



Workforce Investment Act

Performance Report for Statewide Eligible Training Providers

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TENNESSEE HIGHER EDUCATION COMMISSION



Workforce Investment Act

2002 Performance Report for Eligible Training Providers

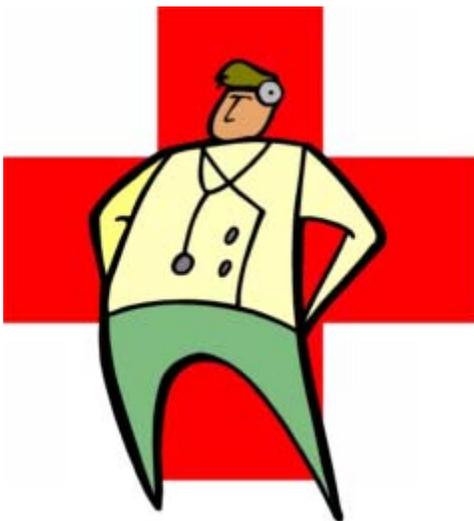


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Tennessee Higher Education Commission and the Workforce Investment Act

During the implementation stage of the Workforce Investment Act in Tennessee, Governor Don Sundquist designated the Tennessee Higher Education Commission as the state agency responsible for maintaining the *Statewide List of Eligible Training Providers*. The Commission's experience as the state-authorizing body for Post Secondary School Authorization well positioned the agency for developing and maintaining a statewide list of WIA certified providers and programs.

As part of "developing and maintaining" the list, the Tennessee Higher Education Commission is responsible for coordinating five functional components of the WIA program. These components are:

- ***Development of Applications and Standard Operating Procedures*** - the Commission develops policy and guidelines in alignment with federal WIA legislation.
- ***Application Confirmation*** - the purpose of the confirmation process is to assure that all institutions have obtained approval from accrediting agencies, state boards and/or THEC to legally operate within the state and to research the types of programs offered to assure they are legal and in compliance with all guidelines that are applicable.
- ***Dissemination*** - although the federal legislation does not require the list to be in the form of a web site, this is the national model and preferred mechanism for distribution. The list must be made available to all prospective students in a manner easily accessible and widely utilized.
- ***Evaluation and Appeals*** - the three activities associated with evaluation procedures are evaluation of performance data, investigation of complaints on the behalf of students, and investigation of complaints from denied institutions. A determination by the State that a provider is not eligible to receive WIA funding may be appealed. During the appeals process a representative from the Office of the Workforce Investment Act shall conduct a hearing, with a final written decision provided within 60 days of the State's receipt of a request for an appeal hearing.
- ***Removal Procedures*** - when non-compliance is determined based on performance data or investigations from complaints, a provider is subject to removal from the state list.

The current report is an extension of the Tennessee Higher Education Commission's responsibility to evaluate all WIA providers based on performance data to determine their subsequent eligibility to the *Statewide List of Eligible Training Providers*.



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Executive Summary

In August of 1998, the Workforce Investment Act was signed into law, replacing former government assistance programs offered under the Job Training Partnership Act (JTPA). The primary objective of the Workforce Investment Act (WIA) is to provide a means for enhancing the quality of life for certain segments of the American population, in particular dislocated workers, the underemployed, welfare participants, and unemployed youth. The Workforce Investment Act further seeks financial and educational empowerment by assisting disadvantage individuals in obtaining the skills and credentials necessary for gainful employment. An essential feature of the Workforce Investment Act is the “Customer Choice” orientation of the program. Individuals seeking assistance through WIA funding have the freedom of choice in selecting the training program that best fits their personal and career needs. As such, it is important that customers receive accurate information regarding the performance records of all training providers eligible to participate in the WIA program. Informed customer choice requires a stringent system of accountability for all certified training providers. Since the goal of the Workforce Investment Act is to obtain gainful employment, providers must demonstrate through performance data, that in addition to students simply completing a certified program, the obtained credential subsequently leads to increased employment opportunities.

Along with the goal of informed customer choice, analysis of performance data is also necessary to ensure the integrity of the Workforce Investment Act. To protect the WIA program from saturation with fraudulent or ineffective training providers, the Workforce Investment Act requires subsequent eligibility decisions based on performance standards. Only those programs compliant with mandated performance standards are eligible for initial and continued placement onto the *Statewide List of Eligible Training Providers*. The current report provides a performance assessment of completion and job placement rates for all WIA certified training providers in the state of Tennessee.

The report summarizes performance measures for the period covering July 1, 2000 through June 30, 2002. The report begins with a statewide analysis of the federally mandated performance data. Following the statewide analysis, the report summarizes the performance data for each Local Workforce Investment Area and then for each certified training provider.

Data Reporting

All WIA certified training providers are required to submit quarterly reports detailing program progress for both WIA and ALL of students. The phrase “ALL of students” refers to the total number of students, and not just the number of non-WIA students. Mathematically, WIA students are a component of the reported figures describing the ALL of student population. In each report, the certified provider documents the following information:

- Number of newly enrolled students
- Number of completers
- Number placed in part-time or full-time unsubsidized employment
- Number not working - unemployed
- Number not working - deceased
- Number not working - incarcerated
- Number not working - military
- Number not working - continuing education

In addition, when a student successfully completes a certified training program the provider submits the student’s social security number for the obtainment of wage information. The Tennessee Higher Education Commission submits the student social security numbers to the Tennessee Department of Labor and Workforce Development for Unemployment Insurance Wage Records. Consequently, effective evaluation of each training program requires that providers submit all of the above information for both WIA and ALL of students.

Data Sources

The WIA Quarterly Performance Report provides the information on WIA and ALL of students for the vast majority of certified training providers. However, giving the difficulty in obtaining information for the ALL of student populations, by program, certain providers received exemptions from reporting this information to the Tennessee Higher Education Commission. Those granted exemptions were primarily the Tennessee public 4-Year Universities, 2-Year Community Colleges, and the Technology Centers. These providers submitted the performance data for their WIA students, however, the Tennessee Board of Regents provided the ALL of student performance data analyzed in the current report.

In addition, several of the larger non-public institutions also received exemptions from reporting the ALL of students’ performance data. For these training providers, the division of Post Secondary Authorization of the Tennessee Higher Education Commission provided the ALL of student performance data analyzed in the current report.

Four data sources provided the information analyzed in the current report:

- WIA Quarterly Performance Reports – Covering July 1, 2000 through March 31, 2002
- Tennessee Board of Regents – Enrollment Reports for 2000 and 2001, and Graduate Reports for 2001 and 2002
- Post Secondary Authorization – Re-authorization packets for 2000 and 2001.
- Department of Labor and Workforce Development, Division of Employment Security - Unemployment Insurance Wage Records from July 1, 2000 through June 30, 2002

Data Limitations

WIA Quarterly Performance Reports

1. Program Names - The quarterly reports require that providers submit the progress of students using the program names. In some cases, the program names were not reported verbatim across the various quarters. When providers took the necessary steps for program name changes, all of their past and future reports were adjusted accordingly. However, when name changes were made without proper notification or the names were simply reported inconsistently, the office of the Workforce Investment Act with the Tennessee Higher Education Commission re-submitted the report to the provider requesting clarification. In most cases, the re-submitted report from the provider solved the name discrepancy. Nonetheless, there remained a few unresolved name discrepancies, in which case adjustments and pairings were determined by the Tennessee Higher Education Commission.

2. Inaccurate Data (ID) – There were providers who submitted figures in their performance reports that were mathematically impossible. In most, cases the cause of inaccurate data was a misinterpretation of the continuing education column of the report form, or double counting program and course completers. For example, if based on the performance data for the seven quarters assessed in the report it was found that a provider had 25 WIA students enroll but reported having 30 complete, this indicated inaccurate data. In September 2002, all providers with inaccurate data received the opportunity to provide corrections. The vast majority of providers submitted corrections, however, some did not. Non-resubmitted cases appear in the Individual Provider Sections of the report with the letters “ID” for their rates.

Tennessee Board of Regents – Enrollment and Graduation Reports

1. No Continuing Education Indicator – The TBR data is divided into two files. One has all of the information for the Technology Centers, while the other has the 4-year university and 2-year Community Colleges. The Technology Centers’ files have a variable indicating whether a student is continuing education (i.e. at the time of reporting the student had not completed but was still enrolled). The universities and community colleges files however did not have a continuing education indicator. For these files, the designated student level served as a proxy for continuing education. Consequently, the ALL of student completion and placement rates for the 4-year universities and 2-year community colleges used only the population of students eligible for completion. For the 4-year universities, only students classified as a “Senior” or “Fifth-year Undergraduate” were used in computing the ALL of student completion and placement rates for certified WIA programs. For the 2-year community colleges, only students classified as a “Sophomore” were used in computing the ALL of student completion and placement rates for certified WIA programs.

Note: According to the Data Dictionary for the TBR Enrollment Report a fifth-year undergraduate is a student enrolled in a program, which normally takes five years to complete, e.g. some engineering programs or medical technology degrees. The term does not describe students who take five years to complete a four-year degree.

Post Secondary Authorization (PSA) – Re-authorization Packets

1. Inability to Disaggregate Figures – The WIA requires program specific analysis, while Post Secondary Authorization does not. Therefore, in many cases, particularly for computer schools, the collective figures reported to PSA could not be disaggregated down to individual program values. Consequently, many of the computer schools that failed to submit ALL of student information directly to the Office of the Workforce Investment Act are missing ALL of student completion and placement rates.

Department of Labor and Workforce Development – Unemployment Insurance Wage Records

1. Unfound Social Security Numbers – Some certified programs train students for self-employment (i.e. barbering), in which case their wage amounts would not show up in the Unemployment Insurance Wage Records. Therefore, an unfound social security number does not necessarily mean an individual was “unemployed” it merely indicates that the social security number failed to match with the Unemployment Insurance Wage Records.

2. Failure to Submit ALL of Student Social Security Numbers – Providers are generally exceptional in submitting social security numbers for WIA completers, however, many neglect to do so for their ALL of student completers (in this case non-WIA completers). As a result, their ALL of students’ placement rate may not reflect their true rate of placement. Each provider is aware of the importance of submitting social security numbers for ALL completers and they remain accountable for meeting this performance standard.

Description of Performance Standards

The procedures for determination of subsequent eligibility include a review of each certified training program that has served at least 10 WIA students since its initial inception onto the Statewide List of Eligible Training Providers. The current report includes performance analysis for all certified programs that received a minimum of one WIA student between July 1, 2000 and March 31, 2002. However, only those programs with a minimum of 10 WIA students enrolled during this time are considered in subsequent eligibility decisions. To remain subsequently eligible to receive WIA funds, each certified program must meet one of four performance standards.

- The **WIA completion rate** for each program must be equal to or greater than the average completion rate of Tennessee State Higher Education Institutions, which is currently 35 percent.
- The **ALL of student completion rate** for each program must be equal to or greater than the average completion rate of Tennessee State Higher Education Institutions, which is currently 35 percent.
- The **WIA placement rate** for each program must be equal to or greater than the minimum placement rate for determination of Performance Funding Incentive Points in Tennessee State Higher Education Institutions, which is currently 65 percent.
- The **ALL of student placement rate** for each program must be equal to or greater than the minimum placement rate for determination of Performance Funding Incentive Points for Tennessee State Higher Education Institutions, which is currently 65 percent.

Any program receiving at least 10 WIA students and failing to meet at least one of the four performance measures is subsequently ineligible for participation on the *Statewide List of Eligible Training Providers*. Those programs removed from the list are eligible for reinstatement at the end of the suspension period, which expires at the conclusion of each fiscal year. Furthermore, the reinstatement process requires re-certification through the Local Workforce Investment Board.

Calculation of Performance Standards

In the current report, the completion and placement rates were calculated as follows:

Completion Rate =

$$\left[\frac{\text{Total Number of Program and Course Completers}}{(\text{Total Number Enrolled}) - (\text{Total Number Continuing Education})} \right] * 100$$

Placement Rate =

$$\left[\frac{\text{Total Number of Placements According to UI Data}}{\text{Total Number of Program and Course Completers}} \right] * 100$$

Abbreviations Guide & Description

Throughout the individual provider reports, there appears a series of abbreviations denoting the following:

- NC NO COMPLETERS - The program in consideration did not have a completer during the report period and therefore, they do not qualify to have a corresponding placement rate. Subsequently, this abbreviation will only appear in the WIA or ALL of student placement columns.

- NA NOT APPLICABLE – As of the report conclusion date the total number of students enrolled in the certified program is exactly equal to the number of students listed as continuing education. Therefore, since these individuals have not yet completed, it is not possible to calculate the program completion rate. This abbreviation most frequently appears in the WIA completion and placement columns.

- NP NOT PROVIDED - The provider failed to submit performance data for a certain segment of their student population. Failure to report performance data occurs most frequently on the ALL of student population, particularly for the larger providers. However, failure to submit the information does not exempt the provider from meeting the performance measure. Consequently, any provider that failed to meet the WIA performance measures, and neglected to submit ALL of student information faces potential removal from the statewide list.

- ID INACCURATE DATA – In some cases, providers have submitted performance values that are mathematically impossible. This occurs most frequently in considerations of the WIA completion rate. Due in part to a lack of clarity in understanding the category “continuing education” some providers have figures that render it impossible to determine precisely how many students were enrolled, which prohibits the calculation of a completion rate. Because these providers typically supply the number of completers, it is possible to obtain the placement rate, but without an accurate measure of the enrollment figures, computing completions rates are not possible. These providers were granted the opportunity to correct this information in September 2002. Some either neglected to resubmit the data or re-submitted without corrections.

Additional Report Information

Terminated Providers and Programs

Some of the providers and programs presented in the report no longer appear on the *Statewide List of Eligible Training Providers*. Several providers no longer participate in the WIA program for a variety of reasons, i.e. failure to submit performance data or provider request for removal. However, any provider that has ever received a WIA student is included in the report, regardless of their current status on the statewide list.

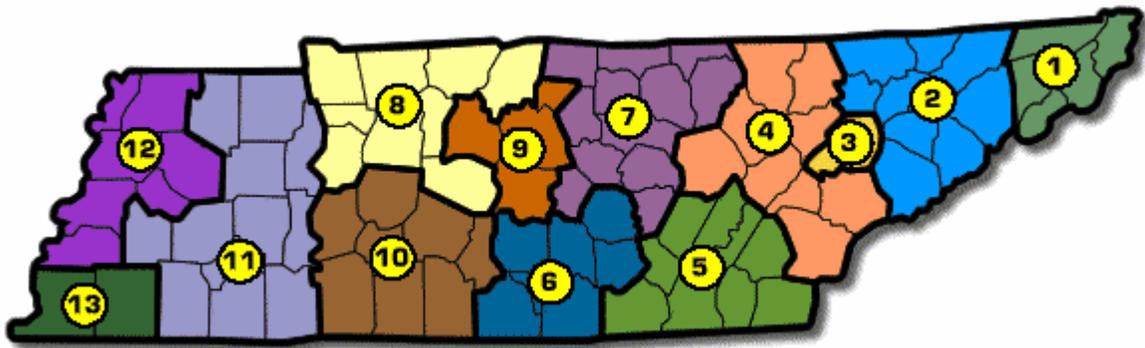
Average Rates versus Actual Rates

The reader should bare in mind the distinction between an average rate and an actual rate, in particular when considering the state and local area average performance measures. The average rates refer to the cumulative mean of several individual component rates. For example, the state average WIA placement rate reflects the average WIA placement rate for every certified training provider. Whereas, the actual state WIA placement rate reflects the total number of WIA placements divided by the total number of WIA completions. Both values are statistically different, and consequently will not yield equal results. The current report refers to both types of figures, and the word “average” will precede any discussion about cumulative performance measures for the state or local areas.

Workforce Investment Act

2002 Performance Report for Eligible Training Providers

Statewide Analysis



Statewide Analysis

The statewide analysis section provides a detailed description of the utilization and effectiveness of the Workforce Investment Act from July 1, 2000 through March 31, 2002 for the state of Tennessee. This section presents an overall summary of WIA participants, which includes:

Content of Statewide Report	
➤	Summary of State Average Performance Measures
➤	Trend Analysis of the Number of WIA Completions and Placements
➤	Breakdown of WIA Completions and Placements by Major Program Categories
➤	Detailed Quarterly Wage Summary for the Top Program Placements
➤	Detailed Quarterly Wage Summary for the Major Program Categories

Summary of State Average Performance Measures

The statewide performance measures reflect the average rates for all certified training providers receiving a WIA student during the report period.

Figure-1

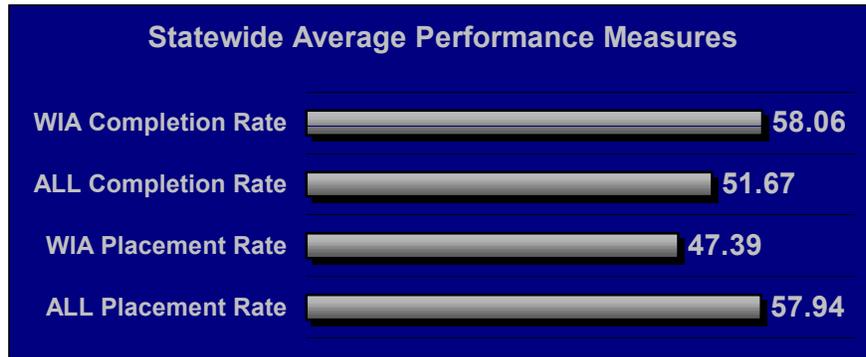
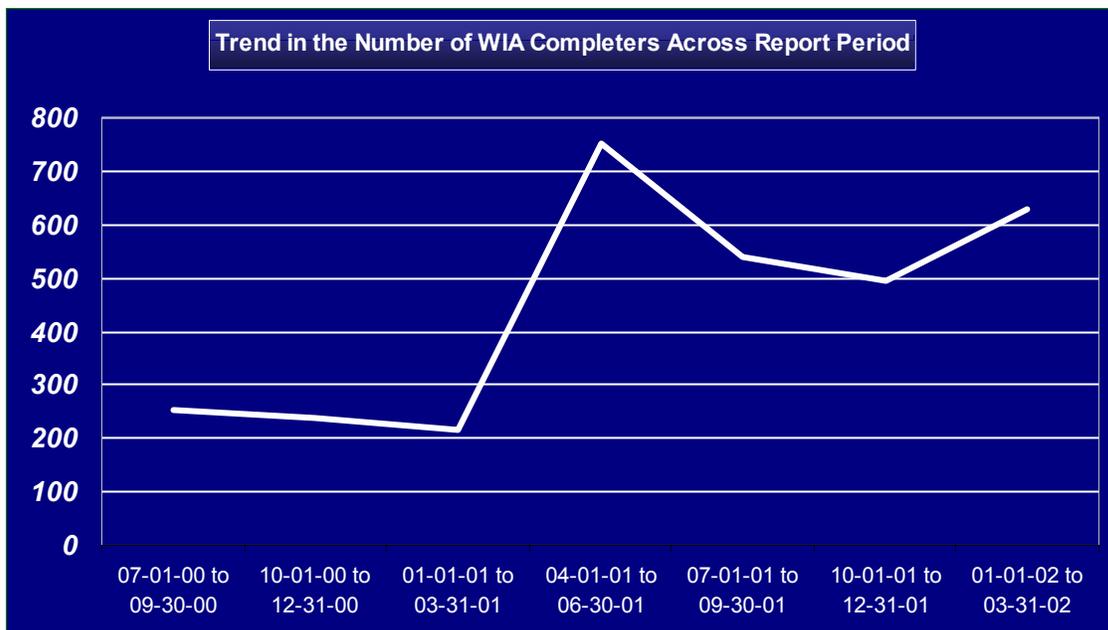


Figure-1 illustrates that the statewide completion rate for WIA students is 6.39 percentage points higher than the statewide average for all of students. Both of these rates surpass the minimum completion standard of 35 percent. The placement rates, however, are significantly below the minimum placement standard of 65 percent. The placement rate for WIA students is 10.55 percentage points below the placement rate for all of students. Table-4 in the section on WIA trends demonstrates the degree to which the WIA placement has varied across time, and is currently on a steady increase.

Trend Analysis of WIA Completions

Since the implementation of the Workforce Investment Act in Tennessee on July 1, 2000, the number of WIA completers has grown significantly. During the early stages of implementation, in particular the first three-quarters, there was a stable to slight decline in the number of WIA completers. However, in the fourth quarter of 2001 there was a dramatic increase in the number of completions, followed by a decrease over the next two quarters. The number of completers is currently on the rise and is expected to peak at a new all time high for the fourth quarter of 2002. It is anticipated that the number of completions will continue to peak during the fourth quarter of each year given the overlap between this period and the annual graduation dates for most four-year universities and 2-year community colleges. Overall, Figure-2 shows that the WIA is providing an opportunity for an increasing number of individuals to advance economically and enhance their quality of life.

Figure-2



Over the report period, there were 3,119 WIA completers. Roughly, 750 (or 24.05%) of these completions occurred during the fourth quarter of 2001. Table-1 presents the frequency distribution for the 3,119 WIA Completions during the seven quarters of the report.

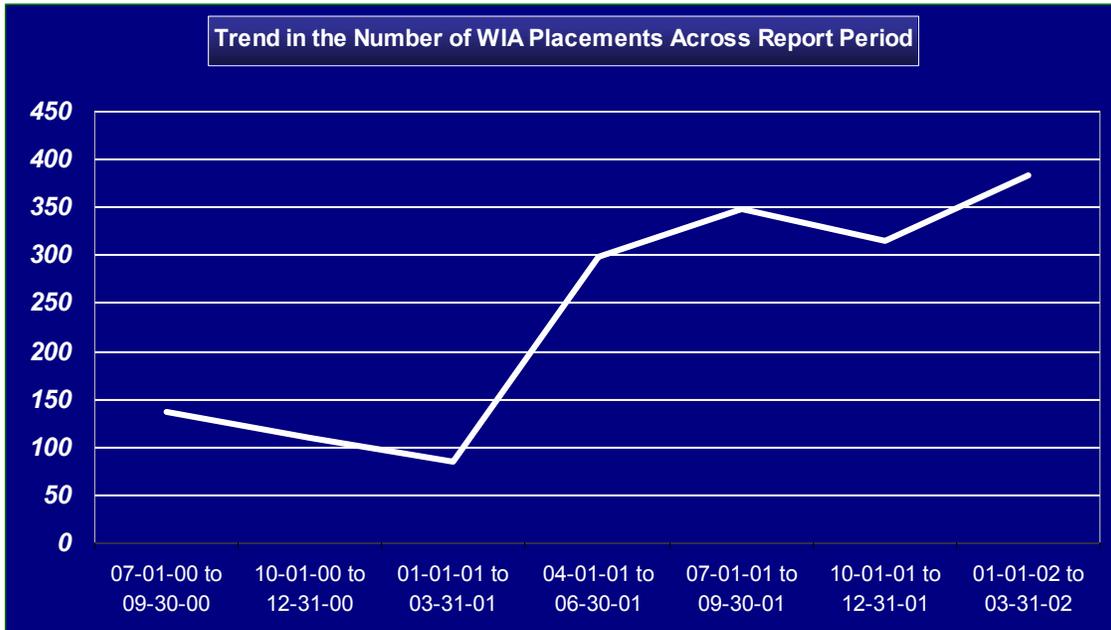
Table-1 – Statewide WIA Completions

Period	Number of Completers	Percent of Total Completers
07-01-00 to 09-30-00	252	8.08
10-01-00 to 12-31-00	238	7.63
01-01-01 to 03-31-01	217	6.96
04-01-01 to 06-30-01	750	24.05
07-01-01 to 09-30-01	539	17.28
10-01-01 to 12-31-01	496	15.90
01-01-02 to 03-31-02	627	20.10

Trend Analysis of WIA Placements

Mirroring the trend in WIA completions, the number of WIA placements has also steadily increased over the report period. The number of WIA placements reached an all-time low during the third quarter of 2001. The dramatic number of completions observed in Figure-2 likely drove the dramatic increase in placements during the following quarter. The number of WIA placements continues to increase more steadily than the number of WIA completions. However, both trends highlight the rising effectiveness of the Workforce Investment Act. Overall, Figure-3 demonstrates that based on the sheer number of placements, continued improvement in the implementation of the Workforce Investment Act in Tennessee has produced increasing employment opportunities.

Figure-3



From July 1, 2000 through March 31, 2002, there were 1,675 WIA students placed in employment the quarter immediately following completion of a certified training program. Roughly, 383 (or 22.87%) of these placements occurred during the third quarter of 2002. Table-2 presents the frequency distribution for the 3,119 WIA Completions during the seven quarters of the report.

Table-2 – Statewide WIA Placements

Period	Number of Placements	Percent of Total Placements
07-01-00 to 09-30-00	136	8.12
10-01-00 to 12-31-00	109	6.51
01-01-01 to 03-31-01	84	5.01
04-01-01 to 06-30-01	299	17.85
07-01-01 to 09-30-01	349	20.84
10-01-01 to 12-31-01	315	18.81
01-01-02 to 03-31-02	383	22.87

Trend Analysis of WIA Placements Relative to WIA Completions

Figures 2 and 3 considered the raw number of WIA students who completed certified training programs and were subsequently placed in employment the quarter immediately following completion. Figure 4 describes the placement rate of WIA students across time considering the number of completions. The pattern depicted in Figure-4 illustrates a reduction in the placement rate for WIA students during the first year of implementation for the Workforce Investment Act. The placement rate increased significantly in the fourth quarter of 2001 and has remained above 60% since that time. Figures 2 and 3 indicated that both the raw number of WIA completions and placements are currently on the increase, while Figure-4 shows that the placement rate has remained relatively stable at 60 percent. The discrepancy in the patterns observed in Figures 2, 3, and 4 suggests that the rate of growth in the number of WIA completers surpasses the rate of growth in the number of WIA placements.

Figure-4

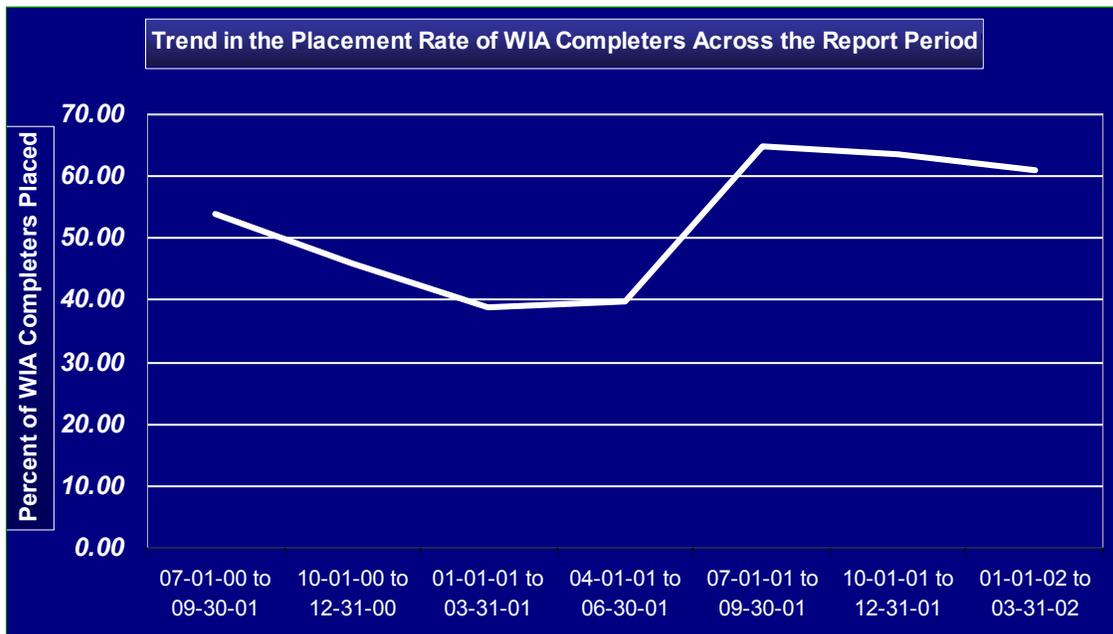


Table-3 presents the actual placement rates for WIA completers during the seven quarters covered in the report.

Table-3 – Statewide Placements Relative to the Number of Completions

Period	Completions	Placements	Placement Rate
07-01-00 to 09-30-00	252	136	53.97
10-01-00 to 12-31-00	238	109	45.80
01-01-01 to 03-31-01	217	84	38.71
04-01-01 to 06-30-01	750	299	39.87
07-01-01 to 09-30-01	539	349	64.75
10-01-01 to 12-31-01	496	315	63.51
01-01-02 to 03-31-02	627	383	61.08

Breakdown of WIA Completions and Placements by Major Program Category

From July 1, 2000 through March 31, 2002, WIA students completed nearly 200 different certified training programs. For descriptive purposes these programs were grouped into 11 major categories and one inclusive “other” category. The major categories and the individual programs comprised within each category are presented below using the individual program names submitted by each certified training provider.

Major Category: **Administrative Assistant**

Individual program names reflected underneath the category “Administrative Assistant”:

- ADMINISTRATIVE ASSISTANT
- CLERICAL SKILLS TRAINING
- GENERAL OFFICE CLERK
- LEGAL SECRETARY
- MEDICAL OFFICE ASSISTANT
- OFFICE ADMINISTRATION
- OFFICE SYSTEM ADMINISTRATION
- OFFICE SYSTEM TECHNOLOGY
- OFFICE SYSTEMS ADMINISTRATION
- RECEPTIONIST

Major Category: **Business Technology and Management**

Individual program names reflected underneath the category “Business Technology and Management”:

- 10 KEY/FINANCE BASIC BUSINESS SKILLS
- ACCOUNTING
- BUSINESS ADMINISTRATION
- BUSINESS MANAGEMENT
- BUSINESS RELATED TECHNOLOGY
- BUSINESS SYSTEMS TECHNOLOGY
- ECONOMICS
- HOTEL MANAGEMENT
- MANAGEMENT TECHNOLOGY
- SMALL BUSINESS
- SUPERVISORY MANAGEMENT

Major Category: **Commercial Truck Driving**

Individual program names reflected underneath the category “Commercial Truck Driving”:

- COMMERCIAL TRUCK DRIVING

Major Category: **Computer Skills and Operation**

Program names reflected underneath the category “Computer Skills and Operation”:

- A+ CERTIFICATION
- APPLICATION COURSES
- BUSINESS COMPUTER APPLICATION
- CERTIFIED NOVELL ADMINISTRATOR
- CERTIFIED TECHNICIAN PROGRAM
- CISCO CERTIFIED NETWORK ASSOCIATE
- COMP TIA A+
- COMP TIA NETWORK+
- COMPUTER ACCOUNTING
- COMPUTER AIDED DESIGN
- COMPUTER AND CLERICAL TRAINING
- COMPUTER APPLICATIONS
- COMPUTER BUSINESS
- COMPUTER COURSE
- COMPUTER ELECTRONICS
- COMPUTER FUNDAMENTALS
- COMPUTER INFORMATION SYSTEMS
- COMPUTER OFFICE ESSENTIALS
- COMPUTER OPERATIONS TECHNOLOGY
- COMPUTER PROGRAMMING
- COMPUTER REPAIR
- COMPUTER SCIENCE TECHNOLOGY
- COMPUTER SERVICE TRAINING
- COMPUTER SKILLS TRAINING
- COMPUTER TECHNICIAN SUPPORT
- COMPUTER TECHNOLOGY
- COMPUTER WIZARD
- DRAFTING CAD TECHNOLOGY
- ENTRÉE TICKET
- EXCEL
- GRAPHIC ART
- INDUSTRIAL APPLICATIONS IN COMPUTER SCIENCE
- INFORMATION SYSTEMS TECHNOLOGY
- INTERMEDIATE COMPUTER
- INTRODUCTION TO COMPUTERS
- MICRO-COMPUTER INFORMATION SYSTEMS
- MICROSOFT BEGINNING WORD
- MICROSOFT CERTIFICATION
- MICROSOFT CERTIFIED PROFESSIONAL
- MICROSOFT CERTIFIED SOLUTIONS DEVELOPER
- MICROSOFT CERTIFIED SYSTEMS ENGINEER
- MICROSOFT INTERMEDIATE WORD
- MICROSOFT OFFICE FUNDAMENTALS
- MICROSOFT OFFICE USER SPECIALIST
- MICROSOFT VB 6 DESKTOP

- MICROSOFT WINDOWS 98
- MICROSOFT WORD
- NETWORK+
- NETWORKING ESSENTIALS
- NHIPP
- PC ENTREE PLUS
- PC HORIZONS CLUB
- PC SPECIALIST
- POWER POINT
- WEBMASTER CERTIFICATION
- WORD PROCESSING

Major Category: **Educational Studies**

Individual program names reflected underneath the category “Educational Studies”:

- EARLY CHILDHOOD EDUCATION
- EDUCATION
- HOME TEACHER
- PHYSICAL EDUCATION
- PRE SCHOOL TEACHER
- SPECIAL EDUCATION
- TEACHER CERTIFICATION

Major Category: **Electronics Technology and Repair**

Individual program names reflected underneath the category “Electronics Technology and Repair”:

- CIRCUIT BREAKER
- ELECTRICAL TECHNOLOGY
- ELECTRONICS TECHNOLOGY
- HEATING, VENTILATION, AIR CONDITIONING AND REFRIGERATION
- INDUSTRIAL ELECTRONICS
- RADIO REPAIR

Major Category: **Health Care Technician**

Individual program names reflected underneath the category “Health Care Technician”:

- CARDIOVASCULAR TECHNOLOGY
- DENTAL ASSISTING
- DIAGNOSTIC MEDICAL SONOGRAM
- EKG TECHNICIAN
- EMERGENCY MEDICAL TECHNICIAN
- HEALTH CARE ADMINISTRATION AND PLANNING
- HEALTH INFORMATION MANAGEMENT
- HEALTH INFORMATION TECHNOLOGY

- HOSPITAL UNIT CLERK
- MEDICAL ASSISTING
- MESSAGE THERAPY
- NURSING ASSISTANT
- OCCUPATIONAL THERAPY
- OPTICIANRY
- PATIENT CARE ASSISTANT
- PHARMACY TECHNICIAN
- PHLEBOTOMY
- PHYSICAL THERAPY
- PRACTICAL NURSING
- PRE-NURSING
- PRE-PHARMACY
- PRE-VETINARIAN
- RADIOLOGIC TECHNOLOGY
- REGISTERED NURSING
- RESPIRATORY CARE TECHNOLOGY
- SPEECH PATHOLOGY AND AUDIOLOGY
- SPEECH THERAPY
- SURGICAL TECHNICIAN

Major Category: **Industrial Technology and Maintenance**

Individual program names reflected underneath the category “Industrial Technology and Maintenance”:

- HEAVY EQUIPMENT
- INDUSTRIAL MAINTENANCE
- INDUSTRIAL SKILLS ENHANCEMENT SERIES
- MACHINE TOOL TECHNOLOGY
- WELDING, BRAZING, AND SOLDERING

Major Category: **Legal Studies**

Individual program names reflected underneath the category “Legal Studies”:

- BASIC POLICE TRAINING
- CRIMINAL JUSTICE
- JUSTICE SERVICES
- LEGAL ASSISTING
- PARALEGAL STUDIES

Major Category: **Mechanical Studies**

Individual program names reflected underneath the category “Mechanical Studies”:

- AUTO BODY REPAIR
- AUTOMOTIVE TECHNOLOGY

- AVIATION MAINTENANCE TECHNICIAN
- DIESEL ENGINE MECHANICS
- MECHANICAL TECHNOLOGY

Major Category: **Medical Technology**

Individual program names reflected underneath the category “Medical Technology”:

- CODING SPECIALIST
- MEDICAL BILLING
- MEDICAL CODING
- MEDICAL OFFICE TECHNOLOGY
- MEDICAL TERMINOLOGY
- MEDICAL TRANSCRIPTION
- MEDICAL VOUCHER

Major Category: **Other**

Individual program names reflected underneath the category “Other”:

- ADVERTISING ARTS
- AEROSPACE
- AGRICULTURE
- ARCHITECTURAL ENGINEERING
- ARTS AND SCIENCES
- BARBERING
- BIOLOGY
- BUILDING TECHNOLOGY
- CHEMISTRY
- CHILD DEVELOPMENT ASSOCIATE
- COMMUNICATIONS AND INFORMATION TECHNOLOGY
- COSMETOLOGY
- COUNSELOR
- CRAFT SKILLS
- CULINARY ARTS
- DATA ENTRY
- DESIGN TECHNICIAN
- ENGINEERING
- ENGLISH
- ENVIRONMENTAL SERVICES
- FAMILY AND CONSUMER SCIENCES
- FOOD SERVICES
- GENERAL METALS
- GENERAL STUDIES
- GENERAL TECHNOLOGY
- GENERAL TRANSFER
- GEOGRAPHIC INFORMATION SYSTEMS TECHNOLOGY

- HISTORY
- HUMAN SERVICES SPECIALIST
- ICD-9 CODING
- INTERDISCIPLINARY STUDIES
- JOB READINESS BUSINESS SKILLS MODULE I
- LANDSCAPE DESIGN
- LOGISTICS
- MASONRY
- MATH
- MCT
- MILLWRIGHT
- MIS
- MOT
- MT
- MUSIC
- POLITICAL SCIENCE
- PRODUCTION HORTICULTURE
- PROGRAMMER
- PSYCHOLOGY
- PUBLIC SAFETY: FIRE PROTECTION
- RIE
- SELF-PACED APPLICATIONS FOR COMPUTER ENVIRONMENT
- SOCIAL SCIENCE
- SOCIAL WORK
- SOCIOLOGY
- TECHNOLOGY FOUNDATIONS
- UNIVERSITY STUDIES
- WORKFORCE PREPAREDNESS

Using the major categories detailed above, Table-4 presents the frequency distribution of WIA program completers and placers by major program category.

Table-4 – Statewide Completions and Placements by Major Program Category

Major Program Category	Completions	Placements	Placement Rate
HEALTH CARE TECHNICIAN	756	532	70.37
COMPUTER SKILLS AND OPERATION	752	319	42.42
BUSINESS TECHNOLOGY AND MANAGEMENT	395	231	58.48
COMMERCIAL TRUCK DRIVING	503	220	43.74
ADMINISTRATIVE ASSISTANT	141	93	65.96
OTHER	170	70	41.18
INDUSTRIAL TECHNOLOGY AND MAINTANENCE	107	64	59.81
ELETRONICS TECHNOLOGY AND REPAIR	123	60	48.78
MEDICAL TECHNOLOGY	71	38	53.52
MECHANICAL STUDIES	61	28	45.90
LEGAL STUDIES	20	13	65.00
EDUCATIONAL STUDIES	20	7	35.00

Nearly 50 percent of the 3,119 WIA completions were from the major program categories Health Care Technician and Computer Skills and Operation. These two categories along with Commercial Truck Driving and Business Technology and Management accounted for over 75 percent of WIA completions between July 1, 2000 and March 31, 2002. These same four major categories accounted for roughly 78 percent of the WIA students placed in employment the quarter following completion. Furthermore, the category Health Care Technician accounted for a significant number of placements, especially relative to the number of completions from this category. While Health Care Technicians accounted for 24.24 percent of WIA completers, they accounted for 31.76 percent of WIA placements. A greater percentage of those from the category Health Care Technician recorded wage amounts immediately following completion than any other major category.

Detailed Quarterly Wage Summary for the Top Program Placements

Salary information obtained through Unemployment Insurance Wage Records from the *Tennessee Department of Labor and Workforce Development* allowed for comparisons of the average placement wage by program. Table-5 presents a detailed wage summary for all individual certified training programs with five or more placements during the report period. There were 49 individual programs with five or more WIA placements. Table-5 includes the number of placements for each program, the minimum, maximum, average, and median quarterly salaries, 25th percentile, and 75th percentile. The discussion below provides a brief definition of each statistical factor. The elaborate statistical summary presents a more accurate depiction of the average quarterly salary by program, especially given that salary distributions are profoundly sensitive to extreme values.

Minimum Salary: The lowest individual salary amount obtained among all WIA students within a particular certified training program during the quarter following completion

Maximum Salary: The highest individual salary amount obtained among all WIA students within a particular certified training program during the quarter following completion

Average Salary: The average salary for all WIA students within a particular certified training program during the quarter following completion

Median Salary: The salary amount at which exactly half of the WIA students reported quarterly salaries above and below this value

25th Percentile: The salary amount at which 25 percent of the recorded quarterly salaries fell below

75th Percentile: The salary amount at which 75 percent of the recorded quarterly salaries fell below

Interpretive Example:

There were 327 WIA completions in practical nursing programs that resulted in placements the quarter immediately following training. The quarterly salary amounts among the 327 placers ranged from a low of \$60.52 to a high of \$28,278.36. The average quarterly salary amount for the 327 placers was \$5,492.78. Approximately, 50 percent (or 163) of the practical nurses placed earned more than \$4,267.12, and 50 percent earned less. Likewise, 25 percent of practical nurses earned less than \$2,578.30, while 75 percent earned less than \$6,674.31.

Detailed Quarterly Wage Summary by Major Program Category

Given the substantive similarities between many of the individual programs, the report also provides a detailed wage summary by major program category. The major categories reflect the same individual programs detailed on pages 12-22 of the current report. Table-6 presents the detailed wage summary by major program category.

Wage Cautions

1. When comparing the wage amounts the reader should bare in mind the nature of the wage process. WIA representatives from the *Tennessee Higher Education Commission* submitted social security numbers for WIA completers to the *Tennessee Department of Labor and Workforce Development* to obtain Unemployment Insurance Wage Records. The wage request documents the wage amounts for a span of five quarters, and each quarter is approximately 90 days long. Therefore, if during the quarter immediately following completion of certified training program an individual works the last few days of the quarter, they are counted as a placement but their wage amount is likely low. In contrast, if an individual works to full 90 days of the quarter following completion, their wage amount will be significantly higher. The reader should bare this in mind when comparing the minimum and maximum salary values.
2. Individuals can have multiple wages reported for the quarter immediately following completion. The Unemployment Insurance Wage Records reports all wages for a given quarter. For those individuals with multiple wages, i.e. working two jobs, their income values have been aggregated to one wage for the quarter. Consequently, a relatively high placement wage for a minor program certification may reflect multiple income sources.
3. Given the potential for individuals to complete WIA certified programs while continuing to work, it is possible for students well established in their occupations to have a reported wage both during and after their program completion. Therefore, it is likely that a relatively placement wage merely reflects an individual's pre-program quarterly wage.
4. The wages reported are quarterly wage totals. Individuals should not attempt to ascertain hourly wage rates or annual salary estimates based on the reported values. The quarterly salary amounts obtained from Unemployment Insurance Wage Records are cumulative totals, which cannot be disaggregated to specific pay rates per unit of time. In which case, one cannot determine if the recorded amount reflects, 5 hours of work, 10 days of work or even 90 days of work. The inability to determine the pay rate per some unit of time prohibits disaggregation of the quarterly wage amount.

Key Findings from the Individual Program Wage Summary

- Practical Nursing programs had the highest number of placements the quarter immediately following completion.
- The minimum salary reported was \$28.45 for Commercial Truck Driving.
- The maximum salary reported was \$28,278.36 for Practical Nursing.
- Those in Industrial Electronics obtained the highest average salary: on average, those in Industrial Electronics earned \$8,832.02 the quarter following completion.
- Those in Network+ Certification programs obtained the highest median salary: 50 percent of those in Network+ earned less than \$9,310.08, and 50 percent earned more.
- Those in Medical Office Technology obtained the lowest 25th percentile salary: 25 percent of those in Medical Office Technology programs earned less than \$475.20 during the quarter following completion. In comparison, those in Microsoft Certified Solutions Developer programs obtained the maximum 25th percentile salary, where 25 percent of WIA completers earned less than \$6,299.98.
- Those in Human Services Specialist obtained the lowest 75th percentile salary: 75 percent of those in Human Services Specialist programs earned less than \$2,036.41 during the quarter following completion. In comparison, those in Industrial Electronics obtained the maximum 75th percentile salary, where 75 percent of WIA completers earned less than \$13,501.76.

Table-5: Detailed Quarterly Wage Summary by Individual Programs

Program Name	Placements	Minimum Salary	Maximum Salary	Average Salary	Median Salary	25th Percentile	75th Percentile
PRACTICAL NURSING	327	\$60.52	\$28,278.36	\$5,492.78	\$4,267.12	\$2,578.30	\$6,674.31
COMMERCIAL TRUCK DRIVING	220	\$28.45	\$14,262.83	\$3,928.05	\$3,641.85	\$1,862.33	\$5,557.82
BUSINESS SYSTEMS TECHNOLOGY	171	\$126.88	\$21,518.92	\$4,382.88	\$3,659.85	\$1,959.82	\$5,269.23
NURSING ASSISTANT	75	\$42.00	\$11,903.98	\$4,225.79	\$3,810.01	\$1,700.66	\$6,309.87
COMPUTER OPERATIONS TECHNOLOGY	59	\$76.00	\$22,615.32	\$3,998.10	\$3,180.88	\$1,425.00	\$5,231.24
A+ CERTIFICATION	37	\$420.25	\$16,603.49	\$6,003.26	\$5,607.46	\$2,261.72	\$9,179.29
HEATING, VENTILATION, AIR CONDITIONING & REFRIGERATION	30	\$195.28	\$23,355.24	\$5,990.48	\$4,170.30	\$875.63	\$8,596.70
COMPUTER SKILLS TRAINING	29	\$33.49	\$12,499.98	\$3,416.99	\$3,052.50	\$636.10	\$5,444.85
DRAFTING CAD TECHNOLOGY	29	\$36.05	\$12,220.00	\$4,080.84	\$3,212.88	\$1,116.47	\$6,411.07
INDUSTRIAL MAINTENANCE	29	\$332.50	\$25,437.24	\$6,867.36	\$4,656.73	\$1,522.58	\$8,326.50
COMPUTER TECHNOLOGY	24	\$172.06	\$10,216.55	\$3,560.85	\$2,682.64	\$1,715.27	\$4,227.54
ADMINISTRATIVE ASSISTANT	23	\$497.26	\$8,824.38	\$3,906.01	\$3,606.99	\$2,910.32	\$4,799.64
MEDICAL OFFICE ASSISTANT	23	\$220.00	\$18,233.16	\$5,704.17	\$4,417.90	\$2,390.65	\$7,530.75
MEDICAL ASSISTING	22	\$110.69	\$6,512.45	\$3,444.54	\$3,862.57	\$2,270.32	\$4,656.25
COMPUTER INFORMATION SYSTEMS	19	\$75.00	\$7,041.09	\$2,944.28	\$2,834.40	\$735.00	\$5,518.52
OFFICE ADMINISTRATION	19	\$48.00	\$8,489.80	\$3,548.16	\$3,714.50	\$2,383.38	\$4,356.25
BUSINESS MANAGEMENT	18	\$728.00	\$14,637.31	\$5,173.25	\$4,499.57	\$2,941.76	\$6,700.72
MACHINE TOOL TECHNOLOGY	18	\$202.56	\$20,412.00	\$8,569.39	\$7,718.96	\$4,400.12	\$12,956.14
ACCOUNTING	17	\$215.68	\$6,435.00	\$3,042.99	\$3,137.70	\$1,161.42	\$4,621.07
PATIENT CARE ASSISTANT	17	\$369.00	\$3,532.98	\$2,395.08	\$2,931.57	\$1,222.58	\$3,248.27

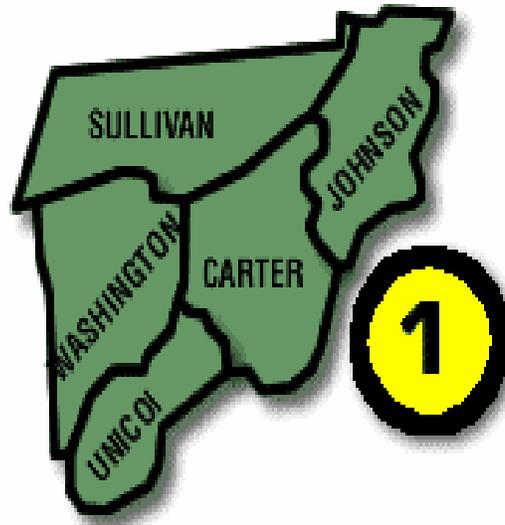
Program Name	Placements	Minimum Salary	Maximum Salary	Average Salary	Median Salary	25th Percentile	75th Percentile
BUSINESS ADMINISTRATION	16	\$120.00	\$17,589.34	\$5,659.34	\$4,440.92	\$2,418.79	\$6,966.65
SURGICAL TECHNICIAN	16	\$48.00	\$10,743.24	\$4,256.17	\$4,409.96	\$2,011.96	\$6,037.22
WELDING, BRAZING, AND SOLDERING	15	\$69.00	\$19,981.18	\$6,861.26	\$4,797.25	\$645.36	\$10,821.70
AUTOMOTIVE TECHNOLOGY	12	\$195.85	\$19,981.88	\$5,508.04	\$4,723.92	\$3,287.12	\$5,711.42
DENTAL ASSISTING	12	\$606.55	\$6,013.59	\$3,531.22	\$4,094.00	\$1,994.01	\$4,286.13
MEDICAL CODING	12	\$1,918.25	\$7,191.75	\$4,284.73	\$3,942.63	\$2,790.00	\$5,916.54
OFFICE SYSTEM TECHNOLOGY	12	\$750.00	\$8,393.72	\$3,599.14	\$3,980.91	\$1,972.54	\$4,325.15
ELECTRONICS TECHNOLOGY	11	\$307.91	\$16,272.00	\$7,771.42	\$7,662.99	\$3,587.64	\$9,930.00
MEDICAL BILLING	11	\$600.51	\$6,171.05	\$2,621.30	\$1,632.96	\$948.52	\$4,658.40
NETWORK+	11	\$2,730.00	\$10,625.01	\$7,753.76	\$9,310.08	\$5,628.00	\$10,000.90
PHYSICAL THERAPY	11	\$266.50	\$6,991.84	\$4,992.77	\$5,540.91	\$3,517.40	\$6,426.15
REGISTERED NURSING	11	\$1,630.13	\$8,163.58	\$5,922.48	\$6,000.67	\$5,238.84	\$7,832.54
COMPUTER AND CLERICAL TRAINING	9	\$648.00	\$4,676.62	\$2,587.47	\$2,579.38	\$1,464.71	\$3,617.29
INDUSTRIAL ELECTRONICS	9	\$3,713.74	\$15,984.00	\$8,832.02	\$7,204.60	\$4,513.80	\$13,501.76
GENERAL OFFICE CLERK	8	\$1,598.17	\$4,489.47	\$2,541.42	\$1,986.37	\$1,830.82	\$3,356.44
INTRODUCTION TO COMPUTERS	8	\$310.04	\$4,648.80	\$1,908.06	\$1,247.25	\$505.58	\$3,642.60
RESPIRATORY CARE TECHNOLOGY	8	\$3,139.84	\$9,500.28	\$6,660.35	\$6,711.51	\$4,512.99	\$8,803.75
AUTO BODY REPAIR	7	\$465.48	\$8,703.20	\$3,143.01	\$2,523.65	\$564.60	\$4,184.51
COMPUTER SCIENCE TECHNOLOGY	7	\$476.31	\$6,448.99	\$2,850.79	\$1,968.76	\$639.58	\$4,540.00
HUMAN SERVICES SPECIALIST	7	\$471.04	\$5,036.00	\$1,755.11	\$1,546.07	\$518.75	\$2,036.41
MICROSOFT CERTIFIED SOLUTIONS DEVELOPER	7	\$672.00	\$14,807.73	\$8,286.76	\$7,762.34	\$6,299.98	\$11,435.00

Program Name	Placements	Minimum Salary	Maximum Salary	Average Salary	Median Salary	25th Percentile	75th Percentile
ARTS AND SCIENCES	6	\$918.75	\$9,089.79	\$4,220.55	\$3,202.08	\$1,603.98	\$7,581.11
RADIOLOGIC TECHNOLOGY	6	\$6,133.51	\$8,812.81	\$7,388.71	\$7,385.90	\$6,254.39	\$8,442.81
COMPUTER ELECTRONICS	5	\$2,551.68	\$8,449.70	\$3,984.92	\$2,986.21	\$2,684.34	\$5,784.85
COMPUTER PROGRAMMING	5	\$1,456.00	\$10,230.78	\$5,613.69	\$5,382.45	\$1,770.13	\$9,572.87
ELECTRICAL TECHNOLOGY	5	\$2,387.70	\$8,977.28	\$5,452.34	\$6,122.72	\$2,609.85	\$7,959.64
INTERMEDIATE COMPUTER	5	\$1,146.92	\$4,409.59	\$2,361.54	\$2,054.50	\$1,274.08	\$3,602.53
MEDICAL OFFICE TECHNOLOGY	5	\$270.00	\$4,448.22	\$1,782.14	\$1,442.45	\$475.20	\$3,258.92
PC HORIZONS CLUB	5	\$1,335.90	\$7,254.59	\$3,732.43	\$3,371.32	\$1,936.40	\$5,709.01

Table-6: Detailed Quarterly Wage Summary by Major Program Categories

Program Name	<i>Placements</i>	Minimum Salary	Maximum Salary	Average Salary	Median Salary	25th Percentile	75th Percentile
HEALTH CARE TECHNICIAN	532	\$42.00	\$28,278.36	\$5,054.34	\$4,135.19	\$2,406.49	\$6,486.30
COMPUTER SKILLS AND OPERATION	319	\$33.49	\$22,615.32	\$4,165.44	\$3,136.00	\$1,519.32	\$5,993.64
BUSINESS TECHNOLOGY AND MANAGEMENT	231	\$120.00	\$21,518.92	\$4,395.26	\$3,680.00	\$2,009.63	\$5,310.38
COMMERCIAL TRUCK DRIVING	220	\$28.45	\$14,262.83	\$3,928.05	\$3,641.85	\$1,862.33	\$5,557.82
ADMINISTRATIVE ASSISTANT	93	\$48.00	\$18,233.16	\$4,055.24	\$3,765.16	\$2,192.55	\$4,767.43
OTHER	70	\$159.79	\$14,678.16	\$4,083.34	\$3,544.32	\$1,293.51	\$6,362.52
INDUSTRIAL TECHNOLOGY AND MAINTANENCE	64	\$69.00	\$25,437.24	\$7,199.11	\$5,069.40	\$1,739.86	\$9,493.03
ELETRONICS TECHNOLOGY AND REPAIR	60	\$38.00	\$25,534.96	\$6,746.39	\$4,702.29	\$3,051.30	\$9,404.57
MEDICAL TECHNOLOGY	38	\$270.00	\$7,191.75	\$3,490.87	\$3,635.12	\$1,616.53	\$4,944.03
MECHANICAL STUDIES	28	\$40.60	\$19,981.88	\$5,041.51	\$4,028.91	\$2,241.91	\$5,741.74
LEGAL STUDIES	13	\$134.97	\$9,150.00	\$4,383.48	\$4,875.00	\$2,027.48	\$6,154.71
EDUCATIONAL STUDIES	7	\$88.00	\$4,352.28	\$2,259.15	\$2,221.50	\$575.64	\$4,095.00

Local Workforce Investment Area 1



- **General Descriptive Statistics**
- **Trend Analysis in WIA Placements Relative to WIA Completions**
- **Detailed Wage Summary for the Top Program Placements**
- **Area Average Performance Measures versus the State Averages**
- **Individual Provider Reports**

General Descriptive Statistics

Local Workforce Investment Area 1 has seven certified training providers included in the current report. These seven providers offer 43 different certified training programs. From July 1, 2000 through March 31, 2002, 153 WIA students completed certified programs from LWIA 1. Of the 153 program completers, 80 had wage amounts reported for the quarter immediately following completion. Table-7 below presents the frequency distribution for both completions and placements for LWIA 1 across the report period. There were no reported program completers for LWIA 1 from 10-01-00 through 12-31-01. Roughly, 27.45 percent of all completers for LWIA 1 finished during the first quarter of 2001. The raw number of placements for LWIA 1 was highest during the first quarter of 2001.

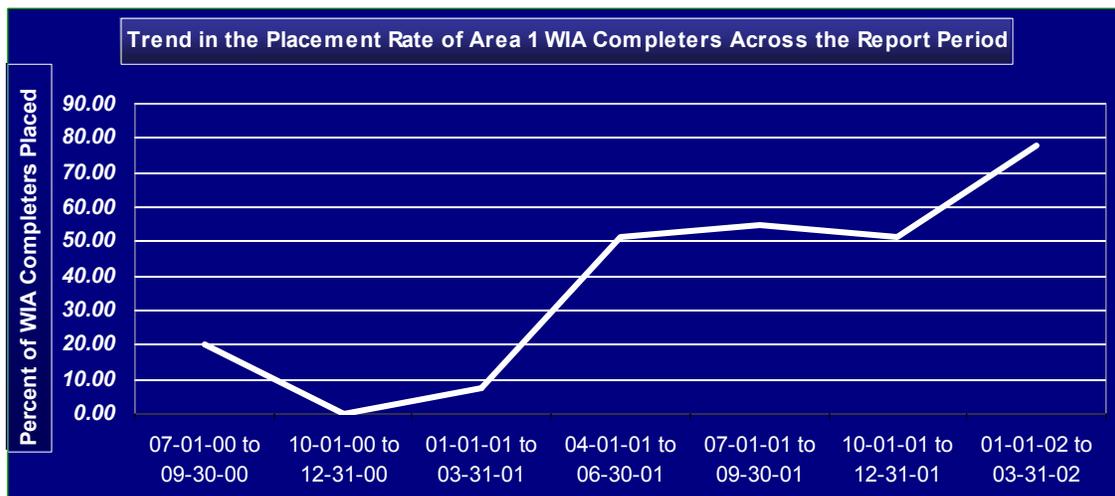
Table-7 – LWIA 1 General Descriptive Statistics on Completions and Placements

Report Date	Number of Completers	Percent of Total Completers	Number of Placers	Percent of Total Placers	Placement Rate
07-01-00 to 09-30-00	5	3.27	1	1.25	20.00
10-01-00 to 12-31-00	0	0	0	0	
01-01-01 to 03-31-01	13	8.50	1	1.25	7.69
04-01-01 to 06-30-01	31	20.26	16	20.00	51.61
07-01-01 to 09-30-01	42	27.45	23	28.75	54.76
10-01-01 to 12-31-01	35	22.88	18	22.50	51.43
01-01-02 to 03-31-02	27	17.65	21	26.25	77.78
Total Report Period	153	100.00	80	100.00	52.29

Trend Analysis of WIA Placements Relative to Completions

The percentage of WIA completers with wages reported the quarter immediately following completion in LWIA 1 has increased steadily since the second quarter of 2000. The placement rate for the last quarter of the report was significantly higher than in previous quarters (77.78%). The overall placement rate for LWIA 1 was 52.29 percent. Figure-5 graphically illustrates the relationship between program completions and job placement for LWIA 1.

Figure-5 – LWIA 1 Trends in WIA Completions Relative to WIA Placements



Detailed Quarterly Wage Summary

Using Unemployment Insurance Wage Records, the report includes a detailed wage assessment for all certified programs in LWIA 1 with five or more placements (5). For reasons of student confidentiality, programs with less than five students were not included in the wage summary, and the placement number for the programs reported in Table-8 have been intentionally omitted. When examining the wage summary please refer to the definitions presented on page 30 of the current report, and keep in mind the wage cautions expressed on page 31.

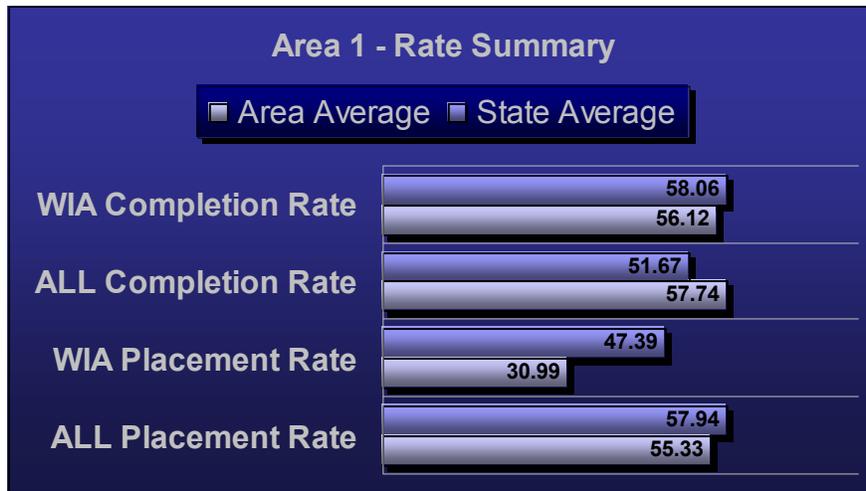
Table-8 – LWIA 1 Detailed Quarterly Wage Summary for Top Program Placements

Program Name	Minimum Salary	Maximum Salary	Average Salary	Median Salary	25 th	75 th
PRACTICAL NURSING	\$481.00	\$6,089.22	\$2,829.95	\$3,007.14	\$1,535.86	\$3,956.82
BUSINESS MANAGEMENT	\$728.00	\$14,637.31	\$6,863.28	\$6,497.88	\$3,521.76	\$10,355.75
OFFICE ADMINISTRATION	\$1,980.00	\$5,377.00	\$3,458.57	\$3,381.24	\$2,282.54	\$4,530.68
COMPUTER OPERATIONS TECHNOLOGY	\$1,007.13	\$4,192.44	\$2,670.35	\$2,463.84	\$1,371.54	\$4,072.42
OFFICE SYSTEM TECHNOLOGY	\$750.00	\$4,297.50	\$3,182.88	\$3,923.76	\$1,767.56	\$4,227.75

LWIA 1 Average Performance Measures versus the State Averages

Figure-6 presented below compares the statewide average on the four WIA performance measures for all certified training providers, against the average performance measures for those providers specifically located in LWIA 1.

Figure-6 – LWIA 1 Average Performance measures versus the State Averages



As indicated by Figure-6, collectively the providers in LWIA 1 are slightly above the state average on the ALL of student completion rates, but significantly below the state average on WIA placement rates.

BAILEY COMPUTING TECHNOLOGIES, INC.				
Program Name (s)	WIA Students		ALL of Students	
	Completion	Placement	Completion	Placement
A+ CERTIFICATION	100.00	0.00	100.00	2.17
CISCO CERTIFIED NETWORK ASSOCIATE	100.00	0.00	100.00	0.00
MICROSOFT CERTIFIED SYSTEMS ENGINEER	100.00	0.00	100.00	0.00
NETWORK+ CERTIFICATION	100.00	0.00	100.00	0.00
PROVIDER SUMMARY				
Total Average Provider Rates	100.00	0.00	100.00	0.54
Program (s) in Danger of Removal	➤ NONE			

BRISTOL TENNESSEE L.P.N. PROGRAM / ADULT EDUCATION				
Program Name (s)	WIA Students		ALL of Students	
	Completion	Placement	Completion	Placement
PRACTICAL NURSING	ID	53.57	87.76	37.21
PROVIDER SUMMARY				
Total Average Provider Rates	ID	53.57	87.76	37.21
Program (s) in Danger of Removal	➤ NONE			

KINGSPORT ADULT EDUCATION				
Program Name (s)	WIA Students		ALL of Students	
	Completion	Placement	Completion	Placement
PHLEBOTOMY TECHNICIAN	50.00	100.00	NP	NP
PROVIDER SUMMARY				
Total Average Provider Rates	50.00	100.00	NP	NP
Program (s) in Danger of Removal	➤ NONE			

NEW HORIZON COMPUTER LEARNING CENTER - KINGSPORT				
Program Name (s)	WIA Students		ALL of Students	
	Completion	Placement	Completion	Placement
A+ CERTIFICATION	87.50	42.86	NP	NP
CISCO CERTIFIED NETWORK ASSOCIATE	100.00	0.00	NP	NP
MICROSOFT CERTIFIED SOLUTIONS DEVELOPER	100.00	0.00	100.00	75.00
MICROSOFT CERTIFIED SYSTEMS ENGINEER	60.00	33.33	57.89	0.00
NETWORK+ CERTIFICATION	100.00	0.00	NP	NP
PC HORIZON CLUB	15.38	50.00	NP	NP
WEBMASTER CERTIFICATION CLUB	NA	NA	NP	NP
PROVIDER SUMMARY				
Total Average Provider Rates	77.15	21.03	78.95	37.50
Program (s) in Danger of Removal	➤ PC HORIZON CLUB			

NORTHEAST STATE TECHNICAL COMMUNITY COLLEGE				
Program Name (s)	WIA Students		ALL of Students	
	Completion	Placement	Completion	Placement
ACCOUNTING	ID	50.00	85.71	66.67
AUTOMOTIVE TECHNOLOGY	0.00	NC	43.75	57.14
BUSINESS MANAGEMENT	ID	53.85	38.71	60.71
CARDIOVASCULAR TECHNOLOGY	100.00	50.00	30.43	85.71
CHEMICAL TECHNOLOGY	0.00	NC	47.37	100.00
COMPUTER ENGINEERING TECHNOLOGY	0.00	NC	37.50	61.90
COMPUTER SCIENCE AND INFORMATION SYSTEMS	100.00	100.00	26.85	72.41
DRAFTING TECHNOLOGY	ID	100.00	58.11	76.74
EARLY CHILDHOOD EDUCATION	NA	NA	57.14	83.33
ELECTRICAL ENGINEERING TECHNOLOGY	0.00	NC	36.84	75.00
ELECTRONICS TECHNOLOGY	ID	50.00	32.14	44.44
INDUSTRIAL MAINTENANCE TECHNICIAN	0.00	NC	36.11	61.54
MANUFACTURING ENGINEERING TECHNOLOGY	NA	NA	33.33	75.00
MEDICAL ASSISTANT	0.00	NC	55.56	80.00
NETWORKING SPECIALIST	0.00	NC	0.00	NC
OFFICE ADMINISTRATION	ID	50.00	50.66	70.13
SURGICAL TECHNOLOGY	NA	NA	100.00	0.00
WELDING, BRAZING AND SOLDERING	ID	0.00	57.69	73.33
PROVIDER SUMMARY				
Total Average Provider Rates	22.22	56.73	45.99	67.30
Program (s) in Danger of Removal	➤ NETWORKING SPECIALIST			

SCIENCE HILL TECHNOLOGY CENTER - ADULT EDUCATION				
Program Name (s)	WIA Students		ALL of Students	
	Completion	Placement	Completion	Placement
ACCOUNTING	0.00	NC	NP	NP
MICROSOFT EXCEL	0.00	NC	NP	NP
WELDING, BRAZING AND SOLDERING	100.00	100.00	NP	NP
PROVIDER SUMMARY				
Total Average Provider Rates	33.33	100.00	NP	NP
Program (s) in Danger of Removal	➤ ACCOUNTING			
	➤ MICROSOFT EXCEL			

TENNESSEE TECHNOLOGY CENTER AT ELIZABETHTON				
Program Name (s)	WIA Students		ALL of Students	
	Completion	Placement	Completion	Placement
AUTOMOTIVE TECHNOLOGY	100.00	0.00	81.82	59.26
BUSINESS SYSTEMS TECHNOLOGY	39.13	33.33	55.14	71.19
COMPUTER OPERATIONS TECHNOLOGY	100.00	29.41	60.66	35.14
DIESEL ENGINE MECHANICS	100.00	0.00	88.89	50.00
ELECTRONICS TECHNOLOGY	25.00	0.00	74.58	38.64
HEATING, VENTILATION, AIR CONDITIONING AND REFRIGERATION	75.00	0.00	44.44	58.33
NURSING ASSISTANT	70.59	0.00	70.87	89.04
PRACTICAL NURSING	40.00	33.33	59.01	74.05
WELDING, BRAZING AND SOLDERING	33.33	0.00	69.84	36.36
PROVIDER SUMMARY				
Total Average Provider Rates	64.78	10.67	67.25	56.89
Program (s) in Danger of Removal	➤ NONE			

Local Workforce Investment Area 2



- **General Descriptive Statistics**
- **Trend Analysis in WIA Placements Relative to WIA Completions**
- **Detailed Wage Summary for the Top Program Placements**
- **Area Average Performance Measures versus the State Averages**
- **Individual Provider Reports**

General Descriptive Statistics

Local Workforce Investment Area 2 has five certified training providers included in the current report. These five providers offer 42 different certified training programs. From July 1, 2000 through March 31, 2002, 314 WIA students completed certified programs from LWIA 2. Of the 314 program completers, 154 had wage amounts reported for the quarter immediately following completion. Table-9 below presents the frequency distribution for both completions and placements for LWIA 2 across the report period. Roughly, 46.50 percent of all WIA completers for LWIA 2 finished their programs during the fourth quarter of 2001. The raw number of placements for LWIA 2 was also highest during the fourth quarter of 2001.

Table-9 – LWIA 2 General Descriptive Statistics on Completions and Placements

Report Date	Number of Completers	Percent of Total Completers	Number of Placers	Percent of Total Placers	Placement Rate
07-01-00 to 09-30-00	22	7.01	13	8.44	59.09
10-01-00 to 12-31-00	17	5.41	12	7.79	70.59
01-01-01 to 03-31-01	28	8.92	8	5.19	28.57
04-01-01 to 06-30-01	146	46.50	62	40.26	42.47
07-01-01 to 09-30-01	9	2.87	6	3.90	66.67
10-01-01 to 12-31-01	25	7.96	13	8.44	52.00
01-01-02 to 03-31-02	67	21.34	40	25.97	59.70
Total Report Period	314	100.00	154	100.00	49.04

Trend Analysis of WIA Placements Relative to Completions

The percentage of WIA completers with wages reported the quarter immediately following completion in LWIA 2 showed a rapid decline during the third quarter of 2001. The placement rate peaked during the fourth quarter of 2001, and indicates an increase in the placement rate as of the last quarter of the report. The placement rate for the last quarter of the report was significantly higher than in previous quarters (77.78%). The overall placement rate for LWIA 2 was 49.04 percent. Figure-7 graphically illustrates the relationship between program completions and job placement for LWIA 2.

Figure-7 – LWIA 2 Trends in WIA Completions Relative to WIA Placements



Detailed Quarterly Wage Summary

Using Unemployment Insurance Wage Records, the report includes a detailed wage assessment for all certified programs in LWIA 2 with five or more placements (7). For reasons of student confidentiality, programs with less than five students were not included in the wage summary, and the placement numbers for the programs reported in Table-10 have been intentionally omitted. When examining the wage summary please refer to the definitions presented on page 30 of the current report, and keep in mind the wage cautions expressed on page 31.

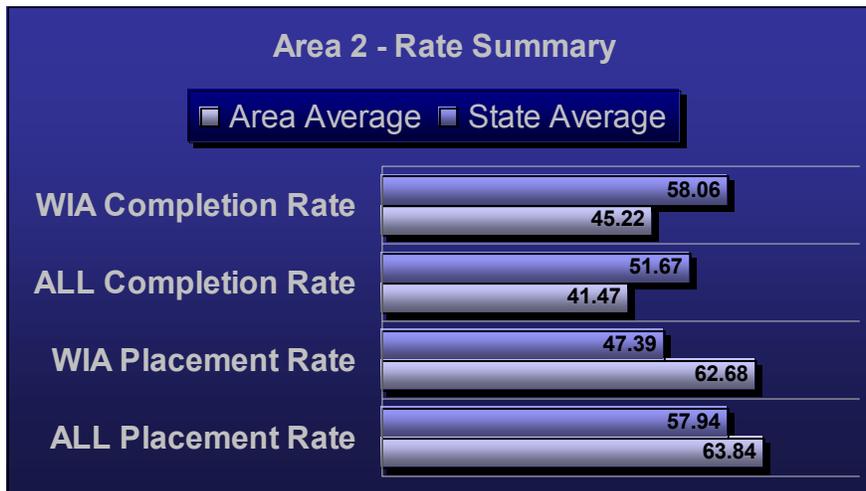
Table-10 – LWIA 2 Detailed Quarterly Wage Summary for Top Program Placements

Program Name	Minimum Salary	Maximum Salary	Average Salary	Median Salary	25 th Percentile	75 th Percentile
PRACTICAL NURSING	\$1,885.27	\$17,126.37	\$7,124.08	\$5,643.43	\$4,016.93	\$9,039.42
COMMERCIAL TRUCK DRIVING	\$252.00	\$10,937.34	\$4,371.47	\$3,411.00	\$1,888.53	\$6,260.77
HEATING, VENTILATION, AIR CONDITIONING AND REFRIGERATION	\$306.24	\$8,556.00	\$2,506.95	\$2,222.33	\$731.31	\$3,711.82
BUSINESS SYSTEMS TECHNOLOGY	\$340.20	\$7,647.22	\$3,101.51	\$3,451.04	\$1,114.75	\$3,665.57
COMPUTER SCIENCE TECHNOLOGY	\$476.31	\$6,448.99	\$2,701.03	\$1,968.76	\$557.95	\$5,210.25
MACHINE TOOL TECHNOLOGY	\$202.56	\$15,745.76	\$7,666.88	\$8,466.40	\$2,323.28	\$12,600.72
BUSINESS ADMINISTRATION	\$1,059.73	\$7,466.47	\$3,930.65	\$4,430.40	\$1,652.46	\$5,958.96

LWIA 2 Average Performance Measures versus the State Averages

Figure-8 compares the statewide average on the four WIA performance measures for all certified training providers, against the average performance measures for those providers specifically located in LWIA 2.

Figure-8 – LWIA 2 Average Performance Measures versus the State Averages



As indicated by Figure-8, collectively the providers in LWIA 2 are above the state average on the placement rates for both WIA and ALL of students, but significantly below the state average on both completion rates.

GREENEVILLE - GREENE COUNTY CENTER FOR TECHNOLOGY				
Program Name (s)	WIA Students		ALL of Students	
	Completion	Placement	Completion	Placement
BOOKKEEPING	16.67	100.00	NP	NP
COMPUTER REPAIR TECHNOLOGY	0.00	NC	NP	NP
INDUSTRIAL ELECTRONICS TECHNICIAN	0.00	NC	NP	NP
MACHINE TOOL TECHNOLOGY	0.00	NC	NP	NP
MICRO-COMPUTER INFORMATION SYSTEMS	27.78	40.00	NP	NP
MILLWRIGHT MAINTENANCE TECHNICIAN	0.00	NC	NP	NP
OFFICE TECHNOLOGY	23.53	37.50	NP	NP
PROVIDER SUMMARY				
Total Average Provider Rates	9.71	59.17	NP	NP
Program (s) in Danger of Removal	➤ COMPUTER REPAIR TECHNOLOGY			
	➤ INDUSTRIAL ELECTRONICS TECHNICIAN			
	➤ MACHINE TOOL TECHNOLOGY			
	➤ MICRO-COMPUTER INFORMATION SYSTEMS			
	➤ MILLWRIGHT MAINTENANCE TECHNICIAN			
	➤ OFFICE TECHNOLOGY			

TENNESSEE TECHNOLOGY CENTER AT MORRISTOWN				
Program Name (s)	WIA Students		ALL of Students	
	Completion	Placement	Completion	Placement
AUTOMOTIVE BODY REPAIR	50.00	0.00	5.38	20.00
AUTOMOTIVE TECHNOLOGY	NA	NA	24.07	46.15
BRICK, BLOCK AND STONEMASONRY	0.00	NC	13.79	50.00
BUSINESS SYSTEMS TECHNOLOGY	43.75	57.14	31.67	64.04
COMMERCIAL TRUCK DRIVING	100.00	35.29	67.82	45.76
COMPUTER OPERATIONS TECHNOLOGY	94.44	41.18	53.19	32.00
DRAFTING CAD TECHNOLOGY	37.50	66.67	17.50	71.43
ELECTRONICS TECHNOLOGY	100.00	83.33	35.86	75.00
GRAPHIC AND PRINTING COMMUNICATIONS	100.00	25.00	54.39	48.39
HEATING, VENTILATION, AIR CONDITIONING AND REFRIGERATION	100.00	100.00	36.59	73.33
INDUSTRIAL MACHINE MAINTENANCE AND REPAIR	50.00	100.00	48.15	76.15
MACHINE TOOL TECHNOLOGY	66.67	100.00	42.68	53.73
PRACTICAL NURSING	85.71	75.00	66.33	85.61
WELDING, BRAZING AND SOLDERING	100.00	100.00	17.15	63.41
PROVIDER SUMMARY				
Total Average Provider Rates	71.39	65.30	36.76	57.50
Program (s) in Danger of Removal	➤ BRICK, BLOCK AND STONEMASONRY			

TRANSPORT TRAINING GROUP				
Program Name (s)	WIA Students		ALL of Students	
	Completion	Placement	Completion	Placement
TRACTOR TRAILER DRIVER	98.99	16.33	96.08	20.41
PROVIDER SUMMARY				
Total Average Provider Rates	98.99	16.33	96.08	20.41
Program (s) in Danger of Removal	➤ NONE			

UNITED TRUCK DRIVING SCHOOL, INC.				
Program Name (s)	WIA Students		ALL of Students	
	Completion	Placement	Completion	Placement
COMMERCIAL TRUCK DRIVING	84.00	14.29	80.43	72.97
PROVIDER SUMMARY				
Total Average Provider Rates	84.00	14.29	80.43	72.97
Program (s) in Danger of Removal	➤ NONE			

WALTER STATE COMMUNITY COLLEGE				
Program Name (s)	WIA Students		ALL of Students	
	Completion	Placement	Completion	Placement
BASIC EMERGENCY MEDICAL TECHNICIAN	NA	NA	100.00	90.00
COMPUTER INFORMATION SYSTEMS TECHNOLOGY	3.33	100.00	19.72	57.14
CULINARY ARTS	37.50	0.00	ID	62.50
EARLY CHILDHOOD EDUCATION	40.00	16.67	36.92	50.00
EMERGENCY MEDICAL TECHNICIAN - PARAMEDIC	33.33	100.00	ID	100.00
GENERAL TECHNOLOGY	33.33	100.00	60.00	100.00
HEALTH INFORMATION TECHNOLOGY	0.00	NC	41.67	80.00
INDUSTRIAL MAINTENANCE TECHNICIAN	NA	NA	100.00	100.00
INDUSTRIAL TECHNOLOGY	40.00	50.00	31.82	53.57
LAW ENFORCEMENT	30.00	66.67	27.59	81.25
MEDICAL TRANSCRIPTION	14.29	100.00	ID	50.00
NURSING ASSISTANT	15.25	100.00	53.93	88.44
OFFICE ADMINISTRATION	38.89	42.86	42.59	56.52
PHARMACY TECHNICIAN	100.00	0.00	100.00	83.33
PHYSICAL THERAPY ASSISTANT	20.00	100.00	52.38	9.09
PRE-ALLIED HEALTH	0.00	NC	0.00	NC
PRODUCTION HORTICULTURE	100.00	75.00	51.06	75.00
PROFESSIONAL STUDIES	NA	NA	0.00	NC
RESPIRATORY CARE	33.33	100.00	84.00	71.43
PROVIDER SUMMARY				
Total Average Provider Rates	33.70	67.94	50.11	71.07
Program (s) in Danger of Removal	➤ PRE-ALLIED HEALTH			
	➤ PROFESSIONAL STUDIES			

Local Workforce Investment Area 3



- **General Descriptive Statistics**
- **Trend Analysis in WIA Placements Relative to WIA Completions**
- **Detailed Wage Summary for the Top Program Placements**
- **Area Average Performance Measures versus the State Averages**
- **Individual Provider Reports**

General Descriptive Statistics

Local Workforce Investment Area 3 has eight certified training providers included in the current report. These eight providers had 46 different certified training programs with WIA students enrolled during the report period. From July 1, 2000 through March 31, 2002, 254 WIA students completed certified programs from LWIA 3. Of the 254 program completers, 163 had wage amounts reported for the quarter immediately following completion. Table-11 below presents the frequency distribution for both completions and placements for LWIA 3 across the report period. Roughly, 23 percent of all WIA completers for LWIA 3 finished their programs during the third quarter of 2002. The raw number of placements for LWIA 3 was also highest during the third quarter of 2002.

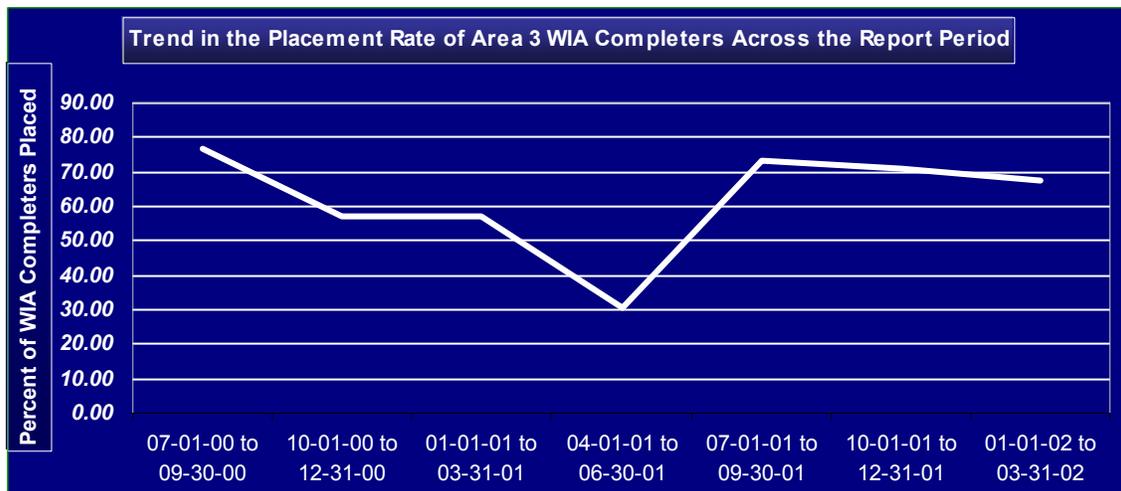
Table-11 – LWIA 3 General Descriptive Statistics on Completions and Placements

Report Date	Number of Completers	Percent of Total Completers	Number of Placers	Percent of Total Placers	Placement Rate
07-01-00 to 09-30-00	34	13.39	26	15.95	76.47
10-01-00 to 12-31-00	35	13.78	20	12.27	57.14
01-01-01 to 03-31-01	28	11.02	16	9.82	57.14
04-01-01 to 06-30-01	23	9.06	7	4.29	30.43
07-01-01 to 09-30-01	45	17.72	33	20.25	73.33
10-01-01 to 12-31-01	31	12.20	22	13.50	70.97
01-01-02 to 03-31-02	58	22.83	39	23.93	67.24
Total Report Period	254	100.00	163	100.00	64.17

Trend Analysis of WIA Placements Relative to Completions

The percentage of WIA completers with wages reported the quarter immediately following completion in LWIA 3 showed a rapid decline during the fourth quarter of 2001. The placement rate peaked during the first quarter of 2001, and has remained relatively stable throughout the remaining quarters of the report. The placement rate for the last three-quarters of the report has fluctuated around 70 percent. The overall placement rate for LWIA 3 was 64.17 percent. Figure-9 graphically illustrates the relationship between program completions and job placement for LWIA 3.

Figure-9 – LWIA 3 Trends in WIA Completions Relative to WIA Placements



Detailed Quarterly Wage Summary

Using Unemployment Insurance Wage Records, the report includes a detailed wage assessment for all certified programs in LWIA 3 with five or more placements (7). For reasons of student confidentiality, programs with less than five students were not included in the wage summary, and the placement numbers for the programs reported in Table-12 have been intentionally omitted. When examining the wage summary please refer to the definitions presented on page 30 of the current report, and keep in mind the wage cautions expressed on page 31.

Table-12 - LWIA 3 Detailed Quarterly Wage Summary for Top Program Placements

Program Name	Minimum Salary	Maximum Salary	Average Salary	Median Salary	25 th Percentile	75 th Percentile
PRACTICAL NURSING	\$253.80	\$20,406.84	\$5,611.58	\$4,827.78	\$2,723.00	\$6,411.29
COMMERCIAL TRUCK DRIVING	\$103.00	\$9,504.85	\$4,213.53	\$4,394.07	\$1,662.65	\$5,775.01
BUSINESS SYSTEMS TECHNOLOGY	\$280.00	\$14,850.00	\$5,193.03	\$4,767.11	\$2,404.19	\$6,123.98
DENTAL ASSISTING	\$606.55	\$6,013.59	\$3,850.24	\$4,108.00	\$3,112.75	\$4,746.75
INTRODUCTION TO COMPUTERS	\$310.04	\$4,648.80	\$1,908.06	\$1,247.25	\$505.58	\$3,642.60
NURSING ASSISTANT	\$42.00	\$5,571.50	\$2,130.52	\$1,846.40	\$198.54	\$3,867.30
DRAFTING CAD TECHNOLOGY	\$224.00	\$6,408.03	\$2,688.51	\$2,247.12	\$1,183.70	\$4,414.02

LWIA 3 Average Performance Measures versus the State Averages

Figure-10 compares the statewide average on the four WIA performance measures for all certified training providers, against the average performance measures for those providers specifically located in LWIA 3.

Figure-10 – LWIA 3 Average Performance Measures versus the State Averages



As indicated by Figure-10, collectively the providers in LWIA 3 are above the state average on all four of the performance measures.

AMERICAN RED CROSS - KNOXVILLE				
Program Name (s)	WIA Students		ALL of Students	
	Completion	Placement	Completion	Placement
CERTIFIED NURSING ASSISTANT	68.75	54.55	66.67	54.55
PROVIDER SUMMARY				
Total Average Provider Rates	68.75	54.55	66.67	54.55
Program (s) in Danger of Removal	➤ None			

CAC OFFICE ON AGING				
Program Name (s)	WIA Students		ALL of Students	
	Completion	Placement	Completion	Placement
CUSTOMER SERVICE	ID	0.00	100.00	0.00
INTERMEDIATE COMPUTER	ID	0.00	95.65	0.00
INTRODUCTION TO BASIC COMPUTERS	ID	22.50	95.65	22.50
KEYBOARDING	ID	0.00	97.96	0.00
OFFICE SKILLS	ID	0.00	97.78	0.00
PROVIDER SUMMARY				
Total Average Provider Rates	ID	4.50	97.40	4.50
Program (s) in Danger of Removal	➤ None			

COMPUSA - KNOXVILLE				
Program Name (s)	WIA Students		ALL of Students	
	Completion	Placement	Completion	Placement
WINDOWS 98 INTRODUCTION	0.00	NC	NP	NP
PROVIDER SUMMARY				
Total Average Provider Rates	0.00	NC	NP	NP
Program (s) in Danger of Removal	➤ WINDOWS 98 INTRODUCTION			

GOODWILL INDUSTRIES - KNOXVILLE				
Program Name (s)	WIA Students		ALL of Students	
	Completion	Placement	Completion	Placement
CERTIFIED NURSING ASSISTANT	100.00	100.00	NP	NP
SELF-PACED APPLICATIONS FOR COMPUTER ENVIRONMENT	100.00	0.00	NP	NP
PROVIDER SUMMARY				
Total Average Provider Rates	100.00	50.00	NP	NP
Program (s) in Danger of Removal	➤ NONE			

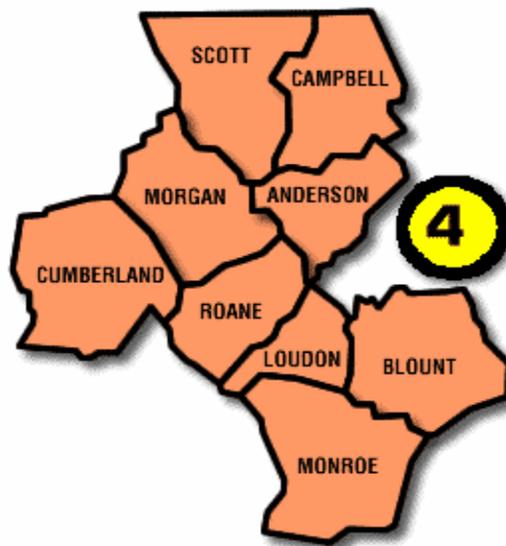
NEW HORIZON COMPUTER LEARNING CENTER - KNOXVILLE				
Program Name (s)	WIA Students		ALL of Students	
	Completion	Placement	Completion	Placement
CERTIFIED TECHNICIAN PROGRAM	40.00	50.00	NP	NP
MICROSOFT CERTIFIED SYSTEMS ENGINEER	100.00	100.00	NP	NP
PC HORIZON CLUB	100.00	0.00	NP	NP
WEBMASTER CERTIFICATION CLUB	0.00	NC	NP	NP
PROVIDER SUMMARY				
Total Average Provider Rates	60.00	50.00	NP	NP
Program (s) in Danger of Removal	➤ WEBMASTER CERTIFICATION CLUB			

OAK RIDGE HOUSING TRAINING CORPORATION				
Program Name (s)	WIA Students		ALL of Students	
	Completion	Placement	Completion	Placement
COMMERCIAL TRUCK DRIVING	92.59	100.00	92.86	87.10
PROVIDER SUMMARY				
Total Average Provider Rates	92.59	100.00	92.86	87.10
Program (s) in Danger of Removal	➤ NONE			

PELLISSIPPI STATE TECHNICAL COMMUNITY COLLEGE				
Program Name (s)	WIA Students		ALL of Students	
	Completion	Placement	Completion	Placement
BUSINESS MANAGEMENT	62.50	40.00	32.08	82.35
CHEMICAL TECHNOLOGY	0.00	NC	22.22	75.00
CIVIL ENGINEERING TECHNOLOGY	NA	NA	25.00	57.14
COMPUTER ACCOUNTING TECHNOLOGY	85.71	66.67	46.34	60.53
COMPUTER SCIENCE	58.33	42.86	26.90	70.59
DRAFTING TECHNOLOGY	42.86	0.00	31.08	73.91
EARLY CHILDHOOD EDUCATION	NA	NA	0.00	NC
ELECTRICAL ENGINEERING TECHNOLOGY	NA	NA	38.78	42.11
GENERAL TECHNOLOGY	62.50	40.00	46.55	62.96
GENERAL TRANSFER	30.00	0.00	21.92	75.87
GRAPHICS DESIGN TECHNOLOGY	NA	NA	37.84	78.57
HOSPITALITY AND RESORT MANAGEMENT	0.00	NC	16.22	100.00
INTERIOR DESIGN	100.00	0.00	35.21	72.00
LEGAL ASSISTANT	60.00	66.67	35.53	85.19
MECHANICAL ENGINEERING TECHNOLOGY	0.00	NC	50.00	89.66
OFFICE ADMINISTRATION	33.33	50.00	32.74	81.08
OFFICE MANAGEMENT	50.00	100.00	ID	77.78
PROVIDER SUMMARY				
Total Average Provider Rates	45.02	40.62	31.15	74.05
Program (s) in Danger of Removal	➤ EARLY CHILDHOOD EDUCATION			

TENNESSEE TECHNOLOGY CENTER AT KNOXVILLE				
Program Name (s)	WIA Students		ALL of Students	
	Completion	Placement	Completion	Placement
AUTOMOTIVE BODY REPAIR	75.00	33.33	31.58	41.67
AUTOMOTIVE TECHNOLOGY	100.00	100.00	77.56	59.50
BUSINESS SYSTEMS TECHNOLOGY	56.16	68.29	71.82	61.52
COMMERCIAL TRUCK DRIVING	100.00	80.00	87.27	66.67
COSMETOLOGY	33.33	100.00	48.19	50.00
DENTAL ASSISTANT	73.33	90.91	84.96	88.54
DIESEL ENGINE MECHANICS	75.00	16.67	77.14	66.67
DRAFTING CAD TECHNOLOGY	77.78	71.43	79.75	58.73
ELECTRONICS TECHNOLOGY	64.29	66.67	71.85	77.32
HEATING, VENTILATION, AIR CONDITIONING AND REFRIGERATION	88.89	50.00	60.00	62.96
INDUSTRIAL MACHINE MAINTENANCE AND REPAIR	40.00	50.00	25.00	75.00
MACHINE TOOL TECHNOLOGY	7.14	100.00	31.03	66.67
MEDICAL ASSISTING	44.44	100.00	58.18	87.50
PRACTICAL NURSING	72.22	82.69	79.82	65.13
SURGICAL TECHNOLOGY	58.33	57.14	45.45	60.00
WELDING, BRAZING AND SOLDERING	60.00	33.33	57.23	71.43
PROVIDER SUMMARY				
Total Average Provider Rates	64.12	68.78	61.68	66.21
Program (s) in Danger of Removal	➤ NONE			

Local Workforce Investment Area 4



- **General Descriptive Statistics**
- **Trend Analysis in WIA Placements Relative to WIA Completions**
- **Detailed Wage Summary for the Top Program Placements**
- **Area Average Performance Measures versus the State Averages**
- **Individual Provider Reports**

General Descriptive Statistics

Local Workforce Investment Area 4 has seven certified training providers included in the current report. These seven providers had 55 different certified training programs with WIA students enrolled during the report period. From July 1, 2000 through March 31, 2002, 263 WIA students completed certified programs from LWIA 4. Of the 263 program completers, 162 had wage amounts reported for the quarter immediately following completion. Table-13 below presents the frequency distribution for both completions and placements for LWIA 4 across the report period. Roughly, 32 percent of all WIA completers for LWIA 4 finished their programs during the fourth quarter of 2001. The raw number of placements for LWIA 4 was also highest during the fourth quarter of 2001.

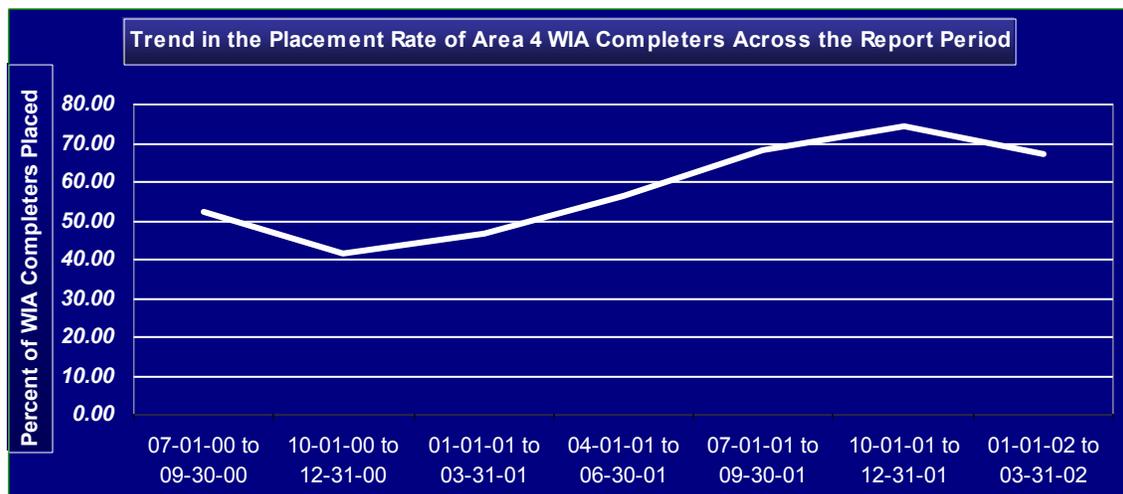
Table-13 – LWIA 4 General Descriptive Statistics on Completions and Placements

Report Date	Number of Completers	Percent of Total Completers	Number of Placers	Percent of Total Placers	Placement Rate
07-01-00 to 09-30-00	23	8.75	12	7.41	52.17
10-01-00 to 12-31-00	12	4.56	5	3.09	41.67
01-01-01 to 03-31-01	15	5.70	7	4.32	46.67
04-01-01 to 06-30-01	85	32.32	48	29.63	56.47
07-01-01 to 09-30-01	25	9.51	17	10.49	68.00
10-01-01 to 12-31-01	51	19.39	38	23.46	74.51
01-01-02 to 03-31-02	52	19.77	35	21.60	67.31
Total Report Period	263	100.00	162	100.00	61.60

Trend Analysis of WIA Placements Relative to Completions

The percentage of WIA completers with wages reported the quarter immediately following completion in LWIA 4 showed a steady increase during from the second quarter of 2000 through the second quarter of 2001. The placement rate peaked during the second quarter of 2001, and shows a slight decrease during the last quarter of the report. The overall placement rate for LWIA 4 was 61.60 percent. Figure-11 graphically illustrates the relationship between program completions and job placement for LWIA 4.

Figure-11 – LWIA 4 Trends in WIA Completions Relative to WIA Placement



Detailed Quarterly Wage Summary

Using Unemployment Insurance Wage Records, the report includes a detailed wage assessment for all certified programs in LWIA 4 with five or more placements (7). For reasons of student confidentiality, programs with less than five students were not included in the wage summary, and the placement numbers for the programs reported in Table-14 have been intentionally omitted. When examining the wage summary please refer to the definitions presented on page 30 of the current report, and keep in mind the wage cautions expressed on page 31.

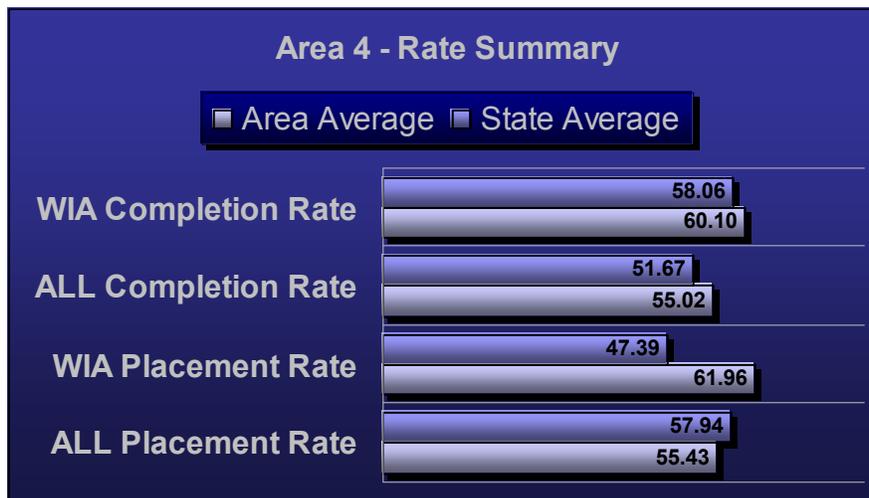
Table-14 – LWIA 4 Detailed Quarterly Wage Summary for Top Program Placements

Program Name	Minimum Salary	Maximum Salary	Average Salary	Median Salary	25 th Percentile	75 th Percentile
PRACTICAL NURSING	\$63.00	\$16,587.03	\$6,015.25	\$4,188.10	\$2,463.43	\$10,188.76
BUSINESS SYSTEMS TECHNOLOGY	\$304.48	\$21,518.92	\$4,588.19	\$3,596.00	\$2,185.79	\$5,311.37
NURSING ASSISTANT	\$292.00	\$5,058.50	\$2,134.46	\$1,907.29	\$946.00	\$3,320.63
COMPUTER OPERATIONS TECHNOLOGY	\$230.92	\$11,291.00	\$3,187.16	\$3,268.36	\$588.30	\$3,816.69
WELDING, BRAZING, AND SOLDERING	\$178.20	\$9,496.12	\$3,348.30	\$2,505.72	\$249.86	\$6,221.76
AUTOMOTIVE TECHNOLOGY	\$195.85	\$19,981.88	\$6,988.77	\$4,562.00	\$2,321.65	\$12,869.27
PHYSICAL THERAPY	\$3,517.40	\$6,789.06	\$5,683.53	\$6,287.46	\$4,457.49	\$6,607.61

LWIA 4 Average Performance Measures versus the State Averages

Figure-12 compares the statewide average on the four WIA performance measures for all certified training providers, against the average performance measures for those providers specifically located in LWIA 4.

Figure-12 –LWIA 4 Average Performance Measures versus the State Averages



As indicated by Figure-12, collectively the providers in LWIA 4 are above the state average on three of the four performance measures. The average LWIA 4 placement rate for ALL of students was slightly below the state average.

ANDERSON COUNTY CAREER AND TECHNICAL CENTER				
Program Name (s)	WIA Students		ALL of Students	
	Completion	Placement	Completion	Placement
CERTIFIED NURSING ASSISTANT	83.33	20.00	42.86	16.67
ICD-9 CODING	50.00	50.00	52.38	4.55
INDUSTRIAL SKILLS ENHANCEMENT SERIES	50.00	100.00	50.00	25.00
PROVIDER SUMMARY				
Total Average Provider Rates	61.11	56.67	48.41	15.41
Program (s) in Danger of Removal	➤ NONE			

BLOUNT MEMORIAL HOSPITAL INC.				
Program Name (s)	WIA Students		ALL of Students	
	Completion	Placement	Completion	Placement
LICENSED PRACTICAL NURSING	40.00	100.00	65.22	66.67
PROVIDER SUMMARY				
Total Average Provider Rates	40.00	100.00	65.22	66.67
Program (s) in Danger of Removal	➤ NONE			

ROANE STATE COMMUNITY COLLEGE				
Program Name (s)	WIA Students		ALL of Students	
	Completion	Placement	Completion	Placement
BUSINESS MANAGEMENT	ID	100.00	31.82	70.00
CONTEMPORARY MANAGEMENT	0.00	NC	44.06	82.54
DENTAL HYGIENE	50.00	0.00	63.89	56.52
DIAGNOSIS AND PROCEDURAL CODING	0.00	NC	92.31	76.92
EARLY CHILDHOOD EDUCATION	NA	NA	0.00	NC
EMERGENCY MEDICAL TECHNICIAN - PARAMEDIC	0.00	NC	66.66	0.00
GENERAL TECHNOLOGY	NA	NA	67.19	67.44
GENERAL TRANSFER	100.00	0.00	26.80	63.17
GEOGRAPHIC INFORMATION SYSTEMS	100.00	0.00	75.00	16.67
HEALTH INFORMATION TECHNOLOGY	100.00	100.00	73.91	94.12
LEGAL ASSISTANT	ID	50.00	33.80	45.83
NURSING ASSISTANT	ID	100.00	46.38	85.11
OFFICE ADMINISTRATION	71.43	6.67	23.08	66.67
OPTOMETRIC ASSISTANT	ID	100.00	50.00	82.14
PHYSICAL THERAPY ASSISTANT	87.50	71.43	25.00	0.00
RADIOLOGIC TECHNOLOGY	ID	75.00	28.16	3.45
RESPIRATORY CARE	100.00	0.00	39.29	54.55
SOMATIC THERAPY	100.00	50.00	100.00	75.00
BUSINESS MANAGEMENT	ID	100.00	31.82	70.00
PROVIDER SUMMARY				
Total Average Provider Rates	64.45	50.24	49.30	55.30
Program (s) in Danger of Removal	➤ EARLY CHILDHOOD EDUCATION			

TENNESSEE TECHNOLOGY CENTER AT CROSSVILLE				
Program Name (s)	WIA Students		ALL of Students	
	Completion	Placement	Completion	Placement
AUTOMOTIVE BODY REPAIR	100.00	100.00	60.78	38.71
BRICK, BLOCK AND STONEMASONRY	100.00	50.00	75.00	44.44
BUSINESS SYSTEMS TECHNOLOGY	100.00	71.43	54.43	67.44
COMPUTER OPERATIONS TECHNOLOGY	100.00	45.45	71.74	45.45
DRAFTING CAD TECHNOLOGY	100.00	100.00	56.67	41.18
ELECTRONICS TECHNOLOGY	100.00	100.00	62.26	62.79
HEATING, VENTILATION, AIR CONDITIONING AND REFRIGERATION	100.00	100.00	58.06	58.33
INDUSTRIAL MACHINE MAINTENANCE AND REPAIR	100.00	75.00	70.73	81.03
PRACTICAL NURSING	78.57	100.00	54.88	35.56
SURGICAL TECHNOLOGY	100.00	100.00	69.05	82.76
PROVIDER SUMMARY				
Total Average Provider Rates	97.86	84.19	63.36	55.77
Program (s) in Danger of Removal	➤ NONE			

TENNESSEE TECHNOLOGY CENTER AT HARRIMAN				
Program Name (s)	WIA Students		ALL of Students	
	Completion	Placement	Completion	Placement
AUTOMOTIVE TECHNOLOGY	0.00	NC	31.58	50.00
BUSINESS SYSTEMS TECHNOLOGY	27.50	81.82	41.27	41.03
COMPUTER OPERATIONS TECHNOLOGY	66.67	50.00	69.86	58.82
DIESEL ENGINE MECHANICS	25.00	100.00	56.25	77.78
ELECTRONICS TECHNOLOGY	37.50	16.67	25.93	71.43
MACHINE TOOL TECHNOLOGY	60.00	66.67	60.87	78.57
NURSING ASSISTANT	90.91	0.00	80.00	81.25
PRACTICAL NURSING	23.15	64.00	72.99	77.00
PROVIDER SUMMARY				
Total Average Provider Rates	41.34	54.17	54.84	66.99
Program (s) in Danger of Removal	➤ NONE			

TENNESSEE TECHNOLOGY CENTER AT JACKSBORO				
Program Name (s)	WIA Students		ALL of Students	
	Completion	Placement	Completion	Placement
AUTOMOTIVE TECHNOLOGY	57.14	75.00	55.17	75.00
BUSINESS SYSTEMS TECHNOLOGY	44.74	100.00	80.38	61.72
COMPUTER OPERATIONS TECHNOLOGY	0.00	NC	27.78	80.00
DRAFTING CAD TECHNOLOGY	25.00	50.00	85.60	53.27
ELECTRONICS TECHNOLOGY	20.00	100.00	63.89	30.43
HEATING, VENTILATION, AIR CONDITIONING AND REFRIGERATION	0.00	NC	61.29	73.68
MACHINE TOOL TECHNOLOGY	60.00	33.33	60.94	56.41
NURSING ASSISTANT	84.85	50.00	89.55	63.33
PRACTICAL NURSING	60.00	77.78	78.40	58.16
WELDING, BRAZING AND SOLDERING	66.67	100.00	82.19	61.67
PROVIDER SUMMARY				
Total Average Provider Rates	41.84	73.26	68.52	61.37
Program (s) in Danger of Removal	➤ NONE			

TENNESSEE TECHNOLOGY CENTER AT ONEIDA				
Program Name (s)	WIA Students		ALL of Students	
	Completion	Placement	Completion	Placement
AUTOMOTIVE BODY REPAIR	0.00	NC	0.00	NC
AUTOMOTIVE TECHNOLOGY	25.00	100.00	23.33	42.86
BUSINESS SYSTEMS TECHNOLOGY	80.00	50.00	51.00	52.94
COMPUTER OPERATIONS TECHNOLOGY	80.00	50.00	76.32	27.59
DRAFTING CAD TECHNOLOGY	0.00	NC	58.62	52.94
ELECTRONICS TECHNOLOGY	33.33	0.00	37.21	62.50
MACHINE TOOL TECHNOLOGY	100.00	0.00	52.38	63.64
PRACTICAL NURSING	46.67	85.71	61.90	50.00
WELDING, BRAZING AND SOLDERING	100.00	20.00	30.36	47.06
PROVIDER SUMMARY				
Total Average Provider Rates	51.67	43.67	43.46	49.94
Program (s) in Danger of Removal	➤ AUTOMOTIVE BODY REPAIR			

Local Workforce Investment Area 5



- **General Descriptive Statistics**
- **Trend Analysis in WIA Placements Relative to WIA Completions**
- **Detailed Wage Summary for the Top Program Placements**
- **Area Average Performance Measures versus the State Averages**
- **Individual Provider Reports**

General Descriptive Statistics

Local Workforce Investment Area 5 has eight certified training providers included in the current report. These eight providers had 38 different certified training programs with WIA students enrolled during the report period. From July 1, 2000 through March 31, 2002, 182 WIA students completed certified programs from LWIA 5. Of the 182 program completers, 95 had wage amounts reported for the quarter immediately following completion. Table-15 below presents the frequency distribution for both completions and placements for LWIA 5 across the report period. Roughly, 38 percent of all WIA completers for LWIA 5 finished their programs during the fourth quarter of 2001. The raw number of placements for LWIA 5 was also highest during the fourth quarter of 2001.

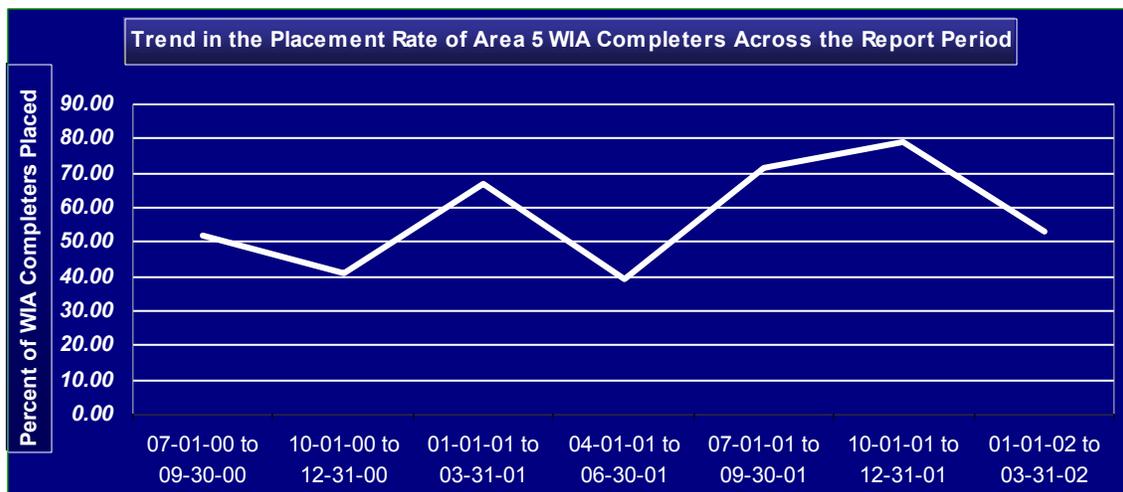
Table-15 – LWIA 5 General Descriptive Statistics on Completions and Placements

Report Date	Number of Completers	Percent of Total Completers	Number of Placers	Percent of Total Placers	Placement Rate
07-01-00 to 09-30-00	23	12.64	12	12.63	52.17
10-01-00 to 12-31-00	22	12.09	9	9.47	40.91
01-01-01 to 03-31-01	6	3.30	4	4.21	66.67
04-01-01 to 06-30-01	69	37.91	27	28.42	39.13
07-01-01 to 09-30-01	28	15.38	20	21.05	71.43
10-01-01 to 12-31-01	19	10.44	15	15.79	78.95
01-01-02 to 03-31-02	15	8.24	8	8.42	53.33
Total Report Period	182	100.00	95	100.00	52.20

Trend Analysis of WIA Placements Relative to Completions

The percentage of WIA completers with wages reported the quarter immediately following completion in LWIA 5 has shown drastic changes from quarter to quarter. The placement rate peaked during the second quarter of 2001, and showed a rapid decrease during the last quarter of the report. From the second quarter of 2001 to the third quarter of 2002, the placement rate fell 25.62 percentage points. The overall placement rate for LWIA 5 was 52.20 percent. Figure-13 graphically illustrates the relationship between program completions and job placement for LWIA 5.

Figure-13 – LWIA 5 Trends in WIA Completions Relative to WIA Placements



Detailed Quarterly Wage Summary

Using Unemployment Insurance Wage Records, the report includes a detailed wage assessment for all certified programs in LWIA 5 with five or more placements (6). For reasons of student confidentiality, programs with less than five students were not included in the wage summary, and the placement numbers for the programs reported in Table-16 have been intentionally omitted. When examining the wage summary please refer to the definitions presented on page 30 of the current report, and keep in mind the wage cautions expressed on page 31.

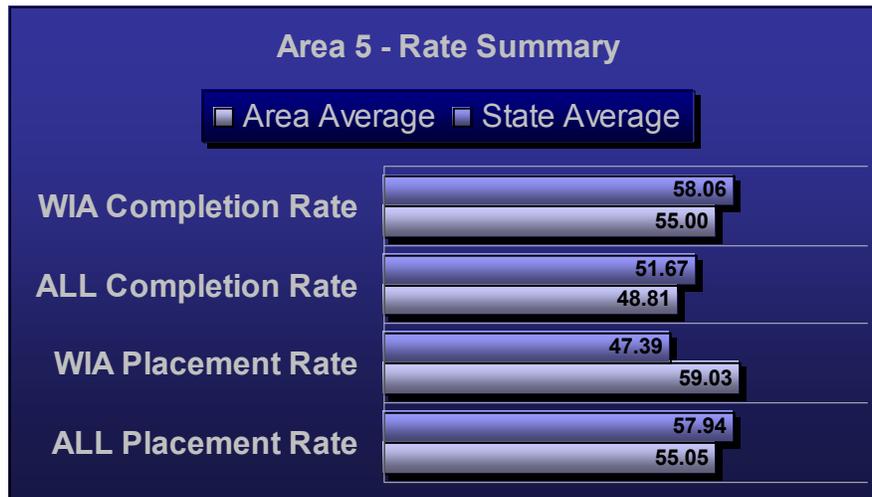
Table-16 – LWIA 5 Detailed Quarterly Wage Summary for Top Program Placements

Program Name	Minimum Salary	Maximum Salary	Average Salary	Median Salary	25 th Percentile	75 th Percentile
BUSINESS SYSTEMS TECHNOLOGY	\$126.88	\$10,419.93	\$4,894.23	\$4,585.20	\$1,969.04	\$7,935.88
PRACTICAL NURSING	\$685.95	\$5,789.55	\$2,450.96	\$2,129.83	\$1,104.53	\$3,353.45
COMPUTER INFORMATION SYSTEMS	\$75.00	\$7,041.09	\$3,121.36	\$2,834.40	\$301.82	\$6,223.03
COMPUTER SKILLS TRAINING	\$33.49	\$5,107.03	\$2,040.17	\$1,659.00	\$133.25	\$3,988.76
HUMAN SERVICES SPECIALIST	\$471.04	\$5,036.00	\$1,961.17	\$1,716.54	\$710.64	\$2,786.31
DRAFTING CAD TECHNOLOGY	\$2,406.25	\$12,004.62	\$6,056.80	\$5,460.13	\$3,529.63	\$8,882.31

LWIA 5 Average Performance Measures versus the State Averages

Figure-14 compares the statewide average on the four WIA performance measures for all certified training providers, against the average performance measures for those providers specifically located in LWIA 5.

Figure-14 – LWIA 5 Average Performance Measures versus the State Averages



As indicated by Figure-14, collectively the providers in LWIA 5 are above the state average on the placement rate for WIA students, but below the state average on the remaining three performance measures.

ACADEMY OF ALLIED HEALTH				
Program Name (s)	WIA Students		ALL of Students	
	Completion	Placement	Completion	Placement
CARDIAC MONITOR TECHNICIAN	100.00	0.00	82.35	0.00
CLINICAL MEDICAL ASSISTANT	33.33	100.00	81.82	7.41
PHLEBOTOMY TECHNICIAN	100.00	33.33	86.96	5.00
PROVIDER SUMMARY				
Total Average Provider Rates	77.78	44.44	83.71	4.14
Program (s) in Danger of Removal	➤ NONE			

CHATTANOOGA STATE TECHNICAL COMMUNITY COLLEGE				
Program Name (s)	WIA Students		ALL of Students	
	Completion	Placement	Completion	Placement
BUSINESS MANAGEMENT	16.67	0.00	23.88	66.67
COMPUTER INFORMATION SYSTEMS TECHNOLOGY	66.67	50.00	25.97	60.00
DATA PROCESSING	50.00	100.00	ID	100.00
DENTAL HYGIENE	0.00	NC	70.21	66.67
DRAFTING TECHNOLOGY	100.00	100.00	50.00	63.64
EARLY CHILDHOOD EDUCATION	0.00	NC	37.14	34.62
ELECTRICAL ENGINEERING TECHNOLOGY	100.00	0.00	27.78	76.00
GRAPHICS DESIGN TECHNOLOGY	100.00	0.00	24.39	40.00
HEALTH INFORMATION TECHNOLOGY	100.00	0.00	26.67	0.00
HUMAN SERVICES SPECIALIST	0.00	NC	48.28	46.43
INDUSTRIAL TECHNOLOGY	20.00	100.00	14.29	100.00
LEGAL ASSISTANT	100.00	0.00	27.16	77.27
NURSING ASSISTANT	66.67	75.00	38.13	75.51
OFFICE ADMINISTRATION	100.00	0.00	35.96	65.63
PROVIDER SUMMARY				
Total Average Provider Rates	58.57	38.64	34.60	62.32
Program (s) in Danger of Removal	➤ NONE			

CLEVELAND STATE COMMUNITY COLLEGE				
Program Name (s)	WIA Students		ALL of Students	
	Completion	Placement	Completion	Placement
BUSINESS MANAGEMENT	68.75	68.18	29.86	62.79
ELECTRO-MECHANICAL TECHNOLOGY	0.00	NC	75.00	75.00
GENERAL TRANSFER	20.00	100.00	29.46	68.21
HUMAN SERVICES SPECIALIST	31.58	100.00	36.36	75.00
INDUSTRIAL TECHNOLOGY	50.00	50.00	32.08	79.41
LEGAL ASSISTANT	20.00	100.00	33.33	42.86
NURSING ASSISTANT	60.00	33.33	55.84	60.47
OFFICE ADMINISTRATION	54.55	91.67	55.56	70.00
PRE-ALLIED HEALTH	0.00	NC	0.00	NC
PROVIDER SUMMARY				
Total Average Provider Rates	33.88	77.60	38.61	66.72
Program (s) in Danger of Removal	➤ PRE-ALLIED HEALTH			

LEARN 2 DRIVE ACADEMY				
Program Name (s)	WIA Students		ALL of Students	
	Completion	Placement	Completion	Placement
COMMERCIAL TRUCK DRIVING	60.00	33.33	60.00	33.33
PROVIDER SUMMARY				
Total Average Provider Rates	60.00	33.33	60.00	33.33
Program (s) in Danger of Removal	➤ NONE			

SOUTHEAST LINEMAN TRAINING CENTER				
Program Name (s)	WIA Students		ALL of Students	
	Completion	Placement	Completion	Placement
ELECTRICAL LINEWORKER TRAINING PROGRAM	100.00	100.00	42.50	11.76
PROVIDER SUMMARY				
Total Average Provider Rates	100.00	100.00	42.50	11.76
Program (s) in Danger of Removal	➤ NONE			

TENNESSEE TECHNOLOGY CENTER AT ATHENS				
Program Name (s)	WIA Students		ALL of Students	
	Completion	Placement	Completion	Placement
AUTOMOTIVE TECHNOLOGY	50.00	33.33	75.00	40.00
BUSINESS SYSTEMS TECHNOLOGY	56.67	29.41	56.20	56.62
DRAFTING CAD TECHNOLOGY	66.67	100.00	68.18	26.67
ELECTRONICS TECHNOLOGY	0.00	NC	51.19	60.47
INDUSTRIAL MACHINE MAINTENANCE AND REPAIR	33.33	100.00	81.08	65.56
MACHINE TOOL TECHNOLOGY	50.00	20.00	80.00	63.46
NURSING ASSISTANT	100.00	100.00	83.05	72.45
PRACTICAL NURSING	70.00	71.43	69.66	82.26
WELDING, BRAZING AND SOLDERING	100.00	100.00	86.21	50.67
PROVIDER SUMMARY				
Total Average Provider Rates	58.52	69.27	72.29	57.57
Program (s) in Danger of Removal	➤ NONE			

TENNESSEE WESLEYAN COLLEGE				
Program Name (s)	WIA Students		ALL of Students	
	Completion	Placement	Completion	Placement
NURSING ASSISTANT	0.00	NC	0.00	NC
PROVIDER SUMMARY				
Total Average Provider Rates	0.00	NC	0.00	NC
Program (s) in Danger of Removal	➤ NURSING ASSISTANT			

URBAN LEAGUE-EMPLOYMENT, TRAINING AND TECHNOLOGY CENTER				
Program Name (s)	WIA Students		ALL of Students	
	Completion	Placement	Completion	Placement
OFFICE TECHNOLOGY	100.00	100.00	53.19	NP
PROVIDER SUMMARY				
Total Average Provider Rates	100.00	100.00	53.19	NP
Program (s) in Danger of Removal	➤ NONE			

Local Workforce Investment Area 6



- **General Descriptive Statistics**
- **Trend Analysis in WIA Placements Relative to WIA Completions**
- **Detailed Wage Summary for the Top Program Placements**
- **Area Average Performance Measures versus the State Averages**
- **Individual Provider Reports**

General Descriptive Statistics

Local Workforce Investment Area 6 has four certified training providers included in the current report. These four providers had 26 different certified training programs with WIA students enrolled during the report period. From July 1, 2000 through March 31, 2002, 41 WIA students completed certified programs from LWIA 6. Of the 41 program completers, 22 had wage amounts reported for the quarter immediately following completion. Table-17 below presents the frequency distribution for both completions and placements for LWIA 6 across the report period. Roughly, 32 percent of all WIA completers for LWIA 6 finished their programs during the last quarter of the report. The raw number of placements for LWIA 6 was also highest during the last quarter of the report.

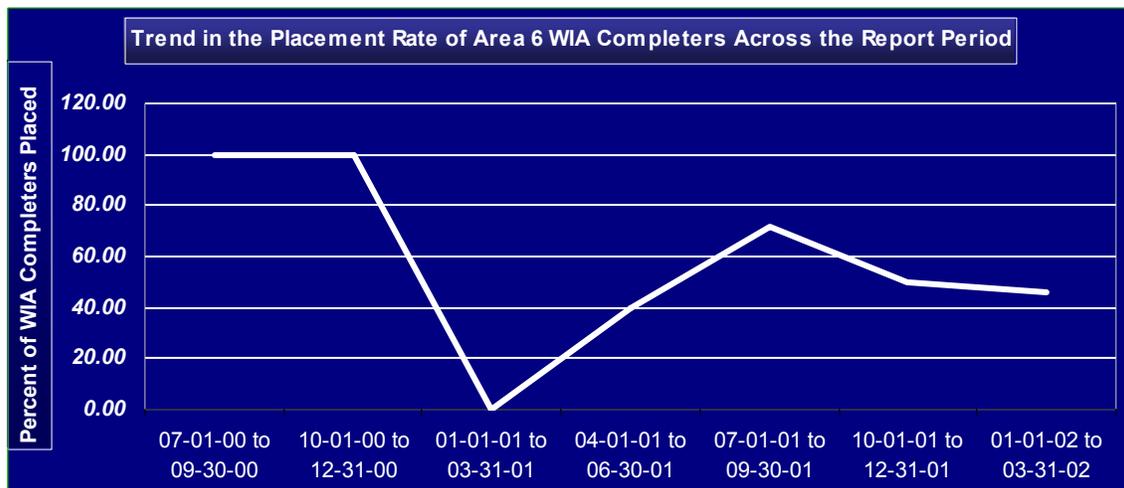
Table-17 – LWIA 6 General Descriptive Statistics on Completions and Placements

Report Date	Number of Completers	Percent of Total Completers	Number of Placers	Percent of Total Placers	Placement Rate
07-01-00 to 09-30-00	2	4.88	2	9.09	100.00
10-01-00 to 12-31-00	1	2.44	1	4.55	100.00
01-01-01 to 03-31-01	0	0	0	0	0.00
04-01-01 to 06-30-01	10	24.39	4	18.18	40.00
07-01-01 to 09-30-01	7	17.07	5	22.73	71.43
10-01-01 to 12-31-01	8	19.51	4	18.18	50.00
01-01-02 to 03-31-02	13	31.71	6	27.27	46.15
Total Report Period	41	100.00	22	100.00	53.66

Trend Analysis of WIA Placements Relative to Completions

The percentage of WIA completers with wages reported the quarter immediately following completion in LWIA 6 has normalized after extreme rates in the early quarters of WIA implementation. The placement rate peaked at 100 percent during the first two quarters, largely because of the small number of completers. During the third quarter of 2001, there were no completers and subsequently no placers for LWIA 6. The overall placement rate for LWIA 6 was 53.66 percent. Figure-15 graphically illustrates the relationship between program completions and job placement for LWIA 6.

Figure-15 – LWIA 6 Trends in WIA Completions Relative to WIA Placements



Detailed Quarterly Wage Summary

For reasons of student confidentiality, programs with less than five students were not included in the wage summary. Of the 26 programs from LWIA 6 with WIA students enrolled during the report period, none had five or more placements. Consequently, the report does not supply a wage summary for LWIA 6.

LWIA 6 Average Performance Measures versus the State Averages

Figure-15 compares the statewide average on the four WIA performance measures for all certified training providers, against the average performance measures for those providers specifically located in LWIA 5.

Figure-16 – LWIA 6 Average Performance Measures versus the State Averages



As indicated by Figure-16, collectively the providers in LWIA 6 are above the state average on the completion rate for WIA students, and the placement rate for ALL of students. However, LWIA 6 is below the state average on ALL of student completion rate and significantly below the state average on the WIA placement rate.

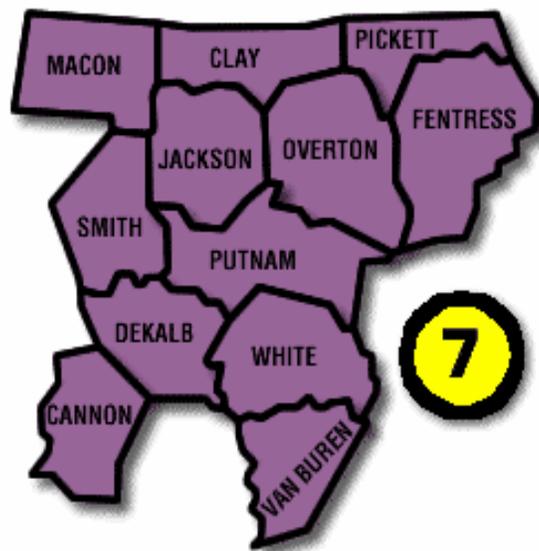
CAREER CREATIONS INSTITUTE				
Program Name (s)	WIA Students		ALL of Students	
	Completion	Placement	Completion	Placement
ACCOUNTING	0.00	NC	9.09	0.00
ADMINISTRATIVE CLERK	20.00	0.00	4.41	0.00
PROVIDER SUMMARY				
Total Average Provider Rates	10.00	0.00	6.75	0.00
Program (s) in Danger of Removal	➤ ACCOUNTING			
	➤ ADMINISTRATIVE CLERK			

MOTLOW STATE COMMUNITY COLLEGE				
Program Name (s)	WIA Students		ALL of Students	
	Completion	Placement	Completion	Placement
BUSINESS MANAGEMENT	0.00	NC	30.34	77.78
EARLY CHILDHOOD EDUCATION	NA	NA	0.00	NC
GENERAL TECHNOLOGY	50.00	100.00	29.55	69.23
GENERAL TRANSFER	60.00	50.00	34.14	62.01
NURSING ASSISTANT	0.00	NC	36.76	76.47
OFFICE ADMINISTRATION	NA	NA	100.00	100.00
PROFESSIONAL STUDIES	NA	NA	0.00	0.00
PROVIDER SUMMARY				
Total Average Provider Rates	27.50	75.00	32.97	55.07
Program (s) in Danger of Removal	➤ EARLY CHILDHOOD EDUCATION			
	➤ PROFESSIONAL STUDIES			

TENNESSEE TECHNOLOGY CENTER AT MCMINNVILLE				
Program Name (s)	WIA Students		ALL of Students	
	Completion	Placement	Completion	Placement
AUTOMOTIVE TECHNOLOGY	50.00	0.00	44.83	53.85
BUSINESS SYSTEMS TECHNOLOGY	80.00	0.00	74.31	60.49
COMPUTER MAINTENANCE	33.33	0.00	27.78	66.67
ELECTRONICS TECHNOLOGY	100.00	0.00	64.86	83.33
MACHINE TOOL TECHNOLOGY	100.00	0.00	63.64	71.43
MEDICAL ASSISTING	100.00	33.33	52.94	83.33
PRACTICAL NURSING	73.33	27.27	54.17	90.38
SURGICAL TECHNOLOGY	100.00	0.00	42.42	78.57
PROVIDER SUMMARY				
Total Average Provider Rates	79.58	7.58	53.12	73.51
Program (s) in Danger of Removal	➤ NONE			

TENNESSEE TECHNOLOGY CENTER AT SHELBYVILLE				
Program Name (s)	WIA Students		ALL of Students	
	Completion	Placement	Completion	Placement
BUSINESS SYSTEMS TECHNOLOGY	80.00	50.00	66.62	49.21
COMMERCIAL TRUCK DRIVING	100.00	25.00	49.33	64.86
COMPUTER OPERATIONS TECHNOLOGY	100.00	33.33	74.43	51.15
DRAFTING CAD TECHNOLOGY	100.00	100.00	51.28	35.00
ELECTRONICS TECHNOLOGY	100.00	50.00	41.51	81.82
HEATING, VENTILATION, AIR CONDITIONING AND REFRIGERATION	NA	NA	70.27	57.69
INDUSTRIAL MACHINE MAINTENANCE AND REPAIR	75.00	100.00	31.82	90.48
MACHINE TOOL TECHNOLOGY	NA	NA	75.38	81.63
PRACTICAL NURSING	NA	NA	57.95	84.31
PROVIDER SUMMARY				
Total Average Provider Rates	92.50	59.72	57.62	66.24
Program (s) in Danger of Removal	➤ NONE			

Local Workforce Investment Area 7



- **General Descriptive Statistics**
- **Trend Analysis in WIA Placements Relative to WIA Completions**
- **Detailed Wage Summary for the Top Program Placements**
- **Area Average Performance Measures versus the State Averages**
- **Individual Provider Reports**

General Descriptive Statistics

Local Workforce Investment Area 7 has three certified training providers included in the current report. These three providers had 18 different certified training programs with WIA students enrolled during the report period. From July 1, 2000 through March 31, 2002, 92 WIA students completed certified programs from LWIA 7. Of the 92 program completers, 59 had wage amounts reported for the quarter immediately following completion. Table-18 below presents the frequency distribution for both completions and placements for LWIA 7 across the report period. Roughly, 23 percent of all WIA completers for LWIA 7 finished their programs during the last quarter of the report. The raw number of placements for LWIA 7 was also highest during the last quarter of the report.

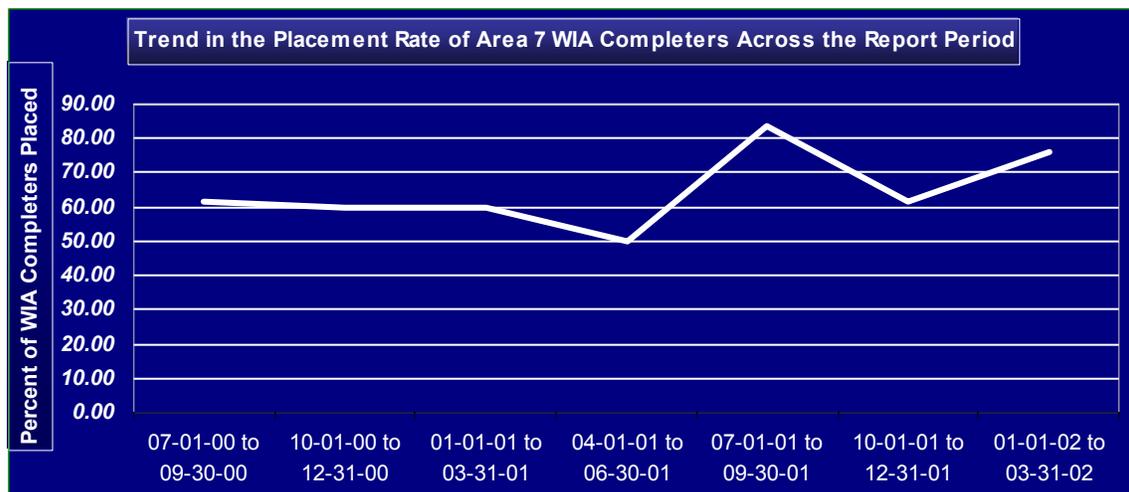
Table-18 - LWIA 7 General Descriptive Statistics on Completions and Placements

Report Date	Number of Completers	Percent of Total Completers	Number of Placers	Percent of Total Placers	Placement Rate
07-01-00 to 09-30-00	13	14.13	8	13.56	61.54
10-01-00 to 12-31-00	15	16.30	9	15.25	60.00
01-01-01 to 03-31-01	10	10.87	6	10.17	60.00
04-01-01 to 06-30-01	14	15.22	7	11.86	50.00
07-01-01 to 09-30-01	6	6.52	5	8.47	83.33
10-01-01 to 12-31-01	13	14.13	8	13.56	61.54
01-01-02 to 03-31-02	21	22.83	16	27.12	76.19
Total Report Period	92	100.00	59	100.00	64.13

Trend Analysis of WIA Placements Relative to Completions

The percentage of WIA completers with wages reported the quarter immediately following completion in LWIA 7 has remained relatively stable throughout the report period. The placement rate peaked at 83.33 percent during the first quarter of 2001, and showed a 21.79 percent decrease during the following quarter. The overall placement rate for LWIA 7 was 64.13 percent. Figure-17 graphically illustrates the relationship between program completions and job placement for LWIA 7.

Figure-17 - LWIA 7 Trends in WIA Completions Relative to WIA Placements



Detailed Quarterly Wage Summary

Using Unemployment Insurance Wage Records, the report includes a detailed wage assessment for all certified programs in LWIA 7 with five or more placements (3). For reasons of student confidentiality, programs with less than five students were not included in the wage summary, and the placement numbers for the programs reported in Table-16 have been intentionally omitted. When examining the wage summary please refer to the definitions presented on page 30 of the current report, and keep in mind the wage cautions expressed on page 31.

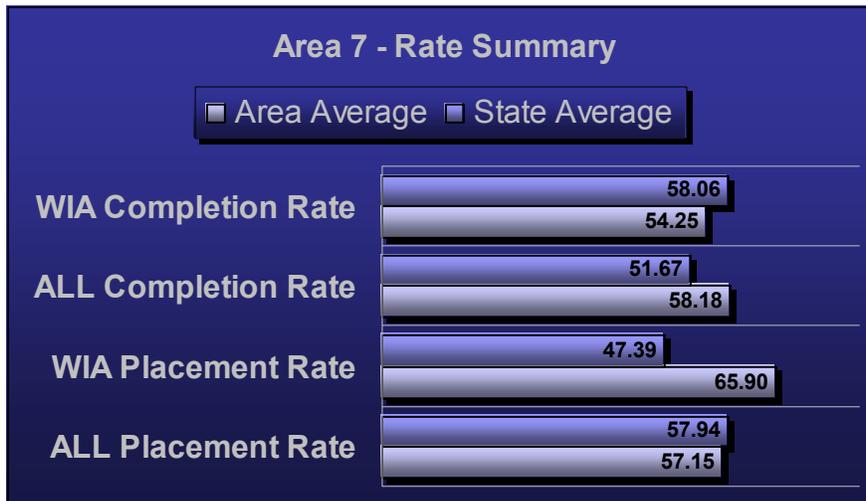
Table-19 – LWIA 7 Detailed Quarterly Wage Summary for Top Program Placements

Program Name	Minimum Salary	Maximum Salary	Average Salary	Median Salary	25 th Percentile	75 th Percentile
PRACTICAL NURSING	\$60.52	\$16,613.50	\$5,439.42	\$4,258.24	\$2,377.76	\$6,310.89
BUSINESS SYSTEMS TECHNOLOGY	\$177.00	\$7,199.50	\$3,154.13	\$2,759.54	\$1,434.64	\$5,195.43
INDUSTRIAL MAINTENANCE	\$1,446.35	\$13,755.00	\$7,287.06	\$7,135.00	\$4,609.14	\$10,539.18

LWIA 7 Average Performance Measures versus the State Averages

Figure-18 compares the statewide average on the four WIA performance measures for all certified training providers, against the average performance measures for those providers specifically located in LWIA 7.

Figure-18 - LWIA 7 Average Performance Measures versus the State Averages



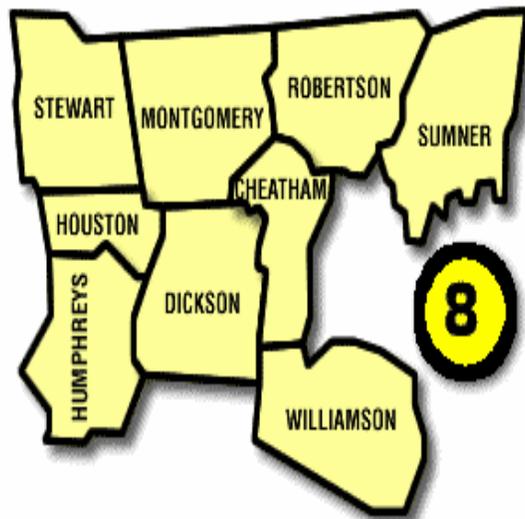
As indicated by Figure-18, collectively the providers in LWIA 7 are significantly above the state average on the placement rate for WIA students, and somewhat above the state average for ALL of student completion rates. The providers in LWIA 7 are slightly below the state average completion rate for WIA students and the placement rate for ALL of students.

NASHVILLE STATE TECHNICAL INSTITUTE - COOKEVILLE CENTER				
Program Name (s)	WIA Students		ALL of Students	
	Completion	Placement	Completion	Placement
COMPUTER TECHNOLOGY	100.00	40.00	20.83	50.00
ELECTRONICS OFFICE	50.00	33.33	11.11	33.33
POLICE SCIENCE TECHNICIAN	33.33	100.00	NP	NP
PROVIDER SUMMARY				
Total Average Provider Rates	61.11	57.78	15.97	41.66
Program (s) in Danger of Removal	➤ NONE			

TENNESSEE TECHNOLOGICAL UNIVERSITY				
Program Name (s)	WIA Students		ALL of Students	
	Completion	Placement	Completion	Placement
AGRICULTURAL SCIENCE TECHNOLOGY	100.00	0.00	65.00	43.59
BUSINESS MANAGEMENT	72.73	50.00	82.09	53.45
NURSING ASSISTANT	0.00	NC	79.35	80.82
SOCIOLOGY	NA	NA	44.25	58.00
PROVIDER SUMMARY				
Total Average Provider Rates	57.58	25.00	67.67	58.97
Program (s) in Danger of Removal	➤ NONE			

TENNESSEE TECHNOLOGY CENTER AT LIVINGSTON				
Program Name (s)	WIA Students		ALL of Students	
	Completion	Placement	Completion	Placement
AUTOMOTIVE BODY REPAIR	60.00	0.00	41.82	47.83
AUTOMOTIVE TECHNOLOGY	100.00	80.00	31.37	56.25
BUSINESS SYSTEMS TECHNOLOGY	47.83	90.91	68.51	54.66
COMPUTER OPERATIONS TECHNOLOGY	0.00	NC	56.25	58.33
DRAFTING CAD TECHNOLOGY	40.00	100.00	51.67	45.16
ELECTRONICS TECHNOLOGY	0.00	NC	61.90	58.97
INDUSTRIAL MACHINE MAINTENANCE AND REPAIR	57.14	87.50	51.52	67.65
MACHINE TOOL TECHNOLOGY	33.33	100.00	58.33	61.90
MANUFACTURING TECHNOLOGY	NA	NA	99.22	87.63
MISCELLANEOUS CONSTRUCTION TRADES	100.00	75.00	72.45	52.11
PRACTICAL NURSING	73.68	100.00	93.42	61.89
PROVIDER SUMMARY				
Total Average Provider Rates	51.20	79.18	62.41	59.31
Program (s) in Danger of Removal	➤ NONE			

Local Workforce Investment Area 8



- **General Descriptive Statistics**
- **Trend Analysis in WIA Placements Relative to WIA Completions**
- **Detailed Wage Summary for the Top Program Placements**
- **Area Average Performance Measures versus the State Averages**
- **Individual Provider Reports**

General Descriptive Statistics

Local Workforce Investment Area 8 has five certified training providers included in the current report. These five providers had 34 different certified training programs with WIA students enrolled during the report period. From July 1, 2000 through March 31, 2002, 233 WIA students completed certified programs from LWIA 8. Of the 233 program completers, 143 had wage amounts reported for the quarter immediately following completion. Table-20 below presents the frequency distribution for both completions and placements for LWIA 8 across the report period. Roughly, 39 percent of all WIA completers for LWIA 8 finished their programs during the fourth quarter of 2001. The raw number of placements for LWIA 8 was also highest during the fourth quarter of 2001.

Table-20 - LWIA 8 General Descriptive Statistics on Completions and Placements

Report Date	Number of Completers	Percent of Total Completers	Number of Placers	Percent of Total Placers	Placement Rate
07-01-00 to 09-30-00	3	1.29	2	1.40	66.67
10-01-00 to 12-31-00	22	9.44	16	11.19	72.73
01-01-01 to 03-31-01	7	3.00	3	2.10	42.86
04-01-01 to 06-30-01	91	39.06	42	29.37	46.15
07-01-01 to 09-30-01	24	10.30	22	15.38	91.67
10-01-01 to 12-31-01	37	15.88	26	18.18	70.27
01-01-02 to 03-31-02	49	21.03	32	22.38	65.31
Total Report Period	233	100.00	143	100.00	61.37

Trend Analysis of WIA Placements Relative to Completions

The percentage of WIA completers with wages reported the quarter immediately following completion in LWIA 8 fell nearly 30 percentage points from the second quarter of 2000 to the third quarter of 2001. The rate remained relatively low through the next quarter, followed by a placement rate peak at 91.67 percent during the first quarter of 2001. Currently the placement rate for LWIA has declined steadily since the first quarter of 2001. The overall placement rate for LWIA 8 was 61.37 percent. Figure-19 graphically illustrates the relationship between program completions and job placement for LWIA 8.

Figure-19 - LWIA 8 Trends in WIA Completions Relative to WIA Placements



Detailed Quarterly Wage Summary

Using Unemployment Insurance Wage Records, the report includes a detailed wage assessment for all certified programs in LWIA 8 with five or more placements (6). For reasons of student confidentiality, programs with less than five students were not included in the wage summary, and the placement numbers for the programs reported in Table-21 have been intentionally omitted. When examining the wage summary please refer to the definitions presented on page 30 of the current report, and keep in mind the wage cautions expressed on page 31.

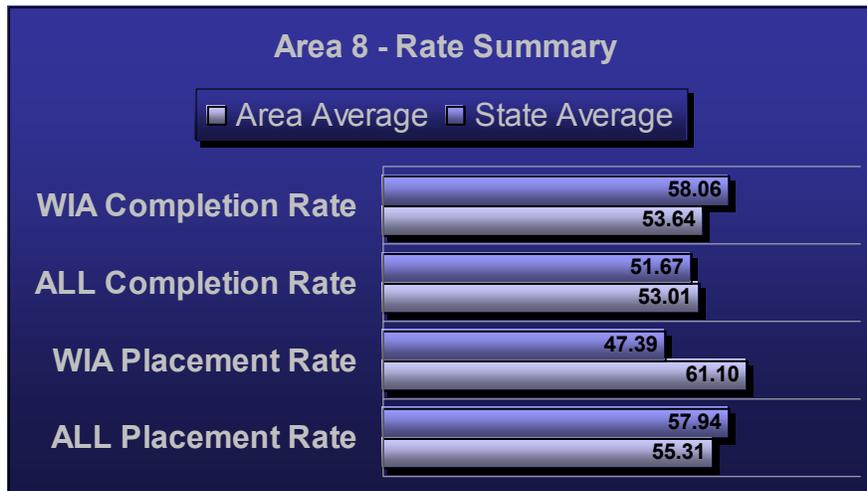
Table-21 – LWIA 8 Detailed Quarterly Wage Summary for Top Program Placements

Program Name	Minimum Salary	Maximum Salary	Average Salary	Median Salary	25 th Percentile	75 th Percentile
PRACTICAL NURSING	\$396.38	\$28,278.36	\$6,150.00	\$3,874.14	\$2,764.65	\$6,188.36
NURSING ASSISTANT	\$515.13	\$11,903.98	\$6,079.53	\$6,309.87	\$3,826.46	\$8,129.69
BUSINESS SYSTEMS TECHNOLOGY	\$262.50	\$13,770.00	\$3,489.19	\$2,921.08	\$1,499.70	\$4,437.67
SURGICAL TECHNICIAN	\$48.00	\$6,097.24	\$3,187.34	\$2,014.60	\$509.55	\$5,857.17
ADMINISTRATIVE ASSISTANT	\$497.26	\$6,369.03	\$3,474.86	\$4,062.50	\$1,349.38	\$5,306.53
COMMERCIAL TRUCK DRIVING	\$474.60	\$5,557.26	\$3,271.85	\$3,663.34	\$1,140.97	\$5,206.99

LWIA 8 Average Performance Measures versus the State Averages

Figure-20 compares the statewide average on the four WIA performance measures for all certified training providers, against the average performance measures for those providers specifically located in LWIA 8.

Figure-20 - LWIA 8 Average Performance Measures versus the State Averages



As indicated by Figure-20, collectively the providers in LWIA 8 are significantly above the state average on the placement rate for WIA students, and slightly above the state average for ALL of student completion rates. The providers in LWIA 8 are slightly below the state average completion rate for WIA students and the placement rate for ALL of students.

AUSTIN PEAY STATE UNIVERSITY				
Program Name (s)	WIA Students		ALL of Students	
	Completion	Placement	Completion	Placement
COMMUNICATION	NA	NA	65.35	60.61
DATA PROCESSING	NA	NA	25.00	100.00
MEDICAL TECHNOLOGY	NA	NA	20.00	50.00
NURSING ASSISTANT	100.00	75.56	58.95	58.52
POLITICAL SCIENCE	NA	NA	67.50	48.15
PROVIDER SUMMARY				
Total Average Provider Rates	100.00	75.56	47.36	63.46
Program (s) in Danger of Removal	➤ MEDICAL TECHNOLOGY			

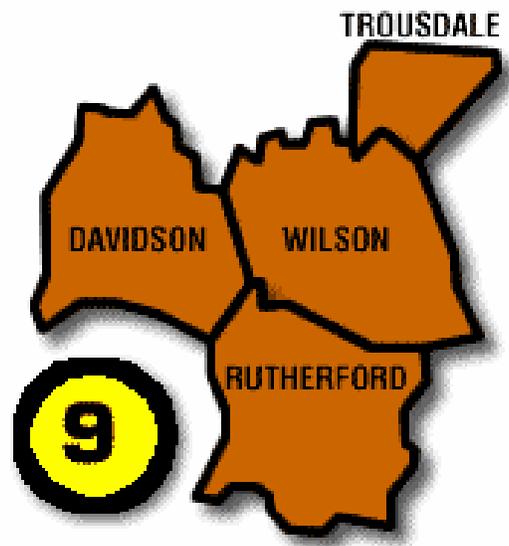
MILLER-MOTTE BUSINESS COLLEGE				
Program Name (s)	WIA Students		ALL of Students	
	Completion	Placement	Completion	Placement
MICRO-COMPUTER INFORMATION SYSTEMS	0.00	NC	11.30	35.29
PROVIDER SUMMARY				
Total Average Provider Rates	0.00	NC	11.30	35.29
Program (s) in Danger of Removal	➤ MICRO-COMPUTER INFORMATION SYSTEMS			

NORTH CENTRAL INSTITUTE				
Program Name (s)	WIA Students		ALL of Students	
	Completion	Placement	Completion	Placement
ASSOCIATES OF APPLIED SCIENCE	58.82	0.00	NP	NP
AVIATION MAINTENANCE TECHNOLOGY	46.43	23.08	NP	NP
FEDERAL COMMUNICATION COMMISSION	100.00	0.00	NP	NP
PROVIDER SUMMARY				
Total Average Provider Rates	68.42	7.69	NP	NP
Program (s) in Danger of Removal	➤ NONE			

TENNESSEE TECHNOLOGY CENTER AT DICKSON				
Program Name (s)	WIA Students		ALL of Students	
	Completion	Placement	Completion	Placement
AUTOMOTIVE TECHNOLOGY	100.00	0.00	67.57	56.00
BUSINESS SYSTEMS TECHNOLOGY	76.32	75.86	74.59	57.97
COMMERCIAL TRUCK DRIVING	100.00	100.00	95.95	56.34
COMPUTER OPERATIONS TECHNOLOGY	100.00	80.00	48.05	28.13
COSMETOLOGY	100.00	100.00	77.50	51.61
DENTAL ASSISTANT	0.00	NC	0.00	NC
HEATING, VENTILATION, AIR CONDITIONING AND REFRIGERATION	14.29	100.00	49.06	59.62
HEAVY EQUIPMENT MAINTENANCE AND REPAIR	100.00	100.00	55.17	37.50
INDUSTRIAL MACHINE MAINTENANCE AND REPAIR	50.00	100.00	56.99	37.02
MACHINE TOOL TECHNOLOGY	100.00	100.00	56.34	52.50
PRACTICAL NURSING	74.24	87.76	71.20	73.03
SURGICAL TECHNOLOGY	55.56	100.00	80.00	87.50
PROVIDER SUMMARY				
Total Average Provider Rates	72.53	85.78	61.04	54.30
Program (s) in Danger of Removal	➤ DENTAL ASSISTANT			

VOLUNTEER STATE COMMUNITY COLLEGE				
Program Name (s)	WIA Students		ALL of Students	
	Completion	Placement	Completion	Placement
BUSINESS MANAGEMENT	29.55	30.77	27.69	73.88
DENTAL ASSISTANT	57.14	50.00	ID	35.71
EARLY CHILDHOOD EDUCATION	0.00	NC	0.00	NC
EMERGENCY MEDICAL TECHNICIAN - PARAMEDIC	7.14	0.00	ID	30.00
GENERAL TECHNOLOGY	0.00	NC	42.25	83.33
GENERAL TRANSFER	50.00	33.33	26.03	61.26
HEALTH INFORMATION TECHNOLOGY	50.00	0.00	ID	66.67
LEGAL ASSISTANT	10.00	100.00	28.33	70.59
LOGISTICS / SUPPLY CHAIN MANAGEMENT	NA	NA	100.00	100.00
NURSING ASSISTANT	4.55	100.00	ID	100.00
PHYSICAL THERAPY ASSISTANT	0.00	NC	96.43	40.74
RADIOLOGIC TECHNOLOGY	71.43	60.00	35.82	4.17
RESPIRATORY CARE	100.00	50.00	100.00	33.33
PROVIDER SUMMARY				
Total Average Provider Rates	31.65	47.12	50.73	58.31
Program (s) in Danger of Removal	➤ EARLY CHILDHOOD EDUCATION			
	➤ EMERGENCY MEDICAL TECHNICIAN - PARAMEDIC			

Local Workforce Investment Area 9



- **General Descriptive Statistics**
- **Trend Analysis in WIA Placements Relative to WIA Completions**
- **Detailed Wage Summary for the Top Program Placements**
- **Area Average Performance Measures versus the State Averages**
- **Individual Provider Reports**

General Descriptive Statistics

Local Workforce Investment Area 9 has 15 certified training providers included in the current report. These 15 providers had 120 different certified training programs with WIA students enrolled during the report period. From July 1, 2000 through March 31, 2002, 465 WIA students completed certified programs from LWIA 9. Of the 465 program completers, 158 had wage amounts reported for the quarter immediately following completion. Table-22 below presents the frequency distribution for both completions and placements for LWIA 9 across the report period. Roughly, 30 percent of all WIA completers for LWIA 9 finished their programs during the first quarter of 2001. The raw number of placements for LWIA 9 was also highest during the first quarter of 2001.

Table-22 - LWIA 9 General Descriptive Statistics on Completions and Placements

Report Date	Number of Completers	Percent of Total Completers	Number of Placers	Percent of Total Placers	Placement Rate
07-01-00 to 09-30-00	28	6.02	3	1.90	10.71
10-01-00 to 12-31-00	64	13.76	15	9.49	23.44
01-01-01 to 03-31-01	37	7.96	3	1.90	8.11
04-01-01 to 06-30-01	95	20.43	13	8.23	13.68
07-01-01 to 09-30-01	139	29.89	74	46.84	53.24
10-01-01 to 12-31-01	28	6.02	18	11.39	64.29
01-01-02 to 03-31-02	74	15.91	32	20.25	43.24
Total Report Period	465	100.00	158	100.00	33.98

Trend Analysis of WIA Placements Relative to Completions

The percentage of WIA completers with wages reported the quarter immediately following completion in LWIA 9 remained relatively low during the first three quarters of implementation of the Workforce Investment Act. During the third quarter of 2001, the placement rate reached an all-time low of 8.11 percent. The placement rate for LWIA 9 peaked at 64.29 percent during the first quarter of 2001. Currently the placement rate for LWIA 9 has declined steadily since the second quarter of 2001. The overall placement rate for LWIA 9 was 33.98 percent. Figure-21 graphically illustrates the relationship between program completions and job placement for LWIA 9.

Figure-21 - LWIA 9 Trends in WIA Completions Relative to WIA Placements



Detailed Quarterly Wage Summary

Using Unemployment Insurance Wage Records, the report includes a detailed wage assessment for all certified programs in LWIA 9 with five or more placements (5). For reasons of student confidentiality, programs with less than five students were not included in the wage summary, and the placement numbers for the programs reported in Table-23 have been intentionally omitted. When examining the wage summary please refer to the definitions presented on page 30 of the current report, and keep in mind the wage cautions expressed on page 31.

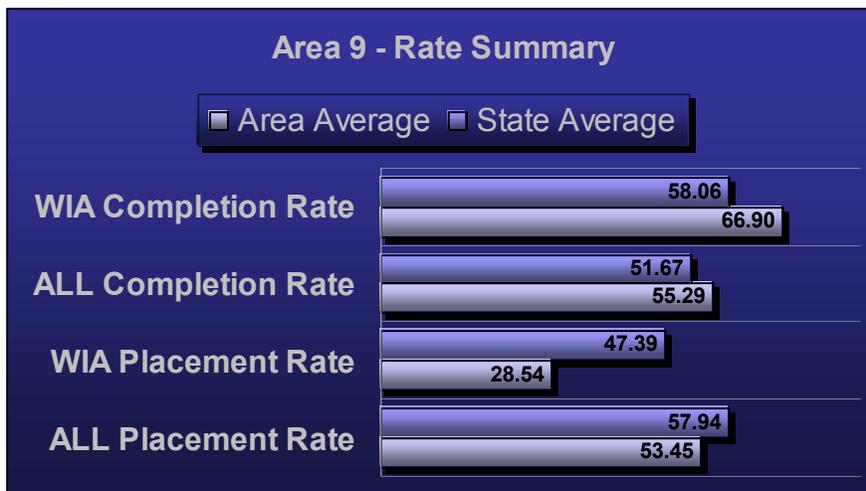
Table-23 – LWIA 9 Detailed Quarterly Wage Summary for Top Program Placements

Program Name	Minimum Salary	Maximum Salary	Average Salary	Median Salary	25 th Percentile	75 th Percentile
COMMERCIAL TRUCK DRIVING	\$28.45	\$8,367.43	\$3,951.97	\$3,460.88	\$2,249.37	\$5,518.89
A+	\$420.25	\$16,603.49	\$7,645.73	\$8,039.20	\$4,722.83	\$10,235.54
ARTS AND SCIENCES	\$918.75	\$9,089.79	\$4,220.55	\$3,202.08	\$1,603.98	\$7,581.11
MICROSOFT CERTIFIED SOLUTIONS DEVELOPER	\$6,833.76	\$14,807.73	\$10,207.06	\$10,196.48	\$7,298.05	\$13,121.37
NETWORK+	\$6,142.47	\$10,625.01	\$9,257.43	\$10,000.90	\$7,726.28	\$10,416.85

LWIA 9 Average Performance Measures versus the State Averages

Figure-22 compares the statewide average on the four WIA performance measures for all certified training providers, against the average performance measures for those providers specifically located in LWIA 9.

Figure-22 - LWIA 9 Average Performance Measures versus the State Averages



As indicated by Figure-22, collectively the providers in LWIA 9 are above the state average on the completion rates for both WIA and ALL of students. However, the placement rates for providers in LWIA 9 are below the state average, especially for WIA students. The average WIA placement rate for LWIA 9 providers' is nearly 20 percentage points below the state average.

ATHENA COMPUTER LEARNING CENTER, INC - NASHVILLE				
Program Name (s)	WIA Students		ALL of Students	
	Completion	Placement	Completion	Placement
A+ CERTIFICATION	ID	15.38	74.07	10.00
CIW MASTER SITE DESIGNER	75.00	0.00	ID	0.00
MICROSOFT CERTIFIED SOLUTIONS DEVELOPER	100.00	0.00	46.15	33.33
MICROSOFT MCSE/MCP/MCDBA	0.00	NC	0.00	NC
NETWORK+ CERTIFICATION	ID	17.65	92.31	29.41
PROVIDER SUMMARY				
Total Average Provider Rates	58.33	8.26	53.13	18.19
Program (s) in Danger of Removal	➤ MICROSOFT MCSE/MCP/MCDBA			

COMMERCIAL DRIVER INSTITUTE, INC.				
Program Name (s)	WIA Students		ALL of Students	
	Completion	Placement	Completion	Placement
SEMI-TRACTOR-TRAILER DRIVER TRAINING	90.67	64.71	71.31	26.55
PROVIDER SUMMARY				
Total Average Provider Rates	90.67	64.71	71.31	26.55
Program (s) in Danger of Removal	➤ NONE			

HIGH-TECH INSTITUTE				
Program Name (s)	WIA Students		ALL of Students	
	Completion	Placement	Completion	Placement
MEDICAL ASSISTING	NA	NA	17.27	0.00
PROVIDER SUMMARY				
Total Average Provider Rates	NA	NA	17.27	0.00
Program (s) in Danger of Removal	➤ MEDICAL ASSISTING			

METRO NASHVILLE PUBLIC SCHOOLS - COMMUNITY CAREER				
Program Name (s)	WIA Students		ALL of Students	
	Completion	Placement	Completion	Placement
10 KEY/FINANCE BASIC BUSINESS SKILLS	66.67	16.67	88.00	4.55
INTRODUCTION TO COMPUTERS	100.00	33.33	100.00	60.00
JOB READINESS BUSINESS SKILLS MODULE I	81.82	22.22	62.50	30.00
MICROSOFT BEGINNING EXCEL	90.91	0.00	67.39	0.00
MICROSOFT BEGINNING POWERPOINT	80.00	0.00	76.32	31.03
MICROSOFT BEGINNING WORD	100.00	0.00	75.47	0.00
MICROSOFT INTERMEDIATE EXCEL	87.50	0.00	83.33	0.00
MICROSOFT INTERMEDIATE POWERPOINT	87.50	0.00	75.86	0.00
MICROSOFT INTERMEDIATE WORD	100.00	0.00	63.16	8.33
PROVIDER SUMMARY				
Total Average Provider Rates	88.27	8.02	76.89	14.88
Program (s) in Danger of Removal	➤ NONE			

MIDDLE TENNESSEE STATE UNIVERSITY				
Program Name (s)	WIA Students		ALL of Students	
	Completion	Placement	Completion	Placement
ACCOUNTING	40.00	0.00	38.92	66.92
AEROSPACE	50.00	0.00	45.96	46.30
ART	0.00	NC	43.94	58.62
BUSINESS EDUCATION AND OFFICE MANAGEMENT	0.00	NC	50.00	54.55
BUSINESS MANAGEMENT	0.00	NC	56.82	67.20
COMMUNICATION	0.00	NC	59.23	60.63
COMPUTER SCIENCE	0.00	NC	38.04	50.00
CRIMINOLOGY AND CRIMINAL JUSTICE	100.00	0.00	63.79	66.89
ENTREPRENEURSHIP	0.00	NC	14.29	100.00
FINANCE	50.00	0.00	68.87	61.64
INTERDISCIPLINARY STUDIES	NA	NA	100.00	87.50
MARKETING MANAGEMENT	0.00	NC	62.28	65.71
MATHEMATICAL SCIENCES	100.00	0.00	53.85	54.29
NATURAL SCIENCE	0.00	NC	7.45	57.14
NURSING ASSISTANT	0.00	NC	53.31	81.05
OFFICE MANAGEMENT	0.00	NC	55.36	67.74
PHYSICAL EDUCATION	0.00	NC	59.90	55.93
POLITICAL SCIENCE	0.00	NC	60.12	52.48
PSYCHOLOGY	0.00	NC	56.12	60.11
SOCIAL WORK	0.00	NC	62.58	50.52
THEATRE	0.00	NC	59.05	53.23
PROVIDER SUMMARY				
Total Average Provider Rates	17.00	0.00	52.85	62.78
Program (s) in Danger of Removal	➤ NATURAL SCIENCE			

NASHVILLE COLLEGE OF MEDICAL CAREERS				
Program Name (s)	WIA Students		ALL of Students	
	Completion	Placement	Completion	Placement
MEDICAL ASSISTING	NA	NA	16.84	0.00
PROVIDER SUMMARY				
Total Average Provider Rates	NA	NA	16.84	0.00
Program (s) in Danger of Removal	➤ MEDICAL ASSISTING			

NASHVILLE STATE TECHNICAL INSTITUTE				
Program Name (s)	WIA Students		ALL of Students	
	Completion	Placement	Completion	Placement
AUTOMOTIVE TECHNOLOGY	50.00	0.00	33.33	0.00
COMPUTER INFORMATION SYSTEMS TECHNOLOGY	20.00	0.00	19.14	63.75
PROVIDER SUMMARY				
Total Average Provider Rates	35.00	0.00	26.24	31.88
Program (s) in Danger of Removal	➤ COMPUTER INFORMATION SYSTEMS TECHNOLOGY			

NATIONAL COLLEGE OF BUSINESS AND TECHNOLOGY				
Program Name (s)	WIA Students		ALL of Students	
	Completion	Placement	Completion	Placement
MEDICAL TRANSCRIPTION	NA	NA	17.39	25.00
PROVIDER SUMMARY				
Total Average Provider Rates	NA	NA	17.39	25.00
Program (s) in Danger of Removal	➤ MEDICAL TRANSCRIPTION			

NEW HORIZON COMPUTER LEARNING CENTER - NASHVILLE				
Program Name (s)	WIA Students		ALL of Students	
	Completion	Placement	Completion	Placement
A+ CERTIFICATION	100.00	20.00	NP	NP
MICROSOFT CERTIFIED PROFESSIONAL	100.00	0.00	NP	NP
MICROSOFT VB DESKTOP	100.00	0.00	NP	NP
MICROSOFT VB FOUNDATION	100.00	0.00	NP	NP
MICROSOFT WORD	100.00	0.00	NP	NP
NHIPP - E COMMERCE	100.00	33.33	NP	NP
NHIPP FOUNDATION	100.00	0.00	NP	NP
PC HORIZON CLUB	100.00	0.00	NP	NP
PC SPECIALIST	100.00	0.00	NP	NP
PROVIDER SUMMARY				
Total Average Provider Rates	100.00	5.93	NP	NP
Program (s) in Danger of Removal	➤ NONE			

TECHSKILLS - NASHVILLE				
Program Name (s)	WIA Students		ALL of Students	
	Completion	Placement	Completion	Placement
A+ CERTIFICATION	84.62	100.00	46.67	51.53
APPLICATION COURSES	75.00	100.00	ID	57.14
CISCO CERTIFIED NETWORK ASSOCIATE	NA	NA	25.00	0.00
MICROSOFT CERTIFIED PROFESSIONAL	100.00	33.33	33.33	33.33
MICROSOFT CERTIFIED SOLUTIONS DEVELOPER	100.00	100.00	43.48	60.00
MICROSOFT CERTIFIED SYSTEMS ENGINEER	100.00	100.00	39.39	53.85
NETWORK+ CERTIFICATION	100.00	71.43	NP	NP
PROVIDER SUMMARY				
Total Average Provider Rates	93.27	84.13	37.57	42.64
Program (s) in Danger of Removal	➤ CISCO CERTIFIED NETWORK ASSOCIATE			

TENNESSEE STATE UNIVERSITY				
Program Name (s)	WIA Students		ALL of Students	
	Completion	Placement	Completion	Placement
ACCOUNTING	66.67	50.00	49.36	59.74
AERONAUTICAL AND INDUSTRIAL TECHNOLOGY	100.00	0.00	50.00	64.29
ARCHITECTURAL ENGINEERING	100.00	50.00	50.00	42.86
ART	100.00	0.00	62.96	52.94
AUDIOLOGY AND SPEECH PATHOLOGY	100.00	100.00	90.00	59.26
BIOLOGY	37.50	100.00	54.09	48.84
BUSINESS ADMINISTRATION	75.00	66.67	58.69	59.21
BUSINESS ECONOMICS	50.00	100.00	62.96	58.82
CHEMISTRY	50.00	0.00	59.42	48.78
COMPUTER SCIENCE	0.00	NC	55.35	57.95
CRIMINOLOGY AND CRIMINAL JUSTICE	75.00	0.00	63.73	63.08
EARLY CHILDHOOD EDUCATION	100.00	0.00	21.95	88.89
ELECTRICAL ENGINEERING TECHNOLOGY	50.00	0.00	35.81	26.42
ENGLISH	66.67	50.00	73.44	51.06
FAMILY AND CONSUMER STUDIES	83.33	20.00	ID	44.83
HEALTH CARE MANAGEMENT	100.00	25.00	54.41	62.16
HEALTH INFORMATION MANAGEMENT	100.00	100.00	53.85	76.19
HEALTH, PHYSICAL EDUCATION, AND RECREATION	50.00	0.00	70.59	60.42
HISTORY	100.00	100.00	54.55	66.67
MATHEMATICAL SCIENCES	100.00	0.00	63.64	64.29
MECHANICAL ENGINEERING TECHNOLOGY	100.00	0.00	37.04	20.00
MEDICAL TECHNOLOGY	NA	NA	36.36	37.50
MUSIC	100.00	0.00	36.36	66.67

TENNESSEE STATE UNIVERSITY (CONT.)				
Program Name (s)	WIA Students		ALL of Students	
	Completion	Placement	Completion	Placement
NURSING ASSISTANT	66.67	25.00	46.03	86.33
OCCUPATIONAL THERAPY	100.00	66.67	31.15	0.00
PSYCHOLOGY	50.00	50.00	79.11	66.40
RESPIRATORY CARE	0.00	NC	36.67	9.09
SOCIAL WORK	100.00	0.00	65.12	71.43
SOCIOLOGY	100.00	0.00	61.90	61.54
SPECIAL EDUCATION	50.00	0.00	62.50	66.67
THEATRE	100.00	0.00	76.19	63.75
PROVIDER SUMMARY				
Total Average Provider Rates	75.69	32.26	55.11	55.03
Program (s) in Danger of Removal	➤ NONE			

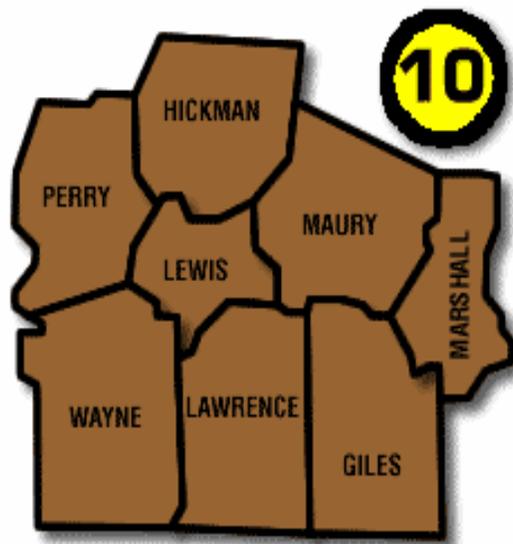
TENNESSEE TECHNOLOGY CENTER AT HARTSVILLE				
Program Name (s)	WIA Students		ALL of Students	
	Completion	Placement	Completion	Placement
AUTOMOTIVE TECHNOLOGY	NA	NA	50.00	77.78
BUSINESS SYSTEMS TECHNOLOGY	80.00	0.00	62.22	64.29
COMPUTER OPERATIONS TECHNOLOGY	78.57	9.09	66.67	48.86
DRAFTING CAD TECHNOLOGY	57.14	25.00	55.56	88.00
ELECTRONICS TECHNOLOGY	100.00	0.00	71.68	87.65
INDUSTRIAL MACHINE MAINTENANCE AND REPAIR	100.00	0.00	44.83	53.85
MACHINE TOOL TECHNOLOGY	0.00	NC	66.67	58.33
PATIENT CARE ASSOCIATE	92.86	23.08	96.08	85.71
PRACTICAL NURSING	NA	NA	0.00	NC
PROVIDER SUMMARY				
Total Average Provider Rates	72.65	9.53	57.08	70.56
Program (s) in Danger of Removal	➤ PRACTICAL NURSING			

TENNESSEE TECHNOLOGY CENTER AT MURFREESBORO				
Program Name (s)	WIA Students		ALL of Students	
	Completion	Placement	Completion	Placement
BUSINESS SYSTEMS TECHNOLOGY	72.73	87.50	85.34	63.44
COMPUTER OPERATIONS TECHNOLOGY	100.00	0.00	81.91	46.75
HEATING, VENTILATION, AIR CONDITIONING AND REFRIGERATION	80.00	75.00	78.38	75.86
INDUSTRIAL MACHINE MAINTENANCE AND REPAIR	50.00	100.00	84.89	75.42
MACHINE TOOL TECHNOLOGY	100.00	100.00	75.61	38.71
PHARMACY TECHNICIAN	100.00	66.67	64.71	72.73
PRACTICAL NURSING	NA	NA	0.00	NC
PROVIDER SUMMARY				
Total Average Provider Rates	83.79	71.53	67.26	62.15
Program (s) in Danger of Removal	➤ PRACTICAL NURSING			

TENNESSEE TECHNOLOGY CENTER AT NASHVILLE				
Program Name (s)	WIA Students		ALL of Students	
	Completion	Placement	Completion	Placement
AIRCRAFT MECHANICS	0.00	NC	52.83	64.29
AUTOMOTIVE BODY REPAIR	100.00	0.00	45.83	54.55
AUTOMOTIVE TECHNOLOGY	100.00	100.00	52.08	60.00
COMMERCIAL TRUCK DRIVING	100.00	33.33	93.18	62.20
COMPUTER OPERATIONS TECHNOLOGY	80.00	25.00	NP	NP
COSMETOLOGY	0.00	NC	53.08	61.61
DATA PROCESSING	0.00	NC	37.84	85.71
DENTAL ASSISTANT	100.00	100.00	72.09	48.39
DRAFTING CAD TECHNOLOGY	NA	NA	60.87	100.00
ELECTRONICS TECHNOLOGY	100.00	0.00	50.00	100.00
HEATING, VENTILATION, AIR CONDITIONING AND REFRIGERATION	100.00	0.00	38.14	55.41
MACHINE TOOL TECHNOLOGY	0.00	NC	16.67	80.00
PHLEBOTOMY TECHNICIAN	NA	NA	78.69	62.50
PRACTICAL NURSING	100.00	50.00	69.15	78.97
WARD CLERK	100.00	0.00	70.00	52.38
PROVIDER SUMMARY				
Total Average Provider Rates	67.69	34.25	56.46	69.00
Program (s) in Danger of Removal	➤ NONE			

WORLD CLASS UNIVERSITY				
Program Name (s)	WIA Students		ALL of Students	
	Completion	Placement	Completion	Placement
BARBERING	NP	NP	NP	NP
PROVIDER SUMMARY				
Total Average Provider Rates	NP	NP	NP	NP
Program (s) in Danger of Removal	➤ PROVIDER NO LONGER ON STATEWIDE LIST			

Local Workforce Investment Area 10



- **General Descriptive Statistics**
- **Trend Analysis in WIA Placements Relative to WIA Completions**
- **Detailed Wage Summary for the Top Program Placements**
- **Area Average Performance Measures versus the State Averages**
- **Individual Provider Reports**

General Descriptive Statistics

Local Workforce Investment Area 10 has two certified training providers included in the current report. These two providers had 22 different certified training programs with WIA students enrolled during the report period. From July 1, 2000 through March 31, 2002, 150 WIA students completed certified programs from LWIA 10. Of the 150 program completers, 58 had wage amounts reported for the quarter immediately following completion. Table-24 below presents the frequency distribution for both completions and placements for LWIA 10 across the report period. Roughly, 37 percent of all WIA completers for LWIA 10 finished their programs during the fourth quarter of 2001. The raw number of placements for LWIA 10 was highest during the last quarter of the report.

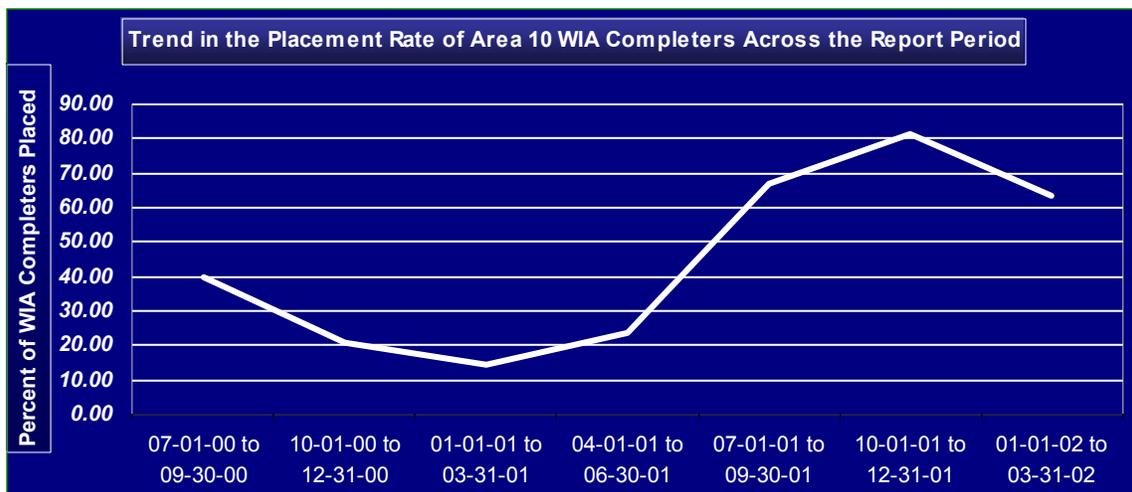
Table-24 - LWIA 10 General Descriptive Statistics on Completions and Placements

Report Date	Number of Completers	Percent of Total Completers	Number of Placers	Percent of Total Placers	Placement Rate
07-01-00 to 09-30-00	15	10.00	6	10.34	40.00
10-01-00 to 12-31-00	19	12.67	4	6.90	21.05
01-01-01 to 03-31-01	14	9.33	2	3.45	14.29
04-01-01 to 06-30-01	55	36.67	13	22.41	23.64
07-01-01 to 09-30-01	9	6.00	6	10.34	66.67
10-01-01 to 12-31-01	16	10.67	13	22.41	81.25
01-01-02 to 03-31-02	22	14.67	14	24.14	63.64
Total Report Period	150	100.00	58	100.00	38.67

Trend Analysis of WIA Placements Relative to Completions

The percentage of WIA completers with wages reported the quarter immediately following completion in LWIA 10 decreased rapidly during the first year of WIA implementation. The placement increased over 40 percentage points from the fourth quarter of 2001 to the first quarter of 2001. The placement rate for LWIA 10 peaked at 81.25 percent during the second quarter of 2001. Currently the placement rate for LWIA 10 has declined steadily since the second quarter of 2001. The overall placement rate for LWIA 10 is 38.67 percent. Figure-23 graphically illustrates the relationship between program completions and job placement for LWIA 10.

Figure-23 - LWIA 10 Trends in WIA Completions Relative to WIA Placements



Detailed Quarterly Wage Summary

Using Unemployment Insurance Wage Records, the report includes a detailed wage assessment for all certified programs in LWIA 10 with five or more placements (4). For reasons of student confidentiality, programs with less than five students were not included in the wage summary, and the placement numbers for the programs reported in Table-25 have been intentionally omitted. When examining the wage summary please refer to the definitions presented on page 30 of the current report, and keep in mind the wage cautions expressed on page 31.

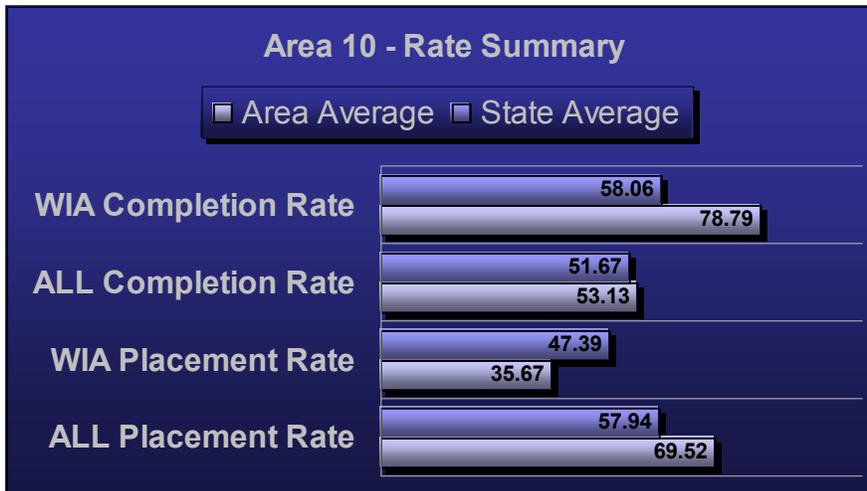
Table-25 – LWIA 10 Detailed Quarterly Wage Summary for Top Program Placements

Program Name	Minimum Salary	Maximum Salary	Average Salary	Median Salary	25 th Percentile	75 th Percentile
COMPUTER SKILLS TRAINING	\$157.00	\$12,499.98	\$3,864.05	\$3,136.00	\$903.10	\$5,556.38
PRACTICAL NURSING	\$399.99	\$19,583.08	\$9,467.02	\$6,563.67	\$4,029.40	\$17,014.95
REGISTERED NURSING	\$1,630.13	\$8,163.58	\$5,407.55	\$5,937.38	\$2,615.75	\$7,915.30
BUSINESS SYSTEMS TECHNOLOGY	\$2,365.50	\$9,269.02	\$4,681.92	\$4,012.38	\$2,924.32	\$6,774.29

LWIA 10 Average Performance Measures versus the State Averages

Figure-24 compares the statewide average on the four WIA performance measures for all certified training providers, against the average performance measures for those providers specifically located in LWIA 10.

Figure-24 - LWIA 10 Average Performance Measures versus the State Averages

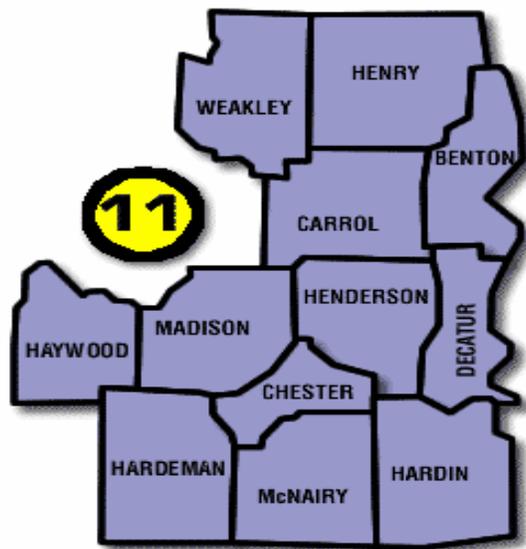


As indicated by Figure-24, collectively the providers in LWIA 10 are significantly above the state average on the completion rates for WIA students and slightly above the state average on the completion rate for ALL of students. Providers from LWIA 10 are also significantly above the state average on the placement rate for ALL of students. However, the placement rates for WIA students are on average significantly below the state average.

COLUMBIA STATE COMMUNITY COLLEGE				
Program Name (s)	WIA Students		ALL of Students	
	Completion	Placement	Completion	Placement
BUSINESS MANAGEMENT	100.00	0.00	100.00	100.00
BUSINESS TECHNOLOGY	100.00	18.18	35.11	71.74
COMPUTER INFORMATION SYSTEMS TECHNOLOGY	82.26	39.22	26.58	61.90
EARLY CHILDHOOD EDUCATION	100.00	0.00	4.35	0.00
ELECTRONICS TECHNOLOGY	0.00	NC	23.53	87.50
EMERGENCY MEDICAL TECHNICIAN - PARAMEDIC	50.00	0.00	ID	0.00
GENERAL TECHNOLOGY	NA	NA	24.44	90.91
GENERAL TRANSFER	100.00	8.33	24.42	70.31
INDUSTRIAL TECHNOLOGY	NA	NA	66.67	50.00
MEDICAL LABORATORY TECHNICIAN	50.00	0.00	77.78	100.00
NURSING ASSISTANT	48.39	40.00	52.87	73.91
PRE-ALLIED HEALTH	0.00	NC	0.00	NC
RADIOLOGIC TECHNOLOGY	100.00	0.00	56.14	90.63
RESPIRATORY CARE	100.00	0.00	70.00	71.43
VETERINARY TECHNOLOGY	NA	NA	77.97	84.78
PROVIDER SUMMARY				
Total Average Provider Rates	69.22	10.57	45.70	68.08
Program (s) in Danger of Removal	➤ PRE-ALLIED HEALTH			

TENNESSEE TECHNOLOGY CENTER AT PULASKI				
Program Name (s)	WIA Students		ALL of Students	
	Completion	Placement	Completion	Placement
BUSINESS SYSTEMS TECHNOLOGY	100.00	70.00	83.51	61.11
COMPUTER OPERATIONS TECHNOLOGY	100.00	70.00	48.78	80.00
ELECTRONICS TECHNOLOGY	NA	NA	75.32	50.00
HEATING, VENTILATION, AIR CONDITIONING AND REFRIGERATION	100.00	25.00	85.88	74.89
INDUSTRIAL MACHINE MAINTENANCE AND REPAIR	100.00	100.00	42.37	76.00
MACHINE TOOL TECHNOLOGY	100.00	100.00	75.56	70.59
PRACTICAL NURSING	87.50	100.00	64.49	94.20
PROVIDER SUMMARY				
Total Average Provider Rates	97.91	77.50	67.99	72.40
Program (s) in Danger of Removal	➤ NONE			

Local Workforce Investment Area 11



- **General Descriptive Statistics**
- **Trend Analysis in WIA Placements Relative to WIA Completions**
- **Detailed Wage Summary for the Top Program Placements**
- **Area Average Performance Measures versus the State Averages**
- **Individual Provider Reports**

General Descriptive Statistics

Local Workforce Investment Area 11 has 11 certified training providers included in the current report. These 11 providers had 67 different certified training programs with WIA students enrolled during the report period. From July 1, 2000 through March 31, 2002, 422 WIA students completed certified programs from LWIA 11. Of the 422 program completers, 284 had wage amounts reported for the quarter immediately following completion. Table-26 below presents the frequency distribution for both completions and placements for LWIA 11 across the report period. Roughly, 32 percent of all WIA completers for LWIA 11 finished their programs during the first quarter of 2001. The raw number of placements for LWIA 11 was also highest during the first quarter of 2001.

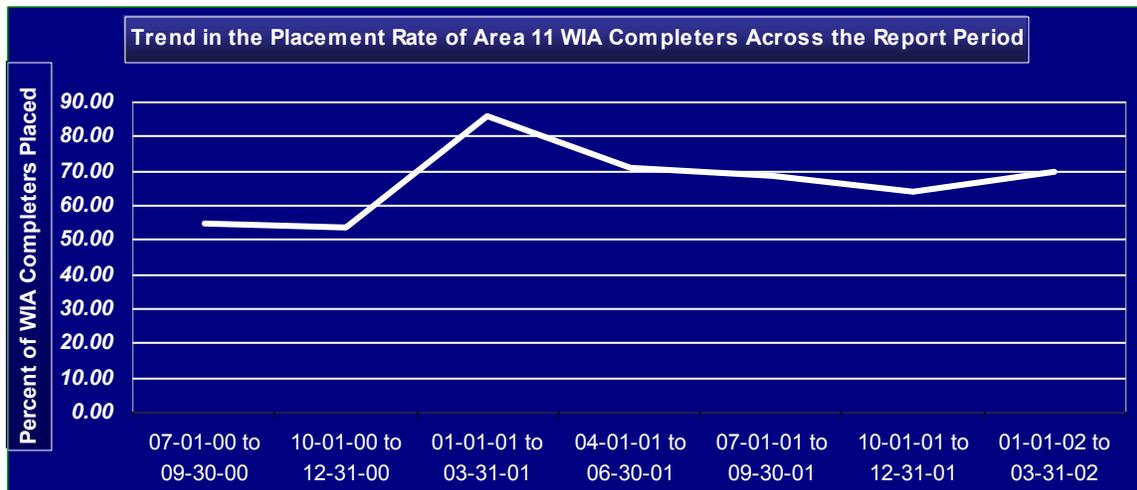
Table-26 - LWIA 11 General Descriptive Statistics on Completions and Placements

Report Date	Number of Completers	Percent of Total Completers	Number of Placers	Percent of Total Placers	Placement Rate
07-01-00 to 09-30-00	31	7.35	17	5.99	54.84
10-01-00 to 12-31-00	13	3.08	7	2.46	53.85
01-01-01 to 03-31-01	14	3.32	12	4.23	85.71
04-01-01 to 06-30-01	52	12.32	37	13.03	71.15
07-01-01 to 09-30-01	134	31.75	92	32.39	68.66
10-01-01 to 12-31-01	92	21.80	59	20.77	64.13
01-01-02 to 03-31-02	86	20.38	60	21.13	69.77
Total Report Period	422	100.00	284	100.00	67.30

Trend Analysis of WIA Placements Relative to Completions

The percentage of WIA completers with wages reported the quarter immediately following completion in LWIA 11 increased over 30 percentage points between the second quarter of 2000 and the third quarter of 2001, where the rate peaked at 85.71 percent. The placement rate for LWIA 11 remained relatively stable over the last four quarters of the report, and showed a slight increase during the last quarter. The overall placement rate for LWIA 11 was 67.30 percent, which coincidentally was the highest area WIA placement rate in the state. Figure-25 graphically illustrates the relationship between program completions and job placement for LWIA 11.

Figure-25 - LWIA 11 Trends in WIA Completions Relative to WIA Placements



Detailed Quarterly Wage Summary

Using Unemployment Insurance Wage Records, the report includes a detailed wage assessment for all certified programs in LWIA 11 with five or more placements (12). For reasons of student confidentiality, programs with less than five students were not included in the wage summary, and the placement numbers for the programs reported in Table-27 have been intentionally omitted. When examining the wage summary please refer to the definitions presented on page 30 of the current report, and keep in mind the wage cautions expressed on page 31.

Table-27 – LWIA 11 Detailed Quarterly Wage Summary for Top Program Placements

Program Name	Minimum Salary	Maximum Salary	Average Salary	Median Salary	25 th Percentile	75 th Percentile
COMMERCIAL TRUCK DRIVING	\$60.00	\$14,262.83	\$3,783.75	\$3,292.17	\$1,442.03	\$5,678.58
PRACTICAL NURSING	\$496.88	\$17,492.61	\$4,764.56	\$3,720.60	\$2,152.27	\$7,171.72
BUSINESS SYSTEMS TECHNOLOGY	\$830.25	\$18,505.52	\$3,903.48	\$3,174.07	\$1,674.14	\$4,595.79
MEDICAL ASSISTING	\$110.69	\$6,512.45	\$2,934.61	\$3,120.25	\$1,638.35	\$3,952.46
COMPUTER OPERATIONS TECHNOLOGY	\$1,320.64	\$22,615.32	\$6,586.26	\$5,231.24	\$2,820.41	\$8,126.33
MEDICAL OFFICE ASSISTANT	\$220.00	\$9,634.18	\$3,793.14	\$3,701.96	\$1,230.93	\$5,843.47
ADMINISTRATIVE ASSISTANT	\$2,183.60	\$8,824.38	\$4,604.12	\$4,310.69	\$3,307.00	\$5,109.29
ACCOUNTING	\$215.68	\$6,435.00	\$2,905.72	\$3,336.86	\$961.68	\$4,057.73
GENERAL OFFICE CLERK	\$1,598.17	\$4,489.47	\$2,541.42	\$1,986.37	\$1,830.82	\$3,356.44
OFFICE ADMINISTRATION	\$48.00	\$8,489.80	\$4,028.03	\$3,916.00	\$256.00	\$6,478.81
DRAFTING CAD TECHNOLOGY	\$36.05	\$7,776.00	\$3,080.80	\$1,772.26	\$544.63	\$6,754.58
ELECTRONICS TECHNOLOGY	\$3,587.64	\$9,547.00	\$7,042.49	\$7,662.99	\$5,066.34	\$8,708.39

LWIA 11 Average Performance Measures versus the State Averages

Figure-26 compares the statewide average on the four WIA performance measures for all certified training providers, against the average performance measures for those providers specifically located in LWIA 11.

Figure-26 - LWIA 11 Average Performance Measures versus the State Averages



As indicated by Figure-26, collectively the providers in LWIA 11 are above the state average on all four of the performance measures.

BODYWORKS SCHOOL OF MASSAGE INC.				
Program Name (s)	WIA Students		ALL of Students	
	Completion	Placement	Completion	Placement
THERAPEUTIC MASSAGE COMPETENCIES PROGRAM	NA	NA	45.00	0.00
PROVIDER SUMMARY				
Total Average Provider Rates	NA	NA	45.00	0.00
Program (s) in Danger of Removal	➤ NONE			

DRIVER TRAINING CENTER, LLC DBA DRIVE TRAIN				
Program Name (s)	WIA Students		ALL of Students	
	Completion	Placement	Completion	Placement
TRACTOR TRAILER DRIVER	100.00	92.31	92.51	32.08
PROVIDER SUMMARY				
Total Average Provider Rates	100.00	92.31	92.51	32.08
Program (s) in Danger of Removal	➤ NONE			

HEARTLAND TRUCK DRIVING INSTITUTE				
Program Name (s)	WIA Students		ALL of Students	
	Completion	Placement	Completion	Placement
COMMERCIAL TRUCK DRIVING	100.00	0.00	100.00	0.00
PROVIDER SUMMARY				
Total Average Provider Rates	100.00	0.00	100.00	0.00
Program (s) in Danger of Removal	➤ NONE			

JACKSON STATE COMMUNITY COLLEGE				
Program Name (s)	WIA Students		ALL of Students	
	Completion	Placement	Completion	Placement
BUSINESS MANAGEMENT	50.00	23.08	42.86	58.33
COMPUTER INFORMATION SYSTEMS TECHNOLOGY	54.17	30.77	46.72	64.06
ELECTRO-MECHANICAL TECHNOLOGY	0.00	NC	39.06	56.00
GENERAL TECHNOLOGY	NA	NA	50.00	75.00
GRAPHICS DESIGN TECHNOLOGY	25.00	0.00	31.58	66.67
MACHINE TOOL TECHNOLOGY	NA	NA	100.00	100.00
MEDICAL LABORATORY TECHNICIAN	28.57	50.00	76.19	75.00
NURSING ASSISTANT	48.00	75.00	37.42	81.03
OFFICE ADMINISTRATION	66.67	70.00	63.83	86.67
PHYSICAL THERAPY ASSISTANT	66.67	66.67	58.62	88.24
PRE-ALLIED HEALTH	0.00	NC	0.00	NC
RADIOLOGIC TECHNOLOGY	45.45	0.00	62.82	91.84
RESPIRATORY CARE	80.00	75.00	95.00	89.47
PROVIDER SUMMARY				
Total Average Provider Rates	42.23	43.39	54.16	77.69
Program (s) in Danger of Removal	➤ PRE-ALLIED HEALTH			

TENNESSEE TECHNOLOGY CENTER AT CRUMP				
Program Name (s)	WIA Students		ALL of Students	
	Completion	Placement	Completion	Placement
AUTOMOTIVE BODY REPAIR	100.00	0.00	68.75	50.00
BUSINESS SYSTEMS TECHNOLOGY	20.00	100.00	37.21	68.75
COMMERCIAL TRUCK DRIVING	36.36	100.00	75.34	61.82
COMPUTER OPERATIONS TECHNOLOGY	75.00	33.33	30.00	60.00
DRAFTING CAD TECHNOLOGY	50.00	33.33	69.01	46.94
ELECTRONICS TECHNOLOGY	9.10	100.00	48.75	46.15
HEATING, VENTILATION, AIR CONDITIONING AND REFRIGERATION	50.00	0.00	52.63	35.00
INDUSTRIAL MACHINE MAINTENANCE AND REPAIR	50.00	50.00	58.51	38.18
MACHINE TOOL TECHNOLOGY	0.00	NC	86.05	18.92
PRACTICAL NURSING	38.46	80.00	75.00	87.50
PROVIDER SUMMARY				
Total Average Provider Rates	42.89	55.18	60.13	51.33
Program (s) in Danger of Removal	➤ NONE			

TENNESSEE TECHNOLOGY CENTER AT HOHENWALD				
Program Name (s)	WIA Students		ALL of Students	
	Completion	Placement	Completion	Placement
AUTOMOTIVE TECHNOLOGY	100.00	0.00	51.28	45.00
BUSINESS SYSTEMS TECHNOLOGY	100.00	100.00	31.94	56.52
COMPUTER OPERATIONS TECHNOLOGY	83.33	80.00	56.38	54.72
COSMETOLOGY	0.00	NC	67.07	38.18
DRAFTING CAD TECHNOLOGY	100.00	100.00	65.82	51.92
ELECTRONICS TECHNOLOGY	100.00	100.00	17.32	61.29
INDUSTRIAL MACHINE MAINTENANCE AND REPAIR	0.00	NC	46.15	43.33
MACHINE TOOL TECHNOLOGY	100.00	100.00	66.67	61.11
PRACTICAL NURSING	100.00	83.33	25.58	86.36
SURGICAL TECHNOLOGY	80.00	50.00	86.49	43.75
PROVIDER SUMMARY				
Total Average Provider Rates	76.33	76.67	51.47	54.22
Program (s) in Danger of Removal	➤ NONE			

TENNESSEE TECHNOLOGY CENTER AT JACKSON				
Program Name (s)	WIA Students		ALL of Students	
	Completion	Placement	Completion	Placement
BUSINESS SYSTEMS TECHNOLOGY	58.97	0.00	83.86	40.52
COMPUTER OPERATIONS TECHNOLOGY	70.59	33.33	76.45	70.81
INDUSTRIAL MACHINE MAINTENANCE AND REPAIR	0.00	NC	67.68	76.12
MACHINE TOOL TECHNOLOGY	46.15	16.67	65.00	70.77
PRACTICAL NURSING	60.64	40.35	58.33	93.71
SURGICAL TECHNOLOGY	37.50	66.67	44.74	76.47
WELDING, BRAZING AND SOLDERING	55.56	20.00	78.23	62.89
PROVIDER SUMMARY				
Total Average Provider Rates	47.06	29.50	67.76	70.18
Program (s) in Danger of Removal	➤ NONE			

TENNESSEE TECHNOLOGY CENTER AT MCKENZIE				
Program Name (s)	WIA Students		ALL of Students	
	Completion	Placement	Completion	Placement
AUTOMOTIVE TECHNOLOGY	100.00	0.00	73.08	52.63
BUSINESS SYSTEMS TECHNOLOGY	100.00	100.00	77.21	67.62
COMPUTER OPERATIONS TECHNOLOGY	100.00	100.00	35.29	62.50
DRAFTING CAD TECHNOLOGY	50.00	100.00	54.39	58.06
ELECTRONICS TECHNOLOGY	100.00	80.00	74.47	74.29
INDUSTRIAL MACHINE MAINTENANCE AND REPAIR	100.00	50.00	39.06	88.00
MACHINE TOOL TECHNOLOGY	100.00	66.67	46.43	84.62
WELDING, BRAZING AND SOLDERING	40.00	100.00	81.65	80.90
PROVIDER SUMMARY				
Total Average Provider Rates	86.25	74.58	60.20	71.08
Program (s) in Danger of Removal	➤ NONE			

TENNESSEE TECHNOLOGY CENTER AT WHITEVILLE				
Program Name (s)	WIA Students		ALL of Students	
	Completion	Placement	Completion	Placement
AUTOMOTIVE TECHNOLOGY	100.00	0.00	68.75	54.55
BUSINESS SYSTEMS TECHNOLOGY	100.00	0.00	87.37	52.41
COMPUTER OPERATIONS TECHNOLOGY	100.00	0.00	51.43	50.00
DRAFTING CAD TECHNOLOGY	100.00	50.00	83.02	70.45
ELECTRONICS TECHNOLOGY	0.00	NC	69.57	81.25
METAL FABRICATION	100.00	0.00	91.80	71.43
PRACTICAL NURSING	93.10	22.22	70.91	71.79
PROVIDER SUMMARY				
Total Average Provider Rates	84.73	12.04	74.69	64.55
Program (s) in Danger of Removal	➤ NONE			

UNIVERSITY OF TENNESSEE AT MARTIN				
Certified Program Name (s)	WIA Students		ALL of Students	
	Completion	Placement	Completion	Placement
ACCOUNTING	NA	NA	56.00	48.21
BUSINESS MANAGEMENT	NA	NA	73.33	54.55
CRIMINOLOGY AND CRIMINAL JUSTICE	NA	NA	53.33	58.33
ENGINEERING	NA	NA	50.00	56.76
NURSING ASSISTANT	NA	NA	52.90	75.34
PROVIDER SUMMARY				
Total Average Provider Rates	NA	NA	57.11	58.64
Program (s) in Danger of Removal	➤ NONE			

WEST TENNESSEE BUSINESS COLLEGE				
Program Name (s)	WIA Students		ALL of Students	
	Completion	Placement	Completion	Placement
ACCOUNTING	0.00	NC	47.06	41.67
ADMINISTRATIVE ASSISTANT	0.00	NC	42.86	21.51
MEDICAL ASSISTING	0.00	NC	27.57	22.39
MEDICAL SECRETARY	0.00	NC	49.57	21.05
PROVIDER SUMMARY				
Total Average Provider Rates	0.00	NC	57.11	58.64
Program (s) in Danger of Removal	➤ MEDICAL ASSISTING			

Local Workforce Investment Area 12



- **General Descriptive Statistics**
- **Trend Analysis in WIA Placements Relative to WIA Completions**
- **Detailed Wage Summary for the Top Program Placements**
- **Area Average Performance Measures versus the State Averages**
- **Individual Provider Reports**

General Descriptive Statistics

Local Workforce Investment Area 12 has five certified training providers included in the current report. These five providers had 39 different certified training programs with WIA students enrolled during the report period. From July 1, 2000 through March 31, 2002, 283 WIA students completed certified programs from LWIA 12. Of the 283 program completers, 164 had wage amounts reported for the quarter immediately following completion. Table-28 below presents the frequency distribution for both completions and placements for LWIA 12 across the report period. Roughly, 24 percent of all WIA completers for LWIA 12 finished their programs during the last quarter of the report. The raw number of placements for LWIA 12 was also highest during the last quarter of the report (although only by one placement).

Table-28 - LWIA 12 General Descriptive Statistics on Completions and Placements

Report Date	Number of Completers	Percent of Total Completers	Number of Placers	Percent of Total Placers	Placement Rate
07-01-00 to 09-30-00	51	18.02	33	20.12	64.71
10-01-00 to 12-31-00	13	4.59	6	3.66	46.15
01-01-01 to 03-31-01	36	12.72	22	13.41	61.11
04-01-01 to 06-30-01	47	16.61	23	14.02	48.94
07-01-01 to 09-30-01	23	8.13	17	10.37	73.91
10-01-01 to 12-31-01	45	15.90	29	17.68	64.44
01-01-02 to 03-31-02	68	24.03	34	20.73	50.00
Total Report Period	283	100.00	164	100.00	57.95

Trend Analysis of WIA Placements Relative to Completions

The percentage of WIA completers with wages reported the quarter immediately following completion in LWIA 12 was relatively high during the first quarter of WIA implementation. The rate fluctuated drastically throughout the first year of WIA implementation and peaked at 73.91 percent during the first quarter of 2001. The placement rate for LWIA 12 has decreased steadily over the last three quarters of the report. The overall placement rate for LWIA 12 is 57.85 percent. Figure-27 graphically illustrates the relationship between program completions and job placement for LWIA 12.

Figure-27 - LWIA 12 Trends in WIA Completions Relative to WIA Placements



Detailed Quarterly Wage Summary

Using Unemployment Insurance Wage Records, the report includes a detailed wage assessment for all certified programs in LWIA 12 with five or more placements (6). For reasons of student confidentiality, programs with less than five students were not included in the wage summary, and the placement numbers for the programs reported in Table-29 have been intentionally omitted. When examining the wage summary please refer to the definitions presented on page 30 of the current report, and keep in mind the wage cautions expressed on page 31.

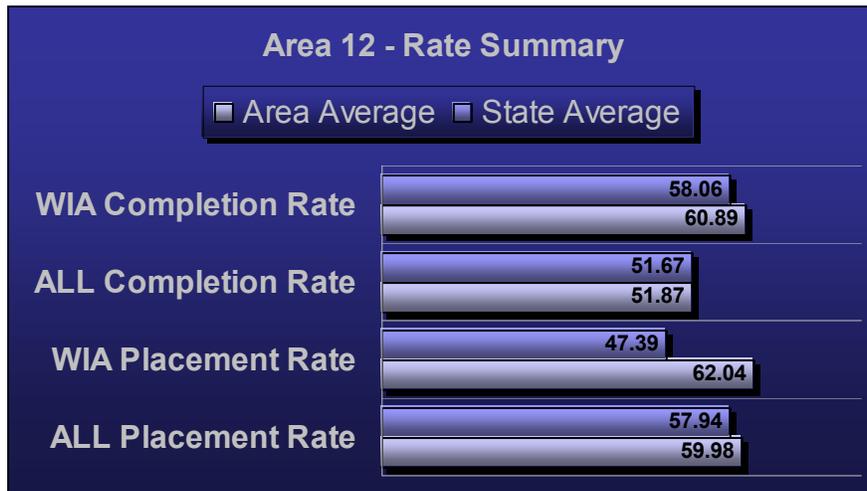
Table-29 – LWIA 12 Detailed Quarterly Wage Summary for Top Program Placements

Program Name	Minimum Salary	Maximum Salary	Average Salary	Median Salary	25 th Percentile	75 th Percentile
PRACTICAL NURSING	\$539.44	\$20,164.14	\$4,920.56	\$4,122.78	\$2,894.80	\$6,112.03
BUSINESS SYSTEMS TECHNOLOGY	\$148.29	\$16,045.11	\$4,549.70	\$4,074.13	\$1,233.28	\$5,552.00
COMMERCIAL TRUCK DRIVING	\$296.70	\$7,165.75	\$3,748.49	\$4,039.09	\$2,508.04	\$5,349.30
COMPUTER OPERATIONS TECHNOLOGY	\$652.80	\$12,000.04	\$4,338.37	\$4,994.40	\$1,554.82	\$6,030.68
PATIENT CARE ASSISTANT	\$705.42	\$3,373.82	\$2,487.13	\$2,931.57	\$1,498.81	\$3,172.12
INDUSTRIAL MAINTENANCE	\$396.00	\$7,791.21	\$3,019.64	\$2,281.00	\$903.00	\$5,505.61

LWIA 12 Average Performance Measures versus the State Averages

Figure-28 compares the statewide average on the four WIA performance measures for all certified training providers, against the average performance measures for those providers specifically located in LWIA 12.

Figure-28 - LWIA 12 Average Performance Measures versus the State Averages



As indicated by Figure-28, collectively the providers in LWIA 12 are significantly above the state average on all four of the performance measures, with the greatest difference being on the placement rate for WIA students. The average WIA placement rate for LWIA 12 providers' is nearly 15 percentage points above the state average.

DYERSBURG STATE COMMUNITY COLLEGE				
Program Name (s)	WIA Students		ALL of Students	
	Completion	Placement	Completion	Placement
BUSINESS MANAGEMENT	NA	NA	40.93	72.73
COMMUNICATIONS AND INFORMATION TECHNOLOGY	100.00	33.33	29.69	52.63
HEALTH INFORMATION TECHNOLOGY	0.00	NC	59.46	59.09
LAW ENFORCEMENT	11.11	100.00	32.50	76.92
NURSING ASSISTANT	21.74	60.00	35.59	77.78
PROVIDER SUMMARY				
Total Average Provider Rates	33.21	64.44	39.63	67.83
Program (s) in Danger of Removal	➤ NONE			

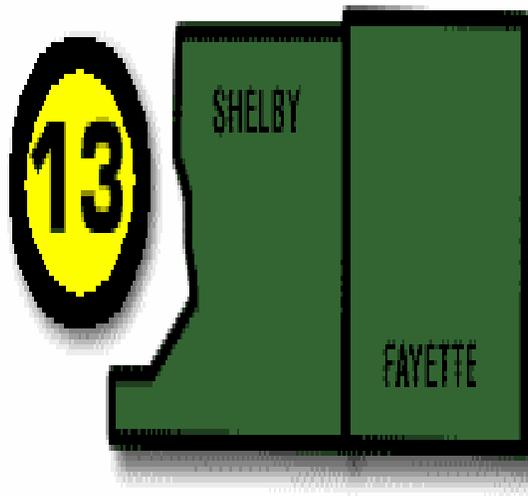
TENNESSEE TECHNOLOGY CENTER AT COVINGTON				
Program Name (s)	WIA Students		ALL of Students	
	Completion	Placement	Completion	Placement
AUTOMOTIVE TECHNOLOGY	NA	NA	25.00	66.67
BUSINESS SYSTEMS TECHNOLOGY	66.67	83.33	58.54	62.50
COMPUTER OPERATIONS TECHNOLOGY	50.00	100.00	50.00	54.10
MACHINE TOOL TECHNOLOGY	100.00	0.00	16.00	75.00
PRACTICAL NURSING	53.33	50.00	16.33	50.00
PROVIDER SUMMARY				
Total Average Provider Rates	67.50	58.33	33.17	61.65
Program (s) in Danger of Removal	➤ NONE			

TENNESSEE TECHNOLOGY CENTER AT NEWBERN				
Program Name (s)	WIA Students		ALL of Students	
	Completion	Placement	Completion	Placement
AUTOMOTIVE TECHNOLOGY	0.00	NC	69.05	62.07
BUSINESS COMPUTER AND CONSOLE OPERATION	100.00	100.00	91.79	67.48
BUSINESS SYSTEMS TECHNOLOGY	22.22	100.00	34.78	54.17
COMPUTER OPERATIONS TECHNOLOGY	37.50	33.33	23.08	41.67
DRAFTING CAD TECHNOLOGY	20.00	100.00	29.03	55.56
ELECTRONICS TECHNOLOGY	0.00	NC	13.79	50.00
HEATING, VENTILATION, AIR CONDITIONING AND REFRIGERATION	30.00	100.00	36.11	46.15
INDUSTRIAL MACHINE MAINTENANCE AND REPAIR	53.33	12.50	22.22	50.00
MACHINE TOOL TECHNOLOGY	66.67	100.00	45.00	100.00
PRACTICAL NURSING	100.00	88.89	60.00	0.00
PROVIDER SUMMARY				
Total Average Provider Rates	42.97	79.34	42.49	58.57
Program (s) in Danger of Removal	➤ NONE			

TENNESSEE TECHNOLOGY CENTER AT PARIS				
Program Name (s)	WIA Students		ALL of Students	
	Completion	Placement	Completion	Placement
AUTOMOTIVE BODY REPAIR	0.00	NC	54.69	42.86
BUSINESS SYSTEMS TECHNOLOGY	100.00	35.29	76.56	50.00
COMPUTER OPERATIONS TECHNOLOGY	100.00	56.25	81.18	46.86
ELECTRONICS TECHNOLOGY	62.50	40.00	53.19	68.00
HEAVY EQUIPMENT MAINTENANCE AND REPAIR	100.00	50.00	62.96	64.71
INDUSTRIAL MACHINE MAINTENANCE AND REPAIR	75.00	66.67	73.21	63.41
MACHINE TOOL TECHNOLOGY	100.00	16.67	87.10	62.96
METAL FABRICATION	100.00	40.00	76.92	56.67
PRACTICAL NURSING	72.00	37.50	65.91	74.14
ROBOTIC MANUFACTURING TECHNOLOGY	100.00	0.00	77.78	92.86
SURGICAL TECHNOLOGY	0.00	NC	0.00	NC
TECHNOLOGY FOUNDATIONS	100.00	0.00	40.00	50.00
PROVIDER SUMMARY				
Total Average Provider Rates	75.79	34.24	62.46	61.13
Program (s) in Danger of Removal	➤ SURGICAL TECHNOLOGY			

TENNESSEE TECHNOLOGY CENTER AT RIPLEY				
Program Name (s)	WIA Students		ALL of Students	
	Completion	Placement	Completion	Placement
BUSINESS SYSTEMS TECHNOLOGY	50.00	100.00	62.40	44.87
COMMERCIAL TRUCK DRIVING	94.29	58.82	82.29	54.43
COMPUTER OPERATIONS TECHNOLOGY	100.00	77.78	89.47	42.02
DRAFTING CAD TECHNOLOGY	100.00	100.00	47.06	25.00
ELECTRONICS TECHNOLOGY	0.00	NC	46.27	77.42
PATIENT CARE ASSOCIATE	66.67	92.86	80.56	79.31
PRACTICAL NURSING	100.00	90.00	76.42	49.38
PROVIDER SUMMARY				
Total Average Provider Rates	72.99	86.58	69.21	53.20
Program (s) in Danger of Removal	➤ NONE			

Local Workforce Investment Area 13



- **General Descriptive Statistics**
- **Trend Analysis in WIA Placements Relative to WIA Completions**
- **Detailed Wage Summary for the Top Program Placements**
- **Area Average Performance Measures versus the State Averages**
- **Individual Provider Reports**

General Descriptive Statistics

Local Workforce Investment Area 13 has 16 certified training providers included in the current report. These five providers had 85 different certified training programs with WIA students enrolled during the report period. From July 1, 2000 through March 31, 2002, 264 WIA students completed certified programs from LWIA 13. Of the 264 program completers, 133 had wage amounts reported for the quarter immediately following completion. Table-30 below presents the frequency distribution for both completions and placements for LWIA 13 across the report period. Roughly, 37 percent of all WIA completers for LWIA 13 finished their programs during the second quarter of 2001. The raw number of placements for LWIA 13 was also highest during the second quarter of 2001.

Table-30 - LWIA 13 General Descriptive Statistics on Completions and Placements

Report Date	Number of Completers	Percent of Total Completers	Number of Placers	Percent of Total Placers	Placement Rate
07-01-00 to 09-30-00	2	0.76	1	0.75	50.00
10-01-00 to 12-31-00	5	1.89	5	3.76	100.00
01-01-01 to 03-31-01	9	3.41	0	0	0.00
04-01-01 to 06-30-01	32	12.12	0	0	0.00
07-01-01 to 09-30-01	45	17.05	29	21.80	64.44
10-01-01 to 12-31-01	96	36.36	52	39.10	54.17
01-01-02 to 03-31-02	75	28.41	46	34.59	61.33
Total Report Period	264	100.00	133	100.00	50.38

Trend Analysis of WIA Placements Relative to Completions

The percentage of WIA completers with wages reported the quarter immediately following completion in LWIA 13 increased by 50 percent from the first to the second quarter of WIA implementation. However, the 100 percent placement rate in the second quarter of 2000 was followed by two consecutive quarters without a placement. The placement rate for LWIA 13 has increased and stabilized over the last three quarters of the report. The overall placement rate for LWIA 13 is 50.38 percent. Figure-29 graphically illustrates the relationship between program completions and job placement for LWIA 13.

Figure-29 - LWIA 13 Trends in WIA Completions Relative to WIA Placements



Detailed Quarterly Wage Summary

Using Unemployment Insurance Wage Records, the report includes a detailed wage assessment for all certified programs in LWIA 13 with five or more placements (11). For reasons of student confidentiality, programs with less than five students were not included in the wage summary, and the placement numbers for the programs reported in Table-31 have been intentionally omitted. When examining the wage summary please refer to the definitions presented on page 30 of the current report, and keep in mind the wage cautions expressed on page 31.

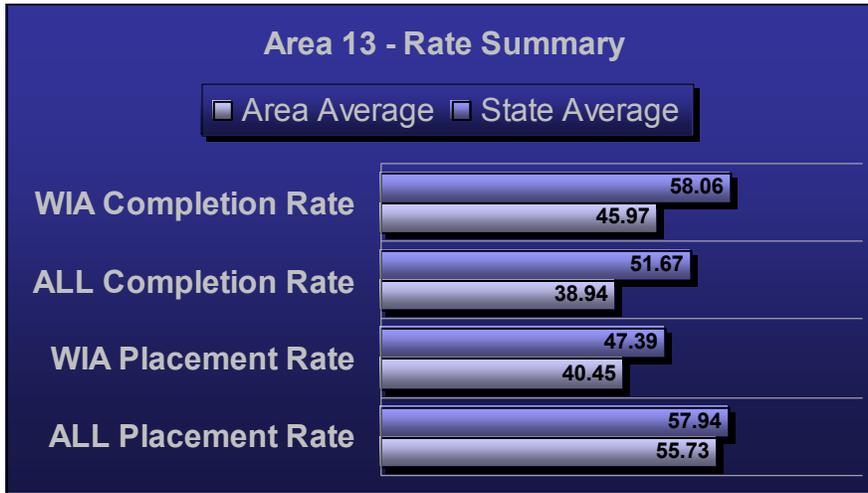
Table-31 – LWIA 13 Detailed Quarterly Wage Summary for Top Program Placements

Program Name	Minimum Salary	Maximum Salary	Average Salary	Median Salary	25 th Percentile	75 th Percentile
MEDICAL CODING	\$1,918.25	\$7,191.75	\$4,294.57	\$3,708.66	\$2,650.76	\$6,164.46
A+	\$1,394.00	\$7,618.00	\$4,371.69	\$4,745.85	\$2,187.53	\$5,788.58
MEDICAL BILLING	\$600.51	\$6,171.05	\$2,417.59	\$1,309.48	\$939.54	\$4,309.55
COMPUTER TECHNOLOGY	\$172.06	\$6,132.17	\$2,159.73	\$2,008.42	\$852.63	\$2,832.27
COMPUTER AND CLERICAL TRAINING	\$648.00	\$4,676.62	\$2,587.47	\$2,579.38	\$1,464.71	\$3,617.29
COMPUTER OPERATIONS TECHNOLOGY	\$76.00	\$4,452.75	\$2,365.20	\$2,225.52	\$1,384.68	\$3,690.08
PRACTICAL NURSING	\$1,386.89	\$12,514.26	\$6,385.81	\$6,181.19	\$3,993.62	\$8,520.17
NURSING ASSISTANT	\$116.00	\$4,674.71	\$2,467.67	\$2,520.09	\$902.85	\$4,026.19
NETWORK+	\$2,730.00	\$9,384.87	\$6,500.70	\$6,270.44	\$4,459.20	\$9,330.84
INTERMEDIATE COMPUTER	\$1,146.92	\$4,409.59	\$2,361.54	\$2,054.50	\$1,274.08	\$3,602.53
MEDICAL OFFICE TECHNOLOGY	\$270.00	\$4,448.22	\$1,782.14	\$1,442.45	\$475.20	\$3,258.92

LWIA 13 Average Performance Measures versus the State Averages

Figure-30 compares the statewide average on the four WIA performance measures for all certified training providers, against the average performance measures for those providers specifically located in LWIA 13.

Figure-30 - LWIA 13 Average Performance Measures versus the State Averages



As indicated by Figure-30, collectively the providers in LWIA 13 are below the state average on all four of the performance measures, with the greatest difference being on the completion rate for ALL of students.

CONCORDE CAREER COLLEGE				
Program Name (s)	WIA Students		ALL of Students	
	Completion	Placement	Completion	Placement
MEDICAL ASSISTANT	100.00	0.00	23.61	64.90
MEDICAL OFFICE ASSISTANT	75.00	0.00	29.04	21.83
PATIENT CARE ASSISTANT	50.00	100.00	15.38	100.00
PROVIDER SUMMARY				
Total Average Provider Rates	75.00	33.33	22.68	62.24
Program (s) in Danger of Removal	➤ NONE			

DAYCARE PERSONNEL TRAINING SERVICES LLC.				
Program Name (s)	WIA Students		ALL of Students	
	Completion	Placement	Completion	Placement
CHILD DEVELOPMENT ASSOCIATE	100.00	100.00	100.00	100.00
EARLY CHILDHOOD EDUCATION	100.00	16.67	100.00	16.67
PROVIDER SUMMARY				
Total Average Provider Rates	100.00	58.34	100.00	58.34
Program (s) in Danger of Removal	➤ PROVIDER NO LONGER ON STATEWIDE LIST			

EDUCATION AMERICA SOUTHEAST COLLEGE OF TECHNOLOGY				
Program Name (s)	WIA Students		ALL of Students	
	Completion	Placement	Completion	Placement
BUSINESS INFORMATION SYSTEMS	100.00	50.00	NP	NP
COMPUTER AIDED DRAFTING	NA	NA	NP	NP
COMPUTER INFORMATION SYSTEMS TECHNOLOGY	0.00	NC	NP	NP
COMPUTER NETWORKING TECHNOLOGY	0.00	NC	NP	NP
ELECTRONICS ENGINEERING TECHNOLOGY	0.00	NC	NP	NP
PROVIDER SUMMARY				
Total Average Provider Rates	25.00	50.00	NP	NP
Program (s) in Danger of Removal	➤ COMPUTER AIDED DRAFTING			
	➤ COMPUTER INFORMATION SYSTEMS TECHNOLOGY			
	➤ COMPUTER NETWORKING TECHNOLOGY			
	➤ ELECTRONICS ENGINEERING TECHNOLOGY			

EMPLOYMENT SOLUTIONS, LLC				
Program Name (s)	WIA Students		ALL of Students	
	Completion	Placement	Completion	Placement
BOOKKEEPING	0.00	NC	50.00	0.00
COMPUTER OPERATIONS TECHNOLOGY	86.67	53.85	ID	28.00
MEDICAL BILLING	85.71	75.00	NP	NP
MEDICAL CODING	100.00	64.71	NP	NP
PROVIDER SUMMARY				
Total Average Provider Rates	68.10	64.52	50.00	14.00
Program (s) in Danger of Removal	➤ NONE			

JETT BARBER COLLEGE				
Program Name (s)	WIA Students		ALL of Students	
	Completion	Placement	Completion	Placement
BARBERING	0.00	NC	1.80	0.00
PROVIDER SUMMARY				
Total Average Provider Rates	0.00	NC	1.80	0.00
Program (s) in Danger of Removal	➤ BARBERING			

LOWENSTEIN HOUSE				
Program Name (s)	WIA Students		ALL of Students	
	Completion	Placement	Completion	Placement
CLERICAL / WORD PROCESSING	100.00	18.18	73.53	16.00
ENVIRONMENTAL SERVICES	77.78	28.57	77.42	8.33
FOOD SERVICES	100.00	12.50	66.67	18.18
PROVIDER SUMMARY				
Total Average Provider Rates	92.59	19.75	72.54	14.17
Program (s) in Danger of Removal	➤ NONE			

MEMPHIS CITY SCHOOLS - MESSICK ADULT EDUCATION CENTER				
Program Name (s)	WIA Students		ALL of Students	
	Completion	Placement	Completion	Placement
ACCOUNTING	77.78	0.00	NP	NP
CUSTOMER SERVICE	100.00	0.00	NP	NP
DATA ENTRY OPERATOR	100.00	0.00	NP	NP
EXECUTIVE SECRETARY	95.00	0.00	NP	NP
MEDICAL OFFICE ASSISTANT	91.11	0.00	NP	NP
MEDICAL TRANSCRIPTION	100.00	0.00	NP	NP
PROVIDER SUMMARY				
Total Average Provider Rates	93.98	0.00	NP	NP
Program (s) in Danger of Removal	➤ NONE			

MEMPHIS URBAN LEAGUE, INC.				
Program Name (s)	WIA Students		ALL of Students	
	Completion	Placement	Completion	Placement
WORKFORCE DEVELOPMENT AND TRAINING - INTERMEDIATE COMPUTER	89.74	54.29	71.83	80.39
PROVIDER SUMMARY				
Total Average Provider Rates	89.74	54.29	71.83	80.39
Program (s) in Danger of Removal	➤ NONE			

PERSONAL AND CAREER DEVELOPMENT				
Program Name (s)	WIA Students		ALL of Students	
	Completion	Placement	Completion	Placement
COMPUTER OPERATIONS / SECRETARIAL TRAINING	NA	NA	0.00	NC
PROVIDER SUMMARY				
Total Average Provider Rates	NA	NA	0.00	NC
Program (s) in Danger of Removal	➤ COMPUTER OPERATIONS / SECRETARIAL TRAINING			

SOUTHWEST TENNESSEE COMMUNITY COLLEGE				
Program Name (s)	WIA Students		ALL of Students	
	Completion	Placement	Completion	Placement
ARCHITECTURE	0.00	NC	20.59	85.71
BUSINESS MANAGEMENT	50.00	25.00	45.95	64.71
CHEMICAL TECHNOLOGY	0.00	NC	13.64	66.67
COMPUTER ENGINEERING TECHNOLOGY	0.00	NC	26.85	60.00
COMPUTER INFORMATION SYSTEMS TECHNOLOGY	12.50	100.00	39.17	56.12
COMPUTER SOFTWARE SPECIALIST	11.11	0.00	ID	0.00
DIETETIC TECHNICIAN	0.00	NC	25.00	66.67
EARLY CHILDHOOD EDUCATION	NA	NA	50.00	50.00
ELECTRICAL ENGINEERING TECHNOLOGY	0.00	NC	25.45	85.71
EMERGENCY MEDICAL TECHNICIAN - PARAMEDIC	0.00	NC	0.00	NC
GENERAL TRANSFER	0.00	NC	18.25	66.48
GRAPHICS DESIGN TECHNOLOGY	0.00	NC	40.91	59.72
INDUSTRIAL ELECTRONICS TECHNICIAN	0.00	NC	41.86	83.33
LEGAL ASSISTANT	33.33	100.00	28.57	58.82
MECHANICAL ENGINEERING TECHNOLOGY	0.00	NC	38.18	80.95
MEDICAL LABORATORY TECHNICIAN	0.00	NC	23.81	100.00
NURSING ASSISTANT	40.00	50.00	34.50	83.33
OFFICE ADMINISTRATION	66.67	0.00	32.62	56.52
PHARMACY TECHNICIAN	0.00	NC	0.00	NC
PHLEBOTOMY TECHNICIAN	100.00	50.00	100.00	66.67
PHYSICAL THERAPY ASSISTANT	NA	NA	45.10	47.83
RADIOLOGIC TECHNOLOGY	33.33	0.00	28.99	0.00

SOUTHWEST TENNESSEE COMMUNITY COLLEGE (CONT.)				
Program Name (s)	WIA Students		ALL of Students	
	Completion	Placement	Completion	Placement
PROVIDER SUMMARY				
Total Average Provider Rates	17.35	40.63	32.35	61.96
Program (s) in Danger of Removal	➤ COMPUTER ENGINEERING TECHNOLOGY			
	➤ COMPUTER SOFTWARE SPECIALIST			
	➤ EMERGENCY MEDICAL TECHNICIAN - PARAMEDIC			
	➤ PHARMACY TECHNICIAN			
	➤ RADIOLOGIC TECHNOLOGY			

TECHSKILLS - MEMPHIS				
Program Name (s)	WIA Students		ALL of Students	
	Completion	Placement	Completion	Placement
A+ CERTIFICATION	56.25	100.00	41.32	62.00
CISCO CERTIFIED NETWORK ASSOCIATE	0.00	NC	47.37	55.56
MICROSOFT CERTIFIED PROFESSIONAL	100.00	50.00	100.00	50.00
MICROSOFT CERTIFIED SOLUTIONS DEVELOPER	NA	NA	NP	NP
MICROSOFT CERTIFIED SYSTEMS ENGINEER	60.00	50.00	35.71	66.67
NETWORK+ CERTIFICATION	45.45	100.00	29.73	100.00
ORACLE	NA	NA	NP	NP
PROVIDER SUMMARY				
Total Average Provider Rates	52.34	75.00	50.83	66.85
Program (s) in Danger of Removal	➤ MICROSOFT CERTIFIED SOLUTIONS DEVELOPER			
	➤ ORACLE			

TENNESSEE TECHNOLOGY CENTER AT MEMPHIS				
Program Name (s)	WIA Students		ALL of Students	
	Completion	Placement	Completion	Placement
AIRCRAFT MECHANICS	42.86	33.33	46.84	61.49
AUTOMOTIVE BODY REPAIR	80.00	0.00	22.22	50.00
AUTOMOTIVE TECHNOLOGY	50.00	100.00	60.00	58.33
BARBERING	14.29	50.00	47.30	65.71
BUSINESS SYSTEMS TECHNOLOGY	37.50	33.33	23.53	41.07
CARPENTRY	0.00	NC	45.72	19.35
COMMERCIAL TRUCK DRIVING	36.36	25.00	74.69	68.75
COMPUTER BASED GRAPHIC DESIGN	0.00	NC	32.35	45.45
COMPUTER OPERATIONS TECHNOLOGY	50.00	25.00	60.66	43.24
COSMETOLOGY	0.00	NC	46.91	55.26
DENTAL ASSISTANT	33.33	0.00	35.79	55.88
DIESEL ENGINE MECHANICS	33.33	100.00	65.38	70.59
DRAFTING CAD TECHNOLOGY	100.00	100.00	58.33	35.71
ELECTRONICS TECHNOLOGY	20.00	0.00	43.14	77.27
GRAPHIC AND PRINTING COMMUNICATIONS	100.00	0.00	42.11	62.50
HEATING, VENTILATION, AIR CONDITIONING AND REFRIGERATION	20.00	0.00	9.52	50.00
INDUSTRIAL MACHINE MAINTENANCE AND REPAIR	0.00	NC	33.33	50.00
MACHINE TOOL TECHNOLOGY	100.00	0.00	47.37	55.56
PHARMACY TECHNICIAN	50.00	100.00	57.58	50.88
PRACTICAL NURSING	29.41	100.00	43.28	68.97
SURGICAL TECHNOLOGY	0.00	NC	42.11	62.50
WELDING, BRAZING AND SOLDERING	100.00	0.00	57.38	71.43

TENNESSEE TECHNOLOGY CENTER AT MEMPHIS (CONT.)				
Program Name (s)	WIA Students		ALL of Students	
	Completion	Placement	Completion	Placement
PROVIDER SUMMARY				
Total Average Provider Rates	40.78	39.22	45.25	55.45
Program (s) in Danger of Removal	➤ COMPUTER BASED GRAPHIC DESIGN			
	➤ HEATING, VENTILATION, AIR CONDITIONING AND REFRIGERATION			
	➤ INDUSTRIAL MACHINE MAINTENANCE AND REPAIR			

THE WORK PLACE, INC.				
Program Name (s)	WIA Students		ALL of Students	
	Completion	Placement	Completion	Placement
CERTIFIED NURSING ASSISTANT	NA	NA	0.00	NC
COMPUTER / CLERICAL TRAINING	88.24	46.67	65.98	43.75
PROVIDER SUMMARY				
Total Average Provider Rates	88.24	46.67	32.99	43.75
Program (s) in Danger of Removal	➤ CERTIFIED NURSING ASSISTANT			

UNITED CEREBRAL PALSY				
Program Name (s)	WIA Students		ALL of Students	
	Completion	Placement	Completion	Placement
CERTIFIED NURSING ASSISTANT	100.00	53.85	73.33	86.36
COMPUTER OFFICE ESSENTIALS	66.67	37.50	34.31	51.43
CRAFT SKILLS	NA	NA	0.00	NC
PROVIDER SUMMARY				
Total Average Provider Rates	83.34	45.68	35.88	68.90
Program (s) in Danger of Removal	➤ CRAFT SKILLS			

VATTEROTT COLLEGE				
Program Name (s)	WIA Students		ALL of Students	
	Completion	Placement	Completion	Placement
HEATING, VENTILATION, AIR CONDITIONING AND REFRIGERATION	0.00	NC	13.58	81.82
PROVIDER SUMMARY				
Total Average Provider Rates	0.00	NC	13.58	81.82
Program (s) in Danger of Removal	➤ NONE			

WILLIAM R. MOORE COLLEGE OF TECHNOLOGY				
Program Name (s)	WIA Students		ALL of Students	
	Completion	Placement	Completion	Placement
COMPUTER OPERATION AND REPAIR	0.00	NC	NP	NP
HEATING, VENTILATION, AIR CONDITIONING AND REFRIGERATION	50.00	100.00	NP	NP
PROVIDER SUMMARY				
Total Average Provider Rates	83.34	45.68	35.88	68.90
Program (s) in Danger of Removal	➤ PROVIDER NO LONGER ON STATEWIDE LIST			



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