

**Tennessee  
Leadership**



**A Strategic  
Advantage**

A quarterly newsletter issued by Tennessee Government Executive Institute alumni

August 2005

**2005  
Steering Committee**

**Chairperson**  
Joe Swinford 2003

**Vice Chairperson**  
Buddy Lea 1999

**Past Chairperson**  
Thomas Chester 1994

**2004 Members**  
Karen Hale  
Tracy Stinson  
George Zukotynski

**2003 Members**  
Nancy Bernstein  
Brian Derrick  
Carol Freeman

**At Large Members**  
Marva Bradford 1985  
Tracy Carter 2001  
Sam Chessor 2000  
Mike Deadmon 1998  
Mike Hayes 2002  
Renee Jackson 1998  
Brenda White 1990

**Ex-Officio Members**  
Lynn Goodman 2002

**Newsletter Editor**  
Buddy Lea 1999

**Graphic Designer**  
Sharon Buwalda

***Spotlight Article:***  
***Carl Brown***

The Tennessee Department of Human Services' Assistant Commissioner for Rehabilitation Services, Carl Brown, recently announced that he would be retiring from state government at the end of June after 41 years of service.

Assistant Commissioner Brown provided great leadership to Tennessee's Vocational

Rehabilitation Program and challenged his staff across the state to continuously improve their performance in providing services to individuals with disabilities. He worked tirelessly for the Division of Rehabilitation Services in numerous positions to ensure individuals with disabilities receive quality rehabilitation services to meet their needs.

Mr. Brown began his career in state service as the manager of the Tennessee Vocational Training Center in Franklin. He was soon promoted to Facility Supervisor, having responsibility for all Middle Tennessee Vocational Training Centers. In 1979 Mr. Brown became the district supervisor for Vocational Rehabilitation, working out of the Columbia regional office. In 1983, he assumed responsibilities as Regional Supervisor. Mr. Brown came to Vocational Rehabilitation Services Central Office in Nashville in 1989 as Director of Field Operations and served in that position until his appointment to Assistant Commissioner in 1998.

Mr. Brown served on numerous state agency councils and commissions. He served on the Executive Committee of the Council of State Administrators of Vocational Rehabilitation (CSAVR). He was also chairman of the Direct Client Services Committee with CSAVR. Mr. Brown served as Chairman of the 29<sup>th</sup> Institute on Rehabilitation Issues Primary Study Group. He is a recipient of the H. B. Cummings Award exemplifying the highest standards of leadership as rehabilitation professional.

Mr. Brown received his undergraduate education at Middle Tennessee State University. He earned a Master's Degree in Rehabilitation Counseling from the University of Memphis. He completed the Academy for Executive Leadership with the National Executive Leadership Institute in Rehabilitation from the University of Oklahoma, and is an alumnus of the prestigious Tennessee Government Executive Institute.

Assistant Commissioner Brown provided the seventeen community Tennessee Rehabilitation Centers across this state with a tremendous amount of support. He understands the importance of a rehabilitation center to those individuals who need specialized rehabilitation services. He also attended every graduation at the Tennessee Rehabilitation Center at Smyrna.

Assistant Commissioner Brown was a member of the TGEI Class of 1991.

# *Spotlight Article:*

## *Office of Consulting Services*

---

“We’re from Finance & Administration, and we’re here to help you,” could be the tongue-in-cheek motto for F&A’s newly-created Office of Consulting Services—a new management resource for state government agencies.

Established last summer, OCS offers general management consulting for state agencies at no cost to the client agency. Focusing on organizational and process improvement efforts, OCS services are tailored to each client agency’s specific needs, and may be limited to a specific, short-term need, or could involve a more extended engagement.

OCS has strong ties to TGEI and its staff has a wide range of state government and private business experience. OCS is headed by Ron Maupin (TGEI Class of 2000), as part of the RDS Division, run by Buddy Lea (TGEI Class of 1999), and with Emily Passino (TGEI Class of 2002) as a senior management consultant.

In practical terms, this means that there is now an office you can call on for management help. If your department is like most state agencies, the processes of your daily work evolved over many years and is not as efficient or as effective as your team would like it to be. And, most likely, your focus is on getting the job done day in and day out – not on transforming and updating processes.

As discussed in more detail in their [website](#), OCS can collaborate with you

- To collect and analyze data,
- To map business processes,
- To facilitate groups and meetings,
- To research and identify best practices
- To evaluate programs and recommend improvements, and
- To assist with complex projects.

“The OCS team functions as a state government management consulting team,” said Buddy Lea. “It’s easy to recognize when a process or system isn’t working well, but it’s much harder to know where to begin fixing it, or how to successfully challenge the status quo. This group can help.”

[http://www.state.tn.us/finance/rds/consulting\\_services\\_home.html](http://www.state.tn.us/finance/rds/consulting_services_home.html)

---

**1<sup>st</sup> Annual  
TGI Endowment  
Golf Tournament  
May 27, 2005**

**State Employees Caught Having Fun...**  
(We were on Annual Leave!)

By all accounts the 1<sup>st</sup> Annual TGI Endowment Fund Golf Tournament was a success. The tournament raised more than \$325 dollars for the TGI Endowment Fund and future classes of TGI alumni. Our goal for the inaugural tournament was to put together an enjoyable event that could potentially raise money for the endowment. The committee was uncertain whether or not we could generate any positive revenue for the endowment in the first year, but we were determined to begin this process in hopes that future

events could generate a steady source of revenue for the endowment. The simple fact that we contributed money to the endowment makes this year's tournament a success in my book. Many thanks go to the participants, volunteers, staff at Henry Horton State Park, and our friends at TRICOR for the generous donations.

The other good news for the inaugural tournament was that the weather was exceedingly beautiful and all participants seemed to readily enjoy themselves despite having to chase those little white balls around the Henry Horton Golf Course. Play began at 1:00 PM on Friday, May 27<sup>th</sup> and the players stepped to the first tee with a gleam of hope in their eyes and a smile on their faces. Little did we know that one team had brought in a few 'ringers'.

The team of Joni Kies, Melinda Parton, Clint Parsons and Ralph Duke robbed... um... I meant to say out-played... us all with a blistering score of 63 (9 under par). The ringers were unmasked and several participants demanded a recount, but to no avail as the score cards were received and counted by a reputable independent authority, TGEI Steering Committee Chairman, Joe Swinford. Congratulations to our Inaugural Tournament Champions for their fine display of skill and sportsmanship. Each of them received a \$40 gift certificate to the pro shop there at Henry Horton. Amazingly, there was hardly any bragging at all... hardly any. Hopefully they will be allowed to return next year to defend their title, but the votes are still out.

Mr. Swinford, one of our volunteers, performed double duty that day as he took over for the lovely beverage cart volunteers (Lynn Goodman & Greta Beard) during the 2<sup>nd</sup> half of the day. Some participants noted that the beverage cart service was better in the 1<sup>st</sup> half of the day.

The 'closest to the pin' prize was awarded to Michael Thomason, who played an excellent shot to the par three 2<sup>nd</sup> hole. For his terrific shot, Mr. Thomason received a golf umbrella, TGEI and TGMI coffee mugs from TRICOR.

A final thanks again to all the participants and volunteers. Many are already making plans to be there next year. The 2<sup>nd</sup> Annual TGI Endowment Fund Golf Tournament is shaping up to be more fun than the last. Make sure you are there to enjoy it.

Brian Derrick  
Class of 2003





## Class News



2005 TGI Golf Tournament  
Golf Team of Brian Derrick



2005 TGI Golf Tournament  
Golf Team of Parsons, Duke and Parton



2005 TGI Golf Tournament

### Class of 2002

From *Susan Cowden*, Hey TGEI buds. I have some news to share with each of you. At the end of this month, I will be leaving state government to return to metro government in Nashville as Director of Career Centers and Community Programs with the Nashville Career Advancement Center. This is the agency that I left 10 years ago to come work at the state level and this will allow me to reconnect with that retirement system and get vested there also.

When I reflect upon my experiences in my 17 total years with the state, TGEI is at the top of the list. Please keep in touch and I will try to continue the Friday lunches, since I will be in Nashville. As of September, my new e-mail will be [susan.cowden@nashville.gov](mailto:susan.cowden@nashville.gov).

### Mark Your Calendars



TGI Fall Conference  
Tuesday October 25, 2005  
Nashville Public Library

TGEI Holiday Breakfast  
Tuesday December 13, 2005  
Ellington Agriculture Center

# *Introducing the Class of '05*

Commissioner Randy Camp officially announced the selection of the TGEI 2005 Class.

The thirty selected represent a total of 25 different State Agencies and Departments. The Class Orientation was held on July 8, 2005 at the Bell South Building, Nashville, TN. In August 2005, these thirty individuals will head to UT Knoxville to begin their metamorphosis.

Congratulations to the following Members of the TGEI Class of 2005:



**Doris Batey**  
Personnel



**Paul Degges**  
Transportation



**Thomas Hickerson**  
Finance & Administration



**Robert Micinski**  
Mental Health and  
Developmental Disabilities



**Barry Summers**  
TN Wildlife  
Resources Agency



**Donna Bridges**  
General Services



**Douglas Delaney**  
Transportation



**Arthur Hyde**  
Mental Health and  
Developmental Disabilities



**Jeffery Owens**  
Human Services



**Tiffany Taylor**  
Safety



**Joe Brown**  
TN Housing  
Development Agency



**Louis Friedman**  
TN Emergency  
Management Agency



**Patti Killingsworth**  
TennCare



**Jeff Puckett**  
TN Bureau of  
Investigation



**Donna Tidwell**  
TennCare



**Howard Carlton**  
Correction



**David Gerregano**  
Revenue



**Joe Kimery**  
Comptroller of the  
Treasury



**Trent Ridley**  
Health



**Mark Tummons**  
Environment and  
Conservation



**Gary Cookston**  
Labor and Workforce  
Development



**Kendra Gipson**  
Finance & Administration



**Nicole Lacey**  
Financial Institutions



**Stephani Ryan**  
Commerce and Insurance



**Ann Lynn Walker**  
Administrative Office  
of the Courts



**Dawn Darden**  
Education



**Kay Gunckel**  
Mental Retardation  
Services



**David McDonald**  
TRICOR



**Jeanne Stevens**  
Transportation



**James Wayman**  
Treasury

# ***TGEI Class Reporters for 2005***

---

The newsletter staff is always looking for updates, stories, good news, etc., on our fellow alumni. In order to accomplish this, we utilize "Class Reporters" representing every one of the TGEI Classes. The reporters for 2004 will be contacting you via e-mail, telephone or in person to pick your brain on any information you might have regarding fellow classmates as well as your own update. Please contribute information because your input is what makes this network so very viable. Listed below are the latest class reporters:

<b>Class Year</b>	<b>Name</b>	<b>Telephone Number</b>	<b>E-mail Address</b>
1983	Robert Bumbalough	615-313-4715	<a href="mailto:Robert.Bumbalough@state.tn.us">Robert.Bumbalough@state.tn.us</a>
1984	Ken Becker	615-741-3461	<a href="mailto:Ken.Becker@state.tn.us">Ken.Becker@state.tn.us</a>
1985	Marva Bradford	615-741-8635	<a href="mailto:Marva.Bradford@state.tn.us">Marva.Bradford@state.tn.us</a>
1986	Gladys Wolfe	615-741-4424	<a href="mailto:Gladys.Wolfe@state.tn.us">Gladys.Wolfe@state.tn.us</a>
1987	Carolyn Mills	615-313-5801	<a href="mailto:Carolyn.Mills@state.tn.us">Carolyn.Mills@state.tn.us</a>
1988	Bill McClanahan	Retired	<a href="mailto:gg.mc@comcast.net">gg.mc@comcast.net</a>
1989	Pat Totty	615-253-6179	<a href="mailto:Patricia.Totty@state.tn.us">Patricia.Totty@state.tn.us</a>
1990	John Casey	615-532-1284	<a href="mailto:John.Casey@state.tn.us">John.Casey@state.tn.us</a>
1991	Ted Fellman	615-741-1104	<a href="mailto:Ted.Fellman@state.tn.us">Ted.Fellman@state.tn.us</a>
1993	Brenda Clark	615-741-2107	<a href="mailto:Brenda.Clark@state.tn.us">Brenda.Clark@state.tn.us</a>
1994	Robert Barlow	615-741-8285	<a href="mailto:Robert.Barlow@state.tn.us">Robert.Barlow@state.tn.us</a>
1996	Quincy Styke	615-532-0562	<a href="mailto:Quincy.Styke@state.tn.us">Quincy.Styke@state.tn.us</a>
1997	Larry Richardson	615-741-3367	<a href="mailto:Larry.Richardson@state.tn.us">Larry.Richardson@state.tn.us</a>
1998	Gary Godsey	615-253-4296	<a href="mailto:Gary.Godsey@state.tn.us">Gary.Godsey@state.tn.us</a>
1999	Sue Quick	615-837-5049	<a href="mailto:Sue.Quick2@state.tn.us">Sue.Quick2@state.tn.us</a>
2000	Barbara Charlet	615-532-5959	<a href="mailto:Barbara.Charlet@state.tn.us">Barbara.Charlet@state.tn.us</a>
2001	Deborah Wallace Copeland	404-651-6431	<a href="mailto:dcopeland@oig.ga.gov">dcopeland@oig.ga.gov</a>
2002	Jean Stone	615 741-3939	<a href="mailto:Jean.A.stone@state.tn.us">Jean.A.stone@state.tn.us</a>
2003	Carol Freeman	615 781-6639	<a href="mailto:Carol.Freeman@state.tn.us">Carol.Freeman@state.tn.us</a>
2004	Michael Thomason	615 741-1857	<a href="mailto:Michael.Thomason@state.tn.us">Michael.Thomason@state.tn.us</a>

## **TGEI Alumni Network Mission Statement**

To Enhance the effectiveness of executives in Tennessee State Government through education, fostering personal networking strategies, developing new leaders and practical application of principles of contemporary management philosophies.