1, 2006 through March 31, 2008.
- ❑ Wage Record Interchange System (WRIS) – National Unemployment Insurance Wage Records for each participant by quarter from April 1, 2006 through March 31, 2008.

WIA Quarterly Performance Reports – Description

All WIA certified training providers are required to submit quarterly reports detailing program progress for both WIA and ALL of students. “ALL of students” refer to the total number of students, and not just to the number of non-WIA students. Intrinsicly, WIA students are a component of the figures describing the ALL of student population.

In each report, the certified provider documents the number of newly enrolled students, dropouts, completers, still enrolled, etc. In addition, when a student successfully completes a certified training program, THEC submits the student’s social security number to both TUIWR and to the WRIS at the conclusion of the fiscal year to check for wages the quarter following completion. Consequently, effective evaluation of each training program requires that providers submit all of the above information for both the WIA and ALL of student populations.

The quarterly performance reports are due at THEC on the 15th day following each quarter. Specifically, the report periods and due dates are as follows:

Table 1 – Quarterly Report Schedule

Quarter	Time Period			Due Date
1 st	July 1	Through	September 30	October 15
2 nd	October 1	Through	December 31	January 15
3 rd	January 1	Through	March 31	April 15
4 th	April 1	Through	June 30	July 15

Providers who fail to submit a performance report are subject to the *Schedule of Consequences* designed to address such issues. The *Schedule of Consequences* involves two levels of action beginning at level one, where the provider is temporarily suspended from the *Statewide List of Eligible Training Providers* and all 13 of the local workforce investment boards and the Department of Labor and Workforce Development are informed of the provider’s suspension status. At level two of the *Schedule of Consequences*, the provider is permanently removed from the Statewide List for a period of two consecutive quarters.

The current report may not include 4 quarters of performance data for all providers. In some cases a provider may not have become WIA certified until the last 2 or 3 quarters of the report period. There are two types of providers who are exempt from submitting quarterly reports and thus do not appear in the current report.

1. Any provider whose initial application into WIA was certified between July 1, 2006 and June 30, 2007 and who did not receive a WIA student during that time is not required to begin submitting WIA quarterly reports to THEC until receiving a minimum of one WIA student. However, if the minimum of one WIA student was enrolled during the time after certification, the provider is required to submit a performance report.
2. Any provider that has **NEVER** received a WIA student (from their inception into WIA) does not have to complete a quarterly performance report until they receive their first WIA student. This exemption does not refer to the quarter of the report, but rather the period that covers the provider’s initial inception into WIA up through June 30, 2007. Subsequently, after one WIA student is received, the provider is required to forever report on that particular program.

Given conditions 1 and 2 from above, not all of the providers who appear on the *Statewide List of Eligible Training Providers* will appear in the current report.

TBR Regular and Supplemental Enrollment Reports – Description

The enrollment reports consist of a record on each student attending the institution on the census date. The census date is the 14th calendar day from the beginning of classes each term. A record is generated for each student attending the institution, regardless of his/her courses. The data files include continuing education and co-op students, as well as regular resident students. The report from each institution is submitted through the reporting institutions governing board to the Tennessee Board of Regents.

General Guidelines of the TBR Enrollment Data Files:

-  Courses are reported in the term in which the ending date of the course falls. The only exception to this rule is when a course, which is in progress on the 14th day of a term



has an ending date in the succeeding term prior to the 14th day of the succeeding term. In these cases the course is reported in the regular report of the first term.

- ❖ Only those courses actually in progress on the 14th day census date are reported in the regular report. All other courses are reported in the supplemental report of the term in which the ending date of the course falls.
- ❖ Short courses are reported in the supplemental report even if they are in progress on the 14th day census date.
- ❖ Students enrolled exclusively in continuing education units are reported in the supplemental report. In addition, reporting on continuing education units was optional.
- ❖ Students who are permitted to enter a course after the 14th day are reported in the supplemental report.

TBR Annual Report of Graduates – Description

The Annual Report of Graduates consists of information on each student who completed academic programs during the 2006-2007 year. The year is defined as all of the academic terms from summer 2006 term through spring 2007 term. All 4-year universities and community colleges submitted the reports to the TBR no later than August 2007.

TBR TTC Student Information System 2006-2007 Enrollment Report – Description

The student information report is due in the TBR office no later than 15 calendar days after the completion of each term. The term dates are the same as those for the WIA Quarterly Performance Reports.

The enrollment report consists of a record for each student who attended the institution during a term. If a student enrolls in more than one program in a term, then a separate record is generated for each program. In the case of satellite sites, the lead institutions submit the report electronically.

The enrollment report for the technology centers includes all of the graduate information, thus there is no need for a separate graduates report.

Tennessee Unemployment Insurance Wage Records (TUIWR) – Description

The Workforce Investment Act creates a performance accountability system to assess the effectiveness of states and local areas in achieving continuous improvement of workforce investment activities. The system requires that each state and local area, as part of a regular performance accountability assessment, consider the impact of workforce investment services upon wages of the recipients of those services.

Utilizing Tennessee Unemployment Insurance Wage Records (TUIWR) provided by the Tennessee Department of Labor and Workforce Development, THEC checked for reported wages across the state of Tennessee. TUIWR data provided wage information for eight consecutive quarters spanning from April 1, 2006 through March 31, 2008. In all, 122,893 wage records from Tennessee were analyzed in computing placement the rates. The 122,893 records reflected wage data for 17,411 students who completed training programs in the state of Tennessee.



In a secured file from the Division of Employment Security, THEC received the eight quarters of wage information for each completer. Only those individuals with a reported wage amount during the quarter immediately following the completion of a WIA certified training program are classified as a job placement. The obtained wage amount does not have to be in the individual's particular field of study, and THEC does not know nature of the business conducted by the employer who submitted each particular wage.

Wage Record Interchange System (WRIS) - Description

The Wage Record Interchange System (WRIS) is an important element in the effort of states to comply with the program assessment and reporting requirements of the Workforce Investment Act. In order to realistically measure the benefits derived from workforce investment services, wages earned outside the state where the services were provided must be measured in addition to those earned locally.

Through WRIS, requesting states can obtain access to other states' confidential Unemployment Insurance (UI) wage data for individuals to whom the requesting states have provided workforce investment services. All states participating in the WRIS have entered into Data Sharing Agreements with one another, thereby agreeing that their employees, contractors and/or agents will handle WRIS data in a manner that will protect its confidentiality to the greatest extent possible. Individuals at THEC with access to WRIS data have signed a form acknowledging their understanding of the confidential nature of the WRIS data and their obligation to follow prescribed standards for its proper handling.

Complementing the information obtained from TUIWR, the WRIS was designed to obtain wage data for the following individuals in WIA certified programs:

- ❑ Individuals who received services in a WIA program and who subsequently relocated to another state for employment.
- ❑ Individuals who reside in the state where they received services in a WIA program but who obtained their primary employment in another state.
- ❑ Individuals who reside in the state where they received services in a WIA program and who obtained employment in their resident state as well as secondary employment in another state.

Figure 1 shows all of the states currently participating in the WRIS. With Tennessee bordering eight states, it is important that we check for wages beyond the Tennessee state line.

In the current report, the WRIS provided wage information for eight consecutive quarters for the time period spanning from April 1, 2006 through March 31, 2008. In all, the WRIS supplied 35,817 wage records that were analyzed computing placement rates. The 35,817 wage records were extracted from Unemployment Insurance Wage data in 48 states. The only states that did not respond to the THEC WRIS query were Hawaii and Louisiana. Thus, the current report does not include wage information for any participant who completed a WIA certified program in the state of Tennessee and obtained gainful employment in Hawaii or Louisiana. All of the states directly bordering Tennessee supplied wage records. Table 2 presents a breakdown of the top 20 states supplying wage records for inclusion in the current report. Not surprisingly, seven of the eight states that directly border Tennessee appear among the top 20 (**bold states**).



Figure 1 – States Participating in WRIS

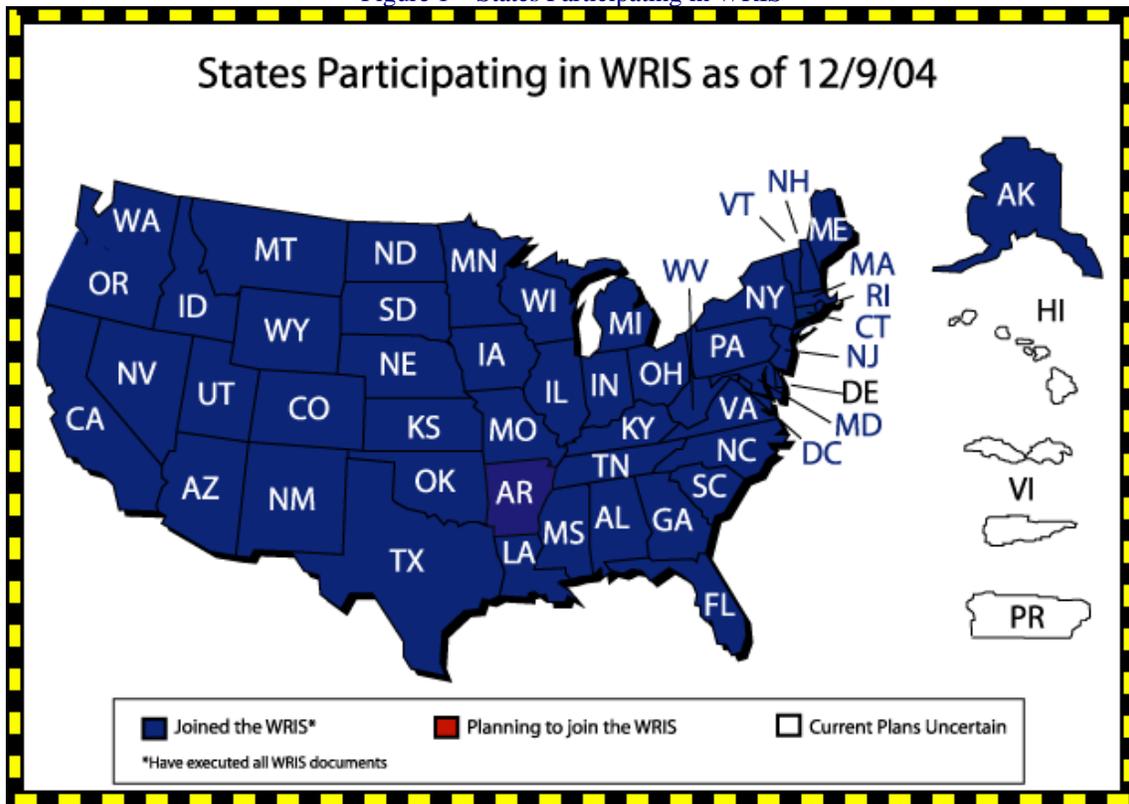


Table 2

State	Number of Wage Records Submitted
Georgia	4,118
Kentucky	3,783
Florida	2,881
Mississippi	2,103
North Carolina	4,055
Michigan	2,038
Arkansas	1,928
Alabama	1,778
Illinois	1,631
Nebraska	1,518
South Carolina	1,338
North Carolina	1,313
Virginia	1,171
Ohio	1,167
Texas	1,001
Maryland	626
New York	611
Wisconsin	593
Indiana	590
Pennsylvania	554



TBR Regular and Supplemental Enrollment Reports – Limitations

1. No Continuing Education Indicator – The TBR data are divided into two files. One has all of the information for the Technology Centers, while the other has the 4-year universities and 2-year Community Colleges. The Technology Center files have a variable indicating whether a student is continuing education (i.e. at the time of reporting the student had not completed but was still enrolled). The university and community college file however does not have a still enrolled indicator. Therefore, in the individual provider summaries, the abbreviation “NA” (Not Applicable) appears under the column titled “Still Enrolled.”

2. Proxy ALL of Student Completion Rate – Because of the lack of a still enrolled indicator, the ALL of student completion rate for 4-year universities and community colleges is not exactly comparable to the remaining WIA providers. THEC calculates completion rates by subtracting the number of students still enrolled from the total population of enrollments (See page 14). However, in the case of the 4-year universities and the community colleges, THEC had to determine the total population of eligible completers, and then compute the ALL of student completion rate based on how many of these individuals were recorded in the *Annual Report of Graduates*.

TUIWR & WRIS - Limitations

1. Unfound Social Security Numbers – Some certified programs train students for self-employment (i.e. barbering), in which case their wage amounts would not show up in the Tennessee Unemployment Insurance Wage Records or in the WRIS. The same would occur for deceased individuals or those who joined the military. In which case, an unfound social security number does not necessarily mean an individual did not have gainful employment; it just means the social security number was not matched in either of the two sources utilized for wage information (TUIWR and WRIS).

2. Failure to Submit ALL of Student Social Security Numbers – Providers are generally exceptional in submitting social security numbers for WIA completers; however, many neglect to do so for their ALL of student completers (in this case non-WIA completers). As a result, their ALL of student placement rates may not reflect their true rate of placement. Each provider is aware of the importance of submitting social security numbers for ALL completers and the failure to submit this information does not exempt the provider from meeting this performance standard.



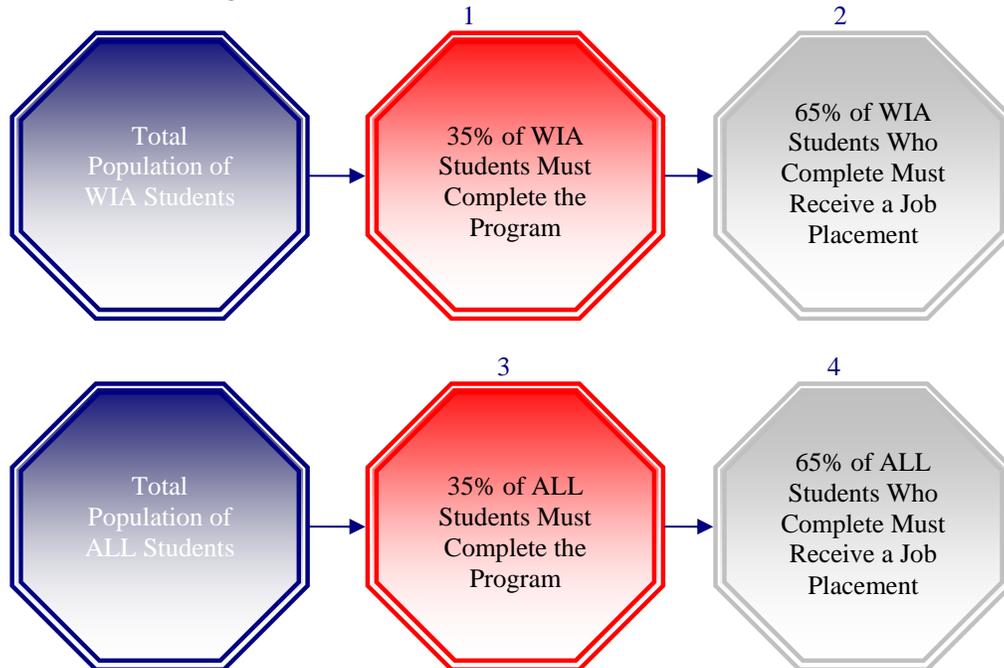
The procedures for determination of subsequent eligibility includes a review of each certified training program that has served at least 10 WIA students since its initial inception onto the *Statewide List of Eligible Training Providers*. The current report includes performance analysis for all certified programs that received a **minimum of 10** WIA students between the period of July 1, 2006 through June 30, 2007. However, only those programs with a minimum of 10 WIA students enrolled during this time are considered in subsequent eligibility decisions. To remain subsequently eligible to receive WIA funds, each certified program **must meet one of four performance standards**.

Any program receiving at least 10 WIA students and failing to meet at least one of the four performance measures is subsequently ineligible to receive WIA students. Those programs removed from the list are eligible for reinstatement at the end of the suspension period, which expires at the conclusion of each fiscal year.

Performance Standards – Text Description

- ❖ The **WIA completion rate** for each program must be equal to or greater than 35 percent.
- ❖ The **ALL of student completion rate** for each program must be equal to or greater than 35 percent.
- ❖ The **WIA placement rate** for each program must be equal to or greater than the 65 percent.
- ❖ The **ALL of student placement rate** for each program must be equal to or greater than 65 percent.

Figure 2 – Illustration of the Four Performance Standards



Calculation of Performance Standards

THEC calculates the performance standards for WIA training providers as follows:

Completion Rate

$$\left\{ \frac{\text{Total Number of Completers During the Fiscal Year}}{(\text{Total Number Enrolled During the Fiscal Year}) - (\text{Total Number Still Enrolled at End of Year})} \right\} * 100$$

The ALL of student completion rates for the 4-year universities and the community colleges were calculated using a slightly different equation given the absence of an indicator for the number of students still enrolled. The first step in computing the ALL of student completion rate for this subset of providers was to find the total population of eligible completers.

The total population of eligible completers at the 4-year universities was established by extracting from the *TBR Regular and Supplemental Enrollment Reports* only those students classified as a “Senior or a Fifth Year Undergraduate.”

Note: According to the Data Dictionary for the *TBR Regular and Supplemental Enrollment Report*, a fifth-year undergraduate is a student enrolled in a program, which normally takes five years to complete, e.g. some engineering programs or medical technology degrees. The term does not describe students who take five years to complete a four-year degree.

For the community colleges, the total population of eligible completers was established by extracting from the *TBR Regular and Supplemental Enrollment Reports* only those students classified as a “Sophomore” or those classified as “Undergraduate Special.”

Note: According to the Data Dictionary for the *TBR Regular and Supplemental Enrollment Report*, an Undergraduate Special student is classified as one who is 1) non-degree seeking and holds no degree or certificate; or 2) non-degree seeking, holding any level degree, but taking only courses for undergraduate credit; or 3) non-degree seeking, holding no bachelor’s degree, and taking courses for both graduate and undergraduate credit; or 4) one seeking a Technical Certificate or Credit.

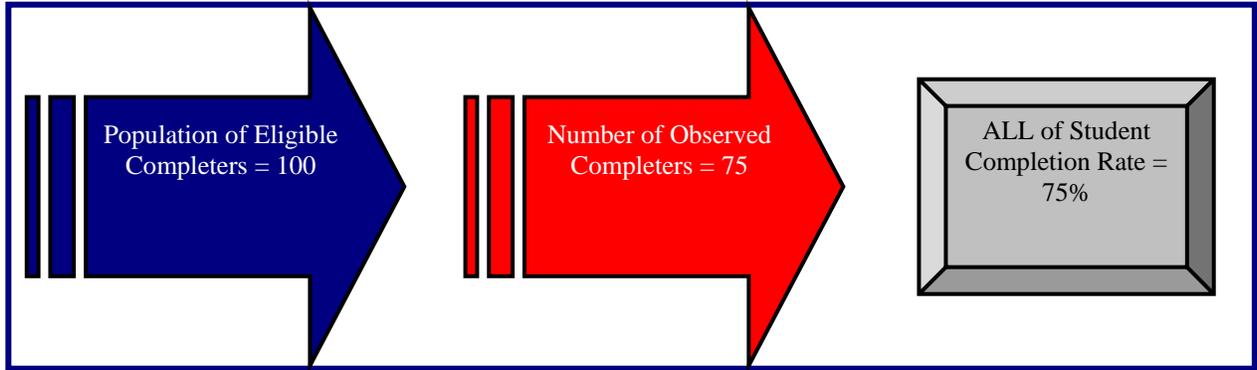
The community college ALL of student performance rates include undergraduate special students, because a significant proportion of WIA students fall into this category (particularly condition 4).

The ALL of student completion rate for the 4-year universities and community colleges was estimated by computing the percentage of population of eligible completers that were found in the *2006-2007 Annual Report of Graduates* (see Figure 3). The percentages were computed by program.

For example, assume that Middle Tennessee State University (MTSU) has 100 students enrolled in their psychology program that are classified as a senior according to the *TBR Regular and Supplemental Enrollment Reports* for the 2006-07 academic year. If 75 of these students are reported in the *2007 Annual Report of Graduates*, then MTSU’s annual completion rate for their psychology program is figured as 75%.



Figure 3 – Illustration of ALL of Student Completion Rate for 4–Year Universities & Community Colleges

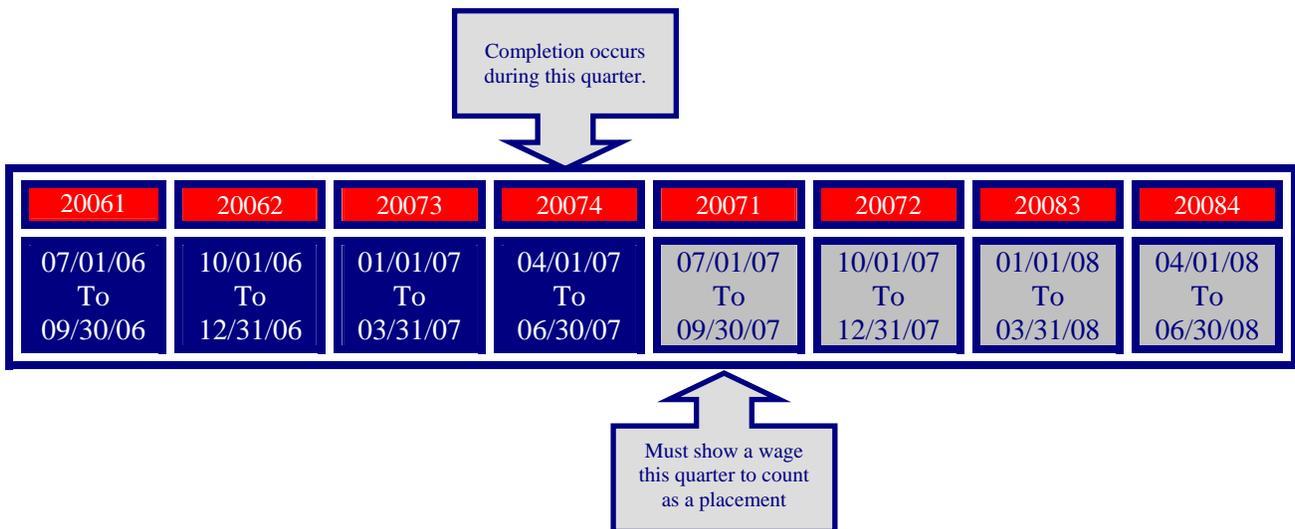


Placement Rate

$$\left\{ \frac{\text{Total Number of Placements Based on WRIS \& UIWR Matches}}{\text{(Total Number of Completers During the Fiscal Year)}} \right\} * 100$$

What is Considered a Placement?

Figure 4 – Illustration of Placement Indicator



The blue cells indicate the quarters included in the current annual report. For every social security number submitted in the WRIS and TUIWR queries, THEC receives any reported wage amount for the specified eight quarters. Both of WRIS and TUIWR data files are combined into one database. This process adds the wages were earned outside of Tennessee, to the participants’ in-state earnings. If an individual was unemployed for one quarter, then the returned file would only contain seven reported wage amounts. In addition to combining the two wage sources, the reported wage amounts are aggregated by quarter, i.e. if an individual was working for two different employers for any particular quarter, the two wage amounts are added together to

reflect one quarterly earnings indicator. In determining job placements, THEC considers when the individual completed their respective program. For instance, if an individual completed a WIA program during the fourth quarter of 2007, in order for the provider to receive credit for this individual as a job placement, the completer must show a wage during the first quarter of 2007 (see Figure 4).

Abbreviations Guide & Description

Throughout the individual provider summary pages, there appears a series of abbreviations denoting the following:

- NC NO COMPLETERS - The program in consideration did not have a completer during the report period and therefore, they did not qualify to have a corresponding placement rate or a measure reflecting the average time to completion for the WIA student population.
- NA NOT APPLICABLE – As of the report conclusion date (06/30/07), the total number of students enrolled in the certified program during the fiscal year is exactly equal to the number of students listed as “still enrolled.” Therefore, since these individuals have not yet completed, it is not possible to calculate the program completion rate. This abbreviation most frequently appears in the WIA completion and placement columns.
- NP NO PLACEMENTS – The program in question did not have any completers who were successfully placed within the first quarter following program completion. In such cases, the placements rates and wage information will be limited.
- ND NO DATA - The provider failed to submit performance data for a certain segment of their student population. Failure to report performance data occurs most frequently on the ALL of student population, particularly for the larger providers. However, failure to submit the information does not exempt the provider from meeting the performance measure. Consequently, providers who fail to meet both WIA performance measure and neglect to submit ALL of student information face an increased risk of removal from the statewide list.
- ID INACCURATE DATA – In some cases, providers has submitted performance values that are mathematically impossible.
- UD UNFOUND DATA – Some of the ALL of student performance data for the TBR schools was unfound for two reasons. 1) In some cases, the TBR institutions may offer temporary or specialty programs that are WIA approved but are not reported in the *TBR Regular and Supplemental Enrollment Reports* or the *Annual Report of Graduates*. Thus, the provider may submit performance data to THEC concerning the WIA student population; however, the ALL of student performance data is unfound in these particular cases. This was primarily a problem among the community colleges. 2) In a few cases, WIA students were classified as being in programs designated for graduate students. Since these were such rare occasions and typically involving only one random WIA student, no ALL of student performance data was extracted for graduate programs. This was primarily a problem among the 4-year universities. In either case, when unfound data was the problem for the ALL of student population, the WIA figures were used as a proxy.

Terminated Providers and Programs

Some of the providers and programs presented in the report were removed from the *Statewide List of Eligible Training Providers* during the fiscal year. For a variety of reasons, i.e. failure to submit performance data or provider request for removal, several providers no longer participate in the Workforce Investment Act program. However, any provider that has ever received a WIA student is included in the report, regardless of their status on the statewide list. Table 3 presents a list of those providers included in this report that have been deleted from the Statewide List.

Table 3 – Deleted Providers that Appear in the Report

Provider Name
First Class Trucking School
Institute of Allied Health and Commerce
National Barber College
Pyramid Beauty and Barber School
Volunteer Training Center, Inc. – Lawrenceburg
West Kentucky Community and Technical College

Table 4 lists those institutions added to the *Statewide List of Eligible Training Providers* during the 2006-07 fiscal year. There were 17 new providers added to the statewide list.

Table 4 – 2006-07 Statewide List Additions

Provider	LWIA
All American Driving Academy	6
Concord School of Grooming	3
Georgia Career Institute - Murfreesboro	9
Kaplan – Professional Schools Inspection – Training Associates	9
Medvance – Nashville	9
Memphis Electrical Joint Apprenticeship and Training	13
Mister Wayne’s School of Unisex Hair Design	7
National College of Business and Technology - Madison	9
National College of Business and Technology - Memphis	13
Prepare To Care Training Center, Inc.	5
Private First Class Driving Academy	13
Roadmaster Drivers School of West Memphis, Inc.	13
School of Caring	12
Southern Apprenticeship and Training	13
Superior Truck Driving School	11
University of Tennessee Health Science Center - CAH	13
Volunteer Training Center, Inc. - Chattanooga	5

Table 5 provides a list of those institutions deleted from the *Statewide List of Eligible Training Providers* during the 2006-07 fiscal year. In all, there were 4 providers deleted from the statewide list. The providers were removed for various reasons as indicated by the table. Specifically, 2 providers requested removal, 1 was removed for failing to submit quarterly performance data, 1 was removed due to school closure and 1 was removed for being subsequently ineligible.

Table 5 – 2006-07 Statewide List Removals

Provider	LWIA	Reason
BR & Associates	11	RSC
EZP’s College of Barbering	5	RQD
Pyramid Beauty and Barber School	13	RSI
Supplemental Services - Jackson	11	PRR
Supplemental Services - Memphis	13	PRR

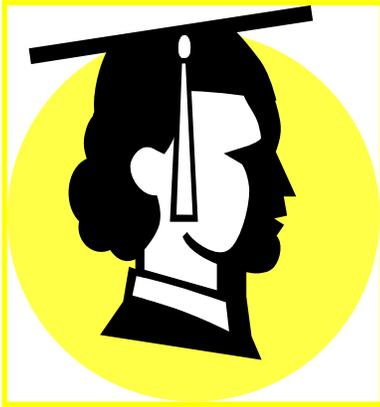
- PRR = Provider requested removal
- RPA = Removed for failure to renew Postsecondary School Authorization
- RQD = Removed because the provider failed to submit a quarterly performance report
- RSC = Removed as a result of the school closing
- RSI = Removed as a result of being subsequently ineligible

Exceptional Training Providers



Exceptional Training Providers

Exceptional Training Providers (ETP) are those three institutions with the highest combined probability of WIA student completion and placement. For each institution, THEC computed a Success Score that reflects the aggregated probability of a WIA student completing a program multiplied by the probability of being placed after completion. Aggregated probability involves the summation of all of the individual program performance data for any particular institution to reflect one overall WIA completion and placement rate for the school collectively. Thus, ETP must have strong performance measures in all of their WIA programs, as any program with weak performance numbers will likely reduce their overall Success Score.



Probability of WIA Student Completing

*



Probability of WIA Student Placing

= Success Score

For an interpretation of an estimated Success Score, consider the following example. If ABC Computing has a WIA student completion rate of 95% and a WIA student placement rate of 75%, then the Success Score for ABC Computing equals 0.7125 (0.95 * 0.75). Interpreted statistically, we would say that the likelihood that a WIA student completes a program at ABC Computing and later receives a job placement is 71.25%.

There are four categories of Exceptional Training Provider Awards, and only the top three success scores in each category classified as ETP. In the case of a tie, the award goes to the institution that serviced the greatest number of WIA students. Twenty-five is the minimum number of WIA students that must enroll at an institution during the fiscal year in order for the provider to be considered for an Exceptional Training Provider Award. After computing the Success Score for each provider included in the report, the institutions were assigned to one of four tiers according to the number of WIA students enrolled during the 2007 fiscal year.

	Number of WIA Students Enrolled
Tier 1	150+
Tier 2	100 – 149
Tier 3	50 – 99
Tier 4	25 – 49

2007 WIA Exceptional Training Providers

Congratulations!



Congratulations!

Congratulations!

Congratulations!

Tier 1 – Exceptional Training Providers

Provider	# of Programs	# of WIA Students	Success ☺Score☺
Tennessee Technology Center at Morristown	47	185	66%
Tennessee Technology Center at Pulaski	36	242	64%
Tennessee Health Careers, LLC	1	151	58%

Tier 2 – Exceptional Training Providers

Provider	# of Programs	# of WIA Students	Success ☺Score☺
Blount Memorial Hospital, Inc.	3	134	87%
Heartland Truck Driving Institute - Dyersburg	1	113	82%
New Horizons Computer Learning Center Nashville	11	107	80%

Tier 3 – Exceptional Training Providers

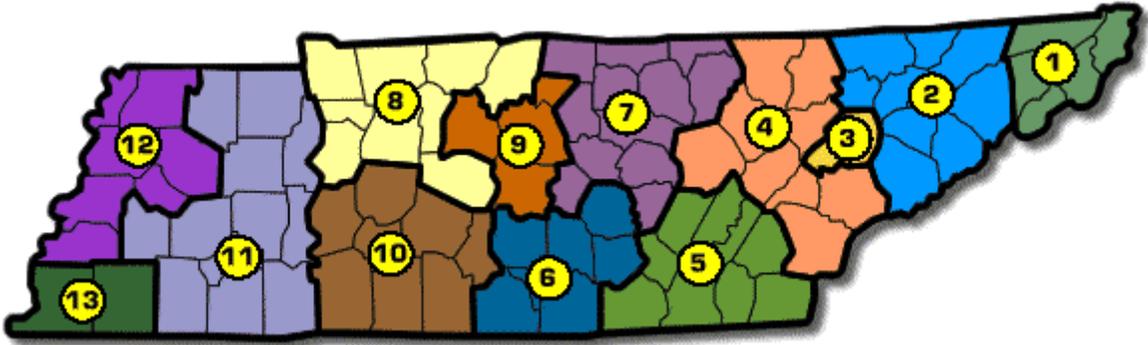
Provider	# of Programs	# of WIA Students	Success ☺Score☺
United Truck Driving School, Inc.	1	63	86%
Volunteer Training Center - Murfreesboro	1	89	79%
Northeast State Technical Community College	70	66	69%

Tier 4 – Exceptional Training Providers

Provider	# of Programs	# of WIA Students	Success ☺Score☺
American Red Cross - Hiwassee Chapter	1	32	94%
Smokey Mountain Trucking Institute	2	42	90%
Columbia State Community College	73	40	85%
Roadmasters Drivers School of West Memphis, Inc.	3	26	85%

Local Workforce Investment Area

1



2006-07 Annual Performance Report Individual Provider Summaries



COMMERCIAL CARRIER SERVICES

WIA CERTIFIED PROGRAM NAME	COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION		
	Total Enrollment	Total Completers	Stated Completion Time (Hours) ^A	Actual Completion Time (Days) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H	
WIA STUDENTS	PROFESSIONAL DRIVER TRAINING	47	40	180	3.7	97.56	33	82.50	87.50	72.73	\$5,404	\$9,862
ALL STUDENTS	PROFESSIONAL DRIVER TRAINING	118	102	180	3.9	97.14	91	89.22	93.14	80.22	\$5,667	\$11,100
 <p>The programs listed to the right were removed from the <i>WIA Statewide List of Eligible Training Providers</i> for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Higher Education Commission.</p>												

NOTATION KEY:

A	The time period specified by the provider regarding how long it takes to complete the program
B	Average time that it actually took those students listed as completers to complete the program
C	Please see page 13 of the report for a description of how the completion rates are calculated
D	Percentage of completers who were gainfully employed the first quarter after program completion
E	Percentage of completers who were gainfully employed during the first or second quarter following program completion
F	Percentage of completers who were gainfully employed the first quarter after completion and were still working 6-months later
G	Average wage the quarter following completion for those successfully placed during the first quarter after program completion
H	Average 6-month wage for those successfully placed during the first quarter after program completion



NORTHEAST STATE TECHNICAL COMMUNITY COLLEGE

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Month) ^A	Actual Completion Time (Month) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	OFFICE ADMINISTRATION TECHNOLOGY	11	5	24	20.3	83.33	5	100.00	100.00	60.00	\$3,092	\$5,202
ALL STUDENTS	OFFICE ADMINISTRATION TECHNOLOGY	195	31	24	UD	26.72	22	70.97	80.65	72.73	\$3,454	\$6,565
 <p>The programs listed to the right were removed from the <i>WIA Statewide List of Eligible Training Providers</i> for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Higher Education Commission.</p>												

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TENNESSEE TECHNOLOGY CENTER AT ELIZABETHTON

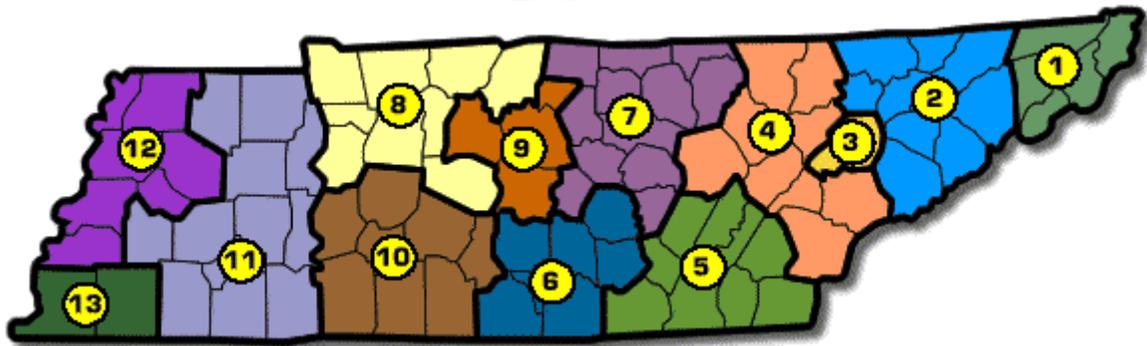
WIA CERTIFIED PROGRAM NAME	COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION		
	Total Enrollment	Total Completers	Stated Completion Time (Month) ^A	Actual Completion Time (Month) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H	
WIA STUDENTS	BUSINESS SYSTEMS TECHNOLOGY	29	19	12	15.1	95.00	7	38.89	50.00	85.71	\$3,367	\$6,079
	PRACTICAL NURSING	134	69	12	12.3	88.46	38	55.07	91.30	97.37	\$3,458	\$9,013
ALL STUDENTS	BUSINESS SYSTEMS TECHNOLOGY	112	64	12	UD	75.29	34	53.13	65.63	85.29	\$2,167	\$4,934
	PRACTICAL NURSING	383	199	12	UD	71.58	131	66.16	85.86	86.26	\$3,120	\$7,695
 <p>The programs listed to the right were removed from the <i>WIA Statewide List of Eligible Training Providers</i> for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Higher Education Commission.</p>												

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Local Workforce Investment Area 2



2006-07 Annual Performance Report

Individual Provider Summaries

LINCOLN MEMORIAL UNIVERSITY

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Weeks) ^A	Actual Completion Time (Week) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	NURSING	55	17	60	101	70.83	17	100.00	100.00	47.06	\$7,374	\$8,815
ALL STUDENTS	NURSING	548	163	60	103	65.73	154	95.06	96.91	68.18	\$8,568	\$11,735
 <p>The programs listed to the right were removed from the <i>WIA Statewide List of Eligible Training Providers</i> for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Higher Education Commission.</p>												

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SMOKEY MOUNTAIN TRUCKING INSTITUTE

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Weeks) ^A	Actual Completion Time (Weeks) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	CLASS A COMMERCIAL DRIVERS LICENSE	42	39	3	3.9	97.50	36	92.31	92.31	91.67	\$5,061	\$9,642
ALL STUDENTS	CLASS A COMMERCIAL DRIVERS LICENSE	198	190	3	3.4	98.96	172	90.53	92.11	91.28	\$5,362	\$11,069
 <p>The programs listed to the right were removed from the <i>WIA Statewide List of Eligible Training Providers</i> for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Higher Education Commission.</p>												

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TENNESSEE TECHNOLOGY CENTER AT MORRISTOWN

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Month) ^A	Actual Completion Time (Month) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	BUSINESS SYSTEMS TECHNOLOGY	20	7	15	15.0	100.00	6	85.71	100.00	66.67	\$2,200	\$4,257
	INDUSTRIAL MAINTENANCE	11	2	15	15.5	100.00	2	100.00	100.00	100.00	\$6,208	\$11,235
	PRACTICAL NURSING	122	73	12	6.0	85.88	56	76.71	89.04	89.29	\$3,204	\$7,714
ALL STUDENTS	BUSINESS SYSTEMS TECHNOLOGY	158	55	15	UD	57.29	32	58.18	70.91	68.75	\$2,894	\$5,675
	INDUSTRIAL MAINTENANCE	128	36	15	UD	72.00	31	86.11	91.67	90.32	\$6,743	\$13,077
	PRACTICAL NURSING	387	290	12	UD	83.09	212	73.36	85.47	82.08	\$3,037	\$6,710
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H	Average 6-month wage for those successfully placed during the first quarter after program completion



UNITED TRUCK DRIVING SCHOOL, INC.

WIA CERTIFIED PROGRAM NAME	COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
	Total Enrollment	Total Completers	Stated Completion Time (Weeks) ^A	Actual Completion Time (Weeks) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS COMMERCIAL DRIVERS LICENSE: CLASS A	63	58	3	2.8	98.31	51	87.93	91.38	80.39	\$5,309	\$10,411
ALL STUDENTS COMMERCIAL DRIVERS LICENSE: CLASS A	134	125	3	2.8	97.66	107	85.60	90.40	84.11	\$5,414	\$11,262
 <p>The programs listed to the right were removed from the <i>WIA Statewide List of Eligible Training Providers</i> for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Higher Education Commission.</p>											

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H	Average 6-month wage for those successfully placed during the first quarter after program completion



WALTERS STATE COMMUNITY COLLEGE

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Month) ^A	Actual Completion Time (Month) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	NURSING	34	12	16	11.2	85.71	12	100.00	100.00	66.67	\$10,360	\$11,801
ALL STUDENTS	NURSING	311	138	16	UD	80.70	122	88.41	94.93	95.90	\$5,496	\$14,144
 <p>The programs listed to the right were removed from the <i>WIA Statewide List of Eligible Training Providers</i> for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Higher Education Commission.</p>												

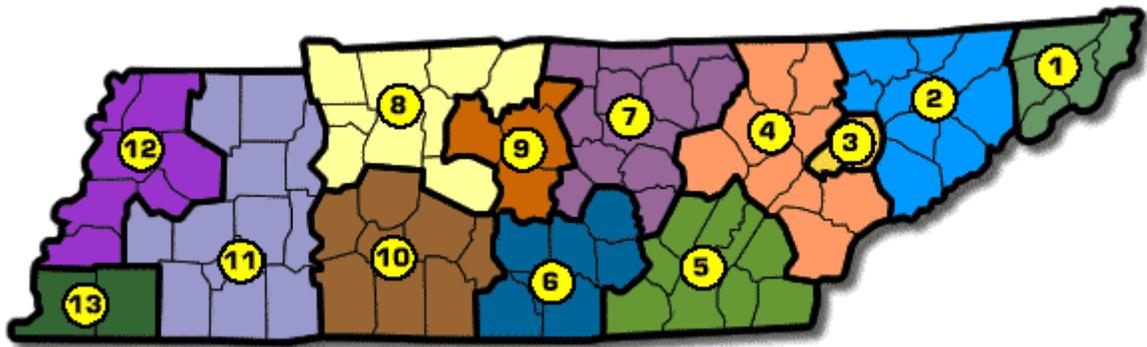
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B	Average time that it actually took those students listed as completers to complete the program
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G	Average wage the quarter following completion for those successfully placed during the first quarter after program completion
H	Average 6-month wage for those successfully placed during the first quarter after program completion



Local Workforce Investment Area

3



2006-07 Annual Performance Report

Individual Provider Summaries

NATIONAL COLLEGE OF BUSINESS AND TECHNOLOGY - KNOXVILLE

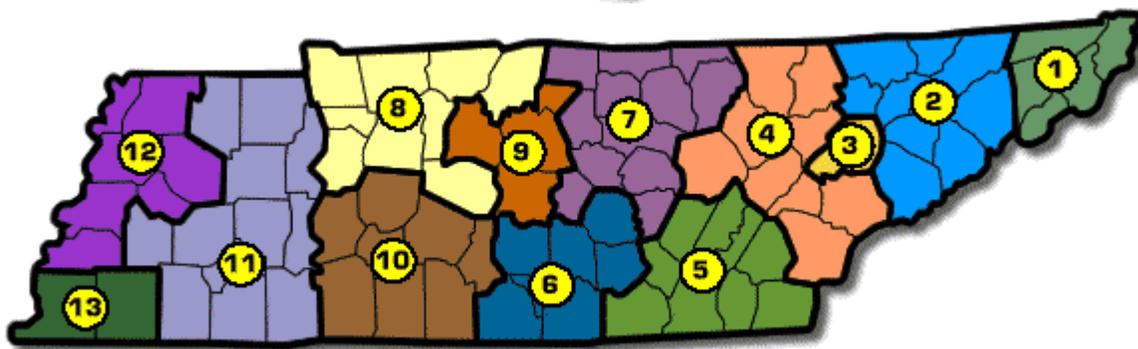
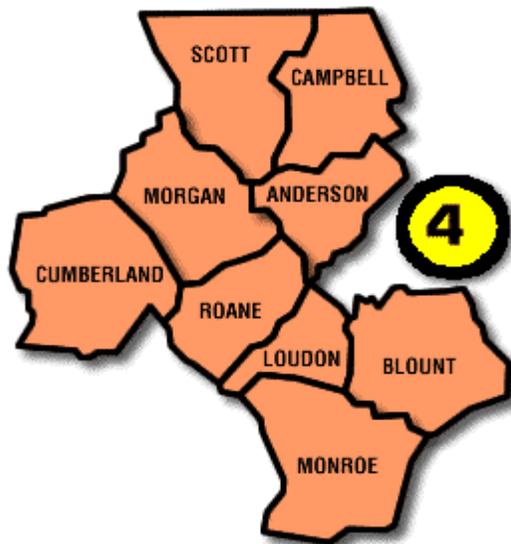
WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Week) ^A	Actual Completion Time (Week) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	MEDICAL ASSISTING	10	9	88	109	100.00	4	44.44	77.78	75.00	\$2,847	\$5,562
ALL STUDENTS	MEDICAL ASSISTING	229	30	88	106	23.62	22	73.33	83.33	86.36	\$4,426	\$8,573
 <p>The programs listed to the right were removed from the <i>WIA Statewide List of Eligible Training Providers</i> for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Higher Education Commission.</p>												

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H	Average 6-month wage for those successfully placed during the first quarter after program completion



Local Workforce Investment Area 4



2006-07 Annual Performance Report

Individual Provider Summaries

BLOUNT MEMORIAL HOSPITAL, INC.

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Month) ^A	Actual Completion Time (Month) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	CERTIFIED NURSING ASSISTANT	63	47	1.5	2.1	100.00	42	89.36	89.36	95.24	\$4,127	\$8,058
	LICENSED PRACTICAL NURSING	71	39	11	12.0	97.50	34	87.18	92.31	100.00	\$5,255	\$11,096
ALL STUDENTS	CERTIFIED NURSING ASSISTANT	70	54	1.5	2.0	100.00	49	90.74	90.74	93.88	\$4,085	\$8,011
	LICENSED PRACTICAL NURSING	83	41	11	12.0	95.35	35	85.37	90.24	100.00	\$5,234	\$11,088
 <p>The programs listed to the right were removed from the <i>WIA Statewide List of Eligible Training Providers</i> for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Higher Education Commission.</p>												

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B	Average time that it actually took those students listed as completers to complete the program
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D	Percentage of completers who were gainfully employed the first quarter after program completion
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H	Average 6-month wage for those successfully placed during the first quarter after program completion

EAST TENNESSEE SCHOOL OF COSMETOLOGY

WIA CERTIFIED PROGRAM NAME	COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION		
	Total Enrollment	Total Completers	Stated Completion Time (Month) ^A	Actual Completion Time (Month) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H	
WIA STUDENTS	COSMETOLOGY	14	5	12	33.3	83.33	2	40.00	80.00	100.00	\$1,842	\$4,336
ALL STUDENTS	COSMETOLOGY	61	18	12	27.2	60.00	8	47.06	64.71	75.00	\$1,558	\$3,318
	The programs listed to the right were removed from the <i>WIA Statewide List of Eligible Training Providers</i> for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Higher Education Commission.											

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OAK RIDGE HOUSING TRAINING CORPORATION

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Weeks) ^A	Actual Completion Time (Month) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	COMMERCIAL DRIVER LICENSE	52	31	8	10.3	70.45	26	83.87	87.10	92.31	\$5,260	\$11,693
ALL STUDENTS	COMMERCIAL DRIVER LICENSE	52	31	8	10.3	70.45	26	83.87	87.10	92.31	\$5,260	\$11,693
 <p>The programs listed to the right were removed from the <i>WIA Statewide List of Eligible Training Providers</i> for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Higher Education Commission.</p>												

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H	Average 6-month wage for those successfully placed during the first quarter after program completion

ROANE STATE COMMUNITY COLLEGE

WIA CERTIFIED PROGRAM NAME	COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION		
	Total Enrollment	Total Completers	Stated Completion Time (Month) ^A	Actual Completion Time (Month) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H	
WIA STUDENTS	PHYSICAL THERAPY ASSISTANT	12	4	28	28.8	80.00	3	75.00	75.00	100.00	\$9,803	\$18,105
ALL STUDENTS	PHYSICAL THERAPY ASSISTANT	37	17	28	UD	100.00	4	23.53	23.53	100.00	\$8,755	\$17,030
 <p>The programs listed to the right were removed from the <i>WIA Statewide List of Eligible Training Providers</i> for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Higher Education Commission.</p>												

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TENNESSEE TECHNOLOGY CENTER AT CROSSVILLE

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Month) ^A	Actual Completion Time (Month) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	BUSINESS SYSTEMS TECHNOLOGY	21	7	12	10.1	43.75	5	71.43	85.71	100.00	\$3,527	\$8,225
	PRACTICAL NURSING	33	0	12	NC	0.00	NC	NC	NC	NC	NC	NC
ALL STUDENTS	BUSINESS SYSTEMS TECHNOLOGY	59	31	12	UD	68.89	20	64.52	67.74	70.00	\$2,658	\$5,729
	PRACTICAL NURSING	113	42	12	UD	48.28	4	23.53	29.41	100.00	\$1,831	\$3,694
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H	Average 6-month wage for those successfully placed during the first quarter after program completion

TENNESSEE TECHNOLOGY CENTER AT HARRIMAN

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Month) ^A	Actual Completion Time (Month) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	COSMETOLOGY	10	5	16	12.9	71.43	3	60.00	60.00	66.67	\$5,306	\$7,258
	PRACTICAL NURSING	53	27	12	12.1	69.23	23	85.19	100.00	91.30	\$3,801	\$10,416
ALL STUDENTS	COSMETOLOGY	26	15	16	UD	88.24	7	46.67	66.67	85.71	\$3,588	\$5,654
	PRACTICAL NURSING	139	82	12	UD	75.93	65	79.27	92.68	83.08	\$3,715	\$8,678
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TENNESSEE TECHNOLOGY CENTER AT JACKSBORO

WIA CERTIFIED PROGRAM NAME	COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION		
	Total Enrollment	Total Completers	Stated Completion Time (Month) ^A	Actual Completion Time (Month) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H	
WIA STUDENTS	BUSINESS SYSTEMS TECHNOLOGY	11	6	12	10.7	100.00	5	83.33	100.00	60.00	\$2,790	\$4,907
	PRACTICAL NURSING	29	0	12	NC	0.00	NC	NC	NC	NC	NC	NC
ALL STUDENTS	BUSINESS SYSTEMS TECHNOLOGY	73	50	12	UD	84.75	31	64.00	74.00	84.38	\$4,722	\$9,060
	PRACTICAL NURSING	74	33	12	UD	52.38	19	57.58	69.70	68.42	\$1,995	\$3,665
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TENNESSEE TECHNOLOGY CENTER AT ONEIDA/HUNTSVILLE

WIA CERTIFIED PROGRAM NAME	COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION		
	Total Enrollment	Total Completers	Stated Completion Time (Month) ^A	Actual Completion Time (Month) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H	
WIA STUDENTS	BUSINESS SYSTEMS TECHNOLOGY	17	5	15	13.9	100.00	4	80.00	80.00	100.00	\$3,709	\$6,445
	PRACTICAL NURSING	60	33	12	10.5	80.49	21	63.64	69.70	52.38	\$5,725	\$8,253
ALL STUDENTS	BUSINESS SYSTEMS TECHNOLOGY	109	52	15	UD	61.90	30	58.82	68.63	96.67	\$6,262	\$12,398
	PRACTICAL NURSING	146	89	12	UD	75.42	49	54.44	64.44	71.43	\$4,293	\$7,221
 <p>The programs listed to the right were removed from the <i>WIA Statewide List of Eligible Training Providers</i> for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Higher Education Commission.</p>												

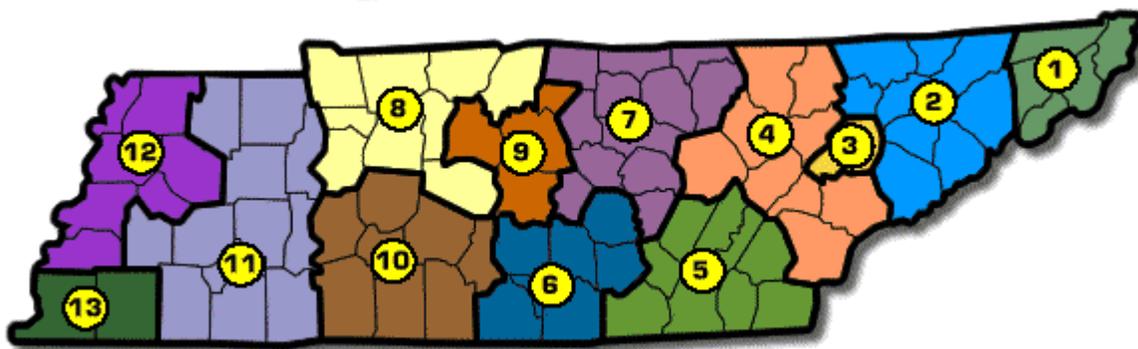
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Local Workforce Investment Area

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2006-07 Annual Performance Report

Individual Provider Summaries

ACADEMY OF ALLIED HEALTH

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Week) ^A	Actual Completion Time (Week) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	CLINICAL MEDICAL ASSISTANT	34	29	16	19.9	96.67	20	68.97	75.86	90.00	\$2,918	\$5,240
ALL STUDENTS	CLINICAL MEDICAL ASSISTANT	77	68	16	18.4	98.55	49	72.06	80.88	87.76	\$3,392	\$6,891
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AMERICAN RED CROSS – HIWASSEE CHAPTER

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Week) ^A	Actual Completion Time (Week) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	CERTIFIED NURSING ASSISTANT	32	32	12	5.7	100.00	30	93.75	96.88	73.33	\$2,699	\$5,826
ALL STUDENTS	CERTIFIED NURSING ASSISTANT	56	50	12	5.9	98.04	46	92.00	96.00	80.43	\$2,643	\$5,919
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CHATTANOOGA STATE TECHNICAL COMMUNITY COLLEGE

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Month) ^A	Actual Completion Time (Month) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	COMMERCIAL TRUCK DRIVING	19	12	12	21.1	85.71	10	83.33	83.33	70.00	\$4,843	\$10,521
ALL STUDENTS	COMMERCIAL TRUCK DRIVING	UD	UD	12	UD	UD	10	83.33	83.33	70.00	\$4,843	\$10,521
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TENNESSEE TECHNOLOGY CENTER AT ATHENS

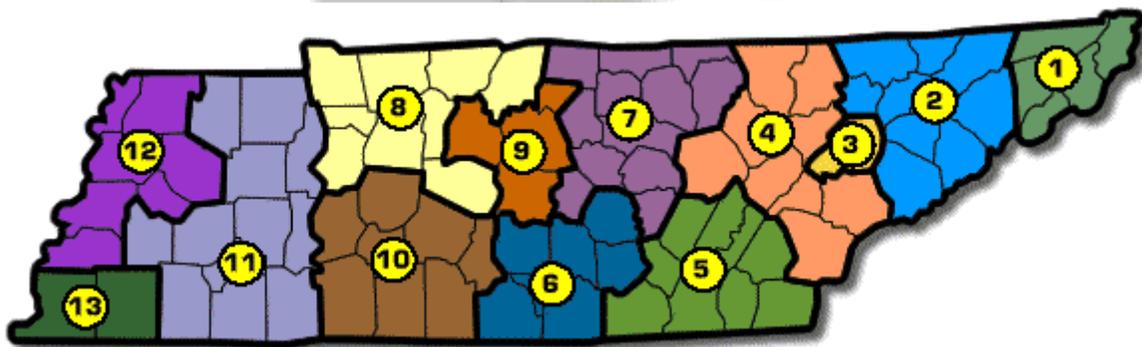
WIA CERTIFIED PROGRAM NAME	COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION		
	Total Enrollment	Total Completers	Stated Completion Time (Month) ^A	Actual Completion Time (Month) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H	
WIA STUDENTS	PRACTICAL NURSING	46	18	12	12.0	64.29	17	94.44	100.00	94.12	\$3,794	\$10,901
ALL STUDENTS	PRACTICAL NURSING	60	50	12	UD	83.33	39	78.00	86.0	87.18	\$3,433	\$9,038
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Local Workforce Investment Area

6



2006-07 Annual Performance Report

Individual Provider Summaries

TENNESSEE TECHNOLOGY CENTER AT MCMINNVILLE

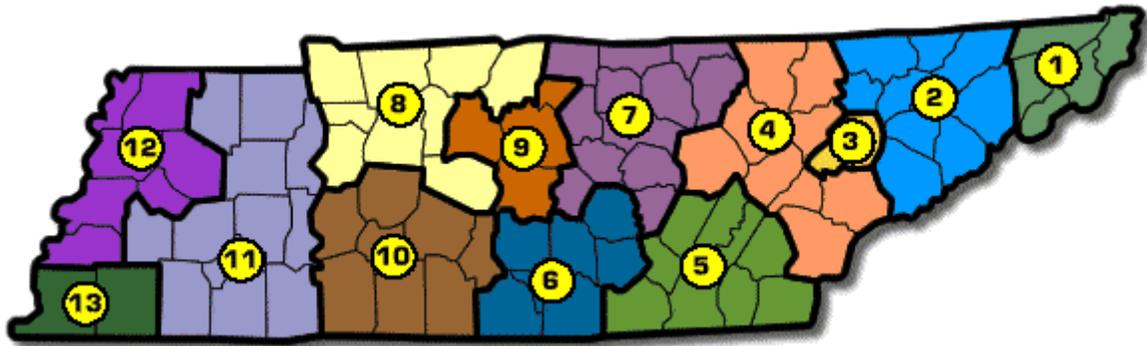
WIA CERTIFIED PROGRAM NAME	COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION		
	Total Enrollment	Total Completers	Stated Completion Time (Month) ^A	Actual Completion Time (Month) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H	
WIA STUDENTS	BUSINESS SYSTEMS TECHNOLOGY	26	6	12	11.5	50.00	3	50.00	66.67	100.00	\$4,348	\$8,190
	COMPUTER OPERATIONS TECHNOLOGY	22	10	16	16.0	83.33	8	80.00	100.00	100.00	\$4,827	\$11,060
	INDUSTRIAL MAINTENANCE	23	3	16	12.0	100.00	2	66.67	66.67	100.00	\$5,923	\$13,513
	MACHINE TOOL TECHNOLOGY	11	5	18	17.8	100.00	5	100.00	100.00	60.00	\$4,869	\$8,352
	PRACTICAL NURSING	33	24	12	11.5	85.71	24	100.00	100.00	91.67	\$3,515	\$9,719
ALL STUDENTS	BUSINESS SYSTEMS TECHNOLOGY	150	117	12	UD	88.64	97	82.91	87.18	98.97	\$8,176	\$15,460
	COMPUTER OPERATIONS TECHNOLOGY	52	22	16	UD	88.00	11	50.00	81.82	100.00	\$4,526	\$10,152
	INDUSTRIAL MAINTENANCE	62	37	16	UD	86.05	19	51.35	56.76	78.95	\$7,495	\$14,119
	MACHINE TOOL TECHNOLOGY	33	22	18	UD	95.65	16	72.73	81.82	68.75	\$4,492	\$7,901
	PRACTICAL NURSING	95	51	12	UD	69.86	46	90.20	96.08	89.13	\$3,132	\$8,454
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NOTATION KEY:

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D	Percentage of completers who were gainfully employed the first quarter after program completion
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F	Percentage of completers who were gainfully employed the first quarter after completion and were still working 6-months later
G	Average wage the quarter following completion for those successfully placed during the first quarter after program completion
H	Average 6-month wage for those successfully placed during the first quarter after program completion



Local Workforce Investment Area 7



2006-07 Annual Performance Report Individual Provider Summaries

NASHVILLE STATE COMMUNITY COLLEGE – COOKEVILLE CENTER

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Month) ^A	Actual Completion Time (Month) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	OFFICE ADMINISTRATION	15	10	24	23.7	90.91	8	80.00	80.00	37.50	\$3,208	\$5,158
	POLICE SCIENCE TECHNOLOGY	11	1	24	20.5	50.00	0	0.00	0.00	NP	NP	NP
	SOCIAL SERVICES	19	10	24	19.1	83.33	6	60.00	70.00	50.00	\$5,124	\$6,453
ALL STUDENTS	OFFICE ADMINISTRATION	UD	UD	24	UD	UD	25	80.65	80.65	76.00	\$4,978	\$9,293
	POLICE SCIENCE TECHNOLOGY	UD	UD	24	UD	UD	0	0.00	0.00	NP	NP	NP
	SOCIAL SERVICES	UD	UD	24	UD	UD	7	53.85	61.54	57.14	\$4,768	\$6,228
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TENNESSEE TECHNOLOGY CENTER AT LIVINGSTON

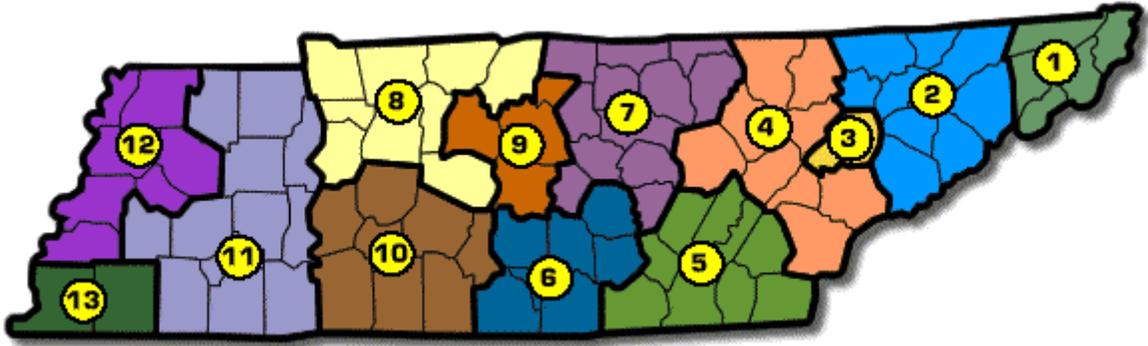
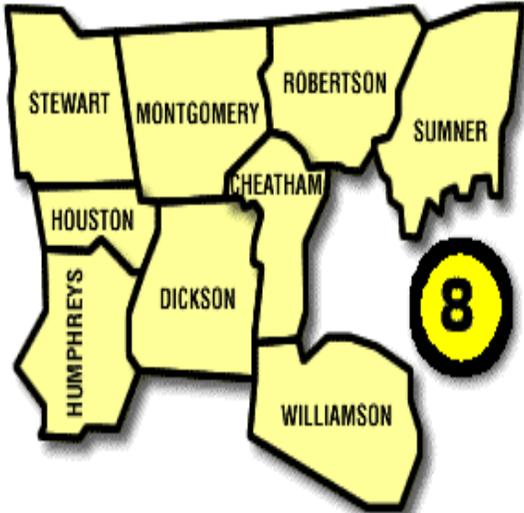
WIA CERTIFIED PROGRAM NAME	COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
	Total Enrollment	Total Completers	Stated Completion Time (Month) ^A	Actual Completion Time (Month) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS PRACTICAL NURSING	59	31	12	12.0	83.78	26	83.87	96.77	100.00	\$4,079	\$10,183
ALL STUDENTS PRACTICAL NURSING	303	211	12	UD	87.19	156	74.29	83.33	81.41	\$2,943	\$6,653
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Local Workforce Investment Area

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2006-07 Annual Performance Report

Individual Provider Summaries

AUSTIN PEAY STATE UNIVERSITY

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Year) ^A	Actual Completion Time (Year) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	NURSING	75	71	4	4.7	100.00	48	67.61	80.28	66.67	\$6,402	\$8,732
ALL STUDENTS	NURSING	335	93	4	UD	60.00	65	67.01	77.32	70.77	\$6,298	\$9,773
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DRAUGHONS JUNIOR COLLEGE - CLARKSVILLE

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Months) ^A	Actual Completion Time (Months) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	MEDICAL ASSISTING	15	15	24	13.3	100.00	13	86.67	93.33	84.62	\$1,882	\$3,782
ALL STUDENTS	MEDICAL ASSISTING	157	60	24	19.1	55.05	43	71.67	80.00	88.37	\$2,611	\$5,405
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NORTH CENTRAL INSTITUTE

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Month) ^A	Actual Completion Time (Month) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	AVIATION MAINTENANCE TECHNOLOGY PART 147	54	22	15	23.6	62.86	20	90.91	90.91	85.00	\$7,521	\$14,768
	AVIATION TECHNOLOGY	53	4	24	21.4	13.33	1	25.00	25.00	100.00	\$9,765	\$21,042
ALL STUDENTS	AVIATION MAINTENANCE TECHNOLOGY PART 147	90	23	15	23.2	50.00	21	91.30	91.30	85.71	\$7,382	\$14,495
	AVIATION TECHNOLOGY	137	39	24	14.0	60.00	10	25.64	30.77	100.00	\$8,742	\$18,837
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TENNESSEE HEALTH CAREERS, LLC

WIA CERTIFIED PROGRAM NAME	COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION		
	Total Enrollment	Total Completers	Stated Completion Time (Months) ^A	Actual Completion Time (Days) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H	
WIA STUDENTS	CERTIFIED NURSING AIDE TRAINING	151	130	7	4.6	86.09	87	66.92	80.00	83.91	\$2,870	\$5,454
ALL STUDENTS	CERTIFIED NURSING AIDE TRAINING	326	295	7	4.8	92.77	199	67.46	78.31	82.91	\$3,020	\$5,953
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TENNESSEE TECHNOLOGY CENTER AT DICKSON

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Month) ^A	Actual Completion Time (Month) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	BUSINESS SYSTEMS TECHNOLOGY	22	9	12	12.5	69.23	5	55.56	88.89	80.00	\$3,615	\$7,392
	HEATING, VENTILATIOON, AIR CONDITIONING & REFRIGERATION	10	1	20	16.5	20.00	1	100.00	100.00	100.00	\$11,277	\$17,941
	INDUSTRIAL MAINTENANCE	12	2	24	24.0	40.00	2	100.00	100.00	100.00	\$5,260	\$13,607
	PRACTICAL NURSING	88	38	12	11.7	77.55	24	63.16	86.84	91.67	\$3,144	\$9,263
ALL STUDENTS	BUSINESS SYSTEMS TECHNOLOGY	166	91	12	UD	73.39	62	68.13	79.12	82.26	\$4,776	\$9,690
	HEATING, VENTILATIOON, AIR CONDITIONING & REFRIGERATION	71	47	20	UD	85.45	37	78.72	82.98	91.89	\$6,824	\$12,395
	INDUSTRIAL MAINTENANCE	210	163	24	UD	88.59	131	80.86	83.33	96.95	\$9,495	\$19,214
	PRACTICAL NURSING	167	88	12	UD	76.52	56	64.37	83.91	94.64	\$3,442	\$8,942
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VOLUNTEER STATE COMMUNITY COLLEGE

WIA CERTIFIED PROGRAM NAME	COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION		
	Total Enrollment	Total Completers	Stated Completion Time (Month) ^A	Actual Completion Time (Month) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H	
WIA STUDENTS	GENERAL BUSINESS ADMINISTRATION	10	3	24	26.0	60.00	3	100.00	100.00	66.67	\$5,022	\$11,110
ALL STUDENTS	GENERAL BUSINESS ADMINISTRATION	652	67	24	UD	16.63	45	67.16	71.64	93.33	\$5,898	\$12,241
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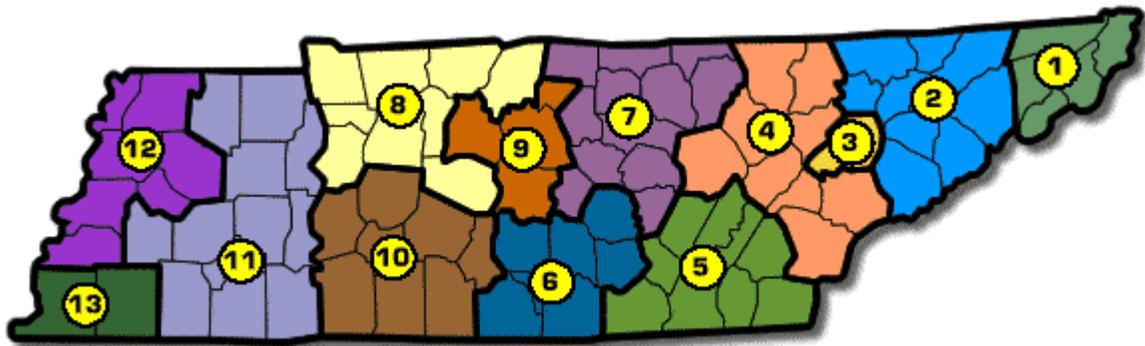
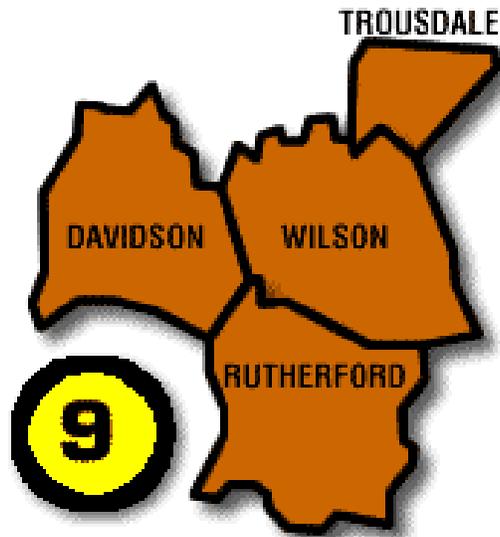
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Local Workforce Investment Area

9



2006-07 Annual Performance Report

Individual Provider Summaries

CUMBERLAND UNIVERSITY

WIA CERTIFIED PROGRAM NAME	COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION		
	Total Enrollment	Total Completers	Stated Completion Time (Days) ^A	Actual Completion Time (Days) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H	
WIA STUDENTS	ONE-DAY BUSINESS APPLICATION WORKSHOP - BASIC ACCESS	41	41	1	1.56	100.00	20	48.78	78.05	95.00	\$3,217	\$7,957
	ONE-DAY BUSINESS APPLICATION WORKSHOP - BASIC EXCEL	36	36	1	1.63	100.00	0	0.00	0.00	NP	NP	NP
	ONE-DAY BUSINESS APPLICATION WORKSHOP - BASIC WORD	37	37	1	1.62	100.00	1	2.78	2.78	100.00	\$5,802	\$12,085
	ONE-DAY BUSINESS APP. WORKSHOP – INTERMEDIATE ACCESS	41	40	1	1.57	97.56	0	0.00	0.00	NP	NP	NP
	ONE-DAY BUSINESS APP. WORKSHOP – INTERMEDIATE EXCEL	41	41	1	1.56	100.00	0	0.00	0.00	NP	NP	NP
	ONE-DAY BUSINESS APP. WORKSHOP – INTERMEDIATE WORD	41	41	1	1.56	100.00	0	0.00	0.00	NP	NP	NP
	ONE-DAY BUSINESS APP. WORKSHOP – OUTLOOK/WINDOWS	37	37	1	1.62	100.00	0	0.00	0.00	NP	NP	NP
	ONE-DAY BUSINESS APPLICATION WORKSHOP – POWERPOINT	35	35	1	1.65	100.00	0	0.00	0.00	NP	NP	NP
ALL STUDENTS	ONE-DAY BUSINESS APPLICATION WORKSHOP - BASIC ACCESS	41	41	1	1.56	100.00	20	48.78	78.05	95.00	\$3,217	\$7,957
	ONE-DAY BUSINESS APPLICATION WORKSHOP - BASIC EXCEL	36	36	1	1.63	100.00	0	0.00	0.00	NP	NP	NP
	ONE-DAY BUSINESS APPLICATION WORKSHOP - BASIC WORD	37	37	1	1.62	100.00	1	2.78	2.78	100.00	\$5,802	\$12,085
	ONE-DAY BUSINESS APP. WORKSHOP – INTERMEDIATE ACCESS	41	40	1	1.57	97.56	0	0.00	0.00	NP	NP	NP
	ONE-DAY BUSINESS APP. WORKSHOP – INTERMEDIATE EXCEL	41	41	1	1.56	100.00	0	0.00	0.00	NP	NP	NP
	ONE-DAY BUSINESS APP. WORKSHOP – INTERMEDIATE WORD	41	41	1	1.56	100.00	0	0.00	0.00	NP	NP	NP
	ONE-DAY BUSINESS APP. WORKSHOP – OUTLOOK/WINDOWS	37	37	1	1.62	100.00	0	0.00	0.00	NP	NP	NP
	ONE-DAY BUSINESS APPLICATION WORKSHOP – POWERPOINT	35	35	1	1.65	100.00	0	0.00	0.00	NP	NP	NP
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GOODWILL INDUSTRIES – MIDDLE TENNESSEE

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Days) ^A	Actual Completion Time (Days) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	COMPUTER SKILLS TRAINING	22	21	65	40.8	95.45	10	47.62	61.90	70.00	\$3,615	\$6,605
	FORKLIFT TRAINING PROGRAM	12	12	1	1	100.00	11	91.67	91.67	63.64	\$3,082	\$5,669
ALL STUDENTS	COMPUTER SKILLS TRAINING	30	28	65	40	93.33	15	53.57	64.29	60.00	\$3,555	\$6,153
	FORKLIFT TRAINING PROGRAM	282	279	1	1	98.94	223	79.93	85.66	76.23	\$3,393	\$6,212
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METRO NASHVILLE PUBLIC SCHOOLS – COMMUNITY CAREER CENTER

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Weeks) ^A	Actual Completion Time (Weeks) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	MICROSOFT BEGINNING EXCEL	13	13	4	1.2	100.00	4	30.77	30.77	100.00	\$3,943	\$9,029
	MICROSOFT BEGINNING POWERPOINT	10	10	6	1.2	100.00	0	0.00	0.00	NP	NP	NP
ALL STUDENTS	MICROSOFT BEGINNING EXCEL	50	50	4	2.8	100.00	20	40.00	44.00	75.00	\$2,324	\$4,792
	MICROSOFT BEGINNING POWERPOINT	39	39	6	2.3	100.00	3	7.69	10.26	100.00	\$3,612	\$7,664
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E	Percentage of completers who were gainfully employed during the first or second quarter following program completion
F	Percentage of completers who were gainfully employed the first quarter after completion and were still working 6-months later
G	Average wage the quarter following completion for those successfully placed during the first quarter after program completion
H	Average 6-month wage for those successfully placed during the first quarter after program completion



NASHVILLE AUTO-DIESEL COLLEGE

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Week) ^A	Actual Completion Time (Week) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	AUTOMOTIVE AND DIESEL TECHNOLOGY	33	6	87	55.3	40.00	5	83.33	83.33	100.00	\$5,867	\$10,631
	COLLISION REPAIR AND REFINISHING TECHNOLOGY	11	6	52	57.0	85.71	4	66.67	66.67	100.00	\$6,645	\$11,949
ALL STUDENTS	AUTOMOTIVE AND DIESEL TECHNOLOGY	1653	543	87	55.5	54.79	425	78.27	87.85	93.65	\$5,873	\$11,854
	COLLISION REPAIR AND REFINISHING TECHNOLOGY	783	229	52	55.3	66.44	217	72.58	85.28	88.94	\$3,896	\$7,939
 <p>The programs listed to the right were removed from the <i>WIA Statewide List of Eligible Training Providers</i> for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Higher Education Commission.</p>												

NOTATION KEY:

A	The time period specified by the provider regarding how long it takes to complete the program
B	Average time that it actually took those students listed as completers to complete the program
C	Please see page 13 of the report for a description of how the completion rates are calculated
D	Percentage of completers who were gainfully employed the first quarter after program completion
E	Percentage of completers who were gainfully employed during the first or second quarter following program completion
F	Percentage of completers who were gainfully employed the first quarter after completion and were still working 6-months later
G	Average wage the quarter following completion for those successfully placed during the first quarter after program completion
H	Average 6-month wage for those successfully placed during the first quarter after program completion



NASHVILLE COLLEGE OF MEDICAL CAREERS

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Week) ^A	Actual Completion Time (Week) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	MEDICAL ASSISTANT - DAYS	11	7	36	39.5	100.00	7	100.00	100.00	85.71	\$3,764	\$8,004
ALL STUDENTS	MEDICAL ASSISTANT - DAYS	199	104	36	38.8	83.87	84	82.35	89.22	80.95	\$3,506	\$6,546
	The programs listed to the right were removed from the <i>WIA Statewide List of Eligible Training Providers</i> for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Higher Education Commission.											

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C	Please see page 13 of the report for a description of how the completion rates are calculated
D	Percentage of completers who were gainfully employed the first quarter after program completion
E	Percentage of completers who were gainfully employed during the first or second quarter following program completion
F	Percentage of completers who were gainfully employed the first quarter after completion and were still working 6-months later
G	Average wage the quarter following completion for those successfully placed during the first quarter after program completion
H	Average 6-month wage for those successfully placed during the first quarter after program completion

NATIONAL COLLEGE OF BUSINESS AND TECHNOLOGY - NASHVILLE

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Weeks) ^A	Actual Completion Time (Weeks) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	MEDICAL BILLING AND CODING	18	5	44	50.9	45.45	4	80.00	80.00	100.00	\$4,044	\$9,653
ALL STUDENTS	MEDICAL BILLING AND CODING	86	34	44	53.3	55.74	30	88.24	88.24	96.67	\$5,206	\$10,420
 <p>The programs listed to the right were removed from the <i>WIA Statewide List of Eligible Training Providers</i> for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Higher Education Commission.</p>												

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D	Percentage of completers who were gainfully employed the first quarter after program completion
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F	Percentage of completers who were gainfully employed the first quarter after completion and were still working 6-months later
G	Average wage the quarter following completion for those successfully placed during the first quarter after program completion
H	Average 6-month wage for those successfully placed during the first quarter after program completion

NEW HORIZONS COMPUTER LEARNING CENTER - NASHVILLE

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Month) ^A	Actual Completion Time (Month) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	APPLICATION	43	22	12	12.0	100.00	17	77.27	81.82	94.12	\$6,397	\$12,486
	COMPTIA	17	8	2	7.0	100.00	5	62.50	75.00	80.00	\$7,905	\$14,788
	MICROSOFT	24	12	12	12.0	100.00	11	91.67	91.67	81.82	\$9,289	\$18,212
ALL STUDENTS	APPLICATION	89	50	12	12.0	100.00	37	74.00	82.00	91.89	\$7,644	\$14,571
	COMPTIA	70	39	2	11.0	100.00	29	74.36	76.92	89.66	\$7,295	\$14,503
	MICROSOFT	97	49	12	12.8	100.00	32	65.31	71.43	78.13	\$9,324	\$17,169
 <p>The programs listed to the right were removed from the <i>WIA Statewide List of Eligible Training Providers</i> for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Higher Education Commission.</p>												

NOTATION KEY:

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B	Average time that it actually took those students listed as completers to complete the program
C	Please see page 13 of the report for a description of how the completion rates are calculated
D	Percentage of completers who were gainfully employed the first quarter after program completion
E	Percentage of completers who were gainfully employed during the first or second quarter following program completion
F	Percentage of completers who were gainfully employed the first quarter after completion and were still working 6-months later
G	Average wage the quarter following completion for those successfully placed during the first quarter after program completion
H	Average 6-month wage for those successfully placed during the first quarter after program completion



PROFESSIONAL BARTENDING SCHOOL

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Weeks) ^A	Actual Completion Time (Weeks) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	BARTENDING / MIXOLOGY	13	11	2	2.7	100.00	8	72.73	81.82	87.50	\$3,116	\$6,543
ALL STUDENTS	BARTENDING / MIXOLOGY	961	588	2	3.3	72.59	451	76.70	83.16	85.59	\$3,884	\$7,966
 <p>The programs listed to the right were removed from the <i>WIA Statewide List of Eligible Training Providers</i> for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Higher Education Commission.</p>												

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D	Percentage of completers who were gainfully employed the first quarter after program completion
E	Percentage of completers who were gainfully employed during the first or second quarter following program completion
F	Percentage of completers who were gainfully employed the first quarter after completion and were still working 6-months later
G	Average wage the quarter following completion for those successfully placed during the first quarter after program completion
H	Average 6-month wage for those successfully placed during the first quarter after program completion



TENNESSEE TECHNOLOGY CENTER AT HARTSVILLE

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Months) ^A	Actual Completion Time (Months) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	PATIENT CARE TECHNICIAN	23	23	6	3.7	100.00	2	8.70	8.70	100.00	\$1,737	\$3,378
ALL STUDENTS	PATIENT CARE TECHNICIAN	33	32	6	UD	96.97	5	8.20	18.03	100.00	\$1,921	\$4,329
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E	Percentage of completers who were gainfully employed during the first or second quarter following program completion
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H	Average 6-month wage for those successfully placed during the first quarter after program completion



TENNESSEE TECHNOLOGY CENTER AT MURFREESBORO

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Month) ^A	Actual Completion Time (Month) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	BUSINESS SYSTEMS TECHNOLOGY	30	22	15	2.7	78.57	11	57.89	68.42	72.73	\$1,353	\$3,573
	PRACTICAL NURSING	29	20	12	11.7	83.33	8	40.00	75.00	100.00	\$2,019	\$6,832
ALL STUDENTS	BUSINESS SYSTEMS TECHNOLOGY	211	178	15	UD	89.90	115	64.97	72.32	92.17	\$5,411	\$11,122
	PRACTICAL NURSING	96	63	12	UD	80.77	38	60.32	77.78	94.74	\$3,779	\$7,852
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H	Average 6-month wage for those successfully placed during the first quarter after program completion

TENNESSEE TECHNOLOGY CENTER AT NASHVILLE

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Month) ^A	Actual Completion Time (Month) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	PRACTICAL NURSING	13	1	12	11.7	20.00	1	100.00	100.00	100.00	\$4,660	\$11,174
ALL STUDENTS	PRACTICAL NURSING	186	43	12	UD	34.13	31	72.09	90.70	90.32	\$3,297	\$8,742
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TRANSPORTATION TRAINING CENTER

WIA CERTIFIED PROGRAM NAME	COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION		
	Total Enrollment	Total Completers	Stated Completion Time (Weeks) ^A	Actual Completion Time (Weeks) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H	
WIA STUDENTS	TRUCK DRIVER TRAINING 162.5 HOUR PROGRAM	46	40	2	2.9	90.91	35	87.50	90.00	91.43	\$4,968	\$10,724
ALL STUDENTS	TRUCK DRIVER TRAINING 162.5 HOUR PROGRAM	157	138	2	3.1	93.24	124	89.86	92.75	89.52	\$5,288	\$11,171
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H	Average 6-month wage for those successfully placed during the first quarter after program completion

TRUCK DRIVER INSTITUTE, INC.

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Weeks) ^A	Actual Completion Time (Weeks) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	SEMI-TRACTOR - TRAILER DRIVER TRAINING	74	39	3	2.4	52.70	33	84.62	87.18	75.76	\$5,280	\$9,282
ALL STUDENTS	SEMI-TRACTOR - TRAILER DRIVER TRAINING	424	213	3	2.5	50.96	177	83.10	87.79	88.14	\$4,782	\$10,163
 <p>The programs listed to the right were removed from the <i>WIA Statewide List of Eligible Training Providers</i> for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Higher Education Commission.</p>												

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VOLUNTEER TRAINING CENTER, INC. - MURFREESBORO

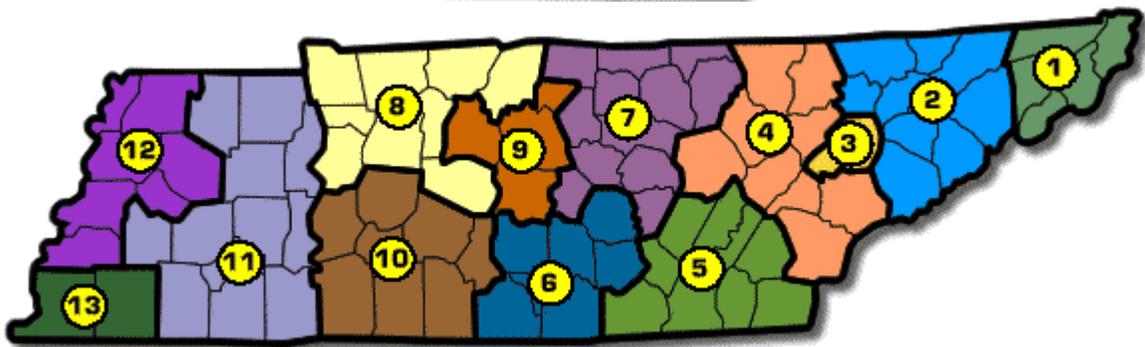
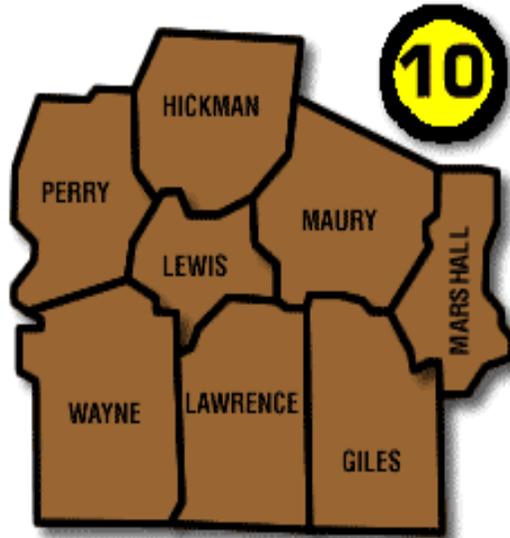
WIA CERTIFIED PROGRAM NAME	COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION		
	Total Enrollment	Total Completers	Stated Completion Time (Weeks) ^A	Actual Completion Time (Weeks) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H	
WIA STUDENTS	COMMERCIAL DRIVERS LICENSE CLASS A TRAINING	89	75	3	3.1	89.29	66	88.00	92.00	89.39	\$4,289	\$9,134
ALL STUDENTS	COMMERCIAL DRIVERS LICENSE CLASS A TRAINING	698	592	3	3.0	88.62	501	84.77	90.86	88.62	\$5,037	\$10,568
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Local Workforce Investment Area 10



2006-07 Annual Performance Report Individual Provider Summaries

COLUMBIA STATE COMMUNITY COLLEGE

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Weeks) ^A	Actual Completion Time (Weeks) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	COMPUTER FUNDAMENTALS FOR THE WORKPLACE I AND II	36	36	5	2.1	100.00	31	86.11	91.67	93.55	\$5,555	\$11,249
ALL STUDENTS	COMPUTER FUNDAMENTALS FOR THE WORKPLACE I AND II	UD	UD	5	UD	UD	31	86.11	91.67	93.55	\$5,555	\$11,249
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TENNESSEE TECHNOLOGY CENTER AT HOHENWALD

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Month) ^A	Actual Completion Time (Month) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	AUTOMOTIVE TECHNOLOGY	11	3	20	23.9	100.00	2	66.67	66.67	0.00	\$2,554	\$2,554
	PRACTICAL NURSING	16	6	12	12	85.71	5	83.33	100.00	80.00	\$5,201	\$11,744
ALL STUDENTS	AUTOMOTIVE TECHNOLOGY	56	29	20	UD	90.63	16	57.14	67.86	75.00	\$1,878	\$3,267
	PRACTICAL NURSING	106	85	12	UD	95.51	70	82.35	88.24	91.43	\$4,047	\$9,470
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TENNESSEE TECHNOLOGY CENTER AT PULASKI

WIA CERTIFIED PROGRAM NAME	COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION		
	Total Enrollment	Total Completers	Stated Completion Time (Month) ^A	Actual Completion Time (Month) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H	
WIA STUDENTS	BUSINESS SYSTEMS TECHNOLOGY	55	35	12	13.7	94.59	21	60.00	80.00	85.71	\$3,646	\$6,890
	COMPUTER OPERATIONS TECHNOLOGY	12	3	16	18.1	100.00	3	100.00	100.00	100.00	\$3,151	\$7,722
	HEATING, VENTILATION, AC AND REFRIGERATION	31	23	20	17.2	100.00	12	52.17	56.52	100.00	\$4,032	\$8,452
	INDUSTRIAL MAINTENANCE	37	15	16	14.8	100.00	8	53.33	66.67	75.00	\$5,807	\$9,837
	MACHINE TOOL TECHNOLOGY	11	10	16	15.0	100.00	7	70.00	70.00	100.00	\$5,727	\$13,059
	PRACTICAL NURSING	45	37	12	11.7	90.24	33	89.19	97.30	100.00	\$6,168	\$13,855
	THERMO-PLASTICS INJECTION MOLDING	16	12	12	11.6	75.00	8	100.00	100.00	100.00	\$10,069	\$19,777
	VEHICLE AND EQUIPMENT OPERATION	14	14	3	4.2	100.00	9	64.29	85.71	88.89	\$2,386	\$5,590
	WELDING	10	10	6	6.5	100.00	7	70.00	90.00	100.00	\$3,928	\$9,318
ALL STUDENTS	BUSINESS SYSTEMS TECHNOLOGY	142	99	12	UD	85.34	65	65.66	79.80	72.31	\$3,466	\$6,292
	COMPUTER OPERATIONS TECHNOLOGY	28	8	16	UD	66.67	4	50.00	50.00	100.00	\$4,335	\$8,911
	HEATING, VENTILATION, AC AND REFRIGERATION	61	39	20	UD	86.67	23	58.97	69.23	95.65	\$4,437	\$9,137
	INDUSTRIAL MAINTENANCE	112	81	16	UD	94.19	43	53.75	63.75	79.07	\$3,795	\$7,122
	MACHINE TOOL TECHNOLOGY	56	53	16	UD	100.00	25	54.35	63.04	88.00	\$4,492	\$9,365
	PRACTICAL NURSING	118	95	12	UD	88.79	42	79.25	92.45	100.00	\$5,585	\$12,339
	THERMO-PLASTICS INJECTION MOLDING	21	15	12	UD	71.43	15	100.00	100.00	100.00	\$10,253	\$20,223
	VEHICLE AND EQUIPMENT OPERATION	94	94	3	UD	100.00	85	90.43	93.62	97.65	\$8,292	\$18,206
	WELDING	100	76	6	UD	86.36	47	79.66	88.14	100.00	\$7,805	\$15,937
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G	Average wage the quarter following completion for those successfully placed during the first quarter after program completion
H	Average 6-month wage for those successfully placed during the first quarter after program completion



VOLUNTEER TRAINING CENTER, INC. - LAWRENCEBURG

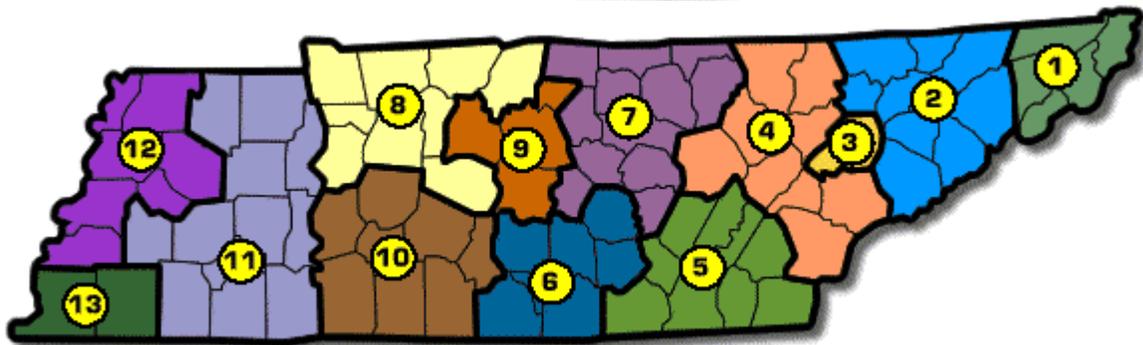
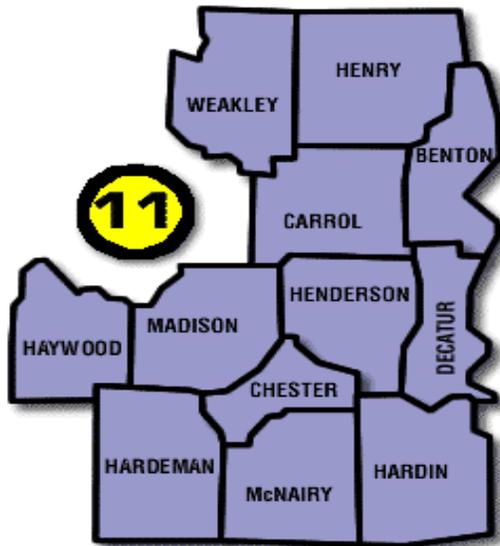
WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Weeks) ^A	Actual Completion Time (Weeks) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	COMMERCIAL DRIVERS LICENSE CLASS A TRAINING	26	25	3	2.6	100.00	20	80.00	88.00	90.00	\$3,935	\$8,276
ALL STUDENTS	COMMERCIAL DRIVERS LICENSE CLASS A TRAINING	273	241	3	2.8	91.29	206	85.48	89.63	87.38	\$4,583	\$9,615
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Local Workforce Investment Area 11



2006-07 Annual Performance Report

Individual Provider Summaries

BETHEL COLLEGE

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Month) ^A	Actual Completion Time (Month) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	SUCCESS PROGRAM	15	5	16	23	100.00	5	100.00	100.00	100.00	\$4,536	\$9,538
ALL STUDENTS	SUCCESS PROGRAM	1,000	447	16	15.7	82.17	381	85.43	88.12	96.85	\$8,256	\$16,436
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DRIVER TRAINING CENTER, LLC DBA DRIVE TRAIN

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Day) ^A	Actual Completion Time (Day) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	TRACTOR TRAILER TRAINING	142	128	14	13.3	95.52	104	81.89	87.40	88.46	\$4,643	\$9,706
ALL STUDENTS	TRACTOR TRAILER TRAINING	204	187	14	13.3	96.39	159	85.48	89.78	91.19	\$4,820	\$10,129
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FIRST CLASS TRUCKING SCHOOL

WIA CERTIFIED PROGRAM NAME	COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION		
	Total Enrollment	Total Completers	Stated Completion Time (Week) ^A	Actual Completion Time (Week) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H	
WIA STUDENTS	TRUCK DRIVER TRAINING	20	15	3	8	75.00	10	66.67	66.67	80.00	\$2,552	\$5,994
ALL STUDENTS	TRUCK DRIVER TRAINING	21	16	3	7.7	76.19	10	62.50	62.50	80.00	\$2,552	\$5,994
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JACKSON STATE COMMUNITY COLLEGE

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Month) ^A	Actual Completion Time (Month) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	MEDICAL CODING CERTIFICATION PROGRAM	29	NC	15	NA	NA	NA	NA	NA	NA	NA	NA
	NON DEGREE SEEKING	13	NC	UD	NA	NA	NA	NA	NA	NA	NA	NA
	NURSING	35	7	24	19.5	50.00	7	100.00	100.00	71.43	\$9,325	\$11,914
	UNIVERSITY PARALLEL	35	6	UD	53.8	25.00	3	60.00	80.00	100.00	\$2,340	\$4,868
ALL STUDENTS	MEDICAL CODING CERTIFICATION PROGRAM	UD	UD	15	UD	UD	NA	NA	NA	NA	NA	NA
	NON DEGREE SEEKING	UD	UD	UD	UD	UD	NA	NA	NA	NA	NA	NA
	NURSING	419	115	24	UD	56.93	99	86.09	89.57	96.97	\$8,320	\$17,956
	UNIVERSITY PARALLEL	2245	154	UD	UD	10.78	90	57.69	60.90	88.89	\$3,332	\$6,928
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MILAN EXPRESS DRIVING ACADEMY

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Week) ^A	Actual Completion Time (Week) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	TRUCK DRIVER TRAINING	46	37	4	3.9	84.09	32	86.49	91.89	90.63	\$5,987	\$11,873
ALL STUDENTS	TRUCK DRIVER TRAINING	83	68	4	3.8	86.08	62	91.18	95.59	90.32	\$5,958	\$12,085
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NATIONAL BARBER COLLEGE

WIA CERTIFIED PROGRAM NAME	COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION		
	Total Enrollment	Total Completers	Stated Completion Time (Month) ^A	Actual Completion Time (Month) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H	
WIA STUDENTS	BARBERING AND HAIRSTYLING	14	7	9	65	63.64	1	50.00	100.00	100.00	\$1,890	\$3,626
ALL STUDENTS	BARBERING AND HAIRSTYLING	25	9	9	62	52.94	2	66.67	100.00	100.00	\$2,871	\$5,221
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TENNESSEE TECHNOLOGY CENTER AT CRUMP

WIA CERTIFIED PROGRAM NAME	COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION		
	Total Enrollment	Total Completers	Stated Completion Time (Month) ^A	Actual Completion Time (Month) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H	
WIA STUDENTS	AUTOMOTIVE BODY REPAIR	10	3	11	21.6	100.00	1	33.33	100.00	100.00	\$789	\$4,291
	BUSINESS SYSTEMS TECHNOLOGY	45	4	9	9.6	33.33	4	100.00	100.00	75.00	\$2,565	\$6,672
	COMMERCIAL TRUCK DRIVING	17	13	2	2.3	76.47	10	83.33	83.33	100.00	\$2,643	\$5,099
	COMPUTER OPERATIONS TECHNOLOGY	12	2	9	18	100.00	1	50.00	50.00	100.00	\$1,475	\$4,907
	PRACTICAL NURSING	30	9	7	9.2	47.37	9	100.00	100.00	100.00	\$5,055	\$11,552
ALL STUDENTS	AUTOMOTIVE BODY REPAIR	38	13	11	UD	65.00	6	46.15	92.31	100.00	\$3,253	\$6,977
	BUSINESS SYSTEMS TECHNOLOGY	74	37	9	UD	64.91	19	51.35	54.05	36.84	\$1,959	\$3,470
	COMMERCIAL TRUCK DRIVING	44	35	2	UD	79.55	27	77.14	88.57	88.89	\$3,852	\$7,862
	COMPUTER OPERATIONS TECHNOLOGY	27	6	9	UD	54.55	4	66.67	66.67	100.00	\$2,229	\$5,150
	PRACTICAL NURSING	45	30	7	UD	66.67	23	80.00	80.00	78.26	\$3,164	\$7,136
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TENNESSEE TECHNOLOGY CENTER AT JACKSON

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Month) ^A	Actual Completion Time (Month) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	PRACTICAL NURSING	27	10	12	10.6	76.92	9	90.00	90.00	90.00	\$3,560	\$10,817
ALL STUDENTS	PRACTICAL NURSING	174	84	12	UD	68.85	67	79.76	91.67	79.10	\$2,839	\$7,524
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TENNESSEE TECHNOLOGY CENTER AT MCKENZIE

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Months) ^A	Actual Completion Time (Months) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	BIOMEDICAL ELECTRONICS TECHNOLOGY	17	15	18	15.1	88.24	13	86.67	93.33	30.77	\$4,099	\$6,338
	BUSINESS SYSTEMS TECHNOLOGY	19	12	12	14.7	80.00	8	66.67	75.00	100.00	\$2,266	\$5,549
	HVAC & R	12	9	18	16.1	90.00	6	66.67	66.67	83.33	\$4,904	\$7,157
	INDUSTRIAL MAINTENANCE	10	NC	16	NA	NA	NA	NA	NA	NA	NA	NA
	PRACTICAL NURSING	14	10	12	11.8	71.43	3	30.00	70.00	100.00	\$2,954	\$8,376
ALL STUDENTS	BIOMEDICAL ELECTRONICS TECHNOLOGY	17	15	18	UD	88.24	13	86.67	93.33	30.77	\$4,099	\$6,338
	BUSINESS SYSTEMS TECHNOLOGY	99	39	12	UD	68.42	23	58.97	71.79	86.96	\$2,082	\$4,972
	HVAC & R	32	22	18	UD	100.00	16	72.73	72.73	87.50	\$6,443	\$11,694
	INDUSTRIAL MAINTENANCE	66	29	16	UD	78.38	24	85.71	85.71	95.83	\$6,338	\$13,058
	PRACTICAL NURSING	38	14	12	UD	70.00	6	42.86	78.57	100.00	\$2,736	\$8,855
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TENNESSEE TECHNOLOGY CENTER AT PARIS

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Month) ^A	Actual Completion Time (Month) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	BUSINESS SYSTEMS TECHNOLOGY	34	19	12	11.2	95.00	7	36.84	68.42	100.00	\$2,809	\$7,223
	COMPUTER INFORMATION TECHNOLOGY	13	5	20	12.9	55.56	2	40.00	60.00	50.00	\$1,178	\$3,584
	INDUSTRIAL MAINTENANCE	11	8	16	13.2	100.00	5	71.43	85.71	80.00	\$6,181	\$10,659
	PRACTICAL NURSING	74	37	12	11.7	72.55	23	62.16	97.30	91.30	\$3,809	\$10,185
ALL STUDENTS	BUSINESS SYSTEMS TECHNOLOGY	105	72	12	UD	87.80	40	55.56	70.83	85.00	\$4,646	\$9,463
	COMPUTER INFORMATION TECHNOLOGY	58	33	20	UD	78.57	16	48.48	54.55	87.50	\$6,646	\$13,063
	INDUSTRIAL MAINTENANCE	38	30	16	UD	85.71	20	71.43	82.14	80.00	\$6,775	\$11,654
	PRACTICAL NURSING	173	84	12	UD	70.59	48	57.14	84.52	87.50	\$2,702	\$7,337
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TENNESSEE TECHNOLOGY CENTER AT WHITEVILLE

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Month) ^A	Actual Completion Time (Month) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	PRACTICAL NURSING	24	10	12	11.6	58.82	8	80.00	100.00	100.00	\$3,604	\$12,465
ALL STUDENTS	PRACTICAL NURSING	62	34	12	UD	72.34	26	76.47	85.29	96.15	\$3,745	\$11,547
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WEST TENNESSEE BUSINESS COLLEGE

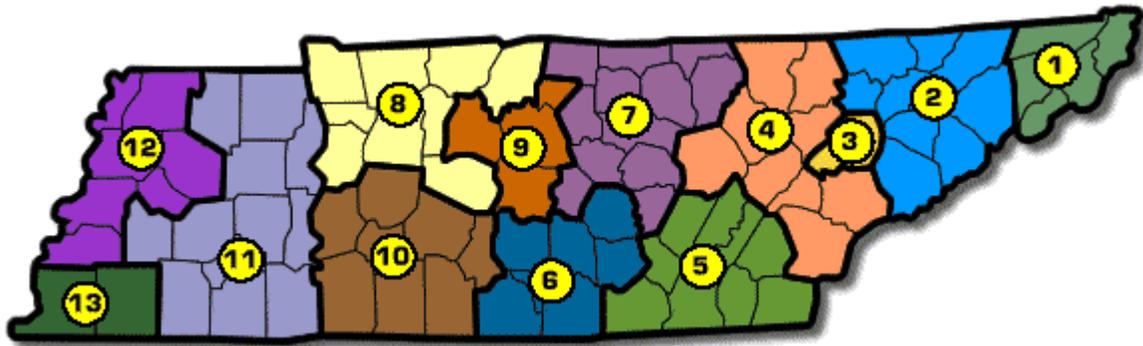
WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Weeks) ^A	Actual Completion Time (Weeks) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	MEDICAL ASSISTING	24	4	60	64.3	80.00	4	100.00	100.00	25.00	\$4,848	\$6,215
ALL STUDENTS	MEDICAL ASSISTING	378	54	60	72	58.70	41	78.85	84.62	82.93	\$3,783	\$6,918
 <p>The programs listed to the right were removed from the <i>WIA Statewide List of Eligible Training Providers</i> for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Higher Education Commission.</p>												

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B	Average time that it actually took those students listed as completers to complete the program
C	Please see page 13 of the report for a description of how the completion rates are calculated
D	Percentage of completers who were gainfully employed the first quarter after program completion
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F	Percentage of completers who were gainfully employed the first quarter after completion and were still working 6-months later
G	Average wage the quarter following completion for those successfully placed during the first quarter after program completion
H	Average 6-month wage for those successfully placed during the first quarter after program completion



Local Workforce Investment Area 12



2006-07 Annual Performance Report Individual Provider Summaries

DYERSBURG STATE COMMUNITY COLLEGE

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Year) ^A	Actual Completion Time (Year) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	NURSING	28	14	2	1.4	87.50	12	85.71	85.71	83.33	\$8,266	\$10,326
ALL STUDENTS	NURSING	729	41	2	UD	11.20	36	85.71	88.10	94.44	\$5,059	\$12,589
 <p>The programs listed to the right were removed from the <i>WIA Statewide List of Eligible Training Providers</i> for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Higher Education Commission.</p>												

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HEARTLAND TRUCK DRIVING INSTITUTE - DYERSBURG

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Weeks) ^A	Actual Completion Time (Weeks) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	COMMERCIAL DRIVING COURSE	113	107	4	3.8	100.00	88	82.24	92.52	87.50	\$4,738	\$9,684
ALL STUDENTS	COMMERCIAL DRIVING COURSE	166	158	4	3.6	98.75	133	84.18	93.67	86.47	\$4,695	\$9,575
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TENNESSEE TECHNOLOGY CENTER AT COVINGTON

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Month) ^A	Actual Completion Time (Month) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	PRACTICAL NURSING	29	18	12	13.7	94.74	17	94.44	94.44	76.47	\$6,725	\$12,290
ALL STUDENTS	PRACTICAL NURSING	65	35	12	UD	72.92	31	88.57	91.43	67.74	\$4,599	\$8,8184
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TENNESSEE TECHNOLOGY CENTER AT NEWBERN

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Month) ^A	Actual Completion Time (Month) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	PRACTICAL NURSING	17	11	12	11.6	84.62	10	90.91	90.91	100.00	\$3,263	\$11,131
ALL STUDENTS	PRACTICAL NURSING	46	21	12	UD	63.64	20	95.24	95.24	95.00	\$2,505	\$9,832
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TENNESSEE TECHNOLOGY CENTER AT RIPLEY

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Month) ^A	Actual Completion Time (Month) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	BUSINESS SYSTEMS TECHNOLOGY	26	12	12	15.2	85.71	8	66.67	75.00	62.50	\$3,420	\$6,072
	COMMERCIAL TRUCK DRIVING	18	17	1	1.1	94.44	12	70.59	82.35	83.33	\$5,286	\$10,599
	PRACTICAL NURSING	38	14	12	11.4	66.67	9	64.29	100.00	100.00	\$3,943	\$10,367
ALL STUDENTS	BUSINESS SYSTEMS TECHNOLOGY	65	30	12	UD	61.22	21	70.00	73.33	57.14	\$2,522	\$4,641
	COMMERCIAL TRUCK DRIVING	51	47	1	UD	94.00	31	65.96	72.34	87.10	\$5,116	\$11,061
	PRACTICAL NURSING	103	48	12	UD	68.57	13	54.17	79.17	100.00	\$3,769	\$9,561
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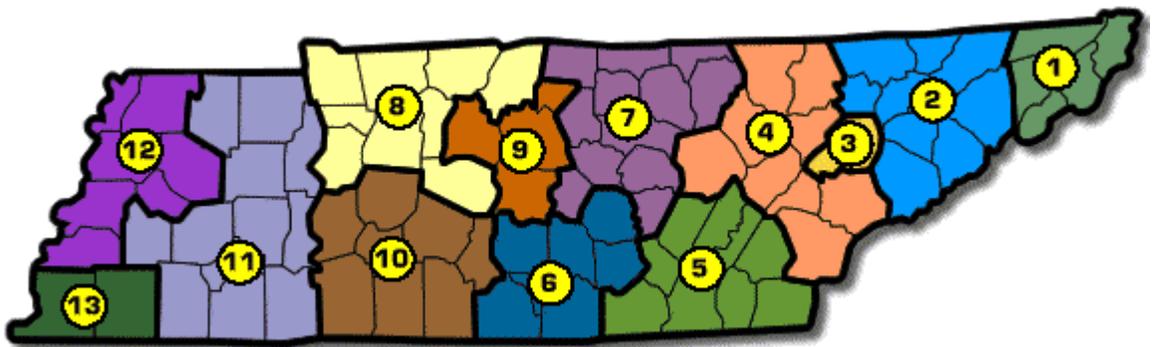
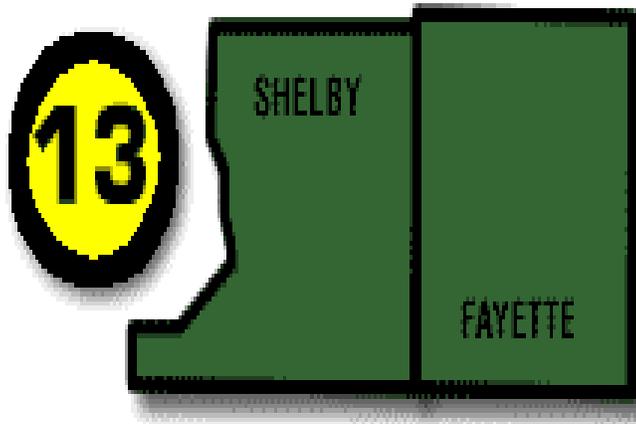
WEST KENTUCKY COMMUNITY AND TECHNICAL COLLEGE

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Weeks) ^A	Actual Completion Time (Weeks) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	COMMERCIAL DRIVERS LICENSE TRUCK DRIVING	17	15	4	4	88.24	13	86.67	93.33	84.62	\$5,637	\$10,185
ALL STUDENTS	COMMERCIAL DRIVERS LICENSE TRUCK DRIVING	61	59	4	4	96.72	45	76.27	83.05	99.33	\$5,717	\$11,676
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Local Workforce Investment Area 13



2006-07 Annual Performance Report Individual Provider Summaries

WIA CERTIFIED PROGRAM NAME	COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION		
	Total Enrollment	Total Completers	Stated Completion Time (Week) ^A	Actual Completion Time (Week) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H	
WIA STUDENTS	CERTIFIED NURSE ASSISTANT TRAINING PROGRAM	43	42	3	1.4	97.67	34	80.95	85.71	88.24	\$2,819	\$6,146
ALL STUDENTS	CERTIFIED NURSE ASSISTANT TRAINING PROGRAM	89	83	3	1.9	93.26	57	68.67	81.93	89.47	\$2,809	\$6,138
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CAREER (CNA) ACADEMY

WIA CERTIFIED PROGRAM NAME	COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION		
	Total Enrollment	Total Completers	Stated Completion Time (Week) ^A	Actual Completion Time (Week) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H	
WIA STUDENTS	CERTIFIED NURSING ASSISTANT	23	18	4	3.4	100.00	13	72.22	83.33	61.54	\$2,885	\$5,454
ALL STUDENTS	CERTIFIED NURSING ASSISTANT	37	31	4	3.5	100.00	22	70.97	77.42	72.73	\$3,512	\$6,135
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CONCORDE CAREER COLLEGE

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Week) ^A	Actual Completion Time (Week) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	MEDICAL ASSISTANT	17	10	90	90.9	90.91	9	90.00	90.00	88.89	\$3,216	\$7,277
ALL STUDENTS	MEDICAL ASSISTANT	575	252	90	49.9	63.32	183	72.62	82.54	84.15	\$3,465	\$6,492
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HEALTH TECH INSTITUTE OF MEMPHIS

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Week) ^A	Actual Completion Time (Week) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	HEALTH INFORMATION MANAGEMENT	24	11	36	37.4	84.62	8	72.73	81.82	100.00	\$4,650	\$9,204
ALL STUDENTS	HEALTH INFORMATION MANAGEMENT	25	11	36	37.4	84.62	8	72.73	81.82	100.00	\$4,650	\$9,204
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INSTITUTE OF ALLIED HEALTH AND COMMERCE

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Week) ^A	Actual Completion Time (Week) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	CERTIFIED NURSING ASSISTANT	12	11	7	7.8	100.00	10	90.91	90.91	90.00	\$3,904	\$7,989
ALL STUDENTS	CERTIFIED NURSING ASSISTANT	87	81	7	7.2	100.00	62	76.54	86.42	96.77	\$3,937	\$8,149
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LOWENSTEIN HOUSE

WIA CERTIFIED PROGRAM NAME	COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION		
	Total Enrollment	Total Completers	Stated Completion Time (Weeks) ^A	Actual Completion Time (Weeks) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H	
WIA STUDENTS	ENVIRONMENTAL SERVICES	10	5	14	17.1	71.43	3	60.00	100.00	66.67	\$847	\$996
ALL STUDENTS	ENVIRONMENTAL SERVICES	10	5	14	17.1	71.43	3	60.00	100.00	66.67	\$847	\$996
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PRIVATE FIRST CLASS DRIVING ACADEMY

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Week) ^A	Actual Completion Time (Week) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	COMMERCIAL VEHICLES DRIVER'S COURSE	14	13	4	3.8	92.86	11	84.62	100.00	90.91	\$3,090	\$7,279
ALL STUDENTS	COMMERCIAL VEHICLES DRIVER'S COURSE	14	13	4	3.8	92.86	11	84.62	100.00	90.91	\$3,090	\$7,279
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PYRAMID BEAUTY AND BARBER SCHOOL

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Month) ^A	Actual Completion Time (Month) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	MASTER BARBER	14	NC	39.5	NA	NA	NA	NA	NA	NA	NA	NA
ALL STUDENTS	MASTER BARBER	17	NC	39.5	NA	NA	NA	NA	NA	NA	NA	NA
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ROADMASTER DRIVERS SCHOOL OF WEST MEMPHIS, INC.

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Week) ^A	Actual Completion Time (Week) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	COMMERCIAL TRUCK DRIVING - HEAVY	26	24	5	3.5	92.31	22	91.67	91.67	72.73	\$4,585	\$8,726
ALL STUDENTS	COMMERCIAL TRUCK DRIVING - HEAVY	190	144	5	3.4	75.79	127	88.19	94.44	82.68	\$4,701	\$9,583
 <p>The programs listed to the right were removed from the <i>WIA Statewide List of Eligible Training Providers</i> for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Higher Education Commission.</p>												

NOTATION KEY:

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B	Average time that it actually took those students listed as completers to complete the program
C	Please see page 13 of the report for a description of how the completion rates are calculated
D	Percentage of completers who were gainfully employed the first quarter after program completion
E	Percentage of completers who were gainfully employed during the first or second quarter following program completion
F	Percentage of completers who were gainfully employed the first quarter after completion and were still working 6-months later
G	Average wage the quarter following completion for those successfully placed during the first quarter after program completion
H	Average 6-month wage for those successfully placed during the first quarter after program completion

SOUTHWEST TENNESSEE COMMUNITY COLLEGE

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Months) ^A	Actual Completion Time (Week) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	UNIVERSITY PARALLEL	19	1	20	12.9	16.67	1	100.00	100.00	100.00	\$1,376	\$6,086
ALL STUDENTS	UNIVERSITY PARALLEL	4223	245	20	UD	9.61	148	60.66	64.75	95.27	\$4,855	\$9,756
 <p>The programs listed to the right were removed from the <i>WIA Statewide List of Eligible Training Providers</i> for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Higher Education Commission.</p>												

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H	Average 6-month wage for those successfully placed during the first quarter after program completion

SWIFT PROFESSIONAL DRIVING ACADEMY

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Week) ^A	Actual Completion Time (Week) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	TRUCK DRIVING	13	13	3.3	4.6	100.00	13	100.00	100.00	92.31	\$5,180	\$10,424
ALL STUDENTS	TRUCK DRIVING	3956	3224	3.3	4.4	87.61	2757	85.54	91.59	84.55	\$4,916	\$9,787
 <p>The programs listed to the right were removed from the <i>WIA Statewide List of Eligible Training Providers</i> for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Higher Education Commission.</p>												

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TENNESSEE TECHNOLOGY CENTER AT MEMPHIS

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Month) ^A	Actual Completion Time (Month) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	AIRCRAFT MECHANICS	33	1	18	17.7	10.00	0	NP	NP	NP	NP	NP
	DENTAL ASSISTANT	12	5	12	9.3	83.33	3	60.00	60.00	66.67	\$1,672	\$5,037
	PRACTICAL NURSING	34	4	12	11.6	80.00	2	50.00	75.00	50.00	\$1,103	\$2,140
ALL STUDENTS	AIRCRAFT MECHANICS	216	80	18	UD	67.80	61	76.25	90.00	95.08	\$5,257	\$11,888
	DENTAL ASSISTANT	52	22	12	UD	81.48	13	59.09	86.36	92.31	\$2,680	\$7,323
	PRACTICAL NURSING	128	67	12	UD	77.91	33	49.25	70.15	87.88	\$4,155	\$8,760
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UCP MEMPHIS WORKS

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Week) ^A	Actual Completion Time (Week) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	NURSING ASSISTANT	20	19	8	8.7	95.00	15	78.95	78.95	86.67	\$3,270	\$7,535
ALL STUDENTS	NURSING ASSISTANT	38	33	8	8.4	86.84	22	66.67	75.76	86.36	\$3,306	\$7,475
 <p>The programs listed to the right were removed from the <i>WIA Statewide List of Eligible Training Providers</i> for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Higher Education Commission.</p>												

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