



STATE OF TENNESSEE
 FINANCE AND ADMINISTRATION, DIVISION OF BENEFITS ADMINISTRATION

**REQUEST FOR PROPOSALS # 31786-00125
 AMENDMENT # 4 (FOUR)
 FOR REGIONAL THIRD PARTY ADMINISTRATOR
 SERVICES FOR THE STATE'S PUBLIC SECTOR
 HEALTH PLANS**

DATE: May 13, 2015

RFP # 31786-00125 IS AMENDED AS FOLLOWS:

- This RFP Schedule of Events updates and confirms scheduled RFP dates. Any event, time, or date containing revised or new text is highlighted.**

EVENT	TIME (central time zone)	DATE (all dates are state business days)
1. RFP Issued		March 24, 2015
2. Disability Accommodation Request Deadline	2:00 p.m.	March 27, 2015
3. Pre-response Conference	11:00 a.m.	March 30, 2015
4. Notice of Intent to Respond Deadline	2:00 p.m.	April 1, 2015
5. Written "Questions & Comments" Deadline	2:00 p.m.	April 10, 2015
6. State Response to Written "Questions & Comments"		April 28, 2015
7. 2 nd Written "Questions & Comments" Deadline	2:00 p.m.	May 4, 2015
8. Deadline to Submit Network and Claims Information to Aon Hewitt	5:00 p.m.	May 1, 2015
9. State Response to 2 nd round of Written "Questions & Comments"		May 8, 2015
10. Response Deadline	2:00 p.m.	May 19, 2015
11. State Completion of Technical Response Evaluations		June 4, 2015
12. State Opening & Scoring of Cost Proposals	2:00 p.m.	June 5, 2015
13. State Notice of Intent to Award Released <u>and</u> RFP Files Opened for Public Inspection	2:00 p.m.	1 Day after Insurance Committee Award of Contract
14. State sends contract to Contractor for signature		8 BUSINESS DAYS LATER

15. Contractor Signature Deadline	2:00 p.m.	1 – 5 BUSINESS DAYS LATER
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2. Delete RFP Attachment 6.2 Section D Raw Calculation Notes, Section D.2.3. in its entirety and insert the following in its place (any sentence or paragraph containing revised or new text is highlighted):

D.2.3 – Primary Care Provider Disruption Analysis Raw Score Calculation

Using the Proposer-completed table in Appendix 7.3, the State will calculate the sum of columns F and G, multiply the results, and then divide the result by the sum total in Column F. Expressed mathematically:

Proposer’s Individual Primary Care Provider Disruption Score = (sum of column G * sum of column H) / (column G)

The raw score for the item will equal the Proposer’s Individual Primary Care Provider Disruption Score divided by the highest Individual Primary Care Provider Disruption Score from all proposals and then, multiplied by the weight of 20 (i.e., the proposer with the highest score will earn all available item points (20) and all other proposers will earn points in relative proportion).

Expressed mathematically:

$$\text{Raw Score} = \frac{\text{Proposer’s Individual Primary Care Provider Disruption Score}}{\text{Highest Individual Primary Care Provider Disruption Score of all proposals}} \times 20$$

3. **RFP Amendment Effective Date.** The revisions set forth herein shall be effective upon release. All other terms and conditions of this RFP not expressly amended herein shall remain in full force and effect.



STATE OF TENNESSEE
FINANCE AND ADMINISTRATION, DIVISION OF BENEFITS ADMINISTRATION

**REQUEST FOR PROPOSALS # 31786-00125
AMENDMENT # 3 (THREE)
FOR REGIONAL THIRD PARTY ADMINISTRATOR
SERVICES FOR THE STATE'S PUBLIC SECTOR
HEALTH PLANS**

DATE: May 8, 2015

RFP # 31786-00125 IS AMENDED AS FOLLOWS:

1. This RFP Schedule of Events updates and confirms scheduled RFP dates. Any event, time, or date containing revised or new text is highlighted.

EVENT	TIME (central time zone)	DATE (all dates are state business days)
1. RFP Issued		March 24, 2015
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14. State sends contract to Contractor for signature		8 BUSINESS DAYS LATER

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2. State responses to questions and comments in the table below amend and clarify this RFP.

Any restatement of RFP text in the Question/Comment column shall NOT be construed as a change in the actual wording of the RFP document.

QUESTION / COMMENT	STATE RESPONSE																																																							
<p>1 How will the State account for material changes (defined as a change of 2% or greater in total cost) to the contracting and costs status of the network for each of the regions or the statewide bid?</p> <p>State: can provide further clarification on this question - we are not understanding the material changes to contract and costs status of network. What are you referring to?</p> <p>Per Question 132 of the Round 1 Q &A, the network rank for Table C - Network is based on the Aon MY14 Discount Data for each proposer. We just wanted confirmation that the information (ie comprehensive description of material improvements in contract/cost not reflected in MY14 data) we shared with Aon on 4/30/15 is being included in their Table C analysis.</p>	<p>Please see the response to Question #12 below. No additional information supplied to Aon will be used outside of the MY14 Discount Data.</p>																																																							
<p>2 PCP Disruption: The following providers do not have a TaxID number or NPI provided. How are we to handle these? Is it acceptable to exclude them from our results due to lack of the necessary information?</p> <table border="1" data-bbox="253 1121 967 1768"> <tbody> <tr> <td>APPLE CORP WELLNESS INC</td> <td>~</td> <td>CHATTANOOGA</td> <td>37421</td> <td>TN</td> </tr> <tr> <td>SEASONS OF FARRAGUT LLC</td> <td>~</td> <td>KNOXVILLE</td> <td>37922</td> <td>TN</td> </tr> <tr> <td>ADDICTION LABS OF AMERICA</td> <td>~</td> <td>BRENTWOOD</td> <td>37027</td> <td>TN</td> </tr> <tr> <td>CAREHERE</td> <td>~</td> <td>BRENTWOOD</td> <td>37027</td> <td>TN</td> </tr> <tr> <td>PROLOThERAPY NASHVILLE</td> <td>~</td> <td>BRENTWOOD</td> <td>37027</td> <td>TN</td> </tr> <tr> <td>LITTLE RIVER EMERGENCY PHYSICI</td> <td>~</td> <td>CLARKSVILLE</td> <td>37040</td> <td>TN</td> </tr> <tr> <td>ORUSA MD SAMSON K</td> <td>~</td> <td>CLARKSVILLE</td> <td>37042</td> <td>TN</td> </tr> <tr> <td>EXPRESS MED FLORENCE</td> <td>~</td> <td>LAWRENCEBURG</td> <td>38464</td> <td>TN</td> </tr> <tr> <td>BRETT SHAPIRO, MD</td> <td>~</td> <td>NASHVILLE</td> <td>37212</td> <td>TN</td> </tr> <tr> <td>NASHVILLE IP MGMT SVC</td> <td>~</td> <td>NASHVILLE</td> <td>37203</td> <td>TN</td> </tr> <tr> <td>RICHARD G SOPER, MD</td> <td>~</td> <td>NASHVILLE</td> <td>37204</td> <td>TN</td> </tr> </tbody> </table>	APPLE CORP WELLNESS INC	~	CHATTANOOGA	37421	TN	SEASONS OF FARRAGUT LLC	~	KNOXVILLE	37922	TN	ADDICTION LABS OF AMERICA	~	BRENTWOOD	37027	TN	CAREHERE	~	BRENTWOOD	37027	TN	PROLOThERAPY NASHVILLE	~	BRENTWOOD	37027	TN	LITTLE RIVER EMERGENCY PHYSICI	~	CLARKSVILLE	37040	TN	ORUSA MD SAMSON K	~	CLARKSVILLE	37042	TN	EXPRESS MED FLORENCE	~	LAWRENCEBURG	38464	TN	BRETT SHAPIRO, MD	~	NASHVILLE	37212	TN	NASHVILLE IP MGMT SVC	~	NASHVILLE	37203	TN	RICHARD G SOPER, MD	~	NASHVILLE	37204	TN	<p>The State is providing an updated PCP disruption spreadsheet with this amendment; however some Tax ID numbers are still missing, and in those instances NPI numbers have been used instead.</p>
APPLE CORP WELLNESS INC	~	CHATTANOOGA	37421	TN																																																				
SEASONS OF FARRAGUT LLC	~	KNOXVILLE	37922	TN																																																				
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QUESTION / COMMENT	STATE RESPONSE
<p>3 <u>Contract Attachment B Performance Guarantees and Liquidated Damages item 5 on page 111:</u></p> <p>Please identify any provisions of the contract subject to a performance guarantee but that are not identified in the performance guarantee attachment.</p> <ul style="list-style-type: none"> - Are there any performance guarantees associated with section A.23 of the pro forma contract? If so, please identify those performance guarantees. 	<p>The Contractor is expected to deliver all Contract requirements. An example of a provision of the contract that is not identified in Attachment B, but could be assessed the general LD, would be A.9.i.(3).</p> <p>Yes, there are performance guarantees associated with section A.23 - As noted in Amendment 2, section 25:</p> <p>Performance Guarantee #36 was added: - please refer to Amendment #2 or updated Word document for full language.</p>
<p>4 <u>Term of Contract Section B on page 97 of the Pro Forma contract</u> states the Contract shall be effective on July 1, 2015 and extend for a period of eighty-four (84) months after the Effective date (term). This would indicate that the contract term is 7 years, yet other sections of the Pro Forma Contract reference 5 years.</p> <p>Please verify term of the contract.</p>	<p>The service delivery timeframe is five (5) years – however the total contract term is 84 months or 7 years. The additional 2 year time frame is for a six (6) month implementation period before services to plan members begin on 1/1/2016, and a 18 month claims run-out period on the back end of the contract.</p>
<p>5 <u>Regarding the Statewide GeoAccess reports</u>, do you want the Access Criteria to match that outlined on page 53 or page 56 of Amendment 2? Mainly our question is around the Rural standard for Statewide reports. Cardiologists are listed under Rural on page 53 but on page 56 endocrinologists are listed instead.</p>	<p>It should match the listing on page 53 of the prior amendment. This should be Cardiologists, please refer to Amendment Section 13.</p>
<p>6 Would the State provide an extension of the Response Deadline for at least an additional calendar week (i.e. due 5/22/15 or later)? This request is based on consideration for:</p> <ul style="list-style-type: none"> o Adequate time to evaluate the State's upcoming response to the second round of questions on May 8th, which may affect our proposal response. o Adequate time to re-run the PCP Disruption Analysis, once the updated file is posted per the State's response to question 28 in Amendment One (page 14 of the Amendment). 	<p>Yes, please see the amended schedule in Amendment Section 1 above.</p>
<p>7 Regarding section C.3.f of the pro forma contract on the ASP+ reimbursement of Specialty Drugs and referencing the States response to question 107 in Amendment One (Page 33), we recognize the State's intent to move the needle on Specialty Drugs. Can you confirm respondents are to make their best faith effort to achieve this goal?</p>	<p>Please refer to the language below in Amendment Section 9. Please also see sections 5, 6, 8, 11, and 12 as these changes also surround Pharmacy language changes.</p>

QUESTION / COMMENT	STATE RESPONSE
<p>8 Please confirm that the Amended Trend Guarantee in Attachment 6.3, Table D (RFP page 48) is also subject to the overall Maximum Assessment cap of 20% over a twelve month period referenced in Contract Attachment B Item 3 (RFP page 111), and Amendment #2 Bidder Question Response #76 (Amendment One page 24)?</p>	<p>No. The Trend Guarantee is not a liquidated damage. The Trend Guarantee is a guarantee with a fees at risk.</p>
<p>9 Referencing the Amended Trend Guarantee in Attachment 6.3, Table D (RFP page 48), would the State consider a “step” approach to the trend guarantee payouts, rather than the current “cliff” payout approach? For example, provide the percentage of administrative fees the proposer agrees to put at risk to maintain an annual medical trend at or below 6%, at or below 6.5%, and at or below 7%,</p>	<p>No</p>
<p>10 Given the fact that the State has made several amendments to the RFP, would the State consider updating the entire RFP with all revisions included within the RFP and then posting it in a Word document format for use by Respondents?</p>	<p>Yes, please see the entire revised RFP document and Pro Forma contract posted as a word document with this amendment to the procurement website.</p>
<p>11 Follow-up to Question #6 – Question 1 in Amendment #2 The Question Submitted: Question 1: Under Response Delivery, Page 12, 3.2.2.2, is the correct interpretation of this section mean: if a contractor is proposing on each region and statewide, there would be four (4) separate cost proposals? And each cost proposal would include the following: (1) Table A, ASO fees; (2) Table B, Telemedicine; (3) Table C Network; and (4) Table D Trend Guarantee (except on the statewide cost proposal)?</p>	<p>The submissions should be as follows if Respondent is proposing on all Regional contracts as well as Statewide:</p> <ul style="list-style-type: none"> • Table A – 2 copies • Table B – 1 copy • Table C – 2 copies • Table D – 3 copies
<p>12 Follow-up to Question #132 in Amendment #2 The Question Submitted: “Name Redacted” has provided the MY14 UDS discount data with projections that presents a more updated view of our network contracts compared to the FY13 UDS discount data. In addition, there would be additional contract adjustments that would need to be incorporated above and beyond the MY14 projections. Can we provide a list of discount adjustments by zip3 that should be added to either the FY13 or MY14 discount submission results for the “Name Redacted” discount analysis for State of Tennessee? Please let us know if adjustments should be from the FY13 or MY14 data.</p>	<p>The State has decided not to use any adjustment factors in determining Respondent’s claims cost.</p>

3. Delete RFP Attachment 6.3 Cost Proposal Table C - Statewide in its entirety and insert the following in its place (any sentence or paragraph containing revised or new text is highlighted):

COST PROPOSAL & SCORING GUIDE

NOTICE: THIS COST PROPOSAL MUST BE COMPLETED EXACTLY AS REQUIRED

COST PROPOSAL SCHEDULE— The Cost Proposal, detailed below, shall indicate the proposed price for goods or services defined in the Scope of Services of the RFP Attachment 6.6., Pro Forma Contract and for the entire contract period. The Cost Proposal shall remain valid for at least one hundred twenty (120) days subsequent to the date of the Cost Proposal opening and thereafter in accordance with any contract resulting from this RFP. All monetary amounts shall be in U.S. currency and limited to two (2) places to the right of the decimal point.

NOTICE: The Evaluation Factor associated with each cost item is for evaluation purposes only. The evaluation factors do NOT and should NOT be construed as any type of volume guarantee or minimum purchase quantity. The evaluation factors shall NOT create rights, interests, or claims of entitlement in the Respondent.

Notwithstanding the cost items herein, pursuant to the second paragraph of the *Pro Forma* Contract section C.1. (refer to RFP Attachment 6.6.), "The State is under no obligation to request work from the Contractor in any specific dollar amounts or to request any work at all from the Contractor during any period of this Contract."

This Cost Proposal must be signed, in the space below, by an individual empowered to bind the Respondent to the provisions of this RFP and any contract awarded pursuant to it. If said individual is not the *President* or *Chief Executive Officer*, this document must attach evidence showing the individual's authority to legally bind the Respondent.

RESPONDENT SIGNATURE:	
PRINTED NAME & TITLE:	
DATE:	
RESPONDENT LEGAL ENTITY NAME:	

TABLE C – Network (Statewide)

Provide the name of the proposed network for each region in which the Proposer intends to deliver services.

The State's Actuarial Contractor, Aon Hewitt, will supply the State with a ranking for each Respondent to this RFP based on the Respondent's proposed network claims information already on file with Aon Hewitt and Aon Hewitt's analysis and evaluation of the information. Refer to Appendix 7.1.

The Respondent with the most favorable claims cost ranking will be ranked a one (1), with each other Respondent falling in line thereafter based on claims cost favorability to the State. (i.e. 2nd best will be ranked a 2, 3rd best a 3, etc.). This calculation will be performed separately for each region proposed.

	Proposed Network(s)
Identify the STATEWIDE network being proposed – leave blank if not proposing a statewide network	
	State Use Only

	Total Claims Cost Ranking (ranking to be provided by the State's actuarial Contractor, Aon Hewitt)	
STATEWIDE Network Rank		
CLAIMS COST RANK (as shown above):		
The Solicitation Coordinator will use the number shown above and the formula below to calculate the Cost Proposal Score for Claims Cost separately for each network proposed. Numbers rounded to two (2) places to the right of the decimal point will be standard for calculations.		
<u>Highest ranked claims cost</u>	x 31	= Table C SCORE:
Claims cost rank amount being evaluated	(maximum section score)	

4. Delete RFP Attachment 6.3 Cost Proposal Table C- Regional in its entirety and insert the following in its place (any sentence or paragraph containing revised or new text is highlighted):

COST PROPOSAL & SCORING GUIDE

NOTICE: THIS COST PROPOSAL MUST BE COMPLETED EXACTLY AS REQUIRED

COST PROPOSAL SCHEDULE— The Cost Proposal, detailed below, shall indicate the proposed price for goods or services defined in the Scope of Services of the RFP Attachment 6.6., Pro Forma Contract and for the entire contract period. The Cost Proposal shall remain valid for at least one hundred twenty (120) days subsequent to the date of the Cost Proposal opening and thereafter in accordance with any contract resulting from this RFP. All monetary amounts shall be in U.S. currency and limited to two (2) places to the right of the decimal point.

The Evaluation Factor associated with each cost item is for evaluation purposes only. The evaluation factors do NOT and should NOT be construed as any type of volume guarantee or minimum purchase quantity. The evaluation factors shall NOT create rights, interests, or claims of entitlement in the Respondent.

Notwithstanding the cost items herein, pursuant to the second paragraph of the *Pro Forma* Contract section C.1. (refer to RFP Attachment 6.6.), "The State is under no obligation to request work from the Contractor in any specific dollar amounts or to request any work at all from the Contractor during any period of this Contract."

This Cost Proposal must be signed, in the space below, by an individual empowered to bind the Respondent to the provisions of this RFP and any contract awarded pursuant to it. If said individual is not the *President* or *Chief Executive Officer*, this document must attach evidence showing the individual's authority to legally bind the Respondent.

RESPONDENT SIGNATURE:	
PRINTED NAME & TITLE:	
DATE:	
RESPONDENT LEGAL ENTITY NAME:	

TABLE C – Network - Regional

Provide the name of the proposed network for each region in which the Proposer intends to deliver services.

The State's Actuarial Contractor, Aon Hewitt, will supply the State with a ranking for each Respondent to this RFP based on the

Respondent's proposed network claims information already on file with Aon Hewitt and Aon Hewitt's analysis and evaluation of the information. Refer to Appendix 7.1.	
The Respondent with the most favorable claims cost ranking will be ranked a one (1), with each other Respondent falling in line thereafter based on claims cost favorability to the State. (i.e. 2nd best will be ranked a 2, 3rd best a 3, etc.). This calculation will be performed separately for each region proposed.	
	Proposed Network(s)
Identify the network being proposed for the EAST REGION – leave blank if not proposing this region	
Identify the network being proposed for the MIDDLE REGION – leave blank if not proposing this region	
Identify the network being proposed for the WEST REGION – leave blank if not proposing this region	
	State Use Only Total Claims Cost Ranking (ranking to be provided by the State's actuarial Contractor, Aon Hewitt)
EAST Region Network Rank	
MIDDLE Region Network Rank	
WEST Region Network Rank	
CLAIMS COST RANK (as shown above):	
The Solicitation Coordinator will use the number shown above and the formula below to calculate the Cost Proposal Score for Claims Cost separately for each network proposed. Numbers rounded to two (2) places to the right of the decimal point will be standard for calculations.	
<u>Highest ranked claims cost</u>	= Table C SCORE:
Claims cost rank amount being evaluated	
x 25 (maximum section score)	

5. Delete RFP Attachment 6.6 Pro Forma Contract Section A.6.f. in its entirety and insert the following in its place (any sentence or paragraph containing revised or new text is highlighted):

f. Each year, the Contractor shall provide the State with a financial reconciliation to show that they have met the aggregate ASP+ percentage standard for the previous calendar year. This report shall be provided each year no later than the last business day in May unless otherwise approved by the State (refer also to Contract Attachment C, Reporting Requirements).

6. Add the following as RFP Attachment 6.6 Pro Forma Contract Section A.6.h. and renumber any subsequent sections as necessary:

h. The Contractor shall provide the State with a semi-annual report on medical Specialty Pharmacy spend and utilization including but not limited to; National Drug Code (NDC), drug name, strength, place of service, and paid amount (refer also to Contract Attachment C, Reporting Requirements).

7. Delete RFP Attachment 6.6 Pro Forma Contract Section A.9.aa. in its entirety and insert the following in its place (any sentence or paragraph containing revised or new text is highlighted):

aa. The Contractor shall identify and pursue claims that may be subject to coordination of benefits (COB) in accordance with the regulations promulgated by the Tennessee Department of Commerce and Insurance, Chapter 0780-1-53 Tenn. Comp. R. & Regs. The Contractor shall provide a weekly report of said activities to the State (refer also to Contract Attachment C, Reporting Requirements).

8. Delete RFP Attachment 6.6 Pro Forma Contract Section A.25.c. in its entirety and insert the following in its place (any sentence or paragraph containing revised or new text is highlighted):

c. Average Sales Price (ASP): ASP is computed using actual sales revenues to a manufacturer, i.e., list price minus all price concessions (volume discounts, prompt pay discounts, cash discounts, free goods, chargebacks, rebates, etc.). Thus, ASP is not a list price like Wholesale Acquisition Cost (WAC). The ASP methodology uses quarterly drug pricing data submitted to CMS by drug manufacturers. Drug pricing files are available from CMS or on their website.

9. Delete RFP Attachment 6.6 Pro Forma Contract Section C.3.f. in its entirety and insert the following in its place (any sentence or paragraph containing revised or new text is highlighted):

f. During the term of this contract the average, aggregate reimbursement for all specialty drugs dispensed in a physician's office, hospital setting (inpatient or outpatient), or any other setting (including but not limited to oncology clinics) shall not exceed:

CY 2016	CY 2017	CY 2018	CY 2019	CY 2020
ASP + 15%	ASP + 13%	ASP + 11%	ASP + 9%	ASP + 7%

ASP = Average Sales Price as defined in A.25.

Compliance with the aggregate ASP+ percentage standard for the previous calendar year will be reconciled annually using the ASP drug pricing files from CMS and reported to the State in the ASP reconciliation report (see Contract Sections A.6.f and Contract Attachment C, Reporting Requirements). The reconciliation shall be validated by the State's consulting actuary and all monies exceeding the above limits will be payable to the State by the Contractor within thirty (30) days of state notification.

10. Delete RFP Attachment 6.6 Pro Forma Contract Attachment C Section 11 in its entirety and insert the following in its place (any sentence or paragraph containing revised or new text is highlighted):

11. Coordination of Benefits Report, submitted weekly in compliance with contract section A.9.aa.

11. Add the following as RFP Attachment 6.6 Attachment C Section 30 and renumber any subsequent sections as necessary:

30. ASP Reconciliation Report, submitted annually in compliance with contract sections A.6.f and C.3.f of this contract and will be validated by the State's actuarial consultant.

12. Add the following as RFP Attachment 6.6 Attachment C Section 31 and renumber any subsequent sections as necessary:

31. **Specialty Pharmacy Report**, submitted semi-annually after the 2nd and 4th quarters in compliance with contract section A.6.h of this contract.

13. Delete RFP 31786-00125 Appendix 7.8 STATEWIDE NETWORK ACCESS STANDARDS in Section 2 in its entirety and insert the following in its place (any sentence or paragraph containing revised or new text is highlighted):

STATEWIDE NETWORK ACCESS STANDARDS

Provider Group - Urban	Required Access Standard
Primary Care Physicians	2 physicians within 10 miles
Obstetricians/Gynecologists	1 physician within 10 miles
Pediatricians	1 physician within 10 miles
Cardiologists	1 physician within 15 miles
Endocrinologists	1 physician within 15 miles
Acute Care Hospitals	1 facility within 20 miles
Provider Group - Suburban	Required Access Standard
Primary Care Physicians	2 physicians within 15 miles
Obstetricians/Gynecologists	1 physician within 15 miles
Pediatricians	1 physician within 15 miles
Cardiologists	2 physicians within 20 miles
Endocrinologists	2 physicians within 20 miles
Acute Care Hospitals	1 facility within 25 miles
Provider Group - Rural	Required Access Standard
Primary Care Physicians	2 physicians within 25 miles
Obstetricians/Gynecologists	1 physician within 20 miles
Pediatricians	1 physician within 20 miles
Cardiologists	1 physician within 25 miles
Acute Care Hospitals	1 facility within 30 miles

14. **RFP Amendment Effective Date.** The revisions set forth herein shall be effective upon release. All other terms and conditions of this RFP not expressly amended herein shall remain in full force and effect.



STATE OF TENNESSEE
FINANCE AND ADMINISTRATION, DIVISION OF BENEFITS ADMINISTRATION

**REQUEST FOR PROPOSALS # 31786-00125
AMENDMENT # 2 (TWO)
FOR REGIONAL THIRD PARTY ADMINISTRATOR
SERVICES FOR THE STATE'S PUBLIC SECTOR
HEALTH PLANS**

DATE: April 28, 2015

RFP # 31786-00125 IS AMENDED AS FOLLOWS:

- This RFP Schedule of Events updates and confirms scheduled RFP dates. Any event, time, or date containing revised or new text is highlighted.**

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NOTE: Vendors may submit no more than 5 questions to the State in the 2nd round of Written Questions and Comments.

*****Please also note that Section C of the Cost Proposal should be submitted to the State by the Deadline of May 1st – as this is information the State will need to provide to Aon Hewitt along with the claims information supplied by the Respondent.*****

2. State responses to questions and comments in the table below amend and clarify this RFP.

Any restatement of RFP text in the Question/Comment column shall NOT be construed as a change in the actual wording of the RFP document.

	QUESTION / COMMENT	STATE RESPONSE
1	<p><u>C. Payment Terms and Conditions p. 98</u> d. The State shall reimburse the Contractor for the actual cost of the following in the performance of this Contract, provided that the Contractor provides documentation of actual costs incurred as required by the State.</p> <p>(1) Value Oriented Payments. The State shall reimburse the Contractor an amount equal to the actual cost of payments resulting from any State approved value oriented initiatives.</p> <p>Value Oriented. C.3.d.(1) Do the incentives in this section apply for programs approved by the State during this contract such as a PCMH?</p>	<p>Yes. This applies to any program, such as a PCMH, requiring additional provider incentive or reward payments as a result of improved performance and outcomes. All such initiatives must be prior approved by the state before payments are authorized. The State expects, and will require documentation of the value of, and additional cost savings or quality improvements attributable to, the program prior to approval. Please see Amendment Section 22 below.</p>
2	<p><u>Section A, Mandatory Requirement Items, Question A.4 (p. 22) –</u> Provide two current positive credit references from vendors with which the Respondent has done business written in the form of standard business letters, signed, and dated within the past three (3) months.</p> <p>In lieu of two positive credit references from vendors, will a report from Dun & Bradstreet or Standard and Poor’s be considered sufficient enough to give us a passing score?</p>	<p>No, a Dun & Bradstreet or Standard and Poor’s report will not be sufficient. The State requires two positive credit references from Vendors with which the Respondent has done business.</p>
3	<p><u>Section A, Mandatory Requirement Items, Question A.5 (p. 22) –</u> Provide an official document or letter from an accredited credit bureau, verified and</p>	<p>Yes, a Dun & Bradstreet report or Standard and Poor’s report verified and dated within the last three (3) months and indicating a satisfactory</p>

QUESTION / COMMENT	STATE RESPONSE
<p>dated within the last three (3) months and indicating a satisfactory credit rating for the Respondent (NOTE: A credit bureau report number without the full report is insufficient and will not be considered responsive.)</p> <p>In lieu of an official document or letter from an accredited credit bureau, would a report from Dun & Bradstreet or Standard and Poor's be considered sufficient enough to give us a passing score?</p>	<p>credit rating for the Respondent will be sufficient to fulfill this requirement.</p>
<p>4 <u>Section A, Mandatory Requirement Items, Question A.15 (p. 24) –</u> Provide a valid, Certificate of Insurance that is verified and dated within the last six (6) months and which details all of the following:</p> <p>Can you please provide the address that should be listed on the Certificates of Insurance (COI) for this RFP and where they should be sent?</p>	<p>These Certificates should be sent along with your technical proposal to the State in your response to be delivered to the State on May 15, 2015. They should not arrive separately from your proposal response.</p>
<p>5 <u>RFP Attachment 6.3 – Cost Proposal (p. 48) - Table D- Trend Guarantee –</u> The State's consulting actuary will normalize claims to account for differences in population demographics.</p> <p>Would you provide information that explains what the adjustments will be and how they will be done? Specifically with respect to demographics, plan design selection changes and membership shifts in and out of contractor plans?</p>	<p>Exact methodology and terms of the calculation of this trend guarantee will be worked out by the Respondent and the State's consulting actuary prior to the measurement of the experience period trend. The State retains the right to utilize their consulting actuary on its behalf during all conversations related to methodology and results.</p> <p>The trend will be calculated using allowed amounts for in-network claims incurred during each plan year. The calculation shall include any Member cost share amounts.</p>

QUESTION / COMMENT	STATE RESPONSE
<p>6 3.2.2.2 under Response Delivery states (p. 12): One (1) original Cost Proposal paper document for each region the Respondent is proposing to offer services in labeled: “RFP # 31786-00125 COST PROPOSAL ORIGINAL - (APPLICABLE REGION, I.E. EAST, WEST, MIDDLE, STATEWIDE)</p> <p>Table A – Administrative Services Only p. 46: When bidding on multiple regions, bidders are required to submit administrative fee bids that are uniform across all regions.</p> <p>Question 1: Under Response Delivery, Page 12, 3.2.2.2, is the correct interpretation of this section mean: if a contractor is proposing on each region and statewide, there would be four (4) separate cost proposals? And each cost proposal would include the following: (1) Table A, ASO fees; (2) Table B, Telemedicine; (3) Table C Network; and (4) Table D Trend Guarantee (except on the statewide cost proposal)?</p> <p>Question 2: If this is correct that there are separate cost proposals, for Table C – Network would only the applicable region or statewide network be completed and the other regions would be blank?</p> <p>Question 3: If the interpretation in Question 1 is correct, can the percentage fees in Table D – Trend Guarantee – be different for each region?</p>	<p>Question 1: If a respondent is proposing on all three regions and statewide there would be two copies of Table A; one copy of Table B, two copies of Table C and four (4) copies of Table D.</p> <p>Question 2: There will not be four (4) separate cost proposals; please see the response above. Any regions not proposed should be left blank on Table C.</p> <p>Question 3: Yes</p> <p>The Cost Proposal in RFP Attachment 6.3 has been revised; please see Amendment Sections 6, 7, 8, 9, and 10.</p> <p>***Note – Fees listed in Tables A and B must be the same for both regional and statewide submissions, if the fees in these tables differ – the State will consider the Respondents’ cost proposal non-responsive and it will not be evaluated.</p>
<p>7 3.6. Additional Services</p> <p>If a response offers goods or services in addition to those required by and described in this RFP, the State, at its sole discretion, may add such services to the contract awarded as a result of this RFP. Notwithstanding the foregoing, a Respondent must not propose any additional cost amounts or rates for additional goods or services. Regardless of any additional services offered in a response, the Respondent’s Cost Proposal must only record the proposed cost as required in this RFP and must not record any other rates, amounts, or information.</p> <p>NOTICE: If a Respondent fails to submit a</p>	<p>Any fees the Contractor wishes to charge the State for services provided should be contained within the costs proposed in the Cost Proposal attached to the RFP in Attachment 6.3. No lines for additional fees should be added.</p> <p>Given that the program has not yet been requested, there should be no associated costs included in your proposal. Should the State decide to implement programs such as the pre-diabetes program at a later time, program specifics, fees, and duration will be mutually agreed upon by the State and the Contractor, and effected in a contract amendment if necessary.</p>

QUESTION / COMMENT	STATE RESPONSE																						
<p>Cost Proposal exactly as required, the State may deem the response non-responsive and reject it.</p> <p>Question: If we are not doing the program currently but the RFP mentions it (i.e. Pre-diabetes program) how do you want us to show any associated cost for programs like this? (p.79 item p)</p>																							
<p>8 GeoAccess: Please confirm the following zip codes should be excluded or will you send replacement, valid zip codes for inclusion in the GeoAccess reports since they are not valid zip codes.</p> <table border="0" data-bbox="267 772 511 1192"> <thead> <tr> <th>Zip</th> <th>ZipCount</th> </tr> </thead> <tbody> <tr><td>37004</td><td>1</td></tr> <tr><td>37021</td><td>1</td></tr> <tr><td>37038</td><td>1</td></tr> <tr><td>37648</td><td>2</td></tr> <tr><td>37796</td><td>4</td></tr> <tr><td>37894</td><td>4</td></tr> <tr><td>37961</td><td>1</td></tr> <tr><td>38307</td><td>1</td></tr> <tr><td>38527</td><td>1</td></tr> <tr><td>Undef</td><td>51</td></tr> </tbody> </table>	Zip	ZipCount	37004	1	37021	1	37038	1	37648	2	37796	4	37894	4	37961	1	38307	1	38527	1	Undef	51	<p>Please exclude the zip codes listed in the table attached to the question.</p>
Zip	ZipCount																						
37004	1																						
37021	1																						
37038	1																						
37648	2																						
37796	4																						
37894	4																						
37961	1																						
38307	1																						
38527	1																						
Undef	51																						
<p>9 <u>A.4. Utilization Management, page 61</u></p> <p>o. The Contractor shall identify, no less than every six (6) months, members using emergency department services inappropriately or excessively. The Contractor shall outreach to those members not currently engaged in health coaching with the State's wellness vendor for the purpose of educating the member on appropriate emergency department use, enrolling the member in case management, if appropriate, or referring the member to other State vendor's for assistance.</p> <p>In order the comply with the requirements of this section, will the State's wellness vendor send reports to the contractor identifying the</p>	<p>The wellness vendor will not establish the criteria for excessive or inappropriate use of the emergency department. That is up to the Contractor. The Contractor will work with the wellness vendor to identify members not engaged in coaching, share reports and coordinate care.</p>																						

QUESTION / COMMENT	STATE RESPONSE
<p>circumstances of why the Contractor should reach out to the member?</p> <p>How will the Contractor be notified from the wellness vendor that the member is not actively engaged in health coaching?</p>	
<p>10 <u>A.5 Quality Assurance Program, page 62</u></p> <p>The Contractor shall adopt and implement evidence-based clinical practice guidelines, protocols or pathways incorporating national criteria and local physician input as appropriate. Any provision of the Public Sector Plan Documents and any guideline, protocol, or pathway adopted by the Benefits Administration Division shall take precedence over any guideline, protocol, or pathway used by the Contractor. The Contractor’s website (see Contract Section A.16.) shall contain all such guidelines, protocols, or pathways that are applicable to the Public Sector Plans.</p> <p>Is it acceptable with the State based on this provision that the Contractor will provide all information as stated except any provisions that are proprietary based on contracts with external vendors. However, if there is a denial based on a provision that is proprietary, the information can be shared based on processes in place for appeals.</p>	<p>Yes. In some cases, the proprietary information may also be required in a summary format for the basis of determining equal coverage or in the development of an overarching Benefits Administration guideline.</p>
<p>11 <u>A.9 Claims Processing, Payment and Reconciliation, page 65</u></p> <p>b. The Contractor shall operate a claims management system that tracks accumulations toward deductibles and out-of-pocket maximums, tracks co-payments and co-insurance amounts and appropriately links claim history, enrollment information, member services, provider network, and utilization management information. This shall include the daily electronic exchange of member-level deductible and maximum out-of-pocket accumulator data with the Pharmacy vendor, EAP/BHO vendor, Health Savings Account (HSA) fiduciary, and any other State contracted vendor as</p>	<p>Yes, the State requires that accumulator data be shared with the HSA vendor; please refer to new language Amendment Sections 14 and 19.</p>

QUESTION / COMMENT	STATE RESPONSE
<p>needed.</p> <p>Please clarify that the State of Tennessee wants carriers to share accumulators with the HSA vendor. Normally, true claims data is sent to the HSA vendor and true claims data is also not asked for in A.29.h.</p>	
<p>12 <u>A.9. Claims Processing, Payment and Reconciliation, page 66</u> i. Claim Processing Standards 3. The Contractor shall complete ninety-five percent (95%) of all claim adjustments within seven (7) calendar days.</p> <p>Please clarify what is being considered as an adjustment. For example: If a provider submits a corrected billing is this classified as an adjustment or will it only be claims adjustments due to original incorrect payments generated from the member?</p>	<p>Adjustments are corrected claims that are identified as a resubmission.</p> <p>Section A.9.i is referencing claims processing as submitted by the provider. If a provider submits a corrected billing it is classified as an adjustment.</p>
<p>13 <u>A.9 Claims Processing, Payment and Reconciliation, page 67</u></p> <p>w. The Contractor shall remit to the State no less frequently than quarterly a check for all rebates accrued during the claim period ending six (6) months prior to the rebate payment date which were obtained on behalf of the State due to the use of medical services, devices and pharmaceuticals by members of the Public Sector Plans.</p> <p>Would it be acceptable to the State that the Contractor agree to pay specialty pharmacy rebates within three months of receipt of payment by the manufacturer.</p>	<p>Yes, that is acceptable; please see revised language in Amendment Section 15.</p>
<p>14 <u>A.16. Website, page 77</u></p> <p>n. The Contractor’s website shall contain consumer cost transparency and quality tools which allow members to research the price and quality of health care services. Such tools shall be enabled for mobile devices. At a minimum, the tools must:</p> <p>3) Present price information based on how a current claim would process, not historical claims data</p>	<p>The costs presented to a member for a service should mirror current contracted rates. Given that contracts do change, the carrier should ensure that transparency tools are updated quarterly to reflect your most recent pricing agreements. A.16.n.3. has been updated to reflect this requirement, please see Amendment Section 16.</p>

QUESTION / COMMENT	STATE RESPONSE
<p>What types of pricing scenarios/data sources would not be considered acceptable? In other words, please advise more specifically what is being sought with regard to claims processing and the non-use of historical claims data?</p> <p>Would you accept 12 months of procedure utilization adjusted to current contracted reimbursement arrangements that would include adjusting costs to represent present pricing information should a facility contract be updated?</p> <p>Would you accept bundled procedures and services commonly performed together into "episodes of care?" This type of bundling is designed to help members get a better understanding of total procedure costs and to provide realistic estimates on how much an actual procedure might cost. Additionally, estimates will be provided using the subscriber's benefit plan design and their current out-of-pocket accumulators to show them what they might have to pay and what their health plan will pay.</p> <p>8) Include up-to-date information on a member's HSA balance (if applicable);</p> <p>Please confirm that the requirement will be to display the member's HSA only versus typical FSA/HRA integration.</p> <p>Would you accept a link on the Contractor's web site that will launch a member directly to the HSA vendor's web site so that they may view their HSA balances?</p>	<p>Yes, this is acceptable.</p> <p>It is acceptable to provide a total episode cost if the procedures that make up the episode are broken out so that the member may see the line items that comprise the total episode cost. See Pro Forma Contract Section A.16.n.4.</p> <p>A.16.n.8. has been amended to include the FSA balance as well, please see Amendment Section 17. The state currently has no plans to implement an HRA; therefore this requirement is limited to the HSA and FSA only.</p> <p>Understanding that the HSA and FSA balances presented on your website would not be real time, a link to the HSA/FSA website is acceptable.</p>
<p>15 <u>A.16. Website, page 78</u></p> <p>p. Video/Multi-media content: If the Contractor posts any video content it shall include closed captioning option in English for these products.</p>	<p>Yes, it would apply to videos requiring closed captioning related to the product design purchased by the State of Tennessee i.e. network specific, plan specific videos. This is a Section 508 compliance issue.</p>

QUESTION / COMMENT	STATE RESPONSE
<p>With more than 400 hundred educational videos in our library we would like to better clarify which videos should have closed captioning. Would videos requiring closed captioning be related to the product design purchased by the State of Tennessee i.e. network specific, plan specific videos or would this apply to all videos hosted both on site and with external partners that may provide educational content?</p>	<p>This would not apply to all videos hosted both on site and with external partners that may provide educational content.</p>
<p>16 <u>A.20.Data Integration and Technical Requirements, page 84</u></p> <p>a. The Contractor shall maintain an electronic data interface with the State’s Edison System for the purpose of processing State member enrollment information. The Contractor shall be responsible for providing and installing the hardware and software necessary. When the Contractor requires the exchange of PHI with the State of Tennessee, the State requires the use of second level authentication. This is accomplished using the State’s standard software product, which supports Public Key Infrastructure (PKI). The Contractor shall design a solution, in coordination with the State, to connect to the State’s Secure File Transfer Protocol (SFTP) server using a combination of the password and the authentication certificate. The initial sign-on and transmission testing will use a password. Certificate testing may also be performed during the test cycle. Subsequent production sign-on will be done using the authentication certificate. The Contractor will then download the file and decrypt the file in its secure environment. The State of Tennessee uses public key encryption with Advanced Encryption Standard (AES) to encrypt PHI. If the State adopts a different or additional encryption</p>	<p>Yes. If any changes occur, the Contractor will be notified and allowed time to comply.</p>

QUESTION / COMMENT	STATE RESPONSE
<p>standard or tool in the future, the Contractor shall, with adequate notice, cooperate with the State to maintain the security of protected information according to all applicable State and Federal standards.</p> <p>As a current contractor, will the process remain the same as what is currently in place today?</p>	
<p>17 <u>A.20.Data Integration and Technical Requirements, pages 84-85</u></p> <p>The Contractor shall maintain, in its systems, in-force enrollment records of all individuals covered by the Public Sector Plans.</p> <p>The Contractor and/or its subcontractors, shall electronically process one hundred percent (100%) of electronically transmitted enrollment updates, including the resolution of any errors identified during processing, within four (4) business days of receipt of the weekly file. The State and the Contractor shall work to develop a process for responding to invalid or non-processed records.</p> <p>The Contractor and/or its subcontractors shall resolve all enrollment discrepancies as identified by the State or Contractor within one (1) business day of identification.</p> <p>Aside from the timeframe, please provide clarification on how these two requirements are different.</p>	<p>A.20.e (3) refers to processing the enrollment file and resolving any errors identified with the processing of the file.</p> <p>A.20.e (4) refers to resolving enrollment discrepancies within ongoing operations as identified by either the Contractor or Benefits Administration. These discrepancies are usually identified through a member complaint as an incoming call through either the Contractor or the State’s call center.</p>
<p>18 <u>A.20.Data Integration and Technical Requirements, page 85</u></p> <p>The Contractor shall maintain, in its systems, in-force enrollment records of all individuals covered by the Public Sector Plans.</p> <p>The Contractor and/or its subcontractors, with collaboration from the State, shall resolve associated system errors, as identified through enrollment discrepancy resolution, in a timeframe</p>	<p>No. This is not referencing the State of Tennessee’s EDI Eligibility processing platform. This is referencing the Contractor’s system and logic for processing and loading Benefits Administration’s Eligibility/Enrollment file.</p> <p>For example, The Contractor’s system is assigning an incorrect termination date for a member’s dependent when switching from Employee/Retiree plus dependent to Dependent</p>

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<p>mutually agreed upon with the State. The Contractor shall document in an eligibility system modification log, the system error details, the proposed solution, and the final solution as agreed upon by the State. The Contractor shall update and submit this log quarterly (refer also to Contract Attachment C, Reporting Requirements). Subsequent errors identical in nature may be subject to Liquidated Damages as specified in Attachment B.</p> <p>Is an entry for the eligibility system modification log made only when a modification has been made to the State of Tennessee EDI Eligibility processing platform due to resolution of a system error? Please provide additional clarification regarding this request.</p> <p>Also, provide clarity on the definition of a System Error. Please provide examples as needed.</p>	<p>only coverage due to the Contractor's incorrect system logic. The Contractor would need to identify a solution with agreement from the State, log the issue/error and the solution, and fix the error. Any future issues with assigning an incorrect termination date for a member's dependent when switching from Employee/Retiree plus dependent to Dependent only coverage would be considered a subsequent error, identical in nature.</p>
<p>19 <u>C. PAYMENT TERMS AND CONDITIONS, pages 98-99</u></p> <p>C.3. <u>Payment Methodology.</u> The Contractor shall be compensated based on the payment methodology for goods or services authorized by the State in a total amount as set forth in Section C.1.</p> <p>The State authorizes the Contractor to retain monies received through subrogation, on a per patient basis, of no more than 5% of the gross recoveries received. The Contractor may retain an additional 20% of the gross recoveries, when such recoveries are made by subrogation subcontractor(s). The Contractor's subrogation processes shall include the recovery of claims paid as a result of work related illnesses or injuries relative to worker's compensation claims.</p> <p>The wording in this portion of the RFP for the contract language surrounding subrogation is wording used in previous contracts with the</p>	<p>Confirmed. The language as presented in C.3.e. is accurate.</p>

QUESTION / COMMENT	STATE RESPONSE
<p>State Plan, but not the most current contract. Please confirm the contract language and requirements are changing to the wording as stated in C.3.e.</p> <p>We understand about the fee arrangement, but would like clarification on who will be responsible for paying legal expenses.</p>	<p>While very rare, legal expenses are deducted from the recovery amount when legal counsel is retained for a case.</p>
<p>20 <u>Contract Attachment B: Performance Guarantees and Liquidated Damages, p. 111</u></p> <p>Section 3: Maximum Assessment: The maximum amount of Liquidated Damages payable over any twelve (12) month period shall not exceed twenty percent (20%) of the annual fixed price billings. In the event that a single occurrence subjects the Contractor to Liquidated Damages in multiple subsections of this provision, the State is entitled to assess a single Liquidated Damage selected at the discretion of the State.</p> <p>This requirement states the maximum amount of Liquidated Damages will not exceed 20% of the annual fixed price billings. Does “annual fixed price billings” mean the ASO Fees from TABLE A of the Cost Proposal?</p>	<p>Yes, the annual fixed price billing amount is the amount of ASO fees (as proposed in table A) that the contractor will receive annually.</p>
<p>21 <u>Contract Attachment B: Performance Guarantees and Liquidated Damages, page 117</u></p> <p>Number 33 Performance Guarantee: Contractor shall maintain fifty percent (50%) or greater performance of the State Group plan(s) HEDIS measurements against the Contractor’s Tennessee Book of Business as demonstrated in the annual HEDIS report.</p> <p>Please clarify which HEDIS measures - the accreditation measures or all HEDIS measures?</p> <p>What is meant by 50% or greater performance? Please explain how this will be measured? Are they 50th percentiles per NCQA?</p>	<p>Benefits Administration reviews the NCQA list of HEDIS measures annually and identifies particular HEDIS measures of importance for the State Group Plan(s). The updated list will be provided to the Contractor annually.</p> <p>We will review the overall State Group Plan performance against the Contractor’s Tennessee Book of Business performance. The number of measures where the State Group Plan meets or exceeds the Contractor’s Tennessee Book of Business performance should be 50% or more of the total number of HEDIS measures reported.</p>

QUESTION / COMMENT	STATE RESPONSE
<p>22 <u>Contract Attachment B: Performance Guarantees and Liquidated Damages, page 117 – 118</u></p> <p>B #34 Eligibility System Errors and Attachment C - Reporting Requirements C #24 Eligibility System Modifications Log</p> <p>Please clarify the differences in the two reports.</p>	<p>Attachment C is the list of reports (log) that must be delivered.</p> <p>If the reports in Attachment C are not delivered timely penalties may be assessed in association with Attachment B #28.</p> <p>Attachment B is the list of performance guarantees.</p> <p>If the Eligibility System Modifications Log (report due as listed in Attachment C) has errors that are identical in nature, the Contractor will be required to pay penalties as listed in Attachment B #34 for the outcome of the log.</p>
<p>23 <u>Contract Attachment C, Reporting Requirements, page 118</u></p> <p>Report 20. Transparency Tool Report and A. 16 Website. n. (12) on page 77.</p> <p>Please confirm the information, reports and data required in these sections will be based on adherence to PHI and other regulatory protocols.</p>	<p>Confirmed. The State will never request reports with personally identifiable member information. All reports are aggregated but may be requested at the plan level (Partnership State, Local Education Limited, etc.).</p>
<p>24 <u>Contract Attachment C, Reporting Requirements, page 118</u></p> <p>CMS/Medicare Employees:</p> <p>Will a file be supplied to the Contractor providing the data that will aid in determining when local government retirees will become eligible for Medicare in the subsequent month?</p>	<p>No. Per contract section A.20.f. the vendor must establish a regular data match with CMS in order to identify Medicare enrollees and report this information to the state.</p> <p>Note: A.20.f. has been amended to change the frequency of this report from quarterly to monthly and to better explain information that should be included in the report. Please see Amendment Section 18.</p>
<p>25 <u>RFP Page 113 & 114 – RFP Attachment 6.6 Pro Forma Contract Attachment B #15 (Statewide Provider/Facility Network Accessibility):</u></p> <p>Please confirm the Provider Group – Suburban access standard for Cardiologists and Endocrinologists are “2” physicians within 20 miles since the “Urban” access standards for Cardiologists and Endocrinologists are “1” physician within 15 miles.</p>	<p>Confirmed. These access standards are accurate.</p> <p>Also, note the addition of Acute Care Hospitals to the rural section of LD #15 table requiring 1 hospital within 30 miles. Appendix 7.8 has also been updated to reflect this change. Refer to Amendment Section 27.</p>

QUESTION / COMMENT	STATE RESPONSE
<p>26 <u>RFP Page 113 & 114 – RFP Attachment 6.6 Pro Forma Contract Attachment B #15 (Statewide Provider/Facility Network Accessibility)</u>:</p> <p>Why are the Access Standards different in #15 for a statewide contract compared to #16 regional contract?</p>	<p>The different access standards for the statewide contract versus the regional contracts are intended to create different choices and meet the needs/wants of members. The statewide network is intended to offer a broader network to members while the regional networks can be somewhat narrower. The State feels it is important to offer member choice which is why the broader statewide network is being introduced.</p>
<p>27 <u>RFP Page 113 & 114 – RFP Attachment 6.6 Pro Forma Contract Attachment B #15 (Statewide Provider/Facility Network Accessibility) & RFP Page 508 – Appendix 7.8 GeoNetworks Analysis Instructions</u>:</p> <p>The Access Standards listed under #16 for regional contracts do not match the Required Access Standards listed on page 508 of the RFP under section C, Report Specifications. Is this correct?</p>	<p>This is not correct, and was an oversight – Appendix 7.8 has been revised, please see Amendment Section 27 below.</p>
<p>28 <u>Appendix 7.3 – PCP Disruption Analysis Template</u>: Can the provider Tax ID be provided for respondents to use when completing the disruption analysis?</p>	<p>The State is still working to gather this information and will post this document with a subsequent amendment to the RFP.</p>
<p>29 <u>RFP Page 41 – RFP Attachment 6.2 – Section D, Part 2</u>: Sections D.2.1. and D.2.2 state that the GeoAccessGeoNetworks Provider Accessibility Analysis shall be created as required in Appendix 7.8 and 7.9 and “using the State’s total participant population data provided in 7.2, TN Zip Code Counts”. Appendix 7.8 states “Employee Group – The total number of State employees MUST MATCH EXACTLY the number contained in Appendix 7.3 (7.2?) – Zip Code Counts.</p> <p>This data includes locations outside Tennessee and invalid zip codes that cannot be Geocoded for the analysis reports.</p> <p>Please confirm the TN Zip Code Count expected to be viewed within the GeoAccessGeoNetworks Provider Accessibility Analysis reports.</p>	<p>Please refer to the response to Question #8 above; the zip codes identified in that question should be excluded.</p>
<p>30 <u>Appendix 7.2</u>: The State’s participant population data by zip code provided to</p>	<p>Yes. Appendix 12 provides an accurate</p>

QUESTION / COMMENT	STATE RESPONSE
<p>generate the GeoAccessGeoNetworks Provider Accessibility Analysis has many counties assigned to multiple regions. This will skew the Provider Accessibility Analysis by region. Should the proposer respondents change the region assignments for each county to represent the counties and regions listed on Appendix 7.12 based on zip code?</p>	<p>description of the counties in each region for the purposes of preparing the regional accessibility analysis.</p> <p>An excel file with zip codes by region is also attached; please see Excel file “30-Geolocation zip codes”.</p>
<p>31 RFP Page 10 – RFP Schedule of Events: Please clarify exactly what is required to be submitted to AON Hewitt by 5:00 pm Central on May 1, 2015.</p>	<p>The required data is detailed in the Uniform Data Specifications found in Appendix 7.1, if the Respondent’s proposed network claims information is not already on file with Aon Hewitt. If Aon Hewitt already has the information on file, nothing is required to be sent to them.</p>
<p>32 Please provide complete copies of the duly executed contracts in place between the State and each of the current administrators (TPAs) with regard to the State Group, Local Education Group and Local Government Group, self-funded Preferred Provider Plans (PPOs) in all three grand divisions.</p>	<p>Please see Attachment 1 to this amendment.</p>
<p>33 Please provide the fee per employee per month (PEPM) being charged by each of the State’s current TPA vendors for each year of the existing contracts.</p>	<p>Please see Attachment 2 to this amendment.</p>
<p>34 If the fee per employee per month (PEPM) in the above referenced contracts is broken out, please provide: the “total” fee per employee per month (PEPM) for all services; the fee per employee per month (PEPM) for administrative services; the fee per employee per month (PEPM) for Network services, and any other fees charged per employee per month (PEPM), for each of the State’s current TPA vendors for each year of the existing contracts.</p>	<p>Please see Attachment 2 to this amendment.</p>
<p>35 Sections 4.4, B.14 and contract section A.25.aaa reference subcontractor requirements.</p> <p>Would it be appropriate to assume the State's intent is focused more on larger subcontractors performing core member or client facing services like customer service, claim processing, clinical program staff, etc. and not the office cleaning company, shredding company or supply vendors ?</p>	<p>Yes. The state is interested in those subcontractors handling core services required in this contract. Core services include things such as implementation and account management, claims processing, provider networking, utilization management services, quality assurance, audits, fraud and abuse oversight, appeals, call center, communications, website development and maintenance, information systems, and reporting. Unless the subcontractor can have a direct impact on the</p>

QUESTION / COMMENT	STATE RESPONSE
<p>The first group for most companies would be a relatively small group of subcontractors while the latter for a large company with offices across the country and world could be in the thousands.</p>	<p>contracted service delivery they do not need to be identified in RFP Attachment 6.2 Section B.14. Beyond those subcontractors listed in your question you may want to consider others like auditors and mail fulfillment houses that may impact your service delivery to, or come into contact with, the state.</p>
<p>36 Technical Qualification Section C.4. Clinical Care Transformation references “moving from traditional care to fully integrated care”.</p> <p>By “fully integrated care” is the State referencing PCMHs, Collaborative Accountable Care (CACs) models, etc., or does the State define this differently?</p> <p>If so, please elaborate.</p>	<p>The State considers fully integrated care to be medical and behavioral health care that is comprehensive, focused on prevention and closely coordinated at all levels (including primary, secondary, and hospital care). Integrated care typically includes use of electronic medical records as well. Models such as PCMH and CAC do offer an integrated care delivery system.</p>
<p>37 Section C.11.c With regards to the video demonstration, please review the following and advise:</p> <ul style="list-style-type: none"> • What is the preferred file type? .MP4, .Wav, web hosted video or perhaps some combination thereof? • Is there a limit on length or a suggested length the State would like vendors to target? • Is the intent to use the videos merely for the scoring assessment or also for ongoing member education? 	<p>Windows media, .MOV, or Captivate type web demonstrations are the preferred files and may be provided on either a CD-ROM or a jump drive.</p> <p>The demonstration should assume the member is already a registered user and is logged into the tool. Each search should be no more than 5 min for a total video maximum of 20 min.</p> <p>The video is for the sole purpose of the scoring assessment and will not be used for ongoing purposes.</p>
<p>38 Cost proposal: Table A states “When bidding on multiple regions, bidders are required to submit administrative fee bids that are uniform across all regions.”</p> <p>Please confirm that this applies to the statewide bid?</p>	<p>Confirmed. The statewide contract should also offer uniform fees across all regions.</p>
<p>39 Cost Proposal: Table A - Administrative Services Only (ASO) Fees includes the following: “The <u>sum</u> of the PEPM and the number of employees (or heads of contract), not total enrollment levels; will generate the Contractor’s total payment.”</p> <p>Please confirm that the total payment will be the product of the PEPM multiplied by the number of employees and not the sum?</p>	<p>This is confirmed, it should be the product, not the sum, please see Amendment Section 6.</p>

QUESTION / COMMENT	STATE RESPONSE
<p>40 Cost Proposal Table C - Network In the bottom of the grid for Table C, there appears to be a typo at the top of page 48 that says "= Table B Score:", please confirm that this should read "= Table C Score:"</p>	<p>This is confirmed, the grid should read "Table C", please refer to Amendment Section 7.</p>
<p>41 Total Cost Proposal Score grid – bottom of page 48 Total Score is defined as "The Solicitation Coordinator will add the scores from Table A, Table B and Table C to determine the total Cost Proposal Score for the specific region."</p> <p>Based on the matrix, it seems that this statement should include the Table D score. Instructions elsewhere in the RFP suggest table D should only be omitted for the statewide score since the trend guarantee is omitted from the statewide score. Please confirm.</p>	<p>This is confirmed, Table D Score should be added, please refer to Amendment Section 8.</p>
<p>42 If the statewide score omits the Trend Guarantee, how are each of the scoring section points reallocated to total for the cost proposal of 40 points for cost?</p> <p>What, if any, impact does that reallocation have on the statewide cost proposal maximum score of 40 as well as total maximum score of 100?</p>	<p>Additional tables have been added and points reallocated for the statewide network since Table D does not apply. The cost proposal still accounts for 40 of the 100 points in the statewide network bid. Please refer to Amendment Sections 9 and 10.</p>
<p>43 ProForma Contract A.9.II. – 1099s -</p> <p>Does this apply to customer reimbursed travel expenses paid for transplant patients?</p>	<p>Yes.</p>
<p>44 ProForma Contract A.14.U.</p> <p>With this requirement, is the State wanting to have a bidder's systems/equipment available for access independently by trained/authorized state employees to perform remote monitoring or is the State merely wanting the bidder to forward recorded calls as requested for review by State employees?</p>	<p>The latter. The State does not seek direct access into the vendor's phone system but instead requires the ability to listen to previously recorded calls with identifiable member information removed for the purposes of quality control.</p>

QUESTION / COMMENT	STATE RESPONSE
<p>45 General Questions Can you provide the process proposers should follow if we need to ask clarifying questions about the responses to these bidder questions?</p>	<p>Yes, an additional questions and comment period has been added to the Schedule, please see the revised schedule in Section 1 of this amendment.</p>
<p>46 Are any of the current plans you would like us to quote considered “grandfathered”, in regards to PPACA/Health Care Reform?</p>	<p>No. The State’s current plan options are not “grandfathered” in regards to PPACA/Health Care Reform. We are not required to cover the essential health benefits, however, due to the self-insured status of the health plan.</p>
<p>47 Please provide the current enrollment counts by either total employees or members enrolled in the Cigna plan in each region. Please break out the numbers for the middle region by the two different networks which Cigna offers. Please provide the same information for BCBS of TN.</p>	<p>Please see the excel spreadsheet labeled “47-60 Medical Census” – tab 1.</p>
<p>48 Questions on Section A-Mandatory Requirements. Would a copy of our Certificate of Authority be acceptable for Mandatory Requirement A.8 (page 23), regarding all State insurance filings? If not, what would be required?</p>	<p>Yes, that would be acceptable.</p>
<p>49 Can you provide information on what the State would require for documentation of executed provider agreements, as requested in Minimum Requirement A.11 (page 23)? Would meeting the required Geo-Access Results suffice?</p>	<p>A summary of your GeoAccess reports and the current access are sufficient documentation for this requirement.</p>
<p>50 Is a Respondent required to have the minimum insurance coverages in Mandatory Requirement A.15 (page 24) in effect as of the date the proposal is submitted or can these be provided before contract signing if the Respondent is one of the best evaluated Respondents? If the latter is acceptable, would a simple confirmation from the Respondent that they agree to these provisions be acceptable as meeting this requirement?</p>	<p>This is a mandatory requirement, so the insurance coverage must exist and be in force at the time of the response submittal.</p>
<p>51 Questions on Section B-General Qualifications and Experience Items</p>	

QUESTION / COMMENT	STATE RESPONSE
<p>Can you confirm there is no specific dollar and/or percent spend required for Minority and Women Enterprises (discussed in General Qualifications Item B.15 (page 27)), and that this a good-faith effort? Would the estimated percentage of the awarded contract amount be based on estimated annual administrative fees received from the State, and if not, what other measure?</p>	<p>There is no specific dollar and/or percent spend required for Diversity businesses. However, B.15 is included with other questions in the B Section that does have an over-all point value. The diversity portion is assessed by the Governor's Office of Diversity Business Enterprise for the individuals assessing the RFP to use in their analysis of each proposal. The State has a diversity goal of 13%.</p>
<p>52 Item B.14 (page 27) requires a statement specifying that each proposed subcontractor has expressly assented to being proposed as a subcontractor in the Respondent's response to this RFP.</p> <p>Can you confirm this statement needs to be made by the bidder, after consulting with the subcontractors, and that nothing is specifically required directly from the subcontractors?</p> <p>Can you also confirm that this would be for subcontractors specifically assigned to work on the State's account?</p>	<p>Yes, the Statement should be made by the Respondent – no individual response is required from subcontractors.</p> <p>The statement would only apply to subcontractors assigned to work on the State's account.</p>
<p>53 Can you confirm we do not need to list out our five largest client's names in the technical response, section B.19 (page 29), and just provide the required information for each (e.g. average number of members, annual claims volume, etc.), to prevent our largest client's information from becoming part of public record?</p>	<p>Confirmed. Names are not required.</p>
<p>54 In section B.17 (page 28) asking for customer references of the larger accounts currently serviced by and completed projected, is it acceptable for a proposer to use an employer that is a large healthcare system that may also be contracted with the proposers provider network and/or a subcontractor?</p>	<p>No, as this poses a conflict of interest for the employer reference.</p>
<p>55 Can you provide further specification around the video demonstration you request for Item C.11 (page 35) (Technical Qualifications). Would a power point showing screen shots work for this? If so, would you like a printed</p>	<p>Please see the response to question 37. A power point may accompany the video but is not accepted as the only demonstration.</p>

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<p>copy, or just a copy on the CD-ROM?</p>	
<p>56 In one section of the RFP(6.2 C.12, page 35), it stipulates we must have a dedicated account management team but in another section (pro forma contract A.18 f, g, page 80) it says designated.</p> <p>Please clarify the exact request.</p> <p>For example, if we receive less than 10,000 lives (the first bracket in your requested fees chart), are we expected to still include the dedicated account team positions you have specifically requested, or may we provide a designated team?</p>	<p>A designated team is acceptable. RFP Attachment 6.2. Section C.12 has been updated to reflect this, please refer to Amendment Section 5.</p>
<p>57 <u>Questions on Section D- Network</u></p> <p>Can you please re-issue the Disruption Report File (as required in Item D.2.3, page 41) to include Tax Identification Number (TIN), in addition to the provided National Provider Identifier (NPI)?</p> <p>The TIN is populated on all of our provider data for claim processing, whereas we do not always get the NPI. Including TIN will ensure our disruption results are the highest level of accuracy. This information is critical to the development of a competitive proposal and the incumbent has ready access to it. As a result, any proposers other than the incumbent would be placed at a substantial competitive disadvantage if this information were not made available to all bidders.</p> <p>We are bringing this level playing field concern to your attention in accordance with Section 1.6.3 (page 8) of the RFP.</p>	<p>The State is still working to gather this information and will post this document with a subsequent amendment to the RFP.</p>
<p>58 <u>Questions on Cost Proposal and Scoring Guide (6.3)</u></p> <p>Where should proposers put any supplemental documents and clarifications to their pricing, as the States Cost Exhibit has no space for comments?</p>	<p>Per RFP Section 3.3.2, the State does not accept qualifications on either the technical or cost proposal. RFP Section 3.1.2.1 states “A Respondent must <u>only</u> record the proposed cost exactly as required by the RFP Attachment 6.3., <u>Cost Proposal & Scoring Guide and must NOT record any other rates, amounts, or information.</u>”</p>

QUESTION / COMMENT	STATE RESPONSE																
	<p>If the proposer wishes to include supplemental documents not requested by the State that do not violate the provisions listed above, causing the Respondent to be declared non-responsive, they can be placed anywhere in the cost response, provided they are properly labeled for easy reference.</p>																
<p>59 In order for proposers other than the incumbents to have adequate information to respond to the trend guarantee Attachment 6.3 Cost Proposal -Table D (page 48), please provide the State's medical trend for each of the three regions for each of the last five years.</p>	<p>Below is the medical allowed trend measured with 2 months of run-out and no adjustments. In 2010, the State revamped the plan designs and medical TPAs. Therefore, this plan year is excluded.</p> <table border="1" data-bbox="813 684 1430 974"> <thead> <tr> <th>Medical PMPM Trend</th> <th>East</th> <th>Middle</th> <th>West</th> </tr> </thead> <tbody> <tr> <td>2012 over 2011</td> <td>1.4%</td> <td>-1.6%</td> <td>1.4%</td> </tr> <tr> <td>2013 over 2012</td> <td>1.7%</td> <td>1.5%</td> <td>0.9%</td> </tr> <tr> <td>2014 over 2013</td> <td>-1.8%</td> <td>3.5%</td> <td>3.5%</td> </tr> </tbody> </table>	Medical PMPM Trend	East	Middle	West	2012 over 2011	1.4%	-1.6%	1.4%	2013 over 2012	1.7%	1.5%	0.9%	2014 over 2013	-1.8%	3.5%	3.5%
Medical PMPM Trend	East	Middle	West														
2012 over 2011	1.4%	-1.6%	1.4%														
2013 over 2012	1.7%	1.5%	0.9%														
2014 over 2013	-1.8%	3.5%	3.5%														
<p>60 Please provide a subscriber census that at least includes employee zip code, gender, medical tier, date of birth, region, current plan members are enrolled in. This information is critical to the development of a competitive proposal and the incumbent has ready access to it. As a result, any proposers other than the incumbent would be placed at a substantial competitive disadvantage if this information were not made available to all proposers.</p> <p>We are bringing this level playing field concern to your attention in accordance with Section 1.6.3 (page 8) of the RFP.</p>	<p>Please see the excel spreadsheet labeled “47-60 Medical Census” – tab 2.</p>																
<p>61 Please provide monthly paid claims with enrollment and large claim data for each region for the latest 48 months available. This information is critical to the development of a competitive proposal and the incumbent has ready access to it. As a result, any proposers other than the incumbent would be placed at a substantial competitive disadvantage if this information were not made available to all proposers.</p>	<p>Please see the excel spreadsheets labeled “61- Enrollment Net Claims” and “61- Large Claim Data”.</p>																

QUESTION / COMMENT	STATE RESPONSE
<p>We are bringing this level playing field concern to your attention in accordance with Section 1.6.3 (page 8) of the RFP.</p>	
<p>62 Please provide a provider utilization file with 48 months of provider utilization that includes at least the Tax ID, Provider Name, Provider Zip Code, and amount of charges at each provider. This information is critical to the development of a competitive proposal and the incumbent has ready access to it. As a result, any proposers other than the incumbent would be placed at a substantial competitive disadvantage if this information were not made available to all proposers.</p> <p>We are bringing this level playing field concern to your attention in accordance with Section 1.6.3 (page 8) of the RFP.</p>	<p>Please see the excel spreadsheet labeled “62-Provider Utilization”.</p>
<p>63 Regarding the requested fees for TeleHealth/TeleMedicine, please clearly outline exactly what programs/services you consider as TeleHealth/TeleMedicine (6.3, page 46)</p>	<p>We do not have a clear definition of the program/services that will be considered TeleHealth/TeleMedicine at this time.</p> <p>If the State requests implementation of TeleHealth/TeleMedicine, the program/services will be based on TCA 56-7-1002.</p>
<p>64 Due to the importance and high scoring level of the Trend Guarantee in Attachment 6.3 Cost Proposal -Table D (page 48), can you provide the methodology that the State would use to reconcile the trend guarantee?</p> <p>For example, how would the State’s Actuaries normalize claims to account for differences in population demographics, would large claims over a particular threshold be removed, would you account for any benefit plan changes, etc.</p>	<p>Exact methodology and terms of the calculation of this trend guarantee will be worked out by the Respondent and the State’s consulting actuary prior to the measurement of the experience period trend. The State retains the right to utilize their consulting actuary on its behalf during all conversations related to methodology and results.</p> <p>The trend will be calculated using allowed amounts for in-network claims incurred during each plan year. The calculation shall include any Member cost share amounts.</p>
<p>65 If a proposer has signed contracts for changes with specific providers in Tennessee, different from what is reflected in the Aon Hewitt database as described in the RFP, what specific information or processes is needed to get credit for these updates in the network discount analysis being conducted by Aon Hewitt and due May 1?</p>	<p>The RFP process does not allow for the inclusion of additional data except under the Terms of the Uniform Data Specifications (under Projected Data) found in Appendix 7.1. You may submit a written explanation of the impact of these new contracts to the State of Tennessee.</p>

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<p>Questions on Pro Forma Contract</p> <p>66 Can you please provide additional details around the State's subrogation policies in A.9.cc of the pro forma contract?</p>	<p>A copy of the state's subrogation policy/contractor requirement is attached; please see Attachment 3 to this amendment.</p>
<p>67 Is the State's intent to allow one proposer to offer multiple networks in each region, or will proposers be allowed to offer only one network in each region? For example, one of the State's current vendors offers employees the option to select either their broad network or their narrow network.</p>	<p>Each proposer may offer only one network in each region, however, that same proposer may also offer the statewide network that will be available in all regions.</p>
<p>68 If proposers may propose more than one network, including narrow networks, please clarify how we should complete the cost and technical responses for both of our proposed networks. For example, one of the State's current vendors offers two networks in the middle regions, including a narrow network.</p>	<p>See response to question #67</p>
<p>69 Understanding the importance of the Payment Reform Initiative (Section A.23, page 88), is it preferable for the Contractor to offer a smaller network with guaranteed participation in episode based payment or a broader network with intent to move those providers to the episode based payment methodology, or would the bidder be able to offer both options?</p>	<p>The Contractor must offer a network that meets access requirements defined in performance guarantees #15 (statewide) and #16 (regional) and can only offer one network per region with the exception of the statewide network that will be available in all regions. Decisions on how to handle provider non-participation in payment reform will be made as the initiative progresses.</p>
<p>70 Please confirm that the Payment Reform Section of the Contract (A.23, page 88) would only be applicable to the regions of Tennessee that proposers are quoting on/awarded?</p>	<p>Confirmed. Contractors are only responsible for implementing the initiative with providers in their contracted region.</p>
<p>71 Understanding that all in-network providers must participate in the episode based payments (A.23, page 88), what are the consequences if Contractor, after making best effort in the regions we are responding to, and are unable to solicit provider's participation? Is it the State's expectation that</p>	<p>Decisions on how to handle provider non-participation in payment reform will be made as the initiative progresses.</p>

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<p>those providers who refuse to participate in episode based payment will become non-participating, at a future date, and members will receive an alternative level of benefit?</p>	
<p>72 It may be difficult if not impossible to get all providers in the network to agree to amend their contracts to include the new payment strategy for a given episode as required in Attachment 6.6 Pro Forma Contract, Section A.23. (page 88 of the RFP) If the TPA contractor provides a "best effort" to obtain network provider contract amendments, will the State accept partial implementation of this payment strategy?</p>	<p>The State will not accept partial implementation; however, see response to question #71.</p>
<p>73 What are the consequences to the Contractor if network access standards are no longer achieved as a result of providers refusing to participate in episode based payment (Section A.23, page 88) for the State of TN employee population? What are the consequences to the Contractor if the prescribed percentages are not achieved in the Contractor's Public Sector, fully insured and self-insured ASO members?</p>	<p>Assuming the Contractor has attempted to recruit a provider and that provider is out of network solely because they do not agree to participate in payment reform (meaning they would agree to be in-network otherwise), the State will not assess the contractor liquidated damages related to missed access standards if the contractor otherwise would have met the requirement if that provider were in-network.</p> <p>If the Contractor does not achieve the prescribed percentages for the fully-insured and self-insured markets the Contractor may be subject to liquidated damages as defined in LD 36. Please refer to Amendment Sections 25 and 26 below.</p>
<p>74 If we have to deviate from a requested Performance Guarantees in Contract Attachment B (page 111), will you accept an alternative guarantee?</p>	<p>No, the State does not intend to negotiate Performance Guarantees once the contract has been awarded, any deviations in Guarantees should have been requested through this question and answer period for the State to review and issue a decision.</p>
<p>75 Regarding the flat dollar payouts on the requested Performance Guarantees in Contract Attachment B (page 111), will you instead accept a percentage of fees at risk per performance guarantee/standard?</p>	<p>No. However, Attachment B does provide Maximum Assessment and Waiver provisions.</p>
<p>76 In the performance guarantee section (Attachment B, page 111), the maximum</p>	<p>The Maximum Assessment provision is an annual aggregate maximum on all performance standards, guarantees, and/or provisions. The</p>

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<p>amount of liquidated damages payable over a 12 month period shall not exceed 20% of the annual fixed price billings. However, the contract wording also stipulates that additional liquidated damages can be assessed if a contractor fails to meet a performance guarantee where the damage isn't spelled out in the performance guarantee attachment of up to \$500 per business day. Will you accept an aggregate maximum amount a contractor can be assessed for liquidated damages on all performance standards, guarantees and/or provisions included in the RFP?</p>	<p>\$500 per business day Liquidated Damage provides the State flexibility to assess LDs for performance guarantees not otherwise specified in the table but it still falls under the Maximum Assessment provision.</p>
<p>77 Regarding Performance Guarantee #33 (page 117), HEDIS Performance, can you please provide more detail as to how this would be calculated? Would the results be based on the State of TN specific results or can it be based on the carrier's book of business results?</p>	<p>Please see response to question 21.</p>
<p>78 Regarding section A.11 State Audits (page 70), do you have an estimate of how many claims you would be auditing and/or the number of days the State would spend on site for the auditing process?</p>	<p>Most of the time a sample approach would be used, such as a stratified sample of 220 for Time to Process, instead of a full population review. Consequently, we may have to perform a full population review based on significant weaknesses discovered or as required. The number of days on site would depend on the extensiveness of the analysis required.</p>
<p>79 Please confirm that the RFP is not requesting a contractor to carve out their utilization management program from their offering (Section A.4, page 60). If this is not the case, please confirm that the contractor would be given the ability to re-assess pricing, as Utilization Management is an integral part of the value we are able to include in our pricing and guarantees.</p>	<p>The State is not requesting that contractor's carve out their utilization management programs.</p> <p>The contractor will not have another opportunity to re-assess pricing. The value added by these programs should be factored into the Trend Guarantee and ASO fees bid in the cost proposal.</p>
<p>80 Do all the in-network hospitals contracted today with the current medical health insurance TPA carrier(s) participate in Leapfrog (Section A.5, page 71)?</p>	<p>It is possible that some do not. However, it is a contract requirement that the Contractor work with the in-network hospitals to complete the Leapfrog Hospital Survey.</p>
<p>81 In the contract provisions in the RFP (D.7,</p>	<p>Confirmed. The state is only interested in</p>

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<p>page 101) you included: "Assignment and Subcontracting. The Contractor shall not assign this Contract or enter into a subcontract for any of the goods or services provided under this Contract without the prior written approval of the State. Notwithstanding any use of the approved subcontractors, the Contractor shall be the prime contractor and responsible for compliance with all terms and conditions of this Contract. The State reserves the right to request additional information or impose additional terms and conditions before approving an assignment of this Contract in whole or in part or the use of subcontractors in fulfilling the Contractor's obligations under this Contract."</p> <p>Please confirm that the subcontractors you require approving would be only those that provide substantial and direct service to this contract.</p>	<p>approving those subcontractors handling core services or providing direct service required in this contract. Core services include things such as implementation and account management, claims processing, provider networking, utilization management services, quality assurance, audits, fraud and abuse oversight, appeals, call center, communications, website development and maintenance, information systems, and reporting. These are the subcontractors that you should also identify in RFP Attachment 6.2 Section B.14.</p>
<p>82 In the contract provisions in the RFP (D.19, page 102) you included: "Hold Harmless. The Contractor agrees to indemnify and hold harmless the State of Tennessee as well as its officers, agents, and employees from and against any and all claims, liabilities, losses, and causes of action which may arise, accrue, or result to any person, firm, corporation, or other entity which may be injured or damaged as a result of acts, omissions, or negligence on the part of the Contractor, its ..."</p> <p>Please confirm that it is not the intention of this Hold Harmless provision to transfer to Contractor liability for network providers, and to not transfer malpractice responsibility from network providers to the Contractor.</p>	<p>This is not our intention; however this language would apply if the State of Tennessee was named as a party to a malpractice suit relating to the contract. As a practical matter, the State is not often included in malpractice suits since it can only be sued in the Claims Commission, where attorney fees and punitive damages are not recoverable. Tennessee Code Annotated Section 9-8-307.</p>
<p>83 Please provide additional description and clarification of the "all payer claims database" referenced in provision #A.9.I (page 66).</p> <p>Specifically, what type, format and frequency of claims data is required?</p> <p>What is the function of the all payer claims database?</p>	<p>File Type: Medical Claims, RX Claims, Member, Provider File Format: Fixed Length Frequency: No less than quarterly</p> <p>Per TN Code Annotated § 56-2-125 the purpose of the all payer claims database is to enable the commissioner of finance and administration to carry out the following duties:</p> <p>(A) Improving the accessibility, adequacy, and</p>

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	<p>affordability of patient health care and health care coverage; (B) Identifying health and health care needs and informing health and health care policy; (C) Determining the capacity and distribution of existing health care resources; (D) Evaluating the effectiveness of intervention programs on improving patient outcomes; (E) Reviewing costs among various treatment settings, providers, and approaches; and (F) Providing publicly available information on health care providers' quality of care.</p>
<p>84 For contract provision #A.9.ff (page 68), please describe the type of claims/data requests the State anticipates requesting.</p>	<p>These types of requests are frequently regarding member issues around payment/denials of services, Legislative requests to determine fiscal impact of bills, and Agency deductible or OOP information for transferring of benefits.</p>
<p>85 Please provide further clarification and description of the type and level of access you are requesting to the Contractor's internal client reporting system in contract provision #A.9.gg.4 (page 68).</p> <p>Would access to our utilization reporting system meet this requirement?</p>	<p>The contractor shall provide access to the reporting systems that allow for detailed reconciliation of individual claim amounts to the amount drafted. In addition, the contractor must provide top level static reports to provide a summary result of claims paid. Currently, vendors provide access to the reporting cubes that report much of the same information in a detailed manner, on a monthly or weekly basis. One such static report provided by a current vendor has payments broken down by enrollment, grand division, division, plan type, plan, and net payment.</p>
<p>86 Please confirm that a designated member services staffing model is acceptable to the State. In this model, a designated team of customer service representatives would be assigned to the State of TN, but may support additional customer accounts as needed.</p>	<p>Please refer to contract section A.12.b. indicating this is acceptable to the State assuming that the unit could meet all call center standards defined in this Contract. This will require approval by the state following submission of such documentation.</p>
<p>87 In connection with Contract provision A.10d (page 69), we would appreciate more clarification on what is considered to be a "transaction", and how you define an "unusual transaction."</p>	<p>Transactions are in the normal course of business or otherwise appear to be routine because of their timing, size, or nature. Unusual Transactions are transactions outside the normal course of business or that otherwise appear to be unusual because of their timing, size, or nature.</p>
<p>88 There is a recurring statement in many of the sections of the Pro Forma Contract that specifies that the State can unilaterally require the Contractor to alter or modify their</p>	<p>The State's intent is to work with the contractor to ensure that the programs are running efficiently and providing the best service to the State and its members.</p>

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<p>existing programs, such as A10e (page 69), Fraud program.</p> <p>Is it the State's intention to compel the Contractor to materially alter a Contractor's processes, systems and internal programs or rather, is it the State's wish to work with the contractor to ensure that the programs are running efficiently and providing the best service to the State and its members?</p> <p>What types of changes has the State typically requested of Contractors historically?</p>	<p>While no examples of such past requests are available, it is feasible that the state could request changes to reporting or frequency of reports in order to better understand impact on our member population specifically as opposed to including our membership/results in with the Contractor's entire book of business.</p>
<p>89 In connection with Contract provision A20b (page 84), could the State please provide clarification on the intent of this provision regarding enrollment data?</p>	<p>The State determines eligibility. The Contractor shall load the eligibility file as provided and confirm any errors or questions identified during the load with the State prior to correction.</p>
<p>90 In connection with Pro Forma Contract provision A20n (page 86), could you please provide estimated number and/or frequency of accumulator data feeds that are completed today by your current medical carrier?</p>	<p>Accumulator Data feeds are shared between the PBM and EAP/BHO vendors and the TPAs on a daily basis. Additionally approximately 200 Grand Division/Benefit Option changes are made per year.</p>
<p>91 In connection with Pro Forma Contract provision A.7b4 (page 64), could you please provide estimated number and/or frequency of claim and accumulator data feeds that imported and exported today by your current medical carrier?</p>	<p>Accumulator Data feeds are shared between the PBM and EAP/BHO vendors and the TPAs on a daily basis. Claims Data is shared with the HSA vendor on a daily basis. Claims Data is shared with the DSS vendor on a monthly basis. The Contractor shall have the ability to receive Claims data from the Health Center Vendor as directed. Admissions/discharge data will be shared with the HM/W vendor daily. Other data sharing as specified in the contract.</p>
<p>92 Can you please provide a copy of the "Authorization Agreement for Automatic Deposit Form" discussed in Contract Section C.9 (page 100)?</p>	<p>Yes, please see Attachment 4 to this Amendment.</p>
<p><u>Logistical Questions</u></p> <p>93 Can you confirm we can provide separate PDF documents for the technical response (rather than one combined document) for the CD-ROM requested in Section 3.2.2.1 (page 12)?</p>	<p>Yes, you may provide separate PDF documents for the digital technical response copies as long as they fit on 1 CD-ROM or USB flash drive, which is also acceptable.</p>
<p>94 Can you provide us with the requested</p>	<p>Respondents should be aware that all</p>

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<p>method to mark documents which should not be released through an Open Records requests propriety and confidential, and, as discussed in Section 4.8 (page 16)?</p>	<p>documentation submitted to the State through this RFP process is subject to public review through the State’s Open Records Provision as indicated in RFP section 4.8.</p> <p>Respondents may mark documents as proprietary and confidential, however; if the State determines that the documents submitted do not fall under any exception to the Open Records Law, they will still be subject to release.</p>
<p>95 Can you confirm we could put larges samples and files (such as the disruption and full Geo Access results) only on CD-ROM?</p>	<p>No, this is not confirmed – these documents should also be part of the Original Technical response in hard copy.</p> <p>Also, you can provide copies of your proposal on USB flash drives instead of CD-ROMs.</p>
<p>96 For Samples we need to print, where in the binder would you like us to put them? For example, should they be put it directly after the question that asks for them, or could we put it in a separate section at the end of our proposal, and refer the reader to that section?</p> <p>(For example for C10 and C11 on page 35 both ask us to provide a variety of samples and screen shots)</p>	<p>The State does not have a preference – this is at the Respondent’s discretion – they should be properly labeled wherever they are located.</p>
<p>97 Can you confirm that if we quote on multiple Regions, we could put our entire responses in the same proposal binder, as long as we have each region in a separate section?</p>	<p>This is confirmed, the State doesn’t expect different proposals for each region; however, if the Respondent needs to provide different information for separate regions, this approach is fine.</p>
<p>98 In Section 3.2.2.2 (page 12), you ask us to provide out Cost Proposal response (6.3) in excel (xls) format. However, this section converts as a Word Document with tables.</p> <p>Can you confirm that the Word version would be acceptable?</p> <p>If not, can you provide us what you would like filled out in excel?</p>	<p>Providing the cost proposal response as a .pdf document is acceptable, please see Amendment Section 3 below.</p>
<p>99 Can you confirm we can restart the page numbering in the RFP by section (for example. 6.1 would be page “1”, then numbering would start again at “1” for 6.2 Section A, then again at “1” for 6.2 Section</p>	<p>The State does not have a preference in how the Respondent numbers it’s response to the State.</p>

QUESTION / COMMENT	STATE RESPONSE
<p>B”, etc.)?</p>	
<p>100 e. Pursuant to Section D.16., the Contractor and the State will jointly work to interpret and implement the requirements of the Patient Protection and Affordable Care Act (PPACA) Public Law 111-148 as amended by Public Law 111-152. To the extent that any foregoing requirements of this contract conflict with PPACA then the Contractor shall immediately consult with the State and adjust its process in order to comply with the federal law.</p> <p>Does the State agree that as the plan sponsor of a self-funded benefit plan, it is financially responsible for state or federal surcharges, assessments, or similar taxes or fees imposed by governmental entities or agencies on the its self-funded employee benefit plan, including but not limited to those imposed pursuant to the Patient Protection and Affordable Care Act of 2010 (PPACA)?</p> <p>This includes responsibility for determining the amount due, funding, and remitting the PPACA Transitional Reinsurance fee and the PCORI fee which are remitted to the government (federal and/or state). Contractor’s administrative fees will not include assuming the State’s financial liabilities under PPACA.</p>	<p>The state agrees that it is financially responsible for the PPACA Transitional Reinsurance fee and the PCORI fee. However, the state cannot agree to the broad statement that we are responsible for “state or federal surcharges, assessments, or similar taxes or fees imposed by governmental entities or agencies on the its self-funded employee benefit plan, including but not limited to those imposed pursuant to the Patient Protection and Affordable Care Act of 2010 (PPACA)”.</p>
<p>101 c. The Contractor shall have a dedicated full-time implementation manager who is responsible for leading and coordinating all contract implementation activities as well as a designated implementation team. Unless otherwise directed by the State, the implementation manager should be dedicated full-time to this implementation project through sixty (60) days after the go-live date. All other implementation team members that the Contractor referenced in its proposal to the State and reflected in Attachment F, shall be available as needed during the implementation but should be dedicated to this project at least two (2) months prior to the go-live date specified in Contract Section A.24. and thirty (30) days after the go-live date. The Contractor’s implementation team shall include a full-time Account Manager</p>	<p>A designated implementation manager is acceptable assuming they are readily accessible, capable of delivering on the state’s requirements and capable of meeting all State deadlines.</p> <p>Contract section A.2.c. has been updated to reflect this, please see Amendment Section 12.</p>

QUESTION / COMMENT	STATE RESPONSE
<p>designated to this Contract, who will be the main contact with the State for all of the day-to-day matters relating to the implementation and ongoing operations of this Contract. Also, the Contractor shall assign an Information Systems Project Coordinator to coordinate information technology activities among the Contractor and the State's existing vendors and all internal and external participating and affected entities. All of the Contractor's implementation team members shall have participated, as team members, in the implementation of claims administration services for at least one other large employer (i.e., employer with medical plans covering at least 30,000 lives).</p> <p>Would the State require a dedicated full time implementation manager if a vendor is chosen for one region (versus all 3)?</p>	
<p>102 f. The Contractor may develop a high performance or tiered network of providers and/or facilities without State direction. Before implementing a high performance or tiered network, the Contractor shall submit its plan for developing and implementing such a network to the State, and the plan shall be approved in writing by the State. The Contractor's plan shall include the information specified by the State, including at a minimum the (1) quality and cost efficiency measures that the Contractor will use to determine whether a provider or facility satisfies the criteria to participate in the network; and (2) proposed member cost-sharing incentives (e.g., lower rates of co-insurance, copayment in lieu of co-insurance, waiver of or provision of lower deductible amounts) or other incentives for members who receive covered benefits from high performance providers or facilities. The State may approve the Contractor's use of such member incentives regardless of whether other third party administrators for medical services have implemented such member incentives.</p> <p><i>"Name Redacted"</i> has a high performance network in place in Tennessee.</p> <p>Does the State require any information on this from us at this time?</p>	<p>While it is not required at this time, including information about/describing your high performance network would be a valuable addition to your response to C.2.in RFP Attachment 6.2 Section C.</p> <p>Note that the state defines the benefit plan and any member cost sharing incentives associated with such a network must be approved by the state prior to implementation and cannot be guaranteed or a requirement of network participation.</p>

QUESTION / COMMENT	STATE RESPONSE
<p>103 bb. The Contractor shall notify the State in writing at least thirty (30) days prior to any material adjustments to any provider payment terms, including but not limited to provider fee schedules, contract rates, other provider payment arrangements, discounts, rebates, refunds, or credits negotiated with the provider, and the manner in which such adjustments are reasonably likely to affect the cost of claims payments by the State.</p> <p>Does the State have a specific provider group size in mind at which they are alerted of payment change?</p>	<p>In line with the notification requirements in A.3.q. the State requests that the Contractor notify the State of any such changes impacting hospitals or physician groups of twenty (20) or more. Section A.3.bb. has been updated to reflect this requirement, please see Amendment Section 13.</p>
<p>104 ee. The Contractor shall have available for implementation at the State's request a Telemedicine/TeleHealth benefit option that meets or exceeds T.C.A. and State of Tennessee Medical Board requirements and regulations.</p> <p>We will work with the State to offer a telemedicine benefit that meets the State's yet to be determined legislative requirements.</p>	<p>The State sees this as a comment, and does not issue a response.</p>
<p>105 (3) Inclusion of pharmacy benefits information in the Contractor's annual enrollment materials for distribution to members. Such materials shall include network lists, website information, toll-free member services number, policies and procedures, confidentiality statement, hyperlinks to the State and other vendors (as directed by the State), and other updates and/or changes that may be helpful to the State's members. At the state's request and direction, the Contractor shall also include in its annual Welcome Packet to plan members, at the conclusion of the state's open enrollment period, any letter or other pharmacy benefits related materials.</p> <p>Is the goal to have information from all vendors in one welcome packet or is the request to consolidate information from all vendors onto one document included in the welcome packet?</p>	<p>No, we don't want one universal welcome packet nor do we want to dictate how a vendor designs handbooks. We do however want to have included appropriate information about our benefits. And from time to time, when we believe new benefits or changes call for communicating in multiple ways, we will ask our vendors to include individual fliers or letters with information the vendors are distributing.</p>

QUESTION / COMMENT	STATE RESPONSE
<p>106 (4) Accepting and maintaining prescription drug data from the PBM in a manner and format and at a frequency specified by the State.</p> <p>Is the prescription drug data from the PBM designed to be integrated into the benefits (for example, out of pocket maximum) as well as integrated into clinical programs?</p> <p>Can you clarify what the states desired/current frequency is for the transfer of this information?</p>	<p>At the current time, the Partnership and Standard PPOs have separate pharmacy and medical out-of-pocket maximums which, when combined, are less than the amounts allowed under PPACA. The Limited PPO (available only to Local Education and Local Government groups and not to state or higher education employees in the State Plan) does have an integrated medical and pharmacy out-of-pocket maximum. Those amounts for 2015 are \$6,600 for employee only coverage and \$13,200 for all other coverage tiers.</p> <p>The state most likely will want the TPAs selected under this RFP to receive prescription drug file from the state's PBM on either a bi-monthly or monthly basis (as is currently happening). This file would only be for all of the group insurance program members who are enrolled in that particular TPA's plans with the state (e.g. Partnership PPO, Standard PPO, Limited PPO, and CDHP).</p> <p>This claims data is also intended for your case managers to use for case management in order to have a "total picture" of a member's medical and Rx claims data.</p>
<p>107 e. The state seeks to move as much specialty drug dispensing as possible to our carved-out pharmacy benefits manager (PBM) or for those specialty medications that are physician administered, to a physician's office. The state recognizes that some dispensing of specialty drugs will continue through the medical benefit, but seeks to reimburse providers for the provision of specialty drugs via our third party administrators of these contracts on an Average Sales Price plus (ASP+) model, refer to Contract Section C.3.f.</p> <p>Is it the State's intent to carve specialty medications out of the physician outpatient setting and have them handled directly by the PBM?</p>	<p>No, that is not the State's full intent and we could never move 100% in that direction. However, the state does desire to move as much utilization of specialty medications away from the outpatient hospital setting as possible and into either an outpatient physician's office or clinic or to the state's PBM. In general, the State's desire is to have our TPAs be cognizant of the State's spend on specialty medications in the outpatient hospital setting (as we are self-insured), and have your case managers, clinicians, and provider representatives stress this need to your network facilities and providers. We want to move the needle and have more of these expensive medications transitioned away from the outpatient hospital setting and either to a physician's office, where it would be paid under the medical benefit OR have your case managers, clinicians, and physicians work with the state's PBM to transition plan members to having specialty medications filled through a pharmacy in our PBM's specialty pharmacy network or to the actual PBM's specialty pharmacy itself.</p>

QUESTION / COMMENT	STATE RESPONSE
<p>108 b. The Contractor is responsible for working directly with the State's "carve-out" Employee Assistance Program (EAP)/Behavioral Health Organization (BHO) vendor. Coordination by the Contractor shall include the following: (1) Inclusion of behavioral health benefit information in its member handbook (see Contract Section A.15.f.), including the toll-free telephone number to contact the EAP/BHO vendor. (2) Inclusion of the EAP/BHO vendor's telephone number on the back of the member identification card (see Contract Section A.15.e.). (3) Inclusion of behavioral health benefits information in the Contractor's annual enrollment materials and welcome packets for distribution to members. Such materials shall include network lists, website information, toll-free member services number, policies and procedures, confidentiality statement and other updates and/or changes that may be helpful to the State's members. (4) Accepting and maintaining data from the EAP/BHO in a manner and format and at a frequency specified by the State. The Contractor shall also share medical claims data claims amounts with the BHO for the purpose of allowing the TPA Contractor and the BHO to routinely track member out of pocket maximums. (5) Assistance in the co-management of medical/psychiatric disorders to include consultations when necessary between medical staff. (6) Clinical education of network providers regarding screening and management of depression and anxiety in the primary care setting, including depression and anxiety as a secondary diagnosis. (7) Providing individualized and face-to-face (when requested by the State) clinical education to network providers identified by the EAP/BHO vendor, the PBM, the HM/W vendor, the H&W Center vendor, the State, or any other State contracted vendor as needing additional education regarding prescribing patterns and clinical interventions/treatment for behavioral health conditions. (8) Participating, as applicable, in the EAP/BHO vendor's discharge activities for individual members with both medical and behavioral health needs. (9) Other activities necessary for the appropriate coordination of benefits and claims payment of medical and behavioral health benefits.</p>	<p>Is the data from the EAP/BHO vendor designed to be integrated into the benefits (for example, out of pocket maximum) as well as integrated into clinical programs?</p> <p>Yes, the medical TPAs are currently required to receive and integrate behavioral health and EAP claims data. The medical TPAs use this information to track a member's deductible and out-of-pocket expenses, coordinate care and subrogate behavioral health claims.</p> <p>Behavioral health data is shared in order to appropriately manage patients with co-occurring behavioral health and medical conditions, including co-management to include consultations when necessary between the clinical staff of the EAP/BHO vendor and the medical TPAs.</p>

QUESTION / COMMENT	STATE RESPONSE
<p>Is the data from the EAP/BHO vendor designed to be integrated into the benefits (for example, out of pocket maximum) as well as integrated into clinical programs?</p> <p>Can you clarify what the states desired/current frequency is for the transfer of this information?</p>	<p>On a daily basis, or as otherwise requested by the State, using the agreed upon format and methodology.</p>
<p>109 a. The State contracts with a vendor to provide certain health management services, including wellness and disease management. The Contractor is not responsible for the provision of these health management services. However, the Contractor is responsible for coordinating with the Health Management and Wellness (HM/W) vendor as necessary to ensure that members receive appropriate health management services. Coordination by the Contractor shall include the following: (1) Inclusion of health management information in its member handbook (see Contract Section A.15.f.), including the toll-free telephone number to contact the HM/W vendor and the Nurse Advice Line and how to access decision aids. (2) Inclusion of the HM/W vendor's telephone number on the back of the member identification card (see Contract Section A.15.e.). (3) Inclusion of health management benefits information in the Contractor's annual enrollment materials and welcome packets for distribution to members. Such materials shall include website information, toll-free member service number, policies and procedures, confidentiality statement and other updates and/or changes that may be helpful to the State's members. (4) Accepting and maintaining data from the HM/W vendor in a manner and format and at a frequency specified by the State.</p> <p>Is the data from the HM/W vendor designed to be integrated into the benefits (for example, out of pocket maximum) as well as integrated into clinical programs? Can you clarify what the states desired/current frequency is for the transfer of this information?</p>	<p>Data from the wellness vendor could result in, for example, waivers or lowering of cost-sharing for members who complete wellness activities. Currently, the state is not implementing such a program but it is possible in the next 2-3 years.</p> <p>As for frequency, the wellness vendor will send a file to the Contractor each month detailing coaching participation to coordinate care and avoid duplication.</p>

QUESTION / COMMENT	STATE RESPONSE
<p>110 b. The Contractor shall provide to the HM/W vendor either a daily discharge file or a daily admissions file in a manner and format approved by the State. Admissions files shall include the number of days authorized for inpatient hospitals, rehabilitative facilities, or skilled nursing facilities and any authorizations for home health services.</p> <p>Please provide a sample of the current report associated with this request.</p>	<p>Currently there is no standard report layout. The wellness vendor will work with the Contractor to determine what should be included.</p> <p>Note – if an admission file is provided by the Contractor, a discharge date should be included on the file.</p>
<p>111 c. As directed by the State, the Contractor shall implement cost-sharing incentives (e.g., lower rates of co-insurance, provision of co-payments in lieu of co-insurance, waiver of or provision of lower deductible amounts) for members engaged in disease management and other programs as reported to the Contractor by the State or the HM/W vendor.</p> <p>Does the State have benefit cost sharing incentives in place today? Can you please provide a summary of these benefits? Can you list the disease states that have the current improved cost sharing incentives?</p>	<p>This is not a benefit that is currently in place.</p>
<p>112 d. As directed by the State, the Contractor shall report to the HM/W vendor and/or the State those members who fail to complete state specified wellness requirements delivered by the Contractor such as, but not limited to, case management.</p> <p>Can the State specify the requirements that are currently in place and being reported on as well as provide a sample report and the frequency?</p>	<p>The Contractor will meet with the wellness vendor during implementation to establish the criteria. Currently the Contractors report to the wellness vendor, at least monthly, those plan members who decline enrollment or do not actively engage in case management. There is no standard report established. At a minimum, there are certain key fields that should be included on the report (member ID, closure description, patient relation and diagnosis).</p>
<p>113 l. At the State’s request, the Contractor shall load Public Sector Plan claims data into an all payer claims database.</p> <p>Can the State provide information on the file layout that are currently in place for meeting this requirement as well as the database this information is to be sent to?</p>	<p>Truven is the State’s current DSS Vendor; for the file layout, please refer to Appendix 7.11 which was previously provided with the RFP.</p> <p>The Database used by the State is implemented by Truven Health Analytics.</p>

QUESTION / COMMENT	STATE RESPONSE
<p>114 p. Explanation of Benefits (EOB) (1) The Contractor shall generate and mail an explanation of benefits (EOB) to the member each time the Contractor processes a claim from a provider. The Contractor shall mail the EOB within five (5) business days of processing the claim. The EOB format and text shall be prior approved in writing by the State and shall include, but not be limited to, the date the Contractor received the claim, the date the Contractor adjudicated the claim, the claim number, identification number of the head-of-contract, the patient name, the date of service, type of service furnished, the provider name, the Contractor's contact information, submitted charges, total amount paid by the plan, the amount paid by another insurance carrier, total amount owed by the member by cost-sharing category (deductible, co-payment, co-insurance, etc.), any non-covered amount, the out-of-pocket amounts paid for the year, how to file an appeal, adjustments or corrections that affect a member's out-of-pocket costs, and any other information legally required. The Contractor may substitute an electronic EOB if requested by the member. (2) The Contractor shall also generate and mail an EOB to the member each time the Contractor processes a claim submitted by the member. The Contractor shall mail the EOB within five (5) business days of processing the claim. The EOB format and text shall be prior approved in writing by the State and shall include information similar to the EOB for provider-submitted claims but tailored to member-submitted claims. The Contractor may substitute an electronic EOB if requested by the member.</p> <p>Please provide a sample of the current EOB associated with this request.</p>	<p>A sample copy of EOB's from both Cigna and BCBST of Tennessee are attached. Please see Attachment 5 to this amendment.</p>
<p>115 v. The Contractor shall pass directly to the State the payment terms that the Contractor has negotiated with providers. The Contractor shall not receive any differential between the provider contract rate and the payment funded by the State; the Contractor shall ensure that the State and the member receives the full benefit of any provider payment terms, including, but not limited to,</p>	<p>The current RFP is not structured to evaluate such a program. However, after award of the contracts the State would be open to evaluating whether such a program would be in the State's best interest, please see Amendment Sections 22 and 23.</p>

QUESTION / COMMENT	STATE RESPONSE
<p>provider fee schedules, contract rates, other payment arrangements, discounts, rebates, refunds, or credits negotiated by the Contractor. All special pricing considerations and financial incentives shall accrue to the State and plan members.</p> <p>The majority of our clients access our secondary network program (Network Savings Program) to obtain network savings on providers outside "<i>Name Redacted</i>"s directly contracted network. The access fee for these secondary networks is a percent of savings.</p> <p>Would the State want to participate in this type of program?</p> <p>And if so, would the shared savings reimbursement arrangement be acceptable only for those claims?</p>	
<p>116 cc. The Contractor shall implement a process to carry out subrogation recoveries and report subrogation activities to the State in compliance with the State's subrogation policies, which shall be provided to the Contractor prior to the benefits go-live date.</p> <p>Can the State provide a copy of the subrogation policy that the Contractor is being requested to administer as well as a sample copy of the current reporting?</p>	<p>A copy of the state's subrogation policy/contractor requirement is attached along with the required Performance Tracking reports. (See Attachments 3 and 4 to this amendment.) These reports include an example of the Monthly YTD summary of Subrogation Recoveries, Monthly Summary of Subrogation Recovery Efforts detailing the claims review of opened, pending and closed cases, Non-Response Reports, Quarterly Report of cases closed, and the Quarterly "Made Whole" report.</p>
<p>117 gg. Reconciliation (1) The Contractor shall submit claims reports to the State in sufficient detail for the State to record and reconcile claims. The format of the claims reports shall be prior approved by the State and the frequency shall match the frequency of the Contractor's bank drafts. (2) The Contractor shall submit to the State a monthly recoveries report in a format prior approved by the State (refer also to Contract Attachment C, Reporting Requirements). (3) The Contractor shall reconcile, within ten (10) business days of receipt, payment information provided by the State. Upon identification of any discrepancies, the Contractor shall immediately advise the State. (4) The Contractor shall provide authorized State</p>	<p>The current contract requirements vary from this requirement. However, information on current reporting is described below.</p> <p>We receive a weekly spreadsheet from one vendor with the claims to be drafted for each of the plans. Sample attached.</p> <p>We receive daily emails from the bank on behalf of the other vendor. There is one email each day for each bank account to be drafted.</p> <p>Additional detailed account information is also available to state staff through the vendor reporting cubes.</p> <p>Please see the excel spreadsheet labeled "117-Weekly Invoice Sample-1".</p>

QUESTION / COMMENT	STATE RESPONSE
<p>users with access to its internal client reporting system for use in the State's reconciliation process.</p> <p>Please provide a copy of the current report your Contractors are providing for this requirement.</p>	
<p>118 b. During normal business hours, the Contractor's member services representatives shall be dedicated to the Public Sector Plans. A Contractor may be allowed through written approval by the State to use a "designated" call unit (as opposed to a "dedicated" call center) provided that the unit could meet all other call center standards defined in this Contract.</p> <p>Is the State willing to accept a designated call unit based on the membership threshold enrolled by the vendor? (ex. Dedicated based on higher enrolled membership and designated based on lower enrolled membership.)</p>	<p>The state will not make this decision based strictly on enrollment. Assuming that the Contractor can sufficiently confirm/document that the unit can meet all call center standards defined in this Contract then the state is willing to accept a designated call unit.</p>
<p>119 v. The Contractor shall use the Edison employee identification number as the primary unique identifier for members and shall include this number on the member's identification card.</p> <p>Can the State's employee ID number be formatted to a 9-digit numeric number?</p>	<p>The State is ok with allowing a 9-digit ID as long as the pharmacy contract will always require our 8 digit ID to be printed on the cards. We need to have at least one card for all employees that we can direct them to in order to find their ID.</p>
<p>120 (8) As directed by the State, the Contractor shall re-issue identification cards to reflect approved plan design changes, including but not limited to changes in cost-sharing, within the timeframe specified by the State. –</p> <p>Please confirm what the required timeframe is for reissued ID cards.</p>	<p>Given that annual enrollment typically occurs in October, annual plan design changes are known months before the beginning of the new plan year (January). When there are plan changes for the upcoming plan year the contractor must mail new cards no later than 21 days prior to the new year during the first year of the contract and thereafter no later than fourteen (14) days prior to the start of each benefit year as required in contract section A.15.e.5.</p> <p>Mid-year design changes are very rare but if they were to occur the state would provide the Contractor at least a 30 day window to reissue cards.</p>

QUESTION / COMMENT	STATE RESPONSE
<p>121 f. Member Handbook</p> <p>(1) The Contractor, following review and approval by the State, shall annually, prior to the new benefit year, update member handbooks and shall maintain on its website an up-to-date version of the member handbook that incorporates changes made between annual printings.</p> <p>(2) The member handbook shall be specific to each of the three Public Sector Plans and shall detail benefits and excluded services and procedures; detail cost sharing requirements and out-of-pocket maximums for each benefit option; describe additional features specific to any of the benefit options; describe procedures for accessing services, including use of network and out-of-network providers and utilization management; describe appeal procedures; include information specified by the State regarding pharmacy benefits, behavioral health benefits, and health management/wellness benefits; and provide other information helpful to members.</p> <p>(3) Upon the State's request, the Contractor shall provide member handbooks to Agency Benefits Coordinators within fifteen (15) days of the State's request to provide copies.</p> <p>(4) The Contractor shall mail a member handbook no later than ten (10) days from receipt of a member's request for a copy.</p> <p>Does the State have a desired format for the member handbook that each vendor uses to input their information or does the State use the vendors member handbook as the format?</p> <p>Can you provide a copy of the current member handbook as a sample for us to reference?</p>	<p>No, the State does not have a desired format for the member handbook that each vendor uses to input their information.</p> <p>Yes, the State uses the vendors' member handbooks as the format and we do have input on content.</p> <ul style="list-style-type: none"> • 2015 BlueCross Partnership PPO http://www.state.tn.us/finance/ins/pdf/blue_partnership_2015.pdf • 2015 BlueCross Standard PPO http://www.state.tn.us/finance/ins/pdf/blue_standard_2015.pdf • 2015 BlueCross Limited PPO http://www.state.tn.us/finance/ins/pdf/blue_limited_2015.pdf • 2015 Cigna Partnership PPO http://www.state.tn.us/finance/ins/pdf/cigna_partners_2015.pdf • 2015 Cigna Standard PPO http://www.state.tn.us/finance/ins/pdf/cigna_standard_2015.pdf • 2015 Cigna Limited PPO http://www.state.tn.us/finance/ins/pdf/cigna_limited_2015.pdf
<p>122 h. Unless otherwise directed by the State, the Contractor shall mail an annual welcome packet to all enrolled members no later than twenty-one (21) days prior to the go-live date and, thereafter, fourteen (14) days prior to the start of each benefit year. During the benefit year the Contractor shall mail a welcome packet within ten (10) days from receipt of new enrollment or change in enrollment. The welcome packet shall include, at a minimum,</p>	<p>It would be acceptable to the State to allow members to call customer service and request a copy of the provider directory only if information about how and when to do that is clearly explained in all member materials.</p>

QUESTION / COMMENT	STATE RESPONSE
<p>a welcome letter, a member handbook, an I.D. card, a provider directory order form, the Contractor’s website address, website logon information, and a confidentiality statement. – provider directory form? – RELATED PG/LIQUIDATED DAMAGE 9. Initial Welcome Packet Distribution Ninety-seven percent (97%) of welcome packets, containing ID cards and member handbooks, shall be produced and mailed no later than twenty-one (21) days prior to the go-live date. Assessment: Ten thousand dollars (\$10,000) if the guarantee is not met. Measurement: Measured, reported, reconciled and paid no later than three months after the go-live date. 10. Distribution of Ongoing Welcome Packet Ninety-seven percent (97%) of new member welcome packets shall be produced and mailed within ten (10) days of receipt of complete and accurate eligibility information Assessment: Five thousand dollars (\$5,000) per year in which the guarantee is not met. Measurement: Measured, reported, reconciled and paid annually.</p> <p>Would it be acceptable to the State to allow members to call customer service and request a copy of the provider directory rather than providing a paper order form?</p>	
<p>123 A16. a,b,c,d: “. In addition to the Contractor’s own website where plan and member specific information shall be incorporated, the Contractor shall maintain a “splash” page dedicated to and customized for this Contract containing general plan information that does not require a member to login. . . . etc.:</p> <p>So that we may fully understand the parameters of this requirement and meet the expectations of the State, please provide a copy of the current custom website provided by your current Contractors.</p>	<p>Below are the links to the websites of our current contractors.</p> <p>www.bcbst.com/members/tn_state www.cigna.com/stateoftn www.assurantemployeebenefits.com/stoftn www.deltadentaltn.com/statetn www.lifebenefits.com/stateoftn www.info.caremark.com/stateoftn www.here4tn.com/</p>
<p>124 i. Decision Support System (1) The Contractor shall transmit medical claims data to the State’s current health care decision support system (DSS) vendor and, if directed by the State, to the Department of Finance and Administration, Office for Information Resources in the format detailed in RFP 31786-00125 Appendix 7.11 “DSS</p>	<p>Truven is the State’s current DSS Vendor; for the file layout, please refer to Appendix 7.11 which was previously provided with the RFP.</p>

QUESTION / COMMENT	STATE RESPONSE
<p>Vendor File format” or in a mutually agreed upon format. The data feed(s) shall be provided at no additional charge to the State. The Contractor shall transmit the claims data, via a mutually agreed upon secure methodology, no later than fifteen (15) days following the end of each calendar month, or more frequently as directed by the State, until all claims incurred during the term of this Contract have been paid</p> <p>Please confirm who the State's DSS vendor is. Please also provide a copy of the current/requested file layout.</p>	
<p>125 In no event shall the maximum liability of the State under this Contract exceed Written Dollar Amount (\$Number) (“Maximum Liability”). This Contract does not grant the Contractor any exclusive rights. The State does not guarantee that it will buy any minimum quantity of goods or services under this Contract. Subject to the terms and conditions of this Contract, the Contractor will only be paid for goods or services provided under this Contract after a purchase order is issued to Contractor by the State or as otherwise specified by this Contract.</p> <p>Please confirm whether the State intended the Maximum Liability amount to be specific to administrative services fees, exclusive of claims dollars.</p>	<p>The maximum liability is currently specific to administrative service fees and does not include claim dollars.</p>
<p>126 Invoice Requirements. The Contractor shall invoice the State only for goods delivered and accepted by the State or services satisfactorily provided at the amounts stipulated in Section C.3., above. Contractor shall submit invoices and necessary supporting documentation, no more frequently than once a month, and no later than thirty (30) days after goods or services have been provided to the following address:</p> <p>Sylvia Chunn, Procurement & Contracting Manager Tennessee Department of Finance & Administration Benefits Administration Division William R. Snodgrass Tennessee Tower 312 Rosa L. Parks Avenue, 19th Floor Nashville, Tennessee 37243</p>	<p>Currently, the State self-bills based on a snapshot of enrollment as of the first day of the month. In this case, the State generates the invoice. Upon agreement of the State and Contractor, this option will be available.</p> <p>The Division of Accounts would require:</p> <ul style="list-style-type: none"> • Vendor’s remittance address; • Invoice number and date; • the payment terms (due upon receipt, net 30, net 45, etc.); and • Enrollment counts by fund (state retiree, state active, local education retiree, local education active, local government retiree, and local government active) and by plan (Partnership, Standard, CDHP, Limited)

QUESTION / COMMENT	STATE RESPONSE
<p>Please provide a copy of your current invoice so that we may more fully understand the requirements and expectations of this request.</p>	
<p>127 D.20. HIPAA and HITECH Compliance.</p> <p>Given that the State’s plan is self-funded, would the State consider adding “, except in the case of payments that exceed the amount payable under the Plan for which a standard of gross negligence shall prevail” as a clarifier to the first sentence?</p>	<p>The State declines to add this language.</p>
<p>128 Cost Proposal / C - Network / page 47 of 127</p> <p>Related to table C - Network in the Cost Proposal, on page 47 of 127, the file feed “Name Redacted” submits to Aon Hewitt from Actuarial is for the “Name Redacted” “ZZZ” network. Will it be permissible to submit adjustment factors to the “ZZZ” network files as we have done in the past for other “Name Redacted” networks, such as “XXX” or “YYY” PPO if more up to date information is available on the network being quoted?</p>	<p>The RFP process does not allow for the submittal of adjustment factors. You may submit a written explanation of the impact of these new contracts to the State of Tennessee.</p>
<p>129 Would you be able to provide me the RFP in Word (Non-PDF format)?</p>	<p>Yes, the Word version of the RFP will be posted to the Procurement Website, located at: http://tn.gov/generalserv/cpo/sourcing_sub/rfp.shtml</p>
<p>130 May we request these RFP files in Excel versions or will they be distributed later?</p> <ul style="list-style-type: none"> • Appendix 7.2- Zip codes • Appendix 7.3 – PCP disruption 	<p>These documents have already been provided in Excel format on the Procurement website, they can be found at: http://tn.gov/generalserv/cpo/sourcing_sub/rfp.shtml</p>
<p>131 Based on the pre-bidders conference yesterday and the conversations around the data needed by AON Hewitt for the financial analysis we wanted to confirm AON Hewitt did have our most current data or if we needed to provide anything further for this component. Do you have a contact we need to work with to confirm?</p>	<p>There is an Aon contact available to send data to, however if you need to ask a general question regarding data already submitted, please submit your question through the State, which has been added to the RFP, please see Amendment Section 4.</p>

QUESTION / COMMENT	STATE RESPONSE
<p>132 <i>"Name Redacted"</i> has provided the MY14 UDS discount data with projections that presents a more updated view of our network contracts compared to the FY13 UDS discount data. In addition, there would be additional contract adjustments that would need to be incorporated above and beyond the MY14 projections.</p> <p>Can we provide a list of discount adjustments by zip3 that should be added to either the FY13 or MY14 discount submission results for the <i>"Name Redacted"</i> discount analysis for State of Tennessee?</p> <p>Please let us know if adjustments should be from the FY13 or MY14 data.</p>	<p>Aon will be using the Mid-Year 2014 Discount Database for the discount analysis. Please provide the adjustment factors for that time period along with a comprehensive description of the adjustment factors, why they are necessary, and why they have not been included in the data submitted to Aon. The State of Tennessee will carefully consider this information.</p>

3. Add the following as RFP Section 3.2.2.2. and renumber any subsequent sections as necessary:

3.2.2.2. One (1) original Cost Proposal paper document for each region the Respondent is proposing to offer services in labeled:

"RFP # 31786-00125 COST PROPOSAL ORIGINAL - (APPLICABLE REGION, I.E. EAST, WEST, MIDDLE, STATEWIDE)"

and one (1) copy in the form of a digital document in "PDF" format properly recorded on separate, blank, standard CD-R recordable disc or USB flash drive labeled:

"RFP # 31786-00125 COST PROPOSAL COPY – (APPLICABLE REGION, I.E. EAST, WEST, MIDDLE, STATEWIDE)"

In the event of a discrepancy between the original Cost Proposal document and the digital copy, the original, signed document will take precedence.

4. Add the following as RFP Section 3.2.5 and renumber any subsequent sections as necessary:

3.2.5. A Respondent must ensure that the Aon receives all network and claims information no later than the Deadline time and date detailed in the RFP Section 2, Schedule of Events at the following address:

**William Lin
400 Atrium Drive, 5th Floor South
Somerset, NJ 08873**

5. Delete RFP Attachment 6.2 Section C in its entirety and insert the following in its place (any sentence or paragraph containing revised or new text is highlighted):

	C.12.	<p>Staffing</p> <p>a) Identify the designated account management team you propose to work on this account. Provide an organization chart, including names and titles, of</p>
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		<p>management and key personnel that will be responsible for account management. Indicate whether the person who will fill each position is already employed by your firm or whether he/she will be recruited upon Contract award. If the person(s) are already employed, provide resumes and length of time with your firm. At a minimum, the positions below should include:</p> <ul style="list-style-type: none"> i. Account Director – Responsible for overall account relationship including strategic planning in relation to plan performance, consultative services, recommendations for benefit design and cost containment opportunities, and overseeing contractual services. ii. Account Manager – Responsible for providing daily operational support as well as strategic planning and analysis. iii. Operations Manager – Responsible for all claims operations and reporting. iv. Clinical Program Director/Clinical Program Manager – Responsible for all UM, Case Management, and other clinical support. v. Member Services Manager – Responsible for all customer service functions, call center and reporting. <p>b) Describe how the implementation team will be phased out and replaced by the ongoing Account Team with minimal disruption to the State and members.</p> <p>c) Detail the level of decision making authority available to the Account Team to resolve issues of importance to the State.</p> <p>d) Define how the Account Team will be responsive, creative, and innovative in developing solutions and recommendations to reduce healthcare cost, improve quality of healthcare and access, and increase Member satisfaction.</p>
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6. Delete RFP Attachment 6.3 Cost Proposal Table A in its entirety and insert the following in its place (any sentence or paragraph containing revised or new text is highlighted):

TABLE A - Administrative Services Only (ASO) Fees						
<p>Provide Administrative Services Only (ASO) fees for active employees and eligible retirees. This should include all costs to deliver the services outlined in the Scope of Services of the RFP Attachment 6.6., Pro Forma Contract, except actual claim payments to covered persons.</p> <p>Use the stated enrollment for your enrollment assumptions. When bidding on multiple regions, bidders are required to submit administrative fee bids that are uniform across all regions.</p> <p>**"Total enrollment levels" reflects all members (i.e., employees, retirees and dependents) covered in all regions by the Contractor.</p> <p>January enrollment will be used to determine the enrollment-based fee level annually, and the fee level set in January of each year shall remain constant for the remainder of the calendar year. The Contractor's total payment will be the product of the PEPM multiplied by the number of employees (or heads of contract), not total enrollment levels. For reference, the current number of employees (heads of contract) as well and the total number of members are available in Appendices 7.4, 7.5 and 7.6.</p>						
TOTAL ENROLLMENT* LEVELS (all members, not only employees)	TOTAL FEE PER EMPLOYEE PER MONTH (PEPM) BY CONTRACT PERIOD					State Use Only
	1/1/2016 – 12/31/2016	1/1/2017 – 12/31/2017	1/1/2018 – 12/31/2018	1/1/2019 – 12/31/2019	1/1/2020 – 12/31/2020	Evaluation Cost
Below 10,000						

10,000 – 29,999						
30,000 – 49,999						
50,000 – 74,999						
75,000 – 99,999						
100,000 and above						

PEPM fees should include all costs to deliver the services outlined in the Scope of Services of the RFP Attachment 6.6., Pro Forma Contract, except actual claim payments to covered persons.

EVALUATION COST AMOUNT (sum of evaluation costs above):

The Solicitation Coordinator will use this sum and the formula below to calculate the Cost Proposal Score. Numbers rounded to two (2) places to the right of the decimal point will be standard for calculations.

$\frac{\text{lowest evaluation cost amount from all proposals}}{\text{evaluation cost amount being evaluated}} \times 6 \text{ (maximum section score)} = \text{SCORE:}$	
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State Use – Solicitation Coordinator Signature, Printed Name & Date:

7. Delete RFP Attachment 6.3 Cost Proposal Table C in its entirety and insert the following in its place (any sentence or paragraph containing revised or new text is highlighted):

TABLE C - Network

Provide the name of the proposed network for each region in which the Proposer intends to deliver services.

The State's Actuarial Contractor, Aon Hewitt, will supply the State with a ranking for each Respondent to this RFP based on the Respondent's proposed network claims information already on file with Aon Hewitt and Aon Hewitt's analysis and evaluation of the information. Refer to Appendix 7.1.

The Respondent with the most favorable claims cost ranking will be ranked a one (1), with each other Respondent falling in line thereafter based on claims cost favorability to the State. (i.e. 2nd best will be ranked a 2, 3rd best a 3, etc.). This calculation will be performed separately for each region proposed.

	Proposed Network(s)
Identify the STATEWIDE network being proposed – leave blank if not proposing a statewide network	
Identify the network being proposed for the EAST REGION – leave blank if not proposing this region	
Identify the network being proposed for the MIDDLE REGION – leave blank if not proposing this region	
Identify the network being proposed for the WEST REGION – leave blank if not proposing this region	

		State Use Only
		Total Claims Cost Ranking (ranking to be provided by the State's actuarial Contractor, Aon Hewitt)
STATEWIDE Network Rank		
EAST Region Network Rank		
MIDDLE Region Network Rank		
WEST Region Network Rank		
CLAIMS COST RANK (as shown above): The Solicitation Coordinator will use the number shown above and the formula below to calculate the Cost Proposal Score for Claims Cost separately for each network proposed. Numbers rounded to two (2) places to the right of the decimal point will be standard for calculations.		
<u>Highest ranked claims cost</u>	x 25 (maximum section score)	= Table C SCORE:
Claims cost rank amount being evaluated		

8. Delete RFP Attachment 6.3 Cost Proposal Score Grid in its entirety and insert the following in its place (any sentence or paragraph containing revised or new text is highlighted):

State Use Only Cost Proposal Total Score		
Table A Score		
Table B Score		
Table C Score		
Table D Score		
TOTAL SCORE: The Solicitation Coordinator will add the scores from Table A, Table B, Table C, and Table D to determine the total Cost Proposal Score for the specific region. Numbers rounded to two (2) places to the right of the decimal point will be standard for calculations.	= SCORE:	

9. Add the following to RFP Attachment 6.3 Cost Proposal:

TABLE A - Administrative Services Only (ASO) Fees - Statewide

Provide Administrative Services Only (ASO) fees for active employees and eligible retirees. This should include all costs to deliver the services outlined in the Scope of Services of the RFP Attachment 6.6., Pro Forma Contract, except actual claim payments to covered persons.

Use the stated enrollment for your enrollment assumptions. **When bidding on multiple regions, bidders are required to submit administrative fee bids that are uniform across all regions.**

*"Total enrollment levels" reflects all members (i.e., employees, retirees and dependents) covered in all regions by the Contractor.

January enrollment will be used to determine the enrollment-based fee level annually, and the fee level set in January of each year shall remain constant for the remainder of the calendar year. The Contractor's total payment will be the product of the PEPM multiplied by the number of employees (or heads of contract), not total enrollment levels. For reference, the current number of employees (heads of contract) as well and the total number of members are available in Appendices 7.4, 7.5 and 7.6.

TOTAL ENROLLMENT* LEVELS (all members, not only employees)	TOTAL FEE PER EMPLOYEE PER MONTH (PEPM) BY CONTRACT PERIOD					State Use Only
	1/1/2016 – 12/31/2016	1/1/2017 – 12/31/2017	1/1/2018 – 12/31/2018	1/1/2019 – 12/31/2019	1/1/2020 – 12/31/2020	Evaluation Cost
Below 10,000						
10,000 – 29,999						
30,000 – 49,999						
50,000 – 74,999						
75,000 – 99,999						
100,000 and above						

PEPM fees should include all costs to deliver the services outlined in the Scope of Services of the RFP Attachment 6.6., Pro Forma Contract, except actual claim payments to covered persons.

EVALUATION COST AMOUNT (sum of evaluation costs above):

The Solicitation Coordinator will use this sum and the formula below to calculate the Cost Proposal Score. Numbers rounded to two (2) places to the right of the decimal point will be standard for calculations.

lowest evaluation cost amount
from all proposals

evaluation cost amount being
evaluated

x 8
(maximum
section score)

= SCORE:

State Use – Solicitation Coordinator Signature, Printed Name & Date:

10. Add the following to RFP Attachment 6.3 Cost Proposal:

TABLE C – Network - **Statewide**

Provide the name of the proposed network for each region in which the Proposer intends to deliver services.

The State's Actuarial Contractor, Aon Hewitt, will supply the State with a ranking for each Respondent to this RFP based on the Respondent's proposed network claims information already on file with Aon Hewitt and Aon Hewitt's analysis and evaluation of the information. Refer to Appendix 7.1.

The Respondent with the most favorable claims cost ranking will be ranked a one (1), with each other Respondent falling in line thereafter based on claims cost favorability to the State. (i.e. 2nd best will be ranked a 2, 3rd best a 3, etc.). This calculation will be performed separately for each region proposed.

Proposed Network(s)	
Identify the STATEWIDE network being proposed – leave blank if not proposing a statewide network	
Identify the network being proposed for the EAST REGION – leave blank if not proposing this region	
Identify the network being proposed for the MIDDLE REGION – leave blank if not proposing this region	
Identify the network being proposed for the WEST REGION – leave blank if not proposing this region	
	State Use Only
	Total Claims Cost Ranking (ranking to be provided by the State's actuarial Contractor, Aon Hewitt)
STATEWIDE Network Rank	
EAST Region Network Rank	
MIDDLE Region Network Rank	
WEST Region Network Rank	
CLAIMS COST RANK (as shown above):	
The Solicitation Coordinator will use the number shown above and the formula below to calculate the Cost Proposal Score for Claims Cost separately for each network proposed. Numbers rounded to two (2) places to the right of the decimal point will be standard for calculations.	
Highest ranked claims cost	$= \frac{\text{Claims cost rank amount being evaluated}}{\text{(maximum section score)}} \times 31 = \text{Table B SCORE:}$
Claims cost rank amount being evaluated	

11. Delete RFP Attachment 6.6 Pro Forma Contract Section A.1.b. in its entirety and insert the following in its place (any sentence or paragraph containing revised or new text is highlighted):

b. The Contractor is serving Grand Division Service Area East/West/Middle/Statewide (refer to Contract Section A.25), and providing the State Network Name for the Region Name region.

12. Delete RFP Attachment 6.6 Pro Forma Contract Section A.2.c in its entirety and insert the following in its place (any sentence or paragraph containing revised or new text is highlighted):

c. The Contractor shall have a designated full-time implementation manager who is responsible for leading and coordinating all contract implementation activities as well as a designated implementation team. Unless otherwise directed by the State, the implementation manager should be designated full-time to this implementation project through sixty (60) days after the go-live date. All other implementation team members that the Contractor referenced in its proposal to the State and reflected in Attachment F, shall be available as needed during the implementation and at least thirty (30) days after the go-live date. The Contractor's implementation team shall include a full-time Account Manager designated to this Contract, who will be the main contact with the State for all of the day-to-day matters relating to the implementation and ongoing operations of this Contract. Also, the Contractor shall assign an Information Systems Project Coordinator to coordinate information technology activities among the Contractor and the State's existing vendors and all internal and external participating and affected entities. All of the Contractor's implementation team members shall have participated, as team members, in the implementation of claims administration services for at least one other large employer (i.e., employer with medical plans covering at least 30,000 lives).

13. Delete RFP Attachment 6.6 Pro Forma Contract Section A.3.bb. in its entirety and insert the following in its place (any sentence or paragraph containing revised or new text is highlighted):

bb. The Contractor shall notify the State in writing at least thirty (30) days prior to any material adjustments to any provider payment terms, including but not limited to provider fee schedules, contract rates, other provider payment arrangements, discounts, rebates, refunds, or credits negotiated with the provider, and the manner in which such adjustments are reasonably likely to affect the cost of claims payments by the State. Such notification shall be made for all hospitals or physician groups of twenty (20) or more.

14. Delete RFP Attachment 6.6 Pro Forma Contract Section A.9.b in its entirety and insert the following in its place (any sentence or paragraph containing revised or new text is highlighted):

b. The Contractor shall operate a claims management system that tracks accumulations toward deductibles and out-of-pocket maximums, tracks co-payments and co-insurance amounts and appropriately links claim history, enrollment information, member services, provider network, and utilization management information. This shall include the daily electronic exchange of all claims data to the HSA vendor as well as member-level deductible and maximum out-of-pocket accumulator data with the Pharmacy vendor, EAP/BHO vendor, Health Savings Account (HSA) fiduciary, and any other State contracted vendor as needed.

15. Delete RFP Attachment 6.6 Pro Forma Contract Section A.9.w in its entirety and insert the following in its place (any sentence or paragraph containing revised or new text is highlighted):

w. The Contractor shall remit to the State no less frequently than quarterly, a check for 100% of all rebates accrued during the claim period ending a maximum six (6) months prior to the rebate payment date which were obtained on behalf of the State due to the use of medical services, devices and pharmaceuticals by members of the Public Sector Plans. A report shall accompany each check containing a breakout by group fund (i.e. State Actives, State Retirees, etc.) and

further broken down by service or product name and the appropriate codes to identify the service or product (e.g. NDC, NDC plus the appropriate HCPCS Level II code, J-codes, etc.). Contractor shall include for each breakout the total amount invoiced to the manufacturer, the total amount collected on behalf of the state, and the amount being paid to the state.

16. Delete RFP Attachment 6.6 Pro Forma Contract Section A.16.n.(3) in its entirety and insert the following in its place (any sentence or paragraph containing revised or new text is highlighted):

- (3) Present price information based on how a current claim would process, not historical claims data. Transparency tools should be updated at least quarterly to ensure most accurate pricing is presented;

17. Delete RFP Attachment 6.6 Pro Forma Contract Section A.16.n.(8) in its entirety and insert the following in its place (any sentence or paragraph containing revised or new text is highlighted):

- (8) Include up-to-date information on a member's HSA and FSA balance (if applicable);

18. Delete RFP Attachment 6.6 Pro Forma Contract Section A.20.f in its entirety and insert the following in its place (any sentence or paragraph containing revised or new text is highlighted):

- f. CMS Data Match: The Contractor shall enter into an agreement with the Centers for Medicare and Medicaid Services (CMS) providing for a data match, no less frequent than monthly, of Contractor's full file of members against CMS Medicare files for purpose of determining the primary payer. Furthermore, the data match shall generate a report of all Medicare enrollees identified, if they have both parts A and B and the effective dates, which shall be shared with the State. The Contractor shall also provide a monthly report of all Local Government retirees who will become eligible for Medicare in the subsequent month (refer also to Contract Attachment C, Reporting Requirements).

19. Delete RFP Attachment 6.6 Pro Forma Contract Section A.20.h in its entirety and insert the following in its place (any sentence or paragraph containing revised or new text is highlighted):

- h. The Contractor shall provide transmittal of claims data via secure medium at a frequency determined by the State to any additional third parties including the State's HM/W vendor, EAP/BHO vendor, PBM vendor, HSA Vendor or others as identified by the State.

20. Delete RFP Attachment 6.6 Pro Forma Contract Section A.23.a.(9) in its entirety and insert the following in its place (any sentence or paragraph containing revised or new text is highlighted):

- (9) For each episode chosen by BA, the Contractor shall require participation in episode based payments for all in-network providers who are expected to have at least 40 of these episodes of care across all of their commercial members in the upcoming performance period. The Contractor shall apply the episode model to any episode experienced by:
- i. Public Sector Plan members by January 1, 2017;
 - ii. At least fifty percent (50%) of the Contractor's fully insured members, and at least ten percent (10%) of the Contractor's self-insured ASO members (not including BA) by January 1, 2017; and
 - iii. At least sixty percent (60%) of the Contractor's fully insured members, and at least fifteen percent (15%) of the Contractor's self-insured ASO members (not including BA) by January 1, 2019.

The Contractor shall provide a report after each of the above performance dates documenting achievement of the fully insured and self-insured ASO percentages.

21. Add the following as RFP Attachment 6.6 Pro Forma Contract Section C.3.c and renumber any subsequent sections as necessary:

FOR REGIONAL CONTRACTS ONLY

The Contractor shall maintain an annual medical trend rate at or below six percent (6%). During any plan year, if the trend rises above six percent (6%) as calculated using allowed amounts for in-network claims incurred, the Contractor guarantees to reimburse the State or have withheld the percentage of administrative fees detailed in the table below.

	PERCENTAGE OF ADMINISTRATIVE FEES AT RISK			
	1/1/17 – 12/31/17	1/1/18 – 12/31/18	1/1/19 – 12/31/19	1/1/2020 – 12/31/2020
REGIONAL NETWORK TREND GUARANTEE				

22. Delete RFP Attachment 6.6 Pro Forma Contract Section C.3.e.(1) in its entirety and insert the following in its place (any sentence or paragraph containing revised or new text is highlighted):

- e. The State shall reimburse the Contractor for the actual cost of the following in the performance of this Contract, provided that the Contractor provides documentation of actual costs incurred as required by the State.

(1) TEXT DELETED

23. Add the following as RFP Attachment 6.6 Pro Forma Contract Section C.3.h. and renumber any subsequent sections as necessary:

- h. Value Oriented Payments. The State shall reimburse the Contractor the costs resulting from any State approved value oriented initiatives.

24. Delete RFP Attachment 6.6 Pro Forma Contract Attachment B.15 in its entirety and insert the following in its place (any sentence or paragraph containing revised or new text is highlighted):

15. Statewide Provider/Facility Network Accessibility – Applies only if awarded the Statewide contract																																									
Guarantee	As measured by the GeoNetworks® Provider & Facility Network Accessibility Analysis, the Contractor's statewide provider and facility network shall assure that 95% of all State, Local Education, and Local Government Plan members shall have the Access Standard indicated.																																								
Definition	<table border="1" style="width: 100%;"> <tr> <th style="text-align: left;">Provider Group – Urban</th> <th style="text-align: left;">Access Standard</th> </tr> <tr> <td>PCPs (Internal Medicine, General or Family Practitioners)</td> <td>2 physicians within 10 miles</td> </tr> <tr> <td>Obstetricians/Gynecologists</td> <td>1 physician within 10 miles</td> </tr> <tr> <td>Pediatricians</td> <td>1 physician within 10 miles</td> </tr> <tr> <td>Cardiologists</td> <td>1 physician within 15 miles</td> </tr> <tr> <td>Endocrinologists</td> <td>1 physician within 15 miles</td> </tr> <tr> <td>Acute Care Hospitals</td> <td>1 facility within 20 miles</td> </tr> <tr> <th style="text-align: left;">Provider Group – Suburban</th> <th style="text-align: left;">Access Standard</th> </tr> <tr> <td>PCPs (Internal Medicine, General or Family Practitioners)</td> <td>2 physicians within 15 miles</td> </tr> <tr> <td>Obstetricians/Gynecologists</td> <td>1 physician within 15 miles</td> </tr> <tr> <td>Pediatricians</td> <td>1 physician within 15 miles</td> </tr> <tr> <td>Cardiologists</td> <td>2 physicians within 20 miles</td> </tr> <tr> <td>Endocrinologists</td> <td>2 physicians within 20 miles</td> </tr> <tr> <td>Acute Care Hospitals</td> <td>1 facility within 25 miles</td> </tr> <tr> <th style="text-align: left;">Provider Group – Rural</th> <th style="text-align: left;">Access Standard</th> </tr> <tr> <td>PCPs (Internal Medicine, General or Family Practitioners)</td> <td>2 physicians within 25 miles</td> </tr> <tr> <td>Obstetricians/Gynecologists</td> <td>1 physician within 20 miles</td> </tr> <tr> <td>Pediatricians</td> <td>1 physician within 20 miles</td> </tr> <tr> <td>Cardiologists</td> <td>1 physician within 25 miles</td> </tr> <tr> <td style="background-color: yellow;">Acute Care Hospitals</td> <td style="background-color: yellow;">1 facility within 30 miles</td> </tr> </table>	Provider Group – Urban	Access Standard	PCPs (Internal Medicine, General or Family Practitioners)	2 physicians within 10 miles	Obstetricians/Gynecologists	1 physician within 10 miles	Pediatricians	1 physician within 10 miles	Cardiologists	1 physician within 15 miles	Endocrinologists	1 physician within 15 miles	Acute Care Hospitals	1 facility within 20 miles	Provider Group – Suburban	Access Standard	PCPs (Internal Medicine, General or Family Practitioners)	2 physicians within 15 miles	Obstetricians/Gynecologists	1 physician within 15 miles	Pediatricians	1 physician within 15 miles	Cardiologists	2 physicians within 20 miles	Endocrinologists	2 physicians within 20 miles	Acute Care Hospitals	1 facility within 25 miles	Provider Group – Rural	Access Standard	PCPs (Internal Medicine, General or Family Practitioners)	2 physicians within 25 miles	Obstetricians/Gynecologists	1 physician within 20 miles	Pediatricians	1 physician within 20 miles	Cardiologists	1 physician within 25 miles	Acute Care Hospitals	1 facility within 30 miles
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Cardiologists	1 physician within 25 miles																																								
Acute Care Hospitals	1 facility within 30 miles																																								
Assessment	Seventy-Five thousand dollars (\$75,000) if any of the above listed standards is not met, either individually or in combination. For purposes of measuring compliance with the access standards delineated in this liquidated damage, the Contractor shall provide the State with a GeoNetworks report of provider access for urban, suburban, and rural areas. Unless otherwise directed by the State, the Contractor shall use GeoNetworks' default definitions for urban, suburban, and rural areas. At the Contractor's request, the State may also approve other methodologies.																																								
Measurement	Compliance report is the semi-annual GeoNetworks Analysis submitted by the Contractor. Measured, reported reconciled and paid semi-annually.																																								

25. Add the following as RFP Attachment 6.6 Pro Forma Contract Attachment B.36 and renumber any subsequent sections as necessary:

36. Payment Reform – Regional Contracts Only	
Guarantee	Contractor shall apply the episode model to <ul style="list-style-type: none"> i. at least fifty percent (50%) of the Contractor’s fully insured members, and at least ten percent (10%) of the Contractor’s self-insured ASO members (not including BA) by January 1, 2017; and ii. At least sixty percent (60%) of the Contractor’s fully insured members, and at least fifteen percent (15%) of the Contractor’s self-insured ASO members (not including BA) by January 1, 2019.
Assessment	Ten Thousand dollars (\$10,000) for each percentage measure; fully insured and self-insured, per awarded regional Contract.
Measurement	Measured, reported, reconciled and paid no later than three (3) months after each deadline.

26. Add the following as RFP Attachment 6.6 Pro Forma Contract Attachment C.29 and renumber any subsequent sections as necessary:

29. **Payment Reform Performance Reports**, in compliance with contract sections A.23.a (7,9) c, and d.

27. Delete RFP 31786-00125 Appendix 7.8 in its entirety and insert the following in its place (any sentence or paragraph containing revised or new text is highlighted):

**Optum™GeoAccess® GeoNetworks®
 Provider & Facility Network Accessibility Analysis
 RFP # 31786-00125
 Data Requirements & File Layouts**

The State would like to know the potential of your organization’s provider network to service the accessibility needs of its members who choose to enroll in the Public Sector’s Health Plan. To measure that potential, this RFP requires each Proposer to submit a GeoNetworks® Provider Network Accessibility Analysis. Each network’s relative potential will be measured by 1) the number of providers in the network and practicing; and 2) the average distance to providers for all Public Sector plan members within the pool of possible enrollees.

Data Items

To analyze the accessibility of Proposers’ provider network for the State’s population, the GeoNetworks® program requires both an employee data file and a provider data file. Tennessee employee data, listed with tallies by zip code are included in a file accompanying the RFP. The file is in Microsoft Excel format, and has also been provided to GeoAccess. Your provider files must contain the following:

- Provider Name (Last Name, First Name)
- Street Address – NOTE: For Network Providers who have more than one office location, the file should contain a distinct record for each office address.

- City
- State
- Five digit Zip Code
- Specialty Code – please include the coding scheme used
- Accepting/Not Accepting Patients Practice Indicator (A=Accepting, N=Not Accepting)

Data Format

If you intend to have GeoAccess conduct this analysis, you must submit your data to GeoAccess in one of the following formats: dBase, Access, Text (Fixed Width or Delimited) or Excel, on 3 ½ inch diskettes, or sent electronically.

Regardless of your preferred format, you may refer analysis-specific questions to Shawn Kearnl at Optum™GeoAccess@GeoNetworks®. He can be reached at 801-982-4593; his email address is Shawn.Kearnl@Optum.com. For technical support on how to utilize the software the software team can be contacted at support@ingenix.com.

Standards and Specifications

The standards and specifications listed are to be followed by all proposers. This will enable the State to compare, on a consistent basis, the accessibility of each Proposer's provider network. It is critical that each analysis meet the following data standards and report specifications.

A. Analysis Requirements

1. Use the GeoNetworks managed care accessibility analysis system, version 8.5 or greater with system data 9.4 installed. If you do not have the GeoNetworks system, call Shawn Kearnl at Optum, to receive a quote for them to perform the analyses for you.
2. Use the most current system data – released four times per year.

B. Data Standards

1. Use all employee zip codes data contained in **APPENDIX 7.3 - TN Zip Code Counts**, to analyze your network relative to the State of Tennessee member population.
2. Your Network Provider addresses should be geocoded at the address level. For any Network Provider's address that cannot be exactly geocoded, the address should be geocoded using a technique which takes into account population density, such as the Representative GeoCoding used by GeoAccess. Placing providers at zip code centroids or randomly within zip codes is **not permissible**. Distance is to be calculated based on Estimated Driving Distance, not on an "as-the-crow-flies" distance.
3. If more than one provider is located at the same address, all providers at that address should have the same geographic coordinates.
4. Providers should be classified based on their primary specialty.
5. Analyses should include all providers in your network which are delivering services **within the Proposed specific service area only**. Include only providers currently accepting new patients.
6. Providers who are currently contracted, but will not be on January 1, 2016, shall not be included in your analysis.

C. Report Specifications

1. Prepare a network accessibility analysis for the entire State. The report should closely resemble the Sample Analysis contained in **APPENDIX 7.9 - Sample GeoAccess@GeoNetworks® Analysis Report** and should include:
 - a title page;
 - a table of contents,
 - a complete set of reports for EACH provider type in each location category listed below (#2), and as described in the table at the bottom of this page; and
 - a "GeoAccess@GeoNetworks® Report" which details the specifications utilized to conduct the analysis (Note: this report is not included in the Sample, but is a standard product of the analysis).

2. Conduct a separate independent analysis for urban, suburban, and rural employee access to providers, with an access standard as shown in the boxes below.

STATEWIDE NETWORK ACCESS STANDARDS

Provider Group - Urban	Required Access Standard
Primary Care Physicians	2 physicians within 10 miles
Obstetricians/Gynecologists	1 physician within 10 miles
Pediatricians	1 physician within 10 miles
Cardiologists	1 physician within 15 miles
Endocrinologists	1 physician within 15 miles
Acute Care Hospitals	1 facility within 20 miles

Provider Group - Suburban	Required Access Standard
Primary Care Physicians	2 physicians within 15 miles
Obstetricians/Gynecologists	1 physician within 15 miles
Pediatricians	1 physician within 15 miles
Cardiologists	2 physicians within 20 miles
Endocrinologists	2 physicians within 20 miles
Acute Care Hospitals	1 facility within 25 miles

Provider Group - Rural	Required Access Standard
Primary Care Physicians	2 physicians within 25 miles
Pediatricians	1 physician within 20 miles
Endocrinologists	1 physician within 20 miles
Obstetricians/Gynecologists	1 physician within 25 miles
Acute Care Hospitals	1 facility within 30 miles

REGIONAL NETWORK ACCESS STANDARDS

Provider Group – Urban & Suburban	Required Access Standard
Primary Care Physicians	2 physicians within 20 miles
Obstetricians/Gynecologists	1 physician within 20 miles
Pediatricians	1 physician within 20 miles
Cardiologists	1 physician within 30 miles
Endocrinologists	1 physician within 30 miles
Acute Care Hospitals	1 facility within 30 miles

Provider Group - Rural	Required Access Standard
Primary Care Physicians	2 physicians within 20 miles
Obstetricians/Gynecologists	1 physician within 30 miles
Pediatricians	1 physician within 30 miles
Acute Care Hospitals	1 facility within 30 miles

3. Analyses are to be conducted on provider groups and facilities within the proposed specific service area only.
4. Mileage should be calculated on an estimated driving distance basis.

5. Analyses (one each for: PCPs, Obstetricians/gynecologists, Pediatricians, Cardiologists, and Hospitals) must include the following pages (see Appendix 7.9, GeoNetworks®GeoAccess® Sample Report):

Page	Content/Display
Cover	Report title, Proposing organization's name, Date
1	Accessibility Summary (for employees with desired access): Detail the required <i>Accessibility analysis specifications, Average Distance to a Choice of Providers for Employees with Desired Access, and Key Geographic Areas.</i>
2	Accessibility Summary (for employees without desired access): Detail the required <i>Accessibility analysis specifications, Average Distance to a Choice of Providers for Employees without Desired Access, and Key Geographic Areas.</i>
3	Access Standard Comparison – include the following: <ul style="list-style-type: none"> • indicate by graph the percentage of ALL employees having access to one, two, three, four, and five providers for distances up to <u>40 miles</u>, at intervals of five miles. • indicate by table the average distance to a choice of one, two, three, four, and five providers, for <u>ALL</u> employees.
4	Zip codes not meeting the access standard: Report the accessibility detail of all employees without desired access at the zip code level. Sort by city and zip code, and use the columns and sub-columns as shown on the Sample page. Note: This report is not included with the Sample Analysis, but is a standard listing resulting from the analysis.
5	GeoAccess®GeoNetworks® Report: This is a summary page detailing, among other things, the report creation date, the software version, analysis inputs, and calculation method.

***NOTE: The sample report included in the RFP, and referenced above includes just one set of pages – for PCPs only. Your report analysis will include a minimum of five pages for EACH provider type in each location category: PCP, Obstetricians/Gynecologists, Pediatricians, Cardiologists, Endocrinologists, and Acute Care Hospitals.**

6. **Checks for accuracy:** Proposers are responsible for ensuring their GeoNetworks®GeoAccess® Analyses are accurate. The following items should be reviewed for accuracy:
- Title Page:
 - Company name should appear on the GeoAccess® Analysis title page.
 - The date of the report should appear on the GeoAccess® Analysis title page.
 - Accessibility Summary – Accessibility analysis specifications:
 - Provider Groups –
 1. Total for PCPs shall include only Doctors of Internal Medicine, General Practitioners, and Family Practitioners. Pediatricians SHOULD NOT be included in this group.
 2. Total for Pediatricians shall NOT include Pediatric specialists.
 3. Total for Cardiologists shall NOT include Pediatric Cardiologists.
 4. Total for Endocrinologists shall NOT include Pediatric Endocrinologists.
 5. Hospitals shall include only licensed free-standing, full service Acute Care Hospitals.
 - Employee Group – The total number of State employees MUST MATCH EXACTLY the number contained in **Appendix 7.3 – Zip Code Counts**
 - Access Standard – The GeoNetworks Analysis report MUST MATCH EXACTLY standard required by the State (see page 2 of these instructions)

28. RFP Amendment Effective Date. The revisions set forth herein shall be effective upon release. All other terms and conditions of this RFP not expressly amended herein shall remain in full force and effect.



CONTRACT AMENDMENT



Agency Tracking # 31786-00104	Edison ID 22045	Contract # Cigna - East	Amendment # 1		
Contractor Legal Entity Name Cigna Health and Life Insurance Company (CHLIC)			Edison Vendor ID 5518		
Amendment Purpose & Effect(s) Vendor Name Change, Subrogation Process Language Change, Change County Division Location, and Update Attachment D					
Amendment Changes Contract End Date: <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO		End Date: December 31, 2015			
TOTAL Contract Amount INCREASE or DECREASE per this Amendment (zero if N/A):			\$ 3,246,000.00		
Funding —					
FY	State	Federal	Interdepartmental	Other	TOTAL Contract Amount
2011			\$4,011,665.00		\$4,011,665.00
2012			\$8,227,064.00		\$8,227,064.00
2013			\$8,642,594.00		\$8,642,594.00
2014			\$10,702,166.00		\$10,702,166.00
2015			\$11,162,093.00		\$11,162,093.00
2016			\$4,887,123.00		\$4,887,123.00
TOTAL:			\$47,362,705.00		\$47,632,705.00
American Recovery and Reinvestment Act (ARRA) Funding: <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO					
Budget Officer Confirmation: There is a balance in the appropriation from which obligations hereunder are required to be paid that is not already encumbered to pay other obligations. 			OCR USE		
Speed Chart (optional) Multiple Funds Apply		Account Code (optional) 78901000 			



**AMENDMENT ONE
OF CONTRACT EDISON # 22045**

This Amendment is made and entered by and between the State of Tennessee, State Insurance Committee, Local Education Insurance Committee, and the Local Government Insurance Committee hereinafter referred to as the "State" and Cigna Health and Life Insurance Company, hereinafter referred to as the "Contractor." It is mutually understood and agreed by and between said, undersigned contracting parties that the subject contract is hereby amended as follows:

1. Contract section A.22.hh is deleted in its entirety and replaced with the following:

A.22. Definitions.

hh. PPO Grand Division: A defined geographical area that includes specified counties in the State of Tennessee. The Contractor shall serve an entire PPO Grand Division. The following counties constitute the PPO Grand Divisions in Tennessee for this Contract:

East PPO Grand Division – Anderson, Bledsoe, Blount, Bradley, Campbell, Carter, Claiborne, Cocke, Grainger, Greene, Grundy, Hamblen, Hamilton, Hancock, Hawkins, Jefferson, Johnson, Knox, Loudon, Marion, McMinn, Meigs, Monroe, Morgan, Polk, Rhea, Roane, Scott, Sequatchie, Sevier, Sullivan, Unicoi, Union, and Washington Counties

Middle PPO Grand Division – Bedford, Cannon, Cheatham, Clay, Coffee, Cumberland, Davidson, DeKalb, Dickson, Fentress, Franklin, Giles, Hickman, Houston, Humphreys, Jackson, Lawrence, Lewis, Lincoln, Macon, Marshall, Maury, Montgomery, Moore, Overton, Perry, Pickett, Putnam, Robertson, Rutherford, Smith, Stewart, Sumner, Trousdale, Van Buren, Warren, Wayne, White, Williamson, and Wilson Counties

West PPO Grand Division – Benton, Carroll, Chester, Crockett, Decatur, Dyer, Fayette, Gibson, Hardeman, Hardin, Haywood, Henderson, Henry, Lake, Lauderdale, Madison, McNairy, Obion, Shelby, Tipton, and Weakley Counties

2. Contract section C.1 is deleted in its entirety and replaced with the following:

C.1 Maximum Liability. In no event shall the maximum liability of the State under this Contract exceed Forty Seven Million Six Hundred Thirty Two Thousand Seven Hundred Five Dollars (\$47,632,705.00). The payment rates in Section C.3 shall constitute the entire compensation due the Contractor for the Service and all of the Contractor's obligations hereunder regardless of the difficulty, materials or equipment required. The payment rates include, but are not limited to, all applicable taxes, fees, overheads, and all other direct and indirect costs incurred or to be incurred by the Contractor.

The Contractor is not entitled to be paid the maximum liability for any period under the Contract or any extensions of the Contract for work not requested by the State. The maximum liability represents available funds for payment to the Contractor and does not guarantee payment of any such funds to the Contractor under this Contract unless the State requests work and the Contractor performs said work. In which case, the Contractor shall be paid in accordance with the payment rates detailed in Section C.3. The State is under no obligation to request work from the Contractor in any specific dollar amounts or to request any work at all from the Contractor during any period of this Contract.

3. Contract section C.3.f is deleted in its entirety and replaced with the following:

C.3. Payment Methodology



f. The State authorizes the Contractor to retain monies received through subrogation, on a per patient basis, of no more than five percent (5%) of the gross recoveries received, provided that the Contractor shall comply with the State's requirements regarding subrogation, as specified in Contract Section A.9. and Contract Attachment D. However, if the Contractor subcontracts the subrogation function to a subcontractor that is not an organizational unit, affiliate, subsidiary, or parent company, then the Contractor may instead request reimbursement from the State for the subcontracted costs incurred for subrogation activities for the public sector plans. Such reimbursement shall be in lieu of rather than in addition to the five percent (5%) retention allowance described above.

4. The following is added as Contract section E.21.:

E.21. Contractor Name. All references to "Connecticut General Life Insurance Company (CGLIC)" shall be deleted and replaced with "Cigna Health and Life Insurance Company (CHLIC)."

5. Contract Attachment D is deleted in its entirety and replaced with the new attachment D attached hereto.

Required Approvals. The State is not bound by this Amendment until it is signed by the contract parties and approved by appropriate officials in accordance with applicable Tennessee laws and regulations (depending upon the specifics of this contract, said officials may include, but are not limited to, the Commissioner of Finance and Administration, the Commissioner of Human Resources, and the Comptroller of the Treasury).

Amendment Effective Date. The revisions set forth herein shall be effective October 21, 2013. All other terms and conditions of this Contract not expressly amended herein shall remain in full force and effect.

IN WITNESS WHEREOF,

CIGNA HEALTH AND LIFE INSURANCE COMPANY (CHLIC):

9/18/13

SIGNATURE

DATE

Richard S. Novack President + General Manager

PRINTED NAME AND TITLE OF SIGNATORY (above)

STATE OF TENNESSEE,
STATE INSURANCE COMMITTEE,
LOCAL EDUCATION INSURANCE COMMITTEE,
LOCAL GOVERNMENT INSURANCE COMMITTEE:

10-8-13

LARRY B. MARTIN, CHAIRMAN

MOA

DATE



CONTRACT ATTACHMENT D SUBROGATION REQUIREMENTS

As required by Contract Section A.9, the Contractor shall comply with the State's requirements regarding subrogation.

Identification of Subrogation Claims

The Contractor shall maintain a process to screen medical claims through a detection procedure that reviews both occurrence codes and diagnostic codes. The Contractor shall identify claims with subrogation potential within twenty (20) days of claim payment. Of particular significance are claims related to workplace accidents and illnesses, injuries attributable to automobile accidents and expenses covered by property and casualty insurance maintained by homeowners and businesses.

The Contractor shall accept subrogation information from the State's Pharmacy Benefits Manager (PBM) and Employee Assistance Program (EAP)/Behavioral Health Organization (BHO) vendor.

The Contractor shall recognize an allowable expense threshold of one thousand five hundred dollars (\$1,500) for the identification of cases to pursue. In instances where claims are below the threshold, the Contractor shall establish and monitor an accumulator related to the member and the medical event. The Contractor shall continue the monitoring activity for specific instances (medical events) for twelve (12) months after the incident (date of the event which resulted in the first claim for medical services).

The Contractor shall resolve cases with a benefits paid value equal to or less than \$5,000 and submit a case summary to the State regarding the disposition of the issue(s).

Procedural Requirements

Upon identification of claims with recovery potential, the Contractor shall provide a minimum of two incident notices and request for pertinent information to the head-of-contract with an explanation of the State's requirements related to the recovery of benefit payments through a subrogation process. The Contractor's inquiry shall explain the member's responsibilities and procedures for the member to contact the Contractor. The Contractor shall report all non-responses to the Division of Benefits Administration on a monthly basis. The Division of Benefits Administration shall provide an additional incident notice and questionnaire to the head-of-contract requesting pertinent information. If the head-of-contract fails to respond, the case information may be forwarded to the state collection agency. In addition to the inquiry process, the Contractor shall evaluate questionnaires submitted by members and complete tasks related to collecting additional data, particularly settlement information, from health care providers, attorneys, court records and liability carriers. Data collection by the Contractor can be completed in writing or telephonically. The Contractor shall re-open any case from Benefits Administration upon receipt of a completed questionnaire by a head-of-contract. The Contractor shall prepare a brief summary for each case with a benefit paid value of greater than \$5,000 and provide it to the Division of Benefits Administration for review. The case summary shall include: member name, member identification number, a case number (if assigned), amount of benefit paid, date of incident, Public Sector Plan name and benefits option, recitation of facts, and review of the relevant issues. The Contractor shall also provide a specific recommendation concerning the disposition of the case. In addition to providing case summaries, the Contractor shall provide monthly and quarterly Subrogation Reports detailing the claims reviews it has completed with the disposition and a "Non-Response Report" detailing cases where responses from members are pending. The formats of both reports will be determined by the Contractor and Benefits Administration.



[Home](#)

[Sign out](#)

Welcome Sylvia D Chunn

Idyrubhv P dly#P hqx IVFP Vxsschu Frqwdfw Fuhdw Frqwdfw#lqg#Grfxp hqw Grfxp hqwP dgdjhp hqw

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Document Approval Status

SetID: SHARE Contract ID: 00000000000000000022045
 Vendor ID: 000005518 Cigna Healthcare

[Review/Edit Approvers](#)

Stage 1 DOC approval

Final Approval [View Comments](#)

Approved → Approved → Approved → Approved

- Travis G Johnson
Document Approval 1
10/25/2013 - 4:08 PM
- Maureen D Abbey
Document Approval 2
10/28/2013 - 1:28 PM
- Alexandra Gaughan
Document Approval 3
12/4/2013 - 9:43 AM
- Andrew Kidd
Inserted Approver
12/4/2013 - 10:09 AM

Approval Comment History

Mary Anne J Queen at 12/13/2013 - 1:56 PM
Approval of the DGS CPO approved document is on behalf of the Comptroller pursuant to current signature authorization. Reviewed with Comptroller for final determination. The record cannot be set to On Hold.

Sylvia D Chunn at 10/25/2013 - 2:21 PM
Amendment 1 submitted for approval - this amendment adds funding, changes subrogation language, updates an attachment, changes a county division location, and changes the Vendor name.

Budget Office

Budget Threshold [View Comments](#)

Approved

- Amy Miller
Con - Budget Office Approval
12/4/2013 - 11:04 AM

Approval Comment History

Mary Anne J Queen at 12/13/2013 - 1:56 PM
Approval of the DGS CPO approved document is on behalf of the Comptroller pursuant to current signature authorization. Reviewed with Comptroller for final determination. The record cannot be set to On Hold.

Sylvia D Chunn at 10/25/2013 - 2:21 PM
Amendment 1 submitted for approval - this amendment adds funding, changes subrogation language, updates an attachment, changes a county division location, and changes the Vendor name.

Post Budget

Post Budget [View Comments](#)

Approved → Approved

- Mary Anne J Queen
Document Approval - Comptrolle
12/13/2013 - 1:56 PM
- Sharon L Whitby
Document Approval 3
12/16/2013 - 10:44 AM

Approval Comment History

Mary Anne J Queen at 12/13/2013 - 1:56 PM
Approval of the DGS CPO approved document is on behalf of the Comptroller pursuant to current signature authorization. Reviewed with Comptroller for final determination. The record cannot be set to On Hold.

Sylvia D Chunn at 10/25/2013 - 2:21 PM
Amendment 1 submitted for approval - this amendment adds funding, changes subrogation language, updates an attachment, changes a county division location, and changes the Vendor name.

[Return to Document Management](#)



CONTRACT

(FA-type fee-for-service contract with an individual, business, non-profit, or governmental entity of another state)

Agency Tracking # 31786-00104	Edison ID Edison # 22045
Contractor Connecticut General Life Insurance Company - East	Contractor Federal Employer Identification or Social Security # <input type="checkbox"/> C- or <input checked="" type="checkbox"/> V- 06-0303370

Service
Self-insured Preferred Provider Organization (PPO) administrative services for State Local Education and Local Government members.

Contract Begin Date August 27, 2010	Contract End Date December 31, 2015	Subrecipient or Vendor <input type="checkbox"/> Subrecipient <input checked="" type="checkbox"/> Vendor	CFDA #(s)
---	---	---	------------------

FY	State	Federal	Interdepartmental	Other	TOTAL Contract Amount
2011			\$4,011,665.00		\$4,011,665.00
2012			\$8,227,064.00		\$8,227,064.00
2013			\$8,642,594.00		\$8,642,594.00
2014			\$9,079,166.00		\$9,079,166.00
2015			\$9,539,093.00		\$9,539,093.00
2016			\$4,887,123.00		\$4,887,123.00
TOTAL:			\$44,386,705.00		\$44,386,705.00

American Recovery and Reinvestment Act (ARRA) Funding - YES NO

OCR USE FA	Agency Contact & Telephone # Marlene D. Alvarez, Procurement & Contracting Manager Tennessee Department of Finance & Administration Benefits Administration Division William R. Snodgrass Tennessee Tower 312 Rosa L. Parks Avenue, Suite 2600 Nashville, Tennessee 37243 Telephone: 615.253.8358 Fax: 615.253.8556 Marlene.alvarez@tn.gov
	Agency Budget Officer Approval (there is a balance in the appropriation from which this obligation is required to be paid that is not otherwise encumbered to pay obligations previously incurred) 
	Speed Code Multiple Funds Apply

Contractor Ownership/Control

African American

Person w/ Disability

Hispanic

Small Business

Government

Asian

Female

Native American

NOT Minority/Disadvantaged Other

Contractor Selection Method

RFP

Competitive Negotiation *

Alternative Competitive Method *

Non-Competitive Negotiation *

Other *

***Procurement Process Summary**

**CONTRACT
BETWEEN THE STATE OF TENNESSEE,
STATE INSURANCE COMMITTEE,
LOCAL EDUCATION INSURANCE COMMITTEE,
LOCAL GOVERNMENT INSURANCE COMMITTEE,
AND
CONNECTICUT GENERAL LIFE INSURANCE COMPANY (CGLIC)**

This Contract, by and between the State of Tennessee, State Insurance Committee, Local Education Insurance Committee, and the Local Government Insurance Committee, hereinafter referred to as the "State" and Connecticut General Life Insurance Company (CGLIC), hereinafter referred to as the "Contractor," is for the provision of medical claims administration services for the State's Public Sector Plans for the EAST PPO Grand Division of Tennessee, as further defined in the "SCOPE OF SERVICES."

The Contractor is a corporation. The Contractor's address is:

Connecticut General Life Insurance Company
Two Liberty Place
1601 Chestnut Street
Philadelphia, Pennsylvania 19192

The Contractor's place of incorporation or organization is Connecticut.

The Contractor's Federal Employee Tax Identification Number is 06-0303370.

A. SCOPE OF SERVICES

A.1. General.

- a. The Contractor shall provide all service and deliverables as required, described, and detailed by this Scope of Services and shall meet all service and delivery timelines specified in the Scope of Services section or elsewhere in this Contract.
- b. PPO Grand Division Service Area for this Contract (refer to Contract Section A.22): EAST
- c. The Contractor shall provide administrative services for the State's Public Sector Plans for eligible individuals who elect to enroll in one of the options offered by the Contractor, hereinafter referred to as "members", in accordance with this Contract.
- d. The State may adjust the premium that it charges members to enroll with the Contractor in order to account for changes in the Contractor's provider payment terms and other factors as the State deems appropriate. Such adjustments may vary by third party administrator for medical services. Similarly, the State may elect to adjust the State contribution for State and higher education employees based on these and other factors. The State's decisions on these issues are final and not subject to appeal.

A.2. Implementation.

- a. The Contractor's call center and other information systems, including but not limited to its claims management system, shall be fully operational on the date specified in Contract Section A.21.
- b. The Contractor shall implement the information systems and other processes required to process all medical claims and perform all other services described herein. The Contractor shall work with the State to ensure that the Contractor satisfies applicable requirements of this Contract, including requirements in the State Plan, Local Education

Plan, and Local Government Plan Documents (referred to as the "Plan Documents" and which are located on the State's website at www.tn.gov/finance/ins/publications.html) and State and Federal law.

- c. The Contractor shall have a dedicated full-time implementation team. All of the Contractor's implementation team members shall have participated, as team members, in the implementation of claims administration services for at least one other large employer (*i.e.*, employer with medical plans covering at least 30,000 lives). The Contractor's implementation team shall include a full-time Account Manager dedicated to this Contract, who will be the main contact with the State for all of the day-to-day matters relating to the implementation and ongoing operations of this Contract. Also, the Contractor shall assign an Information Systems Project Coordinator (i) to serve as backup to the Account Manager and (ii) to coordinate activities among the Contractor and the State's existing vendors and all the internal and external participating and affected entities. The Account Manager should be dedicated full-time to this implementation project through sixty (60) days after the go-live date. All other implementation team members that the Contractor referenced in its proposal response to Question C.1. of RFP Attachment 6.2, Section C (Technical Proposal) shall be available as needed during the implementation but should be dedicated full-time to this project at least two (2) months prior to the go-live date specified in Contract Section A.21. and thirty (30) days after the go-live date.
- d. All key Contractor project staff shall attend a project kick-off meeting at the State of Tennessee offices in Nashville, TN within the first thirty (30) days after the Contract start date. State project staff shall provide access and orientation to the Public Sector Plans and system documentation, as requested by the Contractor.
- e. The Contractor shall provide a project implementation plan to the State no later than thirty (30) days after the Contract start date. The plan shall be electronically maintained, daily, in Microsoft Excel or Microsoft Project. The plan shall comprehensively detail all aspects of implementation, which includes all tasks with deliverable dates necessary to satisfactorily implement all medical claims administrative services no later than the go-live date specified in Contract Section A.21. and a description of the members on the implementation team and their roles with respect to each item/task/function. The plan shall include a detailed timeline description of all work to be performed both by the Contractor and the State. This plan shall require written approval by the State. At a minimum, the implementation plan shall provide specific details on the following:
- (1) identification and timing of significant responsibilities and tasks;
 - (2) names and titles of key implementation staff;
 - (3) identification and timing of the state's responsibilities;
 - (4) data requirements (indicate type and format of data required);
 - (5) identification and timing for the testing, acceptance and certification of receipt of the State's enrollment information through the Edison system;
 - (6) identification and timing for testing and certification of claims processing and payment and the reconciliation process;
 - (7) member communications;
 - (8) schedule of in-person meetings and conference calls;
 - (9) transition requirements with the incumbent claims administrators; and
 - (10) staff assigned to attend and present (if required) at annual transfer/ educational sessions.
- f. The Contractor shall provide for a comprehensive operational readiness review (pre implementation audit) by the State, and/or its authorized representative, at least sixty (60) days prior to the go-live date. Such review by the State, and/or its authorized representative, may include, but not be limited to, an onsite review of the Contractor's operational readiness for all services required in this Contract (*e.g.*, claims processing

and payment, member services, training, and website development). The review may also include desk reviews of documentation that includes but is not limited to:

- (1) policy and procedures manual;
 - (2) call center scripts;
 - (3) information systems documentation; and
 - (4) the ability to provide and the process governing the preparation of any and all deliverables required under this Contract.
- g. At its discretion, the State may conduct an additional, pre-implementation review of the Contractor's progress towards fulfilling the information systems requirements of this Contract. Such review by the State, and/or its authorized representative, may include both onsite and desk reviews, including but not limited to staff interviews, system demonstrations, systems testing, and document review.
- h. During onsite visits as part of readiness review or a pre-implementation review, the Contractor shall provide onsite workspace and access to a telephone, fax, printer, copy machine, and Internet connection. The Contractor's staff members shall be freely available to the State officials to answer question during this visit.
- i. The Contractor shall conduct status meetings concerning project development, project implementation and Contractor performance at least twice a week during implementation and daily for the two weeks prior to and the first month following the go-live date, unless otherwise approved by the State. Thereafter, all ongoing operational meetings shall be conducted on a State-specified schedule, but shall occur no less than once a month. Such meetings shall be either by phone or onsite at the offices of the State, as determined by the State, and shall include the Account Manager and appropriate systems staff. Any costs incurred by the Contractor as a result of a meeting with the State shall be the responsibility of the Contractor.
- j. No later than forty-five (45) days post-implementation, the State will complete an Implementation Performance Assessment, which will be provided to the Contractor. This assessment will be used to document the State's satisfaction with the implementation process and identify any necessary corrective action(s). The Contractor shall comply with all recommendations/requirements made in writing by the State within the timeframes specified by the State.

A.3. Provider Network.

- a. The Contractor shall maintain a provider network in the PPO Grand Division covered by this Contract that provides high quality, cost effective medical services, and provides adequate geographic and service access to members. The Contractor shall contract with medical providers including but not limited to primary care physicians, specialist physicians, nurse practitioners/physician assistants, nurse midwives, hospitals (all levels - primary, secondary and tertiary), skilled nursing facilities, urgent care facilities, convenience clinics, state employee onsite clinics, laboratories, and all other medical facilities, services and providers necessary to provide covered benefits. If the State elects to cover nutrition counseling, the Contractor's provider network shall include registered dietitians/nutritionists and the Contractor must have this network within six (6) months of the State making this decision.
- b. The Contractor's provider network shall meet, at minimum, the geographic access standards specified in Contract Attachment B, Liquidated Damages, Liquidated Damage Number 24.

- c. The Contractor shall maintain a sufficiently extensive and accessible provider network such that members are able to receive appointments from a geographically-accessible provider within the following appointment standards:
- (1) urgent visit: twenty-four (24) hours
 - (2) wellness visit: two (2) months
 - (3) primary care routine visit: fourteen (14) days
 - (4) specialty care routine visit: thirty (30) days
- d. The Contractor shall submit a semi-annual report to the State regarding appointment standards, including monitoring activities, findings, and corrective actions (refer also to Contract Attachment C, Reporting Requirements).
- e. When requested by the State in writing, the Contractor shall, within ten (10) business days and in writing, report to the State any actions it intends to take to correct any access deficiencies highlighted by reports to the State or otherwise identified by the State (refer also to Contract Attachment C, Reporting Requirements).
- f. As directed by the State, the Contractor shall develop and implement a high performance network of specialty providers and inpatient hospitals as measured by their adherence to evidence-based clinical protocols and cost efficiency (e.g., cost per episode). Notwithstanding the foregoing, the Contractor may develop a high performance network of primary care providers without State direction. Before implementing a high performance network, the Contractor shall submit its plan for developing and implementing a high performance network to the State, and the plan shall be approved in writing by the State. The Contractor's plan shall include the information specified by the State, including at minimum the (1) quality and cost efficiency measures that the Contractor will use to determine whether a providers satisfies the criteria to be a high performance provider; and (2) proposed member cost-sharing incentives (e.g., lower rates of co-insurance, co-payment in lieu of co-insurance, waiver of or provision of lower deductible amounts) or other incentives for members who receive covered benefits from high performance providers. The State may approve the Contractor's use of such member incentives regardless of whether other third party administrator for medical services have implemented such member incentives.
- g. The Contractor shall include in its provider network transplant centers that are Medicare-approved transplant programs. The State considers Medicare-approved transplant programs to be Centers of Excellence for each program type (e.g., heart/lung, heart-only, kidney-only) approved by Medicare. The Contractor shall only authorize and pay for organ transplants performed by a transplant program that is approved by Medicare for the applicable transplant (e.g., heart/lung, heart-only, kidney-only). The Contractor may require additional criteria on their network providers over and above the requirements listed above.
- h. As directed by the State, the Contractor shall maintain a network of Centers of Excellence for each of the following: bariatric surgery, orthopedic surgery, oncology/cancer surgery, and cardiology/cardiac surgery. For bariatric surgery, Centers of Excellence are those bariatric surgery centers designated as Centers of Excellence either by the American College of Surgeons or the American Society for Metabolic and Bariatric Surgery. For the other services, the criteria for Centers of Excellence shall be specified by the State. As directed by the State, the Contractor shall only authorize and pay for procedures performed at Centers of Excellence. Additionally, and as directed by the State, the Contractor shall provide incentives to members to use Centers of Excellence for the specified services (including but not limited to lower member deductibles and co-insurance for procedures performed at such facilities). The Contractor may require additional criteria on their network providers over and above the requirements listed above.

- i. As directed and funded by the State, the Contractor shall pay incentive payments, enhanced reimbursement, or per member per month capitation payments to providers based on a disease management flag or other indicator reported to the Contractor by the State or its authorized representative. (See Contract Section A.8.i. for related member incentives.)
- j. As directed and funded by the State, the Contractor shall pay incentive payments, enhanced reimbursements, or per member per month capitation payments to providers with credentialed/accredited "medical homes" as defined by the State. To date, the State has no formal designation of "medical home," but we continue to explore this option and are considering the National Committee for Quality Assurance- (NCQA-) accredited medical home model and others.
- k. Covered benefits received through network providers located in states contiguous to the State of Tennessee shall be consistent with covered benefits provided through network providers located in Tennessee. The Contractor shall include in its provider network providers, including but not limited to physicians and hospitals, located in states contiguous to the PPO Grand Division covered by this Contract.

If the East PPO Grand Division is covered by this Contract, the Contractor shall include providers with service locations in the following statistical areas, as defined by the U.S. Office of Management and Budget (OMB):

- Alabama – Huntsville/Decatur Combined Statistical Area and Florence-Muscle Shoals Metropolitan Statistical Area (MSA)
- Georgia – Chattanooga/Cleveland/Athens Combined Statistical Area
- North Carolina – Asheville/Brevard Combined Statistical Area
- Virginia – Johnson City/Kingsport/Bristol Combined Statistical Area

If the Middle PPO Grand Division is covered by this Contract, the Contractor shall include providers with service locations in the following statistical areas, as defined by the U.S. Office of Management and Budget (OMB):

- Alabama – Huntsville/Decatur Combined Statistical Area and Florence-Muscle Shoals MSA
- Kentucky – Clarksville MSA

If the West PPO Grand Division is covered by this Contract, the Contractor shall include providers with service locations in the following statistical areas, as defined by the U.S. Office of Management and Budget (OMB):

- Alabama – Florence-Muscle Shoals MSA
- Mississippi and Arkansas – Memphis Metropolitan Statistical Area (MSA)
- Kentucky – Union City, TN - KY Micropolitan Statistical Area

- l. The Contractor shall submit a quarterly network changes update report to the State within five (5) business days of the end of each Contract quarter that includes any changes in the Contractor's provider network (refer also to Contract Attachment C, Reporting Requirements).
- m. The Contractor shall notify the State in writing of any termination of a hospital or physician group of twenty (20) or more, regardless of whether the termination is initiated by the Contractor or the provider, within one (1) business day of becoming aware of the termination. The Contractor shall also provide written notice to members who received treatment from the hospital or physician group within the last six (6) months. The Contractor shall mail the notice to members no less than thirty (30) calendar days prior to the effective date of the termination.

- n. The Contractor shall notify the State in writing if any physician group is not accepting members as new patients. The Contractor shall provide such notice within one (1) business day of becoming aware of the restriction.
- o. The Contractor shall not take action to disenroll network primary care providers or hospital providers except for good reason, which may include: inability to negotiate continuance of its provider agreement; provider failure in the credentialing/recredentialing process; non-compliance with provider agreement requirements; provider request for disenrollment; member complaints; suspicion of provider impairment; loss of license or exclusion from participation in Medicare or Medicaid pursuant to Sections 1128 or 1156 of the Social Security Act; or request by the State.
- p. Following review and approval by the State, the Contractor shall annually update and print provider directories. During the first calendar year of this Contract, the Contractor shall mail a provider directory to each member who is also the head-of-contract at his/her home address no later than twenty-one (21) days prior to the go-live date. The provider directory shall include provider name, specialty, address and phone number and be organized by county. After the first calendar year of this Contract, the Contractor shall mail a provider directory to each new member who is also the head-of-contract within ten (10) days of the Contractor's receipt of the member's enrollment information. Throughout the term of this Contract the Contractor shall, at a member's request, mail a copy of the current provider directory to the member within ten (10) days of receiving the member's request to have a copy and shall, upon the State's request, distribute provider directories to Agency Benefits Coordinators within fifteen (15) days of the State's request to provide copies. Notwithstanding the foregoing, after the first calendar year of this Contract, the Contractor shall produce and distribute provider directories to all existing members if requested by the State. (In all instances, the reimbursement of actual costs pursuant to Contract Section C.3.e., shall be applicable.)
- q. The Contractor shall maintain the capability to respond to inquiries from members concerning participation by providers in the network, by specialty and by county. Such capability shall be through the call center (see Contract Section A.12.) and an up-to-date internet-based directory of providers on its website (see Section A.14.) that includes provider search capability deemed acceptable by the State. The internet-based provider directory shall accurately reflect network providers who have joined or ceased participation in the network in the past fifteen (15) calendar days and whether or not the provider is accepting members as new patients. The Contractor shall provide the internet-based provider directory on its website on or before the date specified in Contract Section A.21.
- r. The Contractor shall provide the State with GeoNetworks[®] reports on a semi-annual basis showing service and geographic access (refer also to Contract Attachment C, Reporting Requirements). For the first report, and subsequent reports if so directed by the State, the Contractor shall submit two versions of the reports; one mapping to all network providers and one mapping to network providers that are accepting members as new patients. The State shall review the reports and inform the Contractor in writing of any deficiencies. The Contractor shall develop and implement an action plan to correct deficiencies. The State reserves the right to review the action plan and require changes, where appropriate.
- s. The Contractor shall submit to the State an annual provider turnover report that includes the Contractor's voluntary and involuntary turnover rate by provider type (refer also to Contract Attachment C, Reporting Requirements).
- t. The Contractor shall exercise due diligence and reasonable care in its selection, credentialing, recredentialing, and retention of each network provider. The Contractor shall contract only with providers who are duly licensed to provide such medical services

and shall require that all providers maintain all licenses and accreditations in existence at the time of selection as a network provider in order to continue their status as a network provider. The Contractor shall perform on a continuous basis appropriate provider credentialing that assures the quality of network providers. The Contractor shall complete processes necessary to reconfirm the licensure, accreditations, credentials, and standing of network providers no less frequently than every three (3) years.

- u. The Contractor shall maintain face-to-face, telephonic, and written communication with providers to ensure a high degree of continuity in the provider network and ensure that the providers are familiar with applicable requirements.
- v. The Contractor shall notify all network providers of and enforce compliance with all provisions relating to utilization management and other procedures as required for participation in the Contractor's provider network.
- w. The Contractor shall require all network providers to file claims associated with their services directly with the Contractor on behalf of members.
- x. The Contractor shall identify and sanction network providers who fail to meet pre-determined, minimum standards relating to referrals to out-of-network providers.
- y. As a means to "doctor shopping" and mitigate risks relating to fraud, waste, and abuse, the Contractor shall maintain the ability, as may be deemed necessary, to "lock in" or otherwise restrict selected members to one or more specific network providers or group of providers for accessing covered services.
- z. Any pay-for-performance (P4P) arrangements between the Contractor and a network provider must be prior approved in writing by the State.
- aa. The Contractor shall notify the State in writing, in a format prior approved by the State in writing, at least thirty (30) days prior to any adjustments to any provider payment terms, including but not limited to provider fee schedules, contract rates, other provider payment arrangements, discounts, rebates, refunds, or credits negotiated with the provider, and the manner in which such adjustments are reasonably likely to affect the cost of claims payments by the State.
- bb. If the Contractor is unable to deliver covered benefits through network providers, the Contractor shall arrange and pay for such services to be rendered by out-of-network providers. When the Contractor arranges for covered benefits to be provided through an out-of-network provider, the member's financial liability shall be limited to any cost-sharing that would have applied had the service been rendered by a network provider (e.g., in-network co-insurance percentage and in-network deductible amount). Balance billing is prohibited. The Contractor shall report to the State on a monthly basis all unique care exception requests and whether they were granted or denied (refer also to Contract Attachment C, Reporting Requirements).
- cc. In no case shall network providers balance bill for covered benefits. Rather, the member's liability shall be limited to the allowable member cost-sharing.
- dd. If the Contractor signs a provider agreement with an inpatient hospital that limits the Contractor's ability to negotiate or sign a provider agreement with another inpatient hospital, the Contractor shall require the network hospital to participate in the annual Leapfrog Hospital Survey (see Contract Section A.22.w.).

A.4. Utilization Management.

- a. Unless otherwise directed by the State, the Contractor shall maintain a utilization management function designed to help individual members secure the most appropriate level of care consistent with their health status. In carrying out this function, the Contractor shall provide a system for reviewing the appropriateness and medical necessity of inpatient hospital care, skilled nursing facility stays, inpatient rehabilitative care, and other levels of care as specified by the State and for prior authorizing these and other covered benefits.
- b. The Contractor shall have in place an effective process that identifies and manages members in need of inpatient hospital care. This shall include:
 - (1) Identification of patients in need of inpatient hospital care for the purpose of reviewing the level of care requested, determining the extent of care required, and identifying appropriate additional or alternative services as needed; this shall include admission review, or the pre-certification/authorization of an inpatient stay.
 - (2) Concurrent review during the course of a patient's hospital inpatient stay, where qualified medical management staff coordinate care with the hospital staff and patients' physicians; this shall include review of the continued hospitalization of patients and identification of medical necessity for stays as well as available alternatives.
 - (3) Discharge planning, providing a process by which the Contractor's utilization management staff work with the hospital, patient's physicians, the State's Health Management/Wellness (HM/W) vendor, patient's family, and appropriate community resources to coordinate discharge and post-discharge needs of the patient and reduce the likelihood of readmission.
 - (4) Review of urgent and/or emergency admissions, on a retroactive basis when necessary, in order to determine medical necessity for the service.
- c. The Contractor shall have in place an effective process that identifies and manages members in need of skilled nursing facility care. This shall include:
 - (1) Identification of patients in need of skilled nursing care for the purpose of reviewing the level of care requested, determining the extent of care required, and identifying appropriate additional or alternative services as needed; this shall include admission review, or the pre-certification/authorization of a skilled nursing facility stay.
 - (2) Concurrent review during the course of a patient's skilled nursing facility stay, where qualified medical management staff coordinate care with the skilled nursing facility staff and patients' physicians; this shall include review of the continued skilled nursing facility stay of patients and identification of medical necessity for stays as well as available alternatives.
 - (3) Discharge planning, providing a process by which the Contractor's utilization management staff work with the skilled nursing facility, patient's physicians, HM/W vendor, patient's family, and appropriate community resources to coordinate discharge and post-discharge needs of the patient and reduce the likelihood of readmission.
- d. The Contractor shall not require pre-admission certification for inpatient hospital admissions for the normal delivery of children.
- e. The Contractor shall collaborate with the State and its vendors to develop a discharge planning and notification protocol. Consistent with this protocol, the Contractor may by January 1, 2012 ensure that network providers: (i) complete a written discharge plan (including the dates of admission and discharge, follow-up care required, current medications, etc.) prior to the discharge of, at a minimum, any member who is being discharged from a hospital to a skilled nursing facility, a rehabilitative facility, or a

- psychiatric facility or who will receive home health services, and (ii) transmit a copy of the discharge plan to the HM/W vendor as specified in Contract Section A.8.g.
- f. The Contractor shall require prior authorization of (i) outpatient high-technology diagnostic imaging, including but not limited to Magnetic Resonance Imaging (MRI), Computerized Tomography (CT), Positron Emission Tomography (PET) scans, and nuclear cardiac imaging studies; (ii) same-day surgery procedures, including procedures at an ambulatory surgical center, and (iii) other services specified by the State. Subject to State approval, the Contractor may require prior authorization of other services.
- g. Unless otherwise directed by the State, the Contractor shall adhere to the following standards for timeliness of utilization management (UM) decision making:
- (1) For non-urgent pre-certification or prior authorization decisions, the Contractor shall make the decision within fifteen (15) calendar days of receipt of the request;
 - (2) For urgent prior authorization decisions, the Contractor shall make the decision within seventy-two (72) hours of receipt of the request
 - (3) For urgent pre-certification or concurrent review decisions, the Contractor shall make the decision within twenty-four (24) hours of receipt of the request;
 - (4) For retroactive decisions, the Contractor shall make the decision within thirty (30) calendar days of receipt of the request.
- h. If the Contractor is missing any information necessary to make a pre-certification, prior authorization, or concurrent review decision, the Contractor shall immediately contact the provider to obtain the missing information. If the information is still missing one (1) business day after contacting the provider, the Contractor shall make at least one follow-up contact to obtain the missing information.
- i. Any appeals of denied requests for continued hospitalization shall be promptly processed (see Contract Section A.11.i) and shall involve physician-to-physician consultation between the Contractor's staff and attending physician.
- j. The Contractor shall have an electronic utilization management system that contains complete (*i.e.*, sufficient to accurately portray the events of the review during an independent medical audit of the utilization management record) documentation of the review process by capturing administrative and clinical data as well as clinical notes by the UM staff.
- k. The Contractor shall use protocols that are diagnosis/procedure specific, consistent with efficient medical practices, and that provide nurse reviewers with guidelines regarding the type of care that is indicated during each day of treatment. Physician reviewers shall be actively involved in the review process in accordance with industry standards. Any provision of the Plan Documents and any protocol adopted by the Benefits Administration Division shall take precedence over any protocol used by the Contractor.
- l. The Contractor shall maintain a comprehensive internal audit program for utilization management services and shall take prompt corrective action to correct any deficiencies or quality of care issues.
- m. The Contractor shall submit to the State, at least two (2) months prior to the go-live date, two (2) written copies describing its utilization management program, evaluation methodology, and audit plan. The State reserves the right to review these documents and require changes, where appropriate. The Contractor shall notify the State, in writing, within thirty (30) days of any significant changes to its utilization management program. The State reserves the right to review the change and require changes, where appropriate.

- n. The Contractor shall provide a written report to the State on a quarterly basis regarding the utilization of services and the demonstrated effectiveness of its utilization management program (refer also to Contract Attachment C, Reporting Requirements).
- o. The State reserves the authority to "carve-out" all or part of the utilization management functions during the term of this Contract upon a one hundred and twenty (120)-day notice to the Contractor. If the State notifies the Contractor of its intention to exercise this option, the Contractor shall remain responsible for utilization management up to the effective date of the carve-out of any or all of the utilization management functions. In the event of a carve-out of all or part of the utilization management functions, the Contractor shall assist the State in transitioning the specified utilization management functions to the vendor identified by the State. This shall include but not be limited to transferring all relevant data to enable the vendor to perform its functions, providing transition support in-person and via telephone, and implementing a process for referral and warm transfer of members between the Contractor and the vendor with associated tracking and reporting. If, as part of the carve-out, as determined by the State, the Contractor retains part of the utilization management functions, the Contractor shall coordinate with the vendor as necessary for the Contractor and the vendor to perform each of its functions.
- p. Unless otherwise directed by the State, the Contractor shall identify members with high-risk conditions such as terminal illness, severe injury, major trauma, cognitive or physical disability, or transplants as identified through prior authorization, medical data and claims data. Registered nurse case managers shall work with the member, health care providers, primary caregivers and appropriate vendors to coordinate the most appropriate, cost-effective care settings. This shall include transition to designated vendors for continued follow-up and ongoing management, as designated by the State, as well as clinical management and oversight of activities to ensure timely and effective transition to appropriate vendors. For the duration of the period during which the Contractor provides such case management services, the State acknowledges that it is not administratively possible to carve out utilization management functions pursuant to Section A.4.o.

A.5. Quality Assurance Program.

- a. The Contractor shall maintain a comprehensive quality assurance program that prospectively, concurrently and retrospectively ensures the quality of care provided by network providers as well as the quality of services provided by both network providers and the Contractor.
- b. The Contractor shall establish a quality assurance committee comprised of qualified medical experts, including adequate representation of medical specialties, which shall meet at least quarterly. The quality assurance committee shall be responsible for evaluating the quality of care provided by network providers. Any person employed by the Contractor who identifies a potential quality of care issue involving a network provider shall submit it for investigation by the quality assurance committee. The committee shall promptly investigate any potential quality of care issues.
- c. The Contractor shall review and assess the practice patterns of network providers, share its findings with network providers and take measures to maintain a quality, efficient and effective network of providers.
- d. Unless otherwise directed by the State, the Contractor shall ensure that its network hospitals complete the Leapfrog Hospital Survey by no later than June 30, 2012 and every year thereafter.
- e. The Contractor shall collaborate with the State and other stakeholders to identify the appropriate depression screening and referral protocols in primary care environments.

Beginning January 1, 2013, unless otherwise directed by the State, the Contractor shall deny payment for an adult wellness visit/physical that does not include a depression screening (which the provider documented in the medical chart) that the provider performs with a nationally-recognized, validated, reliable screening instrument. Such instrument must be prior approved in writing by the State. The Contractor shall also include depression screening in an adult wellness visit/physical as an element in any chart reviews that it conducts beginning in the same year and amend its provider agreements (at time of their renewal) to incorporate this requirement.

- f. Unless otherwise directed by the State, the Contractor shall complete the eValue8 (see Contract Section A.22.r.) process every year. This shall include but not be limited to completing the request for information survey, submitting the survey to the National Business Coalition on Health and/or other entity as directed by the State, participating in the validation process, and participating in any onsite visits with the State to discuss the results and identify areas for improvement.
- g. The Contractor shall adopt and implement evidence-based clinical practice guidelines, protocols or pathways incorporating national criteria and local physician input as appropriate. Any provision of the Plan Documents and any guideline, protocol, or pathway adopted by the Benefits Administration Division shall take precedence over any guideline, protocol, or pathway used by the Contractor. The Contractor's website (see Contract Section A.14.) shall contain all such guidelines, protocols, or pathways that are applicable to the Public Sector Plans.
- h. The Contractor shall maintain standards and protocols for tracking all incidents/potential issues with network providers (e.g., member complaints, irregular billing practices, and quality of care issues). In addition to responding to each incident/issue, the Contractor shall initiate a provider review when the number of incidents/issues reaches a threshold defined in advance by the Contractor. The Contractor shall specify the content of this review, which may range from medical chart audits to an outcomes analysis.
- i. Whenever the Contractor identifies a potential quality of service or quality of care issue, the Contractor shall conduct appropriate follow-up, including taking corrective action as necessary to remedy a deficiency.
- j. The Contractor shall submit to the State, at least one (1) month prior to the go-live date, a summary of its quality assurance program, which shall address each of the requirements in this Contract Section A.5. The State reserves the right to review the procedure and require changes, where appropriate. The Contractor shall notify the State, in writing, within thirty (30) days of any significant changes to its quality assurance program. The State reserves the right to review the change and require changes, where appropriate.
- k. Unless otherwise directed by the State, qualified members of the Contractor's clinical staff shall participate in weekly conference calls with the State to address issues or concerns regarding individual members, particularly members with complex needs. In preparation for each call, the Contractor shall identify members and their issues/concerns, provide applicable documentation, including clinical information, to the State, and develop recommendations for resolving the issue/concern. The PBM, EAP/BHO vendor, HM/W vendor and/or the State may also identify members, and the call may, in addition to the Contractor and the State, include representatives from the PBM, EAP/BHO vendor, and/or the HM/W vendor.
- l. Unless otherwise directed by the State, qualified members of the Contractor's staff shall participate in monthly conference calls with the State and representatives from the other third party administrator for medical services, the PBM, the EAP/BHO vendor, and/or the HM/W vendor to improve coordination of their services to members.

- m. Unless otherwise directed by the State, qualified members of the Contractor's staff shall participate in quarterly meetings with the State and representatives from the other third party administrator for medical services, the PBM, the EAP/BHO vendor, and the HM/WV vendor to improve coordination of their services to members.
- n. The Contractor's commercial preferred provider organization (PPO) product for Tennessee shall be accredited by the National Committee for Quality Assurance (NCQA). If the Contractor is NCQA accredited for its PPO product as of the start date of this Contract, the Contractor shall maintain such accreditation throughout the term of this Contract. If the Contractor is not NCQA accredited for its PPO product as of the start date of this Contract, the Contractor shall obtain such accreditation by December 31, 2011 (or a later date as specified by the State) and shall maintain it thereafter. If the Contractor is not NCQA accredited for its commercial PPO product as of the start date of this Contract, the Contractor shall develop and implement a work plan, approved by the State, to obtain NCQA accreditation. The Contractor shall annually submit to the State a report with HEDIS results for its PPO product (refer also to Contract Attachment C, Reporting Requirements).

A.6. Pharmacy.

- a. The State contracts with a pharmacy benefits manager (PBM) for the purpose of providing most outpatient pharmacy services. However, the PBM is not the exclusive provider of all pharmacy products. Rather, the Contractor shall have responsibility for paying claims for certain office-administered immunizations (e.g., for seasonal flu, pneumococcal, shingles, etc.), injectibles, infusion therapy, and other specialty pharmacy products as directed by the State.

The Contractor shall pay for allowable, medically-necessary office visits for members who bring pharmacy-supplied specialty pharmacy products to a provider for administration.

The Contractor shall ensure that its network providers comply with the applicable drug utilization review and prior authorization requirements for office-administered, office-supplied specialty pharmacy products. The Contractor shall further ensure that its providers do not bill members for any claims that the Contractor rejects because of the provider's failure to comply such requirements. Additionally, the Contractor shall provide its network providers with sufficient provider training, references and educational materials to ensure provider compliance.

- b. Except as provided in Contract Section A.6.a., above, the Contractor is not responsible for the provision or payment of pharmacy services. However, the Contractor is responsible for coordinating with the PBM and the State as necessary to ensure that members receive appropriate pharmacy services. Coordination by the Contractor shall include the following:
 - (1) Inclusion of pharmacy benefit information in its member handbook (see Contract Section A.13.e.(2)), including the toll-free telephone number for the PBM.
 - (2) Inclusion of the PBM's telephone number, hours of operation, and website address on the back of the member identification card (see Contract Section A.13.).
 - (3) Inclusion of pharmacy benefit information in the Contractor's annual enrollment transfer materials for distribution to members. Such materials shall include network lists, website information, toll-free member services number, policies and procedures, confidentiality statement, hyperlinks to the State and other vendors (as directed by the State), and other updates and/or changes that may be helpful to the State's members.

- (4) Accepting and maintaining prescription drug data from the PBM in a manner and format and at a frequency specified by the State.
- (5) Intervening with individual network providers, as identified by the Contractor, the PBM, the HM/W vendor, or the State, (1) whose prescribing practices appear to be operating outside industry or peer norms as defined by the State, (2) are non-compliant as it relates to adherence to the State's formulary and/or generic prescribing patterns, and/or (3) who are failing to follow required prior authorization processes and procedures. The goal of these interventions will be to improve prescribing practices by the identified network provider. Interventions shall be individualized and face-to-face. As appropriate, the intervention may be a team effort that involves representatives from the Contractor, the PBM, the EAP/BHO vendor, and/or the HM/W vendor, but the Contractor shall take the lead in organizing the meetings, including all meeting logistics.

A.7. Behavioral Health.

The Contractor is not responsible for providing benefits or paying claims for mental health and substance abuse (behavioral health) services. The Contractor is responsible for working directly with the State's "carve-out" Employee Assistance Program (EAP)/Behavioral Health Organization (BHO) vendor. Coordination by the Contractor shall include the following:

- a. Inclusion of behavioral health benefit information in its member handbook (see Contract Section A.13.), including the toll-free telephone number to contact the EAP/BHO vendor.
- b. Inclusion of the EAP/BHO vendor's telephone number, hours of operation, and website address on the back of the member identification card (see Contract Section A.13.d.(3)v.).
- c. Inclusion of behavioral health benefit information in the Contractor's annual enrollment transfer materials for distribution to members. Such materials shall include network lists, website information, toll-free member services number, policies and procedures, confidentiality statement and other updates and/or changes that may be helpful to the State's members.
- d. Accepting and maintaining data from the EAP/BHO in a manner and format and at a frequency specified by the State.
- e. Assistance in the co-management of medical/psychiatric disorders to include consultations when necessary between medical staff.
- f. Clinical education of network providers regarding screening and management of depression and anxiety in the primary care setting, including depression and anxiety as a secondary diagnosis.
- g. Providing individualized and face-to-face clinical education to network providers identified by the EAP/BHO vendor, the PBM, the HM/W vendor, or the State as needing additional education regarding prescribing patterns and clinical interventions/treatment for behavioral health conditions.
- h. Participating as applicable in the EAP/BHO vendor's discharge activities for individual members with both medical and behavioral health needs.
- i. Other activities necessary for the appropriate coordination of benefits and claims payment of medical and behavioral health benefits.

A.8. Health Management Services.

The State contracts with a vendor to provide certain health management services, including wellness and disease management. The Contractor is not responsible for the provision of these health management services. However, the Contractor is responsible for coordinating with the Health Management and Wellness (HM/W) vendor as necessary to ensure that members receive appropriate health management services. Coordination by the Contractor shall include the following:

- a. Inclusion of health management information in its member handbook (see Contract Section A.13.), including the toll-free telephone number to contact the HM/W vendor and the Nurse Advice Line and how to access decision aids.
- b. Inclusion of the HM/W vendor's telephone number, hours of operation, and website address on the back of the member identification card (see Contract Section A.13.d.(3)v.).
- c. Inclusion of health management benefit information in the Contractor's annual enrollment transfer materials for distribution to members. Such materials shall include website information, toll-free member service number, policies and procedures, confidentiality statement and other updates and/or changes that may be helpful to the State's members.
- d. Accepting and maintaining data from the HM/W vendor in a manner and format and at a frequency specified by the State.
- e. The Contractor shall notify the HM/W vendor whenever it has authorized admission of a member to an inpatient hospital, rehabilitative facility, or skilled nursing facility or has authorized a member to begin receiving home health services.
- f. The Contractor's facility discharge planning process shall include, as appropriate, coordination with the State's HM/W vendor to provide health management services (e.g., case management and/or disease management services). The discharge plan shall identify the post-discharge care that the Contractor will provide (e.g., rehabilitative facility, skilled nursing facility, physician follow-up, home health services, physical therapy, occupational therapy) and the services that will be provided by the HM/W vendor (e.g., preventive coaching and monitoring).
- g. The Contractor shall provide the HM/W vendor with a copy of the member's written discharge plan, as available, (see Contract Section A.4.e.) within twenty-four (24) hours of discharge.
- h. If the Contractor has negotiated a case rate with a network provider to provide covered benefits to a member or has negotiated payment with an out-of-network provider to provide covered benefits to a member, the Contractor shall ensure that the provider transmits clinical information, including medical records and discharge plan, regarding the member to the HM/W vendor, as specified by the HM/W vendor and/or the State.
- i. As directed by the State, the Contractor shall implement cost-sharing incentives (e.g., lower rates of co-insurance, provision of co-payments in lieu of co-insurance, waiver of or provision of lower deductible amounts) for members engaged in disease management and other programs as reported to the Contractor by the State or the HM/W vendor.

A.9. Claims Processing, Payment and Reconciliation.

- a. The Contractor shall process all medical claims in strict accordance with the Plan Documents. The Contractor shall not modify covered benefits during the term of this Contract without the prior written approval of the State.

- b. Upon request by the State, the Contractor shall modify its systems and processes to reflect approved plan design changes, including but not limited to changes in covered benefits, scope of covered benefits, and cost-sharing, to the Public Sector Plan(s) within sixty (60) days of notification by the State. Should said change(s) not be effective within sixty (60) days, the Contractor shall have until the effective date of the change to modify its systems and processes. For reference, the draft benefit design for the 2011 plan year is included as Appendix 7.2; the Insurance Committees will finalize the benefit design during the summer of 2010.
- c. The Contractor shall ensure that claims submitted by network providers are paperless for the members. The Contractor's agreement with providers shall require network providers to submit claims directly to the Contractor.
- d. The Contractor shall process claims, either filed directly by members and/or provider(s), in an accurate and timely manner and in accordance with the requirements in Contract Attachment B. The Contractor shall submit to the State, at least one (1) month prior to the go-live date, a summary of its methodology for conducting internal claims audits, including audits to determine claims payment and processing accuracy and claims payment turnaround. The State reserves the right to review the methodology and require changes, where appropriate. The Contractor shall notify the State in writing at least thirty (30) days in advance of any significant changes to its methodology. The State reserves the right to review the change and require changes, where appropriate. The Contractor shall submit its audit methodology with each applicable performance measure report (see Contract Attachments B and C).
- e. The Contractor shall confirm eligibility of each member as claims are submitted, on the basis of the enrollment information provided by the State, which applies to the period during which the charges were incurred.
- f. In concert with its claims payment cycle, the Contractor shall provide an electronic remittance advice (RA) to the provider indicating the disposition of every adjudicated claim submitted by providers. The remittance advice shall contain appropriate explanatory remarks related to payment or denial of each claim. If a claim is partially or totally denied due to insufficient information and/or documentation, then the remittance advice shall specify all such information and/or documentation. Providers that do not have the capability of receiving an RA electronically may have one mailed to them.
- g. An incomplete claim may be resubmitted with the information necessary to complete the claim. This resubmission shall constitute a new claim only for the purpose of establishing a timeframe for claims processing and payment.
- h. Explanation of Benefits (EOB)
 - (1) The Contractor shall generate and mail an explanation of benefits (EOB) to the member each time the Contractor processes a claim from a provider. The Contractor shall mail the EOB within five (5) business days of processing the claim. The EOB format and text shall be prior approved in writing by the State and shall include but not be limited to the date the Contractor received the claim, the date the Contractor adjudicated the claim, the claim number, identification number of the head-of-contract, the patient name, the date of service, the provider name, the Contractor's contact information, submitted charges, total amount paid by the Contractor to the provider, the amount paid by a second insurance carrier, the amount the member owes the provider (any applicable co-payment/co-insurance and non-covered services), the deductible amount, the co-payment/co-insurance amount, any non-covered amount, the out-of-pocket amounts paid for the year, how to file an appeal, and a notice that if the member

owes any amount, other than applicable cost-sharing, for emergency or urgent care services received from an out-of-network provider, the member should contact the Contractor.

- (2) The Contractor shall also generate and mail an EOB to the member each time the Contractor processes a claim submitted by the member. The Contractor shall mail the EOB within five (5) business days of processing the claim. The EOB format and text shall be prior approved in writing by the State and shall include information similar to the EOB for provider-submitted claims but tailored to member-submitted claims.
- i. If a member receives a covered benefit from a network provider, the provider's contract rate shall be used to determine the member's deductible (if applicable) and any co-insurance amount, and the member shall not be responsible for payment in excess of that amount. In addition, if a member receives a medical service that is a covered benefit from a network provider but the claim for the service is denied as ineligible for payment (e.g., because it was treatment for a pre-existing condition, the service exceeded the applicable service limitation, not medically necessary, or the service was subject to prior authorization and was not approved by the Contractor) the member shall not be responsible for payment to the provider in excess of the provider's contract rate.
- j. The Contractor shall only pay claims that are for covered benefits provided to eligible members and provided in accordance with the Contractor's utilization management and other applicable requirements and with the Plan Documents.
- k. The Contractor shall not pay for services that result from a referral prohibited by Section 1877 of the Social Security Act (Limitation on Certain Physician Referrals).
- l. The Contractor shall not pay for preventable events and conditions, e.g., hospital-acquired conditions and preventable surgical errors, that are identified as non-payable by Medicare. In addition, as directed by the State, the Contractor shall not pay for other preventable events and conditions that are identified as non-payable by other federal or state payers.
- m. The Contractor shall pay claims for services from out-of-network providers submitted by members by directly reimbursing the provider. However, if the member has already paid said claim, then the Contractor shall reimburse the member directly. In either case the Contractor shall send the member an EOB as required by Contract Section A.9.h.(2).
- n. The Contractor shall pass directly to the State the payment terms that the Contractor has negotiated with providers. The Contractor shall not receive any differential between the provider contract rate and the payment funded by the State; the Contractor shall ensure that the State and the member receives the full benefit of any provider payment terms, including but not limited to provider fee schedules, contract rates, other payment arrangements, discounts, rebates, refunds, or credits negotiated by the Contractor. All special pricing considerations and financial incentives shall accrue to the State and plan members.
- o. The Contractor shall ensure that any payments funded by the State are accurate and in compliance with the terms of this Contract, including the Liquidated Damages requirements of this Contract (see Contract Attachment B); agreements between the Contractor and providers; and State and Federal laws and regulations.
- p. The State shall determine all policies and benefits related to the Public Sector Plans. Should the Contractor have a question on policy determinations, benefits, or operating guidelines required for proper performance of the Contractor's responsibilities, the Contractor shall request a determination in writing. The State will then respond in writing

making a determination within thirty (30) days. The Contractor shall then act in accordance with such policy determinations and/or operating guidelines.

- q. The State shall have the sole responsibility for and authority to clarify and/or revise the benefits available under the Public Sector Plans. It is understood between the parties that the Public Sector Plans cannot and do not cover all medical situations. In a case where the benefits are not referenced in the Plan Documents or are not clear, the Contractor shall comply with any applicable policy issued by the Benefits Administration Division to interpret the Plan Documents. If the benefits are not referenced in any policy or are not clear, the Contractor shall utilize its policies in adjudicating claims, and the Contractor shall advise the Benefits Administration Division in writing, as to the difference along with the Contractor's recommendation. Such matters as determined by the State to have a significant impact on administration of plan benefits shall be resolved by the State.
- r. The Contractor shall identify and pursue claims that may be subject to coordination of benefits (COB) in accordance with the regulations promulgated by the Tennessee Department of Commerce and Insurance, Chapter 0780-1-53 Tenn. Comp. R. & Regs. The Contractor shall provide a quarterly report of said activities to the State (refer also to Contract Attachment C, Reporting Requirements).
- s. The Contractor shall notify the State on a weekly basis of receipt of any notices from Medicare that Medicare may have made primary payments for services when it should have been the secondary payer (a Medicare Secondary Payer demand letter). The Contractor shall resolve issues as to whether Medicare is the primary or secondary payer within thirty-one (31) days of receiving the demand letter.
- t. The Contractor shall comply with the State's requirements regarding subrogation as provided in Contract Attachment D.
- u. The Contractor shall determine whether eligible expenses are medically necessary.
- v. The Contractor shall have a process in place based on the most appropriate up to date clinical information for determining those procedures and services that are considered experimental/investigative. Unless otherwise directed by the State, the Contractor shall submit to the State, at least one (1) month prior to the go-live date, detailed information on the Contractor's process for determining experimental/investigational procedures and services. The State reserves the right to review the process and require changes, where appropriate. The Contractor shall notify the State, in writing, within thirty (30) days of any significant changes to its process. The State reserves the right to review the change and require changes, where appropriate.
- w. The Contractor shall respond to all requests from the State for paid claims incurred within a specified period of time within seventy-two (72) hours of receiving the request using the template prior approved in writing by the State.
- x. The Contractor shall submit monthly claims reports to the State as provided in Contract Attachment C, including but not limited to a monthly paid claims report, reconciliation report, and recoveries report (refer also to Contract Attachment C, Reporting Requirements).
- y. The Contractor's provider agreements shall include the maximum recoupment periods permitted under TCA 56-7-110.
- z. For the payment of all claims under this Contract, the Contractor shall issue payments in the form of checks and/or Automated Clearing House (ACH) electronic funds transfer against the Contractor's own bank account. The Contractor shall maintain security and

quality controls over the design, printing and mailing of checks, as well as any fraud prevention feature of checks.

- aa. The State will only pay for approved and correctly paid claims, not for rejected, reversed, or duplicate claims. Additional requirements related to payments are listed in Contract Section C.3.
- bb. The Contractor shall issue all related U.S. Internal Revenue Service (IRS) Form 1099 reports, submit required 1099 information directly to the IRS utilizing the Contractor's tax ID number, and shall maintain responsibility in matters relating to such information provided to payees and to the IRS, including the payment of any penalties or fees related to such 1099 reporting.
- cc. Upon conclusion of this Contract, or in the event of its termination or cancellation for any reason, the Contractor shall be responsible for the processing of all claims incurred for medical services rendered or medical supplies purchased during the period of this Contract with no additional administrative cost to the State. The claims run out period shall extend through the final day of the thirteenth (13th) month following Contract termination. In addition, in the event of termination of this Contract, the Contractor shall continue to provide and pay claims for services to any member who is hospitalized on the effective date of termination. Said coverage shall discontinue when the member is discharged from the hospital.
- dd. **Fraud and Abuse**
 - (1) The Contractor shall implement procedures to prevent and detect fraud or abuse by providers or members and shall perform fraud investigations of members and providers, in consultation with the State, for the purpose of recovery of overpayments due to fraud.
 - (2) The Contractor's procedures for preventing and detecting fraud and abuse shall include, at a minimum, claims edits, post-processing review of claims, utilization management, provider profiling and credentialing, and provisions in the Contractor's provider agreement and/or provider manual. The Contractor's claim edits shall include, at minimum, edits to identify upcoding and duplicate claims.
 - (3) In the event the Contractor discovers evidence that an unusual transaction has occurred that merits further investigation, the Contractor shall simultaneously inform the Benefits Administration Division and the Division of State Audit, in the Office of the Comptroller of the Treasury. The State will review the information and inform the Contractor whether it wishes the Contractor to:
 - i. Discontinue further investigation if there is insufficient justification; or
 - ii. Continue the investigation and report back to the Benefits Administration Division and the Division of State Audit; or
 - iii. Continue the investigation with the assistance of the Division of State Audit; or
 - iv. Discontinue the investigation and turn the Contractor's findings over to the Division of State Audit for its investigation.
 - (4) The Contractor shall submit to the State, at least two (2) months prior to the go-live date, two (2) written copies describing its fraud and abuse program. The State reserves the right to review the documents and require changes, where appropriate. The Contractor shall notify the State, in writing, within thirty (30) days of any significant changes to its programs related to insurance or provider fraud, abuse, and waste. The State reserves the right to review the change and require changes, where appropriate.

- (5) The Contractor shall provide a written narrative or report to the State on a quarterly basis regarding the effectiveness of the Contractor's fraud and abuse program, including its fraud and abuse detection activities, findings from those activities, follow-up on findings, proposed improvement activities, and any estimated savings to the Public Sector Plans associated with the Contractor's detection of such fraudulent or wasteful activities.

A.10. State Audits. Upon thirty (30) days written notice and the establishment of applicable third party confidentiality agreement(s), if any, reasonably required by the Contractor, the State and/or its authorized representative shall have the right to examine and audit the Contractor services and pricing to ensure compliance with all applicable requirements. For the purpose of this requirement, the term, "Contractor," shall include its parent organization, affiliates, subsidiaries, subcontractors, and providers.

- a. The Contractor shall provide access, at any time during the term of this contract and for three (3) years after final contract payment (longer if required by law), to the State and/or its authorized representative to examine and audit Contractor services, payments, and pricing pursuant to this Contract. The State reserves the right to request that documentation be provided for review at the authorized representative's location, the State's location, or at the Contractor's corporate site.
- b. The Contractor shall, at its own cost, provide the State and/or its authorized representative with prompt and complete access to any data, documents, access to systems, and other information necessary to ensure Contractor compliance with all requirements of this Contract.
- c. The Contractor shall provide reasonable cooperation with requests for information, which includes but is not limited to the timing of the audit, deliverables, data/information requests and the Contractor's response time to the State's questions during and after the process. The Contractor shall also provide a response to all "findings" received. Such response shall occur within thirty (30) days, or at a later date if mutually determined with the State to be more reasonable based on the number and type of findings.
- d. The State shall not be responsible for time or any costs incurred by the Contractor in association with an audit including, but not limited to, the costs associated with providing data, reports, documentation, systems access, or space.
- e. If the outcome of the audit results in an amount due to the State, then the State will work with the Contractor to negotiate terms of repayment. In the absence of such agreement, the State will deduct one-sixth of the total amount due from the fees due to the Contractor pursuant to Section C.3 for each month for six months. If the Contractor disagrees with a finding resulting in a payment to the State, the State will review the Contractor's comments, but if the State retains the original audit findings the Contractor will be responsible for any payment to the State.

A.11. Member Services.

- a. All members services representatives handling inquiries related to the Public Sector Plans shall be familiar with the terms and provisions of the Plan Documents, including without limitation, eligibility, benefits, excluded services and procedures, deductibles, applicable cost-sharing, including co-payments and co-insurance, out-of-pocket maximums, instructions for completing a claim form, determining the status of claims, how to handle a complaint, and the member appeals process.
- b. During normal business hours, the Contractor's member services representatives shall be dedicated to the Public Sector Plans. A Contractor may be allowed through written

approval by the State to use a "designated" call unit (as opposed to a "dedicated" call center) provided that the unit could meet all other call center standards defined in this Contract.

- c. The Contractor shall have sufficient staff to respond to inquiries, correspondence, complaints, and problems. The Contractor shall not answer technical questions regarding eligibility policy and shall refer these questions to the State.
- d. The Contractor shall provide appointment scheduling assistance to members who are unable to secure an appointment with a geographically-accessible provider within the timeframes specified in Contract Section A.3.c. The State defines "appointment scheduling assistance" to include the following: (1) if the member is unable to secure an appointment with a network provider within a reasonable period of time through the member's own good faith efforts and the member requests the Contractor's assistance, then the Contractor has an affirmative obligation to contact the provider directly to facilitate appointment scheduling. Additionally, (2) if a member is unable to locate a network provider who is accepting new patients through their own good faith efforts and the member requests the Contractor's assistance, then the Contractor has an affirmative obligation to assist the member in locating such a provider and securing an appointment.
- e. The Contractor shall have and implement procedures for monitoring and ensuring the quality of services provided by its member services representatives. Such procedures may include but are not limited to the following activities:
 - (1) auditing calls/correspondence for each member services representative;
 - (2) silent monitoring of calls;
 - (3) recording calls for quality and training purposes;
 - (4) skill refresher courses; and
 - (5) call coaching.
- f. The Contractor shall set standards for customer satisfaction for member services representatives based upon, but not limited to, an evaluation of the following areas: documentation, greeting, courtesy, responsiveness, explanation and guiding techniques, and accuracy. The standards shall be submitted to the State for prior written approval before they are used to measure customer satisfaction. Adherence to the standards shall be measured, monitored and reviewed by the Contractor each month.
- g. The Contractor shall provide a personalized response, in writing, to ninety-five percent (95%) of written (mail or email) inquiries from members concerning requested information, including the status of claims submitted and covered benefits, within five (5) business days and one hundred percent (100%) within ten (10) business days. The Contractor shall acknowledge receipt of email inquiries within one (1) business day.
- h. The Contractor shall designate a client service liaison to respond to member-related issues identified by the State. For matters designated as urgent by the State, the Contractor shall contact the member and resolve the issue and then notify the State of the resolution.
- i. **Member Appeals Process**
 - (1) The Contractor shall maintain an appeals process by which members may appeal decisions regarding administration of benefits, medical necessity determinations, and disputes arising from the Contractor's utilization management program.
 - (2) The Contractor shall maintain formal appeal procedures affording two levels of review. The Level I and Level II reviews shall be conducted by committees

designated by the Contractor. Persons making Level I determinations shall not be involved in Level II decisions. With the prior written approval of the State, additional levels of review may be offered. Also, with the prior written approval of the State, where a favorable resolution is unlikely (e.g., services or supplies are specifically excluded from covered benefits or the Contractor has determined that the service is experimental/investigational), a member may bypass the Contractor's formal appeals process.

- (3) At least one (1) month prior to the go-live date, the Contractor shall provide the State two (2) written copies describing in detail the Contractor's appeals process and procedures along with two (2) written copies of sample determination letters for Level I and Level II appeals. The State reserves the right to review the appeals process and procedures and letters and require changes, where appropriate.
- (4) The Contractor shall submit quarterly appeals reports with information regarding each appeal filed with the Contractor (refer also to Contract Attachment C, Reporting Requirements).
- (5) The Contractor shall provide the State with copies of requested appeal files within ten (10) business days of the State's request.
- (6) Any time a member files an appeal, the Contractor shall ensure that all records and information related to the appeal are preserved for the greater of (a) one (1) year following the conclusion of the appeal process, including any external appeals (e.g., the State's appeal process) and (b) any longer period required by other provisions of this Contract or state or federal law.
- (7) The Contractor shall include notification of the member's right to appeal in any member communication regarding benefit coverage decisions, including but not limited to, letters to members and providers, member handbooks, and Explanation of Benefit (EOB) statements. The text and format of this notice is subject to prior written approval from the State.
- (8) The Contractor shall maintain a procedure for resolving complaints informally by phone. Where a complaint cannot be resolved to the member's satisfaction, the Contractor shall advise the member of his/her right to file an appeal and shall provide instructions for doing so.
- (9) The Contractor shall designate the manner by which a member may file an appeal. The Contractor may require the member to submit a written request or to complete and submit a "member appeal form" or other designated form. If form(s) are required, the Contractor will make such forms available on its website and by mail within five (5) business days upon request of the member.
- (10) The Contractor shall allow a member one hundred and eighty (180) days to initiate a Level I appeal following notice of an adverse determination. Where a Level I determination is unfavorable, the Contractor shall advise the member of their right to initiate a Level II appeal within ninety (90) days of notice of the Level I decision.
- (11) For pre-service appeals (Level I and Level II), the Contractor shall complete review and issue a written decision to all parties involved within thirty (30) days of receipt. For post-service appeals (Level I and Level II), the Contractor shall complete review and issue a written decision to all parties involved within sixty (60) days of receipt. For expedited appeals not involving a third party review the Contractor shall complete review and issue a written decision to all parties

Involved within seventy-two (72) hours of receipt. All other expedited appeals shall be completed within seven (7) calendar days. All decision notices shall advise of any further appeal options. Where the Contractor's appeals process has been exhausted, adverse determination notices must advise the member of the option to pursue a State-level appeal within two (2) years and must include the State's appeal form.

- (12) The State sponsors an appeal process available to members after they have exhausted the Contractor's appeals process. The Contractor shall have a qualified individual available to provide support to the State Appeals Coordinator in the research and development of appeals. The Contractor shall have the appropriate qualified individuals, including the Contractor's Medical Director, and the Account Manager available to participate in the State appeal process and to be available to personally attend the State appeals meetings when requested by the State.
- (13) To the extent that any foregoing requirements of this Section A.11.i conflict with Section 1001(4), as amended by Section 10101(g), of the Patient Protection and Affordable Care Act (Pub. L. 111-148) or the implementing regulations of these provisions, then (consistent with Section D.16), the Contractor shall immediately consult with the State and adjust its process in order to comply with the federal law.
- (14) Pursuant to Section D.16, the Contractor and the State will jointly work to interpret and implement the requirements of the Patient Protection and Affordable Care Act (PPACA, Pub. L. 111-148), as amended, and implementing regulations. The State acknowledges that the Contractor has no financial liability for the comparative effectiveness research fee on self-funded plans pursuant to Section 6301(e)(2) of the PPACA; rather, the public sector plans will incur these costs as plan expenditures.

J. Unless otherwise directed by the State, the Contractor shall conduct an annual member satisfaction survey using the Consumer Assessment of Healthcare Providers and Systems (CAHPS) adult survey. The Contractor shall contract with a vendor that is certified by NCQA to perform CAHPS surveys, and the vendor shall perform the CAHPS adult commercial survey. The Contractor shall report the results of the survey to the State by June 15 of each calendar year (refer also to Contract Attachment C, Reporting Requirements). Based upon the results of the survey, the Contractor shall develop an action plan to correct problems or deficiencies identified through this activity. The Contractor shall submit the action plan to the State by August 1st. The State reserves the right to review the action plan and require changes, where appropriate.

A.12. Call Center. The Contractor shall operate a call center that uses a toll-free telephone number dedicated to the Public Sector Plans as the entry point for members contacting the Contractor. The dedicated toll-free customer service phone number shall become the property of the State of Tennessee upon the termination of this Contract. The Contractor shall transfer said number to the State at no cost to the State such that the State or its designee can maintain this same number for continuous, uninterrupted use by members needing assistance with pharmacy services after the termination of this Contract.

- a. The Contractor's call center shall be open and staffed with trained personnel on the date specified in Contract Section A.21.
- b. The Contractor's call center and dedicated member services representatives shall be located in the continental United States.

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- c. The Contractor's call center shall accept calls Monday through Friday, during the hours specified in the Contractor's Proposal in response to RFP #3176-00104 and approved by the State, except on official State Holidays.
- d. The Contractor's call center shall be equipped with TDD (Telephone Device for the Deaf) in order to serve the hearing impaired population.
- e. During normal business hours the Contractor's call center shall have at least one member services representative on duty who is bilingual in English and Spanish. The Contractor shall provide oral interpretation services via a telephone interpretation service free of charge to callers with Limited English Proficiency.
- f. During normal business hours as well as after hours, calls to the Contractor's call center regarding clinical concerns shall be transferred or forwarded to the Nurse Advice line, which will be provided by the State or the HM/W vendor.
- g. The Contractor shall provide the State's Agency Benefits Coordinators (ABCs) with a special number or access code that they can use to have immediate access to a member services representative. The Contractor can satisfy this "hotline" requirement by expediting calls to this special number to the front of the general queue – or it may provide dedicated staff to serve callers to this number.
- h. The Contractor's call center shall meet each of the following performance standards:
 - (1) The Contractor's call center shall answer, by a person, one hundred percent (100%) of calls within five (5) minutes (300 seconds).
 - (2) The Contractor's call center shall maintain an Average Seconds to Answer (ASA) of less than one (1) minute (60 seconds) and after answering the call the Contractor may only put callers on hold in order to (a) make outbound calls as necessary or (b) to research a caller's issue.
 - (3) The Contractor's call center shall maintain a blocked call rate of less than one percent (1%) per quarter.
 - (4) The Contractor's call center shall maintain an Abandoned Call rate of not more than three percent (3%).
- i. The Contractor shall calculate each performance measure for three continuous periods of equivalent length during the normal business hours of each business day.
- j. The Contractor shall provide call center statistics for members to the State on a daily basis during the thirty (30) days prior to the go-live date through the sixty (60) days after the go-live date. After which time the Contractor shall submit, by the first business day of each week, a report with data for the preceding week, and by the fifth business day of the month, a summary report with data for the preceding month. The monthly report shall include weekly and monthly data. (See Contract Attachments B and C.)
- k. The Contractor's call center shall have call management systems and communications infrastructure that can manage the potential call volume and achieve the performance standards described in this Contract.
- l. The Contractor's call management systems shall be scalable and flexible so they can be adapted as needed, within negotiated timeframes where applicable, in response to program, benefit, or enrollment changes.

- m. The Contractor's call management systems shall be equipped with caller identification. In addition, the Contractor's call center shall adopt caller identification for itself that is prior approved in writing by the State.
- n. The Contractor's call management systems shall provide greeting messaging when necessary. The Contractor may play canned music and/or messages prior approved by the State for the callers while they are on hold and shall play messages as directed by the State. The Contractor shall not play advertising or informational messages for callers while they are on hold unless prior approved in writing by the State (or the State directs the Contractor to play certain messages). Additionally, the Contractor's systems shall provide a message that notifies callers that calls are being recorded and may be monitored by the Contractor and the State for quality control purposes.
- o. The Contractor's call management system shall record and index all calls such that the Contractor can easily retrieve recordings of individual calls based on the phone number of the caller, the caller's name, the date/time of the call, or the member services representative who handled the call. The Contractor shall be able to provide a full recording of each call upon the State's request, using only the member's name or identifier to locate the call(s).
- p. The Contractor's call management systems shall facilitate the processing of all calls received and assign incoming calls to available member services representatives in an efficient manner. The system shall transfer calls to other telephone lines as necessary and appropriate, including transfers to external call centers.
- q. The Contractor may use an automated interactive voice response (IVR) system for managing inbound calls, provided that the caller always has the ability to leave the IVR system and wait in queue in order to speak directly with a live-voice member services representative during normal business hours rather than continue through additional prompts. The Contractor shall not have more than one level of menu choices (limited to five (5) options) unless prior approved in writing by the State. The Contractor's decision tree and menu are subject to State review and prior written approval.
- r. The Contractor shall inform callers of their likely wait times (based on real-time information, including call volume and member services representative availability) as they enter the queue. The Contractor shall also provide a "dial back" option that allows callers to receive a call back from the next available member services representative. Note that calls receiving a call back pursuant to this provision are not counted as "abandoned."
- s. The Contractor shall have the ability to make outbound calls without interrupting the ability of callers to continue to access the call center.
- t. The Contractor shall have the ability to allow third parties (the State or its authorized representative) to monitor calls from a remote location. Additionally, the Contractor's system shall be able to record calls for monitoring.
- u. The call management system shall enable the logging of all calls, including:
 - (1) the caller's identifying information (e.g., employee ID);
 - (2) the call date and time;
 - (3) the reason for the call (including a reason code using a coding scheme prior approved by the State in writing);
 - (4) the member services representative that handled the call;
 - (5) the length of call; and

- (6) the resolution of the call (including a resolution code using a coding scheme prior approved by the State in writing) (and if unresolved, the action taken and follow up steps required).

Additionally, the call management systems shall maintain a history of correspondence and call transactions for performance management, quality management and audit purposes. This history shall contain the actual information, a date/time stamp that corresponds to when the transaction took place, the origin of the data management transaction (e.g., the State and/or one of its authorized representatives or the member), and the member services representative that processed the transaction. Related correspondence and calls shall be indexed and properly recorded such that they can be treated in reporting and analysis as part of a distinct transaction.

A.13. Member Communications/Materials.

- a. The Contractor shall, in consultation with and following written approval by the State, print and distribute member materials, including but not limited to member handbooks, identification cards, welcome packets, provider directories (see Contract Section A.13.d., A.13.e., A.13.f. and A.13.g.), letters, mass mailings, and administrative forms and manuals pertaining to or sent to members. Unless otherwise directed by the State, all member materials shall be prior approved in writing by the State.
- b. The Contractor shall work in conjunction with the State and its marketing staff and vendor to ensure continuity of branding across all plan and member materials, website, and any other communications information. This branding shall include, but is not limited to, use of the ParTNers for Health logo, color scheme and applicable taglines. All uses of these branding elements shall be subject to prior approval by the State.
- c. Unless otherwise specified, the Contractor shall be responsible for all costs related to the design, development, revision, printing, and distribution of all member materials that are required to be produced under the terms of this Contract. The Contractor shall ensure that up-to-date versions of all printed member materials can be downloaded from its website.
- d. **Member Identification Cards**
- (1) The Contractor shall provide members with identification (I.D.) cards on an annual basis.
- (2) The cost of creating and mailing I.D. cards pursuant to subsection (d)(1) above and (d)(7) below shall be borne by the Contractor.
- (3) Identification cards shall comply with the State's guidelines for I.D. cards, which include but are not limited to the following:
- i. The "ParTNers for Health" logo shall appear in either the upper left or upper right corner of the front of the card, as directed by the State, and the Contractor's logo may appear in the other corner.
- ii. The words "Tennessee State Group Insurance Program" shall appear in the top center of the front of the card in a font size of no less than 11 point; the words "Administered by CONTRACTOR NAME" may appear beneath this in a smaller font size (at least two points less).
- iii. The front of the card shall also include the following information: member name, member number (which shall NOT be the member's Social Security Number), group name and/or number, benefit option (e.g., Partnership PPO), network name (if applicable), co-payment amounts, and primary care provider name (if applicable).

- iv. The back of the card shall include the following information: disclaimers regarding prior authorization, card effective date, the Contractor's member services phone number and hours of operation, and the number and hours of operations for the PBM, EAP/BHO, and HM/W vendor, and website addresses.
 - v. The Contractor shall use the Edison employee identification number as the primary unique identifier for members and shall include this number on the member's identification number.
- (4) The format for identification cards shall be prior approved in writing by the State.
 - (5) The Contractor shall mail identification cards to members no later than twenty-one (21) days prior to the go-live date and thereafter fourteen (14) days prior to the start of each benefit year. During the benefit year the Contractor shall mail I.D. cards to members no later than ten (10) days from receipt of new enrollment or change in enrollment, as indicated in the enrollment information from the State and no later than ten (10) days from receipt of a member's request for a replacement or duplicate card (at no charge to the member).
 - (6) The Contractor shall have the capability on its website (see Contract Section A.14.) to allow members to print out temporary cards.
 - (7) The Contractor shall allow each member to have one duplicate card upon the member's request.
 - (8) As directed by the State, the Contractor shall re-issue identification cards to reflect approved plan design changes, including but not limited to changes in cost-sharing, within the timeframe specified by the State (refer to Contract Section C.3.e. regarding the cost of identification cards re-issued at State direction).
- e. Member Handbook
- (1) The Contractor, following review and approval by the State, shall annually update, print and distribute member handbooks and shall maintain on its website an up-to-date version of the member handbook that incorporates changes made between annual printings.
 - (2) The member handbook shall be specific to each of the three Public Sector Plans and shall detail benefits and excluded services and procedures; detail cost-sharing requirements and out-of-pocket maximums for the Standard PPO option, the Partnership PPO option, and other benefit options as directed by the State; describe additional features of the Partnership PPO, including requirements for transferring to the Partnership PPO; describe procedures for accessing services, including use of network and out-of-network providers and utilization management; describe appeal procedures; include information specified by the State regarding pharmacy benefits, behavioral health benefits, and health management/wellness benefits; and provide other information helpful to members.
 - (3) The Contractor shall distribute the member handbook to every head-of-contract no later than twenty-one (21) days prior to the go-live date and thereafter fourteen (14) days prior to the start of each benefit year.
 - (4) Each year the Contractor shall print member handbooks for one hundred and twenty-five percent (125%) of the number of heads-of-contract.

- (5) Upon the State's request, the Contractor shall provide member handbooks to Agency Benefits Coordinators within fifteen (15) days of the State's request to provide copies.
- f. On an annual basis, at least two (2) months prior to the State's annual transfer period, the Contractor shall provide to the State, in both hard copy and electronic format, information requested by the State, which shall include but not be limited to a provider network list, toll-free member services number, website address, website logon information, a confidentiality statement, procedures for accessing services, and other updates and/or changes that may be helpful to potential members.
- g. Unless otherwise directed by the State, the Contractor shall mail a welcome packet to all members no later than twenty-one (21) days prior to the go-live date. Thereafter, all members shall receive a welcome packet within ten (10) days of the Contractor's receipt of their enrollment information. The welcome packet shall include, at a minimum, a welcome letter, a member handbook, an I.D. card, a provider directory, the Contractor's website address, website logon information, and a confidentiality statement. If the Contractor sends the I.D. card separately, the welcome packet must be sent before the I.D. card is sent.
- h. The Contractor shall use first class rate for all mailings, unless otherwise directed or prior approved in writing by the State. The Contractor may use bulk mail and medical mail rates, if prior approved in writing by the State.
- i. The Contractor shall have the exclusive responsibility to write, edit, and arrange for clearance of materials (such as securing full time use of a stock photograph used in brochures for perpetuity) for any and all member materials in time for the materials to be approved by the State and printed for the annual transfer period.
- j. The Contractor shall ensure that its member materials are culturally sensitive and professional in content, appearance, and design.
- k. The Contractor shall, to the extent practicable, use relatively large and legible fonts in its member materials. Additionally, the Contractor shall make maximum use of graphics to communicate key messages to populations with limited literacy or limited English proficiency. The Contractor shall also prominently display the Contractor's call center telephone number and hours of operation in large, bolded typeface on all member materials.
- l. Unless otherwise prior approved in writing by the State, the Contractor shall design all member materials at the sixth (6.0) grade reading level or lower using the Flesch-Kincaid Index or other suitable metric that the State prior approves in writing. The Contractor shall evaluate materials using the entire text of the materials (except return addresses). When submitting draft materials to the State for approval, the Contractor shall provide a reading level analysis and certification of the reading level of each piece of material.
- m. The Contractor shall provide electronic templates of all finalized member materials in a format that the State can easily alter, edit, revise, and update. Absent gross negligence or malfeasance by the Contractor, the Contractor has no liability for errors on other deliverables that the State did not find or correct before giving final approval for the individual materials. However, the Contractor shall produce and distribute corrected versions of the individual materials at the State's direction (refer to Contract Section C.3.e. regarding production and distribution costs).
- n. The Contractor covenants that all materials distributed to members and prepared or produced by the Contractor shall be accurate in all material respects.

- o. At the State's request, the Contractor shall notify members, in writing, of any benefit changes no less than thirty (30) days prior to the implementation of the change (refer to Contract Section C.3.e. regarding production and distribution costs).
- p. Unless otherwise directed by the State, the Contractor shall print and distribute any mass mailings developed by the State within seven (7) business days of receiving the text from the State (refer to Contract Section C.3.e. regarding production and distribution costs).

A.14. Website.

- a. The Contractor shall maintain a website dedicated to and customized for this Contract. The design of the website, inclusive of the site map, page layout, color/font scheme and branding, static content and any documents which can be accessed via or downloaded from the website, must be prior approved in writing by the State. The website shall be designed for members and dedicated to the Public Sector Plans. Additionally, the Contractor shall obtain prior, written approval from the State for any links from the site to an external (governmental and non-governmental) website/portal or webpage.
- b. The website shall be fully operational, with the exception of member data/Protected Health Information on or before the date specified in Contract Section A.21.
- c. The Contractor shall update content and/or documents posted to the website within five (5) business days of the State's approval of changes to said content and/or documents.
- d. In association with the State's annual transfer period, the Contractor shall provide on the website by the first day of the period (generally October 15) all information pertinent to each new plan year.
- e. The Contractor shall submit to the State a website design specifications document, inclusive of a comprehensive site map, page design documentation including "screenshots" of all pages, all links to external sites (governmental and non-governmental) and all static content and documents associated with release #1 of the website for review and approval by the date specified in Contract Section A.21.
- f. The Contractor shall host the website on a non-governmental server, which shall be located within the United States.
- g. The Contractor shall ensure that the website/portal meets all of the capacity, availability, performance and security requirements outlined in Contract Sections A.17. and A.19.
- h. The Contractor shall obtain and cover the cost of the domain name for the website/portal. The Contractor shall transfer ownership of the domain name to the State upon termination of this Contract without delay and at no cost to the State.
- i. To ensure accessibility among persons with a disability, the Contractor's website shall comply with Section 508 of the Rehabilitation Act of 1973 (29 USC Section 794d) and implementing regulations at 36 CFR 1194 Parts A-D.
- j. The website/portal shall be "Bobby-approved" (as defined in Contract Section A.22.).
- k. At a minimum the website shall contain a home page with general information and links to additional information, including but not limited to frequently asked questions (FAQs), the member handbook, the up-to-date internet-based directory of providers (see Contract Section A.3.), temporary identification cards, evidence-based practice guidelines, protocols, or pathways applicable to the Public Sector Plans, provider quality comparative information, appeals forms (if applicable), claim forms, information about the explanation

of benefits (EOB), including a sample form with an explanation of each item, and contract rates to help members understand their EOBs.

A.15. Administrative Services.

- a. The Contractor, upon request by the State, shall review and comment on proposed revisions to the benefits in the Public Sector Plans. When so requested, the Contractor shall comment in regard to:
 - (1) industry practices;
 - (2) the overall cost impact to the Public Sector Plans;
 - (3) any cost impact to the Contractor's fee;
 - (4) impact upon utilization management performance standards;
 - (5) necessary changes in the Contractor's reporting requirements; and/or
 - (6) system changes.
- b. The Contractor shall provide advice and assistance with regard to questions regarding effective dates, benefits, premiums, cost-sharing and cessation of coverage as requested by the State, members, and providers.
- c. The Contractor shall refer calls from Agency Benefits Coordinators (ABC) regarding eligibility or enrollment systems issues to the State. The Contractor shall refer calls from ABCs regarding clinical issues to the Nurse Advice line, which will be provided by the State or the HM/W vendor.
- d. The Contractor shall respond to all inquiries in writing from the State within one (1) week after receipt of said inquiry. In cases where additional information to answer the State's inquiry is required, the Contractor shall notify the State immediately as to when the response can be furnished to the State. For matters designated as urgent by the State, the Contractor shall provide a response to the State within four (4) hours during normal business hours. During non-business hours the Contractor shall provide a response to urgent matters to the State within twenty-four (24) hours. Staff members, from the applicable business unit, with final decision making authority shall provide responses.
- e. To maintain the privacy of personal health information, the Contractor shall provide to the State a method of securing email for daily communications between the State and the Contractor.
- f. The Contractor, at the request of either party, shall meet with representatives of the State periodically, but no less than quarterly, to discuss any problems and/or progress on matters outlined by the State. The Contractor shall have in attendance the staff requested by the State, which may include a Program Director and representatives from the Contractor's organizational units required to respond to topics indicated by the State's agenda. The Contractor shall provide information to the State concerning its efforts to develop cost containment mechanisms and improve administrative activities, as well as trends in the provision of benefits. The Contractor shall provide advice, assistance and information to the State regarding applicable existing and proposed Federal and State laws and regulations affecting the Public Sector Plans. The Contractor shall also provide information to the State regarding the administration of the benefit, internal procedures for billing and reconciliation of transactions, the provision of medical treatment, and other administrative matters. These meetings will take place at the State of Tennessee offices in Nashville, TN. However, at its discretion, the State may allow the Contractor to participate in such meetings by teleconference.
- g. The Contractor's Medical Director and/or other appropriate staff, as specified by the State, shall present a seminar to Benefits Administration Division staff at least once per year on a topic prior approved by the State in writing.

- h. The Contractor shall not modify the services or benefits provided to members during the term of this Contract without the prior written consent of the State.
- i. The Contractor shall determine medical eligibility of members who are newly enrolled as incapacitated dependents according to State eligibility guidelines and report the results to the State.
- j. The Contractor shall assist the State, if requested, in the education and dissemination of information regarding the options in the Public Sector Plan(s). This assistance may include but not be limited to:
 - (1) Written information;
 - (2) Audio/video presentations;
 - (3) Attendance at meetings, workshops, and conferences; and
 - (4) Training of State staff and other persons on Contractor's administrative and benefits procedures.

Any onsite visits to member agencies shall require the prior approval of the State.

- k. The Contractor shall refer all media and legislative inquiries to the Benefits Administration Division, which will have the sole and exclusive responsibility to respond to all such queries. However, the Contractor shall respond directly to audit requests from the Comptroller, to audit requests from divisions within the Department of Finance & Administration, and to subpoenas; in all such instances, the Contractor shall copy the Benefits Administration Division on all correspondence.
- l. The Contractor shall ensure that the U.S. Postal Service returns all undeliverable mail and mail forwarding information to the Contractor, not to the State. Unless otherwise directed by the State, for all mailing materials, the Contractor shall use the "Address Service Requested" endorsement as described in Section 507.1.5 of the U.S. Postal Service's Domestic Mail Manual (DMM).
- m. The Contractor shall review all returned mail from any mailings to members or providers to determine if the member or provider has moved, if the Contractor has the wrong address, and/or if the member or provider is communicating other contact information to the Contractor or to the State. If the U.S. Postal Service indicates that a new address is available, the Contractor shall send the member a "Notice of Address Change Instructions" within three (3) business days and communicate the updated address information to the State within thirty (30) days. The Notice of Address Change Instructions shall be prior approved by the State in writing. Unless otherwise directed by the State, the Notice of Address Change Instructions shall explain to members that they need to contact their employer to update their address and contact information. The Contractor shall track returned mail and shall report monthly to the State the number of pieces of returned mail, the reason the mail was returned and action taken by the Contractor. The Contractor shall include in this report a list of all members whose mail was undeliverable due to an incorrect address provided by the State (see Contract Attachment C, Reporting Requirements).
- n. Unless prior approved in writing by the State and in compliance with State and Federal law, the Contractor shall not use information gained through this Contract, including but not limited to utilization and pricing information, in marketing or expanding non-State business relationships or for any pecuniary gain.

A.16. Staffing.

- a. The Contractor shall provide and maintain qualified staff to provide services required under this Contract. The Contractor shall ensure that all staff, including the Contractor's employees, independent contractors, consultants, and subcontractors, performing services under this requirement have the experience and qualifications to perform the applicable services. The Contractor shall maintain staffing at a level that enables the Contractor to meet the requirements of this Contract.
- b. For its work under this Contract, the Contractor shall not use any person or organization that is on the U.S. Department of Health and Human Services' Office of Inspector General (OIG) exclusions list unless the Contractor receives prior, written approval from the State.
- c. The Contractor shall ensure that all staff receives initial and ongoing training regarding all applicable requirements of this Contract and the Public Sector Plans. The Contractor shall ensure that staff who provide services under this Contract are specifically oriented and trained regarding their functions, knowledgeable about the Contractor's operations relating to the Public Sector Plans, and knowledgeable about their functions and how those functions relate to the requirements of this Contract.
- d. The Contractor shall have on staff sufficient qualified and licensed nurses and physicians whose primary duties are to conduct medical necessity reviews of claims, including review of complex or questionable medical claims.
- e. The Contractor's utilization management (UM) reviewers shall be familiar with the terms of the Plan Documents. The UM reviewers shall consist of qualified nurse reviewers and physician reviewers. The Contractor shall exercise due diligence and care in its selection and retention of staff that perform utilization management services. The Contractor shall provide providers with uninterrupted telephone access to UM reviewers continuously during the Contractor's normal business hours.
- f. The Contractor shall have an ongoing dedicated, full-time Account Team that can provide daily operational support as well as strategic planning and analysis. All members of the Account Team shall have previous experience administering medical benefits for large employers. An available member of the Account Team shall be available for consultation with the State during the hours of 8:00 a.m. to 4:30 p.m. Central Time, Monday through Friday, as required to fulfill the scope of services specified in this Contract. The Account Manager shall also be available via cell phone and email after hours, including weekends.
- g. The Contractor shall designate a dedicated full time Account Manager as a member of the Account Team. The dedicated Account Manager shall have the responsibility and authority to manage the entire range of services specified in this Contract and shall respond promptly to changes in benefit plan design, changes in claims processing procedures, or general administrative problems identified by the State. At a minimum, the Account Manager shall meet in person with the State once a month and more often if required by the State. At its discretion, the State may allow the Contractor to participate in such meetings by teleconference.
- h. The Contractor shall survey the State annually in January to determine the State's satisfaction with the Account Team and report the results of the survey to the State (see Attachment C, Reporting Requirements).
- i. The Contractor agrees that the State may approve or disapprove the staff assigned to this Contract prior to the proposed assignment. The State may also direct the Contractor to replace staff members providing core services as it deems necessary and appropriate. The decision of the State on these matters shall not be subject to appeal.

- j. Key personnel commitments made in the Contractor's proposal shall not be changed unless prior approved by the State in writing. The Contractor shall notify the State at least fifteen (15) business days in advance, or as soon as the information is available, of proposed changes and shall submit justification (including proposed substitutions) in sufficient detail regarding education and experience equal to previous staff to the State to evaluate the impact upon the Contract. The decision of the State on these matters shall not be subject to appeal.
- k. If any key position becomes vacant, the Contractor shall provide a replacement with commensurate experience and required professional credentials within sixty (60) days of the vacancy unless the State grants an exception to this requirement in writing.

A.17. Information Systems.

a. Claims Management System

- (1) The Contractor shall operate a claims management system that tracks accumulations toward deductibles, tracks co-payments and co-insurance amounts and appropriately links claim history, enrollment information, member services, provider network, and utilization management information. This shall include the daily electronic exchange of member-level deductible and maximum out-of-pocket accumulator data with the EAP/BHO vendor.
- (2) Unless and until a lower threshold is specified by the State, the claims management system shall automatically calculate payment amounts for ninety-five percent (95%) of clean claims, i.e., without recourse to manual or other calculation methods external to the system.
- (3) The Contractor's claims management system shall be able to receive and process (*i.e.*, without subsequent data entry) physician and hospital claim submissions electronically.
- (4) The Contractor's claims management system shall retain claim history on-line for at least two (2) years. (This does not limit the Contractor's obligations to retain all records in accordance with Contract Section D.9, Records.)
- (5) The Contractor shall test the accuracy of automated features of the claims management system (*e.g.*, deductible calculation) at least twice a year as part of its internal audit program.

b. Clinical Edit Software

The Contractor shall use a clinical edit software program that automatically evaluates all claims for medical bills involving the use of current ICD and CPT/HCPSC codes. Clinical claim review software shall be updated no less than once every year, and all changes and new codes shall be incorporated by the Contractor within thirty (30) days of the change becoming effective.

c. Pricing of Provider Network Claims

The Contractor's claims management system shall automatically price network claims using current network provider rate information. The claims management system shall store network provider information to determine provider status and reimbursement for claims from network providers. Network provider rate information shall be updated in the claims management system according to the following standards:

- (1) 90% of network providers shall be updated within fifteen (15) days of the execution of the provider agreement.

- (2) 100% of network providers shall be updated within thirty (30) days of the execution of the provider agreement.

d. Member Services Representative Systems Access

The Contractor's member services representatives shall have access to claims management and other systems as necessary to respond to inquiries from members.

- e. The Contractor's Systems shall have the capability of adapting to any future changes necessary as a result of modifications to the design of the Public Sector Plans or this Contract and its requirements, including e.g., data collection, records and reporting based upon unique identifiers to track services and expenditures across population types/demographic groups, regions/parts of the state. The Systems shall be scalable and flexible so they can be adapted as needed, within negotiated timeframes, e.g., in response to changes in Contract requirements or increases in enrollment estimates. The Contractor's System architecture shall facilitate rapid application of the more common changes that can occur in the Contractor's operation, including but not limited to:

- (1) Changes in payment methodology;
- (2) Provider reimbursement terms;
- (3) Changes in service authorization and utilization management criteria;
- (4) Changes in program management rules, e.g. eligibility for certain services; and
- (5) Standardized contact/event/service codes.

- f. The Contractor shall ensure that its electronic data processing (EDP) and electronic data interchange (EDI) environments (both hardware and software), data security, and internal controls meet all applicable Federal and State standards, including the Health Insurance Portability and Accountability Act of 1996 (HIPAA) and the Health Information Technology for Economic and Clinical Health (HITECH) Act. Said standards shall include but not be limited to the requirements specified under each of the following HIPAA subsections:

- (1) Electronic Transactions and Code Sets
- (2) Privacy
- (3) Security
- (4) National Provider Identifier
- (5) National Employer Identifier
- (6) National Individual Identifier
- (7) Claims attachments
- (8) National Health Plan Identifier
- (9) Enforcement

Unless the State prior approves in writing the Contractor's use of alternate mitigating controls, the Contractor shall use Federal Information Processing Standards (FIPS) 140-2 compliant technologies to encrypt all PHI in motion or rest, including back-up media.

- g. All Contractor systems shall maintain linkages and "parent-child" relationships between initial and related subsequent interactions/transactions/events/activities. Additionally, when the Contractor houses indexed images of documents used by members, providers and subcontractors to transact with the Contractor, the Contractor shall ensure that these documents maintain logical relationships to certain key data such as member identification and provider/subcontractor identification numbers. The Contractor shall also ensure that records associated with a common event, transaction or customer service issue have a common index that will facilitate search, retrieval and analysis of related activities, e.g., interactions with a particular member about the same matter/problem/issue.

- h. Upon the State's request, the Contractor shall be able to generate a listing of all members and providers that were sent a particular document, the date and time that the document was generated, and the date and time that it was sent to particular members or providers or groups thereof. The Contractor shall also be able to generate a sample of said document.
- i. Retention and Accessibility of Information
 - (1) The Contractor shall provide and maintain a comprehensive information retention plan that is in compliance with state and federal requirements.
 - (2) The Contractor shall maintain information on-line for a minimum of three (3) years, based on the last date of update activity, and update detailed and summary history data monthly for up to three (3) years to reflect adjustments.
 - (3) The Contractor shall provide forty-eight (48) hour turnaround or better on requests for access to information that is between three (3) years and six (6) years old, and seventy-two (72) hour turnaround or better on requests for access to information in machine readable form that is between six (6) and ten (10) years old.
 - (4) If an audit or administrative, civil or criminal investigation or prosecution is in progress or audit findings or administrative, civil or criminal investigations or prosecutions are unresolved, information shall be kept in electronic form until all tasks or proceedings are completed.
- j. Information Ownership. All information, whether data or documents, and reports that contain or make references to said information, involving or arising out of this Contract is owned by the State. The Contractor is expressly prohibited from sharing or publishing State information and reports or releasing such information to external entities, affiliates, parent company, or subsidiaries without the prior written consent of the State.
- k. System Availability, Business Continuity and Disaster Recovery (BC-DR)
 - (1) The Contractor shall ensure that critical member, provider and other web-accessible and/or telephone-based functionality and information including the website described in Section A.14. (to be agreed to by the State and the Contractor) are available to the applicable System users twenty-four (24) hours a day, seven (7) days a week, except during periods of scheduled System unavailability agreed upon by the State and the Contractor. Unavailability caused by events outside of the Contractor's span of control is outside of the scope of this requirement. Any scheduled maintenance shall occur between the hours of midnight and 5:00 a.m. Central Time and shall be scheduled in advance with notification on the member website/portal. The Contractor shall make efforts to minimize any down-time between 5:00 a.m. and 10:00 p.m. Central Time.
 - (2) The Contractor shall ensure that the Systems within its span of control that support its data exchanges with the State and the State's vendors are available and operational according to the specifications and schedule associated with each exchange.
 - (3) Regardless of the architecture of its systems, the Contractor shall develop and be continually ready to invoke a business continuity and disaster recovery (BC-DR) plan. The BC-DR plan shall encompass all information systems supporting this Contract. At a minimum the Contractor's BC-DR plan shall address the following scenarios:

- i. Central and/or satellite data processing, telecommunications, print and mailing facilities and functions therein, hardware and software are destroyed or damaged;
 - ii. System interruption or failure resulting from network, operating hardware, software, communications infrastructure or operational errors that compromise the integrity of transactions that are active in a live system at the time of the outage;
 - iii. System interruption or failure resulting from network, operating hardware, software, communications infrastructure or operational errors that compromise the integrity of data maintained in a live or archival system; and
 - iv. System interruption or failure resulting from network, operating hardware, software, communications infrastructure or operational errors that does not compromise the integrity of transactions or data maintained in a live or archival system but does prevent access to the system.
- (4) The Contractor shall provide the State results of its most recent test of its BC-DR plan one (1) month prior to the go-live date.
 - (5) The Contractor shall periodically, but no less than annually, test its BC-DR plan through simulated disasters and lower level failures in order to demonstrate to the State that it can restore system functions. The Contractor shall submit an annual BC-DR Results Report to the State (refer to Contract Attachment C, Reporting Requirements).
 - (6) In the event that the Contractor fails to demonstrate in the tests of its BC-DR plan that it can restore system functions per the standards outlined in this Contract, the Contractor shall submit to the State a corrective action plan that describes how the failure will be resolved. The Contractor shall deliver the corrective action plan within ten (10) business days of the conclusion of the test.
 - (7) In the event of a declared major failure or disaster, as defined in the Contractor's BC-DR plan, the Contractor's critical functionality as discussed in Section A.17.k.(1) shall be restored within seventy-two (72) hours of the failure's or disaster's occurrence.
 - (8) The Contractor shall maintain a duplicate set of all records relating to this Program in electronic medium, usable by the State and the Contractor for the purpose of disaster recovery. Such duplicate records are to be stored at a secure fire, flood, and theft-protected facility located away from the storage location of the originals. The Contractor shall update duplicate records, at a minimum, on a daily basis and shall retain said records for a period of sixty (60) days from the date of creation. At the end of the term of this Contract or upon notice of termination of this Contract prior to the term date, the Contractor shall convey the original and the duplicate records medium and the information they contain to the State on or before the date of termination.
- I. Prior to implementing any major modification to or replacement of the Contractor's core information systems functionality and/or associated operating environment, the Contractor shall notify the State in writing of the change or modification within a reasonable amount of time (commensurate with the nature and effect of the change or modification) if the change or modification: (a) would affect the Contractor's ability to perform one or more of its obligations under this Contract; (b) would be visible to State system users, members and providers; (c) might have the effect of putting the Contractor in noncompliance with the provisions or substantive intent of the Plan Documents and/or this Contract; or (d) would materially reduce the benefits payable or services provided to the average member. If so directed by the State, the Contractor shall discuss the

proposed change with the State/its designee prior to implementing the change. Subsequent to this discussion, the State may require the Contractor to demonstrate the readiness of the impacted systems prior to the effective date of the actual modification or replacement.

m. System and Information Security and Access Management Requirements

- (1) The Contractor's Systems shall employ an access management function that restricts access to varying hierarchical levels of system functionality and information. The access management function shall:
 - i. Restrict access to information on a "least privilege" basis, e.g., users permitted inquiry privileges only will not be permitted to modify information;
 - ii. Restrict access to specific system functions and information based on an individual user profile, including inquiry only capabilities and the ability to create, change or delete certain data (global access to all functions shall be restricted to specified staff jointly agreed to by the State and the Contractor);
 - iii. Restrict unsuccessful attempts to access system functions to three (3), with a system function that automatically prevents further access attempts and records these occurrences; and.
 - iv. Ensure that authentication credentials are not passed in clear text or otherwise displayed or presented.
- (2) The Contractor shall make System information available to duly authorized representatives of the State and other state and federal agencies to evaluate, through inspections or other means, the quality, appropriateness and timeliness of services performed.
- (3) The Contractor's Systems shall contain controls to maintain information integrity. These controls shall be in place at all appropriate points of processing. The controls shall be tested in periodic and spot audits following a methodology to be developed jointly by and mutually agreed upon by the Contractor and the State.
- (4) Audit trails shall be incorporated into all Systems to allow information on source data files and documents to be traced through the processing stages to the point where the information is finally recorded. The audit trails shall:
 - i. Contain a unique log-on or terminal ID, the date, and time of any create/modify/delete action and, if applicable, the ID of the system job that effected the action;
 - ii. Have the date and identification "stamp" displayed on any on-line inquiry;
 - iii. Have the ability to trace data from the final place of recording back to its source data file and/or document;
 - iv. Be supported by listings, transaction reports, update reports, transaction logs, or error logs; and
 - v. Facilitate batch audits as well as auditing of individual records.
- (5) The Contractor's Systems shall have inherent functionality that prevents the alteration of finalized records.
- (6) The Contractor shall provide for the physical safeguarding of its data processing facilities and the systems and information housed therein. The Contractor shall provide the State with access to data facilities upon request. The physical security provisions shall be in effect for the life of this Contract.

- (7) The Contractor shall restrict perimeter access to equipment sites, processing areas, and storage areas through a card key or other comparable system, as well as provide accountability control to record access attempts, including attempts of unauthorized access.
- (8) The Contractor shall include physical security features designed to safeguard processor site(s) through required provision of fire retardant capabilities, as well as smoke and electrical alarms, monitored by security personnel.
- (9) The Contractor shall put in place procedures, measures and technical security to prohibit unauthorized access to the regions of the data communications network inside of the Contractor's span of control.
- (10) Unless the State prior-approves in writing the Contractor's use of alternate mitigating controls, the Contractor shall use Federal Information Processing Standard (FIPS) 140-2 compliant technologies to encrypt all PHI in motion or rest, including back-up media.
- (11) The Contractor shall commission a security risk assessment at least annually and communicate the results to the State as part of an information security plan provided prior to the start date of operations. The risk assessment shall also be made available to appropriate state and federal agencies. At a minimum the assessment shall contain the following: identification of loss risk events/ vulnerabilities; analysis of the probability of loss risk and frequency of events; estimation of the impact of said events; identification and discussion of options for mitigating identified risks; cost-benefit analysis of options; recommended options and action plan for their implementation. The assessment shall be conducted in accordance with the following: requirements for administrative, physical, and technical safeguards to protect health data (45 CFR §§164.304 - 318); rules for conducting risk analysis and risk management activities (45 CFR §164.308); requirements for security awareness training (45 CFR §164.308(a)(5)); requirements for entities to have security incident identification, response, mitigation and documentation procedures (45 CFR §164.308(a)(6)).

A.18. Data Integration and Technical Requirements.

- a. The Contractor shall maintain an electronic data interface with the State's Edison System for the purpose of processing State member enrollment information. The Contractor shall be responsible for providing and installing the hardware and software necessary. When the Contractor requires the exchange of Protected Health Information (PHI) with the State of Tennessee, the State requires the use of second level authentication. This is accomplished using the State's standard software product, which supports Public Key Infrastructure (PKI). The Contractor shall design a solution, in coordination with the State, to connect to the State's Secure File Transfer Protocol (SFTP) server using a combination of the password and the authentication certificate. The initial sign-on and transmission testing will use a password. Certificate testing may also be performed during the test cycle. Subsequent production sign-on will be done using the authentication certificate. The Contractor will then download the file and decrypt the file in its secure environment. The State of Tennessee uses public key encryption with Advanced Encryption Standard (AES) to encrypt PHI. If the State adopts a different or additional encryption standard or tool in the future, the Contractor shall, with adequate notice, cooperate with the State to maintain the security of protected information according to all applicable State and Federal standards.
- b. Notwithstanding the requirement to maintain enrollment data, the Contractor shall not perform changes to enrollment data without the State's approval. This prohibition shall

include, but not necessarily be limited to: initiation, termination, and/or changes of coverage.

- c. At least two (2) months prior to the go-live date, the Contractor shall complete testing of the transmission, receipt, and loading of the eligibility file from the State.
- d. At least one (1) month prior to the go-live date, the Contractor shall load, test, verify and make available online for use the State's eligibility/enrollment information. The Contractor shall certify, in writing, to the State that the Contractor understands and can fully accept and utilize the eligibility/enrollment files as provided by the State.
- e. The Contractor shall maintain, in its systems, in-force enrollment records of all individuals covered by the Public Sector Plans.
 - (1) **Daily Enrollment Update:** To ensure that the State's enrollment records remain accurate and complete, the Contractor shall, unless otherwise directed by the State, retrieve, via secure medium daily enrollment files from the State, in the State's Edison 834 file format (see RFP 317816-00104 Appendix 7.11. for the current file format, which may be revised), for participants who are maintained in the State's Edison System (files will include full population records for all members and will be in the format of ANSI ASC X12.84, Benefit Enrollment and Maintenance (834), version 004010X095A1, with several fields customized by the State).
 - (2) The Contractor shall complete and submit to the State a Daily File Transmission Statistics Report within twenty-four (24) hours of receipt of the file. The Contractor shall submit this report via email to designated State staff. (See Contract Attachment C.)
 - (3) The Contractor and/or its subcontractors, as applicable, shall post ninety-eight percent (98%) of electronically transmitted enrollment updates within one (1) business day of receipt of the daily file and one hundred percent (100%) shall be posted within three (3) business days of receipt of the daily file.
 - (4) The Contractor and/or its subcontractors, as applicable, shall resolve all discrepancies identified by the processing of the enrollment file within five (5) business days of receipt of the file from the State. The State and the Contractor shall work to develop a process for responding to invalid or non-processed records.
 - (5) **State Enrollment Data Match:** Upon request by the State, not to exceed four (4) times annually, the Contractor shall submit to the State, in a secure manner, its full file of State members, by which the State may conduct a data match against the State's Edison database. The purpose of this data match will be to determine the extent to which the Contractor is maintaining its database of State members. The State will communicate results of this match to the Contractor, including any Contractor requirements, and associated timeframes, for resolving the discrepancies identified by the data match.
- f. **CMS Data Match:** The Contractor shall enter into an agreement with the Centers for Medicare and Medicaid Services (CMS) providing for a data match, no less frequent than quarterly, of Contractor's full file of members against CMS Medicare files for purpose of determining the primary payer. Furthermore, the data match shall generate a report of all Medicare enrollees identified. Such report shall be submitted to the State as specified in Contract Attachment C.

- g. The Contractor shall reconcile, within ten (10) business days of receipt, payment information provided by the State. Upon identification of any discrepancies, the Contractor shall immediately advise the State.
- h. The Contractor shall establish and maintain systems and processes to receive all appropriate and relevant data from entities and vendors providing services to members, including vendors under contract with the State (e.g., the PBM, EAP/BHO vendor, and HM/W vendor) and integrate such data into Contractor's systems and processes as appropriate.
- i. The Contractor shall transmit medical claims data to the State's current health care decision support system (DSS) vendor and, if directed by the State, to the Department of Finance and Administration, Office for Information Resources in the format detailed in RFP 317816-00104 Appendix 7.11. DSS Vendor File Format, or in a mutually agreed upon format. The data feed(s) shall be provided at no additional charge to the State. The Contractor shall transmit the claims data, via a mutually agreed upon secure methodology, no later than fifteen (15) days following the end of each calendar month, or more frequently as directed by the State, until all claims incurred during the term of this Contract have been paid. The Contractor shall ensure that all claims processed for payment have valid provider identifications, complete ICD-9 and CPT-4/HCPCS codes (and when applicable, updated versions), and other identifying variables as contained in the file layout in RFP 317816-00104 Appendix 7.12. DSS Vendor File Format.
- j. The Contractor shall adhere to the additional requirements related to the State's DSS vendor listed in Section C.3. of this Contract.
- k. Claims data provided to the DSS vendor shall meet the quality standards detailed in the Liquidated Damages section of this Contract (Contract Attachment B) as determined by the State's DSS vendor.
- l. The Contractor shall provide transmittal of claims data via secure medium to any additional third parties including the State's HM/W vendor, EAP/BHO vendor, or others as identified by the State.
- m. To the extent that the Contractor receives electronic lab results for laboratory tests performed by contract providers, the Contractor shall transmit these lab results to the State's DSS vendor in a mutually agreed upon format. The Contractor shall transmit the data, via a mutually agreed upon secure methodology, no later than fifteen (15) days following the end of each calendar month or more frequently as directed by the State.
- n. The Contractor shall load all current prior authorizations and related data that exist for current members from all existing claims administrators no later than one (1) month prior to the go-live date and update/refresh the data, as specified by the State, until go-live.
- o. Unless otherwise directed by the State, the Contractor shall accept at least one (1) year of historical data from each current claims administrator. This includes, but is not limited to, claims history (with proprietary pricing and discount information redacted), provider data, member data, and prior authorization data.
- p. The Contractor's systems shall conform to future federal and state specific standards for data exchange by the standard's effective date.
- q. The Contractor shall partner with the State and member agencies in the management of current and future data exchange formats and methods and in the development and implementation planning of future data exchange methods not specific to HIPAA or other federal effort.

- r. The Contractor's system(s) shall possess mailing address standardization functionality in accordance with U.S. Postal Service conventions.
- s. Within sixty (60) days of notice of termination of this Contract, the Contractor shall transfer to the State all required data and records necessary to administer the plan(s)/program(s), subject to State and Federal confidentiality requirements. The transfer shall be made electronically via secure medium, in a file format to be determined based on the mutual agreement between the State and the Contractor.
- t. If a member changes his or her PPO Grand Division, benefit option, or third party administrator outside of the Annual Enrollment Transfer Period (due to a move, HIPAA qualifying event, etc.), then the Contractor shall transfer to the new third party administrator or benefit option the in-network and out-of-network paid amounts that the member would have otherwise applied to his or her current year deductible and/or out-of-pocket maximum had the member not made a change. The Contractor shall transfer said data to the member's new third party administrator or benefit option within a reasonable time frame and update the transferred data with new paid claims data upon the member's request. Likewise, the Contractor shall transfer any existing prior authorization or utilization management information to the new third party administrator as appropriate. The Contractor shall also take all reasonable measures to facilitate the member's transition, maintain the member's continuity of care and service delivery, and minimize the administrative burden or other disruption to the member.

A.19. Privacy & Confidentiality.

- a. The Contractor shall develop, adopt, and implement standards, which are, at a minimum, compliant with the HIPAA statute and the HIPAA privacy and security rules in 45 CFR Part 164, to safeguard the privacy and confidentiality of all Protected Health Information (PHI) about members. For example, the Contractor shall ensure that it does not have completed forms containing PHI sitting in public view, left in unsecured boxes or files, or left unattended in any off-site location (e.g., in an automobile). The Contractor's procedures shall include but not be limited to safeguarding the identity of members as members of a Public Sector Plan and preventing the unauthorized disclosure of PHI. The Contractor shall comply with the HIPAA amendments in the American Recovery and Reinvestment Act, Public Law 111-5, the HITECH Act, and any implementing regulations when they become effective.
- b. The Contractor shall not use or further disclose protected health information (PHI) other than as permitted or required by HIPAA and the Business Associate Agreement; or as required by law. Use of PHI for payment, treatment, or health care operations may include disclosure only as permitted by HIPAA, including when such information is strictly necessary to resolve the issue or concern under discussion and the person has adequate permission or legal authority to review such information. In the absence of exigent circumstances, the Contractor shall not disclose any member's PHI to another business associate for pecuniary gain unless the State specifically prior authorizes such disclosure in writing.
- c. The Contractor shall use appropriate safeguards to prevent the unauthorized use or disclosure of the PHI. The Contractor shall report to the State any unauthorized use or disclosure of the PHI.
- d. The Contractor shall mitigate, to the extent practicable, any harmful effect that is known to the Contractor of a use or disclosure of PHI by the Contractor in violation of the requirements of the Federal privacy rule.
- e. The Contractor shall provide access to PHI in a "designated record set" in order to meet the requirements under 45 CFR §164.524.

- f. The Contractor shall make any amendment(s) to PHI in a "designated record set" pursuant to 45 CFR §164.526.
- g. The Contractor shall document disclosures of PHI and information related to such disclosures as would be required to respond to a request by an individual for an accounting of disclosures of PHI in accordance with 45 CFR §164.528.
- h. The Contractor shall (i) implement administrative, physical, and technical safeguards that reasonably and appropriately protect the confidentiality, integrity, and availability of the electronic PHI that it creates, receives, maintains, or transmits, (ii) report to the State any security incident (within the meaning of 45 CFR § 164.304) of which the Contractor becomes aware, and (iii) ensure that any agent of the Contractor, including any subcontractor, agrees to the same restrictions and conditions that apply to the Contractor with respect to such information.
- i. The Contractor shall not sell member information unless it is aggregated blinded data, which is not identifiable on a member basis. The Contractor shall not use member identified or non-aggregated information for advertising, marketing, promotion or any activity intended to influence sales or market share of any product or service.
- j. The Contractor shall comply with all privacy and security requirements of the Health Insurance Portability and Accountability Act of 1996 and the Health Information Technology for Economic and Clinical Health (HITECH) Act. Unless the State prior approves in writing the Contractor's use of alternate mitigating controls, the Contractor shall use Federal Information Processing Standards (FIPS) 140-2 compliant technologies to encrypt all PHI in motion or rest, including back-up media.
- k. The Contractor shall have full financial responsibility for any penalties, fines, or other payments imposed or required as a result of the Contractor's non-compliance with or violation of HIPAA or HITECH requirements, and the Contractor shall indemnify the State with respect to any such penalties, fines, or payments.
- l. The Contractor shall assure that all Contractor staff is trained in all HIPAA requirements, as applicable.

A.20. Reporting & Systems Access.

- a. The Contractor shall submit reports in a mutually agreeable electronic format (e.g., Microsoft Word or Microsoft Excel), of the type, at the frequency, and containing the detail described in Contract Attachment C. Reporting shall continue for the twelve (12) month period following termination of this Contract.
- b. The Contractor shall provide a mutually agreed upon mechanism for the State to access data, including program and fiscal information regarding members served, services rendered, etc. and the ability for said personnel to develop and retrieve reports. This requirement could be met by the provision of access to a decision support system/data warehouse. The Contractor shall provide training in and documentation on the use of this mechanism. The Contractor shall provide access to this reporting functionality to a minimum of three (3) State employees and a maximum of five (5) State employees no later than nine (9) days prior to the go-live date. Additional or replacement users may be added at any time at the State's request.
- c. The Contractor shall provide a minimum of three (3) State employees and a maximum of five (5) State employees with access to the Contractor's eligibility system no later than nine (9) days prior to the go-live date. Additional or replacement users may be added at any time at the State's request. Access shall include the ability to do real-time updates to the Contractor's eligibility records.

- d. The Contractor shall train the three (3) to five (5) State staff (and any additional or replacement users) regarding access to the Contractor's system on all Contractor systems and tools no later less than one (1) month prior to the go-live date. Such training may be delivered remotely or in-person.
- e. The Contractor shall provide the State access to an ad-hoc reporting liaison to assist in the development of reports that cannot be generated using the Contractor's standard reporting package. The Contractor shall deliver such reports to the State within five (5) business days of the State's request. If requested by the State, the Contractor shall deliver up to five (5) reports annually deemed as "urgent" by the State within two business days. All ad-hoc reports shall be provided at no additional cost to the State
- f. Within thirty (30) days of the contract start date, the Contractor shall provide the State the most recent copy of the Contractor's SAS 70 report as well as the SAS 70 Type II report for any subcontractor processing claims that represent more than twenty percent (20%) of medical expenses for members. Thereafter, a copy of this report(s) shall be provided to the State upon request.
- g. The Contractor shall ensure that reports submitted by the Contractor to the State shall meet the following standards:
 - (1) The Contractor shall verify the accuracy and completeness of data and other information in reports submitted.
 - (2) The Contractor shall ensure delivery of reports or other required data on or before scheduled due dates.
 - (3) Reports or other required data shall conform to the State's defined written standards.
 - (4) All required information shall be fully disclosed in a manner that is responsive and with no material omission.
 - (5) Each report shall be accompanied by a brief narrative that describes the content of the report and highlights salient findings of the report.
 - (6) As applicable, the Contractor shall analyze the reports for any early patterns of change, identified trend, or outlier (catastrophic case) and shall submit a written summary with the report including such analysis and interpretation of findings. At a minimum, such analysis shall include the identification of change(s), the potential reasons for change(s), and the proposed action(s).
 - (7) The Contractor shall notify the State regarding any significant changes in its ability to collect information relative to required data or reports.
 - (8) The submission of late, inaccurate or otherwise incomplete reports shall be considered failure to report within the specified timeframe (see Contract Attachment B).
 - (9) State requirements regarding reports, report content and frequency of submission may change during the term of the Contract. The Contractor shall have at least forty-five (45) days to comply with changes specified in writing by the State.

A.21. Due Dates for Project Deliverables/Milestones.

Unless otherwise specified in writing by the State, the Contractor shall adhere to the following schedule for the deliverables and milestones for which it is responsible under this Contract:

Deliverables/Milestones:	Contract Reference(s):	Deliverable Due Dates:
Implementation		
1. Call center and other information systems are fully operational	A.2.a	December 1, 2010
2. Go-live	A.2.c	January 1, 2011
3. Kick-off meeting for all key Contractor staff	A.2.d	Within 30 days after Contract start date
4. Implementation plan	A.2.e	no later than 30 days after Contract start date
5. State readiness review	A.2.f	November 1, 2010, or before
6. Implementation Performance Assessment	A.2.j	February 15, 2011, or before
Provider Network		
7. Appointment Standards Report	A.3.d and Attachment C	semi-annually after the 1 st and 3 rd calendar quarters starting with a submission for the 2 nd and 3 rd calendar quarters after go-live
8. Quarterly Network Changes Update Report	A.3.l and Attachment C	within five (5) business days of the end of each quarter
9. Provider directories	A.3.p	December 11, 2010, or before and then, within 10 days of receipt of enrollment information
10. GeoNetworks [®] Report	A.3.r and Attachment C	semi-annually after the 1 st and 3 rd calendar quarters starting with a submission for the 2 nd and 3 rd calendar quarters after go-live
11. Annual Provider Turnover Report	A.3.s and Attachment C	annually
12. Monthly Unique Care Exception Report	A.3.bb and Attachment C	monthly after go-live
Utilization Management		
13. Description of UM program, evaluation methodology, and audit program	A.4.m	October 1, 2010, or before
14. Quarterly Utilization and Practice Report	A.4.n and Attachment C	quarterly after go-live
Quality Assurance Program		
15. Summary of quality assurance program	A.5.j	December 1, 2010, or before

Deliverables/Milestones:	Contract Reference(s):	Deliverable Due Dates:
16. Weekly Case Conference Calls	A.5.k	weekly after go-live
17. Monthly Conference Calls	A.5.l	monthly after go-live
18. Quarterly Coordination Meetings	A.5.m	quarterly after go-live
19. HEDIS Report	A.5.n and Attachment C	annually by June 15 for prior year
Claims Processing, Payment and Reconciliation		
20. Quarterly COB Report	A.9.s and Attachment C	quarterly after go-live
21. Description of process for determining experimental/investigational procedures and services	A.9.w	December 1, 2010, or before
22. Monthly Paid Claims Report	A.9.y and Attachment C	monthly after go-live
23. Monthly Reconciliation Report	A.9.y and Attachment C	monthly after go-live
24. Monthly Recoveries Report	A.9.y and Attachment C	monthly after go-live
25. Description of fraud and abuse program.	A.9.dd.(4)	October 1, 2010, or before
26. Quarterly Fraud and Abuse Report	A.9.dd.(5) and Attachment C	quarterly after go-live
Member Services		
27. Description of member appeals process and procedures and sample determination letters	A.11.i (3)	December 1, 2010, or before
28. Quarterly Appeals Reports	A.11.i (4) and Attachment C	quarterly after go-live
29. CAHPS Survey Report	A.11.j and Attachment C	annually by June 15
Call Center		
30. Call center open	A.12.b	December 1, 2010
31. Call center statistics	A.12.i -k, Attachment B and C	daily from December 1, 2010 through January 31, 2011; weekly starting December 6, 2010, and monthly starting January 5, 2011
Member Communication/Materials		
32. I.D. cards	A.13.d	December 11, 2010, or before, and then, within 10 days of receipt of enrollment information and 14 days prior to each benefit year

Deliverables/Milestones:	Contract Reference(s):	Deliverable Due Dates:
33. Member handbook	A.13.e	December 11, 2010, or before, and then, at least 14 days prior to each benefit year
34. Annual transfer materials	A.13.f	annually two (2) months before the annual transfer period
35. Initial welcome packets	A.13.g	December 11, 2010
36. Ongoing welcome packets	A.13.g	within 10 days of receipt of enrollment information
Website		
37. Website go-live	A.14.a	December 1, 2010, or before
38. State review of website	A.14.c	November 1, 2010, or before
Administrative Services		
39. Quarterly meetings with the State	A.15.f	quarterly after go-live
40. Seminars	A.15.g	at least annually
41. Dependent Eligibility Verification Report	A.15.i and Attachment C	annually
42. Monthly Returned Mail Report	A.15.m. and Attachment C	monthly after go-live
Staffing		
43. Account Team satisfaction survey	A.17.h	annually (each January)
44. Account Team Satisfaction Survey Report	A.17.h and Attachment C	annually
Information Systems		
45. Business continuity/Disaster Recovery (BC-DR) Results Report	A.17.f and Attachment C	December 1, 2010 and then annually in January
Data Integration & Technical Requirements		
46. Completion of eligibility file testing	A.18.c	November 1, 2010, or before
47. Edison System Interface/Eligibility file acceptance	A.18.d	December 1, 2010, or before
48. Daily enrollment update	A.18.e.(1)	daily after December 1, 2010
49. Daily File Transmission Statistics Report	A.18.e.(2) and Attachment C	within 24 hours of receipt of file
50. State enrollment data match	A.18.e.(5)	up to four (4) times annually, as requested by the State
51. Quarterly CMS Data Match and Report	A.18.f and Attachment C	quarterly after go-live

Deliverables/Milestones:		Contract Reference(s):	Deliverable Due Dates:
52.	Duplicate data processing records	A.17.k.(8)	Before contract termination
53.	Completion of testing files from other vendors	A.18.h.	November 1, 2010, or before
54.	Interface with other vendors/file acceptance	A.18.h.	December 1, 2010
55.	File acceptance from other vendors	A.18.h.	daily, unless otherwise directed by the State
56.	Claims data transmission to DSS vendor	A.18.i.	15 days following the end of each calendar month
57.	Claims data transmission to third parties	A.18.l.	daily, unless otherwise directed by the State
58.	Electronic lab results transmission to DSS vendor	A.18.m.	15 days following the end of each calendar month
59.	Load current prior authorizations and related data	A.18.n.	December 1, 2010, or before
60.	Transmission of data and records to State	A.18.s.	within 60 days of notice of termination
Reporting & Systems Access			
61.	Reports specified in Contract Attachment C	A.20.a and Contract Attachment C	as specified in Contract Attachment C
62.	Reporting system access	A.20.b	December 23, 2010, or before
63.	Eligibility system access	A.20.c	December 23, 2010, or before
64.	State staff systems training	A.20.d	December 1, 2010, or before
65.	SAS 70 report(s)	A.20.f	within thirty (30) days of the contract start date

A.22. Definitions.

- a. **Abandoned Call:** A call in which the caller elects an option and is either not permitted access to that option or disconnects from the system.
- b. **Affiliate:** A business organization or entity that, directly or indirectly, is owned or controlled by the Contractor, or owns or controls the Contractor, or is under common ownership or control with the Contractor.
- c. **Agency Benefits Coordinator (ABC):** An Agency Benefits Coordinator serves as the liaison between the Public Sector Plans and members.
- d. **Average Seconds to of Answer (ASA):** The mean time between (a) the moment at which a caller to the Contractor's call center first hears an introductory greeting and enters the queue and (b) the time at which a member services representative at the call center answers the call. For this definition, the term "answer" shall mean begin an uninterrupted dialogue with the caller. If a member services representative asks the caller to hold

during the first sixty (60) seconds of the dialogue, the Contractor shall not consider the call to be "answered" for purposes of this definition until the member services representative returns to the caller and begins an uninterrupted dialogue. If a caller requested a returned call using the dial-back feature described in Contract Section A.12 the ASA shall be defined as the time between (a) the moment at which a caller to the Contractor's call center first hears an introductory greeting and enters the queue and (b) the time of the returned call (regardless of whether the member answered).

- e. **Balance Billing:** Seeking payment from a member for any charged amount(s) over and above the allowable amount or contract rates.
- f. **Benefits Administration:** The division of the Tennessee Department of Finance & Administration that administers the Public Sector Plans and the Cover Tennessee programs.
- g. **Blocked Call:** A call that can not be connected immediately because no circuit is available at the time the call arrives or the telephone system is programmed to block calls from entering the queue when the queue backs up behind a defined threshold.
- h. **Bobby-approved:** Standards for website accessibility in keeping with Americans with Disabilities Act of 1990, Public Law 101-336, (as amended) and implementing regulations and other national standardization criteria. For more information refer to: <http://www.accessible.org/bobby-approved.html>.
- i. **Business Days:** Traditional workdays, including Monday, Tuesday, Wednesday, Thursday, and Friday. State Government Holidays are excluded.
- j. **Calendar Days:** All seven days of the week.
- k. **CFR:** Code of Federal Regulations.
- l. **Clean Claim:** A claim received by the Contractor for adjudication, and which requires no further information, adjustment, or alteration by the provider in order to be processed and paid by the Contractor. In addition to the provider, this includes information, adjustment, or alteration by the member, the subscriber, third-party payers (i.e. – Medicare), and/or plan sponsor.
- m. **Co-insurance:** That percentage of the charge for a medical service provided to a member that is the responsibility of the member.
- n. **Co-payment:** That portion of the charge (flat dollar amount) for each medical service provided to a member that is the responsibility of the member.
- o. **Day(s):** Calendar day(s) unless otherwise specified in the Contract.
- p. **Deductible:** The amount specified in the Plan Documents that must be paid by each member prior to payment of any covered benefits by the Contractor.
- q. **Denied Claim:** A claim that is not paid for reasons such as eligibility and coverage rules.
- r. **DSS:** A decision support system is a database and query tool.
- s. **eValue8:** A quality assessment of third party administrators and other health care administrative service organizations performed by the National Business Coalition on Health and its local designees. For additional information, please see <http://www.nbch.org/evaluate8>.

- t. Head of Contract: Eligible employee, retiree, or individual qualified under the Federal Consolidated Omnibus Budget Reconciliation Act (COBRA) (not including dependents) who is enrolled in one the medical benefit options of the Public Sector Plans.
- u. HIPAA: Health Insurance Portability and Accountability Act of 1996, Public Law 104-191 and implementing regulations.
- v. HITECH: Health Information Technology for Economic and Clinical Health Act Title XIII of Division A and Title IV of Division B of the American Recovery and Reinvestment Act of 2009 (ARRA), Public Law 111-5 (Feb. 17, 2009) and implementing regulations.
- w. Information System(s) (System(s)): A combination of computing and telecommunications hardware and software that is used in: (a) the capture, storage, manipulation, movement, control, display, interchange and/or transmission of information, *i.e.*, structured data (which may include digitized audio and video) and documents as well as non-digitized audio and video; and/or (b) the processing of information and non-digitized audio and video for the purposes of enabling and/or facilitating a business process or related transaction.
- x. Leapfrog Hospital Survey: An annual survey of acute care hospitals in which The LeapFrog Group collects quality and other measures. For additional information, see <http://www.leapfroggroup.org/cp>.
- y. Lock-in: An action by a third party administrator to limit the number or subset of providers from which a member can seek covered services so as to prevent "doctor shopping" and mitigate risks of fraud and abuse.
- z. Member: Any person who is enrolled in one the medical benefit options of the Public Sector Plans administered by the Contractor in accordance with the Plan documents.
- aa. National Provider Identification Number (NPI): A 10-position, intelligence-free numeric identifier (10-digit number). The numbers do not carry other information about health care providers, such as the state in which they live or their medical specialty.
- bb. Network Provider: A provider that has a provider agreement with the Contractor to provide services according to specific terms and rates.
- cc. Paid Claim: A claim that meets all coverage criteria of the Public Sector Plans and is paid by the Contractor and submitted to the State for reimbursement.
- dd. Out-of-Network: The services received and the reimbursement level available when provided by providers that do not have a provider agreement with the Contractor to provide services according to specific terms and rates.
- ee. Out-of-Pocket Expenses: The sum of any deductibles, co-payments or co-insurance required or incurred for any covered benefit.
- ff. Plan Documents: The State Plan, Local Education Plan, and Local Government Plan Documents, which are located on the State's website at www.tn.gov/finance/ins/publications.html and which govern coverage of services and eligibility under each plan.
- gg. PEPM: Per Employee per month. For purposes of this definition, "employee" shall include any enrollee in the public sector plans and who is also a head of contract as defined in Section A.22.s.

- hh. PPO Grand Division: A defined geographical area that includes specified counties in the State of Tennessee. The Contractor shall serve an entire PPO Grand Division. The following counties constitute the PPO Grand Divisions in Tennessee for this Contract:
- East PPO Grand Division* – Anderson, Bledsoe, Blount, Bradley, Campbell, Carter, Claiborne, Cocke, Franklin, Grainger, Greene, Grundy, Hamblen, Hamilton, Hancock, Hawkins, Jefferson, Johnson, Knox, Loudon, Marion, McMinn, Meigs, Monroe, Morgan, Polk, Rhea, Roane, Scott, Sevier, Sullivan, Unicoi, Union, and Washington Counties
- Middle PPO Grand Division* – Bedford, Cannon, Cheatham, Clay, Coffee, Cumberland, Davidson, DeKalb, Dickson, Fentress, Giles, Hickman, Houston, Humphreys, Jackson, Lawrence, Lewis, Lincoln, Macon, Marshall, Maury, Montgomery, Moore, Overton, Perry, Pickett, Putnam, Robertson, Rutherford, Sequatchie, Smith, Stewart, Sumner, Trousdale, Van Buren, Warren, Wayne, White, Williamson, and Wilson Counties
- West PPO Grand Division* – Benton, Carroll, Chester, Crockett, Decatur, Dyer, Fayette, Gibson, Hardeman, Hardin, Haywood, Henderson, Henry, Lake, Lauderdale, Madison, McNairy, Obion, Shelby, Tipton, and Weakley Counties
- ii. Protected Health Information (PHI): As defined in the HIPAA Privacy Rule, 45 CFR § 160.103.
- jj. Public Sector Plans: Refers to all benefit options sponsored by the State, Local Government, and Local Education Insurance Committees, including the Standard Preferred Provider Organization (PPO), the Partnership PPO, and any other benefit options specified by the State.
- kk. RFP: Request for Proposals.
- ll. Specialty Pharmacy Benefits: Medications and biologicals used in the treatment of complex clinical conditions such as cancer, HIV/AIDS, organ transplant, Gaucher's disease and hemophilia. These agents require special handling and/or close supervision or clinical management and tend to be very expensive. They would include injectibles and home infusion therapies.
- mm. Seconds to Answer: The total time between (a) the moment at which a caller to the Contractor's call center first hears an introductory greeting and enters the queue and (b) the time at which a member services representative at the call center answers the call. For this definition, the term "answer" shall mean begin an uninterrupted dialogue with the caller. If a member services representative asks the caller to hold during the first sixty (60) seconds of the dialogue, the Contractor shall not consider the call to be "answered" for purposes of this definition until the member services representative returns to the caller and begins an uninterrupted dialogue.
- nn. Spouse: Legally married spouse, as of date of marriage as defined in Chapter 3 of Title 36, *Tennessee Code Annotated*.
- oo. State: The State of Tennessee.
- pp. State, Local Government, and Local Education Insurance Committees: Policy making bodies for the State, Local Government, and Local Education plans established under *Tennessee Code Annotated* 8-27-101, 8-27-207, and 8-27-301 respectively.
- qq. State Government Holidays: Days on which official holidays and commemorations as defined in *Tennessee Code Annotated* 15-1-101 *et seq.* are observed.

- rr. Subcontract: An agreement entered into by the Contractor with any other organization or person who agrees to perform any administrative function or service for the Contractor specifically related to securing or fulfilling the Contractor's obligations to the State under the terms of this Contract, when the intent of such an agreement is to delegate the responsibility for any major service or group of services required by this Contract.
 - ss. Subcontractor: Any organization or person who provides any function or service for the Contractor specifically related to securing or fulfilling the Contractor's obligations to the State under the terms of this Contract.
 - tt. Telecommunication Device for the Deaf (TDD): Special telephone devices with keyboard attachments for use by individuals with hearing impairments who are unable to use conventional phones. Also known as TTY.
- A.23. The Contractor acknowledges the State will monitor and age the outstanding check balance and the Contractor agrees, upon request of the State, to conduct a review and/or cancel-reissue of stale dated outstanding items. In a format mutually agreed to, the Contractor on a daily basis, shall provide a detailed listing of the payment activity, including check serial numbers and ACH payment identifiers, payee names, payment amounts, plan group (State, Local Education and Local Government) and associated claim numbers, balancing to the required funding amount for that day. Said listing shall enable the State to reconcile the payment detail to the required funding amount, while providing related payment information needed to record the necessary accounting entries by expense classifications. The Contractor shall further provide monthly check Reconciliation Reports that provide detail (check number, issue date, payee name, claim numbers, check amount, paid or cancel date) of all checks issued or cancelled during the month, and detailed listing of outstanding checks at each month-end.
- A.24. The Contractor is responsible for the fee charged by the DSS vendor to develop, test and implement conversion programs for the Contractor's claims data. Furthermore, the Contractor shall pay during the term of this contract all applicable fees as assessed by the State's DSS vendor related to any data format changes, which are Contractor-initiated or are due to meeting compliance with new regulations. The Contractor shall also pay all applicable fees related to any DSS vendor efforts to correct Contractor data quality errors that occur during the term of this contract.

B. CONTRACT TERM:

This Contract shall be effective for the period commencing on August 27, 2010, and ending on December 31, 2015. The State shall have no obligation for services rendered by the Contractor which are not performed within the specified period.

C. PAYMENT TERMS AND CONDITIONS:

- C.1. Maximum Liability. In no event shall the maximum liability of the State under this Contract exceed Forty Four Million Three Hundred Eighty Six Thousand Seven Hundred Five Dollars (\$44,386,705.00). The payment rates in Section C.3 shall constitute the entire compensation due the Contractor for the Service and all of the Contractor's obligations hereunder regardless of the difficulty, materials or equipment required. The payment rates include, but are not limited to, all applicable taxes, fees, overheads, and all other direct and indirect costs incurred or to be incurred by the Contractor.

The Contractor is not entitled to be paid the maximum liability for any period under the Contract or any extensions of the Contract for work not requested by the State. The maximum liability represents available funds for payment to the Contractor and does not guarantee payment of any such funds to the Contractor under this Contract unless the State requests work and the Contractor performs said work. In which case, the Contractor shall be paid in accordance with

the payment rates detailed in Section C.3. The State is under no obligation to request work from the Contractor in any specific dollar amounts or to request any work at all from the Contractor during any period of this Contract.

C.2. **Compensation Firm.** The payment rates and the maximum liability of the State under this Contract are firm for the duration of the Contract and are not subject to escalation for any reason unless amended.

C.3. **Payment Methodology.** The Contractor shall be compensated based on the payment methodology herein for service authorized by the State in a total amount not to exceed the Contract Maximum Liability established in Section C.1.

a. The Contractor's compensation shall be contingent upon the satisfactory completion of units, milestones, or increments of service defined in Section A.

b. The Contractor shall be compensated based upon the following payment rates:

(1) Administrative Component Fees.

ADMINISTRATIVE COMPONENTS	FEE PER EMPLOYEE PER MONTH (PEPM) BY CONTRACT PERIOD				
	January 1 – December 31, 2011	January 1 – December 31, 2012	January 1 – December 31, 2013	January 1 – December 31, 2014	January 1 – December 31, 2015
Basic Administrative Services *	\$17.00	\$17.83	\$18.67	\$19.55	\$20.45
Utilization Review	\$10.50	\$10.50	\$10.50	\$10.50	\$10.50
Total Administrative Fee	\$27.50	\$28.33	\$29.17	\$30.05	\$30.95

* Basic administrative services include: claims administration, network access, underwriting, standard ad hoc reports, member communication materials, assumption of claims fiduciary liability and member ID cards.

(2) Total Enrollment Level-Based Fee.

TOTAL ENROLLMENT * LEVELS (all members, not just employees)	FEE PER EMPLOYEE PER MONTH (PEPM) BY CONTRACT PERIOD				
	January 1 – December 31, 2011	January 1 – December 31, 2012	January 1 – December 31, 2013	January 1 – December 31, 2014	January 1 – December 31, 2015
Below 10,000	\$65.00	\$66.95	\$68.96	\$71.03	\$73.16
10,000 – 29,999	\$43.00	\$44.29	\$45.62	\$46.99	\$48.40
30,000 – 49,000	\$34.50	\$35.54	\$36.60	\$37.70	\$38.83
50,000 – 74,999	\$31.50	\$32.45	\$33.42	\$34.42	\$35.45
75,000 – 99,999	\$28.50	\$29.36	\$30.24	\$31.14	\$32.08
100,000 and above	\$27.50	\$28.33	\$29.17	\$30.05	\$30.95

* "Total enrollment levels" reflects all members (i.e., all employees, retirees, and dependents) covered in all regions by the Contractor. January enrollment will be used to determine the enrollment-based fee level annually, and the fee level set in January of each year shall remain constant for the remainder of the calendar year. The sum of the PEPM and the number of employees (or heads of contract), not total enrollment levels, will generate the Contractor's total payment.

Carriers will invoice the State based on enrollment as approved by the State.

- c. **Potential Fee Reductions.** The fees payable to the Contractor (detailed in subsections b. (1) & (2), above) shall be reduced by the State in accordance with the schedule below if the Contractor fails to achieve specified discount guarantees (detailed in Section C.3.d.(4)).

DISCOUNT GUARANTEE TYPES	PERCENT OF FEES AT RISK BY CONTRACT PERIOD				
	January 1 – December 31, 2011	January 1 – December 31, 2012	January 1 – December 31, 2013	January 1 – December 31, 2014	January 1 – December 31, 2015
Inpatient Facility Guaranteed Overall Discounts	6.66%	6.66%	5.00%	3.33%	3.33%
Outpatient Facility Guaranteed Overall Discounts	6.66%	6.66%	5.00%	3.33%	3.33%
Professional Services Guaranteed Overall Discounts	6.66%	6.66%	5.00%	3.33%	3.33%

- d. **Claims Payments.** The State will fund the Contractor for the total issue amount of the claims payments, net of cancellations, voids or other payment credit adjustments. Unless otherwise mutually agreed in writing by the parties, the Contractor shall notify the State of the funding amount required and the State will fund the Contractor weekly, provided that the Contractor's payment process includes timely settlement of ACH transactions. As the parties shall mutually agree in writing, the transfer of said funding to the Contractor for claims payments shall be effected weekly by either ACH debit from the Contractor to a designated State bank account; or wire transfer of funds to the Contractor's designated bank account.

- (1) The Contractor acknowledges and agrees that since the State intends to fund payments at the time of issuance, the State will not maintain a separate bank account or an escrow account with the Contractor or to otherwise pre-fund an account.
- (2) The State reserves the right to review documentation either before or after the transfer of funding for claims payments and, as the State may deem appropriate, to adjust the funding amount to be transferred or withhold the amount of any overpaid funding from another funding transfer.
- (3) The Contractor acknowledges that funding for Claims Payments shall be adjusted in full consideration of the Contract Scope of Service requirement that the Contractor shall identify and pursue claims that may be subject to coordination of benefits (COB); see Contract Section A.9.

- (4) The Contractor shall effect and evidence achievement of the guaranteed overall discounts for member services detailed by type and period below.

DISCOUNT TYPES	PERCENT OVERALL DISCOUNTS GUARANTEED BY CONTRACT PERIOD				
	January 1 – December 31, 2011	January 1 – December 31, 2012	January 1 – December 31, 2013	January 1 – December 31, 2014	January 1 – December 31, 2015
Inpatient Facility Guaranteed Overall Discounts	57.00%	57.10%	57.20%	57.30%	57.40%
Outpatient Facility Guaranteed Overall Discounts	63.50%	63.60%	63.70%	63.80%	63.90%
Professional Services Guaranteed Overall Discounts	47.10%	47.90%	48.00%	48.10%	48.20%

- e. The State shall reimburse the Contractor for the actual cost of the following in the performance of this Contract, provided that the Contractor provides documentation of actual costs incurred as required by the State.
- (1) Postage. In a situation where unanticipated plan modifications would require notification to plan members that is not detailed in the terms and conditions of this Contract, the State may request the Contractor to produce and mail such notification to plan members. In such extreme situations, the State shall reimburse the Contractor only for the actual cost of postage for mailing materials produced at the specific direction of the State and authorized by the State.
 - (2) Printing / Production. The State shall reimburse the Contractor an amount equal to the actual net cost of document printing / production as required and authorized by the State as described in Contract Section C.3.e.(1) above. Additionally, if error(s) in member materials, approved by the State in writing, are detected after the materials have been mailed, the State will reimburse the Contractor for the production and postage cost of mailing the corrected version.
- Notwithstanding the foregoing, the State retains the right to authorize the Contractor to deliver a product to be printed, approve and accept the product but not use the Contractor to print the material. In those situations, the State shall have the discretion to use other printing and production services at its disposal.
- f. The State authorizes the Contractor to retain monies received through subrogation, on a per patient basis, of no more than five percent (5%) of the gross recoveries received, provided that the Contractor shall comply with the State's requirements regarding subrogation, as specified in Contract Section A.9. and Contract Attachment D. However, if the Contractor subcontracts the subrogation function to a subcontractor that is not an organizational unit, affiliate, subsidiary, or parent company, then the Contractor may instead request reimbursement from the State for seventy-five percent (75%) of the subcontracted costs incurred for subrogation activities for the public sector plans. Such reimbursement shall be in lieu of rather than in addition to the five percent (5%) retention allowance described above.

C.4. Travel Compensation. The Contractor shall not be compensated or reimbursed for travel, meals, or lodging.

C.5. Invoice Requirements. The Contractor shall invoice the State only for completed increments of service and for the amount stipulated in Section C.3, above, and as required below prior to any payment.

- a. The Contractor shall submit invoices no more often than monthly, with all necessary supporting documentation, to:

Marlene Alvarez, Procurement & Contracting Manager
Tennessee Department of Finance & Administration
Benefits Administration Division
William R. Snodgrass Tennessee Tower
312 Rosa L. Parks Avenue, Suite 2600
Nashville, Tennessee 37243

- b. The Contractor agrees that each invoice submitted shall clearly and accurately (all calculations must be extended and totaled correctly) detail the following required information.

- (1) Invoice/Reference Number (assigned by the Contractor);
- (2) Invoice Date;
- (3) Invoice Period (period to which all invoiced charges are applicable);
- (4) Contract Number (assigned by the State to this Contract);
- (5) Account Name: Finance & Administration, Benefits Administration Division;
- (6) Account/Customer Number (uniquely assigned by the Contractor to the above-referenced Account Name);
- (7) Contractor Name;
- (8) Contractor Federal Employer Identification Number or Social Security Number (as referenced in this Contract);
- (9) Contractor Contact (name, phone, and/or fax for the individual to contact with billing questions);
- (10) Contractor Remittance Address;
- (11) Complete Itemization of Charges, which shall detail the following:
 - i. Service or Milestone Description (including name /title as applicable) of each service invoiced;
 - ii. Number of Completed Units, Increments, Hours, or Days as applicable, of each service invoiced;
 - iii. Applicable Payment Rate (as stipulated in Section C.3.) of each service invoiced;
 - iv. Amount Due by Service; and
 - v. Total Amount Due for the invoice period.

- c. The Contractor understands and agrees that an invoice to the State under this Contract shall:

- (1) include only charges for service described in Contract Section A and in accordance with payment terms and conditions set forth in Contract Section C;
- (2) not include any future work but will only be submitted for completed service; and
- (3) not include sales tax or shipping charges.

- d. The Contractor agrees that timeframe for payment (and any discounts) begins when the State is in receipt of each invoice meeting the minimum requirements above.

- e. The Contractor shall complete and sign a "Substitute W-9 Form" provided to the Contractor by the State. The taxpayer identification number contained in the Substitute W-9 submitted to the State shall agree to the Federal Employer Identification Number or

Social Security Number referenced in this Contract for the Contractor. The Contractor shall not invoice the State for services until the State has received this completed form.

- C.6. Payment of Invoice. The payment of the invoice by the State shall not prejudice the State's right to object to or question any invoice or matter in relation thereto. Such payment by the State shall neither be construed as acceptance of any part of the work or service provided nor as an approval of any of the amounts invoiced therein.
- C.7. Invoice Reductions. The Contractor's invoice shall be subject to reduction for amounts included in any invoice or payment theretofore made which are determined by the State, on the basis of audits conducted in accordance with the terms of this Contract, not to constitute proper remuneration for compensable services.
- C.8. Deductions. The State reserves the right to deduct from amounts which are or shall become due and payable to the Contractor under this or any Contract between the Contractor and the State of Tennessee any amounts which are or shall become due and payable to the State of Tennessee by the Contractor.
- C.9. Automatic Deposits. The Contractor shall complete and sign an "Authorization Agreement for Automatic Deposit (ACH Credits) Form." This form shall be provided to the Contractor by the State. Once this form has been completed and submitted to the State by the Contractor all payments to the Contractor, under this or any other Contract the Contractor has with the State of Tennessee shall be made by Automated Clearing House (ACH). The Contractor shall not invoice the State for services until the Contractor has completed this form and submitted it to the State.

D. STANDARD TERMS AND CONDITIONS:

- D.1. Required Approvals. The State is not bound by this Contract until it is approved by the appropriate State officials in accordance with applicable Tennessee State laws and regulations.
- D.2. Modification and Amendment. This Contract may be modified only by a written amendment executed by all parties hereto and approved by the appropriate Tennessee State officials in accordance with applicable Tennessee State laws and regulations.
- D.3. Termination for Convenience. The State may terminate this Contract without cause for any reason. Said termination shall not be deemed a Breach of Contract by the State. The State shall give the Contractor at least sixty (60) days written notice before the effective termination date. The Contractor shall be entitled to receive compensation for satisfactory, authorized service completed as of the termination date, but in no event shall the State be liable to the Contractor for compensation for any service which has not been rendered. Upon such termination, the Contractor shall have no right to any actual general, special, incidental, consequential, or any other damages whatsoever of any description or amount.
- D.4. Termination for Cause. If the Contractor fails to properly perform its obligations under this Contract in a timely or proper manner, or if the Contractor violates any terms of this Contract, the State shall have the right to terminate the Contract and withhold payments in excess of fair compensation for completed services.
- a. The State will provide notification of termination for cause in writing. This notice will: (1) specify in reasonable detail the nature of the breach; (2) provide the Contractor with an opportunity to cure, which must be requested in writing no less than 10 days from the date of the Termination Notice; and (3) shall specify the effective date of termination in the event the Contractor fails to correct the breach. The Contractor must present the State with a written request detailing the efforts it will take to resolve the problem and the time period for such resolution. This opportunity to "cure" shall not apply to circumstances in which the Contractor intentionally withholds its services or otherwise refuses to perform. The State will not consider a request to cure contract performance where there

have been repeated problems with respect to identical or similar issues, or if a cure period would cause a delay that would impair the effectiveness of State operations. In circumstances where an opportunity to cure is not available, termination will be effective immediately.

- b. Notwithstanding the foregoing, the Contractor shall not be relieved of liability to the State for damages sustained by virtue of any breach of this Contract by the Contractor.
- D.5. Subcontracting. The Contractor shall not assign this Contract or enter into a subcontract for any of the services performed under this Contract without obtaining the prior written approval of the State. If such subcontracts are approved by the State, they shall contain, at a minimum, sections of this Contract below pertaining to "Conflicts of Interest," "Nondiscrimination," and "Records" (as identified by the section headings). Notwithstanding any use of approved subcontractors, the Contractor shall be the prime contractor and shall be responsible for all work performed.
- D.6. Conflicts of Interest. The Contractor warrants that no part of the total Contract Amount shall be paid directly or indirectly to an employee or official of the State of Tennessee as wages, compensation, or gifts in exchange for acting as an officer, agent, employee, subcontractor, or consultant to the Contractor in connection with any work contemplated or performed relative to this Contract.
- D.7. Nondiscrimination. The Contractor hereby agrees, warrants, and assures that no person shall be excluded from participation in, be denied benefits of, or be otherwise subjected to discrimination in the performance of this Contract or in the employment practices of the Contractor on the grounds of disability, age, race, color, religion, sex, national origin, or any other classification protected by Federal, Tennessee State constitutional, or statutory law. The Contractor shall, upon request, show proof of such nondiscrimination and shall post in conspicuous places, available to all employees and applicants, notices of nondiscrimination.
- D.8. Prohibition of Illegal Immigrants. The requirements of Public Acts of 2006, Chapter Number 878, of the state of Tennessee, addressing the use of illegal immigrants in the performance of any Contract to supply goods or services to the state of Tennessee, shall be a material provision of this Contract, a breach of which shall be grounds for monetary and other penalties, up to and including termination of this Contract.
- a. The Contractor hereby attests, certifies, warrants, and assures that the Contractor shall not knowingly utilize the services of an illegal immigrant in the performance of this Contract and shall not knowingly utilize the services of any subcontractor who will utilize the services of an illegal immigrant in the performance of this Contract. The Contractor shall reaffirm this attestation, in writing, by submitting to the State a completed and signed copy of the document at Contract Attachment A, hereto, semi-annually during the period of this Contract. Such attestations shall be maintained by the Contractor and made available to state officials upon request.
 - b. Prior to the use of any subcontractor in the performance of this Contract, and semi-annually thereafter, during the period of this Contract, the Contractor shall obtain and retain a current, written attestation that the subcontractor shall not knowingly utilize the services of an illegal immigrant to perform work relative to this Contract and shall not knowingly utilize the services of any subcontractor who will utilize the services of an illegal immigrant to perform work relative to this Contract. Attestations obtained from such subcontractors shall be maintained by the Contractor and made available to state officials upon request.
 - c. The Contractor shall maintain records for all personnel used in the performance of this Contract. Said records shall be subject to review and random inspection at any reasonable time upon reasonable notice by the State.

- d. The Contractor understands and agrees that failure to comply with this section will be subject to the sanctions of Public Chapter 878 of 2006 for acts or omissions occurring after its effective date. This law requires the Commissioner of Finance and Administration to prohibit a contractor from contracting with, or submitting an offer, proposal, or bid to contract with the State of Tennessee to supply goods or services for a period of one year after a contractor is discovered to have knowingly used the services of illegal immigrants during the performance of this Contract.
 - e. For purposes of this Contract, "illegal immigrant" shall be defined as any person who is not either a United States citizen, a Lawful Permanent Resident, or a person whose physical presence in the United States is authorized or allowed by the federal Department of Homeland Security and who, under federal immigration laws and/or regulations, is authorized to be employed in the U.S. or is otherwise authorized to provide services under the Contract.
- D.9. Records. The Contractor shall maintain documentation for all charges under this Contract. The books, records, and documents of the Contractor, insofar as they relate to work performed or money received under this Contract, shall be maintained for a period of three (3) full years from the date of the final payment and shall be subject to audit at any reasonable time and upon reasonable notice by the State, the Comptroller of the Treasury, or their duly appointed representatives. The financial statements shall be prepared in accordance with generally accepted accounting principles.
- D.10. Monitoring. The Contractor's activities conducted and records maintained pursuant to this Contract shall be subject to monitoring and evaluation by the State, the Comptroller of the Treasury, or their duly appointed representatives.
- D.11. Progress Reports. The Contractor shall submit brief, periodic, progress reports to the State as requested.
- D.12. Strict Performance. Failure by any party to this Contract to insist in any one or more cases upon the strict performance of any of the terms, covenants, conditions, or provisions of this Contract shall not be construed as a waiver or relinquishment of any such term, covenant, condition, or provision. No term or condition of this Contract shall be held to be waived, modified, or deleted except by a written amendment signed by the parties hereto.
- D.13. Independent Contractor. The parties hereto, in the performance of this Contract, shall not act as employees, partners, joint ventures, or associates of one another. It is expressly acknowledged by the parties hereto that such parties are independent contracting entities and that nothing in this Contract shall be construed to create an employer/employee relationship or to allow either to exercise control or direction over the manner or method by which the other transacts its business affairs or provides its usual services. The employees or agents of one party shall not be deemed or construed to be the employees or agents of the other party for any purpose whatsoever.
- The Contractor, being an independent contractor and not an employee of the State, agrees to carry adequate public liability and other appropriate forms of insurance, including adequate public liability and other appropriate forms of insurance on the Contractor's employees, and to pay all applicable taxes incident to this Contract.
- D.14. State Liability. The State shall have no liability except as specifically provided in this Contract.
- D.15. Force Majeure. The obligations of the parties to this Contract are subject to prevention by causes beyond the parties' control that could not be avoided by the exercise of due care including, but not limited to, natural disasters, riots, wars, epidemics, or any other similar cause.
- D.16. State and Federal Compliance. The Contractor shall comply with all applicable State and Federal laws and regulations in the performance of this Contract.

- D.17. Governing Law. This Contract shall be governed by and construed in accordance with the laws of the State of Tennessee. The Contractor agrees that it will be subject to the exclusive jurisdiction of the courts of the State of Tennessee in actions that may arise under this Contract. The Contractor acknowledges and agrees that any rights or claims against the State of Tennessee or its employees hereunder, and any remedies arising therefrom, shall be subject to and limited to those rights and remedies, if any, available under *Tennessee Code Annotated*, Sections 9-8-101 through 9-8-407.
- D.18. Completeness. This Contract is complete and contains the entire understanding between the parties relating to the subject matter contained herein, including all the terms and conditions of the parties' agreement. This Contract supersedes any and all prior understandings, representations, negotiations, and agreements between the parties relating hereto, whether written or oral.
- D.19. Severability. If any terms and conditions of this Contract are held to be invalid or unenforceable as a matter of law, the other terms and conditions hereof shall not be affected thereby and shall remain in full force and effect. To this end, the terms and conditions of this Contract are declared severable.
- D.20. Headings. Section headings of this Contract are for reference purposes only and shall not be construed as part of this Contract.

E. SPECIAL TERMS AND CONDITIONS:

- E.1. Conflicting Terms and Conditions. Should any of these special terms and conditions conflict with any other terms and conditions of this Contract, these special terms and conditions shall control.
- E.2. Communications and Contacts. All instructions, notices, consents, demands, or other communications required or contemplated by this Contract shall be in writing and shall be made by certified, first class mail, return receipt requested and postage prepaid, by overnight courier service with an asset tracking system, or by EMAIL or facsimile transmission with recipient confirmation. Any such communications, regardless of method of transmission, shall be addressed to the respective party at the appropriate mailing address, facsimile number, or EMAIL address as set forth below or to that of such other party or address, as may be hereafter specified by written notice.

The State:

Marlene D. Alvarez, Procurement & Contracting Manager
Tennessee Department of Finance & Administration
Benefits Administration Division
William R. Snodgrass Tennessee Tower
312 Rosa L. Parks Avenue, Suite 2600
Nashville, Tennessee 37243
Telephone: 615.253.8358
Facsimile: 615.253.8556
Marlene.alvarez@tn.gov

The Contractor:

Tim Cullen, Account Manager
CIGNA
1000 Corporate Centre Drive, Suite 500
Franklin, Tennessee 37067
Telephone: 615.595.3382
Facsimile: 615.595.3287

Email: Timothy.Cullen@CIGNA.com

All instructions, notices, consents, demands, or other communications shall be considered effectively given upon receipt or recipient confirmation as may be required.

- E.3. Subject to Funds Availability. The Contract is subject to the appropriation and availability of State and/or Federal funds. In the event that the funds are not appropriated or are otherwise unavailable, the State reserves the right to terminate the Contract upon written notice to the Contractor. Said termination shall not be deemed a breach of Contract by the State. Upon receipt of the written notice, the Contractor shall cease all work associated with the Contract. Should such an event occur, the Contractor shall be entitled to compensation for all satisfactory and authorized services completed as of the termination date. Upon such termination, the Contractor shall have no right to recover from the State any actual, general, special, incidental, consequential, or any other damages whatsoever of any description or amount.
- E.4. Tennessee Consolidated Retirement System. The Contractor acknowledges and understands that, subject to statutory exceptions contained in *Tennessee Code Annotated*, Section 8-36-801, *et. seq.*, the law governing the Tennessee Consolidated Retirement System (TCRS), provides that if a retired member of TCRS, or of any superseded system administered by TCRS, or of any local retirement fund established pursuant to *Tennessee Code Annotated*, Title 8, Chapter 35, Part 3 accepts state employment, the member's retirement allowance is suspended during the period of the employment. Accordingly and notwithstanding any provision of this Contract to the contrary, the Contractor agrees that if it is later determined that the true nature of the working relationship between the Contractor and the State under this Contract is that of "employee/employer" and not that of an independent contractor, the Contractor may be required to repay to TCRS the amount of retirement benefits the Contractor received from TCRS during the period of this Contract.
- E.5. Voluntary Buyout Program. The Contractor acknowledges and understands that, for a period of two years beginning August 16, 2008, restrictions are imposed on former state employees who received a State of Tennessee Voluntary Buyout Program (VBP) severance payment with regard to contracts with state agencies that participated in the VBP.
- a. The State will not contract with either a former state employee who received a VBP severance payment or an entity in which a former state employee who received a VBP severance payment or the spouse of such an individual holds a controlling financial interest.
 - b. The State may contract with an entity with which a former state employee who received a VBP severance payment is an employee or an independent contractor. Notwithstanding the foregoing, the Contractor understands and agrees that there may be unique business circumstances under which a return to work by a former state employee who received a VBP severance payment as an employee or an independent contractor of a State contractor would not be appropriate, and in such cases the State may refuse Contractor personnel. Inasmuch, it shall be the responsibility of the State to review Contractor personnel to identify any such issues.
 - c. With reference to either subsection a. or b. above, a contractor may submit a written request for a waiver of the VBP restrictions regarding a former state employee and a contract with a state agency that participated in the VBP. Any such request must be submitted to the State in the form of the *VBP Contracting Restriction Waiver Request* format available from the State and the Internet at: www.state.tn.us/finance/rds/ocr/waiver.html. The determination on such a request shall be at the sole discretion of the head of the state agency that is a Party to this Contract, the Commissioner of Finance and Administration, and the Commissioner of Human Resources.

E.6. Insurance. The Contractor shall carry adequate liability and other appropriate forms of insurance.

- a. The Contractor shall maintain, at minimum, the following insurance coverage:
- (1) Workers' Compensation/ Employers' Liability (including all states coverage) with a limit not less than the relevant statutory amount or one million dollars (\$1,000,000) per occurrence for employers' liability whichever is greater.
 - (2) Comprehensive Commercial General Liability (including personal injury & property damage, premises/operations, independent contractor, contractual liability and completed operations/products) with a bodily injury/property damage combined single limit not less than one million dollars (\$1,000,000) per occurrence and two million dollars (\$2,000,000) aggregate.
 - (3) Automobile Coverage (including owned, leased, hired, and non-owned vehicles) with a bodily injury/property damage combined single limit not less than one million dollars (\$1,000,000) per occurrence.
 - (4) Professional Malpractice Liability with a limit of not less than one million dollars (\$1,000,000) per claim and two million dollars (\$2,000,000) aggregate.
- b. At any time State may require the Contractor to provide a valid Certificate of Insurance detailing Coverage Description; Insurance Company & Policy Number; Exceptions and Exclusions; Policy Effective Date; Policy Expiration Date; Limit(s) of Liability; and Name and Address of Insured. Failure to provide required evidence of insurance coverage shall be a material breach of this Contract.

E.7. Confidentiality of Records. Strict standards of confidentiality of records and information shall be maintained in accordance with applicable state and federal law. All material and information, regardless of form, medium or method of communication, provided to the Contractor by the State or acquired by the Contractor on behalf of the State shall be regarded as confidential information in accordance with the provisions of applicable state and federal law, state and federal rules and regulations, departmental policy, and ethical standards. Such confidential information shall not be disclosed, and all necessary steps shall be taken by the Contractor to safeguard the confidentiality of such material or information in conformance with applicable state and federal law, state and federal rules and regulations, departmental policy, and ethical standards.

The Contractor's obligations under this section do not apply to information in the public domain; entering the public domain but not from a breach by the Contractor of this Contract; previously possessed by the Contractor without written obligations to the State to protect it; acquired by the Contractor without written restrictions against disclosure from a third party which, to the Contractor's knowledge, is free to disclose the information; independently developed by the Contractor without the use of the State's information; or, disclosed by the State to others without restrictions against disclosure. Nothing in this paragraph shall permit Contractor to disclose any information that is confidential under federal or state law or regulations, regardless of whether it has been disclosed or made available to the Contractor due to intentional or negligent actions or inactions of agents of the State or third parties.

It is expressly understood and agreed the obligations set forth in this section shall survive the termination of this Contract.

E.8. HIPAA Compliance. The State and Contractor shall comply with obligations under the Health Insurance Portability and Accountability Act of 1996 (HIPAA) and its accompanying regulations.

- a. Contractor warrants to the State that it is familiar with the requirements of HIPAA and its accompanying regulations, and will comply with all applicable HIPAA requirements in the course of this Contract.

- b. Contractor warrants that it will cooperate with the State, including cooperation and coordination with State privacy officials and other compliance officers required by HIPAA and its regulations, in the course of performance of the Contract so that both parties will be in compliance with HIPAA.
 - c. The State and the Contractor will sign documents, including but not limited to business associate agreements, as required by HIPAA and that are reasonably necessary to keep the State and Contractor in compliance with HIPAA. This provision shall not apply if information received by the State under this Contract is NOT "protected health information" as defined by HIPAA, or if HIPAA permits the State to receive such information without entering into a business associate agreement or signing another such document.
- E.9. State Ownership of Work Products. The State shall have ownership, right, title, and interest, including ownership of copyright, in all work products, including computer source code, created, designed, developed, derived, documented, installed, or delivered under this Contract subject to the next subsection and full and final payment for each "Work Product." The State shall have royalty-free and unlimited rights and license to use, disclose, reproduce, publish, distribute, modify, maintain, or create derivative works from, for any purpose whatsoever, all said Work Products.
- a. To the extent that the Contractor uses any of its pre-existing, proprietary or independently developed tools, materials or information ("Contractor Materials"), the Contractor shall retain all right, title and interest in and to such Contractor Materials, and the State shall acquire no right, title or interest in or to such Contractor Materials EXCEPT the Contractor grants to the State an unlimited, non-transferable license to use, copy and distribute internally, solely for the State's internal purposes, any Contractor Materials reasonably associated with any Work Product provided under the Contract.
 - b. The Contractor shall furnish such information and data as the State may request, including but not limited to computer code, that is applicable, essential, fundamental, or intrinsic to any Work Product and Contractor Materials reasonably associated with any Work Product, in accordance with this Contract and applicable state law.
 - c. Nothing in this Contract shall prohibit the Contractor's use for its own purposes of the general knowledge, skills, experience, ideas, concepts, know-how, and techniques obtained and used during the course of providing the services requested under this Contract.
 - d. Nothing in the Contract shall prohibit the Contractor from developing for itself, or for others, materials which are similar to and/or competitive with those that are produced under this Contract.
- E.10. Competitive Procurements. This Contract provides for reimbursement of the cost of goods, materials, supplies, equipment, or contracted services. Such procurements shall be made on a competitive basis, where practical. The Contractor shall maintain documentation for the basis of each procurement for which reimbursement is paid pursuant to this Contract. In each instance where it is determined that use of a competitive procurement method was not practical, said documentation shall include a written justification, approved by the Commissioner of Finance and Administration, for such decision and non-competitive procurement.
- E.11. State Furnished Property. The Contractor shall be responsible for the correct use, maintenance, and protection of all articles of nonexpendable, tangible, personal property furnished by the State for the Contractor's temporary use under this Contract. Upon termination of this Contract, all property furnished shall be returned to the State in good order and condition as when received, reasonable use and wear thereof excepted. Should the property be destroyed, lost, or stolen, the

Contractor shall be responsible to the State for the residual value of the property at the time of loss.

E.12. Incorporation of Additional Documents. Included in this Contract by reference are the following documents:

- a. The Contract document and its attachments
- b. All Clarifications and addenda made to the Contractor's Proposal
- c. The Request for Proposal and its associated amendments
- d. Technical Specifications provided to the Contractor
- e. The Contractor's Proposal

In the event of a discrepancy or ambiguity regarding the Contractor's duties, responsibilities, and performance under this Contract, these documents shall govern in order of precedence detailed above.

E.13. Debarment and Suspension. The Contractor certifies, to the best of its knowledge and belief, that it, its current and future principals, its current and future subcontractors and their principals:

- a. are not presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded from covered transactions by any federal or state department or agency;
- b. have not within a three (3) year period preceding this Contract been convicted of, or had a civil judgment rendered against them from commission of fraud, or a criminal offence in connection with obtaining, attempting to obtain, or performing a public (federal, state, or local) transaction or grant under a public transaction; violation of federal or state antitrust statutes or commission of embezzlement, theft, forgery, bribery, falsification, or destruction of records, making false statements, or receiving stolen property;
- c. are not presently indicted or otherwise criminally or civilly charged by a government entity (federal, state, or local) with commission of any of the offenses detailed in section b. of this certification; and
- d. have not within a three (3) year period preceding this Contract had one or more public transactions (federal, state, or local) terminated for cause or default.

The Contractor shall provide immediate written notice to the State if at any time it learns that there was an earlier failure to disclose information or that due to changed circumstances, its principals or the principals of its subcontractors are excluded or disqualified.

E.14. Contractor Commitment to Diversity. The Contractor shall comply with and make reasonable business efforts to exceed the commitment to diversity represented by the Contractor's proposal responding to RFP # 31786-00104 (Attachment 6.2) and resulting in this Contract.

The Contractor shall assist the State in monitoring the Contractor's performance of this commitment by providing, as requested, a quarterly report of participation in the performance of this Contract by small business enterprises and businesses owned by minorities, women, and persons with a disability. Such reports shall be provided to the state of Tennessee Governor's Office of Business Diversity Enterprise in form and substance as required by said office.

E.15. Limitation of Liability. The parties agree that the Contractor's liability under this Contract shall be limited to an amount equal to two (2) times the Maximum Liability amount detailed in Section C.1.

and as may be amended, PROVIDED THAT in no event shall this section limit the liability of the Contractor for intentional torts, criminal acts, or fraudulent conduct.

- E.16. Hold Harmless. The Contractor agrees to indemnify and hold harmless the State of Tennessee as well as its officers, agents, and employees from and against any and all claims, liabilities, losses, and causes of action which may arise, accrue, or result to any person, firm, corporation, or other entity which may be injured or damaged as a result of acts, omissions, or negligence on the part of the Contractor, its employees, or any person acting for or on its or their behalf relating to this Contract. The Contractor further agrees it shall be liable for the reasonable cost of attorneys for the State in the event such service is necessitated to enforce the terms of this Contract or otherwise enforce the obligations of the Contractor to the State.

In the event of any such suit or claim, the Contractor shall give the State immediate notice thereof and shall provide all assistance required by the State in the State's defense. The State shall give the Contractor written notice of any such claim or suit, and the Contractor shall have full right and obligation to conduct the Contractor's own defense thereof. Nothing contained herein shall be deemed to accord to the Contractor, through its attorney(s), the right to represent the State of Tennessee in any legal matter, such rights being governed by *Tennessee Code Annotated*, Section 8-6-106.

- E.17. Breach. A party shall be deemed to have breached the Contract if any of the following occurs:

- failure to perform in accordance with any term or provision of the Contract;
- partial performance of any term or provision of the Contract;
- any act prohibited or restricted by the Contract, or
- violation of any warranty.

For purposes of this Contract, these items shall hereinafter be referred to as a "Breach."

- a. Contractor Breach— The State shall notify Contractor in writing of a Breach.

- (1) In event of a Breach by Contractor, the State shall have available the remedy of Actual Damages and any other remedy available at law or equity.
- (2) Liquidated Damages— In the event of a Breach, the State may assess Liquidated Damages as detailed in Contract Attachment B. The State shall notify the Contractor of amounts to be assessed as Liquidated Damages. The parties agree that due to the complicated nature of the Contractor's obligations under this Contract it would be difficult to specifically designate a monetary amount for a Breach by Contractor as said amounts are likely to be uncertain and not easily proven. Contractor hereby represents and covenants it has carefully reviewed the Liquidated Damages contained in above referenced Contract Attachment B and agree that said amounts represent a reasonable relationship between the amount and what might reasonably be expected in the event of Breach, and are a reasonable estimate of the damages that would occur from a Breach. It is hereby agreed between the parties that the Liquidated Damages represent solely the damages and injuries sustained by the State in losing the benefit of the bargain with Contractor and do not include any injury or damage sustained by a third party. The Contractor agrees that the liquidated damage amount is in addition to any amounts Contractor may owe the State pursuant to the indemnity provision or other section of this Contract.

The State may continue to withhold the Liquidated Damages or a portion thereof until the Contractor cures the Breach, the State exercises its option to declare a Partial Default, or the State terminates the Contract. The State is not obligated to assess Liquidated Damages before availing itself of any other remedy. The State may choose to discontinue Liquidated Damages and avail itself of any

other remedy available under this Contract or at law or equity; provided, however, Contractor shall receive a credit for said Liquidated Damages previously withheld except in the event of a Partial Default.

The State may conduct "secret shopper" and other monitoring activities during the operation of this Contract. The State may also assess liquidated damages for breaches of contract that it discovers during these and other activities as detailed in Contract Attachment B.

- (3) Partial Default— In the event of a Breach, the State may declare a Partial Default. In which case, the State shall provide the Contractor written notice of: (1) the date which Contractor shall terminate providing the service associated with the Breach; and (2) the date the State will begin to provide the service associated with the Breach. The Notice of Partial Default and termination of services associated with the Breach shall advise the Contractor whether the State will provide an opportunity to cure. Notwithstanding the foregoing, the State may revise the time periods contained in the notice written to the Contractor.

In the event the State declares a Partial Default, the State may withhold, together with any other damages associated with the Breach, from the amounts due the Contractor the greater of: (1) amounts which would be paid the Contractor to provide the defaulted service; or (2) the cost to the State of providing the defaulted service, whether said service is provided by the State or a third party. To determine the amount the Contractor is being paid for any particular service, the Department shall be entitled to receive within five (5) days any requested material from Contractor. The State shall make the final and binding determination of said amount.

The State may assess Liquidated Damages against the Contractor for any failure to perform which ultimately results in a Partial Default with said Liquidated Damages to cease when said Partial Default is effective. Upon Partial Default, the Contractor shall have no right to recover from the State any actual, general, special, incidental, consequential, or any other damages whatsoever of any description or amount. Contractor agrees to cooperate fully with the State in the event a Partial Default is taken.

- (4) Contract Termination— In the event of a Breach, the State may terminate the Contract immediately or in stages. The Contractor shall be notified of the termination in writing by the State. Said notice shall hereinafter be referred to as Termination Notice. The Termination Notice may specify either that the termination is to be effective immediately, on a date certain in the future, or that the Contractor shall cease operations under this Contract in stages. In the event of a termination, the State may withhold any amounts which may be due Contractor without waiver of any other remedy or damages available to the State at law or at equity. The Contractor shall be liable to the State for any and all damages incurred by the State and any and all expenses incurred by the State which exceed the amount the State would have paid Contractor under this Contract. Contractor agrees to cooperate with the State in the event of a Contract Termination or Partial Takeover.

The Termination Notice must (1) specify in reasonable detail the nature of the Breach; (2) provide Contractor with an opportunity to cure, which shall be no less than 30 days from the date of the Termination Notice; (3) shall specify the effective date of termination in the event Contractor fails to correct the Breach. The Contractor shall present the State with a written request detailing the efforts it will take to resolve the problem. This opportunity to "cure" shall not apply to

circumstances in which the Contractor intentionally withholds its services or otherwise refuses to perform. The State will not consider a request to cure contract performance where there have been repeated problems with respect to identical or similar issues, or if a cure period would cause a delay that would impair the effectiveness of State operations.

- b. **State Breach**— In the event of a Breach of Contract by the State, the Contractor shall notify the State in writing within 30 days of any Breach of Contract by the State. Said notice shall contain a description of the Breach. Failure by the Contractor to provide said written notice shall operate as an absolute waiver by the Contractor of the State's Breach. In no event shall any Breach on the part of the State excuse the Contractor from full performance under this Contract. In the event of Breach by the State, the Contractor may avail itself of any remedy at law in the forum with appropriate jurisdiction; provided, however, failure by the Contractor to give the State written notice and opportunity to cure as described herein operates as a waiver of the State's Breach. Failure by the Contractor to file a claim before the appropriate forum in Tennessee with jurisdiction to hear such claim within one (1) year of the written notice of Breach shall operate as a waiver of said claim in its entirety. It is agreed by the parties this provision establishes a contractual period of limitations for any claim brought by the Contractor.

- E.18. **Overpayments.** The Contractor shall have responsibility for overpayments to its providers resulting from the negligent, reckless, or willful acts or omissions of the Contractor, its officers, agents or employees, regardless of whether or not such overpayments can be recovered by the Contractor. The Contractor shall repay the State the amount of any such overpayment within thirty (30) calendar days of discovery of the overpayment. Overpayments due to provider fraud or fraud of any other type, other than fraud by employees or agents of the Contractor, will not be considered overpayments for purposes of this Section. The Contractor shall assist in identifying fraud and make reasonable efforts, in consultation with the State, to recover overpayments due to fraud.
- E.19. **Third Party Beneficiary.** This Contract has been entered into solely for the benefit of the State and the Contractor and is not intended to create any legal, equitable, or beneficial interest in any third party or to vest in any third party any interest as to enforcement or performance.
- E.20. **Confidential and Proprietary Information.** The State agrees to protect, to the fullest extent permitted by state law, the confidentiality of information expressly identified by the Contractor as confidential and proprietary, including information that would allow a person to obtain unauthorized access to confidential information or to electronic information processing systems owned by or licensed to the State.

IN WITNESS WHEREOF,

CONNECTICUT GENERAL LIFE INSURANCE COMPANY (CGLIC):



CONTRACTOR SIGNATURE

8/15/10

DATE

Michael W Triplett President Regional Segment

PRINTED NAME AND TITLE OF CONTRACTOR SIGNATORY (above)

STATE OF TENNESSEE,
STATE INSURANCE COMMITTEE,
LOCAL EDUCATION INSURANCE COMMITTEE,
LOCAL GOVERNMENT INSURANCE COMMITTEE:

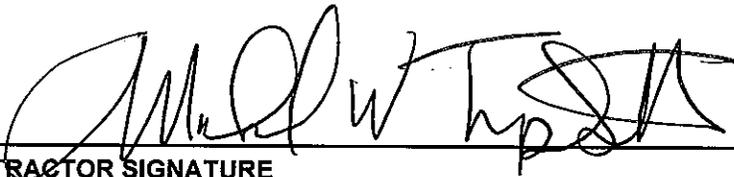

M. D. GOETZ, JR., COMMITTEE CHAIR

8-24-2010
DATE

ATTESTATION RE PERSONNEL USED IN CONTRACT PERFORMANCE

SUBJECT CONTRACT NUMBER:	Edison # 22045
CONTRACTOR LEGAL ENTITY NAME:	Connecticut General Life Insurance Company (CGLIC)
FEDERAL EMPLOYER IDENTIFICATION NUMBER: (or Social Security Number)	06-0303370

The Contractor, identified above, does hereby attest, certify, warrant, and assure that the Contractor shall not knowingly utilize the services of an illegal immigrant in the performance of this Contract and shall not knowingly utilize the services of any subcontractor who will utilize the services of an illegal immigrant in the performance of this Contract.



CONTRACTOR SIGNATURE

NOTICE: This attestation MUST be signed by an individual empowered to contractually bind the Contractor. If said individual is not the chief executive or president, this document shall attach evidence showing the individual's authority to contractually bind the Contractor.

Michael W Taylor President Regional Segment

PRINTED NAME AND TITLE OF SIGNATORY

8/18/10

DATE OF ATTESTATION

LIQUIDATED DAMAGES

The Contractor shall pay to the State the indicated total dollar assessment upon notification by the State that an amount is due, through the term of this Contract.

As prior approved by the State in writing performance guarantees shall be measured specific to the Public Sector Plans or on the Contractor's book of business.

1. Implementation Plan	
Guarantee	The Contractor shall provide a project implementation plan that meets the requirements of Contract Section A.2.e. to the State no later than thirty (30) days after the contract start date.
Assessment	Ten thousand dollars (\$10,000) for each day beyond the deadline that the plan is not provided to the State. Fifty thousand dollar (\$50,000) maximum.
Measurement	Measured, reported, and reconciled no later than three (3) months after the go-live date.
2. Operational Readiness	
Guarantee	The Contractor shall resolve all findings identified by the State during its operational readiness review, as required in Contract Section A.2., prior to the go-live date.
Assessment	Twenty-five thousand dollars (\$25,000) per finding if the standard is not met. Two hundred and fifty thousand dollar (\$250,000) maximum.
Measurement	Measured and reported no later than three (3) months after the go-live date.
3. Edison System Interface	
Guarantee	Contractor's interface with the Edison System shall be fully operational by the date specified in Contract Section A.21.
Assessment	Ten thousand dollars (\$10,000) per day, for every day beyond the deadline that the interface is not fully operational. One hundred fifty thousand dollar (\$150,000) maximum.
Measurement	Measured and reported beginning the day after the date specified in Contract Section A.21 and continuing – as necessary – until the interface is fully operational. (Reconciled upon final recognition of operational status.)
4. Call Center and Other Systems Operational	
Guarantee	The Contractor's call center and other systems shall be fully operational no later than the date specified in Contract Section A.21.
Assessment	Twenty-five thousand dollars (\$25,000) for every day beyond the deadline that the call center or other system is not operational. Two hundred and fifty thousand dollar (\$250,000) maximum.
Measurement	Measured and reported no later than three (3) months after the go-live date.
5. Program Go-Live Date	
Guarantee	All medical claims administrative services for the Public Sector Plans shall take effect (i.e., "go-live") and be fully operational on the go-live date specified in Contract Section A.21.
Assessment	Fifty thousand dollars (\$50,000) for every day beyond the deadline that medical claims administrative services are not fully operational. Five hundred thousand dollar

	(\$500,000) maximum.
Measurement	Measured and reported no later than three (3) months after the go-live date.
6. Plan Design	
Guarantee	The Contractor shall correctly adjudicate claims in accordance with the plan design as required in Contract Sections A.2 and A.9.
Assessment	One thousand dollars (\$1,000) per occurrence (defined as an individual claim) if the standard is not met plus the actual costs incurred of the incorrectly-processed claim. Fifty-thousand dollar (\$50,000) annual maximum (which excludes the actual costs incurred incorrectly-processed claims, which shall not be subject to a cap).
Measurement	Measured, reported, and reconciled after each occurrence.
7. Maximum Seconds of Answer	
Guarantee	The Contractor's call center shall answer, by a person, one hundred percent (100%) of calls within five (5) minutes (300 seconds), as required in Contract Section A.12.
Assessment	Five hundred dollars (\$500) for each second above the threshold during each period on any single day. One Hundred-Fifty-thousand dollar (\$150,000) annual maximum.
Measurement	The Contractor shall calculate the number of instances during each morning, mid-day, and evening periods (see Contract Section A.12) during which a caller's time-to-answer exceeds this threshold. Based on Contractor's internal telephone support system reports. Measured and reported on a daily basis during the thirty (30) days prior to the go-live date though sixty (60) days after the go-live date, weekly, and monthly. Please note that the monthly report shall include rates for each day as well as averages for days of week, time of day, each week, and each month.
8. Website	
Guarantee	The Contractor's website for the Public Sector Plans shall be available on the internet and fully operational, with the exception of member data/Protected Health Information on or before the date specified in Contract Section A.21, as required in Contract Section A.14.
Assessment	Twenty thousand dollars (\$20,000) per day that the standard is not met. One Hundred-Fifty Thousand annual maximum.
Measurement	Measured, reported, and reconciled no later than three (3) months after the go-live date.
9. Written Member Inquiries	
Guarantee	As required in Contract Section A.11, the Contractor shall respond to ninety-five percent (95%) of written inquiries (mail and e-mail) from members within five (5) business days and one hundred percent (100%) within ten (10) business days.
Assessment	One thousand dollars (\$1,000) for each full percentage under each standard.
Measurement	Measured, reported and reconciled quarterly.
10. Member Communications	
Guarantee	All materials produced by the Contractor shall be provided to the State for review and approval at least fourteen (14) days prior to planned printing, assembly, and/or distribution, as required in Contract Section A.13.
Assessment	One thousand dollars (\$1,000) for each instance that the standard is not met.
Measurement	The State will notify the Contractor of any such occurrence. Any amounts due for the

	Contractor's noncompliance with this pre-approval provision shall be paid annually upon request by the State.
11. Reading Level	
Guarantee	The Contractor shall provide to the State a draft of all member communications with both an accurate Flesch-Kincaid reading level analysis that indicates that the materials are at or lower than the 6.0 reading level and a reading level at or below 6.0.
Assessment	One thousand dollars (\$1,000) for each occurrence in which the standard is not met. An occurrence shall be defined as the initial submission to the State of the draft member communication for approval.
Measurement	Measured and reported after each occurrence.
12. Initial Welcome Packet Distribution	
Guarantee	Ninety-seven percent (97%) of welcome packets, containing ID cards, member handbooks, and provider directories, shall be produced and mailed no later than twenty-one (21) days prior to the go-live date.
Assessment	Ten thousand dollars (\$10,000) if the standard is not met.
Measurement	Measured, reported, and reconciled no later than three months after the go-live date.
13. Distribution of Ongoing Welcome Packet	
Guarantee	Ninety-seven percent (97%) of welcome packets shall be produced and mailed within ten (10) days of receipt of complete and accurate eligibility information, as required in Contract Section A.13.
Assessment	Ten thousand dollars (\$10,000) per year in which the standard is not met.
Measurement	Measured, reported, and reconciled annually.
14. Annual Transfer Period Materials	
Guarantee	On an annual basis, at least two (2) months prior to the State's annual transfer period, the Contractor shall provide to the State, in electronic format, the camera-ready materials to be sent during the Annual Enrollment Transfer Period about the medical benefit, as required in Contract Section A.13.
Assessment	If the aforementioned information is not distributed to the State as required, then the total assessment shall be ten thousand dollars (\$10,000) per year in which the standard is not met.
Measurement	Measured, reported, and reconciled annually.
15. Member Satisfaction Survey	
Guarantee	The level of overall customer satisfaction, as measured annually by a State approved Member Satisfaction survey(s) required by Contract Section A.11., shall be equal to or greater than eighty-five percent (85%) in the first year of the Contract, and shall be equal to or greater than ninety percent (90%) in all subsequent year(s) within the contract term.
Assessment	Fifty thousand dollars (\$50,000) for each year that the standard is not met.
Measurement	Measured, reported, and reconciled annually.
16. Appeal Decisions	
Guarantee	Ninety-five percent (95%) of pre-service appeals shall be decided within thirty (30) days and ninety-five percent (95%) of post-service appeals within sixty (60) days, as required

	in Contract Section A.11.	
Assessment	Ten thousand dollars (\$10,000) for each instance that the standard is not met. One Hundred Thousand dollar (\$100,000) annual maximum.	
Measurement	Measured, reported, and reconciled quarterly.	
17. Expedited Appeal Decisions		
Guarantee	One hundred percent (100%) of expedited appeals, not involving a third party review, shall be decided within seventy-two (72) hours as required in Contract Section A.11. In the event that the Contractor requires an external medical consultation, the timeframe shall be extended from seventy-two (72) hours to seven (7) calendar days.	
Assessment	Two thousand dollars (\$2,000) for each instance that the Contractor exceeds the standard. One Hundred Thousand dollar (\$100,000) annual maximum.	
Measurement	Measured, reported, and reconciled quarterly.	
18. State Inquiries		
Guarantee	The Contractor shall respond to all non-urgent inquiries in writing from the State within one (1) week after receipt of said inquiry, as required in Contract Section A.15.	
Assessment	Five hundred dollars (\$500) for each instance that the standard is not met. One hundred thousand dollar (\$100,000) annual maximum.	
Measurement	Measured and reported after each occurrence.	
19. Plan Changes		
Guarantee	The Contractor shall correctly implement any plan design changes within sixty (60) days of written notification from the State as required in Contract Section A.9.	
Assessment	Five thousand dollars (\$5,000) per day if the standard is not met. One hundred thousand dollar (\$100,000) annual maximum.	
Measurement	Measured and reported after each occurrence.	
20. Member Notice of Provider Termination		
Guarantee	The Contractor shall provide written notice to members regarding terminated hospitals and physician groups, as specified in Contract Section A.3.	
Assessment	Five thousand dollars (\$5,000) per occurrence (defined as each provider termination) if the standard is not met. One hundred thousand dollar (\$100,000) annual maximum.	
Measurement	Measured and reported after each occurrence.	
21. Provider/Facility Network Accessibility		
Guarantee	As measured by the GeoNetworks [®] Provider & Facility Network Accessibility Analysis, the Contractor's provider and facility network shall assure that 95% of all State, Local Education, and Local Government Plan members shall have the Access Standard indicated.	
Definition	Provider Group – Urban and Suburban	Access Standard
	PCPs (Internal Medicine, General or Family Practitioners)	2 physicians within 20 miles
	Obstetricians/Gynecologists	1 physician within 20 miles
	Pediatricians	1 physician within 20 miles
	Cardiologists	1 physician within 30 miles

	Endocrinologists	1 physician within 30 miles
	Acute Care Hospitals	1 facility within 30 miles
	Provider Group – Rural	Access Standard
	PCPs (Internal Medicine, General or Family Practitioners)	2 physicians within 30 miles
	Obstetricians/Gynecologists	1 physician within 30 miles
	Pediatricians	1 physician within 30 miles
	Cardiologists	
	Endocrinologists	
	Acute Care Hospitals	1 facility within 30 miles
Assessment	One hundred thousand dollars (\$100,000) if any of the above listed standards is not met, either individually or in combination. For purposes of measuring compliance with the access standards delineated in this liquidated damage, the Contractor shall provide the State with a GeoAccess report of provider access for urban, suburban, and rural areas. Unless otherwise directed by the State, the Contractor shall use GeoAccess' default definitions for urban, suburban, and rural areas. At the Contractor's request, the State may also approve other methodologies, including but not limited to (a) the current GeoAccess standards; (b) the most recent version of the rural-urban commuting area (RUCA) codes as defined by the U.S. Bureau of the Census and the U.S. Department of Agriculture Economic Research Service; (c) the ZIP code approximation of the RUCA codes; (d) the current definition of "rural areas" used by the U.S. Department of Health and Human Services Office of Rural Health Policy; or (e) the most recent definitions of Office of Management and Budget (OMB) with respect to county-level metropolitan and micropolitan areas. Further, the State may specify the use of a particular methodology following the completion of the 2010 decennial Census.	
Measurement	Compliance report is the semi-annual GeoNetworks Analysis submitted by the Contractor. Measured, reported and reconciled semi-annually.	
22. Appointment Scheduling		
Guarantee	The Contractor shall assist members to secure a timely appointment within the timeframes specified in Section A.3.	
Assessment	One thousand dollars (\$1,000) for occurrence, including Secret Shopper occurrences identified by the State or its authorized agent, in which the Contractor does not provide the appointment scheduling assistance required in Section A.3. One hundred thousand dollar (\$100,000) annual maximum.	
Measurement	Measured and reported after each occurrence.	
23. Missing Authorization Information		
Guarantee	As specified in Contract Section A.4., the Contractor shall immediately contact the provider to obtain any missing information necessary to make a pre-certification, prior authorization, or concurrent review decision	
Assessment	One thousand dollars (\$1,000) for each pre-certification, prior authorization, or concurrent review decision that was not made within the timeframes specified in Contract Section A.4 and was missing information necessary to make the decision. One hundred thousand dollar (\$100,000) annual maximum.	
Measurement	Measured, reported, and reconciled quarterly.	
24. Prior Authorizations		
Guarantee	The Contractor shall complete ninety-seven percent (97%) of all prior authorizations	

	within the timeframes specified in Section A.4.
Assessment	Ten thousand dollars (\$10,000) for each quarter in which the standard is not met.
Measurement	Measured, reported, and reconciled quarterly.
25. Data Review	
Guarantee	All plan design implementation data, associated with the program setup, and identified in the implementation plan, as required in Contract Section A.2. shall be delivered to the State for review and approval prior to the go-live date.
Assessment	Fifty thousand dollars (\$50,000) if the standard is not met.
Measurement	Measured and reported no later than three (3) months after the go-live date.
26. Eligibility Set-Up	
Guarantee	As required in Contract Section A.18., eligibility information shall be loaded, tested, verified and available online for use no later than thirty (30) days prior to the go-live date specified in Contract Section A.21.
Assessment	Ten thousand dollars (\$10,000) for each day beyond the date specified in Contract Section A.21. One hundred thousand dollar (\$100,000) maximum.
Measurement	Measured, reported, and reconciled no later than three (3) months after the go-live date.
27. Eligibility Posting	
Guarantee	Ninety-eight percent (98%) of electronically transmitted enrollment updates shall be posted within one (1) business day after receipt in specified format and one hundred percent (100%) posted within three (3) business days, as required in Contract Section A.18.
Assessment	Five thousand dollars (\$5,000) per day for the first (1 st) and second (2 nd) business days out of compliance; ten thousand dollars (\$10,000) per business day thereafter. One hundred thousand dollar (\$100,000) annual maximum.
Measurement	Measured and reported weekly; reconciled annually.
28. Eligibility Discrepancies	
Guarantee	Resolve all discrepancies (any difference of values between the State's database and the Contractor's database) identified by the processing of the enrollment file within five (5) business days of receipt of the file from the State, as required in Contract Section A.18.
Assessment	Five thousand dollars (\$5,000) per day for the first (1 st) and second (2 nd) business days out of compliance; ten thousand dollars (\$10,000) per business day thereafter. One hundred thousand dollar (\$100,000) annual maximum.
Measurement	Measured and reported quarterly; reconciled annually.
29. Initial Data Loading	
Guarantee	All data required for implementation other than member eligibility data, as described in Contract Section A.2., shall be loaded correctly.
Assessment	Fifty thousand dollars (\$50,000) if the standard is not met.
Measurement	Measured at implementation.
30. Ongoing Data Loading	

Guarantee	All data required for operations other than member eligibility data shall be loaded correctly.	
Assessment	Five thousand dollars (\$5,000) per day for the first (1 st) and second (2 nd) business days out of compliance; ten thousand dollars (\$10,000) per business day thereafter. One hundred thousand dollar (\$100,000) annual maximum.	
Measurement	Measured and reported quarterly; reconciled annually.	
31. Enrollment Data Match		
Guarantee	The Contractor shall submit an Enrollment Data Match, not to exceed four (4) times annually, in an agreed upon format, within fourteen (14) calendar days of the request from the State, as required in Contract Section A.18.	
Assessment	Twenty thousand dollars (\$20,000) for each instance that the standard is not met.	
Measurement	Measured, reported, and reconciled annually but reported twenty (20) days following the update.	
32. Enrollment Data Match Discrepancies		
Guarantee	The Contractor shall resolve the discrepancies identified in the Enrollment Data Match, within the specified timeframe(s) as required in Contract Section A.18.	
Assessment	Twenty thousand dollars (\$20,000) for each instance that the standard is not met.	
Measurement	Measured, reported, and reconciled annually.	
33. Claims Data Quality		
Guarantee	As measured by the State's DSS vendor, the Contractor's data submission to said vendor shall meet the following Data Quality measures.	
Definition	Measure	Benchmark
	Gender	Data missing for <= (less than or equal to) 3% of claims
	Date of birth	Data missing for <= 3% of claims
	Outpatient diagnosis coding	Data invalid or missing for <= 5% of outpatient claims
	Outpatient provider type missing	Data missing for <= 1.5% of outpatient claims
	Provider ID missing	Data missing for <= 1.5% of claims
Assessment	Fifty thousand dollars \$50,000 if any of the above listed standards is not met, either individually or in combination. Quarterly Guarantee.	
Measurement	Measured and reported by the State's DSS vendor monthly; reconciled annually.	
34. Claims Data Submission		
Guarantee	The Contractor shall submit claims data to the State's DSS vendor no later than fifteen (15) days following the end of each calendar month, or more frequently as directed by the State (see Contract Section A.18).	
Assessment	Five thousand dollars (\$5,000) per day for the first and second business days out of compliance; ten thousand dollars (\$10,000) per business day thereafter. One hundred thousand dollar (\$100,000) quarterly maximum.	
Measurement	Measured, reported, and reconciled monthly.	

35. Claims Payment Accuracy	
Guarantee	Claims payment accuracy shall be ninety-eight percent (98%) or higher.
Assessment	Fifty thousand dollars (\$50,000) for each full percentage point below ninety-eight percent (98%) for each contracted quarter.
Measurement	Quarterly internal audit performed by the Contractor on a statistically valid sample. Measured and reported quarterly; reconciled annually.
36. Claims Processing Accuracy	
Guarantee	Claims processing accuracy shall be ninety-seven percent (97%) or higher.
Assessment	Fifty thousand dollars (\$50,000) for each full percentage point below ninety-seven percent (97%), for each contracted quarter.
Measurement	Quarterly internal audit performed by the Contractor on a statistically valid sample. Measured and reported quarterly; reconciled annually.
37. Claims Payment Turnaround	
Guarantee	The Contractor shall reimburse network providers within fourteen (14) calendar days for ninety percent (90%) of clean claims and within thirty (30) calendar days for ninety-six percent (96%) of all claims.
Assessment	<u>Non-Investigated Claims (clean)</u> : Twenty-five thousand dollars (\$25,000) for each full percentage point below the required minimum standard of ninety percent (90%) within fourteen (14) days. <u>All Claims</u> : Fifty thousand dollars (\$50,000) for each full percentage point below the required minimum standard of ninety-six percent (96%) within thirty (30) days.
Measurement	Quarterly internal audit performed by the Contractor on a statistically valid sample. Measured and reported quarterly; reconciled annually.
38. Medicare Secondary Payer Notice	
Guarantee	The Contractor shall notify the State on a weekly basis of receipt on any notices from Medicare that Medicare may have made primary payments for services when it should have been a secondary payer (a Medicare Secondary Payer (MSP) demand letter), as specified in Contract Section A.9.
Assessment	One thousand dollars (\$1,000) for every day beyond the specified timeframe that the Contractor does not notify the State. One hundred thousand dollar (\$100,000) annual maximum.
Measurement	Measured, reported, and reconciled after each occurrence.
39. Key Staff Vacancies	
Guarantee	As required in Contract Section A.16., if any key positions become vacant, the Contractor shall employ an adequate replacement within sixty (60) days of the vacancy unless the State grants an exception to this requirement.
Assessment	Ten thousand dollars (\$10,000) for each week beyond sixty (60) days that the vacancy is not filled. One hundred thousand dollar (\$100,000) annual maximum.
Measurement	Measured, reported, and reconciled annually.
40. Staff Availability	
Guarantee	As required in Contract Section A.16, an available member of the Account Team shall be available for consultation with the State during the hours of 8:00 a.m. to 4:30 p.m.

	Central Time, Monday through Friday.
Assessment	Ten thousand dollars (\$10,000) per occurrence. One hundred thousand dollar (\$100,000) annual maximum.
Measurement	Measured, reported, and reconciled annually.
41. Systems Access – Online Reporting and Eligibility Systems	
Guarantee	Access to the Contractor's online reporting and eligibility systems shall be granted to a minimum of three (3) State employees and a maximum of five (5) State employees no later than one (1) week prior to the go-live date, as required in Contract Section A.20.
Assessment	Five thousand dollars (\$5,000) per day that the standard is not met.
Measurement	Measured, reported, and reconciled no later than three (3) months after the go-live date.
42. Reporting	
Guarantee	The Contractor shall distribute to the State all reports required in Contract Sections A.1 through A.30 and Contract Attachment C within the time frame specified in the Contract.
Assessment	Five thousand dollars (\$5,000) for each report not delivered to the State within the time frame specified in the Contract. One hundred thousand dollar (\$100,000) annual maximum.
Measurement	Measured, reported, and reconciled after each occurrence.
43. Audit Recovery	
Guarantee	As required in Contract Section A.10, any amount due the State which is not paid by the Contractor within (30) days of the Contractor's receipt of the final audit report shall be subject to a compounding interest penalty of one percent (1%) per month.
Assessment	Compounding interest penalty of one percent (1%) per month for each month payment is not received.
Measurement	Measured, reported, and reconciled after each occurrence.
44. NCQA Accreditation	
Guarantee	The Contractor shall be NCQA accredited for its commercial PPO product as specified in Contract Section A.5.
Assessment	Five hundred thousand dollars (\$500,000) if the standard is not met.
Measurement	Copy of completed NCQA survey and final report.
45. Written Discharge Plan	
Guarantee	As specified in Section A.8., the Contractor shall provide a copy of the written discharge plan to the HM/W vendor for each member who is being discharged from a hospital to a skilled nursing facility, a rehabilitative facility, or a psychiatric facility or who will receive home health services.
Assessment	One thousand dollars (\$1,000) for each plan that is not provided to the HM/W vendor within twenty-four (24) hours from the member's discharge. One hundred thousand dollar (\$100,000) annual maximum.
Measurement	Measured, reported, and reconciled after each occurrence.
46. Authorization of Member Communications	
Guarantee	The Contactor shall not distribute any materials to member prior to receiving the

	express, written authorization by the State for the use of such materials.
Assessment	Ten thousand dollars (\$10,000) for each instance that the standard is not met (i.e., in which the Contractor distributes unauthorized materials to members). The assessment will be per occurrence or bulk mailing rather than per each mailed or distributed piece of information. One hundred thousand dollar (\$100,000) annual maximum.
Measurement	The State will notify the Contractor of any such occurrence. Any amounts due for the Contractor's noncompliance with this pre-approval provision shall be paid annually upon request by the State.

REPORTING REQUIREMENTS

As required by this Contract, the Contractor shall submit reports to the State. Reports shall be submitted electronically, in the format specified by the State, and shall be of the type and at the frequency indicated below. The State reserves the right to modify reporting requirements as deemed necessary to monitor the Public Sector Plans. The State will provide the Contractor with at least ninety (90) days notice prior to implementation of a report modification.

Unless otherwise directed by the State, the Contractor shall submit reports as follows:

1. Weekly reports shall be submitted by Tuesday of the following week;
2. Monthly reports shall be submitted by the 15th of the following month;
3. Quarterly reports shall be submitted by the 20th of the following month;
4. Semi-Annual Reports shall be submitted by the 20th of the following month;
5. Annual reports shall be submitted within sixty (60) days after the end of the calendar year.

Unless prior approved in writing by the State, each report shall be specific to the Public Sector Plans (not the Contractor's book of business).

Reports shall include:

1. **Performance Tracking**, as detailed at Contract Attachment B (each component to be submitted at the frequency indicated in Contract Attachment B), submitted by secure email using the template prior approved in writing by the State, which shall include:
 - a. Status report narrative
 - b. Detail report on each performance measure
2. **Appointment Standards Report**, submitted semi-annually after the 1st and 3rd quarters by secure email using the template prior approved in writing by the State.
3. **Quarterly Network Changes Update Report**, submitted quarterly by secure email in Excel by the 5th business day of the end of the quarter using the template prior approved in writing by the State.
4. **GeoNetworks[®] Report**, submitted semi-annually after the 1st and 3rd quarters by secure email using the template prior approved in writing by the State
5. **Annual Provider Turnover Report**, submitted annually by the 15th business day of the end of the year using the template prior approved in writing by the State.
6. **Monthly Unique Care Exception Report**, submitted monthly by secure email using the template prior approved in writing by the State.
7. **Quarterly Utilization and Practice Report**, submitted quarterly by secure email using the template prior approved in writing by the State.
8. **HEDIS Report**, submitted annually by June 15th by secure email using the template prior approved in writing by the State.
9. **Quarterly Coordination of Benefits Report**, submitted quarterly by secure email using the template prior approved in writing by the State
10. **Monthly Paid Claims Report**, submitted monthly by secure email in Excel using the template prior approved in writing by the State.
11. **Monthly Reconciliation Report**, submitted monthly by secure email in Excel using the template prior approved in writing by the State.
12. **Monthly Recoveries Report**, submitted monthly by secure email in Excel using the template prior approved in writing by the State.

13. **Quarterly Fraud and Abuse Report**, submitted quarterly by secure email using the template prior approved in writing by the State.
14. **Quarterly Appeals Report**, submitted quarterly by secure email in Excel using the template prior approved in writing by the State.
15. **CAHPS Survey Report**, submitted annually by June 15th by secure email using the template prior approved in writing by the State.
16. **Dependent Eligibility Verification Report**, submitted annually by secure email using the template prior approved in writing by the State.
17. **Monthly Returned Mail Report**, submitted monthly by email using the template prior approved in writing by the State.
18. **Account Team Satisfaction Survey Report**, submitted annually using the template prior approved in writing by the State
19. **BC-DR Results Report**, submitted annually by email using the template prior approved in writing by the State.
20. **Daily File Transmission Statistics Report**, submitted by secure email within twenty-four (24) hours of receipt of the file using the template prior approved in writing by the State.
21. **Quarterly CMS Data Match Report**, submitted quarterly by secure email in Excel using the template prior approved in writing by the State.
22. **Quarterly Subrogation Reports**, submitted quarterly by secure email using the template prior approved in writing by the State.
23. **Other Reports**, as specified in this Contract and using templates prior approved in writing by the State.

SUBROGATION REQUIREMENTS

As required by Contract Section A.9, the Contractor shall comply with the State's requirements regarding subrogation.

Identification of Subrogation Claims

The Contractor shall maintain a process to screen medical claims through a detection procedure that reviews both occurrence codes and diagnostic codes. The Contractor shall identify claims with subrogation potential within twenty (20) days of the initial claim filing. Of particular significance are claims related to workplace accidents and illnesses, injuries attributable to automobile accidents and expenses covered by property and casualty insurance maintained by homeowners and businesses.

The Contractor shall accept subrogation information from the State's Pharmacy Benefits Manager (PBM) and Employee Assistance Program (EAP)/Behavioral Health Organization (BHO) vendor.

The Contractor shall recognize an allowable expense threshold of one thousand five hundred dollars (\$1,500) for the identification of cases to pursue. In instances where claims are below the threshold, the Contractor shall establish and monitor an accumulator related to the member and the medical event. The Contractor shall continue the monitoring activity for specific instances (medical events) for twelve (12) months after the incident (date of the event which resulted in the first claim for medical services).

The Contractor shall resolve cases with a benefits paid value equal to or less than \$5,000 and submit a case summary to the State regarding the disposition of the issue(s)

Procedural Requirements

Upon identification of claims with recovery potential, the Contractor shall provide an incident notice and request for pertinent information to the head-of-contract with an explanation of the State's requirements related to the recovery of benefit payments through a subrogation process. The Contractor's inquiry shall explain the member's responsibilities and procedures for the member to contact the Contractor.

Following intervals of thirty (30) days, if the head-of-contract fails to reply, the Contractor shall generate and mail second and third notices to the head-of-contract concerning the matter. The second notice shall indicate that all members covered by the head-of-contract, who is subject of the subrogation inquiry, will be disenrolled if there is not a complete response within thirty (30) days. The third notice shall state that all the members covered by the head-of-contract have been disenrolled due to the failure of the head-of-contract to respond. Disenrollment of members shall require prior written approval from the Benefits Administration Division. The Benefits Administration Division will provide the second and final notice to the head-of-contract.

The head-of-contract may reinstate coverage, with no break in coverage permitted, if the employee provides a completed response and remits full premium payments within the three (3) months after the date of termination of coverage. Failure to respond within the three month (3) timeframe will require that each individual to be covered demonstrate insurability through the late applicant process.

In addition to the inquiry process, the Contractor shall evaluate questionnaires submitted by members and complete tasks related to collecting additional data, particularly settlement information, from health care providers, attorneys, court records and liability carriers. Data collection by the Contractor can be completed in writing or telephonically.

The Contractor shall prepare a brief summary for each case with a benefits paid value of greater than \$5,000 and provide it to the Benefits Administration Division for review. The case summary shall include: member name, member identification number, a case number (if assigned), amount of benefit paid, date of incident, Public Sector Plan name and benefits option, recitation of facts, and review of the relevant issues. The Contractor shall also provide a specific recommendation concerning the disposition of the case.

In addition to providing case summaries, the Contractor shall provide quarterly Subrogation Reports detailing the claims reviews it has completed with the disposition and a "Non Response Report" detailing cases where responses from members are pending. The formats of both reports will be determined by the Contractor and Benefits Administration



C O N T R A C T

(FA-type fee-for-service contract with an individual, business, non-profit, or governmental entity of another state)

Agency Tracking # <p style="text-align: center; font-weight: normal;">31786-00104</p>	Edison ID <p style="text-align: center; font-weight: normal;">22036</p>
Contractor <p>BlueCross BlueShield of Tennessee, Inc. - East</p>	Contractor Federal Employer Identification or Social Security # <input type="checkbox"/> C- or <input checked="" type="checkbox"/> V- 62-0427913

Service
 Self-insured Preferred Provider Organization (PPO) administrative services for State Local Education, and Local Government members.

Contract Begin Date August 27, 2010	Contract End Date December 31, 2015	Subrecipient or Vendor <input type="checkbox"/> Subrecipient <input checked="" type="checkbox"/> Vendor	CFDA #(s)
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FY	State	Federal	Interdepartmental	Other	TOTAL Contract Amount
2011			\$5,807,432.00		\$5,807,432.00
2012			\$11,731,012.00		\$11,731,012.00
2013			\$11,965,632.00		\$11,965,632.00
2014			\$12,204,945.00		\$12,204,945.00
2015			\$12,449,044.00		\$12,449,044.00
2016			\$6,286,152.00		\$6,286,152.00
TOTAL:			\$60,444,217.00		\$60,444,217.00

American Recovery and Reinvestment Act (ARRA) Funding - YES NO

OCR USE FA	Agency Contact & Telephone # Marlene D. Alvarez, Procurement & Contracting Manager Tennessee Department of Finance & Administration Benefits Administration Division William R. Snodgrass Tennessee Tower 312 Rosa L. Parks Avenue, Suite 2600 Nashville, Tennessee 37243 Telephone: 615.253.8358 Fax: 615.253.8556 Marlene.alvarez@tn.gov		
	Agency Budget Officer Approval (there is a balance in the appropriation from which this obligation is required to be paid that is not otherwise encumbered to pay obligations previously incurred) <div style="text-align: center; font-size: 2em; font-family: cursive;"> </div>		
	<table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 50%; padding: 5px;"> Speed Code Multiple Funds Apply </td> <td style="width: 50%; padding: 5px;"> Account Code 78901000 </td> </tr> </table>	Speed Code Multiple Funds Apply	Account Code 78901000
Speed Code Multiple Funds Apply	Account Code 78901000		

Contractor Ownership/Control

African American

Person w/ Disability

Hispanic

Small Business

Government

Asian

Female

Native American

NOT Minority/Disadvantaged Other

Contractor Selection Method

RFP

Competitive Negotiation *

Alternative Competitive Method *

Non-Competitive Negotiation *

Other *

***Procurement Process Summary**

**CONTRACT
BETWEEN THE STATE OF TENNESSEE,
STATE INSURANCE COMMITTEE,
LOCAL EDUCATION INSURANCE COMMITTEE,
LOCAL GOVERNMENT INSURANCE COMMITTEE,
AND
BLUECROSS BLUESHIELD OF TENNESSEE, INC.**

This Contract, by and between the State of Tennessee, State Insurance Committee, Local Education Insurance Committee, and the Local Government Insurance Committee, hereinafter referred to as the "State" and BlueCross BlueShield of Tennessee, Inc., hereinafter referred to as the "Contractor," is for the provision of medical claims administration services for the State's Public Sector Plans for the EAST PPO Grand Division of Tennessee, as further defined in the "SCOPE OF SERVICES."

The Contractor is a not-for-profit corporation. The Contractor's address is:

BlueCross BlueShield of Tennessee, Inc.
1 Cameron Hill Circle, CH 1.2
Chattanooga, Tennessee 37402

The Contractor's place of incorporation or organization is Tennessee.

The Contractor's Federal Employee Tax Identification Number is 62-0427913.

A. SCOPE OF SERVICES

A.1. General.

- a. The Contractor shall provide all service and deliverables as required, described, and detailed by this Scope of Services and shall meet all service and delivery timelines specified in the Scope of Services section or elsewhere in this Contract.
- b. PPO Grand Division Service Area for this Contract (refer to Contract Section A.22): EAST
- c. The Contractor shall provide administrative services for the State's Public Sector Plans for eligible individuals who elect to enroll in one of the options offered by the Contractor, hereinafter referred to as "members", in accordance with this Contract.
- d. The State may adjust the premium that it charges members to enroll with the Contractor in order to account for changes in the Contractor's provider payment terms and other factors as the State deems appropriate. Such adjustments may vary by third party administrator for medical services. Similarly, the State may elect to adjust the State contribution for State and higher education employees based on these and other factors. The State's decisions on these issues are final and not subject to appeal.

A.2. Implementation.

- a. The Contractor's call center and other information systems, including but not limited to its claims management system, shall be fully operational on the date specified in Contract Section A.21.
- b. The Contractor shall implement the information systems and other processes required to process all medical claims and perform all other services described herein. The Contractor shall work with the State to ensure that the Contractor satisfies applicable requirements of this Contract, including requirements in the State Plan, Local Education Plan, and Local Government Plan Documents (referred to as the "Plan Documents" and

which are located on the State's website at www.tn.gov/finance/ins/publications.html) and State and Federal law.

- c. The Contractor shall have a dedicated full-time implementation team. All of the Contractor's implementation team members shall have participated, as team members, in the implementation of claims administration services for at least one other large employer (*i.e.*, employer with medical plans covering at least 30,000 lives). The Contractor's implementation team shall include a full-time Account Manager dedicated to this Contract, who will be the main contact with the State for all of the day-to-day matters relating to the implementation and ongoing operations of this Contract. Also, the Contractor shall assign an Information Systems Project Coordinator (i) to serve as backup to the Account Manager and (ii) to coordinate activities among the Contractor and the State's existing vendors and all the internal and external participating and affected entities. The Account Manager should be dedicated full-time to this implementation project through sixty (60) days after the go-live date. All other implementation team members that the Contractor referenced in its proposal response to Question C.1. of RFP Attachment 6.2, Section C (Technical Proposal) shall be available as needed during the implementation but should be dedicated full-time to this project at least two (2) months prior to the go-live date specified in Contract Section A.21. and thirty (30) days after the go-live date.
- d. All key Contractor project staff shall attend a project kick-off meeting at the State of Tennessee offices in Nashville, TN within the first thirty (30) days after the Contract start date. State project staff shall provide access and orientation to the Public Sector Plans and system documentation, as requested by the Contractor.
- e. The Contractor shall provide a project implementation plan to the State no later than thirty (30) days after the Contract start date. The plan shall be electronically maintained, daily, in Microsoft Excel or Microsoft Project. The plan shall comprehensively detail all aspects of implementation, which includes all tasks with deliverable dates necessary to satisfactorily implement all medical claims administrative services no later than the go-live date specified in Contract Section A.21. and a description of the members on the implementation team and their roles with respect to each item/task/function. The plan shall include a detailed timeline description of all work to be performed both by the Contractor and the State. This plan shall require written approval by the State. At a minimum, the implementation plan shall provide specific details on the following:
 - (1) identification and timing of significant responsibilities and tasks;
 - (2) names and titles of key implementation staff;
 - (3) identification and timing of the state's responsibilities;
 - (4) data requirements (indicate type and format of data required);
 - (5) identification and timing for the testing, acceptance and certification of receipt of the State's enrollment information through the Edison system;
 - (6) identification and timing for testing and certification of claims processing and payment and the reconciliation process;
 - (7) member communications;
 - (8) schedule of in-person meetings and conference calls;
 - (9) transition requirements with the incumbent claims administrators; and
 - (10) staff assigned to attend and present (if required) at annual transfer/ educational sessions.
- f. The Contractor shall provide for a comprehensive operational readiness review (pre implementation audit) by the State, and/or its authorized representative, at least sixty (60) days prior to the go-live date. Such review by the State, and/or its authorized representative, may include, but not be limited to, an onsite review of the Contractor's operational readiness for all services required in this Contract (*e.g.*, claims processing

and payment, member services, training, and website development). The review may also include desk reviews of documentation that includes but is not limited to:

- (1) policy and procedures manual;
 - (2) call center scripts;
 - (3) information systems documentation; and
 - (4) the ability to provide and the process governing the preparation of any and all deliverables required under this Contract.
- g. At its discretion, the State may conduct an additional, pre-implementation review of the Contractor's progress towards fulfilling the information systems requirements of this Contract. Such review by the State, and/or its authorized representative, may include both onsite and desk reviews, including but not limited to staff interviews, system demonstrations, systems testing, and document review.
- h. During onsite visits as part of readiness review or a pre-implementation review, the Contractor shall provide onsite workspace and access to a telephone, fax, printer, copy machine, and Internet connection. The Contractor's staff members shall be freely available to the State officials to answer question during this visit.
- i. The Contractor shall conduct status meetings concerning project development, project implementation and Contractor performance at least twice a week during implementation and daily for the two weeks prior to and the first month following the go-live date, unless otherwise approved by the State. Thereafter, all ongoing operational meetings shall be conducted on a State-specified schedule, but shall occur no less than once a month. Such meetings shall be either by phone or onsite at the offices of the State, as determined by the State, and shall include the Account Manager and appropriate systems staff. Any costs incurred by the Contractor as a result of a meeting with the State shall be the responsibility of the Contractor.
- j. No later than forty-five (45) days post-implementation, the State will complete an Implementation Performance Assessment, which will be provided to the Contractor. This assessment will be used to document the State's satisfaction with the implementation process and identify any necessary corrective action(s). The Contractor shall comply with all recommendations/requirements made in writing by the State within the timeframes specified by the State.

A.3. Provider Network.

- a. The Contractor shall maintain a provider network in the PPO Grand Division covered by this Contract that provides high quality, cost effective medical services, and provides adequate geographic and service access to members. The Contractor shall contract with medical providers including but not limited to primary care physicians, specialist physicians, nurse practitioners/physician assistants, nurse midwives, hospitals (all levels - primary, secondary and tertiary), skilled nursing facilities, urgent care facilities, convenience clinics, state employee onsite clinics, laboratories, and all other medical facilities, services and providers necessary to provide covered benefits. If the State elects to cover nutrition counseling, the Contractor's provider network shall include registered dietitians/nutritionists and the Contractor must have this network within six (6) months of the State making this decision.
- b. The Contractor's provider network shall meet, at minimum, the geographic access standards specified in Contract Attachment B, Liquidated Damages, Liquidated Damage Number 24.

- c. The Contractor shall maintain a sufficiently extensive and accessible provider network such that members are able to receive appointments from a geographically-accessible provider within the following appointment standards:
- (1) urgent visit: twenty-four (24) hours
 - (2) wellness visit: two (2) months
 - (3) primary care routine visit: fourteen (14) days
 - (4) specialty care routine visit: thirty (30) days
- d. The Contractor shall submit a semi-annual report to the State regarding appointment standards, including monitoring activities, findings, and corrective actions (refer also to Contract Attachment C, Reporting Requirements).
- e. When requested by the State in writing, the Contractor shall, within ten (10) business days and in writing, report to the State any actions it intends to take to correct any access deficiencies highlighted by reports to the State or otherwise identified by the State (refer also to Contract Attachment C, Reporting Requirements).
- f. As directed by the State, the Contractor shall develop and implement a high performance network of specialty providers and inpatient hospitals as measured by their adherence to evidence-based clinical protocols and cost efficiency (e.g., cost per episode). Notwithstanding the foregoing, the Contractor may develop a high performance network of primary care providers without State direction. Before implementing a high performance network, the Contractor shall submit its plan for developing and implementing a high performance network to the State, and the plan shall be approved in writing by the State. The Contractor's plan shall include the information specified by the State, including at minimum the (1) quality and cost efficiency measures that the Contractor will use to determine whether a providers satisfies the criteria to be a high performance provider; and (2) proposed member cost-sharing incentives (e.g., lower rates of co-insurance, co-payment in lieu of co-insurance, waiver of or provision of lower deductible amounts) or other incentives for members who receive covered benefits from high performance providers. The State may approve the Contractor's use of such member incentives regardless of whether other third party administrator for medical services have implemented such member incentives.
- g. The Contractor shall include in its provider network transplant centers that are Medicare-approved transplant programs. The State considers Medicare-approved transplant programs to be Centers of Excellence for each program type (e.g., heart/lung, heart-only, kidney-only) approved by Medicare. The Contractor shall only authorize and pay for organ transplants performed by a transplant program that is approved by Medicare for the applicable transplant (e.g., heart/lung, heart-only, kidney-only). The Contractor may require additional criteria on their network providers over and above the requirements listed above.
- h. As directed by the State, the Contractor shall maintain a network of Centers of Excellence for each of the following: bariatric surgery, orthopedic surgery, oncology/cancer surgery, and cardiology/cardiac surgery. For bariatric surgery, Centers of Excellence are those bariatric surgery centers designated as Centers of Excellence either by the American College of Surgeons or the American Society for Metabolic and Bariatric Surgery. For the other services, the criteria for Centers of Excellence shall be specified by the State. As directed by the State, the Contractor shall only authorize and pay for procedures performed at Centers of Excellence. Additionally, and as directed by the State, the Contractor shall provide incentives to members to use Centers of Excellence for the specified services (including but not limited to lower member deductibles and co-insurance for procedures performed at such facilities). The Contractor may require additional criteria on their network providers over and above the requirements listed above.

- i. As directed and funded by the State, the Contractor shall pay incentive payments, enhanced reimbursement, or per member per month capitation payments to providers based on a disease management flag or other indicator reported to the Contractor by the State or its authorized representative. (See Contract Section A.8.i. for related member incentives.)
- j. As directed and funded by the State, the Contractor shall pay incentive payments, enhanced reimbursements, or per member per month capitation payments to providers with credentialed/accredited "medical homes" as defined by the State. To date, the State has no formal designation of "medical home," but we continue to explore this option and are considering the National Committee for Quality Assurance- (NCQA-) accredited medical home model and others.
- k. Covered benefits received through network providers located in states contiguous to the State of Tennessee shall be consistent with covered benefits provided through network providers located in Tennessee. The Contractor shall include in its provider network providers, including but not limited to physicians and hospitals, located in states contiguous to the PPO Grand Division covered by this Contract.

If the East PPO Grand Division is covered by this Contract, the Contractor shall include providers with service locations in the following statistical areas, as defined by the U.S. Office of Management and Budget (OMB):

- Alabama – Huntsville/Decatur Combined Statistical Area and Florence-Muscle Shoals Metropolitan Statistical Area (MSA)
- Georgia – Chattanooga/Cleveland/Athens Combined Statistical Area
- North Carolina – Asheville/Brevard Combined Statistical Area
- Virginia – Johnson City/Kingsport/Bristol Combined Statistical Area

If the Middle PPO Grand Division is covered by this Contract, the Contractor shall include providers with service locations in the following statistical areas, as defined by the U.S. Office of Management and Budget (OMB):

- Alabama – Huntsville/Decatur Combined Statistical Area and Florence-Muscle Shoals MSA
- Kentucky – Clarksville MSA

If the West PPO Grand Division is covered by this Contract, the Contractor shall include providers with service locations in the following statistical areas, as defined by the U.S. Office of Management and Budget (OMB):

- Alabama – Florence-Muscle Shoals MSA
- Mississippi and Arkansas – Memphis Metropolitan Statistical Area (MSA)
- Kentucky – Union City, TN - KY Micropolitan Statistical Area

- l. The Contractor shall submit a quarterly network changes update report to the State within five (5) business days of the end of each Contract quarter that includes any changes in the Contractor's provider network (refer also to Contract Attachment C, Reporting Requirements).
- m. The Contractor shall notify the State in writing of any termination of a hospital or physician group of twenty (20) or more, regardless of whether the termination is initiated by the Contractor or the provider, within one (1) business day of becoming aware of the termination. The Contractor shall also provide written notice to members who received treatment from the hospital or physician group within the last six (6) months. The Contractor shall mail the notice to members no less than thirty (30) calendar days prior to the effective date of the termination.

- n. The Contractor shall notify the State in writing if any physician group is not accepting members as new patients. The Contractor shall provide such notice within one (1) business day of becoming aware of the restriction.
- o. The Contractor shall not take action to disenroll network primary care providers or hospital providers except for good reason, which may include: inability to negotiate continuance of its provider agreement; provider failure in the credentialing/recredentialing process; non-compliance with provider agreement requirements; provider request for disenrollment; member complaints; suspicion of provider impairment; loss of license or exclusion from participation in Medicare or Medicaid pursuant to Sections 1128 or 1156 of the Social Security Act; or request by the State.
- p. Following review and approval by the State, the Contractor shall annually update and print provider directories. During the first calendar year of this Contract, the Contractor shall mail a provider directory to each member who is also the head-of-contract at his/her home address no later than twenty-one (21) days prior to the go-live date. The provider directory shall include provider name, specialty, address and phone number and be organized by county. After the first calendar year of this Contract, the Contractor shall mail a provider directory to each new member who is also the head-of-contract within ten (10) days of the Contractor's receipt of the member's enrollment information. Throughout the term of this Contract the Contractor shall, at a member's request, mail a copy of the current provider directory to the member within ten (10) days of receiving the member's request to have a copy and shall, upon the State's request, distribute provider directories to Agency Benefits Coordinators within fifteen (15) days of the State's request to provide copies. Notwithstanding the foregoing, after the first calendar year of this Contract, the Contractor shall produce and distribute provider directories to all existing members if requested by the State. (In all instances, the reimbursement of actual costs pursuant to Contract Section C.3.e., shall be applicable.)
- q. The Contractor shall maintain the capability to respond to inquiries from members concerning participation by providers in the network, by specialty and by county. Such capability shall be through the call center (see Contract Section A.12.) and an up-to-date internet-based directory of providers on its website (see Section A.14.) that includes provider search capability deemed acceptable by the State. The internet-based provider directory shall accurately reflect network providers who have joined or ceased participation in the network in the past fifteen (15) calendar days and whether or not the provider is accepting members as new patients. The Contractor shall provide the internet-based provider directory on its website on or before the date specified in Contract Section A.21.
- r. The Contractor shall provide the State with GeoNetworks® reports on a semi-annual basis showing service and geographic access (refer also to Contract Attachment C, Reporting Requirements). For the first report, and subsequent reports if so directed by the State, the Contractor shall submit two versions of the reports; one mapping to all network providers and one mapping to network providers that are accepting members as new patients. The State shall review the reports and inform the Contractor in writing of any deficiencies. The Contractor shall develop and implement an action plan to correct deficiencies. The State reserves the right to review the action plan and require changes, where appropriate.
- s. The Contractor shall submit to the State an annual provider turnover report that includes the Contractor's voluntary and involuntary turnover rate by provider type (refer also to Contract Attachment C, Reporting Requirements).
- t. The Contractor shall exercise due diligence and reasonable care in its selection, credentialing, recredentialing, and retention of each network provider. The Contractor shall contract only with providers who are duly licensed to provide such medical services

and shall require that all providers maintain all licenses and accreditations in existence at the time of selection as a network provider in order to continue their status as a network provider. The Contractor shall perform on a continuous basis appropriate provider credentialing that assures the quality of network providers. The Contractor shall complete processes necessary to reconfirm the licensure, accreditations, credentials, and standing of network providers no less frequently than every three (3) years.

- u. The Contractor shall maintain face-to-face, telephonic, and written communication with providers to ensure a high degree of continuity in the provider network and ensure that the providers are familiar with applicable requirements.
- v. The Contractor shall notify all network providers of and enforce compliance with all provisions relating to utilization management and other procedures as required for participation in the Contractor's provider network.
- w. The Contractor shall require all network providers to file claims associated with their services directly with the Contractor on behalf of members.
- x. The Contractor shall identify and sanction network providers who fail to meet pre-determined, minimum standards relating to referrals to out-of-network providers.
- y. As a means to "doctor shopping" and mitigate risks relating to fraud, waste, and abuse, the Contractor shall maintain the ability, as may be deemed necessary, to "lock in" or otherwise restrict selected members to one or more specific network providers or group of providers for accessing covered services.
- z. Any pay-for-performance (P4P) arrangements between the Contractor and a network provider must be prior approved in writing by the State.
- aa. The Contractor shall notify the State in writing, in a format prior approved by the State in writing, at least thirty (30) days prior to any adjustments to any provider payment terms, including but not limited to provider fee schedules, contract rates, other provider payment arrangements, discounts, rebates, refunds, or credits negotiated with the provider, and the manner in which such adjustments are reasonably likely to affect the cost of claims payments by the State.
- bb. If the Contractor is unable to deliver covered benefits through network providers, the Contractor shall arrange and pay for such services to be rendered by out-of-network providers. When the Contractor arranges for covered benefits to be provided through an out-of-network provider, the member's financial liability shall be limited to any cost-sharing that would have applied had the service been rendered by a network provider (e.g., in-network co-insurance percentage and in-network deductible amount). Balance billing is prohibited. The Contractor shall report to the State on a monthly basis all unique care exception requests and whether they were granted or denied (refer also to Contract Attachment C, Reporting Requirements).
- cc. In no case shall network providers balance bill for covered benefits. Rather, the member's liability shall be limited to the allowable member cost-sharing.
- dd. If the Contractor signs a provider agreement with an inpatient hospital that limits the Contractor's ability to negotiate or sign a provider agreement with another inpatient hospital, the Contractor shall require the network hospital to participate in the annual Leapfrog Hospital Survey (see Contract Section A.22.w.).

A.4. Utilization Management.

- a. Unless otherwise directed by the State, the Contractor shall maintain a utilization management function designed to help individual members secure the most appropriate level of care consistent with their health status. In carrying out this function, the Contractor shall provide a system for reviewing the appropriateness and medical necessity of inpatient hospital care, skilled nursing facility stays, inpatient rehabilitative care, and other levels of care as specified by the State and for prior authorizing these and other covered benefits.
- b. The Contractor shall have in place an effective process that identifies and manages members in need of inpatient hospital care. This shall include:
 - (1) Identification of patients in need of inpatient hospital care for the purpose of reviewing the level of care requested, determining the extent of care required, and identifying appropriate additional or alternative services as needed; this shall include admission review, or the pre-certification/authorization of an inpatient stay.
 - (2) Concurrent review during the course of a patient's hospital inpatient stay, where qualified medical management staff coordinate care with the hospital staff and patients' physicians; this shall include review of the continued hospitalization of patients and identification of medical necessity for stays as well as available alternatives.
 - (3) Discharge planning, providing a process by which the Contractor's utilization management staff work with the hospital, patient's physicians, the State's Health Management/Wellness (HM/W) vendor, patient's family, and appropriate community resources to coordinate discharge and post-discharge needs of the patient and reduce the likelihood of readmission.
 - (4) Review of urgent and/or emergency admissions, on a retroactive basis when necessary, in order to determine medical necessity for the service.
- c. The Contractor shall have in place an effective process that identifies and manages members in need of skilled nursing facility care. This shall include:
 - (1) Identification of patients in need of skilled nursing care for the purpose of reviewing the level of care requested, determining the extent of care required, and identifying appropriate additional or alternative services as needed; this shall include admission review, or the pre-certification/authorization of a skilled nursing facility stay.
 - (2) Concurrent review during the course of a patient's skilled nursing facility stay, where qualified medical management staff coordinate care with the skilled nursing facility staff and patients' physicians; this shall include review of the continued skilled nursing facility stay of patients and identification of medical necessity for stays as well as available alternatives.
 - (3) Discharge planning, providing a process by which the Contractor's utilization management staff work with the skilled nursing facility, patient's physicians, HM/W vendor, patient's family, and appropriate community resources to coordinate discharge and post-discharge needs of the patient and reduce the likelihood of readmission.
- d. The Contractor shall not require pre-admission certification for inpatient hospital admissions for the normal delivery of children.
- e. The Contractor shall collaborate with the State and its vendors to develop a discharge planning and notification protocol. Consistent with this protocol, the Contractor may by January 1, 2012 ensure that network providers: (i) complete a written discharge plan (including the dates of admission and discharge, follow-up care required, current medications, etc.) prior to the discharge of, at a minimum, any member who is being discharged from a hospital to a skilled nursing facility, a rehabilitative facility, or a

psychiatric facility or who will receive home health services, and (ii) transmit a copy of the discharge plan to the HM/W vendor as specified in Contract Section A.8.g.

- f. The Contractor shall require prior authorization of (i) outpatient high-technology diagnostic imaging, including but not limited to Magnetic Resonance Imaging (MRI), Computerized Tomography (CT), Positron Emission Tomography (PET) scans, and nuclear cardiac imaging studies; (ii) same-day surgery procedures, including procedures at an ambulatory surgical center, and (iii) other services specified by the State. Subject to State approval, the Contractor may require prior authorization of other services.
- g. Unless otherwise directed by the State, the Contractor shall adhere to the following standards for timeliness of utilization management (UM) decision making:
 - (1) For non-urgent pre-certification or prior authorization decisions, the Contractor shall make the decision within fifteen (15) calendar days of receipt of the request;
 - (2) For urgent prior authorization decisions, the Contractor shall make the decision within seventy-two (72) hours of receipt of the request
 - (3) For urgent pre-certification or concurrent review decisions, the Contractor shall make the decision within twenty-four (24) hours of receipt of the request;
 - (4) For retroactive decisions, the Contractor shall make the decision within thirty (30) calendar days of receipt of the request.
- h. If the Contractor is missing any information necessary to make a pre-certification, prior authorization, or concurrent review decision, the Contractor shall immediately contact the provider to obtain the missing information. If the information is still missing one (1) business day after contacting the provider, the Contractor shall make at least one follow-up contact to obtain the missing information.
- i. Any appeals of denied requests for continued hospitalization shall be promptly processed (see Contract Section A.11.i) and shall involve physician-to-physician consultation between the Contractor's staff and attending physician.
- j. The Contractor shall have an electronic utilization management system that contains complete (*i.e.*, sufficient to accurately portray the events of the review during an independent medical audit of the utilization management record) documentation of the review process by capturing administrative and clinical data as well as clinical notes by the UM staff.
- k. The Contractor shall use protocols that are diagnosis/procedure specific, consistent with efficient medical practices, and that provide nurse reviewers with guidelines regarding the type of care that is indicated during each day of treatment. Physician reviewers shall be actively involved in the review process in accordance with industry standards. Any provision of the Plan Documents and any protocol adopted by the Benefits Administration Division shall take precedence over any protocol used by the Contractor.
- l. The Contractor shall maintain a comprehensive internal audit program for utilization management services and shall take prompt corrective action to correct any deficiencies or quality of care issues.
- m. The Contractor shall submit to the State, at least two (2) months prior to the go-live date, two (2) written copies describing its utilization management program, evaluation methodology, and audit plan. The State reserves the right to review these documents and require changes, where appropriate. The Contractor shall notify the State, in writing, within thirty (30) days of any significant changes to its utilization management program. The State reserves the right to review the change and require changes, where appropriate.

- n. The Contractor shall provide a written report to the State on a quarterly basis regarding the utilization of services and the demonstrated effectiveness of its utilization management program (refer also to Contract Attachment C, Reporting Requirements).
- o. The State reserves the authority to "carve-out" all or part of the utilization management functions during the term of this Contract upon a one hundred and twenty (120)-day notice to the Contractor. If the State notifies the Contractor of its intention to exercise this option, the Contractor shall remain responsible for utilization management up to the effective date of the carve-out of any or all of the utilization management functions. In the event of a carve-out of all or part of the utilization management functions, the Contractor shall assist the State in transitioning the specified utilization management functions to the vendor identified by the State. This shall include but not be limited to transferring all relevant data to enable the vendor to perform its functions, providing transition support in-person and via telephone, and implementing a process for referral and warm transfer of members between the Contractor and the vendor with associated tracking and reporting. If, as part of the carve-out, as determined by the State, the Contractor retains part of the utilization management functions, the Contractor shall coordinate with the vendor as necessary for the Contractor and the vendor to perform each of its functions.
- p. Unless otherwise directed by the State, the Contractor shall identify members with high-risk conditions such as terminal illness, severe injury, major trauma, cognitive or physical disability, or transplants as identified through prior authorization, medical data and claims data. Registered nurse case managers shall work with the member, health care providers, primary caregivers and appropriate vendors to coordinate the most appropriate, cost-effective care settings. This shall include transition to designated vendors for continued follow-up and ongoing management, as designated by the State, as well as clinical management and oversight of activities to ensure timely and effective transition to appropriate vendors. For the duration of the period during which the Contractor provides such case management services, the State acknowledges that it is not administratively possible to carve out utilization management functions pursuant to Section A.4.o.

A.5. Quality Assurance Program.

- a. The Contractor shall maintain a comprehensive quality assurance program that prospectively, concurrently and retrospectively ensures the quality of care provided by network providers as well as the quality of services provided by both network providers and the Contractor.
- b. The Contractor shall establish a quality assurance committee comprised of qualified medical experts, including adequate representation of medical specialties, which shall meet at least quarterly. The quality assurance committee shall be responsible for evaluating the quality of care provided by network providers. Any person employed by the Contractor who identifies a potential quality of care issue involving a network provider shall submit it for investigation by the quality assurance committee. The committee shall promptly investigate any potential quality of care issues.
- c. The Contractor shall review and assess the practice patterns of network providers, share its findings with network providers and take measures to maintain a quality, efficient and effective network of providers.
- d. Unless otherwise directed by the State, the Contractor shall ensure that its network hospitals complete the Leapfrog Hospital Survey by no later than June 30, 2012 and every year thereafter.
- e. The Contractor shall collaborate with the State and other stakeholders to identify the appropriate depression screening and referral protocols in primary care environments.

Beginning January 1, 2013, unless otherwise directed by the State, the Contractor shall deny payment for an adult wellness visit/physical that does not include a depression screening (which the provider documented in the medical chart) that the provider performs with a nationally-recognized, validated, reliable screening instrument. Such instrument must be prior approved in writing by the State. The Contractor shall also include depression screening in an adult wellness visit/physical as an element in any chart reviews that it conducts beginning in the same year and amend its provider agreements (at time of their renewal) to incorporate this requirement.

- f. Unless otherwise directed by the State, the Contractor shall complete the eValue8 (see Contract Section A.22.r.) process every year. This shall include but not be limited to completing the request for information survey, submitting the survey to the National Business Coalition on Health and/or other entity as directed by the State, participating in the validation process, and participating in any onsite visits with the State to discuss the results and identify areas for improvement.
- g. The Contractor shall adopt and implement evidence-based clinical practice guidelines, protocols or pathways incorporating national criteria and local physician input as appropriate. Any provision of the Plan Documents and any guideline, protocol, or pathway adopted by the Benefits Administration Division shall take precedence over any guideline, protocol, or pathway used by the Contractor. The Contractor's website (see Contract Section A.14.) shall contain all such guidelines, protocols, or pathways that are applicable to the Public Sector Plans.
- h. The Contractor shall maintain standards and protocols for tracking all incidents/potential issues with network providers (e.g., member complaints, irregular billing practices, and quality of care issues). In addition to responding to each incident/issue, the Contractor shall initiate a provider review when the number of incidents/issues reaches a threshold defined in advance by the Contractor. The Contractor shall specify the content of this review, which may range from medical chart audits to an outcomes analysis.
- i. Whenever the Contractor identifies a potential quality of service or quality of care issue, the Contractor shall conduct appropriate follow-up, including taking corrective action as necessary to remedy a deficiency.
- j. The Contractor shall submit to the State, at least one (1) month prior to the go-live date, a summary of its quality assurance program, which shall address each of the requirements in this Contract Section A.5. The State reserves the right to review the procedure and require changes, where appropriate. The Contractor shall notify the State, in writing, within thirty (30) days of any significant changes to its quality assurance program. The State reserves the right to review the change and require changes, where appropriate.
- k. Unless otherwise directed by the State, qualified members of the Contractor's clinical staff shall participate in weekly conference calls with the State to address issues or concerns regarding individual members, particularly members with complex needs. In preparation for each call, the Contractor shall identify members and their issues/concerns, provide applicable documentation, including clinical information, to the State, and develop recommendations for resolving the issue/concern. The PBM, EAP/BHO vendor, HM/W vendor and/or the State may also identify members, and the call may, in addition to the Contractor and the State, include representatives from the PBM, EAP/BHO vendor, and/or the HM/W vendor.
- l. Unless otherwise directed by the State, qualified members of the Contractor's staff shall participate in monthly conference calls with the State and representatives from the other third party administrator for medical services, the PBM, the EAP/BHO vendor, and/or the HM/W vendor to improve coordination of their services to members.

- m. Unless otherwise directed by the State, qualified members of the Contractor's staff shall participate in quarterly meetings with the State and representatives from the other third party administrator for medical services, the PBM, the EAP/BHO vendor, and the HM/W vendor to improve coordination of their services to members.
- n. The Contractor's commercial preferred provider organization (PPO) product for Tennessee shall be accredited by the National Committee for Quality Assurance (NCQA). If the Contractor is NCQA accredited for its PPO product as of the start date of this Contract, the Contractor shall maintain such accreditation throughout the term of this Contract. If the Contractor is not NCQA accredited for its PPO product as of the start date of this Contract, the Contractor shall obtain such accreditation by December 31, 2011 (or a later date as specified by the State) and shall maintain it thereafter. If the Contractor is not NCQA accredited for its commercial PPO product as of the start date of this Contract, the Contractor shall develop and implement a work plan, approved by the State, to obtain NCQA accreditation. The Contractor shall annually submit to the State a report with HEDIS results for its PPO product (refer also to Contract Attachment C, Reporting Requirements).

A.6. Pharmacy.

- a. The State contracts with a pharmacy benefits manager (PBM) for the purpose of providing most outpatient pharmacy services. However, the PBM is not the exclusive provider of all pharmacy products. Rather, the Contractor shall have responsibility for paying claims for certain office-administered immunizations (e.g., for seasonal flu, pneumococcal, shingles, etc.), injectibles, infusion therapy, and other specialty pharmacy products as directed by the State.

The Contractor shall pay for allowable, medically-necessary office visits for members who bring pharmacy-supplied specialty pharmacy products to a provider for administration.

The Contractor shall ensure that its network providers comply with the applicable drug utilization review and prior authorization requirements for office-administered, office-supplied specialty pharmacy products. The Contractor shall further ensure that its providers do not bill members for any claims that the Contractor rejects because of the provider's failure to comply such requirements. Additionally, the Contractor shall provide its network providers with sufficient provider training, references and educational materials to ensure provider compliance.

- b. Except as provided in Contract Section A.6.a., above, the Contractor is not responsible for the provision or payment of pharmacy services. However, the Contractor is responsible for coordinating with the PBM and the State as necessary to ensure that members receive appropriate pharmacy services. Coordination by the Contractor shall include the following:
 - (1) Inclusion of pharmacy benefit information in its member handbook (see Contract Section A.13.e.(2)), including the toll-free telephone number for the PBM.
 - (2) Inclusion of the PBM's telephone number, hours of operation, and website address on the back of the member identification card (see Contract Section A.13.).
 - (3) Inclusion of pharmacy benefit information in the Contractor's annual enrollment transfer materials for distribution to members. Such materials shall include network lists, website information, toll-free member services number, policies and procedures, confidentiality statement, hyperlinks to the State and other vendors (as directed by the State), and other updates and/or changes that may be helpful to the State's members.

- (4) Accepting and maintaining prescription drug data from the PBM in a manner and format and at a frequency specified by the State.
- (5) Intervening with individual network providers, as identified by the Contractor, the PBM, the HM/W vendor, or the State, (1) whose prescribing practices appear to be operating outside industry or peer norms as defined by the State, (2) are non-compliant as it relates to adherence to the State's formulary and/or generic prescribing patterns, and/or (3) who are failing to follow required prior authorization processes and procedures. The goal of these interventions will be to improve prescribing practices by the identified network provider. Interventions shall be individualized and face-to-face. As appropriate, the intervention may be a team effort that involves representatives from the Contractor, the PBM, the EAP/BHO vendor, and/or the HM/W vendor, but the Contractor shall take the lead in organizing the meetings, including all meeting logistics.

A.7. Behavioral Health.

The Contractor is not responsible for providing benefits or paying claims for mental health and substance abuse (behavioral health) services. The Contractor is responsible for working directly with the State's "carve-out" Employee Assistance Program (EAP)/Behavioral Health Organization (BHO) vendor. Coordination by the Contractor shall include the following:

- a. Inclusion of behavioral health benefit information in its member handbook (see Contract Section A.13.), including the toll-free telephone number to contact the EAP/BHO vendor.
- b. Inclusion of the EAP/BHO vendor's telephone number, hours of operation, and website address on the back of the member identification card (see Contract Section A.13.d.(3)v.).
- c. Inclusion of behavioral health benefit information in the Contractor's annual enrollment transfer materials for distribution to members. Such materials shall include network lists, website information, toll-free member services number, policies and procedures, confidentiality statement and other updates and/or changes that may be helpful to the State's members.
- d. Accepting and maintaining data from the EAP/BHO in a manner and format and at a frequency specified by the State.
- e. Assistance in the co-management of medical/psychiatric disorders to include consultations when necessary between medical staff.
- f. Clinical education of network providers regarding screening and management of depression and anxiety in the primary care setting, including depression and anxiety as a secondary diagnosis.
- g. Providing individualized and face-to-face clinical education to network providers identified by the EAP/BHO vendor, the PBM, the HM/W vendor, or the State as needing additional education regarding prescribing patterns and clinical interventions/treatment for behavioral health conditions.
- h. Participating as applicable in the EAP/BHO vendor's discharge activities for individual members with both medical and behavioral health needs.
- i. Other activities necessary for the appropriate coordination of benefits and claims payment of medical and behavioral health benefits.

A.8. Health Management Services.

The State contracts with a vendor to provide certain health management services, including wellness and disease management. The Contractor is not responsible for the provision of these health management services. However, the Contractor is responsible for coordinating with the Health Management and Wellness (HM/W) vendor as necessary to ensure that members receive appropriate health management services. Coordination by the Contractor shall include the following:

- a. Inclusion of health management information in its member handbook (see Contract Section A.13.), including the toll-free telephone number to contact the HM/W vendor and the Nurse Advice Line and how to access decision aids.
- b. Inclusion of the HM/W vendor's telephone number, hours of operation, and website address on the back of the member identification card (see Contract Section A.13.d.(3)v.).
- c. Inclusion of health management benefit information in the Contractor's annual enrollment transfer materials for distribution to members. Such materials shall include website information, toll-free member service number, policies and procedures, confidentiality statement and other updates and/or changes that may be helpful to the State's members.
- d. Accepting and maintaining data from the HM/W vendor in a manner and format and at a frequency specified by the State.
- e. The Contractor shall notify the HM/W vendor whenever it has authorized admission of a member to an inpatient hospital, rehabilitative facility, or skilled nursing facility or has authorized a member to begin receiving home health services.
- f. The Contractor's facility discharge planning process shall include, as appropriate, coordination with the State's HM/W vendor to provide health management services (e.g., case management and/or disease management services). The discharge plan shall identify the post-discharge care that the Contractor will provide (e.g., rehabilitative facility, skilled nursing facility, physician follow-up, home health services, physical therapy, occupational therapy) and the services that will be provided by the HM/W vendor (e.g., preventive coaching and monitoring).
- g. The Contractor shall provide the HM/W vendor with a copy of the member's written discharge plan, as available, (see Contract Section A.4.e.) within twenty-four (24) hours of discharge.
- h. If the Contractor has negotiated a case rate with a network provider to provide covered benefits to a member or has negotiated payment with an out-of-network provider to provide covered benefits to a member, the Contractor shall ensure that the provider transmits clinical information, including medical records and discharge plan, regarding the member to the HM/W vendor, as specified by the HM/W vendor and/or the State.
- i. As directed by the State, the Contractor shall implement cost-sharing incentives (e.g., lower rates of co-insurance, provision of co-payments in lieu of co-insurance, waiver of or provision of lower deductible amounts) for members engaged in disease management and other programs as reported to the Contractor by the State or the HM/W vendor.

A.9. Claims Processing, Payment and Reconciliation.

- a. The Contractor shall process all medical claims in strict accordance with the Plan Documents. The Contractor shall not modify covered benefits during the term of this Contract without the prior written approval of the State.

- b. Upon request by the State, the Contractor shall modify its systems and processes to reflect approved plan design changes, including but not limited to changes in covered benefits, scope of covered benefits, and cost-sharing, to the Public Sector Plan(s) within sixty (60) days of notification by the State. Should said change(s) not be effective within sixty (60) days, the Contractor shall have until the effective date of the change to modify its systems and processes. For reference, the draft benefit design for the 2011 plan year is included as Appendix 7.2; the Insurance Committees will finalize the benefit design during the summer of 2010.
- c. The Contractor shall ensure that claims submitted by network providers are paperless for the members. The Contractor's agreement with providers shall require network providers to submit claims directly to the Contractor.
- d. The Contractor shall process claims, either filed directly by members and/or provider(s), in an accurate and timely manner and in accordance with the requirements in Contract Attachment B. The Contractor shall submit to the State, at least one (1) month prior to the go-live date, a summary of its methodology for conducting internal claims audits, including audits to determine claims payment and processing accuracy and claims payment turnaround. The State reserves the right to review the methodology and require changes, where appropriate. The Contractor shall notify the State in writing at least thirty (30) days in advance of any significant changes to its methodology. The State reserves the right to review the change and require changes, where appropriate. The Contractor shall submit its audit methodology with each applicable performance measure report (see Contract Attachments B and C).
- e. The Contractor shall confirm eligibility of each member as claims are submitted, on the basis of the enrollment information provided by the State, which applies to the period during which the charges were incurred.
- f. In concert with its claims payment cycle, the Contractor shall provide an electronic remittance advice (RA) to the provider indicating the disposition of every adjudicated claim submitted by providers. The remittance advice shall contain appropriate explanatory remarks related to payment or denial of each claim. If a claim is partially or totally denied due to insufficient information and/or documentation, then the remittance advice shall specify all such information and/or documentation. Providers that do not have the capability of receiving an RA electronically may have one mailed to them.
- g. An incomplete claim may be resubmitted with the information necessary to complete the claim. This resubmission shall constitute a new claim only for the purpose of establishing a timeframe for claims processing and payment.
- h. Explanation of Benefits (EOB)
 - (1) The Contractor shall generate and mail an explanation of benefits (EOB) to the member each time the Contractor processes a claim from a provider. The Contractor shall mail the EOB within five (5) business days of processing the claim. The EOB format and text shall be prior approved in writing by the State and shall include but not be limited to the date the Contractor received the claim, the date the Contractor adjudicated the claim, the claim number, identification number of the head-of-contract, the patient name, the date of service, the provider name, the Contractor's contact information, submitted charges, total amount paid by the Contractor to the provider, the amount paid by a second insurance carrier, the amount the member owes the provider (any applicable co-payment/co-insurance and non-covered services), the deductible amount, the co-payment/co-insurance amount, any non-covered amount, the out-of-pocket amounts paid for the year, how to file an appeal, and a notice that if the member

owes any amount, other than applicable cost-sharing, for emergency or urgent care services received from an out-of-network provider, the member should contact the Contractor.

- (2) The Contractor shall also generate and mail an EOB to the member each time the Contractor processes a claim submitted by the member. The Contractor shall mail the EOB within five (5) business days of processing the claim. The EOB format and text shall be prior approved in writing by the State and shall include information similar to the EOB for provider-submitted claims but tailored to member-submitted claims.
- i. If a member receives a covered benefit from a network provider, the provider's contract rate shall be used to determine the member's deductible (if applicable) and any co-insurance amount, and the member shall not be responsible for payment in excess of that amount. In addition, if a member receives a medical service that is a covered benefit from a network provider but the claim for the service is denied as ineligible for payment (e.g., because it was treatment for a pre-existing condition, the service exceeded the applicable service limitation, not medically necessary, or the service was subject to prior authorization and was not approved by the Contractor) the member shall not be responsible for payment to the provider in excess of the provider's contract rate.
- j. The Contractor shall only pay claims that are for covered benefits provided to eligible members and provided in accordance with the Contractor's utilization management and other applicable requirements and with the Plan Documents.
- k. The Contractor shall not pay for services that result from a referral prohibited by Section 1877 of the Social Security Act (Limitation on Certain Physician Referrals).
- l. The Contractor shall not pay for preventable events and conditions, e.g., hospital-acquired conditions and preventable surgical errors, that are identified as non-payable by Medicare. In addition, as directed by the State, the Contractor shall not pay for other preventable events and conditions that are identified as non-payable by other federal or state payers.
- m. The Contractor shall pay claims for services from out-of-network providers submitted by members by directly reimbursing the provider. However, if the member has already paid said claim, then the Contractor shall reimburse the member directly. In either case the Contractor shall send the member an EOB as required by Contract Section A.9.h.(2).
- n. The Contractor shall pass directly to the State the payment terms that the Contractor has negotiated with providers. The Contractor shall not receive any differential between the provider contract rate and the payment funded by the State; the Contractor shall ensure that the State and the member receives the full benefit of any provider payment terms, including but not limited to provider fee schedules, contract rates, other payment arrangements, discounts, rebates, refunds, or credits negotiated by the Contractor. All special pricing considerations and financial incentives shall accrue to the State and plan members.
- o. The Contractor shall ensure that any payments funded by the State are accurate and in compliance with the terms of this Contract, including the Liquidated Damages requirements of this Contract (see Contract Attachment B); agreements between the Contractor and providers; and State and Federal laws and regulations.
- p. The State shall determine all policies and benefits related to the Public Sector Plans. Should the Contractor have a question on policy determinations, benefits, or operating guidelines required for proper performance of the Contractor's responsibilities, the Contractor shall request a determination in writing. The State will then respond in writing

making a determination within thirty (30) days. The Contractor shall then act in accordance with such policy determinations and/or operating guidelines.

- q. The State shall have the sole responsibility for and authority to clarify and/or revise the benefits available under the Public Sector Plans. It is understood between the parties that the Public Sector Plans cannot and do not cover all medical situations. In a case where the benefits are not referenced in the Plan Documents or are not clear, the Contractor shall comply with any applicable policy issued by the Benefits Administration Division to interpret the Plan Documents. If the benefits are not referenced in any policy or are not clear, the Contractor shall utilize its policies in adjudicating claims, and the Contractor shall advise the Benefits Administration Division in writing, as to the difference along with the Contractor's recommendation. Such matters as determined by the State to have a significant impact on administration of plan benefits shall be resolved by the State.
- r. The Contractor shall identify and pursue claims that may be subject to coordination of benefits (COB) in accordance with the regulations promulgated by the Tennessee Department of Commerce and Insurance, Chapter 0780-1-53 Tenn. Comp. R. & Regs. The Contractor shall provide a quarterly report of said activities to the State (refer also to Contract Attachment C, Reporting Requirements).
- s. The Contractor shall notify the State on a weekly basis of receipt of any notices from Medicare that Medicare may have made primary payments for services when it should have been the secondary payer (a Medicare Secondary Payer demand letter). The Contractor shall resolve issues as to whether Medicare is the primary or secondary payer within thirty-one (31) days of receiving the demand letter.
- t. The Contractor shall comply with the State's requirements regarding subrogation as provided in Contract Attachment D.
- u. The Contractor shall determine whether eligible expenses are medically necessary.
- v. The Contractor shall have a process in place based on the most appropriate up to date clinical information for determining those procedures and services that are considered experimental/investigative. Unless otherwise directed by the State, the Contractor shall submit to the State, at least one (1) month prior to the go-live date, detailed information on the Contractor's process for determining experimental/investigational procedures and services. The State reserves the right to review the process and require changes, where appropriate. The Contractor shall notify the State, in writing, within thirty (30) days of any significant changes to its process. The State reserves the right to review the change and require changes, where appropriate.
- w. The Contractor shall respond to all requests from the State for paid claims incurred within a specified period of time within seventy-two (72) hours of receiving the request using the template prior approved in writing by the State.
- x. The Contractor shall submit monthly claims reports to the State as provided in Contract Attachment C, including but not limited to a monthly paid claims report, reconciliation report, and recoveries report (refer also to Contract Attachment C, Reporting Requirements).
- y. The Contractor's provider agreements shall include the maximum recoupment periods permitted under TCA 56-7-110.
- z. For the payment of all claims under this Contract, the Contractor shall issue payments in the form of checks and/or Automated Clearing House (ACH) electronic funds transfer against the Contractor's own bank account. The Contractor shall maintain security and

quality controls over the design, printing and mailing of checks, as well as any fraud prevention feature of checks.

- aa. The State will only pay for approved and correctly paid claims, not for rejected, reversed, or duplicate claims. Additional requirements related to payments are listed in Contract Section C.3.
- bb. The Contractor shall issue all related U.S. Internal Revenue Service (IRS) Form 1099 reports, submit required 1099 information directly to the IRS utilizing the Contractor's tax ID number, and shall maintain responsibility in matters relating to such information provided to payees and to the IRS, including the payment of any penalties or fees related to such 1099 reporting.
- cc. Upon conclusion of this Contract, or in the event of its termination or cancellation for any reason, the Contractor shall be responsible for the processing of all claims incurred for medical services rendered or medical supplies purchased during the period of this Contract with no additional administrative cost to the State. The claims run out period shall extend through the final day of the thirteenth (13th) month following Contract termination. In addition, in the event of termination of this Contract, the Contractor shall continue to provide and pay claims for services to any member who is hospitalized on the effective date of termination. Said coverage shall discontinue when the member is discharged from the hospital.
- dd. **Fraud and Abuse**
 - (1) The Contractor shall implement procedures to prevent and detect fraud or abuse by providers or members and shall perform fraud investigations of members and providers, in consultation with the State, for the purpose of recovery of overpayments due to fraud.
 - (2) The Contractor's procedures for preventing and detecting fraud and abuse shall include, at a minimum, claims edits, post-processing review of claims, utilization management, provider profiling and credentialing, and provisions in the Contractor's provider agreement and/or provider manual. The Contractor's claim edits shall include, at minimum, edits to identify upcoding and duplicate claims.
 - (3) In the event the Contractor discovers evidence that an unusual transaction has occurred that merits further investigation, the Contractor shall simultaneously inform the Benefits Administration Division and the Division of State Audit, in the Office of the Comptroller of the Treasury. The State will review the information and inform the Contractor whether it wishes the Contractor to:
 - i. Discontinue further investigation if there is insufficient justification; or
 - ii. Continue the investigation and report back to the Benefits Administration Division and the Division of State Audit; or
 - iii. Continue the investigation with the assistance of the Division of State Audit; or
 - iv. Discontinue the investigation and turn the Contractor's findings over to the Division of State Audit for its investigation.
 - (4) The Contractor shall submit to the State, at least two (2) months prior to the go-live date, two (2) written copies describing its fraud and abuse program. The State reserves the right to review the documents and require changes, where appropriate. The Contractor shall notify the State, in writing, within thirty (30) days of any significant changes to its programs related to insurance or provider fraud, abuse, and waste. The State reserves the right to review the change and require changes, where appropriate.

- (5) The Contractor shall provide a written narrative or report to the State on a quarterly basis regarding the effectiveness of the Contractor's fraud and abuse program, including its fraud and abuse detection activities, findings from those activities, follow-up on findings, proposed improvement activities, and any estimated savings to the Public Sector Plans associated with the Contractor's detection of such fraudulent or wasteful activities.

A.10. State Audits. Upon thirty (30) days written notice and the establishment of applicable third party confidentiality agreement(s), if any, reasonably required by the Contractor, the State and/or its authorized representative shall have the right to examine and audit the Contractor services and pricing to ensure compliance with all applicable requirements. For the purpose of this requirement, the term, "Contractor," shall include its parent organization, affiliates, subsidiaries, subcontractors, and providers.

- a. The Contractor shall provide access, at any time during the term of this contract and for three (3) years after final contract payment (longer if required by law), to the State and/or its authorized representative to examine and audit Contractor services, payments, and pricing pursuant to this Contract. The State reserves the right to request that documentation be provided for review at the authorized representative's location, the State's location, or at the Contractor's corporate site.
- b. The Contractor shall, at its own cost, provide the State and/or its authorized representative with prompt and complete access to any data, documents, access to systems, and other information necessary to ensure Contractor compliance with all requirements of this Contract.
- c. The Contractor shall provide reasonable cooperation with requests for information, which includes but is not limited to the timing of the audit, deliverables, data/information requests and the Contractor's response time to the State's questions during and after the process. The Contractor shall also provide a response to all "findings" received. Such response shall occur within thirty (30) days, or at a later date if mutually determined with the State to be more reasonable based on the number and type of findings.
- d. The State shall not be responsible for time or any costs incurred by the Contractor in association with an audit including, but not limited to, the costs associated with providing data, reports, documentation, systems access, or space.
- e. If the outcome of the audit results in an amount due to the State, then the State will work with the Contractor to negotiate terms of repayment. In the absence of such agreement, the State will deduct one-sixth of the total amount due from the fees due to the Contractor pursuant to Section C.3 for each month for six months. If the Contractor disagrees with a finding resulting in a payment to the State, the State will review the Contractor's comments, but if the State retains the original audit findings the Contractor will be responsible for any payment to the State.

A.11. Member Services.

- a. All members services representatives handling inquiries related to the Public Sector Plans shall be familiar with the terms and provisions of the Plan Documents, including without limitation, eligibility, benefits, excluded services and procedures, deductibles, applicable cost-sharing, including co-payments and co-insurance, out-of-pocket maximums, instructions for completing a claim form, determining the status of claims, how to handle a complaint, and the member appeals process.
- b. During normal business hours, the Contractor's member services representatives shall be dedicated to the Public Sector Plans. A Contractor may be allowed through written

approval by the State to use a "designated" call unit (as opposed to a "dedicated" call center) provided that the unit could meet all other call center standards defined in this Contract.

- c. The Contractor shall have sufficient staff to respond to inquiries, correspondence, complaints, and problems. The Contractor shall not answer technical questions regarding eligibility policy and shall refer these questions to the State.
- d. The Contractor shall provide appointment scheduling assistance to members who are unable to secure an appointment with a geographically-accessible provider within the timeframes specified in Contract Section A.3.c. The State defines "appointment scheduling assistance" to include the following: (1) if the member is unable to secure an appointment with a network provider within a reasonable period of time through the member's own good faith efforts and the member requests the Contractor's assistance, then the Contractor has an affirmative obligation to contact the provider directly to facilitate appointment scheduling. Additionally, (2) if a member is unable to locate a network provider who is accepting new patients through their own good faith efforts and the member requests the Contractor's assistance, then the Contractor has an affirmative obligation to assist the member in locating such a provider and securing an appointment.
- e. The Contractor shall have and implement procedures for monitoring and ensuring the quality of services provided by its member services representatives. Such procedures may include but are not limited to the following activities:
 - (1) auditing calls/correspondence for each member services representative;
 - (2) silent monitoring of calls;
 - (3) recording calls for quality and training purposes;
 - (4) skill refresher courses; and
 - (5) call coaching.
- f. The Contractor shall set standards for customer satisfaction for member services representatives based upon, but not limited to, an evaluation of the following areas: documentation, greeting, courtesy, responsiveness, explanation and guiding techniques, and accuracy. The standards shall be submitted to the State for prior written approval before they are used to measure customer satisfaction. Adherence to the standards shall be measured, monitored and reviewed by the Contractor each month.
- g. The Contractor shall provide a personalized response, in writing, to ninety-five percent (95%) of written (mail or email) inquiries from members concerning requested information, including the status of claims submitted and covered benefits, within five (5) business days and one hundred percent (100%) within ten (10) business days. The Contractor shall acknowledge receipt of email inquiries within one (1) business day.
- h. The Contractor shall designate a client service liaison to respond to member-related issues identified by the State. For matters designated as urgent by the State, the Contractor shall contact the member and resolve the issue and then notify the State of the resolution.
- i. **Member Appeals Process**
 - (1) The Contractor shall maintain an appeals process by which members may appeal decisions regarding administration of benefits, medical necessity determinations, and disputes arising from the Contractor's utilization management program.
 - (2) The Contractor shall maintain formal appeal procedures affording two levels of review. The Level I and Level II reviews shall be conducted by committees

designated by the Contractor. Persons making Level I determinations shall not be involved in Level II decisions. With the prior written approval of the State, additional levels of review may be offered. Also, with the prior written approval of the State, where a favorable resolution is unlikely (e.g., services or supplies are specifically excluded from covered benefits or the Contractor has determined that the service is experimental/investigational), a member may bypass the Contractor's formal appeals process.

- (3) At least one (1) month prior to the go-live date, the Contractor shall provide the State two (2) written copies describing in detail the Contractor's appeals process and procedures along with two (2) written copies of sample determination letters for Level I and Level II appeals. The State reserves the right to review the appeals process and procedures and letters and require changes, where appropriate.
- (4) The Contractor shall submit quarterly appeals reports with information regarding each appeal filed with the Contractor (refer also to Contract Attachment C, Reporting Requirements).
- (5) The Contractor shall provide the State with copies of requested appeal files within ten (10) business days of the State's request.
- (6) Any time a member files an appeal, the Contractor shall ensure that all records and information related to the appeal are preserved for the greater of (a) one (1) year following the conclusion of the appeal process, including any external appeals (e.g., the State's appeal process) and (b) any longer period required by other provisions of this Contract or state or federal law.
- (7) The Contractor shall include notification of the member's right to appeal in any member communication regarding benefit coverage decisions, including but not limited to, letters to members and providers, member handbooks, and Explanation of Benefit (EOB) statements. The text and format of this notice is subject to prior written approval from the State.
- (8) The Contractor shall maintain a procedure for resolving complaints informally by phone. Where a complaint cannot be resolved to the member's satisfaction, the Contractor shall advise the member of his/her right to file an appeal and shall provide instructions for doing so.
- (9) The Contractor shall designate the manner by which a member may file an appeal. The Contractor may require the member to submit a written request or to complete and submit a "member appeal form" or other designated form. If form(s) are required, the Contractor will make such forms available on its website and by mail within five (5) business days upon request of the member.
- (10) The Contractor shall allow a member one hundred and eighty (180) days to initiate a Level I appeal following notice of an adverse determination. Where a Level I determination is unfavorable, the Contractor shall advise the member of their right to initiate a Level II appeal within ninety (90) days of notice of the Level I decision.
- (11) For pre-service appeals (Level I and Level II), the Contractor shall complete review and issue a written decision to all parties involved within thirty (30) days of receipt. For post-service appeals (Level I and Level II), the Contractor shall complete review and issue a written decision to all parties involved within sixty (60) days of receipt. For expedited appeals not involving a third party review the Contractor shall complete review and issue a written decision to all parties

Involved within seventy-two (72) hours of receipt. All other expedited appeals shall be completed within seven (7) calendar days. All decision notices shall advise of any further appeal options. Where the Contractor's appeals process has been exhausted, adverse determination notices must advise the member of the option to pursue a State-level appeal within two (2) years and must include the State's appeal form.

(12) The State sponsors an appeal process available to members after they have exhausted the Contractor's appeals process. The Contractor shall have a qualified individual available to provide support to the State Appeals Coordinator in the research and development of appeals. The Contractor shall have the appropriate qualified individuals, including the Contractor's Medical Director, and the Account Manager available to participate in the State appeal process and to be available to personally attend the State appeals meetings when requested by the State.

(13) To the extent that any foregoing requirements of this Section A.11.i conflict with Section 1001(4), as amended by Section 10101(g), of the Patient Protection and Affordable Care Act (Pub. L. 111-148) or the implementing regulations of these provisions, then (consistent with Section D.16), the Contractor shall immediately consult with the State and adjust its process in order to comply with the federal law.

(14) Pursuant to Section D.16, the Contractor and the State will jointly work to interpret and implement the requirements of the Patient Protection and Affordable Care Act (PPACA, Pub. L. 111-148), as amended, and implementing regulations. The State acknowledges that the Contractor has no financial liability for the comparative effectiveness research fee on self-funded plans pursuant to Section 9301(e)(2) of the PPACA; rather, the public sector plans will incur these costs as plan expenditures.

J. Unless otherwise directed by the State, the Contractor shall conduct an annual member satisfaction survey using the Consumer Assessment of Healthcare Providers and Systems (CAHPS) adult survey. The Contractor shall contract with a vendor that is certified by NCCA to perform CAHPS surveys, and the vendor shall perform the CAHPS adult commercial survey. The Contractor shall report the results of the survey to the State by June 15 of each calendar year (refer also to Contract Attachment C, Reporting Requirements). Based upon the results of the survey, the Contractor shall develop an action plan to correct problems or deficiencies identified through this activity. The Contractor shall submit the action plan to the State by August 1st. The State reserves the right to review the action plan and require changes, where appropriate.

A.12. Call Center. The Contractor shall operate a call center that uses a toll-free telephone number dedicated to the Public Sector Plans as the entry point for members contacting the Contractor. The dedicated toll-free customer service phone number shall become the property of the State of Tennessee upon the termination of this Contract. The Contractor shall transfer said number to the State at no cost to the State such that the State or its designee can maintain this same number for continuous, uninterrupted use by members needing assistance with pharmacy services after the termination of this Contract.

a. The Contractor's call center shall be open and staffed with trained personnel on the date specified in Contract Section A.21.

b. The Contractor's call center and dedicated member services representatives shall be located in the continental United States.

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- c. The Contractor's call center shall accept calls Monday through Friday, during the hours specified in the Contractor's Proposal in response to RFP #3176-00104 and approved by the State, except on official State Holidays.
- d. The Contractor's call center shall be equipped with TDD (Telephone Device for the Deaf) in order to serve the hearing impaired population.
- e. During normal business hours the Contractor's call center shall have at least one member services representative on duty who is bilingual in English and Spanish. The Contractor shall provide oral interpretation services via a telephone interpretation service free of charge to callers with Limited English Proficiency.
- f. During normal business hours as well as after hours, calls to the Contractor's call center regarding clinical concerns shall be transferred or forwarded to the Nurse Advice line, which will be provided by the State or the HM/W vendor.
- g. The Contractor shall provide the State's Agency Benefits Coordinators (ABCs) with a special number or access code that they can use to have immediate access to a member services representative. The Contractor can satisfy this "hotline" requirement by expediting calls to this special number to the front of the general queue – or it may provide dedicated staff to serve callers to this number.
- h. The Contractor's call center shall meet each of the following performance standards:
 - (1) The Contractor's call center shall answer, by a person, one hundred percent (100%) of calls within five (5) minutes (300 seconds).
 - (2) The Contractor's call center shall maintain an Average Seconds to Answer (ASA) of less than one (1) minute (60 seconds) and after answering the call the Contractor may only put callers on hold in order to (a) make outbound calls as necessary or (b) to research a caller's issue.
 - (3) The Contractor's call center shall maintain a blocked call rate of less than one percent (1%) per quarter.
 - (4) The Contractor's call center shall maintain an Abandoned Call rate of not more than three percent (3%).
- i. The Contractor shall calculate each performance measure for three continuous periods of equivalent length during the normal business hours of each business day.
- j. The Contractor shall provide call center statistics for members to the State on a daily basis during the thirty (30) days prior to the go-live date through the sixty (60) days after the go-live date. After which time the Contractor shall submit, by the first business day of each week, a report with data for the preceding week, and by the fifth business day of the month, a summary report with data for the preceding month. The monthly report shall include weekly and monthly data. (See Contract Attachments B and C.)
- k. The Contractor's call center shall have call management systems and communications infrastructure that can manage the potential call volume and achieve the performance standards described in this Contract.
- l. The Contractor's call management systems shall be scalable and flexible so they can be adapted as needed, within negotiated timeframes where applicable, in response to program, benefit, or enrollment changes.

- m. The Contractor's call management systems shall be equipped with caller identification. In addition, the Contractor's call center shall adopt caller identification for itself that is prior approved in writing by the State.
- n. The Contractor's call management systems shall provide greeting messaging when necessary. The Contractor may play canned music and/or messages prior approved by the State for the callers while they are on hold and shall play messages as directed by the State. The Contractor shall not play advertising or informational messages for callers while they are on hold unless prior approved in writing by the State (or the State directs the Contractor to play certain messages). Additionally, the Contractor's systems shall provide a message that notifies callers that calls are being recorded and may be monitored by the Contractor and the State for quality control purposes.
- o. The Contractor's call management system shall record and index all calls such that the Contractor can easily retrieve recordings of individual calls based on the phone number of the caller, the caller's name, the date/time of the call, or the member services representative who handled the call. The Contractor shall be able to provide a full recording of each call upon the State's request, using only the member's name or identifier to locate the call(s).
- p. The Contractor's call management systems shall facilitate the processing of all calls received and assign incoming calls to available member services representatives in an efficient manner. The system shall transfer calls to other telephone lines as necessary and appropriate, including transfers to external call centers.
- q. The Contractor may use an automated interactive voice response (IVR) system for managing inbound calls, provided that the caller always has the ability to leave the IVR system and wait in queue in order to speak directly with a live-voice member services representative during normal business hours rather than continue through additional prompts. The Contractor shall not have more than one level of menu choices (limited to five (5) options) unless prior approved in writing by the State. The Contractor's decision tree and menu are subject to State review and prior written approval.
- r. The Contractor shall inform callers of their likely wait times (based on real-time information, including call volume and member services representative availability) as they enter the queue. The Contractor shall also provide a "dial back" option that allows callers to receive a call back from the next available member services representative. Note that calls receiving a call back pursuant to this provision are not counted as "abandoned."
- s. The Contractor shall have the ability to make outbound calls without interrupting the ability of callers to continue to access the call center.
- t. The Contractor shall have the ability to allow third parties (the State or its authorized representative) to monitor calls from a remote location. Additionally, the Contractor's system shall be able to record calls for monitoring.
- u. The call management system shall enable the logging of all calls, including:
 - (1) the caller's identifying information (e.g., employee ID);
 - (2) the call date and time;
 - (3) the reason for the call (including a reason code using a coding scheme prior approved by the State in writing);
 - (4) the member services representative that handled the call;
 - (5) the length of call; and

- (6) the resolution of the call (including a resolution code using a coding scheme prior approved by the State in writing) (and if unresolved, the action taken and follow up steps required).

Additionally, the call management systems shall maintain a history of correspondence and call transactions for performance management, quality management and audit purposes. This history shall contain the actual information, a date/time stamp that corresponds to when the transaction took place, the origin of the data management transaction (e.g., the State and/or one of its authorized representatives or the member), and the member services representative that processed the transaction. Related correspondence and calls shall be indexed and properly recorded such that they can be treated in reporting and analysis as part of a distinct transaction.

A.13. Member Communications/Materials.

- a. The Contractor shall, in consultation with and following written approval by the State, print and distribute member materials, including but not limited to member handbooks, identification cards, welcome packets, provider directories (see Contract Section A.13.d., A.13.e., A.13.f. and A.13.g.), letters, mass mailings, and administrative forms and manuals pertaining to or sent to members. Unless otherwise directed by the State, all member materials shall be prior approved in writing by the State.
- b. The Contractor shall work in conjunction with the State and its marketing staff and vendor to ensure continuity of branding across all plan and member materials, website, and any other communications information. This branding shall include, but is not limited to, use of the ParTNers for Health logo, color scheme and applicable taglines. All uses of these branding elements shall be subject to prior approval by the State.
- c. Unless otherwise specified, the Contractor shall be responsible for all costs related to the design, development, revision, printing, and distribution of all member materials that are required to be produced under the terms of this Contract. The Contractor shall ensure that up-to-date versions of all printed member materials can be downloaded from its website.
- d. **Member Identification Cards**
 - (1) The Contractor shall provide members with identification (I.D.) cards on an annual basis.
 - (2) The cost of creating and mailing I.D. cards pursuant to subsection (d)(1) above and (d)(7) below shall be borne by the Contractor.
 - (3) Identification cards shall comply with the State's guidelines for I.D. cards, which include but are not limited to the following:
 - i. The "ParTNers for Health" logo shall appear in either the upper left or upper right corner of the front of the card, as directed by the State, and the Contractor's logo may appear in the other corner.
 - ii. The words "Tennessee State Group Insurance Program" shall appear in the top center of the front of the card in a font size of no less than 11 point; the words "Administered by CONTRACTOR NAME" may appear beneath this in a smaller font size (at least two points less).
 - iii. The front of the card shall also include the following information: member name, member number (which shall NOT be the member's Social Security Number), group name and/or number, benefit option (e.g., Partnership PPO), network name (if applicable), co-payment amounts, and primary care provider name (if applicable).

- iv. The back of the card shall include the following information: disclaimers regarding prior authorization, card effective date, the Contractor's member services phone number and hours of operation, and the number and hours of operations for the PBM, EAP/BHO, and HM/W vendor, and website addresses.
 - v. The Contractor shall use the Edison employee identification number as the primary unique identifier for members and shall include this number on the member's identification number.
- (4) The format for identification cards shall be prior approved in writing by the State.
 - (5) The Contractor shall mail identification cards to members no later than twenty-one (21) days prior to the go-live date and thereafter fourteen (14) days prior to the start of each benefit year. During the benefit year the Contractor shall mail I.D. cards to members no later than ten (10) days from receipt of new enrollment or change in enrollment, as indicated in the enrollment information from the State and no later than ten (10) days from receipt of a member's request for a replacement or duplicate card (at no charge to the member).
 - (6) The Contractor shall have the capability on its website (see Contract Section A.14.) to allow members to print out temporary cards.
 - (7) The Contractor shall allow each member to have one duplicate card upon the member's request.
 - (8) As directed by the State, the Contractor shall re-issue identification cards to reflect approved plan design changes, including but not limited to changes in cost-sharing, within the timeframe specified by the State (refer to Contract Section C.3.e. regarding the cost of identification cards re-issued at State direction).
- e. Member Handbook
- (1) The Contractor, following review and approval by the State, shall annually update, print and distribute member handbooks and shall maintain on its website an up-to-date version of the member handbook that incorporates changes made between annual printings.
 - (2) The member handbook shall be specific to each of the three Public Sector Plans and shall detail benefits and excluded services and procedures; detail cost-sharing requirements and out-of-pocket maximums for the Standard PPO option, the Partnership PPO option, and other benefit options as directed by the State; describe additional features of the Partnership PPO, including requirements for transferring to the Partnership PPO; describe procedures for accessing services, including use of network and out-of-network providers and utilization management; describe appeal procedures; include information specified by the State regarding pharmacy benefits, behavioral health benefits, and health management/wellness benefits; and provide other information helpful to members.
 - (3) The Contractor shall distribute the member handbook to every head-of-contract no later than twenty-one (21) days prior to the go-live date and thereafter fourteen (14) days prior to the start of each benefit year.
 - (4) Each year the Contractor shall print member handbooks for one hundred and twenty-five percent (125%) of the number of heads-of-contract.

- (5) Upon the State's request, the Contractor shall provide member handbooks to Agency Benefits Coordinators within fifteen (15) days of the State's request to provide copies.
- f. On an annual basis, at least two (2) months prior to the State's annual transfer period, the Contractor shall provide to the State, in both hard copy and electronic format, information requested by the State, which shall include but not be limited to a provider network list, toll-free member services number, website address, website logon information, a confidentiality statement, procedures for accessing services, and other updates and/or changes that may be helpful to potential members.
- g. Unless otherwise directed by the State, the Contractor shall mail a welcome packet to all members no later than twenty-one (21) days prior to the go-live date. Thereafter, all members shall receive a welcome packet within ten (10) days of the Contractor's receipt of their enrollment information. The welcome packet shall include, at a minimum, a welcome letter, a member handbook, an I.D. card, a provider directory, the Contractor's website address, website logon information, and a confidentiality statement. If the Contractor sends the I.D. card separately, the welcome packet must be sent before the I.D. card is sent.
- h. The Contractor shall use first class rate for all mailings, unless otherwise directed or prior approved in writing by the State. The Contractor may use bulk mail and medical mail rates, if prior approved in writing by the State.
- i. The Contractor shall have the exclusive responsibility to write, edit, and arrange for clearance of materials (such as securing full time use of a stock photograph used in brochures for perpetuity) for any and all member materials in time for the materials to be approved by the State and printed for the annual transfer period.
- j. The Contractor shall ensure that its member materials are culturally sensitive and professional in content, appearance, and design.
- k. The Contractor shall, to the extent practicable, use relatively large and legible fonts in its member materials. Additionally, the Contractor shall make maximum use of graphics to communicate key messages to populations with limited literacy or limited English proficiency. The Contractor shall also prominently display the Contractor's call center telephone number and hours of operation in large, bolded typeface on all member materials.
- l. Unless otherwise prior approved in writing by the State, the Contractor shall design all member materials at the sixth (6.0) grade reading level or lower using the Flesch-Kincaid Index or other suitable metric that the State prior approves in writing. The Contractor shall evaluate materials using the entire text of the materials (except return addresses). When submitting draft materials to the State for approval, the Contractor shall provide a reading level analysis and certification of the reading level of each piece of material.
- m. The Contractor shall provide electronic templates of all finalized member materials in a format that the State can easily alter, edit, revise, and update. Absent gross negligence or malfeasance by the Contractor, the Contractor has no liability for errors on other deliverables that the State did not find or correct before giving final approval for the individual materials. However, the Contractor shall produce and distribute corrected versions of the individual materials at the State's direction (refer to Contract Section C.3.e. regarding production and distribution costs).
- n. The Contractor covenants that all materials distributed to members and prepared or produced by the Contractor shall be accurate in all material respects.

- o. At the State's request, the Contractor shall notify members, in writing, of any benefit changes no less than thirty (30) days prior to the implementation of the change (refer to Contract Section C.3.e. regarding production and distribution costs).
- p. Unless otherwise directed by the State, the Contractor shall print and distribute any mass mailings developed by the State within seven (7) business days of receiving the text from the State (refer to Contract Section C.3.e. regarding production and distribution costs).

A.14. Website.

- a. The Contractor shall maintain a website dedicated to and customized for this Contract. The design of the website, inclusive of the site map, page layout, color/font scheme and branding, static content and any documents which can be accessed via or downloaded from the website, must be prior approved in writing by the State. The website shall be designed for members and dedicated to the Public Sector Plans. Additionally, the Contractor shall obtain prior, written approval from the State for any links from the site to an external (governmental and non-governmental) website/portal or webpage.
- b. The website shall be fully operational, with the exception of member data/Protected Health Information on or before the date specified in Contract Section A.21.
- c. The Contractor shall update content and/or documents posted to the website within five (5) business days of the State's approval of changes to said content and/or documents.
- d. In association with the State's annual transfer period, the Contractor shall provide on the website by the first day of the period (generally October 15) all information pertinent to each new plan year.
- e. The Contractor shall submit to the State a website design specifications document, inclusive of a comprehensive site map, page design documentation including "screenshots" of all pages, all links to external sites (governmental and non-governmental) and all static content and documents associated with release #1 of the website for review and approval by the date specified in Contract Section A.21.
- f. The Contractor shall host the website on a non-governmental server, which shall be located within the United States.
- g. The Contractor shall ensure that the website/portal meets all of the capacity, availability, performance and security requirements outlined in Contract Sections A.17. and A.19.
- h. The Contractor shall obtain and cover the cost of the domain name for the website/portal. The Contractor shall transfer ownership of the domain name to the State upon termination of this Contract without delay and at no cost to the State.
- i. To ensure accessibility among persons with a disability, the Contractor's website shall comply with Section 508 of the Rehabilitation Act of 1973 (29 USC Section 794d) and implementing regulations at 36 CFR 1194 Parts A-D.
- j. The website/portal shall be "Bobby-approved" (as defined in Contract Section A.22.).
- k. At a minimum the website shall contain a home page with general information and links to additional information, including but not limited to frequently asked questions (FAQs), the member handbook, the up-to-date internet-based directory of providers (see Contract Section A.3.), temporary identification cards, evidence-based practice guidelines, protocols, or pathways applicable to the Public Sector Plans, provider quality comparative information, appeals forms (if applicable), claim forms, information about the explanation

of benefits (EOB), including a sample form with an explanation of each item, and contract rates to help members understand their EOBs.

A.15. Administrative Services.

- a. The Contractor, upon request by the State, shall review and comment on proposed revisions to the benefits in the Public Sector Plans. When so requested, the Contractor shall comment in regard to:
 - (1) industry practices;
 - (2) the overall cost impact to the Public Sector Plans;
 - (3) any cost impact to the Contractor's fee;
 - (4) impact upon utilization management performance standards;
 - (5) necessary changes in the Contractor's reporting requirements; and/or
 - (6) system changes.
- b. The Contractor shall provide advice and assistance with regard to questions regarding effective dates, benefits, premiums, cost-sharing and cessation of coverage as requested by the State, members, and providers.
- c. The Contractor shall refer calls from Agency Benefits Coordinators (ABC) regarding eligibility or enrollment systems issues to the State. The Contractor shall refer calls from ABCs regarding clinical issues to the Nurse Advice line, which will be provided by the State or the HM/W vendor.
- d. The Contractor shall respond to all inquiries in writing from the State within one (1) week after receipt of said inquiry. In cases where additional information to answer the State's inquiry is required, the Contractor shall notify the State immediately as to when the response can be furnished to the State. For matters designated as urgent by the State, the Contractor shall provide a response to the State within four (4) hours during normal business hours. During non-business hours the Contractor shall provide a response to urgent matters to the State within twenty-four (24) hours. Staff members, from the applicable business unit, with final decision making authority shall provide responses.
- e. To maintain the privacy of personal health information, the Contractor shall provide to the State a method of securing email for daily communications between the State and the Contractor.
- f. The Contractor, at the request of either party, shall meet with representatives of the State periodically, but no less than quarterly, to discuss any problems and/or progress on matters outlined by the State. The Contractor shall have in attendance the staff requested by the State, which may include a Program Director and representatives from the Contractor's organizational units required to respond to topics indicated by the State's agenda. The Contractor shall provide information to the State concerning its efforts to develop cost containment mechanisms and improve administrative activities, as well as trends in the provision of benefits. The Contractor shall provide advice, assistance and information to the State regarding applicable existing and proposed Federal and State laws and regulations affecting the Public Sector Plans. The Contractor shall also provide information to the State regarding the administration of the benefit, internal procedures for billing and reconciliation of transactions, the provision of medical treatment, and other administrative matters. These meetings will take place at the State of Tennessee offices in Nashville, TN. However, at its discretion, the State may allow the Contractor to participate in such meetings by teleconference.
- g. The Contractor's Medical Director and/or other appropriate staff, as specified by the State, shall present a seminar to Benefits Administration Division staff at least once per year on a topic prior approved by the State in writing.

- h. The Contractor shall not modify the services or benefits provided to members during the term of this Contract without the prior written consent of the State.
- i. The Contractor shall determine medical eligibility of members who are newly enrolled as incapacitated dependents according to State eligibility guidelines and report the results to the State.
- j. The Contractor shall assist the State, if requested, in the education and dissemination of information regarding the options in the Public Sector Plan(s). This assistance may include but not be limited to:
 - (1) Written information;
 - (2) Audio/video presentations;
 - (3) Attendance at meetings, workshops, and conferences; and
 - (4) Training of State staff and other persons on Contractor's administrative and benefits procedures.

Any onsite visits to member agencies shall require the prior approval of the State.

- k. The Contractor shall refer all media and legislative inquiries to the Benefits Administration Division, which will have the sole and exclusive responsibility to respond to all such queries. However, the Contractor shall respond directly to audit requests from the Comptroller, to audit requests from divisions within the Department of Finance & Administration, and to subpoenas; in all such instances, the Contractor shall copy the Benefits Administration Division on all correspondence.
- l. The Contractor shall ensure that the U.S. Postal Service returns all undeliverable mail and mail forwarding information to the Contractor, not to the State. Unless otherwise directed by the State, for all mailing materials, the Contractor shall use the "Address Service Requested" endorsement as described in Section 507.1.5 of the U.S. Postal Service's Domestic Mail Manual (DMM).
- m. The Contractor shall review all returned mail from any mailings to members or providers to determine if the member or provider has moved, if the Contractor has the wrong address, and/or if the member or provider is communicating other contact information to the Contractor or to the State. If the U.S. Postal Service indicates that a new address is available, the Contractor shall send the member a "Notice of Address Change Instructions" within three (3) business days and communicate the updated address information to the State within thirty (30) days. The Notice of Address Change Instructions shall be prior approved by the State in writing. Unless otherwise directed by the State, the Notice of Address Change Instructions shall explain to members that they need to contact their employer to update their address and contact information. The Contractor shall track returned mail and shall report monthly to the State the number of pieces of returned mail, the reason the mail was returned and action taken by the Contractor. The Contractor shall include in this report a list of all members whose mail was undeliverable due to an incorrect address provided by the State (see Contract Attachment C, Reporting Requirements).
- n. Unless prior approved in writing by the State and in compliance with State and Federal law, the Contractor shall not use information gained through this Contract, including but not limited to utilization and pricing information, in marketing or expanding non-State business relationships or for any pecuniary gain.

A.16. Staffing.

- a. The Contractor shall provide and maintain qualified staff to provide services required under this Contract. The Contractor shall ensure that all staff, including the Contractor's employees, independent contractors, consultants, and subcontractors, performing services under this requirement have the experience and qualifications to perform the applicable services. The Contractor shall maintain staffing at a level that enables the Contractor to meet the requirements of this Contract.
- b. For its work under this Contract, the Contractor shall not use any person or organization that is on the U.S. Department of Health and Human Services' Office of Inspector General (OIG) exclusions list unless the Contractor receives prior, written approval from the State.
- c. The Contractor shall ensure that all staff receives initial and ongoing training regarding all applicable requirements of this Contract and the Public Sector Plans. The Contractor shall ensure that staff who provide services under this Contract are specifically oriented and trained regarding their functions, knowledgeable about the Contractor's operations relating to the Public Sector Plans, and knowledgeable about their functions and how those functions relate to the requirements of this Contract.
- d. The Contractor shall have on staff sufficient qualified and licensed nurses and physicians whose primary duties are to conduct medical necessity reviews of claims, including review of complex or questionable medical claims.
- e. The Contractor's utilization management (UM) reviewers shall be familiar with the terms of the Plan Documents. The UM reviewers shall consist of qualified nurse reviewers and physician reviewers. The Contractor shall exercise due diligence and care in its selection and retention of staff that perform utilization management services. The Contractor shall provide providers with uninterrupted telephone access to UM reviewers continuously during the Contractor's normal business hours.
- f. The Contractor shall have an ongoing dedicated, full-time Account Team that can provide daily operational support as well as strategic planning and analysis. All members of the Account Team shall have previous experience administering medical benefits for large employers. An available member of the Account Team shall be available for consultation with the State during the hours of 8:00 a.m. to 4:30 p.m. Central Time, Monday through Friday, as required to fulfill the scope of services specified in this Contract. The Account Manager shall also be available via cell phone and email after hours, including weekends.
- g. The Contractor shall designate a dedicated full time Account Manager as a member of the Account Team. The dedicated Account Manager shall have the responsibility and authority to manage the entire range of services specified in this Contract and shall respond promptly to changes in benefit plan design, changes in claims processing procedures, or general administrative problems identified by the State. At a minimum, the Account Manager shall meet in person with the State once a month and more often if required by the State. At its discretion, the State may allow the Contractor to participate in such meetings by teleconference.
- h. The Contractor shall survey the State annually in January to determine the State's satisfaction with the Account Team and report the results of the survey to the State (see Attachment C, Reporting Requirements).
- i. The Contractor agrees that the State may approve or disapprove the staff assigned to this Contract prior to the proposed assignment. The State may also direct the Contractor to replace staff members providing core services as it deems necessary and appropriate. The decision of the State on these matters shall not be subject to appeal.

- j. Key personnel commitments made in the Contractor's proposal shall not be changed unless prior approved by the State in writing. The Contractor shall notify the State at least fifteen (15) business days in advance, or as soon as the information is available, of proposed changes and shall submit justification (including proposed substitutions) in sufficient detail regarding education and experience equal to previous staff to the State to evaluate the impact upon the Contract. The decision of the State on these matters shall not be subject to appeal.
- k. If any key position becomes vacant, the Contractor shall provide a replacement with commensurate experience and required professional credentials within sixty (60) days of the vacancy unless the State grants an exception to this requirement in writing.

A.17. Information Systems.

a. Claims Management System

- (1) The Contractor shall operate a claims management system that tracks accumulations toward deductibles, tracks co-payments and co-insurance amounts and appropriately links claim history, enrollment information, member services, provider network, and utilization management information. This shall include the daily electronic exchange of member-level deductible and maximum out-of-pocket accumulator data with the EAP/BHO vendor.
- (2) Unless and until a lower threshold is specified by the State, the claims management system shall automatically calculate payment amounts for ninety-five percent (95%) of clean claims, i.e., without recourse to manual or other calculation methods external to the system.
- (3) The Contractor's claims management system shall be able to receive and process (*i.e.*, without subsequent data entry) physician and hospital claim submissions electronically.
- (4) The Contractor's claims management system shall retain claim history on-line for at least two (2) years. (This does not limit the Contractor's obligations to retain all records in accordance with Contract Section D.9, Records.)
- (5) The Contractor shall test the accuracy of automated features of the claims management system (*e.g.*, deductible calculation) at least twice a year as part of its internal audit program.

b. Clinical Edit Software

The Contractor shall use a clinical edit software program that automatically evaluates all claims for medical bills involving the use of current ICD and CPT/HCPCS codes. Clinical claim review software shall be updated no less than once every year, and all changes and new codes shall be incorporated by the Contractor within thirty (30) days of the change becoming effective.

c. Pricing of Provider Network Claims

The Contractor's claims management system shall automatically price network claims using current network provider rate information. The claims management system shall store network provider information to determine provider status and reimbursement for claims from network providers. Network provider rate information shall be updated in the claims management system according to the following standards:

- (1) 90% of network providers shall be updated within fifteen (15) days of the execution of the provider agreement.

- (2) 100% of network providers shall be updated within thirty (30) days of the execution of the provider agreement.

d. Member Services Representative Systems Access

The Contractor's member services representatives shall have access to claims management and other systems as necessary to respond to inquiries from members.

- e. The Contractor's Systems shall have the capability of adapting to any future changes necessary as a result of modifications to the design of the Public Sector Plans or this Contract and its requirements, including e.g., data collection, records and reporting based upon unique identifiers to track services and expenditures across population types/demographic groups, regions/parts of the state. The Systems shall be scalable and flexible so they can be adapted as needed, within negotiated timeframes, e.g., in response to changes in Contract requirements or increases in enrollment estimates. The Contractor's System architecture shall facilitate rapid application of the more common changes that can occur in the Contractor's operation, including but not limited to:

- (1) Changes in payment methodology;
- (2) Provider reimbursement terms;
- (3) Changes in service authorization and utilization management criteria;
- (4) Changes in program management rules, e.g. eligibility for certain services; and
- (5) Standardized contact/event/service codes.

- f. The Contractor shall ensure that its electronic data processing (EDP) and electronic data interchange (EDI) environments (both hardware and software), data security, and internal controls meet all applicable Federal and State standards, including the Health Insurance Portability and Accountability Act of 1996 (HIPAA) and the Health Information Technology for Economic and Clinical Health (HITECH) Act. Said standards shall include but not be limited to the requirements specified under each of the following HIPAA subsections:

- (1) Electronic Transactions and Code Sets
- (2) Privacy
- (3) Security
- (4) National Provider Identifier
- (5) National Employer Identifier
- (6) National Individual Identifier
- (7) Claims attachments
- (8) National Health Plan Identifier
- (9) Enforcement

Unless the State prior approves in writing the Contractor's use of alternate mitigating controls, the Contractor shall use Federal Information Processing Standards (FIPS) 140-2 compliant technologies to encrypt all PHI in motion or rest, including back-up media.

- g. All Contractor systems shall maintain linkages and "parent-child" relationships between initial and related subsequent interactions/transactions/events/activities. Additionally, when the Contractor houses indexed images of documents used by members, providers and subcontractors to transact with the Contractor, the Contractor shall ensure that these documents maintain logical relationships to certain key data such as member identification and provider/subcontractor identification numbers. The Contractor shall also ensure that records associated with a common event, transaction or customer service issue have a common index that will facilitate search, retrieval and analysis of related activities, e.g., interactions with a particular member about the same matter/problem/issue.

- h. Upon the State's request, the Contractor shall be able to generate a listing of all members and providers that were sent a particular document, the date and time that the document was generated, and the date and time that it was sent to particular members or providers or groups thereof. The Contractor shall also be able to generate a sample of said document.
- i. Retention and Accessibility of Information
 - (1) The Contractor shall provide and maintain a comprehensive information retention plan that is in compliance with state and federal requirements.
 - (2) The Contractor shall maintain information on-line for a minimum of three (3) years, based on the last date of update activity, and update detailed and summary history data monthly for up to three (3) years to reflect adjustments.
 - (3) The Contractor shall provide forty-eight (48) hour turnaround or better on requests for access to information that is between three (3) years and six (6) years old, and seventy-two (72) hour turnaround or better on requests for access to information in machine readable form that is between six (6) and ten (10) years old.
 - (4) If an audit or administrative, civil or criminal investigation or prosecution is in progress or audit findings or administrative, civil or criminal investigations or prosecutions are unresolved, information shall be kept in electronic form until all tasks or proceedings are completed.
- j. Information Ownership. All information, whether data or documents, and reports that contain or make references to said information, involving or arising out of this Contract is owned by the State. The Contractor is expressly prohibited from sharing or publishing State information and reports or releasing such information to external entities, affiliates, parent company, or subsidiaries without the prior written consent of the State.
- k. System Availability, Business Continuity and Disaster Recovery (BC-DR)
 - (1) The Contractor shall ensure that critical member, provider and other web-accessible and/or telephone-based functionality and information including the website described in Section A.14. (to be agreed to by the State and the Contractor) are available to the applicable System users twenty-four (24) hours a day, seven (7) days a week, except during periods of scheduled System unavailability agreed upon by the State and the Contractor. Unavailability caused by events outside of the Contractor's span of control is outside of the scope of this requirement. Any scheduled maintenance shall occur between the hours of midnight and 5:00 a.m. Central Time and shall be scheduled in advance with notification on the member website/portal. The Contractor shall make efforts to minimize any down-time between 5:00 a.m. and 10:00 p.m. Central Time.
 - (2) The Contractor shall ensure that the Systems within its span of control that support its data exchanges with the State and the State's vendors are available and operational according to the specifications and schedule associated with each exchange.
 - (3) Regardless of the architecture of its systems, the Contractor shall develop and be continually ready to invoke a business continuity and disaster recovery (BC-DR) plan. The BC-DR plan shall encompass all information systems supporting this Contract. At a minimum the Contractor's BC-DR plan shall address the following scenarios:

- i. Central and/or satellite data processing, telecommunications, print and mailing facilities and functions therein, hardware and software are destroyed or damaged;
 - ii. System interruption or failure resulting from network, operating hardware, software, communications infrastructure or operational errors that compromise the integrity of transactions that are active in a live system at the time of the outage;
 - iii. System interruption or failure resulting from network, operating hardware, software, communications infrastructure or operational errors that compromise the integrity of data maintained in a live or archival system; and
 - iv. System interruption or failure resulting from network, operating hardware, software, communications infrastructure or operational errors that does not compromise the integrity of transactions or data maintained in a live or archival system but does prevent access to the system.
- (4) The Contractor shall provide the State results of its most recent test of its BC-DR plan one (1) month prior to the go-live date.
 - (5) The Contractor shall periodically, but no less than annually, test its BC-DR plan through simulated disasters and lower level failures in order to demonstrate to the State that it can restore system functions. The Contractor shall submit an annual BC-DR Results Report to the State (refer to Contract Attachment C, Reporting Requirements).
 - (6) In the event that the Contractor fails to demonstrate in the tests of its BC-DR plan that it can restore system functions per the standards outlined in this Contract, the Contractor shall submit to the State a corrective action plan that describes how the failure will be resolved. The Contractor shall deliver the corrective action plan within ten (10) business days of the conclusion of the test.
 - (7) In the event of a declared major failure or disaster, as defined in the Contractor's BC-DR plan, the Contractor's critical functionality as discussed in Section A.17.k.(1) shall be restored within seventy-two (72) hours of the failure's or disaster's occurrence.
 - (8) The Contractor shall maintain a duplicate set of all records relating to this Program in electronic medium, usable by the State and the Contractor for the purpose of disaster recovery. Such duplicate records are to be stored at a secure fire, flood, and theft-protected facility located away from the storage location of the originals. The Contractor shall update duplicate records, at a minimum, on a daily basis and shall retain said records for a period of sixty (60) days from the date of creation. At the end of the term of this Contract or upon notice of termination of this Contract prior to the term date, the Contractor shall convey the original and the duplicate records medium and the information they contain to the State on or before the date of termination.
- I. Prior to implementing any major modification to or replacement of the Contractor's core information systems functionality and/or associated operating environment, the Contractor shall notify the State in writing of the change or modification within a reasonable amount of time (commensurate with the nature and effect of the change or modification) if the change or modification: (a) would affect the Contractor's ability to perform one or more of its obligations under this Contract; (b) would be visible to State system users, members and providers; (c) might have the effect of putting the Contractor in noncompliance with the provisions or substantive intent of the Plan Documents and/or this Contract; or (d) would materially reduce the benefits payable or services provided to the average member. If so directed by the State, the Contractor shall discuss the

proposed change with the State/its designee prior to implementing the change. Subsequent to this discussion, the State may require the Contractor to demonstrate the readiness of the impacted systems prior to the effective date of the actual modification or replacement.

m. System and Information Security and Access Management Requirements

- (1) The Contractor's Systems shall employ an access management function that restricts access to varying hierarchical levels of system functionality and information. The access management function shall:
 - i. Restrict access to information on a "least privilege" basis, e.g., users permitted inquiry privileges only will not be permitted to modify information;
 - ii. Restrict access to specific system functions and information based on an individual user profile, including inquiry only capabilities and the ability to create, change or delete certain data (global access to all functions shall be restricted to specified staff jointly agreed to by the State and the Contractor);
 - iii. Restrict unsuccessful attempts to access system functions to three (3), with a system function that automatically prevents further access attempts and records these occurrences; and.
 - iv. Ensure that authentication credentials are not passed in clear text or otherwise displayed or presented.
- (2) The Contractor shall make System information available to duly authorized representatives of the State and other state and federal agencies to evaluate, through inspections or other means, the quality, appropriateness and timeliness of services performed.
- (3) The Contractor's Systems shall contain controls to maintain information integrity. These controls shall be in place at all appropriate points of processing. The controls shall be tested in periodic and spot audits following a methodology to be developed jointly by and mutually agreed upon by the Contractor and the State.
- (4) Audit trails shall be incorporated into all Systems to allow information on source data files and documents to be traced through the processing stages to the point where the information is finally recorded. The audit trails shall:
 - i. Contain a unique log-on or terminal ID, the date, and time of any create/modify/delete action and, if applicable, the ID of the system job that effected the action;
 - ii. Have the date and identification "stamp" displayed on any on-line inquiry;
 - iii. Have the ability to trace data from the final place of recording back to its source data file and/or document;
 - iv. Be supported by listings, transaction reports, update reports, transaction logs, or error logs; and
 - v. Facilitate batch audits as well as auditing of individual records.
- (5) The Contractor's Systems shall have inherent functionality that prevents the alteration of finalized records.
- (6) The Contractor shall provide for the physical safeguarding of its data processing facilities and the systems and information housed therein. The Contractor shall provide the State with access to data facilities upon request. The physical security provisions shall be in effect for the life of this Contract.

- (7) The Contractor shall restrict perimeter access to equipment sites, processing areas, and storage areas through a card key or other comparable system, as well as provide accountability control to record access attempts, including attempts of unauthorized access.
- (8) The Contractor shall include physical security features designed to safeguard processor site(s) through required provision of fire retardant capabilities, as well as smoke and electrical alarms, monitored by security personnel.
- (9) The Contractor shall put in place procedures, measures and technical security to prohibit unauthorized access to the regions of the data communications network inside of the Contractor's span of control.
- (10) Unless the State prior-approves in writing the Contractor's use of alternate mitigating controls, the Contractor shall use Federal Information Processing Standard (FIPS) 140-2 compliant technologies to encrypt all PHI in motion or rest, including back-up media.
- (11) The Contractor shall commission a security risk assessment at least annually and communicate the results to the State as part of an information security plan provided prior to the start date of operations. The risk assessment shall also be made available to appropriate state and federal agencies. At a minimum the assessment shall contain the following: identification of loss risk events/vulnerabilities; analysis of the probability of loss risk and frequency of events; estimation of the impact of said events; identification and discussion of options for mitigating identified risks; cost-benefit analysis of options; recommended options and action plan for their implementation. The assessment shall be conducted in accordance with the following: requirements for administrative, physical, and technical safeguards to protect health data (45 CFR §§164.304 - 318); rules for conducting risk analysis and risk management activities (45 CFR §164.308); requirements for security awareness training (45 CFR §164.308(a)(5)); requirements for entities to have security incident identification, response, mitigation and documentation procedures (45 CFR §164.308(a)(6)).

A.18. Data Integration and Technical Requirements.

- a. The Contractor shall maintain an electronic data interface with the State's Edison System for the purpose of processing State member enrollment information. The Contractor shall be responsible for providing and installing the hardware and software necessary. When the Contractor requires the exchange of Protected Health Information (PHI) with the State of Tennessee, the State requires the use of second level authentication. This is accomplished using the State's standard software product, which supports Public Key Infrastructure (PKI). The Contractor shall design a solution, in coordination with the State, to connect to the State's Secure File Transfer Protocol (SFTP) server using a combination of the password and the authentication certificate. The initial sign-on and transmission testing will use a password. Certificate testing may also be performed during the test cycle. Subsequent production sign-on will be done using the authentication certificate. The Contractor will then download the file and decrypt the file in its secure environment. The State of Tennessee uses public key encryption with Advanced Encryption Standard (AES) to encrypt PHI. If the State adopts a different or additional encryption standard or tool in the future, the Contractor shall, with adequate notice, cooperate with the State to maintain the security of protected information according to all applicable State and Federal standards.
- b. Notwithstanding the requirement to maintain enrollment data, the Contractor shall not perform changes to enrollment data without the State's approval. This prohibition shall

include, but not necessarily be limited to: initiation, termination, and/or changes of coverage.

- c. At least two (2) months prior to the go-live date, the Contractor shall complete testing of the transmission, receipt, and loading of the eligibility file from the State.
- d. At least one (1) month prior to the go-live date, the Contractor shall load, test, verify and make available online for use the State's eligibility/enrollment information. The Contractor shall certify, in writing, to the State that the Contractor understands and can fully accept and utilize the eligibility/enrollment files as provided by the State.
- e. The Contractor shall maintain, in its systems, in-force enrollment records of all individuals covered by the Public Sector Plans.
 - (1) Daily Enrollment Update: To ensure that the State's enrollment records remain accurate and complete, the Contractor shall, unless otherwise directed by the State, retrieve, via secure medium daily enrollment files from the State, in the State's Edison 834 file format (see RFP 317816-00104 Appendix 7.11. for the current file format, which may be revised), for participants who are maintained in the State's Edison System (files will include full population records for all members and will be in the format of ANSI ASC X12.84, Benefit Enrollment and Maintenance (834), version 004010X095A1, with several fields customized by the State).
 - (2) The Contractor shall complete and submit to the State a Daily File Transmission Statistics Report within twenty-four (24) hours of receipt of the file. The Contractor shall submit this report via email to designated State staff. (See Contract Attachment C.)
 - (3) The Contractor and/or its subcontractors, as applicable, shall post ninety-eight percent (98%) of electronically transmitted enrollment updates within one (1) business day of receipt of the daily file and one hundred percent (100%) shall be posted within three (3) business days of receipt of the daily file.
 - (4) The Contractor and/or its subcontractors, as applicable, shall resolve all discrepancies identified by the processing of the enrollment file within five (5) business days of receipt of the file from the State. The State and the Contractor shall work to develop a process for responding to invalid or non-processed records.
 - (5) State Enrollment Data Match: Upon request by the State, not to exceed four (4) times annually, the Contractor shall submit to the State, in a secure manner, its full file of State members, by which the State may conduct a data match against the State's Edison database. The purpose of this data match will be to determine the extent to which the Contractor is maintaining its database of State members. The State will communicate results of this match to the Contractor, including any Contractor requirements, and associated timeframes, for resolving the discrepancies identified by the data match.
- f. CMS Data Match: The Contractor shall enter into an agreement with the Centers for Medicare and Medicaid Services (CMS) providing for a data match, no less frequent than quarterly, of Contractor's full file of members against CMS Medicare files for purpose of determining the primary payer. Furthermore, the data match shall generate a report of all Medicare enrollees identified. Such report shall be submitted to the State as specified in Contract Attachment C.

- g. The Contractor shall reconcile, within ten (10) business days of receipt, payment information provided by the State. Upon identification of any discrepancies, the Contractor shall immediately advise the State.
- h. The Contractor shall establish and maintain systems and processes to receive all appropriate and relevant data from entities and vendors providing services to members, including vendors under contract with the State (e.g., the PBM, EAP/BHO vendor, and HM/W vendor) and integrate such data into Contractor's systems and processes as appropriate.
- i. The Contractor shall transmit medical claims data to the State's current health care decision support system (DSS) vendor and, if directed by the State, to the Department of Finance and Administration, Office for Information Resources in the format detailed in RFP 317816-00104 Appendix 7.11. DSS Vendor File Format, or in a mutually agreed upon format. The data feed(s) shall be provided at no additional charge to the State. The Contractor shall transmit the claims data, via a mutually agreed upon secure methodology, no later than fifteen (15) days following the end of each calendar month, or more frequently as directed by the State, until all claims incurred during the term of this Contract have been paid. The Contractor shall ensure that all claims processed for payment have valid provider identifications, complete ICD-9 and CPT-4/HCPCS codes (and when applicable, updated versions), and other identifying variables as contained in the file layout in RFP 317816-00104 Appendix 7.12. DSS Vendor File Format.
- j. The Contractor shall adhere to the additional requirements related to the State's DSS vendor listed in Section C.3. of this Contract.
- k. Claims data provided to the DSS vendor shall meet the quality standards detailed in the Liquidated Damages section of this Contract (Contract Attachment B) as determined by the State's DSS vendor.
- l. The Contractor shall provide transmittal of claims data via secure medium to any additional third parties including the State's HM/W vendor, EAP/BHO vendor, or others as identified by the State.
- m. To the extent that the Contractor receives electronic lab results for laboratory tests performed by contract providers, the Contractor shall transmit these lab results to the State's DSS vendor in a mutually agreed upon format. The Contractor shall transmit the data, via a mutually agreed upon secure methodology, no later than fifteen (15) days following the end of each calendar month or more frequently as directed by the State.
- n. The Contractor shall load all current prior authorizations and related data that exist for current members from all existing claims administrators no later than one (1) month prior to the go-live date and update/refresh the data, as specified by the State, until go-live.
- o. Unless otherwise directed by the State, the Contractor shall accept at least one (1) year of historical data from each current claims administrator. This includes, but is not limited to, claims history (with proprietary pricing and discount information redacted), provider data, member data, and prior authorization data.
- p. The Contractor's systems shall conform to future federal and state specific standards for data exchange by the standard's effective date.
- q. The Contractor shall partner with the State and member agencies in the management of current and future data exchange formats and methods and in the development and implementation planning of future data exchange methods not specific to HIPAA or other federal effort.

- r. The Contractor's system(s) shall possess mailing address standardization functionality in accordance with U.S. Postal Service conventions.
- s. Within sixty (60) days of notice of termination of this Contract, the Contractor shall transfer to the State all required data and records necessary to administer the plan(s)/program(s), subject to State and Federal confidentiality requirements. The transfer shall be made electronically via secure medium, in a file format to be determined based on the mutual agreement between the State and the Contractor.
- t. If a member changes his or her PPO Grand Division, benefit option, or third party administrator outside of the Annual Enrollment Transfer Period (due to a move, HIPAA qualifying event, etc.), then the Contractor shall transfer to the new third party administrator or benefit option the in-network and out-of-network paid amounts that the member would have otherwise applied to his or her current year deductible and/or out-of-pocket maximum had the member not made a change. The Contractor shall transfer said data to the member's new third party administrator or benefit option within a reasonable time frame and update the transferred data with new paid claims data upon the member's request. Likewise, the Contractor shall transfer any existing prior authorization or utilization management information to the new third party administrator as appropriate. The Contractor shall also take all reasonable measures to facilitate the member's transition, maintain the member's continuity of care and service delivery, and minimize the administrative burden or other disruption to the member.

A.19. Privacy & Confidentiality.

- a. The Contractor shall develop, adopt, and implement standards, which are, at a minimum, compliant with the HIPAA statute and the HIPAA privacy and security rules in 45 CFR Part 164, to safeguard the privacy and confidentiality of all Protected Health Information (PHI) about members. For example, the Contractor shall ensure that it does not have completed forms containing PHI sitting in public view, left in unsecured boxes or files, or left unattended in any off-site location (e.g., in an automobile). The Contractor's procedures shall include but not be limited to safeguarding the identity of members as members of a Public Sector Plan and preventing the unauthorized disclosure of PHI. The Contractor shall comply with the HIPAA amendments in the American Recovery and Reinvestment Act, Public Law 111-5, the HITECH Act, and any implementing regulations when they become effective.
- b. The Contractor shall not use or further disclose protected health information (PHI) other than as permitted or required by HIPAA and the Business Associate Agreement; or as required by law. Use of PHI for payment, treatment, or health care operations may include disclosure only as permitted by HIPAA, including when such information is strictly necessary to resolve the issue or concern under discussion and the person has adequate permission or legal authority to review such information. In the absence of exigent circumstances, the Contractor shall not disclose any member's PHI to another business associate for pecuniary gain unless the State specifically prior authorizes such disclosure in writing.
- c. The Contractor shall use appropriate safeguards to prevent the unauthorized use or disclosure of the PHI. The Contractor shall report to the State any unauthorized use or disclosure of the PHI.
- d. The Contractor shall mitigate, to the extent practicable, any harmful effect that is known to the Contractor of a use or disclosure of PHI by the Contractor in violation of the requirements of the Federal privacy rule.
- e. The Contractor shall provide access to PHI in a "designated record set" in order to meet the requirements under 45 CFR §164.524.

- f. The Contractor shall make any amendment(s) to PHI in a "designated record set" pursuant to 45 CFR §164.526.
- g. The Contractor shall document disclosures of PHI and information related to such disclosures as would be required to respond to a request by an individual for an accounting of disclosures of PHI in accordance with 45 CFR §164.528.
- h. The Contractor shall (i) implement administrative, physical, and technical safeguards that reasonably and appropriately protect the confidentiality, integrity, and availability of the electronic PHI that it creates, receives, maintains, or transmits, (ii) report to the State any security incident (within the meaning of 45 CFR § 164.304) of which the Contractor becomes aware, and (iii) ensure that any agent of the Contractor, including any subcontractor, agrees to the same restrictions and conditions that apply to the Contractor with respect to such information.
- i. The Contractor shall not sell member information unless it is aggregated blinded data, which is not identifiable on a member basis. The Contractor shall not use member identified or non-aggregated information for advertising, marketing, promotion or any activity intended to influence sales or market share of any product or service.
- j. The Contractor shall comply with all privacy and security requirements of the Health Insurance Portability and Accountability Act of 1996 and the Health Information Technology for Economic and Clinical Health (HITECH) Act. Unless the State prior approves in writing the Contractor's use of alternate mitigating controls, the Contractor shall use Federal Information Processing Standards (FIPS) 140-2 compliant technologies to encrypt all PHI in motion or rest, including back-up media.
- k. The Contractor shall have full financial responsibility for any penalties, fines, or other payments imposed or required as a result of the Contractor's non-compliance with or violation of HIPAA or HITECH requirements, and the Contractor shall indemnify the State with respect to any such penalties, fines, or payments.
- l. The Contractor shall assure that all Contractor staff is trained in all HIPAA requirements, as applicable.

A.20. Reporting & Systems Access.

- a. The Contractor shall submit reports in a mutually agreeable electronic format (e.g., Microsoft Word or Microsoft Excel), of the type, at the frequency, and containing the detail described in Contract Attachment C. Reporting shall continue for the twelve (12) month period following termination of this Contract.
- b. The Contractor shall provide a mutually agreed upon mechanism for the State to access data, including program and fiscal information regarding members served, services rendered, etc. and the ability for said personnel to develop and retrieve reports. This requirement could be met by the provision of access to a decision support system/data warehouse. The Contractor shall provide training in and documentation on the use of this mechanism. The Contractor shall provide access to this reporting functionality to a minimum of three (3) State employees and a maximum of five (5) State employees no later than nine (9) days prior to the go-live date. Additional or replacement users may be added at any time at the State's request.
- c. The Contractor shall provide a minimum of three (3) State employees and a maximum of five (5) State employees with access to the Contractor's eligibility system no later than nine (9) days prior to the go-live date. Additional or replacement users may be added at any time at the State's request. Access shall include the ability to do real-time updates to the Contractor's eligibility records.

- d. The Contractor shall train the three (3) to five (5) State staff (and any additional or replacement users) regarding access to the Contractor's system on all Contractor systems and tools no later less than one (1) month prior to the go-live date. Such training may be delivered remotely or in-person.
- e. The Contractor shall provide the State access to an ad-hoc reporting liaison to assist in the development of reports that cannot be generated using the Contractor's standard reporting package. The Contractor shall deliver such reports to the State within five (5) business days of the State's request. If requested by the State, the Contractor shall deliver up to five (5) reports annually deemed as "urgent" by the State within two business days. All ad-hoc reports shall be provided at no additional cost to the State
- f. Within thirty (30) days of the contract start date, the Contractor shall provide the State the most recent copy of the Contractor's SAS 70 report as well as the SAS 70 Type II report for any subcontractor processing claims that represent more than twenty percent (20%) of medical expenses for members. Thereafter, a copy of this report(s) shall be provided to the State upon request.
- g. The Contractor shall ensure that reports submitted by the Contractor to the State shall meet the following standards:
 - (1) The Contractor shall verify the accuracy and completeness of data and other information in reports submitted.
 - (2) The Contractor shall ensure delivery of reports or other required data on or before scheduled due dates.
 - (3) Reports or other required data shall conform to the State's defined written standards.
 - (4) All required information shall be fully disclosed in a manner that is responsive and with no material omission.
 - (5) Each report shall be accompanied by a brief narrative that describes the content of the report and highlights salient findings of the report.
 - (6) As applicable, the Contractor shall analyze the reports for any early patterns of change, identified trend, or outlier (catastrophic case) and shall submit a written summary with the report including such analysis and interpretation of findings. At a minimum, such analysis shall include the identification of change(s), the potential reasons for change(s), and the proposed action(s).
 - (7) The Contractor shall notify the State regarding any significant changes in its ability to collect information relative to required data or reports.
 - (8) The submission of late, inaccurate or otherwise incomplete reports shall be considered failure to report within the specified timeframe (see Contract Attachment B).
 - (9) State requirements regarding reports, report content and frequency of submission may change during the term of the Contract. The Contractor shall have at least forty-five (45) days to comply with changes specified in writing by the State.

A.21. Due Dates for Project Deliverables/Milestones.

Unless otherwise specified in writing by the State, the Contractor shall adhere to the following schedule for the deliverables and milestones for which it is responsible under this Contract:

Deliverables/Milestones:	Contract Reference(s):	Deliverable Due Dates:
Implementation		
1. Call center and other information systems are fully operational	A.2.a	December 1, 2010
2. Go-live	A.2.c	January 1, 2011
3. Kick-off meeting for all key Contractor staff	A.2.d	Within 30 days after Contract start date
4. Implementation plan	A.2.e	no later than 30 days after Contract start date
5. State readiness review	A.2.f	November 1, 2010, or before
6. Implementation Performance Assessment	A.2.j	February 15, 2011, or before
Provider Network		
7. Appointment Standards Report	A.3.d and Attachment C	semi-annually after the 1 st and 3 rd calendar quarters starting with a submission for the 2 nd and 3 rd calendar quarters after go-live
8. Quarterly Network Changes Update Report	A.3.l and Attachment C	within five (5) business days of the end of each quarter
9. Provider directories	A.3.p	December 11, 2010, or before and then, within 10 days of receipt of enrollment information
10. GeoNetworks® Report	A.3.r and Attachment C	semi-annually after the 1 st and 3 rd calendar quarters starting with a submission for the 2 nd and 3 rd calendar quarters after go-live
11. Annual Provider Turnover Report	A.3.s and Attachment C	annually
12. Monthly Unique Care Exception Report	A.3.bb and Attachment C	monthly after go-live
Utilization Management		
13. Description of UM program, evaluation methodology, and audit program	A.4.m	October 1, 2010, or before
14. Quarterly Utilization and Practice Report	A.4.n and Attachment C	quarterly after go-live
Quality Assurance Program		
15. Summary of quality assurance program	A.5.j	December 1, 2010, or before

Deliverables/Milestones:	Contract Reference(s):	Deliverable Due Dates:
16. Weekly Case Conference Calls	A.5.k	weekly after go-live
17. Monthly Conference Calls	A.5.l	monthly after go-live
18. Quarterly Coordination Meetings	A.5.m	quarterly after go-live
19. HEDIS Report	A.5.n and Attachment C	annually by June 15 for prior year
Claims Processing, Payment and Reconciliation		
20. Quarterly COB Report	A.9.s and Attachment C	quarterly after go-live
21. Description of process for determining experimental/investigational procedures and services	A.9.w	December 1, 2010, or before
22. Monthly Paid Claims Report	A.9.y and Attachment C	monthly after go-live
23. Monthly Reconciliation Report	A.9.y and Attachment C	monthly after go-live
24. Monthly Recoveries Report	A.9.y and Attachment C	monthly after go-live
25. Description of fraud and abuse program	A.9.dd.(4)	October 1, 2010, or before
26. Quarterly Fraud and Abuse Report	A.9.dd.(5) and Attachment C	quarterly after go-live
Member Services		
27. Description of member appeals process and procedures and sample determination letters	A.11.i (3)	December 1, 2010, or before
28. Quarterly Appeals Reports	A.11.i (4) and Attachment C	quarterly after go-live
29. CAHPS Survey Report	A.11.j and Attachment C	annually by June 15
Call Center		
30. Call center open	A.12.b	December 1, 2010
31. Call center statistics	A.12.i -k, Attachment B and C	daily from December 1, 2010 through January 31, 2011; weekly starting December 6, 2010, and monthly starting January 5, 2011
Member Communication/Materials		
32. I.D. cards	A.13.d	December 11, 2010, or before, and then, within 10 days of receipt of enrollment information and 14 days prior to each benefit year

Deliverables/Milestones:	Contract Reference(s):	Deliverable Due Dates:
33. Member handbook	A.13.e	December 11, 2010, or before, and then, at least 14 days prior to each benefit year
34. Annual transfer materials	A.13.f	annually two (2) months before the annual transfer period
35. Initial welcome packets	A.13.g	December 11, 2010
36. Ongoing welcome packets	A.13.g	within 10 days of receipt of enrollment information
Website		
37. Website go-live	A.14.a	December 1, 2010, or before
38. State review of website	A.14.c	November 1, 2010, or before
Administrative Services		
39. Quarterly meetings with the State	A.15.f	quarterly after go-live
40. Seminars	A.15.g	at least annually
41. Dependent Eligibility Verification Report	A.15.i and Attachment C	annually
42. Monthly Returned Mail Report	A.15.m. and Attachment C	monthly after go-live
Staffing		
43. Account Team satisfaction survey	A.17.h	annually (each January)
44. Account Team Satisfaction Survey Report	A.17.h and Attachment C	annually
Information Systems		
45. Business continuity/Disaster Recovery (BC-DR) Results Report	A.17.f and Attachment C	December 1, 2010 and then annually in January
Data Integration & Technical Requirements		
46. Completion of eligibility file testing	A.18.c	November 1, 2010, or before
47. Edison System Interface/Eligibility file acceptance	A.18.d	December 1, 2010, or before
48. Daily enrollment update	A.18.e.(1)	daily after December 1, 2010
49. Daily File Transmission Statistics Report	A.18.e.(2) and Attachment C	within 24 hours of receipt of file
50. State enrollment data match	A.18.e.(5)	up to four (4) times annually, as requested by the State
51. Quarterly CMS Data Match and Report	A.18.f and Attachment C	quarterly after go-live

Deliverables/Milestones:	Contract Reference(s):	Deliverable Due Dates:
52. Duplicate data processing records	A.17.k.(8)	Before contract termination
53. Completion of testing files from other vendors	A.18.h.	November 1, 2010, or before
54. Interface with other vendors/file acceptance	A.18.h.	December 1, 2010
55. File acceptance from other vendors	A.18.h.	daily, unless otherwise directed by the State
56. Claims data transmission to DSS vendor	A.18.i.	15 days following the end of each calendar month
57. Claims data transmission to third parties	A.18.l.	daily, unless otherwise directed by the State
58. Electronic lab results transmission to DSS vendor	A.18.m.	15 days following the end of each calendar month
59. Load current prior authorizations and related data	A.18.n.	December 1, 2010, or before
60. Transmission of data and records to State	A.18.s.	within 60 days of notice of termination
Reporting & Systems Access		
61. Reports specified in Contract Attachment C	A.20.a and Contract Attachment C	as specified in Contract Attachment C
62. Reporting system access	A.20.b	December 23, 2010, or before
63. Eligibility system access	A.20.c	December 23, 2010, or before
64. State staff systems training	A.20.d	December 1, 2010, or before
65. SAS 70 report(s)	A.20.f	within thirty (30) days of the contract start date

A.22. Definitions.

- a. **Abandoned Call:** A call in which the caller elects an option and is either not permitted access to that option or disconnects from the system.
- b. **Affiliate:** A business organization or entity that, directly or indirectly, is owned or controlled by the Contractor, or owns or controls the Contractor, or is under common ownership or control with the Contractor.
- c. **Agency Benefits Coordinator (ABC):** An Agency Benefits Coordinator serves as the liaison between the Public Sector Plans and members.
- d. **Average Seconds to of Answer (ASA):** The mean time between (a) the moment at which a caller to the Contractor's call center first hears an introductory greeting and enters the queue and (b) the time at which a member services representative at the call center answers the call. For this definition, the term "answer" shall mean begin an uninterrupted dialogue with the caller. If a member services representative asks the caller to hold

during the first sixty (60) seconds of the dialogue, the Contractor shall not consider the call to be "answered" for purposes of this definition until the member services representative returns to the caller and begins an uninterrupted dialogue. If a caller requested a returned call using the dial-back feature described in Contract Section A.12 the ASA shall be defined as the time between (a) the moment at which a caller to the Contractor's call center first hears an introductory greeting and enters the queue and (b) the time of the returned call (regardless of whether the member answered).

- e. **Balance Billing:** Seeking payment from a member for any charged amount(s) over and above the allowable amount or contract rates.
- f. **Benefits Administration:** The division of the Tennessee Department of Finance & Administration that administers the Public Sector Plans and the Cover Tennessee programs.
- g. **Blocked Call:** A call that can not be connected immediately because no circuit is available at the time the call arrives or the telephone system is programmed to block calls from entering the queue when the queue backs up behind a defined threshold.
- h. **Bobby-approved:** Standards for website accessibility in keeping with Americans with Disabilities Act of 1990, Public Law 101-336, (as amended) and implementing regulations and other national standardization criteria. For more information refer to: <http://www.accessible.org/bobby-approved.html>.
- i. **Business Days:** Traditional workdays, including Monday, Tuesday, Wednesday, Thursday, and Friday. State Government Holidays are excluded.
- j. **Calendar Days:** All seven days of the week.
- k. **CFR:** Code of Federal Regulations.
- l. **Clean Claim:** A claim received by the Contractor for adjudication, and which requires no further information, adjustment, or alteration by the provider in order to be processed and paid by the Contractor. In addition to the provider, this includes information, adjustment, or alteration by the member, the subscriber, third-party payers (i.e. – Medicare), and/or plan sponsor.
- m. **Co-insurance:** That percentage of the charge for a medical service provided to a member that is the responsibility of the member.
- n. **Co-payment:** That portion of the charge (flat dollar amount) for each medical service provided to a member that is the responsibility of the member.
- o. **Day(s):** Calendar day(s) unless otherwise specified in the Contract.
- p. **Deductible:** The amount specified in the Plan Documents that must be paid by each member prior to payment of any covered benefits by the Contractor.
- q. **Denied Claim:** A claim that is not paid for reasons such as eligibility and coverage rules.
- r. **DSS:** A decision support system is a database and query tool.
- s. **eValue8:** A quality assessment of third party administrators and other health care administrative service organizations performed by the National Business Coalition on Health and its local designees. For additional information, please see <http://www.nbch.org/evalue8>.

- t. Head of Contract: Eligible employee, retiree, or individual qualified under the Federal Consolidated Omnibus Budget Reconciliation Act (COBRA) (not including dependents) who is enrolled in one the medical benefit options of the Public Sector Plans.
- u. HIPAA: Health Insurance Portability and Accountability Act of 1996, Public Law 104-191 and implementing regulations.
- v. HITECH: Health Information Technology for Economic and Clinical Health Act Title XIII of Division A and Title IV of Division B of the American Recovery and Reinvestment Act of 2009 (ARRA), Public Law 111-5 (Feb. 17, 2009) and implementing regulations.
- w. Information System(s) (System(s)): A combination of computing and telecommunications hardware and software that is used in: (a) the capture, storage, manipulation, movement, control, display, interchange and/or transmission of information, *i.e.*, structured data (which may include digitized audio and video) and documents as well as non-digitized audio and video; and/or (b) the processing of information and non-digitized audio and video for the purposes of enabling and/or facilitating a business process or related transaction.
- x. Leapfrog Hospital Survey: An annual survey of acute care hospitals in which The LeapFrog Group collects quality and other measures. For additional information, see <http://www.leapfroggroup.org/cp>.
- y. Lock-in: An action by a third party administrator to limit the number or subset of providers from which a member can seek covered services so as to prevent "doctor shopping" and mitigate risks of fraud and abuse.
- z. Member: Any person who is enrolled in one the medical benefit options of the Public Sector Plans administered by the Contractor in accordance with the Plan documents.
- aa. National Provider Identification Number (NPI): A 10-position, intelligence-free numeric identifier (10-digit number). The numbers do not carry other information about health care providers, such as the state in which they live or their medical specialty.
- bb. Network Provider: A provider that has a provider agreement with the Contractor to provide services according to specific terms and rates.
- cc. Paid Claim: A claim that meets all coverage criteria of the Public Sector Plans and is paid by the Contractor and submitted to the State for reimbursement.
- dd. Out-of-Network: The services received and the reimbursement level available when provided by providers that do not have a provider agreement with the Contractor to provide services according to specific terms and rates.
- ee. Out-of-Pocket Expenses: The sum of any deductibles, co-payments or co-insurance required or incurred for any covered benefit.
- ff. Plan Documents: The State Plan, Local Education Plan, and Local Government Plan Documents, which are located on the State's website at www.tn.gov/finance/ins/publications.html and which govern coverage of services and eligibility under each plan.
- gg. PEPM: Per Employee per month. For purposes of this definition, "employee" shall include any enrollee in the public sector plans and who is also a head of contract as defined in Section A.22.s.

- hh. PPO Grand Division: A defined geographical area that includes specified counties in the State of Tennessee. The Contractor shall serve an entire PPO Grand Division. The following counties constitute the PPO Grand Divisions in Tennessee for this Contract:
- East PPO Grand Division – Anderson, Bledsoe, Blount, Bradley, Campbell, Carter, Claiborne, Cocke, Franklin, Grainger, Greene, Grundy, Hamblen, Hamilton, Hancock, Hawkins, Jefferson, Johnson, Knox, Loudon, Marion, McMinn, Meigs, Monroe, Morgan, Polk, Rhea, Roane, Scott, Sevier, Sullivan, Unicoi, Union, and Washington Counties*
- Middle PPO Grand Division – Bedford, Cannon, Cheatham, Clay, Coffee, Cumberland, Davidson, DeKalb, Dickson, Fentress, Giles, Hickman, Houston, Humphreys, Jackson, Lawrence, Lewis, Lincoln, Macon, Marshall, Maury, Montgomery, Moore, Overton, Perry, Pickett, Putnam, Robertson, Rutherford, Sequatchie, Smith, Stewart, Sumner, Trousdale, Van Buren, Warren, Wayne, White, Williamson, and Wilson Counties*
- West PPO Grand Division – Benton, Carroll, Chester, Crockett, Decatur, Dyer, Fayette, Gibson, Hardeman, Hardin, Haywood, Henderson, Henry, Lake, Lauderdale, Madison, McNairy, Obion, Shelby, Tipton, and Weakley Counties*
- ii. Protected Health Information (PHI): As defined in the HIPAA Privacy Rule, 45 CFR § 160.103.
- jj. Public Sector Plans: Refers to all benefit options sponsored by the State, Local Government, and Local Education Insurance Committees, including the Standard Preferred Provider Organization (PPO), the Partnership PPO, and any other benefit options specified by the State.
- kk. RFP: Request for Proposals.
- ll. Specialty Pharmacy Benefits: Medications and biologicals used in the treatment of complex clinical conditions such as cancer, HIV/AIDS, organ transplant, Gaucher's disease and hemophilia. These agents require special handling and/or close supervision or clinical management and tend to be very expensive. They would include injectibles and home infusion therapies.
- mm. Seconds to Answer: The total time between (a) the moment at which a caller to the Contractor's call center first hears an introductory greeting and enters the queue and (b) the time at which a member services representative at the call center answers the call. For this definition, the term "answer" shall mean begin an uninterrupted dialogue with the caller. If a member services representative asks the caller to hold during the first sixty (60) seconds of the dialogue, the Contractor shall not consider the call to be "answered" for purposes of this definition until the member services representative returns to the caller and begins an uninterrupted dialogue.
- nn. Spouse: Legally married spouse, as of date of marriage as defined in Chapter 3 of Title 36, *Tennessee Code Annotated*.
- oo. State: The State of Tennessee.
- pp. State, Local Government, and Local Education Insurance Committees: Policy making bodies for the State, Local Government, and Local Education plans established under *Tennessee Code Annotated* 8-27-101, 8-27-207, and 8-27-301 respectively.
- qq. State Government Holidays: Days on which official holidays and commemorations as defined in *Tennessee Code Annotated* 15-1-101 *et seq.* are observed.

- rr. Subcontract: An agreement entered into by the Contractor with any other organization or person who agrees to perform any administrative function or service for the Contractor specifically related to securing or fulfilling the Contractor's obligations to the State under the terms of this Contract, when the intent of such an agreement is to delegate the responsibility for any major service or group of services required by this Contract.
- ss. Subcontractor: Any organization or person who provides any function or service for the Contractor specifically related to securing or fulfilling the Contractor's obligations to the State under the terms of this Contract.
- tt. Telecommunication Device for the Deaf (TDD): Special telephone devices with keyboard attachments for use by individuals with hearing impairments who are unable to use conventional phones. Also known as TTY.

A.23. The Contractor acknowledges the State will monitor and age the outstanding check balance and the Contractor agrees, upon request of the State, to conduct a review and/or cancel-reissue of stale dated outstanding items. In a format mutually agreed to, the Contractor on a daily basis, shall provide a detailed listing of the payment activity, including check serial numbers and ACH payment identifiers, payee names, payment amounts, plan group (State, Local Education and Local Government) and associated claim numbers, balancing to the required funding amount for that day. Said listing shall enable the State to reconcile the payment detail to the required funding amount, while providing related payment information needed to record the necessary accounting entries by expense classifications. The Contractor shall further provide monthly check Reconciliation Reports that provide detail (check number, issue date, payee name, claim numbers, check amount, paid or cancel date) of all checks issued or cancelled during the month, and detailed listing of outstanding checks at each month-end.

A.24. The Contractor is responsible for the fee charged by the DSS vendor to develop, test and implement conversion programs for the Contractor's claims data. Furthermore, the Contractor shall pay during the term of this contract all applicable fees as assessed by the State's DSS vendor related to any data format changes, which are Contractor-initiated or are due to meeting compliance with new regulations. The Contractor shall also pay all applicable fees related to any DSS vendor efforts to correct Contractor data quality errors that occur during the term of this contract.

B. CONTRACT TERM:

This Contract shall be effective for the period commencing on August 27, 2010, and ending on December 31, 2015. The State shall have no obligation for services rendered by the Contractor which are not performed within the specified period.

C. PAYMENT TERMS AND CONDITIONS:

C.1. Maximum Liability. In no event shall the maximum liability of the State under this Contract exceed Sixty Million Four Hundred Forty Four Thousand Two Hundred Seventeen Dollars (\$60,444,217.00). The payment rates in Section C.3 shall constitute the entire compensation due the Contractor for the Service and all of the Contractor's obligations hereunder regardless of the difficulty, materials or equipment required. The payment rates include, but are not limited to, all applicable taxes, fees, overheads, and all other direct and indirect costs incurred or to be incurred by the Contractor.

The Contractor is not entitled to be paid the maximum liability for any period under the Contract or any extensions of the Contract for work not requested by the State. The maximum liability represents available funds for payment to the Contractor and does not guarantee payment of any such funds to the Contractor under this Contract unless the State requests work and the Contractor performs said work. In which case, the Contractor shall be paid in accordance with

the payment rates detailed in Section C.3. The State is under no obligation to request work from the Contractor in any specific dollar amounts or to request any work at all from the Contractor during any period of this Contract.

C.2. **Compensation Firm.** The payment rates and the maximum liability of the State under this Contract are firm for the duration of the Contract and are not subject to escalation for any reason unless amended.

C.3. **Payment Methodology.** The Contractor shall be compensated based on the payment methodology herein for service authorized by the State in a total amount not to exceed the Contract Maximum Liability established in Section C.1.

a. The Contractor's compensation shall be contingent upon the satisfactory completion of units, milestones, or increments of service defined in Section A.

b. The Contractor shall be compensated based upon the following payment rates:

(1) Administrative Component Fees.

ADMINISTRATIVE COMPONENTS	FEE PER EMPLOYEE PER MONTH (PEPM) BY CONTRACT PERIOD				
	January 1 – December 31, 2011	January 1 – December 31, 2012	January 1 – December 31, 2013	January 1 – December 31, 2014	January 1 – December 31, 2015
Basic Administrative Services *	\$25.94	\$25.94	\$25.94	\$25.94	\$25.94
Utilization Review	\$0.60	\$0.60	\$0.60	\$0.60	\$0.60
Total Administrative Fee	\$26.54	\$26.54	\$26.54	\$26.54	\$26.54

* Basic administrative services include: claims administration, network access, underwriting, standard ad hoc reports, member communication materials, assumption of claims fiduciary liability and member ID cards.

(2) Total Enrollment Level-Based Fee.

TOTAL ENROLLMENT * LEVELS (all members, not just employees)	FEE PER EMPLOYEE PER MONTH (PEPM) BY CONTRACT PERIOD				
	January 1 – December 31, 2011	January 1 – December 31, 2012	January 1 – December 31, 2013	January 1 – December 31, 2014	January 1 – December 31, 2015
Below 10,000	\$33.47	\$33.47	\$33.47	\$33.47	\$33.47
10,000 – 29,999	\$31.93	\$31.93	\$31.93	\$31.93	\$31.93
30,000 – 49,000	\$30.40	\$30.40	\$30.40	\$30.40	\$30.40
50,000 – 74,999	\$28.87	\$28.87	\$28.87	\$28.87	\$28.87
75,000 – 99,999	\$27.32	\$27.32	\$27.32	\$27.32	\$27.32
100,000 and above	\$26.54	\$26.54	\$26.54	\$26.54	\$26.54

* "Total enrollment levels" reflects all members (i.e., all employees, retirees, and dependents) covered in all regions by the Contractor. January enrollment will be used to determine the enrollment-based fee level annually, and the fee level set in January of each year shall remain constant for the remainder of the calendar year. The sum of the PEPM and the number of employees (or heads of contract), not total enrollment levels, will generate the Contractor's total payment.

Carriers will invoice the State based on enrollment as approved by the State.

- c. **Potential Fee Reductions.** The fees payable to the Contractor (detailed in subsections b. (1) & (2), above) shall be reduced by the State in accordance with the schedule below if the Contractor fails to achieve specified discount guarantees (detailed in Section C.3.d.(4)).

DISCOUNT GUARANTEE TYPES	PERCENT OF FEES AT RISK BY CONTRACT PERIOD				
	January 1 – December 31, 2011	January 1 – December 31, 2012	January 1 – December 31, 2013	January 1 – December 31, 2014	January 1 – December 31, 2015
Inpatient Facility Guaranteed Overall Discounts	15.00%	15.00%	15.00%	15.00%	15.00%
Outpatient Facility Guaranteed Overall Discounts	10.00%	10.00%	10.00%	10.00%	10.00%
Professional Services Guaranteed Overall Discounts	10.00%	10.00%	10.00%	10.00%	10.00%

- d. **Claims Payments.** The State will fund the Contractor for the total issue amount of the claims payments, net of cancellations, voids or other payment credit adjustments. Unless otherwise mutually agreed in writing by the parties, the Contractor shall notify the State of the funding amount required and the State will fund the Contractor weekly, provided that the Contractor's payment process includes timely settlement of ACH transactions. As the parties shall mutually agree in writing, the transfer of said funding to the Contractor for claims payments shall be effected weekly by either ACH debit from the Contractor to a designated State bank account; or wire transfer of funds to the Contractor's designated bank account.

- (1) The Contractor acknowledges and agrees that since the State intends to fund payments at the time of issuance, the State will not maintain a separate bank account or an escrow account with the Contractor or to otherwise pre-fund an account.
- (2) The State reserves the right to review documentation either before or after the transfer of funding for claims payments and, as the State may deem appropriate, to adjust the funding amount to be transferred or withhold the amount of any overpaid funding from another funding transfer.
- (3) The Contractor acknowledges that funding for Claims Payments shall be adjusted in full consideration of the Contract Scope of Service requirement that the Contractor shall identify and pursue claims that may be subject to coordination of benefits (COB); see Contract Section A.9.

- (4) The Contractor shall effect and evidence achievement of the guaranteed overall discounts for member services detailed by type and period below.

DISCOUNT TYPES	PERCENT OVERALL DISCOUNTS GUARANTEED BY CONTRACT PERIOD				
	January 1 – December 31, 2011	January 1 – December 31, 2012	January 1 – December 31, 2013	January 1 – December 31, 2014	January 1 – December 31, 2015
Inpatient Facility Guaranteed Overall Discounts	55.00%	55.00%	55.00%	55.00%	55.00%
Outpatient Facility Guaranteed Overall Discounts	60.60%	60.60%	60.60%	60.60%	60.60%
Professional Services Guaranteed Overall Discounts	47.30%	47.30%	47.30%	47.30%	47.30%

- e. The State shall reimburse the Contractor for the actual cost of the following in the performance of this Contract, provided that the Contractor provides documentation of actual costs incurred as required by the State.
- (1) Postage. In a situation where unanticipated plan modifications would require notification to plan members that is not detailed in the terms and conditions of this Contract, the State may request the Contractor to produce and mail such notification to plan members. In such extreme situations, the State shall reimburse the Contractor only for the actual cost of postage for mailing materials produced at the specific direction of the State and authorized by the State.
 - (2) Printing / Production. The State shall reimburse the Contractor an amount equal to the actual net cost of document printing / production as required and authorized by the State as described in Contract Section C.3.e.(1) above. Additionally, if error(s) in member materials, approved by the State in writing, are detected after the materials have been mailed, the State will reimburse the Contractor for the production and postage cost of mailing the corrected version.
- Notwithstanding the foregoing, the State retains the right to authorize the Contractor to deliver a product to be printed, approve and accept the product but not use the Contractor to print the material. In those situations, the State shall have the discretion to use other printing and production services at its disposal.
- f. The State authorizes the Contractor to retain monies received through subrogation, on a per patient basis, of no more than five percent (5%) of the gross recoveries received, provided that the Contractor shall comply with the State's requirements regarding subrogation, as specified in Contract Section A.9. and Contract Attachment D. However, if the Contractor subcontracts the subrogation function to a subcontractor that is not an organizational unit, affiliate, subsidiary, or parent company, then the Contractor may instead request reimbursement from the State for seventy-five percent (75%) of the subcontracted costs incurred for subrogation activities for the public sector plans. Such reimbursement shall be in lieu of rather than in addition to the five percent (5%) retention allowance described above.

C.4. Travel Compensation. The Contractor shall not be compensated or reimbursed for travel, meals, or lodging.

C.5. Invoice Requirements. The Contractor shall invoice the State only for completed increments of service and for the amount stipulated in Section C.3, above, and as required below prior to any payment.

- a. The Contractor shall submit invoices no more often than monthly, with all necessary supporting documentation, to:

Marlene Alvarez, Procurement & Contracting Manager
Tennessee Department of Finance & Administration
Benefits Administration Division
William R. Snodgrass Tennessee Tower
312 Rosa L. Parks Avenue, Suite 2600
Nashville, Tennessee 37243

- b. The Contractor agrees that each invoice submitted shall clearly and accurately (all calculations must be extended and totaled correctly) detail the following required information.

- (1) Invoice/Reference Number (assigned by the Contractor);
- (2) Invoice Date;
- (3) Invoice Period (period to which all invoiced charges are applicable);
- (4) Contract Number (assigned by the State to this Contract);
- (5) Account Name: Finance & Administration, Benefits Administration Division;
- (6) Account/Customer Number (uniquely assigned by the Contractor to the above-referenced Account Name);
- (7) Contractor Name;
- (8) Contractor Federal Employer Identification Number or Social Security Number (as referenced in this Contract);
- (9) Contractor Contact (name, phone, and/or fax for the individual to contact with billing questions);
- (10) Contractor Remittance Address;
- (11) Complete Itemization of Charges, which shall detail the following:
 - i. Service or Milestone Description (including name /title as applicable) of each service invoiced;
 - ii. Number of Completed Units, Increments, Hours, or Days as applicable, of each service invoiced;
 - iii. Applicable Payment Rate (as stipulated in Section C.3.) of each service invoiced;
 - iv. Amount Due by Service; and
 - v. Total Amount Due for the invoice period.

- c. The Contractor understands and agrees that an invoice to the State under this Contract shall:

- (1) include only charges for service described in Contract Section A and in accordance with payment terms and conditions set forth in Contract Section C;
- (2) not include any future work but will only be submitted for completed service; and
- (3) not include sales tax or shipping charges.

- d. The Contractor agrees that timeframe for payment (and any discounts) begins when the State is in receipt of each invoice meeting the minimum requirements above.

- e. The Contractor shall complete and sign a "Substitute W-9 Form" provided to the Contractor by the State. The taxpayer identification number contained in the Substitute W-9 submitted to the State shall agree to the Federal Employer Identification Number or

Social Security Number referenced in this Contract for the Contractor. The Contractor shall not invoice the State for services until the State has received this completed form.

- C.6. Payment of Invoice. The payment of the invoice by the State shall not prejudice the State's right to object to or question any invoice or matter in relation thereto. Such payment by the State shall neither be construed as acceptance of any part of the work or service provided nor as an approval of any of the amounts invoiced therein.
- C.7. Invoice Reductions. The Contractor's invoice shall be subject to reduction for amounts included in any invoice or payment theretofore made which are determined by the State, on the basis of audits conducted in accordance with the terms of this Contract, not to constitute proper remuneration for compensable services.
- C.8. Deductions. The State reserves the right to deduct from amounts which are or shall become due and payable to the Contractor under this or any Contract between the Contractor and the State of Tennessee any amounts which are or shall become due and payable to the State of Tennessee by the Contractor.
- C.9. Automatic Deposits. The Contractor shall complete and sign an "Authorization Agreement for Automatic Deposit (ACH Credits) Form." This form shall be provided to the Contractor by the State. Once this form has been completed and submitted to the State by the Contractor all payments to the Contractor, under this or any other Contract the Contractor has with the State of Tennessee shall be made by Automated Clearing House (ACH). The Contractor shall not invoice the State for services until the Contractor has completed this form and submitted it to the State.

D. STANDARD TERMS AND CONDITIONS:

- D.1. Required Approvals. The State is not bound by this Contract until it is approved by the appropriate State officials in accordance with applicable Tennessee State laws and regulations.
- D.2. Modification and Amendment. This Contract may be modified only by a written amendment executed by all parties hereto and approved by the appropriate Tennessee State officials in accordance with applicable Tennessee State laws and regulations.
- D.3. Termination for Convenience. The State may terminate this Contract without cause for any reason. Said termination shall not be deemed a Breach of Contract by the State. The State shall give the Contractor at least sixty (60) days written notice before the effective termination date. The Contractor shall be entitled to receive compensation for satisfactory, authorized service completed as of the termination date, but in no event shall the State be liable to the Contractor for compensation for any service which has not been rendered. Upon such termination, the Contractor shall have no right to any actual general, special, incidental, consequential, or any other damages whatsoever of any description or amount.
- D.4. Termination for Cause. If the Contractor fails to properly perform its obligations under this Contract in a timely or proper manner, or if the Contractor violates any terms of this Contract, the State shall have the right to terminate the Contract and withhold payments in excess of fair compensation for completed services.
 - a. The State will provide notification of termination for cause in writing. This notice will: (1) specify in reasonable detail the nature of the breach; (2) provide the Contractor with an opportunity to cure, which must be requested in writing no less than 10 days from the date of the Termination Notice; and (3) shall specify the effective date of termination in the event the Contractor fails to correct the breach. The Contractor must present the State with a written request detailing the efforts it will take to resolve the problem and the time period for such resolution. This opportunity to "cure" shall not apply to circumstances in which the Contractor intentionally withholds its services or otherwise refuses to perform. The State will not consider a request to cure contract performance where there

have been repeated problems with respect to identical or similar issues, or if a cure period would cause a delay that would impair the effectiveness of State operations. In circumstances where an opportunity to cure is not available, termination will be effective immediately.

- b. Notwithstanding the foregoing, the Contractor shall not be relieved of liability to the State for damages sustained by virtue of any breach of this Contract by the Contractor.
- D.5. Subcontracting. The Contractor shall not assign this Contract or enter into a subcontract for any of the services performed under this Contract without obtaining the prior written approval of the State. If such subcontracts are approved by the State, they shall contain, at a minimum, sections of this Contract below pertaining to "Conflicts of Interest," "Nondiscrimination," and "Records" (as identified by the section headings). Notwithstanding any use of approved subcontractors, the Contractor shall be the prime contractor and shall be responsible for all work performed.
- D.6. Conflicts of Interest. The Contractor warrants that no part of the total Contract Amount shall be paid directly or indirectly to an employee or official of the State of Tennessee as wages, compensation, or gifts in exchange for acting as an officer, agent, employee, subcontractor, or consultant to the Contractor in connection with any work contemplated or performed relative to this Contract.
- D.7. Nondiscrimination. The Contractor hereby agrees, warrants, and assures that no person shall be excluded from participation in, be denied benefits of, or be otherwise subjected to discrimination in the performance of this Contract or in the employment practices of the Contractor on the grounds of disability, age, race, color, religion, sex, national origin, or any other classification protected by Federal, Tennessee State constitutional, or statutory law. The Contractor shall, upon request, show proof of such nondiscrimination and shall post in conspicuous places, available to all employees and applicants, notices of nondiscrimination.
- D.8. Prohibition of Illegal Immigrants. The requirements of Public Acts of 2006, Chapter Number 878, of the state of Tennessee, addressing the use of illegal immigrants in the performance of any Contract to supply goods or services to the state of Tennessee, shall be a material provision of this Contract, a breach of which shall be grounds for monetary and other penalties, up to and including termination of this Contract.
- a. The Contractor hereby attests, certifies, warrants, and assures that the Contractor shall not knowingly utilize the services of an illegal immigrant in the performance of this Contract and shall not knowingly utilize the services of any subcontractor who will utilize the services of an illegal immigrant in the performance of this Contract. The Contractor shall reaffirm this attestation, in writing, by submitting to the State a completed and signed copy of the document at Contract Attachment A, hereto, semi-annually during the period of this Contract. Such attestations shall be maintained by the Contractor and made available to state officials upon request.
 - b. Prior to the use of any subcontractor in the performance of this Contract, and semi-annually thereafter, during the period of this Contract, the Contractor shall obtain and retain a current, written attestation that the subcontractor shall not knowingly utilize the services of an illegal immigrant to perform work relative to this Contract and shall not knowingly utilize the services of any subcontractor who will utilize the services of an illegal immigrant to perform work relative to this Contract. Attestations obtained from such subcontractors shall be maintained by the Contractor and made available to state officials upon request.
 - c. The Contractor shall maintain records for all personnel used in the performance of this Contract. Said records shall be subject to review and random inspection at any reasonable time upon reasonable notice by the State.

- d. The Contractor understands and agrees that failure to comply with this section will be subject to the sanctions of Public Chapter 878 of 2006 for acts or omissions occurring after its effective date. This law requires the Commissioner of Finance and Administration to prohibit a contractor from contracting with, or submitting an offer, proposal, or bid to contract with the State of Tennessee to supply goods or services for a period of one year after a contractor is discovered to have knowingly used the services of illegal immigrants during the performance of this Contract.
 - e. For purposes of this Contract, "illegal immigrant" shall be defined as any person who is not either a United States citizen, a Lawful Permanent Resident, or a person whose physical presence in the United States is authorized or allowed by the federal Department of Homeland Security and who, under federal immigration laws and/or regulations, is authorized to be employed in the U.S. or is otherwise authorized to provide services under the Contract.
- D.9. Records. The Contractor shall maintain documentation for all charges under this Contract. The books, records, and documents of the Contractor, insofar as they relate to work performed or money received under this Contract, shall be maintained for a period of three (3) full years from the date of the final payment and shall be subject to audit at any reasonable time and upon reasonable notice by the State, the Comptroller of the Treasury, or their duly appointed representatives. The financial statements shall be prepared in accordance with generally accepted accounting principles.
- D.10. Monitoring. The Contractor's activities conducted and records maintained pursuant to this Contract shall be subject to monitoring and evaluation by the State, the Comptroller of the Treasury, or their duly appointed representatives.
- D.11. Progress Reports. The Contractor shall submit brief, periodic, progress reports to the State as requested.
- D.12. Strict Performance. Failure by any party to this Contract to insist in any one or more cases upon the strict performance of any of the terms, covenants, conditions, or provisions of this Contract shall not be construed as a waiver or relinquishment of any such term, covenant, condition, or provision. No term or condition of this Contract shall be held to be waived, modified, or deleted except by a written amendment signed by the parties hereto.
- D.13. Independent Contractor. The parties hereto, in the performance of this Contract, shall not act as employees, partners, joint ventures, or associates of one another. It is expressly acknowledged by the parties hereto that such parties are independent contracting entities and that nothing in this Contract shall be construed to create an employer/employee relationship or to allow either to exercise control or direction over the manner or method by which the other transacts its business affairs or provides its usual services. The employees or agents of one party shall not be deemed or construed to be the employees or agents of the other party for any purpose whatsoever.
- The Contractor, being an independent contractor and not an employee of the State, agrees to carry adequate public liability and other appropriate forms of insurance, including adequate public liability and other appropriate forms of insurance on the Contractor's employees, and to pay all applicable taxes incident to this Contract.
- D.14. State Liability. The State shall have no liability except as specifically provided in this Contract.
- D.15. Force Majeure. The obligations of the parties to this Contract are subject to prevention by causes beyond the parties' control that could not be avoided by the exercise of due care including, but not limited to, natural disasters, riots, wars, epidemics, or any other similar cause.
- D.16. State and Federal Compliance. The Contractor shall comply with all applicable State and Federal laws and regulations in the performance of this Contract.

- D.17. Governing Law. This Contract shall be governed by and construed in accordance with the laws of the State of Tennessee. The Contractor agrees that it will be subject to the exclusive jurisdiction of the courts of the State of Tennessee in actions that may arise under this Contract. The Contractor acknowledges and agrees that any rights or claims against the State of Tennessee or its employees hereunder, and any remedies arising therefrom, shall be subject to and limited to those rights and remedies, if any, available under *Tennessee Code Annotated*, Sections 9-8-101 through 9-8-407.
- D.18. Completeness. This Contract is complete and contains the entire understanding between the parties relating to the subject matter contained herein, including all the terms and conditions of the parties' agreement. This Contract supersedes any and all prior understandings, representations, negotiations, and agreements between the parties relating hereto, whether written or oral.
- D.19. Severability. If any terms and conditions of this Contract are held to be invalid or unenforceable as a matter of law, the other terms and conditions hereof shall not be affected thereby and shall remain in full force and effect. To this end, the terms and conditions of this Contract are declared severable.
- D.20. Headings. Section headings of this Contract are for reference purposes only and shall not be construed as part of this Contract.

E. SPECIAL TERMS AND CONDITIONS:

- E.1. Conflicting Terms and Conditions. Should any of these special terms and conditions conflict with any other terms and conditions of this Contract, these special terms and conditions shall control.
- E.2. Communications and Contacts. All instructions, notices, consents, demands, or other communications required or contemplated by this Contract shall be in writing and shall be made by certified, first class mail, return receipt requested and postage prepaid, by overnight courier service with an asset tracking system, or by EMAIL or facsimile transmission with recipient confirmation. Any such communications, regardless of method of transmission, shall be addressed to the respective party at the appropriate mailing address, facsimile number, or EMAIL address as set forth below or to that of such other party or address, as may be hereafter specified by written notice.

The State:

Marlene D. Alvarez, Procurement & Contracting Manager
Tennessee Department of Finance & Administration
Benefits Administration Division
William R. Snodgrass Tennessee Tower
312 Rosa L. Parks Avenue, Suite 2600
Nashville, Tennessee 37243
Telephone: 615.253.8358
Fax: 615.253.8556
Marlene.alvarez@tn.gov

The Contractor:

Scott Gray, Major Account Executive – Corporate Accounts
BlueCross BlueShield of Tennessee, Inc.
1 Cameron Hill Circle, CH 1.2
Chattanooga, Tennessee 37402
Telephone: 423-535-7985
Fax: 423-535-7733

Scott.Gray@bcbst.com

All instructions, notices, consents, demands, or other communications shall be considered effectively given upon receipt or recipient confirmation as may be required.

- E.3. Subject to Funds Availability. The Contract is subject to the appropriation and availability of State and/or Federal funds. In the event that the funds are not appropriated or are otherwise unavailable, the State reserves the right to terminate the Contract upon written notice to the Contractor. Said termination shall not be deemed a breach of Contract by the State. Upon receipt of the written notice, the Contractor shall cease all work associated with the Contract. Should such an event occur, the Contractor shall be entitled to compensation for all satisfactory and authorized services completed as of the termination date. Upon such termination, the Contractor shall have no right to recover from the State any actual, general, special, incidental, consequential, or any other damages whatsoever of any description or amount.
- E.4. Tennessee Consolidated Retirement System. The Contractor acknowledges and understands that, subject to statutory exceptions contained in *Tennessee Code Annotated*, Section 8-36-801, *et. seq.*, the law governing the Tennessee Consolidated Retirement System (TCRS), provides that if a retired member of TCRS, or of any superseded system administered by TCRS, or of any local retirement fund established pursuant to *Tennessee Code Annotated*, Title 8, Chapter 35, Part 3 accepts state employment, the member's retirement allowance is suspended during the period of the employment. Accordingly and notwithstanding any provision of this Contract to the contrary, the Contractor agrees that if it is later determined that the true nature of the working relationship between the Contractor and the State under this Contract is that of "employee/employer" and not that of an independent contractor, the Contractor may be required to repay to TCRS the amount of retirement benefits the Contractor received from TCRS during the period of this Contract.
- E.5. Voluntary Buyout Program. The Contractor acknowledges and understands that, for a period of two years beginning August 16, 2008, restrictions are imposed on former state employees who received a State of Tennessee Voluntary Buyout Program (VBP) severance payment with regard to contracts with state agencies that participated in the VBP.
- a. The State will not contract with either a former state employee who received a VBP severance payment or an entity in which a former state employee who received a VBP severance payment or the spouse of such an individual holds a controlling financial interest.
 - b. The State may contract with an entity with which a former state employee who received a VBP severance payment is an employee or an independent contractor. Notwithstanding the foregoing, the Contractor understands and agrees that there may be unique business circumstances under which a return to work by a former state employee who received a VBP severance payment as an employee or an independent contractor of a State contractor would not be appropriate, and in such cases the State may refuse Contractor personnel. Inasmuch, it shall be the responsibility of the State to review Contractor personnel to identify any such issues.
 - c. With reference to either subsection a. or b. above, a contractor may submit a written request for a waiver of the VBP restrictions regarding a former state employee and a contract with a state agency that participated in the VBP. Any such request must be submitted to the State in the form of the *VBP Contracting Restriction Waiver Request* format available from the State and the Internet at: www.state.tn.us/finance/rds/ocr/waiver.html. The determination on such a request shall be at the sole discretion of the head of the state agency that is a Party to this Contract, the Commissioner of Finance and Administration, and the Commissioner of Human Resources.

E.6. Insurance. The Contractor shall carry adequate liability and other appropriate forms of insurance.

- a. The Contractor shall maintain, at minimum, the following insurance coverage:
 - (1) Workers' Compensation/ Employers' Liability (including all states coverage) with a limit not less than the relevant statutory amount or one million dollars (\$1,000,000) per occurrence for employers' liability whichever is greater.
 - (2) Comprehensive Commercial General Liability (including personal injury & property damage, premises/operations, independent contractor, contractual liability and completed operations/products) with a bodily injury/property damage combined single limit not less than one million dollars (\$1,000,000) per occurrence and two million dollars (\$2,000,000) aggregate.
 - (3) Automobile Coverage (including owned, leased, hired, and non-owned vehicles) with a bodily injury/property damage combined single limit not less than one million dollars (\$1,000,000) per occurrence.
 - (4) Professional Malpractice Liability with a limit of not less than one million dollars (\$1,000,000) per claim and two million dollars (\$2,000,000) aggregate.
- b. At any time State may require the Contractor to provide a valid Certificate of Insurance detailing Coverage Description; Insurance Company & Policy Number; Exceptions and Exclusions; Policy Effective Date; Policy Expiration Date; Limit(s) of Liability; and Name and Address of Insured. Failure to provide required evidence of insurance coverage shall be a material breach of this Contract.

E.7. Confidentiality of Records. Strict standards of confidentiality of records and information shall be maintained in accordance with applicable state and federal law. All material and information, regardless of form, medium or method of communication, provided to the Contractor by the State or acquired by the Contractor on behalf of the State shall be regarded as confidential information in accordance with the provisions of applicable state and federal law, state and federal rules and regulations, departmental policy, and ethical standards. Such confidential information shall not be disclosed, and all necessary steps shall be taken by the Contractor to safeguard the confidentiality of such material or information in conformance with applicable state and federal law, state and federal rules and regulations, departmental policy, and ethical standards.

The Contractor's obligations under this section do not apply to information in the public domain; entering the public domain but not from a breach by the Contractor of this Contract; previously possessed by the Contractor without written obligations to the State to protect it; acquired by the Contractor without written restrictions against disclosure from a third party which, to the Contractor's knowledge, is free to disclose the information; independently developed by the Contractor without the use of the State's information; or, disclosed by the State to others without restrictions against disclosure. Nothing in this paragraph shall permit Contractor to disclose any information that is confidential under federal or state law or regulations, regardless of whether it has been disclosed or made available to the Contractor due to intentional or negligent actions or inactions of agents of the State or third parties.

It is expressly understood and agreed the obligations set forth in this section shall survive the termination of this Contract.

E.8. HIPAA Compliance. The State and Contractor shall comply with obligations under the Health Insurance Portability and Accountability Act of 1996 (HIPAA) and its accompanying regulations.

- a. Contractor warrants to the State that it is familiar with the requirements of HIPAA and its accompanying regulations, and will comply with all applicable HIPAA requirements in the course of this Contract.

- b. Contractor warrants that it will cooperate with the State, including cooperation and coordination with State privacy officials and other compliance officers required by HIPAA and its regulations, in the course of performance of the Contract so that both parties will be in compliance with HIPAA.
- c. The State and the Contractor will sign documents, including but not limited to business associate agreements, as required by HIPAA and that are reasonably necessary to keep the State and Contractor in compliance with HIPAA. This provision shall not apply if information received by the State under this Contract is NOT "protected health information" as defined by HIPAA, or if HIPAA permits the State to receive such information without entering into a business associate agreement or signing another such document.

E.9. State Ownership of Work Products. The State shall have ownership, right, title, and interest, including ownership of copyright, in all work products, including computer source code, created, designed, developed, derived, documented, installed, or delivered under this Contract subject to the next subsection and full and final payment for each "Work Product." The State shall have royalty-free and unlimited rights and license to use, disclose, reproduce, publish, distribute, modify, maintain, or create derivative works from, for any purpose whatsoever, all said Work Products.

- a. To the extent that the Contractor uses any of its pre-existing, proprietary or independently developed tools, materials or information ("Contractor Materials"), the Contractor shall retain all right, title and interest in and to such Contractor Materials, and the State shall acquire no right, title or interest in or to such Contractor Materials EXCEPT the Contractor grants to the State an unlimited, non-transferable license to use, copy and distribute internally, solely for the State's internal purposes, any Contractor Materials reasonably associated with any Work Product provided under the Contract.
- b. The Contractor shall furnish such information and data as the State may request, including but not limited to computer code, that is applicable, essential, fundamental, or intrinsic to any Work Product and Contractor Materials reasonably associated with any Work Product, in accordance with this Contract and applicable state law.
- c. Nothing in this Contract shall prohibit the Contractor's use for its own purposes of the general knowledge, skills, experience, ideas, concepts, know-how, and techniques obtained and used during the course of providing the services requested under this Contract.
- d. Nothing in the Contract shall prohibit the Contractor from developing for itself, or for others, materials which are similar to and/or competitive with those that are produced under this Contract.

E.10. Competitive Procurements. This Contract provides for reimbursement of the cost of goods, materials, supplies, equipment, or contracted services. Such procurements shall be made on a competitive basis, where practical. The Contractor shall maintain documentation for the basis of each procurement for which reimbursement is paid pursuant to this Contract. In each instance where it is determined that use of a competitive procurement method was not practical, said documentation shall include a written justification, approved by the Commissioner of Finance and Administration, for such decision and non-competitive procurement.

E.11. State Furnished Property. The Contractor shall be responsible for the correct use, maintenance, and protection of all articles of nonexpendable, tangible, personal property furnished by the State for the Contractor's temporary use under this Contract. Upon termination of this Contract, all property furnished shall be returned to the State in good order and condition as when received, reasonable use and wear thereof excepted. Should the property be destroyed, lost, or stolen, the

Contractor shall be responsible to the State for the residual value of the property at the time of loss.

E.12. Incorporation of Additional Documents. Included in this Contract by reference are the following documents:

- a. The Contract document and its attachments
- b. All Clarifications and addenda made to the Contractor's Proposal
- c. The Request for Proposal and its associated amendments
- d. Technical Specifications provided to the Contractor
- e. The Contractor's Proposal

In the event of a discrepancy or ambiguity regarding the Contractor's duties, responsibilities, and performance under this Contract, these documents shall govern in order of precedence detailed above.

E.13. Debarment and Suspension. The Contractor certifies, to the best of its knowledge and belief, that it, its current and future principals, its current and future subcontractors and their principals:

- a. are not presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded from covered transactions by any federal or state department or agency;
- b. have not within a three (3) year period preceding this Contract been convicted of, or had a civil judgment rendered against them from commission of fraud, or a criminal offense in connection with obtaining, attempting to obtain, or performing a public (federal, state, or local) transaction or grant under a public transaction; violation of federal or state antitrust statutes or commission of embezzlement, theft, forgery, bribery, falsification, or destruction of records, making false statements, or receiving stolen property;
- c. are not presently indicted or otherwise criminally or civilly charged by a government entity (federal, state, or local) with commission of any of the offenses detailed in section b. of this certification; and
- d. have not within a three (3) year period preceding this Contract had one or more public transactions (federal, state, or local) terminated for cause or default.

The Contractor shall provide immediate written notice to the State if at any time it learns that there was an earlier failure to disclose information or that due to changed circumstances, its principals or the principals of its subcontractors are excluded or disqualified.

E.14. Contractor Commitment to Diversity. The Contractor shall comply with and make reasonable business efforts to exceed the commitment to diversity represented by the Contractor's proposal responding to RFP # 317816-00104 (Attachment 6.2) and resulting in this Contract.

The Contractor shall assist the State in monitoring the Contractor's performance of this commitment by providing, as requested, a quarterly report of participation in the performance of this Contract by small business enterprises and businesses owned by minorities, women, and persons with a disability. Such reports shall be provided to the state of Tennessee Governor's Office of Business Diversity Enterprise in form and substance as required by said office.

E.15. Limitation of Liability. The parties agree that the Contractor's liability under this Contract shall be limited to an amount equal to two (2) times the Maximum Liability amount detailed in Section C.1.

and as may be amended, PROVIDED THAT in no event shall this section limit the liability of the Contractor for intentional torts, criminal acts, or fraudulent conduct.

- E.16. Hold Harmless. The Contractor agrees to indemnify and hold harmless the State of Tennessee as well as its officers, agents, and employees from and against any and all claims, liabilities, losses, and causes of action which may arise, accrue, or result to any person, firm, corporation, or other entity which may be injured or damaged as a result of acts, omissions, or negligence on the part of the Contractor, its employees, or any person acting for or on its or their behalf relating to this Contract. The Contractor further agrees it shall be liable for the reasonable cost of attorneys for the State in the event such service is necessitated to enforce the terms of this Contract or otherwise enforce the obligations of the Contractor to the State.

In the event of any such suit or claim, the Contractor shall give the State immediate notice thereof and shall provide all assistance required by the State in the State's defense. The State shall give the Contractor written notice of any such claim or suit, and the Contractor shall have full right and obligation to conduct the Contractor's own defense thereof. Nothing contained herein shall be deemed to accord to the Contractor, through its attorney(s), the right to represent the State of Tennessee in any legal matter, such rights being governed by *Tennessee Code Annotated*, Section 8-6-106.

- E.17. Breach. A party shall be deemed to have breached the Contract if any of the following occurs:

- failure to perform in accordance with any term or provision of the Contract;
- partial performance of any term or provision of the Contract;
- any act prohibited or restricted by the Contract, or
- violation of any warranty.

For purposes of this Contract, these items shall hereinafter be referred to as a "Breach."

- a. Contractor Breach— The State shall notify Contractor in writing of a Breach.

- (1) In event of a Breach by Contractor, the State shall have available the remedy of Actual Damages and any other remedy available at law or equity.
- (2) Liquidated Damages— In the event of a Breach, the State may assess Liquidated Damages as detailed in Contract Attachment B. The State shall notify the Contractor of amounts to be assessed as Liquidated Damages. The parties agree that due to the complicated nature of the Contractor's obligations under this Contract it would be difficult to specifically designate a monetary amount for a Breach by Contractor as said amounts are likely to be uncertain and not easily proven. Contractor hereby represents and covenants it has carefully reviewed the Liquidated Damages contained in above referenced Contract Attachment B and agree that said amounts represent a reasonable relationship between the amount and what might reasonably be expected in the event of Breach, and are a reasonable estimate of the damages that would occur from a Breach. It is hereby agreed between the parties that the Liquidated Damages represent solely the damages and injuries sustained by the State in losing the benefit of the bargain with Contractor and do not include any injury or damage sustained by a third party. The Contractor agrees that the liquidated damage amount is in addition to any amounts Contractor may owe the State pursuant to the indemnity provision or other section of this Contract.

The State may continue to withhold the Liquidated Damages or a portion thereof until the Contractor cures the Breach, the State exercises its option to declare a Partial Default, or the State terminates the Contract. The State is not obligated to assess Liquidated Damages before availing itself of any other remedy. The State may choose to discontinue Liquidated Damages and avail itself of any

other remedy available under this Contract or at law or equity; provided, however, Contractor shall receive a credit for said Liquidated Damages previously withheld except in the event of a Partial Default.

The State may conduct "secret shopper" and other monitoring activities during the operation of this Contract. The State may also assess liquidated damages for breaches of contract that it discovers during these and other activities as detailed in Contract Attachment B.

- (3) Partial Default— In the event of a Breach, the State may declare a Partial Default. In which case, the State shall provide the Contractor written notice of: (1) the date which Contractor shall terminate providing the service associated with the Breach; and (2) the date the State will begin to provide the service associated with the Breach. The Notice of Partial Default and termination of services associated with the Breach shall advise the Contractor whether the State will provide an opportunity to cure. Notwithstanding the foregoing, the State may revise the time periods contained in the notice written to the Contractor.

In the event the State declares a Partial Default, the State may withhold, together with any other damages associated with the Breach, from the amounts due the Contractor the greater of: (1) amounts which would be paid the Contractor to provide the defaulted service; or (2) the cost to the State of providing the defaulted service, whether said service is provided by the State or a third party. To determine the amount the Contractor is being paid for any particular service, the Department shall be entitled to receive within five (5) days any requested material from Contractor. The State shall make the final and binding determination of said amount.

The State may assess Liquidated Damages against the Contractor for any failure to perform which ultimately results in a Partial Default with said Liquidated Damages to cease when said Partial Default is effective. Upon Partial Default, the Contractor shall have no right to recover from the State any actual, general, special, incidental, consequential, or any other damages whatsoever of any description or amount. Contractor agrees to cooperate fully with the State in the event a Partial Default is taken.

- (4) Contract Termination— In the event of a Breach, the State may terminate the Contract immediately or in stages. The Contractor shall be notified of the termination in writing by the State. Said notice shall hereinafter be referred to as Termination Notice. The Termination Notice may specify either that the termination is to be effective immediately, on a date certain in the future, or that the Contractor shall cease operations under this Contract in stages. In the event of a termination, the State may withhold any amounts which may be due Contractor without waiver of any other remedy or damages available to the State at law or at equity. The Contractor shall be liable to the State for any and all damages incurred by the State and any and all expenses incurred by the State which exceed the amount the State would have paid Contractor under this Contract. Contractor agrees to cooperate with the State in the event of a Contract Termination or Partial Takeover.

The Termination Notice must (1) specify in reasonable detail the nature of the Breach; (2) provide Contractor with an opportunity to cure, which shall be no less than 30 days from the date of the Termination Notice; (3) shall specify the effective date of termination in the event Contractor fails to correct the Breach. The Contractor shall present the State with a written request detailing the efforts it will take to resolve the problem. This opportunity to "cure" shall not apply to

circumstances in which the Contractor intentionally withholds its services or otherwise refuses to perform. The State will not consider a request to cure contract performance where there have been repeated problems with respect to identical or similar issues, or if a cure period would cause a delay that would impair the effectiveness of State operations.

b. **State Breach**— In the event of a Breach of Contract by the State, the Contractor shall notify the State in writing within 30 days of any Breach of Contract by the State. Said notice shall contain a description of the Breach. Failure by the Contractor to provide said written notice shall operate as an absolute waiver by the Contractor of the State's Breach. In no event shall any Breach on the part of the State excuse the Contractor from full performance under this Contract. In the event of Breach by the State, the Contractor may avail itself of any remedy at law in the forum with appropriate jurisdiction; provided, however, failure by the Contractor to give the State written notice and opportunity to cure as described herein operates as a waiver of the State's Breach. Failure by the Contractor to file a claim before the appropriate forum in Tennessee with jurisdiction to hear such claim within one (1) year of the written notice of Breach shall operate as a waiver of said claim in its entirety. It is agreed by the parties this provision establishes a contractual period of limitations for any claim brought by the Contractor.

- E.18. **Overpayments.** The Contractor shall have responsibility for overpayments to its providers resulting from the negligent, reckless, or willful acts or omissions of the Contractor, its officers, agents or employees, regardless of whether or not such overpayments can be recovered by the Contractor. The Contractor shall repay the State the amount of any such overpayment within thirty (30) calendar days of discovery of the overpayment. Overpayments due to provider fraud or fraud of any other type, other than fraud by employees or agents of the Contractor, will not be considered overpayments for purposes of this Section. The Contractor shall assist in identifying fraud and make reasonable efforts, in consultation with the State, to recover overpayments due to fraud.
- E.19. **Third Party Beneficiary.** This Contract has been entered into solely for the benefit of the State and the Contractor and is not intended to create any legal, equitable, or beneficial interest in any third party or to vest in any third party any interest as to enforcement or performance.
- E.20. **Confidential and Proprietary Information.** The State agrees to protect, to the fullest extent permitted by state law, the confidentiality of information expressly identified by the Contractor as confidential and proprietary, including information that would allow a person to obtain unauthorized access to confidential information or to electronic information processing systems owned by or licensed to the State.

IN WITNESS WHEREOF,

BLUECROSS BLUESHIELD OF TENNESSEE, INC.:

 8/31/10

CONTRACTOR SIGNATURE DATE
THOMAS LUSTER VP Client Management

PRINTED NAME AND TITLE OF CONTRACTOR SIGNATORY (above)

STATE OF TENNESSEE,
STATE INSURANCE COMMITTEE,
LOCAL EDUCATION INSURANCE COMMITTEE,
LOCAL GOVERNMENT INSURANCE COMMITTEE:


M. D. GOETZ, JR., COMMITTEE CHAIR

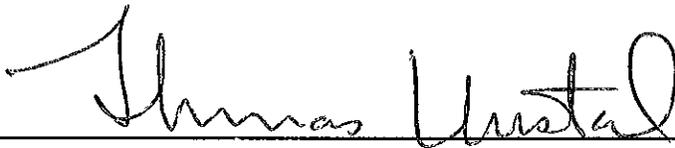
9-2-2010

DATE

ATTESTATION RE PERSONNEL USED IN CONTRACT PERFORMANCE

SUBJECT CONTRACT NUMBER:	Edison # 22036
CONTRACTOR LEGAL ENTITY NAME:	BlueCross BlueShield of Tennessee, inc.
FEDERAL EMPLOYER IDENTIFICATION NUMBER: (or Social Security Number)	62-0427913

The Contractor, identified above, does hereby attest, certify, warrant, and assure that the Contractor shall not knowingly utilize the services of an illegal immigrant in the performance of this Contract and shall not knowingly utilize the services of any subcontractor who will utilize the services of an illegal immigrant in the performance of this Contract.



CONTRACTOR SIGNATURE

NOTICE: This attestation MUST be signed by an individual empowered to contractually bind the Contractor. If said individual is not the chief executive or president, this document shall attach evidence showing the individual's authority to contractually bind the Contractor.

THOMAS MUSTAL VP Client Management

PRINTED NAME AND TITLE OF SIGNATORY

8/30/10

DATE OF ATTESTATION

LIQUIDATED DAMAGES

The Contractor shall pay to the State the indicated total dollar assessment upon notification by the State that an amount is due, through the term of this Contract.

As prior approved by the State in writing performance guarantees shall be measured specific to the Public Sector Plans or on the Contractor's book of business.

1. Implementation Plan	
Guarantee	The Contractor shall provide a project implementation plan that meets the requirements of Contract Section A.2.e. to the State no later than thirty (30) days after the contract start date.
Assessment	Ten thousand dollars (\$10,000) for each day beyond the deadline that the plan is not provided to the State. Fifty thousand dollar (\$50,000) maximum.
Measurement	Measured, reported, and reconciled no later than three (3) months after the go-live date.
2. Operational Readiness	
Guarantee	The Contractor shall resolve all findings identified by the State during its operational readiness review, as required in Contract Section A.2., prior to the go-live date.
Assessment	Twenty-five thousand dollars (\$25,000) per finding if the standard is not met. Two hundred and fifty thousand dollar (\$250,000) maximum.
Measurement	Measured and reported no later than three (3) months after the go-live date.
3. Edison System Interface	
Guarantee	Contractor's interface with the Edison System shall be fully operational by the date specified in Contract Section A.21.
Assessment	Ten thousand dollars (\$10,000) per day, for every day beyond the deadline that the interface is not fully operational. One hundred fifty thousand dollar (\$150,000) maximum.
Measurement	Measured and reported beginning the day after the date specified in Contract Section A.21 and continuing – as necessary – until the interface is fully operational. (Reconciled upon final recognition of operational status.)
4. Call Center and Other Systems Operational	
Guarantee	The Contractor's call center and other systems shall be fully operational no later than the date specified in Contract Section A.21.
Assessment	Twenty-five thousand dollars (\$25,000) for every day beyond the deadline that the call center or other system is not operational. Two hundred and fifty thousand dollar (\$250,000) maximum.
Measurement	Measured and reported no later than three (3) months after the go-live date.
5. Program Go-Live Date	
Guarantee	All medical claims administrative services for the Public Sector Plans shall take effect (<i>i.e.</i> , "go-live") and be fully operational on the go-live date specified in Contract Section A.21.
Assessment	Fifty thousand dollars (\$50,000) for every day beyond the deadline that medical claims administrative services are not fully operational. Five hundred thousand dollar

	(\$500,000) maximum.
Measurement	Measured and reported no later than three (3) months after the go-live date.
6. Plan Design	
Guarantee	The Contractor shall correctly adjudicate claims in accordance with the plan design as required in Contract Sections A.2 and A.9.
Assessment	One thousand dollars (\$1,000) per occurrence (defined as an individual claim) if the standard is not met plus the actual costs incurred of the incorrectly-processed claim. Fifty-thousand dollar (\$50,000) annual maximum (which excludes the actual costs incurred incorrectly-processed claims, which shall not be subject to a cap).
Measurement	Measured, reported, and reconciled after each occurrence.
7. Maximum Seconds of Answer	
Guarantee	The Contractor's call center shall answer, by a person, one hundred percent (100%) of calls within five (5) minutes (300 seconds), as required in Contract Section A.12.
Assessment	Five hundred dollars (\$500) for each second above the threshold during each period on any single day. One Hundred-Fifty-thousand dollar (\$150,000) annual maximum.
Measurement	The Contractor shall calculate the number of instances during each morning, mid-day, and evening periods (see Contract Section A.12) during which a caller's time-to-answer exceeds this threshold. Based on Contractor's internal telephone support system reports. Measured and reported on a daily basis during the thirty (30) days prior to the go-live date through sixty (60) days after the go-live date, weekly, and monthly. Please note that the monthly report shall include rates for each day as well as averages for days of week, time of day, each week, and each month.
8. Website	
Guarantee	The Contractor's website for the Public Sector Plans shall be available on the internet and fully operational, with the exception of member data/Protected Health Information on or before the date specified in Contract Section A.21, as required in Contract Section A.14.
Assessment	Twenty thousand dollars (\$20,000) per day that the standard is not met. One Hundred-Fifty Thousand annual maximum.
Measurement	Measured, reported, and reconciled no later than three (3) months after the go-live date.
9. Written Member Inquiries	
Guarantee	As required in Contract Section A.11, the Contractor shall respond to ninety-five percent (95%) of written inquiries (mail and e-mail) from members within five (5) business days and one hundred percent (100%) within ten (10) business days.
Assessment	One thousand dollars (\$1,000) for each full percentage under each standard.
Measurement	Measured, reported and reconciled quarterly.
10. Member Communications	
Guarantee	All materials produced by the Contractor shall be provided to the State for review and approval at least fourteen (14) days prior to planned printing, assembly, and/or distribution, as required in Contract Section A.13.
Assessment	One thousand dollars (\$1,000) for each instance that the standard is not met.
Measurement	The State will notify the Contractor of any such occurrence. Any amounts due for the

	Contractor's noncompliance with this pre-approval provision shall be paid annually upon request by the State.
11. Reading Level	
Guarantee	The Contractor shall provide to the State a draft of all member communications with both an accurate Flesch-Kincaid reading level analysis that indicates that the materials are at or lower than the 6.0 reading level and a reading level at or below 6.0.
Assessment	One thousand dollars (\$1,000) for each occurrence in which the standard is not met. An occurrence shall be defined as the initial submission to the State of the draft member communication for approval.
Measurement	Measured and reported after each occurrence.
12. Initial Welcome Packet Distribution	
Guarantee	Ninety-seven percent (97%) of welcome packets, containing ID cards, member handbooks, and provider directories, shall be produced and mailed no later than twenty-one (21) days prior to the go-live date.
Assessment	Ten thousand dollars (\$10,000) if the standard is not met.
Measurement	Measured, reported, and reconciled no later than three months after the go-live date.
13. Distribution of Ongoing Welcome Packet	
Guarantee	Ninety-seven percent (97%) of welcome packets shall be produced and mailed within ten (10) days of receipt of complete and accurate eligibility information, as required in Contract Section A.13.
Assessment	Ten thousand dollars (\$10,000) per year in which the standard is not met.
Measurement	Measured, reported, and reconciled annually.
14. Annual Transfer Period Materials	
Guarantee	On an annual basis, at least two (2) months prior to the State's annual transfer period, the Contractor shall provide to the State, in electronic format, the camera-ready materials to be sent during the Annual Enrollment Transfer Period about the medical benefit, as required in Contract Section A.13.
Assessment	If the aforementioned information is not distributed to the State as required, then the total assessment shall be ten thousand dollars (\$10,000) per year in which the standard is not met.
Measurement	Measured, reported, and reconciled annually.
15. Member Satisfaction Survey	
Guarantee	The level of overall customer satisfaction, as measured annually by a State approved Member Satisfaction survey(s) required by Contract Section A.11., shall be equal to or greater than eighty-five percent (85%) in the first year of the Contract, and shall be equal to or greater than ninety percent (90%) in all subsequent year(s) within the contract term.
Assessment	Fifty thousand dollars (\$50,000) for each year that the standard is not met.
Measurement	Measured, reported, and reconciled annually.
16. Appeal Decisions	
Guarantee	Ninety-five percent (95%) of pre-service appeals shall be decided within thirty (30) days and ninety-five percent (95%) of post-service appeals within sixty (60) days, as required

	in Contract Section A.11.	
Assessment	Ten thousand dollars (\$10,000) for each instance that the standard is not met. One Hundred Thousand dollar (\$100,000) annual maximum.	
Measurement	Measured, reported, and reconciled quarterly.	
17. Expedited Appeal Decisions		
Guarantee	One hundred percent (100%) of expedited appeals, not involving a third party review, shall be decided within seventy-two (72) hours as required in Contract Section A.11. In the event that the Contractor requires an external medical consultation, the timeframe shall be extended from seventy-two (72) hours to seven (7) calendar days.	
Assessment	Two thousand dollars (\$2,000) for each instance that the Contractor exceeds the standard. One Hundred Thousand dollar (\$100,000) annual maximum.	
Measurement	Measured, reported, and reconciled quarterly.	
18. State Inquiries		
Guarantee	The Contractor shall respond to all non-urgent inquiries in writing from the State within one (1) week after receipt of said inquiry, as required in Contract Section A.15.	
Assessment	Five hundred dollars (\$500) for each instance that the standard is not met. One hundred thousand dollar (\$100,000) annual maximum.	
Measurement	Measured and reported after each occurrence.	
19. Plan Changes		
Guarantee	The Contractor shall correctly implement any plan design changes within sixty (60) days of written notification from the State as required in Contract Section A.9.	
Assessment	Five thousand dollars (\$5,000) per day if the standard is not met. One hundred thousand dollar (\$100,000) annual maximum.	
Measurement	Measured and reported after each occurrence.	
20. Member Notice of Provider Termination		
Guarantee	The Contractor shall provide written notice to members regarding terminated hospitals and physician groups, as specified in Contract Section A.3.	
Assessment	Five thousand dollars (\$5,000) per occurrence (defined as each provider termination) if the standard is not met. One hundred thousand dollar (\$100,000) annual maximum.	
Measurement	Measured and reported after each occurrence.	
21. Provider/Facility Network Accessibility		
Guarantee	As measured by the GeoNetworks® Provider & Facility Network Accessibility Analysis, the Contractor's provider and facility network shall assure that 95% of all State, Local Education, and Local Government Plan members shall have the Access Standard indicated.	
Definition	Provider Group – Urban and Suburban	Access Standard
	PCPs (Internal Medicine, General or Family Practitioners)	2 physicians within 20 miles
	Obstetricians/Gynecologists	1 physician within 20 miles
	Pediatricians	1 physician within 20 miles
	Cardiologists	1 physician within 30 miles

	Endocrinologists	1 physician within 30 miles
	Acute Care Hospitals	1 facility within 30 miles
	Provider Group – Rural	Access Standard
	PCPs (Internal Medicine, General or Family Practitioners)	2 physicians within 30 miles
	Obstetricians/Gynecologists	1 physician within 30 miles
	Pediatricians	1 physician within 30 miles
	Cardiologists	
	Endocrinologists	
	Acute Care Hospitals	1 facility within 30 miles
Assessment	One hundred thousand dollars (\$100,000) if any of the above listed standards is not met, either individually or in combination. For purposes of measuring compliance with the access standards delineated in this liquidated damage, the Contractor shall provide the State with a GeoAccess report of provider access for urban, suburban, and rural areas. Unless otherwise directed by the State, the Contractor shall use GeoAccess' default definitions for urban, suburban, and rural areas. At the Contractor's request, the State may also approve other methodologies, including but not limited to (a) the current GeoAccess standards; (b) the most recent version of the rural-urban commuting area (RUCA) codes as defined by the U.S. Bureau of the Census and the U.S. Department of Agriculture Economic Research Service; (c) the ZIP code approximation of the RUCA codes; (d) the current definition of "rural areas" used by the U.S. Department of Health and Human Services Office of Rural Health Policy; or (e) the most recent definitions of Office of Management and Budget (OMB) with respect to county-level metropolitan and micropolitan areas. Further, the State may specify the use of a particular methodology following the completion of the 2010 decennial Census.	
Measurement	Compliance report is the semi-annual GeoNetworks Analysis submitted by the Contractor. Measured, reported and reconciled semi-annually.	
22. Appointment Scheduling		
Guarantee	The Contractor shall assist members to secure a timely appointment within the timeframes specified in Section A.3.	
Assessment	One thousand dollars (\$1,000) for occurrence, including Secret Shopper occurrences identified by the State or its authorized agent, in which the Contractor does not provide the appointment scheduling assistance required in Section A.3. One hundred thousand dollar (\$100,000) annual maximum.	
Measurement	Measured and reported after each occurrence.	
23. Missing Authorization Information		
Guarantee	As specified in Contract Section A.4., the Contractor shall immediately contact the provider to obtain any missing information necessary to make a pre-certification, prior authorization, or concurrent review decision	
Assessment	One thousand dollars (\$1,000) for each pre-certification, prior authorization, or concurrent review decision that was not made within the timeframes specified in Contract Section A.4 and was missing information necessary to make the decision. One hundred thousand dollar (\$100,000) annual maximum.	
Measurement	Measured, reported, and reconciled quarterly.	
24. Prior Authorizations		
Guarantee	The Contractor shall complete ninety-seven percent (97%) of all prior authorizations	

	within the timeframes specified in Section A.4.
Assessment	Ten thousand dollars (\$10,000) for each quarter in which the standard is not met.
Measurement	Measured, reported, and reconciled quarterly.
25. Data Review	
Guarantee	All plan design implementation data, associated with the program setup, and identified in the implementation plan, as required in Contract Section A.2. shall be delivered to the State for review and approval prior to the go-live date.
Assessment	Fifty thousand dollars (\$50,000) if the standard is not met.
Measurement	Measured and reported no later than three (3) months after the go-live date.
26. Eligibility Set-Up	
Guarantee	As required in Contract Section A.18., eligibility information shall be loaded, tested, verified and available online for use no later than thirty (30) days prior to the go-live date specified in Contract Section A.21.
Assessment	Ten thousand dollars (\$10,000) for each day beyond the date specified in Contract Section A.21. One hundred thousand dollar (\$100,000) maximum.
Measurement	Measured, reported, and reconciled no later than three (3) months after the go-live date.
27. Eligibility Posting	
Guarantee	Ninety-eight percent (98%) of electronically transmitted enrollment updates shall be posted within one (1) business day after receipt in specified format and one hundred percent (100%) posted within three (3) business days, as required in Contract Section A.18.
Assessment	Five thousand dollars (\$5,000) per day for the first (1 st) and second (2 nd) business days out of compliance; ten thousand dollars (\$10,000) per business day thereafter. One hundred thousand dollar (\$100,000) annual maximum.
Measurement	Measured and reported weekly; reconciled annually.
28. Eligibility Discrepancies	
Guarantee	Resolve all discrepancies (any difference of values between the State's database and the Contractor's database) identified by the processing of the enrollment file within five (5) business days of receipt of the file from the State, as required in Contract Section A.18.
Assessment	Five thousand dollars (\$5,000) per day for the first (1 st) and second (2 nd) business days out of compliance; ten thousand dollars (\$10,000) per business day thereafter. One hundred thousand dollar (\$100,000) annual maximum.
Measurement	Measured and reported quarterly; reconciled annually.
29. Initial Data Loading	
Guarantee	All data required for implementation other than member eligibility data, as described in Contract Section A.2., shall be loaded correctly.
Assessment	Fifty thousand dollars (\$50,000) if the standard is not met.
Measurement	Measured at implementation.
30. Ongoing Data Loading	

Guarantee	All data required for operations other than member eligibility data shall be loaded correctly.	
Assessment	Five thousand dollars (\$5,000) per day for the first (1 st) and second (2 nd) business days out of compliance; ten thousand dollars (\$10,000) per business day thereafter. One hundred thousand dollar (\$100,000) annual maximum.	
Measurement	Measured and reported quarterly; reconciled annually.	
31. Enrollment Data Match		
Guarantee	The Contractor shall submit an Enrollment Data Match, not to exceed four (4) times annually, in an agreed upon format, within fourteen (14) calendar days of the request from the State, as required in Contract Section A.18.	
Assessment	Twenty thousand dollars (\$20,000) for each instance that the standard is not met.	
Measurement	Measured, reported, and reconciled annually but reported twenty (20) days following the update.	
32. Enrollment Data Match Discrepancies		
Guarantee	The Contractor shall resolve the discrepancies identified in the Enrollment Data Match, within the specified timeframe(s) as required in Contract Section A.18.	
Assessment	Twenty thousand dollars (\$20,000) for each instance that the standard is not met.	
Measurement	Measured, reported, and reconciled annually.	
33. Claims Data Quality		
Guarantee	As measured by the State's DSS vendor, the Contractor's data submission to said vendor shall meet the following Data Quality measures.	
Definition	Measure	Benchmark
	Gender	Data missing for <=/ (less than or equal to) 3% of claims
	Date of birth	Data missing for <=/ 3% of claims
	Outpatient diagnosis coding	Data invalid or missing for <=/ 5% of outpatient claims
	Outpatient provider type missing	Data missing for <=/ 1.5% of outpatient claims
	Provider ID missing	Data missing for <=/ 1.5% of claims
Assessment	Fifty thousand dollars \$50,000 if any of the above listed standards is not met, either individually or in combination. Quarterly Guarantee.	
Measurement	Measured and reported by the State's DSS vendor monthly; reconciled annually.	
34. Claims Data Submission		
Guarantee	The Contractor shall submit claims data to the State's DSS vendor no later than fifteen (15) days following the end of each calendar month, or more frequently as directed by the State (see Contract Section A.18).	
Assessment	Five thousand dollars (\$5,000) per day for the first and second business days out of compliance; ten thousand dollars (\$10,000) per business day thereafter. One hundred thousand dollar (\$100,000) quarterly maximum.	
Measurement	Measured, reported, and reconciled monthly.	

35. Claims Payment Accuracy	
Guarantee	Claims payment accuracy shall be ninety-eight percent (98%) or higher.
Assessment	Fifty thousand dollars (\$50,000) for each full percentage point below ninety-eight percent (98%) for each contracted quarter.
Measurement	Quarterly internal audit performed by the Contractor on a statistically valid sample. Measured and reported quarterly; reconciled annually.
36. Claims Processing Accuracy	
Guarantee	Claims processing accuracy shall be ninety-seven percent (97%) or higher.
Assessment	Fifty thousand dollars (\$50,000) for each full percentage point below ninety-seven percent (97%), for each contracted quarter.
Measurement	Quarterly internal audit performed by the Contractor on a statistically valid sample. Measured and reported quarterly; reconciled annually.
37. Claims Payment Turnaround	
Guarantee	The Contractor shall reimburse network providers within fourteen (14) calendar days for ninety percent (90%) of clean claims and within thirty (30) calendar days for ninety-six percent (96%) of all claims.
Assessment	<u>Non-Investigated Claims (clean)</u> : Twenty-five thousand dollars (\$25,000) for each full percentage point below the required minimum standard of ninety percent (90%) within fourteen (14) days. <u>All Claims</u> : Fifty thousand dollars (\$50,000) for each full percentage point below the required minimum standard of ninety-six percent (96%) within thirty (30) days.
Measurement	Quarterly internal audit performed by the Contractor on a statistically valid sample. Measured and reported quarterly; reconciled annually.
38. Medicare Secondary Payer Notice	
Guarantee	The Contractor shall notify the State on a weekly basis of receipt on any notices from Medicare that Medicare may have made primary payments for services when it should have been a secondary payer (a Medicare Secondary Payer (MSP) demand letter), as specified in Contract Section A.9.
Assessment	One thousand dollars (\$1,000) for every day beyond the specified timeframe that the Contractor does not notify the State. One hundred thousand dollar (\$100,000) annual maximum.
Measurement	Measured, reported, and reconciled after each occurrence.
39. Key Staff Vacancies	
Guarantee	As required in Contract Section A.16., if any key positions become vacant, the Contractor shall employ an adequate replacement within sixty (60) days of the vacancy unless the State grants an exception to this requirement.
Assessment	Ten thousand dollars (\$10,000) for each week beyond sixty (60) days that the vacancy is not filled. One hundred thousand dollar (\$100,000) annual maximum.
Measurement	Measured, reported, and reconciled annually.
40. Staff Availability	
Guarantee	As required in Contract Section A.16, an available member of the Account Team shall be available for consultation with the State during the hours of 8:00 a.m. to 4:30 p.m.

	Central Time, Monday through Friday.
Assessment	Ten thousand dollars (\$10,000) per occurrence. One hundred thousand dollar (\$100,000) annual maximum.
Measurement	Measured, reported, and reconciled annually.
41. Systems Access – Online Reporting and Eligibility Systems	
Guarantee	Access to the Contractor's online reporting and eligibility systems shall be granted to a minimum of three (3) State employees and a maximum of five (5) State employees no later than one (1) week prior to the go-live date, as required in Contract Section A.20.
Assessment	Five thousand dollars (\$5,000) per day that the standard is not met.
Measurement	Measured, reported, and reconciled no later than three (3) months after the go-live date.
42. Reporting	
Guarantee	The Contractor shall distribute to the State all reports required in Contract Sections A.1 through A.30 and Contract Attachment C within the time frame specified in the Contract.
Assessment	Five thousand dollars (\$5,000) for each report not delivered to the State within the time frame specified in the Contract. One hundred thousand dollar (\$100,000) annual maximum.
Measurement	Measured, reported, and reconciled after each occurrence.
43. Audit Recovery	
Guarantee	As required in Contract Section A.10, any amount due the State which is not paid by the Contractor within (30) days of the Contractor's receipt of the final audit report shall be subject to a compounding interest penalty of one percent (1%) per month.
Assessment	Compounding interest penalty of one percent (1%) per month for each month payment is not received.
Measurement	Measured, reported, and reconciled after each occurrence.
44. NCQA Accreditation	
Guarantee	The Contractor shall be NCQA accredited for its commercial PPO product as specified in Contract Section A.5.
Assessment	Five hundred thousand dollars (\$500,000) if the standard is not met.
Measurement	Copy of completed NCQA survey and final report.
45. Written Discharge Plan	
Guarantee	As specified in Section A.8., the Contractor shall provide a copy of the written discharge plan to the HM/W vendor for each member who is being discharged from a hospital to a skilled nursing facility, a rehabilitative facility, or a psychiatric facility or who will receive home health services.
Assessment	One thousand dollars (\$1,000) for each plan that is not provided to the HM/W vendor within twenty-four (24) hours from the member's discharge. One hundred thousand dollar (\$100,000) annual maximum.
Measurement	Measured, reported, and reconciled after each occurrence.
46. Authorization of Member Communications	
Guarantee	The Contactor shall not distribute any materials to member prior to receiving the

	express, written authorization by the State for the use of such materials.
Assessment	Ten thousand dollars (\$10,000) for each instance that the standard is not met (i.e., in which the Contractor distributes unauthorized materials to members). The assessment will be per occurrence or bulk mailing rather than per each mailed or distributed piece of information. One hundred thousand dollar (\$100,000) annual maximum.
Measurement	The State will notify the Contractor of any such occurrence. Any amounts due for the Contractor's noncompliance with this pre-approval provision shall be paid annually upon request by the State.

REPORTING REQUIREMENTS

As required by this Contract, the Contractor shall submit reports to the State. Reports shall be submitted electronically, in the format specified by the State, and shall be of the type and at the frequency indicated below. The State reserves the right to modify reporting requirements as deemed necessary to monitor the Public Sector Plans. The State will provide the Contractor with at least ninety (90) days notice prior to implementation of a report modification.

Unless otherwise directed by the State, the Contractor shall submit reports as follows:

1. Weekly reports shall be submitted by Tuesday of the following week;
2. Monthly reports shall be submitted by the 15th of the following month;
3. Quarterly reports shall be submitted by the 20th of the following month;
4. Semi-Annual Reports shall be submitted by the 20th of the following month;
5. Annual reports shall be submitted within sixty (60) days after the end of the calendar year.

Unless prior approved in writing by the State, each report shall be specific to the Public Sector Plans (not the Contractor's book of business).

Reports shall include:

1. **Performance Tracking**, as detailed at Contract Attachment B (each component to be submitted at the frequency indicated in Contract Attachment B), submitted by secure email using the template prior approved in writing by the State, which shall include:
 - a. Status report narrative
 - b. Detail report on each performance measure
2. **Appointment Standards Report**, submitted semi-annually after the 1st and 3rd quarters by secure email using the template prior approved in writing by the State.
3. **Quarterly Network Changes Update Report**, submitted quarterly by secure email in Excel by the 5th business day of the end of the quarter using the template prior approved in writing by the State.
4. **GeoNetworks® Report**, submitted semi-annually after the 1st and 3rd quarters by secure email using the template prior approved in writing by the State
5. **Annual Provider Turnover Report**, submitted annually by the 15th business day of the end of the year using the template prior approved in writing by the State.
6. **Monthly Unique Care Exception Report**, submitted monthly by secure email using the template prior approved in writing by the State.
7. **Quarterly Utilization and Practice Report**, submitted quarterly by secure email using the template prior approved in writing by the State.
8. **HEDIS Report**, submitted annually by June 15th by secure email using the template prior approved in writing by the State.
9. **Quarterly Coordination of Benefits Report**, submitted quarterly by secure email using the template prior approved in writing by the State
10. **Monthly Paid Claims Report**, submitted monthly by secure email in Excel using the template prior approved in writing by the State.
11. **Monthly Reconciliation Report**, submitted monthly by secure email in Excel using the template prior approved in writing by the State.
12. **Monthly Recoveries Report**, submitted monthly by secure email in Excel using the template prior approved in writing by the State.

13. **Quarterly Fraud and Abuse Report**, submitted quarterly by secure email using the template prior approved in writing by the State.
14. **Quarterly Appeals Report**, submitted quarterly by secure email in Excel using the template prior approved in writing by the State.
15. **CAHPS Survey Report**, submitted annually by June 15th by secure email using the template prior approved in writing by the State.
16. **Dependent Eligibility Verification Report**, submitted annually by secure email using the template prior approved in writing by the State.
17. **Monthly Returned Mail Report**, submitted monthly by email using the template prior approved in writing by the State.
18. **Account Team Satisfaction Survey Report**, submitted annually using the template prior approved in writing by the State
19. **BC-DR Results Report**, submitted annually by email using the template prior approved in writing by the State.
20. **Daily File Transmission Statistics Report**, submitted by secure email within twenty-four (24) hours of receipt of the file using the template prior approved in writing by the State.
21. **Quarterly CMS Data Match Report**, submitted quarterly by secure email in Excel using the template prior approved in writing by the State.
22. **Quarterly Subrogation Reports**, submitted quarterly by secure email using the template prior approved in writing by the State.
23. **Other Reports**, as specified in this Contract and using templates prior approved in writing by the State.

SUBROGATION REQUIREMENTS

As required by Contract Section A.9, the Contractor shall comply with the State's requirements regarding subrogation.

Identification of Subrogation Claims

The Contractor shall maintain a process to screen medical claims through a detection procedure that reviews both occurrence codes and diagnostic codes. The Contractor shall identify claims with subrogation potential within twenty (20) days of the initial claim filing. Of particular significance are claims related to workplace accidents and illnesses, injuries attributable to automobile accidents and expenses covered by property and casualty insurance maintained by homeowners and businesses.

The Contractor shall accept subrogation information from the State's Pharmacy Benefits Manager (PBM) and Employee Assistance Program (EAP)/Behavioral Health Organization (BHO) vendor.

The Contractor shall recognize an allowable expense threshold of one thousand five hundred dollars (\$1,500) for the identification of cases to pursue. In instances where claims are below the threshold, the Contractor shall establish and monitor an accumulator related to the member and the medical event. The Contractor shall continue the monitoring activity for specific instances (medical events) for twelve (12) months after the incident (date of the event which resulted in the first claim for medical services).

The Contractor shall resolve cases with a benefits paid value equal to or less than \$5,000 and submit a case summary to the State regarding the disposition of the issue(s)

Procedural Requirements

Upon identification of claims with recovery potential, the Contractor shall provide an incident notice and request for pertinent information to the head-of-contract with an explanation of the State's requirements related to the recovery of benefit payments through a subrogation process. The Contractor's inquiry shall explain the member's responsibilities and procedures for the member to contact the Contractor. Following intervals of thirty (30) days, if the head-of-contract fails to reply, the Contractor shall generate and mail second and third notices to the head-of-contract concerning the matter. The second notice shall indicate that all members covered by the head-of-contract, who is subject of the subrogation inquiry, will be disenrolled if there is not a complete response within thirty (30) days. The third notice shall state that all the members covered by the head-of-contract have been disenrolled due to the failure of the head-of-contract to respond. Disenrollment of members shall require prior written approval from the Benefits Administration Division. The Benefits Administration Division will provide the second and final notice to the head-of-contract.

The head-of-contract may reinstate coverage, with no break in coverage permitted, if the employee provides a completed response and remits full premium payments within the three (3) months after the date of termination of coverage. Failure to respond within the three month (3) timeframe will require that each individual to be covered demonstrate insurability through the late applicant process.

In addition to the inquiry process, the Contractor shall evaluate questionnaires submitted by members and complete tasks related to collecting additional data, particularly settlement information, from health care providers, attorneys, court records and liability carriers. Data collection by the Contractor can be completed in writing or telephonically.

The Contractor shall prepare a brief summary for each case with a benefits paid value of greater than \$5,000 and provide it to the Benefits Administration Division for review. The case summary shall include: member name, member identification number, a case number (if assigned), amount of benefit paid, date of incident, Public Sector Plan name and benefits option, recitation of facts, and review of the relevant issues. The Contractor shall also provide a specific recommendation concerning the disposition of the case.

In addition to providing case summaries, the Contractor shall provide quarterly Subrogation Reports detailing the claims reviews it has completed with the disposition and a "Non Response Report" detailing cases where responses from members are pending. The formats of both reports will be determined by the Contractor and Benefits Administration

Cigna's current fees:

ADMINISTRATIVE COMPONENTS	FEE PER EMPLOYEE PER MONTH (PEPM) BY CONTRACT PERIOD				
	January 1 – December 31, 2011	January 1 – December 31, 2012	January 1 – December 31, 2013	January 1 – December 31, 2014	January 1 – December 31, 2015
Basic Administrative Services *	\$17.00	\$17.83	\$18.67	\$19.55	\$20.45
Utilization Review	\$10.50	\$10.50	\$10.50	\$10.50	\$10.50
Total Administrative Fee	\$27.50	\$28.33	\$29.17	\$30.05	\$30.95
Basic Administrative Services *					

(2) Total Enrollment Level-Based Fee.

TOTAL ENROLLMENT * LEVELS (<u>all</u> members, not just employees)	FEE PER EMPLOYEE PER MONTH (PEPM) BY CONTRACT PERIOD				
	January 1 – December 31, 2011	January 1 – December 31, 2012	January 1 – December 31, 2013	January 1 – December 31, 2014	January 1 – December 31, 2015
Below 10,000	\$65.00	\$66.95	\$68.96	\$71.03	\$73.16
10,000 – 29,999	\$43.00	\$44.29	\$45.62	\$46.99	\$48.40
30,000 – 49,000	\$34.50	\$35.54	\$36.60	\$37.70	\$38.83
50,000 – 74,999	\$31.50	\$32.45	\$33.42	\$34.42	\$35.45
75,000 – 99,999	\$28.50	\$29.36	\$30.24	\$31.14	\$32.08
100,000 and above	\$27.50	\$28.33	\$29.17	\$30.05	\$30.95
* "Total enrollment levels" reflects all members (i.e., all employees, retirees, and dependents) covered in all regions by the Contractor. January enrollment will be used to determine the enrollment-based fee level annually, and the fee level set in January of each year shall remain constant for the remainder of the calendar year. The sum of the PEPM and the number of employees (or heads of contract), not total enrollment levels, will generate the Contractor's total payment.					

BCBST's current fees:

ADMINISTRATIVE COMPONENTS	FEE PER EMPLOYEE PER MONTH (PEPM) BY CONTRACT PERIOD				
	January 1 – December 31, 2011	January 1 – December 31, 2012	January 1 – December 31, 2013	January 1 – December 31, 2014	January 1 – December 31, 2015
Basic Administrative Services *	\$25.94	\$25.94	\$25.94	\$25.94	\$25.94
Utilization Review	\$0.60	\$0.60	\$0.60	\$0.60	\$0.60
Total Administrative Fee	\$26.54	\$26.54	\$26.54	\$26.54	\$26.54

* Basic administrative services include: claims administration, network access, underwriting, standard ad hoc reports, member communication materials, assumption of claims fiduciary liability and member ID cards.

(2) Total Enrollment Level-Based Fee.

TOTAL ENROLLMENT * LEVELS (<u>all</u> members, not just employees)	FEE PER EMPLOYEE PER MONTH (PEPM) BY CONTRACT PERIOD				
	January 1 – December 31, 2011	January 1 – December 31, 2012	January 1 – December 31, 2013	January 1 – December 31, 2014	January 1 – December 31, 2015
Below 10,000	\$33.47	\$33.47	\$33.47	\$33.47	\$33.47
10,000 – 29,999	\$31.93	\$31.93	\$31.93	\$31.93	\$31.93
30,000 – 49,000	\$30.40	\$30.40	\$30.40	\$30.40	\$30.40
50,000 – 74,999	\$28.87	\$28.87	\$28.87	\$28.87	\$28.87
75,000 – 99,999	\$27.32	\$27.32	\$27.32	\$27.32	\$27.32
100,000 and above	\$26.54	\$26.54	\$26.54	\$26.54	\$26.54

* "Total enrollment levels" reflects all members (i.e., all employees, retirees, and dependents) covered in all regions by the Contractor. January enrollment will be used to determine the enrollment-based fee level annually, and the fee level set in January of each year shall remain constant for the remainder of the calendar year. The sum of the PEPM and the number of employees (or heads of contract), not total enrollment levels, will generate the Contractor's total payment.

Contractor Procedural Requirements 5/12/2011

Attachment 3

Department: Finance and Administration – Benefits Administration

Subject: Subrogation Guidelines

Original Effective Date: 7/1/2011

Revised Date: 3/25/2013

Purpose: The purpose of this document is to outline the minimum expectations related to subrogation recoveries that will apply to all Third Party Administrators (Contractors) under contract with the State Insurance Committee, Local Education Insurance Committee and Local Government Insurance Committee for the purpose of adjudicating health insurance claims on behalf of plan members. The actions initiated in response to these guidelines are to comply with the laws of the State of Tennessee and relevant court decisions.

Policy: Each of the Health Plan Documents, in Article V – Coordination of Benefits, contains provisions related to Subrogation (5.04), Right of Reimbursement (5.05), Recovery of Payment (5.06) and Plan Purpose (5.08). These provisions establish the Plans' authority to review claims payment information and execute activities that provide for subrogation recoveries.

The Contractors, to the extent authorized in their contracts, may engage the services of a subcontractor to maintain and execute a subrogation process.

Contractor Procedural Requirements

- The Contractor shall maintain a process to screen medical claims through a detection procedure that reviews both occurrence codes and diagnostic codes. The Contractor shall identify claims with subrogation potential within twenty (20) business days of the initial claim payment. Of particular significance are claims related to workplace accidents and illnesses, injuries attributable to automobile accidents and expenses covered by property and casualty insurance maintained by homeowners and businesses.
- The Contractor shall request and accept benefit payment information from the State's Pharmacy Benefits Manager (PBM) and Employee Assistance Program (EAP)/Behavioral Health Organization (BHO) vendor. Such pharmacy and behavioral health benefits paid information shall be included in the Contractor's subrogation recovery efforts and shall be reimbursed directly to the State plans.
- A separate check for behavioral health and a separate check for pharmacy stating that it is for subrogation with a breakdown of amounts per fund and plan will be required.
- Payments shall be made on a monthly basis to Benefits Administration at the following address:
- Benefits Accounting
W.R. Snodgrass TN Tower, Suite 2000
312 Rosa L. Parks Avenue
Nashville, TN 37243-1102
- The Contractor shall recognize an allowable expense threshold of One Thousand Five Hundred dollars (\$1,500) in total benefits payments for the identification of cases requiring recovery. In instances where claims are below the threshold, the Contractor shall establish and monitor an accumulator related to the member and the medical event. The Contractor shall continue the monitoring activity for specific instances (medical events) for twelve (12) months after the incident (date of the event which resulted in the first claim for medical services). The Contractor may pursue recoveries on cases with a benefit paid value less than (\$1,500) at their discretion.
- Upon identification of claims with recovery potential, the Contractor shall provide to the head-of-contract an initial notice and request for pertinent information within thirty (30) days of the date of

the letter. The notice shall incorporate an explanation of the State's requirements related to the recovery of benefit payments through a subrogation process. The Contractor's inquiry shall explain the member's responsibilities, procedures for the member to contact the Contractor, and include the following language:

DON'T RISK LOSING YOUR HEALTH INSURANCE COVERAGE....YOU MUST COMPLETE THE ENCLOSED QUESTIONNAIRE AND RETURN IT AS SOON AS POSSIBLE. YOUR COVERAGE MAY BE CANCELLED OR THE BENEFIT PAID AMOUNT MAY BE REPORTED TO A COLLECTION AGENCY IF YOU DO NOT RESPOND.

- In thirty (30) day intervals following the initial notice the contractor shall provide additional notices (total # at discretion of Contractor with a minimum of two notices being sent) requesting pertinent information to the head-of-contract with an explanation of the State's requirements related to the recovery of benefit payments through a subrogation process.
- Once the Contractor determines that all avenues for recovery have been exhausted they must submit to the state a non-response report listing all members who did not return a completed questionnaire.
- The report shall include vendor name, Group ST, LE or LG, case id (if assigned), last name, first name, patient name, head-of-contract SSN, head-of-contract empl id, employee street address, city, state, zip code, date of incident, date opened, benefit paid, and date of initial letter.
- The Contractor shall re-open any case that the SOT obtains and provides the questionnaire on behalf of the member.
- *The Contractor shall perform a final match to determine no questionnaire has been received for individuals on the listing provided by the SOT prior to termination or submission of the benefit paid amount to the State Collection Agency.(process on hold)*
- In addition to the inquiry process, the Contractor shall evaluate questionnaires submitted by members. The contractor will determine the legitimate responses based on claims information identified as possible subrogation and the member's response provided via the questionnaire.
- The Contractor will complete tasks related to collecting additional data; particularly settlement information from health care providers, attorneys, court records and liability carriers. Data collection by the Contractor can be completed in writing or telephonically.
- The Contractor may negotiate settlement amounts and resolve cases with a benefit paid value less than Five Thousand (\$5,000) without obtaining approval from Benefits Administration (BA). The Contractor shall submit a monthly case summary to the State regarding the disposition of these issue(s). The monthly case summary on cases below \$5,000 which are settled should have a reference to whether or not PBM/BHO information was included.
- The Contractor shall prepare a brief summary for each case with a benefits paid value of greater than \$5,000 and provide it to the State for approval/disapproval regarding a settlement agreement. The case summary shall include: member name, member identification number, a case number (if assigned), amount of benefit paid, date of incident, name of member's attorney (if applicable), name of third party who made payment to member (if applicable), the dollar amount of PBM or BHO subrogation information that has been received, recitation of facts, and review of the relevant issues. The Contractor shall also provide a specific recommendation concerning the disposition of the case. If requested by the State, the Contractor shall forward copies of any legal filings or other relevant documentation pertaining to the medical event.
- The Contractor shall submit a quarterly summary of cases where the "Made-Whole" doctrine was applied. The summary shall include the member's name; member id; date of injury; benefits paid amount, open date, closed date, and settlement amount (if known). If requested by the State, the

Contractor shall forward copies of any legal filings or other relevant documentation pertaining to the "Made-Whole" claims raised by the member/their attorney.

- The contractor shall submit a quarterly summary of cases that the State has obtained and provided the questionnaire from the member. The summary shall include member's name, member id, date of injury, benefits paid amount and recovery amount.
- The State authorizes the Contractor to retain monies received through subrogation, on a per Patient basis, according to the terms agreed upon between the State and Contractor which are specified in the signed and executed contract.

Performance Tracking

- Contractor reports are to be submitted by secure email using the template prior approved by the State. In addition to providing case summaries the Contractor shall provide:
- Monthly YTD summary of Subrogation Recoveries. Report shall include total cases, total benefit amount, gross recovery amount, attorney fees retained, administrative fees retained and state credit (reimbursement amount).
- Monthly Summary of Subrogation Recovery Efforts detailing the claims review of opened, pending and closed cases with the disposition. Report shall include member name, member id, date of injury, benefits paid amount, open date, comments (on pending cases), gross recovery amount, attorney fees retained, administrative fees retained, state credit (reimbursement amount) and date closed.
- "Non- Response Reports" detailing cases where no response from members has been received within the allotted timeframe. Report shall include vendor name, group (State, Local Ed., Local Gov.), case id (if assigned), last name, first name, patient name, head-of-contract SSN, head-of-contract Edison id, employee street address, city, state, zip code, date of injury, date opened, benefit amount and initial letter sent.
- Quarterly Report of cases closed by the Contractor due to Report shall include member name, member id, date of injury, benefit paid amount, open date, closed date and determination reason for closure of case.
- Quarterly "Made Whole" Report detailing cases where a settlement agreement was made based upon the "Made Whole" doctrine. Report shall include the member name, member id, date of injury, benefit paid amount, open date, closed date and settlement amount. If requested by the State, the Contractor shall forward copies of any legal filings or other relevant documentation pertaining to the medical event.
- Quarterly summary of cases that the State has obtained and provided the questionnaire from the member. The summary shall include member's name, member id, date of injury, benefits paid amount and recovery amount.

Unless otherwise directed by the State, the Contractor shall submit reports as follows:

1. **Monthly reports shall be submitted by the 15th of the following month; and**
2. **Quarterly reports shall be submitted by the 20th of the following month.**



STATE OF TENNESSEE
DEPARTMENT OF FINANCE AND ADMINISTRATION
ACH (AUTOMATED CLEARING HOUSE) CREDITS (Not Wire Transfers)

NAME _____

Federal Identification Number or Social Security Number _____
(under which you are doing business with the State)

I (We) hereby authorize the State of Tennessee, hereafter called the STATE, to initiate credit entries to my (our) (select type of account) _____ CHECKING or _____ SAVINGS account indicated below and the depository named below, hereinafter called DEPOSITORY, to credit the same to such account.

This authority is to remain in full force and effect until the STATE has received written notification from me (or one of us) of its termination in such time and in such manner as to afford the STATE and DEPOSITORY a reasonable opportunity to act on it.

Have you ever received payments from the State through ACH? _____ (Yes or No). If yes, do you intend for this account information to replace existing account information currently used by the State? _____ (Yes or No). If yes, please specify account that should be changed: ABA No. _____ Account No. _____. Is this authorization only for certain types of payments? _____ (Yes or No). If yes, please indicate types:

Many banking institutions use different numbers for ACH. Please call your bank for verification of ACH transit and account number.

Bank official contacted: _____ Phone No. _____

DEPOSITORY/BANK NAME _____ BRANCH _____
CITY _____ STATE _____
ACH TRANSIT / ABA NO. _____ ACCOUNT NO. _____
NAME(S) _____

(Please print names of authorized account signatory)

DATE _____ SIGNED X _____ SIGNED X _____

PLEASE ATTACH A VOIDED CHECK (OR FOR SAVINGS ACCOUNTS, A DEPOSIT SLIP):

PLEASE INDICATE ADDRESS TO WHICH YOU WOULD LIKE YOUR REMITTANCE ADVICES ROUTED WHEN PAYMENTS ARE PROCESSED:

Contact name: _____
Telephone No.: _____

FOR STATE USE ONLY:
CONTACT AGENCY - _____
CONTACT PERSON - _____
PHONE NUMBER - _____



Cigna Health and Life Insurance Company AS AGENT FOR STATE OF TENNESSEE-MIDDLE LP

108 COMMONWEALTH CT
NASHVILLE TN 37221-6534

Customer service

Call the number on the back of your ID card or
(800) 244-6224 (1.800.CIGNA24)
www.myCIGNA.com

*If you have any questions about this document,
please call Customer Service at the number
above. Please have your reference number ready.*

Service date

March 31, 2015

Reference # / ID

8431510792371 / 000

Account name / Account #

STATE OF TENNESSEE-MIDDLE LP / 3337280

THIS IS NOT A BILL.

Your health care professional may bill you directly
for any amount that you owe.

Explanation of benefits

for a claim received for _____, Reference # 8431510792371

Summary of a claim for services on March 31, 2015

for services provided by BEVERLY TURNER-WINBUSH MD

Amount Billed	\$433.00	This was the amount that was billed for your visit on 03/31/2015.
Discount	\$	You saved \$: CIGNA negotiates discounts with health care professionals and facilities to help you save money.
What your plan paid	\$	Your plan paid : to BEVERLY TURNER-WINBUSH MD.
What I owe	\$0.00	This is the amount you owe after your discount, your plan paid, and what your accounts paid. People usually owe because they may have a deductible, have to pay a percentage of the covered amount, or for care not covered by their plan. Any amount you paid since care was received may reduce the amount you owe.
You saved	100%	You saved \$433.00 (or 100%) off the total amount billed. This is a total of your discount and what your plan paid. To maximize your savings, visit www.myCIGNA.com or call customer service to estimate treatment costs, or to compare cost and quality of in-network health care professionals and facilities.

Glossary

Amount billed: The amount charged by the health care professional or facility (physician, hospital, etc.) for services provided to you or your covered dependents.

Amount not covered: The portion of the amount billed that was not covered or eligible for payment under your plan. Examples include charges for services or products that are not covered by your plan, duplicate claims that are not your responsibility and any charges submitted that are above the maximum amount your plan pays for out-of-network care.

Deductible: The portion of submitted charges applied towards your deductible. Your deductible is the amount you need to pay each year before your plan starts paying benefits. You meet your deductible by using the money in your health care account, then your own money.

Copay: A flat fee you pay for certain covered services such as doctor visits or prescriptions. You can use the money in your reimbursement account to pay this fee.

Discount: The amount you save by using a health care professional or facility (doctor, hospital, etc) that belongs to a Cigna network. Cigna negotiates lower rates with its in-network doctors, hospitals and other facilities to help you save money.

In-network: A group of health care professionals and facilities (doctors, hospitals, labs, etc) that offer discounts on services based on their relationship with CIGNA. Using in-network services gives you significant discounts, which help you stretch your health care account money further.

Out-of-network: Health care professionals and facilities (doctors, hospitals, labs, etc) that do not belong to the CIGNA network. Depending on your plan, you can use out-of-network services, but you may pay more for the same services, and you might have to file a separate claim for reimbursement.

What your plan paid: The portion of the billed amount that was paid by your health care plan.

What I owe: The portion of the billed amount that is your responsibility. This amount might include your deductible, coinsurance, any amount over the maximum reimbursable charge, or products or services not covered by your plan.

Rights of review and appeal

If you have any questions about this explanation of benefits, please call Customer Service at the toll-free number on the front of this form.

If you're not satisfied with this decision, you can start the Appeal process by sending a written request to the address listed in your plan materials within 180 days of receipt of this explanation of benefits (unless a longer time is permitted by your plan).

Please follow the steps below to make sure that your appeal is processed in a timely manner.

- Send a copy of this explanation of benefits along with any relevant additional information (e.g. benefit documents, medical records) that helps to determine if your claim is covered under the plan. Contact Customer Service if you need help or have further questions.
- Be sure to include: 1) Your name 2) Account number from the front of this form 3) ID number from the front of this form 4) Name of the patient and relationship and 5) "Attention: Appeals Unit" on all supporting documents.
- Contact Customer Service at the number on the front of this form to request access to and copies of all documents, records and other information about your claim, free of charge.
- You will be notified of the final decision in a timely manner, as described in your plan materials. If your plan is governed by ERISA, you may also bring legal action under section 502(a) of ERISA following our review and decision.



Claim received for
 Reference # 8431510792371
 ID 000

THIS IS NOT A BILL

Claim detail

CIGNA received this claim on April 16, 2015 and processed it on April 18, 2015.

Service dates	Type of service	Amount billed	Discount	Amount not covered	Covered amount	Copay/ What your plan Deductible	% paid	Coinsurance*	See notes
BEVERLY TURNER-WINBUSH MD, Reference # 8431510792371									
03/31/15	PHYSICIAN	185.00		0.00		0.00	100	0.00	A0
03/31/15	ELECTROCARDIO.	57.00		0.00		0.00	100	0.00	A0
03/31/15	IMMUNIZATIONS	124.00		0.00		0.00	100	0.00	A0
03/31/15	IMMUNIZATIONS	67.00		0.00		0.00	100	0.00	A0
Total		\$433.00	\$	\$0.00	\$	\$0.00	\$	\$0.00	\$0.00

* After you have met your deductible, the costs of covered expenses are shared by you and your health plan. The percentage of covered expenses you are responsible for is called coinsurance.

What I need to know for my next claim

You've paid a total of \$25.00 toward your \$2,300 in network out of pocket expenses for 2015

Notes

A0 - THANK YOU FOR USING THE CIGNA LOCALPLUS NETWORK. THIS REPRESENTS YOUR SAVINGS; YOU ARE NOT REQUIRED TO PAY THIS AMOUNT. THIS HEALTH CARE PROFESSIONAL IS PROHIBITED FROM BILLING YOU FOR THE DIFFERENCE. IF YOU HAVE ALREADY PAID THE FULL AMOUNT, PLEASE REQUEST REIMBURSEMENT FROM YOUR HEALTH CARE PROFESSIONAL. HEALTH CARE PROFESSIONALS CAN CALL CIGNA CUSTOMER SERVICE AT 1.800.88CIGNA (882.4462) FOR INFORMATION REGARDING THE CONTRACTUAL SOURCE OF THEIR DISCOUNTED RATE.



Claim received for
Reference # 8431510792371
ID 000

THIS IS NOT A BILL

Additional appeal information related to the Patient Protection and Affordable Care Act of 2010

If you would like to request information about the specific diagnosis and treatment codes submitted by your Health Care Professional, please either contact your Health Care Professional, or go to http://www.cigna.com/privacy/privacy_healthcare_forms.html or call the Customer Service number on the back of your ID card. If you are not satisfied with the final internal review, you may be able to ask for an independent, external review of our decision, as determined by your plan and any state or federal requirements. For questions about your appeal rights or for assistance, you can contact the Employee Benefits Security Administration at 1-866-444-EBSA (3272) or www.askebsa.dol.gov.

If you have difficulty reading English, we offer language assistance. For help please call the Customer Service number on your ID card.

Si tiene problemas para leer el texto en inglés, le ofrecemos asistencia de idiomas. Para obtener ayuda, por favor, llame al número de Servicio al cliente que figura en su tarjeta de identificación.

Si vous avez des difficultés à lire l'anglais, nous offrons une assistance linguistique. Pour toute aide, veuillez composer le numéro du Service à la clientèle qui se trouve sur votre carte d'identification.

Für den Fall, dass Sie den englischen Text nicht verstehen, bieten wir mehrsprachige Unterstützung an. Rufen Sie in diesem Fall bitte die auf Ihrer Versicherungskarte angegebene Kundenservice-Nummer an.

Kung nahhirapan ka sa pagbabasa ng wikang Ingles, nag-aalok kami ng tulong sa wika. Para sa tulong pakitawagan ang numero ng Serbisyo ng Customer sa iyong ID card.

如果對您來說閱讀英文會有困難，我們可以提供您語言協助。欲取得協助，請撥打會員卡上的客戶服務電話號碼。

Bilagaana Bizaad wólta` nih naniit`ahgo, saad bee nika`a` doowohígíí hólo. Áká`a` áyeed biniiyé t` áá shóodi áká` anidaalwo` go dabinaanihígíí bich`i` hodíinih éi naaltsoos bee uee hóziinígíí bikáa` gi bibéesh bee hane`é` yisdzoh.

Claim Details

You may ask for more details about your request for benefits and/or claim(s) listed in this notice. If applicable, you may request diagnosis and treatment codes and their descriptions. You may also send us a letter asking for the facts we looked at to make our decision and we will send these facts to you for free. You can call Member Service at the number listed on your BlueCross BlueShield of Tennessee identification card to make a request for these details or facts about your claim(s).

Appeal/Grievance Rights

If you do not agree with this decision, you may request that we review the decision. This is called a 'grievance' or 'appeal' in your Evidence of Coverage or plan materials. Every member has access to an appeals/grievance process. Some plans are governed by the Employee Retirement Income Security Act of 1974 (ERISA), which is a Federal Act with specific appeal/grievance rights. If your health plan is governed by ERISA, you may file a civil action after you finish the grievance/appeal process. You may also be able to ask for an independent review of this decision. If your plan is not governed by ERISA, such as the State of Tennessee employee, higher education, local education, and local government plans, you will have appeal/grievance rights outside of ERISA. Please refer to your plan materials for your rights. If you are unsure of your rights, call Member Service at the number on your ID card.

When filing your grievance/appeal, you can use a representative such as a lawyer, or you can file the grievance/appeal by yourself. You can send us additional information for the review. You must send us your grievance/appeal before 180 days (unless otherwise stated in your Evidence of Coverage or plan materials) have passed from the date you receive this notice. BlueCross BlueShield of Tennessee will give you an answer within 15 to 60 days, depending on your health benefit plan rules. If your request is related to an urgent care need, we will review your claim and provide an answer within 72 hours. You may also begin an external review at the same time as the internal appeals process if this is an urgent care situation or you are in an ongoing course treatment.

Consumer Assistance Programs Available

Non-Federal Governmental Fully Insured and Self-funded Plans: For questions about your rights or for assistance, you may contact the U.S. Department of Health and Human Services Health Insurance Assistance Team(HIAT) at 1-888-393-2789. **Only concerning members of the State of Tennessee Insurance Program, including the State of Tennessee employee plan, higher education, local education and local government plans:** You may also contact the State Division of Benefits Administration at 1-866-576-0029 for additional information about your options.

All other Self-funded Plans: For questions about your rights or for assistance, you may contact the U.S. Department of Labor's Employee Benefits Security Administration(EBSA) at 1-866-444-EBSA (3272) or www.askebsa.dol.gov.

All other Fully Insured Plans: For questions about your rights or for assistance, you may contact the Tennessee Department of Commerce and Insurance(TDCI) at 1-800-342-4029, or via regular mail at 500 James Robertson Pkwy, Davy Crockett Tower, 6th Floor, Nashville, TN 37243. You may submit information electronically by completing a complaint form at the following webpage:

English Version:<https://sbs-tn.naic.org/Lion-Web/servlet/org.naic.sbs.ext.onlineComplaint.OnlineComplaintCtrl?spanishVersion=N>

Spanish Version:<https://sbs-tn.naic.org/Lion-Web/servlet/org.naic.sbs.ext.onlineComplaint.OnlineComplaintCtrl?spanishVersion=Y>

If you are not sure which assistance program to contact, you may call Customer Service at the number on your BlueCross BlueShield of Tennessee identification card.

Protecting your personal information is important to BlueCross BlueShield of Tennessee. Obtain a copy of our Notice of Privacy online at www.bcbst.com/about/legal/hipaa/general/privacy_notice_pdf or by calling the Privacy Office at 1-888-455-3824, Mon-Fri., 8 a.m.-5 p.m. (EST).



STATE OF TENNESSEE
FINANCE AND ADMINISTRATION, DIVISION OF BENEFITS ADMINISTRATION

**REQUEST FOR PROPOSALS # 31786-00125
AMENDMENT # 1 (ONE)
FOR REGIONAL THIRD PARTY ADMINISTRATOR
SERVICES FOR THE STATE'S PUBLIC SECTOR
HEALTH PLANS**

DATE: April 24, 2015

RFP # 31786-00125 IS AMENDED AS FOLLOWS:

- This RFP Schedule of Events updates and confirms scheduled RFP dates. Any event, time, or date containing revised or new text is highlighted.**

EVENT	TIME (central time zone)	DATE (all dates are state business days)
1. RFP Issued		March 24, 2015
2. Disability Accommodation Request Deadline	2:00 p.m.	March 27, 2015
3. Pre-response Conference	11:00 a.m.	March 30, 2015
4. Notice of Intent to Respond Deadline	2:00 p.m.	April 1, 2015
5. Written "Questions & Comments" Deadline	2:00 p.m.	April 10, 2015
6. State Response to Written "Questions & Comments"		April 27, 2015
7. Deadline to Submit Network and Claims Information to Aon Hewitt	5:00 p.m.	May 1, 2015
8. Response Deadline	2:00 p.m.	May 15, 2015
9. State Completion of Technical Response Evaluations		June 15, 2015
10. State Opening & Scoring of Cost Proposals	2:00 p.m.	June 16, 2015
11. State Notice of Intent to Award Released <u>and</u> RFP Files Opened for Public Inspection	2:00 p.m.	1 Day after Insurance Committee Award of Contract
12. State sends contract to Contractor for signature		8 BUSINESS DAYS LATER
13. Contractor Signature Deadline	2:00 p.m.	1 – 5 BUSINESS DAYS LATER



**STATE OF TENNESSEE
FINANCE AND ADMINISTRATION
DIVISION OF BENEFITS ADMINISTRATION**

**REQUEST FOR PROPOSALS
FOR
REGIONAL THIRD PARTY ADMINISTRATOR SERVICES
FOR THE STATE'S PUBLIC SECTOR HEALTH PLANS**

RFP # 31786-00125

RFP CONTENTS

SECTIONS:

- 1. INTRODUCTION**
- 2. RFP SCHEDULE OF EVENTS**
- 3. RESPONSE REQUIREMENTS**
- 4. GENERAL CONTRACTING INFORMATION & REQUIREMENTS**
- 5. EVALUATION & CONTRACT AWARD**

ATTACHMENTS:

- 6.1. Response Statement of Certifications & Assurances**
- 6.2. Technical Response & Evaluation Guide**
- 6.3. Cost Proposal & Scoring Guide**
- 6.4. Reference Questionnaire**
- 6.5. Score Summary Matrix**
- 6.6. *Pro Forma* Contract**

APPENDICES:

- 7.1. Financial Analytic Model Description**
- 7.2. TN Zip Code Counts**
- 7.3. PCP Disruption Analysis Template**
- 7.4. SOT Summary by Plan Group**
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- 7.10. State's Edison 834 File Format**
- 7.11. DSS Vendor File Format**
- 7.12. County List**
- 7.13. Appendix Footnotes**

1. INTRODUCTION

The State of Tennessee State, Local Education, and Local Government Insurance Committees, hereinafter referred to as “the State,” has issued this Request for Proposals (RFP) to define minimum contract requirements; solicit responses; detail response requirements; and, outline the State’s process for evaluating responses and selecting a contractor to provide the needed goods or services.

Through this RFP, the State seeks to procure necessary goods or services at the most favorable, competitive prices and to give ALL qualified businesses, including those that are owned by minorities, women, Tennessee service-disabled veterans, and small business enterprises, an opportunity to do business with the state as contractors, subcontractors or suppliers.

1.1. Statement of Procurement Purpose

The State intends to secure two contracts with Third Party Administrators (TPAs) for each of the State’s three Grand Divisions (i.e., East, Middle, and West Tennessee), as defined in Contract section A.25, in addition to a single broad statewide contract with one TPA. The two TPAs in each of the three Grand Divisions and the single TPA with the statewide option shall offer all benefit options currently offered by the State or any other benefit options that the State subsequently develops. The statewide option will be implemented at the State’s discretion and may be implemented on a separate timeline, if at all. Premium surcharges, to be paid by the member, may also be added to the most expensive network option in each region as well as the statewide network. Benefits Administration currently utilizes such surcharges to incentivize the use of the lowest cost plan options. The State’s current benefit designs may be reviewed at <http://partnersforhealthtn.gov/>.

For each Grand Division, the state will select the two best evaluated proposals. The State will also select one proposal as a statewide option. Therefore, the procurement will result in seven contracts with a minimum of two administrators and up to a maximum of seven separate administrators. The TPA shall provide network administration, utilization management, claims adjudication, call center services, and benefits communication and materials for members. Contractors shall perform all services described in the Scope of Services of the pro forma contract (RFP Attachment 6.6).

Background and Context

The State is the largest purchaser of employer-based health care services in Tennessee. The State operates three financially independent public sector plans provide health benefits to a total of 272,000 employees, retirees and dependents of the State, the University of Tennessee (UT) system, the Tennessee Board of Regents (TBR) system, Local Education Agencies (LEAs), and Local Government agencies (LGA). Approximately half (136,000) of the members are employees and retirees while dependents make up the other half. See the *2013 Annual Report* for a description of program and plan information. The report is available at <http://tennessee.gov/finance/ins/publications.shtml>.

State Group Insurance Plan

The State Group Insurance Plan is governed by the State Insurance Committee and is a financially separate, self-funded program. The State plan provides medical coverage to approximately 147,000 state and higher education employees, pre-65 retirees, COBRA participants and their dependents. Current benefit options include two self-funded Preferred Provider Plans (PPOs). BlueCross BlueShield of Tennessee and CIGNA Healthcare administer the PPO plans in all three grand divisions. The State, as the employer, contributes monthly to premiums in an amount equal to approximately 80% of the cost of the basic PPO plan (currently the Partnership PPO). Approximately \$550 million in medical claims and \$189 million in pharmacy and behavioral health claims were paid under these plan options during fiscal year 2014.

The state has a separate carve-out contract with CVS Caremark for pharmacy benefits and a separate carve-out contract with Magellan Health Services for the employee assistance program (EAP), behavioral health and substance abuse benefit. The employee wellness program is administered by Healthways and

delivers disease management, lifestyle management and the nurse advice line. A Medicare Supplement plan is offered to Medicare eligible retirees and is administered by POMCO.

Voluntary benefits offered to State Plan members and retirees include:

- Prepaid dental plan - Union Security Insurance Company
- Preferred dental organization plan - Delta Dental Plan of Tennessee
- Vision plan – EyeMed
- Long-term care – MedAmerica
- Life Insurance – Minnesota Life

Local Education Group Insurance Plan

The Local Education Group Insurance Plan is governed by the Local Education Insurance Committee and is a financially separate, self-funded program for 130 Local Education Agency (LEA) employees and retirees. The Local Education Plan offers the same health and wellness benefits as the State Plan, in addition to a third PPO option, all of which are administered by the State's contracted TPAs.

The Local Education Plan enrollment has approximately 55,000 employees/retirees with a total of over 106,000 covered lives. The majority of employees are teachers; the balance is comprised of administrators, cafeteria workers, maintenance and other support personnel. The State, through a budget funding formula, pays the LEA 45% of the aggregate average premium for each instructional staff and 30% of the aggregate average premium for each non-instructional staff. Approximately \$362 million in medical claims and \$116 million in pharmacy and behavioral health claims were paid under these plan options during fiscal year 2014.

In addition to health insurance coverage, LEAs may participate in the same dental, vision, and long-term care products as state plan members.

Local Government Group Insurance Plan

The Local Government Group Insurance Plan is governed by the Local Government Insurance Committee and is also a financially separate, self-funded program available to employees of 344 local governments or quasi-governmental entities in Tennessee who elect to secure health insurance coverage through this plan. The health benefits and their administrators are identical to those under the Local Education Plan.

The Local Government Plan enrollment is approximately 12,000 employees with a total of over 18,000 covered lives. Approximately \$75 million in medical claims and \$22 million in pharmacy and behavioral health claims were paid under these plan options during fiscal year 2014. The State does not provide any funding to participating Local Government Agencies.

In addition to health insurance coverage, Local Government Agencies may participate in the same dental, vision, and long-term care products as state plan members.

Other Recent, Relevant Initiatives and Developments

The public sector plans strive to provide comprehensive, affordable, dependable and sustainable health benefits for our 272,000 members with the aim of keeping expenditures at or below annual projected medical trend. Like all employers, we continue to search for, and implement, plan design concepts that deliver best value: "bending the cost curve" and improving quality for our members.

Wellness:

Because of our heavy chronic disease burden, wellness has been at the core of our plan design since 2011. Reducing health risk and improving clinical outcomes is the main focus for the wellness plan and continues to be the driving force in determining future wellness incentives and how wellness ties into the overall plan design.

Tennessee Health Care Innovation Initiative:

The State of Tennessee has launched a state-wide initiative to transition its healthcare payment system to better reward patient-centered, high-value health care outcomes for all Tennesseans. The Tennessee Health Care Innovation Initiative is led by the Division of Health Care Finance and Administration and the Division of Benefits Administration, and engages a broad group of stakeholders, including the largest private insurers in Tennessee and leading Tennessee healthcare providers.

Following a thorough review of outcomes-based payment strategies and with the input of stakeholders, the Tennessee Health Care Innovation Initiative is pursuing complementary payment strategies including a retrospective episode-based payment strategy to reward providers for providing high-quality and efficient care for acute medical and behavioral treatments and conditions and a Patient-Centered Medical Home (PCMH) strategy to reward health care providers who care for their patients on an ongoing basis, promote prevention, treat chronic conditions, and coordinate care over time. In consultation with stakeholders the state has developed a Tennessee Episodes Model. The initiative plans to design and implement a total of 75 episodes over the next 5 years in waves of episodes released every six months. Additional information about this initiative is available at <http://www.tn.gov/HCFA/strategic.shtml>.

Diabetes Prevention Program Pilot:

Each year, the cost of health care and treatment for diabetes and the cost of lost productivity due to diabetes rises. Poorly controlled diabetes and its complications can contribute to absenteeism and affect productivity on the job. Given the prevalence of pre-diabetes in our population and its potential impact on healthcare costs when members move from a diagnosis of pre-diabetes to diabetes we recognize the need to offer evidence-based member supports and tools to help members manage their health and prevent the progression of this disease.

In 2013 Benefits Administration launched a Diabetes Prevention Program (DPP) pilot program for members of the state plan. The DPP, established by the Centers for Disease Control and Prevention (CDC), focuses on prediabetes – that is, on individuals who do not yet have a diagnosis of diabetes, but whose metabolic, behavioral and hereditary facts indicate a progression toward the disease unless checked through some intervention or change. The program offers lifestyle intervention presented in a series of in-person sessions, providing information, assigning homework, and offering feedback in stages to optimize behavioral change. The results of the pilot will be measured over time, but it is a promising initiative that is likely to warrant expansion in the future.

Depression Pilot:

The state plan is launching a depression management pilot named the Primary Care Work and Health Initiative (PC-WHI). Our data indicates that the plans' chronic disease burden places our population at greater risk for depression. Analysis of our data has confirmed that our members struggle with undiagnosed and untreated depression. This pilot is expected to provide improvements in the appropriate utilization of behavioral health care as well as improve the appropriate utilization of medical health care in relation to individuals with high healthcare costs associated with comorbid conditions and untreated or undertreated depression. The PC-WHI will supplement primary care services for depression with a brief web-based depression screening and, for employees who qualify for the program, provide a specialized evidenced-based telephonic coaching program and primary care collaboration.

CDHP/HSA Option:

In 2013, employers and members enrolled in the State of Tennessee Group Insurance Program began to ask if the State would provide a Consumer Driven Health Plan (CDHP) as one of the benefits options offered to employees. In early 2014, Benefits Administration engaged our actuarial consultants to design a survey and conduct a series of focus groups with the fiscal directors, school superintendents and Human Resources personnel (Agency Benefits Coordinators) to determine the interest in and desire for a CDHP. Through this process, Benefits Administration (BA) determined that there was interest in offering a CDHP with a Health Savings Account (HSA) as an additional option.

The State is currently developing the framework for a new CDHP/HSA benefit option. Proposers may assume that beginning in 2016 the State will likely offer several new CDHP options in addition to the current plan options. Similar to the Partnership Promise, the wellness components in each plan may be

incentivized through employer contributions. Decisions concerning the amount of State contribution to a member's HSA have not been finalized, and may vary depending upon budgetary constraints. LEA and LGA decisions concerning their contributions amounts are left up to the individual school systems and local government entities.

To support the new plan designs the State will procure a communications vendor and a fiduciary/"banking" arrangement for the HSA. All of these State contracts will require collaboration with the other vendors in order to fully educate members and eligible employees about their plan options and benefits.

ParTNers Health & Wellness Center:

In 2009 Benefits Administration brought the former State Employee Health Clinic under its administration and contracted with the Department of Health to continue the management of the clinic. In 2014 University Community Health Services (UCHS) was awarded the management contract of the clinic through a competitive procurement. The new Center opened on November 3, 2014 as the ParTNers Health & Wellness Center located on the third floor of the WRS Tennessee Tower. Services and staff have been expanded to include enhanced acute care services, on-site wellness coaching, and on-site EAP counseling at the Center as a no cost benefit to members of the State of Tennessee Group Insurance Plans. Expansion of services and locations will be considered in the future as utilization of the new Center is evaluated against the value and market benefit trends.

1.2. **Scope of Service, Contract Period, & Required Terms and Conditions**

The RFP Attachment 6.6., *Pro Forma* Contract details the State's requirements:

- Scope of Services and Deliverables (Section A);
- Contract Period (Section B);
- Payment Terms (Section C);
- Standard Terms and Conditions (Section D); and,
- Special Terms and Conditions (Section E).

The *pro forma* contract substantially represents the contract document that the successful Respondent must sign.

1.3. **Nondiscrimination**

No person shall be excluded from participation in, be denied benefits of, or be otherwise subjected to discrimination in the performance of a Contract pursuant to this RFP or in the employment practices of the Contractor on the grounds of handicap or disability, age, race, creed, color, religion, sex, national origin, or any other classification protected by federal, Tennessee state constitutional, or statutory law. The Contractor pursuant to this RFP shall, upon request, show proof of such nondiscrimination and shall post in conspicuous places, available to all employees and applicants, notices of nondiscrimination.

1.4. **RFP Communications**

1.4.1. The State has assigned the following RFP identification number that must be referenced in all communications regarding this RFP:

RFP # 31786-00125

1.4.2. **Unauthorized contact about this RFP with employees or officials of the State of Tennessee except as detailed below may result in disqualification from consideration under this procurement process.**

1.4.2.1. Prospective Respondents must direct communications concerning this RFP to the following person designated as the Solicitation Coordinator:

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Sylvia D. Chunn, Procurement and Contracting Manager
Finance and Administration, Division of Benefits Administration
312 Rosa L. Parks Ave. N
William R. Snodgrass TN Tower, 19th Floor
Telephone: 615-253-8358
Sylvia.Chunn@tn.gov

1.4.2.2. Notwithstanding the foregoing, Prospective Respondents may alternatively contact:

- a. staff of the Governor's Office of Diversity Business Enterprise for assistance available to minority-owned, woman-owned, Tennessee service-disabled veteran owned, and small businesses as well as general, public information relating to this RFP (visit www.tn.gov/businessopp/ for contact information); and
- b. the following individual designated by the State to coordinate compliance with the nondiscrimination requirements of the State of Tennessee, Title VI of the Civil Rights Act of 1964, the Americans with Disabilities Act of 1990, and associated federal regulations:

David Sledge
Title VI Coordinator
Tennessee Department of Finance & Administration
Office of Human Resources
312 Rosa L. Parks Avenue, Suite 2100
Nashville, Tennessee 37243
Phone: 615.532.4595
Fax: 615.741.3470
David.Sledge@tn.gov

- 1.4.3. Only the State's official, written responses and communications with Respondents are binding with regard to this RFP. Oral communications between a State official and one or more Respondents are unofficial and non-binding.
- 1.4.4. Potential Respondents must ensure that the State receives all written questions and comments, including questions and requests for clarification, no later than the Written Questions & Comments Deadline detailed in the RFP Section 2, Schedule of Events.
- 1.4.5. Respondents must assume the risk of the method of dispatching any communication or response to the State. The State assumes no responsibility for delays or delivery failures resulting from the Respondent's method of dispatch. Actual or digital "postmarking" of a communication or response to the State by a specified deadline is not a substitute for the State's actual receipt of a communication or response.
- 1.4.6. The State will convey all official responses and communications related to this RFP to the prospective Respondents from whom the State has received a Notice of Intent to Respond (refer to RFP Section 1.8).
- 1.4.7. The State reserves the right to determine, at its sole discretion, the method of conveying official, written responses and communications related to this RFP. Such written communications may be transmitted by mail, hand-delivery, facsimile, electronic mail, Internet posting, or any other means deemed reasonable by the State. For internet posting, please refer to the following website: http://tn.gov/generalserv/cpo/sourcing_sub/rfp.shtml.

- 1.4.8. The State reserves the right to determine, at its sole discretion, the appropriateness and adequacy of responses to written comments, questions, and requests related to this RFP. The State's official, written responses will constitute an amendment of this RFP.
- 1.4.9. Any data or factual information provided by the State (in this RFP, an RFP amendment or any other communication relating to this RFP) is for informational purposes only. The State will make reasonable efforts to ensure the accuracy of such data or information, however it is the Respondent's obligation to independently verify any data or information provided by the State. The State expressly disclaims the accuracy or adequacy of any information or data that it provides to prospective Respondents.

All statistical or fiscal data or information provided by the State in conjunction with this RFP, whether by way of exhibits, amendments or modifications to this RFP, are provided by the State "as is." The State expressly disclaims any warranty as to the accuracy or the adequacy of any statistical or fiscal data that it provides to Respondents. A Respondent's reliance upon the accuracy or adequacy of such data shall not be the basis of relief from contract performance or recovery of actual, consequential or punitive damages from the State.

1.5. **Assistance to Respondents With a Handicap or Disability**

Prospective Respondents with a handicap or disability may receive accommodation relating to the communication of this RFP and participating in the RFP process. Prospective Respondents may contact the Solicitation Coordinator to request such reasonable accommodation no later than the Disability Accommodation Request Deadline detailed in the RFP Section 2, Schedule of Events.

1.6. **Respondent Required Review & Waiver of Objections**

- 1.6.1. Each prospective Respondent must carefully review this RFP, including but not limited to, attachments, the RFP Attachment 6.6., *Pro Forma* Contract, and any amendments, for questions, comments, defects, objections, or any other matter requiring clarification or correction (collectively called "questions and comments").
- 1.6.2. Any prospective Respondent having questions and comments concerning this RFP must provide them in writing to the State no later than the Written Questions & Comments Deadline detailed in the RFP Section 2, Schedule of Events.
- 1.6.3. Protests based on any objection to the RFP shall be considered waived and invalid if the objection has not been brought to the attention of the State, in writing, by the Written Questions & Comments Deadline.

1.7. **Pre-Response Conference**

A Pre-response Conference will be held at the time and date detailed in the RFP Section 2, Schedule of Events. Pre-response Conference attendance is not mandatory, and prospective Respondents may be limited to a maximum number of attendees depending upon overall attendance and space limitations.

The conference will be held at:

William R. Snodgrass Tennessee Tower
3rd Floor – Conference Room B – (3.102)
312 Rosa L. Parks Avenue N
Nashville, TN 37243

Please enter the building on the Seventh Avenue side (adjacent to War Memorial Plaza). Check in at the security desk. Arrive early due to heightened security. You must show a photo ID. Proceed to the Conference Rooms past the security desk on the right hand side of the 3rd floor foyer.

The purpose of the conference is to discuss the RFP scope of goods or services. The State will entertain questions, however prospective Respondents must understand that the State's oral response to any question at the Pre-response Conference shall be unofficial and non-binding. Prospective Respondents must submit all questions, comments, or other concerns regarding the RFP in writing prior to the Written Questions & Comments Deadline date detailed in the RFP Section 2, Schedule of Events. The State will send the official response to these questions and comments to prospective Respondents from whom the State has received a Notice of Intent to respond as indicated in RFP Section 1.8 and on the date detailed in the RFP Section 2, Schedule of Events.

1.8. **Notice of Intent to Respond**

Before the Notice of Intent to Respond Deadline detailed in the RFP Section 2, Schedule of Events, prospective Respondents should submit to the Solicitation Coordinator a Notice of Intent to Respond (in the form of a simple e-mail or other written communication). Such notice should include the following information:

- the business or individual's name (as appropriate)
- a contact person's name and title
- the contact person's mailing address, telephone number, facsimile number, and e-mail address

A Notice of Intent to Respond creates no obligation and is not a prerequisite for submitting a response, however, it is necessary to ensure receipt of any RFP amendments or other notices and communications relating to this RFP.

1.9. **Response Deadline**

A Respondent must ensure that the State receives a response no later than the response Deadline time and date detailed in the RFP Section 2, Schedule of Events. A response must respond, as required, to this RFP (including its attachments) as may be amended. The State will not accept late responses, and a Respondent's failure to submit a response before the deadline will result in disqualification of the response. It is the responsibility of the Respondent to ascertain any additional security requirements with respect to packaging and delivery to the State of Tennessee. Respondents should be mindful of any potential delays due to security screening procedures, weather, or other filing delays whether foreseeable or unforeseeable.

2. RFP SCHEDULE OF EVENTS

2.1. The following RFP Schedule of Events represents the State's best estimate for this RFP.

EVENT	TIME (central time zone)	DATE (all dates are state business days)
1. RFP Issued		March 24, 2015
2. Disability Accommodation Request Deadline	2:00 p.m.	March 27, 2015
3. Pre-response Conference	11:00 a.m.	March 30, 2015
4. Notice of Intent to Respond Deadline	2:00 p.m.	April 1, 2015
5. Written "Questions & Comments" Deadline	2:00 p.m.	April 10, 2015
6. State Response to Written "Questions & Comments"		April 24, 2015
7. Deadline to Submit Network and Claims Information to Aon Hewitt	5:00 p.m.	May 1, 2015
8. Response Deadline	2:00 p.m.	May 15, 2015
9. State Completion of Technical Response Evaluations		June 15, 2015
10. State Opening & Scoring of Cost Proposals	2:00 p.m.	June 16, 2015
11. State Notice of Intent to Award Released <u>and</u> RFP Files Opened for Public Inspection	2:00 p.m.	1 Day after Insurance Committee Award of Contract
12. State sends contract to Contractor for signature		8 BUSINESS DAYS LATER
13. Contractor Signature Deadline	2:00 p.m.	1 – 5 BUSINESS DAYS LATER

2.2. **The State reserves the right, at its sole discretion, to adjust the RFP Schedule of Events as it deems necessary.** Any adjustment of the Schedule of Events shall constitute an RFP amendment, and the State will communicate such to prospective Respondents from whom the State has received a Notice of Intent to Respond (refer to section 1.8).

3. RESPONSE REQUIREMENTS

3.1. Response Form

A response to this RFP must consist of two parts, a Technical Response and a Cost Proposal.

- 3.1.1. **Technical Response.** RFP Attachment 6.2., Technical Response & Evaluation Guide provides the specific requirements for submitting a response. This guide includes mandatory requirement items, general qualifications and experience items, and technical qualifications, experience, and approach items all of which must be addressed with a written response and, in some instances, additional documentation.

NOTICE: A technical response must not include any pricing or cost information. If any pricing or cost information amounts of any type (even pricing relating to other projects) is included in any part of the technical response, the state may deem the response to be non-responsive and reject it.

- 3.1.1.1. A Respondent must use the RFP Attachment 6.2., Technical Response & Evaluation Guide to organize, reference, and draft the Technical Response by duplicating the attachment, adding appropriate page numbers as required, and using the guide as a table of contents covering the Technical Response.
- 3.1.1.2. A response should be economically prepared, with emphasis on completeness and clarity. A response, as well as any reference material presented, must be written in English and must be written on standard 8 ½" x 11" pages (although oversize exhibits are permissible) and use a 12 point font for text. All response pages must be numbered.
- 3.1.1.3. All information and documentation included in a Technical Response should respond to or address a specific requirement detailed in the RFP Attachment 6.2., Technical Response & Evaluation Guide. All information must be incorporated into a response to a specific requirement and clearly referenced. Any information not meeting these criteria will be deemed extraneous and will not contribute to evaluations.
- 3.1.1.4. The State may determine a response to be non-responsive and reject it if:
- the Respondent fails to organize and properly reference the Technical Response as required by this RFP and the RFP Attachment 6.2., Technical Response & Evaluation Guide; or
 - the Technical Response document does not appropriately respond to, address, or meet all of the requirements and response items detailed in the RFP Attachment 6.2., Technical Response & Evaluation Guide.
- 3.1.2. **Cost Proposal.** A Cost Proposal must be recorded on an exact duplicate of the RFP Attachment 6.3., Cost Proposal & Scoring Guide.

NOTICE: If a Respondent fails to submit a cost proposal exactly as required, the State may deem the response to be non-responsive and reject it.

- 3.1.2.1. A Respondent must only record the proposed cost exactly as required by the RFP Attachment 6.3., Cost Proposal & Scoring Guide and must NOT record any other rates, amounts, or information.

- 3.1.2.2. The proposed cost shall incorporate ALL costs for services under the contract for the total contract period, including any renewals or extensions.
- 3.1.2.3. A Respondent must sign and date the Cost Proposal.
- 3.1.2.4. A Respondent must submit the Cost Proposal to the State in a sealed package separate from the Technical Response (as detailed in RFP Sections 3.2.3., *et seq.*).

3.2. Response Delivery

3.2.1. A Respondent must ensure that both the original Technical Response and Cost Proposal documents meet all form and content requirements, including all required signatures, as detailed within this RFP.

3.2.2. A Respondent must submit original Technical Response and Cost Proposal documents and copies as specified below.

3.2.2.1. One (1) original Technical Response paper document labeled:

“RFP # 31786-00125 TECHNICAL RESPONSE ORIGINAL”

and FIVE (5) paper copies of the Technical Response labeled:

“RFP # 31786-00125 TECHNICAL RESPONSE COPY”

and SIX (6) digital copies of the Technical Response each in the form of one (1) digital document in “PDF” format properly recorded on its own otherwise blank, standard CD-R recordable disc or USB flash drive labeled:

The digital copies should not include copies of sealed customer references, however any other discrepancy between the paper Technical Response document and any digital copies may result in the State rejecting the proposal as non-responsive.

3.2.2.2. One (1) original Cost Proposal paper document for each region the Respondent is proposing to offer services in labeled:

“RFP # 31786-00125 COST PROPOSAL ORIGINAL - (APPLICABLE REGION, I.E. EAST, WEST, MIDDLE, STATEWIDE)”

and one (1) copy in the form of a digital document in “XLS” format properly recorded on separate, blank, standard CD-R recordable disc or USB flash drive labeled:

“RFP # 31786-00125 COST PROPOSAL COPY – (APPLICABLE REGION, I.E. EAST, WEST, MIDDLE, STATEWIDE)”

In the event of a discrepancy between the original Cost Proposal document and the digital copy, the original, signed document will take precedence.

3.2.3. A Respondent must separate, seal, package, and label the documents and copies for delivery as follows:

3.2.3.1. The Technical Response original document and digital copies must be placed in a sealed package that is clearly labeled:

**“DO NOT OPEN... RFP # 31786-00125 TECHNICAL RESPONSE FROM
[RESPONDENT LEGAL ENTITY NAME]”**

3.2.3.2. The Cost Proposal original document and digital copy must be placed in a separate, sealed package that is clearly labeled:

“DO NOT OPEN... RFP # 31786-00125 COST PROPOSAL FROM [RESPONDENT LEGAL ENTITY NAME]”

3.2.3.3. The separately, sealed Technical Response and Cost Proposal components may be enclosed in a larger package for mailing or delivery, provided that the outermost package is clearly labeled:

“RFP # 31786-00125 SEALED TECHNICAL RESPONSE & SEALED COST PROPOSAL FROM [RESPONDENT LEGAL ENTITY NAME]”

3.2.4. A Respondent must ensure that the State receives a response no later than the Response Deadline time and date detailed in the RFP Section 2, Schedule of Events at the following address:

Sylvia D. Chunn, Procurement and Contracting Manager
Tennessee Department of Finance & Administration
Division of Benefits Administration
William R. Snodgrass Tennessee Tower, 19th floor
312 Rosa L. Parks Avenue
Nashville, Tennessee 37243

3.3. Response & Respondent Prohibitions

3.3.1. A response must not include alternate contract terms and conditions. If a response contains such terms and conditions, the State, at its sole discretion, may determine the response to be a non-responsive counteroffer and reject it.

3.3.2. A response must not restrict the rights of the State or otherwise qualify either the offer to deliver goods or provide services as required by this RFP or the Cost Proposal. If a response restricts the rights of the State or otherwise qualifies either the offer to deliver goods or provide services as required by this RFP or the Cost Proposal, the State, at its sole discretion, may determine the response to be a non-responsive counteroffer and reject it.

3.3.3. A response must not propose alternative goods or services (*i.e.*, offer services different from those requested and required by this RFP) unless expressly requested in this RFP. The State may consider a response of alternative goods or services to be non-responsive and reject it.

3.3.4. A Cost Proposal must be prepared and arrived at independently and must not involve any collusion between Respondents. The State will reject any Cost Proposal that involves collusion, consultation, communication, or agreement between Respondents. Regardless of the time of detection, the State will consider any such actions to be grounds for response rejection or contract termination.

3.3.5. A Respondent must not provide, for consideration in this RFP process or subsequent contract negotiations, any information that the Respondent knew or should have known was materially incorrect. If the State determines that a Respondent has provided such incorrect information, the State will deem the Response non-responsive and reject it.

3.3.6. A Respondent must not submit more than one Technical Response and one Cost Proposal in response to this RFP, except as expressly requested by the State in this RFP. If a Respondent submits more than one Technical Response or more than one Cost Proposal, the State will deem all of the responses non-responsive and reject them.

- 3.3.7. A Respondent must not submit a response as a prime contractor while also permitting one or more other Respondents to offer the Respondent as a subcontractor in their own responses. Such may result in the disqualification of all Respondents knowingly involved. This restriction does not, however, prohibit different Respondents from offering the same subcontractor as a part of their responses (provided that the subcontractor does not also submit a response as a prime contractor).
- 3.3.8. The State shall not consider a response from an individual who is, or within the past six (6) months has been, a State employee. For purposes of this RFP:
- 3.3.8.1. An individual shall be deemed a State employee until such time as all compensation for salary, termination pay, and annual leave has been paid;
 - 3.3.8.2. A contract with or a response from a company, corporation, or any other contracting entity in which a controlling interest is held by any State employee shall be considered to be a contract with or proposal from the employee; and
 - 3.3.8.3. A contract with or a response from a company, corporation, or any other contracting entity that employs an individual who is, or within the past six (6) months has been, a State employee shall not be considered a contract with or a proposal from the employee and shall not constitute a prohibited conflict of interest.

3.4. **Response Errors & Revisions**

A Respondent is responsible for any and all response errors or omissions. A Respondent will not be allowed to alter or revise response documents after the Response Deadline time and date detailed in the RFP Section 2, Schedule of Events unless such is formally requested, in writing, by the State.

3.5. **Response Withdrawal**

A Respondent may withdraw a submitted response at any time before the Response Deadline time and date detailed in the RFP Section 2, Schedule of Events by submitting a written request signed by an authorized Respondent representative. After withdrawing a response, a Respondent may submit another response at any time before the Response Deadline. After the Response Deadline, a Respondent may only withdraw all or a portion of a response where the enforcement of the response would impose an unconscionable hardship on the Respondent.

3.6. **Additional Services**

If a response offers goods or services in addition to those required by and described in this RFP, the State, at its sole discretion, may add such services to the contract awarded as a result of this RFP. Notwithstanding the foregoing, a Respondent must not propose any additional cost amounts or rates for additional goods or services. Regardless of any additional services offered in a response, the Respondent's Cost Proposal must only record the proposed cost as required in this RFP and must not record any other rates, amounts, or information.

NOTICE: If a Respondent fails to submit a Cost Proposal exactly as required, the State may deem the response non-responsive and reject it.

3.7. **Response Preparation Costs**

The State will not pay any costs associated with the preparation, submittal, or presentation of any response.

4. GENERAL CONTRACTING INFORMATION & REQUIREMENTS

4.1. RFP Amendment

The State at its sole discretion may amend this RFP, in writing, at any time prior to contract award. However, prior to any such amendment, the State will consider whether it would negatively impact the ability of potential Respondents to meet the response deadline and revise the RFP Schedule of Events if deemed appropriate. If an RFP amendment is issued, the State will convey it to potential Respondents who submitted a Notice of Intent to Respond (refer to RFP Section 1.8). A response must address the final RFP (including its attachments) as amended.

4.2. RFP Cancellation

The State reserves the right, at its sole discretion, to cancel the RFP or to cancel and reissue this RFP in accordance with applicable laws and regulations.

4.3. State Right of Rejection

4.3.1. Subject to applicable laws and regulations, the State reserves the right to reject, at its sole discretion, any and all responses.

4.3.2. The State may deem as non-responsive and reject any response that does not comply with all terms, conditions, and performance requirements of this RFP. Notwithstanding the foregoing, the State reserves the right to waive, at its sole discretion, minor variances from full compliance with this RFP. If the State waives variances in a response, such waiver shall not modify the RFP requirements or excuse the Respondent from full compliance, and the State may hold any resulting Contractor to strict compliance with this RFP.

4.4. Assignment & Subcontracting

4.4.1. The Contractor may not subcontract, transfer, or assign any portion of the Contract awarded as a result of this RFP without prior approval of the State. The State reserves the right to refuse approval, at its sole discretion, of any subcontract, transfer, or assignment.

4.4.2. If a Respondent intends to use subcontractors, the response to this RFP must specifically identify the scope and portions of the work each subcontractor will perform (refer to RFP Attachment 6.2., Section B, General Qualifications & Experience Item B.14.).

4.4.3. Subcontractors identified within a response to this RFP will be deemed as approved by the State unless the State expressly disapproves one or more of the proposed subcontractors prior to signing the Contract.

4.4.4. After contract award, a Contractor may only substitute an approved subcontractor at the discretion of the State and with the State's prior, written approval.

4.4.5. Notwithstanding any State approval relating to subcontracts, the Respondent who is awarded a contract pursuant to this RFP will be the prime contractor and will be responsible for all work under the Contract.

4.5. Right to Refuse Personnel or Subcontractors

The State reserves the right to refuse, at its sole discretion and notwithstanding any prior approval, any personnel of the prime contractor or a subcontractor providing goods or services in the performance of a contract resulting from this RFP. The State will document in writing the reason(s) for any rejection of personnel.

4.6. **Insurance**

From time-to-time, the State may require the awarded Contractor to provide a Certificate of Insurance issued by an insurance company licensed or authorized to provide insurance in the State of Tennessee. Each Certificate of Insurance shall indicate current insurance coverages meeting minimum requirements as may be specified by this RFP. A failure to provide a current, Certificate of Insurance will be considered a material breach and grounds for contract termination.

4.7. **Professional Licensure and Department of Revenue Registration**

- 4.7.1. All persons, agencies, firms, or other entities that provide legal or financial opinions, which a Respondent provides for consideration and evaluation by the State as a part of a response to this RFP, shall be properly licensed to render such opinions.
- 4.7.2. Before the Contract resulting from this RFP is signed, the apparent successful Respondent (and Respondent employees and subcontractors, as applicable) must hold all necessary or appropriate business or professional licenses to provide the goods or services as required by the contract. The State may require any Respondent to submit evidence of proper licensure.
- 4.7.3. Before the Contract resulting from this RFP is signed, the apparent successful Respondent must be registered with the Tennessee Department of Revenue for the collection of Tennessee sales and use tax. The State shall not award a contract unless the Respondent provides proof of such registration or provides documentation from the Department of Revenue that the Contractor is exempt from this registration requirement. The foregoing is a mandatory requirement of an award of a contract pursuant to this solicitation. For purposes of this registration requirement, the Department of Revenue may be contacted at: TN.Revenue@tn.gov.

4.8. **Disclosure of Response Contents**

- 4.8.1. All materials submitted to the State in response to this RFP shall become the property of the State of Tennessee. Selection or rejection of a response does not affect this right. By submitting a response, a Respondent acknowledges and accepts that the full response contents and associated documents will become open to public inspection in accordance with the laws of the State of Tennessee.
- 4.8.2. The State will hold all response information, including both technical and cost information, in confidence during the evaluation process. Notwithstanding the foregoing, a list of actual Respondents submitting timely responses may be available to the public, upon request, after technical responses are opened.
- 4.8.3. Upon completion of response evaluations, indicated by public release of a Notice of Intent to Award, the responses and associated materials will be open for review by the public in accordance with *Tennessee Code Annotated*, Section 10-7-504(a)(7).

4.9. **Contract Approval and Contract Payments**

- 4.9.1. After contract award, the Contractor who is awarded the contract must submit appropriate documentation with the Department of Finance and Administration, Division of Accounts.
- 4.9.2. This RFP and its contractor selection processes do not obligate the State and do not create rights, interests, or claims of entitlement in either the Respondent with the apparent best-evaluated response or any other Respondent. State obligations pursuant to a contract award shall commence only after the contract is signed by the State agency head and the Contractor and after the Contract is approved by all other state officials as required by applicable laws and regulations.

- 4.9.3. No payment will be obligated or made until the relevant Contract is approved as required by applicable statutes and rules of the State of Tennessee.
- 4.9.3.1. The State shall not be liable for payment of any type associated with the Contract resulting from this RFP (or any amendment thereof) or responsible for any goods delivered or services rendered by the Contractor, even goods delivered or services rendered in good faith and even if the Contractor is orally directed to proceed with the delivery of goods or the rendering of services, if it occurs before the Contract start date or after the Contract end date.
- 4.9.3.2. All payments relating to this procurement will be made in accordance with the Payment Terms and Conditions of the Contract resulting from this RFP (refer to RFP Attachment 6.6., *Pro Forma* Contract, Section C).
- 4.9.3.3. If any provision of the Contract provides direct funding or reimbursement for the competitive purchase of goods or services as a component of contract performance or otherwise provides for the reimbursement of specified, actual costs, the State will employ all reasonable means and will require all such documentation that it deems necessary to ensure that such purchases were competitive and costs were reasonable, necessary, and actual. The Contractor shall provide reasonable assistance and access related to such review. Further, the State shall not remit, as funding or reimbursement pursuant to such provisions, any amounts that it determines do not represent reasonable, necessary, and actual costs.

4.10. **Contractor Performance**

The Contractor who is awarded a contract will be responsible for the delivery of all acceptable goods or the satisfactory completion of all services set out in this RFP (including attachments) as may be amended. All goods or services are subject to inspection and evaluation by the State. The State will employ all reasonable means to ensure that goods delivered or services rendered are in compliance with the Contract, and the Contractor must cooperate with such efforts.

4.11. **Contract Amendment**

After contract award, the State may request the Contractor to deliver additional goods or perform additional services within the general scope of the contract and this RFP, but beyond the specified scope of service, and for which the Contractor may be compensated. In such instances, the State will provide the Contractor a written description of the additional goods or services. The Contractor must respond to the State with a time schedule for delivering the additional goods or accomplishing the additional services based on the compensable units included in the Contractor's response to this RFP. If the State and the Contractor reach an agreement regarding the goods or services and associated compensation, such agreement must be effected by means of a contract amendment. Further, any such amendment requiring additional goods or services must be signed by both the State agency head and the Contractor and must be approved by other state officials as required by applicable statutes, rules, policies and procedures of the State of Tennessee. The Contractor must not provide additional goods or render additional services until the State has issued a written contract amendment with all required approvals.

4.12. **Severability**

If any provision of this RFP is declared by a court to be illegal or in conflict with any law, said decision will not affect the validity of the remaining RFP terms and provisions, and the rights and obligations of the State and Respondents will be construed and enforced as if the RFP did not contain the particular provision held to be invalid.

4.13. **Next Ranked Respondent**

The State reserves the right to initiate negotiations with the next ranked Respondent should the State cease doing business with any Respondent selected via this RFP process.

5. EVALUATION & CONTRACT AWARD

5.1. Evaluation Categories & Maximum Points

The State will consider qualifications, experience, technical approach, and cost in the evaluation of responses and award points in each of the categories detailed below (up to the maximum evaluation points indicated) to each response deemed by the State to be responsive.

EVALUATION CATEGORY	MAXIMUM POINTS POSSIBLE
General Qualifications & Experience (refer to RFP Attachment 6.2., Section B)	10
Technical Qualifications, Experience & Approach (refer to RFP Attachment 6.2., Section C)	35
Technical Qualifications, Network ANALYSIS (refer to RFP Attachment 6.2., Section D, Parts 1 & 2)	15
Cost Proposal (refer to RFP Attachment 6.3.)	40

5.2. Evaluation Process

The State intends to award two (2) contracts per region of the State, east, middle, west, and State-wide; resulting from this RFP. The evaluation process is designed to award the contracts resulting from this RFP not necessarily to the Respondent offering the lowest cost, but rather to the Respondent(s) deemed by the State to be responsive and responsible who offers the best combination of attributes based upon the evaluation criteria. ("Responsive Respondent" is defined as a Respondent that has submitted a response that conforms in all material respects to the RFP. "Responsible Respondent" is defined as a Respondent that has the capacity in all respects to perform fully the contract requirements, and the integrity and reliability which will assure good faith performance.)

5.2.1. **Technical Response Evaluation.** The Solicitation Coordinator and the Proposal Evaluation Team (consisting of three (3) or more State employees) will use the RFP Attachment 6.2., Technical Response & Evaluation Guide to manage the Technical Response Evaluation and maintain evaluation records.

5.2.1.1. The State reserves the right, at its sole discretion, to request Respondent clarification of a Technical Response or to conduct clarification discussions with any or all Respondents. Any such clarification or discussion will be limited to specific sections of the response identified by the State. The subject Respondent must put any resulting clarification in writing as may be required and in accordance with any deadline imposed by the State.

5.2.1.2. The Solicitation Coordinator will review each Technical Response to determine compliance with RFP Attachment 6.2., Technical Response & Evaluation Guide, Section A—Mandatory Requirements. If the Solicitation Coordinator determines that a response failed to meet one or more of the mandatory requirements, the Proposal Evaluation Team will review the response and document the team's determination of whether:

- a. the response adequately meets RFP requirements for further evaluation;
- b. the State will request clarifications or corrections for consideration prior to further evaluation; or,

c. the State will determine the response to be non-responsive to the RFP and reject it.

- 5.2.1.3. Proposal Evaluation Team members will independently evaluate each Technical Response (that is responsive to the RFP) against the evaluation criteria in this RFP, and will score each in accordance with the RFP Attachment 6.2., Technical Response & Evaluation Guide.
 - 5.2.1.4. For each response evaluated, the Solicitation Coordinator will calculate the average of the Proposal Evaluation Team member scores for RFP Attachment 6.2., Technical Response & Evaluation Guide, and record each average as the response score for the respective Technical Response section.
 - 5.2.1.5. Before Cost Proposals are opened, the Proposal Evaluation Team will review the Technical Response Evaluation record and any other available information pertinent to whether or not each Respondent is responsive and responsible. If the Proposal Evaluation Team identifies any Respondent that does not to meet the responsive and responsible thresholds such that the team would not recommend the Respondent for Cost Proposal Evaluation and potential contract award, the team members will fully document the determination.
- 5.2.2. **Cost Proposal Evaluation.** The Solicitation Coordinator will open for evaluation the Cost Proposal of each Respondent deemed by the State to be responsive and responsible and calculate and record each Cost Proposal score in accordance with the RFP Attachment 6.3., Cost Proposal & Scoring Guide.
- 5.2.3. **Total Response Score.** The Solicitation Coordinator will calculate the sum of the Technical Response section scores and the Cost Proposal score and record the resulting number as the total score for the subject Response (refer to RFP Attachment 6.5., Score Summary Matrix).

5.3. Contract Award Process

- 5.3.1. The Solicitation Coordinator will submit the Proposal Evaluation Team determinations and scores to the head of the procuring agency for consideration along with any other relevant information that might be available and pertinent to the contract awards.
- 5.3.2. The procuring agency head will determine the apparent best-evaluated Responses. To effect a contract award to a Respondent other than the ones receiving the highest evaluation process score, the head of the procuring agency must provide written justification and obtain the written approval of the Chief Procurement Officer and the Comptroller of the Treasury.
- 5.3.3. The State will issue a Notice of Intent to Award identifying the apparent best-evaluated responses and make the RFP files available for public inspection at the time and date specified in the RFP Section 2, Schedule of Events.

NOTICE: The Notice of Intent to Award shall not create rights, interests, or claims of entitlement in either the apparent best-evaluated Respondents or any other Respondent.

- 5.3.4. The Respondents identified as offering the apparent best-evaluated responses must sign a contract drawn by the State pursuant to this RFP. The contract shall be substantially the same as the RFP Attachment 6.6., *Pro Forma* Contract. The Respondents must sign the contract by the Contractor Signature Deadline detailed in the RFP Section 2, Schedule of Events. If the Respondent fails to provide the signed contract by this deadline, the State may determine that the Respondent is non-responsive to this RFP and reject the response.
- 5.3.5. Notwithstanding the foregoing, the State may, at its sole discretion, entertain limited negotiations prior to contract signing and, as a result, revise the *pro forma* contract terms and conditions or

performance requirements in the State's best interests, PROVIDED THAT such revision of terms and conditions or performance requirements shall NOT materially affect the basis of response evaluations or negatively impact the competitive nature of the RFP and contractor selection process.

- 5.3.6. If the State determines that a response is non-responsive and rejects it after opening Cost Proposals, the Solicitation Coordinator will re-calculate scores for each remaining responsive Cost Proposal to determine (or re-determine) the apparent best-evaluated responses.

RFP # 31786-00125 STATEMENT OF CERTIFICATIONS AND ASSURANCES

The Respondent must sign and complete the Statement of Certifications and Assurances below as required, and it must be included in the Technical Response (as required by RFP Attachment 6.2., Technical Response & Evaluation Guide, Section A, Item A.1.).

The Respondent does, hereby, expressly affirm, declare, confirm, certify, and assure ALL of the following:

1. The Respondent will comply with all of the provisions and requirements of the RFP.
2. The Respondent will provide all services as defined in the Scope of Services of the RFP Attachment 6.6., *Pro Forma Contract* for the total contract period.
3. The Respondent, except as otherwise provided in this RFP, accepts and agrees to all terms and conditions set out in the RFP Attachment 6.6., *Pro Forma Contract*.
4. The Respondent acknowledges and agrees that a contract resulting from the RFP shall incorporate, by reference, all proposal responses as a part of the contract.
5. The Respondent will comply with:
 - (a) the laws of the State of Tennessee;
 - (b) Title VI of the federal Civil Rights Act of 1964;
 - (c) Title IX of the federal Education Amendments Act of 1972;
 - (d) the Equal Employment Opportunity Act and the regulations issued there under by the federal government; and,
 - (e) the Americans with Disabilities Act of 1990 and the regulations issued there under by the federal government.
6. To the knowledge of the undersigned, the information detailed within the response submitted to this RFP is accurate.
7. The response submitted to this RFP was independently prepared, without collusion, under penalty of perjury.
8. No amount shall be paid directly or indirectly to an employee or official of the State of Tennessee as wages, compensation, or gifts in exchange for acting as an officer, agent, employee, subcontractor, or consultant to the Respondent in connection with this RFP or any resulting contract.
9. Both the Technical Response and the Cost Proposal submitted in response to this RFP shall remain valid for at least 120 days subsequent to the date of the Cost Proposal opening and thereafter in accordance with any contract pursuant to the RFP.

By signing this Statement of Certifications and Assurances, below, the signatory also certifies legal authority to bind the proposing entity to the provisions of this RFP and any contract awarded pursuant to it. If the signatory is not the Respondent (if an individual) or the Respondent’s company *President* or *Chief Executive Officer*, this document must attach evidence showing the individual’s authority to bind the Respondent.

DO NOT SIGN THIS DOCUMENT IF YOU ARE NOT LEGALLY AUTHORIZED TO BIND THE RESPONDENT

SIGNATURE:

PRINTED NAME & TITLE:

DATE:

**RESPONDENT LEGAL ENTITY
NAME:**

**RESPONDENT FEDERAL EMPLOYER IDENTIFICATION NUMBER (or
SSN):**

TECHNICAL RESPONSE & EVALUATION GUIDE

SECTION A: MANDATORY REQUIREMENTS. The Respondent must address all items detailed below and provide, in sequence, the information and documentation as required (referenced with the associated item references). The Respondent must also detail the response page number for each item in the appropriate space below.

The Solicitation Coordinator will review the response to determine if the Mandatory Requirement Items are addressed as required and mark each with pass or fail. For each item that is not addressed as required, the Proposal Evaluation Team must review the response and attach a written determination. In addition to the Mandatory Requirement Items, the Solicitation Coordinator will review each response for compliance with all RFP requirements.

RESPONDENT LEGAL ENTITY NAME:			
Response Page # (Respondent completes)	Item Ref.	Section A— Mandatory Requirement Items	Pass/Fail
		The Response must be delivered to the State no later than the Response Deadline specified in the RFP Section 2, Schedule of Events.	
		The Technical Response and the Cost Proposal documentation must be packaged separately as required (refer to RFP Section 3.2., <i>et. seq.</i>).	
		The Technical Response must NOT contain cost or pricing information of any type.	
		The Technical Response must NOT contain any restrictions of the rights of the State or other qualification of the response.	
		A Respondent must NOT submit alternate responses (refer to RFP Section 3.3.).	
		A Respondent must NOT submit multiple responses in different forms (as a prime and a sub-contractor) (refer to RFP Section 3.3.).	
	A.1.	Provide the Statement of Certifications and Assurances (RFP Attachment 6.1.) completed and signed by an individual empowered to bind the Respondent to the provisions of this RFP and any resulting contract. The document must be signed without exception or qualification.	
	A.2.	Provide a statement, based upon reasonable inquiry, of whether the Respondent or any individual who shall cause to deliver goods or perform services under the contract has a possible conflict of interest (<i>e.g.</i> , employment by the State of Tennessee) and, if so, the nature of that conflict. NOTE: Any questions of conflict of interest shall be solely within the discretion of the State, and the State reserves the right to cancel any award.	
	A.3.	Provide a current bank reference indicating that the Respondent's business relationship with the financial institution is in positive standing. Such reference must be written in the form of a standard business letter, signed, and dated within the past three (3) months.	
	A.4.	Provide two current positive credit references from vendors with which the Respondent has done business written in the form of standard business letters, signed, and dated within the past three (3) months.	
	A.5.	Provide an official document or letter from an accredited credit bureau, verified and dated within the last three (3) months and indicating a	

RESPONDENT LEGAL ENTITY NAME:			
Response Page # (Respondent completes)	Item Ref.	Section A— Mandatory Requirement Items	Pass/Fail
		satisfactory credit rating for the Respondent (NOTE: A credit bureau report number without the full report is insufficient and will <u>not</u> be considered responsive.)	
	A.6.	Submit a written statement indicating that the claims processing and member services units offered as part of this proposal meet the following minimum qualifications: (a) as of the proposal date, the Proposer has been under contract for at least two (2) years to provide services similar to that offered in this proposal to one or more groups of at least ten thousand (10,000) members; (b) the Proposer has adjudicated medical claims for calendar year 2014 in excess of one hundred million dollars (\$100,000,000).	
	A.7.	Provide the contact name, e-mail address, and phone number for three (3) clients with a minimum of five thousand (5,000) members and with which the Proposer has contracted to provide medical claims administration services for a period of at least two (2) years as of the proposal date.	
	A.8.	Provide written confirmation that the Proposer has complied with all State insurance department filings.	
	A.9.	Provide written confirmation that this proposal is offered with NO minimum participation requirements (<i>i.e.</i> , a minimum percentage or number of eligible members enrolled), and that the Proposer understands that any resulting contract will NOT include such requirements. NOTE: The State shall NOT guarantee that a certain percentage or number of potential members will enroll with a Contractor.	
	A.10.	Provide written confirmation that the Proposer will obtain National Committee for Quality Assurance (NCQA) Health Plan Accreditation at a level of Commendable or Excellent on or before December 31, 2016 (or a later date as specified by the State) and shall maintain it thereafter, as referenced in Contract Section A.5.m.	
	A.11.	Provide documentation that demonstrates the Proposer has already executed provider agreements for the proposed provider network of each PPO Grand Division of Tennessee in which the Proposer is offering service with this proposal and that the network currently meets ALL of the benchmarks outlined in Attachment B Performance Guarantee #15 for a minimum of eighty percent (80%) of potential members.	
	A.12.	Submit a written confirmation that ALL examples and illustrations that the Proposer includes in its Technical Proposal constitute an offer to provide the same such service or product in Tennessee for the administrative fees that the Proposer's bids its Cost Proposal UNLESS the Proposer prominently explicitly states in bolded, capital letters beside each separate, excepted example that "THIS SPECIFIC EXAMPLE IS FOR ILLUSTRATION PURPOSES ONLY AND WILL NOT BE PROVIDED TO THE STATE UNDER THIS CONTRACT FOR THE ALL-INCLUSIVE ADMINISTRATIVE FEES BID IN THIS RFP."	
	A.13.	Provide written confirmation that the Proposer will implement retrospective episode based reimbursement and PCMH strategies aligned with the Tennessee Health Care Innovation Initiative and in a manner and on a	

RESPONDENT LEGAL ENTITY NAME:			
Response Page # (Respondent completes)	Item Ref.	Section A— Mandatory Requirement Items	Pass/Fail
		timeline approved by the State, as required in contract section A.23.	
	A.14.	<p>Provide the Proposer's most recent independent audited financial statements. Said independent audited financial statements <u>must</u>:</p> <ol style="list-style-type: none"> (1) reflect an audit period for a fiscal year ended within the last 36 months (2) be prepared with all monetary amounts detailed in United States currency; (3) be prepared under United States generally accepted auditing standards; (4) include: the auditor's opinion letter; financial statements; and the notes to the financial statements; and (5) be deemed, in the sole discretion of the C.P.A. employed by the State and charged with the financial document review, to reflect sufficient financial stability to undertake the subject agreement with the State. (6) OR, in lieu of the aforementioned independent audited financial statements, provide a financial institution's letter of commitment for a general Line of Credit in the amount of ONE MILLION DOLLARS (\$1,000,000.00), U.S. currency, available to the Proposer. Said letter <u>must</u> specify the Proposer's name, be signed and dated within the past three (3) months by an authorized agent of the financial institution, and indicate that the Line of Credit shall be available for at least six (6) MONTHS. <p>NOTES:</p> <ul style="list-style-type: none"> ▪ Reviewed or Compiled Financial Statements will not be deemed responsive to this requirement and will <u>not</u> be accepted. ▪ All persons, agencies, firms, or other entities that provide opinions regarding the Proposer's financial status <u>must</u> be properly licensed to render such opinions. The State may require the Proposer to submit proof of such licensure detailing the state of licensure and licensure number for each person or entity that renders the opinions. 	
	A.15.	<p>Provide a valid, Certificate of Insurance that is verified and dated within the last six (6) months and which details <u>all</u> of the following:</p> <ol style="list-style-type: none"> (a) Name of the Insurance Company (b) Respondent's Name and Address as the Insured (c) Policy Number (d) The following minimum insurance coverages: <ol style="list-style-type: none"> (i) Workers' Compensation/ Employers' Liability (including all states coverage) with a limit not less than the relevant statutory amount or One Million Dollars (\$1,000,000) per occurrence for employers' liability; (ii) Comprehensive Commercial General Liability (including personal injury and property damage, premises/operations, independent contractor, contractual liability and completed operations/products) with a bodily injury/property damage combined single limit not less than One Million Dollars (\$1,000,000) per occurrence and Two Million Dollars (\$2,000,000) aggregate; (iii) Automobile Coverage (including owned, leased, hired, and non-owned vehicles) with a bodily injury/property damage combined single limit not less than One Million Dollars (\$1,000,000) per occurrence; and (iv) Professional Malpractice Liability with a limit of not less than One Million Dollars (\$1,000,000) per claim and Two Million Dollars 	

RESPONDENT LEGAL ENTITY NAME:			
Response Page # (Respondent completes)	Item Ref.	Section A— Mandatory Requirement Items	Pass/Fail
		(\$2,000,000) aggregate. (e) The following information applicable to each type of insurance coverage: (i) Coverage Description, (ii) Exceptions and Exclusions, (iii) Policy Effective Date, (iv) Policy Expiration Date, and (v) Limit(s) of Liability.	
<i>State Use – Solicitation Coordinator Signature, Printed Name & Date:</i>			

TECHNICAL RESPONSE & EVALUATION GUIDE

SECTION B: GENERAL QUALIFICATIONS & EXPERIENCE. The Respondent must address all items detailed below and provide, in sequence, the information and documentation as required (referenced with the associated item references). The Respondent must also detail the response page number for each item in the appropriate space below. Proposal Evaluation Team members will independently evaluate and assign one score for all responses to Section B— General Qualifications & Experience Items.

RESPONDENT LEGAL ENTITY NAME:		
Response Page # (Respondent completes)	Item Ref.	Section B— General Qualifications & Experience Items
	B.1.	Detail the name, e-mail address, mailing address, telephone number, and facsimile number of the person the State should contact regarding the response.
	B.2.	Describe the Respondent's form of business (<i>i.e.</i> , individual, sole proprietor, corporation, non-profit corporation, partnership, limited liability company) and business location (physical location or domicile).
	B.3.	Detail the number of years the Respondent has been in business.
	B.4.	Briefly describe how long the Respondent has been providing the goods or services required by this RFP.
	B.5.	Describe the Respondent's number of employees, client base, and location of offices.
	B.6.	Provide a statement of whether there have been any mergers, acquisitions, or change of control of the Respondent within the last ten (10) years. If so, include an explanation providing relevant details.
	B.7.	Provide a statement of whether the Respondent or, to the Respondent's knowledge, any of the Respondent's employees, agents, independent contractors, or subcontractors, involved in the delivery of goods or performance of services on a contract pursuant to this RFP, have been convicted of, pled guilty to, or pled <i>nolo contendere</i> to any felony. If so, include an explanation providing relevant details.
	B.8.	Provide a statement of whether, in the last ten (10) years, the Respondent has filed (or had filed against it) any bankruptcy or insolvency proceeding, whether voluntary or involuntary, or undergone the appointment of a receiver, trustee, or assignee for the benefit of creditors. If so, include an explanation providing relevant details.
	B.9.	Provide a statement of whether there is any material, pending litigation against the Respondent that the Respondent should reasonably believe could adversely affect its ability to meet contract requirements pursuant to this RFP or is likely to have a material adverse effect on the Respondent's financial condition. If such exists, list each separately, explain the relevant details, and attach the opinion of counsel addressing whether and to what extent it would impair the Respondent's performance in a contract pursuant to this RFP. NOTE: All persons, agencies, firms, or other entities that provide legal opinions regarding the Respondent must be properly licensed to render such opinions. The State may require the Respondent to submit proof of license for each person or entity that renders such opinions.
	B.10.	Provide a statement of whether there are any pending or in progress Securities Exchange Commission investigations involving the Respondent. If such exists, list each separately, explain the relevant details, and attach the opinion of counsel addressing whether and to what extent it will impair the Respondent's performance in a contract pursuant to this RFP.

RFP ATTACHMENT 6.2. — SECTION B (continued)

RESPONDENT LEGAL ENTITY NAME:		
Response Page # (Respondent completes)	Item Ref.	Section B— General Qualifications & Experience Items
		NOTE: All persons, agencies, firms, or other entities that provide legal opinions regarding the Respondent must be properly licensed to render such opinions. The State may require the Respondent to submit proof of license for each person or entity that renders such opinions.
	B.11.	Provide a brief, descriptive statement detailing evidence of the Respondent's ability to deliver the goods or services sought under this RFP (e.g., prior experience, training, certifications, resources, program and quality management systems, etc.).
	B.12.	Provide a narrative description of the proposed project team, its members, and organizational structure along with an organizational chart identifying the key people who will be assigned to deliver the goods or services required by this RFP.
	B.13.	Provide a personnel roster listing the names of key people who the Respondent will assign to meet the Respondent's requirements under this RFP along with the estimated number of hours that each individual will devote to that performance. Follow the personnel roster with a resume for each of the people listed. The resumes must detail the individual's title, education, current position with the Respondent, and employment history.
	B.14.	Provide a statement of whether the Respondent intends to use subcontractors to meet the Respondent's requirements of any contract awarded pursuant to this RFP, and if so, detail: <ul style="list-style-type: none"> (a) the names of the subcontractors along with the contact person, mailing address, telephone number, and e-mail address for each; (b) a description of the scope and portions of the goods each subcontractor involved in the delivery of goods or performance of the services each subcontractor will perform; <u>and</u> <p>I _____ a statement specifying that each proposed subcontractor has expressly assented to being proposed as a subcontractor in the Respondent's response to this RFP.</p>
	B.15.	Provide documentation of the Respondent's commitment to diversity as represented by the following: <ul style="list-style-type: none"> (a) <u>Business Strategy</u>. Provide a description of the Respondent's existing programs and procedures designed to encourage and foster commerce with business enterprises owned by minorities, women, Tennessee service-disabled veterans, and small business enterprises. Please also include a list of the Respondent's certifications as a diversity business, if applicable. (b) <u>Business Relationships</u>. Provide a listing of the Respondent's current contracts with business enterprises owned by minorities, women, Tennessee service-disabled veterans and small business enterprises. Please include the following information: <ul style="list-style-type: none"> (i) contract description and total value; (ii) contractor name and ownership characteristics (i.e., ethnicity, gender, Tennessee service-disabled); (iii) contractor contact name and telephone number. <p>I <u>Estimated Participation</u>. Provide an estimated level of participation by business enterprises owned by minorities, women, Tennessee service-disabled veterans, and small business enterprises if a contract is awarded to the Respondent pursuant to this RFP. Please include the following information: <ul style="list-style-type: none"> (i) a percentage (%) indicating the participation estimate. (Express the estimated participation number as a percentage of the total estimated contract value that will be dedicated to business with subcontractors and supply contractors having such ownership characteristics only and DO NOT INCLUDE DOLLAR AMOUNTS); (ii) anticipated goods or services contract descriptions; (iii) names and ownership characteristics (i.e., ethnicity, gender, Tennessee service-disabled </p>

RFP ATTACHMENT 6.2. — SECTION B (continued)

RESPONDENT LEGAL ENTITY NAME:		
Response Page # (Respondent completes)	Item Ref.	Section B— General Qualifications & Experience Items
		<p>veterans) of anticipated subcontractors and supply contractors.</p> <p>NOTE: In order to claim status as a Diversity Business Enterprise under this contract, businesses must be certified by the Governor's Office of Diversity Business Enterprise (Go-DBE). Please visit the Go-DBE website at https://tn.diversitysoftware.com/FrontEnd/StartCertification.asp?TN=tn&XID=9265 for more information.</p> <p>(d) <u>Workforce</u>. Provide the percentage of the Respondent's total current employees by ethnicity and gender.</p> <p>NOTE: Respondents that demonstrate a commitment to diversity will advance State efforts to expand opportunity to do business with the State as contractors and subcontractors. Response evaluations will recognize the positive qualifications and experience of a Respondent that does business with enterprises owned by minorities, women, Tennessee service-disabled veterans and small business enterprises and who offer a diverse workforce.</p>
	B.16.	<p>Provide a statement of whether or not the Respondent has any current contracts with the State of Tennessee or has completed any contracts with the State of Tennessee within the previous five (5) year period. If so, provide the following information for all of the current and completed contracts:</p> <p>(a) the name, title, telephone number and e-mail address of the State contact knowledgeable about the contract;</p> <p>(b) the procuring State agency name;</p> <p> I a brief description of the contract's scope of services;</p> <p>(d) the contract period; and</p> <p>(e) the contract number.</p> <p>NOTES:</p> <ul style="list-style-type: none"> ▪ Current or prior contracts with the State are <u>not</u> a prerequisite and are <u>not</u> required for the maximum evaluation score, and the existence of such contracts with the State will <u>not</u> automatically result in the addition or deduction of evaluation points. ▪ Each evaluator will generally consider the results of inquiries by the State regarding all contracts noted.
	B.17.	<p>Provide customer references from individuals (who are <u>not</u> current or former officials or staff of the State of Tennessee) for projects similar to the services sought under this RFP and which represent:</p> <ul style="list-style-type: none"> ▪ two (2) of the larger accounts currently serviced by the Respondent, <u>and</u> ▪ three (3) completed projects. <p>All references must be provided in the form of standard reference questionnaires that have been fully completed by the individual providing the reference as required. The standard reference questionnaire, which <u>must</u> be used and completed as required, is detailed at RFP Attachment 6.4. References that are not completed as required will be considered non-responsive and will not be considered.</p> <p>The Respondent will be <u>solely</u> responsible for obtaining the fully completed reference questionnaires, and for including them within the Respondent's sealed Technical Response. In order to obtain and submit the completed reference questionnaires, as required, follow the process detailed below.</p> <p>(a) Customize the standard reference questionnaire at RFP Attachment 6.4. by adding the subject Respondent's name, and make duplicates for completion by references.</p> <p>(b) Send the customized reference questionnaires to each individual chosen to provide a reference along with a new standard #10 envelope.</p> <p>I Instruct the person that will provide a reference for the Respondent to:</p> <p>(i) complete the reference questionnaire (on the form provided or prepared, completed, and</p>

RFP ATTACHMENT 6.2. — SECTION B (continued)

RESPONDENT LEGAL ENTITY NAME:		
Response Page # (Respondent completes)	Item Ref.	Section B— General Qualifications & Experience Items
		<p>printed using a duplicate of the document);</p> <p>(ii) sign <u>and</u> date the completed, reference questionnaire;</p> <p>(iii) seal the completed, signed, and dated, reference questionnaire within the envelope provided;</p> <p>(iv) sign his or her name in ink across the sealed portion of the envelope; and</p> <p>(v) return the sealed envelope containing the completed reference questionnaire directly to the Respondent (the Respondent may wish to give each reference a deadline, such that the Respondent will be able to collect all required references in time to include them within the sealed Technical Response).</p> <p>(d) <u>Do NOT open the sealed references upon receipt.</u></p> <p>(e) Enclose all <u>sealed</u> reference envelopes within a larger, labeled envelope for inclusion in the Technical Response as required.</p> <p>NOTES:</p> <ul style="list-style-type: none"> ▪ The State will not accept late references or references submitted by any means other than that which is described above, and each reference questionnaire submitted must be completed as required. ▪ The State will not review more than the number of required references indicated above. ▪ While the State will base its reference check on the contents of the sealed reference envelopes included in the Technical Response package, the State reserves the right to confirm and clarify information detailed in the completed reference questionnaires, and may consider clarification responses in the evaluation of references. ▪ The State is under <u>no</u> obligation to clarify any reference information.
	B.18.	<p>Provide a statement and any relevant details addressing whether the Respondent is any of the following:</p> <p>(a) is presently debarred, suspended, proposed for debarment, or voluntarily excluded from covered transactions by any federal or state department or agency;</p> <p>(b) has within the past three (3) years, been convicted of, or had a civil judgment rendered against the contracting party from commission of fraud, or a criminal offence in connection with obtaining, attempting to obtain, or performing a public (federal, state, or local) transaction or grant under a public transaction; violation of federal or state antitrust statutes or commission of embezzlement, theft, forgery, bribery, falsification or destruction of records, making false statements, or receiving stolen property;</p> <p>(c) is presently indicted or otherwise criminally or civilly charged by a government entity (federal, state, or local) with commission of any of the offenses detailed above; and</p> <p>(d) has within a three (3) year period preceding the contract had one or more public transactions (federal, state, or local) terminated for cause or default.</p>
	B.19.	<p>For each of calendar years 2012, 2013, and 2014 provide the average number of members and annual claims volume for the top five largest accounts for which you have provided medical claims administration services. Identify the type of account (e.g., commercial, Medicare, or Medicaid). For each of the five accounts provide the performance guarantees and your compliance rate, including paid penalties, for the most recent plan year.</p>
	B.20.	<p>Provide a statement of whether, within the past five (5) years, either the Proposer or the Proposer's parent organization, affiliates, and subsidiaries (if any) has had a contract to provide medical claims administration services terminated prior to the contract end date or not re-contracted as a result of service/performance issues.</p> <p>If so, include an explanation of all relevant details including any corrective action taken by the Proposer to address the issues.</p>

RFP ATTACHMENT 6.2. — SECTION B (continued)

RESPONDENT LEGAL ENTITY NAME:		
Response Page # (Respondent completes)	Item Ref.	Section B— General Qualifications & Experience Items
SCORE (for <u>all</u> Section B—Qualifications & Experience Items above): (maximum possible score = 10)		
<i>State Use – Evaluator Identification:</i>		

TECHNICAL RESPONSE & EVALUATION GUIDE

SECTION C: TECHNICAL QUALIFICATIONS, EXPERIENCE & APPROACH. The Respondent must address all items (below) and provide, in sequence, the information and documentation as required (referenced with the associated item references). The Respondent must also detail the response page number for each item in the appropriate space below.

A Proposal Evaluation Team, made up of three or more State employees, will independently evaluate and score the response to each item. Each evaluator will use the following whole number, raw point scale for scoring each item:

0 = little value 1 = poor 2 = fair 3 = satisfactory 4 = good 5 = excellent

The Solicitation Coordinator will multiply the Item Score by the associated Evaluation Factor (indicating the relative emphasis of the item in the overall evaluation). The resulting product will be the item's Raw Weighted Score for purposes of calculating the section score as indicated.

RESPONDENT LEGAL ENTITY NAME:					
Response Page # (Respondent completes)	Item Ref.	Section C— Technical Qualifications, Experience & Approach Items	Item Score	Evaluation Factor	Raw Weighted Score
	C.1.	<p>Managing Cost Trend</p> <p>a) Provide a description of your approach to monitoring and managing health care cost trends. Provide an example of a situation in which you identified a troubling trend and took effective action to get expenditures under control.</p> <p>b) Detail your experience and strategies in reducing inappropriate utilization of services.</p> <p>c) Describe the cost-containment programs you would utilize for this account.</p> <p>d) Describe your member education initiatives regarding the use of lower cost facilities and services. Do you contract with any third parties for this service?</p>		10	
	C.2.	<p>Improving Quality of Care</p> <p>a) Detail your experience and strategies in improving health plan quality indicators, including at least two (2) HEDIS measures, CAHPS measures, provider satisfaction surveys, etc., and how you will apply that experience on this account.</p> <p>b) Detail your experience and strategies in working with providers to improve clinical outcomes, including a description any data/information or other supports you make available to providers to assist their efforts to manage care and improve care quality.</p> <p>c) Describe your experience working with multiple carved out vendors for the same client to improve member care coordination.</p> <p>d) Describe your ability to educate consumers on unneeded tests and procedures.</p>		7	
	C.3.	<p>Value Based Care</p> <p>a) Describe any initiatives or innovations in the Tennessee market that your company is currently engaged in that promotes value based care versus fee-for-service. Detail the success of these initiatives and their scale (percentage of claims and providers).</p>		6	

RESPONDENT LEGAL ENTITY NAME:					
Response Page # (Respondent completes)	Item Ref.	Section C— Technical Qualifications, Experience & Approach Items	Item Score	Evaluation Factor	Raw Weighted Score
	C.4.	<p>Clinical Care Transformation</p> <p>a) How does your organization support providers moving from traditional care to fully integrated care?</p> <p>b) Describe innovations in care you have implemented or intend to implement around population management, chronic condition management, episodic condition management, transition of care post hospitalization, reducing and redirecting care to the most appropriate settings, and integrating care such as behavioral health.</p>		5	
	C.5.	<p>Implementation</p> <p>a) Provide a project implementation plan describing the steps that the Proposer will take upon approval of a contract resulting from this RFP to be prepared to assume all responsibilities described in the <i>Pro Forma</i> Contract (RFP Attachment 6.6) as of the go-live date specified in <i>Pro Forma</i> Contract Section A.24. Include the following:</p> <p>i. How the Proposer will ensure a seamless transition for members;</p> <p>ii. A roster of the implementation team members detailing each member's primary work location, roles, and responsibilities;</p> <p>iii. Details about the major implementation tasks and their owners; and</p> <p>iv. Proposed member communications.</p>		3	
	C.6.	<p>Utilization Management</p> <p>a) Provide a description of your policies and procedures for conducting the following utilization management services: prior approval, pre-determinations, pre-certification and/or prior notification of inpatient and outpatient services. Identify any third parties used to carry out these services.</p> <p>b) What criteria are used for determining length of stay, medical necessity and services considered experimental and investigational?</p> <p>c) How are your medical claims criteria developed and applied in processing claims? Describe sources of information used in rendering the review determination.</p>		3	
	C.7.	<p>Claims Processing, Payment and Reconciliation</p> <p>a) Provide an overview of the claims processing system and its main capabilities, including the ability to meet, or exceed, all requirements in Contract Section A.9.</p> <p>b) Describe your system's capability regarding the following:</p> <p>i. Electronic claim payments</p>		15	

RESPONDENT LEGAL ENTITY NAME:					
Response Page # (Respondent completes)	Item Ref.	Section C— Technical Qualifications, Experience & Approach Items	Item Score	Evaluation Factor	Raw Weighted Score
		<ul style="list-style-type: none"> ii. Multiple fee schedules iii. Interface with utilization management system iv. Interface with Member service system v. Re-bundling software vi. System edits vii. Ability to pend and bundle claims from the same EOB viii. In and out-of-network claims paid on same system c) Which claim office would adjudicate medical claims for this account? How many medical claims did this claim office adjudicate during the 2014 calendar year? d) Provide the actual 2013 and 2014 results for the following key measurements, as defined in Contract Attachment B, for the claim office to be assigned to this account: <ul style="list-style-type: none"> i. Financial accuracy ii. Overall claims processing accuracy iii. Claims payment turnaround iv. Claims payment accuracy v. Percentage of hospital and physician claims submitted electronically vi. Percentage of auto adjudicated claims e) Describe the type and frequency of training provided to your claims analysts. f) What are the average years of experience for the claims processing staff that will be assigned to this account? g) What was your average claims processing staff turnover rate for 2013 and 2014? 			
	C.8.	<p>Claims Audits/Program Integrity</p> <ul style="list-style-type: none"> a) Describe the initial and ongoing testing and auditing of the claims system for accuracy, timeliness, and quality. b) Provide the following information regarding internal claims audit(s): <ul style="list-style-type: none"> i. What are current standards/criteria for internal claim audits? ii. Are standards equivalent to claim industry? iii. What percent of claims are audited internally? iv. When errors are found, what is the time frame for correction of the claim? c) Describe the claim system processes and edits in place to identify improper provider billing. Specifically address 		4	

RESPONDENT LEGAL ENTITY NAME:					
Response Page # (Respondent completes)	Item Ref.	Section C— Technical Qualifications, Experience & Approach Items	Item Score	Evaluation Factor	Raw Weighted Score
		<p>up-coding, unbundling of services, and duplicate bill submissions.</p> <p>d) How do you detect claims fraud? Are your adjudicators trained to identify potentially fraudulent claim expenses and claiming patterns?</p>			
	C.9.	<p>Member Services/Call Center</p> <p>a) Describe the following characteristics of the member services unit/call center that will be assigned to this contract. If there are multiple facilities or groups serving the account please answer each question for each facility and/or group.</p> <ol style="list-style-type: none"> i. Location and hours of operation of the member services unit/call center ii. Staffing plan including experience and qualifications of the staff iii. Current turnover rate of member service representatives at the facilities to be assigned to this account iv. Back-up call center operational readiness in the event of a natural disaster, etc. v. The flexibility of the call center to handle fluctuations in call volume, its scalability, and the proportion of its capacity currently in use. <p>b) Regarding the member representatives describe the following:</p> <ol style="list-style-type: none"> i. Procedures for monitoring and ensuring the quality of services provided by member services representatives and customer satisfaction. ii. How your customer support staff is trained and able to solve problems on a client's behalf efficiently and quickly. iii. How member service representatives will be trained on this account prior to program go-live. <p>c) Provide the actual 2013 and 2014 results for the following key measurements for the member services unit/call center to be assigned to this account:</p> <ol style="list-style-type: none"> i. Average speed of answer ii. First call resolution <p>d) Describe the investments that your firm has made in call center technology, apart from any website enhancements, over the past three (3) years that have enhanced customer service and Member satisfaction.</p>		13	
	C.10.	<p>Member Communications/Materials</p> <p>a) Describe your approach/methodology to developing materials that easily describe a complex health care</p>		5	

RESPONDENT LEGAL ENTITY NAME:					
Response Page # (Respondent completes)	Item Ref.	Section C— Technical Qualifications, Experience & Approach Items	Item Score	Evaluation Factor	Raw Weighted Score
		<p>issue to members with low health literacy and the average health care consumer. Provide samples of such materials that could be modified for this account including any materials that describe your cost and quality transparency tools required in contract section A.16.n.</p> <p>b) Describe your strategy around using social media and other new technologies to communicate health benefits to members.</p>			
	C.11.	<p>Website</p> <p>a) Describe the current web-based capabilities available to members. Include a list of services and identify those that are also mobile enabled. Include screen prints (no more than 20) that detail the primary website capabilities available for members and a copy of your site map(s). For any capabilities that are not in current operation, submit draft materials.</p> <p>b) Describe your available consumer cost transparency and quality tools that would meet the requirements of contract section A.16.n. Include the sources of the data presented to members, and how frequently the data is updated. Provide copies of screen shots representing the different types of cost and quality data, and other educational pieces contained in these tools. If you have changes or updates planned to your tools, please describe those anticipated changes and the timing for such changes.</p> <p>c) Provide a video demonstration of a typical member conducting the following cost and quality searches on your online tools for the following:</p> <ol style="list-style-type: none"> i. a sore throat primary care visit; ii. a diagnostic lumbar magnetic resonance imaging (MRI); iii. outpatient knee arthroscopy; and iv. inpatient hysterectomy. <p>For this demonstration, assume the searches are for treatment for an adult member at an in-network provider or facility.</p>		4	
	C.12.	<p>Staffing</p> <p>a) Identify the dedicated account management team you propose to work on this account. Provide an organization chart, including names and titles, of management and key personnel that will be responsible for account management. Indicate whether the person who will fill each position is already employed by your firm or whether he/she will be recruited upon Contract award. If the person(s) are already employed, provide resumes and length of time with your firm. At a</p>		8	

RESPONDENT LEGAL ENTITY NAME:					
Response Page # (Respondent completes)	Item Ref.	Section C— Technical Qualifications, Experience & Approach Items	Item Score	Evaluation Factor	Raw Weighted Score
		<p>minimum, the positions below should include:</p> <ul style="list-style-type: none"> i. Account Director – Responsible for overall account relationship including strategic planning in relation to plan performance, consultative services, recommendations for benefit design and cost containment opportunities, and overseeing contractual services. ii. Account Manager – Responsible for providing daily operational support as well as strategic planning and analysis. iii. Operations Manager – Responsible for all claims operations and reporting. iv. Clinical Program Director/Clinical Program Manager – Responsible for all UM, Case Management, and other clinical support. v. Member Services Manager – Responsible for all customer service functions, call center and reporting. <ul style="list-style-type: none"> b) Describe how the implementation team will be phased out and replaced by the ongoing Account Team with minimal disruption to the State and members. c) Detail the level of decision making authority available to the Account Team to resolve issues of importance to the State. d) Define how the Account Team will be responsive, creative, and innovative in developing solutions and recommendations to reduce healthcare cost, improve quality of healthcare and access, and increase Member satisfaction. 			
	C.13.	<p>Information Systems</p> <p>Describe the specific information systems that the Proposer will use in the performance under a contract pursuant to this RFP. Specifically address:</p> <ul style="list-style-type: none"> (a) The extent to which these information systems are already in operation; (b) Any modifications to existing hardware and software that will be required and the timeframe to make any needed modifications (c) The capabilities and the expertise of the staff/personnel dedicated to support information system operations. (d) Describe your experience processing a full standard 834 eligibility file including the quality control processes that will be used to ensure the timely, accurate and complete update of eligibility files as well as how eligibility errors will be resolved and communicated to the State. (e) Provide a copy of your SSAE-16 SOC1 Type 2 report. If you currently only have SSAE-16 SOC1 Type 1, please 		9	

RFP ATTACHMENT 6.2. — SECTION C

RESPONDENT LEGAL ENTITY NAME:					
Response Page # (Respondent completes)	Item Ref.	Section C— Technical Qualifications, Experience & Approach Items	Item Score	Evaluation Factor	Raw Weighted Score
		<p>provide it. However, please note the requirement in contract section A.22 to provide a Type 2 report annually after go-live.</p> <p>(f) Describe the process by which State staff can manually add new members to the eligibility system and how soon, after an addition, claims can be adjudicated for the member.</p>			
	C.14.	<p>Reporting</p> <p>a) Describe the data available that will be available to the State through your standard reporting package. Provide sample reports also including samples of the reports listed in contract Attachment C.</p> <p>b) Detail the extent to which authorized State staff will have access to the Proposer’s system(s) for the purpose of creating and generating ad-hoc reports.</p> <p>c) Provide sample reports that the Proposer will provide to the State to assist the State in reconciling payment detail and recording accounting entries.</p>		3	
	C.15.	<p>Payment Reform</p> <p>The state has prioritized full payer alignment on the Tennessee Model for episodes of care, because it will lead to greater provider engagement. Additional information about this effort is available at http://www.tn.gov/HCFAs/strategic.shtml.</p> <p>a) Describe the proposer’s commitment to fully aligning with the Tennessee Model which includes aligning fully with the retrospective nature of episodes, the definition of the principle accountable provider for each episode, the use of both shared-savings rewards and shared-risk penalties, the timing of performance periods and sharing reports with providers, the use of the proposer’s risk adjustment model to adjust costs, and the definition and thresholds for quality measures for each episode for the up to 75 episodes that the state will develop.</p> <p>b) If there are elements of the Tennessee Model with which the proposer will not align, describe the proposer’s commitment to implement a lesser alternative. The greater the alignment with the Tennessee Episodes Model the higher the score for this item.</p>		5	
<p><i>The Solicitation Coordinator will use this sum and the formula below to calculate the section score. All calculations will use and result in numbers rounded to two (2) places to the right of the decimal point.</i></p>					<p>Total Raw Weighted Score: (sum of Raw Weighted Scores above)</p>
<p>Total Raw Weighted Score</p>			<p>X 35 (maximum possible score)</p>	<p>= SCORE:</p>	
<p>Maximum Possible Raw Weighted Score (i.e., 5 x the sum of item weights above)</p>					

RFP ATTACHMENT 6.2. — SECTION C

RESPONDENT LEGAL ENTITY NAME:					
Response Page # (Respondent completes)	Item Ref.	Section C— Technical Qualifications, Experience & Approach Items	Item Score	Evaluation Factor	Raw Weighted Score
<i>State Use – Evaluator Identification:</i>					
<i>State Use – Solicitation Coordinator Signature, Printed Name & Date:</i>					

TECHNICAL PROPOSAL & EVALUATION GUIDE

NOTICE: Section D, Part 1 is applicable to the Statewide network option and EACH Grand Division of Tennessee in which the Proposer elects to offer service. All proposed networks must meet access standards defined in Contract Attachment B in the pro forma contract.

Complete and address the Technical Proposal & Evaluation Guide – Section D separately for the statewide option and each Grand Division in which service is proposed (e.g., if a Proposer seeks contracts to provide service statewide and in all three Grand Divisions, the Proposer must complete and address Technical Proposal & Evaluation Guide – Section D four (4) times— each one completed with data specific to the entire State and/or respective Grand Division.

SECTION D, PART 1: NETWORK. The Proposer must address all items below and provide, in sequence, the information and documentation as required (referenced with the associated item references). The Proposer must also detail the proposal page number for each item in the appropriate space below.

A Proposal Evaluation Team, made up of three or more State employees, will independently evaluate and score the proposal's response to items in Section D, Part 1. Each evaluator will use the following whole number, raw point scale for scoring each item:

0 = little value 1 = poor 2 = fair 3 = satisfactory 4 = good 5 = excellent

The RFP Coordinator will, then, multiply the Item Score by the associated Evaluation Factor (indicating the relative emphasis of the item in the overall evaluation). The resulting product will be the item's raw, weighted score for purposes of calculating the Section D, Part 1 score as indicated.

PROPOSER LEGAL ENTITY NAME:					
IDENTIFY STATEWIDE or PPO GRAND DIVISION (East, Middle, or West Tennessee):					
Proposal Page # (Proposer completes)	Item Ref.	Section D— Technical Qualifications, Experience & Approach Items	Item Score	Evaluation Factor	Raw Weighted Score
	D.1.1.	<p>Provider Network</p> <p>a) Describe your approach to network development (including physician profiling and hospital profiling), maintenance (including the standard period of provider agreement renegotiation and renewal), and provider credentialing.</p> <p>b) Describe your network provider services including provider training, technical assistance, and how quality standards are communicated.</p> <p>c) Define if all of your networks are managed by your company or if you subcontract any portion of your network from another organization. If you subcontract, please provide information about the subcontracted network.</p>		20	
	D.1.2.	<p>a) Describe your approach to developing high performance or tiered networks. Specifically address the following:</p> <p>i. The quality measures and cost criteria used to</p>		40	

RFP ATTACHMENT 6.2. — SECTION D, PART 1 (continued)

		<p>identify high performing providers</p> <p>ii. Plans to expand or develop high performance networks in Tennessee and the geographic areas served and the proportion of claims volume attributable to these providers.</p>			
	D.1.3.	<p>a) Detail the voluntary and involuntary network provider turnover rate for the network you are proposing for this account (calculated as the number of provider agreements terminated divided by the total number of provider agreements) for CY 2013 and CY 2014 for hospitals, PCPs, and specialists.</p> <p>b) Detail your national network including the provider and facility participation and specify the extent to which members will receive benefits, including provider discount pricing arrangements, from such network(s).</p>			40
<p><i>The RFP Coordinator will use this sum and the formula below to calculate the section score. All calculations will use and result in numbers rounded to two (2) places to the right of the decimal point.</i></p>					<p>Total Raw Weighted Score: <i>(sum of Raw Weighted Scores above)</i></p>
<p>Total Raw Weighted Score</p>					<p>X 5 <i>(maximum possible score)</i></p>
<p>Maximum Possible Raw Weighted Score <i>(i.e., 5 x the sum of item weights above)</i></p>					<p>= SCORE:</p>

TECHNICAL PROPOSAL & EVALUATION GUIDE

NOTICE: Section D, Part 2 is applicable to the Statewide network option and EACH Grand Division of Tennessee in which the Proposer elects to offer service. All proposed networks must meet access standards defined in Contract Attachment B in the pro forma contract.

Complete and address the Technical Proposal & Evaluation Guide – Section D separately for the statewide option and each Grand Division in which service is proposed (e.g., if a Proposer seeks contracts to provide service statewide and in all three Grand Divisions of the state, the Proposer must complete and address Technical Proposal & Evaluation Guide – Section D four (4) times – each one completed with data specific to the entire State and/or the respective Grand Division.

SECTION D, PART 2: NETWORK. The Proposer must address all items below and provide, in sequence, the information and documentation as required (referenced with the associated item references). The Proposer must also detail the proposal page number for each item in the appropriate space below.

The RFP Coordinator will calculate the raw scores as explained in the raw score calculation notes following the table below, and, then, multiply the each raw score by the associated Evaluation Factor (indicating the relative emphasis of the item). The resulting product will be the item’s raw, weighted score for purposes of calculating the Section D, Part 2 score as indicated.

PROPOSER LEGAL ENTITY NAME:					
IDENTIFY STATEWIDE or PPO GRAND DIVISION (East, Middle, or West Tennessee):					
Proposal Page # (Proposer completes)	Item Ref.	Section D— Technical Qualifications, Experience & Approach Items	Item Raw Score	Evaluation Factor	Raw Weighted Score
	D.2.1.	Provider Network Accessibility Analysis Data. For the proposed network, conduct and submit a GeoAccessGeoNetworks Provider Accessibility Analysis for your participating Primary Care Physicians, Pediatricians, Endocrinologists Obstetricians/Gynecologists, and Cardiologists IN TENNESSEE ONLY , as required in Appendix 7.8 and 7.9. and using the State’s total participant population data provided in Appendix 7.2, TN Zip Code Counts.		40	
	D.2.2.	Provider Network Acute Care Hospital Accessibility Analysis Data. For the proposed network, conduct and submit a GeoAccessGeoNetworks Provider Accessibility Analysis for your participating Acute Care Hospitals, IN TENNESSEE ONLY , as required in Appendix 7.8 and 7.9. and using the State’s total participant population data provided in Appendix 7.2, TN Zip Code Counts.		40	
	D.2.3.	Primary Care Provider Disruption Analysis Data. Using the primary care provider listing in Appendix 7.3. and following the instructions within said appendix, indicate which primary care providers are in the proposed network as of the proposal date.		20	
<i>The RFP Coordinator will use this sum and the formula below to calculate the section score. All calculations will use and result in numbers rounded to two (2) places to the right of the decimal point.</i>			Total Raw Weighted Score: <i>(sum of Raw Weighted Scores above)</i>		

RFP ATTACHMENT 6.2. — SECTION D, PART 2 (continued)

Total Raw Weighted Score	X 10	= SCORE:	
Maximum Possible Raw Weighted Score <i>(i.e., 5 x the sum of item weights above)</i>	<i>(maximum possible score)</i>		

RAW SCORE CALCULATION NOTES:**D.2.1 – Provider Network Accessibility Analysis Raw Score Calculation**

Raw Score (Urban) = $(R_{np} * 1.0) + (P_{np} * .50) + (O_{np} * .40) + (R_{dp} \text{ Urban} * 1.0) + (P_{dp} \text{ Urban} * .50) + (O_{dp} \text{ Urban} * .40)$. This calculation will be performed for urban provider counts for the statewide network.

Raw Score (Suburban) = $(R_{np} * 1.0) + (P_{np} * .40) + (O_{np} * .20) + (R_{dp} \text{ Suburban} * 1.0) + (P_{dp} \text{ Suburban} * .40) + (O_{dp} \text{ Suburban} * .20)$. This calculation will be performed for suburban provider counts for the statewide network.

Raw Score (Urban & Suburban) = $(R_{np} * 1.0) + (P_{np} * .50) + (O_{np} * .40) + (R_{dp} \text{ U\&S} * 1.0) + (P_{dp} \text{ U\&S} * .50) + (O_{dp} \text{ U\&S} * .40)$. This calculation will be performed for urban and suburban provider counts for the regional networks.

The raw scores will be calculated separately for urban and suburban areas and then summed for an overall score where:

R_{np} = (total number of primary care providers offered by the Proposer) / (highest total number of primary care providers of all proposals)

P_{np} = (total number of pediatricians offered by the Proposer) / (highest total number of pediatricians of all proposals)

O_{np} = (total number of obstetricians/gynecologists offered by the Proposer) / (highest total number of obstetricians/gynecologists of all proposals)

Statewide Network:

$R_{dp} \text{ Urban Statewide}$ = (proportion of members with access to 2 primary care providers within 10 miles) / (highest proportion of members with access to 2 primary care providers within 10 miles of all proposals)

$R_{dp} \text{ Suburban Statewide}$ = (proportion of members with access to 2 primary care providers within 15 miles) / (highest proportion of members with access to 2 primary care providers within 15 miles of all proposals)

$P_{dp} \text{ Urban Statewide}$ = (proportion of members with access to 1 pediatrician within 10 miles) / (highest proportion of members with access to 1 pediatrician within 10 miles of all proposals)

$P_{dp} \text{ Suburban Statewide}$ = (proportion of members with access to 1 pediatrician within 15 miles) / (highest proportion of members with access to 1 pediatrician within 15 miles of all proposals)

$O_{dp} \text{ Urban Statewide}$ = (proportion of members with access to 1 obstetrician/gynecologist within 10 miles) / (highest proportion of members with access to 1 obstetrician within 10 miles of all proposals)

$O_{dp} \text{ Suburban Statewide}$ = (proportion of members with access to 1 obstetrician/gynecologist within 15 miles) / (highest proportion of members with access to 1 obstetrician within 15 miles of all proposals)

Regional Networks:

$R_{dp} \text{ Urban and Suburban Region}$ = (proportion of members with access to 2 primary care providers within 20 miles) / (highest proportion of members with access to 2 primary care providers within 20 miles of all proposals)

$P_{dp} \text{ Urban and Suburban Region}$ = (proportion of members with access to 1 pediatrician within 20 miles) / (highest proportion of members with access to 1 pediatrician within 20 miles of all proposals)

$O_{dp} \text{ Urban and Suburban Region}$ = (proportion of members with access to 1 obstetrician/gynecologist within 20 miles) / (highest proportion of members with access to 1 obstetrician within 20 miles of all proposals)

The RFP Coordinator will use the data in the GeoNetworks reports submitted by Proposers to populate the variables of R_{np} , P_{np} , O_{np} , R_{dp} , P_{dp} , and O_{dp} described above.

For reference only, the subscript “n” is for “number of providers,” the subscript “p” is for “Proposer Name,” and the subscript “d” is for “desired access.”

D.2.2 – Provider Network Accessibility Analysis Raw Score Calculation

Raw Score = $(H_{np} * .50) + (H_{dp} * (1 - .50))$. This calculation will be performed for urban hospital counts for both the statewide and regional networks.

RFP ATTACHMENT 6.2. — SECTION D, PART 2 (continued)

The raw score will be calculated for an overall score where:

H_{np} = (total number of acute care hospitals offered by the Proposer) / (highest total number of acute care hospitals of all proposals)

Statewide Network:

H_{dp} = (proportion of members with access to 1 acute care hospital within 20 miles offered by the Proposer) / (highest proportion of members with access to 1 acute care hospital within 20 miles of all proposals)

Regional Networks:

H_{dp} = (proportion of members with access to 1 acute care hospital within 30 miles offered by the Proposer) / (highest proportion of members with access to 1 acute care hospital within 30 miles of all proposals)

The RFP Coordinator use the data in the GeoNetworks reports submitted by Proposers to populate to populate the variables of H_{np} and H_{dp} .

For reference only, the subscript “n” is for “number of providers,” the subscript “p” is for “Proposer Name,” and the subscript “d” is for “desired access.”

D.2.3 – Primary Care Provider Disruption Analysis Raw Score Calculation

Using the Proposer-completed table in Appendix 7.3, the State will calculate the sum of columns F and G, multiply the results, and then divide the result by the sum total in Column F. Expressed mathematically:

Proposer’s Individual Primary Care Provider Disruption Score = (sum of column F * sum of column G) / (column F)

The raw score for the item will equal the Proposer’s Individual Primary Care Provider Disruption Score divided by the highest Individual Primary Care Provider Disruption Score from all proposals and then, multiplied by the weight of 20 (*i.e.*, the proposer with the highest score will earn all available item points (20) and all other proposers will earn points in relative proportion). Expressed mathematically:

Raw Score = $\frac{\text{Proposer’s Individual Primary Care Provider Disruption Score}}{\text{Highest Individual Primary Care Provider Disruption Score of all proposals}} \times 20$

COST PROPOSAL & SCORING GUIDE

NOTICE: THIS COST PROPOSAL MUST BE COMPLETED EXACTLY AS REQUIRED

COST PROPOSAL SCHEDULE— The Cost Proposal, detailed below, shall indicate the proposed price for goods or services defined in the Scope of Services of the RFP Attachment 6.6., *Pro Forma* Contract and for the entire contract period. The Cost Proposal shall remain valid for at least one hundred twenty (120) days subsequent to the date of the Cost Proposal opening and thereafter in accordance with any contract resulting from this RFP. All monetary amounts shall be in U.S. currency and limited to two (2) places to the right of the decimal point.

NOTICE: The Evaluation Factor associated with each cost item is for evaluation purposes only. The evaluation factors do NOT and should NOT be construed as any type of volume guarantee or minimum purchase quantity. The evaluation factors shall NOT create rights, interests, or claims of entitlement in the Respondent.

Notwithstanding the cost items herein, pursuant to the second paragraph of the *Pro Forma* Contract section C.1. (refer to RFP Attachment 6.6.), “The State is under no obligation to request work from the Contractor in any specific dollar amounts or to request any work at all from the Contractor during any period of this Contract.”

This Cost Proposal must be signed, in the space below, by an individual empowered to bind the Respondent to the provisions of this RFP and any contract awarded pursuant to it. If said individual is not the *President* or *Chief Executive Officer*, this document must attach evidence showing the individual's authority to legally bind the Respondent.

RESPONDENT SIGNATURE:	
PRINTED NAME & TITLE:	
DATE:	
RESPONDENT LEGAL ENTITY NAME:	

TABLE A - Administrative Services Only (ASO) Fees

Provide Administrative Services Only (ASO) fees for active employees and eligible retirees. This should include all costs to deliver the services outlined in the Scope of Services of the RFP Attachment 6.6., *Pro Forma* Contract, except actual claim payments to covered persons.

Use the stated enrollment for your enrollment assumptions. **When bidding on multiple regions, bidders are required to submit administrative fee bids that are uniform across all regions.**

*"Total enrollment levels" reflects all members (i.e., employees, retirees and dependents) covered in all regions by the Contractor.

January enrollment will be used to determine the enrollment-based fee level annually, and the fee level set in January of each year shall remain constant for the remainder of the calendar year. The sum of the PEPM and the number of employees (or heads of contract), not total enrollment levels; will generate the Contractor's total payment. For reference, the current number of employees (heads of contract) as well and the total number of members are available in Appendices 7.4, 7.5 and 7.6.

TOTAL ENROLLMENT* LEVELS (all members, not only employees)	TOTAL FEE PER EMPLOYEE PER MONTH (PEPM) BY CONTRACT PERIOD					State Use Only
	1/1/2016 – 12/31/2016	1/1/2017 – 12/31/2017	1/1/2018 – 12/31/2018	1/1/2019 – 12/31/2019	1/1/2020 – 12/31/2020	Evaluation Cost
Below 10,000						
10,000 – 29,999						

RFP ATTACHMENT 6.3.

30,000 – 49,999						
50,000 – 74,999						
75,000 – 99,999						
100,000 and above						

PEPM fees should include all costs to deliver the services outlined in the Scope of Services of the RFP Attachment 6.6., Pro Forma Contract, except actual claim payments to covered persons.

EVALUATION COST AMOUNT (sum of evaluation costs above):

The Solicitation Coordinator will use this sum and the formula below to calculate the Cost Proposal Score. Numbers rounded to two (2) places to the right of the decimal point will be standard for calculations.

<p>lowest evaluation cost amount from all proposals</p>	<p>x 6 (maximum section score)</p>	<p>= SCORE:</p>
<p>evaluation cost amount being evaluated</p>		

State Use – Solicitation Coordinator Signature, Printed Name & Date:

TABLE B - Administrative Services Only (ASO) Fees for TeleMedicine/TeleHealth Services

Provide Administrative Services Only (ASO) fees for active employees and eligible retirees. This should include all costs to deliver the services outlined in the Scope of Services of the RFP Attachment 6.6., Pro Forma Contract, except actual claim payments to covered persons.

Use the stated enrollment for your enrollment assumptions. **When bidding on multiple regions, bidders are required to submit administrative fee bids that are uniform across all regions.**

**Total enrollment levels” reflects all members (i.e., employees, retirees and dependents) covered in all regions by the Contractor.

January enrollment will be used to determine the enrollment-based fee level annually, and the fee level set in January of each year shall remain constant for the remainder of the calendar year. The sum of the PEPM and the number of employees (or heads of contract), not total enrollment levels; will generate the Contractor’s total payment. For reference, the current number of employees (heads of contract) as well and the total number of members are available in Appendices 7.4, 7.5 and 7.6.

TOTAL ENROLLMENT* LEVELS (all members, not only employees)	TOTAL FEE PER EMPLOYEE PER MONTH (PEPM) BY CONTRACT PERIOD					State Use Only
	1/1/2016 – 12/31/2016	1/1/2017 – 12/31/2017	1/1/2018 – 12/31/2018	1/1/2019 – 12/31/2019	1/1/2020 – 12/31/2020	Evaluation Cost
Below 10,000						
10,000 – 29,999						
30,000 – 49,999						
50,000 – 74,999						
75,000 – 99,999						
100,000 and above						

RFP ATTACHMENT 6.3.

PEPM fees should include all costs to deliver the services outlined in the Scope of Services of the RFP Attachment 6.6., Pro Forma Contract, except actual claim payments to covered persons.

EVALUATION COST AMOUNT (sum of evaluation costs above):
 The Solicitation Coordinator will use this sum and the formula below to calculate the Cost Proposal Score. Numbers rounded to two (2) places to the right of the decimal point will be standard for calculations.

$$\frac{\text{lowest evaluation cost amount from all proposals}}{\text{evaluation cost amount being evaluated}} \times 1 \text{ (maximum section score)} = \text{SCORE:}$$

State Use – Solicitation Coordinator Signature, Printed Name & Date:

TABLE C - Network

Provide the name of the proposed network for each region in which the Proposer intends to deliver services.
 The State’s Actuarial Contractor, Aon Hewitt, will supply the State with a ranking for each Respondent to this RFP based on the Respondent’s proposed network claims information already on file with Aon Hewitt and Aon Hewitt’s analysis and evaluation of the information. Refer to Appendix 7.1.
 The Respondent with the most favorable claims cost ranking will be ranked a one (1), with each other Respondent falling in line thereafter based on claims cost favorability to the State. (i.e. 2nd best will be ranked a 2, 3rd best a 3, etc.). This calculation will be performed separately for each region proposed.

	Proposed Network(s)
Identify the STATEWIDE network being proposed – leave blank if not proposing a statewide network	
Identify the network being proposed for the EAST REGION – leave blank if not proposing this region	
Identify the network being proposed for the MIDDLE REGION – leave blank if not proposing this region	
Identify the network being proposed for the WEST REGION – leave blank if not proposing this region	
	State Use Only
	Total Claims Cost Ranking (ranking to be provided by the State’s actuarial Contractor, Aon Hewitt)
STATEWIDE Network Rank	
EAST Region Network Rank	
MIDDLE Region Network Rank	
WEST Region Network Rank	

CLAIMS COST RANK (as shown above):

The Solicitation Coordinator will use the number shown above and the formula below to calculate the Cost Proposal Score for Claims Cost separately for each network proposed. Numbers rounded to two (2) places to the right of the decimal point will be standard for calculations.

Highest ranked claims cost	x 25	= Table B	
Claims cost rank amount being evaluated	(maximum section score)	SCORE:	

TABLE D – Trend Guarantee

Provide the percentage of administrative fees the Proposer agrees to put at risk to maintain an annual medical trend rate at or below **six percent (6%)**. The State's consulting actuary will normalize claims to account for differences in population demographics.

The trend guarantee applies only to regional networks (not the statewide network). 2016 will be used as the base year. The trend will be calculated using allowed amounts for in-network claims incurred during each plan year.

	PERCENTAGE OF ADMINISTRATIVE FEES AT RISK				State Use Only		
	1/1/17 – 12/31/17	1/1/18 – 12/31/18	1/1/19 – 12/31/19	1/1/20 – 12/31/20	Evaluation Factor	Evaluation Cost (cost x factor)	
REGIONAL NETWORK TREND GUARANTEE							
Percentage being evaluated	x 8				= SCORE:		
Highest percentage from <u>all</u> proposals	(maximum section score)						

**State Use Only
Cost Proposal Total Score**

Table A Score	
Table B Score	
Table C Score	
Table D Score	
<p>TOTAL SCORE:</p> <p>The Solicitation Coordinator will add the scores from Table A, Table B and Table C to determine the total Cost Proposal Score for the specific region. Numbers rounded to two (2) places to the right of the decimal point will be standard for calculations.</p>	= SCORE:

REFERENCE QUESTIONNAIRE

The standard reference questionnaire provided on the following pages of this attachment MUST be completed by all individuals offering a reference for the Respondent.

The Respondent will be solely responsible for obtaining completed reference questionnaires as required (refer to RFP Attachment 6.2., Technical Response & Evaluation Guide, Section B, Item B.17.), and for enclosing the sealed reference envelopes within the Respondent's Technical Response.

RFP # 31786-00125 REFERENCE QUESTIONNAIRE

REFERENCE SUBJECT: RESPONDENT NAME (completed by Respondent before reference is requested)

The "reference subject" specified above, intends to submit a response to the State of Tennessee in response to the Request for Proposals (RFP) indicated. As a part of such response, the reference subject must include a number of completed and sealed reference questionnaires (using this form).

Each individual responding to this reference questionnaire is asked to follow these instructions:

- complete this questionnaire (either using the form provided or an exact duplicate of this document);
 - sign and date the completed questionnaire;
 - seal the completed, signed, and dated questionnaire in a new standard #10 envelope;
 - sign in ink across the sealed portion of the envelope; and
 - return the sealed envelope containing the completed questionnaire directly to the reference subject.
-

(1) What is the name of the individual, company, organization, or entity responding to this reference questionnaire?

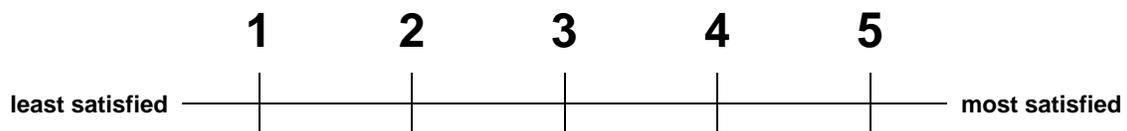
(2) Please provide the following information about the individual completing this reference questionnaire on behalf of the above-named individual, company, organization, or entity.

NAME:	
TITLE:	
TELEPHONE #	
E-MAIL ADDRESS:	

(3) What goods or services does/did the reference subject provide to your company or organization?

(4) What is the level of your overall satisfaction with the reference subject as a vendor of the goods or services described above?

Please respond by circling the appropriate number on the scale below.



If you circled 3 or less above, what could the reference subject have done to improve that rating?

- (5) If the goods or services that the reference subject provided to your company or organization are completed, were the goods or services provided in compliance with the terms of the contract, on time, and within budget? If not, please explain.

- (6) If the reference subject is still providing goods or services to your company or organization, are these goods or services being provided in compliance with the terms of the contract, on time, and within budget? If not, please explain.

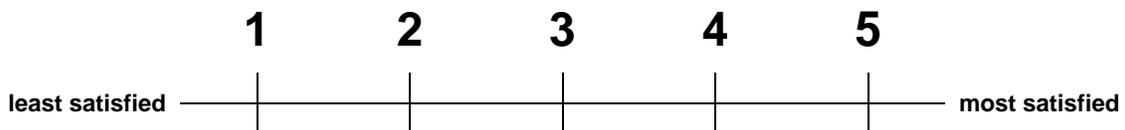
- (7) How satisfied are you with the reference subject's ability to perform based on your expectations and according to the contractual arrangements?

- (8) In what areas of goods or service delivery does/did the reference subject excel?

- (9) In what areas of goods or service delivery does/did the reference subject fall short?

- (10) What is the level of your satisfaction with the reference subject's project management structures, processes, and personnel?

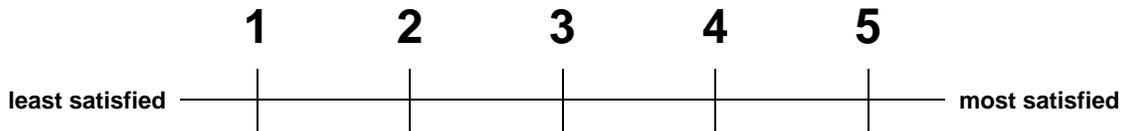
Please respond by circling the appropriate number on the scale below.



What, if any, comments do you have regarding the score selected above?

(11) Considering the staff assigned by the reference subject to deliver the goods or services described in response to question 3 above, how satisfied are you with the technical abilities, professionalism, and interpersonal skills of the individuals assigned?

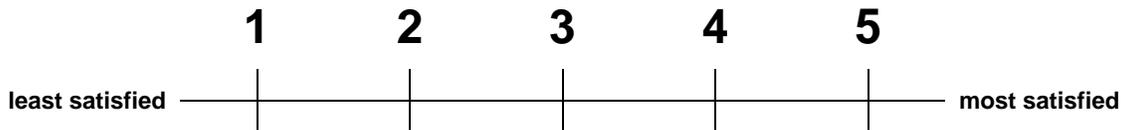
Please respond by circling the appropriate number on the scale below.



What, if any, comments do you have regarding the score selected above?

(12) Would you contract again with the reference subject for the same or similar goods or services?

Please respond by circling the appropriate number on the scale below.



What, if any, comments do you have regarding the score selected above?

REFERENCE SIGNATURE:

(by the individual completing this request for reference information)

(must be the same as the signature across the envelope seal)

DATE:

SCORE SUMMARY MATRIX

	<i>RESPONDENT NAME</i>		<i>RESPONDENT NAME</i>		<i>RESPONDENT NAME</i>	
GENERAL QUALIFICATIONS & EXPERIENCE (maximum: 10)						
<i>EVALUATOR NAME</i>						
<i>EVALUATOR NAME</i>						
<i>REPEAT AS NECESSARY</i>						
	AVERAGE:		AVERAGE:		AVERAGE:	
TECHNICAL QUALIFICATIONS, EXPERIENCE & APPROACH (maximum: 35)						
<i>EVALUATOR NAME</i>						
<i>EVALUATOR NAME</i>						
<i>REPEAT AS NECESSARY</i>						
	AVERAGE:		AVERAGE:		AVERAGE:	
TECHNICAL QUALIFICATIONS, NETWORK ANALYSIS (maximum: 15)						
<i>EVALUATOR NAME</i>						
<i>EVALUATOR NAME</i>						
<i>REPEAT AS NECESSARY</i>						
	AVERAGE:		AVERAGE:		AVERAGE:	
COST PROPOSAL (maximum: 40)	SCORE:		SCORE:		SCORE:	
TOTAL RESPONSE EVALUATION SCORE: (maximum: 100)						

Solicitation Coordinator Signature, Printed Name & Date:

RFP # 31786-00125 PRO FORMA CONTRACT

The *Pro Forma* Contract detailed in following pages of this exhibit contains some “blanks” (signified by descriptions in capital letters) that will be completed with appropriate information in the final contract resulting from the RFP

**CONTRACT
BETWEEN THE STATE OF TENNESSEE,
STATE INSURANCE COMMITTEE,
LOCAL EDUCATION INSURANCE COMMITTEE,
LOCAL GOVERNMENT INSURANCE COMMITTEE,
AND
CONTRACTOR NAME**

This Contract, by and between the State of Tennessee, State Insurance Committee, Local Education Insurance Committee, and the Local Government Insurance Committee, ("State") and **Contractor Legal Entity Name**, ("Contractor"), is for the provision of medical claims administration services for the State's Public Sector Plans for the **East/West/Middle Grand Division of Tennessee/ State of Tennessee**, as further defined in the "SCOPE OF SERVICES."

The Contractor is **a/an Individual, For-Profit Corporation, Non-Profit Corporation, Special Purpose Corporation Or Association, Partnership, Joint Venture, Or Limited Liability Company**.

Contractor Place of Incorporation or Organization: **Location**

Contractor Edison Registration ID # **Number**

A. SCOPE

A.1. General

- a. The Contractor shall provide all goods or services and deliverables as required, described, and detailed below and shall meet all service and delivery timelines as specified by this Contract.
- b. Grand Division Service Area for this Contract (refer to Contract Section A.25): **East/West/Middle/Statewide**.
- c. The Contractor shall provide administrative services, in accordance with this Contract, for the State's Public Sector Plans eligible individuals, hereinafter referred to as "members", who elect to enroll in one of the options offered by the State.
- d. The State may adjust the premium that it charges members to enroll with the Contractor in order to account for changes in the Contractor's provider payment terms and other factors as the State deems appropriate. Such adjustments may vary by third party administrator. Similarly, the State may elect to adjust the State contribution for State and higher education employees based on these and other factors. The State's decisions on these issues are final and not subject to appeal.
- e. Pursuant to Section D.16., the Contractor and the State will jointly work to interpret and implement the requirements of the Patient Protection and Affordable Care Act (PPACA) Public Law 111-148 as amended by Public Law 111-152. To the extent that any foregoing requirements of this contract conflict with PPACA then the Contractor shall immediately consult with the State and adjust its process in order to comply with the federal law.

A.2. Implementation

- a. The Contractor's call center and other information systems, including but not limited to its claims management system, shall be fully operational on the date specified in Contract Section A.24.
- b. The Contractor shall implement the information systems and other processes required to process all medical claims and perform all other services described herein. The Contractor shall work with the State to ensure that the Contractor satisfies applicable requirements of this Contract, including requirements in the State Plan, Local Education Plan, and Local Government Plan Documents (referred to as the "Plan Documents" and which are located on the State's website at <http://tennessee.gov/finance/ins/publications.shtml> and State and Federal law.
- c. The Contractor shall have a dedicated full-time implementation manager who is responsible for leading and coordinating all contract implementation activities as well as a designated implementation team. Unless otherwise directed by the State, the implementation manager should be dedicated full-time to this implementation project through sixty (60) days after the go-live date. All other implementation team members that the Contractor referenced in its proposal to the State and reflected in Attachment F, shall be available as needed during the implementation but should be dedicated to this project at least two (2) months prior to the go-live date specified in Contract Section A.24. and thirty (30) days after the go-live date. The Contractor's implementation team shall include a full-time Account Manager designated to this Contract, who will be the main

contact with the State for all of the day-to-day matters relating to the implementation and ongoing operations of this Contract. Also, the Contractor shall assign an Information Systems Project Coordinator to coordinate information technology activities among the Contractor and the State's existing vendors and all internal and external participating and affected entities. All of the Contractor's implementation team members shall have participated, as team members, in the implementation of claims administration services for at least one other large employer (*i.e.*, employer with medical plans covering at least 30,000 lives).

- d. All key Contractor project staff shall attend a project kick-off meeting at the State of Tennessee offices in Nashville, TN within the first thirty (30) days after the Contract start date. State staff shall provide access and orientation to the Public Sector Plans and system documentation, as requested by the Contractor.
- e. The Contractor shall provide a project implementation plan to the State no later than thirty (30) days after the Contract start date. The plan shall be electronically maintained, daily, in a format accessible to the State. The plan shall comprehensively detail all aspects of implementation, which includes all tasks with deliverable dates necessary to satisfactorily implement all medical claims administrative services no later than the go-live date specified in Contract Section A.24. and a description of the members on the implementation team and their roles with respect to each item/task/function. The plan shall include a detailed timeline description of all work to be performed both by the Contractor and the State. This plan shall require written approval by the State. At a minimum, the implementation plan shall provide specific details on the following:
 - (1) identification and timing of significant responsibilities and tasks;
 - (2) names and titles of key implementation staff;
 - (3) identification and timing of the state's responsibilities;
 - (4) data requirements (indicate type and format of data required);
 - (5) identification and timing for the testing, acceptance and certification of receipt of the State's enrollment information;
 - (6) identification and timing for testing and certification of claims processing and payment and the reconciliation process;
 - (7) member communications;
 - (8) schedule of in-person meetings and conference calls;
 - (9) transition requirements with the incumbent claims administrator(s); and
 - (10) staff assigned to attend and present (if required) at annual transfer/ educational sessions.
- f. At the State's request, the Contractor shall provide for a comprehensive operational readiness review (pre implementation audit) by the State, and/or its authorized representative, within sixty (60) days prior to the go-live date. Such review by the State, and/or its authorized representative, may include, but not be limited to, an onsite review of the Contractor's operational readiness for all services required in this Contract (*e.g.*, claims processing and payment, member services, training, and website development). The review may also include desk reviews of documentation that includes but is not limited to:
 - (1) policy and procedures manual;
 - (2) call center scripts;
 - (3) information systems documentation; and
 - (4) the ability to provide, and the process governing the preparation of, any and all deliverables required under this Contract.
- g. At its discretion, the State may conduct an additional, pre-implementation review of the Contractor's progress towards fulfilling the information systems requirements of this Contract. Such review by the State, and/or its authorized representative, may include both onsite and desk reviews, including but not limited to staff interviews, system demonstrations, systems testing, and document review.
- h. During onsite visits as part of readiness review or a pre-implementation review, the Contractor shall provide onsite workspace and access to a telephone, scanner, printer, copy machine, and Internet connection. The Contractor's staff members shall be freely available to the State officials to answer question during this visit.
- i. The Contractor shall conduct status meetings concerning project development, project implementation and Contractor performance at least twice a week during implementation and daily for the two weeks prior to and the first month following the go-live date, unless otherwise approved by the State. Thereafter, all ongoing operational meetings shall be conducted on a State-specified schedule, but shall occur no less than weekly unless otherwise directed by the State. Such meetings shall be either by phone or onsite at the offices of the State, as determined by the State, and shall include the Account Manager and appropriate Contractor staff. Any costs incurred by the Contractor as a result of a meeting with the State shall be the responsibility of the Contractor.

- j. No later than forty-five (45) days post-go-live, the Contractor shall provide the State with an Implementation Performance Assessment survey for completion by the State. This assessment will be used to document the State's satisfaction with the implementation process and identify any necessary corrective action(s). The Contractor shall comply with all recommendations/requirements made in writing by the State within the timeframes specified by the State.

A.3. Provider Network

- a. The Contractor shall maintain a Preferred Provider Organization (PPO) network in the Grand Division(s) covered by this Contract, as well as a broader national PPO network for members residing or traveling outside of the grand division, that provides high quality, cost effective medical services, and provides adequate geographic and service access to members. Unless otherwise directed by the State, all networks shall include other commercial clients and cannot be established only for State members. The Contractor shall contract with medical providers including, but not limited to, primary care physicians, specialist physicians, nurse practitioners/physician assistants, nurse midwives, hospitals (all levels - primary, secondary and tertiary), skilled nursing facilities, urgent care facilities, convenience clinics, state employee onsite clinics, laboratories, durable medical equipment suppliers, and all other medical facilities, services and providers necessary to provide covered benefits.
- b. The Contractor's provider network(s) shall meet, at a minimum, the geographic access standards specified in Contract Attachment B.
- c. The Contractor shall provide the State with GeoNetworks® reports on a semi-annual basis showing service and geographic access (refer also to Contract Attachment C, Reporting Requirements). At the State's request, the Contractor shall also submit an access report following a network change. The State shall review the reports and inform the Contractor in writing of any deficiencies. The Contractor shall develop and implement an action plan to correct deficiencies. The State reserves the right to review the action plan and require changes, where appropriate.
- d. The Contractor shall maintain a sufficiently extensive and accessible provider network such that members are able to receive appointments from a geographically-accessible provider within the following appointment standards:
 - (1) urgent visit: twenty-four (24) hours
 - (2) wellness visit: two (2) months
 - (3) primary care routine visit: fourteen (14) days
 - (4) specialty care routine visit: thirty (30) days
- e. As directed by the State, the Contractor shall develop and implement a high performance or tiered network of providers and/or facilities as measured by their adherence to a standard set of evidence-based clinical protocols, cost efficiency (e.g., cost per episode) and quality measures. The Contractor shall collaborate with and assist the state and its other vendor partners in the development of such standard protocols and measures and implement any associated member incentives.
- f. The Contractor may develop a high performance or tiered network of providers and/or facilities without State direction. Before implementing a high performance or tiered network, the Contractor shall submit its plan for developing and implementing such a network to the State, and the plan shall be approved in writing by the State. The Contractor's plan shall include the information specified by the State, including at a minimum the (1) quality and cost efficiency measures that the Contractor will use to determine whether a provider or facility satisfies the criteria to participate in the network; and (2) proposed member cost-sharing incentives (e.g., lower rates of co-insurance, co-payment in lieu of co-insurance, waiver of or provision of lower deductible amounts) or other incentives for members who receive covered benefits from high performance providers or facilities. The State may approve the Contractor's use of such member incentives regardless of whether other third party administrators for medical services have implemented such member incentives.
- g. The Contractor shall participate in a Patient Centered Medical Home (PCMH) pilot (single or multi-insurer) with specific objectives of improving clinical outcomes, patient experience, and net savings across the continuum of services. The insurer shall verify that practices have achieved the necessary parameters prior to the provision of any enhanced payments.
- h. PCMH initiatives shall include collaborative physical and behavioral health care for all patients identified with a chronic or persistent medical condition. Collaborative care shall include a behavioral health screening and referral to a licensed behavioral health professional. The Contractor shall also include the behavioral health assessment and subsequent referral, if necessary, as an element in any chart reviews that it conducts.

- i. The Contractor shall receive prior approval from the State for any member enrollment in a Patient Centered Medical Home, Accountable Care Organization, or any other similar model.
- j. The Contractor shall include in its provider network transplant centers that are Medicare-approved transplant programs. The State considers Medicare-approved transplant programs to be Centers of Excellence for each program type (e.g., heart/lung, heart-only, kidney-only) approved by Medicare. The Contractor shall only authorize and pay for organ transplants performed by a transplant program that is approved by Medicare for the applicable transplant (e.g., heart/lung, heart-only, kidney-only). The Contractor may require additional criteria on their network providers over and above the requirements listed above.
- k. As directed by the State, the Contractor shall maintain a network of Centers of Excellence for each of the following: bariatric surgery, orthopedic surgery, oncology/cancer surgery, and cardiology/cardiac surgery. The criteria for Centers of Excellence shall be developed by the Contractor and limited to facilities that adhere to the highest standards of patient safety and quality care. As directed by the State, the Contractor shall only authorize and pay for procedures performed at Centers of Excellence and shall provide incentives to members to use Centers of Excellence for the specified services (including but not limited to lower member cost sharing for procedures performed at such facilities). Additionally, the Contractor shall provide health navigators to direct members to these facilities when medically appropriate.
- l. The Contractor shall notify the State of any operations or plans to implement value oriented payments where provider payments are differentiated based on quality and/or efficiency. Examples of such payments include, but are not limited to, incentive payments (e.g. pay for performance), enhanced or reduced reimbursement, capitation, and reference pricing. The Contractor shall not implement such value oriented provider payments without prior approval from the State.
- m. The Contractor shall report descriptive information and data about its value oriented provider payments in sufficient detail to enable the State to make an approval determination as well as adequately monitor the Contractor's program and billings following approval. The information that may be requested shall include, but not be limited to, the following:
 - (1) The type(s) of arrangements, such as, withholds, bonus, capitation;
 - (2) The percent of any withhold or bonus the plan uses;
 - (3) The patient panel size and, if the plan uses pooling, the pooling method; and
 - (4) The projected financial impact to the plan as a result of the program.
- n. The Contractor shall ensure that no specific payment be made directly or indirectly to a physician or physician group as an inducement to reduce or limit medically necessary services furnished to an individual.
- o. Covered benefits received through network providers located in states contiguous to the State of Tennessee shall be consistent with covered benefits provided through network providers located in Tennessee. The Contractor shall include in its provider network providers including, but not limited to, physicians and hospitals, located in states contiguous to the Grand Division(s) covered by this Contract.

If the East Grand Division is covered by this Contract, the Contractor shall include providers with service locations in the following statistical areas, as defined by the U.S. Office of Management and Budget (OMB):

- Alabama – Huntsville Metropolitan Statistical Area (MSA); Scottsboro Micropolitan Statistical Area
- Georgia – Chattanooga/Cleveland/Dalton Combined Statistical Area
- North Carolina – Asheville/Brevard Combined Statistical Area; Boone Micropolitan Statistical Area
- Virginia – Johnson City/Kingsport/Bristol Combined Statistical Area

If the Middle Grand Division is covered by this Contract, the Contractor shall include providers with service locations in the following statistical areas, as defined by the U.S. Office of Management and Budget (OMB):

- Alabama – Huntsville Metropolitan Statistical Area (MSA); Decatur MSA; Florence-Muscle Shoals MSA
- Kentucky – Clarksville MSA; Bowling Green MSA

If the West Grand Division is covered by this Contract, the Contractor shall include providers with service locations in the following statistical areas, as defined by the U.S. Office of Management and Budget (OMB):

- Alabama – Florence-Muscle Shoals MSA
- Mississippi and Arkansas – Memphis Metropolitan Statistical Area (MSA); Memphis-Forrest City Combined Statistical Area

- Kentucky – Union City, TN - KY Micropolitan Statistical Area; Murray, KY Micropolitan Statistical Area
- p. The Contractor shall submit a quarterly network changes update report to the State by the 20th of the month following the end of the quarter that includes any changes in the Contractor's provider network (refer also to Contract Attachment C, Reporting Requirements).
- q. The Contractor shall notify the State in writing of any termination of a hospital or physician group of twenty (20) or more, regardless of whether the termination is initiated by the Contractor or the provider, within one (1) business day of becoming aware of the termination. The Contractor shall also provide written notice to members who received treatment from the hospital or physician group within the last six (6) months. Unless otherwise directed by the State, the Contractor shall mail the notice to members no less than thirty (30) calendar days prior to the effective date of the termination.
- r. The Contractor shall not take action to disenroll network primary care providers or hospital providers except for good reason, which may include: inability to negotiate continuance of its provider agreement; provider failure in the credentialing/recredentialing process; non-compliance with provider agreement requirements; provider request for disenrollment; member complaints; suspicion of provider impairment; loss of license or exclusion from participation in Medicare or Medicaid pursuant to Sections 1128 or 1156 of the Social Security Act; or those who are otherwise not in good standing with the Public Sector Plans.
- s. The Contractor shall give affected providers written notice if it declines to include individual or groups of providers in its network.
- t. The Contractor shall submit a report annually identifying the percentage of network physicians not accepting members as new patients. The report shall identify the percentages by each of the state grand regions served by the Contractor.
- u. The Contractor shall submit to the State an annual provider turnover report that includes the Contractor's voluntary and involuntary turnover rate by provider type (refer also to Contract Attachment C, Reporting Requirements).
- v. The Contractor shall maintain NCQA's Credentials Verification Organization certification during the term of this contract. If the Contractor is not certified as of the start date of the contract, they must obtain the certification no later than December 31, 2016, or at a later date if approved by the State.
- w. The Contractor shall contract only with providers who are duly licensed to provide such medical services and shall require that all providers maintain all licenses and accreditations in existence at the time of selection as a network provider in order to continue their status as a network provider. The Contractor shall perform on a continuous basis appropriate provider credentialing that assures the quality of network providers. The Contractor shall complete processes necessary to reconfirm the licensure, accreditations, credentials, and standing of network providers no less frequently than every three (3) years.
- x. The Contractor shall maintain face-to-face, telephonic, and written communication with providers to ensure a high degree of continuity in the provider network and ensure that the providers are familiar with applicable requirements.
- y. The Contractor shall notify all network providers of, and enforce compliance with, all provisions relating to utilization management and other procedures as required for participation in the Contractor's provider network.
- z. The Contractor shall require all network providers to file claims associated with their services directly with the Contractor on behalf of members.
- aa. The Contractor shall identify and sanction network providers who fail to meet pre-determined, minimum standards relating to referrals to out-of-network providers.
- bb. The Contractor shall notify the State in writing at least thirty (30) days prior to any material adjustments to any provider payment terms, including but not limited to provider fee schedules, contract rates, other provider payment arrangements, discounts, rebates, refunds, or credits negotiated with the provider, and the manner in which such adjustments are reasonably likely to affect the cost of claims payments by the State.
- cc. If the Contractor is unable to deliver covered benefits through network providers, the Contractor shall arrange for such services to be rendered by out-of-network providers. When the Contractor arranges for covered benefits to be provided through an out-of-network provider, the member's financial liability shall be limited to any cost-sharing that would have applied had the service been rendered by a network provider (e.g., in-

network co-insurance percentage and in-network deductible amount), expenses determined not to be medically necessary and expenses that exceed the maximum allowable charge, unless otherwise directed by the State. The Contractor shall report to the State on a monthly basis all unique care exception requests and whether they were granted or denied (refer also to Contract Attachment C, Reporting Requirements).

- dd. In no case shall network providers balance bill for covered benefits. Rather, the member's liability shall be limited to the allowable member cost-sharing.
- ee. The Contractor shall have available for implementation at the State's request a Telemedicine/TeleHealth benefit option that meets or exceeds T.C.A. and State of Tennessee Medical Board requirements and regulations.

A.4. Utilization Management

- a. Unless otherwise directed by the State, the Contractor shall maintain a utilization management (UM) function designed to help individual members secure the most appropriate level of care consistent with their health status. In carrying out this function, the Contractor shall provide a system for reviewing the appropriateness and medical necessity of inpatient hospital care, skilled nursing facility stays, inpatient rehabilitative care, and other levels of care included in the Contractor's standard UM programs, or as specified by the State, and for prior authorizing these and other covered benefits.
- b. The Contractor shall use appropriately licensed professionals to supervise all medical necessity decisions and specify the type of personnel responsible for each level of UM, including prior authorization and decision making.
- c. The Contractor shall have in place an effective process that identifies and manages members in need of inpatient hospital care. This shall include:
 - (1) Identification of patients in need of inpatient hospital care for the purpose of reviewing the level of care requested, determining the extent of care required, and identifying appropriate additional or alternative services as needed; this shall include admission review, or the pre-certification/authorization of an inpatient stay.
 - (2) Concurrent review during the course of a patient's hospital inpatient stay, where qualified medical management staff coordinate care with the hospital staff and patients' physicians; this shall include review of the continued hospitalization of patients and identification of medical necessity for stays as well as available alternatives.
 - (3) Discharge planning, providing a process by which the Contractor's UM staff work with the hospital, patient's physicians, the State's Health Management/Wellness (HM/W) vendor as requested by the State, patient's family, and appropriate community resources to coordinate discharge and post-discharge needs of the patient and reduce the likelihood of readmission.
 - (4) Review of urgent and/or emergency admissions, on a retroactive basis when necessary, in order to determine medical necessity for the service.
- d. The Contractor shall have in place an effective process that identifies and manages members in need of skilled nursing facility care. This shall include:
 - (1) Identification of patients in need of skilled nursing care for the purpose of reviewing the level of care requested, determining the extent of care required, and identifying appropriate additional or alternative services as needed; this shall include admission review, or the pre-certification/authorization of a skilled nursing facility stay.
 - (2) Concurrent review during the course of a patient's skilled nursing facility stay, where qualified medical management staff coordinate care with the skilled nursing facility staff and patients' physicians; this shall include review of the continued skilled nursing facility stay of patients and identification of medical necessity for stays as well as available alternatives.
 - (3) Discharge planning, providing a process by which the Contractor's utilization management staff work with the skilled nursing facility, patient's physicians, HM/W vendor, as requested by the State, patient's family, and appropriate community resources to coordinate discharge and post-discharge needs of the patient and reduce the likelihood of readmission.
- e. The Contractor shall not require pre-admission certification for inpatient hospital admissions for the normal delivery of children.
- f. The Contractor shall require prior authorization of (i) outpatient high-technology diagnostic imaging, including but not limited to Magnetic Resonance Imaging (MRI), Computerized Tomography (CT), Positron Emission Tomography (PET) scans, and nuclear cardiac imaging studies; (ii) home health services, (iii) miscellaneous J-codes

and (iv) other services specified by the State. Subject to State approval, the Contractor may require prior authorization of other services.

- g. Unless otherwise directed by the State, the Contractor shall adhere to the following standards for timeliness of UM decision making:
 - (1) For non-urgent pre-certification or prior authorization decisions, the Contractor shall make the decision within fifteen (15) calendar days of receipt of the request;
 - (2) For urgent prior authorization decisions, the Contractor shall make the decision within seventy-two (72) hours of receipt of the request
 - (3) For urgent pre-certification or concurrent review decisions, the Contractor shall make the decision within twenty-four (24) hours of receipt of the request;
 - (4) For retroactive decisions, the Contractor shall make the decision within thirty (30) calendar days of receipt of the request.
- h. If the Contractor is missing any information necessary to make a pre-certification, prior authorization, or concurrent review decision, the Contractor shall immediately contact the provider to obtain the missing information. If the information is still missing one (1) business day after contacting the provider, the Contractor shall make at least one follow-up contact to obtain the missing information.
- i. The Contractor shall have an electronic UM system that contains complete (*i.e.*, sufficient to accurately portray the events of the review during an independent medical audit of the UM record) documentation of the review process by capturing administrative and clinical data as well as clinical notes by the UM staff.
- j. The Contractor shall use protocols that are diagnosis/procedure specific, consistent with efficient medical practices, and that provide nurse reviewers with guidelines regarding the type of care that is indicated during each day of treatment. Physician reviewers shall be actively involved in the review process in accordance with industry standards. Any provision of the Public Sector Plan Documents and any protocol adopted by the Benefits Administration Division shall take precedence over any protocol used by the Contractor.
- k. The Contractor shall maintain a comprehensive internal audit program for utilization management services and shall take prompt corrective action to correct any deficiencies or quality of care issues.
- l. The Contractor shall submit to the State, at least two (2) months prior to the go-live date, a copy of all documents describing its UM program, evaluation methodology, and audit plan. The State reserves the right to review these documents and require changes, where appropriate. The Contractor shall notify the State, in writing, within thirty (30) days of any significant changes to its UM program. The State reserves the right to review the change and require changes, where appropriate.
- m. The Contractor shall provide a written report to the State on a quarterly basis regarding the utilization of services and the demonstrated effectiveness of its UM program (refer also to Contract Attachment C, Reporting Requirements).
- n. The Contractor shall provide medically necessary case management services. This shall include identifying and outreaching to members with high-risk conditions such as terminal illness, severe injury, major trauma, cognitive or physical disability, or transplants. Registered nurse case managers shall work with the member, health care providers, primary caregivers and appropriate vendors to coordinate the most appropriate, cost-effective care settings. This shall include transition to designated vendors for continued follow-up and ongoing management, as designated by the State, as well as clinical management and oversight of activities to ensure timely and effective transition to appropriate vendors.
- o. The Contractor shall identify, no less than every six (6) months, members using emergency department services inappropriately or excessively. The Contractor shall outreach to those members not currently engaged in health coaching with the State's wellness vendor for the purpose of educating the member on appropriate emergency department use, enrolling the member in case management, if appropriate, or referring the member to other State vendor's for assistance.

A.5. Quality Assurance Program

- a. The Contractor shall maintain a comprehensive quality assurance program that prospectively, concurrently and retrospectively ensures the quality of care provided by network providers as well as the quality of services provided by both network providers and the Contractor.

- b. The Contractor shall submit to the State, at least one (1) month prior to the go-live date, a summary of its quality assurance program. The State reserves the right to review the program documents and require changes, where appropriate. The Contractor shall notify the State, in writing, within thirty (30) days of any significant changes to its quality assurance program. The State reserves the right to review the change and require changes, where appropriate.
- c. The Contractor shall establish a quality assurance committee comprised of qualified medical experts, including adequate representation of medical specialties, which shall meet at least quarterly. The quality assurance committee shall be responsible for evaluating the quality of care provided by network providers. Any person employed by the Contractor who identifies a potential quality of care issue involving a network provider shall submit it for investigation by the quality assurance committee. The committee shall promptly investigate any potential quality of care issues.
- d. The Contractor shall review and assess the practice patterns of network providers to identify providers practicing outside of peer norms, specifically those identified with significant over-utilization and under-utilization of services or unusually low quality of care scores. The Contractor shall share its findings with network providers and take measures to maintain a quality, efficient and effective network of providers.
- e. Unless otherwise directed by the State, the Contractor shall ensure that its network hospitals complete the Leapfrog Hospital Survey annually.
- f. Unless otherwise directed by the State, the Contractor shall complete the eValue8 (see Contract Section A.25.) process in 2016 and, thereafter, shall complete the process every other year during the term of this contract. This shall include, but not be limited to, completing the request for information survey, submitting the survey to the National Business Coalition on Health and/or other entity as directed by the State, participating in the validation process, and participating in any onsite visits with the State to discuss the results and identify areas for improvement. The Contractor shall also participate in an annual site visit to address the specific next steps and follow up on issues identified during the most recent eValue8 process.
- g. The Contractor shall adopt and implement evidence-based clinical practice guidelines, protocols or pathways incorporating national criteria and local physician input as appropriate. Any provision of the Public Sector Plan Documents and any guideline, protocol, or pathway adopted by the Benefits Administration Division shall take precedence over any guideline, protocol, or pathway used by the Contractor. The Contractor's website (see Contract Section A.16.) shall contain all such guidelines, protocols, or pathways that are applicable to the Public Sector Plans.
- h. The Contractor shall maintain standards and protocols for tracking all incidents/potential issues with network providers (e.g., member complaints, irregular billing practices, and quality of care issues). In addition to responding to each incident/issue, the Contractor shall initiate a provider review when the number of incidents/issues reaches a threshold defined in advance by the Contractor. The Contractor shall specify the content of this review, which may range from medical chart audits to an outcomes analysis.
- i. At the State's request, the Contractor shall incorporate Bridges to Excellence Recognitions into clinician quality evaluations.
- j. Whenever the Contractor identifies a potential quality of service or quality of care issue, the Contractor shall conduct appropriate follow-up, including taking corrective action as necessary to remedy a deficiency.
- k. Unless otherwise directed by the State, qualified members of the Contractor's clinical staff shall participate in conference calls, up to but not exceeding once a week, with the State's contracted vendors (PBM, EAP/BHO, HM/W, etc.) to address issues or concerns regarding coordination of care for individual members, particularly members with complex needs. In preparation for each call, the Contractor shall identify members and their issues/concerns, provide applicable documentation, including clinical information, to the appropriate State vendors, and develop recommendations for resolving the issue/concern. The PBM, EAP/BHO vendor, HM/W vendor and/or the State may also identify members.
- l. Unless otherwise directed by the State, qualified members of the Contractor's staff shall participate in conference calls with the State and representatives from the other third party administrator for medical services, the PBM, the EAP/BHO vendor, the HM/W vendor, the H&W Center vendor, and/or other State contracted vendors to improve coordination of their services to members.
- m. The Contractor shall obtain Health Plan Accreditation at a level of Commendable or Excellent by the National Committee for Quality Assurance (NCQA). If the Contractor is NCQA accredited as of the start date of this Contract, the Contractor shall maintain such

accreditation throughout the term of this Contract. If the Contractor is not NCQA accredited, or is not currently accredited at the required level, for its products as of the start date of this Contract, the Contractor shall obtain such accreditation by December 31, 2016 (or a later date as specified by the State) and shall maintain it thereafter.

- n. The Contractor shall annually submit to the State a report, in a format approved by the State, with HEDIS results for its products utilized by the State (refer also to Contract Attachment C, Reporting Requirements).

A.6. Pharmacy

- a. The State contracts with a pharmacy benefits manager (PBM) for the purpose of providing most outpatient pharmacy services. However, the PBM is not the exclusive provider of all outpatient pharmacy products. Rather, the Contractor shall have responsibility for paying claims for certain office-administered immunizations (e.g., for seasonal flu, pneumococcal, shingles, etc.), injectables, infusion therapy, and other specialty pharmacy products as directed by the State. The Contractor, as directed by the State, shall work with the State to transition certain outpatient specialty pharmaceuticals to the State's contracted pharmacy benefits manager or to physician offices, particularly specialty drugs administered on an outpatient basis in a hospital setting which tend to have higher costs.
- b. The Contractor shall pay for allowable, medically-necessary office visits for members who bring pharmacy-supplied specialty pharmacy products to a provider for administration.
- c. The Contractor shall ensure that its network providers comply with the applicable drug utilization review and prior authorization requirements for office-administered, office-supplied specialty pharmacy products. The Contractor shall further ensure that its providers do not bill members for any claims that the Contractor rejects because of the provider's failure to comply with such requirements. Additionally, the Contractor shall provide its network providers with sufficient provider training, references and educational materials to ensure provider compliance.
- d. Except as provided in Contract Section A.6.a., above, the Contractor is not responsible for the provision or payment of outpatient pharmacy services. However, the Contractor is responsible for coordinating with the PBM and the State as necessary to ensure that members receive appropriate pharmacy services. Coordination by the Contractor shall include the following:
 - (1) Inclusion of pharmacy benefit information in its member handbook (see Contract Section A.15.f.), including the toll-free telephone number for the PBM.
 - (2) Inclusion of the PBM's telephone number, on the back of the member identification card (see Contract Section A.15.e.).
 - (3) Inclusion of pharmacy benefits information in the Contractor's annual enrollment materials for distribution to members. Such materials shall include network lists, website information, toll-free member services number, policies and procedures, confidentiality statement, hyperlinks to the State and other vendors (as directed by the State), and other updates and/or changes that may be helpful to the State's members. At the state's request and direction, the Contractor shall also include in its annual Welcome Packet to plan members, at the conclusion of the state's open enrollment period, any letter or other pharmacy benefits related materials.
 - (4) Accepting and maintaining prescription drug data from the PBM in a manner and format and at a frequency specified by the State.
 - (5) Intervening with individual network providers, as identified by the Contractor, the PBM, the HM/W vendor, the EAP/BHO vendor, the H&W Center vendor, or the State, (1) whose prescribing practices appear to be operating outside industry or peer norms as defined by the State's Contractors, (2) are non-compliant as it relates to adherence to the State's formulary and/or generic prescribing patterns, and/or (3) who are failing to follow required prior authorization processes and procedures. The goal of these interventions will be to improve prescribing practices by the identified network provider. Interventions shall be individualized and face-to-face, as requested by the State. As appropriate, the intervention may be a team effort involving representatives from the Contractor, the PBM, the EAP/BHO vendor, the State, the HM/W vendor, the H&W Center vendor, and/or other appropriate State contracted vendors. The Contractor shall take the lead in organizing the meetings, including all meeting logistics.
- e. The state seeks to move as much specialty drug dispensing as possible to our carved-out pharmacy benefits manager (PBM) or for those specialty medications that are physician-administered, to a physician's office. The state recognizes that some dispensing of

specialty drugs will continue through the medical benefit, but seeks to reimburse providers for the provision of specialty drugs via our third party administrators of these contracts on an Average Sales Price plus (ASP+) model, refer to Contract Section C.3.f.

- f. Each year, the Contractor shall provide the State with a financial reconciliation to show that they have met the aggregate ASP+ percentage standard for the previous calendar year. This report shall be provided each year no later than the last business day in May unless otherwise approved by the State.
- g. Each quarter the Contractor shall provide the State of Tennessee Benefits Administration with the dollar amount(s) that they and/or their PBM invoiced drug manufacturers for specialty drugs dispensed and paid for plan members that quarter. One hundred percent (100%) of all drug manufacturer rebates shall be reimbursed to the state and shall be provided with a report demonstrating the amount invoiced to the various drug manufacturers and a separate report detailing the quarter(s) the check amount is for and for what groups (i.e. State Plan Actives, State Plan Retirees, Local Education Plan Actives, Local Education Plan Retirees, Local Government Plan Actives, and Local Government Plan Retirees).

A.7. Behavioral Health

- a. The Contractor is not responsible for providing benefits or paying claims for mental health and substance abuse (behavioral health) services, however, the Contractor shall play a role in ensuring network providers deliver collaborative physical/behavioral health care to all patients with an identified chronic or persistent medical condition. Chronic or persistent medical conditions are defined as conditions with a duration of 4-12 weeks or longer.
- b. The Contractor is responsible for working directly with the State's "carve-out" Employee Assistance Program (EAP)/Behavioral Health Organization (BHO) vendor. Coordination by the Contractor shall include the following:
 - (1) Inclusion of behavioral health benefit information in its member handbook (see Contract Section A.15.f.), including the toll-free telephone number to contact the EAP/BHO vendor.
 - (2) Inclusion of the EAP/BHO vendor's telephone number on the back of the member identification card (see Contract Section A.15.e.).
 - (3) Inclusion of behavioral health benefits information in the Contractor's annual enrollment materials and welcome packets for distribution to members. Such materials shall include network lists, website information, toll-free member services number, policies and procedures, confidentiality statement and other updates and/or changes that may be helpful to the State's members.
 - (4) Accepting and maintaining data from the EAP/BHO in a manner and format and at a frequency specified by the State. The Contractor shall also share medical claims data claims amounts with the BHO for the purpose of allowing the TPA Contractor and the BHO to routinely track member out of pocket maximums.
 - (5) Assistance in the co-management of medical/psychiatric disorders to include consultations when necessary between medical staff.
 - (6) Clinical education of network providers regarding screening and management of depression and anxiety in the primary care setting, including depression and anxiety as a secondary diagnosis.
 - (7) Providing individualized and face-to-face (when requested by the State) clinical education to network providers identified by the EAP/BHO vendor, the PBM, the HM/W vendor, the H&W Center vendor, the State, or any other State contracted vendor as needing additional education regarding prescribing patterns and clinical interventions/treatment for behavioral health conditions.
 - (8) Participating, as applicable, in the EAP/BHO vendor's discharge activities for individual members with both medical and behavioral health needs.
 - (9) Other activities necessary for the appropriate coordination of benefits and claims payment of medical and behavioral health benefits.
- c. The Contractor shall amend its provider agreements with primary care providers (at time of their renewal) to require network primary care providers to screen adults for depression when staff-assisted depression care supports are in place. Once such amendments are in place, the Contractor shall also include depression screening in an adult wellness visit/physical as an element in any primary care chart reviews that it conducts. The goal is to assure accurate diagnosis, effective treatment and follow-up. The lowest effective level of staff-assisted depression care support consists of a screening nurse who advises primary care providers of

positive screening results and provides a protocol that facilitates referral to behavioral health treatment. The provider must document in the medical chart the screening and any necessary follow up that has been performed using a nationally-recognized, validated, reliable screening instrument.

A.8. Health Management Services

- a. The State contracts with a vendor to provide certain health management services, including wellness and disease management. The Contractor is not responsible for the provision of these health management services. However, the Contractor is responsible for coordinating with the Health Management and Wellness (HM/W) vendor as necessary to ensure that members receive appropriate health management services. Coordination by the Contractor shall include the following:
 - (1) Inclusion of health management information in its member handbook (see Contract Section A.15.f.), including the toll-free telephone number to contact the HM/W vendor and the Nurse Advice Line and how to access decision aids.
 - (2) Inclusion of the HM/W vendor's telephone number on the back of the member identification card (see Contract Section A.15.e.).
 - (3) Inclusion of health management benefits information in the Contractor's annual enrollment materials and welcome packets for distribution to members. Such materials shall include website information, toll-free member service number, policies and procedures, confidentiality statement and other updates and/or changes that may be helpful to the State's members.
 - (4) Accepting and maintaining data from the HM/W vendor in a manner and format and at a frequency specified by the State.
- b. The Contractor shall provide to the HM/W vendor either a daily discharge file or a daily admissions file in a manner and format approved by the State. Admissions files shall include the number of days authorized for inpatient hospitals, rehabilitative facilities, or skilled nursing facilities and any authorizations for home health services.
- c. As directed by the State, the Contractor shall implement cost-sharing incentives (e.g., lower rates of co-insurance, provision of co-payments in lieu of co-insurance, waiver of or provision of lower deductible amounts) for members engaged in disease management and other programs as reported to the Contractor by the State or the HM/W vendor.
- d. As directed by the State, the Contractor shall report to the HM/W vendor and/or the State those members who fail to complete state specified wellness requirements delivered by the Contractor such as, but not limited to, case management.

A.9. Claims Processing, Payment and Reconciliation

- a. The Contractor shall process all claims for covered benefits provided to members in strict accordance with the Public Sector plan documents, applicable Contractor policies and procedures, in compliance with all applicable state and federal laws, rules and regulations and the terms of this contract including, but not limited to, timely filing. The Contractor shall not modify covered benefits during the term of this Contract without the prior written approval of the State.
- b. The Contractor shall operate a claims management system that tracks accumulations toward deductibles and out-of-pocket maximums, tracks co-payments and co-insurance amounts and appropriately links claim history, enrollment information, member services, provider network, and utilization management information. This shall include the daily electronic exchange of member-level deductible and maximum out-of-pocket accumulator data with the Pharmacy vendor, EAP/BHO vendor, Health Savings Account (HSA) fiduciary, and any other State contracted vendor as needed.
- c. Upon request by the State, the Contractor shall modify its systems and processes to reflect approved plan design changes, including but not limited to changes in covered benefits, scope of covered benefits, and cost-sharing, to the Public Sector Plan(s) within sixty (60) days of notification by the State. Should said change(s) not be effective within sixty (60) days, the Contractor shall have until the effective date of the change to modify its systems and processes.
- d. The Contractor shall ensure that claims submitted by network providers are paperless for the members. The Contractor's agreement with providers shall require network providers to submit claims directly to the Contractor.
- e. The Contractor's claims management system shall be able to receive and process (i.e., without subsequent data entry) physician and hospital claim submissions electronically.

- f. The Contractor shall process claims, either filed directly by members and/or provider(s), in an accurate and timely manner and in accordance with the requirements in Contract Attachment B. The Contractor shall submit to the State, at least one (1) month prior to the go-live date, a summary of its methodology for conducting internal claims audits, including audits to determine claims payment and processing accuracy and claims payment turnaround. The State reserves the right to review the methodology and require changes, where appropriate. The Contractor shall notify the State in writing at least thirty (30) days in advance of any significant changes to its methodology. The State reserves the right to review the change and require changes, where appropriate.
- g. The Contractor shall confirm eligibility of each member as claims are submitted, on the basis of the enrollment information provided by the State, which applies to the period during which the charges were incurred.
- h. In concert with its claims payment cycle, the Contractor shall provide an electronic remittance advice (RA) to the provider indicating the disposition of every adjudicated claim submitted by providers. The remittance advice shall contain appropriate explanatory remarks related to payment or denial of each claim. If a claim is partially or totally denied due to insufficient information and/or documentation, then the remittance advice shall specify all such information and/or documentation. Providers that do not have the capability of receiving an RA electronically may have one mailed to them.
- i. Claim Processing Standards
 - (1) Unless otherwise specified by the State, the claims management system shall automatically adjudicate no less than eighty percent (80%) of clean claims, i.e., without recourse to manual or other calculation methods external to the system.
 - (2) The Contractor shall reimburse network providers within fourteen (14) calendar days for ninety-two percent (92%) of clean claims and within thirty (30) calendar days for ninety-eight percent (98%) of all claims.
 - (3) The Contractor shall complete ninety-five percent (95%) of all claim adjustments within seven (7) calendar days.
 - (4) An incomplete claim may be resubmitted with the information necessary to complete the claim. This resubmission shall constitute a new claim only for the purpose of establishing a timeframe for claims processing and payment.
- j. The Contractor's claims management system shall retain claim history on-line for at least two (2) years. (This does not limit the Contractor's obligations to retain all records in accordance with Contract Section D.11, Records.)
- k. The Contractor shall test the accuracy of automated features of the claims management system (e.g., deductible calculation) at least twice a year as part of its internal audit program.
- l. At the State's request, the Contractor shall load Public Sector Plan claims data into an all payer claims database.
- m. The Contractor shall use a clinical edit software program that automatically evaluates all claims for medical bills involving the use of current ICD and CPT/HCPCS codes. Clinical claim review software shall be updated no less than once every year, and all changes and new codes shall be incorporated by the Contractor within thirty (30) days of the change becoming effective.
- n. The Contractor's claims management system shall automatically price network claims using current network provider rate information. The claims management system shall store network provider information to determine provider status and reimbursement for claims from network providers. Network provider rate information shall be updated in the claims management system according to the following standards:
 - (1) 90% of network providers shall be updated within fifteen (15) days of the execution of the provider agreement.
 - (2) 100% of network providers shall be updated within thirty (30) days of the execution of the provider agreement.
- o. The Contractor's member services representatives shall have access to claims management and other systems as necessary to respond to inquiries from members.
- p. Explanation of Benefits (EOB)
 - (1) The Contractor shall generate and mail an explanation of benefits (EOB) to the member each time the Contractor processes a claim from a provider. The

Contractor shall mail the EOB within five (5) business days of processing the claim. The EOB format and text shall be prior approved in writing by the State and shall include, but not be limited to, the date the Contractor received the claim, the date the Contractor adjudicated the claim, the claim number, identification number of the head-of-contract, the patient name, the date of service, type of service furnished, the provider name, the Contractor's contact information, submitted charges, total amount paid by the plan, the amount paid by another insurance carrier, total amount owed by the member by cost-sharing category (deductible, co-payment, co-insurance, etc.), any non-covered amount, the out-of-pocket amounts paid for the year, how to file an appeal, adjustments or corrections that affect a member's out-of-pocket costs, and any other information legally required. The Contractor may substitute an electronic EOB if requested by the member.

- (2) The Contractor shall also generate and mail an EOB to the member each time the Contractor processes a claim submitted by the member. The Contractor shall mail the EOB within five (5) business days of processing the claim. The EOB format and text shall be prior approved in writing by the State and shall include information similar to the EOB for provider-submitted claims but tailored to member-submitted claims. The Contractor may substitute an electronic EOB if requested by the member.
- q. If a member receives a covered benefit from a network provider, the provider's contract rate shall be used to determine the member's deductible (if applicable) and any co-insurance amount and the member shall not be responsible for payment in excess of that amount. In addition, if a member receives a medical service that is a covered benefit from a network provider but the claim for the service is denied as ineligible for payment (e.g., the service exceeded the applicable service limitation, not medically necessary, or the service was subject to prior authorization and was not approved by the Contractor) the member shall not be responsible for payment to the provider in excess of the provider's contract rate.
- r. The Contractor shall only pay claims that are for covered benefits provided to eligible members and provided in accordance with the Contractor's utilization management and other applicable requirements and with the Plan Documents.
- s. The Contractor shall not pay for services that result from a referral prohibited by Section 1877 of the Social Security Act (Limitation on Certain Physician Referrals).
- t. The Contractor shall not pay for preventable events and conditions, e.g., hospital-acquired conditions and preventable surgical errors that are identified as non-payable by Medicare. In addition, as directed by the State, the Contractor shall not pay for other preventable events and conditions that are identified as non-payable by other federal or state payers. At the State's request, the Contractor shall provide a report of these denied claims and the avoided charges to the State.
- u. The Contractor shall pay claims for services from out-of-network providers submitted by members by directly reimbursing the provider. However, if the member has already paid said claim, then the Contractor shall reimburse the member directly. In either case the Contractor shall send the member an EOB as required by Contract Section A.9.p.
- v. The Contractor shall pass directly to the State the payment terms that the Contractor has negotiated with providers. The Contractor shall not receive any differential between the provider contract rate and the payment funded by the State; the Contractor shall ensure that the State and the member receives the full benefit of any provider payment terms, including, but not limited to, provider fee schedules, contract rates, other payment arrangements, discounts, rebates, refunds, or credits negotiated by the Contractor. All special pricing considerations and financial incentives shall accrue to the State and plan members.
- w. The Contractor shall remit to the State no less frequently than quarterly a check for all rebates accrued during the claim period ending six (6) months prior to the rebate payment date which were obtained on behalf of the State due to the use of medical services, devices and pharmaceuticals by members of the Public Sector Plans. A report shall accompany each check containing a breakout by group fund (i.e. State Actives, State Retirees, etc.) and further broken down by service or product name and the appropriate codes to identify the service or product (e.g. NDC, NDC plus the appropriate HCPCS Level II code, J-codes, etc.). Contractor shall include for each breakout the total amount invoiced to the manufacturer, the total amount collected on behalf of the state, and the amount being paid to the state.
- x. The Contractor shall ensure that any payments funded by the State are accurate and in compliance with the terms of this Contract, including the Liquidated Damages requirements of this Contract (see Contract Attachment B); agreements between the Contractor and providers; and State and Federal laws and regulations.

- y. The State shall determine all policies and benefits related to the Public Sector Plans and shall have the sole responsibility for and authority to clarify and/or revise the benefits available under the Public Sector Plans. Should the Contractor have a question on policy determinations, benefits, or operating guidelines required for proper performance of the Contractor's responsibilities, the Contractor shall request a determination in writing. The State will then respond in writing making a determination within thirty (30) days. The Contractor shall then act in accordance with such policy determinations and/or operating guidelines.
- z. The Contractor understands that the Public Sector Plans cannot and do not cover all medical situations. In a case where the benefits are not referenced in the Plan Documents or are not clear, the Contractor shall comply with any applicable policy issued by the Benefits Administration Division to interpret the Plan Documents. If the benefits are not referenced in any policy or are not clear, the Contractor shall utilize its standard policies in adjudicating claims, and the Contractor shall advise the Benefits Administration Division in writing, as to the difference along with the Contractor's recommendation. Such matters as determined by the State to have a significant impact on administration of plan benefits shall be resolved by the State.
- aa. The Contractor shall identify and pursue claims that may be subject to coordination of benefits (COB) in accordance with the regulations promulgated by the Tennessee Department of Commerce and Insurance, Chapter 0780-1-53 Tenn. Comp. R. & Regs. The Contractor shall provide a quarterly report of said activities to the State (refer also to Contract Attachment C, Reporting Requirements).
- bb. The Contractor shall notify the State on a weekly basis of receipt of any notices from Medicare that Medicare may have made primary payments for services when it should have been the secondary payer (a Medicare Secondary Payer demand letter). The Contractor shall resolve issues as to whether Medicare is the primary or secondary payer within thirty-one (31) days of receiving the demand letter.
- cc. The Contractor shall implement a process to carry out subrogation recoveries and report subrogation activities to the State in compliance with the State's subrogation policies, which shall be provided to the Contractor prior to the benefits go-live date.
- dd. The Contractor shall determine whether eligible expenses are medically necessary.
- ee. The Contractor shall have a process in place based on the most appropriate up to date clinical information for determining those procedures and services that are considered experimental/investigational. Unless otherwise directed by the State, the Contractor shall submit to the State, at least one (1) month prior to the go-live date, detailed information on the Contractor's process for determining experimental/investigational procedures and services. The State reserves the right to review the process and require changes, where appropriate. The Contractor shall notify the State, in writing, within thirty (30) days of any significant changes to its process. The State reserves the right to review the change and require changes, where appropriate.
- ff. Unless otherwise directed by the State, the Contractor shall respond to all claims/data requests from the State within seventy-two (72) hours of receiving the request and shall present the information in the format requested by the State.
- gg. Reconciliation
 - (1) The Contractor shall submit claims reports to the State in sufficient detail for the State to record and reconcile claims. The format of the claims reports shall be prior approved by the State and the frequency shall match the frequency of the Contractor's bank drafts.
 - (2) The Contractor shall submit to the State a monthly recoveries report in a format prior approved by the State (refer also to Contract Attachment C, Reporting Requirements).
 - (3) The Contractor shall reconcile, within ten (10) business days of receipt, payment information provided by the State. Upon identification of any discrepancies, the Contractor shall immediately advise the State.
 - (4) The Contractor shall provide authorized State users with access to its internal client reporting system for use in the State's reconciliation process.
- hh. The Contractor's provider agreements shall include the maximum recoupment periods permitted under TCA 56-7-110.
- ii. For the payment of all claims under this Contract, the Contractor shall issue payments in the form of checks and/or Automated Clearing House (ACH) electronic funds transfer

against the Contractor's own bank account. The Contractor shall maintain security and quality controls over the design, printing and mailing of checks, as well as any fraud prevention feature of checks.

- jj. The State will only pay for approved and correctly paid claims, not for rejected, reversed, duplicate claims, claims processed but not paid, or claims paid in error.
- kk. The Contractor shall reimburse the State for one hundred percent (100%) of claims paid in error. If the Contractor is unable to withhold the amount from the provider's next payment then the Contractor shall reimburse the State within thirty (30) days of identification of the overpayment, or within a time frame agreed to by the State.
- ll. The Contractor shall issue all related U.S. Internal Revenue Service (IRS) Form 1099 reports, submit required 1099 information directly to the IRS utilizing the Contractor's tax ID number, and shall maintain responsibility in matters relating to such information provided to payees and to the IRS, including the payment of any penalties or fees related to such 1099 reporting.
- mm. Upon conclusion of this Contract, or in the event of its termination or cancellation for any reason, the Contractor shall be responsible for the processing of all claims incurred for medical services rendered and medical supplies purchased during the period of this Contract as well as provider reimbursement or recoupment attributable to claims incurred during the period of this Contract with no additional administrative cost to the State. The claims run out period shall extend through the final day of the thirteenth (13th) month following Contract termination. In addition, in the event of termination of this Contract, the Contractor shall continue to provide and pay claims for services to any member who is hospitalized on the effective date of termination. Said coverage shall discontinue when the member is discharged from the hospital.
- nn. The Contractor shall require network providers submitting a claim with a J3490 or J3590 code to include the name of the drug and the National Drug Code (NDC) on the associated professional claim form (HCFA 1500) or facility claim form (UB92).

A.10. Fraud and Abuse

- a. The Contractor shall implement procedures to prevent and detect fraud or abuse by providers or members and shall perform fraud investigations of members and providers, in consultation with the State, for the purpose of recovery of overpayments due to fraud.
- b. The Contractor's procedures for preventing and detecting fraud and abuse shall include, at a minimum, claims edits, post-processing review of claims, utilization management, provider profiling and credentialing, and provisions in the Contractor's provider agreement and/or provider manual. The Contractor's claim edits shall include, at minimum, edits to identify upcoding and duplicate claims.
- c. As a means to "doctor shopping" and to mitigate risks relating to fraud, waste, and abuse, the Contractor shall maintain the ability, as may be deemed necessary, to "lock in" or otherwise restrict selected members to one or more specific network providers or group of providers for accessing covered services.
- d. In the event the Contractor discovers evidence that an unusual transaction has occurred that merits further investigation, the Contractor shall simultaneously inform the Benefits Administration Division and the Division of State Audit, in the Office of the Comptroller of the Treasury. The State will review the information and inform the Contractor whether it wishes the Contractor to:
 - (1) Discontinue further investigation if there is insufficient justification; or
 - (2) Continue the investigation and report back to the Benefits Administration Division and the Division of State Audit; or
 - (3) Continue the investigation with the assistance of the Division of State Audit; or
 - (4) Discontinue the investigation and turn the Contractor's findings over to the Division of State Audit for its investigation.
- e. The Contractor shall submit to the State, at least two (2) months prior to the go-live date, a copy of the documents describing its fraud and abuse program. The State reserves the right to review the documents and require changes, where appropriate. The Contractor shall notify the State, in writing, within thirty (30) days of any significant changes to its programs related to insurance or provider fraud, abuse, and waste. The State reserves the right to review the change and require changes, where appropriate.
- f. The Contractor shall provide a written narrative or report to the State on a semi-annual basis, after the 2nd and 4th calendar quarters, regarding the effectiveness of the Contractor's fraud and abuse program, including its fraud and abuse detection activities, findings from those activities, follow-up on findings, proposed improvement activities, and

any estimated savings to the Public Sector Plans associated with the Contractor's detection of such fraudulent or wasteful activities.

A.11. State Audits

- a. Upon thirty (30) days written notice and the establishment of applicable third party confidentiality agreement(s), if any, reasonably required by the Contractor, the State and/or its authorized representative shall have the right to examine and audit the Contractor services and pricing to ensure compliance with all applicable requirements. For the purpose of this requirement, the term, "Contractor," shall include its parent organization, affiliates, subsidiaries, subcontractors, and providers.
- b. The Contractor shall provide access, at any time during the term of this contract and for three (3) years after final contract payment (longer if required by law), to the State and/or its authorized representative to examine and audit Contractor services, payments, and pricing pursuant to this Contract. The State reserves the right to request that documentation be provided for review at the authorized representative's location, the State's location, or at the Contractor's corporate site.
- c. The Contractor shall, at its own cost, provide the State and/or its authorized representative with prompt and complete access to any data, documents, access to systems, and other information necessary to ensure Contractor compliance with all requirements of this Contract.
- d. The Contractor shall provide reasonable cooperation with requests for information, which includes but is not limited to the timing of the audit, deliverables, data/information requests and the Contractor's response time to the State's questions during and after the process. The Contractor shall also provide a response to all "findings" received. Such response shall occur within thirty (30) days, or at a later date if mutually determined with the State to be more reasonable based on the number and type of findings.
- e. The State shall not be responsible for time or any costs incurred by the Contractor in association with an audit including, but not limited to, the costs associated with providing data, reports, documentation, systems access, or space.
- f. If the outcome of the audit results in an amount due to the State, then the State will work with the Contractor to negotiate terms of repayment. In the absence of such agreement, the State will deduct one-sixth of the total amount due from the fees due to the Contractor pursuant to Section C.3 each month for six months. If the Contractor disagrees with a finding resulting in a payment to the State, the State will review the Contractor's comments, but if the State retains the original audit findings the Contractor will be responsible for any payment to the State.

A.12. Member Services

- a. All members services representatives handling inquiries related to the Public Sector Plans shall be familiar with the terms and provisions of the Plan Documents, including without limitation, eligibility, benefits, excluded services and procedures, deductibles, applicable cost-sharing, including co-payments and co-insurance, out-of-pocket maximums, instructions for completing a claim form, determining the status of claims, how to handle a complaint, and the member appeals process.
- b. During normal business hours, the Contractor's member services representatives shall be dedicated to the Public Sector Plans. A Contractor may be allowed through written approval by the State to use a "designated" call unit (as opposed to a "dedicated" call center) provided that the unit could meet all other call center standards defined in this Contract.
- c. The Contractor shall have sufficient staff to respond to inquiries, correspondence, complaints, and problems related to all aspects of the services required in this contract such as network development or changes, claims processing, appeals, provider participation and use of the Contractor's online tools described in section A.16. The Contractor shall not answer technical questions regarding eligibility policy and shall refer these questions to the State.
- d. The Contractor shall provide appointment scheduling assistance to members who are unable to secure an appointment with a geographically-accessible provider within the timeframes specified in Contract Section A.3.d. The State defines "appointment scheduling assistance" to include the following: (1) if the member is unable to secure an appointment with a network provider within a reasonable period of time through the member's own good faith efforts and the member requests the Contractor's assistance, then the Contractor has an affirmative obligation to contact the provider directly to facilitate appointment scheduling. Additionally, (2) if a member is unable to locate a network provider who is accepting new patients through their own good faith efforts and

the member requests the Contractor's assistance, then the Contractor has an affirmative obligation to assist the member in locating such a provider and securing an appointment.

- e. The Contractor shall have and implement procedures for monitoring and ensuring the quality of services provided by its member services representatives. Such procedures may include, but are not limited to, the following activities:
 - (1) auditing calls/correspondence for each member services representative;
 - (2) silent monitoring of calls;
 - (3) recording calls for quality and training purposes;
 - (4) skill refresher courses; and
 - (5) call coaching.
- f. The Contractor shall set standards for customer satisfaction for member services representatives based upon, but not limited to, an evaluation of the following areas: documentation, greeting, courtesy, responsiveness, explanation and guiding techniques, and accuracy. The standards shall be disclosed to the State no later than thirty (30) days prior to the go-live date. Adherence to the standards shall be measured, monitored and reviewed by the Contractor each month.
- g. The Contractor shall evaluate at least ten (10) calls per customer service representative per month in order to assess the call handling quality and shall report the findings to the State as requested.
- h. The Contractor shall provide a personalized response, in writing, to ninety-five percent (95%) of written (mail or email) inquiries from members concerning requested information, including the status of claims submitted and covered benefits, within five (5) business days and ninety-nine (99%) within ten (10) business days. The Contractor shall acknowledge receipt of email inquiries within one (1) business day.
- i. The Contractor shall designate a client service liaison to respond to member-related issues identified by the State. For matters designated as urgent by the State, the Contractor shall contact the member and resolve the issue and then notify the State of the resolution.
- j. The Contractor shall maintain a procedure for resolving complaints informally by phone. Where a complaint cannot be resolved to the member's satisfaction, the Contractor shall advise the member of his/her right to file an appeal and shall provide instructions for doing so.
- k. Unless otherwise directed by the State, the Contractor shall conduct an annual member satisfaction survey using the Consumer Assessment of Healthcare Providers and Systems (CAHPS) adult survey. The Contractor shall contract with a vendor that is certified by NCQA to perform CAHPS surveys, and the vendor shall perform the CAHPS adult commercial survey. The Contractor shall report the results of the survey to the State by June 15 of each calendar year (refer also to Contract Attachment C, Reporting Requirements). Based upon the results of the survey, the Contractor shall develop an action plan to correct problems or deficiencies identified through this activity. The Contractor shall submit the action plan to the State by August 1st. The State reserves the right to review the action plan and require changes, where appropriate.

A.13. Member Appeals Process

- a. The Contractor shall maintain an appeals process in compliance with Section 2719 of PPACA (42 U.S.C. 300gg-19) and 45 CFR 147.136, including all minimum consumer protection standards, by which members may appeal adverse benefit determination decisions including, but not limited to, determinations based on: medical necessity; appropriateness; health care setting; level of care; medical effectiveness; determinations that treatments are experimental or investigational; whether treatments are "emergency care" or "urgent care"; coverage of items or services based on medical conditions; frequency, method, treatment, or setting of a recommended preventive services to the extent not specific in HHS's published lists of recommended preventive services; whether the plan is complying with the nonquantitative treatment limitation provisions of the Mental Health Parity and Addiction Equity Act; if applicable, whether participants or beneficiaries are entitled to a reasonable alternative standard for a reward under a wellness program; and a rescission of coverage (whether or not the rescission has any effect on any particular benefit at that time). If any part of section A.13. conflicts with the Federal review and appeal requirements of Section 2719 of PPACA (42 U.S.C. 300gg-19) or 45 CFR 147.136, the Contractor shall follow the federal requirements.
- b. The Contractor shall maintain formal appeal procedures affording an internal review as well as an external review which allows claimants to review their file, to present evidence and testimony as part of the appeals process. The internal review shall be conducted by a committee designated by the Contractor that is designed to ensure the independence

and impartiality of the persons involved in making the decision. The external review shall be conducted by an Independent Review Organization (IRO).

- c. The Contractor must assign an IRO that is accredited by URAC or a similar nationally-recognized accrediting organization to conduct the external review. The Contractor must contract with at least three (3) IROs and rotate assignments among the IROs to prevent bias and ensure independence. The IRO cannot be eligible for any financial incentives based on the likelihood that the IRO will support a denial of benefits.
- d. The Contractor shall include notification of the member's right to appeal in any member communication regarding benefit coverage decisions, including but not limited to, letters to members and providers, member handbooks, and Explanation of Benefit (EOB) statements. The notices must be provided in a culturally and linguistically appropriate manner and are subject to prior written approval from the State.
- e. At a minimum, the Contractor shall provide a description of available internal appeals and external review processes, including information on how to initiate an appeal, in member handbooks, on the state specific website and any other documents as requested by the State.
- f. The Contractor must provide notification of decisions within the following time frames and all decision notices shall advise of any further appeal options:
 - (1) No later than 72 hours after receipt of the claim for urgent care. The Contractor must defer to the attending provider's determination as to whether the claim involves urgent care.
 - (2) 30 days for denials of non-urgent care not yet received
 - (3) 60 days for denials of services already received
- g. The Contractor must provide continued coverage pending the outcome of an appeal. Benefits for an ongoing course of treatment cannot be reduced or terminated without providing advance notice and an opportunity for advance review.
- h. The Contractor must disclose the availability of, and contact information for, any applicable office of health insurance consumer assistance established to assist individuals with the internal claims and appeals and external review processes.
- i. Any appeals of denied requests for continued hospitalization shall be promptly processed and shall involve physician-to-physician consultation between the Contractor's staff and attending physician.
- j. At least one (1) month prior to the go-live date, the Contractor shall provide the State information describing in detail the Contractor's appeals process and procedures along with copies of sample determination letters for internal and external appeals. The State reserves the right to review the appeals process and procedures and letters and require changes, where appropriate.
- k. The Contractor shall submit quarterly appeals reports with information regarding each appeal filed with the Contractor and the IROs (refer also to Contract Attachment C, Reporting Requirements).
- l. The Contractor shall ensure that all records and information related to appeals are preserved as required by other provisions of this Contract or state or federal law.
- m. The Contractor shall allow a member one hundred and eighty (180) days to initiate an internal appeal following notice of an adverse determination. Where an internal determination is unfavorable, the Contractor shall advise the member of their right to initiate an external appeal within four (4) months of notice of the internal decision.

A.14. Call Center

- a. The Contractor shall operate a call center that uses a toll-free telephone number dedicated to the Public Sector Plans as the entry point for members contacting the Contractor.
- b. The Contractor's call center shall be open and staffed with trained personnel on the date specified in Contract Section A.24.
- c. The Contractor's call center and dedicated member services representatives shall be located in the continental United States.
- d. The Contractor may temporarily route calls to a different call center for occasions related to weather, training, or similar situations. The Contractor shall notify the State of any such instances prior to the switch, or as soon as practical.

- e. The Contractor's call center shall, at a minimum, accept calls Monday through Friday 7:00-5:00 CST, except on official State Holidays.
- f. The Contractor's call center shall be equipped with TDD (Telecommunications Device for the Deaf) technology in order to serve the hearing impaired population.
- g. During normal business hours the Contractor's call center shall have at least one member services representative on duty that is bilingual in English and Spanish. The Contractor shall provide oral interpretation services via a telephone interpretation service free of charge to callers with Limited English Proficiency.
- h. During normal business hours, as well as after hours, calls to the Contractor's call center regarding clinical concerns shall be transferred or forwarded to the State's contracted Nurse Advice line.
- i. The Contractor shall provide the State's Agency Benefits Coordinators (ABCs) with a special number or access code that they can use to have immediate access to a member services representative. The Contractor can satisfy this "hotline" requirement by expediting calls to this special number to the front of the general queue – or it may provide dedicated staff to serve callers to this number.
- j. The Contractor's call center shall meet each of the following performance standards:
 - (1) Daily Average Speed of Answer (ASA) of thirty (30) seconds. After answering the call the Contractor may only put callers on hold in order to (a) make outbound calls as necessary or (b) to research a caller's issue.
 - (2) First Call Resolution of 85% as measured by one or more of the following methods: a member post-call phone or web survey; an end of call script where the customer service representative asks if the member's issue has been resolved; a voice menu allowing the member to indicate if this is the first call they've made to resolve their inquiry or problem; or another method prior approved by the state.
 - (3) Telephone Service Factor of 80-20, meaning 80% of calls are answered within 20 seconds.
 - (4) Open call/inquiry closure rate of 90% within five (5) business days.
- k. The Contractor shall provide call center statistics to the State on a weekly basis during the annual enrollment period (generally October 1 through November 1), the fifteen (15) days prior to the go-live date through the sixty (60) days after the go-live date. Thereafter, call center statistics shall be provided to the State monthly.
- l. The Contractor's call center shall have call management systems and communications infrastructure that can manage the potential call volume and achieve the performance standards described in this Contract.
- m. The Contractor's call management systems shall be scalable and flexible so they can be adapted as needed, within negotiated timeframes where applicable, in response to program, benefit, or enrollment changes.
- n. The Contractor's call management systems shall be equipped with caller identification. In addition, the Contractor's call center shall adopt caller identification for itself that is prior approved in writing by the State.
- o. The Contractor's call management systems shall provide greeting messaging when necessary. The Contractor may play canned music and/or messages prior approved by the State for the callers while they are on hold and shall play messages as directed by the State. The Contractor shall not play advertising or informational messages for callers while they are on hold unless prior approved in writing by the State (or the State directs the Contractor to play certain messages). Additionally, the Contractor's systems shall provide a message that notifies callers that calls are being recorded and may be monitored for quality control purposes.
- p. The Contractor's call management system shall record and index all calls such that the Contractor can easily retrieve recordings of individual calls based on the phone number of the caller, the caller's name, the date/time of the call, or the member services representative who handled the call. The Contractor shall be able to provide a full recording of each call upon the State's request, using only the member's name or identifier to locate the call(s).
- q. The Contractor's call management systems shall facilitate the processing of all calls received and assign incoming calls to available member services representatives in an

efficient manner. The system shall transfer calls to other telephone lines as necessary and appropriate, including transfers to external call centers.

- r. The Contractor may use an automated interactive voice response (IVR) system for managing inbound calls, provided that the caller always has the ability to leave the IVR system and wait in queue in order to speak directly with a live-voice member services representative during normal business hours rather than continue through additional prompts. The Contractor's decision tree and menu are subject to State review and prior written approval.
- s. The Contractor shall inform callers of their likely wait times (based on real-time information, including call volume and member services representative availability) as they enter the queue. The Contractor shall also provide a "dial back" option that allows callers to receive a call back from the next available member services representative.
- t. The Contractor shall have the ability to make outbound calls without interrupting the ability of callers to continue to access the call center.
- u. The Contractor's system shall be able to record calls for monitoring and the Contractor shall, at the State's request, allow the State, or its authorized representative to monitor recorded calls from a remote location.
- v. The call management system shall enable the logging of all calls, including:
 - (1) the caller's identifying information (e.g., employee ID);
 - (2) the call date and time;
 - (3) the reason for the call (using a coding scheme);
 - (4) the member services representative that handled the call;
 - (5) the length of call; and
 - (6) the resolution of the call (including a resolution code) and, if unresolved, the action taken and follow up steps required.
- w. Additionally, the call management systems shall maintain a history of correspondence and call transactions for performance management, quality management and audit purposes. This history shall contain the actual information, a date/time stamp that corresponds to when the transaction took place, the origin of the data management transaction (e.g., the State and/or one of its authorized representatives or the member), and the member services representative that processed the transaction. Related correspondence and calls shall be indexed and properly recorded such that they can be treated in reporting and analysis as part of a distinct transaction.
- x. At the State's request, the call center representatives shall be trained to direct members to high performance providers and/or facilities particularly when there are associated member incentives.

A.15. Member Communications/Materials

- a. The Contractor shall, in consultation with and following written approval by the State, print and distribute member materials, including but not limited to, member handbooks, identification cards, welcome packets, provider directories (as requested), letters, brochures, mass mailings, fliers and administrative forms and manuals pertaining to or sent to members. Unless otherwise directed by the State, all member materials shall be prior approved in writing by the State.
- b. The Contractor shall work in conjunction with the State, its Communications team and any applicable contracted vendors to ensure continuity of branding across all plan and member materials, website, and any other communications information. This branding shall include, but is not limited to, use of the ParTNers for Health logo, color scheme and applicable taglines. All uses of these branding elements shall be subject to prior written approval by the State.
- c. Unless otherwise specified, the Contractor shall be responsible for all costs related to the design, development, revision, printing, and distribution of all member materials that are required to be produced under the terms of this Contract. The Contractor shall ensure that up-to-date versions of all printed member materials can be downloaded from its website.
- d. Prohibition on Promotional Materials: Unless approved in advance and in writing by the State, the Contractor shall not distribute any promotional materials or gifts to employees or plan members, even if such gifts are of a de minimus value (e.g., magnets, pens, etc.).
- e. Member Identification Cards
 - (1) Unless otherwise directed by the State, the Contractor shall provide members with identification (I.D.) cards on an annual basis.

- (2) The cost of creating and mailing I.D. cards shall be borne by the Contractor.
 - (3) Identification cards shall comply with the State's guidelines for I.D. cards, which include, but are not limited to, the following:
 - i. The "ParTNers for Health" logo shall appear in either the upper left or upper right corner of the front of the card, as directed by the State, and the Contractor's logo may appear in the other corner.
 - ii. The words "Tennessee State Group Insurance Program" shall appear in the top center of the front of the card; the words "Administered by CONTRACTOR NAME" may appear beneath this in a smaller font size.
 - iii. The front of the card shall also include the following information: member name, member number (which shall NOT be the member's Social Security Number), group name and/or number, benefit option (e.g., Partnership PPO), network name (if applicable), and cost sharing amounts.
 - iv. The back of the card shall include the following information: disclaimers regarding prior authorization, card effective date (may appear on front of the card), the Contractor's member services phone number and hours of operation, and the phone number for other State vendors including the PBM, EAP/BHO, and HM/W vendor.
 - v. The Contractor shall use the Edison employee identification number as the primary unique identifier for members and shall include this number on the member's identification card.
 - (4) The format for identification cards shall be prior approved in writing by the State.
 - (5) The Contractor shall mail identification cards to members no later than twenty-one (21) days prior to the go-live date and thereafter, at the State's request, fourteen (14) days prior to the start of each benefit year. During the benefit year the Contractor shall mail I.D. cards to members no later than ten (10) days from receipt of new enrollment or change in enrollment, as indicated in the enrollment information from the State and no later than ten (10) days from receipt of a member's request for a replacement or duplicate card (at no charge to the member).
 - (6) The Contractor shall have the capability on its website (see Contract Section A.16.) to allow members to print out temporary cards.
 - (7) The Contractor shall allow each member to have duplicate cards upon the member's request.
 - (8) As directed by the State, the Contractor shall re-issue identification cards to reflect approved plan design changes, including but not limited to changes in cost-sharing, within the timeframe specified by the State.
- f. Member Handbook
- (1) The Contractor, following review and approval by the State, shall annually, prior to the new benefit year, update member handbooks and shall maintain on its website an up-to-date version of the member handbook that incorporates changes made between annual printings.
 - (2) The member handbook shall be specific to each of the three Public Sector Plans and shall detail benefits and excluded services and procedures; detail cost-sharing requirements and out-of-pocket maximums for each benefit option; describe additional features specific to any of the benefit options; describe procedures for accessing services, including use of network and out-of-network providers and utilization management; describe appeal procedures; include information specified by the State regarding pharmacy benefits, behavioral health benefits, and health management/wellness benefits; and provide other information helpful to members.
 - (3) Upon the State's request, the Contractor shall provide member handbooks to Agency Benefits Coordinators within fifteen (15) days of the State's request to provide copies.
 - (4) The Contractor shall mail a member handbook no later than ten (10) days from receipt of a member's request for a copy.
- g. On an annual basis, at least two (2) months prior to the State's annual enrollment period, the Contractor shall provide to the State, in electronic format, any enrollment information requested by the State that may be helpful to potential members. Items may include, but not be limited to, a toll-free member services number, website address, website logon

information, a confidentiality statement, procedures for accessing services, and other pertinent updates, changes and/or materials.

- h. Unless otherwise directed by the State, the Contractor shall mail an annual welcome packet to all enrolled members no later than twenty-one (21) days prior to the go-live date and, thereafter, fourteen (14) days prior to the start of each benefit year. During the benefit year the Contractor shall mail a welcome packet within ten (10) days from receipt of new enrollment or change in enrollment. The welcome packet shall include, at a minimum, a welcome letter, a member handbook, an I.D. card, a provider directory order form, the Contractor's website address, website logon information, and a confidentiality statement.
- i. Throughout the term of this Contract the Contractor shall, at a member's request, mail a copy of the current provider directory to the member within ten (10) days of receiving the member's request to have a copy.
- j. The Contractor shall use first class rate for all mailings, unless otherwise directed or prior approved in writing by the State.
- k. The Contractor shall have the exclusive responsibility to write, edit, and arrange for clearance of materials (such as securing full time use of a stock photograph used in brochures for perpetuity) for any and all member materials in time for the materials to be approved by the State and printed for the annual enrollment period.
- l. The Contractor shall ensure that its member materials are culturally sensitive and professional in content, appearance, and design.
- m. The Contractor shall, to the extent practicable, use relatively large and legible fonts in its member materials. Additionally, the Contractor shall make maximum use of graphics to communicate key messages. The Contractor shall also prominently display the Contractor's call center telephone number and hours of operation in large, bolded typeface on all member materials.
- n. Unless otherwise prior approved in writing by the State, the Contractor shall design all member materials at the sixth (6.0) grade reading level or lower using the Flesch-Kincaid Index or other suitable metric that the State prior approves in writing. The Contractor shall evaluate materials using the entire text of the materials (except return addresses). When submitting draft materials to the State for approval, the Contractor shall provide a reading level analysis and certification of the reading level of each piece of material.
- o. The Contractor shall provide electronic templates of all finalized member materials in a format that the State can easily alter, edit, revise, and update. Absent gross negligence or malfeasance by the Contractor, the Contractor has no liability for errors on other deliverables that the State did not find or correct before giving final approval for the individual materials. However, the Contractor shall produce and distribute corrected versions of the individual materials at the State's direction (refer to Contract Section C.3.d.(3). regarding production and distribution costs).
- p. The Contractor covenants that all materials distributed to members and prepared or produced by the Contractor shall be accurate in all material respects.
- q. At the State's request, the Contractor shall notify members, in writing, of any benefit changes no less than thirty (30) days prior to the implementation of the change (refer to Contract Section C.3.d.(3) regarding production and distribution costs).
- r. Unless otherwise directed by the State, the Contractor shall print and distribute any mass mailings developed by the State within seven (7) business days of receiving the text from the State (refer to Contract Section C.3.d.(3). regarding production and distribution costs).

A.16. Website

- a. In addition to the Contractor's own website where plan and member specific information shall be incorporated, the Contractor shall maintain a "splash" page dedicated to and customized for this Contract containing general plan information that does not require a member to login. The design of the splash page, inclusive of the site map, page layout, color/font scheme and branding, static content and any documents which can be accessed via or downloaded from the website, must be prior approved in writing by the State. Additionally, the Contractor shall obtain prior, written approval from the State for any links from the site to an external website/portal or webpage.
- b. The Contractor shall agree to link to Benefits Administration's websites, other State contracted vendor websites, microsites, content or other web or mobile device enabled video/multimedia tools or apps as determined by the State that are useful or applicable for members (State approved tools from other approved vendors).

- c. The splash page and Contractor website shall be fully operational, with the exception of member data/Protected Health Information (PHI) on or before the date specified in Contract Section A.24.
- d. The Contractor shall update content and/or documents posted to the splash page and/or website within five (5) business days of the State's approval of changes to said content and/or documents.
- e. In association with the State's annual enrollment period, the Contractor shall provide on the splash page and/or website by the first day of the enrollment period (generally October 1) all State approved information pertinent to the upcoming new plan year.
- f. The Contractor shall grant the State access to the customized development splash page and website for review and approval no later than the date specified in Contract Section A.24.
- g. The Contractor shall host the website on a non-governmental server, which shall be located within the United States.
- h. The Contractor shall ensure that the website/portal meets all of the capacity, availability, performance and security requirements outlined in Contract Sections A.19. and A.21.
- i. The Contractor shall obtain and cover the cost of the domain name for the website/portal.
- j. To ensure accessibility among persons with a disability, the Contractor's website shall comply with Section 508 of the Rehabilitation Act of 1973 (29 USC Section 794d) and implementing regulations at 36 Code of Federal Regulations (CFR) 1194 Parts A-D.
- k. The website/portal shall meet accessibility standards, and at a minimum be Section 508 compliant.
- l. At a minimum the website shall contain a home page (or landing page) with general information and links to additional information, including but not limited to frequently asked questions (FAQs), the member handbook, temporary identification cards, evidence-based practice guidelines, protocols, or pathways applicable to the Public Sector Plans, provider cost and quality comparative information, appeals forms, claim forms, information about the explanation of benefits (EOB), including a sample form with an explanation of each item, and contract rates to help members understand their EOBs, an up-to-date searchable internet-based directory of providers, and any other information requested by the State.
- m. The internet-based provider directory shall include provider name, specialty, address and phone number and be organized by county and shall accurately reflect network providers who have joined or ceased participation in the network in the past ten (10) calendar days and whether or not the provider is accepting members as new patients. The Contractor shall provide the internet-based provider directory on its website on or before the date specified in Contract Section A.24.
- n. The Contractor's website shall contain consumer cost transparency and quality tools which allow members to research the price and quality of health care services. Such tools shall be enabled for mobile devices. At a minimum, the tools must:
 - (1) Have an intuitive user interface and include a Frequently Asked Questions (FAQs) section and other resources such as online chat function to answer questions from members who are accessing the tool(s) for the first time;
 - (2) Allow members to search and compare easily, using a variety of parameters including provider, location, service, quality measures, price and condition;
 - (3) Present price information based on how a current claim would process, not historical claims data;
 - (4) Display prices for a total episode of care (e.g. pregnancy through delivery) so members understand the total cost for that episode and their share of cost;
 - (5) Include pharmacy and behavioral health data, if requested by the State;
 - (6) Provide links to other State vendors' websites;
 - (7) Include up-to-date information on a member's out-of-pocket costs;
 - (8) Include up-to-date information on a member's HSA balance (if applicable);
 - (9) Alert members about opportunities for savings;
 - (10) Provide quality information based on outcome measures when available; otherwise it should be based on nationally-endorsed, consensus-based process measures proven to lead to improved clinical outcomes (e.g. CMS quality measures, Leapfrog quality indicators);
 - (11) Contain information to educate consumers about unneeded tests and procedures (e.g. information from Choosing Wisely); and
 - (12) Have the reporting capabilities necessary to:
 - i. track the number of members accessing the transparency tool;

- ii. track the number of members who are return users of the tool;
- iii. track the most frequent cost and quality searches made by members;
and
- iv. identify those members who searched for a service within ninety (90) days of purchasing such service.

Contractor shall include the data from section A.16.n.(12) in the transparency tool report (see Attachment C, Reporting Requirements).

- o. The Contractor's website shall contain member accessible secure messaging capabilities.
- p. Video/Multi-media content: If the Contractor posts any video content it shall include closed captioning option in English for these products.
- q. Streamed Content: The Contractor's website shall have the capability to host streamed content (both audio and video) from other vendors including video/multimedia tools as determined by the State if useful and applicable to members.

A.17. Administrative Services

- a. The Contractor, upon request by the State, shall review and comment on proposed revisions to the benefits in the Public Sector Plans. When so requested, the Contractor shall comment in regard to:
 - (1) industry practices;
 - (2) the overall cost impact to the Public Sector Plans;
 - (3) any cost impact to the Contractor's fee;
 - (4) impact upon utilization management performance standards;
 - (5) necessary changes in the Contractor's reporting requirements; and/or
 - (6) system changes.
- b. The Contractor shall provide advice and assistance with regard to questions regarding effective dates, benefits, cost-sharing and cessation of coverage as requested by the State, members, and providers.
- c. The Contractor shall keep the State apprised (through such methods as policy briefs, white papers, client communications, etc.) of any new or recently discovered federal or state laws, rules or policies that may impact the Public Sector Plans. The Contractor shall advise the State on any actions that should be taken in order to comply with such laws, rules or policies.
- d. The Contractor shall refer calls from Agency Benefits Coordinators (ABCs) regarding eligibility or enrollment systems issues to the State.
- e. The Contractor shall respond to all inquiries in writing from the State within two (2) business days after receipt of said inquiry. In cases where additional information to answer the State's inquiry is required, the Contractor shall notify the State immediately as to when the response can be furnished to the State. For matters designated as urgent by the State, the Contractor shall provide a response to the State within four (4) hours during normal business hours. During non-business hours the Contractor shall provide a response to urgent matters to the State within twenty-four (24) hours. Staff members, from the applicable business unit, with final decision making authority shall provide responses.
- f. Unless otherwise directed by the State, the Contractor shall respond to all inquiries from the State regarding responses to proposed legislation within forty-eight (48) hours of the State's request.
- g. The Contractor, at the request of either party, shall meet with representatives of the State periodically, but no less than monthly, to discuss any problems and/or progress on matters outlined by the State. The Contractor shall have in attendance the staff requested by the State, which may include a Program Director and representatives from the Contractor's organizational units required to respond to topics indicated by the State's agenda. The Contractor shall provide information to the State concerning its efforts to develop cost containment mechanisms and improve administrative activities, as well as trends in the provision of benefits. The Contractor shall provide advice, assistance and information to the State regarding applicable existing and proposed Federal and State laws and regulations affecting the Public Sector Plans. The Contractor shall also provide information to the State regarding the administration of the benefit, internal procedures for billing and reconciliation of transactions, the provision of medical treatment, and other administrative matters. These meetings will typically occur by teleconference, however, at its discretion, the State may request for the meeting to take place at the State of Tennessee offices in Nashville, TN.

- h. The Contractor's Medical Director and/or other appropriate staff, as specified by the State, shall present a seminar to Benefits Administration Division staff at least once per year on a topic prior approved by the State.
- i. The Contractor shall not modify the services or benefits provided to members during the term of this Contract without the prior written consent of the State.
- j. The Contractor shall determine medical eligibility of members who are enrolled as incapacitated dependent children and report the results to the State. All incapacitated dependent children must be verified as incapacitated prior to their 26th birthday to determine their future enrollment in the plan. The Contractor shall also verify continued incapacitation of currently enrolled incapacitated dependent children at regular intervals, as appropriate, based on the likelihood of a change in the status of the incapacitation.
- k. The Contractor shall assist the State, if requested, in the education and dissemination of information regarding the options in the Public Sector Plan(s). This assistance may include but not be limited to:
 - (1) Written information;
 - (2) Audio/video presentations;
 - (3) Attendance at meetings, workshops, and conferences; and
 - (4) Training of State staff and other persons on Contractor's administrative and benefits procedures.

Any onsite visits to member agencies shall require the prior approval of the State.

- l. As needed and as part of its education and information role the Contractor shall, as requested by the State, attend Agency Benefits Coordinators (ABCs) trainings and benefits fairs for members at the State, Universities, Local Education Agencies (LEAs), Local Governments (and related entities participating in Local Government plan) and shall participate in ABC calls as needed and requested.
- m. The Contractor shall refer all media and legislative inquiries to the Benefits Administration Division, which will have the sole and exclusive responsibility to respond to all such queries. However, the Contractor shall respond directly to audit requests from the Comptroller, to audit requests from divisions within the Department of Finance & Administration, and to subpoenas; in all such instances, the Contractor shall copy the Benefits Administration Division on all correspondence.
- n. The Contractor's system(s) shall possess mailing address standardization functionality in accordance with U.S. Postal Service conventions.
- o. Unless prior approved in writing by the State, and in compliance with State and Federal law, the Contractor shall not use information gained through this Contract, including but not limited to utilization and pricing information, in marketing or expanding non-State business relationships or for any pecuniary gain.
- p. At the State's request, the Contractor shall assist with implementation of the Center for Disease Control's Diabetes Prevention Program including, but not limited to, provider outreach and education and program administration.
- q. If requested by the State, the Contractor shall attend State-sponsored vendor summits with representatives from the State, and its related health plan vendors. The purpose of the vendor summit is to identify issues, develop solutions, share information, leverage resources, and discuss and develop policies and procedures as necessary to ensure collaboration among vendors and the State.
- r. The Contractor shall notify the State, within three (3) business days of identification, about any situation that appears to negatively impact the administration or delivery of the program, plan, or benefits. Failure to do so may result in Liquidated Damages as specified in Attachment B. The situation shall be researched and resolved in a timeframe mutually agreed upon with the State.

A.18. Staffing

- a. The Contractor shall provide and maintain qualified staff to provide services required under this Contract. The Contractor shall ensure that all staff, including the Contractor's employees, independent contractors, consultants, and subcontractors, performing services under this requirement have the experience and qualifications to perform the applicable services.
- b. For its work under this Contract, the Contractor shall not use any person or organization that is on the U.S. Department of Health and Human Services' Office of Inspector General (OIG) exclusions list unless the Contractor receives prior, written approval from the State.

- c. The Contractor shall ensure that all staff receives initial and ongoing training regarding all applicable requirements of this Contract and the Public Sector Plans. The Contractor shall ensure that staff providing services under this Contract are specifically oriented and trained regarding their functions, knowledgeable about the Contractor's operations relating to the Public Sector Plans, and knowledgeable about their functions and how those functions relate to the requirements of this Contract.
- d. The Contractor shall have on staff sufficient qualified and licensed nurses and physicians whose primary duties are to conduct medical necessity reviews of claims, including review of complex or questionable medical claims.
- e. The Contractor's utilization management (UM) reviewers shall be familiar with the terms of the Plan Documents. The UM reviewers shall consist of qualified nurse reviewers and physician reviewers. The Contractor shall exercise due diligence and care in its selection and retention of staff that perform UM services. The Contractor shall offer providers uninterrupted telephone access to UM reviewers continuously during the Contractor's normal business hours.
- f. The Contractor shall have an ongoing designated, full-time Account Team that can provide daily operational support as well as strategic planning and analysis. All members of the Account Team shall have previous experience administering medical benefits for large employers. An available member of the Account Team shall be available for consultation with the State during the hours of 8:00 a.m. to 4:30 p.m. Central Time, Monday through Friday, as required to fulfill the scope of services specified in this Contract. The Account Manager shall also be available via cell phone and email after hours, including weekends.
- g. The Contractor shall designate a full time Account Manager as a member of the Account Team. The Account Manager shall have the responsibility and authority to manage the entire range of services specified in this Contract and shall respond promptly to changes or inquiries in benefit plan design, changes or inquiries in claims processing procedures, or general administrative issues identified by the State. At a minimum, the Account Manager shall meet in person with the State once a month and more often if required by the State. At its discretion, the State may allow the Contractor to participate in such meetings by teleconference.
- h. The Contractor shall survey the State annually in January to determine the State's satisfaction with the Account Team and report the results of the survey to the State (see Attachment C, Reporting Requirements).
- i. The Contractor agrees that the State may approve or disapprove the staff assigned to this Contract prior to the proposed assignment. The State may also direct the Contractor to replace staff members providing core services as it deems necessary and appropriate. The decision of the State on these matters shall not be subject to appeal.
- j. Key personnel commitments made in the Contractor's proposal shall not be changed unless prior approved by the State in writing. The Contractor shall notify the State at least fifteen (15) business days in advance, or as soon as the information is available, of proposed changes and shall submit justification (including proposed substitutions) in sufficient detail regarding education and experience equal to previous staff to the State to evaluate the impact upon the Contract. The decision of the State on these matters shall not be subject to appeal.
- k. If any key position becomes vacant, the Contractor shall provide a replacement with commensurate experience and required professional credentials within sixty (60) days of the vacancy unless the State grants an exception to this requirement in writing.

A.19. Information Systems

- a. The Contractor's Systems shall have the capability of adapting to any future changes necessary as a result of modifications to the design of the Public Sector Plans or this Contract and its requirements, including e.g., data collection, records and reporting based upon unique identifiers to track services and expenditures across population types/demographic groups, regions/parts of the state. The Systems shall be scalable and flexible so they can be adapted as needed, within negotiated timeframes, e.g., in response to changes in Contract requirements or increases in enrollment estimates. The Contractor's System architecture shall facilitate rapid application of the more common changes that can occur in the Contractor's operation, including but not limited to:
 - (1) Changes in payment methodology;
 - (2) Provider reimbursement terms;
 - (3) Changes in service authorization and utilization management criteria;
 - (4) Changes in program management rules, e.g. eligibility for certain services; and
 - (5) Standardized contact/event/service codes.

b. The Contractor shall ensure that its electronic data processing (EDP) and electronic data interchange (EDI) environments (both hardware and software), data security, and internal controls meet all applicable Federal and State standards, including the Health Insurance Portability and Accountability Act of 1996 (HIPAA) and the Health Information Technology for Economic and Clinical Health (HITECH) Act. Said standards shall include but not be limited to the requirements specified under HIPAA for each of the following:

- (1) Electronic Transactions and Code Sets
- (2) Privacy
- (3) Security
- (4) National Provider Identifier
- (5) National Employer Identifier
- (6) National Individual Identifier
- (7) Claims attachments
- (8) National Health Plan Identifier
- (9) Enforcement

Unless the State prior approves in writing the Contractor's use of alternate mitigating controls, the Contractor shall use Federal Information Processing Standards (FIPS) 140-2 compliant technologies to encrypt all PHI in motion or rest, including back-up media.

c. All Contractor systems shall maintain linkages and "parent-child" relationships between initial and related subsequent interactions/transactions/events/activities. Additionally, when the Contractor houses indexed images of documents used by members, providers and subcontractors to transact with the Contractor, the Contractor shall ensure that these documents maintain logical relationships to certain key data such as member identification and provider/subcontractor identification numbers. The Contractor shall also ensure that records associated with a common event, transaction or customer service issue have a common index that will facilitate search, retrieval and analysis of related activities, e.g., interactions with a particular member about the same matter/problem/issue.

d. Upon the State's request, the Contractor shall be able to generate a listing of all members and providers that were sent a particular document, the date and time that the document was generated, and the date and time that it was sent to particular members or providers or groups thereof. The Contractor shall also be able to generate a sample of said document.

e. Retention and Accessibility of Information

- (1) The Contractor shall provide, one (1) month prior to go-live, and maintain a comprehensive information retention plan that is in compliance with state and federal requirements.
- (2) The Contractor shall maintain information on-line for a minimum of three (3) years, based on the last date of update activity, and update detailed and summary history data monthly for up to three (3) years to reflect adjustments.
- (3) The Contractor shall provide forty-eight (48) hour turnaround or better on requests for access to information that is between three (3) years and six (6) years old, and seventy-two (72) hour turnaround or better on requests for access to information in machine readable form that is between six (6) and ten (10) years old.
- (4) If an audit or administrative, civil or criminal investigation or prosecution is in progress or audit findings or administrative, civil or criminal investigations or prosecutions are unresolved, information shall be kept in electronic form until all tasks or proceedings are completed.

f. Information Ownership. All information, whether data or documents, and reports that contain or make references to said information, involving or arising out of this Contract is owned by the State. The Contractor is expressly prohibited from sharing or publishing State information and reports or releasing such information to external entities, affiliates, parent company, or subsidiaries without the prior written consent of the State.

g. System Availability, Business Continuity and Disaster Recovery (BC-DR)

- (1) The Contractor shall ensure that critical member, provider and other web-accessible and/or telephone-based functionality and information, including the website described in Section A.16., are available to the applicable System users twenty-four (24) hours a day, seven (7) days a week, except during periods of scheduled System unavailability agreed upon by the State and the Contractor. Unavailability caused by events outside of the Contractor's span of control is outside of the scope of this requirement. Any scheduled maintenance shall occur

between the hours of midnight and 5:00 a.m. Central Time and shall be scheduled in advance with notification on the member website/portal. The Contractor shall make efforts to minimize any down-time between 5:00 a.m. and 10:00 p.m. Central Time.

- (2) The Contractor shall ensure that the Systems within its span of control that support its data exchanges with the State and the State's vendors are available and operational according to the specifications and schedule associated with each exchange.
 - (3) Regardless of the architecture of its systems, the Contractor shall develop and be continually ready to invoke a business continuity and disaster recovery (BC-DR) plan. The BC-DR plan shall encompass all information systems supporting this Contract. At a minimum the Contractor's BC-DR plan shall address the following scenarios:
 - i. Central and/or satellite data processing, telecommunications, print and mailing facilities and functions therein, hardware and software are destroyed or damaged;
 - ii. System interruption or failure resulting from network, operating hardware, software, communications infrastructure or operational errors that compromise the integrity of transactions that are active in a live system at the time of the outage;
 - iii. System interruption or failure resulting from network, operating hardware, software, communications infrastructure or operational errors that compromise the integrity of data maintained in a live or archival system; and
 - iv. System interruption or failure resulting from network, operating hardware, software, communications infrastructure or operational errors that does not compromise the integrity of transactions or data maintained in a live or archival system but does prevent access to the system.
 - (4) The Contractor shall provide the State results of its most recent test of its BC-DR plan one (1) month prior to the go-live date.
 - (5) The Contractor shall periodically, but no less than annually, test its BC-DR plan through simulated disasters and lower level failures in order to demonstrate to the State that it can restore system functions. The Contractor shall submit an annual BC-DR Results Report to the State (refer to Contract Attachment C, Reporting Requirements).
 - (6) In the event that the Contractor fails to demonstrate in the tests of its BC-DR plan that it can restore system functions per the standards outlined in this Contract, the Contractor shall submit to the State a corrective action plan that describes how the failure will be resolved. The Contractor shall deliver the corrective action plan within ten (10) business days of the State's request.
 - (7) In the event of a declared major failure or disaster, as defined in the Contractor's BC-DR plan, the Contractor's critical functionality as discussed in Section A.19.g.(1) shall be restored within seventy-two (72) hours of the failure's or disaster's occurrence.
 - (8) The Contractor shall maintain a duplicate set of all records relating to this Program in electronic medium, usable by the State and the Contractor for the purpose of disaster recovery. Such duplicate records are to be stored at a secure fire, flood, and theft-protected facility located away from the storage location of the originals. The Contractor shall update duplicate records, at a minimum, on a daily basis and shall retain said records for a period of sixty (60) days from the date of creation. At the State's request, at the end of the term of this Contract or upon notice of termination of this Contract prior to the term date, the Contractor shall convey the original and the duplicate records medium and the information they contain to the State on or before the date of termination.
- h. Prior to implementing any major modification to or replacement of the Contractor's core information systems functionality and/or associated operating environment, the Contractor shall notify the State in writing of the change or modification within a reasonable amount of time (commensurate with the nature and effect of the change or modification) if the change or modification: (a) would affect the Contractor's ability to perform one or more of its obligations under this Contract; (b) would be visible to State system users, members and providers; (c) might have the effect of putting the Contractor in noncompliance with the provisions or substantive intent of the Plan Documents and/or this Contract; or (d) would materially reduce the benefits payable or services provided to the average member. If so directed by the State, the Contractor shall discuss the proposed change with the State/its designee prior to implementing the change. Subsequent to this discussion, the State may require the Contractor to demonstrate the

readiness of the impacted systems prior to the effective date of the actual modification or replacement.

i. System and Information Security and Access Management Requirements

- (1) The Contractor's Systems shall employ an access management function that restricts access to varying hierarchical levels of system functionality and information. The access management function shall:
 - i. Restrict access to information on a "least privilege" basis, e.g., users permitted inquiry privileges only will not be permitted to modify information;
 - ii. Restrict access to specific system functions and information based on an individual user profile, including inquiry only capabilities and the ability to create, change or delete certain data (global access to all functions shall be restricted to specified staff jointly agreed to by the State and the Contractor);
 - iii. Restrict unsuccessful attempts to access system functions to three (3), with a system function that automatically prevents further access attempts and records these occurrences; and.
 - iv. Ensure that authentication credentials are not passed in clear text or otherwise displayed or presented.
- (2) The Contractor shall make System information available to duly authorized representatives of the State and other state and federal agencies to evaluate, through inspections or other means, the quality, appropriateness and timeliness of services performed.
- (3) The Contractor's Systems shall contain controls to maintain information integrity. These controls shall be in place at all appropriate points of processing. The controls shall be tested in periodic and spot audits following a methodology to be mutually agreed upon by the Contractor and the State.
- (4) Audit trails shall be incorporated into all Systems to allow information on source data files and documents to be traced through the processing stages to the point where the information is finally recorded. The audit trails shall:
 - i. Contain a unique log-on or terminal ID, the date, and time of any create/modify/delete action and, if applicable, the ID of the system job that effected the action;
 - ii. Have the date and identification "stamp" displayed on any on-line inquiry;
 - iii. Have the ability to trace data from the final place of recording back to its source data file and/or document;
 - iv. Be supported by listings, transaction reports, update reports, transaction logs, or error logs; and
 - v. Facilitate batch audits as well as auditing of individual records.
- (5) The Contractor's Systems shall have inherent functionality that prevents the alteration of finalized records.
- (6) The Contractor shall provide for the physical safeguarding of its data processing facilities and the systems and information housed therein. The Contractor shall provide the State with access to data facilities upon request. The physical security provisions shall be in effect for the life of this Contract.
- (7) The Contractor shall restrict perimeter access to equipment sites, processing areas, and storage areas through a card key or other comparable system, as well as provide accountability control to record access attempts, including attempts of unauthorized access.
- (8) The Contractor shall include physical security features designed to safeguard processor site(s) through required provision of fire retardant capabilities, as well as smoke and electrical alarms, monitored by security personnel.
- (9) The Contractor shall put in place procedures, measures and technical security to prohibit unauthorized access to the regions of the data communications network inside of the Contractor's span of control.
- (10) Unless the State prior-approves in writing the Contractor's use of alternate mitigating controls, the Contractor shall use Federal Information Processing Standard (FIPS) 140-2 compliant technologies to encrypt all PHI in motion or rest, including back-up media.
- (11) The Contractor shall commission a security risk assessment at least annually and communicate the results to the State as part of an information security plan.

The first report shall be provided one (1) month prior to the start date of operations and annually thereafter. The risk assessment shall also be made available to appropriate state and federal agencies. At a minimum the assessment shall contain the following: identification of loss risk events/ vulnerabilities; analysis of the probability of loss risk and frequency of events; estimation of the impact of said events; identification and discussion of options for mitigating identified risks; cost-benefit analysis of options; recommended options and action plan for their implementation. The assessment shall be conducted in accordance with the following: requirements for administrative, physical, and technical safeguards to protect health data (45 CFR §§164.304 - 318); rules for conducting risk analysis and risk management activities (45 CFR §164.308); requirements for security awareness training (45 CFR §164.308(a)(5)); requirements for entities to have security incident identification, response, mitigation and documentation procedures (45 CFR §164.308(a)(6)).

- (12) To maintain the privacy of PHI, the Contractor shall enable Transport Layer Security (TLS) on the mail server used for daily communications between the State and the Contractor. TLS shall be enabled no later than January 1, 2016 and shall remain in effect throughout the term of the contract.

A.20. Data Integration and Technical Requirements

- a. The Contractor shall maintain an electronic data interface with the State's Edison System for the purpose of processing State member enrollment information. The Contractor shall be responsible for providing and installing the hardware and software necessary. When the Contractor requires the exchange of PHI with the State of Tennessee, the State requires the use of second level authentication. This is accomplished using the State's standard software product, which supports Public Key Infrastructure (PKI). The Contractor shall design a solution, in coordination with the State, to connect to the State's Secure File Transfer Protocol (SFTP) server using a combination of the password and the authentication certificate. The initial sign-on and transmission testing will use a password. Certificate testing may also be performed during the test cycle. Subsequent production sign-on will be done using the authentication certificate. The Contractor will then download the file and decrypt the file in its secure environment. The State of Tennessee uses public key encryption with Advanced Encryption Standard (AES) to encrypt PHI. If the State adopts a different or additional encryption standard or tool in the future, the Contractor shall, with adequate notice, cooperate with the State to maintain the security of protected information according to all applicable State and Federal standards.
- b. Notwithstanding the requirement to maintain enrollment data, the Contractor shall not perform changes to enrollment data without the State's approval. This prohibition shall include, but not necessarily be limited to: initiation, termination, and/or changes of coverage.
- c. At least two (2) months prior to the go-live date, the Contractor shall complete testing of the transmission, receipt, and loading of the eligibility file from the State.
- d. At least one (1) month prior to the go-live date, the Contractor shall load, test, verify and make available online for use the State's eligibility/enrollment information. The Contractor shall certify, in writing, to the State that the Contractor understands and can fully accept and utilize the eligibility/enrollment files as provided by the State.
- e. The Contractor shall maintain, in its systems, in-force enrollment records of all individuals covered by the Public Sector Plans.
 - (1) Weekly Enrollment Update: To ensure that the State's enrollment records remain accurate and complete, the Contractor shall, unless otherwise directed by the State, retrieve, via secure medium weekly enrollment files from the State, in the State's Edison 834 (5010 file format, see RFP 317816-00125 Appendix 7.10. for the current file format), which may be revised. Files will include full population records for all members and will be in the format of ANSI ASC X12N, Benefit Enrollment and Maintenance 834 (5010), version 005010X220A1, with several fields customized by the State.
 - (2) The Contractor shall complete and submit to the State a Weekly File Transmission Statistics Report within five (5) business days of receipt of the Weekly Enrollment Update. The Contractor shall submit this report via email to designated State staff. (See Contract Attachment C.)
 - (3) The Contractor and/or its subcontractors, shall electronically process one hundred percent (100%) of electronically transmitted enrollment updates, including the resolution of any errors identified during processing, within four (4) business days of receipt of the weekly file. The State and the Contractor shall work to develop a process for responding to invalid or non-processed records.

- (4) The Contractor and/or its subcontractors shall resolve all enrollment discrepancies as identified by the State or Contractor within one (1) business day of identification.
 - (5) The Contractor and/or its subcontractors, with collaboration from the State, shall resolve associated system errors, as identified through enrollment discrepancy resolution, in a timeframe mutually agreed upon with the State. The Contractor shall document in an eligibility system modification log, the system error details, the proposed solution, and the final solution as agreed upon by the State. The Contractor shall update and submit this log quarterly (refer also to Contract Attachment C, Reporting Requirements). Subsequent errors identical in nature may be subject to Liquidated Damages as specified in Attachment B.
 - (6) State Enrollment Data Match: Upon request by the State, not to exceed four (4) times annually, the Contractor shall submit to the State, in a secure manner, its full file of State members, by which the State may conduct a data match against the State's Edison database. The purpose of this data match will be to determine the extent to which the Contractor is maintaining its database of State members. The State will communicate results of this match to the Contractor, including any Contractor requirements, and associated timeframes, for resolving the discrepancies identified by the data match.
- f. CMS Data Match: The Contractor shall enter into an agreement with the Centers for Medicare and Medicaid Services (CMS) providing for a data match, no less frequent than quarterly, of Contractor's full file of members against CMS Medicare files for purpose of determining the primary payer. Furthermore, the data match shall generate a report of all Medicare enrollees identified, which shall be shared with the State. The Contractor shall also provide a monthly report of all Local Government retirees who will become eligible for Medicare in the subsequent month (refer also to Contract Attachment C, Reporting Requirements).
- g. The Contractor shall establish and maintain systems and processes to receive all appropriate and relevant data from entities and vendors providing services to members, including vendors under contract with the State (e.g., the PBM, EAP/BHO vendor, HM/W vendor, the H&W Center vendor) and integrate such data into Contractor's systems and processes as appropriate no later than one (1) month prior to go-live at no additional cost to the State.
- h. The Contractor shall provide transmittal of claims data via secure medium at a frequency determined by the State to any additional third parties including the State's HM/W vendor, EAP/BHO vendor, PBM vendor, or others as identified by the State.
- i. Decision Support System
- (1) The Contractor shall transmit medical claims data to the State's current health care decision support system (DSS) vendor and, if directed by the State, to the Department of Finance and Administration, Office for Information Resources in the format detailed in RFP 31786-00125 Appendix 7.11 "DSS Vendor File format" or in a mutually agreed upon format. The data feed(s) shall be provided at no additional charge to the State. The Contractor shall transmit the claims data, via a mutually agreed upon secure methodology, no later than fifteen (15) days following the end of each calendar month, or more frequently as directed by the State, until all claims incurred during the term of this Contract have been paid.
 - (2) The Contractor shall ensure that all claims processed for payment have financial fields, valid provider identifications, the complete most recent International Classification of Diseases codes and Current Procedural Terminology-4/Healthcare Common Procedure Coding System codes (and when applicable, updated versions of each). The file submitted to the State's current health care decision support system (DSS) vendor should contain data elements consistent with industry standards, such as those contained on the Uniform Bill-04, Center for Medicare and Medicaid Services 1450 and Center for Medicare and Medicaid Services 1500 forms and their successors. Examples of these forms are provided in Attachment D. The Contractor shall add data as required by the State's DSS vendor and/or the State for the purpose of processing claims data. The State has final approval for all file layouts.
 - (3) Claims data provided to the DSS vendor shall meet the quality standards detailed in the Liquidated Damages section of this Contract (Contract Attachment B) as determined by the State's DSS vendor.
 - (4) The Contractor is responsible for the fee charged by the DSS vendor to develop, test and implement conversion programs for the Contractor's claims data. Furthermore, the Contractor shall pay during the term of this contract all

applicable fees as assessed by the State's DSS vendor related to any data format changes or additions, which are Contractor-initiated or are due to meeting compliance with new regulations. The Contractor shall also pay all applicable fees related to any DSS vendor efforts to correct Contractor data quality errors that occur during the term of this contract.

- (5) To the extent that the Contractor receives electronic lab results for laboratory tests performed by contract providers, the Contractor shall transmit these lab results to the State's DSS vendor in a mutually agreed upon format. The Contractor shall transmit the data, via a mutually agreed upon secure methodology, no later than fifteen (15) days following the end of each calendar month or more frequently as directed by the State.
- (6) The Contractor shall recognize that the medical claims data transmitted pursuant to the provision of this Contract is owned by the State of Tennessee.
- j. At the request of the State, the Contractor shall accept and load at least one (1) year of historical data from each current claims administrator no later than one (1) month prior to the go-live date and update/refresh the data until go-live. This includes, but is not limited to, claims history (with proprietary pricing and discount information redacted), provider data, member data, and prior authorization data.
- k. The Contractor's systems shall conform to future federal and state specific standards for data exchange by the standard's effective date.
- l. The Contractor shall partner with the State and member agencies in the management of current and future data exchange formats and methods and in the development and implementation planning of future data exchange methods not specific to HIPAA or other federal effort.
- m. Within sixty (60) days of notice of termination of this Contract, the Contractor shall transfer to the State all required data and records necessary to administer the plan(s)/program(s), subject to State and Federal confidentiality requirements. The transfer shall be made electronically via secure medium, in a file format to be determined based on the mutual agreement between the State and the Contractor.
- n. If a member changes their Grand Division, benefit option, or third party administrator outside of the Annual Enrollment Period (due to a move, HIPAA qualifying event, etc.), then the Contractor shall transfer to the new third party administrator or benefit option the in-network and out-of-network paid amounts, or any other accumulators, that would have otherwise been applied to the member's current year plan account had the member not made a change. The Contractor shall transfer said data to the member's new third party administrator or benefit option within fourteen (14) calendar days and update the transferred data with new paid claims data. Likewise, the Contractor shall transfer any existing prior authorization or utilization management information to the new third party administrator as appropriate. The Contractor shall also take all reasonable measures to facilitate the member's transition, maintain the member's continuity of care and service delivery, and minimize the administrative burden or other disruption to the member.

A.21. Privacy & Confidentiality

- a. The following privacy and confidentiality standards apply to all forms of assistance that the Contractor provides.
- b. The Contractor shall develop, adopt, and implement standards, which are, at a minimum, compliant with the HIPAA statute and the HIPAA privacy and security rules in 45 CFR Part 164, to safeguard the privacy and confidentiality of all information about members. For example, the Contractor shall ensure that it does not have completed documents or other types of forms sitting in public view, left in unsecure boxes or files, or left unattended in any off-site location (e.g., in an automobile, etc.). The Contractor's procedures shall include but not be limited to safeguarding the identity of members as plan members and preventing the unauthorized disclosure of information. The Contractor shall comply with HIPAA as amended by HITECH Act (part of the American Recovery and Reinvestment Act, Public Law 111-5), and all implementing regulations including new amendments when they become effective.
- c. The Contractor shall not use or further disclose PHI other than as permitted or required by HIPAA and the Business Associate Agreement; or as required by law. Use of PHI for treatment, payment, or health care operations may include disclosure only as permitted by HIPAA, including HIPAA's "minimum necessary" standard.
- d. The Contractor shall use appropriate safeguards to prevent the unauthorized use or disclosure of the PHI. Contractor shall immediately report to the State any unauthorized use or disclosure of PHI. Contractor shall comply with the HIPAA Breach Notification

Rules found in 45 CFR §, Section 164.400 et al, and shall cooperate with the State in responding to any unauthorized use or disclosure of PHI related to this contract.

- e. The Contractor shall mitigate, to the extent practicable, any harmful effect that is known to the Contractor of a use or disclosure of PHI by the Contractor in violation of the requirements of the federal privacy rule.
- f. The Contractor shall provide access to PHI in a "designated record set" in order to meet the requirements under 45 CFR §164.524.
- g. The Contractor shall make any amendment(s) to PHI in a "designated record set" pursuant to 45 CFR §164.526.
- h. The Contractor shall document such disclosures of PHI and information related to such disclosures as would be required to respond to a request by an individual for an accounting of disclosures of PHI in accordance with 45 CFR §164.528.
- i. The Contractor shall (i) implement administrative, physical, and technical safeguards that reasonably and appropriately protect the confidentiality, integrity, and availability of the electronic PHI that it creates, receives, maintains, or transmits, (ii) report to the State any security incident (within the meaning of 45 CFR § 164.304) of which the Contractor becomes aware, and (iii) ensure that any Contractor employee or agent, including any subcontractor, agrees to the same restrictions and conditions that apply to the Contractor with respect to such information.
- j. The Contractor shall not sell Public Sector Plan member or prescriber information or use member or prescriber identified information for advertising, marketing, promotion or any activity intended to influence sales or market share of a medical product or service.
- k. At the request of the State, the Contractor shall offer credit protection for those times in which a member's PHI is accidentally or inappropriately disclosed.
- l. The Contractor shall comply with all privacy and security requirements of the Health Insurance Portability and Accountability Act of 1996 and the Health Information Technology for Economic and Clinical Health (HITECH) Act.
- m. The Contractor shall have full financial responsibility for any penalties, fines, or other payments imposed or required as a result of the Contractor's non-compliance with or violation of HIPAA or HITECH requirements, and the Contractor shall indemnify the State with respect to any such penalties, fines, or payments.
- n. The Contractor shall assure that all Contractor staff is trained in all HIPAA requirements, as applicable.

A.22. Reporting & Systems Access

- a. The Contractor shall submit reports in a mutually agreeable electronic format (e.g., Microsoft Word or Microsoft Excel), of the type, at the frequency, and containing the detail described in Contract Attachment C. As appropriate, reporting shall continue during the claims run-out period.
- b. The Contractor shall provide a mutually agreed upon mechanism for the State to access data, including program and fiscal information regarding members served, services rendered, etc. and the ability for said personnel to develop and retrieve reports. This requirement could be met by the provision of access to a decision support system/data warehouse. The Contractor shall provide training in and documentation on the use of this mechanism. The Contractor shall provide access to this reporting functionality to a minimum of five (5) State employees no later than two weeks prior to the go-live date. Additional or replacement users may be added at any time at the State's request.
- c. The Contractor shall provide requested State employees with access to the Contractor's eligibility and internal financial reporting systems no later than two weeks prior to the go-live date. Additional or replacement users may be added at any time at the State's request. Access shall include the ability to do real-time updates to the Contractor's eligibility records.
- d. The Contractor shall train the requested State staff (and any additional or replacement users) regarding access to the Contractor's system on all Contractor systems and tools no later less than one (1) month prior to the go-live date. Such training may be delivered remotely or in-person.
- e. The Contractor shall provide the State access to an ad-hoc reporting liaison to assist in the development of reports that cannot be generated using the Contractor's standard reporting package. The Contractor shall deliver such reports to the State within five (5) business days of the State's request. If requested by the State, the Contractor shall

deliver up to ten (10) reports annually deemed as “urgent” by the State within two business days. All ad-hoc reports shall be provided at no additional cost to the State

- f. The Contractor shall annually provide the State the most recent copy of the Contractor’s SSAE 16 SOC1 Type 2 report as well as the SSAE 16 SOC1 Type 2 report for any subcontractor processing claims that represent more than twenty percent (20%) of medical expenses for members.
- g. The Contractor shall ensure that reports submitted by the Contractor to the State shall meet the following standards:
 - (1) The Contractor shall verify the accuracy and completeness of data and other information in reports submitted.
 - (2) The Contractor shall ensure delivery of reports or other required data on or before scheduled due dates.
 - (3) Reports or other required data shall conform to the State’s defined written standards.
 - (4) All required information shall be fully disclosed in a manner that is responsive and with no material omission.
 - (5) As applicable, the Contractor shall analyze the reports for any early patterns of change, identified trend, or outlier (catastrophic case) and shall submit a written summary with the report including such analysis and interpretation of findings. At a minimum, such analysis shall include the identification of change(s), the potential reasons for change(s), and the proposed action(s).
 - (6) The Contractor shall notify the State regarding any significant changes in its ability to collect information relative to required data or reports.
 - (7) The submission of late, inaccurate or otherwise incomplete reports shall be considered failure to report within the specified timeframe (see Contract Attachment B).
 - (8) State requirements regarding reports, report content and frequency of submission may change during the term of the Contract. The Contractor shall have at least forty-five (45) days to comply with changes specified in writing by the State.

A.23. Payment Reform

- a. The Contractor shall implement retrospective episode based reimbursement strategies in a manner and on a timeline approved by Benefits Administration (BA). This includes, but is not limited to:
 - (1) Implementing, as defined in A.23.a (6) below, episodes of care at a pace dictated by BA, likely up to 60 total episodes by the end of 2019 with approximately 5-8 new episodes, directed by BA, per six month period with appropriate lead time to allow for provider contracting. The first performance reports shall begin in January 2017 with the first reconciliation process in 2018;
 - (2) Constructively participating in Payer Coalition meetings where Tennessee insurers discuss the design and implementation of payment reform;
 - (3) Having clinical representatives attend Technical Advisory Group meetings to advise on the clinical design of episodes;
 - (4) Participating in any other payment reform design processes and stakeholder processes as required by BA;
 - (5) Using a retrospective payment process that is aligned, as directed by BA, with the Tennessee Episode Model of retrospective episodes. The Contractor may customize episode definitions as needed and prospective episodes, similar to the episodes implemented through the State’s payment reform initiative, may be considered in lieu of retrospective episodes on a case-by-case basis as approved by BA;

- (6) Implementing key episode design choices as directed by BA, including:
 - i. Defining a principal accountable provider (PAP) to receive preview and performance reports and be eligible for rewards or subject to penalties;
 - ii. Adopting the definition of quality measures and their acceptable thresholds;
 - iii. Including care from multiple providers in the episode;
 - iv. Utilizing risk adjustment to reduce the impact of difference between patient age, morbidity, and other patient factors on the outcomes of the provider; and
 - v. Implementing a financial model that includes contractual rewards and penalties to providers based on the cost and quality of the episodes. The Contractor may set cost thresholds at their discretion.
 - (7) Delivering preview and performance reports to providers detailing the provider's aggregate performance in meeting pre-defined cost and quality targets. The reports shall have a similar appearance and content as those designed by the State and payer coalition on the following timeline:
 - i. Quarterly preview reporting to all impacted providers for, at a minimum, Wave 1 and 2 episodes approved by BA beginning during the first quarter of 2016;
 - ii. Performance reporting to impacted providers for, at a minimum, Wave 1 and 2 episodes approved by BA, beginning by January 2017; and
 - iii. Reporting for future episode waves shall follow the specific episode implementation timelines as directed by BA.
 - (8) Engaging in provider education and communication so providers understand the episode of care model and provider reports; and
 - (9) For each episode chosen by BA, the Contractor shall require participation in episode based payments for all in-network providers who are expected to have at least 40 of these episodes of care across all of their commercial members in the upcoming performance period. The Contractor shall apply the episode model to any episode experienced by:
 - i. Public Sector Plan members by January 1, 2017;
 - ii. At least fifty percent (50%) of the Contractor's fully insured members, and at least ten percent (10%) of the Contractor's self-insured ASO members (not including BA) by January 1, 2017; and
 - iii. At least sixty percent (60%) of the Contractor's fully insured members, and at least fifteen percent (15%) of the Contractor's self-insured ASO members (not including BA) by January 1, 2019.
- b. BA may grant exceptions to proposed deadlines upon request from the Contractor as deemed appropriate by BA. BA's decisions on these issues are final and not subject to appeal.
 - c. The Contractor shall deliver quarterly financial estimates detailing estimated provider pay-outs and recoupments attributable to implemented episodes. The report shall be in a format determined by the State but, at a minimum, payments shall be categorized by plan.
 - d. The Contractor shall deliver an annual financial report detailing total provider pay-outs and recoupments attributable to implemented episodes for the previous year. The report shall be in a format determined by the State but must include a breakdown by plan as well as enough information to verify that episodes are attributable to eligible Public Sector Plan members.

A.24. Due Dates for Project Deliverables/Milestones

- a. Unless otherwise specified in writing by the State, the Contractor shall adhere to the following schedule for the deliverables and milestones for which it is responsible under this Contract:

Deliverables/Milestones:	Contract Reference(s):	Deliverable Due Dates:
Implementation		
1. Call center and other information systems are fully operational	A.2.a	December 1, 2015
2. Go-live	A.2.c	January 1, 2016
3. Kick-off meeting for all key Contractor staff	A.2.d	Within thirty (30) days after Contract start date
4. Implementation plan	A.2.e	No later than thirty (30) days after Contract start date
5. Operational readiness review	A.2.f	Within sixty (60) days prior to go-live
6. Implementation Performance Assessment Survey	A.2.j	Forty-five (45) days post go-live
Provider Network		
7. GeoNetworks® Report	A.3.c and Attachment C	Semi-annually after the 1 st and 3 rd calendar quarters starting with a submission for the 2 nd and 3 rd calendar quarters after go-live
8. Quarterly Network Changes Update Report	A.3.p and Attachment C	20 th of the month following the end of the quarter
9. Annual New Patient Report	A.3.t and Attachment C	Annually
10. Annual Provider Turnover Report	A.3.u and Attachment C	Annually
11. Monthly Unique Care Exception Report	A.3.cc and Attachment C	Monthly after go-live
Utilization Management		
12. Description of UM program, evaluation methodology, and audit program	A.4.l	Two (2) months prior to go-live
13. Quarterly Utilization Management Report	A.4.m and Attachment C	Quarterly after go-live
14. Emergency Department High Utilizers	A.4.o	Every six (6) months following go-live
Quality Assurance Program		
15. Quality Assurance Program Summary	A.5.b	One (1) month prior to go-live
16. eValue8	A.5.f	Annually
17. Clinical Case Calls	A.5.k	Up to, but not exceeding weekly after go-live
18. Coordination of Service Calls	A.5.l	As directed by the State
19. NCQA Accreditation	A.3.v and A.5.m	No later than December 31, 2016 (unless the State approves a later date)
20. HEDIS Report	A.5.n and Attachment C	Annually by August 15 for prior year
Pharmacy		
21. ASP Financial Reconciliation	A.6.f.	Annually by last business day in May
22. Specialty Drug Report	A.6.g.	Quarterly after go-live

Deliverables/Milestones:	Contract Reference(s):	Deliverable Due Dates:
Health Management Services		
23. Discharge & Admission Files	A.8.b	Daily after go-live
24. Wellness Completion	A.8.d and Attachment C	As directed by the State
Claims Processing, Payment and Reconciliation		
25. Claims Accumulators	A.9.b	Daily after go-live
26. Claims Audit Methodology	A.9.f	One (1) month prior to go-live
27. Claims Management Accuracy Test	A.9.k	Twice a year
28. Clinical Claims Review Software Update	A.9.m	Annually
29. Rebates	A.9.w	Quarterly after go-live
30. Quarterly COB Report	A.9.aa and Attachment C	Quarterly after go-live
31. Medicare Secondary Payer	A.9.bb	Weekly after go-live
32. Subrogation Reports	A.9.cc and Attachment C	As directed by the State
33. Description of process for determining experimental/investigational procedures and services	A.9.ee	One (1) month prior to go-live
34. Reconciliation Reports	A.9.gg(1) and Attachment C	Same frequency as the Contractor's bank draft
35. Monthly Recoveries Report	A.9.gg(2) and Attachment C	Monthly after go-live
36. Payment Reconciliation	A.9.gg(3)	Within ten (10) business days of receipt of payment information
Fraud and Abuse		
37. Description of Fraud and Abuse Program	A.10.d	Two (2) months prior to go-live
38. Fraud and Abuse Report	A.10.e and Attachment C	Semi-annually after the 2 nd and 4 th calendar quarters
Member Services		
39. Customer Satisfaction Standards	A.12.f	Thirty (30) days prior to go-live
40. CAHPS Survey	A.12.k and Attachment C	Annually by June 15 th ; Corrective action plan by August 1st
Member Appeals Process		
41. Description of member appeals process and procedures and sample determination letters	A.13.j	One (1) month prior to go-live
42. Appeals Reports	A.13.k and Attachment C	Quarterly after go-live
Call Center		
43. Call Center Open	A.14.b	October 1, 2015
44. Call Center Statistics	A.14.k and Attachment C	Weekly during the annual enrollment period, the fifteen (15) days prior to go-live through the sixty (60) days after go-live. Monthly after the first sixty (60) days.
Member Communication/Materials		
45. I.D. cards	A.15.e(5)	Annually: Twenty-one (21) days prior to go-live and fourteen (14) days prior to the start of each

Deliverables/Milestones:	Contract Reference(s):	Deliverable Due Dates:
		subsequent benefit year Within Ten (10) days for new enrollees or replacement cards
46. Annual Enrollment Information	A.15.g	Annually two (2) months before the annual enrollment period
47. Welcome Packets (including member handbook)	A.15.h	Annually: Twenty-one (21) days prior to go-live and fourteen (14) days prior to the start of each subsequent benefit year Within 10 days of receipt of enrollment information
48. Printed Provider Directory	A.15.i	Within ten (10) days of request
49. Reading Level Analysis	A.15.n	With all draft materials
50. Electronic Templates of all Member Materials	A.15.o	With all final materials
Website		
51. Website go-live	A.16.c	September 16, 2015
52. Website Update	A.16.e	Annually by the first day of annual enrollment
53. Access to Website	A.16.f	September 1, 2015
54. Internet Based Provider Directory	A.16.m	September 16, 2015
55. Transparency Tool Report	A.16.n.(12)	Quarterly after go-live
Administrative Services		
56. Meetings with the State	A.17.g	Monthly after go-live
57. Seminars	A.17.h	Annually
58. Benefits Fairs	A.17.l	As requested by the State
Staffing		
59. Account Team Satisfaction Survey and Report	A.18.h	Annually (each January)
Information Systems		
60. Information Retention Plan	A.19.e(1)	One (1) month prior to go-live
61. Business Continuity/Disaster Recovery (BC-DR) Results Report	A.19.g(4)(5) and Attachment C	One (1) month prior to go-live and annually thereafter
62. Duplicate Records	A.19.g(8)	On or before contract termination date
63. Information Security Plan	A.19.i(11)	One (1) month prior to go-live and annually thereafter
64. Transport Layer Security	A.19.i(12)	January 1, 2016
Data Integration & Technical Requirements		
65. Completion of Eligibility File Testing	A.20.c	Two (2) months prior to go-live
66. Edison System Interface/Eligibility File Acceptance	A.20.d	One (1) month prior to go-live
67. Weekly Enrollment Update	A.20.e(1)	Weekly after go-live
68. Weekly File Transmission Statistics Report	A.20.e(2)	Within five (5) business days of receipt of Weekly Enrollment Update
69. Enrollment Updates	A.20.e(3)	Within four (4) business days of receipt of the weekly file

Deliverables/Milestones:	Contract Reference(s):	Deliverable Due Dates:
70. Enrollment Discrepancies	A.20.e(4)	Within one (1) business day of identification
71. Eligibility System Modification Log	A.20.e(5)	Quarterly after go-live
72. State Enrollment Data Match	A.20.e(6)	Up to four (4) times annually, as requested by the State
73. CMS Data Match and Report	A.20.f and Attachment C	Quarterly after go-live
74. Local Government Medicare Eligible Report	A.20.f and Attachment C	Monthly after go-live
75. Receipt of Third Party Data	A.20.g	One (1) month prior to go-live
76. Claims Data Transmission to Third Parties	A.20.h	As directed by the State
77. Claims Data Transmission to DSS Vendor	A.20.i	Fifteen (15) days following the end of each calendar month after go-live
78. Electronic Lab Results Transmission to DSS Vendor	A.20.l	Fifteen (15) days following the end of each calendar month after go-live
79. Load Historical Data	A.20.m	One (1) month prior to go-live
80. Transmission of Data and Records to State	A.20.p	Within sixty (60) days of notice of termination
81. Transfer of Member Accumulators	A.20.q	Within fourteen (14) calendar days
Reporting & Systems Access		
82. Reports specified in Contract Attachment C	A.22.a and Contract Attachment C	As specified in Contract Attachment C
83. Decision Support Reporting System Access	A.22.b	Two (2) weeks prior to go-live
84. Eligibility and Financial Reporting System Access	A.22.c	Two (2) weeks prior to go-live
85. State Staff Systems Training	A.22.d	One (1) month prior to go-live
86. SSAE 16 Report(s)	A.22.f	Annually after go-live

A.25. Definitions

- a. **Affiliate:** A business organization or entity that, directly or indirectly, is owned or controlled by the Contractor, or owns or controls the Contractor, or is under common ownership or control with the Contractor.
- b. **Agency Benefits Coordinator (ABC):** An Agency Benefits Coordinator serves as the liaison between the Public Sector Plans and members.
- c. **Average Sales Price (ASP):** Equals the volume-weighted, per-unit average of manufacturer sales prices for each product that falls within a single Healthcare Common Procedure Coding System (HCPCS) code. ASP is computed using actual sales revenues to a manufacturer, i.e., list price minus all price concessions (volume discounts, prompt pay discounts, cash discounts, free goods, chargebacks, rebates, etc.). Thus, ASP is not a list price like Wholesale Acquisition Cost (WAC).
- d. **Average Speed of Answer:** The average waiting time for a caller before he/she is answered by a service representative.
- e. **Balance Billing:** Seeking payment from a member for any charged amount(s) over and above the maximum allowable charge or contract rates.
- f. **Benefits Administration:** The division of the Tennessee Department of Finance & Administration that administers the Public Sector Plans.

- g. Bridges to Excellence: Bridges to Excellence programs recognize and reward clinicians who deliver superior patient care. The programs measure the quality of care delivered in provider practices.
- h. Business Days: Traditional workdays, including Monday, Tuesday, Wednesday, Thursday, and Friday. State Government Holidays are excluded.
- i. Calendar Days: All seven days of the week.
- j. Centers of Excellence: Providers who are selected to perform certain specialized procedures because of their expertise, outcomes and favorable financial arrangements.
- k. CFR: Code of Federal Regulations.
- l. Clean Claim: A claim received by the Contractor for adjudication, and which requires no further information, adjustment, or alteration by the provider in order to be processed and paid by the Contractor. In addition to the provider, this includes information, adjustment, or alteration by the member, the subscriber, third-party payers (i.e. – Medicare), and/or plan sponsor.
- m. Co-insurance: That percentage of the charge for a medical service provided to a member that is the responsibility of the member.
- n. Collaborative physical/behavioral health care: An approach to integration in which primary care providers, care managers, and behavioral health consultants work together to provide evidence-based collaborative care and monitor patients' progress.
- o. Consumer Driven Health Plan with HSA (CDHP/HSA): A consumer-directed health plan (CDHP) typically involves the combination of high-deductible health coverage with a health savings account (HSA) or health reimbursement arrangement (HRA). CDHPs typically have lower premiums and higher deductibles. HSA or HRA funds can be used for eligible healthcare expenses.
- p. Co-payment: That portion of the charge (flat dollar amount) for each medical service provided to a member that is the responsibility of the member.
- q. Day(s): Calendar day(s) unless otherwise specified in the Contract.
- r. Deductible: The amount specified in the Plan Documents that must be paid by each member prior to payment of any covered benefits by the Contractor.
- s. Denied Claim: A claim that is not paid for reasons such as eligibility and coverage rules.
- t. DSS: A decision support system is a database and query tool.
- u. EAP/BHO: Employee Assistance Program/ Behavioral Health Organization
- v. eValue8: A quality assessment of third party administrators and other health care administrative service organizations performed by the National Business Coalition on Health and its local designees that measures and evaluates health plan performance.
- w. Fully insured members: Members included in the Contractor's book of business for which the Contractor receives a fixed monthly premium and assumes financial responsibility for the enrollees' medical claims and for all incurred administrative costs. For the purposes of this contract, the Contractor's fully insured members shall exclude Medicaid, CHIP and Medicare members.
- x. Grand Division: A defined geographical area that includes specified counties in the State of Tennessee. The Contractor shall serve an entire Grand Division. The following counties constitute the Grand Divisions in Tennessee for this Contract:

East Grand Division – Anderson, Bledsoe, Blount, Bradley, Campbell, Carter, Claiborne, Cocke, Grainger, Greene, Hamblen, Hamilton, Hancock, Hawkins, Jefferson, Johnson, Knox, Loudon, Marion, McMinn, Meigs, Monroe, Morgan, Polk, Rhea, Roane, Scott, Sequatchie, Sevier, Sullivan, Unicoi, Union, and Washington Counties

Middle Grand Division – Bedford, Cannon, Cheatham, Clay, Coffee, Cumberland, Davidson, DeKalb, Dickson, Fentress, Franklin, Giles, Grundy, Hickman, Houston, Humphreys, Jackson, Lawrence, Lewis, Lincoln, Macon, Marshall, Maury, Montgomery, Moore, Overton, Perry, Pickett, Putnam, Robertson, Rutherford, Smith, Stewart, Sumner, Trousdale, Van Buren, Warren, Wayne, White, Williamson, and Wilson Counties

West Grand Division – Benton, Carroll, Chester, Crockett, Decatur, Dyer, Fayette, Gibson, Hardeman, Hardin, Haywood, Henderson, Henry, Lake, Lauderdale, Madison, McNairy, Obion, Shelby, Tipton, and Weakley Counties

- y. H&W Center: ParTNers Health & Wellness Center (i.e. onsite employee clinic).
- z. Head of Contract: Eligible employee, retiree, or individual qualified under the Federal Consolidated Omnibus Budget Reconciliation Act (COBRA) (not including dependents) who is enrolled in one of the medical benefit options of the Public Sector Plans.
- aa. HIPAA: Health Insurance Portability and Accountability Act of 1996, Public Law 104-191 and implementing regulations.
- bb. HITECH: Health Information Technology for Economic and Clinical Health Act.
- cc. HM/W: Health Management and Wellness
- dd. Information System(s): A combination of computing and telecommunications hardware and software that is used in: (a) the capture, storage, manipulation, movement, control, display, interchange and/or transmission of information, *i.e.*, structured data (which may include digitized audio and video) and documents as well as non-digitized audio and video; and/or (b) the processing of information and non-digitized audio and video for the purposes of enabling and/or facilitating a business process or related transaction.
- ee. Leapfrog Hospital Survey: Annual Hospital Survey that assesses hospital performance based on national performance measures.
- ff. Lock-in: An action by a third party administrator to limit the number or subset of providers from which a member can seek covered services so as to prevent “doctor shopping” and mitigate risks of fraud and abuse.
- gg. Member: Any person who is enrolled in one the medical benefit options of the Public Sector Plans administered by the Contractor in accordance with the Plan documents.
- hh. National Provider Identification Number (NPI): A 10-position, intelligence-free numeric identifier (10-digit number). The numbers do not carry other information about health care providers, such as the state in which they live or their medical specialty.
- ii. **NCQA**: National Committee for Quality Assurance is a non-profit organization dedicated to improving health care quality. **NCQA** accredits and certifies a wide range of health care organizations.
- jj. Network Provider: A provider that has a provider agreement with the Contractor to provide services according to specific terms and rates.
- kk. Paid Claim: A claim that meets all coverage criteria of the Public Sector Plans and is paid by the Contractor and submitted to the State for reimbursement.
- ll. Out-of-Network: The services received and the reimbursement level available when provided by providers that do not have a provider agreement with the Contractor to provide services according to specific terms and rates.
- mm. Out-of-Pocket Expenses: The sum of any deductibles, co-payments or co-insurance required or incurred for any covered benefit.
- nn. Payment Reform: A state-wide initiative to transition Tennessee's healthcare payment system to better reward patient-centered, high-value health care outcomes for all Tennesseans. The Tennessee Health Care Innovation Initiative is led by Division of Health Care Finance and Administration and the Division of Benefits Administration, and is engaged with a broad group of stakeholders, including the largest private insurers in Tennessee and leading Tennessee healthcare providers.
- oo. PBM: Pharmacy Benefits Manager
- pp. PEPM: Per Employee per month. For purposes of this definition, “employee” shall include any enrollee in the public sector plans and who is also a head of contract as defined in Section A.25.z.
- qq. Plan Documents: The State Plan, Local Education Plan, and Local Government Plan Documents which govern coverage of services and eligibility under each plan.
- rr. PPO: Preferred Provider Organization
- ss. Public Sector Plans: Benefit plans sponsored by the State, Local Government, and Local Education Insurance Committees, including the Standard PPO, the Partnership PPO, the

Limited PPO and any other benefit options, such as a CDHP with HSA or HRA, specified by the State.

- tt. RFP: Request for Proposals.
 - uu. Section 508: Section 508 of the Rehabilitation Act of 1973 (29 U.S.C. 794d) and implementing regulations at 36 CFR 1194 Parts A-D requires that all Web site content be equally accessible to people with disabilities. This applies to Web applications, Web pages and all attached files. It applies to intranet as well as public-facing Web pages.
 - vv. Specialty Pharmacy: Medications and biologicals used in the treatment of complex clinical conditions. These agents require special handling and/or close supervision or clinical management and tend to be very expensive. They would meet at least two of the first four criteria (a thru D) below and the final criteria (E):
 - A.) Produced through DNA technology or biologic processes
 - B.) Targets a chronic and complex disease
 - C.) Route of administration could be inhaled, infused or injected
 - D.) Unique handling, distribution and/or administration requirements
 - E.) Requires a customized medication management program that includes medication use review, patient training, and coordination of care and adherence management for successful use such that more frequent monitoring and training is required.
 - ww. Spouse: Legally married spouse, as of date of marriage as defined in Chapter 3 of Title 36, *Tennessee Code Annotated*.
 - xx. State: The State of Tennessee.
 - yy. State, Local Government, and Local Education Insurance Committees: Policy making bodies for the State, Local Government, and Local Education plans established under *Tennessee Code Annotated* 8-27-101, 8-27-207, and 8-27-301 respectively.
 - zz. State Government Holidays: Days on which official holidays and commemorations as defined in *Tennessee Code Annotated* 15-1-101 *et seq.* are observed.
 - aaa. Subcontract: An agreement entered into by the Contractor with any other organization or person who agrees to perform any administrative function or service for the Contractor specifically related to securing or fulfilling the Contractor's obligations to the State under the terms of this Contract, when the intent of such an agreement is to delegate the responsibility for any major service or group of services required by this Contract.
 - bbb. Subcontractor: Any organization or person who provides any function or service for the Contractor specifically related to securing or fulfilling the Contractor's obligations to the State under the terms of this Contract.
 - ccc. Telecommunication Device for the Deaf (TDD): Special telephone devices with keyboard attachments for use by individuals with hearing impairments who are unable to use conventional phones. Also known as TTY.
- A.26. Warranty. Contractor represents and warrants that throughout the Term of this Contract ("Warranty Period"), the goods or services provided under this Contract shall conform to the terms and conditions of this Contract. Any nonconformance of the goods or services to the terms and conditions of this Contract shall constitute a "Defect" and shall be considered "Defective." If Contractor receives notice of a Defect during the Warranty Period, then Contractor shall correct the Defect, at no additional charge.
- Contractor represents and warrants that all goods or services provided under this Contract shall be provided in a timely and professional manner, by qualified and skilled individuals, in conformity with standards generally accepted in Contractor's industry.
- If Contractor fails to provide the goods or services as warranted, then Contractor will re-provide the goods or services at no additional charge. If Contractor is unable or unwilling to re-provide the goods or services as warranted, then the State shall be entitled to recover the fees paid to Contractor for the Defective goods or services.
- A.27. Inspection and Acceptance. The State shall have the right to inspect all goods or services provided by Contractor under this Contract. If, upon inspection, the State determines that the goods or services are Defective, the State shall notify Contractor, and Contractor shall re-deliver the goods or provide the services at no additional cost to the State. If after a period of thirty (30) days following delivery of goods or performance of services the State does not provide a notice of any Defects, the goods or services shall be deemed to have been accepted by the State.

B. TERM OF CONTRACT:

This Contract shall be effective on July 1, 2015, and extend for a period of eighty-four (84) months after the Effective Date ("Term"). The State shall have no obligation for goods or services provided by the Contractor prior to the Effective Date.

C. PAYMENT TERMS AND CONDITIONS:

C.1. Maximum Liability. In no event shall the maximum liability of the State under this Contract exceed **Written Dollar Amount (\$Number)** ("Maximum Liability"). This Contract does not grant the Contractor any exclusive rights. The State does not guarantee that it will buy any minimum quantity of goods or services under this Contract. Subject to the terms and conditions of this Contract, the Contractor will only be paid for goods or services provided under this Contract after a purchase order is issued to Contractor by the State or as otherwise specified by this Contract.

C.2. Compensation Firm. The payment methodology in Section C.3. of this Contract shall constitute the entire compensation due the Contractor for all goods or services provided under this Contract regardless of the difficulty, materials or equipment required. The payment methodology includes all applicable taxes, fees, overhead, and all other direct and indirect costs incurred or to be incurred by the Contractor.

C.3. Payment Methodology. The Contractor shall be compensated based on the payment methodology for goods or services authorized by the State in a total amount as set forth in Section C.1

- a. The Contractor's compensation shall be contingent upon the satisfactory provision of goods or services as set forth in Section A.
- b. The Contractor shall be compensated based upon the following payment methodology:
 - (1) Total Enrollment Level-Based Fee.

TOTAL ENROLLMENT * LEVELS (<u>all</u> members, not just employees)	FEE PER EMPLOYEE PER MONTH (PEPM) BY CONTRACT PERIOD				
	January 1 – December 31, 2016	January 1 – December 31, 2017	January 1 – December 31, 2018	January 1 – December 31, 2019	January 1 – December 31, 2020
Below 10,000	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
10,000 – 29,999	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
30,000 – 49,000	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
50,000 – 74,999	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
75,000 – 99,999	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
100,000 and above	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00

* "Total enrollment levels" reflects all members (i.e., all employees, retirees, and dependents) covered in all regions by the Contractor. January enrollment will be used to determine the enrollment-based fee level annually, and the fee level set in January of each year shall remain constant for the remainder of the calendar year. The sum of the PEPM and the number of employees (or heads of contract), not total enrollment levels, will generate the Contractor's total payment.

The Contractor shall be compensated based upon the following payment rates for optional TeleMedicine/TeleHealth services implemented at the direction of the State:

- (1) Total Enrollment Level Based Fee.

TOTAL ENROLLMENT * LEVELS (<u>all</u> members, not just employees)	FEE PER EMPLOYEE PER MONTH (PEPM) BY CONTRACT PERIOD				
	January 1 – December 31, 2016	January 1 – December 31, 2017	January 1 – December 31, 2018	January 1 – December 31, 2019	January 1 – December 31, 2020
Below 10,000	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00

10,000 – 29,999	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
30,000 – 49,000	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
50,000 – 74,999	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
75,000 – 99,999	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
100,000 and above	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
<p>* "Total enrollment levels" reflects all members (i.e., all employees, retirees, and dependents) covered in all regions by the Contractor. January enrollment will be used to determine the enrollment-based fee level annually, and the fee level set in January of each year shall remain constant for the remainder of the calendar year. The sum of the PEPM and the number of employees (or heads of contract), not total enrollment levels, will generate the Contractor's total payment.</p>					

Carriers will invoice the State based on enrollment as approved by the State.

c. **Claims Payments.** The State will fund the Contractor for the total issue amount of the claims payments, net of cancellations, voids or other payment credit adjustments. Unless otherwise mutually agreed in writing by the parties, the Contractor shall notify the State of the funding amount required and the State will fund the Contractor at least weekly, provided that the Contractor's payment process includes timely settlement of ACH transactions. As the parties shall mutually agree in writing, the transfer of said funding to the Contractor for claims payments shall be effected weekly by either ACH debit from the Contractor to a designated State bank account; or wire transfer of funds to the Contractor's designated bank account.

- (1) The Contractor acknowledges and agrees that since the State intends to fund payments at the time of issuance, the State will not maintain a separate bank account or an escrow account with the Contractor or to otherwise pre-fund an account.
- (2) The State reserves the right to review documentation either before or after the transfer of funding for claims payments and, as the State may deem appropriate, to adjust the funding amount to be transferred or withhold the amount of any overpaid funding from another funding transfer.
- (3) The Contractor acknowledges that funding for Claims Payments shall be adjusted in full consideration of the Contract Scope of Service requirement that the Contractor shall identify and pursue claims that may be subject to coordination of benefits (COB); see Contract Section A.9.

d. The State shall reimburse the Contractor for the actual cost of the following in the performance of this Contract, provided that the Contractor provides documentation of actual costs incurred as required by the State.

- (1) **Value Oriented Payments.** The State shall reimburse the Contractor an amount equal to the actual cost of payments resulting from any State approved value oriented initiatives.
- (2) **Postage.** In a situation where unanticipated plan modifications would require notification to plan members that is not detailed in the terms and conditions of this Contract, the State may request the Contractor to produce and mail such notification to plan members. In such extreme situations, the State shall reimburse the Contractor only for the actual cost of postage for mailing materials produced at the specific direction of the State and authorized by the State.
- (3) **Printing / Production.** The State shall reimburse the Contractor an amount equal to the actual net cost of document printing / production as required and authorized by the State as described in Contract Section C.3.d above. Additionally, if error(s) in member materials, approved by the State in writing, are detected after the materials have been mailed, the State will reimburse the Contractor for the production and postage cost of mailing the corrected version.

Notwithstanding the foregoing, the State retains the right to authorize the Contractor to deliver a product to be printed, approve and accept the product but not use the Contractor to print the material. In those situations, the State shall have the discretion to use other printing and production services at its disposal.

e. The State authorizes the Contractor to retain monies received through subrogation, on a per patient basis, of no more than 5% of the gross recoveries received. The Contractor

may retain an additional 20% of the gross recoveries, when such recoveries are made by subrogation subcontractor(s). The Contractor's subrogation processes shall include the recovery of claims paid as a result of work related illnesses or injuries relative to worker's compensation claims.

- f. During the term of this contract the average, aggregate reimbursement for all specialty drugs dispensed in a physician's office, hospital setting (inpatient or outpatient), or any other setting (including but not limited to oncology clinics) shall not exceed:

CY 2016	CY 2017	CY 2018	CY 2019	CY 2020
ASP + 15%	ASP + 13%	ASP + 11%	ASP + 9%	ASP + 7%

ASP = Average Sales Price as defined in A.25.

- C.4. Travel Compensation. The Contractor shall not be compensated or reimbursed for travel time, travel expenses, meals, or lodging.
- C.5. Invoice Requirements. The Contractor shall invoice the State only for goods delivered and accepted by the State or services satisfactorily provided at the amounts stipulated in Section C.3., above. Contractor shall submit invoices and necessary supporting documentation, no more frequently than once a month, and no later than thirty (30) days after goods or services have been provided to the following address:
- Sylvia Chunn, Procurement & Contracting Manager
Tennessee Department of Finance & Administration
Benefits Administration Division
William R. Snodgrass Tennessee Tower
312 Rosa L. Parks Avenue, 19th Floor
Nashville, Tennessee 37243
- a. Each invoice, on Contractor's letterhead, shall clearly and accurately detail all of the following information (calculations must be extended and totaled correctly):
- (1) Invoice number (assigned by the Contractor);
 - (2) Invoice date;
 - (3) Contract number (assigned by the State);
 - (4) Customer account name: **State Agency & Division Name;**
 - (5) Customer account number (assigned by the Contractor to the above-referenced Customer);
 - (6) Contractor name;
 - (7) Contractor Tennessee Edison registration ID number;
 - (8) Contractor contact for invoice questions (name, phone, or email);
 - (9) Contractor remittance address;
 - (10) Description of delivered goods or services provided and invoiced, including identifying information as applicable;
 - (11) Number of delivered or completed units, increments, hours, or days as applicable, of each good or service invoiced;
 - (12) Applicable payment methodology (as stipulated in Section C.3.) of each good or service invoiced;
 - (13) Amount due for each compensable unit of good or service; and
 - (14) Total amount due for the invoice period.
- b. Contractor's invoices shall:
- (1) Only include charges for goods delivered or services provided as described in Section A and in accordance with payment terms and conditions set forth in Section C;
 - (2) Only be submitted for goods delivered or services completed and shall not include any charge for future goods to be delivered or services to be performed;
 - (3) Not include Contractor's taxes, which includes without limitation Contractor's sales and use tax, excise taxes, franchise taxes, real or personal property taxes, or income taxes; and
 - (4) Include shipping or delivery charges only as authorized in this Contract.
- c. The timeframe for payment (or any discounts) begins only when the State is in receipt of an invoice that meets the minimum requirements of this Section C.5.
- C.6. Payment of Invoice. A payment by the State shall not prejudice the State's right to object to or question any payment, invoice, or other matter. A payment by the State shall not be construed as acceptance of goods delivered, any part of the services provided, or as approval of any amount invoiced.
- C.7. Invoice Reductions. The Contractor's invoice shall be subject to reduction for amounts included in any invoice or payment that is determined by the State, on the basis of audits conducted in

accordance with the terms of this Contract, to not constitute proper compensation for goods delivered or services provided.

- C.8. Deductions. The State reserves the right to deduct from amounts which are or shall become due and payable to the Contractor under this or any Contract between the Contractor and the State of Tennessee any amounts which are or shall become due and payable to the State of Tennessee by the Contractor.
- C.9. Prerequisite Documentation. The Contractor shall not invoice the State under this Contract until the State has received the following, properly completed documentation.
- a. The Contractor shall complete, sign, and present to the State an "Authorization Agreement for Automatic Deposit Form" provided by the State. By doing so, the Contractor acknowledges and agrees that, once this form is received by the State, all payments to the Contractor, under this or any other contract the Contractor has with the State of Tennessee, shall be made by automated clearing house.
 - b. The Contractor shall complete, sign, and present to the State a "Substitute W-9 Form" provided by the State. The taxpayer identification number in the Substitute W-9 Form must be the same as the Contractor's Federal Employer Identification Number or Tennessee Edison Registration ID.

D. MANDATORY TERMS AND CONDITIONS:

- D.1. Required Approvals. The State is not bound by this Contract until it is duly approved by the Parties and all appropriate State officials in accordance with applicable Tennessee laws and regulations. Depending upon the specifics of this Contract, this may include approvals by the Commissioner of Finance and Administration, the Commissioner of Human Resources, the Comptroller of the Treasury, and the Chief Procurement Officer. Approvals shall be evidenced by a signature or electronic approval.
- D.2. Communications and Contacts. All instructions, notices, consents, demands, or other communications required or contemplated by this Contract shall be in writing and shall be made by certified, first class mail, return receipt requested and postage prepaid, by overnight courier service with an asset tracking system, or by email or facsimile transmission with recipient confirmation. All communications, regardless of method of transmission, shall be addressed to the respective Party at the appropriate mailing address, facsimile number, or email address as stated below or any other address provided in writing by a Party.

The State:

Sylvia D. Chunn, Procurement and Contracting Manager
Finance and Administration, Division of Benefits Administration
William R. Snodgrass TN Tower, 19th Floor
312 Rosa L. Parks Ave., N
Nashville, TN 37243
Sylvia.Chunn@tn.gov
Telephone # 615-253-8358
FAX # 615-253-8556

The Contractor:

Contractor Contact Name & Title
Contractor Name
Address
Email Address
Telephone # Number
FAX # Number

All instructions, notices, consents, demands, or other communications shall be considered effective upon receipt or recipient confirmation as may be required.

- D.3. Modification and Amendment. This Contract may be modified only by a written amendment signed by all parties and approved by all applicable State officials.
- D.4. Subject to Funds Availability. The Contract is subject to the appropriation and availability of State or federal funds. In the event that the funds are not appropriated or are otherwise unavailable, the State reserves the right to terminate this Contract upon written notice to the Contractor. The State's exercise of its right to terminate this Contract shall not constitute a breach of Contract by the State. Upon receipt of the written notice, the Contractor shall cease all work associated with the Contract. If the State terminates this Contract due to lack of funds availability, the Contractor shall be entitled to compensation for all conforming goods requested and accepted by the State and for all satisfactory and authorized services completed as of the termination date. Should the State exercise its right to terminate this Contract due to unavailability of funds, the Contractor

shall have no right to recover from the State any actual, general, special, incidental, consequential, or any other damages of any description or amount.

- D.5. Termination for Convenience. The State may terminate this Contract for convenience without cause and for any reason. The State shall give the Contractor at least thirty (30) days written notice before the termination date. The Contractor shall be entitled to compensation for all conforming goods delivered and accepted by the State or for satisfactory, authorized services completed as of the termination date. In no event shall the State be liable to the Contractor for compensation for any goods neither requested nor accepted by the State or for any services neither requested by the State nor satisfactorily performed by the Contractor. In no event shall the State's exercise of its right to terminate this Contract for convenience relieve the Contractor of any liability to the State for any damages or claims arising under this Contract.
- D.6. Termination for Cause. If the Contractor fails to properly perform its obligations under this Contract, or if the Contractor materially violates any terms of this Contract ("Breach Condition"), the State shall provide written notice to Contractor specifying the Breach Condition. If within thirty (30) days of notice, the Contractor has not cured the Breach Condition, the State may terminate the Contract and withhold payments in excess of compensation for completed services or provided goods. Notwithstanding the above, the Contractor shall not be relieved of liability to the State for damages sustained by virtue of any breach of this Contract by the Contractor and the State may seek other remedies allowed at law or in equity for breach of this Contract.
- a. This opportunity to "cure" shall not apply to circumstances in which the Contractor intentionally withholds its services or otherwise refuses to perform. The State will not consider a request to cure contract performance where there have been repeated problems with respect to identical or similar issues, or if a cure period would cause a delay that would impair the effectiveness of State operations. In circumstances where an opportunity to cure is not available, termination will be effective immediately.
- D.7. Assignment and Subcontracting. The Contractor shall not assign this Contract or enter into a subcontract for any of the goods or services provided under this Contract without the prior written approval of the State. Notwithstanding any use of the approved subcontractors, the Contractor shall be the prime contractor and responsible for compliance with all terms and conditions of this Contract. The State reserves the right to request additional information or impose additional terms and conditions before approving an assignment of this Contract in whole or in part or the use of subcontractors in fulfilling the Contractor's obligations under this Contract.
- D.8. Conflicts of Interest. The Contractor warrants that no part of the Contractor's compensation shall be paid directly or indirectly to an employee or official of the State of Tennessee as wages, compensation, or gifts in exchange for acting as an officer, agent, employee, subcontractor, or consultant to the Contractor in connection with any work contemplated or performed relative to this Contract.
- The Contractor acknowledges, understands, and agrees that this Contract shall be null and void if the Contractor is, or within the past six (6) months has been, an employee of the State of Tennessee or if the Contractor is an entity in which a controlling interest is held by an individual who is, or within the past six (6) months has been, an employee of the State of Tennessee.
- D.9. Nondiscrimination. The Contractor hereby agrees, warrants, and assures that no person shall be excluded from participation in, be denied benefits of, or be otherwise subjected to discrimination in the performance of this Contract or in the employment practices of the Contractor on the grounds of handicap or disability, age, race, creed, color, religion, sex, national origin, or any other classification protected by federal or state law. The Contractor shall, upon request, show proof of nondiscrimination and shall post in conspicuous places, available to all employees and applicants, notices of nondiscrimination.
- D.10. Prohibition of Illegal Immigrants. The requirements of Tenn. Code Ann. § 12-3-309 addressing the use of illegal immigrants in the performance of any Contract to supply goods or services to the state of Tennessee, shall be a material provision of this Contract, a breach of which shall be grounds for monetary and other penalties, up to and including termination of this Contract.
- a. The Contractor hereby agrees that the Contractor shall not knowingly utilize the services of an illegal immigrant in the performance of this Contract and shall not knowingly utilize the services of any subcontractor who will utilize the services of an illegal immigrant in the performance of this Contract. The Contractor shall reaffirm this attestation, in writing, by submitting to the State a completed and signed copy of the document at Contract Attachment A, hereto, semi-annually during the Term. If the Contractor is a party to more than one contract with the State, the Contractor may submit one attestation that applies to all contracts with the State. All Contractor attestations shall be maintained by the Contractor and made available to state officials upon request.
- b. Prior to the use of any subcontractor in the performance of this Contract, and semi-annually thereafter, during the Term, the Contractor shall obtain and retain a current, written attestation that the subcontractor shall not knowingly utilize the services of an

illegal immigrant to perform work under this Contract and shall not knowingly utilize the services of any subcontractor who will utilize the services of an illegal immigrant to perform work under this Contract. Attestations obtained from such subcontractors shall be maintained by the Contractor and made available to state officials upon request.

- c. The Contractor shall maintain records for all personnel used in the performance of this Contract. Contractor's records shall be subject to review and random inspection at any reasonable time upon reasonable notice by the State.
 - d. The Contractor understands and agrees that failure to comply with this section will be subject to the sanctions of Tenn. Code Ann. § 12-3-309 for acts or omissions occurring after its effective date.
 - e. For purposes of this Contract, "illegal immigrant" shall be defined as any person who is not : (i) a United States citizen; (ii) a Lawful Permanent Resident; (iii) a person whose physical presence in the United States is authorized; (iv) allowed by the federal Department of Homeland Security and who, under federal immigration laws or regulations, is authorized to be employed in the U.S.; or (v) is otherwise authorized to provide services under the Contract.
- D.11. Records. The Contractor shall maintain documentation for all charges under this Contract. The books, records, and documents of the Contractor, for work performed or money received under this Contract, shall be maintained for a period of five (5) full years from the date of the final payment and shall be subject to audit at any reasonable time and upon reasonable notice by the State, the Comptroller of the Treasury, or their duly appointed representatives. The financial statements shall be prepared in accordance with generally accepted accounting principles.
- D.12. Monitoring. The Contractor's activities conducted and records maintained pursuant to this Contract shall be subject to monitoring and evaluation by the State, the Comptroller of the Treasury, or their duly appointed representatives.
- D.13. Progress Reports. The Contractor shall submit brief, periodic, progress reports to the State as requested.
- D.14. Strict Performance. Failure by any Party to this Contract to require, in any one or more cases, the strict performance of any of the terms, covenants, conditions, or provisions of this Contract shall not be construed as a waiver or relinquishment of any term, covenant, condition, or provision. No term or condition of this Contract shall be held to be waived, modified, or deleted except by a written amendment signed by the Parties.
- D.15. Independent Contractor. The parties shall not act as employees, partners, joint venturers, or associates of one another. The Parties are independent contracting entities. Nothing in this Contract shall be construed to create an employer/employee relationship or to allow either Party to exercise control or direction over the manner or method by which the other transacts its business affairs or provides its usual services. The employees or agents of one Party are not employees or agents of the other Party.
- D.16. Patient Protection and Affordable Care Act. The Contractor agrees that it will be responsible for compliance with the Patient Protection and Affordable Care Act ("PPACA") with respect to itself and its employees, including any obligation to report health insurance coverage, provide health insurance coverage, or pay any financial assessment, tax, or penalty for not providing health insurance. The Contractor shall indemnify the State and hold it harmless for any costs to the State arising from Contractor's failure to fulfill its PPACA responsibilities for itself or its employees.
- D.17. Limitation of State's Liability. The State shall have no liability except as specifically provided in this Contract. In no event will the State be liable to the Contractor or any other party for any lost revenues, lost profits, loss of business, decrease in the value of any securities or cash position, time, money, goodwill, or any indirect, special, incidental, punitive, exemplary or consequential damages of any nature, whether based on warranty, contract, statute, regulation, tort (including but not limited to negligence), or any other legal theory that may arise under this Contract or otherwise. The State's total liability under this Contract (including any exhibits, schedules, amendments or other attachments to the Contract) or otherwise shall under no circumstances exceed the Maximum Liability. This limitation of liability is cumulative and not per incident.
- D.18. Limitation of Contractor's Liability. In accordance with Tenn. Code Ann. § 12-3-701, the Contractor's liability for all claims arising under this Contract shall be limited to an amount equal to two (2) times the Maximum Liability amount detailed in Section C.1. and as may be amended, PROVIDED THAT in no event shall this Section limit the liability of the Contractor for intentional torts, criminal acts, fraudulent conduct, or omissions that result in personal injuries or death.
- D.19. Hold Harmless. The Contractor agrees to indemnify and hold harmless the State of Tennessee as well as its officers, agents, and employees from and against any and all claims, liabilities, losses, and causes of action which may arise, accrue, or result to any person, firm, corporation, or other entity which may be injured or damaged as a result of acts, omissions, or negligence on the part

of the Contractor, its employees, or any person acting for or on its or their behalf relating to this Contract. The Contractor further agrees it shall be liable for the reasonable cost of attorneys for the State to enforce the terms of this Contract.

In the event of any suit or claim, the Parties shall give each other immediate notice and provide all necessary assistance to respond. The failure of the State to give notice shall only relieve the Contractor of its obligations under this Section to the extent that the Contractor can demonstrate actual prejudice arising from the failure to give notice. This Section shall not grant the Contractor, through its attorneys, the right to represent the State in any legal matter, as the right to represent the State is governed by Tenn. Code Ann. § 8-6-106.

- D.20. HIPAA and HITECH Compliance. The State and Contractor shall comply with obligations under the Health Insurance Portability and Accountability Act of 1996 (HIPAA), Health Information Technology for Economic and Clinical Health (HITECH) Act under the American Recovery and Reinvestment Act of 2009 (ARRA) and their accompanying regulations, as well as any other relevant laws and regulations regarding privacy.
- a. Contractor warrants to the State that it is familiar with the requirements of HIPAA and HITECH and their accompanying regulations, and shall comply with all applicable HIPAA and HITECH requirements in the course of this Contract including but not limited to the following:
 - (1) Compliance with the Privacy Rule, Security Rule, Notification Rule;
 - (2) The creation of and adherence to sufficient Privacy and Security Safeguards and Policies;
 - (3) Timely Reporting of Violations in Use and Disclosure of PHI; and
 - (4) Time Reporting of Security Incidents.
 - b. Contractor warrants that it will cooperate with the State, including cooperation and coordination with State privacy officials and other compliance officers required by HIPAA and HITECH and its regulations, in the course of performance of the Contract so that both parties will be in compliance with HIPAA and HITECH.
 - c. The Contractor agrees that its duties under this contract qualify it as a “business associate” of the State as that term is defined under HIPAA. Contractor will sign the State’s business associate agreement, which is attached as Attachment E. The State, in its discretion may, accept changes to the business associate agreement if it finds that such changes are appropriate, or may determine that HIPAA does not require a business associate agreement.
 - d. The Contractor will indemnify the State and hold it harmless for any violation by the Contractor or its subcontractors of HIPAA and HITECH as well as any other relevant laws and regulations regarding privacy. This includes the costs of responding to a breach of protected health information, the costs of responding to a government enforcement action related to the breach, and any fines, penalties, or damages paid by the State because of the violation. The Contractor may also be liable for damages for failure to comply with this section, including any applicable liquidated damages set forth in Attachment B.
- D.21. Tennessee Consolidated Retirement System. Subject to statutory exceptions contained in Tenn. Code Ann. §§ 8-36-801, *et seq.*, the law governing the Tennessee Consolidated Retirement System (“TCRS”), provides that if a retired member of TCRS, or of any superseded system administered by TCRS, or of any local retirement fund established under Tenn. Code Ann. §§ 8-35-101, *et seq.*, accepts State employment, the member’s retirement allowance is suspended during the period of the employment. Accordingly and notwithstanding any provision of this Contract to the contrary, the Contractor agrees that if it is later determined that the true nature of the working relationship between the Contractor and the State under this Contract is that of “employee/employer” and not that of an independent contractor, the Contractor, if a retired member of TCRS, may be required to repay to TCRS the amount of retirement benefits the Contractor received from TCRS during the Term.
- D.22. Tennessee Department of Revenue Registration. The Contractor shall comply with all applicable registration requirements contained in Tenn. Code Ann. §§ 67-6-601 – 608. Compliance with applicable registration requirements is a material requirement of this Contract.
- D.23. Debarment and Suspension. The Contractor certifies, to the best of its knowledge and belief, that it, its current and future principals, its current and future subcontractors and their principals:
- a. are not presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded from covered transactions by any federal or state department or agency;
 - b. have not within a three (3) year period preceding this Contract been convicted of, or had a civil judgment rendered against them from commission of fraud, or a criminal offense in connection with obtaining, attempting to obtain, or performing a public (federal, state, or local) transaction or grant under a public transaction; violation of federal or state antitrust

statutes or commission of embezzlement, theft, forgery, bribery, falsification, or destruction of records, making false statements, or receiving stolen property;

- c. are not presently indicted or otherwise criminally or civilly charged by a government entity (federal, state, or local) with commission of any of the offenses detailed in section b. of this certification; and
- d. have not within a three (3) year period preceding this Contract had one or more public transactions (federal, state, or local) terminated for cause or default.

The Contractor shall provide immediate written notice to the State if at any time it learns that there was an earlier failure to disclose information or that due to changed circumstances, its principals or the principals of its subcontractors are excluded or disqualified.

- D.24. Force Majeure. "Force Majeure Event" means fire, flood, earthquake, elements of nature or acts of God, wars, riots, civil disorders, rebellions or revolutions, acts of terrorism or any other similar cause beyond the reasonable control of the Party except to the extent that the non-performing Party is at fault in failing to prevent or causing the default or delay, and provided that the default or delay cannot reasonably be circumvented by the non-performing Party through the use of alternate sources, workaround plans or other means. A strike, lockout or labor dispute shall not excuse either Party from its obligations under this Contract. Except as set forth in this Section, any failure or delay by a Party in the performance of its obligations under this Contract arising from a Force Majeure Event is not a default under this Contract or grounds for termination. The non-performing Party will be excused from performing those obligations directly affected by the Force Majeure Event, and only for as long as the Force Majeure Event continues, provided that the Party continues to use diligent, good faith efforts to resume performance without delay. The occurrence of a Force Majeure Event affecting Contractor's representatives, suppliers, subcontractors, customers or business apart from this Contract is not a Force Majeure Event under this Contract. Contractor will promptly notify the State of any delay caused by a Force Majeure Event (to be confirmed in a written notice to the State within one (1) day of the inception of the delay) that a Force Majeure Event has occurred, and will describe in reasonable detail the nature of the Force Majeure Event. If any Force Majeure Event results in a delay in Contractor's performance longer than forty-eight (48) hours, the State may, upon notice to Contractor: (a) cease payment of the fees until Contractor resumes performance of the affected obligations; or (b) immediately terminate this Contract or any purchase order, in whole or in part, without further payment except for fees then due and payable. Contractor will not increase its charges under this Contract or charge the State any fees other than those provided for in this Contract as the result of a Force Majeure Event.
- D.25. State and Federal Compliance. The Contractor shall comply with all applicable State and Federal laws and regulations in the performance of this Contract.
- D.26. Governing Law. This Contract shall be governed by and construed in accordance with the laws of the State of Tennessee. The Tennessee Claims Commission or the state or federal courts in Tennessee shall be the venue for all claims, disputes, or disagreements arising under this Contract. The Contractor acknowledges and agrees that any rights, claims, or remedies against the State of Tennessee or its employees arising under this Contract shall be subject to and limited to those rights and remedies available under Tenn. Code Ann. §§ 9-8-101 - 407.
- D.27. Entire Agreement. This Contract is complete and contains the entire understanding between the parties relating to its subject matter, including all the terms and conditions of the Parties' agreement. This Contract supersedes any and all prior understandings, representations, negotiations, and agreements between the parties relating hereto, whether written or oral.
- D.28. Severability. If any terms and conditions of this Contract are held to be invalid or unenforceable as a matter of law, the other terms and conditions of this Contract shall not be affected and shall remain in full force and effect. The terms and conditions of this Contract are severable.
- D.29. Headings. Section headings of this Contract are for reference purposes only and shall not be construed as part of this Contract.
- D.30. Incorporation of Additional Documents. Each of the following documents is included as a part of this Contract by reference. In the event of a discrepancy or ambiguity regarding the Contractor's duties, responsibilities, and performance under this Contract, these items shall govern in order of precedence below:
- a. any amendment to this Contract, with the latter in time controlling over any earlier amendments;
 - b. this Contract with any attachments or exhibits (excluding the items listed at subsections c. through f., below);
 - c. any clarifications of or addenda to the Contractor's proposal seeking this Contract;
 - d. the State solicitation, as may be amended, requesting responses in competition for this Contract;

- e. any technical specifications provided to proposers during the procurement process to award this Contract; and,
- f. the Contractor's response seeking this Contract.

E. SPECIAL TERMS AND CONDITIONS:

E.1. Conflicting Terms and Conditions. Should any of these special terms and conditions conflict with any other terms and conditions of this Contract, these special terms and conditions shall control.

E.2. Insurance. The Contractor shall carry adequate liability and other appropriate forms of insurance.

a. The Contractor shall maintain, at minimum, the following insurance coverage:

- (1) Workers' Compensation/ Employers' Liability (including all states coverage) with a limit not less than the relevant statutory amount or one million dollars (\$1,000,000) per occurrence for employers' liability whichever is greater.
- (2) Comprehensive Commercial General Liability (including personal injury & property damage, premises/operations, independent contractor, contractual liability and completed operations/products) with a bodily injury/property damage combined single limit not less than one million dollars (\$1,000,000) per occurrence and two million dollars (\$2,000,000) aggregate.
- (3) Automobile Coverage (including owned, leased, hired, and non-owned vehicles) with a bodily injury/property damage combined single limit not less than one million dollars (\$1,000,000) per occurrence.
- (4) Errors and Omission Coverage with a limit of not less than one million dollars (\$1,000,000) per claim and two million dollars (\$2,000,000) aggregate.

b. The Contractor shall provide a valid Certificate of Insurance naming the State as an additional insured and detailing Coverage Description; Insurance Company & Policy Number; Exceptions and Exclusions; Policy Effective Date; Policy Expiration Date; Limit(s) of Liability; and Name and Address of Insured. Contractor shall obtain from Contractor's insurance carrier(s) and will deliver to the State waivers of the subrogation rights under the respective policies. Failure to provide required evidence of insurance coverage shall be a material breach of this Contract.

E.3. Confidentiality of Records. Strict standards of confidentiality of records and information shall be maintained in accordance with applicable state and federal law. All material and information, regardless of form, medium or method of communication, provided to the Contractor by the State or acquired by the Contractor on behalf of the State that is regarded as confidential under state or federal law shall be regarded as "Confidential Information." Nothing in this Section shall permit Contractor to disclose any Confidential Information, regardless of whether it has been disclosed or made available to the Contractor due to intentional or negligent actions or inactions of agents of the State or third parties. Confidential Information shall not be disclosed except as required or permitted under state or federal law. Contractor shall take all necessary steps to safeguard the confidentiality of such material or information in conformance with applicable state and federal law.

The obligations set forth in this Section shall survive the termination of this Contract.

E.4. Ownership of Software and Work Products.

a. Definitions.

- (1) "Contractor-Owned Software," shall mean commercially available software the rights to which are owned by Contractor, including but not limited to commercial "off-the-shelf" software which is not developed using State's money or resources.
- (2) "Custom-Developed Application Software," shall mean customized application software developed by Contractor solely for State.
- (3) "Rights Transfer Application Software," shall mean any pre-existing application software owned by Contractor or a third party, provided to State and to which Contractor will grant and assign, or will facilitate the granting and assignment of, all rights, including the source code, to State.
- (4) "Third-Party Software," shall mean software not owned by the State or the Contractor.

- (5) "Work Product," shall mean all deliverables exclusive of hardware, such as software, software source code, documentation, planning, etc., that are created, designed, developed, or documented by the Contractor exclusively for the State during the course of the project using State's money or resources, including Custom-Developed Application Software. If the deliverables under this Contract include Rights Transfer Application Software, the definition of Work Product shall also include such software. Work Product shall not include Contractor-Owned Software or Third-Party Software.

b. Rights and Title to the Software

- (1) All right, title and interest in and to the Contractor-Owned Software shall at all times remain with Contractor, subject to any license granted under this Contract.
- (2) All right, title and interest in and to the Work Product, and to modifications thereof made by State, including without limitation all copyrights, patents, trade secrets and other intellectual property and other proprietary rights embodied by and arising out of the Work Product, shall belong to State. To the extent such rights do not automatically belong to State, Contractor hereby assigns, transfers, and conveys all right, title and interest in and to the Work Product, including without limitation the copyrights, patents, trade secrets, and other intellectual property rights arising out of or embodied by the Work Product. Contractor and its employees, agents, contractors or representatives shall execute any other documents that State or its counsel deem necessary or desirable to document this transfer or allow State to register its claims and rights to such intellectual property rights or enforce them against third parties.
- (3) All right, title and interest in and to the Third-Party Software shall at all times remain with the third party, subject to any license granted under this Contract.

c. The Contractor may use for its own purposes the general knowledge, skills, experience, ideas, concepts, know-how, and techniques obtained and used during the course of performing under this Contract. The Contractor may develop for itself, or for others, materials which are similar to or competitive with those that are produced under this Contract.

E.5. State Furnished Property. The Contractor shall be responsible for the correct use, maintenance, and protection of all articles of nonexpendable, tangible, personal property furnished by the State for the Contractor's temporary use under this Contract. Upon termination of this Contract, all property furnished shall be returned to the State in good order and condition as when received, reasonable use and wear thereof excepted. Should the property be destroyed, lost, or stolen, the Contractor shall be responsible to the State for the residual value of the property at the time of loss.

E.6. Contractor Commitment to Diversity. The Contractor shall comply with and make reasonable business efforts to exceed the commitment to diversity represented by the Contractor's proposal responding to RFP # 317816-00104 (Attachment 6.2 Section B.15) and resulting in this Contract.

The Contractor shall assist the State in monitoring the Contractor's performance of this commitment by providing, as requested, a quarterly report of participation in the performance of this Contract by small business enterprises and businesses owned by minorities, women, and persons with a disability. Such reports shall be provided to the state of Tennessee Governor's Office of Business Diversity Enterprise in form and substance as required by said office.

E.7. Breach. A party shall be deemed to have breached the Contract if any of the following occurs:

- failure to perform in accordance with any term or provision of the Contract;
- partial performance of any term or provision of the Contract;
- any act prohibited or restricted by the Contract, or
- violation of any warranty.

For purposes of this Contract, these items shall hereinafter be referred to as a "Breach."

a. Contractor Breach— The State shall notify Contractor in writing of a Breach.

- (1) In event of a Breach by Contractor, the State shall have available the remedy of Actual Damages and any other remedy available at law or equity.
- (2) Liquidated Damages— In the event of a Breach, the State may assess Liquidated Damages as detailed in Contract Attachment B. The State shall notify the Contractor of amounts to be assessed as Liquidated Damages. The parties agree that due to the complicated nature of the Contractor's obligations under this Contract it would be difficult to specifically designate a monetary amount for a Breach by Contractor as said amounts are likely to be uncertain and not easily

proven. Contractor hereby represents and covenants it has carefully reviewed the Liquidated Damages contained in above referenced Contract Attachment B and agree that said amounts represent a reasonable relationship between the amount and what might reasonably be expected in the event of Breach, and are a reasonable estimate of the damages that would occur from a Breach. It is hereby agreed between the parties that the Liquidated Damages represent solely the damages and injuries sustained by the State in losing the benefit of the bargain with Contractor and do not include any injury or damage sustained by a third party. The Contractor agrees that the liquidated damage amount is in addition to any amounts Contractor may owe the State pursuant to the indemnity provision or other section of this Contract.

The State may continue to withhold the Liquidated Damages or a portion thereof until the Contractor cures the Breach, the State exercises its option to declare a Partial Default, or the State terminates the Contract. The State is not obligated to assess Liquidated Damages before availing itself of any other remedy. The State may choose to discontinue Liquidated Damages and avail itself of any other remedy available under this Contract or at law or equity; provided, however, Contractor shall receive a credit for said Liquidated Damages previously withheld except in the event of a Partial Default.

The State may conduct "secret shopper" and other monitoring activities during the operation of this Contract. The State may also assess liquidated damages for breaches of contract that it discovers during these and other activities as detailed in Contract Attachment B.

- (3) Partial Default— In the event of a Breach, the State may declare a Partial Default. In which case, the State shall provide the Contractor written notice of: (1) the date which Contractor shall terminate providing the service associated with the Breach; and (2) the date the State will begin to provide the service associated with the Breach. The Notice of Partial Default and termination of services associated with the Breach shall advise the Contractor whether the State will provide an opportunity to cure. Notwithstanding the foregoing, the State may revise the time periods contained in the notice written to the Contractor.

In the event the State declares a Partial Default, the State may withhold, together with any other damages associated with the Breach, from the amounts due the Contractor the greater of: (1) amounts which would be paid the Contractor to provide the defaulted service; or (2) the cost to the State of providing the defaulted service, whether said service is provided by the State or a third party. To determine the amount the Contractor is being paid for any particular service, the Department shall be entitled to receive within five (5) days any requested material from Contractor. The State shall make the final and binding determination of said amount.

The State may assess Liquidated Damages against the Contractor for any failure to perform which ultimately results in a Partial Default with said Liquidated Damages to cease when said Partial Default is effective. Upon Partial Default, the Contractor shall have no right to recover from the State any actual, general, special, incidental, consequential, or any other damages whatsoever of any description or amount. Contractor agrees to cooperate fully with the State in the event a Partial Default is taken.

- (4) Contract Termination— In the event of a Breach, the State may terminate the Contract immediately or in stages. The Contractor shall be notified of the termination in writing by the State. Said notice shall hereinafter be referred to as Termination Notice. The Termination Notice may specify either that the termination is to be effective immediately, on a date certain in the future, or that the Contractor shall cease operations under this Contract in stages. In the event of a termination, the State may withhold any amounts which may be due Contractor without waiver of any other remedy or damages available to the State at law or at equity. The Contractor shall be liable to the State for any and all damages incurred by the State and any and all expenses incurred by the State which exceed the amount the State would have paid Contractor under this Contract. Contractor agrees to cooperate with the State in the event of a Contract Termination or Partial Takeover.

The Termination Notice must (1) specify in reasonable detail the nature of the Breach; (2) provide Contractor with an opportunity to cure, which shall be no less than 30 days from the date of the Termination Notice; (3) shall specify the effective date of termination in the event Contractor fails to correct the Breach. The Contractor shall present the State with a written request detailing the efforts it will take to resolve the problem. This opportunity to "cure" shall not apply to circumstances in which the Contractor intentionally withholds its services or

otherwise refuses to perform. The State will not consider a request to cure contract performance where there have been repeated problems with respect to identical or similar issues, or if a cure period would cause a delay that would impair the effectiveness of State operations.

- b. **State Breach**— In the event of a Breach of Contract by the State, the Contractor shall notify the State in writing within 30 days of any Breach of Contract by the State. Said notice shall contain a description of the Breach. Failure by the Contractor to provide said written notice shall operate as an absolute waiver by the Contractor of the State's Breach. In no event shall any Breach on the part of the State excuse the Contractor from full performance under this Contract. In the event of Breach by the State, the Contractor may avail itself of any remedy at law in the forum with appropriate jurisdiction; provided, however, failure by the Contractor to give the State written notice and opportunity to cure as described herein operates as a waiver of the State's Breach. Failure by the Contractor to file a claim before the appropriate forum in Tennessee with jurisdiction to hear such claim within one (1) year of the written notice of Breach shall operate as a waiver of said claim in its entirety. It is agreed by the parties this provision establishes a contractual period of limitations for any claim brought by the Contractor.
- E.8. **Overpayments.** The Contractor shall have responsibility for overpayments to its providers resulting from the negligent, reckless, or willful acts or omissions of the Contractor, its officers, agents or employees, regardless of whether or not such overpayments can be recovered by the Contractor. The Contractor shall repay the State the amount of any such overpayment within thirty (30) calendar days of discovery of the overpayment. Overpayments due to provider fraud or fraud of any other type, other than fraud by employees or agents of the Contractor, will not be considered overpayments for purposes of this Section. The Contractor shall assist in identifying fraud and make reasonable efforts, in consultation with the State, to recover overpayments due to fraud.
- E.9. **Confidential and Proprietary Information.** The State agrees to protect, to the fullest extent permitted by state law, the confidentiality of information expressly identified by the Contractor as confidential and proprietary, including information that would allow a person to obtain unauthorized access to confidential information or to electronic information processing systems owned by or licensed to the State.
- E.10. **Personally Identifiable Information.** While performing its obligations under this Contract, Contractor may have access to Personally Identifiable Information held by the State ("PII"). For the purposes of this Contract, "PII" includes "Nonpublic Personal Information" as that term is defined in Title V of the Gramm-Leach-Bliley Act of 1999 or any successor federal statute, and the rules and regulations thereunder, all as may be amended or supplemented from time to time ("GLBA") and personally identifiable information and other data protected under any other applicable laws, rule or regulation of any jurisdiction relating to disclosure or use of personal information ("Privacy Laws"). Contractor agrees it shall not do or omit to do anything which would cause the State to be in breach of any Privacy Laws. Contractor shall, and shall cause its employees, agents and representatives to: (i) keep PII confidential and may use and disclose PII only as necessary to carry out those specific aspects of the purpose for which the PII was disclosed to Contractor and in accordance with this Contract, GLBA and Privacy Laws; and (ii) implement and maintain appropriate technical and organizational measures regarding information security to: (A) ensure the security and confidentiality of PII; (B) protect against any threats or hazards to the security or integrity of PII; and (C) prevent unauthorized access to or use of PII. Contractor shall immediately notify State: (1) of any disclosure or use of any PII by Contractor or any of its employees, agents and representatives in breach of this Contract; and (2) of any disclosure of any PII to Contractor or its employees, agents and representatives where the purpose of such disclosure is not known to Contractor or its employees, agents and representatives. The State reserves the right to review Contractor's policies and procedures used to maintain the security and confidentiality of PII and Contractor shall, and cause its employees, agents and representatives to, comply with all reasonable requests or directions from the State to enable the State to verify and/or procure that Contractor is in full compliance with its obligations under this Contract in relation to PII. Upon termination or expiration of the Contract or at the State's direction at any time in its sole discretion, whichever is earlier, Contractor shall immediately return to the State any and all PII which it has received under this Contract and shall destroy all records of such PII.

The Contractor shall report to the State any instances of unauthorized access to or potential disclosure of PII in the custody or control of Contractor ("Unauthorized Disclosure") that come to the Contractor's attention. Any such report shall be made by the Contractor within twenty-four (24) hours after the Unauthorized Disclosure has come to the attention of the Contractor. Contractor shall take all necessary measures to halt any further Unauthorized Disclosures. The Contractor, at the sole discretion of the State, shall provide no cost credit monitoring services for individuals whose PII was affected by the Unauthorized Disclosure. The Contractor shall bear the cost of notification to all individuals affected by the Unauthorized Disclosure, including individual letters and public notice. The remedies set forth in this Section are not exclusive and are in addition to any claims or remedies available to this State under this Contract or otherwise available at law.

IN WITNESS WHEREOF,

BLUECROSS BLUESHIELD OF TENNESSEE, INC.:

CONTRACTOR SIGNATURE

DATE

PRINTED NAME AND TITLE OF CONTRACTOR SIGNATORY (above)

STATE OF TENNESSEE,
STATE INSURANCE COMMITTEE,
LOCAL EDUCATION INSURANCE COMMITTEE,
LOCAL GOVERNMENT INSURANCE COMMITTEE:

LARRY B. MARTIN, COMMISSIONER

DATE

ATTESTATION RE PERSONNEL USED IN CONTRACT PERFORMANCE

SUBJECT CONTRACT NUMBER:	
CONTRACTOR LEGAL ENTITY NAME:	
FEDERAL EMPLOYER IDENTIFICATION NUMBER: (or Social Security Number)	

The Contractor, identified above, does hereby attest, certify, warrant, and assure that the Contractor shall not knowingly utilize the services of an illegal immigrant in the performance of this Contract and shall not knowingly utilize the services of any subcontractor who will utilize the services of an illegal immigrant in the performance of this Contract.

CONTRACTOR SIGNATURE

NOTICE: This attestation MUST be signed by an individual empowered to contractually bind the Contractor. If said individual is not the chief executive or president, this document shall attach evidence showing the individual's authority to contractually bind the Contractor.

PRINTED NAME AND TITLE OF SIGNATORY

DATE OF ATTESTATION

CONTRACT ATTACHMENT B**PERFORMANCE GUARANTEES AND LIQUIDATED DAMAGES**

To effectively manage contractual performance, the State has established performance guarantees to evaluate the Contractor's obligations with respect to the Contract(s) (where the Contractor has been awarded multiple regional contracts). The Contractor is expected to perform according to a certain level of standards. If these standards are not met, the State is entitled to impose liquidated damage assessments. The list of Performance Guarantees and associated Liquidated Damages are included in this Attachment.

1. **Performance Reporting:** The Contractor shall develop a Performance Report Card as a means to measure compliance on a quarterly basis. The Contractor shall provide the quarterly performance report card in a manner acceptable to the State, on or before the 20th day of the month following the reporting quarter. Supporting documentation used to calculate the performance guarantees shall be provided with the Performance Report Card. The Performance Report Card shall include cumulative data over the life of the contract. Performance reporting shall be consolidated as one report for all regional contracts awarded to the Contractor.
2. **Payment of Liquidated Damages:** It is agreed by the State and the Contractor that any liquidated damages assessed by the State shall be due and payable to the State within forty-five (45) calendar days after Contractor receipt of the Invoice containing an assessment of liquidated damages. If payment is not made by the due date, said liquidated damages may be withheld from future payments by the State without further notice.
3. **Maximum Assessment:** The maximum amount of Liquidated Damages payable over any twelve (12) month period shall not exceed twenty percent (20%) of the annual fixed price billings. In the event that a single occurrence subjects the Contractor to Liquidated Damages in multiple subsections of this provision, the State is entitled to assess a single Liquidated Damage selected at the discretion of the State.
4. **Waiver of Liquidated Damages:** The State, in its sole discretion, may elect not to assess Liquidated Damages against the Contractor in certain instances, including but not limited to the following:
 - a. Where the State determines that only inconsequential damage has occurred, unless the deficiency is part of a recurring or frequent pattern of deficiency, with regard to one (1) or more Contract deliverables or requirements
 - b. For performance measures that are resolved based on the Contractor's corrective action plan
 - c. If the failure is not due to Contractor fault (i.e. caused by factors beyond the reasonable control and without any material error or negligence of the Contractor, its staff or subcontractors)
 - d. Where no damage or injury has been sustained by the State or its members
 - e. Where the failure does not result in increased Contract management time or expense
 - f. Where the failure results from the State's failure to perform
 - g. For other reasons at the State's sole discretion
5. **Performance Guarantees:** In the event that the Contractor has failed to meet a performance guarantee that is set out in the Contract, but for which the Liquidated Damage standards are not spelled out in this Attachment, the State may assess liquidated damages at the rate of five hundred dollars (\$500.00) per business day until the guarantee has been met.
6. The Contractor shall pay to the State the indicated total dollar assessment upon notification by the State that an amount is due, through the term of this Contract.
7. Performance guarantees shall be measured specific to the Public Sector Plans. If prior approved by the State in writing, they may be measured on the Contractor's book of business.

PERFORMANCE GUARANTEES

1. Implementation Plan	
Guarantee	The Contractor shall provide a project implementation plan that meets the requirements of Contract Section A.2.e. to the State no later than thirty (30) days after the contract start date.
Assessment	Five hundred dollars (\$500) for each day beyond the deadline that the plan is not provided to the State.
Measurement	Measured, reported, reconciled and paid no later than three (3) months after the go-live date.
2. Operational Readiness	
Guarantee	The Contractor shall resolve all findings identified by the State during its operational readiness review, as required in Contract Section A.2., prior to the go-live date.
Assessment	One thousand dollars (\$1,000) per finding if the issue is not resolved prior to go-live.
Measurement	Measured, reported reconciled and paid no later than three (3) months after the go-live date.
3. Edison System Interface	
Guarantee	Contractor's interface with the Edison System shall be fully operational by the date specified in Contract Section A.24.
Assessment	Five thousand dollars (\$5,000) per day, for every day beyond the deadline that the interface is not fully operational.
Measurement	Measured and reported beginning the day after the date specified in Contract Section A.24 and continuing – as necessary – until the interface is fully operational. (Reconciled and paid upon final recognition of operational status.)
4. Call Center and Other Systems Operational	
Guarantee	The Contractor's call center and other systems shall be fully operational no later than the date specified in Contract Section A.24.
Assessment	Ten thousand dollars (\$10,000) for every day beyond the deadline that the call center or other system is not operational.
Measurement	Measured, reported, reconciled and paid no later than three (3) months after the go-live date.
5. Program Go-Live Date	
Guarantee	All medical claims administrative services for the Public Sector Plans shall take effect (<i>i.e.</i> , "go-live") and be fully operational on the go-live date specified in Contract Section A.24.
Assessment	Twenty thousand dollars (\$20,000) for every day beyond the deadline that medical claims administrative services are not fully operational.
Measurement	Measured, reported, reconciled and paid no later than three (3) months after the go-live date.
6. Plan Design	
Guarantee	The Contractor shall correctly adjudicate claims in accordance with the plan design.
Assessment	One hundred dollars (\$100) per occurrence (defined as an individual claim) plus the actual costs incurred of the incorrectly-processed claim.
Measurement	Measured, reported, reconciled and paid after each occurrence.
7. Average Speed of Answer	
Guarantee	The Contractor's call center shall maintain a <u>daily</u> average speed of answer of 30 seconds.
Assessment	Four hundred dollars (\$400) for each day the guarantee is not met (include all hours the call center is open).
Measurement	The average shall be calculated using the following formula for each hour the call center is open: $\text{Total wait time for all callers (in seconds) / Total number of callers}$ Measured, reported, reconciled and paid monthly

8. Website	
Guarantee	The Contractor's website for the Public Sector Plans shall be available on the internet and fully operational, with the exception of member data/Protected Health Information on or before the date specified in Contract Section A.24.
Assessment	One thousand dollars (\$1,000) per day that the guarantee is not met.
Measurement	Measured, reported, reconciled and paid no later than three (3) months after the go-live date.
9. Initial Welcome Packet Distribution	
Guarantee	Ninety-seven percent (97%) of welcome packets, containing ID cards and member handbooks, shall be produced and mailed no later than twenty-one (21) days prior to the go-live date.
Assessment	Ten thousand dollars (\$10,000) if the guarantee is not met.
Measurement	Measured, reported, reconciled and paid no later than three months after the go-live date.
10. Distribution of Ongoing Welcome Packet	
Guarantee	Ninety-seven percent (97%) of new member welcome packets shall be produced and mailed within ten (10) days of receipt of complete and accurate eligibility information
Assessment	Five thousand dollars (\$5,000) per year in which the guarantee is not met.
Measurement	Measured, reported, reconciled and paid annually.
11. Member Satisfaction Survey	
Guarantee	The level of overall customer satisfaction, as measured annually by the CAHPS Member Satisfaction survey(s) required by Contract Section A.12., shall be equal to or greater than eighty-five percent (85%) in the first year of the Contract, and shall be equal to or greater than ninety percent (90%) in all subsequent year(s) within the contract term.
Assessment	Ten thousand dollars (\$10,000) for each year that the guarantee is not met.
Measurement	Measured, reported, reconciled and paid annually.
12. Appeal Decisions	
Guarantee	Ninety-five percent (95%) of non-urgent pre-service appeals shall be decided within thirty (30) days, ninety-five percent (95%) of post-service appeals within sixty (60) days, and one hundred percent (100%) of expedited appeals, not involving a third party review, shall be decided within seventy-two (72) hours. In the event that the Contractor requires an external medical consultation, the timeframe shall be extended from seventy-two (72) hours to seven (7) calendar days.
Assessment	Five thousand dollars (\$5,000) if any of the above guarantees are not met.
Measurement	Measured, reported, reconciled and paid annually.
13. Plan Changes	
Guarantee	Unless otherwise directed by the State, the Contractor shall correctly implement any plan design changes within sixty (60) days of written notification from the State.
Assessment	One thousand dollars (\$1,000) per day if the guarantee is not met.
Measurement	Measured, reported, reconciled and paid after each occurrence.
14. Member Notice of Provider Termination	
Guarantee	The Contractor shall provide written notice to members regarding terminated hospitals and physician groups, as specified in Contract Section A.3.
Assessment	Five thousand dollars (\$5,000) per occurrence (defined as each provider termination) if the guarantee is not met.
Measurement	Measured, reported, reconciled and paid after each occurrence.
15. Statewide Provider/Facility Network Accessibility – Applies only if awarded the Statewide contract	
Guarantee	As measured by the GeoNetworks [®] Provider & Facility Network Accessibility Analysis, the Contractor's statewide provider and facility network shall assure that 95% of all State, Local Education, and Local Government Plan members shall have the Access Standard indicated.
Definition	Provider Group – Urban Access Standard

	PCPs (Internal Medicine, General or Family Practitioners)	2 physicians within 10 miles
	Obstetricians/Gynecologists	1 physician within 10 miles
	Pediatricians	1 physician within 10 miles
	Cardiologists	1 physician within 15 miles
	Endocrinologists	1 physician within 15 miles
	Acute Care Hospitals	1 facility within 20 miles
	Provider Group – Suburban	Access Standard
	PCPs (Internal Medicine, General or Family Practitioners)	2 physicians within 15 miles
	Obstetricians/Gynecologists	1 physician within 15 miles
	Pediatricians	1 physician within 15 miles
	Cardiologists	2 physicians within 20 miles
	Endocrinologists	2 physicians within 20 miles
	Acute Care Hospitals	1 facility within 25 miles
	Provider Group – Rural	Access Standard
	PCPs (Internal Medicine, General or Family Practitioners)	2 physicians within 25 miles
	Obstetricians/Gynecologists	1 physician within 20 miles
	Pediatricians	1 physician within 20 miles
	Cardiologists	1 physician within 25 miles
Assessment	Seventy-Five thousand dollars (\$75,000) if any of the above listed standards is not met, either individually or in combination. For purposes of measuring compliance with the access standards delineated in this liquidated damage, the Contractor shall provide the State with a GeoNetworks report of provider access for urban, suburban, and rural areas. Unless otherwise directed by the State, the Contractor shall use GeoNetworks' default definitions for urban, suburban, and rural areas. At the Contractor's request, the State may also approve other methodologies.	
Measurement	Compliance report is the semi-annual GeoNetworks Analysis submitted by the Contractor. Measured, reported reconciled and paid semi-annually.	
16. Regional Provider/Facility Network Accessibility – Applies only if awarded a Regional contract		
Guarantee	As measured by the GeoNetworks® Provider & Facility Network Accessibility Analysis, the Contractor's regional provider and facility network shall assure that 95% of all State, Local Education, and Local Government Plan members in the region shall have the Access Standard indicated.	
Definition	Provider Group – Urban & Suburban	Access Standard
	PCPs (Internal Medicine, General or Family Practitioners)	2 physicians within 20 miles
	Obstetricians/Gynecologists	1 physician within 20 miles
	Pediatricians	1 physician within 20 miles
	Cardiologists	1 physician within 30 miles
	Endocrinologists	1 physician within 30 miles
	Acute Care Hospitals	1 facility within 30 miles
	Provider Group – Rural	Access Standard
	PCPs (Internal Medicine, General or Family Practitioners)	2 physicians within 20 miles
	Obstetricians/Gynecologists	1 physician within 30 miles
	Pediatricians	1 physician within 30 miles
	Acute Care Hospitals	1 facility within 30 miles
	Assessment	Seventy-five thousand dollars (\$75,000) if any of the above listed standards is not met, either individually or in combination. For purposes of measuring compliance with the access standards delineated in this liquidated damage, the Contractor shall provide the State with a GeoNetworks report of provider access for urban, suburban, and rural areas. Unless otherwise directed by the State, the Contractor shall use GeoNetworks' default definitions for urban, suburban, and rural areas. At the Contractor's request, the State may also approve other methodologies.

Measurement	Compliance report is the semi-annual GeoNetworks Analysis submitted by the Contractor. Measured, reported reconciled and paid semi-annually.	
17. Prior Authorizations		
Guarantee	The Contractor shall complete ninety-seven percent (97%) of all prior authorizations within the timeframes specified in Section A.4.	
Assessment	One thousand dollars (\$1,000) for each quarter in which the guarantee is not met.	
Measurement	Measured, reported, reconciled and paid quarterly.	
18. Data Review		
Guarantee	All plan design implementation data, associated with the program setup, and identified in the implementation plan, as required in Contract Section A.2. shall be delivered to the State for review and approval prior to the go-live date.	
Assessment	One thousand dollars (\$1,000) if the guarantee is not met.	
Measurement	Measured and reported no later than three (3) months after the go-live date.	
19. Eligibility Set-Up		
Guarantee	As required in Contract Section A.20., eligibility information shall be loaded, tested, verified and available online for use no later than thirty (30) days prior to the go-live date specified in Contract Section A.24.	
Assessment	Five hundred (\$500) for each day beyond the date specified in Contract Section A.24.	
Measurement	Measured, reported, reconciled and paid no later than three (3) months after the go-live date.	
20. Eligibility Posting		
Guarantee	One hundred percent (100%) of electronically transmitted enrollment updates, including the resolution of any errors identified during processing, shall be processed within four (4) business days of receipt of the weekly file as required in Contract Section A.20.	
Assessment	Five hundred dollars (\$500) per day for the first (1 st) and second (2 nd) business days out of compliance; one thousand dollars (\$1,000) per business day thereafter.	
Measurement	Measured and reported weekly; reconciled and paid quarterly.	
21. Eligibility Discrepancies		
Guarantee	Resolve all eligibility discrepancies (any difference of values between the State's database and the Contractor's database) as identified within one (1) business day of notification by the State or identification by the Contractor, as required in Contract Section A.20.	
Assessment	Per discrepancy, one hundred (\$100) per day for the first (1 st) and second (2 nd) business days out of compliance; five hundred (\$500) per business day thereafter.	
Measurement	Measured and reported quarterly; reconciled and paid quarterly.	
22. Claims Data Quality		
Guarantee	As measured by the State's DSS vendor, the Contractor's data submission to said vendor shall meet the following Data Quality measures.	
Definition	Measure	Benchmark
	Gender	Data missing for <= (less than or equal to) 3% of claims
	Date of birth	Data missing for <= 3% of claims
	Outpatient diagnosis coding	Data invalid or missing for <= 5% of outpatient claims
	Outpatient provider type missing	Data missing for <= 1.5% of outpatient claims
	Provider ID missing	Data missing for <= 1.5% of claims
Assessment	Five thousand dollars \$5,000 if any of the above listed standards is not met, either individually or in combination. Quarterly Guarantee.	
Measurement	Measured and reported by the State's DSS vendor quarterly; reconciled and paid quarterly.	
23. Claims Data Submission		
Guarantee	The Contractor shall submit claims data to the State's DSS vendor no later than fifteen	

	(15) days following the end of each calendar month, or more frequently as directed by the State (see Contract Section A.20).
Assessment	Five hundred dollars (\$500) per day for the first and second business days out of compliance; one thousand dollars (\$1,000) per business day thereafter.
Measurement	Measured, reported, reconciled and paid monthly.
24. Financial Accuracy	
Guarantee	Financial accuracy shall be ninety-nine point 3 percent (99.3%) or higher.
Assessment	Five thousand dollars (\$5,000) when the guarantee is not met.
Measurement	<ul style="list-style-type: none"> Quarterly internal audit performed by the Contractor on a statistically valid sample. Calculated by taking the total benefit dollars paid in the population, minus the sum of the weighted absolute value of overpayments and underpayments identified from the sample, divided by the total dollars paid in the population. Measured and reported quarterly; reconciled and paid annually.
25. Overall Claims Processing Accuracy	
Guarantee	Claims processing accuracy shall be ninety-six percent (96%) or higher.
Assessment	Five thousand dollars (\$5,000) when the guarantee is not met.
Measurement	<ul style="list-style-type: none"> Quarterly internal audit performed by the Contractor on a statistically valid sample. Measured by dividing the weighted number of claims processed without any type of error by the total number of claims in the population. Measured and reported quarterly; reconciled and paid annually.
26. Claims Payment Turnaround	
Guarantee	The Contractor shall reimburse network providers within fourteen (14) calendar days for ninety-two percent (92%) of clean claims and within thirty (30) calendar days for ninety-eight percent (98%) of all claims.
Assessment	Five thousand dollars (\$5,000) when the either of the guarantees are not met.
Measurement	<ul style="list-style-type: none"> Quarterly internal audit performed by the Contractor on a statistically valid sample. Measures the time elapsed from the date a claim is received to the date the claim is processed. Only the received date, not the processed date is included in the calculation. Measured and reported quarterly; reconciled and paid annually.
27. Claims Payment Accuracy	
Guarantee	Claims payment accuracy shall be ninety-seven point five percent (97.5%) or higher
Assessment	Five thousand dollars (\$5,000) when the guarantee is not met.
Measurement	<ul style="list-style-type: none"> Quarterly internal audit performed by the Contractor on a statistically valid sample. Measures the frequency of payment errors by dividing the weighted number of correct benefit payments by the total number of payments in the population. Measured and reported quarterly; reconciled and paid annually.
28. Reporting	
Guarantee	The Contractor shall distribute to the State all reports required in the Contract within the time frame specified in the Contract.
Assessment	One hundred dollars (\$100) for each report not delivered to the State within the time frame specified in the Contract.
Measurement	Measured, reported, reconciled and paid after each occurrence.
29. Audit Recovery	
Guarantee	As required in Contract Section A.11, any amount due the State which is not paid by the Contractor within (30) days of the Contractor's receipt of the final audit report shall be subject to a compounding interest penalty of one percent (1%) per month.
Assessment	Compounding interest penalty of one percent (1%) per month for each month payment is not received.
Measurement	Measured, reported, reconciled and paid after each occurrence.
30. NCQA Accreditation	
Guarantee	The Contractor shall receive NCQA's Credentials Verification Organization certification as specified in Contract Section A.3.v. and obtain NCQA Health Plan Accreditation at a

	level of Commendable or Excellent as specified in Contract Section A.5.m.
Assessment	Ten thousand dollars (\$10,000) per guarantee that is not met.
Measurement	Copy of completed NCQA survey and final report. Measured, reported, reconciled and paid after each occurrence.
31. Authorization of Member Communications	
Guarantee	The Contactor shall not distribute any materials to members prior to receiving the express, written authorization by the State for the use of such materials.
Assessment	Twenty-five hundred dollars (\$2,500) for each instance that the guarantee is not met (i.e., in which the Contractor distributes unauthorized materials to members). The assessment will be per occurrence or bulk mailing rather than per each mailed or distributed piece of information.
Measurement	The State will notify the Contractor of any such occurrence. Any amounts due for the Contractor's noncompliance with this pre-approval provision shall be paid upon request of the State.
32. Privacy, Security, and Confidentiality Breach	
Guarantee	In accordance with Contract Section E.7., the Contractor shall not violate the Privacy and Security Rules (45 CFR Parts 160 and 164) promulgated by the United States Department of Health and Human Services pursuant to the Health Insurance Portability and Accountability Act of 1996 (HIPAA), Public Law 104-191 as amended by Public Law 111-5, Division A, Title XIII (the HITECH Act).
Assessment	For breaches affecting fewer than five hundred (500) members: Two thousand five hundred dollars (\$2,500) for the first violation, five thousand dollars (\$5,000) for the second violation and ten thousand dollars (\$10,000) for the third and any additional violations. For breaches affecting five hundred (500) or more members: Twenty-five thousand dollars (\$25,000) per violation. The assessment will be imposed on a per incident basis meaning regardless of how many members are impacted and the assessment will be levied on the graduated basis detailed above. ***In the event Contractor is responsible for Federal Penalties related to a Privacy or HIPAA violation, the State may, at their discretion waive any Liquidated Damages due the State in association with the same violation.***
Measurement	Measured, reported, reconciled and paid after each occurrence.
33. HEDIS Performance	
Guarantee	Contractor shall maintain fifty percent (50%) or greater performance of the State Group plan(s) HEDIS measurements against the Contractor's Tennessee Book of Business as demonstrated in the annual HEDIS report.
Assessment	Five thousand dollars (\$5,000) per year in which the guarantee is not met.
Measurement	Measured, reported, reconciled and paid annually.
34. Eligibility System Errors	
Guarantee	Contractor shall document in an eligibility system modification log, all system error details, the proposed solution, and the final solution as agreed upon by the State.
Assessment	One thousand dollars (\$1,000) for first subsequent error identical in nature. Two-thousand dollars (\$2,000) for all additional errors identical in nature.
Measurement	Measured, reported, reconciled and paid quarterly.
35. Timely Notification	
Guarantee	Contractor shall notify the State, within three (3) business days of identification, about any situation that appears to negatively impact the administration or delivery of the program, plan, or benefits.
Assessment	Five Hundred Dollars (\$500) per business day beyond the notification requirement.
Measurement	Measured, reported, reconciled and paid quarterly.

CONTRACT ATTACHMENT C**REPORTING REQUIREMENTS**

As required by this Contract, the Contractor shall submit reports to the State. Reports shall be submitted via secure electronic medium, in a format approved or specified by the State, and shall be of the type and at the frequency indicated below. Each report shall be consolidated and cover all regional contracts awarded to the Contractor. The State reserves the right to modify reporting requirements as deemed necessary to monitor the Public Sector Plans. The State will provide the Contractor with at least ninety (90) days' notice prior to implementation of a report modification.

Unless otherwise directed by the State, the Contractor shall submit reports as follows:

1. Weekly reports shall be submitted by Tuesday of the following week;
2. Monthly reports shall be submitted by the 15th of the following month;
3. Quarterly reports shall be submitted by the 20th of the following month;
4. Semi-Annual Reports shall be submitted by the 20th of the following month;
5. Annual reports shall be submitted within sixty (60) days after the end of the calendar year.

Reports shall include:

1. **Quarterly Performance Report Card**, as detailed at Contract Attachment B (each component to be submitted at the frequency indicated in Contract Attachment B), submitted by secure email, which shall include:
 - a. Status report narrative
 - b. Performance guarantee compliance results
 - c. Supporting detail report for each performance measure
2. **GeoNetworks® Report**, submitted semi-annually after the 1st and 3rd quarters in compliance with contract section A.3.c.
3. **Network Changes Update Report**, submitted quarterly in Excel in compliance with contract section A.3.p.
4. **New Patient Report**, submitted annually in compliance with contract section A.3.t.
5. **Provider Turnover Report**, submitted annually in compliance with contract section A.3.u.
6. **Unique Care Exception Report**, submitted monthly in compliance with contract section A.3.cc.
7. **Quarterly Utilization Management Report**, submitted quarterly in compliance with contract section A.4.m.
8. **HEDIS Report**, submitted annually by August 15th in compliance with contract section A.5.n.
9. **Wellness Completion**, submitted at the request of the State in compliance with contract section A.8.d.
10. **Rebate Report**, submitted quarterly in compliance with contract section A.9.w.
11. **Coordination of Benefits Report**, submitted quarterly in compliance with contract section A.9.aa.
12. **Subrogation Reports**, submitted as required by the State's subrogation policies in compliance with contract section A.9.cc.
13. **Reconciliation Report**, submitted at the same frequency as the Contractor's bank drafts in a format prior approved by the State in compliance with contract section A.9.gg(1).
14. **Recoveries Report**, submitted monthly in a format prior approved in writing by the State in compliance with contract section A.9.gg(2).
15. **Fraud and Abuse Report**, submitted semi-annually after the 2nd and 4th calendar quarters in compliance with contract section A.10.e.
16. **CAHPS Survey**, survey results submitted annually by June 15th and corrective action plan submitted annually by August 1st in compliance with contract section A.12.k.
17. **Appeals Report**, submitted quarterly in compliance with contract section A.13.k.
18. **Call Center Statistics**, submitted in compliance with contract section A.14.k.
19. **Account Team Satisfaction Survey and Report**, submitted annually in compliance with contract section A.18.h.
20. **Transparency Tool Report**, submitted quarterly in compliance with contract section A.16.n.
21. **BC-DR Results Report**, submitted one (1) month prior to go-live and, thereafter, annually in compliance with contract sections A.19.g(4)(5).
22. **Information Security Plan**, submitted one (1) month prior to go-live and, thereafter, annually in compliance with contract sections A.19.i(11).
23. **Weekly File Transmission Statistics Report**, submitted within five (5) business days of receipt of the Weekly Enrollment Update in compliance with contract section A.20.e(2).
24. **Eligibility System Modification Log**, submitted quarterly in compliance with contract section A.20.e(5).

25. **CMS Data Match Report**, submitted quarterly in compliance with contract section A.20.f this contract.
26. **Local Government Medicare Eligible Report**, submitted monthly in compliance with contract section A.20.f. This report shall include, at a minimum, the following data elements:
 - a. Retiree budget code
 - b. Retiree SSN
 - c. Edison ID number
 - d. Retiree First and Last Name
 - e. Retiree Date of birth
 - f. Retiree street address, City, State, Zip
 - g. Effective date of coverage under state retirement health plan
 - h. Dependent SSN if they are Medicare eligible
 - i. Dependent First and Last Name if there are Medicare eligible
 - j. Dependent date of birth
 - k. Medicare part A effective date (dates for the member being reported; either retiree or dependent)
 - l. Medicare part A term date
 - m. Medicare part B effective date
 - n. Medicare part B term date
27. **Ad-Hoc Reports**, in compliance with contract section A.22.e.
28. **SSAE 16 Report**, submitted annually after the go-live date in compliance with contract section A.22.f.
29. **Payment Reform Performance Reports**, in compliance with contract section A.23.a(5).
30. **Other Reports**, as specified in this Contract.

1	2	3a PAT. CNTL. #	4 TYPE OF BILL
		b. MED. REC. #	
		5 FED. TAX NO.	6 STATEMENT COVERS PERIOD FROM THROUGH
8 PATIENT NAME	a	9 PATIENT ADDRESS	a
b		c	d
10 BIRTHDATE	11 SEX	12 DATE	13 HR
14 TYPE	15 SRC	16 DHR	17 STAT
18	19	20	21
22	23	24	25
26	27	28	29 ACDT STATE
30			
31 OCCURRENCE CODE	32 OCCURRENCE CODE	33 OCCURRENCE CODE	34 OCCURRENCE CODE
DATE	DATE	DATE	DATE
35 CODE	36 CODE	37	
OCCURRENCE SPAN FROM THROUGH	OCCURRENCE SPAN FROM THROUGH		
38	39 CODE	40 CODE	41 CODE
	VALUE CODES AMOUNT	VALUE CODES AMOUNT	VALUE CODES AMOUNT
a			
b			
c			
d			

42 REV. CD.	43 DESCRIPTION	44 HCPCS / RATE / HIPPS CODE	45 SERV. DATE	46 SERV. UNITS	47 TOTAL CHARGES	48 NON-COVERED CHARGES	49
1							1
2							2
3							3
4							4
5							5
6							6
7							7
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23	PAGE ____ OF ____		CREATION DATE		TOTALS →		23

50 PAYER NAME	51 HEALTH PLAN ID	52 REL. INFO	53 ASG. BEN.	54 PRIOR PAYMENTS	55 EST. AMOUNT DUE	56 NPI
A						57 OTHER PRV ID
B						
C						
58 INSURED'S NAME	59 P.REL.	60 INSURED'S UNIQUE ID	61 GROUP NAME	62 INSURANCE GROUP NO.		
A						
B						
C						
63 TREATMENT AUTHORIZATION CODES	64 DOCUMENT CONTROL NUMBER	65 EMPLOYER NAME				
A						
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C						
66 DX	67	A	B	C	D	E
	F	G	H	I	J	K
	L	M	N	O	P	Q
69 ADMIT DX	70 PATIENT REASON DX	a	b	c	71 PPS CODE	72 ECI
		OTHER PROCEDURE CODE	OTHER PROCEDURE CODE	OTHER PROCEDURE CODE		
74	75	76 ATTENDING	77 OPERATING	78 OTHER	79 OTHER	80
PRINCIPAL PROCEDURE CODE	DATE	NPI	NPI	NPI	NPI	QUAL
c.	d.	e.				
OTHER PROCEDURE CODE	OTHER PROCEDURE CODE	OTHER PROCEDURE CODE				
DATE	DATE	DATE				
80 REMARKS	81CC	a	b	c	d	



HEALTH INSURANCE CLAIM FORM

APPROVED BY NATIONAL UNIFORM CLAIM COMMITTEE (NUCC) 02/12

Health Insurance Claim Form with sections for Patient and Insured Information, Physician or Supplier Information, and Billing details. Includes fields for name, address, birth date, relationship, and insurance policy details.

CARRIER
PATIENT AND INSURED INFORMATION

PHYSICIAN OR SUPPLIER INFORMATION

**HIPAA BUSINESS ASSOCIATE AGREEMENT
COMPLIANCE WITH PRIVACY AND SECURITY RULES**

THIS BUSINESS ASSOCIATE AGREEMENT (hereinafter "Agreement") is between **The State of Tennessee, Finance and Administration, Division of Benefits Administration** (hereinafter "Covered Entity") and _____ (hereinafter "Business Associate"). Covered Entity and Business Associate may be referred to herein individually as "Party" or collectively as "Parties."

BACKGROUND

Parties acknowledge that they are subject to the Privacy and Security Rules (45 CFR Parts 160 and 164) promulgated by the United States Department of Health and Human Services pursuant to the Health Insurance Portability and Accountability Act of 1996 (HIPAA), Public Law 104-191 as amended by Public Law 111-5, Division A, Title XIII (the HITECH Act), in certain aspects of its operations.

Business Associate provides services to Covered Entity pursuant to one or more contractual relationships detailed below and hereinafter referred to as "Service Contracts."

LIST OF AGREEMENTS AFFECTED BY THIS BUSINESS ASSOCIATE AGREEMENT:

Contract Name:

Execution Date:

In the course of executing Service Contracts, Business Associate may come into contact with, use, or disclose Protected Health Information ("PHI"). Said Service Contract(s) are hereby incorporated by reference and shall be taken and considered as a part of this document the same as if fully set out herein.

In accordance with the federal privacy and security regulations set forth at 45 C.F.R. Part 160 and Part 164, Subparts A, C, D and E, which require Covered Entity to have a written memorandum with each of its Business Associates, the Parties wish to establish satisfactory assurances that Business Associate will appropriately safeguard PHI and, therefore, make this Agreement.

DEFINITIONS

Terms used, but not otherwise defined, in this Agreement shall have the same meaning as those terms in 45 CFR §§ 160.103, 164.103, 164.304, 164.402, 164.501, and 164.504.

- 1.1 "Breach of the Security of the [Business Associate's Information] System" shall have the meaning set out in its definition at T.C.A. § 47-18-2107
- 1.2 "Business Associate" shall have the meaning set out in its definition at 45 C.F.R. § 160.103.
- 1.3 "Covered Entity" shall have the meaning set out in its definition at 45 C.F.R. § 160.103.
- 1.4 "Designated Record Set" shall have the meaning set out in its definition at 45 C.F.R. § 164.501.
- 1.5 "Electronic Protected Health Information" shall have the meaning set out in its definition at 45 C.F.R. § 160.103.
- 1.6 "Genetic Information" shall have the meaning set out in its definition at 45 C.F.R. § 160.103.
- 1.7 "Health Care Operations" shall have the meaning set out in its definition at 45 C.F.R. § 164.501.
- 1.8 "Individual" shall have the same meaning as the term "individual" in 45 CFR § 160.103 and shall include a person who qualifies as a personal representative in accordance with 45 CFR § 164.502(g).
- 1.9 "Information Holder" shall have the meaning set out in its definition at T.C.A. § 47-18-2107
- 1.10 "Marketing" shall have the meaning set out in its definition at 45 C.F.R. § 164.501.
- 1.11 "Personal information" shall have the meaning set out in its definition at T.C.A. § 47-18-2107
- 1.12 "Privacy Official" shall have the meaning as set out in its definition at 45 C.F.R. § 164.530(a)(1).
- 1.13 "Privacy Rule" shall mean the Standards for Privacy of Individually Identifiable Health Information at 45 CFR Part 160 and Part 164, subparts A, and E.

- 1.14 "Protected Health Information" shall have the same meaning as the term "protected health information" in 45 CFR § 160.103, limited to the information created or received by Business Associate from or on behalf of Covered Entity.
- 1.15 "Required by Law" shall have the meaning set forth in 45 CFR § 164.512.
- 1.16 "Security Incident" shall have the meaning set out in its definition at 45 C.F.R. § 164.304.
- 1.17 "Security Rule" shall mean the Security Standards for the Protection of Electronic Protected Health Information at 45 CFR Parts 160 and 164, Subparts A and C.

2. OBLIGATIONS AND ACTIVITIES OF BUSINESS ASSOCIATE (Privacy Rule)

2.1 Business Associate is authorized to use PHI for the purposes of carrying out its duties under the Services Contract. In the course of carrying out these duties, including but not limited to carrying out the Covered Entity's duties under HIPAA, Business Associate shall fully comply with the requirements under the Privacy Rule applicable to "business associates," as that term is defined in the Privacy Rule and not use or further disclose PHI other than as permitted or required by this Agreement, the Service Contracts, or as Required By Law. Business Associate is subject to requirements of the Privacy Rule as required by Public Law 111-5, Section 13404 [designated as 42 U.S.C. 17934] In case of any conflict between this Agreement and the Service Contracts, this Agreement shall govern.

2.2 The Health Information Technology for Economic and Clinical Health Act (HITECH) was adopted as part of the American Recovery and Reinvestment Act of 2009. HITECH and its implementing regulations impose new requirements on Business Associates with respect to privacy, security, and breach notification. Business Associate hereby acknowledges and agrees that to the extent it is functioning as a Business Associate of Covered Entity, Business Associate shall comply with HITECH. Business Associate and the Covered Entity further agree that the provisions of HIPAA and HITECH that apply to business associates and that are required to be incorporated by reference in a business associate agreement have been incorporated into this Agreement between Business Associate and Covered Entity. Should any provision not be set forth specifically, it is as if set forth in this Agreement in its entirety and is effective as of the Applicable Effective Date, and as amended.

2.3 Business Associate shall use appropriate administrative, physical, and technical safeguards to prevent use or disclosure of PHI other than as provided for by this Agreement, Services Contract(s), or as Required By Law. This includes the implementation of Administrative, Physical, and Technical Safeguards to reasonably and appropriately protect the Covered Entity's PHI against any reasonably anticipated threats or hazards, utilizing the technology commercially available to the Business Associate. The Business Associate shall maintain appropriate documentation of its compliance with the Privacy Rule, including, but not limited to, its policies, procedures, records of training and sanctions of members of its Workforce.

2.4 Business Associate shall require any agent, including a subcontractor, to whom it provides PHI received from, maintained, created or received by Business Associate on behalf of Covered Entity or that carries out any duties for the Business Associate involving the use, custody, disclosure, creation of, or access to PHI or other confidential information, to agree, by written contract with Business Associate, to the same restrictions and conditions that apply through this Agreement to Business Associate with respect to such information.

2.5 Business Associate shall mitigate, to the extent practicable, any harmful effect that is known to Business Associate of a use or disclosure of PHI by Business Associate in violation of the requirements of this Agreement.

2.6 Business Associate shall require its employees, agents, and subcontractors to promptly report, to Business Associate, immediately upon becoming aware of any use or disclosure of PHI in violation of this Agreement. Business Associate shall report to Covered Entity any use or disclosure of the PHI not provided for by this Agreement. Business Associate will also provide additional information reasonably requested by the Covered Entity related to the breach.

2.7 As required by the Breach Notification Rule, Business Associate shall, and shall require its subcontractor(s) to, maintain systems to monitor and detect a Breach of Unsecured PHI, whether in paper or electronic form.

2.7.1 Business Associate shall provide to Covered Entity notice of a Potential or Actual Breach of Unsecured PHI immediately upon becoming aware of the Breach.

2.7.2 Business Associate shall cooperate with Covered Entity in timely providing the appropriate and necessary information to Covered Entity.

2.7.3 Covered Entity shall make the final determination whether the Breach requires notification and whether the notification shall be made by Covered Entity or Business Associate.

2.8 If Business Associate receives PHI from Covered Entity in a Designated Record Set, Business Associate shall provide access, at the request of Covered Entity, to PHI in a Designated Record Set to Covered Entity, in order to meet the requirements under 45 CFR § 164.524, provided that Business Associate shall have at least 30 business days from Covered Entity notice to provide access to, or deliver such information.

2.9 If Business Associate receives PHI from Covered Entity in a Designated Record Set, then Business Associate shall make any amendments to PHI in a Designated Record Set that the Covered Entity directs or agrees to pursuant to the 45 CFR § 164.526 at the request of Covered Entity or an Individual, and in the time and manner designated by Covered Entity, provided that Business Associate shall have at least t 30 business days from Covered Entity notice to make an amendment.

2.10 Business Associate shall make its internal practices, books, and records including policies and procedures and PHI, relating to the use and disclosure of PHI received from, created by or received by Business Associate on behalf of, Covered Entity available to the Secretary of the United States Department of Health in Human Services or the Secretary's designee, in a time and manner designated by the Secretary, for purposes of determining Covered Entity's or Business Associate's compliance with the Privacy Rule.

2.11 Business Associate shall document disclosures of PHI and information related to such disclosures as would be required for Covered Entity to respond to a request by an Individual for an accounting of disclosure of PHI in accordance with 45 CFR § 164.528.

2.12 Business Associate shall provide Covered Entity or an Individual, in time and manner designated by Covered Entity, information collected in accordance with this Agreement, to permit Covered Entity to respond to a request by an Individual for and accounting of disclosures of PHI in accordance with 45 CFR § 164.528, provided that Business Associate shall have at least 30 business days from Covered Entity notice to provide access to, or deliver such information which shall include, at minimum, (a) date of the disclosure; (b) name of the third party to whom the PHI was disclosed and, if known, the address of the third party; (c) brief description of the disclosed information; and (d) brief explanation of the purpose and basis for such disclosure. Business Associate shall provide an accounting of disclosures directly to an individual when required by section 13405(c) of Public Law 111-5 [designated as 42 U.S.C. 17935(c)].

2.13 Business Associate agrees it must limit any use, disclosure, or request for use or disclosure of PHI to the minimum amount necessary to accomplish the intended purpose of the use, disclosure, or request in accordance with the requirements of the Privacy Rule.

- 2.13.1 Business Associate represents to Covered Entity that all its uses and disclosures of, or requests for, PHI shall be the minimum necessary in accordance with the Privacy Rule requirements.
- 2.13.2 Covered Entity may, pursuant to the Privacy Rule, reasonably rely on any requested disclosure as the minimum necessary for the stated purpose when the information is requested by Business Associate.
- 2.13.3 Business Associate acknowledges that if Business Associate is also a covered entity, as defined by the Privacy Rule, Business Associate is required, independent of Business Associate's obligations under this Memorandum, to comply with the Privacy Rule's minimum necessary requirements when making any request for PHI from Covered Entity.

2.14 Business Associate shall adequately and properly maintain all PHI received from, or created or received on behalf of, Covered Entity

2.15 If Business Associate receives a request from an Individual for a copy of the individual's PHI, and the PHI is in the sole possession of the Business Associate, Business Associate will provide the requested copies to the individual and notify the Covered Entity of such action. If Business Associate receives a request for PHI in the possession of the Covered Entity, or receives a request to exercise other individual rights as set forth in the Privacy Rule, Business Associate shall notify Covered Entity of such request and forward the request to Covered Entity. Business Associate shall then assist Covered Entity in responding to the request.

2.16 Business Associate shall fully cooperate in good faith with and to assist Covered Entity in complying with the requirements of the Privacy Rule.

3 OBLIGATIONS AND ACTIVITIES OF BUSINESS ASSOCIATE (Security Rule)

3.1 Business Associate shall fully comply with the requirements under the Security Rule applicable to "business associates," as that term is defined in the Security Rule. In case of any conflict between this Agreement and Service Agreements, this Agreement shall govern.

3.2 Business Associate shall implement administrative, physical, and technical safeguards that reasonably and appropriately protect the confidentiality, integrity, and availability of the electronic PHI that it creates, receives, maintains, or transmits on behalf of the covered entity as required by the Security Rule and Public Law 111-5. This includes specifically, but is not limited to, the utilization of technology commercially available at the time to the Business Associate to protect the Covered Entity's PHI against any reasonably anticipated threats or hazards. The Business Associate understands that it has an affirmative duty to perform a regular review or assessment of security risks, conduct active risk management and supply best efforts to assure that only authorized persons and devices access its computing systems and information storage, and that only authorized transactions are allowed. The Business Associate will maintain appropriate documentation to certify its compliance with the Security Rule.

3.3 Business Associate shall ensure that any agent, including a subcontractor, to whom it provides electronic PHI received from or created for Covered Entity or that carries out any duties for the Business Associate involving the use, custody, disclosure, creation of, or access to PHI supplied by Covered Entity, to agree, by written contract (or the appropriate equivalent if the agent is a government entity) with Business Associate, to the same restrictions and conditions that apply through this Agreement to Business Associate with respect to such information.

3.4 Business Associate shall require its employees, agents, and subcontractors to report to Business Associate within five (5) business days, any Security Incident (as that term is defined in 45 CFR § 164.304) of which it becomes aware. 45 CFR 164.314(a)(2)(C) requires that business associate shall report to the covered entity any security incident of which is becomes aware, including breaches of unsecured protected health information as required by 164.410. Business Associate shall promptly report any Security Incident of which it becomes aware to Covered

Entity. Provided however, that such reports are not required for attempted, unsuccessful Security Incidents, including trivial and routine incidents such as port scans, attempts to log-in with an invalid password or user name, denial of service attacks that do not result in a server being taken off-line, malware, and pings or other similar types of events.

3.5 Business Associate shall make its internal practices, books, and records including policies and procedures relating to the security of electronic PHI received from, created by or received by Business Associate on behalf of, Covered Entity available to the Secretary of the United States Department of Health in Human Services or the Secretary's designee, in a time and manner designated by the Secretary, for purposes of determining Covered Entity's or Business Associate's compliance with the Security Rule.

3.6 Business Associate shall fully cooperate in good faith with and to assist Covered Entity in complying with the requirements of the Security Rule.

3.7 Notification for the purposes of Sections 2.8 and 3.4 shall be in writing made by email/fax, certified mail or overnight parcel immediately upon becoming aware of the event, with supplemental notification by facsimile and/or telephone as soon as practicable, to:

State of Tennessee
Benefits Administration
HIPAA Privacy & Security Officer
312 Rosa L. Parks Avenue
1900 W.R.S. Tennessee Towers
Nashville, TN 37243-1102
Phone: (615) 770-6949
Facsimile: (615) 253-8556

With a copy to:

State of Tennessee
Benefits Administration
Contracting and Procurement Manager
312 Rosa L. Parks Avenue
1900 W.R.S. Tennessee Towers
Nashville, TN 37243-1102
Phone: (615) 253-8358
Facsimile: (615) 253-8556

3.8 Business Associate identifies the following key contact persons for all matters relating to this Agreement:

Business Associate shall notify Covered Entity of any change in the key contact during the term of this Agreement in writing within ten (10) business days.

4. PERMITTED USES AND DISCLOSURES BY BUSINESS ASSOCIATE

4.1 Except as otherwise limited in this Agreement, Business Associate may use or disclose PHI to perform functions, activities, or services for, or on behalf of, Covered Entity as specified in Service Contract(s), provided that such use or disclosure would not violate the Privacy and Security Rule, if done by Covered Entity. Business Associate's disclosure of PHI shall be subject to the limited data set and minimum necessary requirements of Section 13405(b) of Public Law 111-5, [designated as 42 U.S.C. 13735(b)]

4.2 Except as otherwise limited in this Agreement, Business Associate may use PHI as required for Business Associate's proper management and administration or to carry out the legal responsibilities of the Business Associate.

4.3 Except as otherwise limited in this Agreement, Business Associate may disclose PHI for the proper management and administration of the Business Associate, provided that disclosures are Required By Law, or provided that, if Business Associate discloses any PHI to a third party for such a purpose, Business Associate shall enter into a written agreement with such third party requiring the third party to: (a) maintain the confidentiality, integrity, and availability of PHI and not to use or further disclose such information except as Required By Law or for the purpose for which it was disclosed, and (b) notify Business Associate of any instances in which it becomes aware in which the confidentiality, integrity, and/or availability of the PHI is breached immediately upon becoming aware.

4.4 Except as otherwise limited in this Agreement, Business Associate may use PHI to provide data aggregation services to Covered Entity as permitted by 45 CFR § 164.504(e)(2)(i)(B).

4.5 Business Associate may use PHI to report violations of law to appropriate Federal and State Authorities consistent with 45 CFR 164.502(j)(1).

4.6 Business Associate shall not use or disclose PHI that is Genetic Information for underwriting purposes. Moreover, the sale, marketing or the sharing for commercial use or any purpose construed by Covered Entity as the sale, marketing or commercial use of member's personal or financial information with affiliates, even if such sharing would be permitted by federal or state laws, is prohibited.

4.7 Business Associate shall enter into written agreements that are substantially similar to this Business Associate Agreement with any Subcontractor or agent which Business Associate provides access to Protected Health Information.

4.8 Business Associates shall implement and maintain information security policies that comply with the HIPAA Security Rule.

5. OBLIGATIONS OF COVERED ENTITY

5.1 Covered Entity shall provide Business Associate with the Notice of Privacy Practices that Covered Entity produces in accordance with 45 CFR § 164.520, as well as any changes to such notice. Covered Entity shall notify Business Associate of any limitations in its notice that affect Business Associate's use or disclosure of PHI.

5.2 Covered Entity shall provide Business Associate with any changes in, or revocation of, permission by an Individual to use or disclose PHI, if such changes affect Business Associate's permitted or required uses.

5.3 Covered Entity shall notify Business Associate of any restriction to the use or disclosure of PHI that Covered Entity has agreed to in accordance with 45 CFR § 164.522, to the extent that such restriction may affect Business Associate's use of PHI.

6. PERMISSIBLE REQUESTS BY COVERED ENTITY

6.1 Covered Entity shall not request Business Associate to use or disclose PHI in any manner that would not be permissible under the Privacy or Security Rule, if done by Covered Entity.

7. TERM AND TERMINATION

7.1 Term. This Agreement shall be effective as of the date on which it is signed by both parties and shall terminate when all of the PHI provided by Covered Entity to Business Associate, or created or received by Business Associate on behalf of Covered Entity, is destroyed or returned to Covered Entity, or, if it is infeasible to return or destroy PHI, Section 7.3. below shall apply.

7.2 Termination for Cause.

7.2.1. This Agreement authorizes and Business Associate acknowledges and agrees Covered Entity shall have the right to immediately terminate this Agreement and Service Contracts in the event Business Associate fails to comply with, or violates a material provision of, requirements of the Privacy and/or Security Rule or this Memorandum.

7.2.2. Upon Covered Entity's knowledge of a material breach by Business Associate, Covered Entity shall either:

7.2.2.1. Provide a reasonable opportunity for Business Associate to cure the breach or end the violation, or

7.2.2.2. If Business Associate has breached a material term of this Agreement and cure is not possible or if Business Associate does not cure a curable breach or end the violation within a reasonable time as specified by, and at the sole discretion of, Covered Entity, Covered Entity may immediately terminate this Agreement and the Service Agreement.

7.2.2.3. If neither cure nor termination is feasible, Covered Entity shall report the violation to the Secretary of the United States Department of Health in Human Services or the Secretary's designee.

7.3 Effect of Termination.

7.3.1. Except as provided in Section 7.3.2. below, upon termination of this Agreement, for any reason, Business Associate shall return or destroy all PHI received from Covered Entity, or created or received by Business Associate on behalf of, Covered Entity. This provision shall apply to PHI that is in the possession of subcontractors or agents of Business Associate. Business Associate shall retain no copies of the PHI.

7.3.2. In the event that Business Associate determines that returning or destroying the PHI is not feasible, Business Associate shall provide to Covered Entity notification of the conditions that make return or destruction unfeasible. Upon mutual agreement of the Parties that return or destruction of PHI is unfeasible, Business Associate shall extend the protections of this Memorandum to such PHI and limit further uses and disclosures of such PHI to those purposes that make the return or destruction unfeasible, for so long as Business Associate maintains such PHI.

8. MISCELLANEOUS

8.1 Regulatory Reference. A reference in this Agreement to a section in the Privacy and or Security Rule means the section as in effect or as amended.

8.2 Amendment. The Parties agree to take such action as is necessary to amend this Agreement from time to time as is necessary for Covered Entity to comply with the requirements of the Privacy and Security Rules and the Health Insurance Portability and Accountability Act, Public Law 104-191, including any amendments required by the United States Department of Health and Human Services to implement the Health Information Technology for Economic and Clinical Health and related regulations upon the effective date of such amendment, regardless of whether this Agreement has been formally amended, including, but not limited to changes required by the American Recovery and Reinvestment Act of 2009, Public Law 111-5.

8.3 Survival. The respective rights and obligations of Business Associate under Section 7.3. of this Memorandum shall survive the termination of this Agreement.

8.4 Interpretation. Any ambiguity in this Agreement shall be resolved in favor of a meaning that permits Covered Entity and the Business Associate to comply with the Privacy and Security Rules.

8.5 Notices and Communications. All instructions, notices, consents, demands, or other communications required or contemplated by this Agreement shall be in writing and shall be delivered by hand, by facsimile transmission, by overnight courier service, or by first class mail, postage prepaid, addressed to the respective party at the appropriate facsimile number or address as set forth below, or to such other party, facsimile number, or address as may be hereafter specified by written notice.

COVERED ENTITY:

State of Tennessee
 Department of Finance and Administration
 Benefits Administration
 ATTN: Angie Williams
 HIPAA Privacy & Security Officer
 312 Rosa L. Parks Avenue
 1900 W.R.S. Tennessee Towers
 Nashville, TN 37243-1102
 Phone: (615) 770-6949
 Facsimile: (615) 253-8556
 E-Mail: angie.williams@tn.gov

BUSINESS ASSOCIATE:

With a copy to:
 ATTN: Sylvia Chunn
 Procurements & Contracting Manager
 At the address listed above
 Phone: (615) 253-8358
 Facsimile: (615) 253-8556
 E-Mail: Sylvia.chunn@tn.gov

All instructions, notices, consents, demands, or other communications shall be considered effectively given as of the date of hand delivery; as of the date specified for overnight courier service delivery; as of three (3) business days after the date of mailing; or on the day the facsimile transmission is received mechanically by the facsimile machine at the receiving location and receipt is verbally confirmed by the sender.

8.6 Strict Compliance. No failure by any Party to insist upon strict compliance with any term or provision of this Agreement, to exercise any option, to enforce any right, or to seek any remedy upon any default of any other Party shall affect, or constitute a waiver of, any Party's right to insist upon such strict compliance, exercise that option, enforce that right, or seek that remedy with respect to that default or any prior, contemporaneous, or subsequent default. No custom or practice of the Parties at variance with any provision of this Agreement shall affect, or constitute a waiver of, any Party's right to demand strict compliance with all provisions of this Agreement

8.7 Severability. With respect to any provision of this Agreement finally determined by a court of competent jurisdiction to be unenforceable, such court shall have jurisdiction to reform such provision so that it is enforceable to the maximum extent permitted by applicable law, and the Parties shall abide by such court's determination. In the event that any provision of this Agreement cannot be reformed, such provision shall be deemed to be severed from this Agreement, but every other provision of this Agreement shall remain in full force and effect.

8.8 Governing Law. This Agreement shall be governed by and construed in accordance with the laws of the State of Tennessee except to the extent that Tennessee law has been pre-empted by HIPAA.

8.9 Compensation. There shall be **no** remuneration for performance under this Agreement except as specifically provided by, in, and through, existing administrative requirements of Tennessee State government and services contracts referenced herein.

8.10 Security Breach. A violation of HIPAA or the Privacy or Security Rules constitutes a breach of this Business Associate Agreement and a breach of the Service Contract(s) listed on page one of this agreement, and shall be subject to all available remedies for such breach.

IN WITNESS WHEREOF,

Date:

Larry B. Martin, Commissioner of Finance & Administration

Date:

Place holder for Contract Attachment F

DATA SPECIFICATIONS

Time Period

- Include all medical claims incurred **1/1/2013-12/31/2013 and paid through February 28, 2014.** Please note that for Inpatient claims, admission date should be considered the incurred date.

Data Content

- Include Commercial Group claims only
- Include all claims from all providers except as noted in exclusions below
 - Include claims for both contracted and non-contracted providers
 - Include high cost claims - do not exclude any claim because of high dollar amounts
 - Include all claims for services covered under medical benefits, regardless of the discount percentage amount
 - Include claims that are paid through networks that your organization rents if these rental networks are normally part of the product offering you make to your customers
 - Include any additional claim expenses/credits passed back to employer groups as a result of provider reimbursement agreements such as withholds, bonuses, and pay for performance arrangements.
- All adjudication adjustments for a claim should be applied to that claim before the claim is summarized
- Exclude the following:
 - Claims for members age 65 or older where age is measured as the difference between the date of service and member's birth date rounded down to the integer
 - All Medicare Supplement, Medicare Advantage and Individual claims
 - All Medicare and Medicaid claims
 - All claims with COB where your organization is the secondary payer
 - All mail order prescription drug, retail prescription drug, dental and vision hardware claims not covered under medical benefits
 - Payments for interest expense, regulatory fees and prompt pay penalties
 - Claims paid through custom network arrangements established for specific customers that are not generally available to other groups
 - Claim lines that include ineligible services and related charges as defined below in "Data Layout"
 - All capitation paid as well as any claim lines and/or encounter data associated with or paid through capitated arrangements
 - All surcharges and covered life assessments such as NYCHRA
 - All network access fees including access fees for rental networks

DATA AGGREGATION METHODOLOGY

All terminology shown in italics will be further defined in the “Data Layout” section of this document

1. Data should be separated into one of the following three groups based on type of service:
 - A. Inpatient Facility (facility charges only; does not include associated professional charges)
 - B. Outpatient Facility (facility charges only; does not include associated professional charges)
 - C. Professional and Other services (including professional charges associated with facility claims)

2. Service lines should be summarized into an **Event**. An Event is defined according to the type of service it is associated with:
 - A. Inpatient Facility Event = Admission
 - If a patient is transferred to a different facility, a new admission record should be created
 - B. Outpatient Facility Event = “Case” or “Procedure”
 - Determining whether an Outpatient Event should be reported as either a Case or Procedure is based on the Revenue Codes and logic shown in Appendix C of this document
 - If the Event type is a Case, make sure the Case includes all service lines incurred in a facility by the claimant in one day
 - If the Event type is not “Case” and there are multiple dates of service on the claim, assume all claim lines are incurred on the minimum service date (i.e., first day of service) listed on the claim
 - C. Professional and Other Services Event = “Procedure”

For Inpatient and Outpatient Facility Events, there are situations where Emergency Room visits turn into Inpatient Admissions. In addition, it is also possible that an Emergency Room visit could have an Outpatient Surgery related to it. As such, a hierarchy to define types of Events is needed:

- If any portion of an Event occurs in an Inpatient setting, then the claim and all charges associated with it should be classified as Inpatient
- If an Event is not an Inpatient Admission and has any Revenue Codes that indicate Emergency Room services, it should be classified as an Emergency Room case
- If an Event is not an Inpatient Admission or Emergency Room case and has any Revenue Codes that indicate Outpatient Surgery, the entire claim shall be considered Outpatient Surgery

When summarizing service lines associated with admissions and cases to the Event level, a claim identification number or similar field should be used to identify all service lines that should be included in the Event.

3. Each Event should be assigned a *Benefit/Contract Status Indicator* and *Pay as Billed Provider Indicator* as defined below in the “Data Layout” section

4. Each Inpatient Event should also be assigned a *Catastrophic Indicator* based on the Total *Contracted Amount* level of the Event. If the Total *Contracted Amount* for the Inpatient Event equals or exceeds \$150,000, the Event is considered a catastrophic claim. There are two categories of catastrophic claims: one for claims with Total Contracted Amounts between \$150,000.00 and \$299,999.99 and a second for claims equal to or exceeding \$300,000.
5. Events are then aggregated as specified in the layout and output in different records according to “Group By” categories specified in Appendix A of this document

Specific instructions on how to categorize Events as well as a list of fields and definitions are provided below.

DATA LAYOUT

DATA SUBMISSION FILE FORMATS

Files should be submitted in text format. All fields requested in this document are summarized in Appendix A. Along with field descriptions, Appendix A also shows the Start Position (SPOS) and End Position (EPOS) of each of the requested fields.

FIELD DEFINITIONS

The information presented in this section applies to all types of claims (Inpatient, Outpatient and Professional/Other). After this section, there is a definition and instruction section that addresses additional instructions and fields by claim type (Inpatient, Outpatient and Professional/Other claims).

All indicators in the data should be mutually exclusive. That is, when aggregating amounts on any given field, the sum of data for charge and utilization fields will be the actual total for that field (i.e., no double counting).

Organization Name

Name of organization providing data

Service Period

Dates of service represented by data submission in format MMDDYY-MMDDYY. First date should be the start date and second date should be end date. As an example, for **calendar year 2013** data, this field would be populated as **01012013-12312013**. If period is not equal to 12 months, it should be disclosed on the actuarial certification

3 Digit Patient Zip Code

All of the records in this data submission should include the patient’s residential 3-digit Zip Code. If the patient’s residential zip code is not available, the zip code of the employee to which the member is related should be used. If there is no patient or employee zip code available, a dummy zip code of “ZZZ” should be submitted.

Product Indicator

The “Product Indicator” will be used to identify and differentiate submitted data for each product a carrier would potentially offer an employer group. It is assumed that each carrier will inventory and appropriately differentiate their products for reimbursement differences. Data should be aggregated separately for each unique product a carrier wishes to submit for evaluation.

Positions 1 through 3 of the Product Indicator should indicate the product type (PPO, HMO, POS, EPO, TRA) and positions 4 and 5 should be used as a suffix (e.g., 01, 02, 03) in case a carrier submits more than one product of the given type. Please note that no formal naming convention is prescribed for the remaining fifteen positions in this submission. This should allow carriers flexibility in providing product indicators that most appropriately reflect their product portfolio. It is expected that each carrier will provide a translation table or key for the “Product Indicator” field in their data submission. The format under which a carrier should submit this information is provided as Appendix G of this document. This key should allow users to easily identify products. It is recommended that both the product’s marketing name and description be supplied along with the “Product Indicator” on this key.

For purpose of illustration, examples of characteristics that could cause reimbursement to vary among products are shown below. This is neither an all-inclusive list nor are the items shown intended to be addressed by all carriers. Also, there are other examples that may require product differentiation. As stated above, it is expected that each carrier will appropriately identify key characteristics that differentiate products in their portfolio and provide Product Indicators reflecting these differences.

- Product type: PPO vs. Open Access POS vs. Gatekeeper POS vs. EPO etc.
- Group’s Funding Arrangement: Fully Insured vs. Self-Insured
- Multiple Networks available in the same area
- Product with Multiple In-Network Benefit Levels vs. Open Access PPO

Please note above that products with multiple in-network benefit levels or provider tiers should be reported separately from other products (i.e., tiered product should be reported separately from open access PPO).

Benefit/Contract Status Indicator

The “Benefit/Contract Status Indicator” indicates whether a claim is paid using in-network or out-of-network benefits as well as whether the claim is paid to a contracted or non-contracted provider. The table below shows the categories and codes to be used for this indicator.

Code	Notes
IC	Services where the provider is contracted with the health plan and benefits are paid at an in-network benefit level
OC	Services where the provider is contracted with the health plan and benefits are paid at an out-of-network benefit level. An example of this is when a plan has a "wrap" network for out-of-network claims
IX	Services where the provider is not contracted with the health plan and benefits are paid at an in-network benefit level. Examples of when this code should be used include ER services used at a non-contracted hospital in a state where it is mandated that all ER claims are paid in-network or when hospital based physicians or anesthesiologists are not contracted but paid as in-network
OX	Services where the provider is not contracted with the health plan and benefits are paid at an out-of-network benefit level

Please note that for products with multiple in-network benefit levels or provider tiers, all in-network providers should be reported as IC regardless of their in-network tier. Tiered products should be reported separately from other products (i.e., tiered product should be reported separately from open access PPO).

Detailed data will only be collected for Benefit/Contract Status Indicator “IC”. Data for “OC”, “IX”, and “OX” claims will be aggregated at the 3-Digit zip code, Product and Type of Service (Inpatient, Outpatient or Professional) level.

There may be some facility admissions where the Benefit/Contract Status indicator for a facility changes during the admission. In these cases, the admission should be classified with the Benefit/Contract Status indicator in effect for the facility on the first day of the admission.

Pay as Billed Provider Indicator

Claims that a carrier requests be considered for Pay as Billed status should be indicated with a “Y” in this field. Carriers should be prepared to substantiate these requests **at the provider level** with proof that the provider either routinely files claims with Submitted Charges = Contracted Charges or the provider does not file Submitted Charges. Explanation for all claims coded as “Pay as Billed” should be provided in the actuarial certification provided with the data.

FIELDS FOR INPATIENT FACILITY CLAIMS

For Benefit/Contract Status “IC” (In-Network/Contracted) Only

- All admissions and claims, including high cost claims, should be included

- When coding inpatient facility claims, use coding system MS-DRG v30
- Data should be included for all discharges, including due to death of the patient
- This is for facility claims only. No professional fees associated with facility services should be included
- Include data for all inpatient facility types (hospital, rehabilitation center, skilled nursing facility and mental health hospitals)
- Exclude utilization and charge data for any unpaid, non-covered days associated with ineligible charges as defined below
- Incurred dates for Inpatient Claims should be represented by the date of admission.
- There may be some admissions where the Benefit/Contract Status indicator for a facility changes during the admission. In these cases, the admission should be classified with the Benefit/Contract Status indicator in effect for the facility on the first day of the admission.

Catastrophic Indicator

Indicator set to “0” for Inpatient Events (admissions) with between \$150,000 and \$299,999.99 of total *Contracted Amount*. The indicator should be set to “1” for Inpatient Events (admissions) with total *Contracted Amount* equal to or exceeding \$300,000. Utilization and claim charges submitted with a Catastrophic Indicator = “0” or “1” should include all utilization and claim amounts associated with the Inpatient Event, not just excess portion of the Inpatient Event that exceeds the high cost threshold.

As an example, if a 25 covered day inpatient event with \$300,000 in contracted amounts occur, the entire claim (\$300,000 in contracted amount and all 25 covered days) should be summarized into one event and included with a catastrophic indicator of “1”.

All charges and utilization for claims coded with a Catastrophic Indicator of “0” or “1” should be excluded from the aggregation of non-catastrophic claims (Catastrophic Indicator = “N”) so that double counting is avoided.

DRG

Based on the discharge DRG. For this submission, use coding system MS-DRG v30. Carriers should ensure one DRG version is used for all inpatient data and should not submit data with a mix of DRG versions.

If a carrier must submit data based on a version other than MS-DRG v30, it is important that the carrier ensure that all inpatient claims are based on this alternate version and that there is not a mix of data where some claims are coded as MS-DRG v30.

DRG Version Indicator

Indicates DRG version submitted in the data. Appendix J shows coding to be used for this field. This field should be coded for all records submitted in the Inpatient claims data file.

MDC

Use standard MDC definitions. Include data for all MDCs. Some claims can be mapped to more than one MDC. Admissions at Skilled Nursing Facilities should be coded as MDC 95. For all admissions where the MDC is unknown or ungroupable, MDC 99 should be used.

Number of Admissions

If a patient is transferred to a different facility, a new admission record should be created. Please ensure that your admission counts are net of any reversals (negative adjustments). Reversals should offset admission counts and financial data in your dataset and should not be counted as additional admissions.

of Covered Days

Total number of covered inpatient days related to the admissions defined above. All non-covered days should be excluded from the day count. For claims where the admission and discharge date are the same, Number of Covered days should be set to 1. There should be no IP claims with 0 days. Please ensure that your day counts are net of any reversals (negative adjustments). Reversals should offset day counts and financial data in your dataset and should not be counted as additional days.

Financial Data

The definitions provided below are intended to standardize terminology as it relates to this claim charge data submission for Provider Reimbursement Analysis.

Submitted Charges	All charges submitted by the provider for payment
Ineligible Charges	Sometimes referred to as "Non-covered Charges". These are charges not covered due to denial of services, claim duplication, medical policy, ineligible members or the plan of benefits. Detailed descriptions of types of Submitted Charges that are considered Ineligible are provided below.
Eligible Billed Charges	Sometimes referred to as "Covered Charges". Eligible Billed Charges = (Submitted Charges less Ineligible Charges) before application of fee schedules or contractual reimbursement provisions
Negotiated Savings	Sometimes referred to as "Provider Discount". Savings resulting from fee schedules or contractual reimbursement provisions. Reductions that result in member balance billing should not be included as Negotiated Savings
Contracted Amount	Sometimes referred to as "Allowed Amount". Contracted Amount = (Eligible Billed Charges less Negotiated Savings resulting from fee schedules or contractual reimbursement provisions) prior to member cost sharing.

Contracted Amount =

Submitted Charges

Minus

Ineligible Charges

Minus

Negotiated Savings

Ineligible Charges

These are charges for services **not** considered eligible for payment under the plan. Examples include:

- Duplicate bills
- Pending or denied claims
- A type of service that is not covered by the plan of benefits:
 - For example, if cosmetic surgery is not covered under the plan and a claim is submitted that includes cosmetic procedures, the charges for these procedures would be considered ineligible charges
 - Claim lines with the non-covered cosmetic procedure above would be excluded from this data submission
- Services incurred in excess of plan limits
 - For example, if the plan imposes a 40 visit annual limit on outpatient mental health visits and a claim is submitted for a 41st visit, the charges for this visit would be considered ineligible
 - Another example is a plan that covers up to 5 inpatient days for a certain diagnosis and a claim is submitted for 6 days, the charges for the 6th day would be considered ineligible
 - The visits/days and associated charges not covered in the examples above would be excluded from all Claim data in this data submission
 - Should only exclude services that are not covered due to the plan limit
- Services incurred in excess of standard reimbursement limits
- Claims denied or reduced due to medical management/medical necessity decisions such as length of stay cutbacks and medical claim review
- Pre-Existing Condition Exclusions

As illustrated in the examples above, all claim lines, units and Submitted Charges associated with Ineligible Charges should be excluded prior to summarizing data into the Events described above in “Data Aggregation Methodology”.

All claim lines and related Submitted Charges for services which are covered by a plan but are “bundled” through business rules/edits in a carrier’s claim processing system should be included as Eligible Billed Charges. These amounts should not be treated as denied claims.

Actual, Adjusted and Projected Data

In order to provide accurate historical information as well as projections for future periods, data is to be provided in three categories as outlined below. Please note that values should be provided for all actual, adjusted and projected fields regardless of whether a carrier is making adjustments or projections. To aid users of the data, two fields are provided that should be used to indicate if adjusted data different than actual is submitted or if projected data different than adjusted is submitted:

- The field “AdjCopyof Actual” should be coded as “Y” for all records if Adjusted is always a copy of Actual. If Adjusted is always or sometimes different than Actual, this field should be populated as “N” for all records.
- The field “ProCopyof Adj” should be coded as “Y” for all records if Projected is always a copy of Adjusted. If Projected is always or sometimes different than Adjusted, this field should be populated as “N” for all records.

A - **Actual:** Historical claims incurred and paid in the requested time periods with no adjustments. All data submissions require an actuarial certification that confirms that no adjustments have been made to the historical data included in the “Actual” fields. “Actual” data should be reported for all utilization

data (admissions, days, cases and procedures) and financial data (Eligible Billed Charges, Negotiated Savings and Contracted Amount).

B - Adjusted: “Adjusted” data is historical data that has been changed or modified to more accurately reflect a carrier’s actual discounts. Examples of when the “Adjusted” fields might be used:

- A carrier has access to a new network in a specific area due to acquisition or merger
- A carrier changes rental network partners used in an area
- A carrier has little or no experience in a new product and uses “Actual Contracted Amount” data from an established product with “adjustments” for provider contract differences to represent the new product’s “Adjusted Contracted Amount”
- A carrier needs to adjust “Contracted Amounts” for claim expenses/credits not available in their data warehouse that are passed back to employer groups as a result of provider reimbursement agreements such as withholds, bonuses, and pay for performance arrangements
- A carrier cannot explicitly remove access fees from their data and instead uses an assumption/adjustment method to remove access fees

It is expected that a product for which “Adjusted Contracted Amount” data is provided would be based on the “Actual Contracted Amount” data of a similar product or network. In the case of new networks from acquisition/merger or changes in rental network partners, it is possible that the “Adjusted” data is simply “Actual” data from the new network (before merger or selection as a partner) to be substituted for the carriers “Actual” data.

For all claim types, “Adjusted” data should be reported for all utilization data (admissions, days, cases and procedures) and financial data (Eligible Billed Charges, Negotiated Savings and Contracted Amount), even if only one of the fields is affected by the network change. All methods used to create “Adjusted” data should be disclosed in the Actuarial Certification (Appendix I).

C – Projected: Includes any adjustments to the data file that are based on finalized future changes to provider discounts for which historical data is not representative of future discount results based on finalized contract changes. The most common reason for supplying “Projected” data is recognition of recent changes in provider discounts that have yet to be recognized in the “Actual” or “Adjusted” data provided. Projections should also be used to recognize the impact of contractual fee escalators and/or multi-year guarantees a carrier has with providers. Appendix H gives other examples of situations where “Projected” data would be submitted. Carriers should only project discounts for providers for whom a change in discount will occur.

“Projected” data is different from “Adjusted” data as “Adjusted” data is intended to reflect the same time period as “Actual” data while “Projected” data is intended to reflect claims in a future period.

The following presents additional guidance around submission of “Projected” data:

- Appendix H must be completed and submitted for all geographic areas where “Projected” data is provided.
- **In all cases, “Projected” data should only be provided for contracts or changes that have been negotiated and finalized. Projections should not be based on negotiation targets or situations that are “likely” to occur.**

- Projections should be submitted for any 3-digit zip code where a change will occur and should include all known changes in that 3 digit zip code, not just discount improvements. Both discount improvements and deterioration should be reflected in “*Projected*” data.
- Discount changes in any 3-digit zip code should be calculated such that the overall “*Projected Discount*” for that zip code reflects the percentage of claims serviced by providers affected by the event justifying the projection
 - “*Projected Discounts*” should only be calculated for providers affected by the event justifying the projection
 - Provider specific “*Actual/Adjusted Discounts*” should be used for claims serviced by providers that are not affected by the event justifying the projection
 - The overall “*Projected Discount*” for a 3-digit zip code should represent a blend of the “*Projected Discount*” for providers affected by the event justifying the projection and the “*Actual/Adjusted Discounts*” of those providers not affected by the event
 - The discount changes submitted on Appendix H should reflect the discount change over all providers and claims in the 3-digit zip code.
 - An example of this calculation is shown on page 9.

For each data submission, the timeframe of the submission and effective dates of claims that drive the “*Projected*” data must be recognized. For this data submission, a projection period of 1/1/2014 – 12/31/2014 should be used. All “*Projected*” changes that are effective after 1/1/2014 should be pro-rated for the number of months it will impact discounts in 2014. In this way, the projected discount will represent the expected discount over the period 1/1/2014 - 12/31/2014. Only contracts executed by **March 31, 2014** (3 months after the ending incurred date for this submission) for future effective dates should be considered for projections.

“*Projected*” amounts should only differ from the “*Actual*”/“*Adjusted*” data it is based upon for *Negotiated Savings* and *Contracted Amounts*. While “*Projected*” fields for all utilization (admissions, days, cases and procedures) and Eligible Billed Charge data should not differ from the “*Actual*”/“*Adjusted*” data, we require that “*Projected*” amounts for all fields be provided to ensure that the intended discount amount is determined.

“*Projected*” *Contracted Amounts* should be calculated such that the discount off of 1/1/2013-12/31/2013 *Eligible Billed Charges* is the discount that is expected to be achieved in the prospective period (1/1/2014-12/31/2014). In order to complete this calculation, a standardized billed charge trend should be used. For the 1/1/2013-12/31/2013, paid through February 28, 2014 data submission, the billed charge trends are shown in Appendix B. These trends should be assumed for all discount projections regardless of geographical area. Milliman has also provided appropriate caveats and disclosures for the use of these billed charge trends that should be communicated to field staff.

An illustration of how the projection should be calculated and reported is shown on the next page using a projection period of calendar year 2014 and a historical period of calendar year 2013. **Please note that for discount projections based on mid-year historical data (i.e., historical data period begins in July of one year and ends in June of the next), 18 months of the billed charge trend should be used in the calculation.** In addition to this example, two examples of how the Expected Change in Contracted Amount and Discount Projection are calculated for contracts where all or a portion of the reimbursement is based on a Percentage of Billed Charge method are also provided below.

Projections when Reimbursed as Percentage of Billed Charges - Example 1

A provider is reimbursed at 50% of billed charges for OP services. No change in the percentage of charges reimbursed for OP Services occurs in the projection period (it remains 50%). While the percentage of billed charges does not change, the amount reimbursed will increase by the same rate as billed charges. In this situation, the Expected Change in Contracted Amount is expected to increase by the prescribed billed trend of 6%.

Projections when Reimbursed as Percentage of Billed Charges - Example 2

A provider is reimbursed 50% of billed charges for OP services. A contract change occurs where OP services are now reimbursed at 52% of billed charges. The Expected Change in Contracted Amount should be calculated as:

$$\begin{aligned} & ((1 + \text{Prescribed Billed Trend}) \\ & \quad \text{Multiplied by} \\ & (1 - \text{New Percentage of Billed Charge Reimbursement}) \\ & \quad \text{Divided by} \\ & (1 - \text{Prior Percentage of Billed Charge Reimbursement})) \\ & \quad \text{Minus 1} \end{aligned}$$

OR

$$(1.06 * (1 - 0.52) / (1 - 0.50)) - 1 = \boxed{1.8\%}$$

Illustration of Projected Data Submission

		(A)	(B)	(C)
		Actual 1/13 -12/13		
3-digit Zip Code		Actual Eligible Billed	Actual Contracted	Actual Discount
AAA	Inpatient - Hospital 1	400	200	50.0%
AAA	Outpatient - Hospital 1	375	180	52.0%
AAA	Inpatient - Hospital 2	210	141	32.9%
AAA	Outpatient - Hospital 2	230	125	45.7%
AAA	Inpatient - Hospital 3	50	35	30.0%
AAA	Outpatient - Hospital 3	60	42	30.0%
AAA	Inpatient Total	660	376	43.0%
AAA	Outpatient Total	665	347	47.8%
Formulas				1- (B)/(A)

Example: *Three hospitals service all facility claims in 3-digit zip code AAA
 Hospital 1 signed a new contract for 0% Inpatient increase effective 1/1/2014, Outpatient is reimbursed at % of charges and is not changing
 Hospital 2 has a multi-year guarantee that requires an 11.0% increase to both Inpatient and Outpatient reimbursement on 1/1/2014
 Hospital 3 is reimbursed as a % of charges and has no change from 2013 to 2014*

Key data and calculation of 1/1/2014 - 12/31/2014 projected is as follows:

		(D)	(E)	(F)	(G)
		Actual Discount	Expected Change in Contracted Amounts 1/14 - 12/14	Prescribed Billed Charge Trend	Projected Discount 1/14 - 12/14
Projection needed for:					
Inpatient - Hospital 1		50.0%	0.0%	6.0%	52.8%
Inpatient - Hospital 2		32.9%	11.0%	6.0%	29.7%
Outpatient - Hospital 2		45.7%	11.0%	6.0%	43.1%
Formulas		(C) above	Carrier determines	Prescribed in Data Specifications	$1 - ((1 - D) \times (1 + E)) / (1 + F)$

		(H)	(I)	(J)
		Calculation of Projected Amounts		
Actual or Projected		Eligible Billed	Contracted	Discount
Inpatient - Hospital 1	Projected	400	189	52.8%
Outpatient - Hospital 1	Actual	375	180	52.0%
Inpatient - Hospital 2	Projected	210	148	29.7%
Outpatient - Hospital 2	Projected	230	131	43.1%
Inpatient - Hospital 3	Actual	50	35	30.0%
Outpatient - Hospital 3	Actual	60	42	30.0%
Total Inpatient		660	371	43.7%
Total Outpatient		665	353	46.9%
Formulas		from (A)	(1 - (J)) x (H)	from (G) if expect a change, otherwise from (C)

Populate Projected Contracted Amount fields for affected areas and types of service so that 1/14 - 12/14 expected discount is achieved
 Please note that for purposes of Projected data submission, you should make no changes to Eligible Billed Charges

		(K)	(L)	(M)
		Projected 1/12 - 12/12		
Area		Projected Eligible Billed	Projected Contracted	Projected Discount
AAA	Inpatient	660	371	43.7%
AAA	Outpatient	665	353	46.9%
Formulas		from (A)	from (I)	from (J)

Key Observations

Projected Eligible Billed Charges = Actual Eligible Billed Charges
 Projected Contracted Amount Calculated so that Projected Contracted Amount divided by Historical Eligible Billed Charges equal Projected Discount in (G) above

FIELDS FOR OUTPATIENT FACILITY CLAIMS For Benefit/Contract Status “IC” (In-Network/Contracted) Only

For Inpatient and Outpatient Facility Events, there are situations where Emergency Room visits turn into Inpatient Admissions. In addition, it is also possible that an Emergency Room visit could have an Outpatient Surgery related to it. As such, a hierarchy to define types of Events is needed. Please refer to page 2 of this document for classification of facility events into Inpatient and Outpatient categories.

- All claims should be included
- This is for facility claims only. No professional fees associated with facility services should be included.
- If a carrier is unable to separate the facility and professional components of a claim, all lines of the claim should be included as Outpatient Facility events (use Appendix C to determine if the event type should be summarized into a Case or included by Procedure). For these events, a modifier of “GF” (Global Fee) should be used to indicate that the facility and professional components of the claim are both included in Outpatient Facility.
- Carriers should use the actuarial certification to disclose the number of Outpatient Facility events and associated Eligible Billed charges where the following occur:
 - Facility and professional utilization and/or charges cannot be separated and
 - a CPT Code Modifier of “GF” is not used (see definition of CPT Code Modifier below)
- Include data for all outpatient facility types (hospital, independent/freestanding labs and centers, ambulatory surgery centers, rehabilitation center, and mental health hospitals)
- Any Professional claims with Revenue Codes and/or CPT/HCPCS codes in the ranges defined as “Ancillary” Outpatient Facility claims (see Appendix C) should be excluded from Professional claims and included as Outpatient Facility “Ancillary” claims
- For claim lines coded with Revenue Codes 960-989, the following criteria should be used to determine if the claim line should be included in Outpatient Facility or Professional claims:
 - If the claim line has a Revenue Code between 960 and 989 **AND** has a CPT/HCPCS code coded on the claim line, the claim line should be included as a Professional claim and the CPT/HCPCS code should be reported as prescribed for Professional claims
 - Otherwise, the claim should be categorized as an Outpatient Facility claims
- Exclude utilization and charge data for any unpaid, non-covered services associated with ineligible charges as defined above

For the most part, Outpatient Facility Claims use the same definitions as Inpatient Facility Claims. Several Inpatient Facility Claim fields are not collected for Outpatient Facility Claims. They are: Catastrophic Indicator, DRG, MDC, Number of Admissions and Number of Covered Days.

Outpatient Facility Claim fields that are different than fields for other claim types and their related definitions are as follows:

Outpatient Type of Service

There are six types of services for outpatient facility claims. Appendix C defines the types of services for outpatient facility claims and also describes how to count the number of services for each category

CPT Code and CPT Code Modifiers

For Radiology and Pathology services, there are situations where a service will have both a Revenue Code and CPT code. In order to ensure consistent collection and treatment of data among carriers, this data submission requires that the combination of CPT Code and Modifier (as defined in Appendix E of this document) be submitted as aggregation variables for any Outpatient Facility Radiology or Pathology services coded with both a Revenue Code and CPT code.

Number of Services

The requested counting methods for each Outpatient Type of Service are shown in Appendix C. Please ensure that your numbers of service counts are net of any reversals (negative adjustments). Reversals should offset service counts and financial data in your dataset and should not be counted as additional services.

FIELDS FOR PROFESSIONAL CLAIMS

For Benefit/Contract Status “IC” (In-Network/Contracted) Only

- All claims should be included
- This is for professional claims only. For claims where there is a facility (technical) and professional component, only the professional component should be included.
- If a carrier is unable to separate the facility and professional components of a claim, all lines of the claim should be included as Outpatient Facility events (see page 9 for coding of these claims)
- Any Professional claims with Revenue Codes and/or CPT/HCPCS codes in the ranges defined as “Ancillary” Outpatient Facility claims should be excluded from Professional claims and included as Outpatient Facility “Ancillary” claims (see Appendix C for these codes)
- For claim lines coded with Revenue Codes 960-989, the following criteria should be used to determine if the claim line should be included in Outpatient Facility or Professional claims:
 - If the claim line has a Revenue Code between 960 and 989 **AND** has a CPT/HCPCS code coded on the claim line, the claim line should be included as a Professional claim
 - Otherwise, the claim should be categorized as an Outpatient Facility claims
- Exclude utilization and charge data for any unpaid, non-covered services associated with ineligible charges as defined above

For Professional claims, data for 300 specific CPT/HCPCS codes has been requested. Codes not specified in this list of 300 should be grouped into ranges based on the first character of the code. Appendix D outlines the requested codes and ranges.

In addition, data by modifier associated with specified and grouped CPT/HCPCS codes has been requested. Appendix D shows the modifiers by CPT code range that should be submitted. As carriers may have homegrown modifiers or CPT/HCPCS codes, it is required that each carrier affirm that they have been diligent in researching homegrown codes and mapping them appropriately into the CPT/HCPCS and modifier combinations requested.

Where fields have similar names, Professional Claims use the same definitions as Outpatient Facility Claims. Professional Claim fields that are different than fields for other claim types and their related definitions are as follows:

CPT Code

Appendix D of this document includes both the 300 specified codes as well as the grouping of codes not specified.

CPT Code Modifier

Defined in Appendix E. Modifiers to be submitted for Professional claims vary by code range as shown in Appendix D

Number of Procedures

For all codes, code ranges and modifier combinations, the number of procedures equals the number of claim lines that the code and modifier combination occur. Please ensure that your procedure counts are net of any reversals (negative adjustments). Reversals should offset procedures and financial data in your dataset and should not be counted as additional claim lines.

FIELDS FOR ALL CLAIMS WITH BENEFIT/CONTRACT STATUS OF “OC”, “IX” or “OX”

- Definitions should be the same as used above in the Inpatient, Outpatient and Professional definitions
- Data will be aggregated at the 3-Digit Zip Code, Product and Type of Service level for these claims

Noncontracted Savings Indicator for Negotiated Savings with Noncontracted Providers

Default value is “N”. For claims categorized with Benefit/Contracting Status of IX or OX where:

- A carrier is able to negotiate a contracted savings with the noncontracted provider and
- The provider cannot balance bill the member for the contracted savings

The Noncontracted Savings Indicator for the claim should be coded as “Y” otherwise code this field as “N”. Please note that all claims submitted should be coded with an indicator for this field and that this field should not be left blank.

Type of Service Indicator

Indicates whether the record represents Inpatient (I), Outpatient (O) or Professional/Other claims (P). Claims with Revenue codes and/or CPT/HCPCS codes defined as Outpatient Facility “Ancillary” on Appendix C should be labeled as Outpatient (O).

Appendix A – Detailed Data Layout INPATIENT FACILITY CLAIMS (“IC” Claims Only)

	Field	Notes/Sample Values	Start Position	End Position	Aggregation Function
REQUIRED FIELDS					
1	Organization Name	Name of organization providing data	1	70	Group by
2	Service Period	Dates of service represented by data submission in format MMDDYY-MMDDYY. First date should be the start date and second date should be end date. As an example, calendar year 2013 data, this field would be populated as <u>010113-123113</u> . If period is not equal to 12 months, it should be disclosed on the actuarial certification	71	83	Group by
3	3 Digit Patient ZIP Code	Use patient’s residential zip code. If the patient’s zip code is not available, use employee zip code. If neither the patient or employee zip code are available, zip code should be set to “ZZZ”	84	86	Group by
4	Product Indicator	See page 3 for instructions	87	106	Group by
5	Benefit/Contract Status Indicator	This level of detail only required for “IC” claims. IC claims are services rendered by contracted providers where the benefit is paid at in-network levels	107	108	Group by
6	Pay as Billed Provider Indicator	Y= Claims carrier requests to be considered Pay as Billed N= Other	109	109	Group by
7	Catastrophic Indicator	0 = IP Event with total contracted amount between \$150,000 and \$299,999.99 1 = IP Event with total contracted amount equal to or more than \$300,000 N = All other IP events	110	110	Group by
8	Diagnosis Related Groups (DRG)	Based on discharge DRG. Use coding system MS-DRG v30	111	113	Group by
9	DRG Version Indicator	Indicates the DRG version submitted in the data. Should be populated with a value for all records. See Appendix J for coding instructions.	114	117	Group by
10	Major Diagnostic Category (MDC)	Report data for all MDCs. Should be based on DRG submitted	118	119	Group by
11	Actual Data Filler	Indicates beginning of “Actual” financial fields. Fill field with “AC”	131	132	

Appendix A – Detailed Data Layout

INPATIENT FACILITY CLAIMS (“IC” Claims Only)

	Field	Notes/Sample Values	Start Position	End Position	Aggregation Function
12	Actual Number of Admissions	If a patient is transferred to a different facility, a new admission record should be created. Please ensure that your admission counts are net of any reversals (negative adjustments). Reversals should offset admission counts and financial data in your dataset and should not be counted as additional admissions.	133	152	Sum
13	Actual Number of Covered Days	Total number of covered inpatient days related to the admissions defined above. All non-covered days should be excluded from the day count. For claims where the admission and discharge date are the same, Number of Covered days should be set to 1. There should be no IP claims with 0 days. Please ensure that your day counts are net of any reversals (negative adjustments). Reversals should offset day counts and financial data in your dataset and should not be counted as additional days.	153	172	Sum
14	Actual Eligible Billed \$	Submitted charges after ineligible charges are removed, but before the savings due to negotiated discounts are taken.	173	192	Sum
15	Actual Negotiated Savings \$	Savings due to negotiated discount	193	212	Sum
16	Actual Contracted \$	Total negotiated reimbursement amount the provider receives from all sources for these services	213	232	Sum
17	Filler 1	Future Use	233	257	
18	Filler 2	Future Use	258	282	
19	Filler 3	Future Use	283	307	
20	Filler 4	Future Use	308	332	
21	AdjCopyofActual	If Adjusted is a copy of Actual data, code as “Y”. Otherwise code as “N”.	333	333	Group by
22	Adjusted Data Filler	Indicates beginning of “Adjusted” financial fields. Fill field with “AD”	334	335	
23	Adjusted Number of Admissions	If a patient is transferred to a different facility, a new admission record should be created. Please ensure that your admission counts are net of any reversals (negative adjustments). Reversals should offset admission counts and financial data in your dataset and should not be counted as additional admissions.	336	355	Sum

Appendix A – Detailed Data Layout

INPATIENT FACILITY CLAIMS (“IC” Claims Only)

	Field	Notes/Sample Values	Start Position	End Position	Aggregation Function
24	Adjusted Number of Covered Days	Total number of covered inpatient days related to the admissions defined above. All non-covered days should be excluded from the day count. For claims where the admission and discharge date are the same, Number of Covered days should be set to 1. There should be no IP claims with 0 days. Please ensure that your day counts are net of any reversals (negative adjustments). Reversals should offset day counts and financial data in your dataset and should not be counted as additional days.	356	375	Sum
25	Adjusted Eligible Billed \$	Submitted charges after ineligible charges are removed, but before the savings due to negotiated discounts are taken.	376	395	Sum
26	Adjusted Negotiated Savings \$	Savings due to negotiated discount	396	415	Sum
27	Adjusted Contracted \$	Total negotiated reimbursement amount the provider receives from all sources for these services	416	435	Sum
28	Filler 5	Future Use	436	460	
29	Filler 6	Future Use	461	485	
30	Filler 7	Future Use	486	510	
31	Filler 8	Future Use	511	535	
32	ProCopyofAdj	If Projected is a copy of Adjusted data, code as “Y”. Otherwise code as “N”.	536	536	Group by
33	Projected Data Filler	Indicates beginning of “Projected” financial fields. Fill field with “PR”	537	538	
34	Projected Number of Admissions	If a patient is transferred to a different facility, a new admission record should be created. Please ensure that your admission counts are net of any reversals (negative adjustments). Reversals should offset admission counts and financial data in your dataset and should not be counted as additional admissions.	539	558	Sum

Appendix A – Detailed Data Layout INPATIENT FACILITY CLAIMS (“IC” Claims Only)

	Field	Notes/Sample Values	Start Position	End Position	Aggregation Function
35	Projected Number of Covered Days	Total number of covered inpatient days related to the admissions defined above. All non-covered days should be excluded from the day count. For claims where the admission and discharge date are the same, Number of Covered days should be set to 1. There should be no IP claims with 0 days. Please ensure that your day counts are net of any reversals (negative adjustments). Reversals should offset day counts and financial data in your dataset and should not be counted as additional days.	559	578	Sum
36	Projected Eligible Billed \$	Submitted charges after ineligible charges are removed, but before the savings due to negotiated discounts are taken.	579	598	Sum
37	Projected Negotiated Savings \$	Savings due to negotiated discount	599	618	Sum
38	Projected Contracted \$	Total negotiated reimbursement amount the provider receives from all sources for these services	619	638	Sum
39	Filler 9	Future Use	639	663	
40	Filler 10	Future Use	664	688	
41	Filler 11	Future Use	689	713	
42	Filler 12	Future Use	714	738	
43	Filler 13	Future Use	739	763	
44	Filler 14	Future Use	764	788	
45	Filler 15	Future Use	789	813	
46	Filler 16	Future Use	814	838	

Appendix A – Detailed Data Layout

OUTPATIENT FACILITY CLAIMS (“IC” Claims Only)

	Field	Notes/Sample Values	Start Position	End Position	Aggregation Function
REQUIRED FIELDS					
1	Organization Name	Name of organization providing data	1	70	Group by
2	Service Period	Dates of service represented by data submission in format MMDDYY-MMDDYY. First date should be the start date and second date should be end date. As an example, for calendar year 2013 data, this field would be populated as 010113-123113 . If period is not equal to 12 months, it should be disclosed on the actuarial certification	71	83	Group by
3	3 Digit Patient ZIP Code	Use patient’s residential zip code. If the patient’s zip code is not available, use employee zip code. If neither the patient or employee zip code are available, zip code should be set to “ZZZ”	84	86	Group by
4	Product Indicator	See page 3 for instructions	87	106	Group by
5	Benefit/Contract Status Indicator	This level of detail only required for “IC” claims. IC claims are services rendered by contracted providers where the benefit is paid at in-network levels	107	108	Group by
6	Pay as Billed Provider Indicator	Y= Claims carrier requests to be considered Pay as Billed N= Other	109	109	Group by
7	Outpatient Type of Service	See Appendix C for definitions	120	121	Group by
8	CPT Code	For Radiology or Pathology claims with a Revenue Code and CPT code, claims should be aggregated on each CPT code and Modifier combination as described in Appendix E	122	126	Group by
9	CPT Code Modifier	For Radiology or Pathology claims with a Revenue Code and CPT code, claims should be aggregated on each CPT code and Modifier combination as described in Appendix E	127	128	Group by
10	<i>Actual</i> Data Filler	Indicates beginning of “Actual” financial fields. Fill field with “AC”	131	132	

Appendix A – Detailed Data Layout

OUTPATIENT FACILITY CLAIMS (“IC” Claims Only)

	Field	Notes/Sample Values	Start Position	End Position	Aggregation Function
11	Actual Number of Services	Number of Cases or Number of Services – depends on Outpatient Type of Service – see Appendix C for instructions. Please ensure that your numbers of service counts are net of any reversals (negative adjustments). Reversals should offset service counts and financial data in your dataset and should not be counted as additional services.	133	152	Sum
12	Actual Eligible Billed \$	Submitted charges after ineligible charges are removed, but before the savings due to negotiated discounts are taken.	173	192	Sum
13	Actual Negotiated Savings \$	Savings due to negotiated discount	193	212	Sum
14	Actual Contracted \$	Total negotiated reimbursement amount the provider receives from all sources for these services	213	232	Sum
15	Filler 1	Future Use	233	257	
16	Filler 2	Future Use	258	282	
17	Filler 3	Future Use	283	307	
18	Filler 4	Future Use	308	332	
19	AdjCopyofActual	If Adjusted is a copy of Actual data, code as “Y”. Otherwise code as “N”.	333	333	Group by
20	Adjusted Data Filler	Indicates beginning of “Adjusted” financial fields. Fill field with “AD”	334	335	
21	Adjusted Number of Services	Number of Cases or Number of Services – depends on Outpatient Type of Service – see Appendix C for instructions. Please ensure that your numbers of service counts are net of any reversals (negative adjustments). Reversals should offset service counts and financial data in your dataset and should not be counted as additional services.	336	355	Sum
22	Adjusted Eligible Billed \$	Submitted charges after ineligible charges are removed, but before the savings due to negotiated discounts are taken.	376	395	Sum
23	Adjusted Negotiated Savings \$	Savings due to negotiated discount	396	415	Sum
24	Adjusted Contracted \$	Total negotiated reimbursement amount the provider receives from all sources for these services	416	435	Sum
25	Filler 5	Future Use	436	460	

Appendix A – Detailed Data Layout

OUTPATIENT FACILITY CLAIMS (“IC” Claims Only)

	Field	Notes/Sample Values	Start Position	End Position	Aggregation Function
26	Filler 6	Future Use	461	485	
27	Filler 7	Future Use	486	510	
28	Filler 8	Future Use	511	535	
29	ProCopyofAdj	If Projected is a copy of Adjusted data, code as “Y”. Otherwise code as “N”.	536	536	
30	Projected Data Filler	Indicates beginning of “Projected” financial fields. Fill field with “PR”	537	538	Group by
31	Projected Number of Services	Number of Cases or Number of Services – depends on Outpatient Type of Service – see Appendix C for instructions. Please ensure that your numbers of service counts are net of any reversals (negative adjustments). Reversals should offset service counts and financial data in your dataset and should not be counted as additional services.	539	558	Sum
32	Projected Eligible Billed \$	Submitted charges after ineligible charges are removed, but before the savings due to negotiated discounts are taken.	579	598	Sum
33	Projected Negotiated Savings \$	Savings due to negotiated discount	599	618	Sum
34	Projected Contracted \$	Total negotiated reimbursement amount the provider receives from all sources for these services	619	638	Sum
35	Filler 9	Future Use	639	663	
36	Filler 10	Future Use	664	688	
37	Filler 11	Future Use	689	713	
38	Filler 12	Future Use	714	738	
39	Filler 13	Future Use	739	763	
40	Filler 14	Future Use	764	788	
41	Filler 15	Future Use	789	813	
42	Filler 16	Future Use	814	838	

Appendix A – Detailed Data Layout PROFESSIONAL CLAIMS (“IC” Claims Only)

	Field	Notes/Sample Values	Start Position	End Position	Aggregation Function
REQUIRED FIELDS					
1	Organization Name	Name of organization providing data	1	70	Group by
2	Service Period	Dates of service represented by data submission in format MMDDYY-MMDDYY. First date should be the start date and second date should be end date. As an example, for <u>calendar year 2013</u> data, this field would be populated as <u>010113-123113</u> . If period is not equal to 12 months, it should be disclosed on the actuarial certification	71	83	Group by
3	3 Digit Patient ZIP Code	Use patient’s residential zip code. If the patient’s zip code is not available, use employee zip code. If neither the patient or employee zip code are available, zip code should be set to “ZZZ”	84	86	Group by
4	Product Indicator	See page 3 for instructions	87	106	Group by
5	Benefit/Contract Status Indicator	This level of detail only required for “IC” claims. IC claims are services rendered by contracted providers where the benefit is paid at in-network levels	107	108	Group by
6	Pay as Billed Provider Indicator	Y= Claims carrier requests to be considered Pay as Billed N= Other	109	109	Group by
7	CPT Code	See Appendices D for a list of CPT/HCPCS codes and modifiers	122	126	Group by
8	CPT Code Modifier	See Appendices D for a list of CPT/HCPCS codes and modifiers	127	128	Group by
9	<i>Actual</i> Data Filler	Indicates beginning of “Actual” financial fields. Fill field with “AC”	131	132	
10	<i>Actual</i> Number of Procedures	Number of Cases or Number of Procedures. Please ensure that your procedure counts are net of any reversals (negative adjustments). Reversals should offset procedures and financial data in your dataset and should not be counted as additional claim lines.	133	152	Sum
11	<i>Actual</i> Eligible Billed \$	Submitted charges after ineligible charges are removed, but before the savings due to negotiated discounts are taken.	173	192	Sum
12	<i>Actual</i> Negotiated Savings \$	Savings due to negotiated discount	193	212	Sum
13	<i>Actual</i> Contracted \$	Total negotiated reimbursement amount the provider receives from all sources for these services	213	232	Sum

Appendix A – Detailed Data Layout PROFESSIONAL CLAIMS (“IC” Claims Only)

	Field	Notes/Sample Values	Start Position	End Position	Aggregation Function
14	Filler 1	Future Use	233	257	
15	Filler 2	Future Use	258	282	
16	Filler 3	Future Use	283	307	
17	Filler 4	Future Use	308	332	
18	AdjCopyofActual	If Adjusted is a copy of Actual data, code as “Y”. Otherwise code as “N”.	333	333	Group by
19	Adjusted Data Filler	Indicates beginning of “Adjusted” financial fields. Fill field with “AD”	334	335	
20	Adjusted Number of Procedures	Number of Procedures. Please ensure that your procedure counts are net of any reversals (negative adjustments). Reversals should offset procedures and financial data in your dataset and should not be counted as additional claim lines.	336	355	Sum
21	Adjusted Eligible Billed \$	Submitted charges after ineligible charges are removed, but before the savings due to negotiated discounts are taken.	376	395	Sum
22	Adjusted Negotiated Savings \$	Savings due to negotiated discount	396	415	Sum
23	Adjusted Contracted \$	Total negotiated reimbursement amount the provider receives from all sources for these services	416	435	Sum
24	Filler 5	Future Use	436	460	
25	Filler 6	Future Use	461	485	
26	Filler 7	Future Use	486	510	
27	Filler 8	Future Use	511	535	
28	ProCopyofAdj	If Projected is a copy of Adjusted data, code as “Y”. Otherwise code as “N”.	536	536	Group by
29	Projected Data Filler	Indicates beginning of “Projected” financial fields. Fill field with “PR”	537	538	
30	Projected Number of Procedures	Number of Procedures. Please ensure that your procedure counts are net of any reversals (negative adjustments). Reversals should offset procedures and financial data in your dataset and should not be counted as additional claim lines.	539	558	Sum
31	Projected Eligible Billed \$	Submitted charges after ineligible charges are removed, but before the savings due to negotiated discounts are taken.	579	598	Sum
32	Projected Negotiated Savings \$	Savings due to negotiated discount	599	618	Sum
33	Projected Contracted \$	Total negotiated reimbursement amount the provider receives from all sources for these services	619	638	Sum
34	Filler 9	Future Use	639	663	

Appendix A – Detailed Data Layout PROFESSIONAL CLAIMS (“IC” Claims Only)

	Field	Notes/Sample Values	Start Position	End Position	Aggregation Function
35	<i>Filler 10</i>	Future Use	664	688	
36	<i>Filler 11</i>	Future Use	689	713	
37	<i>Filler 12</i>	Future Use	714	738	
38	<i>Filler 13</i>	Future Use	739	763	
39	<i>Filler 14</i>	Future Use	764	788	
40	<i>Filler 15</i>	Future Use	789	813	
41	<i>Filler 16</i>	Future Use	814	838	

Appendix A – Detailed Data Layout

ALL CLAIMS WITH BENEFIT STATUS “OC”, “IX”, or “OX”

	Field	Notes/Sample Values	Start Position	End Position	Aggregation Function
REQUIRED FIELDS					
1	Organization Name	Name of organization providing data	1	70	Group by
2	Service Period	Dates of service represented by data submission in format MMDDYY-MMDDYY. First date should be the start date and second date should be end date. As an example, for calendar year 2013 data, this field would be populated as 010113-123113 . If period is not equal to 12 months, it should be disclosed on the actuarial certification	71	83	Group by
3	3 Digit Patient ZIP Code	Use patient’s residential zip code. If the patient’s zip code is not available, use employee zip code. If neither the patient or employee zip code are available, zip code should be set to “ZZZ”	84	86	Group by
4	Product Indicator	See page 3 for instructions	87	106	Group by
5	Benefit/Contract Status Indicator	“OC” – Claims for providers that contracted with the health plan and paid at Out-of-Network benefit levels (e.g., wrap network) “IX” – Claims for providers that are not contracted with the health plan and paid at In-Network benefit levels (e.g., Anesthesia, ER or Ambulance claim paid as In-Network to a provider not in the contracted with the health plan) “OX” – Claims for providers that are not contracted with the health plan and paid at Out-of-Network benefit levels	107	108	Group by
6	Type of Service Indicator	“I” for Inpatient, “O” for Outpatient and “P” for Professional	129	129	Group by
7	Noncontracted Savings Indicator	“Y” if Negotiated Savings for Noncontracted Provider (IX or OX) that cannot be balanced billed to member	130	130	Group by
8	<i>Actual</i> Data Filler	Indicates beginning of “Actual” financial fields. Fill field with “AC”	131	132	
9	<i>Actual</i> Eligible Billed \$	Submitted charges after ineligible charges are removed, but before the savings due to negotiated discounts are taken.	173	192	Sum
10	<i>Actual</i> Negotiated Savings \$	Savings due to negotiated discount	193	212	Sum

11	Actual Contracted \$	Total negotiated reimbursement amount the provider receives from all sources for these services	213	232	Sum
12	Filler 1	Future Use	233	257	
13	Filler 2	Future Use	258	282	
14	Filler 3	Future Use	283	307	
15	Filler 4	Future Use	308	332	
16	AdjCopyofActual	If Adjusted is a copy of Actual data, code as "Y". Otherwise code as "N".	333	333	Group by
17	Adjusted Data Filler	Indicates beginning of "Adjusted" financial fields. Fill field with "AD"	334	335	
18	Adjusted Eligible Billed \$	Submitted charges after ineligible charges are removed, but before the savings due to negotiated discounts are taken.	376	395	Sum
19	Adjusted Negotiated Savings \$	Savings due to negotiated discount	396	415	Sum
20	Adjusted Contracted \$	Total negotiated reimbursement amount the provider receives from all sources for these services	416	435	Sum
21	Filler 5	Future Use	436	460	
22	Filler 6	Future Use	461	485	
23	Filler 7	Future Use	486	510	
24	Filler 8	Future Use	511	535	
25	ProCopyofAdj	If Projected is a copy of Adjusted data, code as "Y". Otherwise code as "N".	536	536	Group by
26	Projected Data Filler	Indicates beginning of "Projected" financial fields. Fill field with "PR"	537	538	
27	Projected Eligible Billed \$	Submitted charges after ineligible charges are removed, but before the savings due to negotiated discounts are taken.	579	598	Sum
28	Projected Negotiated Savings \$	Savings due to negotiated discount	599	618	Sum
29	Projected Contracted \$	Total negotiated reimbursement amount the provider receives from all sources for these services	619	638	Sum
30	Filler 9	Future Use	639	663	
31	Filler 10	Future Use	664	688	
32	Filler 11	Future Use	689	713	
33	Filler 12	Future Use	714	738	
34	Filler 13	Future Use	739	763	
35	Filler 14	Future Use	764	788	
36	Filler 15	Future Use	789	813	
37	Filler 16	Future Use	814	838	

Appendix B – Billed Trends to Use in Projections

Billed Charge Trend Estimates from Milliman

Milliman has agreed to provide billed charge trend estimates that must be used by carriers who wish to submit projected discounts in their discount data submissions. The estimates are based on billed charge increases observed in national claims data.

Milliman will provide separate national billed charge trends for Inpatient, Outpatient and Professional claims in each UDS version.

The estimates are established solely for the purpose of standardizing the billed charge trends and must be used by carriers in discount projections. There are some cautions to the use of this data:

- No adjustments have been made to these estimates for future Claims or contingencies. As such, these billed trend charge estimates are not intended to be the basis of any financial projections or guarantees (including premiums, discount guarantees, etc.) where the projection of billed charges is needed
- We realize that billed charges and billed charge trends within a geographic area can vary significantly from national charges and trends. Since the trend estimates provided by Milliman will be at a national level, the estimates provided may not be appropriate for a specific state or geographic area

The current billed charge levels required to be used are shown in the table below:

	Billed Trend
IP	6%
OP	6%
Professional	3%

Appendix C - Outpatient Facility Type of Service Codes

FOR CLAIM LINES CODED WITH REVENUE CODES 960-989, see Page 9 for instructions

Type of Service	Code	Notes
Emergency Room	ER	<p>Revenue Codes 450-459, 981</p> <p>If a claim has any ER revenue code, all outpatient facility charges for the claim should be classified as ER. Charges for ER visits resulting in an inpatient admission should be included with inpatient charges</p> <p>All claims lines related to an ER Claim should be summarized to the Case level. The “Number of Services” reported should be the number of ER Cases (summarized at the claim identification number level)</p>
Surgery	SR	<p>Revenue Codes 360-369, 490-499, 963, 964, 975</p> <p>If a claim is not classified as ER, and has a surgery revenue code, then all facility charges for that claim should be classified as surgery</p> <p>All claims lines related to an Outpatient Surgery Claim should be summarized to the Case level. The “Number of Services” reported should be the number of Outpatient Surgery Cases (summarized at the claim identification number level)</p>
Radiology	XR	<p>Revenue Codes 320-359, 400-409, 610-619, 972-974</p> <p>If the carrier is unable to separate the facility and professional components of a claim, all lines of the claim should be included as Outpatient Facility. For these events, a modifier of “GF” (Global Fee) should be used to indicate that the facility and professional components of the claim are both included in the Outpatient facility. CPT/HCPCS codes 70000-79999 should be submitted per Appendix E.</p> <p>Include all claim lines with a Radiology revenue code. For claim lines reported with both a Radiology Revenue Code and a CPT code, the CPT code and modifier as described in Appendix E should be submitted.</p> <p>The “Number of Services” reported should be the number of services/claim lines with the Radiology Revenue Codes shown above</p>
Pathology	LB	<p>Revenue Codes 300-319, 921, 923, 925, 971</p> <p>If the carrier is unable to separate the facility and professional components of a claim, all lines of the claim should be included as Outpatient Facility. For these events, a modifier of “GF” (Global Fee) should be used to indicate that the facility and professional components of the claim are both included in the Outpatient facility. CPT/HCPCS codes 36415-36419 and 80000-89999 should be submitted per Appendix E.</p> <p>Include all claim lines with a Pathology revenue code. For claim lines reported with both a Pathology Revenue Code and a CPT code, the CPT code and modifier as described in Appendix E should be submitted.</p> <p>The “Number of Services” reported should be the number of services/claim lines with the Pathology Revenue Codes shown above</p>
Ancillary	AC	<p>All claims (whether Outpatient or Professional) with Revenue Codes and/or CPT/HCPCS Codes in the following ranges. Please make sure to exclude these claim lines from Professional claims.</p> <p>Revenue Codes: Ambulance: 540 – 549</p>

		<p>DME: 290-299, 946-947 Home Health: 235, 550-608, 640-662, 984, 989</p> <p>CPT/HCPCS Codes CPT-4 Codes 99500–99602; HCPCS Codes G0151–G0156, G0248–G0250, S5035–S5116, S5121–S5126, S5135–S5151, S5180–S5181, S5497–S5502, S5517–S5523, S9122–S9131, S9200–S9379, S9395, S9420–S9425, S9490–S9526, S9535–S9810, T1000–T1005, T1019–T1022, T1030–T1031, T1502, T2022–T2023, T2042–T2046</p> <p>HCPCS Codes A4206–A4640, A4653, A4930–A5511, A6550–A7527, A9190–A9300, B4034–C1004, C1008, C1063, C1068–C1071, C1075–C1078, C1103, C1105, C1109, C1115–C1116, C1118–C1121, C1123–C1154, C1156–C1163, C1170–C1172, C1175–C1177, C1179–C1184, C1302–C1303, C1306–C1311, C1315–C1318, C1321–C1324, C1336–C1337, C1351–C1359, C1363–C1364, C1721–C1773, C1776–C1779, C1781–C1788, C1816–C1817, C1881–C1900, C2614, C2618–C2621, C2626–C2630, C2700–C3004, C3800–C3801, C4000–C4607, C8501, C8505–C8513, C8518–C8521, C8724–C8777, C9007–C9010, E0100–E8002, K0001–K0116, K0138–K0411, K0419–K0439, K0452–K0547, K0549–L4398, S1001–S1016, S1030–S1040, S5016–S5021, S5025, S5503, S5560–S5571, S8055, S8095–S8105, S8120–S8490, S8999–S9007, V2600–V2615, V5336</p> <p>HCPCS Codes A0021–A0999, Q3019–Q3020, S0209–S0215, T2001–T2007, T2049</p> <p>HCPCS Codes C1005–1007, C1780, C1789, C1813–C1815, C1818, C2622, C3400–C3510, C3851, C6050–C6210, C8514–C8516, C8530, C8534, K0440–K0451, L5000–L9900, Q1001–Q1005, V2623–V2632</p> <p>The “Number of Services” reported should be the number of services/claim lines associated with the Revenue Codes and/or CPT/HCPCS codes shown above</p>
Other	ZZ	<p>A facility claim that is not an Inpatient claim and has a Revenue code that is not indicated in any of the categories above</p> <p>The “Number of Services” reported should be the number of services/claim lines associated with ZZ claims</p>

Appendix D – Requested Professional CPT and HCPCS Procedure Codes

Code	Description	Modifiers to Report
00170	Anesthesia	NONE
00400	Anesthesia	NONE
00740	Anesthesia	NONE
00790	Anesthesia	NONE
00810	Anesthesia	NONE
00840	Anesthesia	NONE
01400	Anesthesia	NONE
01480	Anesthesia	NONE
01961	Maternity-Csection	NONE
01967	Maternity-Normal	NONE
11100	Biopsy, skin lesion	50, 51, 52, AS, AN, ZZ
11750	Removal of nail bed	50, 51, 52, AS, AN, ZZ
12001	Repair superficial wound(s)	50, 51, 52, AS, AN, ZZ
17000	Destruct premalg lesion	50, 51, 52, AS, AN, ZZ
17003	Destruct premalg les, 2-14	50, 51, 52, AS, AN, ZZ
17110	Destruct b9 lesion, 1-14	50, 51, 52, AS, AN, ZZ
19103	Bx breast percut w/device	50, 51, 52, AS, AN, ZZ
19318	Reduction of large breast	50, 51, 52, AS, AN, ZZ
20550	Inj tendon sheath/ligament	50, 51, 52, AS, AN, ZZ
20610	Drain/inject, joint/bursa	50, 51, 52, AS, AN, ZZ
22554	Neck spine fusion	50, 51, 52, AS, AN, ZZ
22612	Lumbar spine fusion	50, 51, 52, AS, AN, ZZ
22630	Lumbar spine fusion	50, 51, 52, AS, AN, ZZ
22842	Insert spine fixation device	50, 51, 52, AS, AN, ZZ
22845	Insert spine fixation device	50, 51, 52, AS, AN, ZZ
22851	Apply spine prosth device	50, 51, 52, AS, AN, ZZ
27130	Total hip arthroplasty	50, 51, 52, AS, AN, ZZ
27447	Total knee arthroplasty	50, 51, 52, AS, AN, ZZ
28296	Correction of bunion	50, 51, 52, AS, AN, ZZ
29824	Shoulder arthroscopy/surgery	50, 51, 52, AS, AN, ZZ
29826	Shoulder arthroscopy/surgery	50, 51, 52, AS, AN, ZZ
29827	Arthroscop rotator cuff repr	50, 51, 52, AS, AN, ZZ
29877	Knee arthroscopy/surgery	50, 51, 52, AS, AN, ZZ
29880	Knee arthroscopy/surgery	50, 51, 52, AS, AN, ZZ
29881	Knee arthroscopy/surgery	50, 51, 52, AS, AN, ZZ
29888	Knee arthroscopy/surgery	50, 51, 52, AS, AN, ZZ
30140	Resect inferior turbinate	50, 51, 52, AS, AN, ZZ
30520	Repair of nasal septum	50, 51, 52, AS, AN, ZZ
31231	Nasal endoscopy, dx	50, 51, 52, AS, AN, ZZ
31237	Nasal/sinus endoscopy, surg	50, 51, 52, AS, AN, ZZ
31255	Removal of ethmoid sinus	50, 51, 52, AS, AN, ZZ
31267	Endoscopy, maxillary sinus	50, 51, 52, AS, AN, ZZ
31575	Diagnostic laryngoscopy	50, 51, 52, AS, AN, ZZ

Appendix D – Requested Professional CPT and HCPCS Procedure Codes

Code	Description	Modifiers to Report
33533	CABG, arterial, single	50, 51, 52, AS, AN, ZZ
36415	Routine venipuncture	50, 51, 52, AS, AN, ZZ
36478	Endovenous laser, 1st vein	50, 51, 52, AS, AN, ZZ
36561	Insert tunneled cv cath	50, 51, 52, AS, AN, ZZ
42820	Remove tonsils and adenoids	50, 51, 52, AS, AN, ZZ
43235	Uppr gi endoscopy, diagnosis	50, 51, 52, AS, AN, ZZ
43239	Upper GI endoscopy, biopsy	50, 51, 52, AS, AN, ZZ
43644	Lap gastric bypass/roux-en-y	50, 51, 52, AS, AN, ZZ
44970	Laparoscopy, appendectomy	50, 51, 52, AS, AN, ZZ
45378	Diagnostic colonoscopy	50, 51, 52, AS, AN, ZZ
45380	Colonoscopy and biopsy	50, 51, 52, AS, AN, ZZ
45384	Lesion remove colonoscopy	50, 51, 52, AS, AN, ZZ
45385	Lesion removal colonoscopy	50, 51, 52, AS, AN, ZZ
47562	Laparoscopic cholecystectomy	50, 51, 52, AS, AN, ZZ
47563	Laparo cholecystectomy/graph	50, 51, 52, AS, AN, ZZ
49505	Prp i/hern init reduc >5 yr	50, 51, 52, AS, AN, ZZ
50590	Fragmenting of kidney stone	50, 51, 52, AS, AN, ZZ
52000	Cystoscopy	50, 51, 52, AS, AN, ZZ
52332	Cystoscopy and treatment	50, 51, 52, AS, AN, ZZ
54150	Circumcision w/regionl block	50, 51, 52, AS, AN, ZZ
55250	Removal of sperm duct(s)	50, 51, 52, AS, AN, ZZ
55866	Laparo radical prostatectomy	50, 51, 52, AS, AN, ZZ
57288	Repair bladder defect	50, 51, 52, AS, AN, ZZ
57454	Bx/curett of cervix w/scope	50, 51, 52, AS, AN, ZZ
58150	Total hysterectomy	50, 51, 52, AS, AN, ZZ
58558	Hysteroscopy, biopsy	50, 51, 52, AS, AN, ZZ
58563	Hysteroscopy, ablation	50, 51, 52, AS, AN, ZZ
58662	Laparoscopy, excise lesions	50, 51, 52, AS, AN, ZZ
59025	Fetal non-stress test	50, 51, 52, AS, AN, ZZ
59400	Obstetrical care	50, 51, 52, AS, AN, ZZ
59410	Obstetrical care	50, 51, 52, AS, AN, ZZ
59426	Antepartum care only	50, 51, 52, AS, AN, ZZ
59510	Cesarean delivery	50, 51, 52, AS, AN, ZZ
59514	Cesarean delivery only	50, 51, 52, AS, AN, ZZ
62310	Inject spine c/t	50, 51, 52, AS, AN, ZZ
62311	Inject spine l/s (cd)	50, 51, 52, AS, AN, ZZ
63030	Low back disk surgery	50, 51, 52, AS, AN, ZZ
63042	Laminotomy, single lumbar	50, 51, 52, AS, AN, ZZ
63047	Removal of spinal lamina	50, 51, 52, AS, AN, ZZ
63075	Neck spine disk surgery	50, 51, 52, AS, AN, ZZ
64475	Inj paravertebral l/s	50, 51, 52, AS, AN, ZZ
64476	Inj paravertebral l/s add-on	50, 51, 52, AS, AN, ZZ
64483	Inj foramen epidural l/s	50, 51, 52, AS, AN, ZZ
64493	INJ PARAVERT F JNT L/S 1 LEV	50, 51, 52, AS, AN, ZZ
64494	INJ PARAVERT F JNT L/S 2 LEV	50, 51, 52, AS, AN, ZZ
64721	Carpal tunnel surgery	50, 51, 52, AS, AN, ZZ
66984	Cataract surg w/iol, 1 stage	50, 51, 52, AS, AN, ZZ
69436	Create eardrum opening	50, 51, 52, AS, AN, ZZ

Appendix D – Requested Professional CPT and HCPCS Procedure Codes

Code	Description	Modifiers to Report
70450	Ct head/brain w/o dye	26, 50, 51, 52, AS, AN, ZZ
70486	Ct maxillofacial w/o dye	26, 50, 51, 52, AS, AN, ZZ
70544	Mr angiography head w/o dye	26, 50, 51, 52, AS, AN, ZZ
70551	Mri brain w/o dye	26, 50, 51, 52, AS, AN, ZZ
70553	Mri brain w/o & w/dye	26, 50, 51, 52, AS, AN, ZZ
71010	Chest x-ray	26, 50, 51, 52, AS, AN, ZZ
71020	Chest x-ray	26, 50, 51, 52, AS, AN, ZZ
71250	Ct thorax w/o dye	26, 50, 51, 52, AS, AN, ZZ
71260	Ct thorax w/dye	26, 50, 51, 52, AS, AN, ZZ
71275	Ct angiography, chest	26, 50, 51, 52, AS, AN, ZZ
72100	X-ray exam of lower spine	26, 50, 51, 52, AS, AN, ZZ
72141	Mri neck spine w/o dye	26, 50, 51, 52, AS, AN, ZZ
72146	Mri chest spine w/o dye	26, 50, 51, 52, AS, AN, ZZ
72148	Mri lumbar spine w/o dye	26, 50, 51, 52, AS, AN, ZZ
72156	Mri neck spine w/o & w/dye	26, 50, 51, 52, AS, AN, ZZ
72158	Mri lumbar spine w/o & w/dye	26, 50, 51, 52, AS, AN, ZZ
72192	Ct pelvis w/o dye	26, 50, 51, 52, AS, AN, ZZ
72193	Ct pelvis w/dye	26, 50, 51, 52, AS, AN, ZZ
72194	Ct pelvis w/o & w/dye	26, 50, 51, 52, AS, AN, ZZ
73030	X-ray exam of shoulder	26, 50, 51, 52, AS, AN, ZZ
73221	Mri joint upr extrem w/o dye	26, 50, 51, 52, AS, AN, ZZ
73562	X-ray exam of knee, 3	26, 50, 51, 52, AS, AN, ZZ
73610	X-ray exam of ankle	26, 50, 51, 52, AS, AN, ZZ
73630	X-ray exam of foot	26, 50, 51, 52, AS, AN, ZZ
73718	Mri lower extremity w/o dye	26, 50, 51, 52, AS, AN, ZZ
73721	Mri jnt of lwr extre w/o dye	26, 50, 51, 52, AS, AN, ZZ
74150	Ct abdomen w/o dye	26, 50, 51, 52, AS, AN, ZZ
74160	Ct abdomen w/dye	26, 50, 51, 52, AS, AN, ZZ
74170	Ct abdomen w/o & w/dye	26, 50, 51, 52, AS, AN, ZZ
74183	Mri abdomen w/o & w/dye	26, 50, 51, 52, AS, AN, ZZ
76536	Us exam of head and neck	26, 50, 51, 52, AS, AN, ZZ
76645	Us exam, breast(s)	26, 50, 51, 52, AS, AN, ZZ
76700	Us exam, abdom, complete	26, 50, 51, 52, AS, AN, ZZ
76705	Echo exam of abdomen	26, 50, 51, 52, AS, AN, ZZ
76770	Us exam abdo back wall, comp	26, 50, 51, 52, AS, AN, ZZ
76801	Ob us < 14 wks, single fetus	26, 50, 51, 52, AS, AN, ZZ
76805	Ob us >= 14 wks, sngl fetus	26, 50, 51, 52, AS, AN, ZZ
76811	Ob us, detailed, sngl fetus	26, 50, 51, 52, AS, AN, ZZ
76815	Ob us, limited, fetus(s)	26, 50, 51, 52, AS, AN, ZZ
76816	Ob us, follow-up, per fetus	26, 50, 51, 52, AS, AN, ZZ
76817	Transvaginal us, obstetric	26, 50, 51, 52, AS, AN, ZZ
76830	Transvaginal us, non-ob	26, 50, 51, 52, AS, AN, ZZ
76856	Us exam, pelvic, complete	26, 50, 51, 52, AS, AN, ZZ
76942	Echo guide for biopsy	26, 50, 51, 52, AS, AN, ZZ
77052	Comp screen mammogram add-on	26, 50, 51, 52, AS, AN, ZZ
77057	Mammogram, screening	26, 50, 51, 52, AS, AN, ZZ
77290	Set radiation therapy field	26, 50, 51, 52, AS, AN, ZZ
77295	Set radiation therapy field	26, 50, 51, 52, AS, AN, ZZ

Appendix D – Requested Professional CPT and HCPCS Procedure Codes

Code	Description	Modifiers to Report
77300	Radiation therapy dose plan	26, 50, 51, 52, AS, AN, ZZ
77334	Radiation treatment aid(s)	26, 50, 51, 52, AS, AN, ZZ
77413	Radiation treatment delivery	26, 50, 51, 52, AS, AN, ZZ
77418	Radiation tx delivery, imrt	26, 50, 51, 52, AS, AN, ZZ
77427	Radiation tx management, x5	26, 50, 51, 52, AS, AN, ZZ
78451	HT MUSCLE IMAGE SPECT SING	26, 50, 51, 52, AS, AN, ZZ
78452	HT MUSCLE IMAGE SPECT MULT	26, 50, 51, 52, AS, AN, ZZ
78453	HT MUSCLE IMAGE PLANAR SING	26, 50, 51, 52, AS, AN, ZZ
78454	HT MUSC IMAGE PLANAR MULT	26, 50, 51, 52, AS, AN, ZZ
78465	Heart image (3d), multiple	26, 50, 51, 52, AS, AN, ZZ
78478	Heart wall motion add-on	26, 50, 51, 52, AS, AN, ZZ
78480	Heart function add-on	26, 50, 51, 52, AS, AN, ZZ
78815	Pet image w/ct, skull-thigh	26, 50, 51, 52, AS, AN, ZZ
80048	Metabolic panel total ca	26, 50, 51, 52, AS, AN, ZZ
80050	General health panel	26, 50, 51, 52, AS, AN, ZZ
80053	Comprehen metabolic panel	26, 50, 51, 52, AS, AN, ZZ
80061	Lipid panel	26, 50, 51, 52, AS, AN, ZZ
80076	Hepatic function panel	26, 50, 51, 52, AS, AN, ZZ
81002	Urinalysis nonauto w/o scope	26, 50, 51, 52, AS, AN, ZZ
83036	Glycosylated hemoglobin test	26, 50, 51, 52, AS, AN, ZZ
84153	Assay of psa, total	26, 50, 51, 52, AS, AN, ZZ
84439	Assay of free thyroxine	26, 50, 51, 52, AS, AN, ZZ
84443	Assay thyroid stim hormone	26, 50, 51, 52, AS, AN, ZZ
85025	Complete cbc w/auto diff wbc	26, 50, 51, 52, AS, AN, ZZ
87621	Hpv, dna, amp probe	26, 50, 51, 52, AS, AN, ZZ
87880	Strep a assay w/optic	26, 50, 51, 52, AS, AN, ZZ
88142	Cytopath, c/v, thin layer	26, 50, 51, 52, AS, AN, ZZ
88175	Cytopath c/v auto fluid redo	26, 50, 51, 52, AS, AN, ZZ
88304	Tissue exam by pathologist	26, 50, 51, 52, AS, AN, ZZ
88305	Tissue exam by pathologist	26, 50, 51, 52, AS, AN, ZZ
88307	Tissue exam by pathologist	26, 50, 51, 52, AS, AN, ZZ
88342	Immunohistochemistry	26, 50, 51, 52, AS, AN, ZZ
90378	Rsv ig, im, 50mg	NONE
90471	Immunization admin	NONE
90472	Immunization admin, each add	NONE
90633	Hep a vacc, ped/adol, 2 dose	NONE
90649	H papilloma vacc 3 dose im	NONE
90658	Flu vaccine, 3 yrs & >, im	NONE
90669	Pneumococcal vacc, ped <5	NONE
90700	Dtap vaccine, < 7 yrs, im	NONE
90715	Tdap vaccine >7 im	NONE
90716	Chicken pox vaccine, sc	NONE
90734	Meningococcal vaccine, im	NONE
90765	Ther/proph/diag iv inf, init	NONE
90767	Tx/proph/dg addl seq iv inf	NONE
90772	Ther/proph/diag inj, sc/im	NONE
90801	Psy dx interview	NONE
90805	Psytx, off, 20-30 min w/e&m	NONE

Appendix D – Requested Professional CPT and HCPCS Procedure Codes

Code	Description	Modifiers to Report
90806	Psytx, off, 45-50 min	NONE
90807	Psytx, off, 45-50 min w/e&m	NONE
90847	Family psytx w/patient	NONE
90862	Medication management	NONE
92004	Eye exam, new patient	NONE
92012	Eye exam established pat	NONE
92014	Eye exam & treatment	NONE
92015	Refraction	NONE
92083	Visual field examination(s)	NONE
92133	CMPTR OPHTH IMG OPTIC NERVE	NONE
92134	CPTR OPHTH DX IMG POST SEGMT	NONE
92135	Ophth dx imaging post seg	NONE
92250	Eye exam with photos	NONE
92507	Speech/hearing therapy	NONE
92980	Insert intracoronary stent	NONE
93000	Electrocardiogram, complete	NONE
93010	Electrocardiogram report	NONE
93015	Cardiovascular stress test	NONE
93307	Echo exam of heart	NONE
93320	Doppler echo exam, heart	NONE
93325	Doppler color flow add-on	NONE
93350	Echo transthoracic	NONE
93452	LEFT HRT CATH W/VENTRCLGRPHY	NONE
93510	Left heart catheterization	NONE
93545	Inject for coronary x-rays	NONE
93556	Imaging, cardiac cath	NONE
93565	INJECT L VENTR/ATRIAL ANGIO	NONE
93566	INJECT R VENTR/ATRIAL ANGIO	NONE
93568	INJECT PULM ART HRT CATH	NONE
93880	Extracranial study	NONE
93970	Extremity study	NONE
93971	Extremity study	NONE
94010	Breathing capacity test	NONE
94060	Evaluation of wheezing	NONE
95004	Percut allergy skin tests	NONE
95117	Immunotherapy injections	NONE
95165	Antigen therapy services	NONE
95810	Polysomnography, 4 or more	NONE
95811	Polysomnography w/cpap	NONE
95900	Motor nerve conduction test	NONE
95903	Motor nerve conduction test	NONE
95904	Sense nerve conduction test	NONE
96365	THER/PROPH/DIAG IV INF INIT	NONE
96367	TX/PROPH/DG ADDL SEQ IV INF	NONE
96372	THER/PROPH/DIAG INJ SC/IM	NONE
96413	Chemo, iv infusion, 1 hr	NONE
96415	Chemo, iv infusion, addl hr	NONE
97001	Pt evaluation	NONE

Appendix D – Requested Professional CPT and HCPCS Procedure Codes

Code	Description	Modifiers to Report
97010	Hot or cold packs therapy	NONE
97012	Mechanical traction therapy	NONE
97014	Electric stimulation therapy	NONE
97032	Electrical stimulation	NONE
97035	Ultrasound therapy	NONE
97110	Therapeutic exercises	NONE
97112	Neuromuscular reeducation	NONE
97124	Massage therapy	NONE
97140	Manual therapy	NONE
97530	Therapeutic activities	NONE
98940	Chiropractic manipulation	NONE
98941	Chiropractic manipulation	NONE
98942	Chiropractic manipulation	NONE
98943	Chiropractic manipulation	NONE
99199	Special service/proc/report	NONE
99202	Office/outpatient visit, new	NONE
99203	Office/outpatient visit, new	NONE
99204	Office/outpatient visit, new	NONE
99205	Office/outpatient visit, new	NONE
99211	Office/outpatient visit, est	NONE
99212	Office/outpatient visit, est	NONE
99213	Office/outpatient visit, est	NONE
99214	Office/outpatient visit, est	NONE
99215	Office/outpatient visit, est	NONE
99222	Initial hospital care	NONE
99223	Initial hospital care	NONE
99231	Subsequent hospital care	NONE
99232	Subsequent hospital care	NONE
99233	Subsequent hospital care	NONE
99238	Hospital discharge day	NONE
99239	Hospital discharge day	NONE
99242	Office consultation	NONE
99243	Office consultation	NONE
99244	Office consultation	NONE
99245	Office consultation	NONE
99253	Inpatient consultation	NONE
99254	Inpatient consultation	NONE
99255	Inpatient consultation	NONE
99282	Emergency dept visit	NONE
99283	Emergency dept visit	NONE
99284	Emergency dept visit	NONE
99285	Emergency dept visit	NONE
99291	Critical care, first hour	NONE
99294	Ped critical care, subseq	NONE
99296	Neonate critical care subseq	NONE
99299	Ic, lbw infant 1500-2500 gm	NONE
99385	Prev visit, new, age 18-39	NONE
99386	Prev visit, new, age 40-64	NONE

Appendix D – Requested Professional CPT and HCPCS Procedure Codes

Code	Description	Modifiers to Report
99391	Per pm reeval, est pat, inf	NONE
99392	Prev visit, est, age 1-4	NONE
99393	Prev visit, est, age 5-11	NONE
99394	Prev visit, est, age 12-17	NONE
99395	Prev visit, est, age 18-39	NONE
99396	Prev visit, est, age 40-64	NONE
99431	Initial care, normal newborn	NONE
99460	INIT NB EM PER DAY HOSP	NONE
99469	NEONATE CRIT CARE SUBSQ	NONE
99472	PED CRITICAL CARE SUBSQ	NONE
99479	IC LBW INF 1500-2500 G SUBSQ	NONE
A9500	Tc99m sestamibi	NONE
A9502	Tc99m tetrofosmin	NONE
G0202	Screeningmammographydigital	NONE
J0696	Ceftriaxone sodium injection	NONE
J0881	Darbepoetin alfa, non-esrd	NONE
J0885	Epoetin alfa, non-esrd	NONE
J1561	Gamunex	NONE
J1566	Immune globulin, powder	NONE
J1567	Immune globulin intravenous	NONE
J1569	Gammagard	NONE
J1745	Infliximab injection	NONE
J2353	Octreotide injection, depot	NONE
J2469	Palonosetron HCl	NONE
J2505	Injection, pegfilgrastim 6mg	NONE
J3487	Zoledronic acid	NONE
J3490	Drugs unclassified injection	NONE
J9035	Bevacizumab injection	NONE
J9045	Carboplatin injection	NONE
J9055	Cetuximab injection	NONE
J9170	Docetaxel	NONE
J9201	Gemcitabine HCl	NONE
J9206	Irinotecan injection	NONE
J9263	Oxaliplatin	NONE
J9264	Paclitaxel protein bound	NONE
J9265	Paclitaxel injection	NONE
J9310	Rituximab cancer treatment	NONE
J9355	Trastuzumab	NONE
Codes Not Specified Above		
0XXXX	Unspecified Codes in 00000-09999	NONE
1XXXX	Unspecified Codes in 10000-19999	50, 51, 52, AS, AN, ZZ
2XXXX	Unspecified Codes in 20000-29999	50, 51, 52, AS, AN, ZZ
3XXXX	Unspecified Codes in 30000-39999	50, 51, 52, AS, AN, ZZ
4XXXX	Unspecified Codes in 40000-49999	50, 51, 52, AS, AN, ZZ
5XXXX	Unspecified Codes in 50000-59999	50, 51, 52, AS, AN, ZZ
6XXXX	Unspecified Codes in 60000-69999	50, 51, 52, AS, AN, ZZ
7XXXX	Unspecified Codes in 70000-79999	26, 50, 51, 52, AS, AN, ZZ

Appendix D – Requested Professional CPT and HCPCS Procedure Codes

Code	Description	Modifiers to Report
8XXXX	Unspecified Codes in 80000-89999	26, 50, 51, 52, AS, AN, ZZ
9XXXX	Unspecified Codes in 90000-99999	NONE
AXXXX	Unspecified HCPCS Codes AXXXX	NONE
BXXXX	Unspecified HCPCS Codes BXXXX	NONE
CXXXX	Unspecified HCPCS Codes CXXXX	NONE
EXXXX	Unspecified HCPCS Codes EXXXX	NONE
GXXXX	Unspecified HCPCS Codes GXXXX	NONE
JXXXX	Unspecified HCPCS Codes JXXXX	NONE
KXXXX	Unspecified HCPCS Codes KXXXX	NONE
LXXXX	Unspecified HCPCS Codes LXXXX	NONE
QXXXX	Unspecified HCPCS Codes QXXXX	NONE
SXXXX	Unspecified HCPCS Codes SXXXX	NONE
ZZZZZ	Claim lines with invalid CPT Code	NONE

If codes exist outside the CPT/HCPCS ranges shown above, create another grouping using the first character of the CPT/HCPCS code followed by 4 X's. As an example, if a code begins with T, create a grouping TXXXX for all claim lines with these codes.

Appendix E –Modifiers to be Submitted by CPT Code Range

CPT Code Range	Modifiers to be Submitted	Note
10000 – 69999	<ul style="list-style-type: none"> • Bilateral Procedures (50) • Multiple Procedures (51) • Reduced Services (52) • Assistant Surgeon (AS) • Anesthesiologist (AN) • Primary Surgeon, Uncoded, Other or Unknown (ZZ) 	<p>These modifiers apply to the submission of Professional claims only.</p> <p>Based on standard coding of CPT Modifiers, Bilateral Procedure are coded with Modifier 50, Multiple Procedures are coded with Modifier 51, Reduced Services are coded with Modifier 52, Anesthesia by a surgeon is typically coded with Modifier 47 and Assistant Surgeon is typically coded with Modifier 80, 81 or 82.</p> <p>Carriers must affirm that they have been diligent in identifying any homegrown modifiers used in their claim processing. All homegrown codes must be mapped to the 3 codes shown (AS, AN, ZZ)</p>
Radiology 70000 – 79999 Pathology 80000 – 89999	<ul style="list-style-type: none"> • Bilateral Procedure (50) • Multiple Procedures (51) • Reduced Services (52) • Global Fee (GF) • Technical Component (TC) • Professional Component (PC) • Uncoded, Other or Unknown (ZZ) 	<p>These modifier rules apply to the submission of both Outpatient Facility and Professional claims.</p> <p>Based on standard coding of CPT Modifiers, the Technical Component is typically coded as Modifier “TC” and the Professional Component is typically coded as Modifier “26”. Global Fee (GF) modifiers must be identified by the carrier</p> <p>Modifiers 26 or PC should not appear in Outpatient Facility data as these indicate the Professional services. Likewise, modifiers TC and GF should not appear in Professional data as these modifiers indicate Outpatient facility charges.</p> <p>Carriers must affirm that they have been diligent in identifying any homegrown modifiers used in their claim processing. All homegrown codes must be mapped to the 4 codes shown (GF, TC, PC, ZZ)</p>
All other codes	<ul style="list-style-type: none"> • None submitted 	<p>Modifiers for CPT codes not falling into the specific ranges noted in the categories above should not be submitted</p>

Appendix G - Product Key

Product Name and Description	Product Indicator
Open Choice	PPO01Choice
Open Choice Plus	PPO02ChoicePlus
Managed Options	POS01Options
Gatekeeper Plus	POS02GKPlus

- * Positions 1 through 3 should indicate product type (HMO, EPO, PPO, POS, TRA)
- Positions 4 through 5 should be used to differentiate offerings within product type
- Positions 6 through 15 should be used to indicate product name

Appendix H - Projection Documentation

PLEASE REFER TO PAGES 9 AND 10 FOR INSTRUCTIONS ON COMPLETING THIS FORM

Three Digit ZIP(s)	Product Indicator	1/14- 12/14 Projected Discount Change*				Annual Trend Applied to Eligible Billed Charges			% of Area Eligible Billed Charges Affected by Change				Discount Improvement Plan Details
		IP	OP	Prof	Change to Total Discount	IP	OP	Prof	IP	OP	Prof	Total	
AXY	PPO01	2.00%	2.00%	0.00%	1.00%	6.00%	6.00%	0.00%	50.00%	41.00%	0.00%	22.75%	Renegotiated key facility contracts
AZY	PPO01	1.00%	1.00%	2.00%	1.50%	6.00%	6.00%	3.00%	15.00%	20.00%	100.00%	52.55%	Renegotiated key facility contracts Introduce New Physician Fee Schedule
VCX	POS01	0.00%	0.00%	4.00%	2.00%	0.00%	0.00%	3.00%	0.00%	0.00%	75.00%	33.75%	Introduce New Physician Fee Schedule

All projections and reasons for projections should be thoroughly explained in the Actuarial Certification (Appendix I)

* Changes should reflect absolute change in discount

(e.g., if discount expected to improve from 55% to 57%, Change in Discount is 2%; if discount expected to deteriorate from 63% to 60%, Change in Discount is -3%)

Change in discount should reflect expected changes in both Contracted Amount and Eligible Billed

Contracted amount should only be trended at 0% if carrier has a signed contract stating that contracted amounts will remain unchanged

Common Discount Change Plan Detail Reason Types
Non-Par Hospital Contracting Free Standing Surgi Centers Contracting Change Stop Loss Provisions Introduce New Physician Fee Schedule Reduce Existing Physician Fee Schedule Provider acquired by another provider Par hospital re-contracting Addition or loss of major hospital(s) in a location Addition or loss of major group practice(s) in a location Renegotiated major contract changes with existing network providers Recognize negotiated escalators in multi-year contracts This is not intended to be an exhaustive list. Please add other descriptive types as needed.

Appendix I

Disclosure of Compliance with Data Standards

In certifying your compliance with the “Disclosure Items” below, please be sure to be specific and disclose any portion of your submission that deviates from the request. Please do not answer “Yes” to a statement unless your organization is compliant with the statement for 100% of your submission. All deviations, regardless of perceived size, must be disclosed.

Item #	Disclosure Item	Response (Yes/No)	PROPRIETARY If Response is “No”, please provide a description of the deviation from this standard	NON-PROPRIETARY If Response is “No”, please provide a description of the deviation from this standard
1	Data is reported by member 3-digit zip code. Data has not been combined for multiple three-digit zip codes			
2	For each product submitted, data includes 12 months of claims, incurred 1/1/2013-12/31/2013, paid through 02/28/2014.			
3	All indicators in the data are mutually exclusive so that when amounts for charge and utilization fields are summed, the result is the actual total for that field.			
4	Data is submitted in the format outlined in Appendix A			
5	Data includes all claims (other than those exclusions outlined on page 1) regardless of provider contracting status, claim dollar amount or discount percentage			
6	Data excludes all surcharges and covered life assessments (e.g., NYCHRA in New York)			

Appendix I

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Item #	Disclosure Item	Response (Yes/No)	PROPRIETARY If Response is “No”, please provide a description of the deviation from this standard	NON-PROPRIETARY If Response is “No”, please provide a description of the deviation from this standard
7	Access fees are excluded from all claims. If access fees could not be removed explicitly, please submit data as “Adjusted” and provide your methodology in the box requesting explanation of Adjusted data below			
8	Data has been assembled as outlined on page 2 “Data Aggregation Methodology”			
9	A product indicator for each product submitted has been provided And Appendix G has been included with the submission			
10	Benefit/Contract Status Indicator has been submitted			
11	MDC and DRG have been provided for all inpatient claims			
12	DRG data has been submitted under coding system MS-DRGv30 and DRG Indicator Field has been coded properly in your data submission			

Appendix I

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Item #	Disclosure Item	Response (Yes/No)	PROPRIETARY If Response is “No”, please provide a description of the deviation from this standard	NON-PROPRIETARY If Response is “No”, please provide a description of the deviation from this standard
13	For a covered admission where the admission and discharge date are equal, the number of covered days is set to 1. There are no IP Admissions with 0 days			
14	Days and billed charges associated with noncovered days during a hospital admission have been excluded from the data submission			
15	Reversals offset submitted data for admissions, days, OP Services, procedures and dollar amount fields and are not treated as additional utilization/dollar amounts			
16	Financial data has been submitted as defined on page 7 for Eligible Billed Charges, Negotiated Savings and Contracted Amount			
17	Reductions for Reasonable and Customary amounts that result in member balance billing are not included in Negotiated Savings And Contracted Amount = Eligible Billed Charges – Negotiated Savings			

Appendix I

Disclosure of Compliance with Data Standards

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Item #	Disclosure Item	Response (Yes/No)	PROPRIETARY If Response is “No”, please provide a description of the deviation from this standard	NON-PROPRIETARY If Response is “No”, please provide a description of the deviation from this standard
18	Ineligible billed charges (as defined on page 7) have been excluded and Eligible Billed Charges = Submitted Charges – Ineligible Charges for all claims			
19	All financial and utilization data labeled as “Actual” represents historical claims without adjustment			
20	“Adjusted Data” has been provided for claim expenses/credits not available in your data warehouse that are passed back to employer groups as a result of provider reimbursement agreements such as withholds, bonuses, and pay for performance arrangements			
21	“Adjusted” data and “Projected” data have been explained in the space provided below and Appendix H has been submitted for “Projected” data			

Appendix I

Disclosure of Compliance with Data Standards

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Item #	Disclosure Item	Response (Yes/No)	PROPRIETARY If Response is “No”, please provide a description of the deviation from this standard	NON-PROPRIETARY If Response is “No”, please provide a description of the deviation from this standard
22	Contract changes included in “Projected” data were signed prior to the “cutoff” date of March 31, 2014			
23	The impact of newly signed contracts effective in a future time are only included in “Projected” data and are not included in “Adjusted” data			
24	Outpatient events for which facility and professional claims cannot be separated have been indicated with a modifier of “GF”. If unable to label claims with modifier of “GF”, please provide the total utilization and eligible billed charges for Outpatient events where facility and professional claims cannot be separated			
25	Ancillary claims as defined in Appendix C have been included in Outpatient Facility claims and excluded from Professional claims			
26	All homegrown modifier codes have been mapped to comply with modifier definitions shown in Appendix E			

Appendix I

Disclosure of Compliance with Data Standards

In certifying your compliance with the “Disclosure Items” below, please be sure to be specific and disclose any portion of your submission that deviates from the request. Please do not answer “Yes” to a statement unless your organization is compliant with the statement for 100% of your submission. All deviations, regardless of perceived size, must be disclosed.

Item #	Disclosure Item	Response (Yes/No)	PROPRIETARY If Response is “No”, please provide a description of the deviation from this standard	NON-PROPRIETARY If Response is “No”, please provide a description of the deviation from this standard
27	Appendix F has been completed for all products submitted. Total Submitted Charges represent all fee for service claims for a product after the criteria for inclusion/exclusion on page 1 is applied			

Please provide explanation for any claims included that have a Pay-as-Billed Indicator of “Y”

Please provide explanation and the methodology used to calculate any “Adjusted” claim or utilization data included in this data submission. Explanation should be provided by geographic area. Examples of reasons to provide “Adjusted” data can be found on pages 7 and 8 of this document.

Please provide explanation and the methodology used to calculate any “Projected” claim or utilization data included in this data submission. Explanation should be provided by geographic area. Please address the level at which the projected discounts were calculated and applied (3 digit zip code or MSA). Appendix H should also be provided for each geographic area where “Projected” data is submitted

Please disclose and explain any other deviations from this data specification that have not been addressed above

Please disclose any reliance you have made on other parties in completing this data submission as well as any other areas of concerns you may have as they relate to guidance offered under Actuarial Standard of Practice (ASOP) #23, Data Quality

By signing below, I certify that I have reviewed the data submitted. Based on my thorough review, I believe it presents a fair and accurate representation of the provider reimbursement arrangements of this organization, as reflected in book-of-business claims data. Except as disclosed above, we have followed the procedures outlined by in this document to fulfill the data request.

Carrier Name

Signature of Actuary

Printed Name

Title

Date

Appendix J –DRG Version Coding

The DRG Version Identifier is a 4 character field with format V### where:

V: Grouper Version Type Code

- A: CMS (Medicare grouper)
- B: All Payor (sometimes called "New York" grouper)
- C: All Payor Refined (APR grouper)
- D-J: reserved for future use
- K-Z: Other (to be specified in the actuarial certification)

###: Version number (e.g., "A270" is the Medicare grouper effective 10/1/2009)

The first two digits relate to the DRG version number (for example, MS-DRG v27 is coded as 27).

The last digit is a placeholder as sometimes there are corrections released during a year. If a correction is released, the last digit would change from '0' to the correction number of the DRG release used (i.e., A271)

Change Log

1) Changes from Mid Year 2010 to Calendar Year 2010 Specification

- a) Description of Modifier 50 changed from Multiple Procedures to Bilateral Procedure
 - i) Two instances on page 36
- b) Description of Modifier 51 changed from Bilateral Procedure to Multiple Procedures
 - i) Two instances on page 36

2) Changes from Calendar Year 2010 to Mid Year 2011 Specification

- a) Version and Date in Header Changed to Version MY2011.1 and September 28, 2011 (all pages)
- b) Dates changed to 7/1/2010 – 6/30/2011, paid through August 31, 2011
 - (1) Page 1 – Time Period Defined
 - (2) Page 10 - Projection
 - (3) Page 43 - Certification
- c) Service Period Changed from 01012010-12312010 to 070110-063011
 - (1) Page 3, 16, 20, 23, 26
- d) Treatment of Providers in Products with Multiple In-Network Tiers
 - (1) Page 4 – Add verbiage regarding Multiple In Network Tier Products to Product Indicator definition
 - (2) Page 4 – Clarify all In-Network Providers in Multiple Tier Products reported as IC
- e) Addition of DRG Version Indicator Field to Inpatient Claims Layout
 - (1) Description on Page 6
 - (2) Field added to Inpatient Claim Layout on Page 16
 - (3) Updated Certification to ask signer if version is provided on Page 44
 - (4) Added Appendix J on page 48
- f) Treatment of Negotiated Claims with Noncontracted Providers
 - (1) Page 15 – Added description of field and instructions for population of field
 - (2) Page 26 – Field added to layout
- g) Projected Data Submission Dates
 - (1) Page 10 – updated dates to reflect projection period and instructions for mid-year 2011
 - (2) Page 10 – note added to use 18 months of billed trend for projections based on mid-year historical data
- h) Filler Fields
 - (1) Page 17, 18, 19, 21, 22, 24, 25, 27
- i) Always Submit Adjusted and Projected Data
 - (1) Page 8 – Added verbiage to always include Adjusted and Projected data and to indicate if Adjusted is a copy of Actual and/or if Projected is a copy of Adjusted data
 - (2) Page 17,21, 24, 27 – Add field AdjCopy of Actual
 - (3) Page 18,22, 24, 27 - Add field ProCopyofAdj
- j) Added the following CPT Codes to Appendix D
 - (1) 64493, 64494, 78451, 78452, 78453, 78454, 96365, 96367, 96372, 92133, 92134, 93452, 93565, 93566, 93568, 99460, 99469, 99472, 99479
- k) Appendix H – Projections
 - (1) Change projection period to “1/2012 – 12/2012”

3) Changes from Mid Year 2011 to Calendar Year 2011 Specification

- a) Version and Date in Header Changed to Version CY2011.1 and March 13, 2012 (all pages)
- b) Dates changed from 7/1/2010 – 6/30/2011, paid through August 31, 2011 to 1/1/2011 – 12/31/2011, paid through February 29, 2011
 - (1) Page 1 – Time Period Defined
 - (2) Page 11 - Projection
 - (3) Page 52 - Certification
- c) Service Period Changed from 070110-063011 to 01012011-12312011
 - (1) Page 3, 18, 22, 25, 28
- d) Projected Data Submission Dates
 - (1) Page 11 – updated dates to reflect projection period and instructions for calendar year 2012
 - (2) Page 11 – note added to use 12 months of billed trend for projections based on calendar year historical data
 - (3) Page 11 – change “Only contracts executed by September 30, 2011..” to “Only contracts executed by March 31, 2012...”
- e) Handling of outpatient claims with more than one date of service
 - (1) Page 2 - If the Event type is not “Case” and there are multiple dates of service on the claim, assume all claim lines are incurred on the minimum service date (i.e., first day of service) listed on the claim
- f) Change in professional billed charge trend assumption used in projections
 - (1) Page 30 – Changed Professional trend assumption from 4% to 3%
- g) Added request to report modifier 52 to specification for CPT codes 10000-69999
 - (1) Pages 33-42 – added Modifier 52 to list of modifiers to separately report
 - (2) Page 44 – CPT Code Ranges 10000-69999 added Reduced Services (Modifier 52) to request
- h) Replaced Appendix I with new version including proprietary/non-proprietary columns
 - (1) Deleted prior table pages 47-51
 - (2) Added new table on page 52
- i) Updated Projected Discount example to reflect Calendar Year 2012 projection
 - (1) All tables on page 13 updated to use historical period of Calendar Year 2011 and Projection Period of Calendar Year 2012
 - (2) Verbiage on page 11 updated from “a projection period of **calendar year 2011** and a historical period of **calendar year 2010**” to from “a projection period of **calendar year 2012** and a historical period of **calendar year 2011**”

4) Changes from Calendar Year 2011 to Mid-Year 2012 Specification

- a) Version and Date in Header Changed to Version MY2012.1 and November 6, 2012 (all pages)
- b) Dates changed from 1/1/2011 – 12/31/2011, paid through February 29, 2011 to 7/1/2011 – 6/30/2012, paid through August 31, 2012
 - (1) Page 1 – Time Period Defined
 - (2) Page 11 - Projection
 - (3) Page 52 - Certification
- c) Service Period Changed from 01012011-12312011 to 070111-063012
 - (1) Page 3, 18, 22, 25, 28
- d) Projected Data Submission Dates

- (1) Page 11 – updated dates to reflect projection period and instructions for calendar year 2013
 - (2) Page 11 – note added to use 18 months of billed trend for projections based on mid-year historical data
 - (3) Page 11 – change from “Only contracts executed by March 31, 2012...” to “Only contracts executed by September 30, 2012..”
 - e) Change in Appendix B wording to strengthen recommended trends to be required trends (August 16 Teleconference minutes item #2)
 - f) Replaced Appendix I with new version where items are numbered (Agenda Item # 35)
 - g) Added two additional explicit disclosures on Appendix I (Agenda Item # 29) - see items 22 and 23 on Appendix I
 - h) Added CPTs J1561 and J1569 to the CPT code list for Professional claims
- 5) Changes from Mid-Year 2012 to Calendar Year 2012 Specification**
- a) Version and Date in Header Changed to Version FY2012.1 and April 8, 2013 (all pages)
 - b) Dates changed from 7/1/2011 – 6/30/2012, paid through August 31, 2012 to 1/1/2012 – 12/31/2012, paid through February 28, 2013
 - (1) Page 1 – Time Period Defined
 - (2) Page 10 - Projection
 - (3) Page 43 - Certification
 - c) Service Period Changed from 070111-063012 to 01012012-12312012
 - (1) Page 3, 16, 20, 23, 26
 - d) Projected Data Submission Dates
 - (1) Page 11 – change from “Only contracts executed by September 30, 2012 ...” to “Only contracts executed by March 31, 2013...”
 - (2) Page 47 – change from “date of September 30, 2012” to “date of March 31, 2013”
- 6) Changes from Calendar Year 2012 to Mid-Year 2013 Specification**
- a) Version and Date in Header Changed to Version MY2013.1 and August 14, 2013 (all pages)
 - b) Dates changed from 1/1/2012 – 12/31/2012, paid through February 28, 2013 to 7/1/2012 – 06/30/2013, paid through August 31, 2013
 - (1) Page 1 – Time Period Defined
 - (2) Page 3 – Service Period
 - (3) Page 10 – Projection
 - (4) Page 17, 21, 24, 27 – Claims Submission Data Elements
 - (5) Page 43 - Certification
 - c) Service Period Changed from 01012012-12312012 to 07012012-06302013
 - (1) Page 3, 16, 20, 23, 26
 - d) Projected Data Submission Dates
 - (1) Page 11 – change from “Only contracts executed by March 31, 2013...” to “Only contracts executed by September 30, 2013..”
 - (2) Page 47 – change from “date of March 31, 2013” to “date of September 30, 2013
 - e) Appendix I – Page 4
 - f) Updated the MS-DRG Version from v27 to v30
 - i) Pages 6, 17 and 44
 - g) Updated Appendix C to include CPT codes for when Independent Lab/Rad providers submit claims without revenue codes and/or are contracted with global fees to allow for proper bucketing into the respective Lab/Rad OP bucket.

- i) Page 29
- h) Change inclusions/exclusions (page 1) to include “all claims covered under the medical benefit”
 - i) 6th bullet point
 - ii) 15th bullet point
- i) Change catastrophic indicator to include 2 categories, category 0 for claims between \$150 and \$300k and category 1 for claims equal to or exceeding \$300k in contracted amount
 - i) Page 3
 - ii) Page 6
 - iii) Page 17
- 7) **Changes from Mid-Year 2013 Specification to Calendar Year 2013 Specification**
 - a) Version and Date in Header Changed to Version FY2013.1 and March 20, 2014 (all pages)
 - b) Dates changed from 7/1/2012 – 6/30/2013, paid through August 31, 2013 to 1/1/2013 – 12/31/2013, paid through February 28, 2014
 - (1) Page 1 – Time Period Defined
 - (2) Page 3 – Service Period
 - (3) Page 10 – Projection
 - (4) Page 17, 21, 24, 27 – Claims Submission Data Elements
 - (5) Page 44 - Certification
 - c) Service Period Changed from 07012012-06302013 to 01012013-12312013
 - (1) Page 3, 17, 21, 24, 27
 - d) Projected Data Submission Dates
 - (1) Page 11 – change from “Only contracts executed by September 30, 2013...” to “Only contracts executed by March 31, 2014...”
 - (2) Page 47 – change from “date of September 30, 2013” to “date of March 31, 2014
 - e) Appendix I – Page 4: Change “cutoff” date to March 31, 2014
 - f) Appendix B: Change proposed billed charge trends to 6% IP/8% OP/4% Professional

Count of Empl ID			Group					Grand Total	
Region	County	5-digit Zip Code	Active	Retiree	Child	Spouse			
East	Anderson	37643	1			3	1	5	
		37705	101	15		82	53	251	
		37710	22	2		18	11	53	
		37714	1					1	
		37716	506	60		390	243	1199	
		37717	20			4	8	32	
		37726			1		1	2	
		37737	1				1	3	
		37754	37	3		22	18	80	
		37769	102	15		55	45	217	
		37801						1	1
		37803	1				1	3	
		37804	1				1	3	
		37828	59	8		61	34	162	
		37830	664	40		585	292	1581	
		37831	19	4		12	12	47	
		37840	85	4		85	43	217	
		37849	57	9		35	27	128	
		37871				1	2	4	
		37887				1	1	2	
		37912	1					1	
		37914	2				5	8	
		37918	1				1	2	
		37919	1					1	
		37920	1					1	
		37922	1					1	
		37928	1					1	2
		37931	6	1				1	8
		37932	1				1	1	3
		37160	1						1
		37307	1						1
		37325	1				1		2
		38320	1						1
		37321				1		1	2
	37327	24	1		9	7	41		
	37332	1				1	3		
	37338	10			9	5	24		
	37367	378	42		273	170	863		
	37379	1				1	2		
	37381	9				7	22		
	37737				1	1	3		
	38572				1	2	3		
	38585	1					1		
	37311	1					1		
	37354	1					1		
	37686	1					1		
	37701	146	33		133	79	391		
37737	63	9		42	38	152			
	Bedford								
	Benton								
	Bledsoe								
	Blount								

	37742	13		12	5	30
	37748	1				1
	37763	1		1		2
	37777	187	44	102	96	429
	37801	234	42	171	108	555
	37802	21	4	10	8	43
	37803	371	51	335	205	962
	37804	319	60	267	160	806
	37809	1				1
	37853	63	10	61	39	173
	37865	99	16	78	56	249
	37878	4	1	4	1	10
	37882	32	8	9	21	70
	37886	53	11	37	38	139
	37917	1			1	2
	37920	5	1		3	9
	37922	1		1	1	3
	37932	1		1	1	3
	37938	1			1	2
Bradley	37303	3				3
	37307	6		4	3	13
	37309	3	1	3	1	8
	37310	69	8	40	21	138
	37311	375	24	173	91	663
	37312	822	96	582	311	1811
	37320	20	4	9	5	38
	37323	548	43	352	161	1104
	37329		1		1	2
	37336	30	1	20	12	63
	37343	1				1
	37353	46	3	21	17	87
	37361	2				2
	37362	24	1	9	6	40
	37363	11		2	1	14
	37364	4	5	4	1	14
	37369	2			1	3
	37370	2				2
	37379	1				1
	37412	1		1		2
	37415	1	1	1	2	5
	37416	1			1	2
	37421	1				1
	37422	1				1
Campbell	37714	96	12	51	57	216
	37724	1		3	1	5
	37729	12	1	11	7	31
	37752	1				1
	37755	1		2	1	4
	37757	236	40	178	142	596
	37762	60	12	43	34	149
	37766	237	42	180	150	609
	37769	4	1	3	2	10

Campbell	37819	6	3	4	7	20	
	37847	15	2	9	9	35	
	37870	5	1	5	3	14	
	37938	1			1	2	
Cannon	37016	1				1	
	37190	1	1			2	
Carroll	37854	1		1	1	3	
	38344	1				1	
Carter	37601	207	28	112	74	421	
	37604	4		5	1	10	
	37605	2		3	1	6	
	37615	2		1	1	4	
	37620	1				1	
	37640	39	4	15	15	73	
	37643	981	144	533	328	1986	
	37644	23	6	10	8	47	
	37658	168	18	90	50	326	
	37659	1	1			2	
	37682	7	4	4	3	18	
	37683	1				1	
	37684	2				2	
	37686	1		3	2	6	
	37687	129	17	81	48	275	
	37694	42	4	13	11	70	
	37874	1				1	
		Undefined		1			1
	Cheatham	37082				1	1
	Claiborne	37707	2				2
37715		1	1			2	
37724		6	3	4	6	19	
37752		18	1	18	8	45	
37757		1		1		2	
37824		18	1	20	11	50	
37825		44	12	38	28	122	
37867		1			1	2	
37869		2		4	2	8	
37870		22	4	24	13	63	
37879		64	10	43	27	144	
37888		1				1	
Cocke		37713	41	2	7	6	56
		37722	100	16	41	34	191
		37725	2				2
		37727	48	4	8	6	66
	37743	1				1	
	37753	26	2	4	5	37	
	37760	1		1	1	3	
	37814	1				1	
	37821	632	57	248	123	1060	
	37822	24	5	8	6	43	
	37843	152	12	54	40	258	
	37876	2			1	3	
37888	1				1		

Cocke	37890	1		1	1	3
	37920	1				1
Coffee	37342	1	1	2		4
	37355	3	2	1	1	7
County Undefined	23901			2	1	3
	24201				1	1
	24210				1	1
	30517			3	1	4
	30707			2		2
	30741			1	2	3
	30752			1	1	2
	35958				1	1
	37087			3	1	4
	37110			2	1	3
	37122			1	1	2
	37160		1			1
	37303	2		5	3	10
	37307	1		1	1	3
	37308			2	1	3
	37310			1	1	2
	37311	3		2	1	6
	37312	6		7	2	15
	37317	2				2
	37321	2		8	4	14
	37322	1		7	5	13
	37323	5		10	4	19
	37324	1				1
	37327	5		9	5	19
	37329		1	1		2
	37331	1			1	2
	37336	1				1
	37341			1	2	3
	37343		1	20	2	23
	37347	1			1	2
	37353	1			2	3
	37354	1	1			2
	37363	2	1	4	2	9
	37364			1	1	2
37367		3		4	7	
37370	1			1	2	
37374				1	1	
37379		1	2	1	4	
37380	2			1	3	
37381	1				1	
37385	1	2	2	2	7	
37387	1		2	1	4	
37397	2		3	1	6	
37403				1	1	
37404				1	1	
37405	1		4	5	10	
37406			2		2	
37407			3		3	

37410			2		2
37411			7	4	11
37412			2	2	4
37415			3	4	7
37416			4		4
37419			3	1	4
37421			8	4	12
37422			2		2
37601	2	4	5	4	15
37604	2	7	10	5	24
37615			6	3	9
37620		1		1	2
37641	1			1	2
37642	1		2	1	4
37643	2		3	2	7
37645		3	2	1	6
37650	1		3		4
37656		1		1	2
37658		4		2	6
37659	1	6	5	5	17
37660	1	3	1	2	7
37663		3	3	1	7
37664	1	1	2	2	6
37665			1	2	3
37680				1	1
37683			3		3
37686		1			1
37687		2			2
37690		1	1		2
37692		1		1	2
37701	1		2	1	4
37705			4	1	5
37708	1			1	2
37709				1	1
37714			1		1
37716			1	4	5
37721	1		5	2	8
37722			3		3
37725	2		1	3	6
37727	1				1
37737	1		1	1	3
37742	2				2
37743	1	1	3	1	6
37745		2	6	3	11
37748		4	8	6	18
37752		1			1
37754		1		1	2
37756	2	1	5	1	9
37757		1	1	2	4
37760		1	6	2	9
37762		1		1	2
37763		2	2	1	5

37764			3	1	4
37766		3		1	4
37769	1	1	2	2	6
37770			1	1	2
37771				1	1
37772	1		3	2	6
37774	3	3	5	3	14
37777		1		1	2
37779				1	1
37801	2	2	2	1	7
37803		3		2	5
37804		2	3	4	9
37807		1		1	2
37809		2		1	3
37813	1	4	3	3	11
37814		2	1		3
37818			2	1	3
37820		2		2	4
37821		2	5	3	10
37825		1			1
37828		1		1	2
37829		1			1
37830		5	13	6	24
37840		3		3	6
37841	2	2	5	2	11
37843			2	1	3
37845		1	1	1	3
37846		1		1	2
37849		5	5	5	15
37852	1	1	3	2	7
37854		2	2	3	7
37857	2	3	2	3	10
37860			1		1
37861	1	6	7	5	19
37862	1	2	1	2	6
37864			2		2
37865	1	5	2	5	13
37866		1	1	2	4
37868		1			1
37869	1				1
37871		3		1	4
37874		1	2		3
37876	1		1	1	3
37877		1	1	1	3
37879			1		1
37881	1		2	1	4
37886		1		1	2
37888		1		1	2
37890		1		1	2
37891				2	2
37909		2		3	5
37912		1		2	3

		37914		2	3	1	6
		37917	1	1	1	1	4
		37918		7	11	11	29
		37919	1	3	11	6	21
		37920	2	3	8	5	18
		37921	1	1	6		8
		37922	1	2	6	6	15
		37923			4	4	8
		37924	2		5	3	10
		37931		1	8	2	11
		37932		1	4	2	7
		37933				1	1
		37934		3	7	3	13
		37938			1	1	2
		37996				1	1
		38501			1	1	2
		38504			3	1	4
		38544			3	1	4
		38555			6	1	7
		38556		1	3	1	5
		38568		1	1	1	3
		40769				1	1
	Undefined				8	4	12
Crockett		37343	1				1
		37920	1			1	2
Cumberland		37321	1				1
		37337	1				1
		37367	4		6	2	12
		37620	1			1	2
		37723	2		2	1	5
		37814	1		2		3
		37854	19		10	8	37
		38555	49	3	24	22	98
		38557	4	1	6	1	12
		38558	5	1	1	1	8
		38571	30	1	20	12	63
		38572	71	9	67	29	176
		38578	1		2	1	4
		38583	1				1
Davidson		37013	1				1
		37076	2		3	1	6
		37167	1				1
		37203		1			1
		37204		3	1	1	5
		37207		1			1
		37208		1			1
		37211		1		1	2
		37212		1		1	2
		37215	1		3	1	5
		37216	1	1			2
		37217		2			2
		37220	1				1

Davidson	37221	1	3	1	2	7
	37415	1				1
	37919	1				1
Decatur	37322	1		2	1	4
Dekalb	37095	1				1
	37166		1			1
Dickson	37055	1				1
	37187	1			1	2
Dyer	37312	1		3	1	5
Fayette	38068	1		5	1	7
Fentress	38504	2	2	2		6
	38553	4	1	4	2	11
	38556	18	2	13	8	41
	38565	3		5	2	10
	38574	1				1
Franklin	37306	1				1
	37318	1			1	2
	37324	1				1
	37330	1				1
	37375	2		2	1	5
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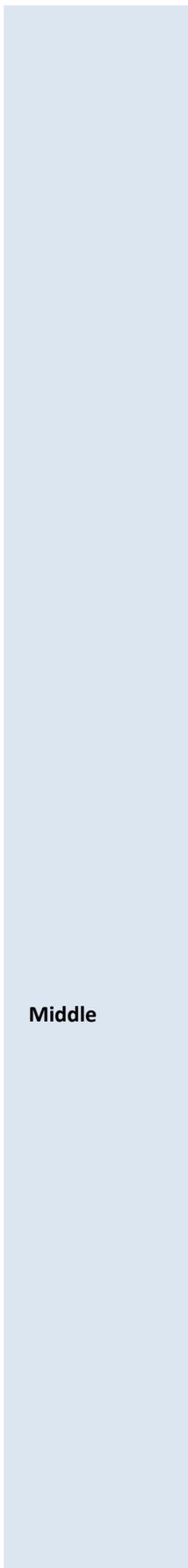
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Putnam		37311	1			1	2
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Sequatchie	37323			1		1
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Warren	37110	5	2	4	3	14
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Washington	24202	2				2
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Bradley	37353	1				1
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Campbell	37016	17		14	8	39
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Chester	38332	1				1
Clay	37083	1		1		2
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37211	879	74	478	272	1703
37212	193	14	82	56	345
37214	639	63	316	199	1217
37215	241	33	139	96	509
37216	379	44	168	112	703
37217	454	29	268	115	866
37218	306	37	196	88	627
37219	110	9	27	20	166
37220	84	9	54	42	189
37221	715	67	455	317	1554
37222	14		12	5	31
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37228	62	3	46	10	121
37229	14	1	7	3	25
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37235	1				1
37243	3		5	2	10
37306	1			1	2
37349		1		1	2
37355	1				1
37601	1				1
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37818	1				1
38059			3		3

Davidson	38115	1				1	
	38139	1				1	
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	38462	1		2	1	4	
	38583	1		2	1	4	
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	42232	1				1	
	42240	1				1	
	42262	1				1	
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	Decatur	38311	2		2		4
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38380		1				1	
Dekalb	37012	35	6	18	17	76	
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	38547	1		2		3	
	38563	1				1	
	38569	3		4	2	9	
	38581	1				1	
	38582	13		14	9	36	
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	Dickson	37013	1				1
		37025	29	2	13	7	51
		37029	173	21	87	55	336
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37036		154	19	78	46	297	
37051		60	3	42	18	123	
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37055		744	94	398	210	1446	
37056		21	8	14	7	50	
37062		8	1	10	4	23	
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37178		1		1		2	
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Dyer	37013	1				1	
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Fayette	37334	1		1	1	3	

Fayette	38028		1			1	
	38068	1				1	
Fentress	37726	6	1	1	3	11	
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Gibson		37026		1		1	2
		37145	1				1
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Giles		37047	7		1	2	10
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	37144	1				1	
	38402		1			1	
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	38459	2	1	3	1	7	
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	38464	17	3	12	4	36	

Giles	38468	8				8	
	38472	81	9	60	31	181	
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	38474	1				1	
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	38478	568	61	359	146	1134	
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	Grainger	37881	1				1
	Greene	37641	1				1
		37743	1		2		3
		37745		2		1	3
	Grundy	37301	34	4	29	17	84
		37305	8		6	6	20
		37313	30	5	18	17	70
		37324	1	2		1	4
		37339	31	2	16	9	58
		37356	21	1	15	10	47
		37357	5		3	2	10
		37365	21		13	10	44
		37366	24	5	15	8	52
		37382	1				1
		37387	61	11	46	26	144
		37388	2		3		5
		37394	1				1
		37398	1		5	1	7
Hamilton		35967	1				1
	37214	1				1	
	37343	2		2	1	5	
	37363	1			1	2	
	37379	1	1	1	1	4	
	37403	1		1	1	3	
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	37405	1				1	
	37411		1			1	
	37412		1		1	2	
	37415	2				2	
	37416	2		1	1	4	
	37421	2				2	
Hardeman	38008	1	1			2	
	38075	2		2		4	
	38381		1	1	1	3	
	38501	1		2	1	4	
Hardin	37091		1			1	
	38372	12	1	11	7	31	
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	38475	2				2	
Hawkins	37857		1			1	
	37873	1				1	
Haywood	37218	1			1	2	
	38012	1	1			2	
	38069		1			1	
Henderson	37096	1		2	1	4	

Henderson	38321	1		1	1	3	
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	38374	1				1	
	38388	1				1	
Henry	38222	1			1	2	
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	38256	2	1	3	3	9	
Hickman	37025	77	11	47	31	166	
	37033	192	26	149	85	452	
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	37055	6	2	4	1	13	
	37096	1		1	1	3	
	37098	79	10	56	27	172	
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	37137	38	5	22	15	80	
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	37211	1		1	1	3	
	38454	26	3	6	7	42	
	38462	1	1	2	2	6	
	38476	3	1	2	3	9	
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	Houston	37050	7			3	10
		37061	112	10	102	59	283
		37101	1				1
		37175	6	1	1	3	11
37178		38	5	22	14	79	
Humphreys		37055	1		2	1	4
		37078	15	3	12	7	37
	37097	1				1	
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	37134	77	8	51	26	162	
	37185	189	20	124	78	411	
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	38454	1				1	
Jackson	37145	2			1	3	
	37150		1			1	
	38501	28	5	29	22	84	
	38506	2		2	1	5	
	38544	1		2	1	4	
	38545	15	1	15	12	43	
	38551	1		1	1	3	
	38562	126	21	89	57	293	
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	38568	3			1	4	
	38575		1			1	
	38582	1			1	2	
	38588	16		11	7	34	
	Jefferson	37820	1				1
Knox		37055	1		1	3	
	37076	1				1	
	37172	1				1	

	37204	1		1	1	3
	37379	1				1
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	37902	1				1
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	37915	1				1
	37917	1				1
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	37919	1		1		2
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	37923	2			1	3
	37924	1				1
	37931	2		1		3
	37932	1				1
	37934		1		1	2
	38478	1				1
Lake	37115	1				1
	38079	1	1	1	1	4
Lauderdale	35633	2				2
	35645	1				1
	37388			4		4
Lawrence	38401	1				1
	38425			3	1	4
	38456	90	13	56	36	195
	38457	31	4	15	17	67
	38462	1		2	1	4
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	38464	707	76	503	266	1552
	38468	159	8	92	50	309
	38469	171	13	120	80	384
	38474	6	1	4	2	13
	38478	1			1	2
	38481	29		21	11	61
	38483	139	3	119	60	321
	38486	27	3	18	12	60
Lewis	35634	1				1
	37091	2		2	1	5
	37096	1		5		6
	38461	3		5	2	10
	38462	233	30	193	132	588
	38474	1				1
	38483	11	1	10	4	26
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Lincoln	37047	2				2
	37091	1	1	1	1	4
	37144	61	3	54	28	146
	37160	1		1		2
	37328	21	2	10	8	41

Lincoln	37334	505	56	333	164	1058	
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	37348	31	1	18	15	65	
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	37359	19	1	21	8	49	
	37398		1		1	2	
	38449	12	1		1	14	
	38453	14	1	4	7	26	
	38459	10	1	8	4	23	
	38488	32	1	17	6	56	
	40484	1				1	
	Loudon	37771	1		2	1	4
		37774	1				1
	Macon	37022	1				1
		37057	8		1	3	12
		37074	14	1	9	4	28
		37083	328	33	213	98	672
		37145	4	1	4	2	11
		37148	1				1
		37150	81	10	64	29	184
		37186	49	1	20	14	84
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Madison		35773	1				1
		35810	2				2
		37115	3				3
		38008	1				1
	38301	4		1	1	6	
	38305	1	3			4	
	38343	1				1	
	38351	1				1	
	Marion	37347	4	1	1	3	9
		37356	12	1	8	8	29
37374		1		1	1	3	
37375		2		1		3	
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37387		8	3	1	4	16	
37397		1		1	1	3	
Marshall	37019	15	2	14	9	40	
	37034	129	10	126	70	335	
	37046	1			1	2	
	37047	52	10	61	35	158	
	37060	1		1	1	3	
	37091	467	53	445	260	1225	
	37144	13	1	15	8	37	
	37160	1	1			2	
	37179	1		1	1	3	
	37180	2		5	2	9	
	37204		1			1	
	38401	2		1	1	4	
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	38462	1			1	2	

Marshall	38472	3		6	2	11	
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	Maury	37013	1				1
		37034	4		2		6
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37174		263	23	137	72	495	
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38402		18	8	5	6	37	
38451		106	12	55	28	201	
38454		1		1		2	
38461		38	2	28	10	78	
38474		206	21	103	42	372	
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38482	50	3	35	17	105		
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38485			2	1	3		
38487	23	3	11	5	42		
McMinn	37303	1		2		3	
	37329	1				1	
	37370	1			1	2	
	37826	1		2	1	4	
McNairy	37127	1				1	
	38310	1				1	
Meigs	37051	1		2	1	4	
	37880	1			1	2	
Monroe	37385	1				1	
Montgomery	37010	32		28	21	81	
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	37023	1				1	
	37032	2				2	
	37040	477	19	319	172	987	
	37041	3	1		1	5	
	37042	392	19	305	110	826	
	37043	608	49	482	293	1432	
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	37050	3		1	3	7	
	37051	14	1	15	9	39	
	37052	27	4	31	16	78	
	37058	3	1	2	3	9	
	37061	1	1			2	
	37078	1				1	
	37079	3		1	1	5	
	37115	1				1	
	37129	1			1	2	
	37142	14	4	19	8	45	
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	37172	1	1		1	3
	37191	22	4	18	11	55
	37203	1				1
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	37221	1		2	1	4
	38242	1			1	2
	42241	1				1
	42262	1				1
	48912				1	1
Moore	37144	1				1
	37160	7		10	3	20
	37183	3				3
	37306	1		1	1	3
	37334	7		2	1	10
	37352	110	8	93	53	264
	37359	4	1	2	2	9
	37360	3	2	2	3	10
	37388	38	1	24	15	78
	37398	4		4	3	11
Morgan	37726	2	1	3	1	7
	37733	1				1
	37770	3				3
	37872	2				2
	38501	1				1
	38555	1		2	1	4
Obion	38233	1			1	2
	38260	1			1	2
	38261	2		3	1	6
Out Of State	2171		1		1	2
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	4032		1			1
	4268		1			1
	5443		1			1
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	10033		1		1	2
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	11218	1		1	1	3
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	11224	1				1
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	11783	1			1	2
	12550	1		1	1	3
	15904		1			1
	18020	1		1		2
	18966	1				1
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22213		1		1	2
22301	1		3	1	5
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30188	1				1
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32541		1			1
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32738		1			1
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35242	1	2	1	2	6
35610	1	1			2
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35612	1				1
35613	5				5
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35633	2				2
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35749	1	1	2	1	5
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35768	4		1	1	6
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35967			2		2
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36532		1		1	2
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37042	1				1
37096	1			1	2
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42276	4	1	2	1	8
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45439		1			1
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46322	1				1
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80211	1				1
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	97701		1		1	2
	97754		1		1	2
	98607		1	2		3
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Overton	38501	4		1	1	6
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	38541	42	1	27	16	86
	38542	1				1
	38543	13	2	8	7	30
	38551	1			1	2
	38554	17		8	5	30
	38568	49	3	35	21	108
	38570	321	41	253	135	750
	38573	51	5	40	22	118
	38574	26	3	27	15	71
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Perry	37096	179	21	147	85	432
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Pickett	38549	88	20	98	63	269
	38551		1			1
	38554	1		4	1	6
	38570	2		2	1	5
	38573	12	2	14	9	37
	38577	14	1	11	9	35
	38583	1			1	2

Putnam	37030	1		1	1	3
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	38503	23	3	19	9	54
	38505	14		15	5	34
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	38548	13	1	13	6	33
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		37381	3			3
	Roane	37205		1		1
		37748	3			1
		37763	2			1
		37830	2			
		37854	5		4	2
	Robertson	38571	1		2	
		7823			3	1
		32137			2	1
		37010	45	6	30	30
		37032	112	7	117	70
		37043		1	1	1
		37048	12	1	16	7
		37049	62	8	67	43
		37072	60	3	47	29
		37073	254	37	259	158
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		37129		1	1	1
		37141	22	2	24	14
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37148		9	5	15	5	
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Robertson	37167		1			1	
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	37188	131	12	135	79	357	
	37206		1			1	
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	38556		1			1	
	Rutherford	37013	2			1	3
		37014	5		2	3	10
		37020	8	1	10	5	24
		37026	2		2	1	5
		37037	118	10	98	51	277
		37046	1	1	1	1	4
		37060	16	3	11	11	41
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		37076	1		1	1	3
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37206	1			1	2		
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37229	1				1		
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38472	1				1		
Scott	53150	1			1	2	
	37755	1			1	2	

Scott	38555			1	1	2
Sequatchie	37115	1				1
	37327	3	2	5	2	12
Sevier	37865	1		4	1	6
	37876	2		1	2	5
Shelby	37025	1				1
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	38002	1				1
	38016	4	1			5
	38017		1			1
	38053	1				1
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	38104	3	1		3	7
	38105	1		3	1	5
	38107	1				1
	38109	2				2
	38111	1		2		3
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	38117	1				1
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	38122	1				1
	38125	1				1
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	38133	1		4	1	6
	38134	1	1			2
	38135	2				2
	38138	5				5
	38141	1				1
	38184	1				1
Smith	37012	8	3	5	5	21
	37030	207	16	121	83	427
	37057	11	2	8	3	24
	37087	5	2	9	5	21
	37090	9	1	9	5	24
	37095	1				1
	37145	51	5	30	22	108
	37150	1		2		3
	37151	21		14	13	48
	37184	3	1	3	3	10
	37216				1	1
	38544	1				1
	38547	47	5	20	13	85
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	38552	8	1	3	2	14
	38560	33	2	17	13	65
	38563	82	8	66	34	190
	38564	2				2
	38567	25	1	24	15	65
	38569	5	1		2	8
	38573	1				1
Stewart	37023	30	3	26	18	77

Stewart	37028	7		3	3	13	
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	37043	1				1	
	37050	14	1	11	4	30	
	37058	205	21	200	131	557	
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	37175	9	1	8	4	22	
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	Sullivan	37617	3			1	4
		37618	1				1
		37650		1		1	2
	Sumner	37663	2	1		3	6
		32223			1	1	2
		37013			2		2
		37022	47	5	29	21	102
		37031	38	5	27	15	85
		37048	54	10	40	33	137
		37066	449	57	324	204	1034
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37072		135	23	122	68	348	
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37115		1		1		2	
37122		1		3	2	6	
37138		1		1	1	3	
37148		238	31	149	117	535	
37167		1				1	
37174			1			1	
37186	68	2	58	31	159		
37188	101	12	93	62	268		
37206	1			1	2		
37216	1	1	1	1	4		
37217	1				1		
37335	1		2	1	4		
37604		1		1	2		
38564	1				1		
42211	1				1		
Trousdale	37022	10		3	1	14	
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	37057	6	2	3	2	13	
	37074	183	14	100	46	343	
	37087	4	1		1	6	
	37134		1			1	
Unicoi	37075	1				1	
	37110	1				1	
Van Buren	37367	26	2	12	11	51	
	38559	5	2	2	3	12	
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	38581	12	4	18	9	43	

Van Buren	38583	4	1	6	4	15	
	38585	147	32	122	74	375	
Warren	37095	2			1	3	
	37110	614	69	408	254	1345	
	37111	17	1	7	3	28	
	37166	16		10	5	31	
	37190	3		2	1	6	
	37357	84	11	50	31	176	
	37367			2	1	3	
	37378		1			1	
	37394	6	2	5	6	19	
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	38550	1		1	1	3	
	38581	79	10	56	37	182	
	42101	2				2	
	42104	1				1	
Washington	37209	1		1	1	3	
	37604	1				1	
	37615		1			1	
Wayne	37075	1				1	
	37079	1		4		5	
	37096	1		1	1	3	
	37334	1		1		2	
	38311	1		4	1	6	
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	38452	18	2	24	13	57	
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	38471	7	1	6	3	17	
	38475		1		1	2	
	38485	190	26	160	94	470	
	38486	2		3		5	
	47339	1				1	
	Weakley	38225	2	2	1	1	6
		38229		1			1
		38237	3	1	2	4	10
		38255	1			1	2
38456		1				1	
White	37190	1		2		3	
	38506	10	2	13	5	30	
	38559	23	5	20	12	60	
	38578	1		1		2	
	38579	27	3	21	14	65	
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	38583	531	45	437	255	1268	
	38587	26	3	18	7	54	
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Williamson	37014	16	6	10	8	40	
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	37025	4		2	2	8	
	37027	342	33	306	199	880	

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		37046	33	6	22	16	77
		37047	1		2	1	4
		37060	6		4	1	11
		37062	139	16	95	63	313
		37064	548	76	352	234	1210
		37065	9		3	2	14
		37067	248	27	207	124	606
		37068	9	2	9	3	23
		37069	166	12	146	77	401
		37128	1				1
		37135	104	7	110	53	274
		37167	1				1
		37174	195	5	174	75	449
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		37205		1		1	2
		37206				1	1
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		37211	3				3
		37215	1		1		2
		37221	8	3	11	6	28
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		38476	6	3	2	4	15
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Wilson		37012	2			1	3
		37013	1		1	1	3
		37016	7			1	8
		37030			1	1	2
		37059	1				1
		37071	5		2	3	10
		37074	1			1	2
		37076	15	2	6	8	31
		37085	6		3	3	12
		37087	487	45	353	226	1111
		37088	15	1	8	5	29
		37090	212	22	142	95	471
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		37121	7	4	6	2	19
		37122	573	72	513	334	1492
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		37167	2			1	3
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		37186	1				1
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		37221	1				1
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		38556		1			1

Middle West	Wilson	38563	1				1
	Anderson	37830		1			1
		38301	1			1	2
	Bedford	37160	1			1	2
		38320	1				1
	Benton	38221	79	12	34	28	153
		38242	1				1
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		38371	1				1
		38380	3				3
		38654	1				1
	Bledsoe	37367		1		1	2
	Blount	37882	1				1
		38237	1				1
	Bradley	38135	1			1	2
	Cannon	37190		1			1
	Carroll	38201	264	20	215	118	617
		38220	26	5	13	10	54
		38235	15		17	8	40
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		38317	45	7	27	10	89
		38318	5		1		6
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		38324	4	1		3	8
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		38344	272	27	160	113	572
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		38369			1		1
		38382		1			1
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		38388	2				2
		38390	12	1	10	4	27
	Cheatham	37146	1		1	1	3
	Chester	38305	1		3	1	5
		38313	20		16	5	41
		38315	6	3	1	4	14
		38332	19	2	17	12	50
		38334	22	3	19	12	56
		38340	378	24	242	116	760
		38347	4	2	3	3	12

Chester	38352	11	1	6	5	23
	38356	3	1	2	1	7
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	38366	9	3	3	4	19
	38368	6	2	2	4	14
County Undefined	28539			2		2
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	38002		2	2	2	6
	38004			3	1	4
	38006	1				1
	38007	1		2	1	4
	38008			8	2	10
	38012	1				1
	38015			3	2	5
	38016			7	2	9
	38017			3	1	4
	38018			3	1	4
	38019			1	1	2
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	38034	2		1		3
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	38044			2	1	3
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	38060		1	5	1	7
	38061	1		2	1	4
	38063	1	1		1	3
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	38075		1		2	3
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County	Zip Code	1	2	3	4	5	6	7	
Crockett	14527								
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37055		1		1	1			3	
Dyer	32725			1	1			2	
	38001	1		2	1			4	

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	38034	19	2	18	7	46	
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	38047	3		1	1	5	
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	38070	5		1	2	8	
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		38010	1		2	1	4
		38012	1				1
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		38036	3	3	2	3	11
		38039	13		4	7	24
		38046	2			1	3
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	38258	1		1	1	3	

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	38338	7	1	10	5	23
	38343	278	36	182	112	608
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	38358	303	35	269	146	753
	38369	53	2	41	19	115
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	38382	243	34	183	105	565
	38389	2	1	5	2	10
	Giles	38460	1			1
		38478	1		1	2
	Grundy	37313	1		1	2
	Hamblen	37814		1	1	2
	Hamilton	37379	1			1
	Hardeman	38008	484	102	366	167
	38017	1			1	2
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	38042	12	3	8	4	27
	38044	27	4	29	14	74
	38052	90	14	69	36	209
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	38067	20	5	12	11	48
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	38366	1				1
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	38381	45	7	43	24	119
	38392	1				1
Hardin	38310	43	3	28	15	89
	38326	44	8	13	15	80
	38327	20	1	15	5	41
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	38357	11	3	2	2	18
	38359	3				3
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	38365	12	2	5	6	25
	38370	19	3	15	6	43
	38371	13		11	4	28
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Henderson	38220		1				1
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Houston	37175			1		1
Humphreys	37134	11		5	3	19
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Jackson	38305	2				2
Johnson	37683	1				1
Lake	38024	3	1	3	2	9
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	38059			1	1	2
	38077	1			1	2
	38079	225	25	139	90	479
	38080	123	7	66	41	237
	38222		1		1	2
	38240	1				1
	38256			1	1	2
	38261	2		3	1	6
	38320	1				1
Lauderdale	38004	1		4	1	6
	38006	1		1	1	3
	38011	1		1		2
	38012	2		2	2	6
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	38037	52	2	42	25	121
	38040	149	10	147	77	383
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Lawrence	38456	1				1
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Lewis	38462	1				1
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	38392	14	2	12	35
Marshall	38635	1			1
	38685	1			1
Maury	37174		1		1
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McMinn	37309	1		5	7
McNairy	37375	1			1
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	38305	1		1	2
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	38339	19	2	7	34
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	38357	38	1	35	87
	38359	4		2	6
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	38375	251	26	183	552
	38376	2		4	7
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Monroe	37354	1		1	2
Montgomery	37042		1	1	2
	37043	1	1		4
Moore	37388		1		1
Obion	37101		1	2	4
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	38063	1			1
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	38233	32	1	26	12	71	
	38237	6		3	1	10	
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	38253	32	6	33	19	90	
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	38257	96	6	68	35	205	
	38260	156	6	137	80	379	
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		20008	1				1
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38635	11	1	7	3	22
38637	43		46	12	101
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Overton	38570		1		1	2
Perry	37096	3				3
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Putnam	38506		1			1
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Rutherford	37086	1		2	1	4
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	38201	1		1		2
Scott	38141	1				1
Shelby	35051	1				1
	37130	1				1
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	38017	217	13	238	144	612
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38083	6	2	3	3	14
38088	11	1	5	4	21
38101	6		1		7
38103	253	6	64	61	384
38104	388	11	135	107	641
38105	59	3	16	10	88
38106	117	13	67	17	214
38107	137	2	48	26	213
38108	74	6	35	8	123
38109	235	28	143	51	457
38111	471	31	223	129	854
38112	183	16	86	50	335
38114	129	14	45	17	205
38115	184	9	98	26	317
38116	235	24	139	51	449
38117	322	23	234	168	747
38118	132	13	110	25	280
38119	209	16	133	74	432
38120	201	10	159	92	462
38122	151	15	76	36	278
38124	5		3	1	9
38125	302	14	221	101	638
38126	17	4	7		28
38127	243	38	154	63	498
38128	289	31	179	65	564
38130	3				3
38133	154	25	140	79	398
38134	295	19	201	86	601
38135	240	30	209	115	594
38138	236	8	206	146	596
38139	164	10	221	125	520
38141	148	12	114	32	306
38152	14		1	2	17
38157	2		3	2	7
38163	7	1	5	2	15
38167	9	3	1	3	16
38168	10	2	5	3	20
38173	8		5	1	14
38174	17	2	6	1	26
38175	9	1	5	4	19
38177	8		3	3	14
38181	4		3		7
38182	1				1
38183	9		13	2	24
38184	8	1	3	1	13
38186	3	2		1	6
38190	9	2	4	4	19
38305	1		2	1	4
38618	1				1
38632	3				3

	38637	8			8
	38651		1	1	2
	38654	6			6
	38658	1	2		3
	38668	1			1
	38671	10			10
	38672	1			1
	38680	2			2
	38683	1			1
	40121		1		1
	72301	2			2
	98274		3		3
Stewart	37058	7	1	2	10
Sullivan	37686		1		1
Sumner	37066	1	1		2
Tipton	38002	2		1 2	5
	38004	205	6	201 115	527
	38011	284	14	280 153	731
	38012	1		1	2
	38015	77	3	67 42	189
	38019	535	44	459 247	1285
	38023	96	6	70 47	219
	38041	2		3	5
	38049	73	12	58 33	176
	38053	24	3	23 10	60
	38058	206	13	195 97	511
	38060	1			1
	38063	2		1	3
	38068	1			1
	38069	18	2	12 14	46
	38071	3	1	2 1	7
	38083	1		2 1	4
	38120	1			2
Trousdale	37134	1	2	1	4
Union	38652	1			1
Wayne	38425	6		2 2	10
	38452	1		2 1	4
	38485	3			3
Weakley	37058	1			1
	38201	29	2	23 11	65
	38220	1			2
	38224	1		2 1	4
	38225	264	21	172 99	556
	38229	130	11	88 43	272
	38230	150	13	125 68	356
	38231	1			1
	38237	778	51	601 355	1785
	38238	13		14 5	32
	38241	24		8 7	39
	38242	1			1
	38255	90	7	60 39	196
	38257	3			4

		38258	1		1	2
		38260	1	2	1	4
		38261	1	1		2
		38301	1	1	1	3
		38308	1	2	1	4
		38316	1			1
		38327	2	3	1	6
		38382	1			1
	Williamson	37064		2	1	3
		37135	1			1
	Wilson	37087	1			1
		37122		1		1
	Grand Total		124685	13514	86055	50557

Instructions: Please indicate in the final column whether the provider in each respective row is currently participating in your network and you have reason to believe that they will participate as of January 1, 2016. If the provider is participating, then place the number one in the final column; if the provider is not participating in your network, then place the number zero in the

Subset: East TN counties no MHSA					Jan - Oct, 2014	In-Network? (Yes=1, No=0)
Time Period: Incurred YTD					Visits	Provider Prof
Provider Name	Provider NPI ID	Provider City	Provider Zip	Provider State Cod		
Barner, Susan G.	1205804994	ALCOA	37701	TN		143
CAMPBELL MD KEITH E	1659331742	ALCOA	37701	TN		11
Campbell, Keith E.	1659331742	ALCOA	37701	TN		2
SERENITY HLTH CONSULT IN	1740554393	ALCOA	37701	TN		6
ATHENS FAM PRACT	1629097738	ATHENS	37303	TN		15
ATHENS PED	1437397809	ATHENS	37303	TN		22
ATHENS WOMENS CLINIC PC	1760609218	ATHENS	37303	TN		82
BREEDEN MD KIMBERLY T	1619920303	ATHENS	37303	TN		672
Bledsoe Jr, Robert E.	1245219831	ATHENS	37303	TN		21
Bowers, William R.	1144248782	ATHENS	37371	TN		4
Breedon, Kimberly T.	1619920303	ATHENS	37303	TN		3
Burroughs II, Wallace F.	1952306029	ATHENS	37371	TN		8
Byrd, David L.	1447262449	ATHENS	37303	TN		4
Byrd, Jenny M.	1457363384	ATHENS	37303	TN		20
CARTER MD JOHNNIE C	1558458257	ATHENS	37303	TN		8
COFFEY DO BENJAMIN S	1356481030	ATHENS	37303	TN		116
Carter, Johnnie C.	1558458257	ATHENS	37303	TN		48
Coffey, Benjamin S.	1356481030	ATHENS	37371	TN		19
DUNHAM MD RODNEY	1639116197	ATHENS	37303	TN		9
Defreitas, Eric A.	1043240658	ATHENS	37371	TN		72
Dunham, Rodney	1639116197	ATHENS	37303	TN		18
GRIFFITH MD SHELLEY F	1437230588	ATHENS	37371	TN		35
Goble, Susan R.	1811212962	ATHENS	37303	TN		1
Gopinathan, Saji K.	1316049059	ATHENS	37371	TN		1
Griffith, Shelley F.	1437230588	ATHENS	37371	TN		57
Hahn, Michael W.	1942230594	ATHENS	37371	TN		54
Haney, Julie L.	1679996805	ATHENS	37371	TN		72
KIDZCARE PED	1679805493	ATHENS	37371	TN		16
Lauterbach, Joseph C.	1851370431	ATHENS	37303	TN		42
MC MINN MED GRP PLLC	1689875429	ATHENS	37371	TN		23
Mankad, Sujata M.	1598030249	ATHENS	37371	TN		26
Matias, Mia B.	1093838401	ATHENS	37303	TN		4
Maynard, Christopher L.	1750386819	ATHENS	37371	TN		29
Pascarella, Martha J.	1174549638	ATHENS	37303	TN		20
Pease, Deborah D.	1487667606	ATHENS	37303	TN		2
Roy, Dawn M.	1003161068	ATHENS	37303	TN		26
Rucker, Susan K.	1104967306	ATHENS	37371	TN		19
Sharpe, Charles R.	1578568648	ATHENS	37371	TN		1
Slowey, James F.	1407835036	ATHENS	37303	TN		2
Snider, Iris G.	1568564599	ATHENS	37303	TN		29
Turnbough, Vickie A.	1508883612	ATHENS	37303	TN		1
Underwood, Tricia W.	1285639369	ATHENS	37371	TN		23
Uribe, Olga L.	1033224258	ATHENS	37303	TN		13
WOMENS CTR OF EST TN	1134324510	ATHENS	37371	TN		1
Jarnagin, LaTasha M.	1699931857	BEAN STATION	37708	TN		321
SOUTHERN CARE CLINIC LLC	1265771281	BEAN STATION	37708	TN		133
Ward, Alice F.	1952693087	BEAN STATION	37708	TN		259

CLEVELAND FAM HLTH CARE	1386857381	BENTON	37307	TN	232
Daugherty II, Philip V.	1518953165	BENTON	37307	TN	132
Malakhov, Aleksander I.	1780797035	BENTON	37307	TN	422
Parsons, Terry B.	1225047988	BENTON	37307	TN	179
Sinha, Manvesh N.	1053484121	BENTON	37307	TN	123
Tantihachai, Sithipol	1164539169	BENTON	37307	TN	124
Reynolds, Connie M.	1437170800	BLOUNTVILLE	37617	TN	112
SULLIVAN CNTY HLTH DEPT	1518179233	BLOUNTVILLE	37617	TN	21
Blankenship, Whitney S.	1992045249	BRICEVILLE	37710	TN	102
Adams Jr, Wesley F.	1811975543	BRISTOL	37620	TN	273
BLUE RIDGE RADIO	1881687689	BRISTOL	37620	TN	78
BRISTOL GYNECOLOGY OBSTE	1194896597	BRISTOL	37620	TN	86
BRISTOL REG WOMENS CTR	1801947478	BRISTOL	37620	TN	201
Begley, Ashley H.	1659706208	BRISTOL	37621	TN	209
CLARENCE GOULDING, MD	1033292362	BRISTOL	37620	TN	306
DRS GREEN PC	1669486973	BRISTOL	37620	TN	234
GINTHER MD JEFFREY P	1851338248	BRISTOL	37620	TN	53
Gantt, Pickens A.	1063519445	BRISTOL	37620	TN	38
Ginther, Jeffrey P.	1851338248	BRISTOL	37620	TN	10
Gowan, Cathy M.	1235125162	BRISTOL	37620	TN	66
Harris, Kelley B.	1841297900	BRISTOL	37620	TN	21
Harris, Wesley	1720037773	BRISTOL	37620	TN	212
Hommel, Jessica D.	1821209578	BRISTOL	37620	TN	77
Hovious, John R.	1811994981	BRISTOL	37620	TN	61
INTEGRATED HLTH CONCEPTS	1073758868	BRISTOL	37620	TN	36
MAKRES MD THOMAS D	1164523825	BRISTOL	37620	TN	204
Makres, Thomas D.	1063513778	BRISTOL	37620	TN	30
Mitoraj, Thomas E.	1255381752	BRISTOL	37620	TN	444
Russell, David P.	1801845862	BRISTOL	37620	TN	137
SHERRILL III MD JOHN D	1386639300	BRISTOL	37620	TN	34
Schrenker, James H.	1710981535	BRISTOL	37620	TN	216
Shelton, Karen E.	1619926680	BRISTOL	37620	TN	38
Sherrill III, John D.	1386639300	BRISTOL	37620	TN	74
Shisler, Nancy S.	1972604619	BRISTOL	37620	TN	53
Spires, Ross R.	1528252186	BRISTOL	37620	TN	4
Tickle, Christopher A.	1871891069	BRISTOL	37621	TN	180
YOUTH CARE PED	1275841488	BRISTOL	37620	TN	1
Housewright, Linda S.	1881690469	BULLS GAP	37711	TN	104
ADEWALE MD OLUSINA O	1821133588	CHATTANOOGA	37422	TN	90
APPLE CORP WELLNESS INC	~	CHATTANOOGA	37421	TN	53
ASC IN ONC HEMATLGY	1467651455	CHATTANOOGA	37401	TN	31
Abell Jr, James E.	1376528695	CHATTANOOGA	37401	TN	93
Adams Sr, John S.	1003880493	CHATTANOOGA	37412	TN	182
Adams, Carol J.	1558346379	CHATTANOOGA	37401	TN	34
Adams, Stephen M.	1598701674	CHATTANOOGA	37401	TN	559
Adeniji Ilesanmi, Grace T.	1689920365	CHATTANOOGA	37421	TN	681
Adewale, Abimbola O.	1538343611	CHATTANOOGA	37422	TN	52
Adewale, Olusina O.	1821133588	CHATTANOOGA	37422	TN	16
Akinlaja, Olukayode A.	1093981284	CHATTANOOGA	37401	TN	25
Allen, Alicia R.	1013189067	CHATTANOOGA	37401	TN	23
Allen, David W.	1770526709	CHATTANOOGA	37421	TN	64
Alpers, Joshua P.	1801926100	CHATTANOOGA	37401	TN	149
Alvarez, Jennifer S.	1992911465	CHATTANOOGA	37401	TN	26
Anderson, George E.	1033102454	CHATTANOOGA	37421	TN	168
Anderson, Sharon G.	1023053071	CHATTANOOGA	37421	TN	71
Andrews, Philip J.	1164501490	CHATTANOOGA	37421	TN	14
Angevine, Kristi A.	1083735781	CHATTANOOGA	37401	TN	2

Armstrong, Alisha W.	1073750378	CHATTANOOGA	37421	TN	201
Arnold, Kelly R.	1215147483	CHATTANOOGA	37401	TN	15
Avitabile Jr, Anthony G.	1518942341	CHATTANOOGA	37401	TN	1
Ayyoub, Shadi M.	1477674232	CHATTANOOGA	37401	TN	90
BATES FAM MED PLLC	1629354287	CHATTANOOGA	37422	TN	1,045
BEACON HEALTH ALLIANCE P	1447205182	CHATTANOOGA	37401	TN	1
BEYOUTIFUL SKIN LASER CT	1952724213	CHATTANOOGA	37422	TN	1
BOWERS MD JOSEPH L	1861497851	CHATTANOOGA	37421	TN	56
Baker, Tonya D.	1386946267	CHATTANOOGA	37402	TN	684
Bannor, Philip A.	1962415299	CHATTANOOGA	37422	TN	99
Barker, David M.	1104801216	CHATTANOOGA	37404	TN	14
Barnett, Genna L.	1063736551	CHATTANOOGA	37401	TN	14
Bauder, Deborah L.	1700898582	CHATTANOOGA	37401	TN	192
Beardsley, Joyce A.	1033387535	CHATTANOOGA	37401	TN	63
Bhushan, Susan D.	1790891208	CHATTANOOGA	37401	TN	89
Biederman, Brandy L.	1497041180	CHATTANOOGA	37421	TN	37
Bird Jr, Joseph S.	1649332859	CHATTANOOGA	37424	TN	121
Blake, Melanie B.	1073735304	CHATTANOOGA	37401	TN	11
Boaz, Valerie A.	1255498895	CHATTANOOGA	37403	TN	21
Bolton, James P.	1487644050	CHATTANOOGA	37421	TN	30
Boroughs, Jon B.	1497956148	CHATTANOOGA	37401	TN	37
Bowers, Joseph L.	1861497851	CHATTANOOGA	37414	TN	9
Boyd, Stacy D.	1205930864	CHATTANOOGA	37401	TN	8
Brannon, Carolyn C.	1982669842	CHATTANOOGA	37401	TN	20
Bremer, Joel L.	1962490664	CHATTANOOGA	37421	TN	206
Brewer, Teena D.	1609860667	CHATTANOOGA	37401	TN	137
Brock, Maureen W.	1902907280	CHATTANOOGA	37401	TN	137
Brody, Kirk W.	1497720759	CHATTANOOGA	37404	TN	40
Brooks III, Thomas J.	1619960143	CHATTANOOGA	37411	TN	34
Brooksbank, Ronald C.	1669446860	CHATTANOOGA	37412	TN	49
Brown, Howard A.	1326012402	CHATTANOOGA	37401	TN	134
Brown, Sharon A.	1710098413	CHATTANOOGA	37421	TN	9
Brunvoll, Gary A.	1053488353	CHATTANOOGA	37424	TN	1
Brunvoll, Terri R.	1326170473	CHATTANOOGA	37401	TN	52
Bryan, Calvin P.	1275537508	CHATTANOOGA	37409	TN	143
Bullington, Ty	1407015951	CHATTANOOGA	37401	TN	134
Burke, Dorothy D.	1497883169	CHATTANOOGA	37405	TN	99
Burton, Pamela M.	1306821137	CHATTANOOGA	37401	TN	14
Buttram, Alison M.	1205151156	CHATTANOOGA	37401	TN	102
CARD VASCULAR ASC PC	1619997533	CHATTANOOGA	37403	TN	77
CARING CHOICE WOMENS CTR	1386840122	CHATTANOOGA	37414	TN	130
CHANDRA MD ANUJ	1710977301	CHATTANOOGA	37424	TN	6
CHATTANOOGA CHLDNR CLINI	1497095772	CHATTANOOGA	37414	TN	34
CHATTANOOGA EAR NOSE THR	1659379451	CHATTANOOGA	37404	TN	100
CHATTANOOGA FAM PRACT AS	1124132634	CHATTANOOGA	37412	TN	5
CHATTANOOGA FAM SPRT MED	1265687917	CHATTANOOGA	37421	TN	91
CHATTANOOGA PRIMARY CARE	1205250982	CHATTANOOGA	37421	TN	55
CIRCE MED SVC LLC	1639447303	CHATTANOOGA	37403	TN	91
CLEVE WATERS LLC	1245459866	CHATTANOOGA	37421	TN	230
COBB MEDICAL ASSOCIATES	-	CHATTANOOGA	37422	TN	131
COMPASSIONATE HEALTH CAR	1790009793	CHATTANOOGA	37411	TN	107
COMPREHENSIVE MED CARE P	1316915986	CHATTANOOGA	37421	TN	65
CONSULT IN PAIN MGMT PC	1275607129	CHATTANOOGA	37422	TN	55
CROMIE MD MARC W	1083683668	CHATTANOOGA	37421	TN	44
CTR FOR COMPREHENSIVE ME	1730399973	CHATTANOOGA	37421	TN	16
CTR FOR DEVELOPMENTAL &	1366785230	CHATTANOOGA	37421	TN	2
CYLEMAN MD NABIL N	1548234826	CHATTANOOGA	37403	TN	5

Calhoun, Frank B.	1326012683	CHATTANOOGA	37415	TN	41
Camp, Pamela N.	1689920787	CHATTANOOGA	37401	TN	70
Caplan, Emma J.	1467554998	CHATTANOOGA	37401	TN	142
Carlton, Kimberly	1174733455	CHATTANOOGA	37401	TN	22
Carr, Anne H.	1215142062	CHATTANOOGA	37401	TN	9
Carr, Julie E.	1386980795	CHATTANOOGA	37421	TN	5
Cayabyab, Jennifer M.	1629414826	CHATTANOOGA	37401	TN	54
Chandler Jr, Luther F.	1437123726	CHATTANOOGA	37401	TN	77
Chandler, Anna R.	1265759229	CHATTANOOGA	37401	TN	16
Cherry, Collin	1659375491	CHATTANOOGA	37401	TN	5
Childs, Kent D.	1427022714	CHATTANOOGA	37401	TN	83
Church, Annamaria T.	1669452371	CHATTANOOGA	37401	TN	17
Close, David K.	1558335844	CHATTANOOGA	37412	TN	19
Close, Elizabeth D.	1760697734	CHATTANOOGA	37401	TN	59
Coffman, Roger A.	1467437038	CHATTANOOGA	37401	TN	42
Coffman, Tiffany S.	1528207917	CHATTANOOGA	37401	TN	36
Collins, Kevin L.	1518397132	CHATTANOOGA	37421	TN	165
Collins, Sabrina L.	1881761187	CHATTANOOGA	37424	TN	225
Combs, Andrew G.	1679869101	CHATTANOOGA	37401	TN	1,644
Cook, Thomas A.	1114993417	CHATTANOOGA	37401	TN	143
Corey, Rebekah S.	1790862886	CHATTANOOGA	37421	TN	32
Cranwell, John D.	1134194285	CHATTANOOGA	37401	TN	5
Crouch, Susanna R.	1376703405	CHATTANOOGA	37404	TN	138
Cyleman, Nabil N.	1548234826	CHATTANOOGA	37403	TN	33
DAVID N COLLINS	1649347717	CHATTANOOGA	37404	TN	6
DAYTON INT MED PLLC	1942594841	CHATTANOOGA	37401	TN	21
DAunoy, Mary E.	1922169150	CHATTANOOGA	37422	TN	12
DIAGNOSTIC CARDIO GRP	1437148152	CHATTANOOGA	37404	TN	2
DIGESTIVE CARE MGMT LLC	1912206350	CHATTANOOGA	37421	TN	19
DIGESTIVE HEALTH ASC PC	1710080973	CHATTANOOGA	37401	TN	2
Dassow, Jeanie	1740226562	CHATTANOOGA	37401	TN	1
Dassow, Paul L.	1790729572	CHATTANOOGA	37401	TN	5
Davis, Laurie D.	1659332385	CHATTANOOGA	37412	TN	15
Davis, Timothy P.	1427022870	CHATTANOOGA	37401	TN	1
Day, Cynthia D.	1336424522	CHATTANOOGA	37422	TN	10
Deversa, Peter R.	1598773871	CHATTANOOGA	37401	TN	42
Dibrell, Fredrick S.	1285654111	CHATTANOOGA	37401	TN	66
Dillard, Sonya L.	1386076719	CHATTANOOGA	37401	TN	30
Donesky, Barry W.	1447312509	CHATTANOOGA	37424	TN	2
Douglas, Michael	1932296373	CHATTANOOGA	37401	TN	23
Dozier, Tracy M.	1831382373	CHATTANOOGA	37401	TN	210
Drake, Robert A.	1730153818	CHATTANOOGA	37412	TN	85
Drinnon, William D.	1831174168	CHATTANOOGA	37401	TN	52
Duff, Siobhan A.	1588638910	CHATTANOOGA	37412	TN	2
Dulin, Luis	1336411313	CHATTANOOGA	37405	TN	83
EASTSIDE INT MED	1427112259	CHATTANOOGA	37424	TN	57
EST BRAINERD INT MED PC	~	CHATTANOOGA	37421	TN	2
Edwards, Anthony C.	1962656140	CHATTANOOGA	37401	TN	1
Eldridge, Frank R.	1568448082	CHATTANOOGA	37401	TN	31
Emberson, John W.	1598758914	CHATTANOOGA	37421	TN	1
Erinle, Akinwande O.	1427080621	CHATTANOOGA	37422	TN	1
Evans, Joni G.	1972644896	CHATTANOOGA	37401	TN	108
FAST ACCESS HLTHCARE	1063619997	CHATTANOOGA	37421	TN	878
FERDINAND C ARMAS, MD	1689654493	CHATTANOOGA	37421	TN	452
FRIESEN MD KERRY D	1316052624	CHATTANOOGA	37421	TN	171
FRONT PORCH PED PLLC	1861779704	CHATTANOOGA	37401	TN	70
Faires, Shannon H.	1316226616	CHATTANOOGA	37401	TN	82

Few, Tiffany P.	1659355923	CHATTANOOGA	37421	TN	27
Foshee Jr, Fred C.	1245421668	CHATTANOOGA	37421	TN	109
Fox, Steven N.	1891012514	CHATTANOOGA	37401	TN	165
Friesen, Kerry D.	1821028515	CHATTANOOGA	37421	TN	41
Fuller, Megan H.	1174878516	CHATTANOOGA	37401	TN	22
Furr, Helen	1447369657	CHATTANOOGA	37401	TN	17
GALEN MED GRP PC	1346250057	CHATTANOOGA	37401	TN	10
GASTRO ASC OF CHATTANOOG	1568599793	CHATTANOOGA	37404	TN	217
Gallagher, Joanne M.	1710925458	CHATTANOOGA	37421	TN	72
Garcia, Karla L.	1407884497	CHATTANOOGA	37401	TN	3
Garland, Kimberly M.	1104154137	CHATTANOOGA	37404	TN	140
Gartman, Tracy G.	1073557211	CHATTANOOGA	37421	TN	511
Gass, Valary R.	1558533695	CHATTANOOGA	37401	TN	104
Gaston, Melody C.	1134227093	CHATTANOOGA	37421	TN	233
Gates, Caroline E.	1699047894	CHATTANOOGA	37421	TN	15
Gefter, Monica L.	1700879533	CHATTANOOGA	37401	TN	319
Gist, William E.	1053308072	CHATTANOOGA	37401	TN	552
Goins, Andrea W.	1780888032	CHATTANOOGA	37401	TN	703
Golding, Monique H.	1619941119	CHATTANOOGA	37412	TN	1
Good, Matthew W.	1528084548	CHATTANOOGA	37401	TN	194
Gooden, Katrina V.	1851663595	CHATTANOOGA	37401	TN	233
Goodwin, Elizabeth W.	1306834064	CHATTANOOGA	37404	TN	23
Gray, Deborah E.	1629012331	CHATTANOOGA	37422	TN	118
Greene, Devon A.	1235348350	CHATTANOOGA	37401	TN	18
Greene, Margaret H.	1730411901	CHATTANOOGA	37401	TN	26
Gregg, Sarah K.	1851651731	CHATTANOOGA	37401	TN	2
Griffin, Leslie C.	1326215120	CHATTANOOGA	37401	TN	12
Grimm, Chelsey L.	1679507149	CHATTANOOGA	37401	TN	20
Gunter, Timothy A.	1205932530	CHATTANOOGA	37401	TN	143
HAMILTON CNTY EMS	1194797761	CHATTANOOGA	37402	TN	172
HARRIS MED SVC LLC	1962778423	CHATTANOOGA	37421	TN	22
HEALTHFORCE CORP	1205882529	CHATTANOOGA	37422	TN	11
HEISSER MD RANDY R	1073668653	CHATTANOOGA	37404	TN	41
HILLCREST PHYS MED AND R	1144564311	CHATTANOOGA	37404	TN	16
Haddock, Christopher G.	1841239555	CHATTANOOGA	37401	TN	52
Hammock, Mary C.	1174509640	CHATTANOOGA	37401	TN	229
Hamp, Melissa	1033274972	CHATTANOOGA	37401	TN	122
Harnsberger, Daniel S.	1922073808	CHATTANOOGA	37404	TN	30
Harris Jr, John D.	1871518860	CHATTANOOGA	37401	TN	238
Harris, Charles D.	1972636983	CHATTANOOGA	37422	TN	65
Harris, Cindy T.	1801885058	CHATTANOOGA	37401	TN	6
Hart, Lisa L.	1710163290	CHATTANOOGA	37401	TN	31
Hartline, Jennifer A.	1770848483	CHATTANOOGA	37404	TN	108
Hartsfield, Donald W.	1962476069	CHATTANOOGA	37412	TN	40
Hatch, Elaine W.	1275518011	CHATTANOOGA	37401	TN	9
Hatch, Joyce A.	1538388897	CHATTANOOGA	37421	TN	6
Haun, Julie H.	1861487399	CHATTANOOGA	37401	TN	159
Hawk, Doloris D.	1508009077	CHATTANOOGA	37401	TN	11
Haynes, James W.	1558359448	CHATTANOOGA	37401	TN	119
Heisser, Randy R.	1689620999	CHATTANOOGA	37421	TN	462
Helton, David K.	1235195868	CHATTANOOGA	37401	TN	38
Helton, Melinda R.	1144597600	CHATTANOOGA	37401	TN	277
Hilson, Shana T.	1093060436	CHATTANOOGA	37401	TN	26
Hobgood, Donna K.	1881684561	CHATTANOOGA	37421	TN	3
Hodge Spears, Kimberly N.	1083762025	CHATTANOOGA	37401	TN	87
Holsey, Tanja A.	1871567388	CHATTANOOGA	37401	TN	17
Horne, Tanya M.	1417114414	CHATTANOOGA	37416	TN	31

Howard, Raymond C.	1871536839	CHATTANOOGA	37421	TN	41
Hubbard, Willie M.	1982697421	CHATTANOOGA	37411	TN	22
Hughes, Charlotte G.	1356365241	CHATTANOOGA	37421	TN	7
Hulvey, James K.	1982780060	CHATTANOOGA	37401	TN	12
Hunt, Sarah E.	1952611642	CHATTANOOGA	37401	TN	2
Ingram Nunally, Bessie A.	1720069578	CHATTANOOGA	37405	TN	4
JANET R HUSE, MSW	1073561551	CHATTANOOGA	37421	TN	39
JENNIE E MAHAFFEY, MD	1164631156	CHATTANOOGA	37403	TN	52
JENNIFER ANN GARDNER CUMMINS,	1861535866	CHATTANOOGA	37421	TN	2
Jack, Joani L.	1184698698	CHATTANOOGA	37401	TN	63
Jackson, Norma J.	1336198829	CHATTANOOGA	37421	TN	2
Javer, Neeta	1053732099	CHATTANOOGA	37422	TN	65
Johnson, Natalie I.	1356351977	CHATTANOOGA	37408	TN	81
Johnson, Sonya L.	1225019086	CHATTANOOGA	37405	TN	29
Jones, Jane O.	1295711794	CHATTANOOGA	37401	TN	14
Joseph, Bency	1386985257	CHATTANOOGA	37421	TN	6
Jump, Jeffrey S.	1467462150	CHATTANOOGA	37408	TN	26
Jung, Wee J.	1194790634	CHATTANOOGA	37421	TN	3
KENNETH GRAHAM PITTMAN, MD	1588822431	CHATTANOOGA	37421	TN	160
KEVIN RAY FERGUSON, MD	1164530036	CHATTANOOGA	37421	TN	2,682
KIRK BRODY PC	1750715975	CHATTANOOGA	37404	TN	1
Keel, Joan B.	1942531934	CHATTANOOGA	37422	TN	7
Keller Vice, Hayley L.	1841524519	CHATTANOOGA	37401	TN	47
Kemp, William J.	1275518003	CHATTANOOGA	37401	TN	21
Kerley, Jonathan M.	1568442689	CHATTANOOGA	37421	TN	47
Kolade, Victor O.	1073558409	CHATTANOOGA	37401	TN	29
L FRANK CHANDLER	1255591335	CHATTANOOGA	37401	TN	5
LIFESPRING COMM HEALTH	1699079673	CHATTANOOGA	37404	TN	1
LONGER MD CHARLES F	1407865140	CHATTANOOGA	37403	TN	21
Lam, Garrett K.	1033172713	CHATTANOOGA	37401	TN	1
Lanade, Raphael D.	1427081884	CHATTANOOGA	37422	TN	18
Lawrence, Paul A.	1376630707	CHATTANOOGA	37401	TN	61
Lawson, Trena R.	1891734711	CHATTANOOGA	37405	TN	2
Licht, Kelly L.	1336589845	CHATTANOOGA	37401	TN	70
Little, Kelli G.	1952671182	CHATTANOOGA	37422	TN	43
Loga, Michael S.	1427147461	CHATTANOOGA	37401	TN	6
Long, Amy M.	1164839494	CHATTANOOGA	37401	TN	22
Longer, Charles F.	1407865140	CHATTANOOGA	37403	TN	80
Lord, Edward F.	1093789455	CHATTANOOGA	37412	TN	3
Lowery, Kim Lei	1326303934	CHATTANOOGA	37422	TN	8
MARI LILLY, MD	1851319065	CHATTANOOGA	37405	TN	1
MC CLANAHAN DO MATTHEW W	1295046928	CHATTANOOGA	37408	TN	115
MC KENZIE CTR FOR INT ME	1669608501	CHATTANOOGA	37421	TN	7
MID STH SURG ASC PLLC	1811941396	CHATTANOOGA	37401	TN	73
MITCHELL MD DANIELLE E	1508054768	CHATTANOOGA	37415	TN	40
MOORE MSN TAMI L	1851313126	CHATTANOOGA	37412	TN	34
MUNIR A MUHAMMAD PC	1871910570	CHATTANOOGA	37404	TN	144
Malakoff, Gary L.	1336385657	CHATTANOOGA	37401	TN	50
Malek, Nabil W.	1104891514	CHATTANOOGA	37412	TN	1
May, Marian G.	1669457479	CHATTANOOGA	37401	TN	16
May, Steven L.	1760468292	CHATTANOOGA	37401	TN	4
McCallie, Jack B.	1023093853	CHATTANOOGA	37401	TN	20
McCroskey, Christina M.	1790987493	CHATTANOOGA	37421	TN	1
McDaniel, Mary F.	1750694246	CHATTANOOGA	37401	TN	1
McKenzie, Mark M.	1821064122	CHATTANOOGA	37421	TN	36
McLelland, Patricia K.	1306824826	CHATTANOOGA	37401	TN	146
McMahan, Becky S.	1255316071	CHATTANOOGA	37401	TN	10

Meadows III, William E.	1396787495	CHATTANOOGA	37421	TN	1
Meadows, Kristopher B.	1700170602	CHATTANOOGA	37421	TN	580
Memon, Zara S.	1588605752	CHATTANOOGA	37414	TN	58
Miller, Phyllis E.	1528058906	CHATTANOOGA	37421	TN	1
Mills, Gary E.	1558346387	CHATTANOOGA	37401	TN	4
Mitchell, Danielle E.	1508054768	CHATTANOOGA	37415	TN	90
Mitchell, Kathleen	1528043841	CHATTANOOGA	37401	TN	1
Molloy, Ronald L.	1831187541	CHATTANOOGA	37421	TN	19
Montgomery, Heather C.	1629203310	CHATTANOOGA	37421	TN	69
Montgomery, Juandria N.	1730208083	CHATTANOOGA	37412	TN	11
Moody, Richard D.	1457325862	CHATTANOOGA	37412	TN	1,792
Moore, Aaron L.	1326273855	CHATTANOOGA	37421	TN	94
Moore, Nastassja R.	1841639762	CHATTANOOGA	37421	TN	20
Moore, Tami L.	1851313126	CHATTANOOGA	37412	TN	29
Morris, Michalle B.	1013268341	CHATTANOOGA	37401	TN	22
Moser, Melissa A.	1295745230	CHATTANOOGA	37401	TN	56
Moughrabi, Marwan M.	1699722421	CHATTANOOGA	37422	TN	47
Moughrabi, Nancy K.	1225261886	CHATTANOOGA	37422	TN	28
Murray Jr, Ringland S.	1609971738	CHATTANOOGA	37421	TN	85
NEPHROLOGY ASC	1972548089	CHATTANOOGA	37401	TN	9
NEW COVENANT MED ASC PLL	1568596823	CHATTANOOGA	37422	TN	31
NICKIE K SOUFLERIS, MD	1033157656	CHATTANOOGA	37405	TN	30
Naseer, Kaukab	1326036930	CHATTANOOGA	37421	TN	1
Neal, Allyson M.	1164445953	CHATTANOOGA	37421	TN	37
Neall, David	1124003942	CHATTANOOGA	37401	TN	400
Nelson, Rachel A.	1023206075	CHATTANOOGA	37401	TN	2
Newby Jr, James T.	1922083468	CHATTANOOGA	37421	TN	35
Newman, Copper K.	1487620787	CHATTANOOGA	37401	TN	40
Newman, Glenn A.	1104801943	CHATTANOOGA	37401	TN	29
North, Linda M.	1275978322	CHATTANOOGA	37401	TN	6
Nunally Jr, James T.	1598749566	CHATTANOOGA	37405	TN	2
OB GYN CTR OF EXCELENCE	1699796169	CHATTANOOGA	37404	TN	98
OBSTETRICS GYNECOLOGY OF	1669703849	CHATTANOOGA	37401	TN	1
OBarr, Ashley L.	1164776126	CHATTANOOGA	37401	TN	5
OLIVER L GREGORY, MD	1588772545	CHATTANOOGA	37421	TN	12
ORME MD TERENCE J	1831164664	CHATTANOOGA	37421	TN	15
Odem, Carroll G.	1144224957	CHATTANOOGA	37411	TN	15
Orme, Terence J.	1831164664	CHATTANOOGA	37421	TN	42
Out of State Professional Subs	~	CHATTANOOGA	37402	TN	12
Owens, Shanee D.	1629248505	CHATTANOOGA	37421	TN	69
Owens, Sherry C.	1992131932	CHATTANOOGA	37403	TN	6
PALLIATIVE CARE SVC	1467721183	CHATTANOOGA	37416	TN	79
PARKRIDGE PROF INC	4234931739	CHATTANOOGA	37404	TN	28
PED HLTH CARE ASC	1750592689	CHATTANOOGA	37411	TN	44
PED HLTH CARE PC	1730343682	CHATTANOOGA	37421	TN	41
PERSONAL MED LLC	1780975540	CHATTANOOGA	37421	TN	26
PHYS CARE PC	1437194222	CHATTANOOGA	37421	TN	10
PM PED HOLDINGS LLC	1871887430	CHATTANOOGA	37421	TN	85
PRATER MD CHRISTOPHER D	1598767444	CHATTANOOGA	37421	TN	2
Panda, Mukta	1861486441	CHATTANOOGA	37401	TN	9
Parkhurst, Walter D.	1265406763	CHATTANOOGA	37401	TN	104
Patel, Chirag M.	1790741312	CHATTANOOGA	37401	TN	2
Patel, Manisha V.	1669434973	CHATTANOOGA	37401	TN	72
Payne, Mercedes V.	1225021306	CHATTANOOGA	37401	TN	14
Payne, Rebecca J.	1508092818	CHATTANOOGA	37422	TN	4
Peters, Richard A.	1912982711	CHATTANOOGA	37401	TN	53
Phillips, David J.	1497730212	CHATTANOOGA	37401	TN	13

Phillips, Lisa D.	1275881823	CHATTANOOGA	37403	TN	115
Pickett, Kimberly L.	1003128893	CHATTANOOGA	37401	TN	1
Pickett, Michele A.	1558588111	CHATTANOOGA	37404	TN	2
Pierce, Connie M.	1164745261	CHATTANOOGA	37421	TN	101
Portera, Joseph C.	1821088410	CHATTANOOGA	37404	TN	4
RAPHAEL D LANADE PLLC	1871925099	CHATTANOOGA	37421	TN	44
REEVES MD MICHAEL L	1952359093	CHATTANOOGA	37414	TN	2
RHEA MED CTR PHYS GRP	1285982678	CHATTANOOGA	37401	TN	14
RICHARD F MAURONER, MD	1992813976	CHATTANOOGA	37421	TN	9
RINGGOLD PED PTH	1366400533	CHATTANOOGA	37422	TN	210
ROWLAND MD JACK MERIDITH	1417970054	CHATTANOOGA	37424	TN	64
Radpour, Christopher J.	1174599401	CHATTANOOGA	37401	TN	19
Rapp, Susan L.	1154409225	CHATTANOOGA	37401	TN	1
Redmond, Autumn D.	1033425319	CHATTANOOGA	37421	TN	11
Reeves, Emily J.	1346230935	CHATTANOOGA	37421	TN	23
Regan, Teresa J.	1457337966	CHATTANOOGA	37401	TN	10
Richards, Brownyn P.	1699745968	CHATTANOOGA	37401	TN	18
Richardson Jr, James M.	1124003959	CHATTANOOGA	37401	TN	20
Richardson, John P.	1588963912	CHATTANOOGA	37401	TN	1
Risley, Jon H.	1417923293	CHATTANOOGA	37421	TN	28
Roberts, Matthew A.	1700878139	CHATTANOOGA	37421	TN	2,700
Rockholt, English A.	1245456367	CHATTANOOGA	37401	TN	3
Rogers, Jeffrey K.	1174509681	CHATTANOOGA	37401	TN	5
Rohrer, Jane L.	1659347953	CHATTANOOGA	37401	TN	4
Ross, Summer R.	1861665440	CHATTANOOGA	37412	TN	6
Rowland, Jack M.	1417970054	CHATTANOOGA	37424	TN	42
Rowland, Marian	1073627485	CHATTANOOGA	37405	TN	12
SALE CRK FAM PRACT PLLC	1225352164	CHATTANOOGA	37401	TN	11
SARATH B GANGAVARAPU, MD	1194755124	CHATTANOOGA	37401	TN	4
SENTEF MED CTR	1043418742	CHATTANOOGA	37421	TN	17
SHULL MD JOHN A	1942212691	CHATTANOOGA	37412	TN	5
SKIN CANCER COSMETIC DER	1144419458	CHATTANOOGA	37421	TN	11
SMITH JR MD BILL MOORE	1003881061	CHATTANOOGA	37405	TN	67
SOWTER DO BRENDA K	1699829226	CHATTANOOGA	37414	TN	56
SPG CRK PED INC	1013026020	CHATTANOOGA	37412	TN	38
STEPHEN V DRESKIN PC	1619056462	CHATTANOOGA	37401	TN	12
Sager, Elmira F.	1811944770	CHATTANOOGA	37422	TN	8
Salim, Howiada H.	1518101294	CHATTANOOGA	37401	TN	2
Sanabria, Luis A.	1821053604	CHATTANOOGA	37401	TN	51
Sapp, Robert D.	1982705836	CHATTANOOGA	37401	TN	1
Scotchie, Jessica G.	1144249558	CHATTANOOGA	37421	TN	10
Scott, Wayne T.	1730155037	CHATTANOOGA	37401	TN	8
Seay, Candice M.	1679901599	CHATTANOOGA	37401	TN	43
Seeber, Michael J.	1871575795	CHATTANOOGA	37414	TN	2
Sentef Jr, Joseph	1720160294	CHATTANOOGA	37421	TN	173
Seo, Hak S.	1043471238	CHATTANOOGA	37401	TN	109
Shafi, Arif	1356339972	CHATTANOOGA	37421	TN	4
Shah, Umbar	1215262662	CHATTANOOGA	37414	TN	1
Sharma, Naina	1568484871	CHATTANOOGA	37401	TN	3
Shaw, Jacqueline	1598758021	CHATTANOOGA	37411	TN	20
Shepherd, Michael D.	1962481713	CHATTANOOGA	37401	TN	27
Sherman, Kay C.	1508882085	CHATTANOOGA	37401	TN	46
Sherrer, Tracy W.	1407917982	CHATTANOOGA	37422	TN	7
Sherrow, Shevonda T.	1790701936	CHATTANOOGA	37401	TN	7
Shull, John A.	1942212691	CHATTANOOGA	37412	TN	52
Shumaker, Nita W.	1740245612	CHATTANOOGA	37401	TN	21
Shumate, Kathryn D.	1194915942	CHATTANOOGA	37401	TN	3

Simpson, Kendra E.	1811282643	CHATTANOOGA	37401	TN	36
Simpson, Mark T.	1407837891	CHATTANOOGA	37414	TN	28
Slack, Angela S.	1841275179	CHATTANOOGA	37401	TN	60
Slater, Deborah A.	1659307890	CHATTANOOGA	37422	TN	71
Smith Jr, Bill M.	1003881061	CHATTANOOGA	37401	TN	28
Smith, Joel S.	1134239270	CHATTANOOGA	37421	TN	27
Smith, Michael H.	1225132897	CHATTANOOGA	37401	TN	59
Smith, Mitzi W.	1437291663	CHATTANOOGA	37401	TN	85
Smith, Steven N.	1033229075	CHATTANOOGA	37421	TN	24
Smith, Terry W.	1033105689	CHATTANOOGA	37421	TN	10
Smith, William H.	1891769212	CHATTANOOGA	37401	TN	79
Soder, Kristen M.	1114233707	CHATTANOOGA	37421	TN	2
Sohi, Shahnaz Azam H.	1205107935	CHATTANOOGA	37401	TN	88
Sowter, Brenda K.	1699829226	CHATTANOOGA	37414	TN	1
Spraggins, Yolanda R.	1003882309	CHATTANOOGA	37401	TN	24
Springer, Patricia A.	1417130048	CHATTANOOGA	37422	TN	11
Standridge II, John B.	1568494284	CHATTANOOGA	37416	TN	1
Stanko, James A.	1831163013	CHATTANOOGA	37401	TN	4
Steele, Mark A.	1053385542	CHATTANOOGA	37401	TN	6
Stegall, Stephanie A.	1578538013	CHATTANOOGA	37412	TN	114
Sticher, Megan A.	1851537997	CHATTANOOGA	37401	TN	27
Strickland, Wendy A.	1104168913	CHATTANOOGA	37421	TN	1,689
TIMOTHY R JENNINGS, MD	1316002652	CHATTANOOGA	37421	TN	67
TN VLY BONE JOINT PC	1801084884	CHATTANOOGA	37401	TN	3
TODD MD NIVIN C	1356390579	CHATTANOOGA	37421	TN	25
Talbert, Malissa G.	1497957914	CHATTANOOGA	37401	TN	8
Tessmann, Ellen H.	1316961626	CHATTANOOGA	37401	TN	55
Thomas, Deborah B.	1750688362	CHATTANOOGA	37401	TN	122
Thompson, Bruce T.	1396785457	CHATTANOOGA	37421	TN	43
Tigar, Michael C.	1790759876	CHATTANOOGA	37401	TN	136
Todd, Matthew J.	1841209632	CHATTANOOGA	37401	TN	179
Todd, Nivin C.	1356390579	CHATTANOOGA	37421	TN	113
Truelove, Laura T.	1164471280	CHATTANOOGA	37401	TN	121
Tsaltas, Theodore T.	1679594881	CHATTANOOGA	37401	TN	171
Tucker, Taylor E.	1952736845	CHATTANOOGA	37404	TN	161
Tudor, Maria E.	1265480438	CHATTANOOGA	37401	TN	2
Tun, Katherine M.	1639135395	CHATTANOOGA	37401	TN	4
Turner, Leslie A.	1497968259	CHATTANOOGA	37401	TN	19
UNIV SURG ASC PLLC	1972520963	CHATTANOOGA	37403	TN	113
URGENT GEN MED MINISTRY	1962662791	CHATTANOOGA	37415	TN	9
VIJAYALAKSHMI APPAREDDY, MD	1871663732	CHATTANOOGA	37421	TN	61
Vojtkofsky, Joan	1689912958	CHATTANOOGA	37405	TN	4
Vollberg, Carlton M.	1730178450	CHATTANOOGA	37421	TN	7
Voychehovski, Thomasz H.	1740278431	CHATTANOOGA	37421	TN	12
WADE IN THE WATER MED CT	1629416730	CHATTANOOGA	37403	TN	55
WALKER MD MEECA	1457338667	CHATTANOOGA	37412	TN	32
WALKER MD RUSSELL L	1871532184	CHATTANOOGA	37421	TN	2
WELLNESS CLINIC	1821365651	CHATTANOOGA	37414	TN	1
WOMENS HLTH CARE PC	1386853364	CHATTANOOGA	37411	TN	2
WOMENS INST FOR SPEC HEA	1821167115	CHATTANOOGA	37421	TN	1
Waddle, Casey M.	1316289408	CHATTANOOGA	37401	TN	2
Wadzinski, James D.	1437351970	CHATTANOOGA	37401	TN	3
Walker, Latosha K.	1225325483	CHATTANOOGA	37404	TN	71
Walker, Meecca	1457338667	CHATTANOOGA	37412	TN	4
Walls, Christopher B.	1780963702	CHATTANOOGA	37421	TN	5
Waters Jr, Clyde C.	1801869243	CHATTANOOGA	37421	TN	647
White, Jay P.	1720054042	CHATTANOOGA	37401	TN	74

Whitley Dooley, Jennifer M.	1063532992	CHATTANOOGA	37401	TN	22
Wilcox, Kirk A.	1831222835	CHATTANOOGA	37401	TN	12
Wiley, Benjamin W.	1780649780	CHATTANOOGA	37401	TN	37
Williamson, Ivey	1942274394	CHATTANOOGA	37401	TN	15
Wilson, Jennifer L.	1043644198	CHATTANOOGA	37401	TN	17
Wilson, Karyn L.	1184046740	CHATTANOOGA	37422	TN	13
Wolford, Karin L.	1811986201	CHATTANOOGA	37401	TN	22
Wood, John C.	1144205253	CHATTANOOGA	37401	TN	34
Wood, Robert	1578548392	CHATTANOOGA	37401	TN	20
Worthington, Julian M.	1184654956	CHATTANOOGA	37401	TN	26
Yoder, Sandra D.	1972618700	CHATTANOOGA	37422	TN	22
Young, Tye B.	1174635957	CHATTANOOGA	37401	TN	67
Youngblood, Laura B.	1194968776	CHATTANOOGA	37401	TN	35
Zurawick, Jason G.	1861515611	CHATTANOOGA	37401	TN	10
Swarner Jr, Orville W.	1609920172	CHUCKEY	37641	TN	7
Hensley, Conley D.	1710943105	CHURCH HILL	37642	TN	8
BRADLEY PED PC	1154417152	CLEVELAND	37312	TN	7
BRADLEY URGENT CARE	1316124852	CLEVELAND	37312	TN	67
Babich, Glen S.	1184617086	CLEVELAND	37312	TN	42
Ballard, Natasha E.	1023288743	CLEVELAND	37312	TN	39
Baysden, Teresa J.	1619931581	CLEVELAND	37312	TN	44
Berry, Kristen M.	1700015799	CLEVELAND	37312	TN	41
Betts, Dennis A.	1801860234	CLEVELAND	37364	TN	4
Boring, Tiffany E.	1518254341	CLEVELAND	37312	TN	9
Broyles, Lisa J.	1417081720	CLEVELAND	37312	TN	65
Buchwalter, Cheryl L.	1063408854	CLEVELAND	37320	TN	24
CHAMBERS SR MD JOHN W	1538359831	CLEVELAND	37311	TN	5
CHHAJWANI MD BALRAM L	1700850245	CLEVELAND	37312	TN	17
CLEVELAND CARE 1ST	1669549911	CLEVELAND	37311	TN	4
CLEVELAND FAM PHYS	1356533475	CLEVELAND	37312	TN	5
CLEVELAND MED ASC PLLC	1093723330	CLEVELAND	37320	TN	7
CLEVELAND PED PC	1609046267	CLEVELAND	37311	TN	1
COMPREHENSIVE WELLNESS C	1568733863	CLEVELAND	37311	TN	38
COVENANT FAM MED	1871674515	CLEVELAND	37312	TN	5
Chambers, John W.	1417928441	CLEVELAND	37311	TN	13
Clifford, Jessica L.	1366614018	CLEVELAND	37311	TN	18
Cofer, David S.	1831354455	CLEVELAND	37320	TN	51
Compton, Charles D.	1346538295	CLEVELAND	37320	TN	6
Coyle, Brian E.	1649244724	CLEVELAND	37364	TN	19
Crabtree, Barry D.	1447224894	CLEVELAND	37364	TN	1
DAVID ANDERSON MD INC	1528071974	CLEVELAND	37312	TN	19
DIAG MSO PLLC	1225381148	CLEVELAND	37312	TN	66
Damshala, Nalini K.	1144426081	CLEVELAND	37312	TN	10
Ermer, Susan A.	1316946965	CLEVELAND	37311	TN	6
Farrukh, Kamran	1760447205	CLEVELAND	37320	TN	32
Fernando, Felicito E.	1396742573	CLEVELAND	37311	TN	102
Fisher, Susan G.	1730137035	CLEVELAND	37320	TN	40
Harris, Cynthia M.	1063485571	CLEVELAND	37311	TN	4
Howard, Bess E.	1407299191	CLEVELAND	37312	TN	92
Hunter, Laura A.	1861464604	CLEVELAND	37311	TN	8
JERRY G NEWMAN, MD	1962401760	CLEVELAND	37312	TN	4
Kelly, Wayne S.	1306844733	CLEVELAND	37364	TN	8
Kemkar, Ajitkumar G.	1679505168	CLEVELAND	37312	TN	395
Kidd, Keith L.	1811168941	CLEVELAND	37364	TN	40
Knight, Cecil D.	1508909599	CLEVELAND	37364	TN	1
Kyle, William E.	1770758351	CLEVELAND	37320	TN	14
LIFE BRIDGES INC	1700928876	CLEVELAND	37311	TN	12

LIFE CIR WOMENS HLTHCARE	1316029663	CLEVELAND	37311	TN	23
MARQUEZ MD OBADIAS	1366581654	CLEVELAND	37312	TN	17
MOORE MD WAYNE EARL EARL	1821081472	CLEVELAND	37312	TN	20
Mazza, Gerard K.	1568504918	CLEVELAND	37312	TN	888
Mazzolini, Joe M.	1811908718	CLEVELAND	37364	TN	94
Miller, Paula J.	1730388844	CLEVELAND	37312	TN	16
Mullin, Christopher N.	1598738023	CLEVELAND	37320	TN	3
Murphy, Bill H.	1528075009	CLEVELAND	37311	TN	19
NIANSEN LIU, MD	1679578371	CLEVELAND	37312	TN	65
OASIS GYNECOLOGY OBSTETR	1881733525	CLEVELAND	37311	TN	33
OCOE E OBGYN PC	1801989678	CLEVELAND	37311	TN	59
PAUL G SMITH DO PA	1952472185	CLEVELAND	37311	TN	7
PEERLESS PED PLLC	1902083702	CLEVELAND	37364	TN	29
PHYS 1ST PC	1629108691	CLEVELAND	37312	TN	55
PHYS SVC OF CLEVELAND IN	1457378341	CLEVELAND	37320	TN	7
Perry, Mitzie D.	1922296052	CLEVELAND	37311	TN	16
ROBERT ALLAN STETSON JR, MD	1891729927	CLEVELAND	37312	TN	3
ROBINSON MD DONALD E	1164435509	CLEVELAND	37312	TN	24
Rahbe, Samir	1073665642	CLEVELAND	37320	TN	22
Romaniuk, Alex G.	1437114063	CLEVELAND	37320	TN	42
Rucker, Walter W.	1386644094	CLEVELAND	37311	TN	39
Rudolph, Charles T.	1346351673	CLEVELAND	37312	TN	121
SOUTHERN MED CLINICS	1508824749	CLEVELAND	37323	TN	63
STANBERY II MD WILLIAM C	1821010554	CLEVELAND	37312	TN	21
Sanderson, Stephanie M.	1902870231	CLEVELAND	37364	TN	36
Sheikh, Azhar S.	1013972538	CLEVELAND	37320	TN	70
Siddiqui, Mahmood A.	1568439453	CLEVELAND	37312	TN	18
Sims III, Harrison G.	1568413219	CLEVELAND	37312	TN	24
Smith III, Paul G.	1669543807	CLEVELAND	37311	TN	38
Smith Jr, Paul G.	1215978747	CLEVELAND	37311	TN	12
Snowman, Brenda A.	1235117250	CLEVELAND	37311	TN	37
Stanbery II, William C.	1821010554	CLEVELAND	37312	TN	1
Swan, Lawrence C.	1467402321	CLEVELAND	37312	TN	2
Tomczyk, Maria J.	1497710040	CLEVELAND	37320	TN	30
Trew, Shelia A.	1578546990	CLEVELAND	37320	TN	30
Von Gremp, Alan C.	1992933063	CLEVELAND	37312	TN	24
Windham, Lacy M.	1750542494	CLEVELAND	37311	TN	33
Wolf, Steven D.	1013980556	CLEVELAND	37320	TN	43
ANDERSON ORAL MAXILLOFAC	1316197619	CLINTON	37716	TN	29
KEENUM DO AMY J	1154388734	CLINTON	37716	TN	39
Sherrer, James S.	1275694747	COLLEGE DALE	37315	TN	1
COPPER BASIN MED CTR	1750363115	COPPERHILL	37317	TN	357
MAHMOOD A SIDDIQUI PC	1427070523	COPPERHILL	37317	TN	9
Nelson, Stacie M.	1164518502	COPPERHILL	37317	TN	40
TREON MD STEPHEN M	1821092453	COPPERHILL	37317	TN	60
Treon, Stephen M.	1821092453	COPPERHILL	37317	TN	42
UHLIK MD ALLEN S	1023097177	COPPERHILL	37317	TN	17
Uhlík, Allen S.	1023097177	COPPERHILL	37317	TN	4
CORRYTON MED CLINIC	1588851190	CORRYTON	37721	TN	119
Parikh, Kalpesh D.	1255339081	CORRYTON	37721	TN	6
BOVINE MD THOMAS P	1104982453	DAYTON	37321	TN	1
BROCK MD HOWARD R	1215970140	DAYTON	37321	TN	4
Bovine, Thomas P.	1104982453	DAYTON	37321	TN	22
Brock, Howard R.	1215970140	DAYTON	37321	TN	151
CREWS MD ALAN L	1164497145	DAYTON	37321	TN	27
Crews, Alan L.	1164497145	DAYTON	37321	TN	8
DAYTON PED PC	1205041555	DAYTON	37321	TN	2

HORTON FAM MED	1457682403	DAYTON	37321	TN	55
Horton, Christopher R.	1174551600	DAYTON	37321	TN	26
LOGAN FAM MED LLC	1619113867	DAYTON	37321	TN	34
Logan, Lee D.	1336188085	DAYTON	37321	TN	17
Nelson, James D.	1104985340	DAYTON	37321	TN	11
Shaver, Jennifer L.	1245495837	DAYTON	37321	TN	8
Wadzinski, Eve R.	1720275134	DAYTON	37321	TN	48
ROBERTS MD RODNEY SHANE S	1306847785	DECATUR	37322	TN	47
Roberts, English P.	1326384991	DECATUR	37322	TN	7
Roberts, R Shane	1306847785	DECATUR	37322	TN	16
BALDWIN MD MARY E	1528021482	DUNLAP	37327	TN	7
Baldwin, Mary E.	1528021482	DUNLAP	37327	TN	23
DR DEBORA C DANIEL MD	1508050717	DUNLAP	37327	TN	75
DUNLAP MED CTR PLLC	1962591982	DUNLAP	37327	TN	27
Daniel, Debora C.	1023050614	DUNLAP	37327	TN	2
Dunn, Terence S.	1487880670	DUNLAP	37327	TN	55
Graves, George N.	1780680058	DUNLAP	37327	TN	37
SHEPHERD DO KAREN R	1376589135	DUNLAP	37327	TN	7
Shepherd, Karen R.	1376589135	DUNLAP	37327	TN	87
Sherman, Roby A.	1316961063	DUNLAP	37327	TN	16
BASSAL MD ALY A	1275530560	ELIZABETHTON	37644	TN	44
BREMER MD JONATHAN S	1336181239	ELIZABETHTON	37643	TN	2
Bassal, Aly A.	1275530560	ELIZABETHTON	37644	TN	20
Bennett, Karie E.	1629165659	ELIZABETHTON	37643	TN	39
Bremer, Jonathan S.	1336181239	ELIZABETHTON	37643	TN	62
CLARK MD VIVIAN M	1205889508	ELIZABETHTON	37643	TN	16
Davenport, James L.	1326106964	ELIZABETHTON	37643	TN	1
Davenport, Michelle L.	1497813026	ELIZABETHTON	37643	TN	14
May, Andrew S.	1154423275	ELIZABETHTON	37644	TN	47
May, Joseph C.	1295831212	ELIZABETHTON	37643	TN	4
Paul, Daniel J.	1699863340	ELIZABETHTON	37643	TN	13
Powers, Rebecca R.	1497742969	ELIZABETHTON	37643	TN	26
Reynolds II, Bobby D.	1356455174	ELIZABETHTON	37643	TN	62
SCHUBERT III MD ROBERT L	1407964943	ELIZABETHTON	37643	TN	56
Schubert, Robert L.	1407964943	ELIZABETHTON	37643	TN	6
MASINGALE APN MONICA N	1225075781	ENGLEWOOD	37329	TN	13
Colinger Jr, J W.	1245283886	ERWIN	37650	TN	22
Colinger, Jason A.	1609829241	ERWIN	37650	TN	4
Miller II, Charles G.	1366492639	ERWIN	37650	TN	755
Moughon, Gordon W.	1376559070	ERWIN	37650	TN	18
Osborne, Victoria L.	1215369921	ERWIN	37650	TN	22
Peterson, Shanna B.	1295781045	ERWIN	37650	TN	1
Shelton, Wanda S.	1922051010	ERWIN	37650	TN	41
UNAKA INTERNAL MED LLC	1619904570	ERWIN	37650	TN	74
COLLINS MD TIMOTHY J	1235126392	ETOWAH	37331	TN	1
Collins, Timothy J.	1235126392	ETOWAH	37331	TN	63
Crisp, Larry G.	1275693921	ETOWAH	37331	TN	12
INT MED ASC OF MCMINN CN	1952367187	ETOWAH	37331	TN	19
Khan, Ghazali A.	1437116720	ETOWAH	37331	TN	4
Lee, Yung G.	1982750402	ETOWAH	37331	TN	4
Miller, Jamie M.	1447593041	ETOWAH	37331	TN	26
Olsen, Samuel J.	1760448591	ETOWAH	37331	TN	15
Riley II, Joel C.	1659338044	ETOWAH	37331	TN	13
Trentham, Nathan C.	1134185358	ETOWAH	37331	TN	8
WATTERS MD DONALD H	1003929472	ETOWAH	37331	TN	136
Watters, Donald H.	1003929472	ETOWAH	37331	TN	4
Watters, Russell B.	1003872201	ETOWAH	37331	TN	60

YUNG GIL LEE PC	1225469497	ETOWAH	37331	TN	14
MOORE MD VICKIE S	1861607194	GATLINBURG	37738	TN	5
Moore, Vickie S.	1861607194	GATLINBURG	37738	TN	23
Austin, Maynard W.	1144266768	GREENEVILLE	37745	TN	199
BAKSHI MD MANDEEP S	1669458857	GREENEVILLE	37745	TN	54
BRECKENRIDGE MD RUFUS G	1962578005	GREENEVILLE	37745	TN	1
Bakshi, Mandeeep S.	1669458857	GREENEVILLE	37745	TN	470
Breckenridge, Rufus G.	1962578005	GREENEVILLE	37745	TN	16
Castle, Christopher S.	1568406684	GREENEVILLE	37745	TN	16
FAM PHYS OF GREENVILLE P	1720099708	GREENEVILLE	37745	TN	1
Fernandez, Felix L.	1629017397	GREENEVILLE	37745	TN	33
KIDS 1ST PED INC	1558411520	GREENEVILLE	37745	TN	4
McGill, Richard S.	1629076393	GREENEVILLE	37745	TN	26
Montgomery, Charles A.	1952477077	GREENEVILLE	37745	TN	57
REARDON MD PETER A	1790769974	GREENEVILLE	37745	TN	2
Reardon, Peter A.	1790769974	GREENEVILLE	37745	TN	70
Roberts, Andy A.	1013900943	GREENEVILLE	37745	TN	50
Rodgers, James S.	1386672483	GREENEVILLE	37745	TN	70
SMITH JR MD ELLIOTT B	1649364993	GREENEVILLE	37744	TN	14
STRANGE MD ERNEST BRAD	1134205123	GREENEVILLE	37745	TN	3
SUSONG MD KENNETH C	1972573343	GREENEVILLE	37743	TN	35
Smith Jr, Elliott B.	1649364993	GREENEVILLE	37744	TN	78
Strange, Ernest B.	1821095761	GREENEVILLE	37745	TN	32
Susong, Kenneth C.	1972573343	GREENEVILLE	37745	TN	18
Toppenberg, Kevin S.	1093726085	GREENEVILLE	37745	TN	4
Toppenberg, Marcia D.	1558372557	GREENEVILLE	37745	TN	14
AMANDA S FERGUSON INC	1649598343	HARRIMAN	37748	TN	6
BELITZ IV MD JOHN C	1578524740	HARRIMAN	37748	TN	3
BENNETT MD WILLIAM E	1598714834	HARRIMAN	37748	TN	42
Belitz IV, John C.	1578524740	HARRIMAN	37748	TN	4
Bennett, William E.	1598714834	HARRIMAN	37748	TN	26
CLARK PA DOUGLAS M	~	HARRIMAN	37748	TN	236
Cordes, Jamie C.	1225267735	HARRIMAN	37748	TN	104
DENTON JR MD RANDY L	1851385108	HARRIMAN	37748	TN	110
Denton Jr, Randy L.	1851385108	HARRIMAN	37748	TN	3
Dunford, Lindsey E.	1164711271	HARRIMAN	37748	TN	5
FOOTE MD CLARY P	1750377826	HARRIMAN	37748	TN	3
Ferguson, Amanda S.	1083931430	HARRIMAN	37748	TN	47
Foote, Clary P.	1750377826	HARRIMAN	37748	TN	1
Hammonds, Mary A.	1346565009	HARRIMAN	37748	TN	46
Holmes, Michael D.	1760544621	HARRIMAN	37748	TN	516
Jenkins, Amy A.	1750417242	HARRIMAN	37748	TN	43
LAYMANCE MD JONATHAN B	1396058574	HARRIMAN	37748	TN	3
LOCAL CARE PLLC	1023275286	HARRIMAN	37748	TN	14
Laymance, Jonathan B.	1396058574	HARRIMAN	37748	TN	2
MANCEL W WAKHAM PC	1073568218	HARRIMAN	37748	TN	30
MC MILLIN MD RODNEY M	1013901289	HARRIMAN	37748	TN	50
McMillin, Rodney M.	1013901289	HARRIMAN	37748	TN	181
SANDRA WADE FNP INC	1184834541	HARRIMAN	37748	TN	91
SOUTH NP TERRY L	1235404013	HARRIMAN	37748	TN	13
SPINAL PAIN SOLUTIONS	1891039244	HARRIMAN	37748	TN	6
SYNERGY HEALTH SYSTEMS P	1821346107	HARRIMAN	37748	TN	5
SYNERGY HLTH SYS PLLC	1124346762	HARRIMAN	37748	TN	168
WILSON MD ROBERT J	1982698155	HARRIMAN	37748	TN	81
Wade, Sandra M.	1811966484	HARRIMAN	37748	TN	3
Wakham, Mancel W.	1073568218	HARRIMAN	37748	TN	45
Wilson, Robert J.	1982698155	HARRIMAN	37748	TN	35

Day, George L.	1114908175	HARROGATE	37752	TN	31
Deaton Jr, Donald H.	1215040852	HARROGATE	37752	TN	5
FAM MED CLINIC OF HARROG	1417107210	HARROGATE	37752	TN	5
FAM MED CLINIC OF HARROG	1689831802	HARROGATE	37752	TN	16
Hendrickson, Monica Y.	1649544545	HARROGATE	37752	TN	4
Larew, Elizabeth A.	1427191725	HARROGATE	37752	TN	37
Madden, Jared W.	1174735336	HARROGATE	37752	TN	105
Mann, Jeffrey L.	1568435212	HARROGATE	37752	TN	23
Martin, Amanda S.	1952690588	HARROGATE	37752	TN	10
Miller, Stephen J.	1104857051	HARROGATE	37752	TN	13
Poore, Debbie A.	1922180991	HARROGATE	37752	TN	71
Robertson, John M.	1881858215	HARROGATE	37752	TN	133
Seaman, Michael P.	1336119320	HARROGATE	37752	TN	63
Shay, Eva B.	1760575203	HARROGATE	37752	TN	29
Shepherd, Rebecca A.	1710300660	HARROGATE	37752	TN	18
Shields, Nicole P.	1992979454	HARROGATE	37752	TN	65
UNIV MED CLINIC	1992985865	HARROGATE	37752	TN	23
Williamson, John E.	1518025816	HARROGATE	37752	TN	8
Yonts, Roy C.	1841481850	HARROGATE	37752	TN	4
Zieren, Jan D.	1962530436	HARROGATE	37752	TN	143
ASC IN PRIMARY CARE	1669643417	HIXSON	37343	TN	138
CHATTANOOGA CTR FOR PRIM	1407959612	HIXSON	37343	TN	237
CIR OF LIFE FAM MED PLLC	1629301957	HIXSON	37343	TN	15
Cansler, Casandra L.	1437153855	HIXSON	37343	TN	2
Cooke, Vicky L.	1912013426	HIXSON	37343	TN	80
FAM SPRT MED PC	1588657977	HIXSON	37343	TN	43
Innes, Christopher I.	1356461339	HIXSON	37343	TN	99
Jones, Andrew R.	1093793523	HIXSON	37343	TN	18
Moss, William J.	1053403550	HIXSON	37343	TN	33
NRTH PK OB GYN	1104856392	HIXSON	37343	TN	18
Shuck, Susan M.	1134107659	HIXSON	37343	TN	74
THOMAS OT AMY M	1336464890	HIXSON	37343	TN	21
Tinney, Matthew C.	1225031537	HIXSON	37343	TN	42
Waters, Brenda P.	1134193618	HIXSON	37343	TN	22
Weaver, Keith A.	1265652317	HIXSON	37343	TN	38
GRACE PRIMARY CARE PC	1992742605	HUNTSVILLE	37756	TN	52
Smith, Timothy D.	1720021660	HUNTSVILLE	37756	TN	210
Weathers, Lori B.	1740300516	HUNTSVILLE	37756	TN	11
West, Karla S.	1689832271	HUNTSVILLE	37756	TN	7
Burrell, John S.	1528062197	JACKSBORO	37757	TN	21
Eberharter, Patricia A.	1841514957	JACKSBORO	37757	TN	23
Fernandes, Ingrid W.	1356342638	JACKSBORO	37757	TN	2
GERALD GUY OSBORN, DO	1023093937	JACKSBORO	37757	TN	11
LAFOLLETTE HLTH CLINIC I	1407031271	JACKSBORO	37757	TN	1
Moore, Mary K.	1457793382	JACKSBORO	37757	TN	69
Morris, Mary W.	1639143258	JACKSBORO	37757	TN	43
Narula, Gurpreet N.	1619908597	JACKSBORO	37757	TN	219
Narula, Harjeet S.	1811928799	JACKSBORO	37757	TN	1
Sexton, Curtis C.	1053420950	JACKSBORO	37757	TN	1
BARNETT MD FRANCES H	1790785079	JASPER	37347	TN	24
Barnett, Frances H.	1790785079	JASPER	37347	TN	1
Barnett, Frances H.	-	JASPER	37347	TN	5
Boeck, Karin A.	1104817774	JASPER	37347	TN	11
DESJARLAIS MD SCOTT E	-	JASPER	37347	TN	11
Gaddis, Deborah W.	1619246873	JASPER	37347	TN	2
HAYES MD GARY S	1043203326	JASPER	37347	TN	9
Howe, Dana L.	1396721825	JASPER	37347	TN	80

JASPER MED CTR LLC	1578774493	JASPER	37347	TN	1
Justo, Rory D.	1639160203	JASPER	37347	TN	61
Leonard, Dennis J.	1144328063	JASPER	37347	TN	131
MED ARTS PLZ PC	1497019707	JASPER	37347	TN	18
Mullins, Mary E.	1497978266	JASPER	37347	TN	160
SEQUATCHIE VLY PRIMARY C	1518171040	JASPER	37347	TN	228
Shaffer, Charles F.	1720071905	JASPER	37347	TN	2
Brock, Barbara A.	1326164393	JEFFERSON CITY	37760	TN	18
Dearing, Rachel M.	1043508906	JEFFERSON CITY	37760	TN	1
EXPRESS HEALTH CLINIC CO	1336189158	JEFFERSON CITY	37760	TN	6
Greer, Angela C.	1770753642	JEFFERSON CITY	37760	TN	58
Hensley, Sally R.	1003902578	JEFFERSON CITY	37760	TN	66
Hickle, Miranda C.	1528317054	JEFFERSON CITY	37760	TN	5
Kovalik, Adriana K.	1265781868	JEFFERSON CITY	37760	TN	24
Kramer, Kristin S.	1891098000	JEFFERSON CITY	37760	TN	1
Mutter, Virginia L.	1124320916	JEFFERSON CITY	37760	TN	29
Rogers, Eileen J.	1376867960	JEFFERSON CITY	37760	TN	12
Rolen, Rachel H.	1265742233	JEFFERSON CITY	37760	TN	18
Rowland, Annita J.	1205005212	JEFFERSON CITY	37760	TN	182
Shelton, Kimberly F.	1164735221	JEFFERSON CITY	37760	TN	79
UNITY MED GRP	1699014092	JEFFERSON CITY	37760	TN	19
Womac Boling, Amanda L.	1538572631	JEFFERSON CITY	37760	TN	10
Zachary, Cynthia E.	1962613729	JEFFERSON CITY	37760	TN	51
APPALACHIA HLTH SVC	1952505612	JELLICO	37762	TN	1
BARTON MSN DEANA R	1053626358	JELLICO	37762	TN	127
Barton, Deana R.	1053626358	JELLICO	37762	TN	42
CHARLES H WILKENS MD PC	1992841233	JELLICO	37762	TN	2
DAYSRING FAM HLTH CTR	1770790065	JELLICO	37762	TN	313
Killian, James W.	1649273467	JELLICO	37762	TN	4
Rafalski, Matthew E.	1912900531	JELLICO	37762	TN	51
Suto, Cathleen C.	1013902527	JELLICO	37762	TN	120
Thomas, Geogy	1891798492	JELLICO	37762	TN	14
Wilkens, Charles H.	1679666366	JELLICO	37762	TN	1
Wilkens, Darryl J.	1679678429	JELLICO	37762	TN	288
Yoder Jr, Daniel E.	1447416797	JELLICO	37762	TN	64
ALLEN FNP DANA A	1407884869	JOHNSON CITY	37604	TN	158
Abram, Abigail L.	1770880858	JOHNSON CITY	37602	TN	67
Adams, Joseph A.	1962525535	JOHNSON CITY	37602	TN	65
Ahmad, Irshad A.	1558312827	JOHNSON CITY	37604	TN	257
Aiken, Todd W.	1336368919	JOHNSON CITY	37605	TN	39
Albalissi, Kais A.	1760670855	JOHNSON CITY	37605	TN	53
Allen, Dana A.	1407884869	JOHNSON CITY	37602	TN	15
Arapakos, Dawn M.	1306136742	JOHNSON CITY	37605	TN	1
Arsenault, Amber M.	1578876702	JOHNSON CITY	37605	TN	253
Arze, Alfonso S.	1538162748	JOHNSON CITY	37602	TN	342
Asbury, Justin E.	1033370192	JOHNSON CITY	37602	TN	5
Asbury, Tori E.	1124289285	JOHNSON CITY	37602	TN	645
Assad, Norman A.	1386637619	JOHNSON CITY	37605	TN	38
Austin, Ashley L.	1699930859	JOHNSON CITY	37602	TN	22
Avonda, Thomas R.	1407920101	JOHNSON CITY	37605	TN	78
BRIAN R BONFARDIN, MD	1356322515	JOHNSON CITY	37604	TN	43
BROADWATER NP HOLLY R	1134164205	JOHNSON CITY	37604	TN	376
BRYANT MD ERIN E	1528037660	JOHNSON CITY	37604	TN	103
Bailey, John C.	1194781203	JOHNSON CITY	37602	TN	1
Bajaj, Kailash	1538326012	JOHNSON CITY	37605	TN	99
Banks II, Jerry B.	1578552410	JOHNSON CITY	37602	TN	75
Barbarito, Nancy G.	1376548677	JOHNSON CITY	37602	TN	201

Barger, Linda	1467556142	JOHNSON CITY	37615	TN	38
Bentley, Julie E.	1164678835	JOHNSON CITY	37602	TN	23
Bentley, Rhonda B.	1598935892	JOHNSON CITY	37604	TN	27
Bertotti, Marian L.	1639174774	JOHNSON CITY	37602	TN	4
Bevins, Rachel E.	1033313846	JOHNSON CITY	37602	TN	57
Bischoff, Paul A.	1285639328	JOHNSON CITY	37602	TN	299
Blackmore, Ronald L.	1770547606	JOHNSON CITY	37602	TN	3
Blackwelder, Reid B.	1942260112	JOHNSON CITY	37605	TN	15
Blake, Kevin K.	1174957864	JOHNSON CITY	37602	TN	163
Bochis, Melania	1083607329	JOHNSON CITY	37605	TN	28
Bockhorst, Peter R.	1336143866	JOHNSON CITY	37605	TN	51
Boggs, Bruce D.	1053375386	JOHNSON CITY	37615	TN	158
Borja, Neil A.	1659660090	JOHNSON CITY	37605	TN	55
Bowling, Gretchen H.	1831382449	JOHNSON CITY	37602	TN	127
Box, Stephen T.	1326044892	JOHNSON CITY	37602	TN	48
Boyle III, J William	1831153774	JOHNSON CITY	37602	TN	174
Brehm, Jerrilyn S.	1598752891	JOHNSON CITY	37614	TN	637
Broadwater, Holly R.	1134164205	JOHNSON CITY	37604	TN	931
Brown Jr, Paul E.	1326043167	JOHNSON CITY	37602	TN	137
Brown, Anastasia C.	1548453327	JOHNSON CITY	37602	TN	20
Brown, Andrew N.	1558562850	JOHNSON CITY	37602	TN	24
Brummel, Mark K.	1477619872	JOHNSON CITY	37605	TN	71
Bryant, Erin E.	1528037660	JOHNSON CITY	37604	TN	12
Bullman, Michelle S.	1376501338	JOHNSON CITY	37602	TN	56
Burks, Mary S.	1942205083	JOHNSON CITY	37602	TN	78
Campbell, Amber N.	1073829594	JOHNSON CITY	37602	TN	82
Caravello, Peter M.	1609824226	JOHNSON CITY	37601	TN	521
Carrier, Zarema A.	1548571722	JOHNSON CITY	37604	TN	11
Carrillo, Amy D.	1780878330	JOHNSON CITY	37604	TN	21
Carroll, Quinton W.	1619187283	JOHNSON CITY	37604	TN	298
Carter, Ginger A.	1831143106	JOHNSON CITY	37602	TN	153
Cary, Matthew G.	1306841440	JOHNSON CITY	37602	TN	102
Cavitt, Peggy S.	1740419746	JOHNSON CITY	37605	TN	184
Chakraborty, Kanishka	1992993760	JOHNSON CITY	37602	TN	268
Chastain, David O.	1932192135	JOHNSON CITY	37605	TN	471
Chitwood, Tracy W.	1073863858	JOHNSON CITY	37604	TN	189
Church, Jackie A.	1629126321	JOHNSON CITY	37602	TN	31
Church, Lori A.	1164466827	JOHNSON CITY	37601	TN	293
Churchill, Sandra D.	1912985748	JOHNSON CITY	37614	TN	42
Clarity, Gregory E.	1568451516	JOHNSON CITY	37605	TN	35
Clayton, Buddy J.	1477525699	JOHNSON CITY	37602	TN	38
Clever, William D.	1982608758	JOHNSON CITY	37604	TN	101
Colyar, Lee A.	1386626166	JOHNSON CITY	37602	TN	146
Conner, Patricia J.	1053431973	JOHNSON CITY	37605	TN	16
Conrad, Cheryl L.	1245267095	JOHNSON CITY	37604	TN	1
Cook, Keith R.	1396740957	JOHNSON CITY	37602	TN	12
Copeland, Rebecca J.	1720071814	JOHNSON CITY	37605	TN	20
Cote, Rebekah	1487603742	JOHNSON CITY	37615	TN	13
Cradic, Janet E.	1497758551	JOHNSON CITY	37602	TN	3
Crowder, Brenda J.	1801865324	JOHNSON CITY	37604	TN	9
Culp, John S.	1801885850	JOHNSON CITY	37605	TN	24
Davenport, Julia E.	1063822773	JOHNSON CITY	37602	TN	15
David, Daniel J.	1427058411	JOHNSON CITY	37602	TN	6
Davis IV, George H.	1396725859	JOHNSON CITY	37605	TN	25
Deberry, Diane M.	1417147356	JOHNSON CITY	37614	TN	10
Della Vecchia, Jason J.	1770554982	JOHNSON CITY	37602	TN	1
Dilks, Michelle K.	1194925487	JOHNSON CITY	37602	TN	5

Doherty, Mark G.	1467423871	JOHNSON CITY	37602	TN	27
Donovan, Mark L.	1417952250	JOHNSON CITY	37602	TN	51
Doran, Lisa R.	1841300597	JOHNSON CITY	37602	TN	54
Draper, Dianne C.	1992749253	JOHNSON CITY	37601	TN	4
Draper, Rachel A.	1649547803	JOHNSON CITY	37602	TN	56
Drey, Chad A.	1518096742	JOHNSON CITY	37602	TN	15
Dugger, Kermit L.	1043370687	JOHNSON CITY	37602	TN	6
Dykes, James T.	1336197805	JOHNSON CITY	37602	TN	9
Edwards, April D.	1811294341	JOHNSON CITY	37602	TN	1
Elliott, Aimee M.	1992004824	JOHNSON CITY	37602	TN	12
Elliott, Jeremy N.	1124043120	JOHNSON CITY	37602	TN	8
Elmezayen, Rabab I.	1184949489	JOHNSON CITY	37602	TN	138
England, Benjamin D.	1861683419	JOHNSON CITY	37605	TN	2
Estes, Michelle R.	1033156211	JOHNSON CITY	37602	TN	217
FERNANDO BENDFELDT, MD	1205830536	JOHNSON CITY	37604	TN	1
FRONTIER HEALTH ADMINISTRATION	1538297684	JOHNSON CITY	37615	TN	2
Farmer, Margaret F.	1336144468	JOHNSON CITY	37602	TN	65
Farmer, Shirley	1649581992	JOHNSON CITY	37615	TN	8
Farrow, Jeff R.	1942238746	JOHNSON CITY	37604	TN	13
Feierabend Jr, Raymond H.	1477539773	JOHNSON CITY	37605	TN	265
Fenner, David K.	1124119458	JOHNSON CITY	37602	TN	3
Ferguson, Kimberly R.	1316943814	JOHNSON CITY	37614	TN	748
Fisher, Sheldon H.	1215934591	JOHNSON CITY	37602	TN	516
Fleenor, Melinda J.	1215225073	JOHNSON CITY	37614	TN	233
Fleming, Amy B.	1578582607	JOHNSON CITY	37602	TN	28
Fleming, Lisa K.	1114197092	JOHNSON CITY	37614	TN	11
Florence IV, Joseph A.	1639155963	JOHNSON CITY	37605	TN	158
Flynn, Jana C.	1801161021	JOHNSON CITY	37605	TN	4
Flynn, Margaret E.	1487611018	JOHNSON CITY	37602	TN	78
Fogg, Darlene E.	1396753471	JOHNSON CITY	37602	TN	4
Forbush, Frank A.	1538164660	JOHNSON CITY	37602	TN	171
Fox, Beth A.	1225014483	JOHNSON CITY	37605	TN	403
Franko, John P.	1538238159	JOHNSON CITY	37605	TN	82
Frasure, Alicia D.	1750625539	JOHNSON CITY	37614	TN	212
Freemon, David N.	1356346480	JOHNSON CITY	37602	TN	2
GASTROINTESTINAL ASC OF	1578529632	JOHNSON CITY	37604	TN	3
GENESIS FAM HLTHCARE PLL	1154569952	JOHNSON CITY	37615	TN	2,679
GRAY FAM CLINIC PLC	1417056185	JOHNSON CITY	37615	TN	76
GRAY FAM HEALTHCARE PC	1750392627	JOHNSON CITY	37615	TN	193
Gage, Jodi B.	1083619118	JOHNSON CITY	37602	TN	167
Gallaher, Richard G.	1770583775	JOHNSON CITY	37601	TN	204
Galloway, Richard E.	1104955319	JOHNSON CITY	37601	TN	162
Garrett Jr, William A.	1649376765	JOHNSON CITY	37605	TN	711
Garrett, Arthur R.	1124045646	JOHNSON CITY	37605	TN	315
Gastineau, Jerry L.	1124118971	JOHNSON CITY	37602	TN	29
Gebka Rouse, Ann M.	1619960713	JOHNSON CITY	37605	TN	3
Gerayli, Fereshteh	1861478661	JOHNSON CITY	37605	TN	63
Gibson, Jennifer D.	1811125057	JOHNSON CITY	37605	TN	60
Gibson, Mary J.	1164427290	JOHNSON CITY	37602	TN	158
Gilbert Green, Jacalyn P.	1801107545	JOHNSON CITY	37605	TN	307
Gill, Thomas W.	1700881836	JOHNSON CITY	37602	TN	3
Ginn, David R.	1669465662	JOHNSON CITY	37605	TN	5
Goenka, Puneet	1720082126	JOHNSON CITY	37604	TN	44
Graham, Tina R.	1609124635	JOHNSON CITY	37614	TN	218
Gray, Lindsey R.	1790001469	JOHNSON CITY	37602	TN	98
Green, John D.	1659486900	JOHNSON CITY	37602	TN	60
Griffith Johnston, Emmalea E.	1073891701	JOHNSON CITY	37602	TN	464

Griffith, Robert F.	1235167990	JOHNSON CITY	37605	TN	11
Grissinger, Melissa L.	1821099151	JOHNSON CITY	37602	TN	111
Grosserode, Michael J.	1710982848	JOHNSON CITY	37602	TN	100
Guha, Bhuvana	1376536375	JOHNSON CITY	37605	TN	163
Gunter, Lisa M.	1881010908	JOHNSON CITY	37614	TN	58
Haire, Craig M.	1528060720	JOHNSON CITY	37601	TN	56
Hallman, Jott C.	1447389671	JOHNSON CITY	37602	TN	206
Hamati, Fawwaz I.	1225023104	JOHNSON CITY	37602	TN	2
Hamdy, Ronald C.	1508859562	JOHNSON CITY	37605	TN	503
Hammons, Sarah E.	1205191780	JOHNSON CITY	37601	TN	365
Hansen, James W.	1275531212	JOHNSON CITY	37602	TN	59
Hansen, Shoko S.	1366440307	JOHNSON CITY	37602	TN	14
Harker, Anita K.	1417146374	JOHNSON CITY	37602	TN	53
Harman, Eric W.	1588676456	JOHNSON CITY	37602	TN	13
Harris, Abbie S.	1558531939	JOHNSON CITY	37601	TN	744
Harris, Erin E.	1528135852	JOHNSON CITY	37605	TN	117
Hasan, Adey A.	1043516511	JOHNSON CITY	37602	TN	184
Hassebrock, Deborah J.	1578819439	JOHNSON CITY	37614	TN	67
Hathaway, Barbara J.	1588770432	JOHNSON CITY	37614	TN	31
Hathaway, Karen G.	1710326160	JOHNSON CITY	37602	TN	131
Hatjioannou, Jason T.	1740285923	JOHNSON CITY	37602	TN	53
Hecht, Rachel M.	1376585315	JOHNSON CITY	37602	TN	127
Heiman, Diana L.	1932163201	JOHNSON CITY	37605	TN	940
Hemphill, Christopher B.	1053316232	JOHNSON CITY	37602	TN	772
Henry Wilson, Tonya R.	1225034721	JOHNSON CITY	37602	TN	168
Henry, Priscilla F.	1902049497	JOHNSON CITY	37602	TN	106
Hereford, John R.	1619931557	JOHNSON CITY	37602	TN	285
Herrell, Howard E.	1043404601	JOHNSON CITY	37605	TN	139
Higginbotham, Leah R.	1023227584	JOHNSON CITY	37602	TN	30
Hinshaw, Jacqueline M.	1831279686	JOHNSON CITY	37614	TN	38
Hinton, Jeffrey T.	1669441341	JOHNSON CITY	37604	TN	10
Hixson, Constance	1972564540	JOHNSON CITY	37605	TN	44
Hodge, Katherine J.	1548576549	JOHNSON CITY	37602	TN	2
Hodshon, Courtney C.	1689858532	JOHNSON CITY	37602	TN	153
Holbrook, Helene M.	1972597151	JOHNSON CITY	37614	TN	269
Hollinger, Shawn M.	1720236029	JOHNSON CITY	37605	TN	901
Hollowell, Shannon R.	1699710004	JOHNSON CITY	37604	TN	7
Holmes, Sheri L.	1588626840	JOHNSON CITY	37605	TN	134
Holt, James D.	1104802909	JOHNSON CITY	37605	TN	47
Hoover, Randy W.	1255336434	JOHNSON CITY	37602	TN	155
Hopland, Arnold O.	1689674681	JOHNSON CITY	37601	TN	481
Hopland, Jeffrey A.	1497755490	JOHNSON CITY	37601	TN	17
Hopland, Kenneth M.	1255331740	JOHNSON CITY	37601	TN	49
Hoppe, Gordon P.	1497711097	JOHNSON CITY	37602	TN	78
Howard, Amanda K.	1659709673	JOHNSON CITY	37614	TN	132
Huffaker, Roland K.	1881608693	JOHNSON CITY	37605	TN	141
Hughes, Angela R.	1932165875	JOHNSON CITY	37605	TN	10
Humston, Elizabeth G.	1154581445	JOHNSON CITY	37602	TN	82
Hunsinger, Joey H.	1164649398	JOHNSON CITY	37601	TN	19
Hunt, Julie L.	1083852156	JOHNSON CITY	37605	TN	422
Hutchins, Christina R.	1245235423	JOHNSON CITY	37602	TN	98
Hutto, Allison L.	1558636415	JOHNSON CITY	37602	TN	12
JANA KAYE DREYZEHNER, MD	1063407773	JOHNSON CITY	37601	TN	32
JENNIFER WISDOM SCHEPERS, MD	1447264361	JOHNSON CITY	37604	TN	418
JOHN D FENLEY, MD	1568537751	JOHNSON CITY	37604	TN	6
JOHNSON CITY MEDICAL CENTER	1023434339	JOHNSON CITY	37604	TN	15
Jaisankar, Gayatri B.	1215987607	JOHNSON CITY	37605	TN	5

Jarrett, Lauren C.	1992019764	JOHNSON CITY	37601	TN	419
Jenkins, Kathleen S.	1609014406	JOHNSON CITY	37602	TN	3
Jenkins, Mark C.	1558364810	JOHNSON CITY	37602	TN	28
Jernigan, Thomas W.	1528063245	JOHNSON CITY	37605	TN	1
Johnson, Christin L.	1174769129	JOHNSON CITY	37601	TN	12
Johnson, Frank P.	1780689562	JOHNSON CITY	37602	TN	12
Johnson, Leigh D.	1093917486	JOHNSON CITY	37605	TN	27
Johnson, Megan D.	1457644254	JOHNSON CITY	37602	TN	235
Johnson, Ruth D.	1316272453	JOHNSON CITY	37602	TN	279
Johnston III, Chambless R.	1790972628	JOHNSON CITY	37602	TN	653
KARING HEARTS CARDIO PLL	1568760544	JOHNSON CITY	37602	TN	353
Kappa, Roseanne D.	1588601835	JOHNSON CITY	37602	TN	2,020
Kerley, Linda J.	1760428510	JOHNSON CITY	37614	TN	9
Kharalkar, Shweta	1851585996	JOHNSON CITY	37602	TN	736
Khezri, Azadeh S.	1417181868	JOHNSON CITY	37602	TN	26
Kirk, Celesta C.	1912963026	JOHNSON CITY	37602	TN	68
Kirschke, David L.	1861550667	JOHNSON CITY	37604	TN	155
Kitchens, Tammy L.	1154362143	JOHNSON CITY	37602	TN	21
Klopfenstein, Kathryn J.	1437141843	JOHNSON CITY	37605	TN	1
Klugewicz, Susan L.	1992763981	JOHNSON CITY	37601	TN	15
Krishnan, Koyamangalath	1144241464	JOHNSON CITY	37602	TN	94
Kumar, Pullatikurthi L.	1760475610	JOHNSON CITY	37601	TN	168
Kyker, Miranda R.	1366862336	JOHNSON CITY	37601	TN	6
LAUGHLIN MED GRP	1033477187	JOHNSON CITY	37602	TN	261
Laing, Brent D.	1700991049	JOHNSON CITY	37602	TN	1,450
Laney, Audrey E.	1205271343	JOHNSON CITY	37601	TN	135
Leake, Melissa O.	1740285915	JOHNSON CITY	37602	TN	363
Ledes, Christopher R.	1841295011	JOHNSON CITY	37602	TN	272
Lewis, Anthony E.	1912923442	JOHNSON CITY	37602	TN	101
Lewis, Jonathan A.	1437198645	JOHNSON CITY	37602	TN	182
Lewis, Samuel V.	1386649119	JOHNSON CITY	37602	TN	85
Licup, Nerissa L.	1720269731	JOHNSON CITY	37602	TN	3
Lingerfelt, Carrie N.	1497784136	JOHNSON CITY	37614	TN	3
Lovelace, Donald R.	1780648972	JOHNSON CITY	37602	TN	3
Lowery, April D.	1821270471	JOHNSON CITY	37602	TN	49
Lucas, Melinda A.	1932215050	JOHNSON CITY	37605	TN	557
MARGARET ROBBINS, MD	1114097078	JOHNSON CITY	37614	TN	189
MC CARTHY DO ROSEMARY	1750578613	JOHNSON CITY	37604	TN	2
MED CARE PLLC	1851537260	JOHNSON CITY	37601	TN	105
MED EDUCATION ASSISTANCE	1235180480	JOHNSON CITY	37605	TN	502
MORAN III MD PAUL E	1184680787	JOHNSON CITY	37604	TN	7
MacMillan, Patrick J.	1457492910	JOHNSON CITY	37605	TN	603
Macariola, Demetrio R.	1093812489	JOHNSON CITY	37605	TN	808
Malik, Sulleman	1699905778	JOHNSON CITY	37602	TN	172
Manginelli, Stephanie C.	1225010010	JOHNSON CITY	37602	TN	2
Marlow, Amy L.	1538162359	JOHNSON CITY	37602	TN	235
Marrs, Joann S.	1104855451	JOHNSON CITY	37614	TN	1
Matherne, Craig M.	1215965710	JOHNSON CITY	37602	TN	63
May, Grover E.	1497750657	JOHNSON CITY	37602	TN	10
May, Scott E.	1407858442	JOHNSON CITY	37601	TN	265
McCarthy, Rosemary	1750578613	JOHNSON CITY	37604	TN	731
McElroy Jr, Aubrey D.	1144393331	JOHNSON CITY	37601	TN	584
McIntosh, Shelly J.	1003872623	JOHNSON CITY	37602	TN	62
McLaughlin, Marion D.	1346245511	JOHNSON CITY	37602	TN	11
McLaughlin, Randy K.	1205892312	JOHNSON CITY	37602	TN	46
McLaughlin, Seth M.	1013073592	JOHNSON CITY	37604	TN	96
McQueen, Kelly G.	1306807979	JOHNSON CITY	37602	TN	19

Meade, Earnest E.	1770825630	JOHNSON CITY	37604	TN	4
Meeks, Benjamin A.	1821025222	JOHNSON CITY	37604	TN	10
Merrifield, Angela S.	1124025408	JOHNSON CITY	37602	TN	11
Merrill, Jeffrey R.	1669438784	JOHNSON CITY	37602	TN	104
Merriman, Carolyn S.	1548488463	JOHNSON CITY	37614	TN	970
Michal, Mary L.	1275534810	JOHNSON CITY	37601	TN	426
Miller, Nicole M.	1841293560	JOHNSON CITY	37602	TN	145
Mills, Debra Q.	1467447367	JOHNSON CITY	37605	TN	585
Mohon, Ricky T.	1326005810	JOHNSON CITY	37605	TN	57
Monderer, Rachel	1568467728	JOHNSON CITY	37602	TN	7
Moore, Jason	1447236450	JOHNSON CITY	37605	TN	192
Moorhouse, Amanda	1679889356	JOHNSON CITY	37601	TN	1
Moorman, Jonathan P.	1023003936	JOHNSON CITY	37605	TN	23
Moran III, Paul E.	1184680787	JOHNSON CITY	37604	TN	2
Morris, Joshua A.	1215224902	JOHNSON CITY	37602	TN	37
Moulton II, David F.	1407851603	JOHNSON CITY	37602	TN	58
Mullins, Sara L.	1861497323	JOHNSON CITY	37602	TN	366
Myers, Alice J.	1679560312	JOHNSON CITY	37601	TN	261
Nave, Christy S.	1316117013	JOHNSON CITY	37602	TN	152
Nave, Ellen L.	1417911348	JOHNSON CITY	37602	TN	73
Neal, Gary W.	1427116847	JOHNSON CITY	37605	TN	57
Needham, Bernadette H.	1871843821	JOHNSON CITY	37601	TN	3
Nerren, Bryan K.	1629073861	JOHNSON CITY	37602	TN	107
Nielsen, Kimberly A.	1811918675	JOHNSON CITY	37601	TN	57
Norman, Kayla N.	1265763262	JOHNSON CITY	37601	TN	283
Nunley, Diane	1215922133	JOHNSON CITY	37605	TN	100
Nye, Terry R.	1629034327	JOHNSON CITY	37602	TN	541
Olive, Kenneth E.	1487649307	JOHNSON CITY	37605	TN	316
Olsen, Martin E.	1003801929	JOHNSON CITY	37605	TN	109
Ousley, Lisa E.	1033214739	JOHNSON CITY	37614	TN	89
PINEY FLATS URGENT CARE	1356379093	JOHNSON CITY	37602	TN	110
PREMIER PED LLC	1235149014	JOHNSON CITY	37604	TN	3
Pack, Sheryl D.	1598715419	JOHNSON CITY	37602	TN	132
Painter, April D.	1598015778	JOHNSON CITY	37602	TN	135
Palazzo, Melissa S.	1740272020	JOHNSON CITY	37602	TN	104
Panini, Aruna S.	1952334591	JOHNSON CITY	37602	TN	12
Panus, Leslie W.	1063416089	JOHNSON CITY	37604	TN	158
Partain, Cynthia P.	1750381364	JOHNSON CITY	37601	TN	776
Patel, Paras D.	1245217504	JOHNSON CITY	37605	TN	1
Patel, Rakeshkumar B.	1013998004	JOHNSON CITY	37605	TN	48
Patel, Sudhir Kumar V.	1912192576	JOHNSON CITY	37602	TN	1
Patterson, Deanna L.	1639133473	JOHNSON CITY	37602	TN	137
Patton, Ashley A.	1326379322	JOHNSON CITY	37601	TN	17
Pearson, James M.	1376548511	JOHNSON CITY	37602	TN	19
Pearson, Michael Z.	1023067378	JOHNSON CITY	37602	TN	372
Peiris, Alan N.	1538156005	JOHNSON CITY	37605	TN	161
Pennypacker, Susan K.	1194717157	JOHNSON CITY	37615	TN	73
Phillips, Paul A.	1538352604	JOHNSON CITY	37605	TN	10
Picaza, Jose	1154360907	JOHNSON CITY	37604	TN	582
Pickler, Eva C.	1861461758	JOHNSON CITY	37604	TN	110
Pierce, Deidre M.	1386819407	JOHNSON CITY	37605	TN	91
Pinell, Octavio J.	1730186859	JOHNSON CITY	37602	TN	8
Plemmons, Paul L.	1235439118	JOHNSON CITY	37614	TN	9
Popescu, Marcella I.	1982666533	JOHNSON CITY	37605	TN	660
Pratt, Kimberly M.	1164677647	JOHNSON CITY	37602	TN	545
Proffitt, Amy L.	1417958778	JOHNSON CITY	37602	TN	334
Prudhomme, Bryan J.	1528270816	JOHNSON CITY	37602	TN	8

Pugh, Barbara E.	1972519585	JOHNSON CITY	37604	TN	86
Puhr, Dianna C.	1700077369	JOHNSON CITY	37605	TN	126
RAKESHKUMAR B PATEL, MD	1013998004	JOHNSON CITY	37604	TN	42
Rafai, Ali	1558504704	JOHNSON CITY	37602	TN	63
Rajoo, Shari K.	1730149790	JOHNSON CITY	37602	TN	332
Reddy, Chakradhar M.	1548360332	JOHNSON CITY	37604	TN	1
Reece, Brittany M.	1962700237	JOHNSON CITY	37602	TN	47
Reed, Richard K.	1225094337	JOHNSON CITY	37602	TN	567
Reed, Susan L.	1881777878	JOHNSON CITY	37614	TN	4
Reiff, Robert H.	1982668729	JOHNSON CITY	37602	TN	23
Robbins, Sherry L.	1356391429	JOHNSON CITY	37605	TN	4
Robins, Guy W.	1295799120	JOHNSON CITY	37602	TN	21
Rogers, Alice N.	1740233832	JOHNSON CITY	37602	TN	45
Rogers, Suzanne B.	1295830131	JOHNSON CITY	37601	TN	1
Rolen, Richard L.	1538165451	JOHNSON CITY	37602	TN	5
Romano, Ramona	1366865875	JOHNSON CITY	37604	TN	25
Rose, Douglas J.	1003892027	JOHNSON CITY	37605	TN	34
Rose, Jennifer A.	1063730943	JOHNSON CITY	37602	TN	104
Ross, Charles A.	1306005137	JOHNSON CITY	37602	TN	3
STATE OF FRANKLIN HEALTH	1063459410	JOHNSON CITY	37602	TN	27
STUDENT UNIV HLTH SVC	1568570273	JOHNSON CITY	37614	TN	6
Saadati, Sonya	1992709679	JOHNSON CITY	37602	TN	4
Safdar, Sara	1649543653	JOHNSON CITY	37602	TN	20
Salyer, Vanessa T.	1205861333	JOHNSON CITY	37602	TN	67
Sarkodie, Olga L.	1396939955	JOHNSON CITY	37605	TN	1
Schetzina, Karen E.	1104814987	JOHNSON CITY	37605	TN	36
Schwob, Timothy E.	1679543623	JOHNSON CITY	37602	TN	87
Seal, Nancy P.	1023339975	JOHNSON CITY	37614	TN	117
Sentell, Marcia M.	1104821347	JOHNSON CITY	37602	TN	16
Shah, Darshan S.	1659467678	JOHNSON CITY	37605	TN	98
Shah, Rupal D.	1487895447	JOHNSON CITY	37605	TN	7
Shams, Wael E.	1265420046	JOHNSON CITY	37605	TN	3
Shankle, Victoria L.	1568787075	JOHNSON CITY	37602	TN	27
Sharish, Rebecca S.	1710943329	JOHNSON CITY	37602	TN	2
Shehzad, Nazia I.	1053508218	JOHNSON CITY	37601	TN	15
Shine, James W.	1194781724	JOHNSON CITY	37605	TN	4
Shine, Susanne M.	1659337772	JOHNSON CITY	37605	TN	10
Shiple, James M.	1912957937	JOHNSON CITY	37602	TN	6
Sibley, Denise S.	1366480709	JOHNSON CITY	37602	TN	21
Skeen, Michael P.	1891122321	JOHNSON CITY	37602	TN	12
Smith, Bert J.	1497839070	JOHNSON CITY	37602	TN	66
Smith, Coleen M.	1164519880	JOHNSON CITY	37604	TN	1
Smith, Michael D.	1003819707	JOHNSON CITY	37602	TN	407
Smith, Nicholas B.	1194777953	JOHNSON CITY	37602	TN	33
Smith, Whitaker M.	1003827205	JOHNSON CITY	37602	TN	11
Snider, Ralph D.	1063431674	JOHNSON CITY	37602	TN	121
Snodgrass, Shellena A.	1427340785	JOHNSON CITY	37604	TN	1
Snyder, Angela M.	1578529699	JOHNSON CITY	37602	TN	10
Snyder, Melissa C.	1699900670	JOHNSON CITY	37602	TN	14
Solomon, Dale E.	1134185242	JOHNSON CITY	37602	TN	21
Steptoe, William J.	1518031442	JOHNSON CITY	37602	TN	9
Stewart Glenn, Jennifer	1457383671	JOHNSON CITY	37614	TN	6
Stoltz, Amanda M.	1427243278	JOHNSON CITY	37605	TN	19
Stone, Coy B.	1740356799	JOHNSON CITY	37602	TN	33
Stoots, Connie R.	1760675474	JOHNSON CITY	37602	TN	51
Summers, Jeffrey A.	1528056348	JOHNSON CITY	37605	TN	138
Sweet, Kevin D.	1629073846	JOHNSON CITY	37602	TN	36

TRI CITY PED CARDIO PC	1841362555	JOHNSON CITY	37602	TN	2
TRICITIES SKIN CANCER	1295824415	JOHNSON CITY	37604	TN	61
Talley Horne, Jill R.	1477558690	JOHNSON CITY	37602	TN	10
Tallman, Matthew C.	1740529395	JOHNSON CITY	37601	TN	28
Taylor, Sarah A.	1649696709	JOHNSON CITY	37601	TN	7
Taylor, Tedford S.	1730184524	JOHNSON CITY	37602	TN	9
Terry, Brittney R.	1083870539	JOHNSON CITY	37602	TN	3
Tino, Michael D.	1285749531	JOHNSON CITY	37601	TN	2
Tolan, Mollie E.	1558797399	JOHNSON CITY	37614	TN	5
Tolbert, Ashley S.	1437473618	JOHNSON CITY	37602	TN	1
Townsend Jr, Thomas E.	1699737973	JOHNSON CITY	37605	TN	60
Trantham, Pamela J.	1669795399	JOHNSON CITY	37602	TN	1
Trosin, Laurie E.	1801948427	JOHNSON CITY	37604	TN	1
Troutman, Debra A.	1538436183	JOHNSON CITY	37602	TN	34
Troxler, Joyce A.	1093753998	JOHNSON CITY	37605	TN	6
Trumbley, Sharon G.	1740211937	JOHNSON CITY	37614	TN	1
Tudiver, Fraser G.	1386620169	JOHNSON CITY	37605	TN	10
Tuell, Dawn S.	1356339758	JOHNSON CITY	37605	TN	62
Turman, Cheryl L.	1275577421	JOHNSON CITY	37602	TN	41
Uncapher, Debra J.	1306062542	JOHNSON CITY	37602	TN	155
Underwood, Roxanne F.	1982033163	JOHNSON CITY	37605	TN	94
VanHoy, Leilani T.	1912180746	JOHNSON CITY	37601	TN	611
Vanhook, Patricia M.	1619004785	JOHNSON CITY	37614	TN	50
Vicente, Donette W.	1700063062	JOHNSON CITY	37602	TN	239
WILLIAM A WILEY JR, MD	1407982762	JOHNSON CITY	37601	TN	5
Waldrop, Anne E.	1154750339	JOHNSON CITY	37614	TN	86
Walls, Jennie L.	1265517197	JOHNSON CITY	37614	TN	69
Walls, Jessica B.	1679871842	JOHNSON CITY	37602	TN	28
Walter, Robert E.	1780774570	JOHNSON CITY	37602	TN	42
Warsy, Adil K.	1861470080	JOHNSON CITY	37602	TN	1,265
Warsy, Ambreen A.	1336335835	JOHNSON CITY	37602	TN	80
Way, Brian K.	1538123476	JOHNSON CITY	37602	TN	174
Webb, Clinton S.	1053413815	JOHNSON CITY	37601	TN	12
Weems, Christy I.	1720357957	JOHNSON CITY	37604	TN	30
Wells Good, Debbie A.	1982690657	JOHNSON CITY	37601	TN	820
Welt, Selman I.	1770573156	JOHNSON CITY	37605	TN	98
Whitaker, Todd A.	1215027057	JOHNSON CITY	37602	TN	9
White, Carole L.	1609175512	JOHNSON CITY	37602	TN	2
White, Sean P.	1912961764	JOHNSON CITY	37602	TN	202
Wilkins, Rebecca P.	1467691857	JOHNSON CITY	37602	TN	11
Williams, Mark A.	1033114988	JOHNSON CITY	37602	TN	35
Wireman, Jill W.	1689679987	JOHNSON CITY	37602	TN	37
Withrow, Mark L.	1255338547	JOHNSON CITY	37602	TN	17
Witmer, Anne M.	1164427902	JOHNSON CITY	37614	TN	18
Woodward, Cristie L.	1407287980	JOHNSON CITY	37614	TN	2
Young, Mark F.	1568466969	JOHNSON CITY	37604	TN	94
Zouras, Wendy K.	1770539868	JOHNSON CITY	37602	TN	33
BOONES CRK MED PLLC	1871528976	JONESBOROUGH	37659	TN	31
FAM MED OF JONESBOROUGH	1346250644	JONESBOROUGH	37659	TN	23
Jewett, Michael E.	1780648063	JONESBOROUGH	37659	TN	63
WEAVER MD KENNETH N	1942262167	JONESBOROUGH	37659	TN	74
Weaver, Kenneth	1942262167	JONESBOROUGH	37659	TN	106
Wilkinson, Amber F.	1053535211	JONESBOROUGH	37659	TN	4
Wilkinson, Mark J.	1588619738	JONESBOROUGH	37659	TN	19
Adkins, Steven M.	1427052786	KINGSPORT	37662	TN	148
Ananthula, Parvati	1669475448	KINGSPORT	37662	TN	68
Anderson, Ashley L.	1487870077	KINGSPORT	37663	TN	58

Archer, Roger W.	1508877846	KINGSPORT	37660	TN	197
Armstrong, Michele D.	1417218447	KINGSPORT	37662	TN	162
Arnette, Bryan T.	1023047768	KINGSPORT	37662	TN	105
Backus, Kathryn L.	1508869348	KINGSPORT	37662	TN	69
Ball, Diana T.	1841278140	KINGSPORT	37662	TN	110
Barger, Darik S.	1629011358	KINGSPORT	37660	TN	126
Barham, Jennifer M.	1316245137	KINGSPORT	37662	TN	38
Bates, Chad E.	1003926353	KINGSPORT	37662	TN	740
Becker, Mary	1518961135	KINGSPORT	37662	TN	90
Beeson, Broadus M.	1992715742	KINGSPORT	37662	TN	30
Bestermann Jr, William H.	1710057047	KINGSPORT	37662	TN	157
Beswick, Carla R.	1043276686	KINGSPORT	37662	TN	59
Billips, Polly O.	1356351084	KINGSPORT	37662	TN	20
Blazier, John K.	1770586406	KINGSPORT	37662	TN	75
Bolick, Charles A.	1609870583	KINGSPORT	37662	TN	192
Boyd, Arthur M.	1306897202	KINGSPORT	37660	TN	200
Brandon, Richard L.	1265443436	KINGSPORT	37660	TN	11
Brockmyre, Andrew P.	1013911890	KINGSPORT	37662	TN	32
Burke, Stephen M.	1851392492	KINGSPORT	37662	TN	168
CARDIO ASC PC	1376575035	KINGSPORT	37660	TN	196
Campbell, Emily O.	1508091034	KINGSPORT	37662	TN	12
Carr, Tonya M.	1396988978	KINGSPORT	37662	TN	73
Carver, Jessica L.	1841562576	KINGSPORT	37662	TN	2
Casey, Gary Q.	1770534539	KINGSPORT	37660	TN	94
Christian, Melisha D.	1821365735	KINGSPORT	37662	TN	1
Chu, Christine Gisel W.	1528315819	KINGSPORT	37662	TN	7
Clatworthy, Rita J.	1659681443	KINGSPORT	37662	TN	289
Cook, Kristi T.	1851394589	KINGSPORT	37662	TN	11
D'Aprile Lubrano, Joann W.	1174509533	KINGSPORT	37660	TN	312
DERMATOLOGY ASC OF KINGS	1487695862	KINGSPORT	37662	TN	274
Davidson, Tabitha S.	1003089129	KINGSPORT	37662	TN	42
Delwadia, Andy D.	1629089784	KINGSPORT	37660	TN	167
Demotts, Gregory L.	1891708111	KINGSPORT	37660	TN	124
Duncan, Terri L.	1750501326	KINGSPORT	37662	TN	164
ERIC DAVID MOFFET, MD	1609984178	KINGSPORT	37660	TN	854
FISCHER MD JUDITH P	1558511246	KINGSPORT	37660	TN	696
FRANZUS MD DAVID H	1639246101	KINGSPORT	37660	TN	35
Ferguson, Sarah A.	1295176196	KINGSPORT	37662	TN	222
Fields, Christina N.	1881931301	KINGSPORT	37662	TN	803
Fischer, Judith P.	1205831567	KINGSPORT	37660	TN	9
Fowler, Scott R.	1073516886	KINGSPORT	37662	TN	51
Francisco, Mary P.	1801899521	KINGSPORT	37662	TN	47
Funke, Robert H.	1528079910	KINGSPORT	37660	TN	24
GASTRO ASC	1770578270	KINGSPORT	37660	TN	42
Geer, Robert M.	1346243631	KINGSPORT	37662	TN	316
Gendron, Richard M.	1720081557	KINGSPORT	37662	TN	56
Gibson, Patrice I.	1184638116	KINGSPORT	37660	TN	101
Gorospe, Ardel W.	1144532342	KINGSPORT	37660	TN	37
Green Jr, Thomas W.	1932106093	KINGSPORT	37662	TN	323
Green, Douglass W.	1871590166	KINGSPORT	37662	TN	49
Green, John A.	1740288380	KINGSPORT	37662	TN	157
Greer, Hayley E.	1477980191	KINGSPORT	37662	TN	245
Guzman, Luella M.	1447344825	KINGSPORT	37662	TN	79
HIGHLANDS PATH CONSULT P	1669458634	KINGSPORT	37663	TN	451
HOLSTON MED GRP PC	1831110667	KINGSPORT	37662	TN	159
Hager, Shelton P.	1407859796	KINGSPORT	37662	TN	125
Hamilton, Rebecca J.	1245226737	KINGSPORT	37660	TN	2

Harding, Belena E.	1598074361	KINGSPORT	37662	TN	4
Harkleroad II, Alfred L.	1881698561	KINGSPORT	37662	TN	280
Harmon, Deana L.	1417087768	KINGSPORT	37662	TN	9
Heise, John G.	1962405787	KINGSPORT	37662	TN	350
Hollandsworth, James J.	1205839248	KINGSPORT	37662	TN	91
Humphreys, Danielle O.	1518937069	KINGSPORT	37660	TN	30
Hunt, Kimberly A.	1790788412	KINGSPORT	37662	TN	129
Hunter, Ronald W.	1063416576	KINGSPORT	37660	TN	2
JONES MD LESLEY A	1053479139	KINGSPORT	37660	TN	10
Jantzi, Curtis M.	1740372267	KINGSPORT	37662	TN	71
Jarjoura, Chadi M.	1407834211	KINGSPORT	37662	TN	200
Jenkins, Tiffany C.	1083846984	KINGSPORT	37662	TN	36
Jones, Lesley A.	1053479139	KINGSPORT	37660	TN	14
Jones, Warren L.	1841293586	KINGSPORT	37662	TN	524
KINGSPORT PRIMARY CARE P	1023186145	KINGSPORT	37660	TN	24
Kanipe, Natasha N.	1700204781	KINGSPORT	37662	TN	38
Kauzlarich, Michael P.	1477539542	KINGSPORT	37660	TN	220
Kirk, Kevin P.	1376503060	KINGSPORT	37662	TN	21
Knapp, Renda K.	1922015098	KINGSPORT	37662	TN	5
Lee, Robert C.	1215931852	KINGSPORT	37662	TN	6
Lewis, Donald H.	1750384574	KINGSPORT	37662	TN	3
Lewis, Donnie R.	1144412511	KINGSPORT	37662	TN	317
Ley, Joseph A.	1689677304	KINGSPORT	37662	TN	17
Livingston, Leigh A.	1285798116	KINGSPORT	37662	TN	25
Long, Nicole A.	1962609289	KINGSPORT	37662	TN	19
Looney, Jeffrey R.	1316942584	KINGSPORT	37662	TN	165
Looney, Leslie A.	1619293677	KINGSPORT	37662	TN	176
Louthan, James D.	1477556157	KINGSPORT	37662	TN	80
Lundy, Lisa M.	1891011235	KINGSPORT	37662	TN	820
MORIN JR MD JOSEPH RAOUL	1922190875	KINGSPORT	37660	TN	135
MTN REG FAM MED PC	1831467067	KINGSPORT	37660	TN	70
Maine, Mikella B.	1912255001	KINGSPORT	37662	TN	51
Mancini, Jean M.	1013914308	KINGSPORT	37662	TN	214
Manole, Viorel	1639172711	KINGSPORT	37662	TN	298
Martin II, William L.	1366552689	KINGSPORT	37662	TN	40
Matthews, Christopher V.	1366453649	KINGSPORT	37660	TN	20
McCormick, Mary R.	1568693133	KINGSPORT	37662	TN	458
McCormick, William A.	1740411313	KINGSPORT	37662	TN	38
McCoy, James L.	1124021407	KINGSPORT	37662	TN	295
McGlothlin, Cynthia L.	1477556397	KINGSPORT	37662	TN	10
McKinney, Susanne S.	1497756787	KINGSPORT	37663	TN	38
McMillan, Robin S.	1184604852	KINGSPORT	37660	TN	32
McQueary, Jeffrey A.	1740283688	KINGSPORT	37662	TN	10
Metcalf, Aaron K.	1164582862	KINGSPORT	37660	TN	6
Millan Pinzon, Sonia I.	1588980346	KINGSPORT	37662	TN	169
Misischia, Kevin D.	1356391098	KINGSPORT	37660	TN	32
Mitchell, Christopher R.	1831190479	KINGSPORT	37662	TN	125
Moon, Leah N.	1417913526	KINGSPORT	37662	TN	572
Moore Jr, James D.	1508848375	KINGSPORT	37662	TN	475
Morawski, Emily J.	1538162490	KINGSPORT	37662	TN	103
Morelock, Christopher M.	1245233956	KINGSPORT	37662	TN	638
Morin, David J.	1750533568	KINGSPORT	37662	TN	304
Murphy, Courtney D.	1386988665	KINGSPORT	37660	TN	192
Nairn, Todd H.	1457557001	KINGSPORT	37662	TN	39
Nannenga, Michael R.	1922104975	KINGSPORT	37662	TN	121
Nuckolls, Dawn M.	1508120908	KINGSPORT	37662	TN	98
OPTIMUM PRIMARY CARE PC	-	KINGSPORT	37660	TN	146

Oberdick, Wendy T.	1659374601	KINGSPORT	37662	TN	772
Odum, Brett C.	1336143163	KINGSPORT	37662	TN	237
PLATZER MD PETER B	1285637124	KINGSPORT	37660	TN	205
POORTENGA MD CYNTHIA L	1922171149	KINGSPORT	37660	TN	51
Pace, Nancy L.	1508860297	KINGSPORT	37662	TN	24
Palmer, Elizabeth B.	1588822050	KINGSPORT	37662	TN	116
Parker, Martha S.	1659601375	KINGSPORT	37662	TN	425
Performance Medicine	~	KINGSPORT	37664	TN	82
Platzer, Peter B.	1285637124	KINGSPORT	37660	TN	36
Plucker, Samuel M.	1942418496	KINGSPORT	37662	TN	70
Poortenga, Cynthia L.	1811991631	KINGSPORT	37660	TN	91
Poteet, Candyce R.	1609155761	KINGSPORT	37662	TN	93
Powers, Catherine C.	1891799631	KINGSPORT	37662	TN	101
Ragsdale, Rhonda G.	1821229915	KINGSPORT	37662	TN	1
Reece, Cynthia K.	1922267442	KINGSPORT	37663	TN	35
Reinhardt, Diana M.	1811188436	KINGSPORT	37662	TN	323
Ress, Diane	1508869306	KINGSPORT	37662	TN	174
Roach, Stephanie R.	1275820599	KINGSPORT	37662	TN	46
Rogers, Thomas E.	1891798575	KINGSPORT	37664	TN	57
Roller, Kimberly D.	1457544868	KINGSPORT	37660	TN	38
Rutherford Givens, Jamie E.	1871634428	KINGSPORT	37662	TN	1
SACHDEV SOMIAH, MD	1770521676	KINGSPORT	37660	TN	95
SINGH MD JASJOT P	1134175938	KINGSPORT	37664	TN	45
Samuel Jr, Dennis C.	1932102944	KINGSPORT	37662	TN	97
Saylor, Suzanne	1609861442	KINGSPORT	37660	TN	470
Schilling, David E.	1295738383	KINGSPORT	37662	TN	46
Shafer, Brian D.	1316131998	KINGSPORT	37662	TN	141
Shafer, Jennifer G.	1134313265	KINGSPORT	37662	TN	60
Shepherd, Danielle R.	1538400080	KINGSPORT	37662	TN	4
Shook, Josh A.	1396748190	KINGSPORT	37662	TN	6
Shull, Beverly J.	1811161813	KINGSPORT	37662	TN	3
Singh, Jasjot P.	1134175938	KINGSPORT	37664	TN	33
Singh, Vijay R.	1598709727	KINGSPORT	37660	TN	8
Smith, Angela H.	1427036607	KINGSPORT	37662	TN	150
Springer, Douglas J.	1336134816	KINGSPORT	37660	TN	3
Staton, Peggy T.	1497758163	KINGSPORT	37662	TN	137
Sturgill, Kim A.	1568466399	KINGSPORT	37662	TN	293
Swiney, Wendy D.	1669708848	KINGSPORT	37662	TN	38
Switalski, Remigiusz J.	1881859882	KINGSPORT	37662	TN	44
Tipton, Stephanie	1689677395	KINGSPORT	37662	TN	251
Valente, Maria A.	1497966998	KINGSPORT	37662	TN	181
Vincent, Bruce S.	1538110309	KINGSPORT	37660	TN	4
Watson, Rodney J.	1841217338	KINGSPORT	37660	TN	2
Watts, Myra L.	1417959727	KINGSPORT	37662	TN	80
Whiles, Rick J.	1013911874	KINGSPORT	37662	TN	75
White, Judith L.	1316940018	KINGSPORT	37662	TN	8
Whitfield, Sharman D.	1679551907	KINGSPORT	37662	TN	69
Whitfield, Sharman D.	1659331288	KINGSPORT	37662	TN	255
Windes, Lois H.	1215939277	KINGSPORT	37662	TN	153
Winegar, James B.	1578566360	KINGSPORT	37662	TN	37
Wright, Alicia D.	1386647006	KINGSPORT	37662	TN	161
Yamani, Fatemeh	1619289865	KINGSPORT	37662	TN	246
BODUCH MD THOMAS F	1770588741	KINGSTON	37763	TN	170
Bell, Timothy E.	1811936099	KINGSTON	37763	TN	38
Boduch, Thomas F.	1770588741	KINGSTON	37763	TN	2
Bryant, Jane K.	1336171560	KINGSTON	37763	TN	86
IQBAL MD FARZANA S	1215968193	KINGSTON	37763	TN	9

Iqbal, Farzana S.	1215968193	KINGSTON	37763	TN	2
KINGSTON HEALTH ASC	1730119546	KINGSTON	37763	TN	186
Scott, Karie E.	1578885448	KINGSTON	37763	TN	179
Templeton, Candace J.	1023432259	KINGSTON	37763	TN	14
WILLET MD DWIGHT H	1598746554	KINGSTON	37763	TN	98
Willett, Dwight H.	1598746554	KINGSTON	37763	TN	290
ADAMS NP KIMBERLY J	1306867031	KNOXVILLE	37931	TN	85
ADVANTAGE FAM HLTHCARE	1659403590	KNOXVILLE	37934	TN	193
ALLERGY ASC	1073508347	KNOXVILLE	37950	TN	87
ALLERGY ASTHMA AFFIL PC	1780809012	KNOXVILLE	37916	TN	125
ANES PAIN MGMT CONSULT I	1376831222	KNOXVILLE	37918	TN	18
ARUN JETHANANDANI, MD	1255300356	KNOXVILLE	37909	TN	3
ASC PAIN SPEC PC	1487075099	KNOXVILLE	37909	TN	90
Abdur Raqeeb, Obaydah A.	1316101264	KNOXVILLE	37920	TN	1
Adams, George A.	1083860506	KNOXVILLE	37950	TN	2
Addonizio, Caryn T.	1396988358	KNOXVILLE	37917	TN	34
Aiken, Shanda S.	1730146325	KNOXVILLE	37995	TN	69
Akers, Katherine M.	1326314782	KNOXVILLE	37950	TN	25
Albright, Jessica D.	1760774301	KNOXVILLE	37950	TN	29
Alexander, Alicia M.	1952684268	KNOXVILLE	37923	TN	451
Allan Jr, James D.	1447295613	KNOXVILLE	37950	TN	4
Allen, Mallory M.	1588925895	KNOXVILLE	37920	TN	13
Alley, James S.	1295780369	KNOXVILLE	37995	TN	11
Allsop, Bruce N.	1982650727	KNOXVILLE	37922	TN	77
Allum III, Kenneth M.	1487636189	KNOXVILLE	37950	TN	21
Ambler, Tonya S.	1316040454	KNOXVILLE	37918	TN	25
Anderson, Anita K.	1396823183	KNOXVILLE	37923	TN	115
Anderson, Kevin R.	1093981359	KNOXVILLE	37901	TN	76
Anderson, Thomas I.	1235175852	KNOXVILLE	37950	TN	17
Asbury Hux, Pamela L.	1184666851	KNOXVILLE	37916	TN	7
Asbury, Laura M.	1740483213	KNOXVILLE	37901	TN	34
Ashburn, Tammy	1275828592	KNOXVILLE	37901	TN	47
Ashe, Walter D.	1962593053	KNOXVILLE	37901	TN	120
Asif, Irfan M.	1447458781	KNOXVILLE	37920	TN	24
Austin Jr, Joseph W.	1710915848	KNOXVILLE	37950	TN	118
Ayo, Raye Anne B.	1689699381	KNOXVILLE	37934	TN	2,604
Azel, Elizabeth T.	1396794392	KNOXVILLE	37995	TN	226
BAKER MD TAMMY E	1407962558	KNOXVILLE	37916	TN	70
BATTLEFIELD IMAGING	~	KNOXVILLE	37950	TN	281
BEARDEN HEALTHCARE ASC	1144253469	KNOXVILLE	37922	TN	40
BENNETT MD CAMILLA C	1497734073	KNOXVILLE	37922	TN	187
BLACK MD MONICA L	1457427585	KNOXVILLE	37918	TN	163
BRACKINS FNP AMY D	1841261393	KNOXVILLE	37917	TN	203
BROWN MD JEFFREY B	1689854507	KNOXVILLE	37923	TN	210
Bailliff, Sandra L.	1760476881	KNOXVILLE	37995	TN	55
Baker, Kelly L.	1174567598	KNOXVILLE	37950	TN	9
Baker, Linda L.	1154597516	KNOXVILLE	37901	TN	14
Baker, Linda S.	1508984345	KNOXVILLE	37909	TN	181
Baker, Mark L.	1568587905	KNOXVILLE	37901	TN	165
Baker, Tammy E.	1407962558	KNOXVILLE	37916	TN	96
Ballard, Kimberly R.	1851360812	KNOXVILLE	37920	TN	79
Ballinger, Gayanne J.	1083890040	KNOXVILLE	37923	TN	207
Bannister, Sarah C.	1700178258	KNOXVILLE	37909	TN	165
Bard, Calvin M.	1992730105	KNOXVILLE	37934	TN	114
Barger Stevens, Amy	1831156348	KNOXVILLE	37920	TN	174
Baril, Nancy A.	1144386483	KNOXVILLE	37922	TN	45
Barlow, Dawn M.	1174644538	KNOXVILLE	37995	TN	66

Barnett, Amy L.	1285848408	KNOXVILLE	37934	TN	95
Barongan, Paul G.	1629063342	KNOXVILLE	37901	TN	165
Barry, Audrey D.	1366678971	KNOXVILLE	37995	TN	237
Bartlett, Charles M.	1821022716	KNOXVILLE	37922	TN	21
Baxley, Cynthia N.	1780796631	KNOXVILLE	37923	TN	68
Bean, Michael W.	1639272578	KNOXVILLE	37901	TN	16
Beavers, Nicole S.	1477685311	KNOXVILLE	37901	TN	33
Becker, Stephanie S.	1548208325	KNOXVILLE	37930	TN	44
Beckner, Thomas F.	1285670042	KNOXVILLE	37950	TN	42
Belcher, Sarah E.	1245234657	KNOXVILLE	37919	TN	29
Bell, Angela L.	1295868990	KNOXVILLE	37901	TN	18
Bellamy, Kendra A.	1588690697	KNOXVILLE	37909	TN	28
Bellingrath, Leonard F.	1275579187	KNOXVILLE	37950	TN	12
Bennett, Camilla C.	1497734073	KNOXVILLE	37922	TN	4
Bentley, Amy E.	1467496885	KNOXVILLE	37950	TN	28
Bentley, Katherine E.	1285832725	KNOXVILLE	37918	TN	71
Bernard, Michael P.	1386633949	KNOXVILLE	37995	TN	60
Bertram, Katherine A.	1689668790	KNOXVILLE	37995	TN	6
Bhandari, Ashok	1083671648	KNOXVILLE	37916	TN	80
Bhandari, Punam S.	1992747661	KNOXVILLE	37950	TN	70
Biddle, David E.	1023218211	KNOXVILLE	37919	TN	83
Bielak, Kenneth	1861459836	KNOXVILLE	37920	TN	57
Biss, Mary J.	1386934396	KNOXVILLE	37934	TN	4
Black III, Joe W.	1841399284	KNOXVILLE	37918	TN	3
Black Jr, Billy J.	1639273089	KNOXVILLE	37995	TN	55
Black, Monica F.	1457427585	KNOXVILLE	37918	TN	53
Blair, Lauren L.	1871900951	KNOXVILLE	37909	TN	7
Blair, Melissa R.	1821248717	KNOXVILLE	37930	TN	28
Blake Jr, John R.	1447220363	KNOXVILLE	37914	TN	41
Blake, Gregory H.	1841257482	KNOXVILLE	37920	TN	8
Bland, Tamara B.	1215010509	KNOXVILLE	37923	TN	80
Blanton, Benjamin M.	1326306861	KNOXVILLE	37950	TN	12
Bledsoe, Brandy D.	1033133707	KNOXVILLE	37909	TN	13
Blevins, Cameron T.	1679502868	KNOXVILLE	37950	TN	6
Boggan, Kelly P.	1003923962	KNOXVILLE	37901	TN	21
Boling, Katherine I.	1235345315	KNOXVILLE	37909	TN	74
Booher, Robert W.	1639267610	KNOXVILLE	37950	TN	12
Boozer, Sherril M.	1851331540	KNOXVILLE	37995	TN	7
Boruff, Jeffrey S.	1922057223	KNOXVILLE	37930	TN	2
Bostrom, Beth A.	1518388479	KNOXVILLE	37909	TN	61
Bowman Jr, Michael C.	1386967354	KNOXVILLE	37909	TN	2
Bowman, Eric C.	1053571315	KNOXVILLE	37950	TN	4
Bozeman II, Charles H.	1801838578	KNOXVILLE	37950	TN	32
Bozeman, Carrie F.	1659669497	KNOXVILLE	37995	TN	1
Brakebill, Larry C.	1932141413	KNOXVILLE	37950	TN	4
Brandon, Miriam L.	1376587790	KNOXVILLE	37950	TN	85
Brandt, Kurt F.	1356431316	KNOXVILLE	37950	TN	25
Brice, Scott W.	1972693943	KNOXVILLE	37950	TN	42
Bridgeman, Pamela A.	1174559652	KNOXVILLE	37950	TN	25
Brimer, Robert M.	1447426713	KNOXVILLE	37901	TN	8
Broady, Roy C.	1033130018	KNOXVILLE	37916	TN	8
Brock, Elizabeth T.	1437192358	KNOXVILLE	37923	TN	260
Brooks, George B.	1881699924	KNOXVILLE	37995	TN	48
Brown, Jeffrey B.	1386613198	KNOXVILLE	37923	TN	101
Brown, Lauren N.	1275667412	KNOXVILLE	37909	TN	67
Buchanan, James K.	1154310357	KNOXVILLE	37950	TN	16
Buchanan, Martha L.	1043438468	KNOXVILLE	37995	TN	1

Buck, Amy N.	1881038461	KNOXVILLE	37995	TN	75
Buckingham, Angela D.	1245678598	KNOXVILLE	37930	TN	26
Bullard, Linda	1396878096	KNOXVILLE	37901	TN	28
Bullen, Gurpreet	1538198627	KNOXVILLE	37995	TN	35
Burdeaux Sr, Richard R.	1538104773	KNOXVILLE	37950	TN	24
Burdette, Sheila G.	1861668147	KNOXVILLE	37901	TN	25
Burgess, Monica B.	1124309240	KNOXVILLE	37995	TN	1
Burgett, Stephanie M.	1942210463	KNOXVILLE	37923	TN	41
Burkhart, William L.	1700820123	KNOXVILLE	37950	TN	166
Burns Shaw, Christina M.	1730216524	KNOXVILLE	37920	TN	49
Burton, Caroline M.	1710129895	KNOXVILLE	37995	TN	15
Burton, Lesleigh A.	1417367335	KNOXVILLE	37950	TN	140
Byrd, Leann M.	1104808906	KNOXVILLE	37950	TN	54
CADIGAN MD ROSALIND M	1912906991	KNOXVILLE	37923	TN	38
CAROL L PRESTON, MSN	1740422013	KNOXVILLE	37923	TN	175
CARYN L STOLLER, MD	1023215423	KNOXVILLE	37919	TN	9
CHARLES GEORGE RODWELL, MD	1346219409	KNOXVILLE	37923	TN	122
CHARLES RANDALL MAY, MD	1245268531	KNOXVILLE	37919	TN	84
CHEN MD CHANG W	1033220314	KNOXVILLE	37922	TN	62
COMPLETE FAM CARE OF KNO	1760524029	KNOXVILLE	37919	TN	106
CONTEMPORARY WOMENS HEAL	1215122965	KNOXVILLE	37923	TN	24
COOKEVILLE REG MED GRP	1649202102	KNOXVILLE	37995	TN	94
COVENANT HOMECARE HOSPIC	1649540170	KNOXVILLE	37909	TN	158
COVENANT MED GRP INC	1457302010	KNOXVILLE	37932	TN	1
CULBERT JR MD WILLIAM H	1710960356	KNOXVILLE	37932	TN	105
Cadigan, Rosalind M.	1912906991	KNOXVILLE	37923	TN	32
Cadmus, Maureen T.	1104811678	KNOXVILLE	37916	TN	32
Cairnes, Cara L.	1326068123	KNOXVILLE	37950	TN	132
Caldwell Chor, Kelly A.	1073691507	KNOXVILLE	37995	TN	65
Cameron, Jill	1043219744	KNOXVILLE	37917	TN	20
Cantwell, Jessica G.	1467879932	KNOXVILLE	37921	TN	118
Carden, Sandra D.	1124329420	KNOXVILLE	37901	TN	35
Carmichael, Stephanie L.	1538463310	KNOXVILLE	37918	TN	1
Carolan, Melissa E.	1942337589	KNOXVILLE	37995	TN	11
Carpenter, Catherine J.	1437295078	KNOXVILLE	37939	TN	30
Carpenter, Douglas R.	1093818635	KNOXVILLE	37995	TN	129
Carter Jr, Richard B.	1508065269	KNOXVILLE	37950	TN	9
Carter, Ann D.	1417946674	KNOXVILLE	37995	TN	40
Carter, Noelle E.	1477832269	KNOXVILLE	37901	TN	158
Casey, Robert R.	1588691018	KNOXVILLE	37950	TN	163
Cash, Heather K.	1407931561	KNOXVILLE	37950	TN	3
Cathey, Mary J.	1083745459	KNOXVILLE	37901	TN	57
Chambers, Robert T.	1619911039	KNOXVILLE	37950	TN	425
Chen, Chang W.	1033220314	KNOXVILLE	37922	TN	12
Chesney, Luke E.	1225292162	KNOXVILLE	37950	TN	10
Chintalapudi, Srinivasa R.	1316937774	KNOXVILLE	37920	TN	11
Chittum, Tiffany B.	1407289556	KNOXVILLE	37901	TN	21
Christiansen, Deborah J.	1689764656	KNOXVILLE	37901	TN	4
Clark, Charles N.	1396772828	KNOXVILLE	37950	TN	1
Clark, Peter L.	1396743951	KNOXVILLE	37995	TN	1
Clary, Thomas L.	1801882246	KNOXVILLE	37901	TN	76
Clem, Rebecca D.	1285855981	KNOXVILLE	37995	TN	31
Clift, Gail W.	1770548000	KNOXVILLE	37923	TN	3
Clinical Cytogenetic Services	1740534023	KNOXVILLE	37950	TN	59
Clinton, Kari L.	1134353469	KNOXVILLE	37901	TN	5
Cloud, Mark W.	1205863735	KNOXVILLE	37950	TN	5
Cobble, Douglas C.	1457348674	KNOXVILLE	37901	TN	11

Cochran, Allison K.	1629417639	KNOXVILLE	37950	TN	23
Cofer, Kenneth F.	1497759773	KNOXVILLE	37995	TN	29
Cole, Angela R.	1770863185	KNOXVILLE	37995	TN	181
Collier, Michael S.	1811933674	KNOXVILLE	37950	TN	39
Collins, Kimberly W.	1528037348	KNOXVILLE	37920	TN	50
Collins, Krystal A.	1669799169	KNOXVILLE	37950	TN	2
Collins, Tamara J.	1104971308	KNOXVILLE	37995	TN	16
Collins, Tommy E.	1265521546	KNOXVILLE	37950	TN	73
Colont, Vivian L.	1104921501	KNOXVILLE	37901	TN	5
Combs, Deborah A.	1588853873	KNOXVILLE	37909	TN	15
Connatser, Deborah E.	1265718944	KNOXVILLE	37922	TN	47
Cooley, Melissa A.	1851501670	KNOXVILLE	37950	TN	10
Copas Jr, Pleas R.	1578531612	KNOXVILLE	37920	TN	37
Core, Laura M.	1568893717	KNOXVILLE	37950	TN	21
Corum, Robin H.	1831365113	KNOXVILLE	37901	TN	36
Cosby, Rickey A.	1730526864	KNOXVILLE	37995	TN	17
Cottam, Korin G.	1952355596	KNOXVILLE	37923	TN	56
Cottrell, Amy G.	1760503734	KNOXVILLE	37995	TN	63
Cox, Christopher R.	1649216276	KNOXVILLE	37950	TN	19
Cox, David A.	1558307181	KNOXVILLE	37950	TN	46
Cox, Elizabeth L.	1972776854	KNOXVILLE	37950	TN	268
Croft, Mary E.	1952364085	KNOXVILLE	37901	TN	6
Cross, Stephanie B.	1184693939	KNOXVILLE	37920	TN	15
Crye, Carol D.	1538101209	KNOXVILLE	37932	TN	70
Culbert Jr, William H.	1710960356	KNOXVILLE	37932	TN	42
Cumberland, Elizabeth A.	1013359108	KNOXVILLE	37932	TN	2
Curtis, Amanda L.	1356585822	KNOXVILLE	37901	TN	1
DAVID R SEALE, MD	1255420006	KNOXVILLE	37923	TN	53
DAWIT ZEMICHAEL, MD	1164511317	KNOXVILLE	37923	TN	18
DIAG RADIO CONSULT	1427071430	KNOXVILLE	37950	TN	69
DONALD K MC KENZIE PC	1255505509	KNOXVILLE	37918	TN	169
DOODY MD MICHAEL C	1750362703	KNOXVILLE	37922	TN	89
DOVILE PAULASKAS, MD	1821178914	KNOXVILLE	37919	TN	1
Daffron, Susan E.	1275557944	KNOXVILLE	37909	TN	10
Damewood, Joseph D.	1346286218	KNOXVILLE	37995	TN	61
Damron, Michael	1548363534	KNOXVILLE	37901	TN	108
Daugherty, Cheryl E.	1932261385	KNOXVILLE	37917	TN	9
Daugherty, John T.	1306834122	KNOXVILLE	37995	TN	1,245
Davis, Jaime D.	1740362037	KNOXVILLE	37921	TN	76
Davis, Stephen C.	1366485880	KNOXVILLE	37923	TN	117
Dee Jr, Jonathan D.	1346335957	KNOXVILLE	37950	TN	7
Dee, Whitney E.	1811921026	KNOXVILLE	37901	TN	242
Dell, Jeffrey R.	1952355075	KNOXVILLE	37923	TN	78
DiDiego, Michele L.	1255662243	KNOXVILLE	37922	TN	153
Dickerson, Kara A.	1295158046	KNOXVILLE	37923	TN	243
Dobbins, Darrell G.	1821082348	KNOXVILLE	37950	TN	32
Doody, Michael C.	1750362703	KNOXVILLE	37922	TN	3
Doty, Tina E.	1134443922	KNOXVILLE	37995	TN	44
Dougherty, Colleen M.	1285804492	KNOXVILLE	37930	TN	47
Douglass, Andrew M.	1023099736	KNOXVILLE	37909	TN	4
Dowell, Robert M.	1487818712	KNOXVILLE	37932	TN	2
Drinnen, Jeffrey W.	1437193851	KNOXVILLE	37950	TN	9
Durbin, David C.	1154366326	KNOXVILLE	37950	TN	35
Dzialo, Rachel A.	1821412701	KNOXVILLE	37950	TN	46
EDWIN S ROGERS, PHD	1578521613	KNOXVILLE	37920	TN	80
EMILY BENTON HEIRD, MA	1114295706	KNOXVILLE	37912	TN	26
ENDOCRINOLOGY CONSULT OF	1730395104	KNOXVILLE	37909	TN	256

EST TN CHLDRN HSP	1760476659	KNOXVILLE	37901	TN	51
EST TN NEPHROLOGY PC	1083622526	KNOXVILLE	37916	TN	65
EST TN PRIMARY CARE ASC	1134271745	KNOXVILLE	37920	TN	66
EST TN RADIATION ONC PC	1962589150	KNOXVILLE	37995	TN	185
EST TN SURG GRP PC	1164589628	KNOXVILLE	37916	TN	3
EST TN URGENT CARE	1821492158	KNOXVILLE	37919	TN	56
EST TN VEIN CLINIC	1154442861	KNOXVILLE	37950	TN	30
Earnest, Kelly E.	1366437238	KNOXVILLE	37901	TN	32
Eaton, Allison M.	1124222963	KNOXVILLE	37920	TN	37
Eisenhower, Olga C.	1457483448	KNOXVILLE	37901	TN	45
Elam, Curtis J.	1184693558	KNOXVILLE	37995	TN	20
Ellis, Carrie D.	1598956492	KNOXVILLE	37950	TN	23
Ellis, Frank S.	1275531980	KNOXVILLE	37995	TN	47
Ely, Daniel S.	1194744516	KNOXVILLE	37934	TN	20
Emmett, Kim	1437174356	KNOXVILLE	37934	TN	27
England, Welborn D.	1801827720	KNOXVILLE	37950	TN	24
Epperson, Chasity L.	1053654970	KNOXVILLE	37901	TN	51
Etezadi Amoli, Saeed	1669427142	KNOXVILLE	37995	TN	3
Evans, Amber S.	1831445022	KNOXVILLE	37950	TN	12
FACULTY INT MED	1417095308	KNOXVILLE	37934	TN	43
FAM HEALTH CTR PLLC	1407042377	KNOXVILLE	37934	TN	60
FAM MED WST PLLC	1083962815	KNOXVILLE	37922	TN	123
FRANCIS PETER LEBUFFE, MD	1346200532	KNOXVILLE	37918	TN	57
FRANKLIN MD KATHY S	1295715407	KNOXVILLE	37918	TN	14
FT SANDERS OBSTETRICAL G	1063525236	KNOXVILLE	37916	TN	56
FT SANDERS REG MED CTR	1942294814	KNOXVILLE	37995	TN	17
FT SANDERS WOMENS SPEC	1003811381	KNOXVILLE	37916	TN	16
Fegley, Audra	1932340361	KNOXVILLE	37917	TN	370
Fehr, Robert R.	1083659221	KNOXVILLE	37950	TN	76
Ferree, Cheyenne A.	1558703629	KNOXVILLE	37918	TN	96
Fields, Eva K.	1053346429	KNOXVILLE	37950	TN	12
Flaming, Brad A.	1265474936	KNOXVILLE	37950	TN	27
Fogle, Wayne D.	1427166065	KNOXVILLE	37950	TN	60
Foster, James W.	1184645657	KNOXVILLE	37909	TN	65
Foulk, Brooke E.	1871787432	KNOXVILLE	37995	TN	96
Franklin, Kathy S.	1295715407	KNOXVILLE	37918	TN	27
Frazier, Lindsay G.	1063749992	KNOXVILLE	37930	TN	49
Fredericksen, Sara A.	1003057167	KNOXVILLE	37939	TN	50
Freeman, Karen	1356431324	KNOXVILLE	37950	TN	18
Freytag, Addie L.	1013052463	KNOXVILLE	37922	TN	62
Friedman, Wayne H.	1730247412	KNOXVILLE	37995	TN	27
Fuller, Timothy L.	1497822845	KNOXVILLE	37901	TN	71
Fulmer, David S.	1851355879	KNOXVILLE	37933	TN	10
GASTROINTESTINAL ASC PC	1780695999	KNOXVILLE	37950	TN	3
GENERATIONS OBGYN PC	1144361619	KNOXVILLE	37923	TN	55
GLEAVES JR. MD JAMES E	1699847459	KNOXVILLE	37920	TN	4
GLENN R PETERSON, MD	1427026913	KNOXVILLE	37923	TN	22
GOLDMAN MD DAVID G	1518047059	KNOXVILLE	37928	TN	60
Gager, Elizabeth L.	1144512294	KNOXVILLE	37909	TN	49
Gale, Christine L.	1730133851	KNOXVILLE	37916	TN	66
Gallian, Richard S.	1104948983	KNOXVILLE	37995	TN	38
Gardner, Michael S.	1578590550	KNOXVILLE	37950	TN	39
Gavin, Pamela G.	1356598395	KNOXVILLE	37922	TN	18
Gentry, Emily P.	1689007981	KNOXVILLE	37995	TN	243
Gibbons, Kristel F.	1508171505	KNOXVILLE	37995	TN	34
Gibbs, Cassandra F.	1497700207	KNOXVILLE	37950	TN	7
Gibbs, Joanna G.	1558372862	KNOXVILLE	37995	TN	77

Gillette, Pamela J.	1720254188	KNOXVILLE	37901	TN	62
Gilley, Sarah M.	1326137613	KNOXVILLE	37950	TN	1
Gilmer, Ashley F.	1932317856	KNOXVILLE	37950	TN	688
Gleaves, James	1699847459	KNOXVILLE	37920	TN	54
Glenn, Patricia L.	1285697367	KNOXVILLE	37901	TN	51
Glover, Richard A.	1124012513	KNOXVILLE	37901	TN	5
Goldman, David G.	1518047059	KNOXVILLE	37928	TN	42
Goodyear, Nathan W.	1538166970	KNOXVILLE	37922	TN	110
Gosnell, Regena L.	1477823839	KNOXVILLE	37923	TN	126
Gourley, Linda S.	1508860917	KNOXVILLE	37995	TN	15
Graf, Deborah J.	1003992421	KNOXVILLE	37939	TN	13
Gray, Nathan A.	1952347999	KNOXVILLE	37950	TN	7
Green, Jennifer R.	1821261884	KNOXVILLE	37922	TN	12
Green, Ralph M.	1215983069	KNOXVILLE	37922	TN	1,585
Greene, Susan G.	1285691873	KNOXVILLE	37916	TN	18
Gregg, Spencer D.	1255314282	KNOXVILLE	37916	TN	19
Griffin, T Chad F.	1306930813	KNOXVILLE	37917	TN	38
Gue, Crystal L.	1124043062	KNOXVILLE	37934	TN	36
Gupton, Henry L.	1861476152	KNOXVILLE	37995	TN	8
Gust, Amy L.	1003034851	KNOXVILLE	37950	TN	33
HARRIS JR MD LEWIS W	1376523910	KNOXVILLE	37920	TN	32
HARTLINE SHAHBAZI GYNECO	1306962683	KNOXVILLE	37995	TN	54
HARVEY MD WILLIAM L	1104853183	KNOXVILLE	37995	TN	55
HONATHAN DANIEL DEE JR, MD	1346335957	KNOXVILLE	37934	TN	4
HOVIS ORTHOPAEDIC CLINIC	1053392043	KNOXVILLE	37916	TN	6
HUGHES JR MD JARVIS L	1255356747	KNOXVILLE	37934	TN	26
Hall, Glen E.	1285670810	KNOXVILLE	37950	TN	43
Hall, Tina D.	1942287743	KNOXVILLE	37995	TN	7
Halsey, Helene H.	1952567927	KNOXVILLE	37909	TN	7
Hamby, Jena T.	1053588160	KNOXVILLE	37901	TN	14
Haney Weaver, Jerrie C.	1528086097	KNOXVILLE	37916	TN	59
Haney, Alan D.	1700199981	KNOXVILLE	37950	TN	12
Hanson, Richard F.	1306815832	KNOXVILLE	37901	TN	92
Harrel, Elizabeth M.	1528055373	KNOXVILLE	37995	TN	24
Harris, Gayla S.	1841353307	KNOXVILLE	37923	TN	13
Harris, Sarah A.	1255651683	KNOXVILLE	37920	TN	4
Harsh, Anil	1811978554	KNOXVILLE	37901	TN	6
Hart, Tadhg M.	1093751620	KNOXVILLE	37950	TN	6
Hartline, Randal G.	1487763991	KNOXVILLE	37995	TN	138
Hartsell, Michael H.	1902842537	KNOXVILLE	37950	TN	76
Harvey, Sarah	1912321589	KNOXVILLE	37950	TN	138
Haskins, Thomas G.	1558303198	KNOXVILLE	37950	TN	1
Hawkins, Robert W.	1013968775	KNOXVILLE	37933	TN	18
Hayes, Wesley L.	1780603084	KNOXVILLE	37950	TN	4
Head, Courtney R.	1417384264	KNOXVILLE	37909	TN	36
Headrick, Jennifer L.	1336334739	KNOXVILLE	37930	TN	16
Heaton, Andrea M.	1891962486	KNOXVILLE	37901	TN	8
Heitmann, Kellie E.	1104107754	KNOXVILLE	37909	TN	1
Henderson, Michael A.	1639125495	KNOXVILLE	37950	TN	10
Henley, Aimee M.	1194075374	KNOXVILLE	37950	TN	2
Hermann, Erin W.	1114088994	KNOXVILLE	37901	TN	48
Herron, Lisa M.	1629186275	KNOXVILLE	37950	TN	51
Hicks, Christopher L.	1548226376	KNOXVILLE	37995	TN	42
Hicks, James S.	1023061397	KNOXVILLE	37995	TN	3
Hill, Michael W.	1881634723	KNOXVILLE	37950	TN	12
Hira, Ketan S.	1346285608	KNOXVILLE	37950	TN	13
Hodges, Rachel M.	1063642718	KNOXVILLE	37930	TN	16

Hollingsworth, James E.	1568490589	KNOXVILLE	37901	TN	21
Holloway, Kathleen	1851481832	KNOXVILLE	37950	TN	3
Holmes, Michelle M.	1174770713	KNOXVILLE	37950	TN	24
Holt, Jane E.	1548467293	KNOXVILLE	37950	TN	49
Holt, Pamela J.	1972584951	KNOXVILLE	37995	TN	5
Hone, Jaclyn E.	1982644506	KNOXVILLE	37922	TN	29
Hood, Melissa A.	1780670158	KNOXVILLE	37901	TN	11
Hoover, Cindy S.	1093744872	KNOXVILLE	37901	TN	11
Horst, Alisha N.	1841462025	KNOXVILLE	37934	TN	13
Howington, Elizabeth M.	1689638603	KNOXVILLE	37933	TN	245
Hoyt Jr, Robert H.	1932186269	KNOXVILLE	37923	TN	12
Huddleston, Patricia M.	1003048810	KNOXVILLE	37932	TN	1
Hudson, Kellye L.	1164583829	KNOXVILLE	37917	TN	84
Huff, Benjamin L.	1568774248	KNOXVILLE	37950	TN	49
Hughes Jr, J Leland	1255356747	KNOXVILLE	37934	TN	3
Hume, Kate	1053399923	KNOXVILLE	37918	TN	8
Hunt, Candace G.	1710218748	KNOXVILLE	37950	TN	241
Huntsman, Eva	1538412333	KNOXVILLE	37950	TN	113
Hurst, Fred A.	1700821949	KNOXVILLE	37950	TN	20
Hurst, James W.	1154376374	KNOXVILLE	37950	TN	48
Husnain, Syed S.	1164641874	KNOXVILLE	37930	TN	41
Hutchinson, Susan H.	1477649952	KNOXVILLE	37920	TN	2
INNOVATIVE PATH SVC	1619141306	KNOXVILLE	37916	TN	488
INT MED WST	1922138262	KNOXVILLE	37930	TN	71
IVINS MD JEFFREY J	1912092024	KNOXVILLE	37916	TN	118
Irwin, Mallory E.	1043508625	KNOXVILLE	37950	TN	156
Isham Jr, Charles A.	1184669269	KNOXVILLE	37950	TN	10
Ivey, Jessica M.	1124096136	KNOXVILLE	37934	TN	41
Ivins, Jeffrey J.	1912092024	KNOXVILLE	37916	TN	16
J JOSEPH KENNEDY, MD	1780698985	KNOXVILLE	37939	TN	8
JAMES T GILLESPIE JR, MD	1841267333	KNOXVILLE	37919	TN	27
JERRY J EMBRY, MD	1427184696	KNOXVILLE	37919	TN	10
JOHN C RODGERS JR, MD	1134230659	KNOXVILLE	37919	TN	3
JOHN CRAWFORD ROCHESTER, MD	1144211210	KNOXVILLE	37916	TN	12
Jackson, Rebecca T.	1689610628	KNOXVILLE	37950	TN	15
Jacobs, Marcia E.	1841446556	KNOXVILLE	37922	TN	195
Jelley, Amy S.	1245640085	KNOXVILLE	37909	TN	28
Jenkins, Sherrie A.	1316185895	KNOXVILLE	37950	TN	12
Jessie, Emily R.	1871919217	KNOXVILLE	37901	TN	16
Jeter, Julie W.	1053489187	KNOXVILLE	37920	TN	13
Jocher, Camilla	1588759260	KNOXVILLE	37920	TN	108
John, Sunil M.	1912952177	KNOXVILLE	37995	TN	5
Johnson Jr, William R.	1154365583	KNOXVILLE	37950	TN	6
Johnson, Christine L.	1174799456	KNOXVILLE	37901	TN	3
Jones, Anna L.	1295982130	KNOXVILLE	37920	TN	12
Jones, Billy P.	1053348458	KNOXVILLE	37950	TN	12
Jones, Justin A.	1316128101	KNOXVILLE	37901	TN	57
Jones, Karla A.	1821191636	KNOXVILLE	37950	TN	40
Jones, Phillip W.	1871588806	KNOXVILLE	37950	TN	298
Jooma, Khairunnissa	1639102791	KNOXVILLE	37917	TN	68
KATHLEEN A GOYNE, MD	1427240175	KNOXVILLE	37919	TN	144
KELLEY DENISE WALKER, MD	1730173790	KNOXVILLE	37922	TN	75
KENNETH JOBSON, MD	1841272044	KNOXVILLE	37919	TN	9
KERSEY MD BRANT G	1467462218	KNOXVILLE	37920	TN	53
KNOXVILLE CARDIO GRP PC	1770539785	KNOXVILLE	37920	TN	12
KNOXVILLE COMPREHENSIVE	1790708030	KNOXVILLE	37950	TN	79
KNOXVILLE CTR FOR INT ME	1417388323	KNOXVILLE	37916	TN	59

KNOXVILLE CTR FOR REPROD	1447393194	KNOXVILLE	37916	TN	41
KNOXVILLE GYNECOLOGIC CA	1912053760	KNOXVILLE	37934	TN	4
KNOXVILLE HEART GRP INC	1710218508	KNOXVILLE	37916	TN	2
KNOXVILLE KIDNEY CTR PLL	1306864186	KNOXVILLE	37923	TN	77
KNOXVILLE MED AND INDUST	1790729515	KNOXVILLE	37914	TN	93
KNOXVILLE MED CTR	1164563706	KNOXVILLE	37921	TN	30
KNOXVILLE MED CTR PC	-	KNOXVILLE	37921	TN	668
KNOXVILLE ORTHO CLINIC	1053402040	KNOXVILLE	37933	TN	15
KNOXVILLE PED ASC PC	1407946312	KNOXVILLE	37950	TN	57
KRIS D HOUSER, MD	1992798284	KNOXVILLE	37923	TN	40
Kadow, Tamyra L.	1346461910	KNOXVILLE	37933	TN	8
Kanabar, Hasmukh V.	1982764593	KNOXVILLE	37950	TN	27
Kasprzak, Robert C.	1609829068	KNOXVILLE	37995	TN	60
Kaye, Helen J.	1235406158	KNOXVILLE	37920	TN	104
Keeble, Donald S.	1649232646	KNOXVILLE	37920	TN	1
Keenum, Amy J.	1154388734	KNOXVILLE	37995	TN	139
Keeton, Lorna S.	1558399758	KNOXVILLE	37901	TN	141
Keller, Debra A.	1477589646	KNOXVILLE	37995	TN	111
Kersey, Brant G.	1881619336	KNOXVILLE	37920	TN	31
Kessler Johnson, Kathryn P.	1700855566	KNOXVILLE	37920	TN	64
Kesterson, Stacey A.	1073594263	KNOXVILLE	37995	TN	13
Khairollahi, Vali	1982633731	KNOXVILLE	37923	TN	5
Kilmer, James A.	1366608887	KNOXVILLE	37934	TN	17
Kim, Kimberly	1790712115	KNOXVILLE	37950	TN	17
Kimball, Jimmy C.	1316040926	KNOXVILLE	37901	TN	451
Kincaid, Geoffrey C.	1194712265	KNOXVILLE	37916	TN	20
Kinzy, Judith D.	1770508608	KNOXVILLE	37934	TN	223
Kirby, James T.	1497791438	KNOXVILLE	37950	TN	3
Kirby, John A.	1275539835	KNOXVILLE	37950	TN	464
Kitts, Lori B.	1376733568	KNOXVILLE	37901	TN	1
Klein, Leslie M.	1740281468	KNOXVILLE	37939	TN	25
Kopt Abrams, Irina G.	1659342087	KNOXVILLE	37909	TN	3
LANE M COOK, MD	1174509590	KNOXVILLE	37939	TN	55
LAUG MD DENNIS G	1619981065	KNOXVILLE	37934	TN	813
LENSGRAF CLINIC PC	1578599353	KNOXVILLE	37909	TN	623
LISA ROSS BIRTH AND WOMEN	1841200177	KNOXVILLE	37921	TN	41
LOAIZA MD SERGIO G	1306828314	KNOXVILLE	37922	TN	326
LOWELL L MC CAULEY MD PC	1700088358	KNOXVILLE	37995	TN	770
Laman, Craig A.	1073518098	KNOXVILLE	37995	TN	17
Lane, Leslie V.	1093131013	KNOXVILLE	37939	TN	37
Lannom, Trina M.	1205261559	KNOXVILLE	37923	TN	15
Larmee, Donald E.	1124136783	KNOXVILLE	37950	TN	35
Larson Jr, Richard D.	1346357894	KNOXVILLE	37918	TN	210
Laug, Dennis G.	1619981065	KNOXVILLE	37934	TN	277
Law, John L.	1740259761	KNOXVILLE	37909	TN	289
Lawley, Grace	1306160312	KNOXVILLE	37901	TN	228
LeFave, Christopher M.	1780678201	KNOXVILLE	37950	TN	57
LeRoy, Kimberly W.	1962464941	KNOXVILLE	37933	TN	37
Leahy, Michael D.	1285678607	KNOXVILLE	37950	TN	225
Lee, Mark K.	1528079969	KNOXVILLE	37995	TN	52
Leisy, Marlyn A.	1477507143	KNOXVILLE	37923	TN	1
Leonard, Kaneez F.	1346451747	KNOXVILLE	37934	TN	380
Lephew, Donna K.	1992740070	KNOXVILLE	37950	TN	62
Lett, Adam C.	1033407614	KNOXVILLE	37950	TN	165
Levine, Katheryne A.	1376884759	KNOXVILLE	37995	TN	98
Lin, Jenn Yu J.	1821106493	KNOXVILLE	37950	TN	69
Lisic, Eric C.	1356632152	KNOXVILLE	37995	TN	9

Lively, Tera L.	1265498646	KNOXVILLE	37932	TN	426
Livingston, Jessica L.	1669644373	KNOXVILLE	37917	TN	231
Lopez, Heather N.	1508186818	KNOXVILLE	37932	TN	7
Lorino, Stephen P.	1649214073	KNOXVILLE	37950	TN	72
Lott, Jackie G.	1912149279	KNOXVILLE	37901	TN	46
Lowe, Kimberly K.	1093006751	KNOXVILLE	37922	TN	101
Lowry, Randolph M.	1649371089	KNOXVILLE	37934	TN	11
Lowry, Thomas H.	1003897752	KNOXVILLE	37901	TN	53
Luttrell, Ashley W.	1124467832	KNOXVILLE	37995	TN	5
Lynch, Priscillia L.	1689905069	KNOXVILLE	37950	TN	135
Lynema, Stephanie R.	1932305448	KNOXVILLE	37920	TN	4
MALAGON MD JOSE J	1013990654	KNOXVILLE	37932	TN	137
MANJU KHANNA, MD	1043287899	KNOXVILLE	37934	TN	267
MARTIN GEBROW, MD	1245384197	KNOXVILLE	37923	TN	450
MAY MD WENDY N	1326021981	KNOXVILLE	37932	TN	335
MC DONALD MD THOMAS W	1710994637	KNOXVILLE	37939	TN	44
MC NIEL MD JANET S	1487671350	KNOXVILLE	37924	TN	7
MELISSA M MCCARTER, MSN	1356305106	KNOXVILLE	37917	TN	3
MICHAEL W HILL PC	1457566077	KNOXVILLE	37950	TN	2
MIDSTATE MED ASC PLLC	1821346107	KNOXVILLE	37934	TN	125
MORRIS MD KIMBERLY L	1154416105	KNOXVILLE	37923	TN	205
MORRISTOWN-HAMBLE HSP	1912997024	KNOXVILLE	37995	TN	32
MacDonald, Charlotte J.	1922370386	KNOXVILLE	37923	TN	207
MacMorran, Paula R.	1710989215	KNOXVILLE	37919	TN	164
Machen, Charles W.	1407837123	KNOXVILLE	37901	TN	23
Malagon, Jose J.	1013990654	KNOXVILLE	37932	TN	14
Mancebo, Gerald L.	1700820131	KNOXVILLE	37950	TN	78
Manley III, Emmett S.	1558342915	KNOXVILLE	37950	TN	21
Manning, Rickey D.	1831126812	KNOXVILLE	37950	TN	32
Mansoor, Ehab K.	1023302882	KNOXVILLE	37901	TN	26
Mardini, Antoin H.	1952346363	KNOXVILLE	37950	TN	5
Margulies, Imelda G.	1750576922	KNOXVILLE	37950	TN	2
Marlow, Douglas J.	1659360295	KNOXVILLE	37995	TN	25
Marshall, Carol A.	1073590147	KNOXVILLE	37931	TN	1
Martin, Crystal D.	1801059332	KNOXVILLE	37995	TN	16
Martin, David A.	1245225424	KNOXVILLE	37934	TN	53
Martin, Robert M.	1922004159	KNOXVILLE	37934	TN	2
Mathes, Catherine L.	1427092808	KNOXVILLE	37950	TN	5
May, Wendy N.	1326021981	KNOXVILLE	37932	TN	2
McAmis, John C.	1548238785	KNOXVILLE	37920	TN	12
McCallister, Matthew C.	1588826051	KNOXVILLE	37901	TN	28
McCarter, Melissa M.	1356305106	KNOXVILLE	37917	TN	3
McCaughey Jr, Lowell L.	1003850280	KNOXVILLE	37995	TN	17
McColl, Daphne M.	1942226378	KNOXVILLE	37901	TN	11
McColl, Mark B.	1659312239	KNOXVILLE	37922	TN	147
McCollum, Lionel D.	1659325322	KNOXVILLE	37923	TN	160
McCord Duncan, Elizabeth L.	1942261557	KNOXVILLE	37909	TN	38
McCormick, Donna S.	1255494902	KNOXVILLE	37931	TN	5
McCormick, John P.	1376848812	KNOXVILLE	37931	TN	26
McCoy, James D.	1063426286	KNOXVILLE	37909	TN	38
McDaniel, Robbie R.	1770617011	KNOXVILLE	37950	TN	97
McDonald, Thomas W.	1710994637	KNOXVILLE	37939	TN	38
McGlothlin, April N.	1275857435	KNOXVILLE	37939	TN	1,540
McKeethren, Carla	1962597633	KNOXVILLE	37920	TN	9
McKenzie, Donald K.	1043309214	KNOXVILLE	37918	TN	104
McKenzie, Jerome F.	1528003761	KNOXVILLE	37950	TN	221
McKeown III, Frank R.	1689626822	KNOXVILLE	37995	TN	4

McMichael, Jeffrey A.	1548213895	KNOXVILLE	37995	TN	30
McMillan, Julie A.	1790781458	KNOXVILLE	37916	TN	828
McMillen, Jennifer L.	1295982098	KNOXVILLE	37934	TN	24
McNeeley, Edward T.	1932197845	KNOXVILLE	37995	TN	33
McNeeley, Howard B.	1588651327	KNOXVILLE	37995	TN	168
McNiel, Janet S.	1487671350	KNOXVILLE	37924	TN	43
Meadows, Andrea N.	1275736647	KNOXVILLE	37901	TN	121
Meadows, Angela E.	1114975356	KNOXVILLE	37950	TN	1
Mehta, Saroj	1144215799	KNOXVILLE	37901	TN	96
Metelka, Richard C.	1508835448	KNOXVILLE	37920	TN	46
Meyer, Melissa A.	1992786651	KNOXVILLE	37901	TN	21
Meyers, Venetia L.	1508048588	KNOXVILLE	37933	TN	23
Meyette, Philip F.	1891714002	KNOXVILLE	37920	TN	30
Michael Sr, Phillip B.	1760539688	KNOXVILLE	37918	TN	7
Mihelic, Fabian M.	1639136179	KNOXVILLE	37920	TN	25
Miller, Amy M.	1366494932	KNOXVILLE	37930	TN	26
Miller, Mary W.	1881757615	KNOXVILLE	37901	TN	94
Mills, Jeremy M.	1134462864	KNOXVILLE	37917	TN	92
Mills, Susan R.	1437280815	KNOXVILLE	37901	TN	124
Minnich, Morgan L.	1538387311	KNOXVILLE	37950	TN	2
Mire, Anwar D.	1508868969	KNOXVILLE	37920	TN	3
Misenheimer, Julianne G.	1235110487	KNOXVILLE	37995	TN	13
Misischia, Richard J.	1437345907	KNOXVILLE	37932	TN	59
Mitchell, Carolyn L.	1982647251	KNOXVILLE	37934	TN	2
Mitchell, Jamie L.	1033427695	KNOXVILLE	37933	TN	4
Mitchell, Michael E.	1336183714	KNOXVILLE	37950	TN	246
Mix, Kristin L.	1730173261	KNOXVILLE	37950	TN	71
Mixon, Melanie C.	1699760199	KNOXVILLE	37950	TN	5
Moffat, Laura E.	1184645160	KNOXVILLE	37916	TN	12
Mohr, Patricia A.	1164517983	KNOXVILLE	37920	TN	21
Monahan, Julia A.	1487814414	KNOXVILLE	37934	TN	72
Monahan, Julia A.	1568476182	KNOXVILLE	37950	TN	68
Moore Miller, Amanda T.	1952514028	KNOXVILLE	37950	TN	31
Moore, Robert S.	1780786830	KNOXVILLE	37950	TN	40
Mooss, Suneetha D.	1770529166	KNOXVILLE	37995	TN	159
Morgan, Darla K.	1902050164	KNOXVILLE	37901	TN	11
Morgan, Erin M.	1821216672	KNOXVILLE	37950	TN	45
Morgan, Patrick L.	1245209733	KNOXVILLE	37920	TN	41
Morgan, Tom E.	1518981562	KNOXVILLE	37916	TN	83
Morris, Gary N.	1982615340	KNOXVILLE	37995	TN	7
Morris, James O.	1750619797	KNOXVILLE	37922	TN	29
Morris, Kimberly L.	1154416105	KNOXVILLE	37920	TN	57
Morse, James A.	1942246988	KNOXVILLE	37950	TN	14
Mosrie, Brian T.	1124069554	KNOXVILLE	37950	TN	74
Mottern, Joe D.	1043257843	KNOXVILLE	37950	TN	321
Moyers, Karen	1154384097	KNOXVILLE	37917	TN	15
Murff, Ronald E.	1053362939	KNOXVILLE	37995	TN	1
Myers, Craig A.	1831143551	KNOXVILLE	37923	TN	53
Myers, Debra L.	1639346729	KNOXVILLE	37901	TN	9
Mynatt, Justin	1215371299	KNOXVILLE	37917	TN	75
NADROUS MD HASSAN F	1992774558	KNOXVILLE	37930	TN	31
NADROUS MD HASSAN F	-	KNOXVILLE	37934	TN	28
NAVNEET TANEJA, MD	1134541477	KNOXVILLE	37909	TN	198
NEOHEALTH INC	1679609473	KNOXVILLE	37950	TN	268
NEPHROLOGY ASC OF KNOXVI	-	KNOXVILLE	37920	TN	42
NHC HLTHCARE FARRAGUT	1275571689	KNOXVILLE	37934	TN	2
NORTHSHORE UROL LLC	1639517626	KNOXVILLE	37939	TN	44

NORWOOD MD DAPHNE M	1487673786	KNOXVILLE	37995	TN	37
NRTH PHYS GRP PLLC	1639263544	KNOXVILLE	37917	TN	15
Nash, Barrington N.	1811960834	KNOXVILLE	37995	TN	20
Nash, Kristen C.	1891003430	KNOXVILLE	37923	TN	137
Navorska, David R.	1457329385	KNOXVILLE	37995	TN	76
Neal, Brent S.	1306849740	KNOXVILLE	37995	TN	113
Neal, Carrie L.	1174619209	KNOXVILLE	37995	TN	36
Nelson, Diana C.	1871525022	KNOXVILLE	37950	TN	69
Newcomb, Kayla R.	1720374697	KNOXVILLE	37932	TN	8
Nicaud, Hannah H.	1477846806	KNOXVILLE	37901	TN	11
Nichols, Robert E.	1154332591	KNOXVILLE	37995	TN	1,192
Nickle, Carla A.	1508919911	KNOXVILLE	37950	TN	304
Nickle, Kenneth	1790849081	KNOXVILLE	37950	TN	36
Noe, Phillip A.	1588737399	KNOXVILLE	37901	TN	27
Norman, Bonnie E.	1639431943	KNOXVILLE	37909	TN	64
Norwood, Daphne M.	1487673786	KNOXVILLE	37995	TN	116
Nowell, Walker E.	1760428387	KNOXVILLE	37950	TN	103
OKelley, Kenneth R.	1275584716	KNOXVILLE	37923	TN	4
OTRHNLRYNG HEAD & NECK S	1184704207	KNOXVILLE	37934	TN	51
Oakley, Jaime G.	1013966886	KNOXVILLE	37950	TN	76
Ochoa, Peter J.	1114961430	KNOXVILLE	37950	TN	81
Odom, Laura E.	1295720720	KNOXVILLE	37950	TN	57
Olson, Charla R.	1760761902	KNOXVILLE	37901	TN	128
Otis, Michael V.	1609812460	KNOXVILLE	37950	TN	58
Owen, John D.	1205880028	KNOXVILLE	37995	TN	115
PAIN CONSULT OF EST TN P	1609890383	KNOXVILLE	37909	TN	37
PARK MD STANLEY S	1235294943	KNOXVILLE	37912	TN	89
PARKWEST GYNECOLOGY PC	1194849828	KNOXVILLE	37923	TN	255
PED CONSULT	1912076506	KNOXVILLE	37920	TN	246
PED CONSULT OF LENOIR CI	1992940761	KNOXVILLE	37995	TN	66
PENINSULA DIV OF PARKWEST KNOX	1285832964	KNOXVILLE	37909	TN	71
PERRA MD LENETTE H	1073580932	KNOXVILLE	37916	TN	50
PERSONAL CHOICE HLTHCARE	1639362353	KNOXVILLE	37931	TN	3
PETTY JR MD DAVID G	1821296625	KNOXVILLE	37934	TN	101
PHELPS MD RICHARD W	1588765846	KNOXVILLE	37916	TN	66
PRADUMNA S JAIN, MD	1306950126	KNOXVILLE	37918	TN	93
PREFERRED PAIN CARE LLC	1083981781	KNOXVILLE	37920	TN	72
PREMIER SURG ASC PLLC	1750449443	KNOXVILLE	37950	TN	6
PULMONARY SLEEP CONSULT	1174738421	KNOXVILLE	37930	TN	75
PULMONARY SPEC OF KNOXVI	1942249396	KNOXVILLE	37916	TN	73
PURKEY MD JANET L	1063437978	KNOXVILLE	37995	TN	46
Padgett, Lisa B.	1275625907	KNOXVILLE	37950	TN	55
Pafford, Brittany D.	1194099440	KNOXVILLE	37934	TN	65
Palmer Jr, Cedric M.	1558561464	KNOXVILLE	37995	TN	98
Pardue, Randy T.	1770539512	KNOXVILLE	37922	TN	10
Parham, Jon S.	1588612907	KNOXVILLE	37920	TN	33
Park, Stanley S.	1235294943	KNOXVILLE	37912	TN	51
Parker, Donald W.	1477599413	KNOXVILLE	37950	TN	724
Patel, Bipinchandra M.	1881655066	KNOXVILLE	37995	TN	1,181
Patterson, Amy N.	1053635557	KNOXVILLE	37909	TN	241
Pattni, Toral B.	1144202243	KNOXVILLE	37995	TN	71
Patton, Lance S.	1104822816	KNOXVILLE	37950	TN	18
Payne, Rachel M.	1003139502	KNOXVILLE	37919	TN	47
Payne, Wesley K.	1053415455	KNOXVILLE	37950	TN	26
Pearman, Cynthia M.	1295784502	KNOXVILLE	37995	TN	153
Pendergast, Carolyn E.	1497909428	KNOXVILLE	37933	TN	72
Perkins, Paul E.	1730261538	KNOXVILLE	37901	TN	5

Perra, Lenette H.	1073580932	KNOXVILLE	37916	TN	5
Perry, Charles S.	1710919766	KNOXVILLE	37901	TN	118
Perry, Leslie D.	1699769083	KNOXVILLE	37901	TN	19
Peters, Meghan E.	1912121302	KNOXVILLE	37901	TN	11
Peters, Todd M.	1417914680	KNOXVILLE	37950	TN	190
Petty Jr, David G.	1366481574	KNOXVILLE	37934	TN	12
Petty, Elizabeth M.	1477661361	KNOXVILLE	37995	TN	54
Phelps, Richard W.	1588765846	KNOXVILLE	37916	TN	11
Phillips, Nancy L.	1750459103	KNOXVILLE	37918	TN	152
Phillips, Regina M.	1043237670	KNOXVILLE	37995	TN	21
Phipps, Kristi Z.	1235159518	KNOXVILLE	37916	TN	8
Pickett, Ernest E.	1679559256	KNOXVILLE	37917	TN	104
Pickwell, Jennifer M.	1265606107	KNOXVILLE	37939	TN	1
Pierce, John M.	1295762722	KNOXVILLE	37950	TN	23
Pierce, Steven F.	1992757892	KNOXVILLE	37995	TN	151
Pisano, Frances P.	1952396525	KNOXVILLE	37901	TN	16
Poehleln, Richard E.	1831186493	KNOXVILLE	37909	TN	21
Powell, Jill	1003925942	KNOXVILLE	37919	TN	251
Powers, Wilson L.	1295716967	KNOXVILLE	37901	TN	1
Premji, Moez R.	1295794089	KNOXVILLE	37995	TN	4
Preston, Carol L.	1740422013	KNOXVILLE	37923	TN	18
Price, Nora A.	1407175581	KNOXVILLE	37909	TN	637
Prince, Jacquelynne B.	1295853158	KNOXVILLE	37995	TN	8
Pritcher, Gerald M.	1295776193	KNOXVILLE	37950	TN	6
Proffitt Jr, James D.	1871542233	KNOXVILLE	37950	TN	110
Puckett, Regan	1548491798	KNOXVILLE	37917	TN	85
Pugh, Jennifer A.	1427393495	KNOXVILLE	37930	TN	44
Pullin, Pamela I.	1912940537	KNOXVILLE	37934	TN	76
Purcell, Andrew	1932472487	KNOXVILLE	37920	TN	47
Purkey, Janet L.	1063437978	KNOXVILLE	37995	TN	4
Purnell, Samantha H.	1649512641	KNOXVILLE	37950	TN	1,002
QUALITY HLTHCARE LLC	1295857100	KNOXVILLE	37909	TN	19
QUICK CARE CLINIC LLC	1700225133	KNOXVILLE	37931	TN	137
RAYMOND PAINE, MD	1063413862	KNOXVILLE	37923	TN	259
REGIONAL NEONATAL ASC	1770652372	KNOXVILLE	37920	TN	52
RESOURCE ANES PC	1033162045	KNOXVILLE	37934	TN	49
RIV MED INC	1801150362	KNOXVILLE	37923	TN	5
Rader, Gregg M.	1083646590	KNOXVILLE	37930	TN	1,054
Rader, Karen T.	1790733277	KNOXVILLE	37930	TN	121
Rahman, Mohammad R.	1700847985	KNOXVILLE	37995	TN	67
Ramsey, William W.	1083611412	KNOXVILLE	37950	TN	23
Raper, Charles A.	1487757431	KNOXVILLE	37901	TN	11
Rawdon, Michael A.	1013904184	KNOXVILLE	37995	TN	48
Razzak, Ammar	1992741805	KNOXVILLE	37950	TN	102
Reddick Jr, James R.	1841466133	KNOXVILLE	37901	TN	120
Redmon, Eric M.	1902947807	KNOXVILLE	37934	TN	989
Reese, Kenneth C.	1396780516	KNOXVILLE	37909	TN	353
Reiss, Michael S.	1528157815	KNOXVILLE	37950	TN	69
Renfroe, Erin A.	1710328521	KNOXVILLE	37923	TN	91
Reyes, Susan A.	1902834203	KNOXVILLE	37922	TN	104
Richards, Todd A.	1487665105	KNOXVILLE	37932	TN	80
Rimer, Ronald L.	1184714172	KNOXVILLE	37950	TN	7
Riseden, Derek L.	1508171372	KNOXVILLE	37918	TN	138
Riseden, Jennifer C.	1104107507	KNOXVILLE	37922	TN	302
Rivers Jr, James B.	1033150461	KNOXVILLE	37950	TN	10
Roach, Laura L.	1780025874	KNOXVILLE	37995	TN	16
Robbins, Melissa A.	1184628612	KNOXVILLE	37950	TN	45

Roberts, Kimberly A.	1730268855	KNOXVILLE	37930	TN	28
Roberts, Susan B.	1376635029	KNOXVILLE	37950	TN	6
Robertson, Susan B.	1568525970	KNOXVILLE	37995	TN	14
Robinson, Abigail L.	1659798254	KNOXVILLE	37920	TN	213
Robinson, Charles L.	1245283571	KNOXVILLE	37995	TN	28
Robinson, Jeffrey W.	1003843095	KNOXVILLE	37950	TN	78
Robinson, William B.	1114962339	KNOXVILLE	37950	TN	5
Rochester, John C.	1144211210	KNOXVILLE	37901	TN	151
Roden, Karen P.	1225023781	KNOXVILLE	37950	TN	3
Rodriguez, Humberto	1184717381	KNOXVILLE	37920	TN	3
Roller, Carolyn L.	1902854862	KNOXVILLE	37933	TN	195
Rose III, Richard C.	1922049824	KNOXVILLE	37950	TN	13
Rosine, Amy R.	1942241377	KNOXVILLE	37950	TN	3
Roush, Kelly Ann M.	1407998438	KNOXVILLE	37930	TN	18
Roussis, Periclis	1023013307	KNOXVILLE	37995	TN	29
Russ Barber, Stephanie L.	1265405468	KNOXVILLE	37901	TN	277
Russell, Carabeth W.	1861604183	KNOXVILLE	37950	TN	22
Russell, Gerald T.	1043200603	KNOXVILLE	37950	TN	12
Russell, Kimberly A.	1194753293	KNOXVILLE	37950	TN	35
Ruth, Alex	1225019987	KNOXVILLE	37901	TN	13
SALYER PA NATHAN D	1508969627	KNOXVILLE	37916	TN	28
SEASONS OF FARRAGUT LLC	~	KNOXVILLE	37922	TN	1
SHARON R BURNSIDE, MD	1043231319	KNOXVILLE	37917	TN	6
SHARON R BURNSIDE, MD	1043231319	KNOXVILLE	37939	TN	1
SHULTS MD STEPHANIE S	1013086735	KNOXVILLE	37922	TN	2
SILVER MD HAROLD STEVEN	1861461899	KNOXVILLE	37923	TN	132
SKIN WELLNESS CTR	1568515898	KNOXVILLE	37922	TN	31
SR MED SVC LLC	1831322973	KNOXVILLE	37922	TN	45
STEPHENSON APN SARAH W	1477812196	KNOXVILLE	37923	TN	146
STHEST SPINE PAIN ASC LL	1649523689	KNOXVILLE	37927	TN	74
SUMMERS MD JEFFREY S	1528067816	KNOXVILLE	37918	TN	29
SUMMIT VIEW HEALTH SVC L	1952557381	KNOXVILLE	37932	TN	4
Samples, Janet E.	1972797025	KNOXVILLE	37950	TN	28
Santella, James R.	1366559296	KNOXVILLE	37922	TN	2,626
Santich, Lainey D.	1083039788	KNOXVILLE	37939	TN	28
Satterfield, Kimberly D.	1255477493	KNOXVILLE	37922	TN	14
Saunders, Brook A.	1851475602	KNOXVILLE	37995	TN	132
Saunders, Erin J.	1982784807	KNOXVILLE	37916	TN	2
Savoy, Rachel A.	1396088399	KNOXVILLE	37920	TN	3
Sayani, Dinar	1497753602	KNOXVILLE	37950	TN	18
Sayre, Warren B.	1821025818	KNOXVILLE	37950	TN	1
Schindler, James B.	1336141571	KNOXVILLE	37995	TN	12
Schmalzried, Craig D.	1831167741	KNOXVILLE	37950	TN	7
Schoutko, Walter W.	1639145840	KNOXVILLE	37920	TN	19
Schroeder, Charles D.	1669471512	KNOXVILLE	37923	TN	670
Schultz, James M.	1770814766	KNOXVILLE	37909	TN	265
Schupp, Angela H.	1801177159	KNOXVILLE	37922	TN	11
Schwarz, Susan J.	1902849425	KNOXVILLE	37923	TN	4
Scott, Cynthia J.	1558537845	KNOXVILLE	37901	TN	46
Scott, Heather L.	1508092438	KNOXVILLE	37920	TN	35
Scott, Susan C.	1386844595	KNOXVILLE	37950	TN	2
Scott, William J.	1730116724	KNOXVILLE	37950	TN	15
Self, Ashley N.	1487990859	KNOXVILLE	37930	TN	7
Sellers, David M.	1487623591	KNOXVILLE	37922	TN	20
Sexton, Andrew M.	1538252432	KNOXVILLE	37950	TN	14
Shahbazi, Shirin S.	1457460784	KNOXVILLE	37995	TN	13
Sharpe, Debra A.	1760629547	KNOXVILLE	37909	TN	64

Shenandoah, Chenoa Y.	1154761542	KNOXVILLE	37917	TN	70
Sherrill, Sydney W.	1003256389	KNOXVILLE	37933	TN	25
Sherrill, John B.	1790893543	KNOXVILLE	37995	TN	9
Shine, Donna L.	1417978404	KNOXVILLE	37916	TN	54
Shirk, James O.	1154390649	KNOXVILLE	37920	TN	107
Shirley, Thomas D.	1609218569	KNOXVILLE	37995	TN	7
Shults, Stephanie S.	1013086735	KNOXVILLE	37922	TN	2
Simpson, Dana J.	1114253689	KNOXVILLE	37909	TN	3
Sivley, Rhonda S.	1235135963	KNOXVILLE	37950	TN	3
Smith Perhogan, Diana K.	1982755476	KNOXVILLE	37922	TN	39
Smith, Andrew L.	1083660880	KNOXVILLE	37922	TN	134
Smith, George W.	1023032083	KNOXVILLE	37995	TN	8
Smith, Kristy M.	1427320472	KNOXVILLE	37934	TN	27
Smith, Louis A.	1679519292	KNOXVILLE	37950	TN	44
Smith, William B.	1124024054	KNOXVILLE	37920	TN	1
Solomon, Dennis	1053401042	KNOXVILLE	37950	TN	129
Solomon, Marianne K.	1669420972	KNOXVILLE	37930	TN	1
Sparkman, Paula S.	1952396426	KNOXVILLE	37950	TN	48
Sparrow, Martha G.	1376572230	KNOXVILLE	37901	TN	29
Speckner, Lauren N.	1932305455	KNOXVILLE	37950	TN	8
Spitler, Timothy M.	1982712733	KNOXVILLE	37995	TN	44
Sprouse, Nancy M.	1467596445	KNOXVILLE	37922	TN	135
Stallings, Ted R.	1548206303	KNOXVILLE	37950	TN	175
Stanley III, Richard E.	1639128424	KNOXVILLE	37995	TN	172
Stanley, Brian G.	1235171257	KNOXVILLE	37950	TN	19
Stanley, Phillip B.	1710077714	KNOXVILLE	37950	TN	41
Steelman, Tiffany A.	1073783130	KNOXVILLE	37934	TN	1
Stenzel, Hunter A.	1134339278	KNOXVILLE	37995	TN	49
Stephens, Gary W.	1295730570	KNOXVILLE	37995	TN	140
Stephens, Kathryn B.	1235125600	KNOXVILLE	37901	TN	9
Stephenson, Sarah W.	1841610896	KNOXVILLE	37923	TN	1,336
Stevens, Jeffrey L.	1588600100	KNOXVILLE	37950	TN	4
Stewart, Candice B.	1952699530	KNOXVILLE	37950	TN	24
Stockton, Marshall D.	1437116944	KNOXVILLE	37920	TN	18
Sturdivant, Tara L.	1336101229	KNOXVILLE	37950	TN	44
Sugantharaj, Andrew D.	1386622033	KNOXVILLE	37919	TN	13,972
Summers, Barbara J.	1497845499	KNOXVILLE	37950	TN	473
Summers, Jeffrey S.	1528067816	KNOXVILLE	37918	TN	9
Swabe, Gregory L.	1871685529	KNOXVILLE	37950	TN	717
Sweet, Cheri P.	1710202239	KNOXVILLE	37918	TN	87
Swilley, Jeffrey A.	1114972650	KNOXVILLE	37995	TN	19
Swink, Rebekah L.	1801080171	KNOXVILLE	37932	TN	93
Szaflarski, Andrew T.	1366695363	KNOXVILLE	37995	TN	1
TALLEY MD HOLLY E	1356393516	KNOXVILLE	37922	TN	10
THAKUR MD MANISHA S	~	KNOXVILLE	37922	TN	6
THOMPSON ONC GRP	1619975737	KNOXVILLE	37995	TN	23
TN CANCER SPEC PLLC	1841228871	KNOXVILLE	37939	TN	7
TN ORTHO CLINICS PC	1871522052	KNOXVILLE	37930	TN	569
TN PREMIER CARE LLC	1487081758	KNOXVILLE	37918	TN	7
TOM GALLAHER PLLC	1912124777	KNOXVILLE	37950	TN	17
TRINITY MED ASC PC	1700858818	KNOXVILLE	37922	TN	2
Talley, Holly E.	1356393516	KNOXVILLE	37922	TN	198
Tarr, Jack H.	1497708739	KNOXVILLE	37995	TN	292
Tatgenhorst, Connie M.	1023100021	KNOXVILLE	37920	TN	3,567
Taylor, Susan J.	1205872827	KNOXVILLE	37950	TN	1
Taylor, Wendy L.	1417080896	KNOXVILLE	37901	TN	2
Teaster, David S.	1699860692	KNOXVILLE	37918	TN	35

Tedder, Michael C.	1629403738	KNOXVILLE	37995	TN	71
Tedder, Miriam B.	1609863422	KNOXVILLE	37995	TN	2
Terrell, Thomas R.	1083703003	KNOXVILLE	37920	TN	5
Terry, William F.	1033209044	KNOXVILLE	37950	TN	1
Thakur, Manisha S.	1639152275	KNOXVILLE	37922	TN	192
Thakur, Sanjay P.	1699816074	KNOXVILLE	37922	TN	94
Tharp, Melody C.	1396743571	KNOXVILLE	37950	TN	13
Thigpen, Richard N.	1154684066	KNOXVILLE	37950	TN	34
Thomas, Shannon R.	1336102698	KNOXVILLE	37901	TN	14
Thomas, Susen V.	1811950512	KNOXVILLE	37933	TN	1
Thompson II, Robert G.	1881649028	KNOXVILLE	37995	TN	7
Thornton IV, Nicholas P.	1831130731	KNOXVILLE	37950	TN	83
Thurston, Timothy W.	1093804395	KNOXVILLE	37950	TN	1,313
Thwing, Phillip T.	1912093311	KNOXVILLE	37950	TN	16
Toth, Corinne E.	1821354390	KNOXVILLE	37933	TN	91
Troxell, Margaret R.	1518027846	KNOXVILLE	37909	TN	3
Tunnell, Charlotte M.	1003879891	KNOXVILLE	37950	TN	6
Turner, Dean M.	1275719361	KNOXVILLE	37995	TN	18
Turner, Julie C.	1417926908	KNOXVILLE	37920	TN	927
Tutor, David K.	1629010749	KNOXVILLE	37930	TN	4
UHS CARDIO GRP LLC	1083039820	KNOXVILLE	37920	TN	15
UNIV NEUROSURGERY PC	1598702995	KNOXVILLE	37995	TN	11
UNIV OB GYN ASC	1619060860	KNOXVILLE	37995	TN	105
UNIV SURG ASC PC	1063442333	KNOXVILLE	37920	TN	5,651
URGENT CARE ACROSS AMER	1770867590	KNOXVILLE	37912	TN	65
URGENT CARE TRAVEL KNOXVILLE	1407299472	KNOXVILLE	37914	TN	34
Upadhyaya, Nirmala	1366535536	KNOXVILLE	37995	TN	4
Urbano, Jennifer L.	1285935957	KNOXVILLE	37922	TN	6
Vannoy, John F.	1245275411	KNOXVILLE	37950	TN	21
Varcak, Ronald J.	1013911577	KNOXVILLE	37995	TN	39
Varney, Jason R.	1336564855	KNOXVILLE	37933	TN	2
Vastine, David A.	1154429033	KNOXVILLE	37995	TN	5
Vaught, Jennifer D.	1205266699	KNOXVILLE	37933	TN	39
Venkatesh, Aruna	1356698773	KNOXVILLE	37922	TN	2
Vick, George W.	1730150293	KNOXVILLE	37917	TN	14
WEBB MD SUSAN E	1518935311	KNOXVILLE	37923	TN	3
WESTBROOK MED CTR	1598893166	KNOXVILLE	37909	TN	8
WILLIAM M HOGAN, MD	1164527263	KNOXVILLE	37932	TN	11
WILSON MD ROBERT E	1659375277	KNOXVILLE	37918	TN	6
WOMENS CARE GRP	1629181219	KNOXVILLE	37920	TN	57
WST SIDE MED CLINIC PLLC	1508297367	KNOXVILLE	37922	TN	8
Waddell, Pamela M.	1922043975	KNOXVILLE	37996	TN	8
Waldrip, Rose	1992026827	KNOXVILLE	37950	TN	14
Warren, Caleb T.	1801861786	KNOXVILLE	37995	TN	56
Watkins, Mark D.	1780616664	KNOXVILLE	37901	TN	2
Watson, Phillip M.	1598735433	KNOXVILLE	37914	TN	2
Weaver, Mark T.	1508968926	KNOXVILLE	37950	TN	2
Webb, Susan E.	1518935311	KNOXVILLE	37923	TN	6
Webster, Rachael N.	1114159431	KNOXVILLE	37901	TN	114
Wheatley, Hubert C.	1073557492	KNOXVILLE	37950	TN	23
Wheeler, Laura S.	1508800913	KNOXVILLE	37921	TN	213
Whisenant, Cynthia L.	1487971206	KNOXVILLE	37919	TN	50
White, Amy L.	1972748895	KNOXVILLE	37950	TN	144
White, Courtney K.	1720266430	KNOXVILLE	37901	TN	183
Wight, Heather S.	1780787705	KNOXVILLE	37901	TN	5
Wilkinson, John W.	1164517868	KNOXVILLE	37950	TN	1
Wilkinson, Karen J.	1356472849	KNOXVILLE	37901	TN	76

Willard, Katie I.	1821336611	KNOXVILLE	37923	TN	123
Williams, Juli D.	1205855699	KNOXVILLE	37920	TN	2
Wilson, Brandi M.	1689014672	KNOXVILLE	37933	TN	4
Wilson, Garland A.	1316958747	KNOXVILLE	37920	TN	21
Wilson, Norma J.	1598784191	KNOXVILLE	37920	TN	76
Wisniewski, Quynh V.	1760585335	KNOXVILLE	37901	TN	133
Wolfenbarger, James P.	1265421507	KNOXVILLE	37939	TN	196
Wolz, Amy D.	1790816270	KNOXVILLE	37901	TN	40
Womble, Nicolette M.	1679911986	KNOXVILLE	37950	TN	23
Woods, Karen J.	1851371017	KNOXVILLE	37930	TN	1
Woods, Sonja B.	1104853639	KNOXVILLE	37950	TN	3
Worley, Clyde W.	1942206776	KNOXVILLE	37950	TN	13
Worsham, Lora P.	1679866412	KNOXVILLE	37995	TN	62
Wright, Pamela	1790010643	KNOXVILLE	37932	TN	80
Wright, Pamela W.	1376538892	KNOXVILLE	37950	TN	3,414
Yang, Ceeccy S.	1780767640	KNOXVILLE	37930	TN	11
Yates, Raymond B.	1477791689	KNOXVILLE	37918	TN	31
Yen, Deanna R.	1063500049	KNOXVILLE	37950	TN	7
Yokley, Sheila L.	1558540666	KNOXVILLE	37939	TN	5
Young, Margaret A.	1427151869	KNOXVILLE	37996	TN	2
Zetterberg, Patricia S.	1548584964	KNOXVILLE	37901	TN	2
Barnes, Roger D.	1902078587	KODAK	37764	TN	6
MTN MED SVC PLLC	1053610717	KODAK	37764	TN	4
Blanken, Chandra B.	1215202320	LA FOLLETTE	37766	TN	9
Brown, Amanda G.	1104941053	LA FOLLETTE	37766	TN	39
COMPLETE HLTHCARE MED CT	1720397169	LA FOLLETTE	37766	TN	53
ELIE MANSOUR PC	1366483299	LA FOLLETTE	37766	TN	5
HALL III MD RONALD D	1093785578	LA FOLLETTE	37766	TN	2
HARROGATE FAM PRACT	1417119595	LA FOLLETTE	37766	TN	2
Hall, Ronald D.	1093785578	LA FOLLETTE	37766	TN	186
INT PULMONARY MED OF LA	1811926793	LA FOLLETTE	37766	TN	46
Isber, Jamal	1912936808	LA FOLLETTE	37766	TN	29
Mansour, Elie	1942246145	LA FOLLETTE	37766	TN	51
Seibers, Jennifer R.	1760661011	LA FOLLETTE	37766	TN	1
Smith, Karen R.	1053363507	LA FOLLETTE	37766	TN	42
THOMAS L COHEN PA	1679630990	LA FOLLETTE	37766	TN	6
Wall, Susan M.	1902105117	LA FOLLETTE	37766	TN	18
ADV MED GRP PC	1346281706	LENOIR CITY	37772	TN	5
Amer, Syed M.	1225036791	LENOIR CITY	37772	TN	9
Cromer, Meredith A.	1023436326	LENOIR CITY	37772	TN	2
Haney, Jennie R.	1770794711	LENOIR CITY	37772	TN	4
KNOXVILLE HEART CTR PC	1174536072	LENOIR CITY	37772	TN	29
MOEZ & SAIRA PREMJI INC	1912966706	LENOIR CITY	37771	TN	609
Moses, Crystal G.	1053603258	LENOIR CITY	37772	TN	33
PED CHOICE CLINIC LLC	1811023989	LENOIR CITY	37772	TN	136
SANABRIA MD JOHN D	1477594521	LENOIR CITY	37772	TN	108
Sanabria, John D.	1477594521	LENOIR CITY	37772	TN	147
Shoemaker, Andrea M.	1740429075	LENOIR CITY	37772	TN	183
Smith, Janet M.	1467613331	LENOIR CITY	37772	TN	2
Snowden, Stephanie M.	1285970525	LENOIR CITY	37771	TN	323
Young, Margaret R.	1841514155	LENOIR CITY	37772	TN	203
Naseri, Mousa K.	1043375827	LIMESTONE	37681	TN	524
CJ MED LLC	1629340799	LOUDON	37774	TN	191
Courts, Marc V.	1609086214	LOUDON	37774	TN	413
Guider, James P.	1144218942	LOUDON	37774	TN	4
LOUDON PED CLINIC PC	1356508188	LOUDON	37774	TN	145
PETER G STIMPSON MD FAAF	1700059516	LOUDON	37774	TN	142

Schaerer Jr, Calvin R.	1427046234	LOUDON	37774	TN	330
Stimpson, Peter G.	1467463828	LOUDON	37774	TN	69
Binkley, Janet C.	1407893852	MADISONVILLE	37354	TN	17
Brickner, Deborah M.	1205894276	MADISONVILLE	37354	TN	96
Burroughs, Joel M.	1710951785	MADISONVILLE	37354	TN	92
Cox III, Thomas R.	1811930308	MADISONVILLE	37354	TN	11
Howell, Cheryl L.	1407115108	MADISONVILLE	37354	TN	25
Johnson, Janet M.	1376585356	MADISONVILLE	37354	TN	139
Levin, Barbara A.	1922041409	MADISONVILLE	37354	TN	24
MONROE CNTY BOARD OF EDU	1902079817	MADISONVILLE	37354	TN	4
McKenzie, Jennifer C.	1245273796	MADISONVILLE	37354	TN	61
PERSHING MD STEPHEN D	1114913969	MADISONVILLE	37354	TN	108
Pershing, Stephen D.	1114913969	MADISONVILLE	37354	TN	32
Thornton, William J.	1619123676	MADISONVILLE	37354	TN	89
WOMENS WELLNESS MATERNIT	1881687051	MADISONVILLE	37354	TN	49
ALSHARIF MD SAMAR M	1528032984	MARYVILLE	37802	TN	14
APPALACHIAN CTR FOR WOME	1144491416	MARYVILLE	37804	TN	203
AVATAR MED INC	1629271085	MARYVILLE	37804	TN	8
Allen, Amy P.	1780725168	MARYVILLE	37804	TN	19
Atchley, Neal W.	1073558532	MARYVILLE	37801	TN	23
BLOUNT HOSPITALISTS PC	1679876411	MARYVILLE	37804	TN	683
BLOUNT MEML PHYS GRP INC	1699710194	MARYVILLE	37801	TN	89
BLOUNT SENIOR CARE PARTN	1750639241	MARYVILLE	37804	TN	68
Barber, Christopher S.	1164467379	MARYVILLE	37801	TN	46
Bartley, Nancy G.	1689751828	MARYVILLE	37801	TN	29
Baxter, Lori A.	1669416921	MARYVILLE	37803	TN	38
Beam, LaRonda C.	1871520429	MARYVILLE	37802	TN	25
Best, Jennifer L.	1275610339	MARYVILLE	37801	TN	21
Best, Rachel D.	1710134499	MARYVILLE	37801	TN	55
Bishop, Britton K.	1386617314	MARYVILLE	37801	TN	33
Brackin, Traci L.	1265771851	MARYVILLE	37802	TN	48
Burke, Velma J.	1750449500	MARYVILLE	37802	TN	17
CEDAR CRK PED ADOLESC ME	1003039223	MARYVILLE	37803	TN	7
Cabage, Linda F.	1770849127	MARYVILLE	37801	TN	25
Crabtree, Terri L.	1689611030	MARYVILLE	37802	TN	5
DAVID L SNOW, MD	1821096041	MARYVILLE	37801	TN	3
Dirmeyer, Andrew C.	1407903990	MARYVILLE	37801	TN	2
EASTERLY FAM MED PLLC	1649538802	MARYVILLE	37804	TN	80
Easterly, Jeffery L.	1134165178	MARYVILLE	37804	TN	167
Elmore, Dale B.	1649232513	MARYVILLE	37804	TN	2
Ferguson, Rodney	1316971203	MARYVILLE	37801	TN	1
Floyd, Michael D.	1861470809	MARYVILLE	37802	TN	2
Fox, Lana G.	1578594958	MARYVILLE	37803	TN	20
GIBSON MD RUSSELL R	1821048638	MARYVILLE	37803	TN	3
Gaddis III, Richard M.	1053498204	MARYVILLE	37801	TN	8
Gaddis, Nils P.	1447337696	MARYVILLE	37801	TN	6
Gaddis, Roger D.	1902009699	MARYVILLE	37801	TN	2
Garza, Nancy F.	1104921469	MARYVILLE	37804	TN	242
Gibson, Ernest R.	1821048638	MARYVILLE	37803	TN	462
Gonzalez Bonilla, Keilah I.	1114128725	MARYVILLE	37801	TN	6
Green, Mark E.	1154395044	MARYVILLE	37801	TN	49
Greene, Jonathan F.	1821032285	MARYVILLE	37801	TN	1
Grime, Traci C.	1548670557	MARYVILLE	37802	TN	100
Hayes, Tanya N.	1710939095	MARYVILLE	37802	TN	7
Heiny, Jerome J.	1386713188	MARYVILLE	37801	TN	30
Henderson, Kimberly A.	1841280286	MARYVILLE	37802	TN	227
Howell, James P.	1831372390	MARYVILLE	37802	TN	92

Ingram III, John J.	1053480996	MARYVILLE	37801	TN	44
Jhala, Jayraj F.	1215014360	MARYVILLE	37801	TN	394
Johnston, Susan C.	1194092692	MARYVILLE	37802	TN	53
KNOLL MD DAVID A	1306815253	MARYVILLE	37802	TN	128
Keck, Maggie E.	1003182239	MARYVILLE	37802	TN	5
Kirpekar, Komal H.	1912084096	MARYVILLE	37801	TN	9
Knoll, David A.	1306815253	MARYVILLE	37802	TN	3
Kovach, Sandra S.	1497732168	MARYVILLE	37804	TN	3
Kuhl Jr, Roy E.	1992882021	MARYVILLE	37801	TN	23
LINDA F CABAGE, MSN	1770849127	MARYVILLE	37801	TN	18
LONG MD CAROLE L	1760528111	MARYVILLE	37804	TN	435
Lanagan, Jamie L.	1043649031	MARYVILLE	37802	TN	2
Lebrun, Elizabeth D.	1326057381	MARYVILLE	37804	TN	12
Long, Carole L.	1609912054	MARYVILLE	37804	TN	1
Mandrell, Joe T.	1831277854	MARYVILLE	37801	TN	200
Marsh, David C.	1588627822	MARYVILLE	37804	TN	186
Mason, Gary M.	1033172481	MARYVILLE	37801	TN	406
Mays, Elizabeth	1992704134	MARYVILLE	37801	TN	237
Mays, William K.	1548268741	MARYVILLE	37801	TN	2
McCroskey, Marye L.	1104903277	MARYVILLE	37801	TN	7
Milhollin Jr, James L.	1457438525	MARYVILLE	37801	TN	64
Moore, William R.	1679642466	MARYVILLE	37801	TN	31
Novikoff, Walter M.	1801974225	MARYVILLE	37801	TN	277
Patel, Karmi	1568677458	MARYVILLE	37801	TN	18
Pierce, Kathryn H.	1063715779	MARYVILLE	37802	TN	277
Pittenger, John W.	1346310059	MARYVILLE	37801	TN	292
ROSEMAN & BUDAYR PC	1053349084	MARYVILLE	37804	TN	96
Rahn, Charles L.	1497818819	MARYVILLE	37801	TN	47
Riegel, Darryl L.	1760569859	MARYVILLE	37801	TN	101
Robinson, Summer	1154615631	MARYVILLE	37801	TN	115
Rule, Donna K.	1215265319	MARYVILLE	37802	TN	165
SURG SPEC OF TN PLLC	1043425481	MARYVILLE	37804	TN	500
Savell, Richard A.	1164475513	MARYVILLE	37801	TN	36
Shalaby, Ibrahim F.	1790862803	MARYVILLE	37801	TN	59
Shamblin, Heather M.	1962555136	MARYVILLE	37801	TN	222
Snyder, Vicky P.	1386814622	MARYVILLE	37801	TN	270
TRAVER MD TRACIE A	1841209830	MARYVILLE	37804	TN	2
Thompson, Bryan B.	1295790269	MARYVILLE	37802	TN	11
Traver, Tracie A.	1841209830	MARYVILLE	37804	TN	530
Turner, Kevin L.	1508822495	MARYVILLE	37801	TN	72
VERONICA M GUBATAN, MD	1558369736	MARYVILLE	37804	TN	56
Vines, William D.	1720157654	MARYVILLE	37801	TN	206
Walker, Mary J.	1023051067	MARYVILLE	37802	TN	189
Werner, Wally M.	1780762997	MARYVILLE	37801	TN	21
Wight, Clinton A.	1750354155	MARYVILLE	37801	TN	70
ALL ABOUT YOU FAM MED PC	1619028099	MORRISTOWN	37814	TN	58
Barnes, Amanda D.	1194124388	MORRISTOWN	37813	TN	4
Barnes, Amanda D.	1609948009	MORRISTOWN	37813	TN	1
Bukovitz, Mary E.	1164517942	MORRISTOWN	37813	TN	131
Childers Morelock, Jessica A.	1790922383	MORRISTOWN	37816	TN	3
Cole, Jennifer N.	1497181119	MORRISTOWN	37816	TN	4
EST TN SPINE ORTHO SPEC	1326336124	MORRISTOWN	37814	TN	430
EST TN VASCULAR CTR PLLC	1508879719	MORRISTOWN	37816	TN	99
FAM MED CLINIC OF MORRIS	1790984219	MORRISTOWN	37813	TN	161
Gupta, Rajeev	1225089725	MORRISTOWN	37813	TN	9
HAMBLÉN FAM MED	1942426861	MORRISTOWN	37814	TN	92
HAMBLÉN PED ASC INC	1679668388	MORRISTOWN	37813	TN	258

HORNER III MD JOHN C	1760414635	MORRISTOWN	37814	TN	381
Haile, Stephen L.	1114941291	MORRISTOWN	37814	TN	335
Hathaway, Jonathan W.	1023336906	MORRISTOWN	37813	TN	1
Hopkins, Chelia A.	1730206129	MORRISTOWN	37814	TN	262
MARIA A ARTURI, MD	1558362012	MORRISTOWN	37814	TN	37
MEJIA MD ERNESTO	1730101684	MORRISTOWN	37814	TN	14
McDaniel, Gwendolyn T.	1275548851	MORRISTOWN	37815	TN	123
Moss, Casey N.	1811057888	MORRISTOWN	37813	TN	63
OKeefe, Kristen Z.	1609121086	MORRISTOWN	37814	TN	8
PRIMARY CARE AND GERIATR	1669676490	MORRISTOWN	37813	TN	11
Parsons, Laura R.	1770888950	MORRISTOWN	37814	TN	55
Powell, Laura A.	1609961341	MORRISTOWN	37813	TN	3
RIDGECREST MED LLC	1124421847	MORRISTOWN	37813	TN	400
RIV VLY HELATHCARE SVC P	1487094603	MORRISTOWN	37813	TN	1
Robbins, Michael R.	1790906436	MORRISTOWN	37814	TN	13
Salansky, Renee A.	1083709752	MORRISTOWN	37813	TN	1
TAN MD MICHAEL A	1669499208	MORRISTOWN	37814	TN	213
Tan, Michael A.	1669499208	MORRISTOWN	37814	TN	2
Toffoletto, Larry M.	1144259920	MORRISTOWN	37813	TN	175
Townsend, Andrew	1740207760	MORRISTOWN	37815	TN	92
WAYNE E TASKER, MSW	1275526436	MORRISTOWN	37814	TN	3
Willbanks, David V.	1427143130	MORRISTOWN	37813	TN	96
Williams, Ashley K.	1356618987	MORRISTOWN	37813	TN	3
Williams, William J.	1508896952	MORRISTOWN	37813	TN	11
Withers, Ginger L.	1063452365	MORRISTOWN	37813	TN	227
ZAIN MD HARRY A	1093742132	MORRISTOWN	37813	TN	20
Zain, Harry A.	1093742132	MORRISTOWN	37813	TN	6
BARKER II DO FLOYD J	1417932914	MOUNTAIN CITY	37683	TN	384
Barker, Floyd J.	1417932914	MOUNTAIN CITY	37683	TN	1
DONALD R WALTERS MD PC	1356529739	MOUNTAIN CITY	37683	TN	2
Motsinger, Taunda L.	1467535633	MOUNTAIN CITY	37683	TN	12
SLUDER MD RAINA A	~	MOUNTAIN CITY	37683	TN	104
Sluder, Raina L.	1447393798	MOUNTAIN CITY	37683	TN	4
Tarr, Donald F.	1831256056	MOUNTAIN CITY	37683	TN	27
Walters, Donald R.	1033220249	MOUNTAIN CITY	37683	TN	21
Brown Jr, Gary W.	1396988762	NEW TAZEWELL	37825	TN	206
Debusk, Charles H.	1780665745	NEW TAZEWELL	37825	TN	8
Fejeran, Ronald J.	1073518288	NEW TAZEWELL	37824	TN	3
HEARTLAND MED PC	1508965682	NEW TAZEWELL	37825	TN	31
Harless, Emily L.	1154658409	NEW TAZEWELL	37824	TN	3
Livesay, Tommy D.	1154581437	NEW TAZEWELL	37824	TN	147
MED CTR CLINIC INC	1689683427	NEW TAZEWELL	37825	TN	326
Money, Max L.	1659382133	NEW TAZEWELL	37825	TN	8
Pannocchia, Luis C.	1912988965	NEW TAZEWELL	37825	TN	24
Stubblefield, Lindsay K.	1629365051	NEW TAZEWELL	37824	TN	5
Bradshaw, Kristi D.	1861833436	NEWPORT	37821	TN	121
Brawley, Bolling W.	1952335283	NEWPORT	37821	TN	3
Brotherton, Deana R.	1508836842	NEWPORT	37822	TN	15
Connelly, Richard F.	1043280340	NEWPORT	37822	TN	10
Conway, Thomas W.	1558330241	NEWPORT	37821	TN	6
Daniel, Anton C.	1700856135	NEWPORT	37821	TN	231
Dewitt, Megan F.	1144485350	NEWPORT	37822	TN	2
Dewitt, Nathan W.	1659528743	NEWPORT	37822	TN	12
Frazier, Charlene	1164411831	NEWPORT	37821	TN	96
Hooper Layman, Esther M.	1548288699	NEWPORT	37821	TN	3
JAMES R WILLIAMS PLLC	1033425822	NEWPORT	37821	TN	80
Lamb, Melissa R.	1013998038	NEWPORT	37822	TN	99

Manock, Stephen R.	1487865325	NEWPORT	37822	TN	93
Mathers, Lawrence J.	1699745976	NEWPORT	37822	TN	3
McDaniel, Melinda L.	1497801559	NEWPORT	37821	TN	191
Miracle, Chyrl A.	1578565909	NEWPORT	37821	TN	24
NEWPORT CTR	1437191194	NEWPORT	37822	TN	345
NEWPORT INT MED PC	1821201112	NEWPORT	37821	TN	42
NEWPORT PED PC	1467678706	NEWPORT	37821	TN	1
PRIMARY CARE CTR OF NEWP	1033180807	NEWPORT	37821	TN	31
Puckett, Samuel M.	1770501819	NEWPORT	37821	TN	2
Sauceman, Jennifer L.	1992930846	NEWPORT	37821	TN	232
Sorrell, Kathy R.	1053381384	NEWPORT	37822	TN	8
Williams, James R.	1003884412	NEWPORT	37821	TN	56
ALEXANDER MED ASC LLC	~	OAK RIDGE	37830	TN	336
Alexander, Alex M.	1033146568	OAK RIDGE	37830	TN	385
Allen, Jerry A.	1285884429	OAK RIDGE	37830	TN	115
BABULAL DUDANI, MD	1134228075	OAK RIDGE	37830	TN	108
BELL III MD WILLIAM REID	1659353647	OAK RIDGE	37830	TN	31
Bell III, William R.	1659353647	OAK RIDGE	37830	TN	190
CHLDRN CLINIC	1184746331	OAK RIDGE	37830	TN	2
COMPTON MD DAVID R	1184606261	OAK RIDGE	37830	TN	15
CONWAY MD SHERE H	1619959798	OAK RIDGE	37830	TN	32
Carter, Joseph B.	1427074954	OAK RIDGE	37830	TN	259
Cheney, Jason T.	1770528366	OAK RIDGE	37830	TN	133
Conway, Shere H.	1619959798	OAK RIDGE	37830	TN	24
FAM DOCTORS OF OAK RIDGE	1932220720	OAK RIDGE	37830	TN	163
Fabricius, Diane L.	1578663084	OAK RIDGE	37830	TN	169
GILBERT MD JEFFREY S	1801067624	OAK RIDGE	37831	TN	43
Grabenstein, Jeffery J.	1639277494	OAK RIDGE	37830	TN	2
HEALD MD DAVID G	1578545372	OAK RIDGE	37830	TN	5
HYPERBARIC WOUND SPEC PL	1689612640	OAK RIDGE	37830	TN	67
Hayes, Kathryn J.	1154548105	OAK RIDGE	37830	TN	12
Heald, David G.	1578545372	OAK RIDGE	37830	TN	174
James III, Clifford D.	1497711709	OAK RIDGE	37830	TN	235
Jenkins, Tracy L.	1760705396	OAK RIDGE	37830	TN	61
Jones, Kimber A.	1952372013	OAK RIDGE	37830	TN	380
KIDS CTRL PED INC	1609906676	OAK RIDGE	37830	TN	356
Krishnan, Lalita R.	1700975547	OAK RIDGE	37830	TN	325
LENOIR MD DANIEL R	1861474967	OAK RIDGE	37830	TN	84
Lenoir, Daniel R.	1861474967	OAK RIDGE	37830	TN	119
MICHAEL A FISHER, MD	1164524534	OAK RIDGE	37830	TN	225
Metcalf, Thomas H.	1669561023	OAK RIDGE	37830	TN	6
OAK RIDGE MED CLINIC	1285838177	OAK RIDGE	37830	TN	99
OBGYN ASC OF OAK RIDGE	1639269822	OAK RIDGE	37830	TN	7
PARKWAY CARDIO ASC PC	1376590315	OAK RIDGE	37830	TN	2
PATTNI MD TORAL B	1144202243	OAK RIDGE	37830	TN	268
Peters, Scott W.	1134218811	OAK RIDGE	37830	TN	11
REBECCA L HALPERIN, MD	1942363833	OAK RIDGE	37830	TN	2
RICCHE MD DAVID A	1437131109	OAK RIDGE	37830	TN	71
RICE MD WILLIAM M	1861474678	OAK RIDGE	37830	TN	183
Ricche, David A.	1437131109	OAK RIDGE	37830	TN	98
Rice, William M.	1861474678	OAK RIDGE	37830	TN	150
SEAY MD DAVID W	1033191846	OAK RIDGE	37830	TN	265
Sances, Andwylynn C.	1912095357	OAK RIDGE	37830	TN	396
Seay, David W.	1033191846	OAK RIDGE	37830	TN	502
To, Loan Q.	1710146089	OAK RIDGE	37830	TN	150
VERNA NP DEBRA F	1104186030	OAK RIDGE	37831	TN	87
Vargas, Tanya H.	1396780722	OAK RIDGE	37830	TN	65

Verna, Debra F.	1104186030	OAK RIDGE	37831	TN	1
WILLIAM GARY WALTERS, MD	1083800684	OAK RIDGE	37830	TN	159
Welch, John W.	1912935263	OAK RIDGE	37830	TN	133
BRADLEYPOLK WALKIN CLINI	1770929333	OCOEE	37361	TN	112
Brehen, Tami S.	1700185469	OCOEE	37361	TN	414
BINGHAM MD WILLIAM BARRY	1568451128	OLIVER SPRINGS	37840	TN	191
Bingham, William B.	1568451128	OLIVER SPRINGS	37840	TN	5
COALFIELD MED CLINIC	1649688417	OLIVER SPRINGS	37840	TN	6
Cole, Linda S.	1417911769	OLIVER SPRINGS	37840	TN	279
Craig, Troyal L.	1861809287	OLIVER SPRINGS	37840	TN	1
DAVIS MD SCOTT E	1467441964	OLIVER SPRINGS	37840	TN	36
DEO MD SONALI P	1215121611	OLIVER SPRINGS	37840	TN	68
Davis, Scott E.	1467441964	OLIVER SPRINGS	37840	TN	194
Deo, Sonali P.	1215121611	OLIVER SPRINGS	37840	TN	121
Dhandapani, Murugesen	1306876537	OLIVER SPRINGS	37840	TN	57
FAM HLTHCARE CLINIC LLC	1801162847	OLIVER SPRINGS	37840	TN	107
PATEL MD ASHISH V	1093758187	OLIVER SPRINGS	37840	TN	172
Patel, Ashish V.	1093758187	OLIVER SPRINGS	37840	TN	66
Black, Cheryl C.	1366617854	ONEIDA	37841	TN	13
CIR OF LIFE OBSTETRICS F	1619974581	ONEIDA	37841	TN	66
COFFEY FAM MED CLINIC PC	1730371865	ONEIDA	37841	TN	1
CROSS MD TRENT W	1053374454	ONEIDA	37841	TN	2
Capparelli, Edward W.	1275504326	ONEIDA	37841	TN	171
Cross, Trent W.	1053374454	ONEIDA	37841	TN	6
Decker Goldson, Misty R.	1528069531	ONEIDA	37841	TN	2
HUFF MD MAXWELL E	1184619504	ONEIDA	37841	TN	171
Huff, Maxwell E.	1184619504	ONEIDA	37841	TN	1
MTN PEOPLES HLTH COUNCIL	1326049347	ONEIDA	37841	TN	41
Martin, Catherine S.	1356349906	ONEIDA	37841	TN	268
Martin, John P.	1902804537	ONEIDA	37841	TN	1
Phillips, Gary R.	1871594630	ONEIDA	37841	TN	38
SILVER MD EVELYN Y	1598831521	ONEIDA	37841	TN	3
Sexton, Jessica L.	1508124223	ONEIDA	37841	TN	5
Silver, Evelyn Y.	1598831521	ONEIDA	37841	TN	16
Stanley, Betty A.	1164492732	ONEIDA	37841	TN	5
Wolfe, Larry E.	1053312819	ONEIDA	37841	TN	209
Yaudes, Jessica M.	1245672674	ONEIDA	37841	TN	97
CASSANDRA GOINS SIMMS, MD	1437117926	OOLTEWAH	37363	TN	132
CHAMBERLAIN MD DONALD H	1760432363	OOLTEWAH	37363	TN	257
Carlomagno, Sharon V.	1699073536	OOLTEWAH	37363	TN	5
Chamberlain, Donald H.	1760432363	OOLTEWAH	37363	TN	495
Craven, Candace M.	1114258746	OOLTEWAH	37363	TN	219
Davidson, Susan C.	1598195414	OOLTEWAH	37363	TN	96
Huggins, Sandra C.	1003072273	OOLTEWAH	37363	TN	1
KENNEDY CLINIC PLLC	1508078445	OOLTEWAH	37363	TN	85
KLINNER ENTERPRISES	1407099716	OOLTEWAH	37363	TN	157
Klinner Jr, Thomas R.	1497802052	OOLTEWAH	37363	TN	8
MAIN STREET MED PLLC	1417230129	OOLTEWAH	37363	TN	3
MTN VIEW FAM MED	1629139118	OOLTEWAH	37363	TN	26
Rimer, Lloyd J.	1902844772	OOLTEWAH	37363	TN	28
STEPHAN M BECKER, MD	1063678795	OOLTEWAH	37363	TN	515
Satterfield, Aimee B.	1598018012	OOLTEWAH	37363	TN	1
Tobias, Robyn B.	1720342918	OOLTEWAH	37363	TN	148
Viney Jr, Melvin K.	1629207931	OOLTEWAH	37363	TN	76
HALL MD STEVEN F	1477521029	PIGEON FORGE	37863	TN	53
Hall, Steven F.	1477521029	PIGEON FORGE	37863	TN	233
Newcomb, Yvette E.	1689645814	PIGEON FORGE	37863	TN	273

Angel Pompei, Debora J.	1548206394	PIKEVILLE	37367	TN	14
Boynton, Ruth E.	1922083930	PIKEVILLE	37367	TN	158
Buckner, Angela L.	1548517113	PIKEVILLE	37367	TN	175
MC KINNEY JR DO DAVID L	1578590998	PIKEVILLE	37367	TN	293
PIKEVILLE FAM HLTHCARE L	1912233214	PIKEVILLE	37367	TN	84
Reece, Amie S.	1093016081	PIKEVILLE	37367	TN	4
BLACKMON PED PLLC	1437167194	POWELL	37849	TN	3
Blackmon, Elizabeth A.	1831103472	POWELL	37849	TN	154
Blackmon, Gregory D.	1609898865	POWELL	37849	TN	60
Feld, Neil	1598783300	POWELL	37849	TN	4
Hicks, Kimberly G.	1467480327	POWELL	37849	TN	92
MORRIS MD CARL TIMOTHY	1023237526	POWELL	37849	TN	2
Morris, Carl T.	1023237526	POWELL	37849	TN	87
TOTS TEENS PED PLLC	1396767885	POWELL	37849	TN	651
Tillman, Janice H.	1144225954	ROAN MOUNTAIN	37687	TN	1
Henderson, Karyn R.	1154353373	ROCKWOOD	37854	TN	8
Bumpas, Leslie R.	1710301361	ROGERSVILLE	37857	TN	37
Calendine, Christopher L.	1538164942	ROGERSVILLE	37857	TN	302
Cannon, Jennifer L.	1750725008	ROGERSVILLE	37857	TN	55
Cantwell, Denise C.	1609833920	ROGERSVILLE	37857	TN	4
Chappellear, Alex K.	1316170830	ROGERSVILLE	37857	TN	228
Clark, James W.	1982608428	ROGERSVILLE	37857	TN	19
Cook, Lisa R.	1538163076	ROGERSVILLE	37857	TN	125
Crawford, Amylyn L.	1730183260	ROGERSVILLE	37857	TN	4
Crisp, Ashley L.	1376835215	ROGERSVILLE	37857	TN	304
Dalle Ave, Mark J.	1801892054	ROGERSVILLE	37857	TN	1
Doman, Mark R.	1013913391	ROGERSVILLE	37857	TN	364
Espey, Ann E.	1073874277	ROGERSVILLE	37857	TN	529
Forster, Ann M.	1093967069	ROGERSVILLE	37857	TN	24
Hanson, Wesley R.	1104821743	ROGERSVILLE	37857	TN	2
Harding, Robin L.	1881823136	ROGERSVILLE	37857	TN	246
Hensley, Tia C.	1114267176	ROGERSVILLE	37857	TN	1
Herman, David D.	1881967479	ROGERSVILLE	37857	TN	20
Hopkins, Kelly J.	1518214659	ROGERSVILLE	37857	TN	264
McCoy, Dana W.	1578866703	ROGERSVILLE	37857	TN	181
Morelock, Linda S.	1558366963	ROGERSVILLE	37857	TN	88
RURAL HEALTH SVC CONSORT	1679672562	ROGERSVILLE	37857	TN	52
Raff, Catherine M.	1578567004	ROGERSVILLE	37857	TN	9
Ruskey, Timothy C.	1588665848	ROGERSVILLE	37857	TN	119
Russell, Brian D.	1992021315	ROGERSVILLE	37857	TN	33
Suzuki, Keiko	1437389376	ROGERSVILLE	37857	TN	54
Thomas, Erin E.	1780919696	ROGERSVILLE	37857	TN	10
Tumkur, Deepika A.	1366508681	ROGERSVILLE	37857	TN	6
Velasco, Jose P.	1861496390	ROGERSVILLE	37857	TN	85
Wilder, Sharon D.	1659511483	ROGERSVILLE	37857	TN	155
DUCK MD DENNIS H	1134127343	RUTLEDGE	37861	TN	13
Duck, Dennis H.	1134127343	RUTLEDGE	37861	TN	40
1ST CARE FAM CLINIC LLC	1457692667	SALE CREEK	37373	TN	1
Black, Daniel T.	1194726604	SALE CREEK	37373	TN	128
Young, Jim B.	1952658403	SALE CREEK	37373	TN	13
BLVD EST FAM OCCUPATIONA	1609948009	SEVIERVILLE	37862	TN	86
Benavides, Moses B.	1326332768	SEVIERVILLE	37862	TN	7
Carter, Rodney G.	1497862668	SEVIERVILLE	37862	TN	3
Clinton, Martha L.	1245237726	SEVIERVILLE	37862	TN	122
Coffey, Tracy H.	1992030050	SEVIERVILLE	37862	TN	442
GRIBBLE MD GARY W	1386607760	SEVIERVILLE	37876	TN	316
Gribble, Gary W.	1386607760	SEVIERVILLE	37876	TN	7

Guerra, Julio C.	1093752701	SEVIERVILLE	37862	TN	6
Hamilton Hirsch, Sue C.	1194814798	SEVIERVILLE	37864	TN	1
Hasemeier, Eric F.	1952365017	SEVIERVILLE	37862	TN	3
Huskey, Robin A.	1942253539	SEVIERVILLE	37864	TN	195
Johnson, Steven W.	1700853058	SEVIERVILLE	37862	TN	75
KOERTEN MD JAMES M	1104870237	SEVIERVILLE	37862	TN	85
Koerten, James M.	1104870237	SEVIERVILLE	37862	TN	1
LAKEWAY FAM CLINIC	1225141492	SEVIERVILLE	37862	TN	7
LECONTE FAM PRACT PC	1831275825	SEVIERVILLE	37864	TN	2
LECONTE WOMENS HLTHCARE	1053347492	SEVIERVILLE	37862	TN	422
LIFESPRINGS WOMENS HLTHC	1992047120	SEVIERVILLE	37864	TN	313
Lane, Jennifer M.	1467744680	SEVIERVILLE	37862	TN	337
Love, Richard L.	1740217637	SEVIERVILLE	37862	TN	3
MC GAHA MD SAMUEL W	1265639405	SEVIERVILLE	37862	TN	348
Maddron, Jennifer A.	1134308646	SEVIERVILLE	37864	TN	112
McGaha, Samuel W.	1720150840	SEVIERVILLE	37862	TN	42
ROCKY TOP MED	1962698696	SEVIERVILLE	37862	TN	2
TALLON FNP LESLIE B	1194953232	SEVIERVILLE	37862	TN	73
Tallon, Leslie B.	1194953232	SEVIERVILLE	37862	TN	81
Williams, Michael T.	1992781751	SEVIERVILLE	37864	TN	9
Beam, Robert K.	1023084431	SEYMOUR	37865	TN	144
DOGWOOD FAM PRACT INC	1053348581	SEYMOUR	37865	TN	4
Heidel, Wendy D.	1083779193	SEYMOUR	37865	TN	1,635
Mendez, David E.	1659316677	SEYMOUR	37865	TN	333
NEWSOME MD JILL M	1437161098	SEYMOUR	37865	TN	164
Newsome, Jill M.	1437161098	SEYMOUR	37865	TN	207
SEYMOUR MED CTR PLLC	1396808689	SEYMOUR	37865	TN	1
Stuart, Wayne J.	1225192099	SEYMOUR	37865	TN	10
Boren, Todd P.	1730142340	SIGNAL MOUNTAIN	37377	TN	145
Brumlow, Victoria A.	1285952119	SIGNAL MOUNTAIN	37377	TN	96
CHATTANOOGAS PROGRAM IN	1811072689	SIGNAL MOUNTAIN	37377	TN	339
Depasquale, Stephen E.	1801848320	SIGNAL MOUNTAIN	37377	TN	18
Bible, Sonia S.	1417271925	SODDY DAISY	37379	TN	96
CANSLER MD CASANDRA L	1437153855	SODDY DAISY	37379	TN	16
JENKINSON DO DAVID M	1104812874	SODDY DAISY	37384	TN	2
KAUKAB MD SHAHLA A	1699703264	SODDY DAISY	37384	TN	91
Kaukab, Shahla A.	1699703264	SODDY DAISY	37384	TN	12
ADCOCK MD CHARLES R	1669445532	SOUTH PITTSBURG	37380	TN	86
Adcock, Charles R.	1669445532	SOUTH PITTSBURG	37380	TN	114
Azar, Rena A.	1760537484	SOUTH PITTSBURG	37380	TN	245
Fox, John R.	1689779191	SOUTH PITTSBURG	37380	TN	8
PAGE MD CARI BETH BETH	1467423947	SOUTH PITTSBURG	37380	TN	214
PED SPEC OF MARION CNTY	1154580736	SOUTH PITTSBURG	37380	TN	2
Page, Cari B.	1467423947	SOUTH PITTSBURG	37380	TN	100
Philyaw, Kathy C.	1366547879	SOUTH PITTSBURG	37380	TN	339
RENAISSANCE HLTH SURG AS	1801941539	SOUTH PITTSBURG	37380	TN	18
ZIEGLER MD MARTHA E	1811940992	SOUTH PITTSBURG	37380	TN	177
Ziegler, Martha E.	1811940992	SOUTH PITTSBURG	37380	TN	27
PANDA MD NILADRI S	1457444366	SPRING CITY	37381	TN	232
Panda, Niladri S.	1457444366	SPRING CITY	37381	TN	125
SPG CITY WALK IN MED CTR	1063433704	SPRING CITY	37381	TN	3
Wilson, Robert E.	1659375277	SPRING CITY	37381	TN	6
AMEEN MD JOHN R	1245238112	SWEETWATER	37874	TN	34
AMER MD SYED M	1790129294	SWEETWATER	37874	TN	297
Ameen, John R.	1245238112	SWEETWATER	37874	TN	146
BERNSTEIN MD GLENN I	-	SWEETWATER	37874	TN	238
BEVERLEY MD TRACEY D	1083651533	SWEETWATER	37874	TN	41

Beverley, Tracey D.	1083651533	SWEETWATER	37874	TN	32
Blair, Joshua C.	1669893566	SWEETWATER	37874	TN	1
COFFEY DO BEN D	1669470621	SWEETWATER	37874	TN	224
CREUTZINGER MD DAVID J	1003898248	SWEETWATER	37874	TN	49
Cagle, Renae	1013916691	SWEETWATER	37874	TN	63
Coffey, Ben D.	1669470621	SWEETWATER	37874	TN	53
Creutzinger, David J.	1003898248	SWEETWATER	37874	TN	26
Davis, Michelle L.	1881951994	SWEETWATER	37874	TN	41
EVANS MD THOMAS S	1801894779	SWEETWATER	37874	TN	483
Evans, Thomas S.	1801894779	SWEETWATER	37874	TN	36
Johnson, Sigrid R.	1013956432	SWEETWATER	37874	TN	256
Kozawa, Kenya I.	1568460525	SWEETWATER	37874	TN	16
POSTON MD ERIC C	1487652624	SWEETWATER	37874	TN	1
Poston, Eric C.	1487652624	SWEETWATER	37874	TN	228
SAINT ROBBINS MD WENDY N	1588662704	SWEETWATER	37874	TN	22
SHAMBLIN MD CHRISTOPHER S	1609954569	SWEETWATER	37874	TN	64
SWEETWATER FAM MED	1174561013	SWEETWATER	37874	TN	228
SWEETWATER HSP ASC	1366441370	SWEETWATER	37874	TN	136
Saint Robbins, Wendy N.	1588662704	SWEETWATER	37874	TN	16
Shamblin, Christopher S.	1609954569	SWEETWATER	37874	TN	2
Anderson, Misty D.	1750550026	TALBOTT	37877	TN	1
Angland, Katherine F.	1174964266	TALBOTT	37877	TN	31
Ballinger, Beth A.	1699818005	TALBOTT	37877	TN	193
Beach, Shana L.	1093041477	TALBOTT	37877	TN	83
Beason, Matthew T.	1437490737	TALBOTT	37877	TN	6
Birdwell, Jewel	1841298049	TALBOTT	37877	TN	1
Bonnyman, Brian	1871505685	TALBOTT	37877	TN	36
Brooks, Deborah M.	1639284102	TALBOTT	37877	TN	4
CHEROKEE HEALTH SYS	1134128820	TALBOTT	37877	TN	19
Carter, Bradley	1801845821	TALBOTT	37877	TN	1
Caudle, Michael	1114984010	TALBOTT	37877	TN	1
Coleman, Regina N.	1750378915	TALBOTT	37877	TN	10
Easter, Cynthia	1659422053	TALBOTT	37877	TN	47
Feehan, Tammy	1841298031	TALBOTT	37877	TN	3
Fletcher, Jody A.	1770616708	TALBOTT	37877	TN	32
Gent, Matthew	1104148626	TALBOTT	37877	TN	5
Gettelfinger, Lori	1306874052	TALBOTT	37877	TN	8
Gibbs-Wenger, Pamela	1376743674	TALBOTT	37877	TN	3
Gibson, Anne	1386664415	TALBOTT	37877	TN	14
Gill, Margaret S.	1184979007	TALBOTT	37877	TN	72
Graves, Jamie	1811295629	TALBOTT	37877	TN	22
Gray, Julie	1336368307	TALBOTT	37877	TN	60
Greene, Amy R.	1659613156	TALBOTT	37877	TN	298
Guegold, Gwen A.	1104864602	TALBOTT	37877	TN	61
Hammond, John D.	1538100698	TALBOTT	37877	TN	19
Harden, Ivy N.	1366756967	TALBOTT	37877	TN	18
Hassell, David F.	1053357608	TALBOTT	37877	TN	97
Hestand, Lori	1326377177	TALBOTT	37877	TN	124
Huisman, Ronda L.	1194943449	TALBOTT	37877	TN	30
Jackson, Nanci	1851498703	TALBOTT	37877	TN	36
Jenkins, Janice	1083657373	TALBOTT	37877	TN	94
Johnson, Elizabeth	1649230152	TALBOTT	37877	TN	284
Kabaservice, Marah M.	1396040234	TALBOTT	37877	TN	208
Karwan, Sobha	1306845581	TALBOTT	37877	TN	37
LEONARD MD CHARLES E	1114992260	TALBOTT	37877	TN	31
Leonard, Charles E.	1114992260	TALBOTT	37877	TN	17
Mahoney, Patricia	1841267713	TALBOTT	37877	TN	3

Metz, Magdalen R.	1487995957	TALBOTT	37877	TN	27
Mistry, Savita	1194868067	TALBOTT	37877	TN	3
Moncier, Hal	1609875814	TALBOTT	37877	TN	7
Nicholson, Maggie	1962727255	TALBOTT	37877	TN	300
PHILLIPS MED GRP PC	1306853965	TALBOTT	37877	TN	13
Peters, Kristin	1881983641	TALBOTT	37877	TN	60
Phillips Jr, Floyd E.	1942297916	TALBOTT	37877	TN	1
Robertson, Holly M.	1336469048	TALBOTT	37877	TN	139
Sexton, Jilliane L.	1083039630	TALBOTT	37877	TN	60
Siddiqi, Amanullah	1780682906	TALBOTT	37877	TN	61
Tan, Jose P.	1386773489	TALBOTT	37877	TN	4
Tayman, Amber M.	1700200771	TALBOTT	37877	TN	171
Wall, Christopher C.	1588847917	TALBOTT	37877	TN	8
Wallace, Febe	1811974512	TALBOTT	37877	TN	66
Warden, Angela	1912905118	TALBOTT	37877	TN	102
Ware, Vonda R.	1144286865	TALBOTT	37877	TN	119
Watts, Mary A.	1801823158	TALBOTT	37877	TN	52
Winzenburg, Suzanne M.	1427192004	TALBOTT	37877	TN	89
LIVESAY FAM MED PC	1932488327	TAZEWELL	37879	TN	236
Matson, Scott R.	1306896162	TAZEWELL	37879	TN	43
NEAL MD BRENT S	1306849740	TAZEWELL	37879	TN	209
WE CARE MED GRP	1619038197	TAZEWELL	37879	TN	48
WOMENS HLTH CTR OF TN PC	1942567326	TAZEWELL	37879	TN	37
JAN STEWART, MSSW	1164649083	VONORE	37885	TN	118
ALLEN MD THOMAS G	1417142092	WARTBURG	37887	TN	45
Allen, Thomas G.	1417142092	WARTBURG	37887	TN	133
MORGAN CNTY MED CTR	1720099419	WARTBURG	37887	TN	149
Seber, James D.	1962541425	WARTBURG	37887	TN	257
Wright, Stacy Y.	1447539440	WARTBURG	37887	TN	369
SCHINDLER MED LLC	1659625598	WHITE PINE	37890	TN	183
PARK MD JUNG TAE	1942291638	WHITWELL	37397	TN	4
Park, Jung T.	1942291638	WHITWELL	37397	TN	105
REGAN DO TERESA J	1457337966	WHITWELL	37397	TN	10

Instructions: Please indicate in the final column whether the provider in each respective row is currently participating in your network and you have reason to believe that they will participate as of January 1, 2016. If the provider is participating, then place the number one in the final column; if the provider is not participating in your network, then place the number zero in the final

Subset: Middle TN counties no MHSA

Time Period: Incurred YTD					Jan - Oct, 2014	In-Network? (Yes=1, No=0)
Provider Name	Provider NPI ID	Provider City	Provider Zip	Provider State Code	Visits Provider Prof	
Cornell, Allyson N.	1548245145	ALTAMONT	37301	TN		109
BAMIGBOYE MD BABAJIDE A	1770667255	ANTIOCH	37013	TN		173
Bamigboye, Babajide A.	1770667255	ANTIOCH	37011	TN		188
Butcher, Pearline M.	1538260385	ANTIOCH	37011	TN		12
Madondo, John	1720364797	ANTIOCH	37013	TN		109
NRSNG PRACTITIONER ASC	1912292061	ANTIOCH	37013	TN		88
PAIN MGMT GRP PC	1902804271	ANTIOCH	37013	TN		6
PREMIER MED CTR LLC	1356533954	ANTIOCH	37011	TN		55
TAWFIK MD YOUSSEF S	1639449416	ANTIOCH	37013	TN		78
Tawfik, Youssef	1285695858	ANTIOCH	37013	TN		107
ARDMORE FAM MED CLINIC L	1194835645	ARDMORE	38449	TN		4
BARRETT,MD JERRY O.	1407849037	ARDMORE	38449	TN		236
Barrett, Jerry O.	1407849037	ARDMORE	38449	TN		460
VerBeek, Deborah R.	1194706937	ARDMORE	38449	TN		2
Vollmer II, Donald E.	1184612921	ARDMORE	38449	TN		1
Brown, Scott D.	1285695171	ASHLAND CITY	37015	TN		74
FAM HEALTH CTR ASHLAND C	1275878209	ASHLAND CITY	37015	TN		16
SHOEMAKER MD BENJAMIN E	1811077712	ASHLAND CITY	37015	TN		46
Shoemaker, Benjamin E.	1811077712	ASHLAND CITY	37015	TN		9
Dunn, Jacqueline L.	1023397957	BAXTER	38544	TN		1
WALKER NP MARY L	1326062639	BELL BUCKLE	37020	TN		136
Walker, Mary L.	1326062639	BELL BUCKLE	37020	TN		14
BURRESS DO CHRISTOPHER S	1073603411	BON AQUA	37025	TN		463
4UMD	1003042995	BRENTWOOD	37027	TN		74
ADDICTION LABS OF AMERICA	~	BRENTWOOD	37027	TN		5
BELL MD AYRIKA L	1568626414	BRENTWOOD	37027	TN		36
BRENTWOOD CHLDRN CLINIC	1003958901	BRENTWOOD	37027	TN		52
BRENTWOOD FAM CARE CTR	1093739617	BRENTWOOD	37027	TN		4
BRENTWOOD PED PLLC	1962508937	BRENTWOOD	37027	TN		48
Bell, Ayrika L.	1568626414	BRENTWOOD	37027	TN		40
Bondurant, Jennifer E.	1366416075	BRENTWOOD	37027	TN		111
Breaux, Lori A.	1942296751	BRENTWOOD	37027	TN		1
Bullock, Bradley N.	1932139474	BRENTWOOD	37027	TN		1,608
CADAVAL STACEY	~	BRENTWOOD	37027	TN		234
CAREHERE	~	BRENTWOOD	37027	TN		20
CLIFFORD F ROBERSON, MD	1962480467	BRENTWOOD	37027	TN		4
COOL SPG INT MED PED CLI	1699977348	BRENTWOOD	37027	TN		288
DAVID K CHANG, MD	1619981875	BRENTWOOD	37027	TN		93
Edmondson, William D.	1851329445	BRENTWOOD	37027	TN		197
Efobi, Anthony U.	1255300554	BRENTWOOD	37024	TN		179
FAIZA B MEMON, MD	1497820146	BRENTWOOD	37027	TN		11
Forbess, Jill A.	1891780441	BRENTWOOD	37027	TN		214
Freeman, Lee A.	1710952189	BRENTWOOD	37027	TN		303
Frigon, Kim F.	1316909161	BRENTWOOD	37027	TN		1
HARPETH FAM MED PC	1801136056	BRENTWOOD	37027	TN		190
Karlekar, Kavita S.	1134337983	BRENTWOOD	37027	TN		72
Le, Chuong M.	1568501005	BRENTWOOD	37027	TN		7
Lee, Mark A.	1730118225	BRENTWOOD	37027	TN		44
Leeper, Howard B.	1376593632	BRENTWOOD	37027	TN		258
Lohse, Christina M.	1073728622	BRENTWOOD	37027	TN		15

Lutzak, Stephen K.	1497738462	BRENTWOOD	37027	TN	56
MD FARM PED PC	1285903567	BRENTWOOD	37027	TN	162
MI YU, MD	1447223094	BRENTWOOD	37027	TN	9
Moss III, Charles A.	1144259672	BRENTWOOD	37027	TN	70
NATL CTR FOR PELVIC HEAL	1417399460	BRENTWOOD	37027	TN	11
Nimmagadda, Srinivas	1669433090	BRENTWOOD	37027	TN	101
PHYLEEN STEWART RAMAGE, MD	1255463717	BRENTWOOD	37027	TN	104
PHYS SVC OF MIDDLE TN LL	1922331842	BRENTWOOD	37027	TN	249
PROLOTHERAPY NASHVILLE	~	BRENTWOOD	37027	TN	350
Petway, Zandra R.	1265447619	BRENTWOOD	37024	TN	8
Pinkley, Bram I.	1194778118	BRENTWOOD	37027	TN	69
RICHARD E ROCHESTER, MD	1902802523	BRENTWOOD	37027	TN	81
ROGALA CAROL	~	BRENTWOOD	37024	TN	725
Rehman, Faiza	1407890593	BRENTWOOD	37027	TN	54
Reisman, Stephen L.	1932282969	BRENTWOOD	37027	TN	8
Rickard, Susan D.	1265636757	BRENTWOOD	37027	TN	374
Swarr, Peter J.	1447288055	BRENTWOOD	37027	TN	4
Umphlett, Leah U.	1003078361	BRENTWOOD	37027	TN	42
WENZEL MD AARON J	1417071671	BRENTWOOD	37027	TN	225
WILTERS MD JOHN H	1871797126	BRENTWOOD	37024	TN	283
Wenzel, Aaron J.	1417071671	BRENTWOOD	37027	TN	90
White, David J.	1881623239	BRENTWOOD	37027	TN	69
Williams, Patricia S.	1578559035	BRENTWOOD	37027	TN	90
Wilters, John H.	1093722423	BRENTWOOD	37024	TN	75
Wilwayco, Stephanie D.	1316974215	BRENTWOOD	37027	TN	100
Wolfe Sidberry, Nancy A.	1073633780	BRENTWOOD	37027	TN	2
BYRDSTOWN MED CTR	1679583801	BYRDSTOWN	38549	TN	1
Cahill, Cynthia K.	1063728137	BYRDSTOWN	38549	TN	63
Clark, Rita J.	1992707343	BYRDSTOWN	38549	TN	102
King, Matthew J.	1932101284	BYRDSTOWN	38549	TN	10
Mason, Larry M.	1730171414	BYRDSTOWN	38549	TN	380
Shaffer, Jori L.	1205828837	BYRDSTOWN	38549	TN	129
Tompkins, James P.	1508057159	BYRDSTOWN	38549	TN	3
Vossel Jr, Louis F.	1609969294	BYRDSTOWN	38549	TN	9
BOWDOIN G SMITH DO PC	1659575181	CARTHAGE	37030	TN	245
CARTHAGE FAM PRACT SPEC	1508871302	CARTHAGE	37030	TN	160
DIXON FNP JENNEFER D	1114085834	CARTHAGE	37030	TN	48
Dixon, Jennefer D.	1114085834	CARTHAGE	37030	TN	4
Eldred, Stormiee D.	1750687422	CARTHAGE	37030	TN	1
GORDANSVILLE FAM MED	1669872735	CARTHAGE	37030	TN	1
HENSLEY CRNP ANNE C	~	CARTHAGE	37030	TN	1
Lambert, Heather D.	1023099074	CARTHAGE	37030	TN	1
STUMB HLTHCARE PROF LLC	1477870525	CARTHAGE	37030	TN	33
Smith, Bowdoin G.	1346345154	CARTHAGE	37030	TN	191
Stumb, Cristy G.	1861728909	CARTHAGE	37030	TN	3
Turner, Larry L.	1871589473	CARTHAGE	37030	TN	17
Boles, Michael E.	1033216569	CELINA	38551	TN	115
CUMBERLAND RIV PHYS GRP	1558676445	CELINA	38551	TN	148
Copeland Jr, Jessie L.	1164412474	CELINA	38551	TN	78
Hayes, Mandy N.	1063760627	CELINA	38551	TN	1
Horne, Harry W.	1992743322	CELINA	38551	TN	282
Raines, Ronnie G.	1245328947	CELINA	38551	TN	90
Ross, Melissa C.	1982914065	CELINA	38551	TN	427
SCOTT DO JOYCE E	1063429546	CELINA	38551	TN	184
Scott, Joyce E.	1063429546	CELINA	38551	TN	14
HICKMAN CNTY HLTH DEPT	1710907589	CENTERVILLE	37033	TN	74
Mirza, Muhammad F.	1255541918	CENTERVILLE	37033	TN	246
ST THOMAS HICKMAN HSP	1245275254	CENTERVILLE	37033	TN	51
AQUINO MD RAMON J	1508818311	CLARKSVILLE	37042	TN	116
Anderson II, Ansel G.	1538112602	CLARKSVILLE	37043	TN	9

Aquino, Barbara A.	1225078256	CLARKSVILLE	37040	TN	10
Aquino, Ramon J.	1508818311	CLARKSVILLE	37042	TN	67
Arvin, Jennifer L.	1437315793	CLARKSVILLE	37043	TN	156
BARBARA A AQUINO PLLC	1639445158	CLARKSVILLE	37040	TN	195
BENDT MD ROBERT R	1285639054	CLARKSVILLE	37043	TN	12
Barton, Stephen J.	1235163478	CLARKSVILLE	37043	TN	68
Beasley, Pamela L.	1346301512	CLARKSVILLE	37040	TN	49
Bendt, Robert R.	1285639054	CLARKSVILLE	37043	TN	216
Boles Sr, David L.	1255342358	CLARKSVILLE	37040	TN	497
Bush, Pamela K.	1962585661	CLARKSVILLE	37043	TN	11
CARE MGMT GRP	1649609603	CLARKSVILLE	37043	TN	84
CHA MD PAUL S	1396848305	CLARKSVILLE	37043	TN	194
CLARDY JR MD GEORGE T	1043385453	CLARKSVILLE	37040	TN	6
CLARKSVILLE INT MED	1922256783	CLARKSVILLE	37040	TN	222
CLARKSVILLE OBGYN ASC	1700956596	CLARKSVILLE	37043	TN	46
COVENANT FAM PRACT PC	1225073166	CLARKSVILLE	37040	TN	153
Cha, Paul S.	1396848305	CLARKSVILLE	37043	TN	1
Clardy Jr, George T.	1043385453	CLARKSVILLE	37040	TN	168
Clardy Sr, John T.	1982779385	CLARKSVILLE	37040	TN	116
Coffey, Tracy A.	1841408903	CLARKSVILLE	37043	TN	7
Cole, Gary W.	1750398723	CLARKSVILLE	37042	TN	9
Crawford II, Donald A.	1144254384	CLARKSVILLE	37043	TN	139
DOCTORS HUDSON HUDSON	1669683116	CLARKSVILLE	37043	TN	44
Denison, Abegaile S.	1255531778	CLARKSVILLE	37040	TN	348
Denison, Andrew J.	1770783151	CLARKSVILLE	37040	TN	49
EMC OF NASHVILLE INC	1619929247	CLARKSVILLE	37043	TN	241
Fryer, Gregory M.	1326013566	CLARKSVILLE	37042	TN	163
GATEWAY MED ASC PC	1780709451	CLARKSVILLE	37040	TN	121
GRABENSTEIN MD WILLIAM P	1003013160	CLARKSVILLE	37043	TN	117
GULLETT MD DAVID L	1568481125	CLARKSVILLE	37040	TN	76
Garrett, Patricia S.	1992004089	CLARKSVILLE	37043	TN	46
Grabenstein, William P.	1003013160	CLARKSVILLE	37043	TN	25
Gullett, David L.	1568481125	CLARKSVILLE	37040	TN	145
HESSE CRK EMERG PHYS PLL	1003230236	CLARKSVILLE	37040	TN	100
HIGGINS NP ELAINA B	1427181015	CLARKSVILLE	37043	TN	152
HIGH PT REHAB LLC	1912097239	CLARKSVILLE	37043	TN	146
Haase, David H.	1457330771	CLARKSVILLE	37043	TN	92
Hamre, Jeffrey L.	1902897416	CLARKSVILLE	37040	TN	16
Higgins, Elaina B.	1427181015	CLARKSVILLE	37043	TN	61
Hudson III, William D.	1346283264	CLARKSVILLE	37043	TN	41
Hudson, Robert W.	1740221878	CLARKSVILLE	37043	TN	107
JAMES HAYDON HAMILTON, MD	1174652713	CLARKSVILLE	37043	TN	1
JOHN K ENDSLEY PC	1144433376	CLARKSVILLE	37040	TN	24
JOHN T CLARDY SR MD INC	1215126644	CLARKSVILLE	37040	TN	81
Johnston, Aaron R.	1306074299	CLARKSVILLE	37040	TN	64
Johnston, Jennifer H.	1962436105	CLARKSVILLE	37043	TN	8
Korivi, Jyotsna P.	1699713024	CLARKSVILLE	37040	TN	1
LEDBETTER JR MD BUFORD B	1972562064	CLARKSVILLE	37043	TN	199
LITTLE RIVER EMERGENCY PHYSICI	~	CLARKSVILLE	37040	TN	1,250
Larkins, Gary L.	1073547212	CLARKSVILLE	37043	TN	1
Ledbetter Jr, Buford B.	1972562064	CLARKSVILLE	37043	TN	76
Lee, Karen D.	1043539802	CLARKSVILLE	37043	TN	23
Levy Olomucki, Rachel	1295853596	CLARKSVILLE	37043	TN	91
Lombardi, Salvatore J.	1639129786	CLARKSVILLE	37043	TN	11
MAXWELL CLINIC	1386843308	CLARKSVILLE	37043	TN	1
MAYOR-LYNN MD KATHLEEN A	1134177124	CLARKSVILLE	37043	TN	1
MC INTOSH MD LISA M	1407941578	CLARKSVILLE	37043	TN	8
MICHAEL HOLLAND MCGHEE, MD	1750358552	CLARKSVILLE	37042	TN	1
Maccarone, James J.	1861590002	CLARKSVILLE	37043	TN	3
McIntosh, Lisa M.	1407941578	CLARKSVILLE	37043	TN	6

McIntosh, William D.	1205827920	CLARKSVILLE	37043	TN	2
Mitchum, Patricia A.	1881743672	CLARKSVILLE	37040	TN	165
NASHVILLE PAIN CTR CLARK	1386962678	CLARKSVILLE	37043	TN	238
NAWATHE MD CHANDRAKANTA D	1174536684	CLARKSVILLE	37043	TN	4
Nawathe, Chandrakanta D.	1174536684	CLARKSVILLE	37043	TN	6
Nelson, Jennifer A.	1033423074	CLARKSVILLE	37043	TN	13
OBrien, Kristin M.	1083950174	CLARKSVILLE	37043	TN	7
ORUSA MD SAMSON K	~	CLARKSVILLE	37042	TN	3
Owens, David M.	1316081391	CLARKSVILLE	37040	TN	1
PEOPLES CLINIC	1265689533	CLARKSVILLE	37042	TN	81
PERINATAL GRP	1831530906	CLARKSVILLE	37043	TN	30
Patel, Bharatkumar R.	1558342097	CLARKSVILLE	37040	TN	462
Prabhu, Satish D.	1295732436	CLARKSVILLE	37043	TN	98
Pruthi, Deepti S.	1629397377	CLARKSVILLE	37043	TN	251
RAINBOW KIDS CLINIC INC	1609123884	CLARKSVILLE	37043	TN	459
RIESTRA MD JORGE C	1972559219	CLARKSVILLE	37043	TN	44
RUTHERFORD PERINATAL ASC	1144655853	CLARKSVILLE	37043	TN	132
Riestra, Jorge C.	1972559219	CLARKSVILLE	37043	TN	1
Roper, Janna S.	1174773972	CLARKSVILLE	37043	TN	158
Rutherford, Mary E.	1265540850	CLARKSVILLE	37043	TN	18
SALCEDO MD PEDRO T	1942350111	CLARKSVILLE	37043	TN	1,033
SCHOTT DO STEPHAN N	1053308882	CLARKSVILLE	37043	TN	730
STONEY BROOK EMERG PHYS	1235575622	CLARKSVILLE	37040	TN	2
Salcedo, Pedro T.	1942350111	CLARKSVILLE	37043	TN	99
Sawyer, Kimberly D.	1912998402	CLARKSVILLE	37040	TN	5
Scholl, Tim G.	1043540396	CLARKSVILLE	37043	TN	15
Schott, Stephen N.	1053308882	CLARKSVILLE	37043	TN	4
Seawell, Jennifer B.	1659352086	CLARKSVILLE	37040	TN	12
Stanfill, Linda M.	1235288143	CLARKSVILLE	37040	TN	121
Stephenson, Charlotte M.	1205865771	CLARKSVILLE	37043	TN	42
THOMAS MSN KIMBERLY A	1861723066	CLARKSVILLE	37043	TN	173
TSAMBASSIS MD NICHOLAS A	1174628523	CLARKSVILLE	37040	TN	1
Thomas, Kimberly A.	1861723066	CLARKSVILLE	37043	TN	409
Tittle, Denise R.	1982999694	CLARKSVILLE	37040	TN	156
Tsambassis, Nicholas A.	1174628523	CLARKSVILLE	37040	TN	2
Vernon, Crystal N.	1336163948	CLARKSVILLE	37043	TN	52
Vinson, Crescentia S.	1407928781	CLARKSVILLE	37043	TN	387
WHITE MD STEPHEN A	1114946290	CLARKSVILLE	37043	TN	137
WILLIAMS MD DAVID B	1154441954	CLARKSVILLE	37043	TN	15
West, Lissa W.	1003055955	CLARKSVILLE	37043	TN	45
White, Stephen A.	1740487305	CLARKSVILLE	37043	TN	42
Williams, David B.	1154441954	CLARKSVILLE	37043	TN	91
Wilson, Robert A.	1699782557	CLARKSVILLE	37040	TN	25
ANDERSON MD JAMES C	~	COLLEGE GROVE	37046	TN	40
MAGAS MD DAVID M	1285625764	COLLINWOOD	38450	TN	224
Anderson, Chandler	1457471641	COLUMBIA	38401	TN	10
Annett, Scott A.	1710183694	COLUMBIA	38401	TN	4
BOWERS MD GREGORY R	1194856773	COLUMBIA	38401	TN	1
Bain, Robert A.	1891887659	COLUMBIA	38401	TN	1
Bali, Indu	1154425361	COLUMBIA	38401	TN	84
Ball, Charles A.	1154344836	COLUMBIA	38401	TN	8
Barr, Carey L.	1720070949	COLUMBIA	38401	TN	1
Basílico, Leopoldo M.	1538480603	COLUMBIA	38401	TN	193
Berscheid, Russell J.	1386795326	COLUMBIA	38401	TN	96
Bingham, Christopher M.	1053506931	COLUMBIA	38401	TN	41
Britt Jr, Laurence T.	1548245285	COLUMBIA	38401	TN	3
Broadway, Carol H.	1407966096	COLUMBIA	38401	TN	4
CHUCK JR MD FRANK J	1841392776	COLUMBIA	38401	TN	201
COLUMB PED CLINIC INC	1023146099	COLUMBIA	38401	TN	34
COLUMB REG MED CTR	1033187760	COLUMBIA	38402	TN	215

Chandler, Dana J.	1518143122	COLUMBIA	38401	TN	58
Chaney, Martin M.	1891773057	COLUMBIA	38401	TN	67
Chuck, Frank J.	1841392776	COLUMBIA	38401	TN	7
Clifford Jr, Rufus R.	1568572113	COLUMBIA	38401	TN	17
Cole, Paula A.	1649202953	COLUMBIA	38401	TN	200
Couch III, James C.	1376635052	COLUMBIA	38401	TN	78
Cronin II, Robert M.	1912140427	COLUMBIA	38401	TN	5
Davidson, Michael J.	1740240902	COLUMBIA	38401	TN	3
Davis, Karen F.	1821057076	COLUMBIA	38402	TN	6
Davis, Patricia C.	1801906466	COLUMBIA	38401	TN	91
Denney, T Wade	1174633754	COLUMBIA	38401	TN	6
Dickey, Timothy C.	1750621579	COLUMBIA	38401	TN	3
Ellerby, Charlotte L.	1174537294	COLUMBIA	38401	TN	132
FAM HEALTH GRP INC	1205886264	COLUMBIA	38401	TN	9
Falbo III, Francis J.	1255309878	COLUMBIA	38401	TN	669
Farmer, Thomas W.	1114019833	COLUMBIA	38401	TN	3
GRAY MD SUSAN T	1649340225	COLUMBIA	38401	TN	1
Gannon, Meghan B.	1972532117	COLUMBIA	38401	TN	2
Gardner, Benny A.	1316054133	COLUMBIA	38401	TN	3
Gentry, Shawn N.	1891708012	COLUMBIA	38401	TN	8
Gray, Susan T.	1649340225	COLUMBIA	38401	TN	6
HARGROVE MD JOEL T	1740372168	COLUMBIA	38401	TN	5
HAYS MD DANNY M	1225078140	COLUMBIA	38401	TN	218
HIGH MD BEN G	1689784555	COLUMBIA	38401	TN	243
Hargrove, Joel T.	1740372168	COLUMBIA	38401	TN	5
Harris, Gaylon L.	1740258011	COLUMBIA	38402	TN	10
Hayes II, James R.	1730292913	COLUMBIA	38401	TN	115
Hays, Danny	1225078140	COLUMBIA	38401	TN	8
Henson, Danielle L.	1982999413	COLUMBIA	38401	TN	101
Herrera, Esmeraldo D.	1174501597	COLUMBIA	38401	TN	7
High, Ben G.	1689784555	COLUMBIA	38401	TN	2
Hill, Tiffany L.	1730299306	COLUMBIA	38401	TN	7
Hutton, Theron L.	1922026806	COLUMBIA	38401	TN	3
JOHN DEMARCO, MA	1982931382	COLUMBIA	38401	TN	6
Jefferson, Kelley V.	1154398105	COLUMBIA	38401	TN	9
Joynes, Angela L.	1578501375	COLUMBIA	38402	TN	5
KUYKENDALL MD SAM J	1508929258	COLUMBIA	38401	TN	15
Kamal, Jawaid	1538131073	COLUMBIA	38401	TN	9
Kanth, Hrishi M.	1154342046	COLUMBIA	38402	TN	12
Khuc, Daniel M.	1982915047	COLUMBIA	38401	TN	1
Kuykendall, Sam J.	1508929258	COLUMBIA	38401	TN	57
LEACH MD JAMES W	1497835334	COLUMBIA	38401	TN	8
LOTTIE ANN WALKER, MD	1841362159	COLUMBIA	38401	TN	271
Lafferty, Nathanael L.	1750494969	COLUMBIA	38401	TN	8
Lapre, Robin E.	1194741488	COLUMBIA	38401	TN	7
Lee, Suellen C.	1447382221	COLUMBIA	38401	TN	5
MAURY REG HSP	1861479545	COLUMBIA	38401	TN	262
MIDDLE TN MED INC	1508991456	COLUMBIA	38401	TN	3
MIDDLE TN WOMENS HEALTH	1205982329	COLUMBIA	38401	TN	20
Magas, David M.	1285625764	COLUMBIA	38401	TN	78
Mann, Anuradha P.	1578531174	COLUMBIA	38402	TN	260
Marchman, Carrie C.	1568699411	COLUMBIA	38402	TN	80
McMurray, Brian R.	1750324315	COLUMBIA	38401	TN	62
Michalak, Heather A.	1790748994	COLUMBIA	38401	TN	655
Murff, Lynda S.	1104912013	COLUMBIA	38401	TN	64
NADDY MD GIBRAN B	1962470567	COLUMBIA	38401	TN	13
NORTHSIDE MED PROF PC	1295044097	COLUMBIA	38401	TN	5,897
Naddy, Gibran B.	1962470567	COLUMBIA	38401	TN	78
Narra, Kanthi C.	1982829297	COLUMBIA	38401	TN	114
Narra, Padma J.	1902035371	COLUMBIA	38401	TN	1

Nash, Timothy A.	1851407548	COLUMBIA	38401	TN	17
Overton, Mary E.	1093825655	COLUMBIA	38401	TN	35
PERRYMAN MD PAUL E	1851384747	COLUMBIA	38401	TN	1
PRIMARY CARE PRACT	1316008428	COLUMBIA	38401	TN	29
Peeler, Monica A.	1952507063	COLUMBIA	38401	TN	19
Pelletier, Michael J.	1841295672	COLUMBIA	38401	TN	52
Perry, Karen J.	1659463206	COLUMBIA	38401	TN	1
Perryman, Paul E.	1851384747	COLUMBIA	38401	TN	5
Phillips, Lisa A.	1588684849	COLUMBIA	38402	TN	94
Powers Jr, Richard R.	1467428680	COLUMBIA	38401	TN	12
Prater Holt, Kendra R.	1548292840	COLUMBIA	38401	TN	82
RODNEY ALLEN POLING, MD	1538153556	COLUMBIA	38401	TN	21
Reed, Shawn L.	1104894401	COLUMBIA	38402	TN	1
Rinehart, Darrel R.	1962470625	COLUMBIA	38402	TN	54
SHARON SPEARS, RN	1174887293	COLUMBIA	38401	TN	84
Seago, Mark A.	1497732762	COLUMBIA	38401	TN	7
See III, William A.	1952558603	COLUMBIA	38401	TN	151
Simmons, John O.	1245208602	COLUMBIA	38402	TN	1
Simmons, Stephen P.	1801993563	COLUMBIA	38401	TN	2
Smith, Anthony L.	1952411522	COLUMBIA	38401	TN	71
Smith, Langdon G.	1629039292	COLUMBIA	38401	TN	150
Smith, Richard P.	1053521401	COLUMBIA	38401	TN	2
Smith, Steven C.	1972708667	COLUMBIA	38401	TN	110
Snyder, Kelly J.	1487749446	COLUMBIA	38401	TN	125
Taggart, Julie T.	1619144342	COLUMBIA	38402	TN	172
Turner, Christopher P.	1659474336	COLUMBIA	38401	TN	16
VanFleet, Andrea L.	1700213691	COLUMBIA	38401	TN	1
Veeramachaneni, Harish	1821217852	COLUMBIA	38401	TN	9
WALLWORK MD JAMES CALEB	1821012998	COLUMBIA	38401	TN	4
Wallwork, James C.	1821012998	COLUMBIA	38401	TN	595
Werner, Denise L.	1306953161	COLUMBIA	38401	TN	2
Whitten, Therese L.	1700845955	COLUMBIA	38402	TN	39
Wilson, Dannylu J.	1972673648	COLUMBIA	38401	TN	1
Wu, Grace Y.	1689891889	COLUMBIA	38401	TN	11
o1336572650, Mallory K.	1659707057	COLUMBIA	38401	TN	85
AGBENOHEVI MD REXFORD Y	1679592869	COOKEVILLE	38501	TN	1
ATNIP CLINICAL OFFICES	1740411735	COOKEVILLE	38501	TN	14
Agbenohevi, Rexford Y.	1679592869	COOKEVILLE	38501	TN	112
Anderson, Roy R.	1386668838	COOKEVILLE	38501	TN	22
Archer, Joseph C.	1033105713	COOKEVILLE	38501	TN	1
Batson, James H.	1508825902	COOKEVILLE	38501	TN	83
Berg, Carol F.	1184649246	COOKEVILLE	38506	TN	9
Bolton, Matthew M.	1720082548	COOKEVILLE	38506	TN	199
Boyd, Julie B.	1881856524	COOKEVILLE	38501	TN	2
Buchanan IV, Ernest G.	1720088974	COOKEVILLE	38501	TN	15
CHAKRABARTY MD SATYA N	1982719092	COOKEVILLE	38501	TN	3
CHERTOK DO HAROLD A	1891719274	COOKEVILLE	38501	TN	256
CLIMACO MD CHRISTOPHER D	1972508703	COOKEVILLE	38501	TN	25
COLE MD MICHAEL E	1598812463	COOKEVILLE	38501	TN	2
COMM PATH LAB	1366440570	COOKEVILLE	38501	TN	5
CONNELLY MD LAURETTA ANNE	1417028242	COOKEVILLE	38501	TN	3
COOKEVILLE MED CTR PC	1013055912	COOKEVILLE	38501	TN	14
COOKEVILLE REG MED CTR	1275531956	COOKEVILLE	38501	TN	167
CUMBERLAND KIDNEY SPEC	1922248756	COOKEVILLE	38501	TN	1
Casal, Michael P.	1568551638	COOKEVILLE	38501	TN	72
Cates Jr, James W.	1073517892	COOKEVILLE	38506	TN	4
Chakrabarty, Satya N.	1982719092	COOKEVILLE	38501	TN	75
Chertok, Harold A.	1891719274	COOKEVILLE	38501	TN	5
Climaco, Christopher D.	1972508703	COOKEVILLE	38501	TN	37
Clopton, Heidi L.	1881737468	COOKEVILLE	38501	TN	3

Cole, Michael E.	1598812463	COOKEVILLE	38501	TN	14
Connelly, Lauretta A.	1417028242	COOKEVILLE	38501	TN	603
Cooper, Adam C.	1063556389	COOKEVILLE	38501	TN	79
DIABETES GERIATRIC SPEC	1235271420	COOKEVILLE	38501	TN	2
DOUGHERTY DO MATTHEW M	1346388246	COOKEVILLE	38501	TN	44
Dewberry, Wendy S.	1063644243	COOKEVILLE	38501	TN	95
Dill, Christopher P.	1386869956	COOKEVILLE	38506	TN	9
ERNEST G BUCHANAN IV MD	1740478486	COOKEVILLE	38501	TN	165
ESKANDER MD GAMAL S	1659351542	COOKEVILLE	38501	TN	45
FLATT MD STEVEN G	1831199223	COOKEVILLE	38501	TN	46
FRANKLIN MD LLOYD D	1912962945	COOKEVILLE	38501	TN	7
Fields, Julian H.	1326007113	COOKEVILLE	38501	TN	33
Flatt, Steven G.	1831199223	COOKEVILLE	38501	TN	52
Franklin, Lloyd D.	1912962945	COOKEVILLE	38501	TN	1
GERNT MD PAIGE R	1811988322	COOKEVILLE	38501	TN	1
GLENN TODD WEBB, MD	1538240130	COOKEVILLE	38501	TN	2
GOTCHER MD JANE A	1952301541	COOKEVILLE	38501	TN	310
GUNNELL MD PAM	1043214562	COOKEVILLE	38503	TN	106
Garrett, Kaci L.	1790767051	COOKEVILLE	38501	TN	93
Geiger, Joseph M.	1831209121	COOKEVILLE	38501	TN	101
Gentry, Chet M.	1851380406	COOKEVILLE	38506	TN	42
Gernt, Paige R.	1811988322	COOKEVILLE	38501	TN	7
Gotcher, Jane A.	1952301541	COOKEVILLE	38501	TN	25
Gunnell, Pamela C.	1043214562	COOKEVILLE	38503	TN	1
HIGHLANDS DERMATOLOGY SU	1093151045	COOKEVILLE	38503	TN	1,322
HOMETOWN FAM CARE LLC	1790113553	COOKEVILLE	38501	TN	38
Harding, Japheth F.	1033257092	COOKEVILLE	38501	TN	12
Hicks, Melissa A.	1093745267	COOKEVILLE	38506	TN	487
Hill, Keith R.	1619945292	COOKEVILLE	38503	TN	4
Hudson, Toney B.	1063418911	COOKEVILLE	38501	TN	163
INFINITY FAM PRACT	1790098416	COOKEVILLE	38501	TN	5
INNOVATIVE FAM CARE PLLC	1720345408	COOKEVILLE	38506	TN	1
JAMES W CATES, MD	1073517892	COOKEVILLE	38506	TN	1
Jain, Pushpendra K.	1689748634	COOKEVILLE	38501	TN	164
Jenkins, Thomas A.	1992719934	COOKEVILLE	38501	TN	44
Joyce, Karen F.	1508929266	COOKEVILLE	38501	TN	304
KENNETH W WOOD LLC	1467748772	COOKEVILLE	38501	TN	7
Karim, Uzma	1124258314	COOKEVILLE	38501	TN	32
Keagle, Wanda F.	1740565282	COOKEVILLE	38501	TN	1
Kindrick, Justin W.	1891915047	COOKEVILLE	38506	TN	77
LYNN MD KENNY W	1336102912	COOKEVILLE	38501	TN	280
Lamb, Rochelle M.	1427023837	COOKEVILLE	38503	TN	211
Lamb, Scott M.	1053316448	COOKEVILLE	38501	TN	8
LeMaire, Tara S.	1093710170	COOKEVILLE	38501	TN	15
Loghry, Mary C.	1124050687	COOKEVILLE	38501	TN	141
Lynn, Kenny W.	1336102912	COOKEVILLE	38501	TN	4
Medley, Chelsey L.	1437572633	COOKEVILLE	38501	TN	779
NEW HORIZONS CTR FOR WOM	1720023211	COOKEVILLE	38506	TN	191
PHAM MD CHRISTINE K	1851507131	COOKEVILLE	38501	TN	308
PHYS URGENT CARE	1841338753	COOKEVILLE	38501	TN	54
PIPPIN MD MICHAEL S	1134119860	COOKEVILLE	38501	TN	54
Petty, April D.	1447245956	COOKEVILLE	38501	TN	1,363
Pham, Christine K.	1851507131	COOKEVILLE	38501	TN	56
Pickett, Lisa R.	1073582615	COOKEVILLE	38501	TN	394
Pippin, Michael S.	1134119860	COOKEVILLE	38501	TN	1
Prigg Cudney, Jennifer N.	1730171885	COOKEVILLE	38506	TN	3
QUALITY MED CTR PC	1134213085	COOKEVILLE	38501	TN	25
Quarles, Linda G.	1962705400	COOKEVILLE	38506	TN	4
RICKMAN FAM MED CLINIC	1609064575	COOKEVILLE	38506	TN	8
RIDDLE FAM CARE	1457526972	COOKEVILLE	38501	TN	178

ROSS DO CAROLYN A	1881699700	COOKEVILLE	38501	TN	3
Ramos, Maria Teresa S.	1760564488	COOKEVILLE	38501	TN	77
Reams, Miriaha D.	1588992184	COOKEVILLE	38501	TN	42
Richards, James D.	1831181205	COOKEVILLE	38503	TN	160
Riddle, Emilie B.	1457526972	COOKEVILLE	38501	TN	4
Ross, Carolyn A.	1881699700	COOKEVILLE	38501	TN	328
SAMUEL MD BRIAN	1376548628	COOKEVILLE	38501	TN	301
STAGGS DO JAMES G	1821107574	COOKEVILLE	38501	TN	21
STAGGS DO JAMES G	1821107574	COOKEVILLE	38502	TN	117
STEPHEN T MOORE, DO	1083643589	COOKEVILLE	38501	TN	35
STUBER JR MD HARRY L	1962412759	COOKEVILLE	38501	TN	20
SUN FORSYTHE PLLC	1306154729	COOKEVILLE	38501	TN	1,367
Samuel, Brian	1376548628	COOKEVILLE	38501	TN	42
Sanders, Pamela J.	1295706356	COOKEVILLE	38501	TN	41
Sharma, Pardeep K.	1588645196	COOKEVILLE	38501	TN	142
Smith, Ree R.	1790814457	COOKEVILLE	38506	TN	2
Staggs, James G.	1821107574	COOKEVILLE	38502	TN	106
Stuber, Harry L.	1962412759	COOKEVILLE	38501	TN	29
TOLBERT MD AUDREY K	1346240009	COOKEVILLE	38501	TN	7
Talmage, James B.	1356344782	COOKEVILLE	38501	TN	2
Thomas, Beverly B.	1790752442	COOKEVILLE	38501	TN	31
Tolbert, Audrey K.	1346240009	COOKEVILLE	38501	TN	24
Treece, Leslie M.	1609835644	COOKEVILLE	38501	TN	2
Treece, Robert N.	1043279987	COOKEVILLE	38501	TN	60
UPPER CUMBERLAND ORTHO S	1184610859	COOKEVILLE	38501	TN	14
VISWA B DURVASULA, MD	1447392527	COOKEVILLE	38501	TN	70
VOLUNTEER MED GRP PC	~	COOKEVILLE	38503	TN	201
WAGGONER MD BRIAN S	1255331914	COOKEVILLE	38501	TN	213
WOMENS HEALTH SVC OF THE	1609965771	COOKEVILLE	38501	TN	27
Waggoner, Brian S.	1255331914	COOKEVILLE	38501	TN	223
Wheeler Coleman, Jacqueline	1871795633	COOKEVILLE	38501	TN	168
Wiyathunge, Gamini H.	1265673768	COOKEVILLE	38501	TN	32
Wood, Kenneth W.	1336131705	COOKEVILLE	38501	TN	7
Woodard, Tory	1194738153	COOKEVILLE	38501	TN	13
Yates, Jennifer M.	1134351562	COOKEVILLE	38506	TN	2
HOLSTON DO ROBERT G	1356492342	CROSS PLAINS	37049	TN	5
Holston, Robert G.	1356492342	CROSS PLAINS	37049	TN	11
ADV REHAB CTR	1093982175	CROSSVILLE	38555	TN	328
BERRY DO PIERRE K	1639175573	CROSSVILLE	38557	TN	1
BOWERS III MD MARVIN A	1548365778	CROSSVILLE	38557	TN	7
BUURMAN SR MD RICHARD M	1467544148	CROSSVILLE	38555	TN	11
Belagode, Vinaya S.	1518048172	CROSSVILLE	38555	TN	419
Bell, Justin C.	1669880605	CROSSVILLE	38555	TN	92
Berman Jr, Robert J.	1033183744	CROSSVILLE	38555	TN	1
Berman, Suzanne K.	1245204940	CROSSVILLE	38555	TN	10
Berry, Pierre K.	1639175573	CROSSVILLE	38557	TN	445
Blalock, Sheila R.	1952625030	CROSSVILLE	38555	TN	360
Bowers III, Marvin A.	1548365778	CROSSVILLE	38557	TN	37,192
Buurman, Richard M.	1467544148	CROSSVILLE	38555	TN	1
CLAYTON MD THOMAS E	1295734382	CROSSVILLE	38555	TN	87
CMC HOSPITALIST GRP LLC	1851609325	CROSSVILLE	38555	TN	1
CROSSVILLE WOMENS CTR PL	1568636157	CROSSVILLE	38555	TN	36
CUMBERLAND PHYS GRP LLC	1225161227	CROSSVILLE	38555	TN	3
Carlton, Stacey B.	1619976941	CROSSVILLE	38555	TN	11
Clayton, Thomas E.	1295734382	CROSSVILLE	38557	TN	121
Gilmer, Rebecca L.	1225302391	CROSSVILLE	38555	TN	1
Hall, Grant P.	1922344761	CROSSVILLE	38555	TN	10
Hassler, Kristel L.	1164497848	CROSSVILLE	38555	TN	121
Hillis, Rebekah S.	1609192368	CROSSVILLE	38555	TN	212
Hinds, Ashley D.	1154768786	CROSSVILLE	38555	TN	79

Johnson, James S.	1851357578	CROSSVILLE	38555	TN	223
Johnson, Kimberly M.	1942208954	CROSSVILLE	38555	TN	3
Jones, Lisa P.	1275617052	CROSSVILLE	38557	TN	90
KING PA JENNIFER	1962641530	CROSSVILLE	38555	TN	634
KOUCHEKI MD MOHAMMAD H	1235297847	CROSSVILLE	38555	TN	2
Koucheki, Mohammed H.	1235297847	CROSSVILLE	38555	TN	10
LISA P JONES MD PLLC	1083879563	CROSSVILLE	38555	TN	22
MANESTAR MD LUISA T	1851426621	CROSSVILLE	38555	TN	1
Mahlo, Ronald C.	1356456149	CROSSVILLE	38557	TN	12
Manestar, Luisa T.	1851426621	CROSSVILLE	38555	TN	300
NOWAK RENATA A MD	1922031293	CROSSVILLE	38555	TN	71
Nowak, Renata A.	1922031293	CROSSVILLE	38557	TN	27
PEASLEE MD KIMBERLY S	1174522049	CROSSVILLE	38555	TN	5
PERNELL FNP JERRY W	1548460447	CROSSVILLE	38555	TN	2
PLATEAU PED PLC	1043285729	CROSSVILLE	38555	TN	25
Peaslee, Kimberly S.	1174522049	CROSSVILLE	38555	TN	119
Pernell, Jerry W.	1548460447	CROSSVILLE	38555	TN	18
Pribanich, Steven	1912918343	CROSSVILLE	38555	TN	299
Reed, Christine L.	1578612305	CROSSVILLE	38555	TN	7
SATYANARAYAN MD VISWESVAR	1790719698	CROSSVILLE	38557	TN	3
SHADA DO VICTOR A	1851390728	CROSSVILLE	38557	TN	50
STACEY B CARLTON PC	1528248002	CROSSVILLE	38555	TN	92
STUBBS MED CTR PLLC	1841496106	CROSSVILLE	38555	TN	22
Satyanarayan, Viswesar	1790719698	CROSSVILLE	38557	TN	3
Shada, Victor A.	1851390728	CROSSVILLE	38557	TN	78
Stone, Celeste H.	1750407870	CROSSVILLE	38555	TN	83
Stubbs, Maria V.	1578549721	CROSSVILLE	38557	TN	109
Todd, William A.	1558534909	CROSSVILLE	38555	TN	37
WALLNER MD JILL M	1942357942	CROSSVILLE	38555	TN	108
Wallner, Jill M.	1942357942	CROSSVILLE	38555	TN	52
Ballard, Brandy D.	1174621478	DECHERD	37324	TN	30
Goodman Hill, Katie L.	1831449990	DECHERD	37324	TN	115
TN PAIN MGMT REHAB CTR P	1437459047	DECHERD	37324	TN	6
Vann, Mark A.	1194036327	DECHERD	37324	TN	5
Williams, Jennie L.	1841201472	DECHERD	37324	TN	1
Burress, Christopher S.	1073603411	DICKSON	37055	TN	140
Burt, William E.	1154542926	DICKSON	37055	TN	11
COVENANT MED CTR	1629266994	DICKSON	37055	TN	12
DICKSON EAR NOSE THROAT	1154625549	DICKSON	37055	TN	2
DICKSON PAIN WELLNESS	1457651911	DICKSON	37055	TN	3
Davis, Tonya S.	1790705838	DICKSON	37055	TN	1
Hawkins, Michael D.	1326084765	DICKSON	37055	TN	4
Kidane, Mekonnen S.	1780883447	DICKSON	37055	TN	7
MacDonald, Lorraine A.	1962584342	DICKSON	37055	TN	46
RAY FNP KIMBERLY L	1679664411	DICKSON	37055	TN	754
RICHARDSON MD MICHAEL D	1184603839	DICKSON	37055	TN	38
Ray, Kimberly L.	1679664411	DICKSON	37055	TN	26
Reynolds, Caryn L.	1598796211	DICKSON	37055	TN	13
Steidl, Erin T.	1407065675	DICKSON	37055	TN	222
Stephens III, Walter E.	1205878220	DICKSON	37055	TN	29
WOMENS HEALTH CTR OF DIC	1194761551	DICKSON	37055	TN	249
Widener, Rose D.	1083610547	DICKSON	37055	TN	5
Blane, Christa A.	1851327977	DOVER	37058	TN	112
FOR YOUR FAM HLTHCARE	1831302991	DOVER	37058	TN	173
Ford, Lisa R.	1477529261	DOVER	37058	TN	4,741
Martin, Daniel E.	1861504219	DOVER	37058	TN	1
Taylor, Jennifer L.	1417209941	DOVER	37058	TN	77
Carter, Michael A.	1639293871	ERIN	37061	TN	6
HILCREST CLINIC PC	1295769552	ERIN	37061	TN	1
Phillips Black, Robin R.	1962512483	ERIN	37061	TN	9

Roby, Justin D.	1588639496	ERIN	37061	TN	219
Boyanton III, Walter J.	1831135706	ESTILL SPRINGS	37330	TN	92
Boyanton, Lia C.	1962447235	ESTILL SPRINGS	37330	TN	130
Chiu, Kou Wei	1912066358	ESTILL SPRINGS	37330	TN	5
FAM PHYS OF ESTILL SPG P	1760509673	ESTILL SPRINGS	37330	TN	4
Gore, Andrea K.	1295819175	ESTILL SPRINGS	37330	TN	108
Holloway, Mindy D.	1881852671	ESTILL SPRINGS	37330	TN	46
Lee, Marcus W.	1457364077	ESTILL SPRINGS	37330	TN	120
MUTIGEN LLC	1356514848	ESTILL SPRINGS	37330	TN	6
Schwartz, Patricia A.	1003033986	ESTILL SPRINGS	37330	TN	3
WINCHESTER PRIMARY CARE	1942502943	ESTILL SPRINGS	37330	TN	3
Bossuah, Kwaghdoo A.	1134366081	ETHRIDGE	38456	TN	233
HOME TOWN CLINIC LLC	1538505268	ETHRIDGE	38456	TN	145
Morton, Andrea L.	1194983221	ETHRIDGE	38456	TN	71
Pressnell, Lisa M.	1912050394	ETHRIDGE	38456	TN	48
Yeargin, Dederick A.	1952669202	ETHRIDGE	38456	TN	50
ADV FAM URGENT CARE CLIN	1942375571	FAYETTEVILLE	37334	TN	2
BARNES MD LARRY W	1932295342	FAYETTEVILLE	37334	TN	89
Barnes, Larry W.	1932295342	FAYETTEVILLE	37334	TN	17
Cline Jr, Richard W.	1043357916	FAYETTEVILLE	37334	TN	124
Edwards, William A.	1326052408	FAYETTEVILLE	37334	TN	43
FAST PACE MED CLINIC PLL	1134452865	FAYETTEVILLE	37334	TN	31
FAYETTEVILLE MED ASC PC	1902873953	FAYETTEVILLE	37334	TN	213
GAFFORD FAM MED PLLC	1740418128	FAYETTEVILLE	37334	TN	12
Gafford, Christopher E.	1982618096	FAYETTEVILLE	37334	TN	6
Gafford, Stephanie S.	1770697518	FAYETTEVILLE	37334	TN	119
Gray, James A.	1497869259	FAYETTEVILLE	37334	TN	5,025
Hughes, William D.	1497862999	FAYETTEVILLE	37334	TN	2
Jackson, Linda M.	1336190644	FAYETTEVILLE	37334	TN	19
Jones, William R.	1740259589	FAYETTEVILLE	37334	TN	18
Knott, Jason R.	1346441706	FAYETTEVILLE	37334	TN	257
LINCOLN MED CTR	1629024914	FAYETTEVILLE	37334	TN	9
LINCOLN MED CTR OB GYN C	1578885620	FAYETTEVILLE	37334	TN	102
McCauley, David R.	1255309852	FAYETTEVILLE	37334	TN	90
Morrison, Theresa T.	1760426704	FAYETTEVILLE	37334	TN	3
PARKWAY MED GRP	1285748962	FAYETTEVILLE	37334	TN	43
Patel, Yashwant P.	1669440293	FAYETTEVILLE	37334	TN	58
Ralston Jr, Joseph F.	1831167808	FAYETTEVILLE	37334	TN	224
Sain, Paul D.	1023086675	FAYETTEVILLE	37334	TN	99
Scott, Bartie C.	1891923124	FAYETTEVILLE	37334	TN	21
Spears, William K.	1639147119	FAYETTEVILLE	37334	TN	54
THELEN MD SARAH M	1952573289	FAYETTEVILLE	37334	TN	146
THERESA T MORRISON PLLC	1043363492	FAYETTEVILLE	37334	TN	110
Thelen, Sarah M.	1952573289	FAYETTEVILLE	37334	TN	120
Thorpe, Andrea C.	1609075670	FAYETTEVILLE	37334	TN	447
Williams, Melinda T.	1871548008	FAYETTEVILLE	37334	TN	3
Womble, Deanna B.	1720211469	FAYETTEVILLE	37334	TN	7
AMANDA SPARKS BUSHNELL, MD	1780729996	FRANKLIN	37067	TN	10
ANDERSON MD RICHARD M	1396781530	FRANKLIN	37067	TN	45
ANNE A FOTTRELL, MD	1740222538	FRANKLIN	37064	TN	43
Addington, Rona C.	1477788677	FRANKLIN	37068	TN	93
Albertson, Norman L.	1679564116	FRANKLIN	37067	TN	128
Amyx, Kelly B.	1023057650	FRANKLIN	37068	TN	5
Anderson, Alison R.	1649461633	FRANKLIN	37068	TN	9
Anderson, Richard M.	1396781530	FRANKLIN	37067	TN	8
Arnett, Darrell G.	1760574610	FRANKLIN	37068	TN	178
Atwood, Tara D.	1144317660	FRANKLIN	37068	TN	70
BROWNING MD SHARON T	1023049954	FRANKLIN	37067	TN	1
Bennie, Kelly S.	1982605457	FRANKLIN	37067	TN	1
Bichon, Barry K.	1649212051	FRANKLIN	37065	TN	136

Bohan, Helen C.	1295872604	FRANKLIN	37067	TN	2
Boring, Molly M.	1417981523	FRANKLIN	37067	TN	79
Brooks, Arthur S.	1386706679	FRANKLIN	37067	TN	6
Browning, Sharon T.	1023049954	FRANKLIN	37067	TN	15
Brunner, Alexander J.	1629182449	FRANKLIN	37064	TN	14
Bryant, Andrew J.	1295939775	FRANKLIN	37067	TN	23
CLARK MD HOWARD DANIEL	1932198694	FRANKLIN	37069	TN	3
COOL SPG FAM MED	1700894508	FRANKLIN	37067	TN	33
COOL SPG PED	1952406035	FRANKLIN	37067	TN	166
CORNERSTONE MED GRP PC	1316143464	FRANKLIN	37067	TN	18
Carder, Danielle M.	1164695052	FRANKLIN	37067	TN	5
Carr Jr, Thomas J.	1790848166	FRANKLIN	37067	TN	25
Case, Lindsey B.	1538314786	FRANKLIN	37067	TN	16
Chambers Jr, John W.	1699837989	FRANKLIN	37067	TN	136
Clark, Carol S.	1053343681	FRANKLIN	37064	TN	13
Cole, Leslie S.	1225259948	FRANKLIN	37067	TN	19
Coleman, Gregory P.	1518912252	FRANKLIN	37068	TN	2
Collins, Cynthia E.	1639221641	FRANKLIN	37067	TN	22
Collins, D Reid	169977326	FRANKLIN	37067	TN	1
Collins, Merri S.	1184653537	FRANKLIN	37064	TN	59
Coltharp Jr, Will E.	1558592519	FRANKLIN	37067	TN	19
Corl, Patti P.	1912348996	FRANKLIN	37069	TN	14
Couden, Allison C.	1861554156	FRANKLIN	37067	TN	110
DAVID BURNS, MD	1073640629	FRANKLIN	37067	TN	71
DAMico, Stephen J.	1134162134	FRANKLIN	37067	TN	7
DODGE MD KENNETH B	1417951302	FRANKLIN	37064	TN	30
DR GIL CTR FOR BACK NECK	1265553572	FRANKLIN	37064	TN	162
Dash, Lamarr A.	1972603710	FRANKLIN	37067	TN	35
Davis, Gordon B.	1578528154	FRANKLIN	37067	TN	3
Daymude, Dana C.	1093991770	FRANKLIN	37067	TN	113
Dodge, Kenneth B.	1417951302	FRANKLIN	37064	TN	33
Donnelly, Jennifer M.	1356404859	FRANKLIN	37067	TN	25
Dudley, Curry L.	1487665634	FRANKLIN	37067	TN	72
ELITE EMERG PHYS SVC LLC	1396160768	FRANKLIN	37067	TN	109
Eastham, Edward D.	1619020468	FRANKLIN	37067	TN	31
Ervin, Warren D.	1780722587	FRANKLIN	37067	TN	3
FRANKLIN DERMATOLOGY GRP	1952303539	FRANKLIN	37067	TN	27
Faccia, Giovanni J.	1952396384	FRANKLIN	37065	TN	371
Faccia, Jill E.	1174952139	FRANKLIN	37065	TN	2
Ferrell, Georgia Y.	1508030859	FRANKLIN	37067	TN	132
Fiscus, Michelle D.	1174514624	FRANKLIN	37067	TN	130
Fox, Eric G.	1174565147	FRANKLIN	37065	TN	7
Frank, Beverly A.	1124057617	FRANKLIN	37067	TN	6
GLENN R YANK, MD	1265504575	FRANKLIN	37067	TN	5
Garrett, John G.	1770594079	FRANKLIN	37065	TN	32
Gilliam, Hayley B.	1154641942	FRANKLIN	37067	TN	3
Gilpin, Carol A.	1659416881	FRANKLIN	37067	TN	9
Gipson, Angela R.	1326270554	FRANKLIN	37068	TN	134
HARPETH PED	1164414983	FRANKLIN	37067	TN	3
Halford, William D.	1699734798	FRANKLIN	37067	TN	145
Hardin, Bailie B.	1770906307	FRANKLIN	37067	TN	155
Hart, Joel M.	1497746697	FRANKLIN	37068	TN	4
Hastings, Jennifer P.	1902927213	FRANKLIN	37067	TN	1
Hawkins, Anne B.	1780685297	FRANKLIN	37067	TN	53
Henschel, Timothy M.	1568576775	FRANKLIN	37067	TN	81
Hill, Kathryn F.	1609052455	FRANKLIN	37067	TN	19
Hoey, Katherine C.	1699092759	FRANKLIN	37067	TN	6
Holzen, Jennifer B.	1700939550	FRANKLIN	37067	TN	130
Hood, Molly R.	1275696759	FRANKLIN	37067	TN	30
Hudson, David R.	1871631671	FRANKLIN	37067	TN	309

Hull, Margaret A.	1568530822	FRANKLIN	37067	TN	88
Huss, Andrew M.	1235129636	FRANKLIN	37067	TN	2
INNOVATIVE MED SOLUTIONS	1770843302	FRANKLIN	37067	TN	60
Isaacks, Gloria J.	1104099035	FRANKLIN	37067	TN	9
JAMES R HART, MD	1215915871	FRANKLIN	37067	TN	5
JUNE SCHUEHRER MCHENRY, PHD	1255415295	FRANKLIN	37067	TN	45
Jarnagin, Barry K.	1194806323	FRANKLIN	37067	TN	13
Jehrio Butler, Jennifer A.	1164476099	FRANKLIN	37067	TN	7
Johnson, William S.	1386797157	FRANKLIN	37067	TN	32
Jones, Patricia B.	1386619005	FRANKLIN	37068	TN	33
Kalb, Daniel B.	1124097852	FRANKLIN	37067	TN	5
Kight, Kristin Y.	1922321421	FRANKLIN	37067	TN	54
Kirkpatrick, James R.	1669476412	FRANKLIN	37068	TN	301
Kueter, Shaun L.	1851381644	FRANKLIN	37068	TN	28
LANGSTON MD SHERON J	1457391229	FRANKLIN	37067	TN	3
Langston, Sheron J.	1457391229	FRANKLIN	37067	TN	102
Leach, James W.	1497835334	FRANKLIN	37068	TN	55
Lieberman, Scott H.	1871644781	FRANKLIN	37067	TN	52
Little III, Joseph A.	1558438424	FRANKLIN	37067	TN	41
Long, Libby A.	1083608764	FRANKLIN	37067	TN	6
Long, Ruth B.	1093775496	FRANKLIN	37064	TN	102
Lund, Lea A.	1518073550	FRANKLIN	37067	TN	61
MID SOUTH PAIN MGMT PC	1346315710	FRANKLIN	37065	TN	122
Malette, Melinda B.	1356558605	FRANKLIN	37067	TN	30
Malone, Emily R.	1104050541	FRANKLIN	37067	TN	96
Marple, Claire E.	1740693241	FRANKLIN	37068	TN	3
McGiboney, James A.	1104806405	FRANKLIN	37068	TN	182
Miley, Lezlie M.	1679504765	FRANKLIN	37067	TN	9
Miller, Heather E.	1790077527	FRANKLIN	37067	TN	10
Moore, Elaine B.	1336555713	FRANKLIN	37068	TN	9
Moore, Jennifer E.	1508919358	FRANKLIN	37067	TN	41
Morel, Gabriela T.	1881688661	FRANKLIN	37067	TN	16
Murphy, Michael D.	1891812921	FRANKLIN	37067	TN	118
Myers, Jennifer B.	1164423323	FRANKLIN	37067	TN	26
Nims, Tracy A.	1639183155	FRANKLIN	37067	TN	13
OP SVC PC	1629028006	FRANKLIN	37068	TN	5
Ozenne, Joseph B.	1083622575	FRANKLIN	37067	TN	10
PAIN LLC	1639509664	FRANKLIN	37067	TN	1
PASCHALL MD NAOMI S	1316926116	FRANKLIN	37067	TN	4
PED ASC OF FRANKLIN	1427246289	FRANKLIN	37067	TN	6
PRIMARY CARE CLINIC LLC	1558422667	FRANKLIN	37067	TN	166
PRITCHETT MD ERIN G	1376662718	FRANKLIN	37067	TN	31
PRO HLTH RURAL HLTH SVC	1104827534	FRANKLIN	37064	TN	14
Paschall, Naomi S.	1316926116	FRANKLIN	37067	TN	3
Peabody, Allen M.	1851535454	FRANKLIN	37067	TN	22
RICHTER MD ROBERT A	1225039290	FRANKLIN	37064	TN	1
ROLLING HILLS HOSPITAL LLC	1942442710	FRANKLIN	37067	TN	31
Renner, Paula M.	1992136469	FRANKLIN	37068	TN	233
Renno, Hannah M.	1326331968	FRANKLIN	37067	TN	6
Richey, Brian F.	1427385004	FRANKLIN	37068	TN	40
Richter, Robert A.	1225039290	FRANKLIN	37064	TN	50
Roach, Alan E.	1851564827	FRANKLIN	37067	TN	91
SIZEMORE DO CHRISTOPHER M	1891842688	FRANKLIN	37067	TN	12
SOUTHERN PED PLLC	1104059039	FRANKLIN	37067	TN	3
SPECTRUM PAIN CLNCS IN	1265533897	FRANKLIN	37065	TN	1
SPORTI PED SPRT DANCE ME	1992147532	FRANKLIN	37067	TN	1
SRICHARAN MOTURI, MD	1346459351	FRANKLIN	37067	TN	7
STEVEN RICHARD NYQUIST, MD	1306871868	FRANKLIN	37067	TN	1
Sanders, Carol B.	1801237441	FRANKLIN	37068	TN	293
Scott, Leon R.	1215105895	FRANKLIN	37067	TN	181

Seeley, Daniel B.	1467481044	FRANKLIN	37064	TN	11
Sekulovski, Bill G.	1770571176	FRANKLIN	37068	TN	5
Shaw, Sacara D.	1528215225	FRANKLIN	37067	TN	2
Shwab IV, George A.	1598735532	FRANKLIN	37067	TN	5
Slandzicki, Alex J.	1144264458	FRANKLIN	37067	TN	6
Smith, Charles D.	1295795540	FRANKLIN	37068	TN	17
Smolenski, Lisabeth A.	1013902410	FRANKLIN	37065	TN	23
Steed, Julia M.	1407012230	FRANKLIN	37067	TN	28
Stewart, Emily T.	1366477622	FRANKLIN	37067	TN	5
Stillwell Jr, Charles A.	1790753127	FRANKLIN	37067	TN	5
Storrs Kla, Lisa	1750445649	FRANKLIN	37067	TN	160
Suppinger, Amy M.	1841201886	FRANKLIN	37067	TN	58
Suppinger, Jeffrey A.	1548378805	FRANKLIN	37067	TN	58
TEMPLE HLTH WELLNESS CTR	1750609947	FRANKLIN	37067	TN	60
TN PED	1013182260	FRANKLIN	37067	TN	28
Tan, Jean L.	1982689279	FRANKLIN	37067	TN	125
Townsend, Phyllis L.	1366505844	FRANKLIN	37067	TN	2
Vehec, Amy E.	1366436651	FRANKLIN	37064	TN	46
WILLIAM BRYAN BELL, MD	1902835358	FRANKLIN	37067	TN	25
WILLIAMSON MED CTR	1265445506	FRANKLIN	37068	TN	56
WILLIAMSON MED GRP LLC	1366872053	FRANKLIN	37067	TN	435
WOMENS GRP OF FRANKLIN P	1578672408	FRANKLIN	37067	TN	341
White, Teresa S.	1518020015	FRANKLIN	37067	TN	41
Whitten, Carol D.	1073576104	FRANKLIN	37067	TN	5
Williams, Arthur E.	1760591788	FRANKLIN	37067	TN	2
Williams, Stacey M.	1922151679	FRANKLIN	37067	TN	2
Willoughby, Joseph L.	1922002823	FRANKLIN	37064	TN	209
Wiser, Marie M.	1881832087	FRANKLIN	37068	TN	109
DYCUS MD DOUGLAS C	1780601708	GAINESBORO	38562	TN	440
Dycus, Douglas C.	1780601708	GAINESBORO	38562	TN	2
Anderson, Susan M.	1891726709	GALLATIN	37066	TN	1
Ashworth, Jennifer S.	1336202324	GALLATIN	37066	TN	100
Bennett, Richard A.	1801894431	GALLATIN	37066	TN	2
Bennett, Stephen V.	1083687305	GALLATIN	37066	TN	38
Bienvenu, Emily M.	1679890628	GALLATIN	37066	TN	2
Butler, Ben H.	1013182765	GALLATIN	37066	TN	15
Butler, Miranda R.	1841517109	GALLATIN	37066	TN	367
CASE MD KENNETH R	1861485039	GALLATIN	37066	TN	47
COLE II MD JAMES E	1225185341	GALLATIN	37066	TN	38
Caldwell, William R.	1376540252	GALLATIN	37066	TN	148
Carew, Kehinde A.	1447296959	GALLATIN	37066	TN	23
Case, Kenneth R.	1861485039	GALLATIN	37066	TN	33
Chaffin Jr, Goodloe S.	1124043880	GALLATIN	37066	TN	78
Chakravarthy, Ashish K.	1275589145	GALLATIN	37066	TN	46
Chatterjee, Suzanna	1942439377	GALLATIN	37066	TN	51
Cole II, James E.	1225185341	GALLATIN	37066	TN	14
Cook Collins, Jo Ann L.	1821151663	GALLATIN	37066	TN	30
Copeland, Leeanna F.	1871604991	GALLATIN	37066	TN	4
Cox, Joe D.	1073585642	GALLATIN	37066	TN	6
Crabtree, Christine M.	1447425814	GALLATIN	37066	TN	4
Crawford, Erika L.	1871701771	GALLATIN	37066	TN	209
DON J ELAZAR, MD	1730370610	GALLATIN	37066	TN	18
Dill, Andrew B.	1215922182	GALLATIN	37066	TN	93
EMERG PHYS AT TROUSDALE	1417201534	GALLATIN	37066	TN	170
Egolum, Toni O.	1659697662	GALLATIN	37066	TN	129
Ezuteh, Donald O.	1053453795	GALLATIN	37066	TN	29
FAM HLTHCARE OF GALLATIN	1467486597	GALLATIN	37066	TN	3
FAM WELLNESS GRP	1922310093	GALLATIN	37066	TN	50
GALLATIN FAM PRACT CTR P	1144325044	GALLATIN	37066	TN	6
GALLATIN WOMENS CTR	1205956638	GALLATIN	37066	TN	146

Garcia, Wilmarie	1417124074	GALLATIN	37066	TN	16
Geisinger, Jasmine M.	1477728756	GALLATIN	37066	TN	18
Guha, Subir	1104871029	GALLATIN	37066	TN	3
Holt, Terri J.	1538370812	GALLATIN	37066	TN	3
Hooper, Halden W.	1871565465	GALLATIN	37066	TN	25
Karlekar, Saagar	1679509814	GALLATIN	37066	TN	12
Kastner, Jason L.	1477670164	GALLATIN	37066	TN	81
King, Alton S.	1437121092	GALLATIN	37066	TN	102
Lane, Stacy M.	1427157338	GALLATIN	37066	TN	168
Lau, Henry S.	1750444139	GALLATIN	37066	TN	3
Lehmann, Heather R.	1366632101	GALLATIN	37066	TN	3
Ludick, Tiffany C.	1699940973	GALLATIN	37066	TN	2
Lyles Jr, William D.	1801001912	GALLATIN	37066	TN	34
MONROE RN CHARLES A	1194794040	GALLATIN	37066	TN	94
MacConnell, Clay M.	1891767794	GALLATIN	37066	TN	127
Matthews, Beverly S.	1790950020	GALLATIN	37066	TN	25
Mauras, Noridia	1831123488	GALLATIN	37066	TN	35
Mazurek, David G.	1871565457	GALLATIN	37066	TN	7
McDaniel, Robert E.	1629040522	GALLATIN	37066	TN	2
Miller, Ronald V.	1134282148	GALLATIN	37066	TN	5
Montgomery, Brandon S.	1407099971	GALLATIN	37066	TN	46
Murray, Samuel J.	1336202308	GALLATIN	37066	TN	115
NRTH CHLDRN CLINIC FAM C	1982784575	GALLATIN	37066	TN	87
Nachnani, Anil S.	1679558738	GALLATIN	37066	TN	3
Potts, Rebecca L.	1942642004	GALLATIN	37066	TN	119
Reed, Andrea W.	1801046586	GALLATIN	37066	TN	19
Riley, Steven T.	1326102930	GALLATIN	37066	TN	17
Rundus, Victoria R.	1821151804	GALLATIN	37066	TN	2
ST MARTIN MED CTR PC	1568801967	GALLATIN	37066	TN	5
SUMNER MED GRP PLLC	1871622779	GALLATIN	37066	TN	2
Samson, Bienvenido T.	1891861506	GALLATIN	37066	TN	1
Shell, Marlon L.	1437369386	GALLATIN	37066	TN	4
Simmons, Tena A.	1194990440	GALLATIN	37066	TN	83
Snyder, Kimberly J.	1366571523	GALLATIN	37066	TN	8
Spencer Jr, Charles N.	1578626578	GALLATIN	37066	TN	2
Stuart, Brian J.	1174564314	GALLATIN	37066	TN	7
Stuart, Denise F.	1306848486	GALLATIN	37066	TN	4
TOTAL WOMENS CARE PLLC	1871511543	GALLATIN	37066	TN	3
TRINITY PED PA	1033356654	GALLATIN	37066	TN	24
Tackett, Megan N.	1730323460	GALLATIN	37066	TN	18
VANDERBILT INTEGRATED PR	1487737912	GALLATIN	37066	TN	112
Weinman, Mollie P.	1871794859	GALLATIN	37066	TN	1
Wiggleton, Catherine O.	1932303427	GALLATIN	37066	TN	35
Wills, Alyson A.	1437316791	GALLATIN	37066	TN	115
Wilson, Anjeli K.	1083833347	GALLATIN	37066	TN	433
Wilson, Sharon R.	1356308779	GALLATIN	37066	TN	46
Wyatt, Kenneth N.	1891845178	GALLATIN	37066	TN	19
ADV DIAG IMAG PC	1093741464	GOODLETTSVILLE	37072	TN	76
BOTSKO MD JAMES J	1295706257	GOODLETTSVILLE	37070	TN	87
Baites, John E.	1801866199	GOODLETTSVILLE	37070	TN	1
Botsko, James J.	1295706257	GOODLETTSVILLE	37070	TN	12
Eidson, Timothy H.	1164418448	GOODLETTSVILLE	37072	TN	28
HAMMERMAN MD STEPHEN L	1700946175	GOODLETTSVILLE	37072	TN	8
HEALING PL FAM MED CLINI	1285795278	GOODLETTSVILLE	37072	TN	96
Hammerman, Stephen L.	1700946175	GOODLETTSVILLE	37072	TN	331
KAREN TABITHA BRIGGS, MD	1861522112	GOODLETTSVILLE	37072	TN	26
Lu, Johnny C.	1275776528	GOODLETTSVILLE	37072	TN	7
MOHAMMAD S JAHAN, MD	1467496976	GOODLETTSVILLE	37072	TN	146
McDermott, Diane S.	1104987262	GOODLETTSVILLE	37070	TN	26
McDermott, Ronald I.	1790899508	GOODLETTSVILLE	37070	TN	77

Miller, Ted J.	1063483568	GOODLETTSVILLE	37070	TN	6
Pearson, Robin S.	1114913498	GOODLETTSVILLE	37072	TN	22
RHODES SR MD MICHAEL A	1417009440	GOODLETTSVILLE	37072	TN	14
RIVERGATE PED	1366438640	GOODLETTSVILLE	37072	TN	346
Rhodes Sr, Michael A.	1417009440	GOODLETTSVILLE	37072	TN	179
SWILLEY DO BILL WAYNE	1962450247	GOODLETTSVILLE	37072	TN	40
Simon, Edwin	1609806256	GOODLETTSVILLE	37070	TN	13
Singleton, Codye D.	1073500377	GOODLETTSVILLE	37072	TN	184
Swilley, Bill W.	1962450247	GOODLETTSVILLE	37072	TN	3
Thompson, Keith S.	1598751877	GOODLETTSVILLE	37072	TN	1
White, Joan W.	1396731675	GOODLETTSVILLE	37072	TN	19
GORDONVILLE CLINIC PLLC	1033310206	GORDONVILLE	38563	TN	3
Moss, Angela S.	1457428195	GORDONVILLE	38563	TN	19
PRIMARY CARE ASC OF SMIT	1598715377	GORDONVILLE	38563	TN	11
STATON SOUTHERN MED PLLC	1295033595	GORDONVILLE	38563	TN	1
Staton, Brent D.	1508989450	GORDONVILLE	38563	TN	1
Embry III, Kenneth E.	1245328624	GREENBRIER	37073	TN	92
Florendo, Randy E.	1235124207	GREENBRIER	37073	TN	231
PROVIDENCE MED CLINIC LL	1124215405	GREENBRIER	37073	TN	129
CAREY JR. MD JACK W	1588738744	HARTSVILLE	37074	TN	5
Carey Jr, Jack W.	1588738744	HARTSVILLE	37074	TN	4
Crowder, Dorothy A.	1396749750	HARTSVILLE	37074	TN	5
LYLES JR MD WILLIAM D	1801001912	HARTSVILLE	37074	TN	80
Livingston, Amanda S.	1225364474	HARTSVILLE	37074	TN	88
OLDHAM FNP JOYE B	1881679850	HARTSVILLE	37074	TN	5
Oldham, Joye B.	1881679850	HARTSVILLE	37074	TN	3,603
SAMSON MD BIENVENIDO T	1891861506	HARTSVILLE	37074	TN	125
Ammarell, Amy N.	1265782502	HENDERSONVILLE	37075	TN	405
BLUEGRASS INT MED ASC	1811911233	HENDERSONVILLE	37075	TN	70
BOLLIG MD STEPHEN L	1295837151	HENDERSONVILLE	37075	TN	35
Benitez Brauer, Maria V.	1831185644	HENDERSONVILLE	37075	TN	7
Bernui, Michael R.	1902858574	HENDERSONVILLE	37075	TN	1,058
Bollig, Stephen L.	1295837151	HENDERSONVILLE	37075	TN	19
CUMBERLAND PAIN ASC PLC	1245306232	HENDERSONVILLE	37075	TN	11
Campbell, Jacqueline F.	1245570084	HENDERSONVILLE	37075	TN	3
Cavasin, Helen R.	1578728747	HENDERSONVILLE	37075	TN	16
Couret Jr, Raul	1306969696	HENDERSONVILLE	37075	TN	32
DAUGHERTY MD PAUL S	1144383738	HENDERSONVILLE	37077	TN	3
Daugherty, Paul S.	1144383738	HENDERSONVILLE	37075	TN	9
Duggin, Stephanie L.	1942642152	HENDERSONVILLE	37075	TN	37
Espeleta, Ferdinand S.	1366594301	HENDERSONVILLE	37077	TN	160
Eubank, Abigail J.	1588861207	HENDERSONVILLE	37075	TN	16
Fuller Jr, Raymond L.	1639374408	HENDERSONVILLE	37075	TN	11
GASTRO HEPATOLOGY ASC	1548390503	HENDERSONVILLE	37075	TN	2
Glass, Malcolm B.	1649456062	HENDERSONVILLE	37075	TN	170
HENDERSONVILLE OB GYN PL	1568711976	HENDERSONVILLE	37075	TN	323
Ikard, Margaret B.	1518976315	HENDERSONVILLE	37075	TN	26
Jones, Salimah N.	1568700052	HENDERSONVILLE	37075	TN	112
KABTIMER MD HAILU T	1013009729	HENDERSONVILLE	37075	TN	51
Kirkland, Lindsey R.	1184970261	HENDERSONVILLE	37075	TN	208
LEAVITT MD PAUL J	1346413077	HENDERSONVILLE	37075	TN	158
Leavitt, Paul J.	1578615522	HENDERSONVILLE	37075	TN	10
Linn, Malinda D.	1487778635	HENDERSONVILLE	37075	TN	5
Lowe, Melanie D.	1255576500	HENDERSONVILLE	37075	TN	58
MILLER HEALTH GRP	1972511665	HENDERSONVILLE	37075	TN	405
McClellan, Paul M.	1285936013	HENDERSONVILLE	37075	TN	5
Miller, Thomas B.	1255301800	HENDERSONVILLE	37075	TN	6
Millsbaugh, John B.	1760414429	HENDERSONVILLE	37075	TN	11
Montague, Jennifer L.	1104836741	HENDERSONVILLE	37075	TN	34
Murphy, George J.	1124044169	HENDERSONVILLE	37075	TN	3

Nason, William B.	1932194776	HENDERSONVILLE	37075	TN	8
Nestor, Nell E.	1427023894	HENDERSONVILLE	37075	TN	74
Painter, John D.	1891005856	HENDERSONVILLE	37075	TN	42
RAPHA FAM WELLNESS PLLC	1336571256	HENDERSONVILLE	37075	TN	138
RELIANCE MED ASC	1104021914	HENDERSONVILLE	37075	TN	307
Russell, Nathan W.	1992708911	HENDERSONVILLE	37075	TN	200
SHANNON L LITTLE, MD	1760608806	HENDERSONVILLE	37075	TN	413
STEWART MD JOHN A	1710973342	HENDERSONVILLE	37075	TN	6
Sikes, Nancy E.	1922294818	HENDERSONVILLE	37075	TN	11
Steier, Jill	1033103551	HENDERSONVILLE	37075	TN	1
Stewart, John A.	1710973342	HENDERSONVILLE	37075	TN	192
TN COMPREHENSIVE LUNG AN	1841471216	HENDERSONVILLE	37075	TN	59
TN FAM MED PLLC	1649475153	HENDERSONVILLE	37075	TN	20
TN PHYS ALLIANCE DBA CUM	1467598870	HENDERSONVILLE	37075	TN	4
Taylor, Joseph G.	1992770929	HENDERSONVILLE	37075	TN	5
Tucker, Holly A.	1437100195	HENDERSONVILLE	37075	TN	238
WYATT MD SUSAN D	1427008416	HENDERSONVILLE	37075	TN	34
Witherington, Terry L.	1275567307	HENDERSONVILLE	37075	TN	26
Wright, Cameron S.	1497056337	HENDERSONVILLE	37075	TN	6
Wyatt, Susan D.	1427008416	HENDERSONVILLE	37075	TN	164
AFFIL INTERNISTS	1871699546	HERMITAGE	37076	TN	42
ALACIA L BIGHAM PC	1891030706	HERMITAGE	37076	TN	15
Anderson, James C.	1871587543	HERMITAGE	37076	TN	1
BELL-WILLIS MD ANDREA R	1659366870	HERMITAGE	37076	TN	24
Bigham, Alacia L.	1790886059	HERMITAGE	37076	TN	1
Bodner, Stanley J.	1407809890	HERMITAGE	37076	TN	238
Byrd, Linda G.	1295087039	HERMITAGE	37076	TN	51
CHLDRN CLINIC EST PC	1942220389	HERMITAGE	37076	TN	94
CHLDRN MED GRP	1760456065	HERMITAGE	37076	TN	161
Enayat, Abdul S.	1255372181	HERMITAGE	37076	TN	18
Fairbank, Elizabeth H.	1316926876	HERMITAGE	37076	TN	34
GOODMAN MD BRUCE R	1215923875	HERMITAGE	37076	TN	4
GUTH MD ROBERT W	1306819792	HERMITAGE	37076	TN	1
Gaston Jr, Robert B.	1003897380	HERMITAGE	37076	TN	113
Goodman, Bruce R.	1215923875	HERMITAGE	37076	TN	8
Guth, Robert W.	1306819792	HERMITAGE	37076	TN	102
HERMITAGE PRIMARY CARE L	1023064540	HERMITAGE	37076	TN	130
Hamby, Mindi L.	1306827605	HERMITAGE	37076	TN	39
Hitch, Wendy L.	1174517973	HERMITAGE	37076	TN	230
INTERLANDI MD JOHN W	1992790174	HERMITAGE	37076	TN	35
INTERNAL MED OF SUMMIT P	1144261504	HERMITAGE	37076	TN	224
JANA M WILLIAMS, MD	1811045966	HERMITAGE	37076	TN	26
Jennings, Abigail L.	1588988075	HERMITAGE	37076	TN	18
Johnston, Margreete G.	1790779536	HERMITAGE	37076	TN	63
KINNEY SR MD STEVEN R	1275691073	HERMITAGE	37076	TN	3
Kinney, Steven R.	1275691073	HERMITAGE	37076	TN	362
Kirshner, Neil E.	1245224070	HERMITAGE	37076	TN	296
LaLonde, Danielle L.	1356498240	HERMITAGE	37076	TN	64
Lavin, Viviana A.	1225110109	HERMITAGE	37076	TN	11
Laya, Lisa B.	1427046622	HERMITAGE	37076	TN	2
Lett, Donna W.	1124082797	HERMITAGE	37076	TN	1,152
Long, Taura L.	1962645259	HERMITAGE	37076	TN	66
MC GUIRE MD SUE A	1326031097	HERMITAGE	37076	TN	363
Major, John S.	1487635777	HERMITAGE	37076	TN	18
McGuire, Sue A.	1326031097	HERMITAGE	37076	TN	1
McLevain Wells, Karie A.	1639163462	HERMITAGE	37076	TN	4
Mehrotra, Deepak	1043204878	HERMITAGE	37076	TN	218
Mehta, Ashok K.	1114961596	HERMITAGE	37076	TN	63
Milligan, Matthew H.	1508884875	HERMITAGE	37076	TN	256
Pak, Richard	1710968037	HERMITAGE	37076	TN	137

Pardue, Travis K.	1801846712	HERMITAGE	37076	TN	397
Randolph, Elizabeth V.	1093006009	HERMITAGE	37076	TN	173
Rosdeutscher, Kimberly M.	1750360210	HERMITAGE	37076	TN	16
SHAHANA HUDA, MD	1497802961	HERMITAGE	37076	TN	1
SHERIAN M ANDERSON, PHD	1285725275	HERMITAGE	37076	TN	55
SUMMIT PRIMARY CARE PLLC	1255419255	HERMITAGE	37076	TN	13
SUSAN B CARPENTER, PHD	1528051448	HERMITAGE	37076	TN	76
Shepherd, Kimbel D.	1336133891	HERMITAGE	37076	TN	268
Starks, Jannyse L.	1184954471	HERMITAGE	37076	TN	14
Steger, Christina W.	1134105356	HERMITAGE	37076	TN	82
Vafai, Parvin	1861475188	HERMITAGE	37076	TN	516
WALLACE MD CYNTHIA L	1386615540	HERMITAGE	37076	TN	2
Wallace, Cynthia L.	1386615540	HERMITAGE	37076	TN	3
HENSLEY MD JOSEPH SHELBY	1043215882	HOHENWALD	38462	TN	2
HIGH FOREST HLTH GRP	1326392135	HOHENWALD	38462	TN	35
HOHENWALD MED CTR	1225092547	HOHENWALD	38462	TN	70
Hensley, Joseph S.	1043215882	HOHENWALD	38462	TN	6
KOSTER APN ERIC L	1851464796	HOHENWALD	38462	TN	148
Richardson, Michael D.	1184603839	HOHENWALD	38462	TN	11
Allfred, Jonathan D.	1134185127	JAMESTOWN	38556	TN	104
Brown, Angela L.	1053754408	JAMESTOWN	38556	TN	2
C S SEWELL MD PC	1285733766	JAMESTOWN	38556	TN	22
Clark, Richard G.	1962406793	JAMESTOWN	38556	TN	11
Conatser, Chad A.	1760688923	JAMESTOWN	38556	TN	97
JAMESTOWN INT MED PC	1619016581	JAMESTOWN	38556	TN	485
JAMESTOWN REG MED CTR	1093760712	JAMESTOWN	38556	TN	12
JONATHAN D ALLRED PC	1073536884	JAMESTOWN	38556	TN	11
JOSHI MD DILIP N	1999999992	JAMESTOWN	38556	TN	2
Joshi, Dilip N.	1952359945	JAMESTOWN	38556	TN	76
Lee, Connie S.	1215239231	JAMESTOWN	38556	TN	2
Lewis, Annette T.	1164488144	JAMESTOWN	38556	TN	42
Reed, Wendy D.	1407879299	JAMESTOWN	38556	TN	170
Robertson, Lillian T.	1053303230	JAMESTOWN	38556	TN	113
Sandman, Laquita L.	1720302185	JAMESTOWN	38556	TN	138
Sewell, Christopher S.	1881699981	JAMESTOWN	38556	TN	225
Smith, Richard D.	1245240134	JAMESTOWN	38556	TN	88
Thompson, Sandra C.	1992715874	JAMESTOWN	38556	TN	1,589
MID TN MED ASC	1952449605	LA VERGNE	37086	TN	16
SWAUNCY MD MOSES A	1568415164	LA VERGNE	37086	TN	1
ALPHA MED ASC INC	1831175603	LAFAYETTE	37083	TN	4
Brand, Junyang L.	1811307036	LAFAYETTE	37083	TN	170
CHUNN MD STANLEY A	1508935776	LAFAYETTE	37083	TN	108
Chunn, Stanley A.	1508935776	LAFAYETTE	37083	TN	104
Claiborne, Lisa H.	1780667006	LAFAYETTE	37083	TN	7
FAM CARE CTR LLC	1689745069	LAFAYETTE	37083	TN	58
Hale, Priscilla A.	1194875179	LAFAYETTE	37083	TN	15
Huffines, Jenifer D.	1154576825	LAFAYETTE	37083	TN	1
Illia, Hanna C.	1205826526	LAFAYETTE	37083	TN	92
PRIMARY HEALTHCARE GRP I	1154539591	LAFAYETTE	37083	TN	12
Presley, Chaundel L.	1275683252	LAFAYETTE	37083	TN	3
Senda, Janell N.	1730429812	LAFAYETTE	37083	TN	11
3766881LINCARE INC	1538234935	LAWRENCEBURG	38464	TN	118
ALL PRO HLTH LLC	1437401080	LAWRENCEBURG	38464	TN	223
Armetta, Nancy A.	1346287901	LAWRENCEBURG	38464	TN	79
BURKS MSN PATSY J	1376646646	LAWRENCEBURG	38464	TN	3
Bedford, Leslie N.	1881969103	LAWRENCEBURG	38464	TN	63
Benefield, Thomas S.	1184629792	LAWRENCEBURG	38464	TN	2
Berry Brown, Frances A.	1356381909	LAWRENCEBURG	38464	TN	243
Bowden, Angella M.	1568627214	LAWRENCEBURG	38464	TN	234
Brown, Kendra L.	1013256064	LAWRENCEBURG	38464	TN	104

Burks, Patsy J.	1376646646	LAWRENCEBURG	38464	TN	11
COFFEY APRN KELLIE	1063637270	LAWRENCEBURG	38464	TN	70
CROCKETT KIDS PED	1154380004	LAWRENCEBURG	38464	TN	1
CROCKETT ORTHO	1457666372	LAWRENCEBURG	38464	TN	57
Coffey, Kellie D.	1063637270	LAWRENCEBURG	38464	TN	531
Cox, Victoria P.	1902121577	LAWRENCEBURG	38464	TN	25
DOBIAS MD MATTHEW C	1902919962	LAWRENCEBURG	38464	TN	6
Dobias, Matthew C.	1902919962	LAWRENCEBURG	38464	TN	1
EXPRESS MED FLORENCE	-	LAWRENCEBURG	38464	TN	4
EXPRESS MED LLC	1679534879	LAWRENCEBURG	38464	TN	313
Everett, Leon E.	1609879501	LAWRENCEBURG	38464	TN	1
FRANCES A BERRY BROWN	1972786556	LAWRENCEBURG	38464	TN	188
Gurley, Selena M.	1215214432	LAWRENCEBURG	38464	TN	14
Haneline, Amanda D.	1437477700	LAWRENCEBURG	38464	TN	1
Heard, Shannon M.	1669533550	LAWRENCEBURG	38464	TN	7
Hudgins, Patricia F.	1962477851	LAWRENCEBURG	38464	TN	93
KHATRI MD HARESH H	1427041003	LAWRENCEBURG	38464	TN	1
Kelley, Diane L.	1003998873	LAWRENCEBURG	38464	TN	51
Kelley, Kelly L.	1972882504	LAWRENCEBURG	38464	TN	72
Khatrí, Haresh H.	1427041003	LAWRENCEBURG	38464	TN	48
LAWRENCEBURG FAM PRACT A	1619103579	LAWRENCEBURG	38464	TN	119
MANUELE ASC OBSTETRICS G	1912960162	LAWRENCEBURG	38464	TN	127
MEDIATE MD PENNY S	1467694133	LAWRENCEBURG	38464	TN	130
Manuele Jr, James C.	1912960162	LAWRENCEBURG	38464	TN	23
Mattei Weiland, Marie A.	1760506695	LAWRENCEBURG	38464	TN	71
Mediate, Penny S.	1831235910	LAWRENCEBURG	38464	TN	81
Methvin, Kendra D.	1487916524	LAWRENCEBURG	38464	TN	49
ONE STOP MEDICAL LLC	1053548487	LAWRENCEBURG	38464	TN	13
SHAH MD JAYRAJ C	1457364671	LAWRENCEBURG	38464	TN	4
Shah, Jayraj C.	1457364671	LAWRENCEBURG	38464	TN	3
Staley, Homer L.	1609886936	LAWRENCEBURG	38464	TN	1
Stone, Melanie K.	1467413922	LAWRENCEBURG	38464	TN	6
Tangilag, Shastine M.	1063725273	LAWRENCEBURG	38464	TN	14
WILSON MD CLAYTON DON	1144312372	LAWRENCEBURG	38464	TN	23
Warren III, Elbert G.	1467563734	LAWRENCEBURG	38464	TN	22
White, Donna C.	1154751659	LAWRENCEBURG	38464	TN	67
Wilson, Clayton D.	1144312372	LAWRENCEBURG	38464	TN	132
Wright, Evelyn L.	1376777508	LAWRENCEBURG	38464	TN	128
Anderson, Kenneth W.	1467545541	LEBANON	37088	TN	262
BACHSTEIN MD JAMES M	1104802271	LEBANON	37087	TN	141
BADRU INC	1073781217	LEBANON	37088	TN	75
BRADSHAW MED CLINIC PC	1255406450	LEBANON	37087	TN	129
Bachstein, James M.	1104802271	LEBANON	37087	TN	108
Badru, Alexander O.	1942255575	LEBANON	37087	TN	25
Bender, Joy L.	1538101068	LEBANON	37090	TN	91
Black, Jason L.	1306013305	LEBANON	37087	TN	1
Bowersock, Alisa R.	1609073626	LEBANON	37087	TN	74
Bridges, Tancy M.	1568498665	LEBANON	37088	TN	45
CUMBERLAND PED ASC	1104964576	LEBANON	37087	TN	49
CYNTHIA K RECTOR, MD	1942276829	LEBANON	37087	TN	56
Cadena, Alberto	1710074182	LEBANON	37087	TN	346
Casilli, Tabitha A.	1346568953	LEBANON	37087	TN	93
Cassidy, Beau M.	1568466480	LEBANON	37087	TN	40
Champion, Monyca H.	1073514501	LEBANON	37087	TN	166
Crutcher, Samuel J.	1124150016	LEBANON	37087	TN	23
Daily, Janet L.	1467737999	LEBANON	37090	TN	58
Dygulski, Erik A.	1124297031	LEBANON	37087	TN	243
FAM MED PC	1295805794	LEBANON	37087	TN	330
Fisk Jr, John W.	1790708097	LEBANON	37087	TN	422
GIBSON MD RUSSELL E	1568513075	LEBANON	37087	TN	110

HAZLEWOOD MD JEFFREY E	1699717033	LEBANON	37090	TN	402
HUGHEY MD BRIAN W	1053425181	LEBANON	37087	TN	44
Hughey, Brian W.	1053425181	LEBANON	37087	TN	26
JANTZ MD ROBERT J	1104096288	LEBANON	37087	TN	556
Jantz, Robert J.	1396751749	LEBANON	37087	TN	229
Jordan, Charles A.	1083784235	LEBANON	37087	TN	79
KIDSCARE CLINIC INC	1467702456	LEBANON	37087	TN	2
KOWAL MD THOMAS A	1043205008	LEBANON	37087	TN	11
Kincaid, Richard A.	1073742250	LEBANON	37087	TN	22
Kowal, Christine C.	1417296807	LEBANON	37087	TN	113
Kowal, Thomas A.	1043205008	LEBANON	37087	TN	106
LEBANON ENDOSCOPY CTR	1326142878	LEBANON	37090	TN	25
LITTMAN MD WILLIAM J	1750389607	LEBANON	37087	TN	138
LUCK MD DAVID W	1962445726	LEBANON	37087	TN	80
Lanning Jr, Charles B.	1760405500	LEBANON	37087	TN	42
Liter, Holly A.	1831492115	LEBANON	37087	TN	1
Littman, William J.	1750389607	LEBANON	37087	TN	178
Luck, David W.	1962445726	LEBANON	37087	TN	19
MIDDLE TN GASTRO	1407878077	LEBANON	37090	TN	97
McFarlin, Brenda M.	1699705855	LEBANON	37087	TN	224
McKinney, Roger E.	1215995972	LEBANON	37087	TN	78
Mitchell III, Charles A.	1245238567	LEBANON	37087	TN	1,025
Mitchell, Kay S.	1205849502	LEBANON	37087	TN	115
Moore, Wayne E.	1821081472	LEBANON	37087	TN	185
Moss, Tracy L.	1629221692	LEBANON	37087	TN	120
NEUROLOGY CLINIC ASC LLC	1013967157	LEBANON	37087	TN	519
Nuessle, Donald W.	1487768735	LEBANON	37087	TN	52
OLEKSANDR OSIPCHUK, MD	1700045416	LEBANON	37087	TN	171
Orr, Samuel R.	1437119864	LEBANON	37090	TN	31
PETTY ORTHO	1184683179	LEBANON	37087	TN	1
PICKETT MD ALTON W	1194835207	LEBANON	37087	TN	156
PRANAHIHA C REDDY, MBBC	1649320953	LEBANON	37088	TN	224
Pawlowski, Yvonne W.	1134298078	LEBANON	37087	TN	69
Pickett, Alton W.	1194835207	LEBANON	37087	TN	82
Rigsby, Tyroma D.	1174567085	LEBANON	37088	TN	43
Robertson II, George W.	1144288747	LEBANON	37087	TN	57
Roundtree, Alan W.	1356363444	LEBANON	37087	TN	17
SALEH AHMAD, MD	1083657027	LEBANON	37088	TN	205
SORRELS III MD HARDIE V	1942314075	LEBANON	37087	TN	12
Smith, Stephanie D.	1417208463	LEBANON	37087	TN	2
Sorrels III, Hardie V.	1942314075	LEBANON	37087	TN	68
Sy, Bernard T.	1174669998	LEBANON	37087	TN	1
TOTAL FAM PHYS CTR	1649501040	LEBANON	37087	TN	201
WELLS MD WAYNE O	1780685743	LEBANON	37087	TN	103
WELLS MD WAYNE O	1780685743	LEBANON	37088	TN	7
WEST MD WILLARD MAHLON	1730369414	LEBANON	37087	TN	97
WOMENS HEALTH CTR	1255464541	LEBANON	37087	TN	5
Wells, Wayne O.	1780685743	LEBANON	37088	TN	68
West, Willard M.	1598718330	LEBANON	37088	TN	51
Bryan, Julia S.	1407925399	LEWISBURG	37091	TN	1
CELEBRATION FAM CARE PLL	1891053823	LEWISBURG	37091	TN	4
KENNETH PHELPS MD AND AS	1275759011	LEWISBURG	37091	TN	366
LEWIS MD MELVIN G	1013003870	LEWISBURG	37091	TN	43
Lewis, Melvin G.	1013003870	LEWISBURG	37091	TN	53
MC KNIGHT DO BENNY M	1548332505	LEWISBURG	37091	TN	1
McKnight, Benny M.	1548332505	LEWISBURG	37091	TN	97
White Jr, Edward D.	1760448500	LEWISBURG	37091	TN	81
White, Erin L.	1548330707	LEWISBURG	37091	TN	137
AVERETT MD ANDREW K	1245271808	LINDEN	37096	TN	98
Averett, Andrew K.	1245271808	LINDEN	37096	TN	314

Averett, Stephen L.	1063512390	LINDEN	37096	TN	92
Ghanbari, Faramarz	1225329139	LINDEN	37096	TN	48
Griffin, Connie L.	1861592255	LINDEN	37096	TN	44
Marshall, Christopher D.	1144425075	LINDEN	37096	TN	2
PERRY COMM HSP	1558499483	LINDEN	37096	TN	265
Paschall, Elizabeth A.	1033466453	LINDEN	37096	TN	3
STEVEN L AVERETT	1851426415	LINDEN	37096	TN	50
Smith, Jeffrey G.	1922095561	LINDEN	37096	TN	9
THREE RIVERS COMM HEALTH	1659567527	LINDEN	37096	TN	165
Tidwell, Sherry L.	1265707533	LINDEN	37096	TN	2
Wentworth, Raven D.	1952352098	LINDEN	37096	TN	63
BEATY MD KENNETH D	1255364782	LIVINGSTON	38570	TN	24
Beaty, Kenneth D.	1255364782	LIVINGSTON	38570	TN	1
CLOUGH MD JOHN R	1306843461	LIVINGSTON	38570	TN	76
COX MD MICHAEL T	1356305197	LIVINGSTON	38570	TN	59
Clough, John R.	1306843461	LIVINGSTON	38570	TN	130
Colburn, Kenneth L.	1255331906	LIVINGSTON	38570	TN	105
Cox, Michael T.	1356305197	LIVINGSTON	38570	TN	60
Fromke, Vincent L.	1568426757	LIVINGSTON	38570	TN	2
Johns, Judith T.	1689965873	LIVINGSTON	38570	TN	9
LANGENBERG MD MARK T	1891759767	LIVINGSTON	38570	TN	25
Langenberg, Mark T.	1891759767	LIVINGSTON	38570	TN	56
Nahm, Christopher D.	1982663092	LIVINGSTON	38570	TN	63
OASIS MED CTR LLC	1376793216	LIVINGSTON	38570	TN	2
OVERTON FAM MED CTR	1558313197	LIVINGSTON	38570	TN	8
Smith, Colin G.	1215223292	LIVINGSTON	38570	TN	27
Smith, Trueman D.	1497715767	LIVINGSTON	38570	TN	13
LOBELVILLE CLINIC	1194923029	LOBELVILLE	37097	TN	17
SCHANTZ MD MATTHEW E	1427096262	LORETTO	38469	TN	2
Schantz, Matthew E.	1427096262	LORETTO	38469	TN	198
LYNCHBURG MED CLINIC LLC	1982949434	LYNCHBURG	37352	TN	220
BEAN NP IRENE W	1245225564	MADISON	37115	TN	4
BONNAIRE MD HARRY J	1083609481	MADISON	37115	TN	42
Bean, Irene W.	1245225564	MADISON	37115	TN	1
Bonnaire, Harry J.	1083609481	MADISON	37115	TN	81
DUFFY MD KAREN B	1174543516	MADISON	37115	TN	104
Dozier, Kenneth C.	1184697898	MADISON	37115	TN	27
Duffy, Karen B.	1174543516	MADISON	37115	TN	26
Dundon, Mary Catherine	1174519706	MADISON	37115	TN	33
GENESIS HLTH WELLNESS GR	1770830804	MADISON	37115	TN	37
GOODLETTSVILLE PED PC	1093700833	MADISON	37115	TN	329
Geleskie, Peter T.	1609840131	MADISON	37115	TN	46
Habibian, Sara	1457439739	MADISON	37115	TN	39
Huitink, Jonathan S.	1881671097	MADISON	37115	TN	72
Hunley, Christine W.	1982783577	MADISON	37115	TN	43
JORDAN MD JOHN C	1285675215	MADISON	37115	TN	7
Johnson, Mary Heather	1386631729	MADISON	37115	TN	11
Jordan, John C.	1285675215	MADISON	37115	TN	19
MIN MD MARCUS M	1912977430	MADISON	37115	TN	4
Miller, James O.	1225042740	MADISON	37115	TN	17
Min, Marcus M.	1912977430	MADISON	37115	TN	122
Mishu, Dina H.	1174519284	MADISON	37115	TN	60
Morgan, Windle H.	1316183148	MADISON	37115	TN	96
Obianyo, Ifeanyi O.	1235171596	MADISON	37116	TN	6
Patterson, Sara J.	1942295662	MADISON	37115	TN	5
Po, Divina T.	1295817591	MADISON	37115	TN	1
RIVERSIDE FAM MED INC	1780720813	MADISON	37115	TN	1
ROY OON ASTA, MD	1205809027	MADISON	37115	TN	275
Robinson, Patricia F.	1194700187	MADISON	37115	TN	9
SKYLINE WOMENS HLTH ASC	1396756946	MADISON	37115	TN	67

WOBEGONE INC	1518192582	MADISON	37116	TN	24
Allen, Mark D.	1932187507	MANCHESTER	37355	TN	113
BILL B HOLLINS DO PC	1699977124	MANCHESTER	37355	TN	45
BRANDON JR DO ALBERT R	1376570424	MANCHESTER	37355	TN	85
Barron, Cassandra A.	1619291945	MANCHESTER	37355	TN	7
Brandon, Albert R.	1376570424	MANCHESTER	37355	TN	207
DAVIS MD GLENN A	1497757298	MANCHESTER	37355	TN	69
Daniel, William D.	1497851786	MANCHESTER	37355	TN	52
Davis, Glenn A.	1497757298	MANCHESTER	37355	TN	7
Diaz Barriga, Lisa	1104951177	MANCHESTER	37349	TN	19
FAM HLTH CARE LLC	1295930089	MANCHESTER	37355	TN	26
Florence, David G.	1881676856	MANCHESTER	37355	TN	43
GOOD MD MICHAEL C	1790817526	MANCHESTER	37355	TN	91
George, Bridget O.	1760448245	MANCHESTER	37355	TN	30
Highland, Kathy A.	1760448203	MANCHESTER	37355	TN	18
Hollins, Bill B.	1831296359	MANCHESTER	37355	TN	39
Jones, Vickie L.	1033177654	MANCHESTER	37355	TN	37
Jordan, Patricia W.	1932205903	MANCHESTER	37355	TN	124
LINCOLN TREE MED CLINIC	1982972857	MANCHESTER	37349	TN	63
Lynn, Janice M.	1639117963	MANCHESTER	37355	TN	5
MANCHESTER FAM MED PC	1730344060	MANCHESTER	37355	TN	259
Parsley, Yvette L.	1801168489	MANCHESTER	37355	TN	65
R L WILLIAMS FAM MED PLL	1689019242	MANCHESTER	37355	TN	31
Roth, James E.	1437105608	MANCHESTER	37349	TN	9
SCHMITZ MD MARK A	1144296955	MANCHESTER	37355	TN	48
Schmitz, Mark A.	1144296955	MANCHESTER	37355	TN	210
TRUSSLER DO JAY MICHAEL	1578590725	MANCHESTER	37355	TN	334
Trussler, Jay M.	1578590725	MANCHESTER	37355	TN	20
Williams, Ronald L.	1528148632	MANCHESTER	37355	TN	36
Winton Jr, Ronald D.	1467737528	MANCHESTER	37355	TN	25
Yang, Harrison Y.	1770505612	MANCHESTER	37355	TN	46
Coleman, Juelda R.	1245466135	MC EWEN	37101	TN	343
Yancey, David W.	1447237649	MC EWEN	37101	TN	88
ADV CARE INT MED PLLC	1093809956	MCMINNVILLE	37110	TN	2,002
Andrews, Michael G.	1336183227	MCMINNVILLE	37110	TN	298
BLANKENSHIP MD BRAD E	1427090562	MCMINNVILLE	37110	TN	427
Buck, Theresa M.	1043499940	MCMINNVILLE	37110	TN	101
Burck Jr, Harry E.	1629064738	MCMINNVILLE	37110	TN	80
CINTRON MD EVELYN	1033278429	MCMINNVILLE	37110	TN	105
Chastain, Bryan D.	1023019429	MCMINNVILLE	37110	TN	267
Cole, Judy G.	1952454332	MCMINNVILLE	37110	TN	49
Delvalle, Rene C.	1679593024	MCMINNVILLE	37111	TN	85
FAM CARE CLINIC	1780924456	MCMINNVILLE	37110	TN	75
FISHER DO TIMOTHY M	1376677070	MCMINNVILLE	37110	TN	4
Fisher, Timothy M.	1710920467	MCMINNVILLE	37110	TN	159
Foster, Linda A.	1528055381	MCMINNVILLE	37110	TN	105
Gannon, Tiffany J.	1043525173	MCMINNVILLE	37110	TN	44
Glover, Dannie W.	1205822962	MCMINNVILLE	37110	TN	87
HARLOW MD SUSAN B	1578986527	MCMINNVILLE	37110	TN	1
HLTH GRP OF MC MINNVILLE	1225083819	MCMINNVILLE	37110	TN	101
Harlow, Susan B.	1154341543	MCMINNVILLE	37110	TN	112
Harper, Melinda R.	1225166564	MCMINNVILLE	37110	TN	365
Hekimoglu, Cetin	1568488708	MCMINNVILLE	37110	TN	75
Hill, Theresa H.	1699785709	MCMINNVILLE	37110	TN	89
Hutchison, Haley M.	1033452495	MCMINNVILLE	37110	TN	43
JIMMY DALE WOODLEE	1700833829	MCMINNVILLE	37110	TN	63
Jacobs, Gordon J.	1932172624	MCMINNVILLE	37110	TN	60
Jenkins, Jimmy E.	1952397606	MCMINNVILLE	37110	TN	25
LINDA A FOSTER PC	1407004211	MCMINNVILLE	37110	TN	23
MC MINNVILLE ORTHO CLINI	1306809199	MCMINNVILLE	37110	TN	43

MCMINNVILLE MED ASC PLLC	1104937267	MCMINNVILLE	37110	TN	16
MORGAN MD CHARLES D	1497834188	MCMINNVILLE	37110	TN	25
McVey, Jeffrey K.	1316949969	MCMINNVILLE	37110	TN	16
Morgan, Charles D.	1497834188	MCMINNVILLE	37110	TN	118
Myers, Leslie R.	1992042287	MCMINNVILLE	37110	TN	18
NAMASTE OB GYN PLLC	1689949273	MCMINNVILLE	37110	TN	891
Neal, Kimerly	1689668105	MCMINNVILLE	37110	TN	65
PIONEER PED PLLC	1184816720	MCMINNVILLE	37110	TN	43
Questell, Michael	1386625960	MCMINNVILLE	37111	TN	75
RENE C DEL VALLE PLLC	1528150596	MCMINNVILLE	37111	TN	57
REUTER MD ROGINA K	1417040536	MCMINNVILLE	37111	TN	124
Reuter, Rogina K.	1417040536	MCMINNVILLE	37110	TN	99
Riley, Dawn M.	1538317391	MCMINNVILLE	37110	TN	20
Rogers, Amy L.	1932364049	MCMINNVILLE	37110	TN	34
Stewart, Michael T.	1184611493	MCMINNVILLE	37110	TN	34
Streicher, Vanessa M.	1023204278	MCMINNVILLE	37110	TN	20
Tate, Ashley N.	1861762767	MCMINNVILLE	37110	TN	122
Troop Jr, Joe R.	1902881626	MCMINNVILLE	37110	TN	3
WARREN FAM PRACT PLLC	1750559159	MCMINNVILLE	37111	TN	23
Whitfield, Shawn M.	1861830200	MCMINNVILLE	37110	TN	193
Woodlee, Jimmie D.	1780623579	MCMINNVILLE	37110	TN	10
Chounzom, Tenzing	1427075894	MONTEAGLE	37356	TN	280
Filchock, Joanne V.	1477521037	MONTEAGLE	37356	TN	16
Huffman Jr, Clifford L.	1528339678	MONTEAGLE	37356	TN	120
Milner, Rita P.	1962472605	MONTEAGLE	37356	TN	137
Everett, Heather H.	1184050262	MONTEREY	38574	TN	2
MCINTOSH MSN BRENDA L	1477863231	MONTEREY	38574	TN	43
McIntosh, Brenda L.	1477863231	MONTEREY	38574	TN	4
SMITH MD CHARLES GRAY G	1144217803	MONTEREY	38574	TN	105
Sherfey Sr, Mark A.	1497877583	MONTEREY	38574	TN	27
Smith, Charles G.	1144217803	MONTEREY	38574	TN	30
Ball, Jodi J.	1861599557	MOUNT JULIET	37122	TN	97
CONCORD INFECTIOUS DISEA	1083941512	MOUNT JULIET	37121	TN	15
Cheeks Jr, Jimmy W.	1447282611	MOUNT JULIET	37122	TN	196
Dawson, Brandy A.	1386876001	MOUNT JULIET	37122	TN	257
Frost, Devin M.	1821329657	MOUNT JULIET	37122	TN	19
GERIATRIX CONXULTING LLC	1336309806	MOUNT JULIET	37122	TN	46
JONES MD KATHERINE W	1972608149	MOUNT JULIET	37122	TN	49
James, Chadwick R.	1720067937	MOUNT JULIET	37122	TN	15
Jones, Katherine W.	1427023605	MOUNT JULIET	37122	TN	80
Khan, Haroon N.	1730114315	MOUNT JULIET	37121	TN	26
Lagueux, Marthe Sophie	1457330649	MOUNT JULIET	37122	TN	113
Lytte, Sharon D.	1598883134	MOUNT JULIET	37122	TN	54
MIDTOWN HLTHCARE	1558708727	MOUNT JULIET	37122	TN	141
MT JULIET FAM CARE WALK	1497784631	MOUNT JULIET	37122	TN	44
McLaughlin, Bruce E.	1225060999	MOUNT JULIET	37122	TN	196
Mitchell, Kathy A.	1346441318	MOUNT JULIET	37122	TN	188
PINNACLE WELLNESS GRP LL	1174835763	MOUNT JULIET	37122	TN	38
Pare, Bernard	1881673093	MOUNT JULIET	37122	TN	135
Roach, Kristy A.	1659484434	MOUNT JULIET	37122	TN	105
SABITHA S HUDEK, MD	1578517298	MOUNT JULIET	37121	TN	14
SIMPLYCARE MT JULIET	1679623565	MOUNT JULIET	37122	TN	252
Shearer, Cameron A.	1437138641	MOUNT JULIET	37122	TN	220
TN SPRT MED PC	1548571482	MOUNT JULIET	37122	TN	82
Thorne, Lisa D.	1194967380	MOUNT JULIET	37122	TN	6
WST WILSON FAM PRACT CTR	1598779837	MOUNT JULIET	37122	TN	22
WST WILSON WALK IN CLINI	1477568152	MOUNT JULIET	37122	TN	87
ADAMS MD AUSTIN A	1669508891	MURFREESBORO	37129	TN	2
ADV MED CONSULT	1174704993	MURFREESBORO	37127	TN	124
ANGELA C STOKES, MSN	1972791903	MURFREESBORO	37129	TN	3

ARIZONS OBSTETRICS GYNEC	1770914673	MURFREESBORO	37129	TN	1
Adams, Austin A.	1669508891	MURFREESBORO	37129	TN	47
Adams, Tammy H.	1558333435	MURFREESBORO	37129	TN	46
Akmal, Muhammad M.	1144269887	MURFREESBORO	37129	TN	137
Anderson, Akashia V.	1003075862	MURFREESBORO	37129	TN	375
Andrews, Susan T.	1528090214	MURFREESBORO	37129	TN	742
Arney, Meri Christie D.	1760439616	MURFREESBORO	37133	TN	56
BEECHAM FNP KATHARINE L	1447238795	MURFREESBORO	37129	TN	2
BELL FAMILY MEDICAL CTR	1861569121	MURFREESBORO	37130	TN	46
BOERNER MD JAMES L	1841241304	MURFREESBORO	37130	TN	31
Beatty, Douglas C.	1053394916	MURFREESBORO	37129	TN	367
Beckman, James C.	1730102278	MURFREESBORO	37129	TN	148
Bigham, Virgil L.	1578535894	MURFREESBORO	37129	TN	46
Blankenship, Brad E.	1427090562	MURFREESBORO	37133	TN	102
Bobo, Elizabeth A.	1366794935	MURFREESBORO	37130	TN	8
Boerner, James L.	1841241304	MURFREESBORO	37129	TN	187
Boles, Charles B.	1568494953	MURFREESBORO	37129	TN	21
Boles, Deborah L.	1982658399	MURFREESBORO	37133	TN	714
Bradley, Mellita M.	1003888082	MURFREESBORO	37129	TN	267
Bratsch, Colleen Q.	1154328060	MURFREESBORO	37129	TN	16
Bray, Elizabeth S.	1124061676	MURFREESBORO	37129	TN	122
Brown, Janet M.	1548398084	MURFREESBORO	37133	TN	126
Burns, Olen B.	1083816813	MURFREESBORO	37129	TN	279
Butts, Jessica F.	1649462078	MURFREESBORO	37129	TN	740
Byrnes, John M.	1700846334	MURFREESBORO	37129	TN	106
CHUNDURU MD NAGESWARA R	1841360930	MURFREESBORO	37130	TN	73
COFFEE CNTY PHYS GRP	1437164878	MURFREESBORO	37129	TN	88
COVENANT HLTHCARE FOR WO	1528082989	MURFREESBORO	37129	TN	851
Cade, Wanda B.	1194797415	MURFREESBORO	37129	TN	91
Carter, Dennis C.	1831287630	MURFREESBORO	37129	TN	46
Carter, Sam F.	1962490359	MURFREESBORO	37129	TN	8
Castleberry, Marcie S.	1760454185	MURFREESBORO	37129	TN	10
Chandler, Charles G.	1275505216	MURFREESBORO	37129	TN	29
Chasten, Chayla M.	1447562210	MURFREESBORO	37129	TN	39
Chesney, Brad S.	1912979139	MURFREESBORO	37129	TN	2
Chihombori, Arikana C.	1578557690	MURFREESBORO	37130	TN	123
Chunduru, Nageswara R.	1841360930	MURFREESBORO	37130	TN	130
Clark, S Kathleen	1174608137	MURFREESBORO	37130	TN	1,348
Coleman, Rosanne R.	1235133133	MURFREESBORO	37129	TN	13
Collins, Douglas J.	1164494118	MURFREESBORO	37129	TN	55
Cote, Nicholas S.	1649426016	MURFREESBORO	37129	TN	68
DICORLETO MD PETER A	1811985815	MURFREESBORO	37129	TN	113
DOCTORS URGENT CARE LLC	1184944407	MURFREESBORO	37133	TN	4
DONAGHEY MD SUSANA I	1427073451	MURFREESBORO	37129	TN	117
Dar, Sadia M.	1326115577	MURFREESBORO	37129	TN	12
Davis, Amanda C.	1568635704	MURFREESBORO	37129	TN	84
Dhar, Anitha S.	1215902796	MURFREESBORO	37129	TN	8
DICorleto, Peter A.	1811985815	MURFREESBORO	37129	TN	2
Drake, Debra L.	1336189091	MURFREESBORO	37129	TN	142
Duffy, Jamira N.	1962614552	MURFREESBORO	37130	TN	3
Duncan, Alexandria N.	1831360411	MURFREESBORO	37129	TN	3
EST CLARK MED PC	1144469263	MURFREESBORO	37130	TN	265
EVANS MD JAMES F	1609855931	MURFREESBORO	37130	TN	84
Egli, Eric K.	1841225661	MURFREESBORO	37129	TN	79
Egli, Nena W.	1376580613	MURFREESBORO	37133	TN	149
Eller, Scott R.	1467418871	MURFREESBORO	37129	TN	22
Evans, James F.	1609855931	MURFREESBORO	37130	TN	62
FAM HLTH ASC	1720176530	MURFREESBORO	37129	TN	12
FAM PRACT OF MURFREESBOR	1790806859	MURFREESBORO	37129	TN	53
FAM PRACT PARTNERS PC	1003845264	MURFREESBORO	37130	TN	71

GENESYS FAM MED PC	1023200235	MURFREESBORO	37129	TN	82
GOOD HLTH ASC PLLC	1275717282	MURFREESBORO	37130	TN	46
Garner Jr, James W.	1831269406	MURFREESBORO	37129	TN	46
Gilbert, Felisa L.	1295720605	MURFREESBORO	37129	TN	58
Glynn, Martin A.	1689710717	MURFREESBORO	37130	TN	108
HODGES MD BARBARA G	1679697122	MURFREESBORO	37130	TN	3
HOMETOWN FAM MED	1558786665	MURFREESBORO	37129	TN	45
HOPKINS II MD GEORGE D	1659473452	MURFREESBORO	37129	TN	66
HUONG MD ALLEN M	1457310286	MURFREESBORO	37130	TN	2
Hannah, Janet S.	1861635799	MURFREESBORO	37129	TN	6
Harrison, Jeremy B.	1093787079	MURFREESBORO	37129	TN	59
Haselton, Dana J.	1043283427	MURFREESBORO	37129	TN	1
Helton, Thomas M.	1881624450	MURFREESBORO	37129	TN	33
Henderson, Julie L.	1871864876	MURFREESBORO	37129	TN	87
Herlevic, Michael S.	1851362628	MURFREESBORO	37129	TN	128
Hodges, Barbara G.	1679697122	MURFREESBORO	37129	TN	2
Hoffman, Christine	1548292212	MURFREESBORO	37129	TN	10
Hopkins II, George D.	1659473452	MURFREESBORO	37129	TN	2
Hubbard, David P.	1174554406	MURFREESBORO	37129	TN	34
Huggins, Teresa G.	1194839498	MURFREESBORO	37129	TN	31
Hughes, Mark D.	1740246446	MURFREESBORO	37129	TN	7
Humphrey, Robert S.	1841262052	MURFREESBORO	37129	TN	160
Hunt, Hillary H.	1124238951	MURFREESBORO	37129	TN	10
Huong, Allen M.	1457310286	MURFREESBORO	37129	TN	2
Hydrick II, Jack D.	1053382648	MURFREESBORO	37127	TN	2
Ingraham, Christopher E.	1720195878	MURFREESBORO	37129	TN	25
J CHRIS BECKMAN MD PLLC	1033132444	MURFREESBORO	37130	TN	9
JAMES W GARNER JR PC	1669646964	MURFREESBORO	37130	TN	50
JONES MD CYNTHIA L	1194761387	MURFREESBORO	37129	TN	1
Jarrett, Marco A.	1073760773	MURFREESBORO	37129	TN	46
Johnson, Ashley B.	1063462315	MURFREESBORO	37130	TN	22
Johnson, David L.	1770639619	MURFREESBORO	37129	TN	38
Johnson, Derek K.	1386603850	MURFREESBORO	37129	TN	68
Johnston, Susan E.	1912975566	MURFREESBORO	37129	TN	84
Jones, Dana D.	1225086432	MURFREESBORO	37129	TN	20
Jose, Linda G.	1053350074	MURFREESBORO	37129	TN	44
Josovitz, Mark S.	1396827929	MURFREESBORO	37130	TN	18
KAREN J PUCKETT PLC	1801064084	MURFREESBORO	37129	TN	2
KNOLL PA KURT M	1518951656	MURFREESBORO	37127	TN	41
Katkuri, Jithander R.	1114974979	MURFREESBORO	37129	TN	11
Ketchum, Jennifer M.	1760644108	MURFREESBORO	37129	TN	563
King, Kimberly N.	1588628838	MURFREESBORO	37129	TN	48
Kovacs Whaley, Cynthia H.	1497790992	MURFREESBORO	37133	TN	12
LAROCHE MD ELIZABETH R	~	MURFREESBORO	37129	TN	8
Lakes, Heidi	1205945300	MURFREESBORO	37129	TN	1
Langworthy, Warren O.	1083614044	MURFREESBORO	37129	TN	83
Laroche, Elizabeth R.	1407807761	MURFREESBORO	37129	TN	57
Lewis, Bryan C.	1194836791	MURFREESBORO	37129	TN	2
Lowe, Janet P.	1285872580	MURFREESBORO	37129	TN	24
Lowe, Lisa L.	1437121811	MURFREESBORO	37129	TN	75
MED HOME PRIMARY PLLC	1114273794	MURFREESBORO	37130	TN	2
MIDDLE TN HEALTH WELLNES	1588910954	MURFREESBORO	37133	TN	68
MIDSTATE GASTRO LLC	1265554091	MURFREESBORO	37130	TN	44
MOORE FAM MED LLC	1174720981	MURFREESBORO	37128	TN	691
MURFREESBORO FAM CARE PC	1376701052	MURFREESBORO	37130	TN	76
MURFREESBORO MED CLINIC	1487604609	MURFREESBORO	37133	TN	2
MURPHY MD WAYNE	1184984726	MURFREESBORO	37133	TN	82
MacQuarrie, Michael A.	1790766590	MURFREESBORO	37130	TN	39
Maxwell, Elizabeth J.	1407869647	MURFREESBORO	37129	TN	22
McCafferty, Linda R.	1770596538	MURFREESBORO	37129	TN	20

McCollum, Joshua M.	1942299359	MURFREESBORO	37129	TN	33
McGowan, Kimberly C.	1831148683	MURFREESBORO	37129	TN	175
McGriff Chatman, Yolando	1295707552	MURFREESBORO	37129	TN	3
Meadows, Peter C.	1003198359	MURFREESBORO	37129	TN	31
Mills, Kathryn	1124191010	MURFREESBORO	37129	TN	81
Mitchell, Vicki L.	1518104579	MURFREESBORO	37129	TN	2,486
Mooneyham, Irmalynn L.	1225470057	MURFREESBORO	37129	TN	17
Moore, Debbie A.	1316021926	MURFREESBORO	37133	TN	29
Moore, Sovana R.	1679530745	MURFREESBORO	37129	TN	12
Moore, Timothy A.	1932289535	MURFREESBORO	37133	TN	49
Moss, Mary T.	1720033855	MURFREESBORO	37129	TN	86
Murphy, Wayne	1407888357	MURFREESBORO	37129	TN	13
N RAO CHUNDURU PC	1912107483	MURFREESBORO	37130	TN	75
Nwankwo, Ukpong E.	1518914050	MURFREESBORO	37129	TN	26
Nwosu, Martin N.	1508976986	MURFREESBORO	37133	TN	8
ODOM MD STEPHEN G	1770525107	MURFREESBORO	37130	TN	18
OURS MD DAVID E	1023076882	MURFREESBORO	37130	TN	21
Odom, Stephen G.	1770525107	MURFREESBORO	37130	TN	32
Oruganti, Nagavijaya	1598887473	MURFREESBORO	37129	TN	6
Ott, Melissa M.	1396873063	MURFREESBORO	37129	TN	44
Ours, David E.	1023076882	MURFREESBORO	37129	TN	13
PHYS MED CARE LLC	1588851661	MURFREESBORO	37133	TN	84
PRIMARY CARE HOPE CLINIC	1114973237	MURFREESBORO	37129	TN	7
Paffrath, Jeffrey A.	1821039397	MURFREESBORO	37129	TN	91
Parker, Valerie R.	1346361771	MURFREESBORO	37129	TN	134
Patel, Utpal P.	1306834700	MURFREESBORO	37129	TN	3
Payne, Steven J.	1952404402	MURFREESBORO	37129	TN	709
Perkins, Matthew L.	1346238656	MURFREESBORO	37129	TN	128
Phillips, Heather N.	1801007596	MURFREESBORO	37129	TN	74
Pollock, Jason W.	1306917117	MURFREESBORO	37129	TN	42
Powers, Amy L.	1891780896	MURFREESBORO	37127	TN	45
Puckett, Karen J.	1215989520	MURFREESBORO	37129	TN	160
Pullias, Mitchell A.	1215926860	MURFREESBORO	37129	TN	75
RAVI P SINGH, MD	1922116649	MURFREESBORO	37129	TN	87
Ralph, Tara G.	1184048795	MURFREESBORO	37129	TN	101
Ramesh, Arundati K.	1154392918	MURFREESBORO	37129	TN	27
Reed, Kristal N.	1487600698	MURFREESBORO	37129	TN	195
Rickard, Randall C.	1619906856	MURFREESBORO	37129	TN	100
Riley, Louis T.	1891791471	MURFREESBORO	37129	TN	40
Rosser, Brent A.	1285787036	MURFREESBORO	37129	TN	52
Rudd, John D.	1801974449	MURFREESBORO	37129	TN	224
SLEEP CTR OF MIDDLE TN P	1003914201	MURFREESBORO	37129	TN	94
STONES RIV DERMATOLOGY P	1609178102	MURFREESBORO	37130	TN	148
STONES RIV MED GRP PC	1437299195	MURFREESBORO	37130	TN	276
SULKOWSKI FAM MED PLLC	1770985921	MURFREESBORO	37129	TN	55
SURESH C SARASWAT PC	~	MURFREESBORO	37130	TN	13
Saenphansiri, Xaiyavong	1306075684	MURFREESBORO	37129	TN	6
Salter, Kristin L.	1902049737	MURFREESBORO	37129	TN	5
Sanders, Lisa R.	1609046721	MURFREESBORO	37129	TN	14
Saraswat, Sudha S.	1265534168	MURFREESBORO	37129	TN	98
Schwartz, Gary A.	1780694752	MURFREESBORO	37129	TN	4
Scott, Joseph M.	1043281710	MURFREESBORO	37129	TN	39
Shannon, Kimberly B.	1598736266	MURFREESBORO	37129	TN	49
Sharifi, Haydeh G.	1235102617	MURFREESBORO	37129	TN	1
Sharifi, Haydeh G.	1649368408	MURFREESBORO	37129	TN	54
Stracener Stinnett, Jenni	1639350580	MURFREESBORO	37129	TN	113
Sulkowski, Thomas E.	1588696264	MURFREESBORO	37129	TN	35
Sutton, Berrien W.	1487621843	MURFREESBORO	37129	TN	6
Swaucy, Moses A.	1568415164	MURFREESBORO	37129	TN	1
T MICHAEL HELTON PLLC	1043220494	MURFREESBORO	37130	TN	166

TRUST POINT HOSPITAL	1497012959	MURFREESBORO	37129	TN	116
TURPIN JR MD BUFORD P	1558466425	MURFREESBORO	37130	TN	196
TWIN OAKS PRIMARY CARE I	1023363991	MURFREESBORO	37130	TN	74
Taylor, Gregory M.	1174595086	MURFREESBORO	37129	TN	104
Tessier IV, Charles R.	1659535557	MURFREESBORO	37129	TN	104
Udom, David I.	1619032067	MURFREESBORO	37129	TN	83
Venable, Leanne P.	1962684878	MURFREESBORO	37127	TN	59
WITT MD TERRY J	1083607154	MURFREESBORO	37130	TN	687
WOLOHON MD CHARLES T	1558448423	MURFREESBORO	37129	TN	3
WOMENS HEALTH SPEC PLLC	1093802068	MURFREESBORO	37129	TN	23
Wade, Frank D.	1700974516	MURFREESBORO	37129	TN	147
Ward, Aaron R.	1356313233	MURFREESBORO	37129	TN	3
Warise, Lita F.	1568702645	MURFREESBORO	37129	TN	2
Webb, Robbie M.	1043283765	MURFREESBORO	37129	TN	40
Whitfield, April L.	1083640221	MURFREESBORO	37129	TN	16
Williams, Kelly G.	1255339701	MURFREESBORO	37129	TN	20
Willoughby, Mitchell B.	1134247570	MURFREESBORO	37129	TN	2
Witt, Terry J.	1083607154	MURFREESBORO	37129	TN	2
Wolohon, Charles T.	1558448423	MURFREESBORO	37129	TN	32
ALEXANDER PRIKHOJAN, MD	1538132188	NASHVILLE	37205	TN	62
ALICIA A HALL INC	1144452756	NASHVILLE	37203	TN	1
ALIVE HOSPICE	1184682858	NASHVILLE	37203	TN	83
ALKAYYALI MD FAWWAZ A	1639125560	NASHVILLE	37222	TN	108
AMIS MD LORI L	1255394052	NASHVILLE	37203	TN	2
ANDREI J AVENIDO, MD	1669786000	NASHVILLE	37203	TN	9
ANES SVC ASC PLLC	1104854124	NASHVILLE	37244	TN	9
ARNETT MD DARRELL G	1760574610	NASHVILLE	37203	TN	11
ARNETT MD DARRELL G	1760574610	NASHVILLE	37219	TN	4
ARTHUR HAMILTON SMALL, MD	1013025519	NASHVILLE	37203	TN	6
ASPIRE HLTH MED PARTNERS	1215372354	NASHVILLE	37230	TN	6
Aballay, Richard A.	1063577377	NASHVILLE	37203	TN	2
Adair, Elizabeth L.	1447400932	NASHVILLE	37203	TN	1
Adams, Paige E.	1205907458	NASHVILLE	37203	TN	4
Aguayo, Bobby P.	1780866335	NASHVILLE	37203	TN	32
Ahmed, Nazneen	1093709388	NASHVILLE	37211	TN	13
Akatue, Richmond A.	1578530796	NASHVILLE	37230	TN	11
Akhter, Syed M.	1407941164	NASHVILLE	37244	TN	4
Albertsen, Amanda B.	1386964641	NASHVILLE	37244	TN	34
Alexander, Jennifer M.	1205179249	NASHVILLE	37244	TN	1
Ali, Sameerah	1558531566	NASHVILLE	37205	TN	1
Alkayyali, Fawwaz A.	1639125560	NASHVILLE	37222	TN	10
Allen Jr, Newton P.	1063452399	NASHVILLE	37205	TN	39
Allen, Terry R.	1245238971	NASHVILLE	37203	TN	2
Alsentzer, Laurel V.	1164482352	NASHVILLE	37205	TN	3
Alt, Lynn A.	1932236247	NASHVILLE	37203	TN	15
Altenbern, Darrington P.	1871596080	NASHVILLE	37203	TN	13
Alvi, Rabia	1275798498	NASHVILLE	37230	TN	1
Amis, Lori L.	1255394052	NASHVILLE	37203	TN	231
Anderson Jr, Edwin B.	1588655021	NASHVILLE	37203	TN	94
Andies, Sara E.	1851659148	NASHVILLE	37244	TN	31
Aquino, Jeneth D.	1659679884	NASHVILLE	37211	TN	26
Argerson, John N.	1023319290	NASHVILLE	37203	TN	2
Arthur, Clarissa N.	1720202526	NASHVILLE	37205	TN	13
Asare Bawuah, Kofi	1730345323	NASHVILLE	37203	TN	106
Attoussi, Said	1225013535	NASHVILLE	37211	TN	1,557
Atubra, Mary E.	1396867875	NASHVILLE	37203	TN	34
Ayers, David R.	1184648297	NASHVILLE	37244	TN	20
Azar, Sherry D.	1528050788	NASHVILLE	37205	TN	13
BAPTIST MEML HSP DESOTO	1194789818	NASHVILLE	37241	TN	36
BARNETT MD DONALD R	1619943123	NASHVILLE	37203	TN	30

BEVERIDGE MD NANCY G	1487615563	NASHVILLE	37205	TN	8
BHUPENDRA RAJPURA, MD	1629056569	NASHVILLE	37215	TN	11
BOOTH JR MD GLENN H	1730176090	NASHVILLE	37203	TN	6
BRENTWOOD EST PED	1497794952	NASHVILLE	37211	TN	5
BRETT SHAPIRO, MD	~	NASHVILLE	37212	TN	19
BURBANK MD SALLY W	1265465959	NASHVILLE	37203	TN	2
BURTON HILLS PRIMARY CAR	1366644361	NASHVILLE	37230	TN	1
Baggott, Nicole O.	1407823321	NASHVILLE	37203	TN	1
Bahner Sr, Roderick I.	1568458800	NASHVILLE	37203	TN	4
Bailes, Elizabeth W.	1346237138	NASHVILLE	37203	TN	9
Bajpai, Smita M.	1013198274	NASHVILLE	37244	TN	1
Baker Jr, Charles T.	1134141880	NASHVILLE	37244	TN	4
Baker, Evelyn R.	1811086267	NASHVILLE	37244	TN	56
Bal, Indumeet B.	1841266582	NASHVILLE	37207	TN	11
Banks, Seth B.	1588788301	NASHVILLE	37244	TN	7
Barnett, Donald	1619943123	NASHVILLE	37203	TN	8
Barrett, Amanda D.	1962559831	NASHVILLE	37203	TN	2
Barrow, Heather M.	1720251374	NASHVILLE	37205	TN	14
Bastian, Samuel R.	1851382568	NASHVILLE	37203	TN	1
Baucom III, William E.	1952353054	NASHVILLE	37244	TN	1
Bayles, Anita E.	1972510303	NASHVILLE	37244	TN	25
BeAird Gaines, Lillian N.	1316977150	NASHVILLE	37204	TN	30
Beatty, Brian C.	1447253638	NASHVILLE	37244	TN	3
Beatty, Priscilla	1477738052	NASHVILLE	37218	TN	4
Beecher, Linda M.	1376578971	NASHVILLE	37205	TN	11
Beesley, Kathryn S.	1417102369	NASHVILLE	37208	TN	4
Bellardo, Lewis J.	1235132408	NASHVILLE	37244	TN	2
Bennett, Julian A.	1679663785	NASHVILLE	37208	TN	6
Berkompas, Robert J.	1174560312	NASHVILLE	37205	TN	6
Bess, Jennifer L.	1912947318	NASHVILLE	37205	TN	68
Betts, Jon E.	1740240167	NASHVILLE	37205	TN	7
Bevelhimer, Ann S.	1699873554	NASHVILLE	37244	TN	6
Beveridge, Nancy G.	1487615563	NASHVILLE	37205	TN	50
Beverly, Steven M.	1700878279	NASHVILLE	37244	TN	13
Beyer, Deborah D.	1316987654	NASHVILLE	37205	TN	11
Biggs, Monte B.	1073611943	NASHVILLE	37244	TN	3
Blache, Natalie P.	1922254192	NASHVILLE	37244	TN	1
Black, Karen R.	1164867628	NASHVILLE	37244	TN	188
Blake, Mary A.	1245233402	NASHVILLE	37244	TN	1
Blalock, Chasity H.	1518398825	NASHVILLE	37205	TN	1
Boaten, Afua S.	1972597656	NASHVILLE	37244	TN	1
Boger, William G.	1396753356	NASHVILLE	37202	TN	19
Bogus, Devin L.	1740356088	NASHVILLE	37203	TN	20
Bolton, Bettena K.	1073879995	NASHVILLE	37244	TN	1
Bompert, Carol G.	1811012107	NASHVILLE	37244	TN	21
Bono, Amy G.	1851554836	NASHVILLE	37244	TN	9
Bonvissuto, Linda S.	1588789044	NASHVILLE	37203	TN	89
Booker, Tamela P.	1265423099	NASHVILLE	37203	TN	1
Booth Jr, Glenn H.	1730176090	NASHVILLE	37203	TN	11
Botts, Dara W.	1982826004	NASHVILLE	37244	TN	27
Bourne, Phillip H.	1427036748	NASHVILLE	37230	TN	1,943
Bowen, Sunni G.	1043452865	NASHVILLE	37244	TN	159
Bowers, Matthew C.	1497044283	NASHVILLE	37230	TN	3
Bowers, Patricia A.	1710394705	NASHVILLE	37230	TN	1
Bowling, Lisa M.	1407891187	NASHVILLE	37244	TN	2,099
Bowser, Amy L.	1932279429	NASHVILLE	37244	TN	203
Boylan, Jason L.	1538116561	NASHVILLE	37201	TN	86
Bradshaw, Virginia L.	1598795007	NASHVILLE	37215	TN	57
Brady, Linda D.	1508826900	NASHVILLE	37205	TN	30
Branch, Mark A.	1689664674	NASHVILLE	37244	TN	43

Bressman, Phillip L.	1285637447	NASHVILLE	37244	TN	5
Brinkley, Ashley A.	1891096632	NASHVILLE	37228	TN	43
Brinkmann, Jennifer H.	1467534727	NASHVILLE	37244	TN	23
Broome, William S.	1679671515	NASHVILLE	37244	TN	2
Brown, Douglas H.	1023100443	NASHVILLE	37203	TN	8
Bryant, James D.	1154312999	NASHVILLE	37203	TN	5
Bryant, James W.	1477562312	NASHVILLE	37230	TN	6
Buffington, Shontae R.	1083729446	NASHVILLE	37203	TN	9
Buie, Kimberly A.	1194940056	NASHVILLE	37205	TN	5
Bullock, Sally H.	1396784971	NASHVILLE	37202	TN	24
Burbank, Sally W.	1265465959	NASHVILLE	37203	TN	3
Burch Jr, Roy P.	1073516225	NASHVILLE	37244	TN	8
Burgos, Elizabeth B.	1073600110	NASHVILLE	37230	TN	2
Burns, Emily R.	1891755161	NASHVILLE	37217	TN	27
CAPSTONE PED PLLC	1215364633	NASHVILLE	37203	TN	6
CARESPOT OF NASHVILLE LL	1699118828	NASHVILLE	37203	TN	2
CARL E WINGO PC	1700942158	NASHVILLE	37203	TN	13
CAROL P MILAM, MD	1508927047	NASHVILLE	37203	TN	1
CARROLL HSP ASC	1396064531	NASHVILLE	37219	TN	18
CASEY C ARNEY, MD	1689771693	NASHVILLE	37215	TN	2
CHAMBERS MD JILL F	1336399211	NASHVILLE	37203	TN	4
CHARLES C SLEDGE, MD	1881638732	NASHVILLE	37209	TN	17
CHERN MD ANDREW L	1467521245	NASHVILLE	37203	TN	2
CHLDRN ADULTS MED GRP LL	1659487494	NASHVILLE	37202	TN	23
CLARKSVILLE PAIN INST LL	~	NASHVILLE	37203	TN	27
COLLEEN S FRIDDELL, MD	1942332499	NASHVILLE	37214	TN	18
COMM QUICK CARE OF LAVER	1194023366	NASHVILLE	37244	TN	10
COMPASSIONATE HLTH ASC P	1437429552	NASHVILLE	37202	TN	1
CRAWFORD CNM CARLOTTA M	1255534046	NASHVILLE	37203	TN	18
CRMC MSO SUB 1 INC	1972648319	NASHVILLE	37230	TN	1
CROOK MD ANGUS M	1508946153	NASHVILLE	37203	TN	1
CROWE MD ELIZABETH H	1467624171	NASHVILLE	37203	TN	66
CTR FOR REPRODUCTIVE HEA	1619385135	NASHVILLE	37203	TN	134
CYNTHIA LUCAS, MD	1083744601	NASHVILLE	37204	TN	9
Cai, Songmin	1063659209	NASHVILLE	37211	TN	408
Calisi, Cynthia R.	1851382618	NASHVILLE	37203	TN	2
Callaway, Michael D.	1588655153	NASHVILLE	37203	TN	93
Callaway, Thomas H.	1396736963	NASHVILLE	37203	TN	6
Campbell Jr, Earl V.	1821066341	NASHVILLE	37203	TN	128
Campbell, Ashley C.	1568894814	NASHVILLE	37244	TN	1
Campbell, Kevin S.	1497833834	NASHVILLE	37244	TN	2
Cannington, Vicki F.	1588807523	NASHVILLE	37244	TN	4
Caprio, Francis J.	1235196395	NASHVILLE	37203	TN	2
Carden, Barbara H.	1225467707	NASHVILLE	37244	TN	3
Cardona, Cesar Y.	1578728283	NASHVILLE	37230	TN	3
Carlton, Anna S.	1548534647	NASHVILLE	37203	TN	2
Carman, Jennifer M.	1932372505	NASHVILLE	37203	TN	15
Carrier, David P.	1982922266	NASHVILLE	37244	TN	29
Carter, Kenneth B.	1912901331	NASHVILLE	37203	TN	6
Carter, Tracy L.	1639493380	NASHVILLE	37203	TN	5
Casey, Karen D.	1265778773	NASHVILLE	37244	TN	2
Cassidy, Eileen M.	1689619629	NASHVILLE	37203	TN	6
Cates, Adam W.	1265711121	NASHVILLE	37217	TN	22
Cato, James R.	1154312908	NASHVILLE	37203	TN	3
Chambers, Jill F.	1639167216	NASHVILLE	37203	TN	22
Chambers, Mark R.	1033168059	NASHVILLE	37230	TN	1
Chern, Andrew L.	1467521245	NASHVILLE	37203	TN	27
Chism, Meredith W.	1982764924	NASHVILLE	37211	TN	26
Choudhury, Shahana A.	1245218460	NASHVILLE	37230	TN	7
Clark, Jameel T.	1952563611	NASHVILLE	37203	TN	14

Clark, Linda L.	1609858364	NASHVILLE	37244	TN	1
Clark, Shaniqua S.	1932514197	NASHVILLE	37208	TN	1
Cobb, Diana L.	1720186646	NASHVILLE	37244	TN	2
Cohen, Debra A.	1154635118	NASHVILLE	37212	TN	8
Cole, Jonathan T.	1285676080	NASHVILLE	37205	TN	13
Collins, Harold B.	1215040837	NASHVILLE	37203	TN	1
Collins, Ouida M.	1033246640	NASHVILLE	37230	TN	29
Colson, Amanda J.	1801177308	NASHVILLE	37244	TN	1
Connors, Cara C.	1578755617	NASHVILLE	37244	TN	60
Coomer, Jon	1770913097	NASHVILLE	37205	TN	4
Cooper Jr, John H.	1063510931	NASHVILLE	37244	TN	1
Cooper, Kristen M.	1033548466	NASHVILLE	37217	TN	3
Cooper, Melissa L.	1992070320	NASHVILLE	37244	TN	6
Cormier, Kylie M.	1598706087	NASHVILLE	37205	TN	5
Cota, Kimberly J.	1265698179	NASHVILLE	37217	TN	28
Cothren, Jackson D.	1104829340	NASHVILLE	37203	TN	20
Cox, Daniel L.	1417059254	NASHVILLE	37244	TN	40
Cox, Joy D.	1174643357	NASHVILLE	37203	TN	7
Crawford, John D.	1568406551	NASHVILLE	37221	TN	3
Crenshaw, Gwendolyn E.	1972654374	NASHVILLE	37244	TN	1
Crewse, Candice S.	1992962401	NASHVILLE	37203	TN	1
Cromwell, Brian D.	1356332068	NASHVILLE	37203	TN	5
Crook, Angus M.	1508946153	NASHVILLE	37228	TN	9
Cropp, Kathleen A.	1194968255	NASHVILLE	37211	TN	9
Crouch, David N.	1932150430	NASHVILLE	37244	TN	2
Crowder Jr, Robert A.	1538150289	NASHVILLE	37203	TN	437
Crowe, Donna J.	1811963747	NASHVILLE	37203	TN	27
Crowe, Elizabeth H.	1467624171	NASHVILLE	37203	TN	116
D KIRK BARTON, MD	1851460919	NASHVILLE	37215	TN	4
DALE PILKINTON PC	1639228620	NASHVILLE	37203	TN	9
DANIEL L FRIEDMAN, MD	1932249992	NASHVILLE	37215	TN	1
DANIELS MD DAVID A	1215916838	NASHVILLE	37202	TN	1
DASH MD LAMARR A	1972603710	NASHVILLE	37203	TN	11
DAVID L HARRON PC	1194806752	NASHVILLE	37207	TN	4
DICKSON MED ASC	1568464873	NASHVILLE	37241	TN	1
DITTUS MD JANET L	1104817667	NASHVILLE	37203	TN	36
DIXON CTR	1437358025	NASHVILLE	37221	TN	16
DONELSON FAM PRACT PLLC	1972754315	NASHVILLE	37214	TN	6
DOWINS PED CLINIC PC	1639253495	NASHVILLE	37203	TN	2
Dailey, Teresa D.	1780866830	NASHVILLE	37244	TN	12
Dake, Jimmie L.	1780009134	NASHVILLE	37217	TN	21
Damron, Douglas L.	1396785317	NASHVILLE	37244	TN	71
Davidson II, Coleman W.	1013910157	NASHVILLE	37244	TN	19
Davidson, William R.	1952364762	NASHVILLE	37203	TN	42
Davis, Douglas L.	1083669345	NASHVILLE	37244	TN	8
Davis, Monica L.	1063467504	NASHVILLE	37230	TN	34
Davis, Zipporah L.	1275780298	NASHVILLE	37203	TN	2
DeMoss, Dana L.	1346241130	NASHVILLE	37244	TN	1
DeVine, Lauren F.	1790953446	NASHVILLE	37203	TN	7
Deal, Jessica S.	1588951438	NASHVILLE	37217	TN	23
Decker, Amanda S.	1467482802	NASHVILLE	37204	TN	87
Deets, Cheryl L.	1053401893	NASHVILLE	37244	TN	13
Demirjian, Kenneth A.	1942252952	NASHVILLE	37244	TN	61
Deppen, Cathy A.	1164425203	NASHVILLE	37244	TN	86
Deyton, Travis D.	1760749337	NASHVILLE	37244	TN	1
Dhillon, Rennee N.	1952396921	NASHVILLE	37230	TN	21
Dibble, Timothy D.	1023065232	NASHVILLE	37205	TN	1
Dinella, Thomas J.	1891749420	NASHVILLE	37244	TN	4
Dittus, Janet L.	1104817667	NASHVILLE	37203	TN	10
Dotson, Wenona E.	1154637288	NASHVILLE	37221	TN	5

Draughn, Jeffrey D.	1326041435	NASHVILLE	37244	TN	23
Driver, Nancy L.	1306836143	NASHVILLE	37203	TN	23
Dudley, Bunyan S.	1609878586	NASHVILLE	37244	TN	1
Dudley, Gina M.	1811938905	NASHVILLE	37230	TN	5
Dugger, Lisa A.	1083615868	NASHVILLE	37244	TN	5
Dunlap, John T.	1770667883	NASHVILLE	37230	TN	4
Durbin, Shelly V.	1447267265	NASHVILLE	37244	TN	5
Dykstra, Elizabeth D.	1659365518	NASHVILLE	37203	TN	7
EDMONDSON PKE FAM PRACT	1396700415	NASHVILLE	37211	TN	4
EDMONDSON PKE FAM PRACT	1548338494	NASHVILLE	37244	TN	15
ELITE SPRT MED ORTHO CTR	1528281623	NASHVILLE	37230	TN	1
ELIZABETH ANN BAXTER, MD	1760551550	NASHVILLE	37212	TN	1
ELLIS MD CAROL L	~	NASHVILLE	37244	TN	6
EMERG MED CARE FACILITY	1538345855	NASHVILLE	37219	TN	7
EMPLOYMENT ASSESSMENT SO	1790064954	NASHVILLE	37217	TN	2
EST NASHVILLE FAM MED	1417384033	NASHVILLE	37206	TN	4
EST TOWNE URGENT CARE OC	1346219276	NASHVILLE	37244	TN	5
Eakes, David L.	1235225343	NASHVILLE	37244	TN	101
Eblen, Abby C.	1033189907	NASHVILLE	37203	TN	3
Edwards, Emily M.	1497067045	NASHVILLE	37244	TN	33
Edwards, Matthew E.	1588979470	NASHVILLE	37244	TN	34
Edwards, Tracy L.	1245663665	NASHVILLE	37202	TN	1
Eia, Rebecca S.	1528090859	NASHVILLE	37203	TN	35
Elder, Robert F.	1801994793	NASHVILLE	37244	TN	5
Ellerby Brown, Anitra D.	1780810721	NASHVILLE	37222	TN	21
Ellington, Lynn N.	1568454908	NASHVILLE	37230	TN	1
Ellis, Carol L.	1629256672	NASHVILLE	37244	TN	1
Ellis, Leslie L.	1790063212	NASHVILLE	37244	TN	25
Ellis, Madeline R.	1699938688	NASHVILLE	37203	TN	5
Elmore, Kristy G.	1508836560	NASHVILLE	37244	TN	2
Elrod, James T.	1063467876	NASHVILLE	37244	TN	5
Emfinger, C W.	1386635274	NASHVILLE	37203	TN	14
Ermini, Sandra R.	1811007974	NASHVILLE	37230	TN	10
Eskander, Gamal S.	1659351542	NASHVILLE	37230	TN	55
FORBES MD JOSEPH	1780654756	NASHVILLE	37204	TN	11
FRANCISCO J MAYORQUIN MD	1194874677	NASHVILLE	37203	TN	35
FT LOUDOUN MED CTR	1609860659	NASHVILLE	37244	TN	24
FULLERTON MD RANDY C	1164567830	NASHVILLE	37203	TN	3
Farris, James C.	1407954449	NASHVILLE	37244	TN	14
Faulkner, Marquetta L.	1073518734	NASHVILLE	37230	TN	1
Feeney, Sandra N.	1992773055	NASHVILLE	37244	TN	12
Felix, Cherise M.	1992906192	NASHVILLE	37228	TN	9
Fentriss, Lee Anna	1447231600	NASHVILLE	37203	TN	8
Fernandez, Luis G.	1962457069	NASHVILLE	37244	TN	2
Figueroa, Mario	1548259690	NASHVILLE	37219	TN	143
Finke, Frederick L.	1861495962	NASHVILLE	37244	TN	7
Finney, Sabrina T.	1285716944	NASHVILLE	37230	TN	2
Fisher, Cecella G.	1376585174	NASHVILLE	37205	TN	2
Florian, Anthony	1962500819	NASHVILLE	37244	TN	1
Foderingham, Nia M.	1952580599	NASHVILLE	37230	TN	4
Forbes, Joseph D.	1780654756	NASHVILLE	37205	TN	4
Forbes, Laura S.	1942419239	NASHVILLE	37244	TN	69
Fordham, Amanda J.	1346485984	NASHVILLE	37208	TN	39
Forsee, Amy E.	1457459315	NASHVILLE	37244	TN	2
Forskin Bennerman, Monique M.	1841278157	NASHVILLE	37230	TN	13
Fort, Leslie A.	1659692150	NASHVILLE	37230	TN	10
Fournace, Lisa C.	1912094038	NASHVILLE	37203	TN	37
Franklin, Leslie H.	1306888318	NASHVILLE	37203	TN	402
Franklin, Wendy J.	1285883090	NASHVILLE	37244	TN	21
Fullerton, Randall C.	1356325237	NASHVILLE	37203	TN	59

Funchion, Tiffany A.	1336465228	NASHVILLE	37205	TN	15
GAFFNEY MD JACQUELYN C	1275567588	NASHVILLE	37206	TN	19
GEKAS MD JAMES C	1235248063	NASHVILLE	37203	TN	6
GOLD SKIN CARE CTR PLC	1336121821	NASHVILLE	37215	TN	52
GRAHAM JR MD ROBERT P	1497789556	NASHVILLE	37203	TN	91
GREEN HILLS PED ASC	1851422349	NASHVILLE	37205	TN	2
GUNN MD MICHAEL C	1972653954	NASHVILLE	37203	TN	102
GURLEY MD LARRY DEAN	1629052378	NASHVILLE	37203	TN	156
Gaffney, Jacquelyn C.	1316267057	NASHVILLE	37244	TN	26
Galiwango, Charles K.	1417900812	NASHVILLE	37244	TN	4
Gandhi, Amy D.	1346397205	NASHVILLE	37203	TN	15
Garrand, Sarah W.	1689835282	NASHVILLE	37230	TN	7
Gaskin, Hubert S.	1083776744	NASHVILLE	37208	TN	1
Gaskins, Amber R.	1134557218	NASHVILLE	37244	TN	8
Gekas, James C.	1235248063	NASHVILLE	37203	TN	4
George, Courtney C.	1730287764	NASHVILLE	37244	TN	19
George, Diane C.	1972593713	NASHVILLE	37203	TN	8
Gerber, Miriam S.	1295777993	NASHVILLE	37206	TN	1
Glover, Suzanne E.	1790901049	NASHVILLE	37203	TN	1
Godfrey III, James C.	1801951231	NASHVILLE	37205	TN	6
Godfrey, Barbara M.	1689969826	NASHVILLE	37244	TN	1
Godwin, Laura C.	1114197522	NASHVILLE	37244	TN	8
Gordon, Jeffery S.	1770586919	NASHVILLE	37241	TN	5
Goyer, Twonia M.	1063756922	NASHVILLE	37219	TN	1
Graham Jr, Robert P.	1497789556	NASHVILLE	37203	TN	9
Graves, Cornelia R.	1841202652	NASHVILLE	37203	TN	14
Green Hills Pediatric Associat	1851422349	NASHVILLE	37205	TN	2
Greenbaum, Brad A.	1801889274	NASHVILLE	37203	TN	28
Greenbaum, Ralph M.	1710970157	NASHVILLE	37203	TN	9
Greenwood, Caitlin H.	1710231964	NASHVILLE	37244	TN	1
Greer, Ashley S.	1417199746	NASHVILLE	37228	TN	93
Greer, Emily A.	1144575176	NASHVILLE	37244	TN	9
Greer, Ilyssia K.	1285882738	NASHVILLE	37203	TN	15
Gregory, Tracy D.	1285977322	NASHVILLE	37203	TN	110
Griffieth, Gary G.	1528176310	NASHVILLE	37203	TN	107
Groninger, Carol A.	1396852141	NASHVILLE	37203	TN	1
Grummon, Rupa M.	1952569345	NASHVILLE	37211	TN	1
Guenst, John M.	1063452902	NASHVILLE	37205	TN	59
Gunn, Michael C.	1972653954	NASHVILLE	37203	TN	21
Gunning, Margaret A.	1760701239	NASHVILLE	37203	TN	19
Gupta, Sonal S.	1871521922	NASHVILLE	37203	TN	16
Gurley, Larry D.	1629052378	NASHVILLE	37203	TN	1
HAGAMAN MD MARTHA H	1700069861	NASHVILLE	37205	TN	4
HAL CORTNEY SCHOFIELD, MD	1770632887	NASHVILLE	37212	TN	1
HALL MD KATHERINE R	1144575184	NASHVILLE	37244	TN	10
HARDING MED CTR	1164674818	NASHVILLE	37211	TN	7
HARRIS MD GAMAL ALLOB	1891791109	NASHVILLE	37203	TN	45
HEAD MD JAMES R	1033180773	NASHVILLE	37211	TN	3
HEIDI L HARROM, MD	1417016387	NASHVILLE	37207	TN	3
HERITAGE MED ASC PC	1548284060	NASHVILLE	37203	TN	15
HICKS MD KENNETH H	1871573196	NASHVILLE	37217	TN	5
HOLLIDAY MD HUGH D	1053663310	NASHVILLE	37205	TN	28
HOUSECALL TODAY INC	1326217852	NASHVILLE	37211	TN	2
HUANG MD LLOYD K	1598871642	NASHVILLE	37209	TN	2
Halcomb, Rhonda T.	1528061629	NASHVILLE	37244	TN	12
Hall, Alicia A.	1386638880	NASHVILLE	37203	TN	427
Hall, Apryl M.	1346421674	NASHVILLE	37230	TN	39
Hall, Ashley G.	1366733396	NASHVILLE	37211	TN	60
Hall, Nathan J.	1679515431	NASHVILLE	37205	TN	8
Hamacher, Donna M.	1770718082	NASHVILLE	37203	TN	833

Hamilton, Eddie D.	1538153192	NASHVILLE	37203	TN	250
Hamilton, Kevin M.	1972506061	NASHVILLE	37244	TN	9
Hammett Jr, Jay	1871562843	NASHVILLE	37244	TN	64
Haney, Katherine C.	1902809098	NASHVILLE	37244	TN	107
Haraf Jr, Frank J.	1174584262	NASHVILLE	37205	TN	107
Hardiman, Erin K.	1184752172	NASHVILLE	37211	TN	153
Harding, Elizabeth D.	1922446442	NASHVILLE	37228	TN	116
Harmon, William N.	1417902776	NASHVILLE	37244	TN	222
Harrell III, Henry L.	1104817907	NASHVILLE	37203	TN	2
Harris, Brittany B.	1528482809	NASHVILLE	37219	TN	5
Harris, Gamal A.	1891791109	NASHVILLE	37203	TN	10
Harrison, Katherine R.	1023300787	NASHVILLE	37203	TN	6
Harrom, David L.	1174558571	NASHVILLE	37207	TN	13
Hart, Wanda J.	1881934610	NASHVILLE	37211	TN	3
Harvey, William L.	1104853183	NASHVILLE	37241	TN	6
Hatcher, Donald B.	1932224938	NASHVILLE	37219	TN	2
Hatten, Pamela C.	1508845538	NASHVILLE	37230	TN	16
Hawkins, Carol D.	1639186109	NASHVILLE	37244	TN	3
Hayslett, Kendra D.	1255588950	NASHVILLE	37203	TN	2
Head, James R.	1033180773	NASHVILLE	37211	TN	1
Heath, Donna S.	1528375789	NASHVILLE	37244	TN	23
Hedden, Sandra L.	1487823910	NASHVILLE	37215	TN	1
Heidemann, Nicole L.	1922155803	NASHVILLE	37244	TN	11
Heil, Paul J.	1578523437	NASHVILLE	37205	TN	3
Hembree, Douglas K.	1427156397	NASHVILLE	37244	TN	2
Henderson Fitts, Allie K.	1538104526	NASHVILLE	37244	TN	11
Henry, Tonia L.	1245270529	NASHVILLE	37230	TN	2
Hicks, Kenneth	1871573196	NASHVILLE	37217	TN	2
Higginbotham, Stephanie	1306106505	NASHVILLE	37205	TN	1
Hill, Benjamin H.	1982644886	NASHVILLE	37205	TN	31
Hill, George	1306816038	NASHVILLE	37203	TN	13
Hills, Edward R.	1760461842	NASHVILLE	37230	TN	36
Hines, Donna L.	1780678037	NASHVILLE	37203	TN	2
Hirsch, Martin B.	1144223223	NASHVILLE	37244	TN	30
Hodge, Roger A.	1255370029	NASHVILLE	37205	TN	2
Hodges, Teri L.	1265522452	NASHVILLE	37244	TN	3
Hofstetter, Cameron L.	1629402482	NASHVILLE	37208	TN	49
Holliday, Hugh D.	1144426305	NASHVILLE	37221	TN	1
Holliday, Lynn A.	1003063314	NASHVILLE	37230	TN	4
Hollie, Oba H.	1013130749	NASHVILLE	37230	TN	14
Holloway, Marina S.	1033408828	NASHVILLE	37244	TN	7
Hoormann, Laura K.	1255672960	NASHVILLE	37244	TN	24
Houston, Mark C.	1790723013	NASHVILLE	37205	TN	12
Howard, Laura A.	1619151255	NASHVILLE	37203	TN	129
Huang, Lloyd K.	1598871642	NASHVILLE	37209	TN	39
Huet, Rocio A.	1073555041	NASHVILLE	37244	TN	11
Humphrey Johnson, Andria J.	1902070238	NASHVILLE	37203	TN	779
Hurley, Mary S.	1922114859	NASHVILLE	37204	TN	231
ICON PEDIATRICS LLC	1720406010	NASHVILLE	37203	TN	1,432
Ireland, Danae M.	1316287956	NASHVILLE	37244	TN	6
J GREGORY KYSER, MD	1639217037	NASHVILLE	37203	TN	454
JACK L KOCH JR, MD	1114923737	NASHVILLE	37212	TN	133
JAMES R MCFERRIN, MD	1700996535	NASHVILLE	37212	TN	62
JANE R WEINBERG, MD	1861575755	NASHVILLE	37204	TN	175
JASON B ADAMS, MS	1710222062	NASHVILLE	37203	TN	86
JEFFREY S ANDERSON, MD	1457555930	NASHVILLE	37202	TN	58
JENNIFER MUSEE, MSN	1013157767	NASHVILLE	37207	TN	24
JOHN Q BINHLAM PC	1124001466	NASHVILLE	37244	TN	3
JOSEPH M SHARPE, MD	1508863929	NASHVILLE	37203	TN	110
Jackson, Robert E.	1144305152	NASHVILLE	37203	TN	86

Janjic, Traci F.	1134186190	NASHVILLE	37203	TN	561
Jansen, Valerie M.	1215253208	NASHVILLE	37203	TN	85
Javier, Maria C.	1720174899	NASHVILLE	37244	TN	54
Jenkins, Jennifer	1063830156	NASHVILLE	37244	TN	152
Jerkins, Terri W.	1538147319	NASHVILLE	37203	TN	28
John, Bijoy E.	1467456228	NASHVILLE	37230	TN	67
Johnson, Susan G.	1891813838	NASHVILLE	37230	TN	52
Johnson, Teresa A.	1326179920	NASHVILLE	37244	TN	10
Johnson, Tina C.	1619312998	NASHVILLE	37244	TN	46
Jones, Amanda P.	1205126703	NASHVILLE	37203	TN	13
Jones, James D.	1790776490	NASHVILLE	37203	TN	88
Joseph, Prayrana C.	1215953807	NASHVILLE	37244	TN	31
Juarez, Sara B.	1932119351	NASHVILLE	37244	TN	2
Justice, Kenneth L.	1891747853	NASHVILLE	37244	TN	14
KARYN L BROWN, MD	1962559823	NASHVILLE	37203	TN	2
KENT KYGER, MD	1932217429	NASHVILLE	37212	TN	16
KEVIN B COLLEN, MD	1235153446	NASHVILLE	37228	TN	19
KNOLLS PL MED CLINIC	1508130428	NASHVILLE	37211	TN	7
KONDIS MD DEBORAH J	1750362711	NASHVILLE	37203	TN	9
Kalliny, Medhat S.	1518198787	NASHVILLE	37230	TN	15
Kang, Audrey H.	1578575486	NASHVILLE	37203	TN	23
Kaysner, Sam J.	1730145640	NASHVILLE	37205	TN	10
Kazee, Mary E.	1922412840	NASHVILLE	37203	TN	6
Kee, Teresa D.	1689708224	NASHVILLE	37244	TN	22
Keefer, Christopher J.	1164579033	NASHVILLE	37230	TN	12
Keffer, James E.	1053348508	NASHVILLE	37205	TN	2
Keller, Andrew L.	1508154915	NASHVILLE	37244	TN	1
Kelly, Suzette A.	1740333269	NASHVILLE	37244	TN	6
Kelsey, Kent G.	1437401270	NASHVILLE	37211	TN	2
Kemmer, Jennifer G.	1134486418	NASHVILLE	37205	TN	1
Kennard, Leigh A.	1861630089	NASHVILLE	37244	TN	2
Keown, Mary E.	1437112216	NASHVILLE	37203	TN	17
Kilgore, Larry C.	1265482921	NASHVILLE	37244	TN	1
Kimball, Kristopher J.	1073721635	NASHVILLE	37244	TN	6
King, Jennifer A.	1992847404	NASHVILLE	37230	TN	6
King, Leslie J.	1518238351	NASHVILLE	37244	TN	7
Kingery, Catherine H.	1851512818	NASHVILLE	37244	TN	8
Kirmani, Afshan N.	1346547544	NASHVILLE	37244	TN	22
Klinsky, Lawrence A.	1649261447	NASHVILLE	37203	TN	15
Knab, Ruth T.	1447347588	NASHVILLE	37230	TN	3
Knight, Rebecca A.	1508185133	NASHVILLE	37203	TN	5
Knott, LaTonya D.	1902810179	NASHVILLE	37230	TN	23
Koleas, Krista H.	1346412558	NASHVILLE	37212	TN	5
Kondis, Deborah J.	1750362711	NASHVILLE	37203	TN	14
Krakauer, Mark M.	1679620470	NASHVILLE	37205	TN	7
Kurtz, Bryan R.	1255334322	NASHVILLE	37244	TN	3
Kyzer, Annette E.	1669448593	NASHVILLE	37203	TN	8
LINK MD JOHN L	1841358363	NASHVILLE	37214	TN	6
LODGE MD JEFFREY S	1407931504	NASHVILLE	37230	TN	10
LORI BALL, MS	1063735397	NASHVILLE	37211	TN	16
Labron, Amy L.	1912335811	NASHVILLE	37244	TN	30
Lacey, John W.	1508964487	NASHVILLE	37244	TN	25
Ladd, Christine D.	1790088482	NASHVILLE	37244	TN	5
Ladd, Michael D.	1952466377	NASHVILLE	37205	TN	6
Ladson, Gwinnett	1639158405	NASHVILLE	37230	TN	19
Lafferty, Rhonda J.	1346588167	NASHVILLE	37208	TN	1
Lampkin IV, S L.	1275583163	NASHVILLE	37203	TN	3
Langley, Kim D.	1629168703	NASHVILLE	37230	TN	7
Lanier, Deidre	1073944351	NASHVILLE	37228	TN	8
Lanier, Deidre	1639253495	NASHVILLE	37228	TN	2

Larson, Karen E.	1245275593	NASHVILLE	37203	TN	1
Lastovka, Maria D.	1265729925	NASHVILLE	37241	TN	13
Lavrik, Irina V.	1831359686	NASHVILLE	37244	TN	7
Lawrence, Victoria M.	1558797415	NASHVILLE	37244	TN	13
Lecorps, Ashlee C.	1790074540	NASHVILLE	37204	TN	5
Ledford, Robert L.	1023009818	NASHVILLE	37203	TN	1
Lethco, Gary W.	1851466247	NASHVILLE	37244	TN	2
Lewis, Amy L.	1427043892	NASHVILLE	37230	TN	14
Lewis, Candice E.	1265616494	NASHVILLE	37230	TN	28
Lewis, Lauren M.	1689833790	NASHVILLE	37230	TN	1
Lewis, Rodney P.	1841418860	NASHVILLE	37203	TN	44
Lewis, Rozmond J.	1801006127	NASHVILLE	37206	TN	5
Lillard Jr, Robert H.	1457312548	NASHVILLE	37205	TN	3
Lindsey, Brian A.	1699086454	NASHVILLE	37219	TN	3
Link II, John L.	1841358363	NASHVILLE	37214	TN	11
Lipsitz, Nancy B.	1972695393	NASHVILLE	37203	TN	5
Littleton, Eric J.	1063499846	NASHVILLE	37244	TN	236
Lockridge, LeAndrea C.	1891952602	NASHVILLE	37244	TN	64
Lodge, Jeffrey S.	1407931504	NASHVILLE	37230	TN	15
Loggins, Candius G.	1124466107	NASHVILLE	37244	TN	39
Lohrey, Charlotte J.	1295770915	NASHVILLE	37203	TN	7
Long, John R.	1528028909	NASHVILLE	37205	TN	59
Looney, Kimberly R.	1447222740	NASHVILLE	37203	TN	4
Lovingood, Kenzie R.	1790016715	NASHVILLE	37244	TN	16
Lubas, Janet E.	1326011149	NASHVILLE	37244	TN	7
Luplow, Rolland E.	1063415131	NASHVILLE	37241	TN	18
MAPLES MD MARIA E	1356545842	NASHVILLE	37211	TN	1
MARCOS JAVIER CRUZ, MD	1265556898	NASHVILLE	37207	TN	21
MARTZ MD HOLLY D	1164503827	NASHVILLE	37207	TN	9
MATTHEW WALKER COMPREHEN	1356405278	NASHVILLE	37208	TN	14
MC CAIN MD ROBERT W	1346405495	NASHVILLE	37211	TN	5
MEADORS SR MD MICHAEL H	1023105038	NASHVILLE	37203	TN	29
MED ASC OF MIDDLE TN	1730246455	NASHVILLE	37211	TN	4
MEDICOS NASHVILLE FAM ME	1326368515	NASHVILLE	37211	TN	2
MEHARRY MED GRP	1205859279	NASHVILLE	37230	TN	93
METHODIST MED CTR OF OAK	1700870672	NASHVILLE	37244	TN	49
MICHAEL H SHERMAN, MD	1790877108	NASHVILLE	37232	TN	16
MICHAEL JOHN BARON, MD	1962426890	NASHVILLE	37212	TN	17
MICHAEL REED, MD	1467589846	NASHVILLE	37215	TN	19
MICHELLE R COCHRAN, MD	1760587026	NASHVILLE	37212	TN	131
MID STATE PULMONARY ASC	1225023393	NASHVILLE	37203	TN	30
MIDDLE TN FAM MED	1629078670	NASHVILLE	37244	TN	279
MIDDLE TN HOSPITALISTS L	1497827364	NASHVILLE	37207	TN	45
MIDDLE TN INT MED ASC PL	1164489720	NASHVILLE	37211	TN	10
MIDDLE TN PRIMARY CARE	1588996656	NASHVILLE	37203	TN	8
MIDDLE TN PULMONARY ASC	1215008032	NASHVILLE	37207	TN	1
MILLER MD MICHAEL P	1619958949	NASHVILLE	37203	TN	7
MISRA MD AMARESH	1508928458	NASHVILLE	37203	TN	19
MITCHELL MD CARL R	1497866859	NASHVILLE	37203	TN	5
MOHAMMED S ISLAM, MD	1669415386	NASHVILLE	37203	TN	4
MOORE SR MD JEFFREY K	1720013089	NASHVILLE	37203	TN	4
MOREHEAD MD JOHN A	1649267873	NASHVILLE	37203	TN	6
MUSIC VLY MED CTR LLC	1578719845	NASHVILLE	37201	TN	1
MY WELL CARE	1952625808	NASHVILLE	37217	TN	9
Mackey, Susan E.	1457341190	NASHVILLE	37203	TN	3
Macleod, Denise D.	1891787750	NASHVILLE	37203	TN	5
Maheshwari Sharma, Seema	1659380228	NASHVILLE	37244	TN	8
Maikis, Roseann	1811990971	NASHVILLE	37244	TN	89
Mallard, Robert E.	1285625970	NASHVILLE	37203	TN	198
Mangrum, Timothy C.	1124067533	NASHVILLE	37205	TN	43

Manning, John R.	1356311831	NASHVILLE	37203	TN	165
Maples, Maria E.	1356545842	NASHVILLE	37211	TN	17
Marlar, Justin L.	1609165760	NASHVILLE	37219	TN	141
Martens, John J.	1043412638	NASHVILLE	37211	TN	1
Martin, Craig M.	1437170974	NASHVILLE	37203	TN	2
Martin, Jason B.	1649212598	NASHVILLE	37230	TN	6
Martinez, Concepcion G.	1548366222	NASHVILLE	37211	TN	3
Martz, Holly D.	1790892743	NASHVILLE	37207	TN	20
Masingale, Monica	1225075781	NASHVILLE	37244	TN	6
Mason, Susan D.	1619183100	NASHVILLE	37210	TN	33
Massey, Kristen M.	1124098777	NASHVILLE	37230	TN	91
Mayorquin, Francisco J.	1093809857	NASHVILLE	37203	TN	4,741
Mays, Richard H.	1275560351	NASHVILLE	37244	TN	575
Mayzell, Heather J.	1225347784	NASHVILLE	37203	TN	41
McCarty, Patrick J.	1104125301	NASHVILLE	37208	TN	18
McCroskey, Debra J.	1356438493	NASHVILLE	37230	TN	7
McCullough, Carol H.	1316940471	NASHVILLE	37244	TN	1
McDonald, Gary R.	1013957976	NASHVILLE	37205	TN	2
McDowell, Jennifer M.	1225378904	NASHVILLE	37244	TN	12
McDowell, Michael W.	1255655825	NASHVILLE	37219	TN	14
McElroy, Julie A.	1669529483	NASHVILLE	37203	TN	3
McFarlin, Elizabeth L.	1063686038	NASHVILLE	37203	TN	11
McGhee, Renata E.	1780965731	NASHVILLE	37244	TN	3
McGinley, Daniel B.	1598926248	NASHVILLE	37203	TN	5
McGinley, James H.	1194716662	NASHVILLE	37203	TN	5
McKean, William G.	1790710374	NASHVILLE	37244	TN	2
McLallen, Stacy P.	1275547374	NASHVILLE	37211	TN	6
McNeal, Mary K.	1235132390	NASHVILLE	37241	TN	29
Meadors, Bernadette J.	1871684217	NASHVILLE	37203	TN	1
Meadors, Michael H.	1023105038	NASHVILLE	37203	TN	1
Melancon, Keri	1538365424	NASHVILLE	37244	TN	1
Melton, Gordon L.	1619064748	NASHVILLE	37230	TN	14
Mendez, Eduardo R.	1821012329	NASHVILLE	37244	TN	24
Mertens, Michael J.	1346292257	NASHVILLE	37244	TN	11
Meyer, Richard W.	1407880016	NASHVILLE	37203	TN	5
Michael, Patricia M.	1407943533	NASHVILLE	37204	TN	7
Miller, Eles A.	1821328121	NASHVILLE	37203	TN	10
Miller, Holly E.	1316198104	NASHVILLE	37203	TN	17
Mills, Van F.	1649273699	NASHVILLE	37241	TN	4
Mire, Ryan D.	1144211830	NASHVILLE	37203	TN	20
Mishra, Gita	1598860157	NASHVILLE	37214	TN	2
Mitchell, Carl E.	1497866859	NASHVILLE	37203	TN	23
Mitchell, Larry M.	1194975961	NASHVILLE	37203	TN	28
Mittal, Richa	1700077252	NASHVILLE	37202	TN	14
Moore Caldwell, Sharon Y.	1679687784	NASHVILLE	37203	TN	2
Moore, Anna H.	1063596062	NASHVILLE	37244	TN	2
Morelli, Vincent	1285753293	NASHVILLE	37230	TN	1
Morgan, Erinn R.	1053518886	NASHVILLE	37244	TN	1
Morgan, Lisa B.	1437152485	NASHVILLE	37244	TN	1
Morgan, Marian S.	1992987671	NASHVILLE	37230	TN	44
Morrison, Marie J.	1063602837	NASHVILLE	37244	TN	93
Morse, John C.	1497758445	NASHVILLE	37241	TN	19
Moss, Heather K.	1720023708	NASHVILLE	37244	TN	108
Mouton, Charles P.	1386675643	NASHVILLE	37230	TN	11
Mukundan, Chetan R.	1215921002	NASHVILLE	37203	TN	371
Murff, Harvey J.	1063445641	NASHVILLE	37230	TN	111
Murphy, Kay	1174526115	NASHVILLE	37241	TN	28
Murray, Sherry O.	1124219969	NASHVILLE	37228	TN	13
NASHVILLE CTR FOR HOPE H	1457758112	NASHVILLE	37212	TN	12
NASHVILLE FAM MED CLINIC	1215117759	NASHVILLE	37211	TN	57

NASHVILLE IP MGMT SVC	~	NASHVILLE	37203	TN	57
NASHVILLE NEUROLOGICAL C	1336413889	NASHVILLE	37212	TN	44
NASHVILLE PRIMARY CARE P	1437250776	NASHVILLE	37207	TN	41
NASHVILLE SKIN CANCER	1497700231	NASHVILLE	37212	TN	170
NASHVILLE SMYRNA PED PAR	1639495195	NASHVILLE	37211	TN	297
NASHVILLE SPRT MED ORTHO	1699969097	NASHVILLE	37230	TN	95
NEPHROLOGY ASC PC	1700878360	NASHVILLE	37205	TN	15
NEUROSURGICAL ASC	1649223348	NASHVILLE	37221	TN	6
NGUYEN MD TRUNG T	1265695076	NASHVILLE	37217	TN	22
NICHOLS MD DARYL L	1114004983	NASHVILLE	37203	TN	14
NOVA VENTURES PLLC	1396172276	NASHVILLE	37211	TN	2
Nathan, Jayashree R.	1003071333	NASHVILLE	37244	TN	3
Neary, Kaitlin C.	1467882548	NASHVILLE	37211	TN	1
Neff, Michelle N.	1396047965	NASHVILLE	37203	TN	4
Newton, Cynthia N.	1548313372	NASHVILLE	37244	TN	20
Ngido, Fabian P.	1528354768	NASHVILLE	37230	TN	3
Nguyen, Trung T.	1235164096	NASHVILLE	37217	TN	13
Nichols, Daryl L.	1114004983	NASHVILLE	37203	TN	7
Norman, Sharon A.	1700821345	NASHVILLE	37203	TN	7
Nylander, Barbara H.	1003819046	NASHVILLE	37203	TN	9
O Hara, Heather M.	1942525647	NASHVILLE	37230	TN	1
OBrien, Lee Anne F.	1922093574	NASHVILLE	37203	TN	9
OHara, Erin M.	1083917751	NASHVILLE	37203	TN	23
OLD HARDING PED ASC PC	1043356959	NASHVILLE	37205	TN	10
OTRHNLRYNG ASC OF TN PC	1376671834	NASHVILLE	37203	TN	1
Oculam, Aleona A.	1578661518	NASHVILLE	37244	TN	10
Ojibway, Joseph C.	1609205533	NASHVILLE	37204	TN	6
Olagundoye, Damaris M.	1417192816	NASHVILLE	37208	TN	2
Oldfield, Elizabeth L.	1154324192	NASHVILLE	37244	TN	10
Oldham, Karen L.	1639140585	NASHVILLE	37244	TN	1
Olive, Michael G.	1548251242	NASHVILLE	37203	TN	1
Oluwole, Olorunkemi O.	1891007514	NASHVILLE	37230	TN	3
Omishakin, Julie I.	1962748954	NASHVILLE	37244	TN	20
Onadeko, Olayinka O.	1770562555	NASHVILLE	37230	TN	70
Orgain, Robert W.	1689677619	NASHVILLE	37241	TN	3
Osborne, Tracy J.	1174580286	NASHVILLE	37211	TN	77
Oso, Ayodeji A.	1689653461	NASHVILLE	37230	TN	128
Overbay, Ashley C.	1912273632	NASHVILLE	37244	TN	35
Ozan, Aydin M.	1508821026	NASHVILLE	37203	TN	50
PERALES MD MARIA I	1609844778	NASHVILLE	37211	TN	21
PINNACLE MED GRP PLLC	1043404510	NASHVILLE	37203	TN	102
PLANNED PARENTHOOD	1952581191	NASHVILLE	37203	TN	27
PRECISION HLTHCARE INC	1962583666	NASHVILLE	37214	TN	44
PREMIER ORTHO SPRT MED	1972577351	NASHVILLE	37230	TN	9
PROFFITT MD ROBERT D	1386698223	NASHVILLE	37241	TN	1
Page, Jacob B.	1487815148	NASHVILLE	37211	TN	68
Palmer, Teresa G.	1538184270	NASHVILLE	37244	TN	23
Parks, Mary E.	1205014701	NASHVILLE	37205	TN	10
Patel, Harshila R.	1497794952	NASHVILLE	37211	TN	23
Patel, Ilaben B.	1689647489	NASHVILLE	37211	TN	118
Patten Jr, William T.	1285625731	NASHVILLE	37203	TN	50
Patton, Christopher M.	1366402778	NASHVILLE	37205	TN	18
Payne, Rose A.	1184615809	NASHVILLE	37203	TN	8
Pearman, Ryan N.	1619269008	NASHVILLE	37203	TN	5
Pearson, William	1821411174	NASHVILLE	37206	TN	33
Peek, Julie T.	1306839758	NASHVILLE	37203	TN	62
Perales, Maria I.	1609844778	NASHVILLE	37211	TN	15
Perez, Jaclyn M.	1174779375	NASHVILLE	37203	TN	15
Perkins, Denise D.	1609283456	NASHVILLE	37244	TN	9
Pharris, Larry J.	1033100763	NASHVILLE	37203	TN	7

Phillips, Cylinda V.	1659606598	NASHVILLE	37230	TN	38
Pierce, Rebekah R.	1568736650	NASHVILLE	37244	TN	19
Pinn, Tanika M.	1053430462	NASHVILLE	37208	TN	1
Piper, Sharon M.	1275509119	NASHVILLE	37203	TN	21
Poe, Lorina	1427224278	NASHVILLE	37230	TN	1
Poston, Joshua E.	1801133004	NASHVILLE	37244	TN	8
Price, James S.	1457344822	NASHVILLE	37203	TN	1
Pritchett, Erin G.	1376662718	NASHVILLE	37204	TN	3
RAJU V INDUKURI, MD	1831207323	NASHVILLE	37209	TN	1
REDASH MD ALLAN W	1598753451	NASHVILLE	37206	TN	1
REDDY MD CHURKU MOHAN M	1700834108	NASHVILLE	37203	TN	44
RICHARD CARTER MD PC	1417170341	NASHVILLE	37203	TN	34
RICHARD G SOPER, MD	~	NASHVILLE	37204	TN	7
ROBACK MD ELLEN W	1043243736	NASHVILLE	37203	TN	2
ROBERT D HUNT, MD	1063541258	NASHVILLE	37212	TN	27
RODIER MD JACQUELINE LEE	1609935329	NASHVILLE	37203	TN	13
ROGOWSKI KENT MD BARBARA	1083643530	NASHVILLE	37203	TN	9
Rager, Kristin M.	1790710168	NASHVILLE	37203	TN	25
Ragsdale, Jennifer M.	1982665212	NASHVILLE	37205	TN	5
Ralph Jr, William B.	1194830612	NASHVILLE	37203	TN	1
Randolph, Lyndsey R.	1235482001	NASHVILLE	37244	TN	2
Rankin, David M.	1225027865	NASHVILLE	37244	TN	1
Rassekhi, Mohammad	1033293147	NASHVILLE	37230	TN	9
Ratnakant, Sanjay	1578569935	NASHVILLE	37244	TN	7
Rauth, Lindsay M.	1871584524	NASHVILLE	37203	TN	3
Ray, Wesley C.	1063403434	NASHVILLE	37203	TN	1
Redash, Allan W.	1598753451	NASHVILLE	37206	TN	24
Redden, Leigh S.	1801014386	NASHVILLE	37230	TN	1
Reddy, Churku M.	1700834108	NASHVILLE	37221	TN	10
Reddy, Ramani M.	1417955154	NASHVILLE	37244	TN	2
Reddy, Venkat K.	1720134521	NASHVILLE	37203	TN	5
Reeves, Geraldine C.	1306981469	NASHVILLE	37230	TN	29
Reynolds, Melissa G.	1336142363	NASHVILLE	37244	TN	56
Ricafort, Rachel M.	1083609689	NASHVILLE	37211	TN	1
Richard, Floyd A.	1063416592	NASHVILLE	37203	TN	8
Rivas, Malinda	1841562345	NASHVILLE	37244	TN	18
Roback, Ellen W.	1043243736	NASHVILLE	37203	TN	16
Robbins, Autumn M.	1336439322	NASHVILLE	37244	TN	2
Roberson, Susan C.	1407068653	NASHVILLE	37230	TN	9
Roberts, Gabriele E.	1790103752	NASHVILLE	37208	TN	4
Roberts, Holly J.	1649697608	NASHVILLE	37244	TN	34
Robertson, Ethel M.	1992892574	NASHVILLE	37203	TN	11
Robertson, Holly L.	1952482549	NASHVILLE	37211	TN	1
Rodgers, Larry E.	1992891071	NASHVILLE	37244	TN	11
Rodier, Jacqueline L.	1609935329	NASHVILLE	37203	TN	3
Rogowski Kent, Barbara A.	1083643530	NASHVILLE	37203	TN	97
Rollins, Jocelyn M.	1205150216	NASHVILLE	37230	TN	26
Rollins, Jocelyn M.	1689004483	NASHVILLE	37244	TN	146
Rosenbloom, Samuel T.	1538278502	NASHVILLE	37230	TN	22
Ross, David L.	1073516001	NASHVILLE	37241	TN	267
Ross, Kelley A.	1265741946	NASHVILLE	37241	TN	6
Ross, Kerry W.	1932102670	NASHVILLE	37241	TN	5
Rossell, Anne T.	1437206224	NASHVILLE	37203	TN	26
Rowe, Heather D.	1427066489	NASHVILLE	37211	TN	18
Rowland, Gretel L.	1982914156	NASHVILLE	37230	TN	16
Rupe, Heather D.	1548252984	NASHVILLE	37230	TN	37
Rutledge, Charles D.	1487623971	NASHVILLE	37244	TN	19
Ryan, Sean P.	1740271402	NASHVILLE	37203	TN	7
SAMUEL O OKPAKU, MD	1427070879	NASHVILLE	37212	TN	2
SARAH B AYLOR, MD	1811091325	NASHVILLE	37203	TN	16

SARAN V MUDUMBI, MD	1194895193	NASHVILLE	37209	TN	2
SCOTT E RUDER, MD	1790733939	NASHVILLE	37212	TN	10
SEELEY III MD JAMES E	1568448736	NASHVILLE	37207	TN	3
SHAH MD VIREN J	1932420049	NASHVILLE	37215	TN	33
SHIAO MD WEN T	1689652315	NASHVILLE	37204	TN	3
SIDBERRY MD CHARLES R	1053382986	NASHVILLE	37221	TN	1
SIMMONS ID ASC PLLC	1962554840	NASHVILLE	37241	TN	28
SMITH MD GARY J	1659375228	NASHVILLE	37221	TN	1
SOUTHCREST CLINIC PC	1821296088	NASHVILLE	37211	TN	62
SOUTHSTREET FAM MED CTR	1164557856	NASHVILLE	37203	TN	17
ST THOMAS MED GRP PLLC	1467472258	NASHVILLE	37205	TN	12
STANLEY STEVE SNOW, MD	1558427500	NASHVILLE	37205	TN	35
STEPHEN C HUMBLE, MD	1609931799	NASHVILLE	37203	TN	1
SUMMIT MED ASC PC	1518993013	NASHVILLE	37244	TN	2
SUSANNA L QUASEM, MD	1437320975	NASHVILLE	37215	TN	5
SWAN UROGYNECOLOGY PC	1104105873	NASHVILLE	37203	TN	1
Saig, Reagan M.	1114148855	NASHVILLE	37244	TN	4
Salyer, John R.	1952304966	NASHVILLE	37241	TN	1
Samples, Shaun M.	1619024403	NASHVILLE	37203	TN	269
Samudrala, Sreedhar	1083689566	NASHVILLE	37230	TN	939
Sanders, Margaret P.	1457455693	NASHVILLE	37203	TN	256
Sanders, William A.	1154654960	NASHVILLE	37203	TN	30
Sansing, Brockton J.	1144413956	NASHVILLE	37202	TN	1
Scales Jr, Thomas R.	1437204732	NASHVILLE	37219	TN	2
Schlechter, Nicole L.	1285600130	NASHVILLE	37203	TN	9
Schofield, Mary W.	1346221892	NASHVILLE	37203	TN	30
Schroer, Matthew	1942482559	NASHVILLE	37219	TN	119
Schull, Katharine N.	1821051426	NASHVILLE	37205	TN	136
Schwartz, Marvin N.	1548576275	NASHVILLE	37203	TN	22
Scobey, Mary R.	1255591533	NASHVILLE	37203	TN	10
Scott, Brian M.	1851345755	NASHVILLE	37244	TN	2
Scott, Kim P.	1225020563	NASHVILLE	37230	TN	10
Scott, Patricia L.	1225185192	NASHVILLE	37203	TN	28
Scudder, Donna D.	1225029994	NASHVILLE	37203	TN	2
Sears, Peter J.	1972607042	NASHVILLE	37244	TN	11
Seethaler, Neil E.	1982699708	NASHVILLE	37203	TN	22
Semeco Rojas, Cristina E.	1275793341	NASHVILLE	37244	TN	3
Semenya, Joyce G.	1922161512	NASHVILLE	37208	TN	22
Sexton, Mwaka A.	1396098380	NASHVILLE	37244	TN	9
Shackelford, Claude E.	1942245683	NASHVILLE	37230	TN	2
Shah, Viren J.	1891725479	NASHVILLE	37215	TN	8
Sharp, Kelley J.	1629071691	NASHVILLE	37241	TN	184
Sharpe, Jamie T.	1669647319	NASHVILLE	37244	TN	17
Shaughnessy, Laura J.	1861803496	NASHVILLE	37222	TN	65
Shaw, Joanna E.	1881896553	NASHVILLE	37230	TN	1
Shepherd, Martha E.	1801866686	NASHVILLE	37230	TN	24
Sheth, Milan N.	1083694707	NASHVILLE	37244	TN	244
Shetty, Shashirekha K.	1760484414	NASHVILLE	37203	TN	13
Shiao, Wen T.	1689652315	NASHVILLE	37204	TN	1,523
Shutt, Robert D.	1740388693	NASHVILLE	37244	TN	2
Sidani, Mohamad A.	1821019845	NASHVILLE	37230	TN	50
Sidberry, Charles R.	1053382986	NASHVILLE	37221	TN	369
Sixieme, Samantha D.	1134427644	NASHVILLE	37208	TN	472
Skinner, Tiffany C.	1275734980	NASHVILLE	37244	TN	16
Smeltzer, Chris P.	1225098072	NASHVILLE	37205	TN	496
Smith, Bridgett N.	1134427651	NASHVILLE	37244	TN	2
Smith, Carlenda M.	1336345131	NASHVILLE	37203	TN	6
Smith, Christina M.	1003839382	NASHVILLE	37244	TN	29
Smith, Deborah F.	1598084170	NASHVILLE	37244	TN	9
Smith, Gary J.	1659375228	NASHVILLE	37221	TN	22

Smith, Kathryn M.	1437246543	NASHVILLE	37230	TN	1
Smith, Paige J.	1376630418	NASHVILLE	37203	TN	4
Smith, Randall B.	1104179985	NASHVILLE	37230	TN	1
Smith, TaTanisha P.	1548431356	NASHVILLE	37203	TN	131
Smithson, Joshua B.	1275597262	NASHVILLE	37203	TN	27
Smoak IV, Guy L.	1649238791	NASHVILLE	37244	TN	8
Smyth, Aaron J.	1053575357	NASHVILLE	37244	TN	13
Smyth, Kathrine D.	1891959854	NASHVILLE	37244	TN	8
Son, A Kay	1992889471	NASHVILLE	37211	TN	1
Sowell, Mary B.	1154659142	NASHVILLE	37244	TN	35
Spanier, Jonathan M.	1154351690	NASHVILLE	37203	TN	12
Sparkman, Nicole	1437571353	NASHVILLE	37244	TN	2
Speake, Cheryl P.	1295051167	NASHVILLE	37203	TN	10
Spencer, Helen C.	1912191222	NASHVILLE	37204	TN	24
Staggs, Stephen M.	1700889763	NASHVILLE	37244	TN	2
Stalcup, Clay E.	1750389979	NASHVILLE	37244	TN	18
Stalcup, Staci K.	1487652699	NASHVILLE	37244	TN	10
Stephens, Janet L.	1144502337	NASHVILLE	37211	TN	1
Stephens, Tina G.	1134557481	NASHVILLE	37230	TN	12
Stewart, Angella M.	1295169548	NASHVILLE	37230	TN	18
Stewart, Ruth C.	1265529309	NASHVILLE	37230	TN	15
Stiles, Eric F.	1235124884	NASHVILLE	37211	TN	4
Stinson Reynolds, Julie C.	1598723645	NASHVILLE	37211	TN	1
Stirling, Kristen Y.	1164762704	NASHVILLE	37203	TN	23
Storck, Kristina L.	1235234790	NASHVILLE	37203	TN	5
Strnad, Allison C.	1962590067	NASHVILLE	37203	TN	9
Stubblefield, Mark T.	1740271170	NASHVILLE	37203	TN	8
Sunico, Rowena S.	1740605294	NASHVILLE	37244	TN	24
Swan, Michael C.	1861488777	NASHVILLE	37203	TN	3
Swartout, Benita L.	1740276534	NASHVILLE	37214	TN	7
Szczuka, Anna	1326048844	NASHVILLE	37241	TN	64
TER PED GRP	1942252648	NASHVILLE	37203	TN	33
THATI MD YOGA N	1417944760	NASHVILLE	37203	TN	20
THOMAS R SCALES JR, MD	1437204732	NASHVILLE	37219	TN	27
THOMAS W CAMPBELL, MD	1942347414	NASHVILLE	37203	TN	3
THOMPSON MD CAROLYN C	1508853342	NASHVILLE	37203	TN	5
TIANLAI TANG, MD	1144311580	NASHVILLE	37203	TN	1
TN HEALTHCARE PARTNERS	1538176235	NASHVILLE	37228	TN	18
TN MATERNAL FETAL MED	1154333086	NASHVILLE	37203	TN	61
TN SPINE NERVE INST	1821024530	NASHVILLE	37205	TN	2
TN WOMENS CARE PC	1578584199	NASHVILLE	37244	TN	1
TOWNE BS REBEKAH R	1164655940	NASHVILLE	37212	TN	146
TRABUE MD ANTHONY E	1366494775	NASHVILLE	37203	TN	9
TRANQUILITY SLEEP SPEC P	1346543568	NASHVILLE	37244	TN	26
Tabi, Ayuk E.	1851692404	NASHVILLE	37230	TN	4
Tai, Steven H.	1538150156	NASHVILLE	37203	TN	34
Tanon, Vilmarie J.	1932454097	NASHVILLE	37203	TN	4
Tatalovich, Jennifer M.	1124226477	NASHVILLE	37203	TN	58
Tauriac, Ashley N.	1598083826	NASHVILLE	37203	TN	32
Taylor, Kathryn A.	1902806524	NASHVILLE	37244	TN	39
Taylor, Nancy L.	1063457232	NASHVILLE	37244	TN	19
Taylor, Phyllis A.	1003800616	NASHVILLE	37203	TN	66
Tedesco, James V.	1215981196	NASHVILLE	37244	TN	8
Teeftaller, Brandon D.	1528011426	NASHVILLE	37212	TN	2
Thati, Yoga N.	1417944760	NASHVILLE	37203	TN	1,256
Thibault, Tracie R.	1144317264	NASHVILLE	37203	TN	73
Thomas, Thomas K.	1497830855	NASHVILLE	37203	TN	76
Thompson, Carolyn C.	1508853342	NASHVILLE	37203	TN	153
Thompson, John G.	1083605398	NASHVILLE	37203	TN	55
Thornburg, Catherine M.	1205839263	NASHVILLE	37244	TN	90

Threapleton, Deanne J.	1851688865	NASHVILLE	37244	TN	79
Tipton, Stephanie L.	1821260803	NASHVILLE	37244	TN	63
Titus III, William P.	1477669869	NASHVILLE	37230	TN	9
Tolbert, Erin L.	1033374095	NASHVILLE	37207	TN	2
Trabue, Anthony E.	1366494775	NASHVILLE	37203	TN	2
Trent, Sarah L.	1376566091	NASHVILLE	37244	TN	17
Triggs, Elizabeth G.	1972669133	NASHVILLE	37205	TN	5
Tropez Sims, Susanne	1700865326	NASHVILLE	37230	TN	9
Tucker, Vernita A.	1003895640	NASHVILLE	37230	TN	318
Turner Amos, Kimberly Y.	1831435817	NASHVILLE	37244	TN	63
Turon, Tara N.	1730433475	NASHVILLE	37244	TN	58
Twilla, Susan M.	1235438664	NASHVILLE	37219	TN	35
UNITY MED CLINIC	1336571660	NASHVILLE	37230	TN	67
UNIV AFTER HOURS CLINIC	1982866950	NASHVILLE	37244	TN	37
UNIV COMM HLTH SVC INC	1275634818	NASHVILLE	37204	TN	2
UROL ASC PC	1043297542	NASHVILLE	37209	TN	141
UT VASCULAR TRANSPLANT S	1891002523	NASHVILLE	37244	TN	15
Unger, Ryan A.	1891926440	NASHVILLE	37244	TN	1
VACCINATION CLINIC PC	1154666451	NASHVILLE	37221	TN	11
VEDAVYASA B BILİYAR, MD	1609814748	NASHVILLE	37202	TN	70
VENKAT REDDY PC	1184886285	NASHVILLE	37203	TN	4
VHS WMC WALKIN CLINICS	1225135551	NASHVILLE	37230	TN	230
Valdez, Lawrence J.	1447207618	NASHVILLE	37244	TN	169
Van Kerkhove, Leslie L.	1053301630	NASHVILLE	37217	TN	2
Van Nes, Jaclyn B.	1154592897	NASHVILLE	37244	TN	17
Van Zyl, Julia R.	1467545434	NASHVILLE	37244	TN	8
Varnado, Carol E.	1124219001	NASHVILLE	37230	TN	11
Vasquez, Jaime M.	1629091301	NASHVILLE	37203	TN	19
Vaughn, Gina D.	1447331590	NASHVILLE	37230	TN	15
Veeramachaneni, Padmajavani V.	1952396806	NASHVILLE	37203	TN	10
WATSON PRIMARY CARE GEN	1770782500	NASHVILLE	37221	TN	36
WILLIAM G BOGER PLLC	1013224617	NASHVILLE	37202	TN	51
WILLIAM S WEST, MD	1598862591	NASHVILLE	37215	TN	122
WILLIAMS MD KENNETH L	1902062391	NASHVILLE	37229	TN	627
WILLIAMS MD TRILBY E	1437229572	NASHVILLE	37203	TN	37
WILSON MD MARSHELYA D	1730307554	NASHVILLE	37203	TN	14
WOMBLE HEALTHCARE LLC	1972903375	NASHVILLE	37241	TN	73
WOMEN OBSTETRICS GYNECOL	1578577565	NASHVILLE	37203	TN	3
WOMENS MED ASC OF NASHVI	1285624049	NASHVILLE	37203	TN	59
WOODS GYNECOLOGY PC	1154453884	NASHVILLE	37205	TN	81
WRIGHT MD WYCLIFFE L	1992881080	NASHVILLE	37203	TN	2
WST SPRT MED ORTHO LLC	1932340924	NASHVILLE	37222	TN	126
Wagner, Anthony	1659436830	NASHVILLE	37244	TN	1
Wagner, Bethany R.	1861472854	NASHVILLE	37230	TN	5
Wall, Norma J.	1487780268	NASHVILLE	37203	TN	4
Walling, Leigh A.	1437399458	NASHVILLE	37203	TN	156
Walters, Travis T.	1063577492	NASHVILLE	37205	TN	2
Ward, Andrew	1922233774	NASHVILLE	37244	TN	9
Warren, Angela D.	1386942134	NASHVILLE	37244	TN	2
Warren, Todd A.	1518955699	NASHVILLE	37230	TN	122
Watson Sr, Stephen M.	1730102948	NASHVILLE	37221	TN	34
Wei, Jian	1710975248	NASHVILLE	37211	TN	75
Weitzman, Glenn	1215907944	NASHVILLE	37203	TN	131
West, Ellen D.	1336410893	NASHVILLE	37203	TN	266
White, Demond C.	1750524856	NASHVILLE	37241	TN	1
Whitworth, Christine M.	1942270731	NASHVILLE	37203	TN	46
Wieniewitz, Amber L.	1285943423	NASHVILLE	37244	TN	81
Wilder, Tracie E.	1972514537	NASHVILLE	37203	TN	34
Wile, Laura H.	1073580338	NASHVILLE	37203	TN	44
Wilkerson, Michael R.	1326362997	NASHVILLE	37219	TN	45

Williams, Ida M.	1790848620	NASHVILLE	37208	TN	41
Williams, Mitzi D.	1730520388	NASHVILLE	37244	TN	7
Williams, Trilby E.	1437229572	NASHVILLE	37203	TN	2
Williams-Jackson, Kameela E.	1790113595	NASHVILLE	37244	TN	26
Williard, Emily L.	1073886164	NASHVILLE	37211	TN	23
Willis, Angela L.	1205825866	NASHVILLE	37230	TN	15
Wilson, Carol K.	1932434073	NASHVILLE	37208	TN	53
Wilson, Grover C.	1821252776	NASHVILLE	37244	TN	225
Wilson, Marshelya D.	1730307554	NASHVILLE	37203	TN	39
Wingo, Carl E.	1700889664	NASHVILLE	37203	TN	208
Witherspoon, Christi A.	1003860982	NASHVILLE	37244	TN	37
Witter, Danielle R.	1134463896	NASHVILLE	37244	TN	208
Woods, Grayson N.	1346345881	NASHVILLE	37205	TN	50
Woods, Ryan M.	1316215809	NASHVILLE	37215	TN	16
Wright, Jennifer J.	1245529486	NASHVILLE	37203	TN	80
Wright, Sharon C.	1962450973	NASHVILLE	37203	TN	21
Wright, Tiffanie L.	1609047760	NASHVILLE	37203	TN	1
Wyckoff, David A.	1033198486	NASHVILLE	37203	TN	25
XUHAN PC LLC	1992039184	NASHVILLE	37203	TN	148
Yarzagaray, Luis C.	1629370655	NASHVILLE	37212	TN	14
Yoneyama, Tadayuki	1205827987	NASHVILLE	37203	TN	8
Young, Jennifer B.	1003248733	NASHVILLE	37244	TN	104
Young, Kristie G.	1861526667	NASHVILLE	37244	TN	87
Young, Stephanie J.	1871864330	NASHVILLE	37219	TN	28
Young, Tasha M.	1932425667	NASHVILLE	37208	TN	7
Yu, Erin K.	1225028087	NASHVILLE	37203	TN	709
Zeller, Emem A.	1376809590	NASHVILLE	37221	TN	33
Ziegler, Carol C.	1487704136	NASHVILLE	37230	TN	4
Zite, Nikki B.	1518065416	NASHVILLE	37244	TN	611
Mathai, George T.	1316098858	NEW JOHNSONVILLE	37134	TN	4
Sauve, Valerie Y.	1962769331	NOLENSVILLE	37135	TN	162
THOMPSON MD JOHN R	1861496838	NOLENSVILLE	37135	TN	4
Thompson, John R.	1861496838	NOLENSVILLE	37135	TN	1,084
ANGELA L WOOD, MSN	1053387977	NUNNELLY	37137	TN	83
COLE FAM PRACT LLC	1790012441	OLD HICKORY	37138	TN	387
Cole Bradley, Annie C.	1174808422	OLD HICKORY	37138	TN	161
Cole, Amy T.	1528254562	OLD HICKORY	37138	TN	34
Davidson, Beverly L.	1144473547	OLD HICKORY	37138	TN	231
Smeathers, Panayiota A.	1073878427	OLD HICKORY	37138	TN	27
McKeown, John C.	1124157391	PALMER	37365	TN	22
Nordquist, Fred A.	1043294747	PLEASANT VIEW	37146	TN	36
REGENTS MED CTR PC	1194718346	PLEASANT VIEW	37146	TN	264
Ray, Lori A.	1376616771	PLEASANT VIEW	37146	TN	5
VLG PRIMARY CARE PHARM	1699031377	PLEASANT VIEW	37146	TN	106
BAIN MD VERNA	1396816997	PORTLAND	37148	TN	155
Bain, Verna	1396816997	PORTLAND	37148	TN	1
GILL MD YOGESHWAR S	1184870370	PORTLAND	37148	TN	17
Harris, Daphne C.	1205175023	PORTLAND	37148	TN	181
JOHN A TAYLOR	1710166780	PORTLAND	37148	TN	7
Littell, Michael D.	1023084001	PORTLAND	37148	TN	3
MICHAEL D LITTELL DO PC	1134277338	PORTLAND	37148	TN	63
Nelson, Pamela A.	1386760635	PORTLAND	37148	TN	24
OLYMPIC CONSULT PLC	1689652018	PORTLAND	37148	TN	7
PONCE MD LOU	1518137579	PORTLAND	37148	TN	370
PORTER MD PAUL R	1134154461	PORTLAND	37148	TN	240
PORTLAND FAM CARE WALKIN	1518106020	PORTLAND	37148	TN	25
Ponce, Lou	1790735454	PORTLAND	37148	TN	35
Porter, Paul R.	1134154461	PORTLAND	37148	TN	56
RALPH H RUCKLE	1841491990	PORTLAND	37148	TN	48
Ruckle, Ralph H.	1790770378	PORTLAND	37148	TN	2

Taylor, John A.	1194711291	PORTLAND	37148	TN	267
Tidwell, Emily J.	1588691117	PORTLAND	37148	TN	196
Tidwell, Randy L.	1164661674	PORTLAND	37148	TN	391
ALPHA OMEGA FAM MED	1457690422	PULASKI	38478	TN	1
Aluyi, Clement O.	1447459607	PULASKI	38478	TN	347
Balatico, Ferdinand A.	1851301535	PULASKI	38478	TN	15
Beall III, James H.	1316928526	PULASKI	38478	TN	64
Beasley, Jerry S.	1144312869	PULASKI	38478	TN	5
Burger, Charles W.	1720069933	PULASKI	38478	TN	7
Bush, Sara B.	1215165311	PULASKI	38478	TN	12
Clem, Holly M.	1780008391	PULASKI	38478	TN	158
Cohen, Kathy E.	1063493815	PULASKI	38478	TN	123
Doggett, Mary L.	1750707857	PULASKI	38478	TN	4
EASTSIDE FAM MED CTR	1659447654	PULASKI	38478	TN	338
FRANCO-CHEN MD MILDRED A	1700995503	PULASKI	38478	TN	289
Fite, Joe R.	1346291952	PULASKI	38478	TN	16
Franco Chen, Mildred A.	1700995503	PULASKI	38478	TN	385
GRAHAM ACNP JANET S	1861559692	PULASKI	38478	TN	233
Graham, Janet S.	1861559692	PULASKI	38478	TN	26
HANEY MD CHARLES D	1285615385	PULASKI	38478	TN	1
Haney, Charles D.	1285615385	PULASKI	38478	TN	170
JOE R FITE PLLC	1144653155	PULASKI	38478	TN	290
KASSINGER DC JAMES B	1447285721	PULASKI	38478	TN	417
Littrell, Kari A.	1013185974	PULASKI	38478	TN	19
Lutz, Robert B.	1881749307	PULASKI	38478	TN	17
Moreau, Deborah J.	1164754008	PULASKI	38478	TN	1
Moreau, Deborah J.	1962662270	PULASKI	38478	TN	105
Phelps Jr, Kenneth J.	1508882671	PULASKI	38478	TN	290
Phillips, Elizabeth R.	1316244643	PULASKI	38478	TN	90
Pickett, Kelly B.	1699018291	PULASKI	38478	TN	97
RODRICK RICHARD GREGORY, MD	1629156914	PULASKI	38478	TN	22
Riley, Cara	1508003815	PULASKI	38478	TN	423
Robinson, Bryan S.	1841403441	PULASKI	38478	TN	46
Savage, Stephen R.	1114071057	PULASKI	38478	TN	24
TN VLY FAM CARE PLLC	1689993362	PULASKI	38478	TN	19
Weaver, Lisa A.	1134124902	PULASKI	38478	TN	112
WOODARD APN EDNA L	1467483164	RED BOILING SPRINGS	37150	TN	4
Woodard, Edna L.	1467483164	RED BOILING SPRINGS	37150	TN	393
EKO CLINIC	1033192893	SEWANEE	37375	TN	69
Eko Isenalumhe, Imhona A.	1033192893	SEWANEE	37375	TN	89
Evans, Amy H.	1700897485	SEWANEE	37375	TN	47
Heath, Mary D.	1164518569	SEWANEE	37375	TN	321
Koella, Louis E.	1740250471	SEWANEE	37375	TN	45
Martin, David C.	1902809718	SEWANEE	37375	TN	45
OWSLEY FNP NATALIE C	1508032210	SEWANEE	37383	TN	226
Owsley, Natalie C.	1508032210	SEWANEE	37383	TN	64
PHELPS MD THOMAS F	1184699662	SEWANEE	37375	TN	790
Petrilla, Matthew J.	1811967532	SEWANEE	37375	TN	20
SEWANEE PED	1548475130	SEWANEE	37375	TN	1
Adams, Lynette M.	1184715666	SHELBYVILLE	37160	TN	213
Atalla, Nabil B.	1306026653	SHELBYVILLE	37160	TN	50
BEDFORD URGENT CARE	1629136379	SHELBYVILLE	37160	TN	1
CARMEL CLINIC CORP	1326187980	SHELBYVILLE	37160	TN	213
Dehmlow, Pamela G.	1962662858	SHELBYVILLE	37160	TN	38
Dunnivant, Lori B.	1144527276	SHELBYVILLE	37160	TN	635
Faour, Muhamed S.	1982672507	SHELBYVILLE	37162	TN	20
GENESIS MED CLINIC LLC	1306016274	SHELBYVILLE	37160	TN	313
HEALTHY KIDS LLC	1861711616	SHELBYVILLE	37160	TN	39
Jayakody, Frank L.	1093794455	SHELBYVILLE	37162	TN	334
KACZMARSKA MD BARBARA F	1053318923	SHELBYVILLE	37160	TN	463

Kaczmarek, Barbara F.	1053318923	SHELBYVILLE	37160	TN	2
LYNETTE ADAMS	1619045184	SHELBYVILLE	37160	TN	52
Loleh, Samer	1104878248	SHELBYVILLE	37162	TN	93
MADISON STREET FAM CLINI	1518238740	SHELBYVILLE	37160	TN	233
MELSON MD DANNY L	1003815572	SHELBYVILLE	37160	TN	7
Magnuson, Carol L.	1417928730	SHELBYVILLE	37160	TN	126
Melson, Danny L.	1003815572	SHELBYVILLE	37160	TN	289
NEDUMTHOTTATHI MD THOMAS	1730241159	SHELBYVILLE	37160	TN	82
NORTHSIDE URGENT CARE IN	1093794455	SHELBYVILLE	37160	TN	231
NORTHSIDE URGENT CARE IN	1427155043	SHELBYVILLE	37160	TN	85
Nedumthottathil, Thomas J.	1730241159	SHELBYVILLE	37160	TN	1
Parawan, Cristina S.	1851367866	SHELBYVILLE	37160	TN	11
Rogers, Erica S.	1871611293	SHELBYVILLE	37160	TN	1
SELLS JR MD SAMUEL P	1245341403	SHELBYVILLE	37160	TN	281
STIMPSON MD CHARLES L	1780654285	SHELBYVILLE	37160	TN	185
Sells Jr, Samuel P.	1245341403	SHELBYVILLE	37160	TN	114
Stimpson, Charles L.	1780654285	SHELBYVILLE	37160	TN	308
Tamula, Alma M.	1255316519	SHELBYVILLE	37160	TN	5
Turner, Nikki M.	1013332329	SHELBYVILLE	37160	TN	54
Womble, Lynette A.	1669653663	SHELBYVILLE	37160	TN	128
BLEVINS MD MELVIN L	1194748921	SMITHVILLE	37166	TN	130
Blevins, Melvin L.	1194748921	SMITHVILLE	37166	TN	38
CRIPPS HOOPER RHOODY PLL	1679677199	SMITHVILLE	37166	TN	13
Cooper, Steven W.	1770575607	SMITHVILLE	37166	TN	9
Cripps, Hugh D.	1255323382	SMITHVILLE	37166	TN	65
DINGLE MD DENISE R	1518974732	SMITHVILLE	37166	TN	3
Dingle, Denise R.	1518974732	SMITHVILLE	37166	TN	78
Hooper, Doug G.	1407848534	SMITHVILLE	37166	TN	1,128
Rhody, Jack R.	1578555611	SMITHVILLE	37166	TN	365
Rhody, Kevin R.	1841282779	SMITHVILLE	37166	TN	290
Sherwood, William H.	1821080961	SMITHVILLE	37166	TN	12
Tobitt, Timothy D.	1396923199	SMITHVILLE	37166	TN	122
WALL JR MD JAMES C	1467538652	SMITHVILLE	37166	TN	3
Wall Jr, James C.	1467538652	SMITHVILLE	37166	TN	62
Wall Jr, James C.	1467538652	SMYRNA	37167	TN	1
Adabala, Jaya L.	1063673119	SMYRNA	37167	TN	4
Adzokpa, Selorm A.	1508002015	SMYRNA	37167	TN	136
Agarwal, Reita N.	1487668166	SMYRNA	37167	TN	4,053
Aguas, Elena Y.	1679577043	SMYRNA	37167	TN	2
Ahrari, Bijan	1679726467	SMYRNA	37167	TN	99
Alwani, Anita A.	1538134895	SMYRNA	37167	TN	69
Anderson, Janet E.	1679507552	SMYRNA	37167	TN	71
Anderson, Ted L.	1326130741	SMYRNA	37167	TN	184
Archer, Julia J.	1427115617	SMYRNA	37167	TN	275
Ashley, Gervais L.	1245309590	SMYRNA	37167	TN	264
BEATTY MD DOUGLAS C	1053394916	SMYRNA	37167	TN	1
BYRNES MD JOHN M	1700846334	SMYRNA	37167	TN	130
Bagai, Jayant	1073607784	SMYRNA	37167	TN	2
Ballard, Gary H.	1720022395	SMYRNA	37167	TN	10
Bandealy, Amin A.	1174555247	SMYRNA	37167	TN	3
Bates, Southida	1437382751	SMYRNA	37167	TN	240
Benfield, Jacob L.	1881857217	SMYRNA	37167	TN	19
Bhamidipati, Savithri	1508896945	SMYRNA	37167	TN	193
Birchmore, Daniel	1659462851	SMYRNA	37167	TN	160
Blackshear, Christe C.	1902880149	SMYRNA	37167	TN	5
Blakey, Robert C.	1427140847	SMYRNA	37167	TN	78
Boccarossa, Gerry N.	1912901760	SMYRNA	37167	TN	46
Booher, Tawny L.	1083941884	SMYRNA	37167	TN	18
Bookout, James M.	1386600492	SMYRNA	37167	TN	104
Booze, George W.	1407812514	SMYRNA	37167	TN	38

Bottoms, Catherine S.	1184603854	SMYRNA	37167	TN	62
Brandt, Stephen J.	1588763916	SMYRNA	37167	TN	1
Brester, Rebecca K.	1518063775	SMYRNA	37167	TN	259
Bryson, Aloha E.	1972574184	SMYRNA	37167	TN	322
Buchanan Jr, Jack W.	1194811661	SMYRNA	37167	TN	19
CEDAR GROVE MED ASC LLC	1558564021	SMYRNA	37167	TN	2
Calhoun Jr, Calvin L.	1093736837	SMYRNA	37167	TN	3
Campbell, Corey D.	1801943758	SMYRNA	37167	TN	587
Campbell, Diane L.	1215935838	SMYRNA	37167	TN	198
Castro, Daniel	1821002700	SMYRNA	37167	TN	134
Chakrabarty, Sangita M.	1932187119	SMYRNA	37167	TN	62
Chatra, Shubha R.	1205804820	SMYRNA	37167	TN	84
Chaudhary, Humera	1891890240	SMYRNA	37167	TN	35
Chaudhary, Ranchhodbhai L.	1508015512	SMYRNA	37167	TN	203
Chaudhry, Ahsen R.	1992725147	SMYRNA	37167	TN	93
Chirculescu, Camelia	1285629089	SMYRNA	37167	TN	130
Church, Melinda L.	1538187901	SMYRNA	37167	TN	52
Cleator, John H.	1649327446	SMYRNA	37167	TN	336
Cloud, Cynthia L.	1326213398	SMYRNA	37167	TN	36
Conteh, Lanla F.	1497964399	SMYRNA	37167	TN	179
Crocker, Robert O.	1609897099	SMYRNA	37167	TN	17
Cummings, Clinton L.	1922086016	SMYRNA	37167	TN	299
DEPARTMENT OF VETERANS AFFAIRS	-	SMYRNA	37167	TN	3
DHAR FAM MED PLLC	1811177215	SMYRNA	37167	TN	16
Davis, Margaret J.	1053313536	SMYRNA	37167	TN	13
Davis, Mary B.	1548340078	SMYRNA	37167	TN	27
DeRoche, Michael E.	1548204043	SMYRNA	37167	TN	4
Dempsey, Scott H.	1336155472	SMYRNA	37167	TN	4
Ditah, Fausta A.	1063675692	SMYRNA	37167	TN	1
Djordjevic, Zvezdana D.	1275533259	SMYRNA	37167	TN	173
Ellis, Patricia D.	1073605887	SMYRNA	37167	TN	1
Emery, Lori A.	1932129244	SMYRNA	37167	TN	18
Esmond, Donna C.	1396764585	SMYRNA	37167	TN	26
FAM CARE OF MIDDLE TN	1992985055	SMYRNA	37167	TN	397
FELIX MD CHERISE MARIE	1992906192	SMYRNA	37167	TN	478
Farooq, Farha N.	1578584553	SMYRNA	37167	TN	20
Farrar, Ramano	1962423442	SMYRNA	37167	TN	56
Farst, Douglas	1538271028	SMYRNA	37167	TN	2
Ferguson, Thomas C.	1629178603	SMYRNA	37167	TN	152
Fisher, Phyllis C.	1114922937	SMYRNA	37167	TN	2
Fleming, Toni N.	1366542755	SMYRNA	37167	TN	61
Folan, Michael D.	1568474682	SMYRNA	37167	TN	225
Folsom, Vicki L.	1225023799	SMYRNA	37167	TN	6
Forrest, Terry L.	1285660944	SMYRNA	37167	TN	26
Fox, G Albert	1568412393	SMYRNA	37167	TN	43
Fox, Zenaida S.	1124045067	SMYRNA	37167	TN	259
Frenchman, Aparna K.	1306037775	SMYRNA	37167	TN	2
Fuller, Melissa E.	1275680084	SMYRNA	37167	TN	6
GARVIN MD RICHARD P	1679521058	SMYRNA	37167	TN	111
GENESIS WOMENS CARE INC	1568411197	SMYRNA	37167	TN	26
GET WELL CLINICS	1295929297	SMYRNA	37167	TN	102
GRACE PED PLLC	1467781690	SMYRNA	37167	TN	566
GREATER NASHVILLE PERINA	1821233529	SMYRNA	37167	TN	126
Garvin, Richard P.	1679521058	SMYRNA	37167	TN	128
George III, William R.	1609989474	SMYRNA	37167	TN	16
Gibson, Stephanie A.	1801984992	SMYRNA	37167	TN	2
Gilbert, Anna B.	1285610931	SMYRNA	37167	TN	260
Goenka, Seema	1518998152	SMYRNA	37167	TN	215
Goldstein, Jack S.	1457443228	SMYRNA	37167	TN	20
Goodman, Peter D.	1952498438	SMYRNA	37167	TN	93
Govindaswamy, Geetha P.	1609897701	SMYRNA	37167	TN	259
Greenspan, Debra L.	1225045701	SMYRNA	37167	TN	69

Grisham, Donald W.	1245290048	SMYRNA	37167	TN	26
Gyاملani, Geeta G.	1235144114	SMYRNA	37167	TN	29
HUGGINS MD TERESA G	1194839498	SMYRNA	37167	TN	10
Habtgiorgis, Dresslgn A.	1235369117	SMYRNA	37167	TN	339
Hadgu, Yemane B.	1750391249	SMYRNA	37167	TN	186
Halama, James S.	1174561971	SMYRNA	37167	TN	1,635
Hamburger, Norman J.	1144270224	SMYRNA	37167	TN	24
Hamm, Emile V.	1659555654	SMYRNA	37167	TN	16
Hamrang, Gina E.	1942259650	SMYRNA	37167	TN	49
Hardman, Norman C.	1982629234	SMYRNA	37167	TN	2
Harrah, Debra A.	1710230594	SMYRNA	37167	TN	40
Harris, Linda W.	1508878547	SMYRNA	37167	TN	20
Harvey, Emma J.	1932286622	SMYRNA	37167	TN	1
Harvison, Emily M.	1457483778	SMYRNA	37167	TN	12
Hatcher, Steven C.	1467418798	SMYRNA	37167	TN	16
Hathaway, Jacob W.	1265589154	SMYRNA	37167	TN	3
Hemphill, Jean C.	1477519486	SMYRNA	37167	TN	41
Henley, Michele A.	1821047135	SMYRNA	37167	TN	1
High Jr, Lawrence W.	1154341873	SMYRNA	37167	TN	13
Holst, Lorin G.	1598859894	SMYRNA	37167	TN	1
Hooper, Anne	1972515559	SMYRNA	37167	TN	27
Hoover, Sarah E.	1487921342	SMYRNA	37167	TN	78
Howard, Jane E.	1841399276	SMYRNA	37167	TN	17
Hsu, Marie	1366478851	SMYRNA	37167	TN	88
INT MED ASC	1669671368	SMYRNA	37167	TN	1
Ikejiani, Afam	1205962750	SMYRNA	37167	TN	76
Jackson, Patricia S.	1427132422	SMYRNA	37167	TN	3
Jafer, Jemal H.	1538232624	SMYRNA	37167	TN	73
James, Joyline D.	1013012186	SMYRNA	37167	TN	29
Jones, Terri L.	1730315581	SMYRNA	37167	TN	3
Junard, Frederick O.	1740288810	SMYRNA	37167	TN	21
Justice, Tabitha R.	1467401695	SMYRNA	37167	TN	15
KING MD KIMBERLY N	1588628838	SMYRNA	37167	TN	6
KNOXVILLE VA CBOC	1235316928	SMYRNA	37167	TN	2
Kalaria, Pankaj B.	1366595738	SMYRNA	37167	TN	36
Kamin, Ehud R.	1366518938	SMYRNA	37167	TN	13
Kaplowitz, Rebekah A.	1508894734	SMYRNA	37167	TN	112
Kathuria, Chand	1336111954	SMYRNA	37167	TN	4
Kelly, Earl	1366556201	SMYRNA	37167	TN	20
Khatri, Gajendra K.	1598727869	SMYRNA	37167	TN	31
Kihlberg, Courtney J.	1427105238	SMYRNA	37167	TN	64
Krishnan, Vinodin	1184646275	SMYRNA	37167	TN	33
Kuriacose, Reena	1225239908	SMYRNA	37167	TN	26
Langone, Susan E.	1962407031	SMYRNA	37167	TN	2
Laws, Regina K.	1912131459	SMYRNA	37167	TN	21
Lawson, William E.	1982782207	SMYRNA	37167	TN	70
Lee, Jennifer L.	1740539063	SMYRNA	37167	TN	62
Leichner Jr, Edward C.	1154352086	SMYRNA	37167	TN	102
Leidy, Karen	1982795720	SMYRNA	37167	TN	49
Lenzi, Tiffanee A.	1578690806	SMYRNA	37167	TN	46
Leuschen, Carla D.	1578654422	SMYRNA	37167	TN	4
Ligler, Robin N.	1891011896	SMYRNA	37167	TN	119
Lim Jr, Robert T.	1003830332	SMYRNA	37167	TN	87
Lind Jr, Roger C.	1669447140	SMYRNA	37167	TN	29
Link, Michelle N.	1073856548	SMYRNA	37167	TN	38
Loyd, Stephen D.	1366437253	SMYRNA	37167	TN	30
Luckett, Gwynetta M.	1053386185	SMYRNA	37167	TN	107
MEMPHIS VAMC	1255381695	SMYRNA	37167	TN	86
MacIntire, Jeffrey S.	1407897556	SMYRNA	37167	TN	75
Mangle, George M.	1639193311	SMYRNA	37167	TN	58
Maripari, Dhana L.	1376654095	SMYRNA	37167	TN	4
Marks, Donald	1568482180	SMYRNA	37167	TN	10
Mayor Lynn, Kathleen A.	1134177124	SMYRNA	37167	TN	21
McCoy, David M.	1093774093	SMYRNA	37167	TN	1

McCoy, Michael R.	1235389230	SMYRNA	37167	TN	2
McDaniels, Tija L.	1982700878	SMYRNA	37167	TN	28
McDavid, Richard K.	1508861774	SMYRNA	37167	TN	97
McVeigh, GERALYN	1790791788	SMYRNA	37167	TN	6
Meadows, Natasha D.	1942241294	SMYRNA	37167	TN	74
Memon, Kashif A.	1932161668	SMYRNA	37167	TN	113
Merced, Norma L.	1124091301	SMYRNA	37167	TN	251
Mickiewicz, Marcy A.	1437246550	SMYRNA	37167	TN	491
Mixon, Joseph A.	1881695997	SMYRNA	37167	TN	75
Monahan, Kenneth J.	1700933504	SMYRNA	37167	TN	1
Monk, Tammy W.	1558364620	SMYRNA	37167	TN	52
Moore Sr, Jeffrey K.	1720013089	SMYRNA	37167	TN	1
Moore, Valarie R.	1023190378	SMYRNA	37167	TN	242
Moore, Wesley B.	1740303213	SMYRNA	37167	TN	4
Moriarty, Cynthia	1053390831	SMYRNA	37167	TN	98
Moss, Rebecca S.	1144274069	SMYRNA	37167	TN	1
Motel, Amanda J.	1811140577	SMYRNA	37167	TN	52
Muthiah, Muthiah P.	1831156801	SMYRNA	37167	TN	19
NURTURE PED PLLC	1073719977	SMYRNA	37167	TN	17
Newman, Justin R.	1295901221	SMYRNA	37167	TN	24
Nwozo, Madubueze U.	1801834759	SMYRNA	37167	TN	1
Okafor, Obiajulu C.	1558583658	SMYRNA	37167	TN	62
Okeke Nnamah, Uchenna S.	1285767780	SMYRNA	37167	TN	124
Ossorio, Miguel A.	1972534410	SMYRNA	37167	TN	154
Overbay, Barbara K.	1497924047	SMYRNA	37167	TN	71
PRIME OBSTETRICS GYNECOL	1831226000	SMYRNA	37167	TN	1
Page, Robert S.	1871505081	SMYRNA	37167	TN	11
Parks, Matt	1952322745	SMYRNA	37167	TN	3
Pelick, John	1093722555	SMYRNA	37167	TN	17
Pereira, Christina C.	1659658490	SMYRNA	37167	TN	2
Perkins, Tracey L.	1083938781	SMYRNA	37167	TN	166
Peters, Diane K.	1972607018	SMYRNA	37167	TN	42
Peters, Jacqueline A.	1144267279	SMYRNA	37167	TN	157
Peterson, Celeste V.	1942205349	SMYRNA	37167	TN	10
Peterson, Janette R.	1811983844	SMYRNA	37167	TN	169
Pfeifer, Rita A.	1457453078	SMYRNA	37167	TN	4
Pollitte, Jonathan L.	1407888571	SMYRNA	37167	TN	341
Provance, Paul T.	1760429740	SMYRNA	37167	TN	21
Pullen, Charles S.	1992722987	SMYRNA	37167	TN	175
Pullen, Lisa May	1871672717	SMYRNA	37167	TN	406
QUAO MD NII SABAN	1205903747	SMYRNA	37167	TN	35
Qualls, Zoe F.	1033229885	SMYRNA	37167	TN	107
RILEY MD LOUIS T	1891791471	SMYRNA	37167	TN	22
Ray, Jennifer L.	1992893580	SMYRNA	37167	TN	28
Reid, Judith E.	1407839442	SMYRNA	37167	TN	121
Reynolds, Janne S.	1326038696	SMYRNA	37167	TN	10
Richardson, Travis D.	1558687806	SMYRNA	37167	TN	197
Robertson, Laura K.	1568473437	SMYRNA	37167	TN	91
Rodriguez Conesa, Yvonne	1639135577	SMYRNA	37167	TN	37
Rogers, Maillien R.	1043408578	SMYRNA	37167	TN	2
Russell, Troy A.	1902819956	SMYRNA	37167	TN	766
SCHWARTZ MD GARY A	1780694752	SMYRNA	37167	TN	5
SMYRNA OBSTETRICS GYNECO	1659508240	SMYRNA	37167	TN	335
SOUTHERN PAIN INST PLLC	1538367529	SMYRNA	37167	TN	863
Saleem, Muhammad	1245241918	SMYRNA	37167	TN	48
Salloum, Nicole V.	1184771990	SMYRNA	37167	TN	12
Sanders, James C.	1215179924	SMYRNA	37167	TN	26
Sanders, Marion L.	1932305331	SMYRNA	37167	TN	228
Saumell, Syria H.	1700807658	SMYRNA	37167	TN	58
Sawyers, Erin L.	1386828747	SMYRNA	37167	TN	270
Scarbro, Stacy L.	1255443503	SMYRNA	37167	TN	13
Schnell, Thomas R.	1922049063	SMYRNA	37167	TN	252
Scott, Anita	1033139126	SMYRNA	37167	TN	205
Seawell, Michael R.	1508041534	SMYRNA	37167	TN	12

Seitzinger, David B.	1831174887	SMYRNA	37167	TN	3
Sengsayadeth, Salyka M.	1619024429	SMYRNA	37167	TN	33
Sensing, Janice M.	1922057058	SMYRNA	37167	TN	1
Shah, Rahman	1780632380	SMYRNA	37167	TN	41
Shelton, Michela R.	1871506329	SMYRNA	37167	TN	20
Shull, Linda A.	1952417321	SMYRNA	37167	TN	39
Silva Hale, Antonia	1801965322	SMYRNA	37167	TN	37
Smith, Patricia D.	1063451607	SMYRNA	37167	TN	88
Smith, William D.	1538111406	SMYRNA	37167	TN	78
Solomon, Haregewain	1760574412	SMYRNA	37167	TN	34
Spears, Sharon F.	1174887293	SMYRNA	37167	TN	62
Spitler, Elizabeth	1437167723	SMYRNA	37167	TN	71
Sriharan, Kalavally	1467559039	SMYRNA	37167	TN	581
Staff, Page M.	1992860779	SMYRNA	37167	TN	9
Stallings, Shawn P.	1184616369	SMYRNA	37167	TN	49
Stanfield, Luther	1124045562	SMYRNA	37167	TN	26
Stovall, Troy W.	1063426393	SMYRNA	37167	TN	2
Stupka, Andrea	1275557027	SMYRNA	37167	TN	79
Sud, Pamela R.	1003149568	SMYRNA	37167	TN	89
TN FAM DOCTORS PLLC	1629035654	SMYRNA	37167	TN	21
TN MED PED PC	1679581433	SMYRNA	37167	TN	49
Tammareddi, Kumar N.	1144483397	SMYRNA	37167	TN	2
Tanner, Catherine C.	1275576332	SMYRNA	37167	TN	60
Tarvin, Emily M.	1124222609	SMYRNA	37167	TN	18
Taylor, Kay D.	1245293711	SMYRNA	37167	TN	10
Taylor, Tamarro L.	1336110774	SMYRNA	37167	TN	128
Thati, Arunadevi A.	1073570297	SMYRNA	37167	TN	46
Thomas Jr, Errol M.	1356352157	SMYRNA	37167	TN	40
Thurmann, Hiltrud	1881762730	SMYRNA	37167	TN	99
Tolan, Daniel L.	1427161538	SMYRNA	37167	TN	8
Toussaint, Rudiane	1548249162	SMYRNA	37167	TN	8
Toyne, Susanne M.	1710935341	SMYRNA	37167	TN	4
Troum, Beth	1225000185	SMYRNA	37167	TN	1
Turbeville, Loretta R.	1457465890	SMYRNA	37167	TN	1
Turner, Avis D.	1174688790	SMYRNA	37167	TN	376
UDOM MD DAVID I	1619032067	SMYRNA	37167	TN	3
Vavra, Daniela	1598752958	SMYRNA	37167	TN	47
Virk, Zubia E.	1144333279	SMYRNA	37167	TN	75
Vollmer, Charolette	1386955573	SMYRNA	37167	TN	21
Washburn, James W.	1437183019	SMYRNA	37167	TN	22
Washington, Cherese W.	1265533541	SMYRNA	37167	TN	194
Watson, Jennifer L.	1235247339	SMYRNA	37167	TN	2
Webb, Marcus D.	1952306359	SMYRNA	37167	TN	319
Webster, Leonard G.	1386710762	SMYRNA	37167	TN	3
Wells, Karen J.	1659354447	SMYRNA	37167	TN	3
West, Michael S.	1467462077	SMYRNA	37167	TN	123
White Jr, Charles W.	1689665614	SMYRNA	37167	TN	20
Whitehead, Christal S.	1346539863	SMYRNA	37167	TN	31
Whitson, Dale E.	1275538589	SMYRNA	37167	TN	551
Williams, Mary S.	1356573463	SMYRNA	37167	TN	86
Williams, Robert D.	1144254269	SMYRNA	37167	TN	53
Williamson, Jessica A.	1548582414	SMYRNA	37167	TN	33
Wilson, Mark C.	1568402121	SMYRNA	37167	TN	65
Wimberly, Latrina Y.	1861404543	SMYRNA	37167	TN	119
Wood, R Harber	1215961859	SMYRNA	37167	TN	1
Woods, Gloria G.	1245327238	SMYRNA	37167	TN	1
Wright, Daniela P.	1609947944	SMYRNA	37167	TN	289
Yant, Connie E.	1619981149	SMYRNA	37167	TN	64
Yao, Zhi Q.	1285813741	SMYRNA	37167	TN	60
Yearly, Mona E.	1083725311	SMYRNA	37167	TN	62
Zaman, Muhammed K.	1154388718	SMYRNA	37167	TN	1
BAKER JR MD ROBERT F	1134291883	SPARTA	38583	TN	81
Baker, Robert F.	1134291883	SPARTA	38583	TN	94
Benningfield, Anna V.	1295977882	SPARTA	38583	TN	91

CORNERSTONE FAM MED LLC	1679503841	SPARTA	38583	TN	4
CUMBERLAND FAM CARE PC	1225003809	SPARTA	38583	TN	40
Clark, Stephen D.	1275727927	SPARTA	38583	TN	3,497
DRAKE MD ALAN R	1295730281	SPARTA	38583	TN	75
Dodson, Mollie J.	1760486112	SPARTA	38583	TN	9
Drake, Alan R.	1295730281	SPARTA	38583	TN	20
Griffin, Chad A.	1659311702	SPARTA	38583	TN	7
Kemkar, Abhay G.	1346312477	SPARTA	38583	TN	44
Moore, Marla J.	1740279397	SPARTA	38583	TN	14
Stover, Linda B.	1609870393	SPARTA	38583	TN	53
TLC FAM CARE	1164649356	SPARTA	38583	TN	27
Thornton, April L.	1952744740	SPARTA	38583	TN	72
Turner, Diana J.	1740593359	SPARTA	38583	TN	181
Webb, Ty T.	1174512974	SPARTA	38583	TN	77
Bazaldua, Gilbert	1417011008	SPRINGFIELD	37172	TN	6
CANTRELL MD CAROL R	1417996117	SPRINGFIELD	37172	TN	3
CRUNK MD TOMMY H	1679557565	SPRINGFIELD	37172	TN	11
Cantrell, Carol R.	1417996117	SPRINGFIELD	37172	TN	2
Cobb, Erin B.	1194813865	SPRINGFIELD	37172	TN	121
Crunk, Tommy H.	1679557565	SPRINGFIELD	37172	TN	80
DRESSLER MD NEIL M	1003811779	SPRINGFIELD	37172	TN	127
Dressler, Neil M.	1003811779	SPRINGFIELD	37172	TN	85
FOSNES MD JEFFREY C	1487609467	SPRINGFIELD	37172	TN	2
Ferland, Robert G.	1447256490	SPRINGFIELD	37172	TN	110
Fosnes, Jeffery C.	1487609467	SPRINGFIELD	37172	TN	93
Houchens, Jessica L.	1700143047	SPRINGFIELD	37172	TN	67
JACKSON MD RONNIE L	1174500896	SPRINGFIELD	37172	TN	132
Jackson, Ronnie L.	1174500896	SPRINGFIELD	37172	TN	38
Lewis, W Michael	1316944648	SPRINGFIELD	37172	TN	81
NORTHCREST PHYS SVC INC	1356561856	SPRINGFIELD	37172	TN	64
Nassal, Kathleen M.	1083901805	SPRINGFIELD	37172	TN	81
Pennington, John M.	1063506921	SPRINGFIELD	37172	TN	23
ROBERTSON CNTY PHYS MED	1790045060	SPRINGFIELD	37172	TN	31
Rainwater, Dennis L.	1316974678	SPRINGFIELD	37172	TN	1
Randolph, Sherri L.	1639175854	SPRINGFIELD	37172	TN	233
SHEARER MD ROBERT A	1134142987	SPRINGFIELD	37172	TN	38
SULLIVAN MD KENNETH W	1376637215	SPRINGFIELD	37172	TN	87
Shearer, Robert A.	1134142987	SPRINGFIELD	37172	TN	85
Shell, Donna R.	1982724076	SPRINGFIELD	37172	TN	3
Stewart, Sharon L.	1407823354	SPRINGFIELD	37172	TN	82
Sullivan, Kenneth W.	1376637215	SPRINGFIELD	37172	TN	6
WILLIAMS MD TERESA M	1821069501	SPRINGFIELD	37172	TN	425
Williams, Teresa M.	1821069501	SPRINGFIELD	37172	TN	9
Barnhill, Amy M.	1861770893	SUMMERTOWN	38483	TN	45
CONVENIENT CARE FAM MED	1467894840	SUMMERTOWN	38483	TN	222
Patterson, Angela S.	1821094111	TRACY CITY	37387	TN	92
TRACY CLINIC	1770588683	TRACY CITY	37387	TN	72
ALLEN R CRAIG, MD	1932192770	TULLAHOMA	37388	TN	107
ANDERSON III MD JOHN A	1740394790	TULLAHOMA	37388	TN	25
Anderson III, John A.	1740394790	TULLAHOMA	37388	TN	5
Bard, Shirley A.	1407842420	TULLAHOMA	37388	TN	67
COLE MD RICHARD C	1578558441	TULLAHOMA	37388	TN	249
Carson, John G.	1285943605	TULLAHOMA	37388	TN	4
Cole, Richard C.	1578558441	TULLAHOMA	37388	TN	113
Cowan, Marcia K.	1376671321	TULLAHOMA	37388	TN	21
Crabtree, Tina A.	1457634834	TULLAHOMA	37388	TN	14
Crean, Jan L.	1790744456	TULLAHOMA	37388	TN	10
DAVID T HOLMES, MD	1427033448	TULLAHOMA	37388	TN	1
Espinoza, Rocio E.	1659459394	TULLAHOMA	37388	TN	38
FAM PRACT CTR OF TULLAHO	1275796880	TULLAHOMA	37388	TN	109
FERRELL MD BRETT L	1356646434	TULLAHOMA	37388	TN	61
FLEENOR MD KAREN E	1295843308	TULLAHOMA	37388	TN	130
Ferrell, Brett L.	1356646434	TULLAHOMA	37388	TN	11
Fleenor, Karen E.	1295843308	TULLAHOMA	37388	TN	229

Freeman, Kathryn L.	1528333580	TULLAHOMA	37388	TN	7
GUPTA MD RIMDA N	1679566772	TULLAHOMA	37388	TN	65
Gilliam, Sharon L.	1013090422	TULLAHOMA	37388	TN	58
Goodwin, Jennifer M.	1518185693	TULLAHOMA	37388	TN	6
Gupta, Rimda N.	1679566772	TULLAHOMA	37388	TN	13
HARTON REG MED CTR	1922052869	TULLAHOMA	37388	TN	4
HENSON RN OLA A	1386875987	TULLAHOMA	37388	TN	49
Hall, Kara L.	1174747604	TULLAHOMA	37388	TN	3
Henson, Ola M.	1154302958	TULLAHOMA	37388	TN	2
JAN L CREAM MD FACOG OBG	1720305576	TULLAHOMA	37388	TN	38
Landerman, Carol R.	1417385212	TULLAHOMA	37388	TN	13
Ledford, LaDonna M.	1073671756	TULLAHOMA	37388	TN	154
Milam, William M.	1477556959	TULLAHOMA	37388	TN	468
PATTERSON MD TERESA M	-	TULLAHOMA	37388	TN	2
PED CTR TULLAHOMA	1033105051	TULLAHOMA	37388	TN	63
POU MD CELIO F	1093728230	TULLAHOMA	37388	TN	56
Patsimas, John D.	1649376849	TULLAHOMA	37388	TN	6
Patterson, Teresa M.	1265494488	TULLAHOMA	37388	TN	621
Pitchko, Kari S.	1447597109	TULLAHOMA	37388	TN	10
Pou, Celio F.	1093728230	TULLAHOMA	37388	TN	5
Prager, Jennifer M.	1225312119	TULLAHOMA	37388	TN	40
RANDALL L BLACK, MD	1215017850	TULLAHOMA	37388	TN	56
SUNRISE PED LLC	1932347556	TULLAHOMA	37388	TN	18
Seyler, Clifford A.	1992809495	TULLAHOMA	37388	TN	121
THOMASSON JR MD JOSEPH R	1871699942	TULLAHOMA	37388	TN	5
TLC MED CLINIC	1083916563	TULLAHOMA	37388	TN	128
TOTAL HEALTH CARE ASC PL	1043622426	TULLAHOMA	37388	TN	470
TULLAHOMA FAM MED CTR	1679743603	TULLAHOMA	37388	TN	64
TULLAHOMA IMMEDIATE CARE	1730457649	TULLAHOMA	37388	TN	50
TULLAHOMA PED PLLC	1770562142	TULLAHOMA	37388	TN	367
Thomasson Jr, Joseph R.	1871699942	TULLAHOMA	37388	TN	11
Tucker Jr, Donald V.	1487695904	TULLAHOMA	37388	TN	133
Vaughn, Richard M.	1164418190	TULLAHOMA	37388	TN	2
UNIONVILLE FAM PRACT	1730247305	UNIONVILLE	37180	TN	1
WARTRACE FAM PRACT	1952561979	WARTRACE	37183	TN	48
Ali, Maysoun S.	1841287216	WAVERLY	37185	TN	60
Dominguez, Noel R.	1801835962	WAVERLY	37185	TN	8
Jackson Jr, Lawrence R.	1386794816	WAVERLY	37185	TN	21
KING-PATTERSON MSN CHRIST	1477703155	WAVERLY	37185	TN	103
King Patterson, Christie M.	1477703155	WAVERLY	37185	TN	145
OJEDA MD NESTOR A	1821048521	WAVERLY	37185	TN	54
Ojeda, Nestor A.	1821048521	WAVERLY	37185	TN	1
SKELTON MD MARY ANGELA	1740323393	WAVERLY	37185	TN	8
Salhany, Kenneth S.	1255302907	WAVERLY	37185	TN	108
Skelton, Mary A.	1740323393	WAVERLY	37185	TN	3
WAVERLY FAM MED	1104021203	WAVERLY	37185	TN	11
WAVERLY MED CTR PA	1003175605	WAVERLY	37185	TN	131
Allen, Diane M.	1326284217	WAYNESBORO	38485	TN	8
Augustin, Michele L.	1881845857	WAYNESBORO	38485	TN	66
Bart, Belinda K.	1962515023	WAYNESBORO	38485	TN	81
Beal, Elizabeth J.	1144575374	WAYNESBORO	38485	TN	1
Beck, David B.	1659619161	WAYNESBORO	38485	TN	138
Bevis, Stanley M.	1962455451	WAYNESBORO	38485	TN	24
Bolin, Judith M.	1831177898	WAYNESBORO	38485	TN	1
Carter, Betty A.	1689931263	WAYNESBORO	38485	TN	13
Casteel, Donna J.	1982031415	WAYNESBORO	38485	TN	3
Castleman, Patricia D.	1164405221	WAYNESBORO	38485	TN	1
Cobb, Wanda F.	1871930214	WAYNESBORO	38485	TN	7
Collins, Donna C.	1790035863	WAYNESBORO	38485	TN	13
Craig, Patricia A.	1598847824	WAYNESBORO	38485	TN	4
Craig, Sharon J.	1760605786	WAYNESBORO	38485	TN	2
Daingerfield, Karen D.	1538594494	WAYNESBORO	38485	TN	75
Davenport, Marguerite D.	1659601425	WAYNESBORO	38485	TN	18
Dreddy, Sheldon D.	1144650367	WAYNESBORO	38485	TN	6

Field, Elizabeth A.	1386621449	WAYNESBORO	38485	TN	59
Fitzgerald, Tally S.	1669817458	WAYNESBORO	38485	TN	214
Gaines, Rebecca M.	1639394356	WAYNESBORO	38485	TN	46
Garrett, Maria P.	1124447651	WAYNESBORO	38485	TN	10
Goodemote, Kimberly A.	1902919293	WAYNESBORO	38485	TN	4
Graham Doaks, Tasma D.	1003194044	WAYNESBORO	38485	TN	29
HERRERA MD ESMERALDO DIAZ	~	WAYNESBORO	38485	TN	5
Hall, Joe	1285629287	WAYNESBORO	38485	TN	96
Hall, Valerie A.	1447586508	WAYNESBORO	38485	TN	34
Hamilton Jr, James W.	1285931758	WAYNESBORO	38485	TN	3,701
Harris, Christy S.	1740531938	WAYNESBORO	38485	TN	22
Hart, Brittany D.	1689915142	WAYNESBORO	38485	TN	7
Hawkins, Trever M.	1164832416	WAYNESBORO	38485	TN	33
Hibbs, Frances E.	1861456428	WAYNESBORO	38485	TN	134
Hopper, Deborah W.	1447502158	WAYNESBORO	38485	TN	77
JOE I HALL PC	1023110392	WAYNESBORO	38485	TN	61
JONES APN JUDY L	1336183128	WAYNESBORO	38485	TN	96
Johnson, Linda L.	1487971131	WAYNESBORO	38485	TN	4
Jones, Dalan B.	1225191653	WAYNESBORO	38485	TN	104
Jones, Laura B.	1750657839	WAYNESBORO	38485	TN	28
Jones, Sandra S.	1134408461	WAYNESBORO	38485	TN	2
Jones, William B.	1831431568	WAYNESBORO	38485	TN	22
Kelley, Misty M.	1346650132	WAYNESBORO	38485	TN	89
Koster, Eric L.	1831184662	WAYNESBORO	38485	TN	86
Lacy, Melissa B.	1356784748	WAYNESBORO	38485	TN	89
Lier, Amanda R.	1265772057	WAYNESBORO	38485	TN	2
Long, Lori E.	1912270265	WAYNESBORO	38485	TN	30
Lyndon, Natalie G.	1598101222	WAYNESBORO	38485	TN	156
Maness, Ginger R.	1174944979	WAYNESBORO	38485	TN	123
Mashburn, Steven N.	1942373717	WAYNESBORO	38485	TN	7
McDaniel, Crystal G.	1376815415	WAYNESBORO	38485	TN	206
Metcalf, Craig C.	1699190033	WAYNESBORO	38485	TN	5
Moore, Cara E.	1235560533	WAYNESBORO	38485	TN	54
Morman, Timothy J.	1164845194	WAYNESBORO	38485	TN	13
Naylor, Amy M.	1548606338	WAYNESBORO	38485	TN	61
Niswander, Ryan M.	1477890176	WAYNESBORO	38485	TN	22
Phillips Freeman, Melinda L.	1538296496	WAYNESBORO	38485	TN	13
Potts, Holly M.	1235403171	WAYNESBORO	38485	TN	7
Rediker, James C.	1164710778	WAYNESBORO	38485	TN	13
Reeves, Robert C.	1265751671	WAYNESBORO	38485	TN	87
Risner, Misti L.	1841503141	WAYNESBORO	38485	TN	5
Scharrer, Kelley C.	1528250115	WAYNESBORO	38485	TN	117
Schweich, Lisa C.	1053739193	WAYNESBORO	38485	TN	59
Seagrove, Joni C.	1053652339	WAYNESBORO	38485	TN	217
Seagrove, Joni C.	1659645646	WAYNESBORO	38485	TN	261
Shelton, Timothy W.	1720429517	WAYNESBORO	38485	TN	7
Smith, Morgan C.	1801191622	WAYNESBORO	38485	TN	18
Tankersley, Mark A.	1265720726	WAYNESBORO	38485	TN	32
Tillman, Mary B.	1972855724	WAYNESBORO	38485	TN	11
Turner, Cynthia M.	1336363613	WAYNESBORO	38485	TN	99
Turner, David M.	1932188554	WAYNESBORO	38485	TN	136
WAYNESBORO CLINIC PC	1780878389	WAYNESBORO	38485	TN	4
Wamack, Gregory S.	1053741876	WAYNESBORO	38485	TN	3
Weaver, Melinda M.	1699012914	WAYNESBORO	38485	TN	81
White, Valerie L.	1619254323	WAYNESBORO	38485	TN	134
Whitwell, Samantha A.	1073805529	WAYNESBORO	38485	TN	177
Willis, Candace S.	1659627388	WAYNESBORO	38485	TN	6
Henderson, Dana J.	1437130721	WESTMORELAND	37186	TN	31
JOHN MICHAEL BALL, MSSW	1558499269	WESTMORELAND	37186	TN	12
York, Janice L.	1679644769	WESTMORELAND	37186	TN	8
WHITE BLUFF FAM HLTH CAR	1407952799	WHITE BLUFF	37187	TN	3
CROSSROADS MED GRP LLC	1073539607	WHITE HOUSE	37188	TN	21
Crawley, Veronica D.	1922366442	WHITE HOUSE	37188	TN	246
Jenkins, Hal J.	1487674016	WHITE HOUSE	37188	TN	7

Jordan, Jeffrey S.	1588684104	WHITE HOUSE	37188	TN	95
Medley, Carol L.	1639104268	WHITE HOUSE	37188	TN	117
Palmore, Lauren E.	1740584317	WHITE HOUSE	37188	TN	87
YIM MD PAUL S	1487644522	WHITE HOUSE	37188	TN	4
Yim, Paul S.	1487644522	WHITE HOUSE	37188	TN	1
ALEXIS ECKARD MD	1538445226	WINCHESTER	37398	TN	30
Barstad, Sherry S.	1073952586	WINCHESTER	37398	TN	173
Bradley, Amanda D.	1851534606	WINCHESTER	37398	TN	2
Bristol, Connie L.	1437301496	WINCHESTER	37398	TN	120
COMPLETE EXPRESS CARE	1083909204	WINCHESTER	37398	TN	10
COWAN FAM MED PLLC	1104920685	WINCHESTER	37398	TN	27
Chiu, Karen E.	1851491591	WINCHESTER	37398	TN	6
Cortis, Barry A.	1588825699	WINCHESTER	37398	TN	76
DEWITT DO ASHLEY M	1043476757	WINCHESTER	37398	TN	2
DeWitt, Ashley M.	1043476757	WINCHESTER	37398	TN	6
Eckard, Alexis A.	1013108661	WINCHESTER	37398	TN	22
Gammada, Ephraim R.	1174501027	WINCHESTER	37398	TN	2
Golden, Kelly B.	1902939655	WINCHESTER	37398	TN	1
Green, Megan E.	1215291661	WINCHESTER	37398	TN	95
HOLDER MD TERRY SCOTT	1750452520	WINCHESTER	37398	TN	1
Hargrove, Shelly M.	1780961987	WINCHESTER	37398	TN	110
Harrison, Melody G.	1306012026	WINCHESTER	37398	TN	13
Hazard, Jamie N.	1790052165	WINCHESTER	37398	TN	2
Holder, Terry S.	1750452520	WINCHESTER	37398	TN	21
INT MED SPEC	1497942569	WINCHESTER	37398	TN	30
Lee, Sherry S.	1356385967	WINCHESTER	37398	TN	2
Lu, Ma Belinda M.	1578756912	WINCHESTER	37398	TN	30
MYERS MD BRYAN C	1548331275	WINCHESTER	37398	TN	235
Mangru, Nevindra N.	1780636126	WINCHESTER	37398	TN	355
Martin, Tammy R.	1467715342	WINCHESTER	37398	TN	73
Maze, Karen R.	1518242650	WINCHESTER	37398	TN	12
Myers, Bryan C.	1548331275	WINCHESTER	37398	TN	83
Nollin, Shon P.	1447275359	WINCHESTER	37398	TN	6
PATRICK R GREER MD PLLC	1679725774	WINCHESTER	37398	TN	20
PINNACLE INT MED	1942480801	WINCHESTER	37398	TN	65
Perry, Kimberly A.	1457316630	WINCHESTER	37398	TN	11
SOUTHERN TN PRIMARY CARE	1164789467	WINCHESTER	37398	TN	96
Shenkman, Michael	1932176740	WINCHESTER	37398	TN	130
Sommerschild, Stephen S.	1013941319	WINCHESTER	37398	TN	6
Stensby, James G.	1588758783	WINCHESTER	37398	TN	18
Stensby, Jessica B.	1770744302	WINCHESTER	37398	TN	5
Szczarkowska, Jolanta	1053363028	WINCHESTER	37398	TN	144
TIDMORE DO KAREN A	1457459562	WINCHESTER	37398	TN	55
Tidmore, Karen A.	1457459562	WINCHESTER	37398	TN	13
Tinch, Jennifer L.	1477692499	WINCHESTER	37398	TN	2
WINCHESTER MED URGENT CA	1508167099	WINCHESTER	37398	TN	2
Walker, Sherri L.	1265586259	WINCHESTER	37398	TN	6
Williams, Linda R.	1972608669	WINCHESTER	37398	TN	91
BALSAM MED PLLC	1497036198	WOODBURY	37190	TN	87
BLANKENSHIP DO HOLLY S	1386878957	WOODBURY	37190	TN	54
Blankenship, Holly S.	1386878957	WOODBURY	37190	TN	1
CANNON CNTY HLTHCARE PC	1386667244	WOODBURY	37190	TN	58
Mansfield, Patricia C.	1407157498	WOODBURY	37190	TN	207
Melton, Heather J.	1669807830	WOODBURY	37190	TN	2
Pinkston, Gavin B.	1013238856	WOODBURY	37190	TN	90
SPURLOCK III DO JAMES R	1376544767	WOODBURY	37190	TN	13
Smith, Tabitha M.	1003112277	WOODBURY	37190	TN	14
Spurlock III, James R.	1376544767	WOODBURY	37190	TN	13
Todd, Jeffrey L.	1700823713	WOODBURY	37190	TN	91
Todd, Paula M.	1144273061	WOODBURY	37190	TN	73

Instructions: Please indicate in the final column whether the provider in each respective row is currently participating in your network and you have reason to believe that they will participate as of January 1, 2016. If the provider is participating, then place the number one in the final column; if the provider is not participating in your network, then place the number zero in the final column.

Subset: West TN counties no MHSA					Jan - Oct, 2014	In Network? (Yes =1, No=0)
Time Period: Incurred YTD					Visits	Provider Prof
Provider Name	Provider NPI ID	Provider City	Provider Zip	Provider State Code		
ACUTE CARE OF ADAMSVILLE	1073850558	ADAMSVILLE	38310	TN		111
ARISTORENAS JR MD JUAN T	1992888226	ADAMSVILLE	38310	TN		145
Aristorenas, Juan T.	1992888226	ADAMSVILLE	38310	TN		54
Lothenore, Mark A.	1265451991	ADAMSVILLE	38310	TN		98
Piller, Sue A.	1083882591	ADAMSVILLE	38310	TN		215
Russell, Mandy R.	1235400532	ADAMSVILLE	38310	TN		37
ALAMO FAM MED LLC	1033271812	ALAMO	38001	TN		4
CROCKETT MED CLINIC	1104839703	ALAMO	38001	TN		20
Laman, Lori F.	1295906378	ALAMO	38001	TN		23
Moore, Phyllis P.	1023374279	ALAMO	38001	TN		120
Rhear, Raymond W.	1659384253	ALAMO	38001	TN		12
Tillman, Ronald C.	1578507984	ALAMO	38001	TN		4
Turnage, Kylie B.	1124342605	ALAMO	38001	TN		81
Webb, Karen B.	1902819501	ALAMO	38001	TN		1
LIBERTY MED CLINIC PC	1790812956	BELLS	38006	TN		7
BOLIVAR MED CLINIC	1720297708	BOLIVAR	38008	TN		4
Caicedo, William V.	1851732259	BOLIVAR	38008	TN		158
Cannon Jr, Jesse J.	1972541142	BOLIVAR	38008	TN		1
Dunavant, Robert W.	1134255078	BOLIVAR	38008	TN		116
HARDEMAN CNTY COMM HEALT	1861468340	BOLIVAR	38008	TN		29
HATCHIE CLINIC PC	1659402006	BOLIVAR	38008	TN		3
Johnson Jr, Samuel T.	1427296276	BOLIVAR	38008	TN		114
Nnaji, Felix C.	1801890223	BOLIVAR	38008	TN		94
PAKKALA MD NITHYANANDA Y	1578558607	BOLIVAR	38008	TN		3
PRIMECARE MIDDLETON	1194940452	BOLIVAR	38008	TN		65
Pakkala, Y N.	1578558607	BOLIVAR	38008	TN		1
Patel, Pravin J.	1588791727	BOLIVAR	38008	TN		83
QUINCO COMM MENTAL HLTH	~	BOLIVAR	38008	TN		104
Salvaggio, Karen L.	1851367197	BOLIVAR	38008	TN		82
Spencer, John V.	1548369937	BOLIVAR	38008	TN		3
Suara, Rahaman O.	1336123009	BOLIVAR	38008	TN		18
1ST CARE MED CTR PC	1881640100	BROWNSVILLE	38012	TN		110
BROWNSVILLE FAM MED	1689640724	BROWNSVILLE	38012	TN		137
CLAREY R DOWLING PC	1932363074	BROWNSVILLE	38012	TN		164
Dowling, Clarey R.	1669405700	BROWNSVILLE	38012	TN		345
English, Adam P.	1689628406	BROWNSVILLE	38012	TN		1
Goolsby, Jason B.	1801925938	BROWNSVILLE	38012	TN		127
Obi, Emmanuel I.	1518960640	BROWNSVILLE	38012	TN		169
Pettigrew, Jack G.	1780798058	BROWNSVILLE	38012	TN		8
SPENCER MD DONALD R	1699764118	BROWNSVILLE	38012	TN		10
Spencer, Donald R.	1699764118	BROWNSVILLE	38012	TN		94
Turner, Krystal S.	1316237373	BROWNSVILLE	38012	TN		133
Woodard, Theresa L.	1124045638	BROWNSVILLE	38012	TN		86
Abbott, Andrea S.	1588003842	CAMDEN	38320	TN		1
BERRY MD KEN D	1609854629	CAMDEN	38320	TN		67
Berry, Kenneth D.	1609854629	CAMDEN	38320	TN		29
CAMDEN MED CLINIC INC	1285612564	CAMDEN	38320	TN		30
CANNADY FNP STEVEN L	1164538195	CAMDEN	38320	TN		55
Cannady, Steven L.	1164538195	CAMDEN	38320	TN		88
Herring, Verneda L.	1992008700	CAMDEN	38320	TN		8

Maranto, Melinda S.	1831407485	CAMDEN	38320	TN	134
VITUALLA MD AGUSTIN V	1134217029	CAMDEN	38320	TN	46
Vitualla, Agustín V.	1134217029	CAMDEN	38320	TN	4,833
WINTER DO JON R	1932134871	CAMDEN	38320	TN	6
Winter, Jon R.	1932134871	CAMDEN	38320	TN	70
Wood, Deborah T.	1467648949	CAMDEN	38320	TN	128
PETERS MD JOSEPH A	1437357431	COUNCE	38326	TN	53
Peters, Joseph A.	1225058407	COUNCE	38326	TN	549
Barker, Misty C.	1407999683	CROCKETT MILLS	38021	TN	136
KEESARA MD RAMESH K	1649223447	DECATURVILLE	38329	TN	405
Reddy, Ramesh K.	1649223447	DECATURVILLE	38329	TN	87
LEITHERLAND FAM CARE CLI	1376712448	DYER	38330	TN	9
Leitherland, Edna R.	1942294574	DYER	38330	TN	40
Aslam, Tanveer	1043239965	DYERSBURG	38025	TN	37
BRADBERRY MD SAMUEL W	1588644397	DYERSBURG	38024	TN	10
BUSCH JR DO FORREST K	1063425791	DYERSBURG	38024	TN	98
Bradberry, Samuel W.	1588644397	DYERSBURG	38024	TN	22
Busch, Forrest K.	1063425791	DYERSBURG	38024	TN	7
CARE RITE PLLC	1477827418	DYERSBURG	38024	TN	95
Casey Bolden, Monique C.	1710985858	DYERSBURG	38025	TN	18
Choueiry, Mona A.	1184630931	DYERSBURG	38025	TN	27
Creekmore, Brad F.	1487943676	DYERSBURG	38024	TN	2
ELITE HLTHCARE GRP PC	1962601724	DYERSBURG	38024	TN	1
Ellerbrook, Jamie L.	1952623217	DYERSBURG	38025	TN	163
FAM CARE	1487788501	DYERSBURG	38024	TN	77
FAM PRACT CLINIC PC	1023380474	DYERSBURG	38024	TN	123
Feldhouse, Doreen E.	1922006055	DYERSBURG	38025	TN	88
Fletcher, Lisa D.	1932101839	DYERSBURG	38024	TN	44
Fowlkes, Sandra J.	1437201860	DYERSBURG	38025	TN	1
Griffin, Kelly M.	1396900700	DYERSBURG	38025	TN	2
Heathcott, Shari P.	1912906421	DYERSBURG	38024	TN	52
INFECTIOUS DISEASE CONSU	1316029648	DYERSBURG	38025	TN	8
Jain, Angeli	1467594184	DYERSBURG	38025	TN	2
Javellana, Tammy L.	1013112077	DYERSBURG	38024	TN	51
MC CALLUM MSN KELLY M	1396900700	DYERSBURG	38024	TN	34
MC COY MED INC	1225263080	DYERSBURG	38024	TN	1
MIDSOUTH CONVENIENT CARE	1477984508	DYERSBURG	38024	TN	18
McCoy, Misty A.	1396744710	DYERSBURG	38024	TN	176
McNeill, Sandra E.	1851652168	DYERSBURG	38024	TN	362
NAIFEH JR MD JAMES E	1528006673	DYERSBURG	38025	TN	1
Naifeh Jr, James E.	1528006673	DYERSBURG	38025	TN	1
Nale, Deborah S.	1164745998	DYERSBURG	38025	TN	43
PED ASC PC	1023024874	DYERSBURG	38024	TN	58
Reaves, Connie T.	1255476677	DYERSBURG	38024	TN	109
Sims, Jan	1205832920	DYERSBURG	38024	TN	7
Srivastava, Pankaj	1487655957	DYERSBURG	38025	TN	1
Tetleton, James D.	1891035044	DYERSBURG	38024	TN	21
Walker, Jane A.	1649439654	DYERSBURG	38025	TN	49
Woodward, Tracie M.	1568701100	DYERSBURG	38024	TN	4
Wright, Sheryl L.	1942249677	DYERSBURG	38024	TN	82
YOUSUF MD MOHAMMAD	1881634103	DYERSBURG	38025	TN	109
Yousuf, Mohammad	1881634103	DYERSBURG	38025	TN	32
ALLCARE MED TROY PLLC	1336190081	FRIENDSHIP	38034	TN	13
Emission, Karen R.	1598702235	FRIENDSHIP	38034	TN	102
Hill, Cathy M.	1407913817	FRIENDSHIP	38034	TN	73
Koon, Rita C.	1649500083	FRIENDSHIP	38034	TN	31
RALL NP CHESTER E	1356400287	GRAND JUNCTION	38039	TN	96
Rall, Chester E.	1356400287	GRAND JUNCTION	38039	TN	115
FRIX JENNINGS CLINIC	1174749469	HENDERSON	38340	TN	250
Ferguson, Tammi L.	1023066057	HENDERSON	38340	TN	91
Frix, Carey W.	1235124223	HENDERSON	38340	TN	95

GRV PRIMARY CARE CLINIC	1639345952	HENDERSON	38340	TN	2
Hill, Traci K.	1235410481	HENDERSON	38340	TN	2
Jennings, Nicole M.	1801881891	HENDERSON	38340	TN	22
MAIN STREET FAM MED INC	1538191135	HENDERSON	38340	TN	138
McCall, Tina L.	1982895363	HENDERSON	38340	TN	133
Miskelly, Randle S.	1013948066	HENDERSON	38340	TN	27
RICKARD CLINIC	1861446858	HENDERSON	38340	TN	15
Rickard Jr, Charles E.	1700865847	HENDERSON	38340	TN	1
Schwartz, Paul E.	1396770731	HENDERSON	38340	TN	1
Arinze, Festus N.	1114974086	HUMBOLDT	38343	TN	30
BARKER MD ROBERT C	1457302598	HUMBOLDT	38343	TN	29
CHIOCO MD ERNESTO P	1033315064	HUMBOLDT	38343	TN	9
Hughes, David B.	1144490467	HUMBOLDT	38343	TN	139
MURPHY MD VENABLE ART	1841306784	HUMBOLDT	38343	TN	65
MURPHY SR MD RICHARD L	1477585859	HUMBOLDT	38343	TN	1
Murphy Sr, Richard L.	1477585859	HUMBOLDT	38343	TN	313
Murphy, Venable A.	1841306784	HUMBOLDT	38343	TN	101
ROYAL CARE CLINIC PC	1639296965	HUMBOLDT	38343	TN	69
Yancey, Beryl G.	1366471518	HUMBOLDT	38343	TN	1
BLANKENSHIP MD JOHN L	1346222593	HUNTINGDON	38344	TN	110
Bennett, Teresa C.	1134495179	HUNTINGDON	38344	TN	6
Blankenship, John L.	1346222593	HUNTINGDON	38344	TN	1
CARTER MD LEE M	1194774802	HUNTINGDON	38344	TN	1
Cannon, Debra S.	1598903213	HUNTINGDON	38344	TN	6
Carter, Lee M.	1194774802	HUNTINGDON	38344	TN	77
Denning, Patrick W.	1285065656	HUNTINGDON	38344	TN	5
EVANS MED CLINIC PLLC	1598083982	HUNTINGDON	38344	TN	4
Evans, Thomas P.	1841285228	HUNTINGDON	38344	TN	123
Frederick, Karen L.	1649593112	HUNTINGDON	38344	TN	34
Fuller, Amanda R.	1891048765	HUNTINGDON	38344	TN	39
Hampton, Toby A.	1831192699	HUNTINGDON	38344	TN	10
Kee, Kathy G.	1851386247	HUNTINGDON	38344	TN	40
Miller, Jacinta Y.	1578813226	HUNTINGDON	38344	TN	7
Papuchis, Trudy A.	1063503712	HUNTINGDON	38344	TN	12
ADV CARDIO & VEIN CTR	1164759189	JACKSON	38305	TN	5
ADV REHAB MED PC	1083846703	JACKSON	38305	TN	5
ADV SPINE INST PLLC	1053613992	JACKSON	38305	TN	11
AMEN CLINIC PC	1407121551	JACKSON	38308	TN	1
Adetunji, Ezekiel O.	1033302013	JACKSON	38308	TN	38
Adkins, William B.	1386630911	JACKSON	38301	TN	309
Anderson, Mary E.	1386639136	JACKSON	38302	TN	18
Ansah, Martinson A.	1629033246	JACKSON	38303	TN	3
Antique, Maria C.	1245278415	JACKSON	38305	TN	98
Antwi, Ernest K.	1073597373	JACKSON	38308	TN	85
Appleton, Joe A.	1275528952	JACKSON	38302	TN	119
Appleton, Nicolas B.	1700871480	JACKSON	38302	TN	1
BALLARD III MD THOMAS K	1932300761	JACKSON	38301	TN	85
BRILEY NP JOHN MICHAEL	1356339055	JACKSON	38314	TN	6
Bada, Samuel O.	1770530586	JACKSON	38301	TN	980
Bain, Judy B.	1811133622	JACKSON	38308	TN	3
Ball, John J.	1083609770	JACKSON	38302	TN	56
Ballard III, Thomas K.	1932300761	JACKSON	38301	TN	5
Banez, Monico P.	1962479451	JACKSON	38303	TN	26
Banks, Marshall D.	1104811249	JACKSON	38302	TN	160
Barker, Robert C.	1528081890	JACKSON	38305	TN	1
Bergquist, Stephen G.	1992896401	JACKSON	38302	TN	111
Beuerlein, Johnna L.	1255382388	JACKSON	38305	TN	1
Blake, Jeremy T.	1770671018	JACKSON	38301	TN	6
Booher, Patricia C.	1417963570	JACKSON	38305	TN	11
Boxell, Sandra J.	1376511097	JACKSON	38305	TN	377
Boyapati, Madhav I.	1083601181	JACKSON	38301	TN	146

Braswell, Amanda K.	1437314721	JACKSON	38303	TN	11
Briley, John M.	1356339055	JACKSON	38302	TN	137
Bryan, William D.	1891780474	JACKSON	38302	TN	46
Burg, Kelley C.	1659600344	JACKSON	38303	TN	127
Burg, Kelley C.	1942469606	JACKSON	38301	TN	72
COLLIER MD STEPHEN E	1316058340	JACKSON	38305	TN	29
COLLIER MD STEPHEN E	1316058340	JACKSON	38308	TN	5
CREECH MD ERIKA H	1477550283	JACKSON	38301	TN	15
Cardone, Christine L.	1821262551	JACKSON	38301	TN	20
Carothers, Nekayeh P.	1134455850	JACKSON	38303	TN	41
Chioco, Ernesto P.	1033315064	JACKSON	38302	TN	2
Collier, Stephen E.	1316058340	JACKSON	38308	TN	4
Cook, Anna M.	1063721314	JACKSON	38305	TN	14
Coy, Phillip A.	1215922216	JACKSON	38302	TN	9
Creech, Erika H.	1477550283	JACKSON	38301	TN	115
DDC SURG CTR	1659368900	JACKSON	38305	TN	165
DERMATOLOGY ASC LLC	1750590923	JACKSON	38305	TN	135
DESIO MD MARCUS A	1205874989	JACKSON	38305	TN	1
DONNA D COLE, MSSW	1760581433	JACKSON	38305	TN	6
DOWNTOWN MED CLINIC PLLC	1255673380	JACKSON	38308	TN	48
DRAPER MD JEREMY M	1518130525	JACKSON	38305	TN	111
Daniel, Janie C.	1750320933	JACKSON	38301	TN	9
Davis Tharpe, Vernessa L.	1275564866	JACKSON	38303	TN	1
Davis, Elizabeth S.	1538431309	JACKSON	38308	TN	99
Davis, Jennifer D.	1447429386	JACKSON	38303	TN	27
DeSio, Cindy A.	1255372587	JACKSON	38305	TN	67
Downing, April R.	1982843231	JACKSON	38305	TN	4
Dunnebacke, Robert H.	1629295738	JACKSON	38303	TN	56
EXEC OUTCOMES PC	1821352808	JACKSON	38305	TN	64
EZE CLINIC PC	1144253279	JACKSON	38305	TN	33
Early, Cynthia A.	1881644862	JACKSON	38305	TN	47
Eldridge, Lolly H.	1285852509	JACKSON	38302	TN	77
Epps, John M.	1497740013	JACKSON	38301	TN	285
FAITH HLTH CTR	1740594217	JACKSON	38305	TN	6
Farhat, Laura L.	1194937102	JACKSON	38305	TN	12
Fish, Cynthia B.	1295704666	JACKSON	38302	TN	101
Freeman, Carolyn	1326078973	JACKSON	38301	TN	6
GET WELL FAM CLINIC LLC	1962785071	JACKSON	38308	TN	27
GRANTHAM FNP STACIE K	1215175278	JACKSON	38305	TN	1
GRIGGS MD REBECCA A	1578665709	JACKSON	38305	TN	85
Goodwin, Stephen C.	1871521237	JACKSON	38302	TN	70
Grantham, Stacie K.	1215175278	JACKSON	38305	TN	3
Gray, Duriel D.	1619170701	JACKSON	38303	TN	183
Gray, Jean P.	1801881438	JACKSON	38301	TN	20
Guidi, John F.	1942354956	JACKSON	38301	TN	46
HAWKINS MD WESLEY N	1841224243	JACKSON	38308	TN	164
Hammond Sr, Stephen D.	1689642605	JACKSON	38302	TN	22
Hammond, Jere D.	1891763819	JACKSON	38302	TN	4
Hampton, Jeffrey S.	1275702672	JACKSON	38303	TN	90
Harper, Andrea M.	1063616373	JACKSON	38301	TN	134
Harrod, Charles S.	1669471868	JACKSON	38303	TN	4
Hayden, Timothy W.	1972699494	JACKSON	38305	TN	120
Hays Jr, E Carlton	1831167758	JACKSON	38302	TN	20
Hazlewood, Kristi G.	1558350520	JACKSON	38303	TN	62
Hendren, Denean C.	1154399376	JACKSON	38302	TN	63
Hoeldtke, Nathan J.	1730162876	JACKSON	38308	TN	3
Hollingsworth, Jason L.	1134154081	JACKSON	38303	TN	92
Hopkins, Sharon D.	1659349595	JACKSON	38303	TN	16
Hoppers, Melanie M.	1639146814	JACKSON	38308	TN	25
Houston, Benny C.	1578531455	JACKSON	38303	TN	36
Howerton, Kimberly A.	1922002336	JACKSON	38305	TN	50

Hunt Okolo, Stacey	1871639542	JACKSON	38302	TN	2
Isaacs, Randy R.	1851385462	JACKSON	38303	TN	93
JACKSON CLINIC	1285629386	JACKSON	38302	TN	9
JACKSON MADISON CNTY GEN	1093705428	JACKSON	38303	TN	6
JACKSON MADISON CO HLTH	1871676593	JACKSON	38305	TN	17
JACKSON REG WOMENS CTR	1235155276	JACKSON	38305	TN	2
JACKSON SURG ASC	1932154713	JACKSON	38305	TN	152
JOGLEKAR MD KANCHAN S	1568578839	JACKSON	38305	TN	54
JOSHI CLINIC MD PA	1679598825	JACKSON	38305	TN	64
Joglekar, Kay S.	1568578839	JACKSON	38305	TN	1
Joshi, Mahendra K.	1124047568	JACKSON	38305	TN	1
KEVIN TURNER, MD	1518995208	JACKSON	38305	TN	8
Karlosky, Loran E.	1386816544	JACKSON	38303	TN	130
Kirby, Keith H.	1417925678	JACKSON	38302	TN	3
LIFT WELLNESS INC	1669717302	JACKSON	38303	TN	239
Larsen, David M.	1346335981	JACKSON	38305	TN	56
Lewis, Christopher L.	1164490991	JACKSON	38303	TN	43
Little, Amy H.	1841612066	JACKSON	38303	TN	3
Londino, Elizabeth S.	1922194778	JACKSON	38308	TN	82
MIDSOUTH PERINATAL ASC P	1780608331	JACKSON	38308	TN	77
MILAN GEN HOSPITALISTS	1053615955	JACKSON	38303	TN	154
Madrid, Dulce Flor E.	1356318406	JACKSON	38302	TN	237
Mahajan, Natasha C.	1174590251	JACKSON	38302	TN	25
Maley, Bruce B.	1669560397	JACKSON	38301	TN	133
Mann Evans, Pamela R.	1063407450	JACKSON	38305	TN	256
McCauley, Jimmy D.	1831297894	JACKSON	38303	TN	43
McFarland, Heather N.	1811028475	JACKSON	38305	TN	4
McMillin, Mary M.	1912296047	JACKSON	38303	TN	31
Melton, Stevens D.	1629062203	JACKSON	38303	TN	33
Micetich, Keith A.	1427026137	JACKSON	38305	TN	43
Montoya Chavez, Jaime E.	1083711535	JACKSON	38303	TN	124
Moragne, Mechelle E.	1528093531	JACKSON	38303	TN	13
Mott, Stacey T.	1992002067	JACKSON	38305	TN	56
Muir, Eric W.	1487621512	JACKSON	38302	TN	928
Myatt, Jason A.	1477726487	JACKSON	38302	TN	2
NEWMAN FNP CAROL A	1326367392	JACKSON	38301	TN	171
NORTHSIDE MED CLINIC	1083781595	JACKSON	38308	TN	1,743
NRTH JACKSON FAM CARE	1518226646	JACKSON	38305	TN	51
NRTH JACKSON FAM CLINIC	1235178518	JACKSON	38305	TN	55
Nelson, Thomas H.	1417901794	JACKSON	38303	TN	68
Newman, Carol A.	1326367392	JACKSON	38301	TN	201
Newman, Carolyn M.	1053467589	JACKSON	38301	TN	58
OLD HICKORY FAM MED	1508916206	JACKSON	38305	TN	23
Ortega, Maria T.	1871552000	JACKSON	38303	TN	143
Owens, Scott E.	1063480796	JACKSON	38302	TN	34
PARKS FNP MARY B	1790735736	JACKSON	38305	TN	2
PATIENT CENTERED PHYS CA	1700197183	JACKSON	38305	TN	31
PHYS QUALITY CARE PLLC	1528240256	JACKSON	38308	TN	51
PREVENTAGENIX LLC	1619386877	JACKSON	38308	TN	36
Page, Corey A.	1245537752	JACKSON	38305	TN	10
Pagoaga, Luis F.	1225032956	JACKSON	38303	TN	124
Payne, James A.	1841268588	JACKSON	38302	TN	1
Pedigo, Tara K.	1689669699	JACKSON	38302	TN	22
Pierce IV, William F.	1326015462	JACKSON	38302	TN	87
Plunk, Nathan H.	1700059268	JACKSON	38303	TN	96
Powell, Janet W.	1477572972	JACKSON	38303	TN	66
Presson, Matthew B.	1588793764	JACKSON	38303	TN	149
Preston, Kimberly W.	1841581261	JACKSON	38302	TN	6
Prewitt Sr, Darrion J.	1841284445	JACKSON	38303	TN	50
Proctor, Evanna S.	1275500274	JACKSON	38302	TN	94
Puzdrakiewicz, Michelle G.	1376526392	JACKSON	38303	TN	20

Ragon, Joseph L.	1275501702	JACKSON	38303	TN	35
Reiter, Amanda M.	1629046156	JACKSON	38303	TN	75
Rhoney, Molly M.	1033104070	JACKSON	38301	TN	2
Richmond, Zekeya V.	1578582987	JACKSON	38303	TN	3
Rickman, Christopher E.	1386845782	JACKSON	38303	TN	4
Riddle, Kristi J.	1568452837	JACKSON	38303	TN	2
Robbins, Billy G.	1932193547	JACKSON	38303	TN	5
Roberson, Cynthia L.	1629209713	JACKSON	38301	TN	31
Rodriguez, Mary Anne T.	1952331845	JACKSON	38303	TN	59
Rogers, Lisa W.	1255309795	JACKSON	38302	TN	15
Rosser, Danielle B.	1558773598	JACKSON	38303	TN	18
Roy, Ryan A.	1205873536	JACKSON	38301	TN	356
Russell, Tori H.	1407980634	JACKSON	38302	TN	3
SANDEE J POTTER, PHD	1164564738	JACKSON	38301	TN	61
SIDNEY MORAGNE, MD	1710934906	JACKSON	38301	TN	5
SKYLINE CARDIO INST PLC	1447425731	JACKSON	38305	TN	30
STEWART MD EARL L	1396837852	JACKSON	38305	TN	202
Scott, Marion J.	1952494643	JACKSON	38308	TN	2
Scruggs Blankenship, Tracy A.	1730418427	JACKSON	38302	TN	30
Self Jr, David L.	1790873446	JACKSON	38301	TN	140
Self, Amelia G.	1639267545	JACKSON	38301	TN	21
Sells, Stephanie M.	1770908998	JACKSON	38303	TN	341
Shelby Kennedy, Hannah L.	1578785945	JACKSON	38302	TN	3
Shires, Jay G.	1093988008	JACKSON	38303	TN	78
Sioson Jr, Conrado B.	1235356361	JACKSON	38303	TN	8
Smith, Theresa T.	1558451773	JACKSON	38301	TN	8
Soll, David J.	1083601199	JACKSON	38301	TN	64
Stewart, Earl L.	1396837852	JACKSON	38308	TN	361
Stewart, Teresa A.	1932449386	JACKSON	38303	TN	119
Tahsin, Saif M.	1013324193	JACKSON	38303	TN	73
Teague, Todd A.	1073582110	JACKSON	38302	TN	13
Tucker, Brittany J.	1164762498	JACKSON	38308	TN	4
Turner, William R.	1144215187	JACKSON	38303	TN	14
ULTIMATE HLTH CLINIC PC	1669567707	JACKSON	38301	TN	60
WOMANS CLINIC	1962456574	JACKSON	38301	TN	25
WST TN ANES PC	1427137280	JACKSON	38305	TN	3
Wagner, Richard K.	1003858952	JACKSON	38308	TN	71
Walker, Armie W.	1780626762	JACKSON	38303	TN	531
Walker, Tracie A.	1063480176	JACKSON	38308	TN	292
Walker, Worthy S.	1659797702	JACKSON	38303	TN	1
Wallace Wilding, Kellie L.	1063518629	JACKSON	38302	TN	13
Ward, Christy L.	1952670226	JACKSON	38305	TN	12
Wardlow, Bethany A.	1265566483	JACKSON	38303	TN	54
Weaver, Steve G.	1295704393	JACKSON	38303	TN	76
Weeks, Merideth K.	1669515490	JACKSON	38301	TN	41
Welsch, Christopher T.	1881662997	JACKSON	38302	TN	58
West, Henry E.	1720241532	JACKSON	38303	TN	79
White Day, Stella M.	1982766721	JACKSON	38303	TN	104
White, Amy W.	1326016544	JACKSON	38302	TN	128
White, Jerald W.	1770659732	JACKSON	38305	TN	2
Williams, Lane E.	1548202500	JACKSON	38305	TN	38
Williams, William K.	1639148786	JACKSON	38302	TN	1
Wilson, Donald A.	1306815436	JACKSON	38302	TN	118
Witherington III, James B.	1124097258	JACKSON	38302	TN	244
Wittber, Glynn M.	1720056278	JACKSON	38302	TN	10
Wood, Norma B.	1558532440	JACKSON	38305	TN	72
Woods Jr, William H.	1215906359	JACKSON	38302	TN	34
Woods, John B.	1861452849	JACKSON	38305	TN	59
Wright, Rosilin K.	1164491213	JACKSON	38303	TN	106
Wyatt, Karen	1861460222	JACKSON	38302	TN	32
Yandell, Tiffany L.	1538408372	JACKSON	38305	TN	461

Young Jr, Jeffrey W.	1205879764	JACKSON	38308	TN	5
Dorris, Cathy E.	1598859308	LEXINGTON	38351	TN	2,332
Goodwin, Mary K.	1730343377	LEXINGTON	38351	TN	79
LEE APN LESLIE	1437498342	LEXINGTON	38351	TN	120
Lee, Leslie	1851591317	LEXINGTON	38351	TN	116
McDonald, Thomas C.	1124098488	LEXINGTON	38351	TN	1
Springer, Alicia G.	1417928854	LEXINGTON	38351	TN	88
TOM MCDONALD PC	1831392489	LEXINGTON	38351	TN	9
WHITE SR MD CHARLES W	1235120262	LEXINGTON	38351	TN	56
White Sr, Charles W.	1235120262	LEXINGTON	38351	TN	15
Argo, Cynthia L.	1275536682	MC KENZIE	38201	TN	18
Arnold, Tanya L.	1205132206	MC KENZIE	38201	TN	21
Bridgeman, Meike A.	1962405373	MC KENZIE	38201	TN	17
Bryant, Michael L.	1154324960	MC KENZIE	38201	TN	6
Colotta, Terry A.	1659374296	MC KENZIE	38201	TN	5
DAVID JOHNSON, MSSW	1194733089	MC KENZIE	38201	TN	3
Eblen, Cynthia A.	1861635781	MC KENZIE	38201	TN	29
Fornera, Gary R.	1265464887	MC KENZIE	38201	TN	16
Holladay, Lori B.	1144644246	MC KENZIE	38201	TN	20
Jackson, Kenneth S.	1811237001	MC KENZIE	38201	TN	23
Merrick, Bryan H.	1467455287	MC KENZIE	38201	TN	121
Pompfrey, Robert J.	1861495152	MC KENZIE	38201	TN	43
Riddle, Elizabeth A.	1720075633	MC KENZIE	38201	TN	43
SUMROK JR MD DANIEL D	1902966153	MC KENZIE	38201	TN	41
Sumrok Jr, Daniel D.	1669461679	MC KENZIE	38201	TN	1
Tharpe, Kimberly K.	1164744090	MC KENZIE	38201	TN	147
Vaughn, Donald D.	1194796987	MC KENZIE	38201	TN	76
Vernon, Farrah R.	1497069603	MC KENZIE	38201	TN	61
Williams, Tavares K.	1669629531	MC KENZIE	38201	TN	4
Winkler, Volker G.	1245233196	MC KENZIE	38201	TN	2
Brunson, Joel D.	1043519705	MEDINA	38355	TN	2
Byrer, Christine F.	1104856384	MEDINA	38355	TN	43
MORAGNE MD MECHELLE T	1528093531	MEDINA	38355	TN	1
Perry, Darren R.	1417982315	MEDINA	38355	TN	3
Perry, Mechelle T.	1225150667	MEDINA	38355	TN	543
Yogesh, Kumar P.	1366430993	MEDINA	38355	TN	10
MICHIE MED CLINIC INC	1861695900	MICHIE	38357	TN	12
Rhoads, Mary S.	1386699361	MICHIE	38357	TN	6,156
MONTGOMERY FNP CHARLOTTE	1164404166	MIDDLETON	38052	TN	271
Montgomery, Charlotte C.	1164404166	MIDDLETON	38052	TN	11
Andre, Patrick N.	1386647303	MILAN	38358	TN	252
KENNETH H TOZER II	1053413237	MILAN	38358	TN	59
Long, Beth R.	1558545780	MILAN	38358	TN	505
MILAN MED CTR PC	1073739645	MILAN	38358	TN	6
McAdoo, Michael A.	1811974611	MILAN	38358	TN	1
Reeves, Wade P.	1497731376	MILAN	38358	TN	222
TWILLA MD RONALD G	1215014717	MILAN	38358	TN	4
Twilla, Ronald G.	1215014717	MILAN	38358	TN	6
Wilson, Jerry P.	1144206962	MILAN	38358	TN	57
Holcomb, Tammy R.	1891701710	NEWBERN	38059	TN	74
McCann, Beverly F.	1275634214	NEWBERN	38059	TN	18
NEWBERN MED CLINIC PC	1790978294	NEWBERN	38059	TN	14
BARTON FNP YVETTE C	1427093798	PARIS	38242	TN	7
BONE & JOINT SPEC PLLC	1336285535	PARIS	38242	TN	101
Barton, Yvette C.	1194018622	PARIS	38242	TN	5
Christopher, Julie C.	1588605737	PARIS	38242	TN	56
Coleman, Andrew C.	1770565459	PARIS	38242	TN	13
Crigler, Lakisha A.	1841447968	PARIS	38242	TN	98
DONALD D GOLD JR, MD	1457397135	PARIS	38242	TN	361
David, Mary S.	1376527374	PARIS	38242	TN	365
Dicus, Lynn E.	1780665919	PARIS	38242	TN	94

Dunagan, Stephanie C.	1669445839	PARIS	38242	TN	4
EST WOOD CLINIC PLLC	1073606778	PARIS	38242	TN	2
EST WOOD CLINIC PLLC	~	PARIS	38242	TN	9
Enyenih, Henry N.	1992708002	PARIS	38242	TN	51
Griffey III, Walter P.	1295708469	PARIS	38242	TN	1
HAYNES MED CLINIC	1629200464	PARIS	38242	TN	20
HENRY CNTY MED CTR	1497750244	PARIS	38242	TN	71
HENRY CO ORTHO SPRT MED	1124048541	PARIS	38242	TN	12
Harrison, Terry O.	1063494193	PARIS	38242	TN	4
Higgins, Megan J.	1447455613	PARIS	38242	TN	20
Hudson, James H.	1801878590	PARIS	38242	TN	34
JOSEPH W WILLIAMS, MD	1396797999	PARIS	38242	TN	155
KIMBERLIN MD GIBSON DAN	~	PARIS	38242	TN	80
Kimberlin, Gibson D.	1932100740	PARIS	38242	TN	1
LAKESIDE HEALTH CLINIC P	1336492495	PARIS	38242	TN	269
MATHAI MD GEORGE T	1316098858	PARIS	38242	TN	92
McGee, James W.	1053407890	PARIS	38242	TN	2
Minor, Christy F.	1780778373	PARIS	38242	TN	38
Nanney, Philip W.	1124112602	PARIS	38242	TN	118
Outen, Ronnie B.	1578629036	PARIS	38242	TN	1
PARIS HENRY CNTY CLINIC	1396709283	PARIS	38242	TN	2
Peebles, Virginia M.	1447574249	PARIS	38242	TN	32
Portis, Bill S.	1922047059	PARIS	38242	TN	26
SELBY MD DEBRA S	1043283666	PARIS	38242	TN	1
Selby, Debra S.	1043283666	PARIS	38242	TN	1
Summers, Douglas S.	1710072392	PARIS	38242	TN	10
Tusa, Vince C.	1750363818	PARIS	38242	TN	4
WALTER P GRIFFEY JR PC	1225088818	PARIS	38242	TN	152
WOMENS CLINIC OF DYERSBU	1568499499	PARIS	38242	TN	45
Walker, Charles A.	1144360785	PARIS	38242	TN	128
Wheatley, Kevin J.	1083632251	PARIS	38242	TN	68
Wieck, Dennis J.	1407851553	PARIS	38242	TN	48
Camp, Jasmine R.	1932442274	PARSONS	38363	TN	128
Coleman, Regina J.	1407944432	PARSONS	38363	TN	20
DECATUR CNTY FAM PRACT	1114027018	PARSONS	38363	TN	1
DECATUR CNTY GEN HSP	1104804566	PARSONS	38363	TN	98
FAM CLINIC OF PARSONS PL	1265741847	PARSONS	38363	TN	89
Haynes, Terrie B.	1851502009	PARSONS	38363	TN	52
Hendrix, Tara N.	1467505958	PARSONS	38363	TN	3
Inman, Kimberly D.	1316256993	PARSONS	38363	TN	3
James, Stephanie L.	1538408166	PARSONS	38363	TN	45
MED CLINIC	1326069915	PARSONS	38363	TN	47
Montgomery, Joseph H.	1760479836	PARSONS	38363	TN	201
Phillips, John B.	1871584383	PARSONS	38363	TN	26
Stokes, Vivian D.	1144643461	PARSONS	38363	TN	1
TOTAL PAIN MGMT LLC	1114361474	PARSONS	38363	TN	54
Wyatt, Amber N.	1871577684	PARSONS	38363	TN	4
CHASE III MD BARTON A	1386751618	RAMER	38367	TN	5
Chase III, Barton A.	1386751618	RAMER	38367	TN	150
Byrd, Kimberly B.	1710172119	RIPLEY	38063	TN	103
Combs, Laura L.	1689815862	RIPLEY	38063	TN	31
Cursey, Angela B.	1912007469	RIPLEY	38063	TN	51
DOUGLAS NP BELINDA D	1811214653	RIPLEY	38063	TN	24
Delaney, James W.	1154308849	RIPLEY	38063	TN	90
Elliott, Chelsey L.	1841565280	RIPLEY	38063	TN	184
GRAY CLINIC	1043252620	RIPLEY	38063	TN	126
Gardner, Peter T.	1821127093	RIPLEY	38063	TN	10
Hearn, Amanda L.	1205109303	RIPLEY	38063	TN	5
Hobbs, Heather D.	1215140660	RIPLEY	38063	TN	99
Hunt, Joe W.	1417941022	RIPLEY	38063	TN	41
Luckey, Carol A.	1003858150	RIPLEY	38063	TN	269

Martin, Susan C.	1245227313	RIPLEY	38063	TN	313
Milholen, Tammy M.	1093039000	RIPLEY	38063	TN	449
RIPLEY MED CLNC INC	1013012764	RIPLEY	38063	TN	37
SYED A A ZAIDI MD PLLC	1225161029	RIPLEY	38063	TN	85
Smith, Virginia C.	1558616557	RIPLEY	38063	TN	122
Wade, Modeanna L.	1760767016	RIPLEY	38063	TN	19
Whitby, Sherry R.	1861436446	RIPLEY	38063	TN	345
Williams II, James L.	1912918491	RIPLEY	38063	TN	171
Zaidi, Syed A.	1669479036	RIPLEY	38063	TN	26
LITTLE NP RUSSELL E	1962456061	RUTHERFORD	38369	TN	33
Little, Russell E.	1962456061	RUTHERFORD	38369	TN	3
COMPLETE CARE PC	1790989259	SAVANNAH	38372	TN	3
Conner, Shavetta D.	1235283623	SAVANNAH	38372	TN	1
Cooksey, Lorrie B.	1174680755	SAVANNAH	38372	TN	4
DAVIS DO GIGI W	1811970817	SAVANNAH	38372	TN	74
Davis, Gigi W.	1811970817	SAVANNAH	38372	TN	77
Deslauriers, Danielle R.	1225334410	SAVANNAH	38372	TN	61
Godwin, Susan K.	1831136787	SAVANNAH	38372	TN	1
Grimes, Brent A.	1578561262	SAVANNAH	38372	TN	257
HMC PHYS SVC INC	1316246705	SAVANNAH	38372	TN	148
Hall, Anjeanette K.	1205029469	SAVANNAH	38372	TN	392
Igbinedion, Adesuwa	1851525745	SAVANNAH	38372	TN	423
JAMES H THOMAS	1851701635	SAVANNAH	38372	TN	106
Johnson, Charlynn F.	1477870350	SAVANNAH	38372	TN	30
Jones, Jo M.	1710931803	SAVANNAH	38372	TN	21
Klein, Timothy R.	1164520771	SAVANNAH	38372	TN	16
Kudumula, Ravi	1225250129	SAVANNAH	38372	TN	45
LIFESPAN FLORENCE RD	1184676157	SAVANNAH	38372	TN	81
Lard Cromwell, Janet K.	1841278520	SAVANNAH	38372	TN	171
MARBURY NP LISA P	1811917800	SAVANNAH	38372	TN	10
MELANIE R RHODES PLLC	1851593594	SAVANNAH	38372	TN	245
MIDSOUTH SPINE AND PAIN	1477808657	SAVANNAH	38372	TN	122
Marbury, Lisa P.	1811917800	SAVANNAH	38372	TN	3
Mitchell, Gregory C.	1326098237	SAVANNAH	38372	TN	54
Newhouse, Patricia A.	1972544401	SAVANNAH	38372	TN	56
Norris, Donna R.	1700906286	SAVANNAH	38372	TN	81
Rhodes PLLC, Melanie R.	1669543492	SAVANNAH	38372	TN	334
Roland, Amie L.	1255768263	SAVANNAH	38372	TN	1
SAVANNAH MED CTR	1932376324	SAVANNAH	38372	TN	68
Smith, Michael L.	1518984194	SAVANNAH	38372	TN	57
Thayer, Gilbert M.	1891789848	SAVANNAH	38372	TN	78
Thomas, James H.	1457388985	SAVANNAH	38372	TN	88
Waldrup, Phillip D.	1619917275	SAVANNAH	38372	TN	546
Wilson, Nicole D.	1952535171	SAVANNAH	38372	TN	331
Lewis, Shaunda L.	1255315883	SCOTTS HILL	38374	TN	87
SCOTTS HILL CLINIC INC	1396708830	SCOTTS HILL	38374	TN	7
Siegl, Linda S.	1124002928	SCOTTS HILL	38374	TN	101
Trent, Diane Y.	1730178344	SCOTTS HILL	38374	TN	15
Bartz, William R.	1063450237	SELMER	38375	TN	82
Cooper, Emily K.	1417212168	SELMER	38375	TN	104
Durham, Japeth L.	1144556341	SELMER	38375	TN	440
Eason, William A.	1821025867	SELMER	38375	TN	81
GANAPATHY MD LAKSHMANAN	1023077203	SELMER	38375	TN	6
Ganapathy, Lakshmanan	1023077203	SELMER	38375	TN	390
Gray, Tiffany B.	1114201068	SELMER	38375	TN	19
Hunt, Rhonda L.	1215050406	SELMER	38375	TN	109
Jones, Cindy K.	1821024639	SELMER	38375	TN	206
King, James D.	1144256157	SELMER	38375	TN	142
Linder, Timothy F.	1649207416	SELMER	38375	TN	84
Luttrell, Natalie E.	1730465196	SELMER	38375	TN	27
McCarver, Brian M.	1861428898	SELMER	38375	TN	467

Moore, Sherry M.	1467567255	SELMER	38375	TN	80
PRIME CARE MED CTR PC	1750324521	SELMER	38375	TN	94
SMITH MD JAMES H	1104995760	SELMER	38375	TN	55
Smelser, Michael H.	1518993567	SELMER	38375	TN	210
Smith, James H.	1104995760	SELMER	38375	TN	163
Vinson, John W.	1063449007	SELMER	38375	TN	62
Burch, William E.	1518969468	SOMERVILLE	38068	TN	120
HAMILTON MD DERRICK R	1730189945	SOMERVILLE	38068	TN	132
Hamilton, Derrick R.	1730189945	SOMERVILLE	38068	TN	73
MC KNIGHT CLINIC LLC	1043482649	SOMERVILLE	38068	TN	83
Pierski, Pamela C.	1124111059	SOMERVILLE	38068	TN	57
RHEA CLINIC PC	1154348837	SOMERVILLE	38068	TN	81
Rhea Jr, Karl B.	1831201292	SOMERVILLE	38068	TN	6
SCATES JR MD PAUL E	1437130903	SOMERVILLE	38068	TN	32
SOMERVILLE MED CLINIC IN	1972834414	SOMERVILLE	38068	TN	6
Scates Jr, Paul E.	1437130903	SOMERVILLE	38068	TN	18
Seaton, David L.	1487748745	SOMERVILLE	38068	TN	51
Walker, Nelum	1740579887	SOMERVILLE	38068	TN	72
BRUCE MD DANIEL W	1508807736	TIPTONVILLE	38079	TN	22
Bruce, Daniel W.	1508807736	TIPTONVILLE	38079	TN	80
CITIZEN OF LK CNTY FOR H	1841311529	TIPTONVILLE	38079	TN	8
Ervin, Kerri A.	1689914632	TIPTONVILLE	38079	TN	147
Gardner, Jessica M.	1659643872	TIPTONVILLE	38079	TN	3
Guess, Carol W.	1992848816	TIPTONVILLE	38079	TN	27
Hurst, Nettie S.	1689667305	TIPTONVILLE	38079	TN	127
Rike, Donna R.	1336102714	TIPTONVILLE	38079	TN	113
HALL MD STEVEN E	1265531651	TRENTON	38382	TN	3
Hall, Steven E.	1265531651	TRENTON	38382	TN	4
MAIN	1982741310	TRENTON	38382	TN	1
NELSON MD THOMAS H	~	TRENTON	38382	TN	139
TRENTON MED CLINIC	1750410296	TRENTON	38382	TN	141
Lindsey, Shirley B.	1710994306	WHITEVILLE	38075	TN	103
WHITEVILLE FAM MED CLINI	1821320466	WHITEVILLE	38075	TN	169
Whitehurst, Angie M.	1285741884	WHITEVILLE	38075	TN	26
ARLINGTON FAM MED WELLNE	1821343393	ARLINGTON	38002	TN	5
Bagwell, Laurie L.	1760652127	ARLINGTON	38002	TN	35
FAITH FAM MED SVC LLC	1316131105	ARLINGTON	38002	TN	40
Hollahan, Catherine J.	1700910296	ARLINGTON	38002	TN	33
Litra, Florentina	1295959088	ARLINGTON	38002	TN	97
NEW LIFE MENS HEALTH	1023427853	ARLINGTON	38002	TN	33
NEW LIFE TESTOSTERONE CL	1275962763	ARLINGTON	38002	TN	105
Nelson, Stephanie R.	1932342714	ARLINGTON	38002	TN	131
PED EMERG SPEC PC	1760482434	ARLINGTON	38002	TN	74
Price, Amanda N.	1639119753	ARLINGTON	38002	TN	38
Stone, Leigh Ann M.	1689916090	ARLINGTON	38002	TN	52
TM CARR PC	1992706097	ARLINGTON	38002	TN	45
BELL INT MED	1003916891	ATOKA	38004	TN	738
Bell, Darl V.	1275538977	ATOKA	38004	TN	50
Craig, Michael S.	1518951664	ATOKA	38004	TN	18
ROSEMARK FAM MED	1083785588	ATOKA	38004	TN	63
BRIGHTON FAM MED	1679567390	BRIGHTON	38011	TN	73
Cook, Buffy J.	1063406114	BRIGHTON	38011	TN	73
Hughey, John R.	1033212667	BRIGHTON	38011	TN	24
Hurt, Nancy M.	1760434229	BRIGHTON	38011	TN	31
JOHNSON SR MD SAMUEL T	1457304131	BRIGHTON	38011	TN	50
AARM PLLC	1043419013	COLLIERVILLE	38017	TN	28
Ahmed, Aliya	1215026620	COLLIERVILLE	38017	TN	168
Brahmadevi, Sowmya	1700827458	COLLIERVILLE	38027	TN	15
COLLIERVILLE FAM HEALTH	1891069563	COLLIERVILLE	38017	TN	8
COLLIERVILLE FAM MED PC	1669794574	COLLIERVILLE	38027	TN	20
COLLIERVILLE PED	1326229345	COLLIERVILLE	38017	TN	17

FAM MED PARTNERS PLLC	1831149533	COLLIERVILLE	38017	TN	3
FATIGUE CLINIC LLC	1962779645	COLLIERVILLE	38017	TN	20
JONES OD BRENT W	1891809406	COLLIERVILLE	38017	TN	28
Lucas, Christy M.	1457529661	COLLIERVILLE	38017	TN	122
MIDSOUTH INT MED ASC PC	1063764595	COLLIERVILLE	38027	TN	109
Naren, Saraswathy B.	1376596338	COLLIERVILLE	38017	TN	19
ORAEDU MD KINGSLEY OGONNA	1033203955	COLLIERVILLE	38027	TN	30
Oraedu, Kingsley O.	1033203955	COLLIERVILLE	38027	TN	21
VLASAK MD MARK C	1356341762	COLLIERVILLE	38017	TN	27
Venkataraman, Jaya	1487654752	COLLIERVILLE	38017	TN	16
Vlasak, Mark C.	1356341762	COLLIERVILLE	38017	TN	4
AUDRIA KAYE BLACK, MD	1639295272	CORDOVA	38018	TN	11
Adams II, James W.	1649275322	CORDOVA	38088	TN	48
Adams, Melissa B.	1093804288	CORDOVA	38018	TN	56
Aguillard, Susan M.	1871504050	CORDOVA	38018	TN	60
Bailey, Brenda D.	1619239126	CORDOVA	38016	TN	64
Benaim, Elisa I.	1114935020	CORDOVA	38018	TN	15
Benemerito, Marwyn G.	1295834752	CORDOVA	38018	TN	34
Borgman, Rebecca J.	1043516347	CORDOVA	38016	TN	48
CORDOVA INT MED PLLC	1558548040	CORDOVA	38018	TN	25
CORDOVA MED COSMEDIC SOL	1831229475	CORDOVA	38088	TN	128
CORDOVA PED PLLC	1477513992	CORDOVA	38088	TN	76
Crupie, Marc J.	1467543140	CORDOVA	38088	TN	140
DOLORES M DIGAETANO, MD	1699844258	CORDOVA	38018	TN	1,472
Davis, Edward C.	1376552943	CORDOVA	38018	TN	2
Diana, Karen	1952474108	CORDOVA	38018	TN	6
Edwards, Lelon O.	1851300453	CORDOVA	38018	TN	60
FAM MED WEIGHT LOSS PLLC	1598176687	CORDOVA	38018	TN	36
Fesmire, William M.	1194737676	CORDOVA	38018	TN	280
Hayes, Wayland J.	1932110129	CORDOVA	38018	TN	30
Henderson, Jennifer H.	1528074440	CORDOVA	38016	TN	104
Hesselrode, Mark A.	1164417127	CORDOVA	38018	TN	13
Higginbotham, Robert T.	1386652204	CORDOVA	38018	TN	32
Hussain, Shazia M.	1275542847	CORDOVA	38018	TN	9
JERRY D HESTON, MD	1316054422	CORDOVA	38018	TN	144
Kaminska, Agata H.	1366544967	CORDOVA	38018	TN	122
LIUSONG J FU, MD	1124286687	CORDOVA	38018	TN	7
LONGEVITY MED	1467723486	CORDOVA	38088	TN	151
Larkin, Charles N.	1063424646	CORDOVA	38018	TN	151
MARTHA A GORDON, MD	1942254602	CORDOVA	38018	TN	77
MID-SOUTH MINIMALLY INVA	1093082828	CORDOVA	38016	TN	107
Mitchell, Lauren S.	1598879686	CORDOVA	38018	TN	63
Montgomery, James C.	1235234683	CORDOVA	38018	TN	624
Nearn, Andrew B.	1003080615	CORDOVA	38018	TN	27
Newman, Grant T.	1063421881	CORDOVA	38018	TN	2
Odum, Erica P.	1558365429	CORDOVA	38088	TN	495
Owen, Keith B.	1538178132	CORDOVA	38018	TN	124
PITTMAN INT MED PLLC	1417123084	CORDOVA	38018	TN	92
Pittman, Beau B.	1780684696	CORDOVA	38088	TN	28
SNAPP MD SHARON MARIE	1295755692	CORDOVA	38016	TN	494
SPINAL HLTH CARE ASC	1316137243	CORDOVA	38016	TN	111
STEWART JR MD WILLIAM C	1417126541	CORDOVA	38088	TN	22
STINSON III MD WILLIAM D	1578673919	CORDOVA	38018	TN	1
Saino, James D.	1144332842	CORDOVA	38016	TN	34
Scott, Hugh B.	1609980705	CORDOVA	38018	TN	1
Senter, Anthony M.	1326057027	CORDOVA	38018	TN	1
Snapp, Sharon M.	1295755692	CORDOVA	38016	TN	181
Stewart Jr, William C.	1124028949	CORDOVA	38088	TN	15
Stiles, Evelyn S.	1841373206	CORDOVA	38018	TN	55
Stinson, William D.	1578673919	CORDOVA	38018	TN	17
Threlkeld, William C.	1821006735	CORDOVA	38018	TN	39

USHA B SWAMY, MBBC	1235247958	CORDOVA	38016	TN	2
Wang, Haiqiu E.	1467466136	CORDOVA	38018	TN	23
Williams, Lisa D.	1376658062	CORDOVA	38018	TN	469
Wright, David B.	1942200779	CORDOVA	38088	TN	11
Wright, Monica L.	1679776587	CORDOVA	38088	TN	122
Wright, Rachel M.	1790024602	CORDOVA	38088	TN	11
Ziebarth, David M.	1265532097	CORDOVA	38016	TN	19
ARMOUR FAM MED PLLC	1205163417	COVINGTON	38019	TN	1
Armour, Karen A.	1700822368	COVINGTON	38019	TN	384
BROFFITT MD SAMUEL L	1790882595	COVINGTON	38019	TN	227
Bolton, Travis L.	1023176690	COVINGTON	38019	TN	1
Broffitt, Samuel L.	1790882595	COVINGTON	38019	TN	352
CARUTHERS JR MD THOMAS J	1730138355	COVINGTON	38019	TN	118
CHANDA MD JAYASREE D	1841232493	COVINGTON	38019	TN	30
Delones, Debra L.	1801187489	COVINGTON	38019	TN	192
EASLEY DELONES FAM MED I	1972801405	COVINGTON	38019	TN	2
Easley, Jennifer L.	1972827251	COVINGTON	38019	TN	79
HO MD JIUNN H	1043323819	COVINGTON	38019	TN	308
HOMETOWN MED SVC	1790756484	COVINGTON	38019	TN	424
Ho, Jiunn H.	1043323819	COVINGTON	38019	TN	487
JAMES W MARTIN LLC	1013195767	COVINGTON	38019	TN	327
JOAN H LEE, MSN	1326186412	COVINGTON	38019	TN	21
Johnson, Samuel T.	1457304131	COVINGTON	38019	TN	52
Kent, Vincent C.	1821085770	COVINGTON	38019	TN	7
LARKIN MD JOHN K	1275646705	COVINGTON	38019	TN	4
Larkin, John K.	1811955644	COVINGTON	38019	TN	208
Martin, James W.	1790775518	COVINGTON	38019	TN	54
Martin, Karen L.	1336139153	COVINGTON	38019	TN	67
TIPTON CNTY INT MED PLLC	1558530881	COVINGTON	38019	TN	4
Teach, Guy V.	1073594909	COVINGTON	38019	TN	3
Zare, Fereshteh	1255539391	COVINGTON	38019	TN	11
DRESDEN FAM CLINIC LLC	1306271994	DRESDEN	38225	TN	67
Merigian, Kevin S.	1083753636	EADS	38028	TN	9
CHARLES H BRUNT, MD	1346257821	ELLEDALE	38029	TN	1
ADULT ADOLESC MED CLINIC	1538276704	GERMANTOWN	38183	TN	12
ADV INT MED	1932428802	GERMANTOWN	38139	TN	80
AL-FAKHOURI MD AHMAD G	1720211675	GERMANTOWN	38183	TN	3
ARIF K MIRZA, MD	1669591012	GERMANTOWN	38138	TN	107
ASC OBSTETRICS & GYNECOL	1093989964	GERMANTOWN	38138	TN	1
Al Fakhouri, Ahmad A.	1720211675	GERMANTOWN	38183	TN	15
Ali, Mahmood	1518918937	GERMANTOWN	38183	TN	1,038
Anderson, Lanetta	1366437543	GERMANTOWN	38138	TN	63
BAKER MD ADAM WALTER W	1316955578	GERMANTOWN	38138	TN	426
BAYMILLER MD NILOOFAR M	1134138761	GERMANTOWN	38139	TN	94
BETTY JO DULANEY PC	1922252485	GERMANTOWN	38138	TN	73
BUCY MD WILLIAM W	1508831264	GERMANTOWN	38138	TN	30
Baker, Adam W.	1316955578	GERMANTOWN	38138	TN	31
Bishop, Jeffrey M.	1467429761	GERMANTOWN	38138	TN	398
Blackett, Melrose I.	1376623819	GERMANTOWN	38138	TN	411
Bucy, William W.	1508831264	GERMANTOWN	38138	TN	43
CABALLERO FAM HEALTHCARE	1346430469	GERMANTOWN	38138	TN	26
CARTER MD CHARLES L	1558362707	GERMANTOWN	38183	TN	188
CHIDESTER MD CATHERINE A	1083757033	GERMANTOWN	38138	TN	129
CHRISTOPHER L WHITE, MD	1316987639	GERMANTOWN	38138	TN	102
CLYDE R SMITH PC	1437408317	GERMANTOWN	38138	TN	71
CYRUS WOMENS CTR LLC	1578893459	GERMANTOWN	38138	TN	5
Caballero, Hugo A.	1881672152	GERMANTOWN	38138	TN	39
Carter, Belvia	1902891179	GERMANTOWN	38138	TN	50
Carter, Charles L.	1558362707	GERMANTOWN	38183	TN	72
Chidester, Catherine A.	1083757033	GERMANTOWN	38138	TN	73
Cole, Kristi M.	1760499164	GERMANTOWN	38138	TN	6

Cyrus, Rushelle J.	1659441996	GERMANTOWN	38138	TN	83
DANIEL S BOYD, MD	1891798989	GERMANTOWN	38183	TN	25
DIRGHANGI MD JAYANTA K	1548333636	GERMANTOWN	38138	TN	4
DUNCAN-CODY MD BARBARA A	1457557365	GERMANTOWN	38138	TN	1,791
Dirghangi, Jayanta K.	1548333636	GERMANTOWN	38138	TN	784
Donato, Heather O.	1003813437	GERMANTOWN	38138	TN	19
Duncan Cody, Barbara A.	1093866733	GERMANTOWN	38138	TN	16
EDWARDS INT MED PLLC	1497015168	GERMANTOWN	38138	TN	1
Edwards, Mark S.	1184647166	GERMANTOWN	38138	TN	7
Erickson, Laura E.	1659674208	GERMANTOWN	38138	TN	2
FIEDLER MD FREDERICK F	1598733545	GERMANTOWN	38183	TN	47
FLEENOR MD JOHN D	1427098508	GERMANTOWN	38138	TN	161
GEORGE MD BEENA R	1194775296	GERMANTOWN	38183	TN	22
GERMANTOWN WELLNESS PREV	1467759860	GERMANTOWN	38138	TN	58
George, Beena R.	1194775296	GERMANTOWN	38183	TN	29
Gibson, Roger O.	1316930704	GERMANTOWN	38138	TN	8
Grandberry, Deidrea L.	1588715254	GERMANTOWN	38138	TN	62
HAMMOND MD MARK L	1861417164	GERMANTOWN	38183	TN	138
Hanissian, Gina R.	1710053327	GERMANTOWN	38138	TN	6
INT MED INFECTIOUS	1316195241	GERMANTOWN	38183	TN	62
IRFAN ALI, MD	1235153719	GERMANTOWN	38138	TN	53
KATHAWALA MD ZULEKHA F	1578866919	GERMANTOWN	38139	TN	4
Khurshid, Muhammad A.	1932303856	GERMANTOWN	38138	TN	39
LAURENCE MD GREGORY N	1306085014	GERMANTOWN	38138	TN	129
LEWIS LOSKOVITZ MD PC	1043324502	GERMANTOWN	38138	TN	3
LYNN MD CAROL I	1881619989	GERMANTOWN	38138	TN	14
Lee, Helen S.	1386754224	GERMANTOWN	38138	TN	62
Loskovitz, Lewis I.	1932213493	GERMANTOWN	38138	TN	1
Lynn, Carol I.	1881619989	GERMANTOWN	38138	TN	4
MC CULLEY MD TAMMY H	1609801000	GERMANTOWN	38138	TN	26
MC DONALD MURRMANN WOMEN	1427299247	GERMANTOWN	38138	TN	2,121
MEMPHIS WOMENS CONSULT P	1558546655	GERMANTOWN	38138	TN	1
MEMPHIS WOMENS HLTHCARE	1689709388	GERMANTOWN	38183	TN	2
MID STH INT MED SPEC PC	1467532754	GERMANTOWN	38138	TN	38
MID STH PRIMARY CARE PC	1427067941	GERMANTOWN	38183	TN	211
Martin, Kyle P.	1851308258	GERMANTOWN	38138	TN	27
McDonald, Mary N.	1164427985	GERMANTOWN	38138	TN	45
Moughrabieh, Mohamad K.	1063679827	GERMANTOWN	38183	TN	21
Murmann, Susan G.	1801893169	GERMANTOWN	38138	TN	686
NATARAJAN MD MONIKA L	1942253992	GERMANTOWN	38138	TN	575
Natarajan, Monika L.	1942253992	GERMANTOWN	38138	TN	25
PASLEY MD MONICA A	1417942988	GERMANTOWN	38183	TN	45
Page, Audrey M.	1376777466	GERMANTOWN	38138	TN	47
ROBERT G HOEHN, MD	1396751954	GERMANTOWN	38138	TN	317
ROGER O GIBSON MD PC	1386836062	GERMANTOWN	38138	TN	107
Rouselle, Dionne M.	1689669152	GERMANTOWN	38138	TN	148
SANFORD MD MARTHA H	1821099839	GERMANTOWN	38183	TN	3
SOUTHERN PHYS PLLC	1851676696	GERMANTOWN	38183	TN	39
SPEC PHYS GRP LLC	1174842181	GERMANTOWN	38138	TN	268
Seymore, Melvinie E.	1114097458	GERMANTOWN	38138	TN	48
Townsend IV, Arthur M.	1669437182	GERMANTOWN	38138	TN	27
WALKER DO REBECCA H	1336116193	GERMANTOWN	38183	TN	10
WOUND PRACTITIONER LLC	1841548583	GERMANTOWN	38139	TN	73
Yukon, Charles L.	1942259023	GERMANTOWN	38138	TN	188
Zinkus, Cathleen E.	1831228295	GERMANTOWN	38183	TN	23
Bryant, Amy M.	1356384978	GREENFIELD	38230	TN	12
EDWARDS-DAVIDS MD LESA K	1245389584	GREENFIELD	38230	TN	306
Edwards Davidson, Lesa K.	1245389584	GREENFIELD	38230	TN	47
Ary, Leslie A.	1558697540	MARTIN	38237	TN	39
BREWER-MC DANI MD SUSAN C	1376596452	MARTIN	38237	TN	43
Brewer, Susan C.	1376596452	MARTIN	38237	TN	252

CARR MD KENNETH W	1396738266	MARTIN	38237	TN	25
Carr, Kenneth W.	1396738266	MARTIN	38237	TN	1
Elliott, Courtney B.	1487075305	MARTIN	38237	TN	31
Fletcher, Walter F.	1043200280	MARTIN	38237	TN	50
Freeman Bragg, Robin	1679676142	MARTIN	38237	TN	65
HINDS MED CLINIC PC	1184779381	MARTIN	38237	TN	97
Hinds, Michael W.	1124174081	MARTIN	38237	TN	408
Hopla, Anna K.	1780683102	MARTIN	38237	TN	22
Lowry, Susan S.	1871592287	MARTIN	38237	TN	157
Lund, Elizabeth D.	1922088137	MARTIN	38237	TN	29
MARTIN CHLDRN CLINIC LLC	1194049064	MARTIN	38237	TN	11
MARTIN MED CTR	1093768988	MARTIN	38237	TN	91
Page, Sharon P.	1497898407	MARTIN	38237	TN	4
Reeves, Melissa M.	1801193297	MARTIN	38237	TN	83
Roberts, Elizabeth W.	1609856822	MARTIN	38237	TN	34
SURG ASC OF MARTIN PC	1164501862	MARTIN	38237	TN	131
Shore, James W.	1790784106	MARTIN	38237	TN	32
Stooksberry, Amiee F.	1992919096	MARTIN	38237	TN	423
Wilhite, Hannah H.	1154695260	MARTIN	38237	TN	216
ADRIAN BRIAN BLOTNER, MD	1184616948	MEMPHIS	38119	TN	15
ADULT PRIMARY CARE OF ME	1376738906	MEMPHIS	38101	TN	129
ADV KIDNEY CARE PLLC	1801223342	MEMPHIS	38120	TN	7
ADV PRIMARY CARE LLC	1033249974	MEMPHIS	38115	TN	79
AGAPOS MD E MICHAEL	1245275163	MEMPHIS	38117	TN	11
AILEEN GAYOSO PLLC	1871631275	MEMPHIS	38148	TN	47
ALL CARE CLINIC INC	1518377837	MEMPHIS	38118	TN	366
ALLAN MD KATHERINE F	1942402284	MEMPHIS	38111	TN	197
APEX PRIMARY HLTHCARE PC	1902089675	MEMPHIS	38133	TN	7
Abram, Traci B.	1184959702	MEMPHIS	38148	TN	57
Abston, Debra E.	1619136058	MEMPHIS	38148	TN	27
Abutineh, Mohammad I.	1043262538	MEMPHIS	38101	TN	177
Acree, Martin V.	1043217060	MEMPHIS	38148	TN	133
Adair, Loretta	1285792648	MEMPHIS	38175	TN	16
Adams, Cecilia D.	1104823020	MEMPHIS	38134	TN	206
Adebanjo, Olugbenga A.	1144274200	MEMPHIS	38187	TN	100
Adebisi, Omoniyi Y.	1689622128	MEMPHIS	38128	TN	2
Agbaosi, Oluwatoyin J.	1265675201	MEMPHIS	38186	TN	20
Aguilar, Santiago J.	1285897553	MEMPHIS	38134	TN	15
Akins, Derene E.	1164530911	MEMPHIS	38148	TN	491
Albritton, John F.	1659307163	MEMPHIS	38148	TN	40
Alford, Terri D.	1134355217	MEMPHIS	38148	TN	515
Allan, Katherine F.	1942402284	MEMPHIS	38111	TN	217
Allen II, Joseph E.	1508887365	MEMPHIS	38120	TN	189
Amini, Erin A.	1356575997	MEMPHIS	38148	TN	208
Ammons, Judith D.	1124015136	MEMPHIS	38163	TN	52
Anderson, Kristen N.	1639487556	MEMPHIS	38148	TN	17
Arnold, Anita L.	1649207242	MEMPHIS	38119	TN	48
Assfoura, Rana	1649206913	MEMPHIS	38101	TN	115
Augusta, Tracie L.	1669564845	MEMPHIS	38148	TN	11
Avent, Barry L.	1144489576	MEMPHIS	38148	TN	175
Avila, Reuben W.	1073621827	MEMPHIS	38148	TN	44
BAPTIST MEML HLTH SVC	1417913856	MEMPHIS	38148	TN	28
BARTLETT INT MED GRP PC	1619072345	MEMPHIS	38134	TN	146
BARTLETT RALEIGH INT MED	1386685246	MEMPHIS	38134	TN	2
BARZYK MSN TISHA C	1992008502	MEMPHIS	38117	TN	1
BEATUS MD MITCHELL DREW	1255378238	MEMPHIS	38148	TN	48
BELLEVUE CLINIC PC	1124392584	MEMPHIS	38101	TN	396
BLUFF CITY OBSTETRICS AN	1689917759	MEMPHIS	38125	TN	13
BM FRAYSER MED CTR	1063716264	MEMPHIS	38127	TN	6
BMG FAM PHYS GRP FNDTN I	1578804142	MEMPHIS	38148	TN	108
BOONE MD JAMES E	1396781118	MEMPHIS	38184	TN	13

BROWN MD CHARLES E	1699880534	MEMPHIS	38148	TN	5
Baig, Abdullah	1538126784	MEMPHIS	38148	TN	90
Bailey, Lamar E.	1174580765	MEMPHIS	38148	TN	76
Baker, Laurie M.	1073538013	MEMPHIS	38148	TN	12
Baker, Ruth E.	1104923598	MEMPHIS	38148	TN	50
Balderama, Herminio B.	1861433377	MEMPHIS	38184	TN	19
Ballenger, Peter L.	1659302032	MEMPHIS	38148	TN	53
Baltz Jr, Joseph G.	1497958235	MEMPHIS	38148	TN	68
Bannister, Lea M.	1922034271	MEMPHIS	38120	TN	102
Bartholomew, Tanya R.	1073841235	MEMPHIS	38184	TN	31
Bauch, Stephen T.	1700886090	MEMPHIS	38148	TN	62
Baumtrog, Jodie M.	1295059186	MEMPHIS	38148	TN	42
Beale, Elisabeth M.	1316291578	MEMPHIS	38148	TN	3,786
Beekhuizen, Jeff A.	1750499984	MEMPHIS	38148	TN	38
Beeman, Helen G.	1528025368	MEMPHIS	38101	TN	111
Befeler, Carley F.	1336465665	MEMPHIS	38101	TN	14
Belihar, Robert P.	1457436321	MEMPHIS	38119	TN	272
Bellott III, Arthur L.	1396842803	MEMPHIS	38117	TN	20
Benton, Mary E.	1669465688	MEMPHIS	38148	TN	159
Bergeron, Christian B.	1427270289	MEMPHIS	38148	TN	53
Bergeron, Jaclyn B.	1639313208	MEMPHIS	38148	TN	1
Besser, Susan L.	1902968597	MEMPHIS	38119	TN	7
Bettin, Kristen A.	1194043661	MEMPHIS	38101	TN	143
Birmingham, Barbara M.	1306859061	MEMPHIS	38101	TN	128
Bishop, Laura J.	1750306858	MEMPHIS	38120	TN	30
Blakney, Eric D.	1912909508	MEMPHIS	38119	TN	1
Bock, Alan R.	1407177835	MEMPHIS	38148	TN	7
Bohman, Lyle G.	1265420301	MEMPHIS	38101	TN	142
Boone, James E.	1396781118	MEMPHIS	38184	TN	108
Bors Koefoed, Roy	1871505438	MEMPHIS	38148	TN	111
Bowman, Benjamin D.	1205031390	MEMPHIS	38184	TN	104
Brady, Bridget B.	1336285162	MEMPHIS	38148	TN	19
Branch Smith, Jannah R.	1598953952	MEMPHIS	38148	TN	37
Brantley, James H.	1437150315	MEMPHIS	38148	TN	159
Brasfield, Joyce B.	1922005941	MEMPHIS	38148	TN	88
Bredy, Marie C.	1881874832	MEMPHIS	38163	TN	10
Breeden, Melody W.	1982798054	MEMPHIS	38101	TN	126
Brezina, Paul R.	1710186473	MEMPHIS	38148	TN	11
Broadway, Katherine H.	1447384912	MEMPHIS	38148	TN	68
Bronstein, Michael S.	1871599316	MEMPHIS	38148	TN	12
Brown, Robert W.	1831345776	MEMPHIS	38184	TN	189
Bruff, Lauren S.	1518243260	MEMPHIS	38101	TN	22
Bruijn, Lucy L.	1538257894	MEMPHIS	38101	TN	1
Bryant, Florence B.	1740557172	MEMPHIS	38101	TN	6
Buggs, Vernois	1730226226	MEMPHIS	38114	TN	37
Bunch, Holly B.	1033138391	MEMPHIS	38101	TN	65
Burns, Tina K.	1437142122	MEMPHIS	38148	TN	116
Burson, Rebecca L.	1114243607	MEMPHIS	38128	TN	68
Butcher, Sharon A.	1164630828	MEMPHIS	38120	TN	148
Butler, Richard M.	1356334312	MEMPHIS	38148	TN	121
Buttross, John B.	1053370213	MEMPHIS	38148	TN	8
CARDIO CLINIC OF WST TN	1740480961	MEMPHIS	38101	TN	13
CARDIO PHYS OF MEMPHIS I	1659377216	MEMPHIS	38101	TN	31
CARL MACLIN DA CUNHA, MBBC	1629087945	MEMPHIS	38119	TN	101
CHATHAM MD DANIEL N	1356632269	MEMPHIS	38148	TN	346
CHRIST COMM HEALTH SVC I	1952562696	MEMPHIS	38112	TN	98
CHRISTINE KASSER, MD	1770607665	MEMPHIS	38119	TN	58
CONRAD PEARSON CLINIC PC	1992758882	MEMPHIS	38101	TN	9
CONSOLIDATED MED PRACT O	1508027491	MEMPHIS	38148	TN	107
COVINGTON PKE MED CLINIC	1568500742	MEMPHIS	38135	TN	238
COWAN III MD JAMES L	1346649894	MEMPHIS	38130	TN	114

CRESCENT MED CORP	1295926590	MEMPHIS	38116	TN	312
CRISLER JR MD HERMAN A	1760599294	MEMPHIS	38115	TN	450
CRITTENDEN REG HSP	1235169822	MEMPHIS	38101	TN	394
Caldwell, Felix L.	1053429209	MEMPHIS	38119	TN	34
Campbell, Tommy J.	1669440822	MEMPHIS	38148	TN	31
Cannady, Penni C.	1265677686	MEMPHIS	38101	TN	7
Carlota Jr, Lupo T.	1235176041	MEMPHIS	38119	TN	152
Carney, Judi L.	1417953811	MEMPHIS	38120	TN	174
Carroll, Carmen V.	1720361363	MEMPHIS	38101	TN	60
Carter Sr, James E.	1336143239	MEMPHIS	38116	TN	35
Caruthers Jr, Thomas J.	1730138355	MEMPHIS	38148	TN	3
Carver, Laura J.	1962676379	MEMPHIS	38148	TN	140
Chappell, Benjamin T.	1750597829	MEMPHIS	38120	TN	55
Chauhan, Heather P.	1053343467	MEMPHIS	38120	TN	182
Chawla, Anita D.	1437275567	MEMPHIS	38187	TN	31
Christian, Aimee M.	1861594996	MEMPHIS	38101	TN	17
Chu, George	1467562678	MEMPHIS	38148	TN	14
Clara, Jayme R.	1619251527	MEMPHIS	38148	TN	18
Clarín, Dona L.	1780632877	MEMPHIS	38148	TN	114
Cohen, Sandra W.	1275569055	MEMPHIS	38148	TN	122
Collie, Enid M.	1346513462	MEMPHIS	38184	TN	14
Connelly, Stephanie A.	1023074382	MEMPHIS	38148	TN	48
Conway, Alisha K.	1649594219	MEMPHIS	38148	TN	1
Cornelius, Tamaryn	1306189899	MEMPHIS	38101	TN	31
Counce, Michael F.	1194756585	MEMPHIS	38148	TN	34
Cowan III, James L.	1063597979	MEMPHIS	38130	TN	46
Cox III, Sam J.	1114037546	MEMPHIS	38120	TN	34
Crafton, Julie W.	1740333756	MEMPHIS	38148	TN	92
Crenshaw, Thomas H.	1154356426	MEMPHIS	38120	TN	62
Cridler, Jeremy M.	1578887584	MEMPHIS	38148	TN	185
Crisler Jr, Herman A.	1760599294	MEMPHIS	38115	TN	103
Crisler, Crista L.	1588609101	MEMPHIS	38148	TN	132
Culbreth, Angela M.	1558358788	MEMPHIS	38119	TN	392
Cunningham, Patricia D.	1336232099	MEMPHIS	38104	TN	13
DAR SALUD CARE PLLC	1598018806	MEMPHIS	38115	TN	7
DAVID M ALLEN, MD	1831156744	MEMPHIS	38134	TN	47
DE FLUMERE MD CHARLOTTE A	1457354599	MEMPHIS	38187	TN	69
DELTA CONVENIENT CARE PC	1629016399	MEMPHIS	38101	TN	17
DELTA MED SVC INC	1962778985	MEMPHIS	38118	TN	78
DEWANE MD JOSEPH C	1578593133	MEMPHIS	38119	TN	709
DISMUKES MD JAMES RICHARD	1487608170	MEMPHIS	38119	TN	133
DOCTORS EXPRESS	1518274927	MEMPHIS	38119	TN	81
DONOHUE MD DIANE M	1093888661	MEMPHIS	38184	TN	26
Damico, Karen M.	1700020591	MEMPHIS	38148	TN	42
Darby, Dina G.	1336352590	MEMPHIS	38119	TN	305
Dargie, Tripp A.	1396746269	MEMPHIS	38177	TN	111
Davis, Ashley G.	1336270156	MEMPHIS	38148	TN	141
Davis, Darel L.	1366749707	MEMPHIS	38148	TN	118
Davis, Laneita R.	1073828802	MEMPHIS	38148	TN	559
DeFlumere, Charlotte A.	1457354599	MEMPHIS	38187	TN	69
DeWane, Joseph C.	1578593133	MEMPHIS	38119	TN	128
Dean, Marsha D.	1669412664	MEMPHIS	38101	TN	14
Dedmon, Diana D.	1457393183	MEMPHIS	38148	TN	2
Dees, Jason B.	1962440115	MEMPHIS	38117	TN	2
Defranco, Joseph A.	1407808132	MEMPHIS	38118	TN	10
Dellinger, Janet W.	1962503391	MEMPHIS	38101	TN	5
Dempsey Jr, Buckley K.	1568653822	MEMPHIS	38148	TN	1
Denbo, Miriah B.	1356542609	MEMPHIS	38120	TN	4
Deolapure, Sanjeevani V.	1306009717	MEMPHIS	38128	TN	1
Detti, Laura	1619042462	MEMPHIS	38101	TN	26
Dick, Charlotte J.	1336229095	MEMPHIS	38101	TN	1

Dickinson, Tina M.	1568501096	MEMPHIS	38148	TN	1
Dieudonne, Gina M.	1427030063	MEMPHIS	38101	TN	59
Dismukes, James R.	1487608170	MEMPHIS	38119	TN	16
Dobbins Branch, Sharonda L.	1427333434	MEMPHIS	38184	TN	1
Dooley, Erin K.	1215199542	MEMPHIS	38128	TN	5
Dowda, Debora D.	1124059365	MEMPHIS	38101	TN	2
Dowell, Stanley W.	1588618599	MEMPHIS	38148	TN	89
Dowling, Carrie L.	1821020587	MEMPHIS	38133	TN	8
Draper, Jeremy M.	1518130525	MEMPHIS	38148	TN	6
Durham, Anna M.	1033102066	MEMPHIS	38148	TN	3
EJAZ S VIRK, MBBC	1427276823	MEMPHIS	38134	TN	5
ENDOCRINE DIABETES CLINI	1467650432	MEMPHIS	38148	TN	3
Earnest, Christi L.	1609096148	MEMPHIS	38148	TN	19
Eden Kilgour, Shirley G.	1811106040	MEMPHIS	38148	TN	7
Eiseman, Robert M.	1164595922	MEMPHIS	38148	TN	9
Eley Bradford, Marcia D.	1003800293	MEMPHIS	38148	TN	15
Ellis III, John W.	1952309312	MEMPHIS	38148	TN	27
Ellis, Ira K.	1922005388	MEMPHIS	38148	TN	1
Elsea, DeAnna S.	1619966900	MEMPHIS	38148	TN	2
Emereuwaonu, Ikechukwu U.	1164664066	MEMPHIS	38148	TN	3
Engbretson, Laura L.	1265636443	MEMPHIS	38148	TN	3
Ensor, James K.	1205811247	MEMPHIS	38148	TN	12
Erickson, Lisa L.	1700937141	MEMPHIS	38148	TN	2
Euler Jr, Donald S.	1730262114	MEMPHIS	38148	TN	1
Evans, Martha S.	1992964399	MEMPHIS	38148	TN	10
FAM MED ASC	1326239856	MEMPHIS	38148	TN	6
FAM MED CTR OF BARTLETT	1083758122	MEMPHIS	38101	TN	1
FAM MED GRP PLLC	1033165063	MEMPHIS	38133	TN	12
FAMILIES 1ST HLTH CARE	1295859312	MEMPHIS	38115	TN	8
FRANCIS J FENAUGHTY PC	1437141538	MEMPHIS	38184	TN	2
FREDS STORES OF PARSONS	1356373294	MEMPHIS	38181	TN	2
FREDS STORES OF TN INC	1588941322	MEMPHIS	38181	TN	3
FUNDERBURK MD AMY E	1114919370	MEMPHIS	38177	TN	3
Faires, Melissa S.	1841633146	MEMPHIS	38148	TN	2
Faleye, Olugbenga	1598717738	MEMPHIS	38134	TN	13
Falkner, Ashley N.	1356781538	MEMPHIS	38148	TN	2
Feldbaum, Victor M.	1497931166	MEMPHIS	38101	TN	11
Figueredo Cardenas, Griselle V	1851340947	MEMPHIS	38134	TN	9
Filipic, Ramune M.	1831182526	MEMPHIS	38148	TN	2
Fiveash, Phyllis C.	1689996282	MEMPHIS	38124	TN	79
Fleming, Andrenette M.	1396804266	MEMPHIS	38148	TN	3
Folz, Tamara P.	1790735124	MEMPHIS	38119	TN	1
Franey, Bridgette B.	1417970831	MEMPHIS	38119	TN	200
Franklin, Edward A.	1467416149	MEMPHIS	38148	TN	3
Freeland, Lynda J.	1720072994	MEMPHIS	38148	TN	1
Frizzell, Noel K.	1295733731	MEMPHIS	38148	TN	4
GERMANTOWN EMERG GRP	1548677610	MEMPHIS	38177	TN	1
GERMANTOWN INT MED ASC P	1124248133	MEMPHIS	38148	TN	7
GETWELL COMM CLINIC LLC	1043369143	MEMPHIS	38118	TN	3
GI DIAG THERAPEUTIC CTR	1760467732	MEMPHIS	38148	TN	91
GIBBS MD HETTIE S	1023068277	MEMPHIS	38103	TN	10
GIRI SWAMY PC	1487901757	MEMPHIS	38174	TN	1
GOODLIFE MED CTR PLLC	1811041668	MEMPHIS	38120	TN	1
GOSSETT MD GAIL J	1003974700	MEMPHIS	38104	TN	1
GRACE FAM MED LLC	1972652782	MEMPHIS	38119	TN	2
GREEN CLINIC	1306018791	MEMPHIS	38119	TN	38
Gasquet, Nicole J.	1063701969	MEMPHIS	38117	TN	1
Geater, Barbara E.	1679509707	MEMPHIS	38106	TN	11
George, Nicole L.	1548569551	MEMPHIS	38148	TN	2
Geshke, Terrence E.	1811980840	MEMPHIS	38148	TN	11
Getz, Len N.	1831172444	MEMPHIS	38177	TN	30

Gibbs, Hettie S.	1023068277	MEMPHIS	38148	TN	3
Giddens, G Aric	1891722559	MEMPHIS	38148	TN	6
Giddens, Mary A.	1669414025	MEMPHIS	38148	TN	19
Gilbert, Susan A.	1891981478	MEMPHIS	38101	TN	15
Gillespie, Timothy G.	1154314110	MEMPHIS	38148	TN	277
Givens, Preston G.	1508848672	MEMPHIS	38148	TN	101
Givens, Vanessa M.	1205892437	MEMPHIS	38101	TN	205
Goidel, Rita J.	1528317856	MEMPHIS	38148	TN	170
Gomez, Luis M.	1467610774	MEMPHIS	38101	TN	12
Goodfred, Jennifer C.	1205878105	MEMPHIS	38101	TN	18
Green, Christopher B.	1700897774	MEMPHIS	38119	TN	5
Green, Richard W.	1366539728	MEMPHIS	38101	TN	93
Greene, Heather R.	1902873045	MEMPHIS	38124	TN	15
Greenwell Jr, Thomas D.	1013913474	MEMPHIS	38120	TN	2
Gresham, Flotyl K.	1306133848	MEMPHIS	38148	TN	5
Griggs, Rebecca A.	1578665709	MEMPHIS	38184	TN	10
Grooms, Suzanne M.	1225297666	MEMPHIS	38148	TN	4
Gunn Hill, Ericka L.	1235244401	MEMPHIS	38184	TN	8
HARDY MD BRENDA M	1538176805	MEMPHIS	38174	TN	1
HEALTHPOINT MED ASC PC	1437275567	MEMPHIS	38187	TN	68
HEALTHY LIFE INC	1831365295	MEMPHIS	38134	TN	3
HLTH 1ST FAM CARE PC	1376879064	MEMPHIS	38104	TN	2
HOFFMANN PT CHRISTOPHER L	1710088463	MEMPHIS	38119	TN	39
Habashy, Hany M.	1285632224	MEMPHIS	38101	TN	19
Hamby, Donald L.	1770589137	MEMPHIS	38148	TN	9
Hanissian, Ara J.	1679649271	MEMPHIS	38148	TN	70
Hannifin, Alice P.	1548681430	MEMPHIS	38148	TN	3
Hanor, Angela M.	1972838852	MEMPHIS	38148	TN	5
Hanson, Charles C.	1699857680	MEMPHIS	38117	TN	1
Haque, Nasir M.	1346225620	MEMPHIS	38148	TN	3
Hardy, Brenda M.	1538176805	MEMPHIS	38174	TN	64
Harris, Jewel A.	1730404377	MEMPHIS	38111	TN	76
Haskins, Laura B.	1578775359	MEMPHIS	38120	TN	4
Hayden, Leslie T.	1609894245	MEMPHIS	38148	TN	7
Hayden, Shawn J.	1609835909	MEMPHIS	38148	TN	2
Hayes, Burton L.	1497712368	MEMPHIS	38148	TN	4
Healy, Regina G.	1508865809	MEMPHIS	38120	TN	4
Henry, Ashley M.	1942568811	MEMPHIS	38117	TN	1
Hicks, Anthony M.	1225022494	MEMPHIS	38148	TN	9
Hightower, Denise M.	1396799300	MEMPHIS	38175	TN	1
Hill, John R.	1992701965	MEMPHIS	38128	TN	1
Hillebert, Susan A.	1144214164	MEMPHIS	38128	TN	77
Hines III, Elbert E.	1801896881	MEMPHIS	38101	TN	30
Hinote, Candace D.	1467624783	MEMPHIS	38120	TN	7
Holland, Nancy E.	1356441570	MEMPHIS	38148	TN	2
Holley Jr, Joseph E.	1952342586	MEMPHIS	38117	TN	4
Holley, Jerry M.	1851494462	MEMPHIS	38134	TN	2
Homs, Riad I.	1114908639	MEMPHIS	38101	TN	8
Howard, Cassandra D.	1124029970	MEMPHIS	38177	TN	6
Howell, Cynthia D.	1396033031	MEMPHIS	38101	TN	26
Hubbard, Amy E.	1770683989	MEMPHIS	38148	TN	191
Huggins, Marybeth H.	1275714537	MEMPHIS	38148	TN	1
Hurley, Mary M.	1447339312	MEMPHIS	38148	TN	1
Hyatt, Terri L.	1891768040	MEMPHIS	38101	TN	1
Hysmith, Jessica H.	1659699247	MEMPHIS	38148	TN	12
ISAAC JOHN PC	1194775692	MEMPHIS	38119	TN	2
Iloh, Emmanuel C.	1801826961	MEMPHIS	38101	TN	2
JACK C MORGAN, MD	1215973490	MEMPHIS	38137	TN	1
JACKSON RANDLE FAM HEALT	1578766259	MEMPHIS	38184	TN	3
JAMES B MOSELEY, MD	1568438505	MEMPHIS	38117	TN	5
JANA ELISKA SAFARIK GRIMMIG, M	1285796664	MEMPHIS	38112	TN	34

JEFFREY H LOWREY, MD	1154314755	MEMPHIS	38184	TN	4
JENKINS MD WILLYN T	1841244720	MEMPHIS	38118	TN	1
JOHN J HARRIS, MD	1992863864	MEMPHIS	38157	TN	4
JOHNSON MD RHONDA C	1104878164	MEMPHIS	38116	TN	7
JONATHAN DAVID SHAW, MD	1669579116	MEMPHIS	38133	TN	3
JONES CLINIC	1154347714	MEMPHIS	38148	TN	50
JUST FOR WOMEN PLLC	1972543601	MEMPHIS	38120	TN	2
JYOTHISHREE PC	1760725659	MEMPHIS	38119	TN	2
Jackson, Anna Martin	1093752198	MEMPHIS	38184	TN	1
Jackson, William C.	1407858368	MEMPHIS	38148	TN	12
James, Michelle R.	1750536967	MEMPHIS	38148	TN	10
Jaworski, Danielle	1366785677	MEMPHIS	38101	TN	1
Jeans, Naishia P.	1306112354	MEMPHIS	38148	TN	40
Jeffers Jr, Raymond C.	1720191158	MEMPHIS	38148	TN	346
Jenkins, Willyn T.	1841244720	MEMPHIS	38118	TN	8
Joe, Penn Q.	1295761203	MEMPHIS	38148	TN	5
Johnson, Katherine H.	1508181090	MEMPHIS	38148	TN	2
Johnson, Rhonda C.	1104878164	MEMPHIS	38116	TN	2
Johnston, Stephen E.	1396724746	MEMPHIS	38177	TN	74
Jones, Bradley K.	1023005360	MEMPHIS	38148	TN	2
Jones, Brinders	1205854676	MEMPHIS	38134	TN	4
Jones, Dorinda J.	1598075558	MEMPHIS	38148	TN	1
Jones, Douglas E.	1003998329	MEMPHIS	38119	TN	9
Jones, Jara B.	1659378396	MEMPHIS	38148	TN	7
Jones, Pamela L.	1144662370	MEMPHIS	38117	TN	6
Jordan Jr, Oakley C.	1750340063	MEMPHIS	38148	TN	4
Joshi, Nicole M.	1679709372	MEMPHIS	38148	TN	9
KAREN W BERRY, MD	1770506677	MEMPHIS	38119	TN	2
KASSEES MD LAILA I	1871529271	MEMPHIS	38134	TN	2
KELLY M ASKINS, MD	1912963158	MEMPHIS	38111	TN	3
KENNETH F TULLIS, MD	1689756751	MEMPHIS	38134	TN	3
KHATTAK MD TASLIM A	1679540298	MEMPHIS	38187	TN	2
KIDNEY CARE CONSULT PC	1154585081	MEMPHIS	38101	TN	6
KRISTIN MILLER OBSTETRIC	1033375332	MEMPHIS	38101	TN	2
KUTTEH KE FERTILITY ASC	1588769608	MEMPHIS	38148	TN	3
Kalsi, Carle C.	1215938287	MEMPHIS	38184	TN	6
Kassees, Laila I.	1871529271	MEMPHIS	38134	TN	1
Katz, Paul J.	1497753131	MEMPHIS	38148	TN	1
Ke, Raymond W.	1790880896	MEMPHIS	38148	TN	115
Keegan, Mary L.	1750380069	MEMPHIS	38120	TN	2
Kennedy, A Franklin	1558396838	MEMPHIS	38120	TN	4
Khan, Muneeza	1679736094	MEMPHIS	38101	TN	4
Khandekar, Sofia H.	1649296104	MEMPHIS	38116	TN	4
Khaznadar, Rana	1245550854	MEMPHIS	38101	TN	3
Kindrick, Heather J.	1275964645	MEMPHIS	38184	TN	3
King, Kathryn L.	1740591437	MEMPHIS	38148	TN	15
King, T Franklin	1336148600	MEMPHIS	38120	TN	4
Kirby, Jennifer L.	1598058356	MEMPHIS	38184	TN	5
Kirk, Sheryl B.	1255670576	MEMPHIS	38119	TN	9
Kitson, Michelle D.	1104141472	MEMPHIS	38148	TN	2
Kloek, Scott M.	1427045194	MEMPHIS	38148	TN	3
Kraus, Gordon J.	1306944913	MEMPHIS	38148	TN	2
Kronenberg, Joel I.	1023181161	MEMPHIS	38119	TN	22
Kumar, Alok	1154403962	MEMPHIS	38148	TN	12
Kutteh, William H.	1710082987	MEMPHIS	38148	TN	1
L M WALKER ASC PC	1275589236	MEMPHIS	38148	TN	5
LA CLINICA CAMELLIA	1609169713	MEMPHIS	38128	TN	1
LAAMBDA HEALTHCARE INC	1841378874	MEMPHIS	38187	TN	9
LARAYA MD JOSE A	1639120868	MEMPHIS	38128	TN	6
LAURELWOOD PED PLLC	1750416319	MEMPHIS	38117	TN	1
LE BONHEUR PED LLC	1912339490	MEMPHIS	38148	TN	1

LE BONHEUR URGENT CARE D	1932372307	MEMPHIS	38134	TN	1
LEIGH VAN DUREN, MD	1891729836	MEMPHIS	38117	TN	27
LENTZ PED PLC	1467637611	MEMPHIS	38101	TN	44
LESLIE E SMITH JR, MD	1124043161	MEMPHIS	38157	TN	2
LS OF MEMPHIS PC	1851532832	MEMPHIS	38119	TN	1
LS OF NASHVILLE PC	1710209077	MEMPHIS	38119	TN	4
LUNCFORD FAM HEALTH CTR	1184711590	MEMPHIS	38133	TN	2
Labrador, Brittany A.	1417388893	MEMPHIS	38184	TN	5
Lacy, Michael R.	1982691465	MEMPHIS	38148	TN	7
Lacy, Susan N.	1710998729	MEMPHIS	38148	TN	3
Lampley, Deborah E.	1598941866	MEMPHIS	38101	TN	28
Lankford, Ann C.	1295958072	MEMPHIS	38148	TN	3
Laraya, Jose A.	1639120868	MEMPHIS	38101	TN	2
Lawrence, Bethany J.	1801823109	MEMPHIS	38148	TN	2
Lawrence, Joseph	1669575064	MEMPHIS	38186	TN	4
Lazar, Edward H.	1730120866	MEMPHIS	38148	TN	9
Lazarus, Edward J.	1659337707	MEMPHIS	38101	TN	2
Ledet, Davonna S.	1942287610	MEMPHIS	38101	TN	5
Lee, Daniel A.	1538485271	MEMPHIS	38148	TN	4
Lee, Erin F.	1265651079	MEMPHIS	38117	TN	4
Lee, Kent A.	1497781298	MEMPHIS	38148	TN	6
Leigh, Julie A.	1730369042	MEMPHIS	38103	TN	5
Lemon, Linda F.	1366740375	MEMPHIS	38148	TN	2
Lemons, Mike E.	1023111630	MEMPHIS	38134	TN	5
Lentz, Jonathan D.	1649218603	MEMPHIS	38101	TN	11
Leonard, Kelly J.	1760647747	MEMPHIS	38101	TN	4
Leoncavallo, Jana M.	1083670889	MEMPHIS	38101	TN	4
Levine, Joanne K.	1114158649	MEMPHIS	38148	TN	1
Li, Sherri X.	1518911684	MEMPHIS	38101	TN	3
Lindsey, Leticia A.	1730217381	MEMPHIS	38148	TN	2
Ling, Frank W.	1720003155	MEMPHIS	38101	TN	2
Lipscomb, Gary H.	1881651685	MEMPHIS	38101	TN	1
Little, Tracy D.	1770880171	MEMPHIS	38101	TN	8
Livingston, Leon O.	1972507796	MEMPHIS	38148	TN	2
Long, Celeste	1538185889	MEMPHIS	38148	TN	2
Long, Diane M.	1174558613	MEMPHIS	38120	TN	1
Long, Timothy E.	1235130097	MEMPHIS	38184	TN	8
Lowery, Robbie D.	1306097845	MEMPHIS	38101	TN	14
Lum, Gina M.	1598920704	MEMPHIS	38101	TN	3
MADARATY MD KAMEL N	1407925472	MEMPHIS	38133	TN	2
MARSHALL MD DANIEL P	1295863488	MEMPHIS	38122	TN	2
MED ANES GRP	1679527501	MEMPHIS	38187	TN	2
MELVIN L GOLDIN, MD	1679523609	MEMPHIS	38119	TN	212
MELVYN A LEVITCH, MD	1265444657	MEMPHIS	38118	TN	585
MEM SHELBY CO HLTH DEPT	1396766655	MEMPHIS	38105	TN	9
MEMPHIS CHLDRN CLINIC PL	1598845497	MEMPHIS	38148	TN	9
MEMPHIS MIDSOUTH OBGYN A	1598892325	MEMPHIS	38120	TN	2
MEMPHIS OBSTETRICS GYNEC	1306884911	MEMPHIS	38148	TN	1
MEMPHIS PAIN MGMT GRP PC	1437449170	MEMPHIS	38119	TN	1
MEMPHIS PEDIATRICS PLLC	1942415245	MEMPHIS	38101	TN	1
MEMPHIS SHELBY CNTY PED	1710067020	MEMPHIS	38116	TN	1
METHODIST EMERG PHYS PLL	1396898854	MEMPHIS	38101	TN	4
METHODIST HLTH COMM CARE	1699941195	MEMPHIS	38148	TN	5
METHODIST IP PHYS LLC	1609850692	MEMPHIS	38148	TN	12
METHODIST SPEC PHYS LLC	1457557027	MEMPHIS	38148	TN	6
METROPOLITAN ANES ALLIAN	1689641334	MEMPHIS	38148	TN	14
MICHAEL BRUCE SEAY, MD	1194824771	MEMPHIS	38104	TN	8
MICHAEL E STEUER PC	1114276052	MEMPHIS	38101	TN	6
MICHELLE A SHELTON LLC	1033437868	MEMPHIS	38134	TN	3
MID STH EAR NOSE THROAT	1689780066	MEMPHIS	38101	TN	2
MID STH MED ASC	1457343485	MEMPHIS	38184	TN	3

MIDSOUTH INTERNISTS PC	1083777015	MEMPHIS	38148	TN	1
MIDSOUTH MATERNAL FETAL	1184662579	MEMPHIS	38148	TN	7
MIDSOUTH PULMONARY SPEC	1073592275	MEMPHIS	38101	TN	1
MILLER FAM MED CTR	1295935708	MEMPHIS	38116	TN	2
MIRZA MD IMRAN A	1679599922	MEMPHIS	38118	TN	69
MITTAL KIDNEY DIALYSIS P	1831201466	MEMPHIS	38148	TN	4
MYERS CLINIC LLC	1295093821	MEMPHIS	38104	TN	4
MacGaw, Douglas M.	1922092949	MEMPHIS	38128	TN	3
Madlock, Lawrence E.	1477501138	MEMPHIS	38163	TN	3
Magdovitz, Nouth C.	1144558834	MEMPHIS	38117	TN	9
Major, Steven D.	1427088814	MEMPHIS	38148	TN	1
Malone, Shannon R.	1659586113	MEMPHIS	38120	TN	8
Manejwala, Fazal M.	1730111063	MEMPHIS	38148	TN	5
Maness, David L.	1093705576	MEMPHIS	38101	TN	14
Mann, Elizabeth K.	1790712099	MEMPHIS	38148	TN	9
Mardis, Marlah H.	1326140237	MEMPHIS	38148	TN	4
Mari, Giancarlo	1528005006	MEMPHIS	38101	TN	5
Marion, Ashley G.	1083604060	MEMPHIS	38119	TN	4
Marshall, Daniel P.	1295863488	MEMPHIS	38122	TN	3
Martin, Daniel C.	1134179294	MEMPHIS	38101	TN	5
Martin, Michael J.	1013220292	MEMPHIS	38148	TN	1
Mathis, Christopher L.	1104824838	MEMPHIS	38148	TN	6
Mayse, Melissa L.	1366760225	MEMPHIS	38148	TN	1
Mazerac, Corry L.	1891720470	MEMPHIS	38148	TN	2
McAdory, Jane E.	1598960437	MEMPHIS	38148	TN	27
McCallum, Lee W.	1053304758	MEMPHIS	38148	TN	18
McClatchy, William H.	1871592659	MEMPHIS	38148	TN	5
McClure, Nanette	1669884425	MEMPHIS	38128	TN	17
McElroy, Nefertiti A.	1073939153	MEMPHIS	38184	TN	68
McGee, Heather L.	1639435258	MEMPHIS	38148	TN	125
McGhee, Miranda F.	1407194269	MEMPHIS	38119	TN	6
McKee, Heather M.	1134187818	MEMPHIS	38101	TN	728
Meeks, Charles B.	1699900159	MEMPHIS	38148	TN	26
Melton, Ashley K.	1174851844	MEMPHIS	38101	TN	586
Melton, Miranda R.	1730444001	MEMPHIS	38148	TN	33
Merriweather Knowles, Felicia	1649458282	MEMPHIS	38101	TN	61
Mestemacher, Christine S.	1952308389	MEMPHIS	38148	TN	373
Meyer, Norman L.	1720045230	MEMPHIS	38101	TN	1
Miller, Garnett	1891931069	MEMPHIS	38148	TN	36
Miller, Kristin M.	1003815283	MEMPHIS	38101	TN	5
Miller, Logan E.	1174696595	MEMPHIS	38116	TN	80
Miller, Robert G.	1639142524	MEMPHIS	38101	TN	27
Mills, Sheryl Mae A.	1033372032	MEMPHIS	38148	TN	144
Milner, Amanda R.	1255679270	MEMPHIS	38101	TN	73
Mink, Jennifer D.	1598759359	MEMPHIS	38128	TN	190
Mirza, Imran	1679599922	MEMPHIS	38187	TN	62
Mishra, Ashutosh K.	1942262829	MEMPHIS	38148	TN	148
Mitchell, Carol J.	1376540419	MEMPHIS	38148	TN	175
Mitchell, Gregory E.	1871596973	MEMPHIS	38148	TN	32
Moffatt, Nancy A.	1346443694	MEMPHIS	38101	TN	74
Mohan, Kamal J.	1073514022	MEMPHIS	38187	TN	293
Mohan, Veena	1942201710	MEMPHIS	38187	TN	255
Moise, Claudia L.	1033121413	MEMPHIS	38148	TN	108
Montgomery, Rena D.	1871728436	MEMPHIS	38101	TN	57
Moore, Dwight M.	1053412668	MEMPHIS	38116	TN	204
Moore, Yvonne F.	1700897709	MEMPHIS	38148	TN	274
Morafa, Olawale A.	1013901222	MEMPHIS	38174	TN	148
Morrison, Robert E.	1154388031	MEMPHIS	38101	TN	254
Moses, Linda F.	1548227143	MEMPHIS	38101	TN	185
Motley Sr, Thomas E.	1184625071	MEMPHIS	38148	TN	97
Motley, Ann M.	1528019098	MEMPHIS	38148	TN	209

Motley, Todd S.	1184675332	MEMPHIS	38148	TN	141
Mullenix, Jason B.	1275682965	MEMPHIS	38148	TN	634
Mullinax, Clarice W.	1871541177	MEMPHIS	38148	TN	24
Mullinax, William G.	1972551364	MEMPHIS	38148	TN	229
Mullinix, Derek R.	1689628323	MEMPHIS	38148	TN	17
Mullins, Calvin J.	1124011747	MEMPHIS	38148	TN	3
Mullins, Katherine L.	1750589347	MEMPHIS	38148	TN	375
Munn, Charles W.	1679676282	MEMPHIS	38134	TN	179
Murti, Aparna K.	1447233531	MEMPHIS	38148	TN	256
Muse, Katosha A.	1366763435	MEMPHIS	38101	TN	117
Myers, Richard K.	1093735458	MEMPHIS	38101	TN	87
Mynatt, Mary E.	1366676736	MEMPHIS	38101	TN	49
NITA S DESAI, MD	1043264443	MEMPHIS	38187	TN	102
NRTH INT MED PC	1518982008	MEMPHIS	38101	TN	128
NRTH MEMPHIS MED CLINIC	1629370648	MEMPHIS	38101	TN	96
Neal, Michele E.	1154314771	MEMPHIS	38148	TN	106
Neblett, Paul D.	1679579072	MEMPHIS	38120	TN	57
Neira, Claudia P.	1598866568	MEMPHIS	38115	TN	4
Nelson, Susan C.	1407870553	MEMPHIS	38101	TN	173
Newman, Jason R.	1528173507	MEMPHIS	38148	TN	15
Newsom, Tonya L.	1417256637	MEMPHIS	38148	TN	12
Nguyen, Alison T.	1285919001	MEMPHIS	38148	TN	1
Nguyen, Man H.	1386639375	MEMPHIS	38133	TN	239
Nguyen, Tri M.	1235268517	MEMPHIS	38134	TN	7
Nichols, Cynthia H.	1073564050	MEMPHIS	38148	TN	71
Nolen, Kimberly N.	1871640516	MEMPHIS	38148	TN	6
Nollner, Robert M.	1871586495	MEMPHIS	38148	TN	3
Norman, Johnita K.	1548360753	MEMPHIS	38148	TN	250
Norris, Dale W.	1174558456	MEMPHIS	38119	TN	1,661
Norris, Marcus A.	1962591362	MEMPHIS	38124	TN	21
Northcross, Phillip R.	1831166677	MEMPHIS	38148	TN	226
Norwood, John M.	1114984069	MEMPHIS	38101	TN	3
OBGYN CTR OF MEMPHIS MPL	1972782670	MEMPHIS	38116	TN	468
OBryan, Jennifer M.	1689662702	MEMPHIS	38148	TN	1
OCain, Debbie T.	1689737272	MEMPHIS	38148	TN	25
ODEa, Douglas L.	1316974132	MEMPHIS	38101	TN	57
OFC OF INT MED PC	1679776678	MEMPHIS	38101	TN	24
ONE HEALTH FAM CLINIC LL	1033367651	MEMPHIS	38134	TN	53
ONGSINGCO MD JOSE GABRIEL	1831354935	MEMPHIS	38134	TN	6
OTRHNLRYNG ASC OF THE MI	1942344205	MEMPHIS	38148	TN	13
OVERSTREET MD HUGH T	1629085758	MEMPHIS	38119	TN	97
Odom, Lawrence N.	1679787261	MEMPHIS	38120	TN	95
Olabintan, Tolulope M.	1558686105	MEMPHIS	38148	TN	90
Ongsingco, Jose G.	1831354935	MEMPHIS	38101	TN	6
Ost, Shelley R.	1588862445	MEMPHIS	38148	TN	12
Overbey, Barbara A.	1003146630	MEMPHIS	38120	TN	1
Overstreet, Hugh T.	1629085758	MEMPHIS	38119	TN	9
Owen, Bethany M.	1568660553	MEMPHIS	38101	TN	2
Owens, Curtis L.	1134173024	MEMPHIS	38118	TN	10
Ownby, Amy E.	1710288675	MEMPHIS	38101	TN	32
Ozoigbo, Valentine C.	1861506453	MEMPHIS	38117	TN	12
PAIN CLINIC ASC PC	1033286513	MEMPHIS	38101	TN	40
PATTERSON JR MD RUSHTON E	1578620266	MEMPHIS	38128	TN	10
PATTERSON MD JAMES K	1487702726	MEMPHIS	38133	TN	100
PAUL D CLEIN, MD	1760485866	MEMPHIS	38133	TN	85
PEABODY INT MED INC	1285723403	MEMPHIS	38148	TN	6
PEAN II MD CARL F	1063461002	MEMPHIS	38115	TN	12
PED ADOLESC MED OF EST M	1235350786	MEMPHIS	38119	TN	14
PED ANES	1720087802	MEMPHIS	38101	TN	23
PED PARTNERS	1902823487	MEMPHIS	38115	TN	74
PED RADIO ASC	1225159643	MEMPHIS	38148	TN	20

PENNIE S HEATH, MSSW	1033392410	MEMPHIS	38115	TN	20
PGM PATH GRP OF MID STH	1538199732	MEMPHIS	38148	TN	26
PHILLIP R BOWDEN	1932216389	MEMPHIS	38101	TN	39
PK HIGHLAND MED CLINIC P	1689855124	MEMPHIS	38111	TN	49
PLANNED PARENTHOOD OF ME	1881995173	MEMPHIS	38112	TN	110
PORTERA MD STEPHEN G	1205803608	MEMPHIS	38120	TN	32
PREMIER INT MED OF GILES	1063608966	MEMPHIS	38148	TN	40
PRIMARY CARE GROUP LLC	1093016651	MEMPHIS	38148	TN	57
PRIMARY CARE SPEC INC	~	MEMPHIS	38148	TN	3
PRIME HLTH MED CTR PC	1104915982	MEMPHIS	38134	TN	1
Pagliarulo, Anthony R.	1275588899	MEMPHIS	38101	TN	34
Palakurthi, Preeti	1508027459	MEMPHIS	38128	TN	3
Palmer, Edmund T.	1326045154	MEMPHIS	38148	TN	16
Parham, Barbara L.	1649416967	MEMPHIS	38101	TN	2
Parikh, Sonali S.	1376651919	MEMPHIS	38148	TN	11
Parimore, Linda J.	1568462182	MEMPHIS	38101	TN	52
Parks, Holly J.	1437582426	MEMPHIS	38148	TN	1,079
Parson, Tonya D.	1700028966	MEMPHIS	38148	TN	16
Paslay, David J.	1518287226	MEMPHIS	38148	TN	1
Patel, Sheetal M.	1528393667	MEMPHIS	38101	TN	289
Patillo Jones, Latasha D.	1922393172	MEMPHIS	38148	TN	4
Patrick, Joseph P.	1013112119	MEMPHIS	38148	TN	4
Pattat, Michelle M.	1699717272	MEMPHIS	38101	TN	11
Patterson III, James O.	1457352106	MEMPHIS	38148	TN	9
Patterson, James K.	1487702726	MEMPHIS	38128	TN	8
Payton, Stephanie A.	1497932024	MEMPHIS	38101	TN	1
Pean, Carl F.	1063461002	MEMPHIS	38101	TN	4
Peeler III, George H.	1548292949	MEMPHIS	38120	TN	2
Pendergrass, Landon B.	1710985254	MEMPHIS	38148	TN	31
Pendley, Bradford D.	1750506861	MEMPHIS	38148	TN	1
Perry, Regina B.	1982892634	MEMPHIS	38148	TN	11
Person, Amanda D.	1629216882	MEMPHIS	38101	TN	14
Phillips III, Harry V.	1588651954	MEMPHIS	38148	TN	2
Pickens, John H.	1760417059	MEMPHIS	38120	TN	49
Pike, Daniel R.	1205096351	MEMPHIS	38148	TN	84
Pilgrim, Paula	1912919986	MEMPHIS	38148	TN	2
Poe, Tonia F.	1982747317	MEMPHIS	38148	TN	2
Polk, Kimberly D.	1730411059	MEMPHIS	38101	TN	4
Porter, Jolie G.	1760476824	MEMPHIS	38148	TN	8
Portera, S Gregory	1205803608	MEMPHIS	38101	TN	3
Posey, Michael E.	1194700146	MEMPHIS	38148	TN	2
Potter, Thi Kim D.	1831355064	MEMPHIS	38148	TN	4
Potter, Timothy A.	1538340682	MEMPHIS	38148	TN	60
Prasad, Bheerendra R.	1831318286	MEMPHIS	38187	TN	53
Prasad, Sudha R.	1013083781	MEMPHIS	38111	TN	7
Pruett, Michael R.	1871503672	MEMPHIS	38148	TN	7
QURESHI MD SHOAIB	1417056250	MEMPHIS	38118	TN	17
Qureshi, Shoaib	1417056250	MEMPHIS	38101	TN	46
RADWAN F HAYKAL, MBBC	1548276363	MEMPHIS	38119	TN	7
RAINBOW PED PC	1255474300	MEMPHIS	38101	TN	1,422
RALEIGH GRP PC	1831209873	MEMPHIS	38128	TN	5
RALEIGHCORDOVA MED GRP P	1821198813	MEMPHIS	38135	TN	714
RANDALL J MOSKOVITZ, MD	1487648630	MEMPHIS	38104	TN	3
RANDOLPH WOMENS CTR PC	1891806972	MEMPHIS	38148	TN	9
RASSOUL MD KHALID S	1164469409	MEMPHIS	38125	TN	71
RAWTANI MD PALLAVI VIJAY	1306976212	MEMPHIS	38177	TN	113
RENTROP GEATER PLLC	1225177942	MEMPHIS	38106	TN	2
ROBERT BUCHALTER, MD	1649289232	MEMPHIS	38119	TN	3
ROBERT E MURRAY, MD	1265580963	MEMPHIS	38114	TN	107
ROBINSON ASC PC	1144265034	MEMPHIS	38148	TN	7
ROBINSON GRP	1174538086	MEMPHIS	38187	TN	3

RONALD L TERHUNE PC	1962715524	MEMPHIS	38122	TN	2
Ragland, David K.	1881688802	MEMPHIS	38128	TN	3
Rahal, Nidal	1235106154	MEMPHIS	38148	TN	33
Rainey, Collins W.	1316265820	MEMPHIS	38148	TN	58
Randle, Yvette I.	1629022066	MEMPHIS	38184	TN	4
Randolph Jr, Paul D.	1902898653	MEMPHIS	38148	TN	1
Rangaswami, Bharathi	1154315067	MEMPHIS	38148	TN	67
Rassoul, Khalid S.	1164469409	MEMPHIS	38125	TN	101
Rausch, Ellisa A.	1124105457	MEMPHIS	38148	TN	18
Reed Jr, Cheston M.	1174633515	MEMPHIS	38120	TN	504
Reed, Kevin P.	1942536362	MEMPHIS	38101	TN	100
Reed, Mark E.	1477585347	MEMPHIS	38124	TN	31
Reed, Mark L.	1013004324	MEMPHIS	38135	TN	110
Reed, Patrice C.	1952442923	MEMPHIS	38101	TN	30
Reeves, Marcus C.	1457314007	MEMPHIS	38133	TN	74
Riikola, Robert W.	1740277110	MEMPHIS	38148	TN	112
Riley Burt, Janice R.	1164401949	MEMPHIS	38119	TN	1
Riley, Elly K.	1063649408	MEMPHIS	38148	TN	74
Roberson, Cara R.	1093057465	MEMPHIS	38101	TN	9
Roberson, Delores	1720251754	MEMPHIS	38148	TN	123
Robinson, Jana P.	1144358722	MEMPHIS	38148	TN	1
Robinson, Lloyd E.	1265534184	MEMPHIS	38148	TN	50
Robinson, Ora L.	1821142977	MEMPHIS	38128	TN	246
Robinson, Todd V.	1831291533	MEMPHIS	38119	TN	49
Rodney, John R.	1891944708	MEMPHIS	38128	TN	159
Rodriguez, Jorge A.	1376788117	MEMPHIS	38148	TN	295
Rourke Jr, Leo F.	1578552188	MEMPHIS	38118	TN	202
Ruffin, Jessica M.	1972514578	MEMPHIS	38148	TN	161
Rushing, George V.	1831159185	MEMPHIS	38148	TN	483
Ryan Jr, Charles G.	1548263627	MEMPHIS	38148	TN	26
SANDERS CLINIC	1427195668	MEMPHIS	38120	TN	116
SEGAL PARKER KRONENBERG	1720245707	MEMPHIS	38119	TN	69
SEMMES MURPHEY SURG CTR	1447329990	MEMPHIS	38148	TN	373
SHELBY CNTY HLTH CARE CO	1144213117	MEMPHIS	38148	TN	99
SHERYL DENISE JONES, MD	1871604181	MEMPHIS	38112	TN	357
SHUBI R MUKATIRA, MD	1497966469	MEMPHIS	38157	TN	34
SJCRH PHYS	1922001122	MEMPHIS	38148	TN	21
SOFIA KHANDEKAR MD PLLC	1144475443	MEMPHIS	38116	TN	53
SPEC PHYS GRP II	1255602587	MEMPHIS	38148	TN	134
SPEC RADIO PARTNERS	1043260763	MEMPHIS	38101	TN	104
SPOTTS MD CALEY M	1316109531	MEMPHIS	38111	TN	187
STERN CARDIO FNDTN INC	1316242266	MEMPHIS	38148	TN	62
STEVEN D MAJOR PLLC	1447555271	MEMPHIS	38148	TN	30
STH PC	1609129139	MEMPHIS	38186	TN	453
SULLIVAN SPINE REHAB	1124268297	MEMPHIS	38148	TN	35
SWEETEN MD BIANCA J	1942300892	MEMPHIS	38104	TN	2
Sadler, Scott M.	1760472906	MEMPHIS	38148	TN	88
Samson, Jacques E.	1326082157	MEMPHIS	38101	TN	11
Sanders, Whitney L.	1215156203	MEMPHIS	38148	TN	20
Sanford Jr, Jack C.	1528178951	MEMPHIS	38120	TN	5
Santoso, Joseph T.	1720010648	MEMPHIS	38124	TN	139
Satopathy, Asmita	1043452501	MEMPHIS	38101	TN	311
Schenone, Mauro H.	1750588596	MEMPHIS	38101	TN	102
Schweitzer, Melissa M.	1881783942	MEMPHIS	38148	TN	373
Scott, Dawn H.	1639173446	MEMPHIS	38148	TN	46
Scroggins, Carol	1962646638	MEMPHIS	38117	TN	271
Sepulveda, Vanessa S.	1508864034	MEMPHIS	38148	TN	159
Seth, Ankur	1275836371	MEMPHIS	38101	TN	39
Shannon, Helena G.	1508066366	MEMPHIS	38148	TN	34
Shelton, Michelle A.	1124074489	MEMPHIS	38134	TN	120
Shelton, Virginia L.	1104811652	MEMPHIS	38101	TN	17

Shephard, Claudette J.	1720044894	MEMPHIS	38101	TN	61
Shirazee, Syed H.	1922019702	MEMPHIS	38133	TN	105
Shull, James H.	1053470021	MEMPHIS	38119	TN	504
Siegel, Barry R.	1538187869	MEMPHIS	38157	TN	58
Siegel, Joel I.	1851329262	MEMPHIS	38117	TN	2
Sikes, James C.	1598865578	MEMPHIS	38135	TN	192
Singh, Ravikumar S.	1497877377	MEMPHIS	38148	TN	61
Sittnick, Stephen M.	1124291240	MEMPHIS	38148	TN	89
Slade, Whitney T.	1225065048	MEMPHIS	38148	TN	579
Smiley, Linda M.	1437188273	MEMPHIS	38124	TN	383
Smith III, Clyde R.	1881676526	MEMPHIS	38101	TN	224
Smith, Jay D.	1316930944	MEMPHIS	38148	TN	62
Smith, Kimberly B.	1669733838	MEMPHIS	38101	TN	48
Smith, Leah P.	1962665505	MEMPHIS	38112	TN	1
Smith, Loretta Q.	1891934055	MEMPHIS	38101	TN	9
Snider, Mark A.	1710188941	MEMPHIS	38184	TN	882
Snodgrass, Brett B.	1679745780	MEMPHIS	38148	TN	253
Souder, Marva L.	1245242221	MEMPHIS	38174	TN	8
Spencer, Racquel D.	1841589900	MEMPHIS	38148	TN	31
Spiotta Sr, Eugene J.	1588660559	MEMPHIS	38124	TN	5
Springfield, Brenda L.	1861498776	MEMPHIS	38101	TN	232
Stack, Michael L.	1316943301	MEMPHIS	38125	TN	117
Stamps, Henry B.	1548373947	MEMPHIS	38148	TN	41
Stearnes, Lee Ann	1639496896	MEMPHIS	38184	TN	33
Steinhauer, Bruce W.	1780717090	MEMPHIS	38101	TN	12
Stewart, Charles W.	1851359665	MEMPHIS	38101	TN	42
Stiles, Allison M.	1013904895	MEMPHIS	38148	TN	282
Stinnes, Jacquelyn F.	1972632362	MEMPHIS	38184	TN	55
Stoev, Tzvetko G.	1326154501	MEMPHIS	38148	TN	54
Stovall, Thomas G.	1912922345	MEMPHIS	38101	TN	79
Strickland, Teresa F.	1902129414	MEMPHIS	38148	TN	10
Strickland, Trina S.	1467876540	MEMPHIS	38148	TN	55
Sullivan, Anne L.	1114913555	MEMPHIS	38148	TN	212
Sullivan, Meghan D.	1861608721	MEMPHIS	38148	TN	26
Summitt Jr, Robert L.	1376568709	MEMPHIS	38101	TN	37
Summitt, Margaret Z.	1538192141	MEMPHIS	38101	TN	120
Sutherland, Philip A.	1477844553	MEMPHIS	38128	TN	160
Sweeten, Bianca J.	1942300892	MEMPHIS	38104	TN	106
Sykes, Pamela J.	1831191915	MEMPHIS	38101	TN	378
TAG MD ARNOLD R	1821190109	MEMPHIS	38187	TN	27
TEJWANI MD INDURANI A	1154352763	MEMPHIS	38119	TN	502
THRELKELD THRELKELD OMER	1982748133	MEMPHIS	38119	TN	170
TOTAL HLTH CARE ASC MD	1861719445	MEMPHIS	38130	TN	277
TRACY PALM, MS	1639392046	MEMPHIS	38134	TN	150
TRISTATE MED GRP PLLC	1114270634	MEMPHIS	38148	TN	370
Tag, Arnold R.	1821190109	MEMPHIS	38187	TN	10
Talbert, Louis G.	1659483949	MEMPHIS	38148	TN	30
Taylor, Herbert A.	1043216427	MEMPHIS	38120	TN	95
Taylor, Martha N.	1912908443	MEMPHIS	38148	TN	103
Taylor, Ralph	1417005711	MEMPHIS	38148	TN	208
Tejwani, Indu A.	1154352763	MEMPHIS	38119	TN	189
Terhune, Ronald L.	1851498521	MEMPHIS	38122	TN	173
Terrell Jr, William A.	1790789527	MEMPHIS	38116	TN	99
Tesfau, Simon H.	1891890406	MEMPHIS	38101	TN	293
Thomas, Esmeralda P.	1801155122	MEMPHIS	38148	TN	45
Thomas, Oswald H.	1437246733	MEMPHIS	38135	TN	63
Thompson, Ginger L.	1760790034	MEMPHIS	38117	TN	20
Thompson, Natascha S.	1386600567	MEMPHIS	38148	TN	300
Thornton, Donnyel T.	1528102506	MEMPHIS	38148	TN	100
Thorpe Jr, Edwin M.	1740247410	MEMPHIS	38101	TN	3
Thrasher, Barton B.	1740223460	MEMPHIS	38148	TN	167

Tidwell, Chrisla D.	1548434038	MEMPHIS	38101	TN	487
Tillmanns, Todd D.	1720017577	MEMPHIS	38124	TN	207
Tinker, Cory R.	1568493948	MEMPHIS	38148	TN	81
Todd, Tanja L.	1295814861	MEMPHIS	38148	TN	1
Tonkin, Leah C.	1891834461	MEMPHIS	38120	TN	73
Travis, Amanda J.	1942587670	MEMPHIS	38101	TN	77
Trzil, Shannon M.	1588860704	MEMPHIS	38148	TN	77
Tsiu, Willie M.	1144393273	MEMPHIS	38148	TN	93
Turner, Marshe D.	1407090889	MEMPHIS	38101	TN	69
Turner, Tene L.	1972821510	MEMPHIS	38148	TN	89
Twine, Christina L.	1679909766	MEMPHIS	38148	TN	155
UT LEBONHEUR PED SPEC IN	1093024101	MEMPHIS	38101	TN	53
UT MED GRP INC	1780676650	MEMPHIS	38101	TN	98
UT METHODIST PHYS LLC	1427317908	MEMPHIS	38148	TN	12
UT REG ONE PHYS INC	1093130585	MEMPHIS	38101	TN	16
Uhlhorn, Alice K.	1457505323	MEMPHIS	38101	TN	43
Umayam, Sheila P.	1790020139	MEMPHIS	38148	TN	62
Ungab, Ramon T.	1053314104	MEMPHIS	38101	TN	69
VALCEE MED CORP	1366561474	MEMPHIS	38117	TN	44
VALERIE L AUGUSTUS, MD	1033224506	MEMPHIS	38133	TN	241
VOGELFANGER AND STRUBLE	1508895764	MEMPHIS	38119	TN	13
VRF EYE SPEC GRP PLC	1699729806	MEMPHIS	38120	TN	16
Vargo, Jacob A.	1376746305	MEMPHIS	38148	TN	411
Velasquez, Pedro A.	1003874801	MEMPHIS	38115	TN	136
Venegas, Julian L.	1659364545	MEMPHIS	38148	TN	8
Verzosa, Samuel T.	1730182882	MEMPHIS	38101	TN	99
Vescovo, Mary K.	1851531164	MEMPHIS	38177	TN	27
Villanueva, Randy J.	1083666234	MEMPHIS	38148	TN	25
Vogt, Val Y.	1801811237	MEMPHIS	38101	TN	25
Volner, Mary K.	1245232263	MEMPHIS	38184	TN	51
WA GRP PLLC	1720429871	MEMPHIS	38101	TN	261
WANDERMAN MD RICHARD G	1184724312	MEMPHIS	38115	TN	9
WATSON ADV CARE INC	1235401043	MEMPHIS	38174	TN	24
WEISS MD MARTIN J	1104073675	MEMPHIS	38177	TN	13
WELL CHILD INC	1790839405	MEMPHIS	38104	TN	38
WHITE MD CHRISTOPHER L	1316987639	MEMPHIS	38111	TN	41
WICKMAN FAM MED CARE	1972804110	MEMPHIS	38133	TN	52
WILDER NP PAULA F	1902810906	MEMPHIS	38119	TN	33
WILLIAMS-NEAL MD ETHELYN	1356409049	MEMPHIS	38104	TN	89
WILSON JR MD FRED P	1427384270	MEMPHIS	38133	TN	54
WITHERINGTON MD JOHN M	1720008709	MEMPHIS	38187	TN	22
WOMENS CARE CTR OF MEMPH	1073682670	MEMPHIS	38120	TN	117
WOMENS CARE CTR PLC	1336189059	MEMPHIS	38101	TN	61
WOMENS HEALTH CARE ASC	1396804266	MEMPHIS	38148	TN	21
WOMENS HEALTH CARE ASC	1598709263	MEMPHIS	38101	TN	109
WOMENS PHYS GRP	1285746560	MEMPHIS	38104	TN	56
WOODS MSN DENISE R	1407924350	MEMPHIS	38116	TN	26
WST CLINIC PC	1447276605	MEMPHIS	38124	TN	56
WWCI SCHOOL HEALTH SVC P	1417261215	MEMPHIS	38104	TN	8
Walker, Andre	1982821559	MEMPHIS	38184	TN	18
Walker, Jayme L.	1538297460	MEMPHIS	38101	TN	105
Walker, Larry M.	1437122355	MEMPHIS	38148	TN	82
Wallace, Michael C.	1932192556	MEMPHIS	38148	TN	8
Walters, Lisa A.	1538499090	MEMPHIS	38148	TN	14
Wanderman, Richard G.	1184724312	MEMPHIS	38115	TN	155
Wang, Jenny Q.	1710140140	MEMPHIS	38101	TN	55
Warren, Jeffery S.	1225056872	MEMPHIS	38148	TN	65
Watson, Angela D.	1275601346	MEMPHIS	38148	TN	16
Watson, Deborah D.	1134145931	MEMPHIS	38134	TN	5
Watts, Marah J.	1760499388	MEMPHIS	38119	TN	70
Webb, Kimberly L.	1548357981	MEMPHIS	38119	TN	171

Webb, Nalisha M.	1497001085	MEMPHIS	38148	TN	57
Weiss, Martin J.	1770596314	MEMPHIS	38177	TN	20
Weiss, William T.	1386713808	MEMPHIS	38119	TN	36
Welch, Susan K.	1316977762	MEMPHIS	38119	TN	16
West, Margaret H.	1184868945	MEMPHIS	38148	TN	433
White II, John S.	1902875057	MEMPHIS	38148	TN	1
White, Alfe F.	1013261619	MEMPHIS	38119	TN	8
Whitlock, Lawrence W.	1801895206	MEMPHIS	38148	TN	94
Wiener, Hillel E.	1356558357	MEMPHIS	38148	TN	297
Wilds, Nathan E.	1285869503	MEMPHIS	38148	TN	140
Wilkes, Ouida G.	1881923597	MEMPHIS	38101	TN	53
Wilkes, Shanna L.	1306878202	MEMPHIS	38101	TN	33
Williams Neal, Ethelyn J.	1356409049	MEMPHIS	38104	TN	11
Williams, Angela P.	1366779704	MEMPHIS	38101	TN	41
Williams, Jason G.	1013238054	MEMPHIS	38148	TN	3
Williams, Judith J.	1912906942	MEMPHIS	38120	TN	682
Williams, Tina D.	1154659100	MEMPHIS	38148	TN	16
Williamson, John D.	1043308661	MEMPHIS	38148	TN	80
Wilson Jr, Fred P.	1487627394	MEMPHIS	38133	TN	104
Wilson, James A.	1427085182	MEMPHIS	38148	TN	14
Wilson, Kristin M.	1376792192	MEMPHIS	38101	TN	55
Winkler, Joni L.	1831338482	MEMPHIS	38148	TN	166
Womack, Catherine R.	1336106368	MEMPHIS	38148	TN	78
Wong, Joseph K.	1598758120	MEMPHIS	38148	TN	149
Woodall, Charles J.	1245223866	MEMPHIS	38148	TN	15
Woodall, Melanie L.	1346233913	MEMPHIS	38148	TN	94
Woods, Carolyn O.	1134151509	MEMPHIS	38101	TN	4
Woods, Sarah M.	1558503557	MEMPHIS	38101	TN	86
Woods, Zakiya D.	1770710071	MEMPHIS	38116	TN	47
Wortham, George F.	1326082785	MEMPHIS	38148	TN	26
Wren, Amy B.	1467524561	MEMPHIS	38101	TN	41
Wright, Toni Ann E.	1619266160	MEMPHIS	38148	TN	19
Wright, Tony L.	1689675399	MEMPHIS	38177	TN	48
XU MD YING	1487692760	MEMPHIS	38115	TN	2
Xu, Ying	1487692760	MEMPHIS	38115	TN	25
YOUNG MD MARK S	1629170345	MEMPHIS	38177	TN	127
Yalamanchili, Ramesh	1801858782	MEMPHIS	38148	TN	123
Yanishevski, Lana	1164511085	MEMPHIS	38117	TN	109
ZAIDI MD AMNA A	1598977100	MEMPHIS	38119	TN	51
ASC OF FAM PRACT PLLC	1952572489	MILLINGTON	38083	TN	131
DALEHITE-STRIN FNP JULIE	1841295854	MILLINGTON	38053	TN	4
Dalehite Stringfellow, Julie E	1841295854	MILLINGTON	38053	TN	352
HURT ANP NANCY M	1760434229	MILLINGTON	38053	TN	195
Jacobs, Rosemary P.	1407026446	MILLINGTON	38053	TN	37
LA BARREARE JR MD JOHN C	1457402877	MILLINGTON	38053	TN	11
Labarreare Jr, John C.	1457402877	MILLINGTON	38053	TN	203
Lindsey, Regina S.	1902921976	MILLINGTON	38083	TN	149
MILLINGTON FAM MED INC	1700227436	MILLINGTON	38053	TN	103
PRIMARY CARE PED	1972723567	MILLINGTON	38053	TN	122
PRIMARY HLTHCARE OF MILL	1871587519	MILLINGTON	38053	TN	152
Scott III, Daniel J.	1053312199	MILLINGTON	38053	TN	88
COVINGTON INT PHYS PC	1629068721	MUNFORD	38058	TN	13
Chambers, George W.	1821094830	MUNFORD	38058	TN	88
SPEIGHT FAM MED LLC	1083895023	MUNFORD	38058	TN	225
Speight, Deanna K.	1679630891	MUNFORD	38058	TN	54
YATES MD VIRGIL DALE DALE	1194831164	SOUTH FULTON	38257	TN	381
Yates, Virgil D.	1194831164	SOUTH FULTON	38257	TN	141
ABDEL-FATTAH MD EMAD K	1164430872	UNION CITY	38261	TN	68
ADV GASTRO	1245276765	UNION CITY	38261	TN	1
Ambler, Janet T.	1497705073	UNION CITY	38281	TN	89
BAPTIST MEMORIAL HOSPITAL UNIO	1114981768	UNION CITY	38261	TN	145

BATES MD JOHN B	1265631329	UNION CITY	38261	TN	418
Bates, John B.	1265631329	UNION CITY	38261	TN	32
Bennett, Alissa S.	1992137301	UNION CITY	38261	TN	290
Dexter, Brenda R.	1952605107	UNION CITY	38261	TN	314
Fattah, Emad A.	1164430872	UNION CITY	38261	TN	317
GROVER F SCHLEIFER PC	1437122785	UNION CITY	38261	TN	116
JOHNSON MD JANICE SUSAN	1053304782	UNION CITY	38261	TN	176
Johnson Whitehurst, Janice S.	1053304782	UNION CITY	38261	TN	468
Kennett, Billie J.	1124085519	UNION CITY	38261	TN	52
Kizer, Tracey G.	1124027560	UNION CITY	38261	TN	22
Miller, Emily C.	1851537286	UNION CITY	38261	TN	92
NAGEL-TERRELL MSN RENE A L	1619977584	UNION CITY	38261	TN	9
Nagel Terrell, Renea L.	1619977584	UNION CITY	38261	TN	19
OBION PAIN PARTNERS LLP	1750708301	UNION CITY	38261	TN	40
Odle, Michael C.	1295722114	UNION CITY	38281	TN	48
PREMIER PRIMARY CARE PLL	1841614005	UNION CITY	38261	TN	80
Russell, Laura W.	1710974761	UNION CITY	38261	TN	46
SHERMAN MD PHILIP A	1184623464	UNION CITY	38261	TN	74
Schleifer III, Grover F.	1124084694	UNION CITY	38261	TN	1
Sherman, Philip A.	1184623464	UNION CITY	38261	TN	71
UNION CITY URGENT CARE	1275698797	UNION CITY	38261	TN	109
VASSAR FNP PAULA H	1275634503	UNION CITY	38261	TN	163
Vassar, Paula	1275634503	UNION CITY	38261	TN	73
WOMANS CLINIC PA	~	UNION CITY	38261	TN	26

Instructions: Please indicate in the final column whether the provider in each respective row is currently participating in your network and you have reason to believe that they will participate as of January 1, 2016. If the provider is participating, then place the number one in the final column; if the provider is not participating in your network, then place the number zero in the final column.

Subset: Statewide						Jan - Oct, 2014	In-Network? (Yes=1, No=0)
Time Period: Incurred YTD						Visits Provider Prof	
Provider Name	Provider NPI ID	Provider City	Provider Zip Code	Provider State Code			
Barner, Susan G.	1205804994	ALCOA	37701	TN		143	
CAMPBELL MD KEITH E	1659331742	ALCOA	37701	TN		11	
Campbell, Keith E.	1659331742	ALCOA	37701	TN		2	
SERENITY HLTH CONSULT IN	1740554393	ALCOA	37701	TN		6	
ATHENS FAM PRACT	1629097738	ATHENS	37303	TN		15	
ATHENS PED	1437397809	ATHENS	37303	TN		22	
ATHENS WOMENS CLINIC PC	1760609218	ATHENS	37303	TN		82	
BREEDEN MD KIMBERLY T	1619920303	ATHENS	37303	TN		672	
Bledsoe Jr, Robert E.	1245219831	ATHENS	37303	TN		21	
Bowers, William R.	1144248782	ATHENS	37371	TN		4	
Breedon, Kimberly T.	1619920303	ATHENS	37303	TN		3	
Burroughs II, Wallace F.	1952306029	ATHENS	37371	TN		8	
Byrd, David L.	1447262449	ATHENS	37303	TN		4	
Byrd, Jenny M.	1457363384	ATHENS	37303	TN		20	
CARTER MD JOHNNIE C	1558458257	ATHENS	37303	TN		8	
COFFEY DO BENJAMIN S	1356481030	ATHENS	37303	TN		116	
Carter, Johnnie C.	1558458257	ATHENS	37303	TN		48	
Coffey, Benjamin S.	1356481030	ATHENS	37371	TN		19	
DUNHAM MD RODNEY	1639116197	ATHENS	37303	TN		9	
Defreitas, Eric A.	1043240658	ATHENS	37371	TN		72	
Dunham, Rodney	1639116197	ATHENS	37303	TN		18	
GRIFFITH MD SHELLEY F	1437230588	ATHENS	37371	TN		35	
Goble, Susan R.	1811212962	ATHENS	37303	TN		1	
Gopinathan, Saji K.	1316049059	ATHENS	37371	TN		1	
Griffith, Shelley F.	1437230588	ATHENS	37371	TN		57	
Hahn, Michael W.	1942230594	ATHENS	37371	TN		54	
Haney, Julie L.	1679996805	ATHENS	37371	TN		72	
KIDZCARE PED	1679805493	ATHENS	37371	TN		16	
Lauterbach, Joseph C.	1851370431	ATHENS	37303	TN		42	
MC MINN MED GRP PLLC	1689875429	ATHENS	37371	TN		23	
Mankad, Sujata M.	1598030249	ATHENS	37371	TN		26	
Matias, Mia B.	1093838401	ATHENS	37303	TN		4	
Maynard, Christopher L.	1750386819	ATHENS	37371	TN		29	
Pascarella, Martha J.	1174549638	ATHENS	37303	TN		20	
Pease, Deborah D.	1487667606	ATHENS	37303	TN		2	
Roy, Dawn M.	1003161068	ATHENS	37303	TN		26	
Rucker, Susan K.	1104967306	ATHENS	37371	TN		19	
Sharpe, Charles R.	1578568648	ATHENS	37371	TN		1	
Slowey, James F.	1407835036	ATHENS	37303	TN		2	
Snider, Iris G.	1568564599	ATHENS	37303	TN		29	
Turnbough, Vickie A.	1508883612	ATHENS	37303	TN		1	
Underwood, Tricia W.	1285639369	ATHENS	37371	TN		23	
Uribe, Olga L.	1033224258	ATHENS	37303	TN		13	
WOMENS CTR OF EST TN	1134324510	ATHENS	37371	TN		1	
Jarnagin, LaTasha M.	1699931857	BEAN STATION	37708	TN		321	
SOUTHERN CARE CLINIC LLC	1265771281	BEAN STATION	37708	TN		133	
Ward, Alice F.	1952693087	BEAN STATION	37708	TN		259	
CLEVELAND FAM HLTH CARE	1386857381	BENTON	37307	TN		232	
Daugherty II, Philip V.	1518953165	BENTON	37307	TN		132	
Malakhov, Aleksander I.	1780797035	BENTON	37307	TN		422	
Parsons, Terry B.	1225047988	BENTON	37307	TN		179	
Sinha, Manvesh N.	1053484121	BENTON	37307	TN		123	
Tantihachai, Sithipol	1164539169	BENTON	37307	TN		124	
Reynolds, Connie M.	1437170800	BLOUNTVILLE	37617	TN		112	
SULLIVAN CNTY HLTH DEPT	1518179233	BLOUNTVILLE	37617	TN		21	
Blankenship, Whitney S.	1992045249	BRICEVILLE	37710	TN		102	
Adams Jr, Wesley F.	1811975543	BRISTOL	37620	TN		273	

BLUE RIDGE RADIO	1881687689	BRISTOL		37620	TN		78
BRISTOL GYNECOLOGY OBSTE	1194896597	BRISTOL		37620	TN		86
BRISTOL REG WOMENS CTR	1801947478	BRISTOL		37620	TN		201
Begley, Ashley H.	1659706208	BRISTOL		37621	TN		209
CLARENCE GOULDING, MD	1033292362	BRISTOL		37620	TN		306
DRS GREEN PC	1669486973	BRISTOL		37620	TN		234
GINTHER MD JEFFREY P	1851338248	BRISTOL		37620	TN		53
Gantt, Pickens A.	1063519445	BRISTOL		37620	TN		38
Ginther, Jeffrey P.	1851338248	BRISTOL		37620	TN		10
Gowan, Cathy M.	1235125162	BRISTOL		37620	TN		66
Harris, Kelley B.	1841297900	BRISTOL		37620	TN		21
Harris, Wesley	1720037773	BRISTOL		37620	TN		212
Hommel, Jessica D.	1821209578	BRISTOL		37620	TN		77
Hovious, John R.	1811994981	BRISTOL		37620	TN		61
INTEGRATED HLTH CONCEPTS	1073758868	BRISTOL		37620	TN		36
MAKRES MD THOMAS D	1164523825	BRISTOL		37620	TN		204
Makres, Thomas D.	1063513778	BRISTOL		37620	TN		30
Mitoraj, Thomas E.	1255381752	BRISTOL		37620	TN		444
Russell, David P.	1801845862	BRISTOL		37620	TN		137
SHERRILL III MD JOHN D	1386639300	BRISTOL		37620	TN		34
Schrenker, James H.	1710981535	BRISTOL		37620	TN		216
Shelton, Karen E.	1619926680	BRISTOL		37620	TN		38
Sherrill III, John D.	1386639300	BRISTOL		37620	TN		74
Shisler, Nancy S.	1972604619	BRISTOL		37620	TN		53
Spires, Ross R.	1528252186	BRISTOL		37620	TN		4
Tickle, Christopher A.	1871891069	BRISTOL		37621	TN		180
YOUTH CARE PED	1275841488	BRISTOL		37620	TN		1
Housewright, Linda S.	1881690469	BULLS GAP		37711	TN		104
ADEWALE MD OLUSINA O	1821133588	CHATTANOOGA		37422	TN		90
APPLE CORP WELLNESS INC	~	CHATTANOOGA		37421	TN		53
ASC IN ONC HEMATLGY	1467651455	CHATTANOOGA		37401	TN		31
Abell Jr, James E.	1376528695	CHATTANOOGA		37401	TN		93
Adams Sr, John S.	1003880493	CHATTANOOGA		37412	TN		182
Adams, Carol J.	1558346379	CHATTANOOGA		37401	TN		34
Adams, Stephen M.	1598701674	CHATTANOOGA		37401	TN		559
Adeniji Ilesanmi, Grace T.	1689920365	CHATTANOOGA		37421	TN		681
Adewale, Abimbola O.	1538343611	CHATTANOOGA		37422	TN		52
Adewale, Olusina O.	1821133588	CHATTANOOGA		37422	TN		16
Akinlaja, Olukayode A.	1093981284	CHATTANOOGA		37401	TN		25
Allen, Alicia R.	1013189067	CHATTANOOGA		37401	TN		23
Allen, David W.	1770526709	CHATTANOOGA		37421	TN		64
Alpers, Joshua P.	1801926100	CHATTANOOGA		37401	TN		149
Alvarez, Jennifer S.	1992911465	CHATTANOOGA		37401	TN		26
Anderson, George E.	1033102454	CHATTANOOGA		37421	TN		168
Anderson, Sharon G.	1023053071	CHATTANOOGA		37421	TN		71
Andrews, Philip J.	1164501490	CHATTANOOGA		37421	TN		14
Angevine, Kristi A.	1083735781	CHATTANOOGA		37401	TN		2
Armstrong, Alisha W.	1073750378	CHATTANOOGA		37421	TN		201
Arnold, Kelly R.	1215147483	CHATTANOOGA		37401	TN		15
Avitabile Jr, Anthony G.	1518942341	CHATTANOOGA		37401	TN		1
Ayyoub, Shadi M.	1477674232	CHATTANOOGA		37401	TN		90
BATES FAM MED PLLC	1629354287	CHATTANOOGA		37422	TN		1,045
BEACON HEALTH ALLIANCE P	1447205182	CHATTANOOGA		37401	TN		1
BEYOUTIFUL SKIN LASER CT	1952724213	CHATTANOOGA		37422	TN		1
BOWERS MD JOSEPH L	1861497851	CHATTANOOGA		37421	TN		56
Baker, Tonya D.	1386946267	CHATTANOOGA		37402	TN		684
Bannor, Phillip A.	1962415299	CHATTANOOGA		37422	TN		99
Barker, David M.	1104801216	CHATTANOOGA		37404	TN		14
Barnett, Genna L.	1063736551	CHATTANOOGA		37401	TN		14
Bauder, Deborah L.	1700898582	CHATTANOOGA		37401	TN		192
Beardsley, Joyce A.	1033387535	CHATTANOOGA		37401	TN		63
Bhushan, Susan D.	1790891208	CHATTANOOGA		37401	TN		89
Biederman, Brandy L.	1497041180	CHATTANOOGA		37421	TN		37
Bird Jr, Joseph S.	1649332859	CHATTANOOGA		37424	TN		121
Blake, Melanie B.	1073735304	CHATTANOOGA		37401	TN		11
Boaz, Valerie A.	1255498895	CHATTANOOGA		37403	TN		21
Bolton, James P.	1487644050	CHATTANOOGA		37421	TN		30

Boroughs, Jon B.	1497956148	CHATTANOOGA	37401	TN	37
Bowers, Joseph L.	1861497851	CHATTANOOGA	37414	TN	9
Boyd, Stacy D.	1205930864	CHATTANOOGA	37401	TN	8
Brannon, Carolyn C.	1982669842	CHATTANOOGA	37401	TN	20
Bremer, Joel L.	1962490664	CHATTANOOGA	37421	TN	206
Brewer, Teena D.	1609860667	CHATTANOOGA	37401	TN	137
Brock, Maureen W.	1902907280	CHATTANOOGA	37401	TN	137
Brody, Kirk W.	1497720759	CHATTANOOGA	37404	TN	40
Brooks III, Thomas J.	1619960143	CHATTANOOGA	37411	TN	34
Brooksbank, Ronald C.	1669446860	CHATTANOOGA	37412	TN	49
Brown, Howard A.	1326012402	CHATTANOOGA	37401	TN	134
Brown, Sharon A.	1710098413	CHATTANOOGA	37421	TN	9
Brunvoll, Gary A.	1053488353	CHATTANOOGA	37424	TN	1
Brunvoll, Terri R.	1326170473	CHATTANOOGA	37401	TN	52
Bryan, Calvin P.	1275537508	CHATTANOOGA	37409	TN	143
Bullington, Ty	1407015951	CHATTANOOGA	37401	TN	134
Burke, Dorothy D.	1497883169	CHATTANOOGA	37405	TN	99
Burton, Pamela M.	1306821137	CHATTANOOGA	37401	TN	14
Buttram, Alison M.	1205151156	CHATTANOOGA	37401	TN	102
CARD VASCULAR ASC PC	1619997533	CHATTANOOGA	37403	TN	77
CARING CHOICE WOMENS CTR	1386840122	CHATTANOOGA	37414	TN	130
CHANDRA MD ANUJ	1710977301	CHATTANOOGA	37424	TN	6
CHATTANOOGA CHLDRN CLINI	1497095772	CHATTANOOGA	37414	TN	34
CHATTANOOGA EAR NOSE THR	1659379451	CHATTANOOGA	37404	TN	100
CHATTANOOGA FAM PRACT AS	1124132634	CHATTANOOGA	37412	TN	5
CHATTANOOGA FAM SPRT MED	1265687917	CHATTANOOGA	37421	TN	91
CHATTANOOGA PRIMARY CARE	1205250982	CHATTANOOGA	37421	TN	55
CIRCE MED SVC LLC	1639447303	CHATTANOOGA	37403	TN	91
CLEVE WATERS LLC	1245459866	CHATTANOOGA	37421	TN	230
COBB MEDICAL ASSOCIATES	~	CHATTANOOGA	37422	TN	131
COMPASSIONATE HEALTH CAR	1790009793	CHATTANOOGA	37411	TN	107
COMPREHENSIVE MED CARE P	1316915986	CHATTANOOGA	37421	TN	65
CONSULT IN PAIN MGMT PC	1275607129	CHATTANOOGA	37422	TN	55
CROMIE MD MARC W	1083683668	CHATTANOOGA	37421	TN	44
CTR FOR COMPREHENSIVE ME	1730399973	CHATTANOOGA	37421	TN	16
CTR FOR DEVELOPMENTAL &	1366785230	CHATTANOOGA	37421	TN	2
CYLEMAN MD NABIL N	1548234826	CHATTANOOGA	37403	TN	5
Calhoun, Frank B.	1326012683	CHATTANOOGA	37415	TN	41
Camp, Pamela N.	1689920787	CHATTANOOGA	37401	TN	70
Caplan, Emma J.	1467554998	CHATTANOOGA	37401	TN	142
Carlton, Kimberly	1174733455	CHATTANOOGA	37401	TN	22
Carr, Anne H.	1215142062	CHATTANOOGA	37401	TN	9
Carr, Julie E.	1386980795	CHATTANOOGA	37421	TN	5
Cayabyab, Jennifer M.	1629414826	CHATTANOOGA	37401	TN	54
Chandler Jr, Luther F.	1437123726	CHATTANOOGA	37401	TN	77
Chandler, Anna R.	1265759229	CHATTANOOGA	37401	TN	16
Cherry, Collin	1659375491	CHATTANOOGA	37401	TN	5
Childs, Kent D.	1427022714	CHATTANOOGA	37401	TN	83
Church, Annamaria T.	1669452371	CHATTANOOGA	37401	TN	17
Close, David K.	1558335844	CHATTANOOGA	37412	TN	19
Close, Elizabeth D.	1760697734	CHATTANOOGA	37401	TN	59
Coffman, Roger A.	1467437038	CHATTANOOGA	37401	TN	42
Coffman, Tiffany S.	1528207917	CHATTANOOGA	37401	TN	36
Collins, Kevin L.	1518397132	CHATTANOOGA	37421	TN	165
Collins, Sabrina L.	1881761187	CHATTANOOGA	37424	TN	225
Combs, Andrew G.	1679869101	CHATTANOOGA	37401	TN	1,644
Cook, Thomas A.	1114993417	CHATTANOOGA	37401	TN	143
Corey, Rebekah S.	1790862886	CHATTANOOGA	37421	TN	32
Cranwell, John D.	1134194285	CHATTANOOGA	37401	TN	5
Crouch, Susanna R.	1376703405	CHATTANOOGA	37404	TN	138
Cyleman, Nabil N.	1548234826	CHATTANOOGA	37403	TN	33
DAVID N COLLINS	1649347717	CHATTANOOGA	37404	TN	6
DAYTON INT MED PLLC	1942594841	CHATTANOOGA	37401	TN	21
DAunoy, Mary E.	1922169150	CHATTANOOGA	37422	TN	12
DIAGNOSTIC CARDIO GRP	1437148152	CHATTANOOGA	37404	TN	2
DIGESTIVE CARE MGMT LLC	1912206350	CHATTANOOGA	37421	TN	19
DIGESTIVE HEALTH ASC PC	1710080973	CHATTANOOGA	37401	TN	2

Dassow, Jeanie	1740226562	CHATTANOOGA	37401	TN	1
Dassow, Paul L.	1790729572	CHATTANOOGA	37401	TN	5
Davis, Laurie D.	1659332385	CHATTANOOGA	37412	TN	15
Davis, Timothy P.	1427022870	CHATTANOOGA	37401	TN	1
Day, Cynthia D.	1336424522	CHATTANOOGA	37422	TN	10
Deversa, Peter R.	1598773871	CHATTANOOGA	37401	TN	42
Dibrell, Fredrick S.	1285654111	CHATTANOOGA	37401	TN	66
Dillard, Sonya L.	1386076719	CHATTANOOGA	37401	TN	30
Donesky, Barry W.	1447312509	CHATTANOOGA	37424	TN	2
Douglas, Michael	1932296373	CHATTANOOGA	37401	TN	23
Dozier, Tracy M.	1831382373	CHATTANOOGA	37401	TN	210
Drake, Robert A.	1730153818	CHATTANOOGA	37412	TN	85
Drinnon, William D.	1831174168	CHATTANOOGA	37401	TN	52
Duff, Siobhan A.	1588638910	CHATTANOOGA	37412	TN	2
Dulin, Luis	1336411313	CHATTANOOGA	37405	TN	83
EASTSIDE INT MED	1427112259	CHATTANOOGA	37424	TN	57
EST BRAINERD INT MED PC	~	CHATTANOOGA	37421	TN	2
Edwards, Anthony C.	1962656140	CHATTANOOGA	37401	TN	1
Eldridge, Frank R.	1568448082	CHATTANOOGA	37401	TN	31
Emberson, John W.	1598758914	CHATTANOOGA	37421	TN	1
Erinle, Akinwande O.	1427080621	CHATTANOOGA	37422	TN	1
Evans, Joni G.	1972644896	CHATTANOOGA	37401	TN	108
FAST ACCESS HLTHCARE	1063619997	CHATTANOOGA	37421	TN	878
FERDINAND C ARMAS, MD	1689654493	CHATTANOOGA	37421	TN	452
FRIESEN MD KERRY D	1316052624	CHATTANOOGA	37421	TN	171
FRONT PORCH PED PLLC	1861779704	CHATTANOOGA	37401	TN	70
Faires, Shannon H.	1316226616	CHATTANOOGA	37401	TN	82
Few, Tiffany P.	1659355923	CHATTANOOGA	37421	TN	27
Foshee Jr, Fred C.	1245421668	CHATTANOOGA	37421	TN	109
Fox, Steven N.	1891012514	CHATTANOOGA	37401	TN	165
Friesen, Kerry D.	1821028515	CHATTANOOGA	37421	TN	41
Fuller, Megan H.	1174878516	CHATTANOOGA	37401	TN	22
Furr, Helen	1447369657	CHATTANOOGA	37401	TN	17
GALEN MED GRP PC	1346250057	CHATTANOOGA	37401	TN	10
GASTRO ASC OF CHATTANOOG	1568599793	CHATTANOOGA	37404	TN	217
Gallagher, Joanne M.	1710925458	CHATTANOOGA	37421	TN	72
Garcia, Karla L.	1407884497	CHATTANOOGA	37401	TN	3
Garland, Kimberly M.	1104154137	CHATTANOOGA	37404	TN	140
Gartman, Tracy G.	1073557211	CHATTANOOGA	37421	TN	511
Gass, Valary R.	1558533695	CHATTANOOGA	37401	TN	104
Gaston, Melody C.	1134227093	CHATTANOOGA	37421	TN	233
Gates, Caroline E.	1699047894	CHATTANOOGA	37421	TN	15
Gefter, Monica L.	1700879533	CHATTANOOGA	37401	TN	319
Gist, William E.	1053308072	CHATTANOOGA	37401	TN	552
Goins, Andrea W.	1780888032	CHATTANOOGA	37401	TN	703
Golding, Monique H.	1619941119	CHATTANOOGA	37412	TN	1
Good, Matthew W.	1528084548	CHATTANOOGA	37401	TN	194
Gooden, Katrina V.	1851663595	CHATTANOOGA	37401	TN	233
Goodwin, Elizabeth W.	1306834064	CHATTANOOGA	37404	TN	23
Gray, Deborah E.	1629012331	CHATTANOOGA	37422	TN	118
Greene, Devon A.	1235348350	CHATTANOOGA	37401	TN	18
Greene, Margaret H.	1730411901	CHATTANOOGA	37401	TN	26
Gregg, Sarah K.	1851651731	CHATTANOOGA	37401	TN	2
Griffin, Leslie C.	1326215120	CHATTANOOGA	37401	TN	12
Grimm, Chelsey L.	1679507149	CHATTANOOGA	37401	TN	20
Gunter, Timothy A.	1205932530	CHATTANOOGA	37401	TN	143
HAMILTON CNTY EMS	1194797761	CHATTANOOGA	37402	TN	172
HARRIS MED SVC LLC	1962778423	CHATTANOOGA	37421	TN	22
HEALTHFORCE CORP	1205882529	CHATTANOOGA	37422	TN	11
HEISSER MD RANDY R	1073668653	CHATTANOOGA	37404	TN	41
HILLCREST PHYS MED AND R	1144564311	CHATTANOOGA	37404	TN	16
Haddock, Christopher G.	1841239555	CHATTANOOGA	37401	TN	52
Hammock, Mary C.	1174509640	CHATTANOOGA	37401	TN	229
Hamp, Melissa	1033274972	CHATTANOOGA	37401	TN	122
Harnsberger, Daniel S.	1922073808	CHATTANOOGA	37404	TN	30
Harris Jr, John D.	1871518860	CHATTANOOGA	37401	TN	238
Harris, Charles D.	1972636983	CHATTANOOGA	37422	TN	65

Harris, Cindy T.	1801885058	CHATTANOOGA	37401	TN	6
Hart, Lisa L.	1710163290	CHATTANOOGA	37401	TN	31
Hartline, Jennifer A.	1770848483	CHATTANOOGA	37404	TN	108
Hartsfield, Donald W.	1962476069	CHATTANOOGA	37412	TN	40
Hatch, Elaine W.	1275518011	CHATTANOOGA	37401	TN	9
Hatch, Joyce A.	1538388897	CHATTANOOGA	37421	TN	6
Haun, Julie H.	1861487399	CHATTANOOGA	37401	TN	159
Hawk, Doloris D.	1508009077	CHATTANOOGA	37401	TN	11
Haynes, James W.	1558359448	CHATTANOOGA	37401	TN	119
Heisser, Randy R.	1689620999	CHATTANOOGA	37421	TN	462
Helton, David K.	1235195868	CHATTANOOGA	37401	TN	38
Helton, Melinda R.	1144597600	CHATTANOOGA	37401	TN	277
Hilson, Shana T.	1093060436	CHATTANOOGA	37401	TN	26
Hobgood, Donna K.	1881684561	CHATTANOOGA	37421	TN	3
Hodge Spears, Kimberly N.	1083762025	CHATTANOOGA	37401	TN	87
Holsey, Tanja A.	1871567388	CHATTANOOGA	37401	TN	17
Horne, Tanya M.	1417114414	CHATTANOOGA	37416	TN	31
Howard, Raymond C.	1871536839	CHATTANOOGA	37421	TN	41
Hubbard, Willie M.	1982697421	CHATTANOOGA	37411	TN	22
Hughes, Charlotte G.	1356365241	CHATTANOOGA	37421	TN	7
Hulvey, James K.	1982780060	CHATTANOOGA	37401	TN	12
Hunt, Sarah E.	1952611642	CHATTANOOGA	37401	TN	2
Ingram Nunally, Bessie A.	1720069578	CHATTANOOGA	37405	TN	4
JANET R HUSE, MSW	1073561551	CHATTANOOGA	37421	TN	39
JENNIE E MAHAFFEY, MD	1164631156	CHATTANOOGA	37403	TN	52
JENNIFER ANN GARDNER CUMMINS,	1861535866	CHATTANOOGA	37421	TN	2
Jack, Joani L.	1184698698	CHATTANOOGA	37401	TN	63
Jackson, Norma J.	1336198829	CHATTANOOGA	37421	TN	2
Javer, Neeta	1053732099	CHATTANOOGA	37422	TN	65
Johnson, Natalie I.	1356351977	CHATTANOOGA	37408	TN	81
Johnson, Sonya L.	1225019086	CHATTANOOGA	37405	TN	29
Jones, Jane O.	1295711794	CHATTANOOGA	37401	TN	14
Joseph, Bency	1386985257	CHATTANOOGA	37421	TN	6
Jump, Jeffrey S.	1467462150	CHATTANOOGA	37408	TN	26
Jung, Wee J.	1194790634	CHATTANOOGA	37421	TN	3
KENNETH GRAHAM PITTMAN, MD	1588822431	CHATTANOOGA	37421	TN	160
KEVIN RAY FERGUSON, MD	1164530036	CHATTANOOGA	37421	TN	2,682
KIRK BRODY PC	1750715975	CHATTANOOGA	37404	TN	1
Keel, Joan B.	1942531934	CHATTANOOGA	37422	TN	7
Keller Vice, Hayley L.	1841524519	CHATTANOOGA	37401	TN	47
Kemp, William J.	1275518003	CHATTANOOGA	37401	TN	21
Kerley, Jonathan M.	1568442689	CHATTANOOGA	37421	TN	47
Kolade, Victor O.	1073558409	CHATTANOOGA	37401	TN	29
L FRANK CHANDLER	1255591335	CHATTANOOGA	37401	TN	5
LIFESPRING COMM HEALTH	1699079673	CHATTANOOGA	37404	TN	1
LONGER MD CHARLES F	1407865140	CHATTANOOGA	37403	TN	21
Lam, Garrett K.	1033172713	CHATTANOOGA	37401	TN	1
Lanade, Raphael D.	1427081884	CHATTANOOGA	37422	TN	18
Lawrence, Paul A.	1376630707	CHATTANOOGA	37401	TN	61
Lawson, Trena R.	1891734711	CHATTANOOGA	37405	TN	2
Licht, Kelly L.	1336589845	CHATTANOOGA	37401	TN	70
Little, Kelli G.	1952671182	CHATTANOOGA	37422	TN	43
Loga, Michael S.	1427147461	CHATTANOOGA	37401	TN	6
Long, Amy M.	1164839494	CHATTANOOGA	37401	TN	22
Longer, Charles F.	1407865140	CHATTANOOGA	37403	TN	80
Lord, Edward F.	1093789455	CHATTANOOGA	37412	TN	3
Lowery, Kim Lei	1326303934	CHATTANOOGA	37422	TN	8
MARI LILLY, MD	1851319065	CHATTANOOGA	37405	TN	1
MC CLANAHAN DO MATTHEW W	1295046928	CHATTANOOGA	37408	TN	115
MC KENZIE CTR FOR INT ME	1669608501	CHATTANOOGA	37421	TN	7
MID STH SURG ASC PLLC	1811941396	CHATTANOOGA	37401	TN	73
MITCHELL MD DANIELLE E	1508054768	CHATTANOOGA	37415	TN	40
MOORE MSN TAMI L	1851313126	CHATTANOOGA	37412	TN	34
MUNIR A MUHAMMAD PC	1871910570	CHATTANOOGA	37404	TN	144
Malakoff, Gary L.	1336385657	CHATTANOOGA	37401	TN	50
Malek, Nabil W.	1104891514	CHATTANOOGA	37412	TN	1
May, Marian G.	1669457479	CHATTANOOGA	37401	TN	16

May, Steven L.	1760468292	CHATTANOOGA	37401	TN	4
McCallie, Jack B.	1023093853	CHATTANOOGA	37401	TN	20
McCroskey, Christina M.	1790987493	CHATTANOOGA	37421	TN	1
McDaniel, Mary F.	1750694246	CHATTANOOGA	37401	TN	1
McKenzie, Mark M.	1821064122	CHATTANOOGA	37421	TN	36
McLelland, Patricia K.	1306824826	CHATTANOOGA	37401	TN	146
McMahan, Becky S.	1255316071	CHATTANOOGA	37401	TN	10
Meadows III, William E.	1396787495	CHATTANOOGA	37421	TN	1
Meadows, Kristopher B.	1700170602	CHATTANOOGA	37421	TN	580
Memon, Zara S.	1588605752	CHATTANOOGA	37414	TN	58
Miller, Phyllis E.	1528058906	CHATTANOOGA	37421	TN	1
Mills, Gary E.	1558346387	CHATTANOOGA	37401	TN	4
Mitchell, Danielle E.	1508054768	CHATTANOOGA	37415	TN	90
Mitchell, Kathleen	1528043841	CHATTANOOGA	37401	TN	1
Molloy, Ronald L.	1831187541	CHATTANOOGA	37421	TN	19
Montgomery, Heather C.	1629203310	CHATTANOOGA	37421	TN	69
Montgomery, Juandria N.	1730208083	CHATTANOOGA	37412	TN	11
Moody, Richard D.	1457325862	CHATTANOOGA	37412	TN	1,792
Moore, Aaron L.	1326273855	CHATTANOOGA	37421	TN	94
Moore, Nastassja R.	1841639762	CHATTANOOGA	37421	TN	20
Moore, Tami L.	1851313126	CHATTANOOGA	37412	TN	29
Morris, Michalle B.	1013268341	CHATTANOOGA	37401	TN	22
Moser, Melissa A.	1295745230	CHATTANOOGA	37401	TN	56
Moughrabi, Marwan M.	1699722421	CHATTANOOGA	37422	TN	47
Moughrabi, Nancy K.	1225261886	CHATTANOOGA	37422	TN	28
Murray Jr, Ringland S.	1609971738	CHATTANOOGA	37421	TN	85
NEPHROLOGY ASC	1972548089	CHATTANOOGA	37401	TN	9
NEW COVENANT MED ASC PLL	1568596823	CHATTANOOGA	37422	TN	31
NICKIE K SOUFLERIS, MD	1033157656	CHATTANOOGA	37405	TN	30
Naseer, Kaukab	1326036930	CHATTANOOGA	37421	TN	1
Neal, Allyson M.	1164445953	CHATTANOOGA	37421	TN	37
Neall, David	1124003942	CHATTANOOGA	37401	TN	400
Nelson, Rachel A.	1023206075	CHATTANOOGA	37401	TN	2
Newby Jr, James T.	1922083468	CHATTANOOGA	37421	TN	35
Newman, Copper K.	1487620787	CHATTANOOGA	37401	TN	40
Newman, Glenn A.	1104801943	CHATTANOOGA	37401	TN	29
North, Linda M.	1275978322	CHATTANOOGA	37401	TN	6
Nunally Jr, James T.	1598749566	CHATTANOOGA	37405	TN	2
OB GYN CTR OF EXCELENCE	1699796169	CHATTANOOGA	37404	TN	98
OBSTETRICS GYNECOLOGY OF	1669703849	CHATTANOOGA	37401	TN	1
OBarr, Ashley L.	1164776126	CHATTANOOGA	37401	TN	5
OLIVER L GREGORY, MD	1588772545	CHATTANOOGA	37421	TN	12
ORME MD TERENCE J	1831164664	CHATTANOOGA	37421	TN	15
Odem, Carroll G.	1144224957	CHATTANOOGA	37411	TN	15
Orme, Terence J.	1831164664	CHATTANOOGA	37421	TN	42
Out of State Professional Subs	~	CHATTANOOGA	37402	TN	12
Owens, Shanee D.	1629248505	CHATTANOOGA	37421	TN	69
Owens, Sherry C.	1992131932	CHATTANOOGA	37403	TN	6
PALLIATIVE CARE SVC	1467721183	CHATTANOOGA	37416	TN	79
PARKRIDGE PROF INC	4234931739	CHATTANOOGA	37404	TN	28
PED HLTH CARE ASC	1750592689	CHATTANOOGA	37411	TN	44
PED HLTH CARE PC	1730343682	CHATTANOOGA	37421	TN	41
PERSONAL MED LLC	1780975540	CHATTANOOGA	37421	TN	26
PHYS CARE PC	1437194222	CHATTANOOGA	37421	TN	10
PM PED HOLDINGS LLC	1871887430	CHATTANOOGA	37421	TN	85
PRATER MD CHRISTOPHER D	1598767444	CHATTANOOGA	37421	TN	2
Panda, Mukta	1861486441	CHATTANOOGA	37401	TN	9
Parkhurst, Walter D.	1265406763	CHATTANOOGA	37401	TN	104
Patel, Chirag M.	1790741312	CHATTANOOGA	37401	TN	2
Patel, Manisha V.	1669434973	CHATTANOOGA	37401	TN	72
Payne, Mercedes V.	1225021306	CHATTANOOGA	37401	TN	14
Payne, Rebecca J.	1508092818	CHATTANOOGA	37422	TN	4
Peters, Richard A.	1912982711	CHATTANOOGA	37401	TN	53
Phillips, David J.	1497730212	CHATTANOOGA	37401	TN	13
Phillips, Lisa D.	1275881823	CHATTANOOGA	37403	TN	115
Pickett, Kimberly L.	1003128893	CHATTANOOGA	37401	TN	1
Pickett, Michele A.	1558588111	CHATTANOOGA	37404	TN	2

Pierce, Connie M.	1164745261	CHATTANOOGA	37421	TN	101
Portera, Joseph C.	1821088410	CHATTANOOGA	37404	TN	4
RAPHAEL D LANADE PLLC	1871925099	CHATTANOOGA	37421	TN	44
REEVES MD MICHAEL L	1952359093	CHATTANOOGA	37414	TN	2
RHEA MED CTR PHYS GRP	1285982678	CHATTANOOGA	37401	TN	14
RICHARD F MAURONER, MD	1992813976	CHATTANOOGA	37421	TN	9
RINGGOLD PED PTH	1366400533	CHATTANOOGA	37422	TN	210
ROWLAND MD JACK MERIDITH	1417970054	CHATTANOOGA	37424	TN	64
Radpour, Christopher J.	1174599401	CHATTANOOGA	37401	TN	19
Rapp, Susan L.	1154409225	CHATTANOOGA	37401	TN	1
Redmond, Autumn D.	1033425319	CHATTANOOGA	37421	TN	11
Reeves, Emily J.	1346230935	CHATTANOOGA	37421	TN	23
Regan, Teresa J.	1457337966	CHATTANOOGA	37401	TN	10
Richards, Brownyn P.	1699745968	CHATTANOOGA	37401	TN	18
Richardson Jr, James M.	1124003959	CHATTANOOGA	37401	TN	20
Richardson, John P.	1588963912	CHATTANOOGA	37401	TN	1
Risley, Jon H.	1417923293	CHATTANOOGA	37421	TN	28
Roberts, Matthew A.	1700878139	CHATTANOOGA	37421	TN	2,700
Rockholt, English A.	1245456367	CHATTANOOGA	37401	TN	3
Rogers, Jeffrey K.	1174509681	CHATTANOOGA	37401	TN	5
Rohrer, Jane L.	1659347953	CHATTANOOGA	37401	TN	4
Ross, Summer R.	1861665440	CHATTANOOGA	37412	TN	6
Rowland, Jack M.	1417970054	CHATTANOOGA	37424	TN	42
Rowland, Marian	1073627485	CHATTANOOGA	37405	TN	12
SALE CRK FAM PRACT PLLC	1225352164	CHATTANOOGA	37401	TN	11
SARATH B GANGAVARAPU, MD	1194755124	CHATTANOOGA	37401	TN	4
SENTEF MED CTR	1043418742	CHATTANOOGA	37421	TN	17
SHULL MD JOHN A	1942212691	CHATTANOOGA	37412	TN	5
SKIN CANCER COSMETIC DER	1144419458	CHATTANOOGA	37421	TN	11
SMITH JR MD BILL MOORE	1003881061	CHATTANOOGA	37405	TN	67
SOWTER DO BRENDA K	1699829226	CHATTANOOGA	37414	TN	56
SPG CRK PED INC	1013026020	CHATTANOOGA	37412	TN	38
STEPHEN V DRESKIN PC	1619056462	CHATTANOOGA	37401	TN	12
Sager, Elmira F.	1811944770	CHATTANOOGA	37422	TN	8
Salim, Howiada H.	1518101294	CHATTANOOGA	37401	TN	2
Sanabria, Luis A.	1821053604	CHATTANOOGA	37401	TN	51
Sapp, Robert D.	1982705836	CHATTANOOGA	37401	TN	1
Scotchie, Jessica G.	1144249558	CHATTANOOGA	37421	TN	10
Scott, Wayne T.	1730155037	CHATTANOOGA	37401	TN	8
Seay, Candice M.	1679901599	CHATTANOOGA	37401	TN	43
Seeber, Michael J.	1871575795	CHATTANOOGA	37414	TN	2
Sentef Jr, Joseph	1720160294	CHATTANOOGA	37421	TN	173
Seo, Hak S.	1043471238	CHATTANOOGA	37401	TN	109
Shafi, Arif	1356339972	CHATTANOOGA	37421	TN	4
Shah, Umbar	1215262662	CHATTANOOGA	37414	TN	1
Sharma, Naina	1568484871	CHATTANOOGA	37401	TN	3
Shaw, Jacqueline	1598758021	CHATTANOOGA	37411	TN	20
Shepherd, Michael D.	1962481713	CHATTANOOGA	37401	TN	27
Sherman, Kay C.	1508882085	CHATTANOOGA	37401	TN	46
Sherrer, Tracy W.	1407917982	CHATTANOOGA	37422	TN	7
Sherrow, Shevonda T.	1790701936	CHATTANOOGA	37401	TN	7
Shull, John A.	1942212691	CHATTANOOGA	37412	TN	52
Shumaker, Nita W.	1740245612	CHATTANOOGA	37401	TN	21
Shumate, Kathryn D.	1194915942	CHATTANOOGA	37401	TN	3
Simpson, Kendra E.	1811282643	CHATTANOOGA	37401	TN	36
Simpson, Mark T.	1407837891	CHATTANOOGA	37414	TN	28
Slack, Angela S.	1841275179	CHATTANOOGA	37401	TN	60
Slater, Deborah A.	1659307890	CHATTANOOGA	37422	TN	71
Smith Jr, Bill M.	1003881061	CHATTANOOGA	37401	TN	28
Smith, Joel S.	1134239270	CHATTANOOGA	37421	TN	27
Smith, Michael H.	1225132897	CHATTANOOGA	37401	TN	59
Smith, Mitzi W.	1437291663	CHATTANOOGA	37401	TN	85
Smith, Steven N.	1033229075	CHATTANOOGA	37421	TN	24
Smith, Terry W.	1033105689	CHATTANOOGA	37421	TN	10
Smith, William H.	1891769212	CHATTANOOGA	37401	TN	79
Soder, Kristen M.	1114233707	CHATTANOOGA	37421	TN	2
Sohi, Shahnaz Azam H.	1205107935	CHATTANOOGA	37401	TN	88

Sowter, Brenda K.	1699829226	CHATTANOOGA	37414	TN	1
Spraggins, Yolanda R.	1003882309	CHATTANOOGA	37401	TN	24
Springer, Patricia A.	1417130048	CHATTANOOGA	37422	TN	11
Standridge II, John B.	1568494284	CHATTANOOGA	37416	TN	1
Stanko, James A.	1831163013	CHATTANOOGA	37401	TN	4
Steele, Mark A.	1053385542	CHATTANOOGA	37401	TN	6
Stegall, Stephanie A.	1578538013	CHATTANOOGA	37412	TN	114
Sticher, Megan A.	1851537997	CHATTANOOGA	37401	TN	27
Strickland, Wendy A.	1104168913	CHATTANOOGA	37421	TN	1,689
TIMOTHY R JENNINGS, MD	1316002652	CHATTANOOGA	37421	TN	67
TN VLY BONE JOINT PC	1801084884	CHATTANOOGA	37401	TN	3
TODD MD NIVIN C	1356390579	CHATTANOOGA	37421	TN	25
Talbert, Malissa G.	1497957914	CHATTANOOGA	37401	TN	8
Tessmann, Ellen H.	1316961626	CHATTANOOGA	37401	TN	55
Thomas, Deborah B.	1750688362	CHATTANOOGA	37401	TN	122
Thompson, Bruce T.	1396785457	CHATTANOOGA	37421	TN	43
Tigar, Michael C.	1790759876	CHATTANOOGA	37401	TN	136
Todd, Matthew J.	1841209632	CHATTANOOGA	37401	TN	179
Todd, Nivin C.	1356390579	CHATTANOOGA	37421	TN	113
Truelove, Laura T.	1164471280	CHATTANOOGA	37401	TN	121
Tsaltas, Theodore T.	1679594881	CHATTANOOGA	37401	TN	171
Tucker, Taylor E.	1952736845	CHATTANOOGA	37404	TN	161
Tudor, Maria E.	1265480438	CHATTANOOGA	37401	TN	2
Tun, Katherine M.	1639135395	CHATTANOOGA	37401	TN	4
Turner, Leslie A.	1497968259	CHATTANOOGA	37401	TN	19
UNIV SURG ASC PLLC	1972520963	CHATTANOOGA	37403	TN	113
URGENT GEN MED MINISTRY	1962662791	CHATTANOOGA	37415	TN	9
VIJAYALAKSHMI APPAREDDY, MD	1871663732	CHATTANOOGA	37421	TN	61
Vojtkofsky, Joan	1689912958	CHATTANOOGA	37405	TN	4
Vollberg, Carlton M.	1730178450	CHATTANOOGA	37421	TN	7
Voychehovski, Thomasz H.	1740278431	CHATTANOOGA	37421	TN	12
WADE IN THE WATER MED CT	1629416730	CHATTANOOGA	37403	TN	55
WALKER MD MEECA	1457338667	CHATTANOOGA	37412	TN	32
WALKER MD RUSSELL L	1871532184	CHATTANOOGA	37421	TN	2
WELLNESS CLINIC	1821365651	CHATTANOOGA	37414	TN	1
WOMENS HLTH CARE PC	1386853364	CHATTANOOGA	37411	TN	2
WOMENS INST FOR SPEC HEA	1821167115	CHATTANOOGA	37421	TN	1
Waddle, Casey M.	1316289408	CHATTANOOGA	37401	TN	2
Wadzinski, James D.	1437351970	CHATTANOOGA	37401	TN	3
Walker, Latosha K.	1225325483	CHATTANOOGA	37404	TN	71
Walker, Meeca	1457338667	CHATTANOOGA	37412	TN	4
Walls, Christopher B.	1780963702	CHATTANOOGA	37421	TN	5
Waters Jr, Clyde C.	1801869243	CHATTANOOGA	37421	TN	647
White, Jay P.	1720054042	CHATTANOOGA	37401	TN	74
Whitley Dooley, Jennifer M.	1063532992	CHATTANOOGA	37401	TN	22
Wilcox, Kirk A.	1831222835	CHATTANOOGA	37401	TN	12
Wiley, Benjamin W.	1780649780	CHATTANOOGA	37401	TN	37
Williamson, Ivey	1942274394	CHATTANOOGA	37401	TN	15
Wilson, Jennifer L.	1043644198	CHATTANOOGA	37401	TN	17
Wilson, Karyn L.	1184046740	CHATTANOOGA	37422	TN	13
Wolford, Karin L.	1811986201	CHATTANOOGA	37401	TN	22
Wood, John C.	1144205253	CHATTANOOGA	37401	TN	34
Wood, Robert	1578548392	CHATTANOOGA	37401	TN	20
Worthington, Julian M.	1184654956	CHATTANOOGA	37401	TN	26
Yoder, Sandra D.	1972618700	CHATTANOOGA	37422	TN	22
Young, Tye B.	1174635957	CHATTANOOGA	37401	TN	67
Youngblood, Laura B.	1194968776	CHATTANOOGA	37401	TN	35
Zurawick, Jason G.	1861515611	CHATTANOOGA	37401	TN	10
Swarner Jr, Orville W.	1609920172	CHUCKEY	37641	TN	7
Hensley, Conley D.	1710943105	CHURCH HILL	37642	TN	8
BRADLEY PED PC	1154417152	CLEVELAND	37312	TN	7
BRADLEY URGENT CARE	1316124852	CLEVELAND	37312	TN	67
Babich, Glen S.	1184617086	CLEVELAND	37312	TN	42
Ballard, Natasha E.	1023288743	CLEVELAND	37312	TN	39
Baysden, Teresa J.	1619931581	CLEVELAND	37312	TN	44
Berry, Kristen M.	1700015799	CLEVELAND	37312	TN	41
Betts, Dennis A.	1801860234	CLEVELAND	37364	TN	4

Boring, Tiffany E.	1518254341	CLEVELAND	37312	TN	9
Broyles, Lisa J.	1417081720	CLEVELAND	37312	TN	65
Buchwalter, Cheryl L.	1063408854	CLEVELAND	37320	TN	24
CHAMBERS SR MD JOHN W	1538359831	CLEVELAND	37311	TN	5
CHHAJWANI MD BALRAM L	1700850245	CLEVELAND	37312	TN	17
CLEVELAND CARE 1ST	1669549911	CLEVELAND	37311	TN	4
CLEVELAND FAM PHYS	1356533475	CLEVELAND	37312	TN	5
CLEVELAND MED ASC PLLC	1093723330	CLEVELAND	37320	TN	7
CLEVELAND PED PC	1609046267	CLEVELAND	37311	TN	1
COMPREHENSIVE WELLNESS C	1568733863	CLEVELAND	37311	TN	38
COVENANT FAM MED	1871674515	CLEVELAND	37312	TN	5
Chambers, John W.	1417928441	CLEVELAND	37311	TN	13
Clifford, Jessica L.	1366614018	CLEVELAND	37311	TN	18
Cofer, David S.	1831354455	CLEVELAND	37320	TN	51
Compton, Charles D.	1346538295	CLEVELAND	37320	TN	6
Coyle, Brian E.	1649244724	CLEVELAND	37364	TN	19
Crabtree, Barry D.	1447224894	CLEVELAND	37364	TN	1
DAVID ANDERSON MD INC	1528071974	CLEVELAND	37312	TN	19
DIAG MSO PLLC	1225381148	CLEVELAND	37312	TN	66
Damshala, Nalini K.	1144426081	CLEVELAND	37312	TN	10
Ermer, Susan A.	1316946965	CLEVELAND	37311	TN	6
Farrukh, Kamran	1760447205	CLEVELAND	37320	TN	32
Fernando, Felicito E.	1396742573	CLEVELAND	37311	TN	102
Fisher, Susan G.	1730137035	CLEVELAND	37320	TN	40
Harris, Cynthia M.	1063485571	CLEVELAND	37311	TN	4
Howard, Bess E.	1407299191	CLEVELAND	37312	TN	92
Hunter, Laura A.	1861464604	CLEVELAND	37311	TN	8
JERRY G NEWMAN, MD	1962401760	CLEVELAND	37312	TN	4
Kelly, Wayne S.	1306844733	CLEVELAND	37364	TN	8
Kemkar, Ajitkumar G.	1679505168	CLEVELAND	37312	TN	395
Kidd, Keith L.	1811168941	CLEVELAND	37364	TN	40
Knight, Cecil D.	1508909599	CLEVELAND	37364	TN	1
Kyle, William E.	1770758351	CLEVELAND	37320	TN	14
LIFE BRIDGES INC	1700928876	CLEVELAND	37311	TN	12
LIFE CIR WOMENS HLTHCARE	1316029663	CLEVELAND	37311	TN	23
MARQUEZ MD OBADIAS	1366581654	CLEVELAND	37312	TN	17
MOORE MD WAYNE EARL EARL	1821081472	CLEVELAND	37312	TN	20
Mazza, Gerard K.	1568504918	CLEVELAND	37312	TN	888
Mazzolini, Joe M.	1811908718	CLEVELAND	37364	TN	94
Miller, Paula J.	1730388844	CLEVELAND	37312	TN	16
Mullin, Christopher N.	1598738023	CLEVELAND	37320	TN	3
Murphy, Bill H.	1528075009	CLEVELAND	37311	TN	19
NIANSEN LIU, MD	1679578371	CLEVELAND	37312	TN	65
OASIS GYNECOLOGY OBSTETR	1881733525	CLEVELAND	37311	TN	33
OCOEE OBGYN PC	1801989678	CLEVELAND	37311	TN	59
PAUL G SMITH DO PA	1952472185	CLEVELAND	37311	TN	7
PEERLESS PED PLLC	1902083702	CLEVELAND	37364	TN	29
PHYS 1ST PC	1629108691	CLEVELAND	37312	TN	55
PHYS SVC OF CLEVELAND IN	1457378341	CLEVELAND	37320	TN	7
Perry, Mitzie D.	1922296052	CLEVELAND	37311	TN	16
ROBERT ALLAN STETSON JR, MD	1891729927	CLEVELAND	37312	TN	3
ROBINSON MD DONALD E	1164435509	CLEVELAND	37312	TN	24
Rahbe, Samir	1073665642	CLEVELAND	37320	TN	22
Romaniuk, Alex G.	1437114063	CLEVELAND	37320	TN	42
Rucker, Walter W.	1386644094	CLEVELAND	37311	TN	39
Rudolph, Charles T.	1346351673	CLEVELAND	37312	TN	121
SOUTHERN MED CLINICS	1508824749	CLEVELAND	37323	TN	63
STANBERY II MD WILLIAM C	1821010554	CLEVELAND	37312	TN	21
Sanderson, Stephanie M.	1902870231	CLEVELAND	37364	TN	36
Sheikh, Azhar S.	1013972538	CLEVELAND	37320	TN	70
Siddiqui, Mahmood A.	1568439453	CLEVELAND	37312	TN	18
Sims III, Harrison G.	1568413219	CLEVELAND	37312	TN	24
Smith III, Paul G.	1669543807	CLEVELAND	37311	TN	38
Smith Jr, Paul G.	1215978747	CLEVELAND	37311	TN	12
Snowman, Brenda A.	1235117250	CLEVELAND	37311	TN	37
Stanbery II, William C.	1821010554	CLEVELAND	37312	TN	1
Swan, Lawrence C.	1467402321	CLEVELAND	37312	TN	2

Tomczyk, Maria J.	1497710040	CLEVELAND		37320	TN		30
Trew, Shelia A.	1578546990	CLEVELAND		37320	TN		30
Von Gremp, Alan C.	1992933063	CLEVELAND		37312	TN		24
Windham, Lacy M.	1750542494	CLEVELAND		37311	TN		33
Wolf, Steven D.	1013980556	CLEVELAND		37320	TN		43
ANDERSON ORAL MAXILLOFAC	1316197619	CLINTON		37716	TN		29
KEENUM DO AMY J	1154388734	CLINTON		37716	TN		39
Sherrer, James S.	1275694747	COLLEGEDALE		37315	TN		1
COPPER BASIN MED CTR	1750363115	COPPERHILL		37317	TN		357
MAHMOOD A SIDDIQUI PC	1427070523	COPPERHILL		37317	TN		9
Nelson, Stacie M.	1164518502	COPPERHILL		37317	TN		40
TREON MD STEPHEN M	1821092453	COPPERHILL		37317	TN		60
Treon, Stephen M.	1821092453	COPPERHILL		37317	TN		42
UHLIK MD ALLEN S	1023097177	COPPERHILL		37317	TN		17
Uhlik, Allen S.	1023097177	COPPERHILL		37317	TN		4
CORRYTON MED CLINIC	1588851190	CORRYTON		37721	TN		119
Parikh, Kalpesh D.	1255339081	CORRYTON		37721	TN		6
BOVINE MD THOMAS P	1104982453	DAYTON		37321	TN		1
BROCK MD HOWARD R	1215970140	DAYTON		37321	TN		4
Bovine, Thomas P.	1104982453	DAYTON		37321	TN		22
Brock, Howard R.	1215970140	DAYTON		37321	TN		151
CREWS MD ALAN L	1164497145	DAYTON		37321	TN		27
Crews, Alan L.	1164497145	DAYTON		37321	TN		8
DAYTON PED PC	1205041555	DAYTON		37321	TN		2
HORTON FAM MED	1457682403	DAYTON		37321	TN		55
Horton, Christopher R.	1174551600	DAYTON		37321	TN		26
LOGAN FAM MED LLC	1619113867	DAYTON		37321	TN		34
Logan, Lee D.	1336188085	DAYTON		37321	TN		17
Nelson, James D.	1104985340	DAYTON		37321	TN		11
Shaver, Jennifer L.	1245495837	DAYTON		37321	TN		8
Wadzinski, Eve R.	1720275134	DAYTON		37321	TN		48
ROBERTS MD RODNEY SHANE S	1306847785	DECATUR		37322	TN		47
Roberts, English P.	1326384991	DECATUR		37322	TN		7
Roberts, R Shane	1306847785	DECATUR		37322	TN		16
BALDWIN MD MARY E	1528021482	DUNLAP		37327	TN		7
Baldwin, Mary E.	1528021482	DUNLAP		37327	TN		23
DR DEBORA C DANIEL MD	1508050717	DUNLAP		37327	TN		75
DUNLAP MED CTR PLLC	1962591982	DUNLAP		37327	TN		27
Daniel, Debora C.	1023050614	DUNLAP		37327	TN		2
Dunn, Terence S.	1487880670	DUNLAP		37327	TN		55
Graves, George N.	1780680058	DUNLAP		37327	TN		37
SHEPHERD DO KAREN R	1376589135	DUNLAP		37327	TN		7
Shepherd, Karen R.	1376589135	DUNLAP		37327	TN		87
Sherman, Roby A.	1316961063	DUNLAP		37327	TN		16
BASSAL MD ALY A	1275530560	ELIZABETHTON		37644	TN		44
BREMER MD JONATHAN S	1336181239	ELIZABETHTON		37643	TN		2
Bassal, Aly A.	1275530560	ELIZABETHTON		37644	TN		20
Bennett, Karie E.	1629165659	ELIZABETHTON		37643	TN		39
Bremer, Jonathan S.	1336181239	ELIZABETHTON		37643	TN		62
CLARK MD VIVIAN M	1205889508	ELIZABETHTON		37643	TN		16
Davenport, James L.	1326106964	ELIZABETHTON		37643	TN		1
Davenport, Michelle L.	1497813026	ELIZABETHTON		37643	TN		14
May, Andrew S.	1154423275	ELIZABETHTON		37644	TN		47
May, Joseph C.	1295831212	ELIZABETHTON		37643	TN		4
Paul, Daniel J.	1699863340	ELIZABETHTON		37643	TN		13
Powers, Rebecca R.	1497742969	ELIZABETHTON		37643	TN		26
Reynolds II, Bobby D.	1356455174	ELIZABETHTON		37643	TN		62
SCHUBERT III MD ROBERT L	1407964943	ELIZABETHTON		37643	TN		56
Schubert, Robert L.	1407964943	ELIZABETHTON		37643	TN		6
MASINGALE APN MONICA N	1225075781	ENGLEWOOD		37329	TN		13
Colinger Jr, J W.	1245283886	ERWIN		37650	TN		22
Colinger, Jason A.	1609829241	ERWIN		37650	TN		4
Miller II, Charles G.	1366492639	ERWIN		37650	TN		755
Moughon, Gordon W.	1376559070	ERWIN		37650	TN		18
Osborne, Victoria L.	1215369921	ERWIN		37650	TN		22
Peterson, Shanna B.	1295781045	ERWIN		37650	TN		1
Shelton, Wanda S.	1922051010	ERWIN		37650	TN		41

UNAKA INTERNAL MED LLC	1619904570	ERWIN		37650	TN	74
COLLINS MD TIMOTHY J	1235126392	ETOWAH		37331	TN	1
Collins, Timothy J.	1235126392	ETOWAH		37331	TN	63
Crisp, Larry G.	1275693921	ETOWAH		37331	TN	12
INT MED ASC OF MCMINN CN	1952367187	ETOWAH		37331	TN	19
Khan, Ghazali A.	1437116720	ETOWAH		37331	TN	4
Lee, Yung G.	1982750402	ETOWAH		37331	TN	4
Miller, Jamie M.	1447593041	ETOWAH		37331	TN	26
Olsen, Samuel J.	1760448591	ETOWAH		37331	TN	15
Riley II, Joel C.	1659338044	ETOWAH		37331	TN	13
Trentham, Nathan C.	1134185358	ETOWAH		37331	TN	8
WATTERS MD DONALD H	1003929472	ETOWAH		37331	TN	136
Watters, Donald H.	1003929472	ETOWAH		37331	TN	4
Watters, Russell B.	1003872201	ETOWAH		37331	TN	60
YUNG GIL LEE PC	1225469497	ETOWAH		37331	TN	14
MOORE MD VICKIE S	1861607194	GATLINBURG		37738	TN	5
Moore, Vickie S.	1861607194	GATLINBURG		37738	TN	23
Austin, Maynard W.	1144266768	GREENEVILLE		37745	TN	199
BAKSHI MD MANDEEP S	1669458857	GREENEVILLE		37745	TN	54
BRECKENRIDGE MD RUFUS G	1962578005	GREENEVILLE		37745	TN	1
Bakshi, Mandeep S.	1669458857	GREENEVILLE		37745	TN	470
Breckenridge, Rufus G.	1962578005	GREENEVILLE		37745	TN	16
Castle, Christopher S.	1568406684	GREENEVILLE		37745	TN	16
FAM PHYS OF GREENVILLE P	1720099708	GREENEVILLE		37745	TN	1
Fernandez, Felix L.	1629017397	GREENEVILLE		37745	TN	33
KIDS 1ST PED INC	1558411520	GREENEVILLE		37745	TN	4
McGill, Richard S.	1629076393	GREENEVILLE		37745	TN	26
Montgomery, Charles A.	1952477077	GREENEVILLE		37745	TN	57
REARDON MD PETER A	1790769974	GREENEVILLE		37745	TN	2
Reardon, Peter A.	1790769974	GREENEVILLE		37745	TN	70
Roberts, Andy A.	1013900943	GREENEVILLE		37745	TN	50
Rodgers, James S.	1386672483	GREENEVILLE		37745	TN	70
SMITH JR MD ELLIOTT B	1649364993	GREENEVILLE		37744	TN	14
STRANGE MD ERNEST BRAD	1134205123	GREENEVILLE		37745	TN	3
SUSONG MD KENNETH C	1972573343	GREENEVILLE		37743	TN	35
Smith Jr, Elliott B.	1649364993	GREENEVILLE		37744	TN	78
Strange, Ernest B.	1821095761	GREENEVILLE		37745	TN	32
Susong, Kenneth C.	1972573343	GREENEVILLE		37745	TN	18
Toppenberg, Kevin S.	1093726085	GREENEVILLE		37745	TN	4
Toppenberg, Marcia D.	1558372557	GREENEVILLE		37745	TN	14
AMANDA S FERGUSON INC	1649598343	HARRIMAN		37748	TN	6
BELITZ IV MD JOHN C	1578524740	HARRIMAN		37748	TN	3
BENNETT MD WILLIAM E	1598714834	HARRIMAN		37748	TN	42
Belitz IV, John C.	1578524740	HARRIMAN		37748	TN	4
Bennett, William E.	1598714834	HARRIMAN		37748	TN	26
CLARK PA DOUGLAS M	~	HARRIMAN		37748	TN	236
Cordes, Jamie C.	1225267735	HARRIMAN		37748	TN	104
DENTON JR MD RANDY L	1851385108	HARRIMAN		37748	TN	110
Denton Jr, Randy L.	1851385108	HARRIMAN		37748	TN	3
Dunford, Lindsey E.	1164711271	HARRIMAN		37748	TN	5
FOOTE MD CLARY P	1750377826	HARRIMAN		37748	TN	3
Ferguson, Amanda S.	1083931430	HARRIMAN		37748	TN	47
Foote, Clary P.	1750377826	HARRIMAN		37748	TN	1
Hammonds, Mary A.	1346565009	HARRIMAN		37748	TN	46
Holmes, Michael D.	1760544621	HARRIMAN		37748	TN	516
Jenkins, Amy A.	1750417242	HARRIMAN		37748	TN	43
LAYMANCE MD JONATHAN B	1396058574	HARRIMAN		37748	TN	3
LOCAL CARE PLLC	1023275286	HARRIMAN		37748	TN	14
Laymance, Jonathan B.	1396058574	HARRIMAN		37748	TN	2
MANCEL W WAKHAM PC	1073568218	HARRIMAN		37748	TN	30
MC MILLIN MD RODNEY M	1013901289	HARRIMAN		37748	TN	50
McMillin, Rodney M.	1013901289	HARRIMAN		37748	TN	181
SANDRA WADE FNP INC	1184834541	HARRIMAN		37748	TN	91
SOUTH NP TERRY L	1235404013	HARRIMAN		37748	TN	13
SPINAL PAIN SOLUTIONS	1891039244	HARRIMAN		37748	TN	6
SYNERGY HEALTH SYSTEMS P	1821346107	HARRIMAN		37748	TN	5
SYNERGY HLTH SYS PLLC	1124346762	HARRIMAN		37748	TN	168

WILSON MD ROBERT J	1982698155	HARRIMAN		37748	TN	81
Wade, Sandra M.	1811966484	HARRIMAN		37748	TN	3
Wakham, Mancel W.	1073568218	HARRIMAN		37748	TN	45
Wilson, Robert J.	1982698155	HARRIMAN		37748	TN	35
Day, George L.	1114908175	HARROGATE		37752	TN	31
Deaton Jr, Donald H.	1215040852	HARROGATE		37752	TN	5
FAM MED CLINIC OF HARROG	1417107210	HARROGATE		37752	TN	5
FAM MED CLINIC OF HARROG	1689831802	HARROGATE		37752	TN	16
Hendrickson, Monica Y.	1649544545	HARROGATE		37752	TN	4
Larew, Elizabeth A.	1427191725	HARROGATE		37752	TN	37
Madden, Jared W.	1174735336	HARROGATE		37752	TN	105
Mann, Jeffrey L.	1568435212	HARROGATE		37752	TN	23
Martin, Amanda S.	1952690588	HARROGATE		37752	TN	10
Miller, Stephen J.	1104857051	HARROGATE		37752	TN	13
Poore, Debbie A.	1922180991	HARROGATE		37752	TN	71
Robertson, John M.	1881858215	HARROGATE		37752	TN	133
Seaman, Michael P.	1336119320	HARROGATE		37752	TN	63
Shay, Eva B.	1760575203	HARROGATE		37752	TN	29
Shepherd, Rebecca A.	1710300660	HARROGATE		37752	TN	18
Shields, Nicole P.	1992979454	HARROGATE		37752	TN	65
UNIV MED CLINIC	1992985865	HARROGATE		37752	TN	23
Williamson, John E.	1518025816	HARROGATE		37752	TN	8
Yonts, Roy C.	1841481850	HARROGATE		37752	TN	4
Zieren, Jan D.	1962530436	HARROGATE		37752	TN	143
ASC IN PRIMARY CARE	1669643417	HIXSON		37343	TN	138
CHATTANOOGA CTR FOR PRIM	1407959612	HIXSON		37343	TN	237
CIR OF LIFE FAM MED PLLC	1629301957	HIXSON		37343	TN	15
Cansler, Casandra L.	1437153855	HIXSON		37343	TN	2
Cooke, Vicky L.	1912013426	HIXSON		37343	TN	80
FAM SPRT MED PC	1588657977	HIXSON		37343	TN	43
Innes, Christopher I.	1356461339	HIXSON		37343	TN	99
Jones, Andrew R.	1093793523	HIXSON		37343	TN	18
Moss, William J.	1053403550	HIXSON		37343	TN	33
NRTH PK OB GYN	1104856392	HIXSON		37343	TN	18
Shuck, Susan M.	1134107659	HIXSON		37343	TN	74
THOMAS OT AMY M	1336464890	HIXSON		37343	TN	21
Tinney, Matthew C.	1225031537	HIXSON		37343	TN	42
Waters, Brenda P.	1134193618	HIXSON		37343	TN	22
Weaver, Keith A.	1265652317	HIXSON		37343	TN	38
GRACE PRIMARY CARE PC	1992742605	HUNTSVILLE		37756	TN	52
Smith, Timothy D.	1720021660	HUNTSVILLE		37756	TN	210
Weathers, Lori B.	1740300516	HUNTSVILLE		37756	TN	11
West, Karla S.	1689832271	HUNTSVILLE		37756	TN	7
Burrell, John S.	1528062197	JACKSBORO		37757	TN	21
Eberharter, Patricia A.	1841514957	JACKSBORO		37757	TN	23
Fernandes, Ingrid W.	1356342638	JACKSBORO		37757	TN	2
GERALD GUY OSBORN, DO	1023093937	JACKSBORO		37757	TN	11
LAFOLLETTE HLTH CLINIC I	1407031271	JACKSBORO		37757	TN	1
Moore, Mary K.	1457793382	JACKSBORO		37757	TN	69
Morris, Mary W.	1639143258	JACKSBORO		37757	TN	43
Narula, Gurpreet N.	1619908597	JACKSBORO		37757	TN	219
Narula, Harjeet S.	1811928799	JACKSBORO		37757	TN	1
Sexton, Curtis C.	1053420950	JACKSBORO		37757	TN	1
BARNETT MD FRANCES H	1790785079	JASPER		37347	TN	24
Barnett, Frances H.	1790785079	JASPER		37347	TN	1
Barnett, Frances H.	~	JASPER		37347	TN	5
Boeck, Karin A.	1104817774	JASPER		37347	TN	11
DESJARLAIS MD SCOTT E	~	JASPER		37347	TN	11
Gaddis, Deborah W.	1619246873	JASPER		37347	TN	2
HAYES MD GARY S	1043203326	JASPER		37347	TN	9
Howe, Dana L.	1396721825	JASPER		37347	TN	80
JASPER MED CTR LLC	1578774493	JASPER		37347	TN	1
Justo, Rory D.	1639160203	JASPER		37347	TN	61
Leonard, Dennis J.	1144328063	JASPER		37347	TN	131
MED ARTS PLZ PC	1497019707	JASPER		37347	TN	18
Mullins, Mary E.	1497978266	JASPER		37347	TN	160
SEQUATCHIE VLY PRIMARY C	1518171040	JASPER		37347	TN	228

Shaffer, Charles F.	1720071905	JASPER	37347	TN	2
Brock, Barbara A.	1326164393	JEFFERSON CITY	37760	TN	18
Dearing, Rachel M.	1043508906	JEFFERSON CITY	37760	TN	1
EXPRESS HEALTH CLINIC CO	1336189158	JEFFERSON CITY	37760	TN	6
Greer, Angela C.	1770753642	JEFFERSON CITY	37760	TN	58
Hensley, Sally R.	1003902578	JEFFERSON CITY	37760	TN	66
Hickle, Miranda C.	1528317054	JEFFERSON CITY	37760	TN	5
Kovalik, Adriana K.	1265781868	JEFFERSON CITY	37760	TN	24
Kramer, Kristin S.	1891098000	JEFFERSON CITY	37760	TN	1
Mutter, Virginia L.	1124320916	JEFFERSON CITY	37760	TN	29
Rogers, Eileen J.	1376867960	JEFFERSON CITY	37760	TN	12
Rolen, Rachel H.	1265742233	JEFFERSON CITY	37760	TN	18
Rowland, Annita J.	1205005212	JEFFERSON CITY	37760	TN	182
Shelton, Kimberly F.	1164735221	JEFFERSON CITY	37760	TN	79
UNITY MED GRP	1699014092	JEFFERSON CITY	37760	TN	19
Womac Boling, Amanda L.	1538572631	JEFFERSON CITY	37760	TN	10
Zachary, Cynthia E.	1962613729	JEFFERSON CITY	37760	TN	51
APPALACHIA HLTH SVC	1952505612	JELLICO	37762	TN	1
BARTON MSN DEANA R	1053626358	JELLICO	37762	TN	127
Barton, Deana R.	1053626358	JELLICO	37762	TN	42
CHARLES H WILKENS MD PC	1992841233	JELLICO	37762	TN	2
DAYSRING FAM HLTH CTR	1770790065	JELLICO	37762	TN	313
Killian, James W.	1649273467	JELLICO	37762	TN	4
Rafalski, Matthew E.	1912900531	JELLICO	37762	TN	51
Suto, Cathleen C.	1013902527	JELLICO	37762	TN	120
Thomas, Geogy	1891798492	JELLICO	37762	TN	14
Wilkens, Charles H.	1679666366	JELLICO	37762	TN	1
Wilkens, Darryl J.	1679678429	JELLICO	37762	TN	288
Yoder Jr, Daniel E.	1447416797	JELLICO	37762	TN	64
ALLEN FNP DANA A	1407884869	JOHNSON CITY	37604	TN	158
Abram, Abigail L.	1770880858	JOHNSON CITY	37602	TN	67
Adams, Joseph A.	1962525535	JOHNSON CITY	37602	TN	65
Ahmad, Irshad A.	1558312827	JOHNSON CITY	37604	TN	257
Aiken, Todd W.	1336368919	JOHNSON CITY	37605	TN	39
Albalbissi, Kais A.	1760670855	JOHNSON CITY	37605	TN	53
Allen, Dana A.	1407884869	JOHNSON CITY	37602	TN	15
Arapakos, Dawn M.	1306136742	JOHNSON CITY	37605	TN	1
Arsenault, Amber M.	1578876702	JOHNSON CITY	37605	TN	253
Arze, Alfonso S.	1538162748	JOHNSON CITY	37602	TN	342
Asbury, Justin E.	1033370192	JOHNSON CITY	37602	TN	5
Asbury, Tori E.	1124289285	JOHNSON CITY	37602	TN	645
Assad, Norman A.	1386637619	JOHNSON CITY	37605	TN	38
Austin, Ashley L.	1699930859	JOHNSON CITY	37602	TN	22
Avonda, Thomas R.	1407920101	JOHNSON CITY	37605	TN	78
BRIAN R BONFARDIN, MD	1356322515	JOHNSON CITY	37604	TN	43
BROADWATER NP HOLLY R	1134164205	JOHNSON CITY	37604	TN	376
BRYANT MD ERIN E	1528037660	JOHNSON CITY	37604	TN	103
Bailey, John C.	1194781203	JOHNSON CITY	37602	TN	1
Bajaj, Kailash	1538326012	JOHNSON CITY	37605	TN	99
Banks II, Jerry B.	1578552410	JOHNSON CITY	37602	TN	75
Barbarito, Nancy G.	1376548677	JOHNSON CITY	37602	TN	201
Barger, Linda	1467556142	JOHNSON CITY	37615	TN	38
Bentley, Julie E.	1164678835	JOHNSON CITY	37602	TN	23
Bentley, Rhonda B.	1598935892	JOHNSON CITY	37604	TN	27
Bertotti, Marian L.	1639174774	JOHNSON CITY	37602	TN	4
Bevins, Rachel E.	1033313846	JOHNSON CITY	37602	TN	57
Bischoff, Paul A.	1285639328	JOHNSON CITY	37602	TN	299
Blackmore, Ronald L.	1770547606	JOHNSON CITY	37602	TN	3
Blackwelder, Reid B.	1942260112	JOHNSON CITY	37605	TN	15
Blake, Kevin K.	1174957864	JOHNSON CITY	37602	TN	163
Bochis, Melania	1083607329	JOHNSON CITY	37605	TN	28
Bockhorst, Peter R.	1336143866	JOHNSON CITY	37605	TN	51
Boggs, Bruce D.	1053375386	JOHNSON CITY	37615	TN	158
Borja, Neil A.	1659660090	JOHNSON CITY	37605	TN	55
Bowling, Gretchen H.	1831382449	JOHNSON CITY	37602	TN	127
Box, Stephen T.	1326044892	JOHNSON CITY	37602	TN	48
Boyle III, J William	1831153774	JOHNSON CITY	37602	TN	174

Brehm, Jerrilyn S.	1598752891	JOHNSON CITY	37614	TN	637
Broadwater, Holly R.	1134164205	JOHNSON CITY	37604	TN	931
Brown Jr, Paul E.	1326043167	JOHNSON CITY	37602	TN	137
Brown, Anastasia C.	1548453327	JOHNSON CITY	37602	TN	20
Brown, Andrew N.	1558562850	JOHNSON CITY	37602	TN	24
Brummel, Mark K.	1477619872	JOHNSON CITY	37605	TN	71
Bryant, Erin E.	1528037660	JOHNSON CITY	37604	TN	12
Bullman, Michelle S.	1376501338	JOHNSON CITY	37602	TN	56
Burks, Mary S.	1942205083	JOHNSON CITY	37602	TN	78
Campbell, Amber N.	1073829594	JOHNSON CITY	37602	TN	82
Caravello, Peter M.	1609824226	JOHNSON CITY	37601	TN	521
Carrier, Zarema A.	1548571722	JOHNSON CITY	37604	TN	11
Carrillo, Amy D.	1780878330	JOHNSON CITY	37604	TN	21
Carroll, Quinton W.	1619187283	JOHNSON CITY	37604	TN	298
Carter, Ginger A.	1831143106	JOHNSON CITY	37602	TN	153
Cary, Matthew G.	1306841440	JOHNSON CITY	37602	TN	102
Cavitt, Peggy S.	1740419746	JOHNSON CITY	37605	TN	184
Chakraborty, Kanishka	1992993760	JOHNSON CITY	37602	TN	268
Chastain, David O.	1932192135	JOHNSON CITY	37605	TN	471
Chitwood, Tracy W.	1073863858	JOHNSON CITY	37604	TN	189
Church, Jackie A.	1629126321	JOHNSON CITY	37602	TN	31
Church, Lori A.	1164466827	JOHNSON CITY	37601	TN	293
Churchill, Sandra D.	1912985748	JOHNSON CITY	37614	TN	42
Clarity, Gregory E.	1568451516	JOHNSON CITY	37605	TN	35
Clayton, Buddy J.	1477525699	JOHNSON CITY	37602	TN	38
Clever, William D.	1982608758	JOHNSON CITY	37604	TN	101
Colyar, Lee A.	1386626166	JOHNSON CITY	37602	TN	146
Conner, Patricia J.	1053431973	JOHNSON CITY	37605	TN	16
Conrad, Cheryl L.	1245267095	JOHNSON CITY	37604	TN	1
Cook, Keith R.	1396740957	JOHNSON CITY	37602	TN	12
Copeland, Rebecca J.	1720071814	JOHNSON CITY	37605	TN	20
Cote, Rebekah	1487603742	JOHNSON CITY	37615	TN	13
Cradic, Janet E.	1497758551	JOHNSON CITY	37602	TN	3
Crowder, Brenda J.	1801865324	JOHNSON CITY	37604	TN	9
Culp, John S.	1801885850	JOHNSON CITY	37605	TN	24
Davenport, Julia E.	1063822773	JOHNSON CITY	37602	TN	15
David, Daniel J.	1427058411	JOHNSON CITY	37602	TN	6
Davis IV, George H.	1396725859	JOHNSON CITY	37605	TN	25
Deberry, Diane M.	1417147356	JOHNSON CITY	37614	TN	10
Della Vecchia, Jason J.	1770554982	JOHNSON CITY	37602	TN	1
Dilks, Michelle K.	1194925487	JOHNSON CITY	37602	TN	5
Doherty, Mark G.	1467423871	JOHNSON CITY	37602	TN	27
Donovan, Mark L.	1417952250	JOHNSON CITY	37602	TN	51
Doran, Lisa R.	1841300597	JOHNSON CITY	37602	TN	54
Draper, Dianne C.	1992749253	JOHNSON CITY	37601	TN	4
Draper, Rachel A.	1649547803	JOHNSON CITY	37602	TN	56
Drey, Chad A.	1518096742	JOHNSON CITY	37602	TN	15
Dugger, Kermit L.	1043370687	JOHNSON CITY	37602	TN	6
Dykes, James T.	1336197805	JOHNSON CITY	37602	TN	9
Edwards, April D.	1811294341	JOHNSON CITY	37602	TN	1
Elliott, Aimee M.	1992004824	JOHNSON CITY	37602	TN	12
Elliott, Jeremy N.	1124043120	JOHNSON CITY	37602	TN	8
Elmezayen, Rabab I.	1184949489	JOHNSON CITY	37602	TN	138
England, Benjamin D.	1861683419	JOHNSON CITY	37605	TN	2
Estes, Michelle R.	1033156211	JOHNSON CITY	37602	TN	217
FERNANDO BENDFELDT, MD	1205830536	JOHNSON CITY	37604	TN	1
FRONTIER HEALTH ADMINISTRATION	1538297684	JOHNSON CITY	37615	TN	2
Farmer, Margaret F.	1336144468	JOHNSON CITY	37602	TN	65
Farmer, Shirley	1649581992	JOHNSON CITY	37615	TN	8
Farrow, Jeff R.	1942238746	JOHNSON CITY	37604	TN	13
Feierabend Jr, Raymond H.	1477539773	JOHNSON CITY	37605	TN	265
Fenner, David K.	1124119458	JOHNSON CITY	37602	TN	3
Ferguson, Kimberly R.	1316943814	JOHNSON CITY	37614	TN	748
Fisher, Sheldon H.	1215934591	JOHNSON CITY	37602	TN	516
Fleenor, Melinda J.	1215225073	JOHNSON CITY	37614	TN	233
Fleming, Amy B.	1578582607	JOHNSON CITY	37602	TN	28
Fleming, Lisa K.	1114197092	JOHNSON CITY	37614	TN	11

Florence IV, Joseph A.	1639155963	JOHNSON CITY		37605	TN	158
Flynn, Jana C.	1801161021	JOHNSON CITY		37605	TN	4
Flynn, Margaret E.	1487611018	JOHNSON CITY		37602	TN	78
Fogg, Darlene E.	1396753471	JOHNSON CITY		37602	TN	4
Forbush, Frank A.	1538164660	JOHNSON CITY		37602	TN	171
Fox, Beth A.	1225014483	JOHNSON CITY		37605	TN	403
Franko, John P.	1538238159	JOHNSON CITY		37605	TN	82
Frasure, Alicia D.	1750625539	JOHNSON CITY		37614	TN	212
Freemon, David N.	1356346480	JOHNSON CITY		37602	TN	2
GASTROINTESTINAL ASC OF	1578529632	JOHNSON CITY		37604	TN	3
GENESIS FAM HLTHCARE PLL	1154569952	JOHNSON CITY		37615	TN	2,679
GRAY FAM CLINIC PLC	1417056185	JOHNSON CITY		37615	TN	76
GRAY FAM HEALTHCARE PC	1750392627	JOHNSON CITY		37615	TN	193
Gage, Jodi B.	1083619118	JOHNSON CITY		37602	TN	167
Gallaher, Richard G.	1770583775	JOHNSON CITY		37601	TN	204
Galloway, Richard E.	1104955319	JOHNSON CITY		37601	TN	162
Garrett Jr, William A.	1649376765	JOHNSON CITY		37605	TN	711
Garrett, Arthur R.	1124045646	JOHNSON CITY		37605	TN	315
Gastineau, Jerry L.	1124118971	JOHNSON CITY		37602	TN	29
Gebka Rouse, Ann M.	1619960713	JOHNSON CITY		37605	TN	3
Gerayli, Fereshteh	1861478661	JOHNSON CITY		37605	TN	63
Gibson, Jennifer D.	1811125057	JOHNSON CITY		37605	TN	60
Gibson, Mary J.	1164427290	JOHNSON CITY		37602	TN	158
Gilbert Green, Jacalyn P.	1801107545	JOHNSON CITY		37605	TN	307
Gill, Thomas W.	1700881836	JOHNSON CITY		37602	TN	3
Ginn, David R.	1669465662	JOHNSON CITY		37605	TN	5
Goenka, Puneet	1720082126	JOHNSON CITY		37604	TN	44
Graham, Tina R.	1609124635	JOHNSON CITY		37614	TN	218
Gray, Lindsey R.	1790001469	JOHNSON CITY		37602	TN	98
Green, John D.	1659486900	JOHNSON CITY		37602	TN	60
Griffith Johnston, Emmalea E.	1073891701	JOHNSON CITY		37602	TN	464
Griffith, Robert F.	1235167990	JOHNSON CITY		37605	TN	11
Grissinger, Melissa L.	1821099151	JOHNSON CITY		37602	TN	111
Grosserode, Michael J.	1710982848	JOHNSON CITY		37602	TN	100
Guha, Bhuvana	1376536375	JOHNSON CITY		37605	TN	163
Gunter, Lisa M.	1881010908	JOHNSON CITY		37614	TN	58
Haire, Craig M.	1528060720	JOHNSON CITY		37601	TN	56
Hallman, Jott C.	1447389671	JOHNSON CITY		37602	TN	206
Hamati, Fawwaz I.	1225023104	JOHNSON CITY		37602	TN	2
Hamdy, Ronald C.	1508859562	JOHNSON CITY		37605	TN	503
Hammons, Sarah E.	1205191780	JOHNSON CITY		37601	TN	365
Hansen, James W.	1275531212	JOHNSON CITY		37602	TN	59
Hansen, Shoko S.	1366440307	JOHNSON CITY		37602	TN	14
Harker, Anita K.	1417146374	JOHNSON CITY		37602	TN	53
Harman, Eric W.	1588676456	JOHNSON CITY		37602	TN	13
Harris, Abbie S.	1558531939	JOHNSON CITY		37601	TN	744
Harris, Erin E.	1528135852	JOHNSON CITY		37605	TN	117
Hasan, Adey A.	1043516511	JOHNSON CITY		37602	TN	184
Hassebrock, Deborah J.	1578819439	JOHNSON CITY		37614	TN	67
Hathaway, Barbara J.	1588770432	JOHNSON CITY		37614	TN	31
Hathaway, Karen G.	1710326160	JOHNSON CITY		37602	TN	131
Hatjioannou, Jason T.	1740285923	JOHNSON CITY		37602	TN	53
Hecht, Rachel M.	1376585315	JOHNSON CITY		37602	TN	127
Heiman, Diana L.	1932163201	JOHNSON CITY		37605	TN	940
Hemphill, Christopher B.	1053316232	JOHNSON CITY		37602	TN	772
Henry Wilson, Tonya R.	1225034721	JOHNSON CITY		37602	TN	168
Henry, Priscilla F.	1902049497	JOHNSON CITY		37602	TN	106
Hereford, John R.	1619931557	JOHNSON CITY		37602	TN	285
Herrell, Howard E.	1043404601	JOHNSON CITY		37605	TN	139
Higginbotham, Leah R.	1023227584	JOHNSON CITY		37602	TN	30
Hinshaw, Jacqueline M.	1831279686	JOHNSON CITY		37614	TN	38
Hinton, Jeffrey T.	1669441341	JOHNSON CITY		37604	TN	10
Hixson, Constance	1972564540	JOHNSON CITY		37605	TN	44
Hodge, Katherine J.	1548576549	JOHNSON CITY		37602	TN	2
Hodshon, Courtney C.	1689858532	JOHNSON CITY		37602	TN	153
Holbrook, Helene M.	1972597151	JOHNSON CITY		37614	TN	269
Hollinger, Shawn M.	1720236029	JOHNSON CITY		37605	TN	901

Hollowell, Shannon R.	1699710004	JOHNSON CITY	37604	TN	7
Holmes, Sheri L.	1588626840	JOHNSON CITY	37605	TN	134
Holt, James D.	1104802909	JOHNSON CITY	37605	TN	47
Hoover, Randy W.	1255336434	JOHNSON CITY	37602	TN	155
Hopland, Arnold O.	1689674681	JOHNSON CITY	37601	TN	481
Hopland, Jeffrey A.	1497755490	JOHNSON CITY	37601	TN	17
Hopland, Kenneth M.	1255331740	JOHNSON CITY	37601	TN	49
Hoppe, Gordon P.	1497711097	JOHNSON CITY	37602	TN	78
Howard, Amanda K.	1659709673	JOHNSON CITY	37614	TN	132
Huffaker, Roland K.	1881608693	JOHNSON CITY	37605	TN	141
Hughes, Angela R.	1932165875	JOHNSON CITY	37605	TN	10
Humston, Elizabeth G.	1154581445	JOHNSON CITY	37602	TN	82
Hunsinger, Joey H.	1164649398	JOHNSON CITY	37601	TN	19
Hunt, Julie L.	1083852156	JOHNSON CITY	37605	TN	422
Hutchins, Christina R.	1245235423	JOHNSON CITY	37602	TN	98
Hutto, Allison L.	1558636415	JOHNSON CITY	37602	TN	12
JANA KAYE DREYZEHNER, MD	1063407773	JOHNSON CITY	37601	TN	32
JENNIFER WISDOM SCHEPERS, MD	1447264361	JOHNSON CITY	37604	TN	418
JOHN D FENLEY, MD	1568537751	JOHNSON CITY	37604	TN	6
JOHNSON CITY MEDICAL CENTER	1023434339	JOHNSON CITY	37604	TN	15
Jaishankar, Gayatri B.	1215987607	JOHNSON CITY	37605	TN	5
Jarrett, Lauren C.	1992019764	JOHNSON CITY	37601	TN	419
Jenkins, Kathleen S.	1609014406	JOHNSON CITY	37602	TN	3
Jenkins, Mark C.	1558364810	JOHNSON CITY	37602	TN	28
Jernigan, Thomas W.	1528063245	JOHNSON CITY	37605	TN	1
Johnson, Christin L.	1174769129	JOHNSON CITY	37601	TN	12
Johnson, Frank P.	1780689562	JOHNSON CITY	37602	TN	12
Johnson, Leigh D.	1093917486	JOHNSON CITY	37605	TN	27
Johnson, Megan D.	1457644254	JOHNSON CITY	37602	TN	235
Johnson, Ruth D.	1316272453	JOHNSON CITY	37602	TN	279
Johnston III, Chambless R.	1790972628	JOHNSON CITY	37602	TN	653
KARING HEARTS CARDIO PLL	1568760544	JOHNSON CITY	37602	TN	353
Kappa, Roseanne D.	1588601835	JOHNSON CITY	37602	TN	2,020
Kerley, Linda J.	1760428510	JOHNSON CITY	37614	TN	9
Kharalkar, Shweta	1851585996	JOHNSON CITY	37602	TN	736
Khezri, Azadeh S.	1417181868	JOHNSON CITY	37602	TN	26
Kirk, Celesta C.	1912963026	JOHNSON CITY	37602	TN	68
Kirschke, David L.	1861550667	JOHNSON CITY	37604	TN	155
Kitchens, Tammy L.	1154362143	JOHNSON CITY	37602	TN	21
Klopfenstein, Kathryn J.	1437141843	JOHNSON CITY	37605	TN	1
Klugewicz, Susan L.	1992763981	JOHNSON CITY	37601	TN	15
Krishnan, Koyamangalath	1144241464	JOHNSON CITY	37602	TN	94
Kumar, Pullatikurthi L.	1760475610	JOHNSON CITY	37601	TN	168
Kyker, Miranda R.	1366862336	JOHNSON CITY	37601	TN	6
LAUGHLIN MED GRP	1033477187	JOHNSON CITY	37602	TN	261
Laing, Brent D.	1700991049	JOHNSON CITY	37602	TN	1,450
Laney, Audrey E.	1205271343	JOHNSON CITY	37601	TN	135
Leake, Melissa O.	1740285915	JOHNSON CITY	37602	TN	363
Ledes, Christopher R.	1841295011	JOHNSON CITY	37602	TN	272
Lewis, Anthony E.	1912923442	JOHNSON CITY	37602	TN	101
Lewis, Jonathan A.	1437198645	JOHNSON CITY	37602	TN	182
Lewis, Samuel V.	1386649119	JOHNSON CITY	37602	TN	85
Licup, Nerissa L.	1720269731	JOHNSON CITY	37602	TN	3
Lingerfelt, Carrie N.	1497784136	JOHNSON CITY	37614	TN	3
Lovelace, Donald R.	1780648972	JOHNSON CITY	37602	TN	3
Lowery, April D.	1821270471	JOHNSON CITY	37602	TN	49
Lucas, Melinda A.	1932215050	JOHNSON CITY	37605	TN	557
MARGARET ROBBINS, MD	1114097078	JOHNSON CITY	37614	TN	189
MC CARTHY DO ROSEMARY	1750578613	JOHNSON CITY	37604	TN	2
MED CARE PLLC	1851537260	JOHNSON CITY	37601	TN	105
MED EDUCATION ASSISTANCE	1235180480	JOHNSON CITY	37605	TN	502
MORAN III MD PAUL E	1184680787	JOHNSON CITY	37604	TN	7
MacMillan, Patrick J.	1457492910	JOHNSON CITY	37605	TN	603
Macariola, Demetrio R.	1093812489	JOHNSON CITY	37605	TN	808
Malik, Sulleman	1699905778	JOHNSON CITY	37602	TN	172
Manginelli, Stephanie C.	1225010010	JOHNSON CITY	37602	TN	2
Marlow, Amy L.	1538162359	JOHNSON CITY	37602	TN	235

Marrs, Joann S.	1104855451	JOHNSON CITY	37614	TN	1
Matherne, Craig M.	1215965710	JOHNSON CITY	37602	TN	63
May, Grover E.	1497750657	JOHNSON CITY	37602	TN	10
May, Scott E.	1407858442	JOHNSON CITY	37601	TN	265
McCarthy, Rosemary	1750578613	JOHNSON CITY	37604	TN	731
McElroy Jr, Aubrey D.	1144393331	JOHNSON CITY	37601	TN	584
McIntosh, Shelly J.	1003872623	JOHNSON CITY	37602	TN	62
McLaughlin, Marion D.	1346245511	JOHNSON CITY	37602	TN	11
McLaughlin, Randy K.	1205892312	JOHNSON CITY	37602	TN	46
McLaughlin, Seth M.	1013073592	JOHNSON CITY	37604	TN	96
McQueen, Kelly G.	1306807979	JOHNSON CITY	37602	TN	19
Meade, Earnest E.	1770825630	JOHNSON CITY	37604	TN	4
Meeks, Benjamin A.	1821025222	JOHNSON CITY	37604	TN	10
Merrifield, Angela S.	1124025408	JOHNSON CITY	37602	TN	11
Merrill, Jeffrey R.	1669438784	JOHNSON CITY	37602	TN	104
Merriman, Carolyn S.	1548488463	JOHNSON CITY	37614	TN	970
Michal, Mary L.	1275534810	JOHNSON CITY	37601	TN	426
Miller, Nicole M.	1841293560	JOHNSON CITY	37602	TN	145
Mills, Debra Q.	1467447367	JOHNSON CITY	37605	TN	585
Mohon, Ricky T.	1326005810	JOHNSON CITY	37605	TN	57
Monderer, Rachel	1568467728	JOHNSON CITY	37602	TN	7
Moore, Jason	1447236450	JOHNSON CITY	37605	TN	192
Moorhouse, Amanda	1679889356	JOHNSON CITY	37601	TN	1
Moorman, Jonathan P.	1023003936	JOHNSON CITY	37605	TN	23
Moran III, Paul E.	1184680787	JOHNSON CITY	37604	TN	2
Morris, Joshua A.	1215224902	JOHNSON CITY	37602	TN	37
Moulton II, David F.	1407851603	JOHNSON CITY	37602	TN	58
Mullins, Sara L.	1861497323	JOHNSON CITY	37602	TN	366
Myers, Alice J.	1679560312	JOHNSON CITY	37601	TN	261
Nave, Christy S.	1316117013	JOHNSON CITY	37602	TN	152
Nave, Ellen L.	1417911348	JOHNSON CITY	37602	TN	73
Neal, Gary W.	1427116847	JOHNSON CITY	37605	TN	57
Needham, Bernadette H.	1871843821	JOHNSON CITY	37601	TN	3
Nerren, Bryan K.	1629073861	JOHNSON CITY	37602	TN	107
Nielsen, Kimberly A.	1811918675	JOHNSON CITY	37601	TN	57
Norman, Kayla N.	1265763262	JOHNSON CITY	37601	TN	283
Nunley, Diane	1215922133	JOHNSON CITY	37605	TN	100
Nye, Terry R.	1629034327	JOHNSON CITY	37602	TN	541
Olive, Kenneth E.	1487649307	JOHNSON CITY	37605	TN	316
Olsen, Martin E.	1003801929	JOHNSON CITY	37605	TN	109
Ousley, Lisa E.	1033214739	JOHNSON CITY	37614	TN	89
PINEY FLATS URGENT CARE	1356379093	JOHNSON CITY	37602	TN	110
PREMIER PED LLC	1235149014	JOHNSON CITY	37604	TN	3
Pack, Sheryl D.	1598715419	JOHNSON CITY	37602	TN	132
Painter, April D.	1598015778	JOHNSON CITY	37602	TN	135
Palazzo, Melissa S.	1740272020	JOHNSON CITY	37602	TN	104
Panini, Aruna S.	1952334591	JOHNSON CITY	37602	TN	12
Panus, Leslie W.	1063416089	JOHNSON CITY	37604	TN	158
Partain, Cynthia P.	1750381364	JOHNSON CITY	37601	TN	776
Patel, Paras D.	1245217504	JOHNSON CITY	37605	TN	1
Patel, Rakeshkumar B.	1013998004	JOHNSON CITY	37605	TN	48
Patel, Sudhirkumar V.	1912192576	JOHNSON CITY	37602	TN	1
Patterson, Deanna L.	1639133473	JOHNSON CITY	37602	TN	137
Patton, Ashley A.	1326379322	JOHNSON CITY	37601	TN	17
Pearson, James M.	1376548511	JOHNSON CITY	37602	TN	19
Pearson, Michael Z.	1023067378	JOHNSON CITY	37602	TN	372
Peiris, Alan N.	1538156005	JOHNSON CITY	37605	TN	161
Pennypacker, Susan K.	1194717157	JOHNSON CITY	37615	TN	73
Phillips, Paul A.	1538352604	JOHNSON CITY	37605	TN	10
Picaza, Jose	1154360907	JOHNSON CITY	37604	TN	582
Pickler, Eva C.	1861461758	JOHNSON CITY	37604	TN	110
Pierce, Deidre M.	1386819407	JOHNSON CITY	37605	TN	91
Pinell, Octavio J.	1730186859	JOHNSON CITY	37602	TN	8
Plemmons, Paul L.	1235439118	JOHNSON CITY	37614	TN	9
Popescu, Marcella I.	1982666533	JOHNSON CITY	37605	TN	660
Pratt, Kimberly M.	1164677647	JOHNSON CITY	37602	TN	545
Proffitt, Amy L.	1417958778	JOHNSON CITY	37602	TN	334

Prudhomme, Bryan J.	1528270816	JOHNSON CITY		37602	TN		8
Pugh, Barbara E.	1972519585	JOHNSON CITY		37604	TN		86
Puhr, Dianna C.	1700077369	JOHNSON CITY		37605	TN		126
RAKESHKUMAR B PATEL, MD	1013998004	JOHNSON CITY		37604	TN		42
Rafai, Ali	1558504704	JOHNSON CITY		37602	TN		63
Rajoo, Shari K.	1730149790	JOHNSON CITY		37602	TN		332
Reddy, Chakradhar M.	1548360332	JOHNSON CITY		37604	TN		1
Reece, Brittany M.	1962700237	JOHNSON CITY		37602	TN		47
Reed, Richard K.	1225094337	JOHNSON CITY		37602	TN		567
Reed, Susan L.	1881777878	JOHNSON CITY		37614	TN		4
Reiff, Robert H.	1982668729	JOHNSON CITY		37602	TN		23
Robbins, Sherry L.	1356391429	JOHNSON CITY		37605	TN		4
Robins, Guy W.	1295799120	JOHNSON CITY		37602	TN		21
Rogers, Alice N.	1740233832	JOHNSON CITY		37602	TN		45
Rogers, Suzanne B.	1295830131	JOHNSON CITY		37601	TN		1
Rolen, Richard L.	1538165451	JOHNSON CITY		37602	TN		5
Romano, Ramona	1366865875	JOHNSON CITY		37604	TN		25
Rose, Douglas J.	1003892027	JOHNSON CITY		37605	TN		34
Rose, Jennifer A.	1063730943	JOHNSON CITY		37602	TN		104
Ross, Charles A.	1306005137	JOHNSON CITY		37602	TN		3
STATE OF FRANKLIN HEALTH	1063459410	JOHNSON CITY		37602	TN		27
STUDENT UNIV HLTH SVC	1568570273	JOHNSON CITY		37614	TN		6
Saadati, Sonya	1992709679	JOHNSON CITY		37602	TN		4
Safdar, Sara	1649543653	JOHNSON CITY		37602	TN		20
Salyer, Vanessa T.	1205861333	JOHNSON CITY		37602	TN		67
Sarkodie, Olga L.	1396939955	JOHNSON CITY		37605	TN		1
Schetzina, Karen E.	1104814987	JOHNSON CITY		37605	TN		36
Schwob, Timothy E.	1679543623	JOHNSON CITY		37602	TN		87
Seal, Nancy P.	1023339975	JOHNSON CITY		37614	TN		117
Sentell, Marcia M.	1104821347	JOHNSON CITY		37602	TN		16
Shah, Darshan S.	1659467678	JOHNSON CITY		37605	TN		98
Shah, Rupal D.	1487895447	JOHNSON CITY		37605	TN		7
Shams, Wael E.	1265420046	JOHNSON CITY		37605	TN		3
Shankle, Victoria L.	1568787075	JOHNSON CITY		37602	TN		27
Sharish, Rebecca S.	1710943329	JOHNSON CITY		37602	TN		2
Shehzad, Nazia I.	1053508218	JOHNSON CITY		37601	TN		15
Shine, James W.	1194781724	JOHNSON CITY		37605	TN		4
Shine, Susanne M.	1659337772	JOHNSON CITY		37605	TN		10
Shipley, James M.	1912957937	JOHNSON CITY		37602	TN		6
Sibley, Denise S.	1366480709	JOHNSON CITY		37602	TN		21
Skeen, Michael P.	1891122321	JOHNSON CITY		37602	TN		12
Smith, Bert J.	1497839070	JOHNSON CITY		37602	TN		66
Smith, Coleen M.	1164519880	JOHNSON CITY		37604	TN		1
Smith, Michael D.	1003819707	JOHNSON CITY		37602	TN		407
Smith, Nicholas B.	1194777953	JOHNSON CITY		37602	TN		33
Smith, Whitaker M.	1003827205	JOHNSON CITY		37602	TN		11
Snider, Ralph D.	1063431674	JOHNSON CITY		37602	TN		121
Snodgrass, Shellena A.	1427340785	JOHNSON CITY		37604	TN		1
Snyder, Angela M.	1578529699	JOHNSON CITY		37602	TN		10
Snyder, Melissa C.	1699900670	JOHNSON CITY		37602	TN		14
Solomon, Dale E.	1134185242	JOHNSON CITY		37602	TN		21
Step toe, William J.	1518031442	JOHNSON CITY		37602	TN		9
Stewart Glenn, Jennifer	1457383671	JOHNSON CITY		37614	TN		6
Stoltz, Amanda M.	1427243278	JOHNSON CITY		37605	TN		19
Stone, Coy B.	1740356799	JOHNSON CITY		37602	TN		33
Stoots, Connie R.	1760675474	JOHNSON CITY		37602	TN		51
Summers, Jeffrey A.	1528056348	JOHNSON CITY		37605	TN		138
Sweet, Kevin D.	1629073846	JOHNSON CITY		37602	TN		36
TRI CITY PED CARDIO PC	1841362555	JOHNSON CITY		37602	TN		2
TRICITIES SKIN CANCER	1295824415	JOHNSON CITY		37604	TN		61
Talley Horne, Jill R.	1477558690	JOHNSON CITY		37602	TN		10
Tallman, Matthew C.	1740529395	JOHNSON CITY		37601	TN		28
Taylor, Sarah A.	1649696709	JOHNSON CITY		37601	TN		7
Taylor, Tedford S.	1730184524	JOHNSON CITY		37602	TN		9
Terry, Brittney R.	1083870539	JOHNSON CITY		37602	TN		3
Tino, Michael D.	1285749531	JOHNSON CITY		37601	TN		2
Tolan, Mollie E.	1558797399	JOHNSON CITY		37614	TN		5

Tolbert, Ashley S.	1437473618	JOHNSON CITY		37602	TN		1
Townsend Jr, Thomas E.	1699737973	JOHNSON CITY		37605	TN		60
Trantham, Pamela J.	1669795399	JOHNSON CITY		37602	TN		1
Trosin, Laurie E.	1801948427	JOHNSON CITY		37604	TN		1
Troutman, Debra A.	1538436183	JOHNSON CITY		37602	TN		34
Troxler, Joyce A.	1093753998	JOHNSON CITY		37605	TN		6
Trumbley, Sharon G.	1740211937	JOHNSON CITY		37614	TN		1
Tudiver, Fraser G.	1386620169	JOHNSON CITY		37605	TN		10
Tuell, Dawn S.	1356339758	JOHNSON CITY		37605	TN		62
Turman, Cheryl L.	1275577421	JOHNSON CITY		37602	TN		41
Uncapher, Debra J.	1306062542	JOHNSON CITY		37602	TN		155
Underwood, Roxanne F.	1982033163	JOHNSON CITY		37605	TN		94
VanHoy, Leilani T.	1912180746	JOHNSON CITY		37601	TN		611
Vanhook, Patricia M.	1619004785	JOHNSON CITY		37614	TN		50
Vicente, Donette W.	1700063062	JOHNSON CITY		37602	TN		239
WILLIAM A WILEY JR, MD	1407982762	JOHNSON CITY		37601	TN		5
Waldrop, Anne E.	1154750339	JOHNSON CITY		37614	TN		86
Walls, Jennie L.	1265517197	JOHNSON CITY		37614	TN		69
Walls, Jessica B.	1679871842	JOHNSON CITY		37602	TN		28
Walter, Robert E.	1780774570	JOHNSON CITY		37602	TN		42
Warsy, Adil K.	1861470080	JOHNSON CITY		37602	TN		1,265
Warsy, Ambreen A.	1336335835	JOHNSON CITY		37602	TN		80
Way, Brian K.	1538123476	JOHNSON CITY		37602	TN		174
Webb, Clinton S.	1053413815	JOHNSON CITY		37601	TN		12
Weems, Christy I.	1720357957	JOHNSON CITY		37604	TN		30
Wells Good, Debbie A.	1982690657	JOHNSON CITY		37601	TN		820
Welt, Selman I.	1770573156	JOHNSON CITY		37605	TN		98
Whitaker, Todd A.	1215027057	JOHNSON CITY		37602	TN		9
White, Carole L.	1609175512	JOHNSON CITY		37602	TN		2
White, Sean P.	1912961764	JOHNSON CITY		37602	TN		202
Wilkins, Rebecca P.	1467691857	JOHNSON CITY		37602	TN		11
Williams, Mark A.	1033114988	JOHNSON CITY		37602	TN		35
Wireman, Jill W.	1689679987	JOHNSON CITY		37602	TN		37
Withrow, Mark L.	1255338547	JOHNSON CITY		37602	TN		17
Witmer, Anne M.	1164427902	JOHNSON CITY		37614	TN		18
Woodward, Cristie L.	1407287980	JOHNSON CITY		37614	TN		2
Young, Mark F.	1568466969	JOHNSON CITY		37604	TN		94
Zouras, Wendy K.	1770539868	JOHNSON CITY		37602	TN		33
BOONES CRK MED PLLC	1871528976	JONESBOROUGH		37659	TN		31
FAM MED OF JONESBOROUGH	1346250644	JONESBOROUGH		37659	TN		23
Jewett, Michael E.	1780648063	JONESBOROUGH		37659	TN		63
WEAVER MD KENNETH N	1942262167	JONESBOROUGH		37659	TN		74
Weaver, Kenneth	1942262167	JONESBOROUGH		37659	TN		106
Wilkinson, Amber F.	1053535211	JONESBOROUGH		37659	TN		4
Wilkinson, Mark J.	1588619738	JONESBOROUGH		37659	TN		19
Adkins, Steven M.	1427052786	KINGSPORT		37662	TN		148
Ananthula, Parvati	1669475448	KINGSPORT		37662	TN		68
Anderson, Ashley L.	1487870077	KINGSPORT		37663	TN		58
Archer, Roger W.	1508877846	KINGSPORT		37660	TN		197
Armstrong, Michele D.	1417218447	KINGSPORT		37662	TN		162
Arnette, Bryan T.	1023047768	KINGSPORT		37662	TN		105
Backus, Kathryn L.	1508869348	KINGSPORT		37662	TN		69
Ball, Diana T.	1841278140	KINGSPORT		37662	TN		110
Barger, Darik S.	1629011358	KINGSPORT		37660	TN		126
Barham, Jennifer M.	1316245137	KINGSPORT		37662	TN		38
Bates, Chad E.	1003926353	KINGSPORT		37662	TN		740
Becker, Mary	1518961135	KINGSPORT		37662	TN		90
Beeson, Broadus M.	1992715742	KINGSPORT		37662	TN		30
Bestermann Jr, William H.	1710057047	KINGSPORT		37662	TN		157
Beswick, Carla R.	1043276686	KINGSPORT		37662	TN		59
Billips, Polly O.	1356351084	KINGSPORT		37662	TN		20
Blazier, John K.	1770586406	KINGSPORT		37662	TN		75
Bolick, Charles A.	1609870583	KINGSPORT		37662	TN		192
Boyd, Arthur M.	1306897202	KINGSPORT		37660	TN		200
Brandon, Richard L.	1265443436	KINGSPORT		37660	TN		11
Brockmyre, Andrew P.	1013911890	KINGSPORT		37662	TN		32
Burke, Stephen M.	1851392492	KINGSPORT		37662	TN		168

CARDIO ASC PC	1376575035	KINGSPORT		37660	TN	196
Campbell, Emily O.	1508091034	KINGSPORT		37662	TN	12
Carr, Tonya M.	1396988978	KINGSPORT		37662	TN	73
Carver, Jessica L.	1841562576	KINGSPORT		37662	TN	2
Casey, Gary Q.	1770534539	KINGSPORT		37660	TN	94
Christian, Melisha D.	1821365735	KINGSPORT		37662	TN	1
Chu, Christine Gisel W.	1528315819	KINGSPORT		37662	TN	7
Clatworthy, Rita J.	1659681443	KINGSPORT		37662	TN	289
Cook, Kristi T.	1851394589	KINGSPORT		37662	TN	11
D'Aprile Lubrano, Joann W.	1174509533	KINGSPORT		37660	TN	312
DERMATOLOGY ASC OF KINGS	1487695862	KINGSPORT		37662	TN	274
Davidson, Tabitha S.	1003089129	KINGSPORT		37662	TN	42
Delwadia, Andy D.	1629089784	KINGSPORT		37660	TN	167
Demotts, Gregory L.	1891708111	KINGSPORT		37660	TN	124
Duncan, Terri L.	1750501326	KINGSPORT		37662	TN	164
ERIC DAVID MOFFET, MD	1609984178	KINGSPORT		37660	TN	854
FISCHER MD JUDITH P	1558511246	KINGSPORT		37660	TN	696
FRANZUS MD DAVID H	1639246101	KINGSPORT		37660	TN	35
Ferguson, Sarah A.	1295176196	KINGSPORT		37662	TN	222
Fields, Christina N.	1881931301	KINGSPORT		37662	TN	803
Fischer, Judith P.	1205831567	KINGSPORT		37660	TN	9
Fowler, Scott R.	1073516886	KINGSPORT		37662	TN	51
Francisco, Mary P.	1801899521	KINGSPORT		37662	TN	47
Funke, Robert H.	1528079910	KINGSPORT		37660	TN	24
GASTRO ASC	1770578270	KINGSPORT		37660	TN	42
Geer, Robert M.	1346243631	KINGSPORT		37662	TN	316
Gendron, Richard M.	1720081557	KINGSPORT		37662	TN	56
Gibson, Patrice I.	1184638116	KINGSPORT		37660	TN	101
Gorospa, Ardel W.	1144532342	KINGSPORT		37660	TN	37
Green Jr, Thomas W.	1932106093	KINGSPORT		37662	TN	323
Green, Douglass W.	1871590166	KINGSPORT		37662	TN	49
Green, John A.	1740288380	KINGSPORT		37662	TN	157
Greer, Hayley E.	1477980191	KINGSPORT		37662	TN	245
Guzman, Luella M.	1447344825	KINGSPORT		37662	TN	79
HIGHLANDS PATH CONSULT P	1669458634	KINGSPORT		37663	TN	451
HOLSTON MED GRP PC	1831110667	KINGSPORT		37662	TN	159
Hager, Shelton P.	1407859796	KINGSPORT		37662	TN	125
Hamilton, Rebecca J.	1245226737	KINGSPORT		37660	TN	2
Harding, Belena E.	1598074361	KINGSPORT		37662	TN	4
Harkleroad II, Alfred L.	1881698561	KINGSPORT		37662	TN	280
Harmon, Deana L.	1417087768	KINGSPORT		37662	TN	9
Heise, John G.	1962405787	KINGSPORT		37662	TN	350
Hollandsworth, James J.	1205839248	KINGSPORT		37662	TN	91
Humphreys, Danielle O.	1518937069	KINGSPORT		37660	TN	30
Hunt, Kimberly A.	1790788412	KINGSPORT		37662	TN	129
Hunter, Ronald W.	1063416576	KINGSPORT		37660	TN	2
JONES MD LESLEY A	1053479139	KINGSPORT		37660	TN	10
Jantzi, Curtis M.	1740372267	KINGSPORT		37662	TN	71
Jarjoura, Chadi M.	1407834211	KINGSPORT		37662	TN	200
Jenkins, Tiffany C.	1083846984	KINGSPORT		37662	TN	36
Jones, Lesley A.	1053479139	KINGSPORT		37660	TN	14
Jones, Warren L.	1841293586	KINGSPORT		37662	TN	524
KINGSPORT PRIMARY CARE P	1023186145	KINGSPORT		37660	TN	24
Kanipe, Natasha N.	1700204781	KINGSPORT		37662	TN	38
Kauzlarich, Michael P.	1477539542	KINGSPORT		37660	TN	220
Kirk, Kevin P.	1376503060	KINGSPORT		37662	TN	21
Knapp, Renda K.	1922015098	KINGSPORT		37662	TN	5
Lee, Robert C.	1215931852	KINGSPORT		37662	TN	6
Lewis, Donald H.	1750384574	KINGSPORT		37662	TN	3
Lewis, Donnie R.	1144412511	KINGSPORT		37662	TN	317
Ley, Joseph A.	1689677304	KINGSPORT		37662	TN	17
Livingston, Leigh A.	1285798116	KINGSPORT		37662	TN	25
Long, Nicole A.	1962609289	KINGSPORT		37662	TN	19
Looney, Jeffrey R.	1316942584	KINGSPORT		37662	TN	165
Looney, Leslie A.	1619293677	KINGSPORT		37662	TN	176
Louthan, James D.	1477556157	KINGSPORT		37662	TN	80
Lundy, Lisa M.	1891011235	KINGSPORT		37662	TN	820

MORIN JR MD JOSEPH RAOUL	1922190875	KINGSPORT	37660	TN	135
MTN REG FAM MED PC	1831467067	KINGSPORT	37660	TN	70
Maine, Mikella B.	1912255001	KINGSPORT	37662	TN	51
Mancini, Jean M.	1013914308	KINGSPORT	37662	TN	214
Manole, Viorel	1639172711	KINGSPORT	37662	TN	298
Martin II, William L.	1366552689	KINGSPORT	37662	TN	40
Matthews, Christopher V.	1366453649	KINGSPORT	37660	TN	20
McCormick, Mary R.	1568693133	KINGSPORT	37662	TN	458
McCormick, William A.	1740411313	KINGSPORT	37662	TN	38
McCoy, James L.	1124021407	KINGSPORT	37662	TN	295
McGlothlin, Cynthia L.	1477556397	KINGSPORT	37662	TN	10
McKinney, Susanne S.	1497756787	KINGSPORT	37663	TN	38
McMillan, Robin S.	1184604852	KINGSPORT	37660	TN	32
McQueary, Jeffrey A.	1740283688	KINGSPORT	37662	TN	10
Metcalf, Aaron K.	1164582862	KINGSPORT	37660	TN	6
Millan Pinzon, Sonia I.	1588980346	KINGSPORT	37662	TN	169
Misischia, Kevin D.	1356391098	KINGSPORT	37660	TN	32
Mitchell, Christopher R.	1831190479	KINGSPORT	37662	TN	125
Moon, Leah N.	1417913526	KINGSPORT	37662	TN	572
Moore Jr, James D.	1508848375	KINGSPORT	37662	TN	475
Morawski, Emily J.	1538162490	KINGSPORT	37662	TN	103
Morelock, Christopher M.	1245233956	KINGSPORT	37662	TN	638
Morin, David J.	1750533568	KINGSPORT	37662	TN	304
Murphy, Courtney D.	1386988665	KINGSPORT	37660	TN	192
Nairn, Todd H.	1457557001	KINGSPORT	37662	TN	39
Nannenga, Michael R.	1922104975	KINGSPORT	37662	TN	121
Nuckolls, Dawn M.	1508120908	KINGSPORT	37662	TN	98
OPTIMUM PRIMARY CARE PC	-	KINGSPORT	37660	TN	146
Oberdick, Wendy T.	1659374601	KINGSPORT	37662	TN	772
Odum, Brett C.	1336143163	KINGSPORT	37662	TN	237
PLATZER MD PETER B	1285637124	KINGSPORT	37660	TN	205
POORTENGA MD CYNTHIA L	1922171149	KINGSPORT	37660	TN	51
Pace, Nancy L.	1508860297	KINGSPORT	37662	TN	24
Palmer, Elizabeth B.	1588822050	KINGSPORT	37662	TN	116
Parker, Martha S.	1659601375	KINGSPORT	37662	TN	425
Performance Medicine	-	KINGSPORT	37664	TN	82
Platzer, Peter B.	1285637124	KINGSPORT	37660	TN	36
Plucker, Samuel M.	1942418496	KINGSPORT	37662	TN	70
Poortenga, Cynthia L.	1811991631	KINGSPORT	37660	TN	91
Poteet, Candyce R.	1609155761	KINGSPORT	37662	TN	93
Powers, Catherine C.	1891799631	KINGSPORT	37662	TN	101
Ragsdale, Rhonda G.	1821229915	KINGSPORT	37662	TN	1
Reece, Cynthia K.	1922267442	KINGSPORT	37663	TN	35
Reinhardt, Diana M.	1811188436	KINGSPORT	37662	TN	323
Ress, Diane	1508869306	KINGSPORT	37662	TN	174
Roach, Stephanie R.	1275820599	KINGSPORT	37662	TN	46
Rogers, Thomas E.	1891798575	KINGSPORT	37664	TN	57
Roller, Kimberly D.	1457544868	KINGSPORT	37660	TN	38
Rutherford Givens, Jamie E.	1871634428	KINGSPORT	37662	TN	1
SACHDEV SOMIAH, MD	1770521676	KINGSPORT	37660	TN	95
SINGH MD JASJOT P	1134175938	KINGSPORT	37664	TN	45
Samuel Jr, Dennis C.	1932102944	KINGSPORT	37662	TN	97
Saylor, Suzanne	1609861442	KINGSPORT	37660	TN	470
Schilling, David E.	1295738383	KINGSPORT	37662	TN	46
Shafer, Brian D.	1316131998	KINGSPORT	37662	TN	141
Shafer, Jennifer G.	1134313265	KINGSPORT	37662	TN	60
Shepherd, Danielle R.	1538400080	KINGSPORT	37662	TN	4
Shook, Josh A.	1396748190	KINGSPORT	37662	TN	6
Shull, Beverly J.	1811161813	KINGSPORT	37662	TN	3
Singh, Jasjot P.	1134175938	KINGSPORT	37664	TN	33
Singh, Vijay R.	1598709727	KINGSPORT	37660	TN	8
Smith, Angela H.	1427036607	KINGSPORT	37662	TN	150
Springer, Douglas J.	1336134816	KINGSPORT	37660	TN	3
Staton, Peggy T.	1497758163	KINGSPORT	37662	TN	137
Sturgill, Kim A.	1568466399	KINGSPORT	37662	TN	293
Swiney, Wendy D.	1669708848	KINGSPORT	37662	TN	38
Switalski, Remigiusz J.	1881859882	KINGSPORT	37662	TN	44

Tipton, Stephanie	1689677395	KINGSPORT		37662	TN	251
Valente, Maria A.	1497966998	KINGSPORT		37662	TN	181
Vincent, Bruce S.	1538110309	KINGSPORT		37660	TN	4
Watson, Rodney J.	1841217338	KINGSPORT		37660	TN	2
Watts, Myra L.	1417959727	KINGSPORT		37662	TN	80
Whiles, Rick J.	1013911874	KINGSPORT		37662	TN	75
White, Judith L.	1316940018	KINGSPORT		37662	TN	8
Whitfield, Sharman D.	1679551907	KINGSPORT		37662	TN	69
Whitfield, Sharman D.	1659331288	KINGSPORT		37662	TN	255
Windes, Lois H.	1215939277	KINGSPORT		37662	TN	153
Winegar, James B.	1578566360	KINGSPORT		37662	TN	37
Wright, Alicia D.	1386647006	KINGSPORT		37662	TN	161
Yamani, Fatemeh	1619289865	KINGSPORT		37662	TN	246
BODUCH MD THOMAS F	1770588741	KINGSTON		37763	TN	170
Bell, Timothy E.	1811936099	KINGSTON		37763	TN	38
Boduch, Thomas F.	1770588741	KINGSTON		37763	TN	2
Bryant, Jane K.	1336171560	KINGSTON		37763	TN	86
IQBAL MD FARZANA S	1215968193	KINGSTON		37763	TN	9
Iqbal, Farzana S.	1215968193	KINGSTON		37763	TN	2
KINGSTON HEALTH ASC	1730119546	KINGSTON		37763	TN	186
Scott, Karle E.	1578885448	KINGSTON		37763	TN	179
Templeton, Candace J.	1023432259	KINGSTON		37763	TN	14
WILLETT MD DWIGHT H	1598746554	KINGSTON		37763	TN	98
Willett, Dwight H.	1598746554	KINGSTON		37763	TN	290
ADAMS NP KIMBERLY J	1306867031	KNOXVILLE		37931	TN	85
ADVANTAGE FAM HLTHCARE	1659403590	KNOXVILLE		37934	TN	193
ALLERGY ASC	1073508347	KNOXVILLE		37950	TN	87
ALLERGY ASTHMA AFFIL PC	1780809012	KNOXVILLE		37916	TN	125
ANES PAIN MGMT CONSULT I	1376831222	KNOXVILLE		37918	TN	18
ARUN JETHANANDANI, MD	1255300356	KNOXVILLE		37909	TN	3
ASC PAIN SPEC PC	1487075099	KNOXVILLE		37909	TN	90
Abdur Raqeeb, Obaydah A.	1316101264	KNOXVILLE		37920	TN	1
Adams, George A.	1083860506	KNOXVILLE		37950	TN	2
Addonizio, Caryn T.	1396988358	KNOXVILLE		37917	TN	34
Aiken, Shanda S.	1730146325	KNOXVILLE		37995	TN	69
Akers, Katherine M.	1326314782	KNOXVILLE		37950	TN	25
Albright, Jessica D.	1760774301	KNOXVILLE		37950	TN	29
Alexander, Alicia M.	1952684268	KNOXVILLE		37923	TN	451
Allan Jr, James D.	1447295613	KNOXVILLE		37950	TN	4
Allen, Mallory M.	1588925895	KNOXVILLE		37920	TN	13
Alley, James S.	1295780369	KNOXVILLE		37995	TN	11
Allsop, Bruce N.	1982650727	KNOXVILLE		37922	TN	77
Allum III, Kenneth M.	1487636189	KNOXVILLE		37950	TN	21
Ambler, Tonya S.	1316040454	KNOXVILLE		37918	TN	25
Anderson, Anita K.	1396823183	KNOXVILLE		37923	TN	115
Anderson, Kevin R.	1093981359	KNOXVILLE		37901	TN	76
Anderson, Thomas I.	1235175852	KNOXVILLE		37950	TN	17
Asbury Hux, Pamela L.	1184666851	KNOXVILLE		37916	TN	7
Asbury, Laura M.	1740483213	KNOXVILLE		37901	TN	34
Ashburn, Tammy	1275828592	KNOXVILLE		37901	TN	47
Ashe, Walter D.	1962593053	KNOXVILLE		37901	TN	120
Asif, Irfan M.	1447458781	KNOXVILLE		37920	TN	24
Austin Jr, Joseph W.	1710915848	KNOXVILLE		37950	TN	118
Ayo, Raye Anne B.	1689699381	KNOXVILLE		37934	TN	2,604
Azel, Elizabeth T.	1396794392	KNOXVILLE		37995	TN	226
BAKER MD TAMMY E	1407962558	KNOXVILLE		37916	TN	70
BATTLEFIELD IMAGING	~	KNOXVILLE		37950	TN	281
BEARDEN HEALTHCARE ASC	1144253469	KNOXVILLE		37922	TN	40
BENNETT MD CAMILLA C	1497734073	KNOXVILLE		37922	TN	187
BLACK MD MONICA L	1457427585	KNOXVILLE		37918	TN	163
BRACKINS FNP AMY D	1841261393	KNOXVILLE		37917	TN	203
BROWN MD JEFFREY B	1689854507	KNOXVILLE		37923	TN	210
Bailliff, Sandra L.	1760476881	KNOXVILLE		37995	TN	55
Baker, Kelly L.	1174567598	KNOXVILLE		37950	TN	9
Baker, Linda L.	1154597516	KNOXVILLE		37901	TN	14
Baker, Linda S.	1508984345	KNOXVILLE		37909	TN	181
Baker, Mark L.	1568587905	KNOXVILLE		37901	TN	165

Baker, Tammy E.	1407962558	KNOXVILLE	37916	TN	96
Ballard, Kimberly R.	1851360812	KNOXVILLE	37920	TN	79
Ballinger, Gayanne J.	1083890040	KNOXVILLE	37923	TN	207
Bannister, Sarah C.	1700178258	KNOXVILLE	37909	TN	165
Bard, Calvin M.	1992730105	KNOXVILLE	37934	TN	114
Barger Stevens, Amy	1831156348	KNOXVILLE	37920	TN	174
Baril, Nancy A.	1144386483	KNOXVILLE	37922	TN	45
Barlow, Dawn M.	1174644538	KNOXVILLE	37995	TN	66
Barnett, Amy L.	1285848408	KNOXVILLE	37934	TN	95
Barongan, Paul G.	1629063342	KNOXVILLE	37901	TN	165
Barry, Audrey D.	1366678971	KNOXVILLE	37995	TN	237
Bartlett, Charles M.	1821022716	KNOXVILLE	37922	TN	21
Baxley, Cynthia N.	1780796631	KNOXVILLE	37923	TN	68
Bean, Michael W.	1639272578	KNOXVILLE	37901	TN	16
Beavers, Nicole S.	1477685311	KNOXVILLE	37901	TN	33
Becker, Stephanie S.	1548208325	KNOXVILLE	37930	TN	44
Beckner, Thomas F.	1285670042	KNOXVILLE	37950	TN	42
Belcher, Sarah E.	1245234657	KNOXVILLE	37919	TN	29
Bell, Angela L.	1295868990	KNOXVILLE	37901	TN	18
Bellamy, Kendra A.	1588690697	KNOXVILLE	37909	TN	28
Bellingrath, Leonard F.	1275579187	KNOXVILLE	37950	TN	12
Bennett, Camilla C.	1497734073	KNOXVILLE	37922	TN	4
Bentley, Amy E.	1467496885	KNOXVILLE	37950	TN	28
Bentley, Katherine E.	1285832725	KNOXVILLE	37918	TN	71
Bernard, Michael P.	1386633949	KNOXVILLE	37995	TN	60
Bertram, Katherine A.	1689668790	KNOXVILLE	37995	TN	6
Bhandari, Ashok	1083671648	KNOXVILLE	37916	TN	80
Bhandari, Punam S.	1992747661	KNOXVILLE	37950	TN	70
Biddle, David E.	1023218211	KNOXVILLE	37919	TN	83
Bielak, Kenneth	1861459836	KNOXVILLE	37920	TN	57
Biss, Mary J.	1386934396	KNOXVILLE	37934	TN	4
Black III, Joe W.	1841399284	KNOXVILLE	37918	TN	3
Black Jr, Billy J.	1639273089	KNOXVILLE	37995	TN	55
Black, Monica F.	1457427585	KNOXVILLE	37918	TN	53
Blair, Lauren L.	1871900951	KNOXVILLE	37909	TN	7
Blair, Melissa R.	1821248717	KNOXVILLE	37930	TN	28
Blake Jr, John R.	1447220363	KNOXVILLE	37914	TN	41
Blake, Gregory H.	1841257482	KNOXVILLE	37920	TN	8
Bland, Tamara B.	1215010509	KNOXVILLE	37923	TN	80
Blanton, Benjamin M.	1326306861	KNOXVILLE	37950	TN	12
Bledsoe, Brandy D.	1033133707	KNOXVILLE	37909	TN	13
Blevins, Cameron T.	1679502868	KNOXVILLE	37950	TN	6
Boggan, Kelly P.	1003923962	KNOXVILLE	37901	TN	21
Boling, Katherine I.	1235345315	KNOXVILLE	37909	TN	74
Booher, Robert W.	1639267610	KNOXVILLE	37950	TN	12
Boozer, Sherril M.	1851331540	KNOXVILLE	37995	TN	7
Boruff, Jeffrey S.	1922057223	KNOXVILLE	37930	TN	2
Bostrom, Beth A.	1518388479	KNOXVILLE	37909	TN	61
Bowman Jr, Michael C.	1386967354	KNOXVILLE	37909	TN	2
Bowman, Eric C.	1053571315	KNOXVILLE	37950	TN	4
Bozeman II, Charles H.	1801838578	KNOXVILLE	37950	TN	32
Bozeman, Carrie F.	1659669497	KNOXVILLE	37995	TN	1
Brakebill, Larry C.	1932141413	KNOXVILLE	37950	TN	4
Brandon, Miriam L.	1376587790	KNOXVILLE	37950	TN	85
Brandt, Kurt F.	1356431316	KNOXVILLE	37950	TN	25
Brice, Scott W.	1972693943	KNOXVILLE	37950	TN	42
Bridgeman, Pamela A.	1174559652	KNOXVILLE	37950	TN	25
Brimer, Robert M.	1447426713	KNOXVILLE	37901	TN	8
Broady, Roy C.	1033130018	KNOXVILLE	37916	TN	8
Brock, Elizabeth T.	1437192358	KNOXVILLE	37923	TN	260
Brooks, George B.	1881699924	KNOXVILLE	37995	TN	48
Brown, Jeffrey B.	1386613198	KNOXVILLE	37923	TN	101
Brown, Lauren N.	1275667412	KNOXVILLE	37909	TN	67
Buchanan, James K.	1154310357	KNOXVILLE	37950	TN	16
Buchanan, Martha L.	1043438468	KNOXVILLE	37995	TN	1
Buck, Amy N.	1881038461	KNOXVILLE	37995	TN	75
Buckingham, Angela D.	1245678598	KNOXVILLE	37930	TN	26

Bullard, Linda	1396878096	KNOXVILLE	37901	TN	28
Bullen, Gurpreet	1538198627	KNOXVILLE	37995	TN	35
Burdeaux Sr, Richard R.	1538104773	KNOXVILLE	37950	TN	24
Burdette, Shella G.	1861668147	KNOXVILLE	37901	TN	25
Burgess, Monica B.	1124309240	KNOXVILLE	37995	TN	1
Burgett, Stephanie M.	1942210463	KNOXVILLE	37923	TN	41
Burkhart, William L.	1700820123	KNOXVILLE	37950	TN	166
Burns Shaw, Christina M.	1730216524	KNOXVILLE	37920	TN	49
Burton, Caroline M.	1710129895	KNOXVILLE	37995	TN	15
Burton, Lesleigh A.	1417367335	KNOXVILLE	37950	TN	140
Byrd, Leann M.	1104808906	KNOXVILLE	37950	TN	54
CADIGAN MD ROSALIND M	1912906991	KNOXVILLE	37923	TN	38
CAROL L PRESTON, MSN	1740422013	KNOXVILLE	37923	TN	175
CARYN L STOLLER, MD	1023215423	KNOXVILLE	37919	TN	9
CHARLES GEORGE RODWELL, MD	1346219409	KNOXVILLE	37923	TN	122
CHARLES RANDALL MAY, MD	1245268531	KNOXVILLE	37919	TN	84
CHEN MD CHANG W	1033220314	KNOXVILLE	37922	TN	62
COMPLETE FAM CARE OF KNO	1760524029	KNOXVILLE	37919	TN	106
CONTEMPORARY WOMENS HEAL	1215122965	KNOXVILLE	37923	TN	24
COOKEVILLE REG MED GRP	1649202102	KNOXVILLE	37995	TN	94
COVENANT HOMECARE HOSPIC	1649540170	KNOXVILLE	37909	TN	158
COVENANT MED GRP INC	1457302010	KNOXVILLE	37932	TN	1
CULBERT JR MD WILLIAM H	1710960356	KNOXVILLE	37932	TN	105
Cadigan, Rosalind M.	1912906991	KNOXVILLE	37923	TN	32
Cadmus, Maureen T.	1104811678	KNOXVILLE	37916	TN	32
Cairnes, Cara L.	1326068123	KNOXVILLE	37950	TN	132
Caldwell Chor, Kelly A.	1073691507	KNOXVILLE	37995	TN	65
Cameron, Jill	1043219744	KNOXVILLE	37917	TN	20
Cantwell, Jessica G.	1467879932	KNOXVILLE	37921	TN	118
Carden, Sandra D.	1124329420	KNOXVILLE	37901	TN	35
Carmichael, Stephanie L.	1538463310	KNOXVILLE	37918	TN	1
Carolan, Melissa E.	1942337589	KNOXVILLE	37995	TN	11
Carpenter, Catherine J.	1437295078	KNOXVILLE	37939	TN	30
Carpenter, Douglas R.	1093818635	KNOXVILLE	37995	TN	129
Carter Jr, Richard B.	1508065269	KNOXVILLE	37950	TN	9
Carter, Ann D.	1417946674	KNOXVILLE	37995	TN	40
Carter, Noelle E.	1477832269	KNOXVILLE	37901	TN	158
Casey, Robert R.	1588691018	KNOXVILLE	37950	TN	163
Cash, Heather K.	1407931561	KNOXVILLE	37950	TN	3
Cathey, Mary J.	1083745459	KNOXVILLE	37901	TN	57
Chambers, Robert T.	1619911039	KNOXVILLE	37950	TN	425
Chen, Chang W.	1033220314	KNOXVILLE	37922	TN	12
Chesney, Luke E.	1225292162	KNOXVILLE	37950	TN	10
Chintalapudi, Srinivasa R.	1316937774	KNOXVILLE	37920	TN	11
Chittum, Tiffany B.	1407289556	KNOXVILLE	37901	TN	21
Christiansen, Deborah J.	1689764656	KNOXVILLE	37901	TN	4
Clark, Charles N.	1396772828	KNOXVILLE	37950	TN	1
Clark, Peter L.	1396743951	KNOXVILLE	37995	TN	1
Clary, Thomas L.	1801882246	KNOXVILLE	37901	TN	76
Clem, Rebecca D.	1285855981	KNOXVILLE	37995	TN	31
Clift, Gail W.	1770548000	KNOXVILLE	37923	TN	3
Clinical Cytogenetic Services	1740534023	KNOXVILLE	37950	TN	59
Clinton, Kari L.	1134353469	KNOXVILLE	37901	TN	5
Cloud, Mark W.	1205863735	KNOXVILLE	37950	TN	5
Cobble, Douglas C.	1457348674	KNOXVILLE	37901	TN	11
Cochran, Allison K.	1629417639	KNOXVILLE	37950	TN	23
Cofer, Kenneth F.	1497759773	KNOXVILLE	37995	TN	29
Cole, Angela R.	1770863185	KNOXVILLE	37995	TN	181
Collier, Michael S.	1811933674	KNOXVILLE	37950	TN	39
Collins, Kimberly W.	1528037348	KNOXVILLE	37920	TN	50
Collins, Krystal A.	1669799169	KNOXVILLE	37950	TN	2
Collins, Tamara J.	1104971308	KNOXVILLE	37995	TN	16
Collins, Tommy E.	1265521546	KNOXVILLE	37950	TN	73
Colont, Vivian L.	1104921501	KNOXVILLE	37901	TN	5
Combs, Deborah A.	1588853873	KNOXVILLE	37909	TN	15
Connatser, Deborah E.	1265718944	KNOXVILLE	37922	TN	47
Cooley, Melissa A.	1851501670	KNOXVILLE	37950	TN	10

Copas Jr, Pleas R.	1578531612	KNOXVILLE	37920	TN	37
Core, Laura M.	1568893717	KNOXVILLE	37950	TN	21
Corum, Robin H.	1831365113	KNOXVILLE	37901	TN	36
Cosby, Rickey A.	1730526864	KNOXVILLE	37995	TN	17
Cottam, Korin G.	1952355596	KNOXVILLE	37923	TN	56
Cottrell, Amy G.	1760503734	KNOXVILLE	37995	TN	63
Cox, Christopher R.	1649216276	KNOXVILLE	37950	TN	19
Cox, David A.	1558307181	KNOXVILLE	37950	TN	46
Cox, Elizabeth L.	1972776854	KNOXVILLE	37950	TN	268
Croft, Mary E.	1952364085	KNOXVILLE	37901	TN	6
Cross, Stephanie B.	1184693939	KNOXVILLE	37920	TN	15
Crye, Carol D.	1538101209	KNOXVILLE	37932	TN	70
Culbert Jr, William H.	1710960356	KNOXVILLE	37932	TN	42
Cumberland, Elizabeth A.	1013359108	KNOXVILLE	37932	TN	2
Curtis, Amanda L.	1356585822	KNOXVILLE	37901	TN	1
DAVID R SEALE, MD	1255420006	KNOXVILLE	37923	TN	53
DAWIT ZEMICHAEL, MD	1164511317	KNOXVILLE	37923	TN	18
DIAG RADIO CONSULT	1427071430	KNOXVILLE	37950	TN	69
DONALD K MC KENZIE PC	1255505509	KNOXVILLE	37918	TN	169
DOODY MD MICHAEL C	1750362703	KNOXVILLE	37922	TN	89
DOVILE PAULASKAS, MD	1821178914	KNOXVILLE	37919	TN	1
Daffron, Susan E.	1275557944	KNOXVILLE	37909	TN	10
Damewood, Joseph D.	1346286218	KNOXVILLE	37995	TN	61
Damron, Michael	1548363534	KNOXVILLE	37901	TN	108
Daugherty, Cheryl E.	1932261385	KNOXVILLE	37917	TN	9
Daugherty, John T.	1306834122	KNOXVILLE	37995	TN	1,245
Davis, Jaime D.	1740362037	KNOXVILLE	37921	TN	76
Davis, Stephen C.	1366485880	KNOXVILLE	37923	TN	117
Dee Jr, Jonathan D.	1346335957	KNOXVILLE	37950	TN	7
Dee, Whitney E.	1811921026	KNOXVILLE	37901	TN	242
Dell, Jeffrey R.	1952355075	KNOXVILLE	37923	TN	78
DiDiego, Michele L.	1255662243	KNOXVILLE	37922	TN	153
Dickerson, Kara A.	1295158046	KNOXVILLE	37923	TN	243
Dobbins, Darrell G.	1821082348	KNOXVILLE	37950	TN	32
Doody, Michael C.	1750362703	KNOXVILLE	37922	TN	3
Doty, Tina E.	1134443922	KNOXVILLE	37995	TN	44
Dougherty, Colleen M.	1285804492	KNOXVILLE	37930	TN	47
Douglass, Andrew M.	1023099736	KNOXVILLE	37909	TN	4
Dowell, Robert M.	1487818712	KNOXVILLE	37932	TN	2
Drinnen, Jeffrey W.	1437193851	KNOXVILLE	37950	TN	9
Durbin, David C.	1154366326	KNOXVILLE	37950	TN	35
Dzialo, Rachel A.	1821412701	KNOXVILLE	37950	TN	46
EDWIN S ROGERS, PHD	1578521613	KNOXVILLE	37920	TN	80
EMILY BENTON HEIRD, MA	1114295706	KNOXVILLE	37912	TN	26
ENDOCRINOLOGY CONSULT OF	1730395104	KNOXVILLE	37909	TN	256
EST TN CHLDRN HSP	1760476659	KNOXVILLE	37901	TN	51
EST TN NEPHROLOGY PC	1083622526	KNOXVILLE	37916	TN	65
EST TN PRIMARY CARE ASC	1134271745	KNOXVILLE	37920	TN	66
EST TN RADIATION ONC PC	1962589150	KNOXVILLE	37995	TN	185
EST TN SURG GRP PC	1164589628	KNOXVILLE	37916	TN	3
EST TN URGENT CARE	1821492158	KNOXVILLE	37919	TN	56
EST TN VEIN CLINIC	1154442861	KNOXVILLE	37950	TN	30
Earnest, Kelly E.	1366437238	KNOXVILLE	37901	TN	32
Eaton, Allison M.	1124222963	KNOXVILLE	37920	TN	37
Eisenhower, Olga C.	1457483448	KNOXVILLE	37901	TN	45
Elam, Curtis J.	1184693558	KNOXVILLE	37995	TN	20
Ellis, Carrie D.	1598956492	KNOXVILLE	37950	TN	23
Ellis, Frank S.	1275531980	KNOXVILLE	37995	TN	47
Ely, Daniel S.	1194744516	KNOXVILLE	37934	TN	20
Emmett, Kim	1437174356	KNOXVILLE	37934	TN	27
England, Welborn D.	1801827720	KNOXVILLE	37950	TN	24
Epperson, Chasity L.	1053654970	KNOXVILLE	37901	TN	51
Etezadi Amoli, Saeed	1669427142	KNOXVILLE	37995	TN	3
Evans, Amber S.	1831445022	KNOXVILLE	37950	TN	12
FACULTY INT MED	1417095308	KNOXVILLE	37934	TN	43
FAM HEALTH CTR PLLC	1407042377	KNOXVILLE	37934	TN	60
FAM MED WST PLLC	1083962815	KNOXVILLE	37922	TN	123

FRANCIS PETER LEBUFFE, MD	1346200532	KNOXVILLE	37918	TN	57
FRANKLIN MD KATHY S	1295715407	KNOXVILLE	37918	TN	14
FT SANDERS OBSTETRICAL G	1063525236	KNOXVILLE	37916	TN	56
FT SANDERS REG MED CTR	1942294814	KNOXVILLE	37995	TN	17
FT SANDERS WOMENS SPEC	1003811381	KNOXVILLE	37916	TN	16
Fegley, Audra	1932340361	KNOXVILLE	37917	TN	370
Fehr, Robert R.	1083659221	KNOXVILLE	37950	TN	76
Ferree, Cheyenne A.	1558703629	KNOXVILLE	37918	TN	96
Fields, Eva K.	1053346429	KNOXVILLE	37950	TN	12
Flaming, Brad A.	1265474936	KNOXVILLE	37950	TN	27
Fogle, Wayne D.	1427166065	KNOXVILLE	37950	TN	60
Foster, James W.	1184645657	KNOXVILLE	37909	TN	65
Fouk, Brooke E.	1871787432	KNOXVILLE	37995	TN	96
Franklin, Kathy S.	1295715407	KNOXVILLE	37918	TN	27
Frazier, Lindsay G.	1063749992	KNOXVILLE	37930	TN	49
Fredericksen, Sara A.	1003057167	KNOXVILLE	37939	TN	50
Freeman, Karen	1356431324	KNOXVILLE	37950	TN	18
Freytag, Addie L.	1013052463	KNOXVILLE	37922	TN	62
Friedman, Wayne H.	1730247412	KNOXVILLE	37995	TN	27
Fuller, Timothy L.	1497822845	KNOXVILLE	37901	TN	71
Fulmer, David S.	1851355879	KNOXVILLE	37933	TN	10
GASTROINTESTINAL ASC PC	1780695999	KNOXVILLE	37950	TN	3
GENERATIONS OBGYN PC	1144361619	KNOXVILLE	37923	TN	55
GLEAVES JR. MD JAMES E	1699847459	KNOXVILLE	37920	TN	4
GLENN R PETERSON, MD	1427026913	KNOXVILLE	37923	TN	22
GOLDMAN MD DAVID G	1518047059	KNOXVILLE	37928	TN	60
Gager, Elizabeth L.	1144512294	KNOXVILLE	37909	TN	49
Gale, Christine L.	1730133851	KNOXVILLE	37916	TN	66
Gallian, Richard S.	1104948983	KNOXVILLE	37995	TN	38
Gardner, Michael S.	1578590550	KNOXVILLE	37950	TN	39
Gavin, Pamela G.	1356598395	KNOXVILLE	37922	TN	18
Gentry, Emily P.	1689007981	KNOXVILLE	37995	TN	243
Gibbons, Kristel F.	1508171505	KNOXVILLE	37995	TN	34
Gibbs, Cassandra F.	1497700207	KNOXVILLE	37950	TN	7
Gibbs, Joanna G.	1558372862	KNOXVILLE	37995	TN	77
Gillette, Pamela J.	1720254188	KNOXVILLE	37901	TN	62
Gilley, Sarah M.	1326137613	KNOXVILLE	37950	TN	1
Gilmer, Ashley F.	1932317856	KNOXVILLE	37950	TN	688
Gleaves, James	1699847459	KNOXVILLE	37920	TN	54
Glenn, Patricia L.	1285697367	KNOXVILLE	37901	TN	51
Glover, Richard A.	1124012513	KNOXVILLE	37901	TN	5
Goldman, David G.	1518047059	KNOXVILLE	37928	TN	42
Goodyear, Nathan W.	1538166970	KNOXVILLE	37922	TN	110
Gosnell, Regena L.	1477823839	KNOXVILLE	37923	TN	126
Gourley, Linda S.	1508860917	KNOXVILLE	37995	TN	15
Graf, Deborah J.	1003992421	KNOXVILLE	37939	TN	13
Gray, Nathan A.	1952347999	KNOXVILLE	37950	TN	7
Green, Jennifer R.	1821261884	KNOXVILLE	37922	TN	12
Green, Ralph M.	1215983069	KNOXVILLE	37922	TN	1,585
Greene, Susan G.	1285691873	KNOXVILLE	37916	TN	18
Gregg, Spencer D.	1255314282	KNOXVILLE	37916	TN	19
Griffin, T Chad F.	1306930813	KNOXVILLE	37917	TN	38
Gue, Crystal L.	1124043062	KNOXVILLE	37934	TN	36
Gupton, Henry L.	1861476152	KNOXVILLE	37995	TN	8
Gust, Amy L.	1003034851	KNOXVILLE	37950	TN	33
HARRIS JR MD LEWIS W	1376523910	KNOXVILLE	37920	TN	32
HARTLINE SHAHBAZI GYNCO	1306962683	KNOXVILLE	37995	TN	54
HARVEY MD WILLIAM L	1104853183	KNOXVILLE	37995	TN	55
HONATHAN DANIEL DEE JR, MD	1346335957	KNOXVILLE	37934	TN	4
HOVIS ORTHOPAEDIC CLINIC	1053392043	KNOXVILLE	37916	TN	6
HUGHES JR MD JARVIS L	1255356747	KNOXVILLE	37934	TN	26
Hall, Glen E.	1285670810	KNOXVILLE	37950	TN	43
Hall, Tina D.	1942287743	KNOXVILLE	37995	TN	7
Halsey, Helene H.	1952567927	KNOXVILLE	37909	TN	7
Hamby, Jena T.	1053588160	KNOXVILLE	37901	TN	14
Haney Weaver, Jerrie C.	1528086097	KNOXVILLE	37916	TN	59
Haney, Alan D.	1700199981	KNOXVILLE	37950	TN	12

Hanson, Richard F.	1306815832	KNOXVILLE		37901	TN	92
Harrel, Elizabeth M.	1528055373	KNOXVILLE		37995	TN	24
Harris, Gayla S.	1841353307	KNOXVILLE		37923	TN	13
Harris, Sarah A.	1255651683	KNOXVILLE		37920	TN	4
Harsh, Anil	1811978554	KNOXVILLE		37901	TN	6
Hart, Tadhg M.	1093751620	KNOXVILLE		37950	TN	6
Hartline, Randal G.	1487763991	KNOXVILLE		37995	TN	138
Hartsell, Michael H.	1902842537	KNOXVILLE		37950	TN	76
Harvey, Sarah	1912321589	KNOXVILLE		37950	TN	138
Haskins, Thomas G.	1558303198	KNOXVILLE		37950	TN	1
Hawkins, Robert W.	1013968775	KNOXVILLE		37933	TN	18
Hayes, Wesley L.	1780603084	KNOXVILLE		37950	TN	4
Head, Courtney R.	1417384264	KNOXVILLE		37909	TN	36
Headrick, Jennifer L.	1336334739	KNOXVILLE		37930	TN	16
Heaton, Andrea M.	1891962486	KNOXVILLE		37901	TN	8
Heltmann, Kellie E.	1104107754	KNOXVILLE		37909	TN	1
Henderson, Michael A.	1639125495	KNOXVILLE		37950	TN	10
Henley, Aimee M.	1194075374	KNOXVILLE		37950	TN	2
Hermann, Erin W.	1114088994	KNOXVILLE		37901	TN	48
Herron, Lisa M.	1629186275	KNOXVILLE		37950	TN	51
Hicks, Christopher L.	1548226376	KNOXVILLE		37995	TN	42
Hicks, James S.	1023061397	KNOXVILLE		37995	TN	3
Hill, Michael W.	1881634723	KNOXVILLE		37950	TN	12
Hira, Ketan S.	1346285608	KNOXVILLE		37950	TN	13
Hodges, Rachel M.	1063642718	KNOXVILLE		37930	TN	16
Hollingsworth, James E.	1568490589	KNOXVILLE		37901	TN	21
Holloway, Kathleen	1851481832	KNOXVILLE		37950	TN	3
Holmes, Michelle M.	1174770713	KNOXVILLE		37950	TN	24
Holt, Jane E.	1548467293	KNOXVILLE		37950	TN	49
Holt, Pamela J.	1972584951	KNOXVILLE		37995	TN	5
Hone, Jaclyn E.	1982644506	KNOXVILLE		37922	TN	29
Hood, Melissa A.	1780670158	KNOXVILLE		37901	TN	11
Hoover, Cindy S.	1093744872	KNOXVILLE		37901	TN	11
Horst, Alisha N.	1841462025	KNOXVILLE		37934	TN	13
Howington, Elizabeth M.	1689638603	KNOXVILLE		37933	TN	245
Hoyt Jr, Robert H.	1932186269	KNOXVILLE		37923	TN	12
Huddleston, Patricia M.	1003048810	KNOXVILLE		37932	TN	1
Hudson, Kellye L.	1164583829	KNOXVILLE		37917	TN	84
Huff, Benjamin L.	1568774248	KNOXVILLE		37950	TN	49
Hughes Jr, J Leland	1255356747	KNOXVILLE		37934	TN	3
Hume, Kate	1053399923	KNOXVILLE		37918	TN	8
Hunt, Candace G.	1710218748	KNOXVILLE		37950	TN	241
Huntsman, Eva	1538412333	KNOXVILLE		37950	TN	113
Hurst, Fred A.	1700821949	KNOXVILLE		37950	TN	20
Hurst, James W.	1154376374	KNOXVILLE		37950	TN	48
Husnain, Syed S.	1164641874	KNOXVILLE		37930	TN	41
Hutchinson, Susan H.	1477649952	KNOXVILLE		37920	TN	2
INNOVATIVE PATH SVC	1619141306	KNOXVILLE		37916	TN	488
INT MED WST	1922138262	KNOXVILLE		37930	TN	71
IVINS MD JEFFREY J	1912092024	KNOXVILLE		37916	TN	118
Irwin, Mallory E.	1043508625	KNOXVILLE		37950	TN	156
Isham Jr, Charles A.	1184669269	KNOXVILLE		37950	TN	10
Ivey, Jessica M.	1124096136	KNOXVILLE		37934	TN	41
Ivins, Jeffrey J.	1912092024	KNOXVILLE		37916	TN	16
J JOSEPH KENNEDY, MD	1780698985	KNOXVILLE		37939	TN	8
JAMES T GILLESPIE JR, MD	1841267333	KNOXVILLE		37919	TN	27
JERRY J EMBRY, MD	1427184696	KNOXVILLE		37919	TN	10
JOHN C RODGERS JR, MD	1134230659	KNOXVILLE		37919	TN	3
JOHN CRAWFORD ROCHESTER, MD	1144211210	KNOXVILLE		37916	TN	12
Jackson, Rebecca T.	1689610628	KNOXVILLE		37950	TN	15
Jacobs, Marcia E.	1841446556	KNOXVILLE		37922	TN	195
Jelley, Amy S.	1245640085	KNOXVILLE		37909	TN	28
Jenkins, Sherrie A.	1316185895	KNOXVILLE		37950	TN	12
Jessie, Emily R.	1871919217	KNOXVILLE		37901	TN	16
Jeter, Julie W.	1053489187	KNOXVILLE		37920	TN	13
Jocher, Camilla	1588759260	KNOXVILLE		37920	TN	108
John, Sunil M.	1912952177	KNOXVILLE		37995	TN	5

Johnson Jr, William R.	1154365583	KNOXVILLE	37950	TN	6
Johnson, Christine L.	1174799456	KNOXVILLE	37901	TN	3
Jones, Anna L.	1295982130	KNOXVILLE	37920	TN	12
Jones, Billy P.	1053348458	KNOXVILLE	37950	TN	12
Jones, Justin A.	1316128101	KNOXVILLE	37901	TN	57
Jones, Karla A.	1821191636	KNOXVILLE	37950	TN	40
Jones, Phillip W.	1871588806	KNOXVILLE	37950	TN	298
Jooma, Khairunnissa	1639102791	KNOXVILLE	37917	TN	68
KATHLEEN A GOYNE, MD	1427240175	KNOXVILLE	37919	TN	144
KELLEY DENISE WALKER, MD	1730173790	KNOXVILLE	37922	TN	75
KENNETH JOBSON, MD	1841272044	KNOXVILLE	37919	TN	9
KERSEY MD BRANT G	1467462218	KNOXVILLE	37920	TN	53
KNOXVILLE CARDIO GRP PC	1770539785	KNOXVILLE	37920	TN	12
KNOXVILLE COMPREHENSIVE	1790708030	KNOXVILLE	37950	TN	79
KNOXVILLE CTR FOR INT ME	1417388323	KNOXVILLE	37916	TN	59
KNOXVILLE CTR FOR REPROD	1447393194	KNOXVILLE	37916	TN	41
KNOXVILLE GYNECOLOGIC CA	1912053760	KNOXVILLE	37934	TN	4
KNOXVILLE HEART GRP INC	1710218508	KNOXVILLE	37916	TN	2
KNOXVILLE KIDNEY CTR PLL	1306864186	KNOXVILLE	37923	TN	77
KNOXVILLE MED AND INDUST	1790729515	KNOXVILLE	37914	TN	93
KNOXVILLE MED CTR	1164563706	KNOXVILLE	37921	TN	30
KNOXVILLE MED CTR PC	-	KNOXVILLE	37921	TN	668
KNOXVILLE ORTHO CLINIC	1053402040	KNOXVILLE	37933	TN	15
KNOXVILLE PED ASC PC	1407946312	KNOXVILLE	37950	TN	57
KRIS D HOUSER, MD	1992798284	KNOXVILLE	37923	TN	40
Kadow, Tamyra L.	1346461910	KNOXVILLE	37933	TN	8
Kanabar, Hasmukh V.	1982764593	KNOXVILLE	37950	TN	27
Kasprzak, Robert C.	1609829068	KNOXVILLE	37995	TN	60
Kaye, Helen J.	1235406158	KNOXVILLE	37920	TN	104
Keeble, Donald S.	1649232646	KNOXVILLE	37920	TN	1
Keenum, Amy J.	1154388734	KNOXVILLE	37995	TN	139
Keeton, Lorna S.	1558399758	KNOXVILLE	37901	TN	141
Keller, Debra A.	1477589646	KNOXVILLE	37995	TN	111
Kersey, Brant G.	1881619336	KNOXVILLE	37920	TN	31
Kessler Johnson, Kathryn P.	1700855566	KNOXVILLE	37920	TN	64
Kesterson, Stacey A.	1073594263	KNOXVILLE	37995	TN	13
Khairollahi, Vali	1982633731	KNOXVILLE	37923	TN	5
Kilmer, James A.	1366608887	KNOXVILLE	37934	TN	17
Kim, Kimberly	1790712115	KNOXVILLE	37950	TN	17
Kimball, Jimmy C.	1316040926	KNOXVILLE	37901	TN	451
Kincaid, Geoffrey C.	1194712265	KNOXVILLE	37916	TN	20
Kinzy, Judith D.	1770508608	KNOXVILLE	37934	TN	223
Kirby, James T.	1497791438	KNOXVILLE	37950	TN	3
Kirby, John A.	1275539835	KNOXVILLE	37950	TN	464
Kitts, Lori B.	1376733568	KNOXVILLE	37901	TN	1
Klein, Leslie M.	1740281468	KNOXVILLE	37939	TN	25
Kopt Abrams, Irina G.	1659342087	KNOXVILLE	37909	TN	3
LANE M COOK, MD	1174509590	KNOXVILLE	37939	TN	55
LAUG MD DENNIS G	1619981065	KNOXVILLE	37934	TN	813
LENSGRAF CLINIC PC	1578599353	KNOXVILLE	37909	TN	623
LISA ROSS BIRTH AND WOME	1841200177	KNOXVILLE	37921	TN	41
LOAIZA MD SERGIO G	1306828314	KNOXVILLE	37922	TN	326
LOWELL L MC CAULEY MD PC	1700088358	KNOXVILLE	37995	TN	770
Laman, Craig A.	1073518098	KNOXVILLE	37995	TN	17
Lane, Leslie V.	1093131013	KNOXVILLE	37939	TN	37
Lannom, Trina M.	1205261559	KNOXVILLE	37923	TN	15
Larmee, Donald E.	1124136783	KNOXVILLE	37950	TN	35
Larson Jr, Richard D.	1346357894	KNOXVILLE	37918	TN	210
Laug, Dennis G.	1619981065	KNOXVILLE	37934	TN	277
Law, John L.	1740259761	KNOXVILLE	37909	TN	289
Lawley, Grace	1306160312	KNOXVILLE	37901	TN	228
LeFave, Christopher M.	1780678201	KNOXVILLE	37950	TN	57
LeRoy, Kimberly W.	1962464941	KNOXVILLE	37933	TN	37
Leahy, Michael D.	1285678607	KNOXVILLE	37950	TN	225
Lee, Mark K.	1528079969	KNOXVILLE	37995	TN	52
Leisy, Marlyn A.	1477507143	KNOXVILLE	37923	TN	1
Leonard, Kaneez F.	1346451747	KNOXVILLE	37934	TN	380

Lephew, Donna K.	1992740070	KNOXVILLE		37950	TN	62
Lett, Adam C.	1033407614	KNOXVILLE		37950	TN	165
Levine, Katheryne A.	1376884759	KNOXVILLE		37995	TN	98
Lin, Jenn Yu J.	1821106493	KNOXVILLE		37950	TN	69
Lisic, Eric C.	1356632152	KNOXVILLE		37995	TN	9
Lively, Tersa L.	1265498646	KNOXVILLE		37932	TN	426
Livingston, Jessica L.	1669644373	KNOXVILLE		37917	TN	231
Lopez, Heather N.	1508186818	KNOXVILLE		37932	TN	7
Lorino, Stephen P.	1649214073	KNOXVILLE		37950	TN	72
Lott, Jackie G.	1912149279	KNOXVILLE		37901	TN	46
Lowe, Kimberly K.	1093006751	KNOXVILLE		37922	TN	101
Lowry, Randolph M.	1649371089	KNOXVILLE		37934	TN	11
Lowry, Thomas H.	1003897752	KNOXVILLE		37901	TN	53
Luttrell, Ashley W.	1124467832	KNOXVILLE		37995	TN	5
Lynch, Priscillia L.	1689905069	KNOXVILLE		37950	TN	135
Lynema, Stephanie R.	1932305448	KNOXVILLE		37920	TN	4
MALAGON MD JOSE J	1013990654	KNOXVILLE		37932	TN	137
MANJU KHANNA, MD	1043287899	KNOXVILLE		37934	TN	267
MARTIN GEBROW, MD	1245384197	KNOXVILLE		37923	TN	450
MAY MD WENDY N	1326021981	KNOXVILLE		37932	TN	335
MC DONALD MD THOMAS W	1710994637	KNOXVILLE		37939	TN	44
MC NIEL MD JANET S	1487671350	KNOXVILLE		37924	TN	7
MELISSA M MCCARTER, MSN	1356305106	KNOXVILLE		37917	TN	3
MICHAEL W HILL PC	1457566077	KNOXVILLE		37950	TN	2
MIDSTATE MED ASC PLLC	1821346107	KNOXVILLE		37934	TN	125
MORRIS MD KIMBERLY L	1154416105	KNOXVILLE		37923	TN	205
MORRISTOWN-HAMBLÉN HSP	1912997024	KNOXVILLE		37995	TN	32
MacDonald, Charlotte J.	1922370386	KNOXVILLE		37923	TN	207
MacMorran, Paula R.	1710989215	KNOXVILLE		37919	TN	164
Machen, Charles W.	1407837123	KNOXVILLE		37901	TN	23
Malagon, Jose J.	1013990654	KNOXVILLE		37932	TN	14
Mancebo, Gerald L.	1700820131	KNOXVILLE		37950	TN	78
Manley III, Emmett S.	1558342915	KNOXVILLE		37950	TN	21
Manning, Rickey D.	1831126812	KNOXVILLE		37950	TN	32
Mansoor, Ehab K.	1023302882	KNOXVILLE		37901	TN	26
Mardini, Antoin H.	1952346363	KNOXVILLE		37950	TN	5
Margulies, Imelda G.	1750576922	KNOXVILLE		37950	TN	2
Marlow, Douglas J.	1659360295	KNOXVILLE		37995	TN	25
Marshall, Carol A.	1073590147	KNOXVILLE		37931	TN	1
Martin, Crystal D.	1801059332	KNOXVILLE		37995	TN	16
Martin, David A.	1245225424	KNOXVILLE		37934	TN	53
Martin, Robert M.	1922004159	KNOXVILLE		37934	TN	2
Mathes, Catherine L.	1427092808	KNOXVILLE		37950	TN	5
May, Wendy N.	1326021981	KNOXVILLE		37932	TN	2
McAmis, John C.	1548238785	KNOXVILLE		37920	TN	12
McCallister, Matthew C.	1588826051	KNOXVILLE		37901	TN	28
McCarter, Melissa M.	1356305106	KNOXVILLE		37917	TN	3
McCaughey Jr, Lowell L.	1003850280	KNOXVILLE		37995	TN	17
McColl, Daphne M.	1942226378	KNOXVILLE		37901	TN	11
McColl, Mark B.	1659312239	KNOXVILLE		37922	TN	147
McCollum, Lionel D.	1659325322	KNOXVILLE		37923	TN	160
McCord Duncan, Elizabeth L.	1942261557	KNOXVILLE		37909	TN	38
McCormick, Donna S.	1255494902	KNOXVILLE		37931	TN	5
McCormick, John P.	1376848812	KNOXVILLE		37931	TN	26
McCoy, James D.	1063426286	KNOXVILLE		37909	TN	38
McDaniel, Robbie R.	1770617011	KNOXVILLE		37950	TN	97
McDonald, Thomas W.	1710994637	KNOXVILLE		37939	TN	38
McGlothlin, April N.	1275857435	KNOXVILLE		37939	TN	1,540
McKeethren, Carla	1962597633	KNOXVILLE		37920	TN	9
McKenzie, Donald K.	1043309214	KNOXVILLE		37918	TN	104
McKenzie, Jerome F.	1528003761	KNOXVILLE		37950	TN	221
McKeown III, Frank R.	1689626822	KNOXVILLE		37995	TN	4
McMichael, Jeffrey A.	1548213895	KNOXVILLE		37995	TN	30
McMillan, Julie A.	1790781458	KNOXVILLE		37916	TN	828
McMillen, Jennifer L.	1295982098	KNOXVILLE		37934	TN	24
McNeeley, Edward T.	1932197845	KNOXVILLE		37995	TN	33
McNeeley, Howard B.	1588651327	KNOXVILLE		37995	TN	168

McNiel, Janet S.	1487671350	KNOXVILLE		37924	TN		43
Meadows, Andrea N.	1275736647	KNOXVILLE		37901	TN		121
Meadows, Angela E.	1114975356	KNOXVILLE		37950	TN		1
Mehta, Saroj	1144215799	KNOXVILLE		37901	TN		96
Metelka, Richard C.	1508835448	KNOXVILLE		37920	TN		46
Meyer, Melissa A.	1992786651	KNOXVILLE		37901	TN		21
Meyers, Venetia L.	1508048588	KNOXVILLE		37933	TN		23
Meyette, Philip F.	1891714002	KNOXVILLE		37920	TN		30
Michael Sr, Phillip B.	1760539688	KNOXVILLE		37918	TN		7
Mihelic, Fabian M.	1639136179	KNOXVILLE		37920	TN		25
Miller, Amy M.	1366494932	KNOXVILLE		37930	TN		26
Miller, Mary W.	1881757615	KNOXVILLE		37901	TN		94
Mills, Jeremy M.	1134462864	KNOXVILLE		37917	TN		92
Mills, Susan R.	1437280815	KNOXVILLE		37901	TN		124
Minnich, Morgan L.	1538387311	KNOXVILLE		37950	TN		2
Mire, Anwar D.	1508868969	KNOXVILLE		37920	TN		3
Misenheimer, Julianne G.	1235110487	KNOXVILLE		37995	TN		13
Misischia, Richard J.	1437345907	KNOXVILLE		37932	TN		59
Mitchell, Carolyn L.	1982647251	KNOXVILLE		37934	TN		2
Mitchell, Jamie L.	1033427695	KNOXVILLE		37933	TN		4
Mitchell, Michael E.	1336183714	KNOXVILLE		37950	TN		246
Mix, Kristin L.	1730173261	KNOXVILLE		37950	TN		71
Mixon, Melanie C.	1699760199	KNOXVILLE		37950	TN		5
Moffat, Laura E.	1184645160	KNOXVILLE		37916	TN		12
Mohr, Patricia A.	1164517983	KNOXVILLE		37920	TN		21
Monahan, Julia A.	1487814414	KNOXVILLE		37934	TN		72
Monahan, Julia A.	1568476182	KNOXVILLE		37950	TN		68
Moore Miller, Amanda T.	1952514028	KNOXVILLE		37950	TN		31
Moore, Robert S.	1780786830	KNOXVILLE		37950	TN		40
Mooss, Suneetha D.	1770529166	KNOXVILLE		37995	TN		159
Morgan, Darla K.	1902050164	KNOXVILLE		37901	TN		11
Morgan, Erin M.	1821216672	KNOXVILLE		37950	TN		45
Morgan, Patrick L.	1245209733	KNOXVILLE		37920	TN		41
Morgan, Tom E.	1518981562	KNOXVILLE		37916	TN		83
Morris, Gary N.	1982615340	KNOXVILLE		37995	TN		7
Morris, James O.	1750619797	KNOXVILLE		37922	TN		29
Morris, Kimberly L.	1154416105	KNOXVILLE		37920	TN		57
Morse, James A.	1942246988	KNOXVILLE		37950	TN		14
Mosrie, Brian T.	1124069554	KNOXVILLE		37950	TN		74
Mottern, Joe D.	1043257843	KNOXVILLE		37950	TN		321
Moyers, Karen	1154384097	KNOXVILLE		37917	TN		15
Murff, Ronald E.	1053362939	KNOXVILLE		37995	TN		1
Myers, Craig A.	1831143551	KNOXVILLE		37923	TN		53
Myers, Debra L.	1639346729	KNOXVILLE		37901	TN		9
Mynatt, Justin	1215371299	KNOXVILLE		37917	TN		75
NADROUS MD HASSAN F	1992774558	KNOXVILLE		37930	TN		31
NADROUS MD HASSAN F	-	KNOXVILLE		37934	TN		28
NAVNEET TANEJA, MD	1134541477	KNOXVILLE		37909	TN		198
NEOHEALTH INC	1679609473	KNOXVILLE		37950	TN		268
NEPHROLOGY ASC OF KNOXVI	-	KNOXVILLE		37920	TN		42
NHC HLTHCARE FARRAGUT	1275571689	KNOXVILLE		37934	TN		2
NORTHSHORE UROL LLC	1639517626	KNOXVILLE		37939	TN		44
NORWOOD MD DAPHNE M	1487673786	KNOXVILLE		37995	TN		37
NRTH PHYS GRP PLLC	1639263544	KNOXVILLE		37917	TN		15
Nash, Barrington N.	1811960834	KNOXVILLE		37995	TN		20
Nash, Kristen C.	1891003430	KNOXVILLE		37923	TN		137
Navorska, David R.	1457329385	KNOXVILLE		37995	TN		76
Neal, Brent S.	1306849740	KNOXVILLE		37995	TN		113
Neal, Carrie L.	1174619209	KNOXVILLE		37995	TN		36
Nelson, Diana C.	1871525022	KNOXVILLE		37950	TN		69
Newcomb, Kayla R.	1720374697	KNOXVILLE		37932	TN		8
Nicaud, Hannah H.	1477846806	KNOXVILLE		37901	TN		11
Nichols, Robert E.	1154332591	KNOXVILLE		37995	TN		1,192
Nickle, Carla A.	1508919911	KNOXVILLE		37950	TN		304
Nickle, Kenneth	1790849081	KNOXVILLE		37950	TN		36
Noe, Phillip A.	1588737399	KNOXVILLE		37901	TN		27
Norman, Bonnie E.	1639431943	KNOXVILLE		37909	TN		64

Norwood, Daphne M.	1487673786	KNOXVILLE	37995	TN	116
Nowell, Walker E.	1760428387	KNOXVILLE	37950	TN	103
OKelley, Kenneth R.	1275584716	KNOXVILLE	37923	TN	4
OTRHNLRYNG HEAD & NECK S	1184704207	KNOXVILLE	37934	TN	51
Oakley, Jaime G.	1013966886	KNOXVILLE	37950	TN	76
Ochoa, Peter J.	1114961430	KNOXVILLE	37950	TN	81
Odom, Laura E.	1295720720	KNOXVILLE	37950	TN	57
Olson, Charla R.	1760761902	KNOXVILLE	37901	TN	128
Otis, Michael V.	1609812460	KNOXVILLE	37950	TN	58
Owen, John D.	1205880028	KNOXVILLE	37995	TN	115
PAIN CONSULT OF EST TN P	1609890383	KNOXVILLE	37909	TN	37
PARK MD STANLEY S	1235294943	KNOXVILLE	37912	TN	89
PARKWEST GYNECOLOGY PC	1194849828	KNOXVILLE	37923	TN	255
PED CONSULT	1912076506	KNOXVILLE	37920	TN	246
PED CONSULT OF LENOIR CI	1992940761	KNOXVILLE	37995	TN	66
PENINSULA DIV OF PARKWEST KNOX	1285832964	KNOXVILLE	37909	TN	71
PERRA MD LENETTE H	1073580932	KNOXVILLE	37916	TN	50
PERSONAL CHOICE HLTHCARE	1639362353	KNOXVILLE	37931	TN	3
PETTY JR MD DAVID G	1821296625	KNOXVILLE	37934	TN	101
PHELPS MD RICHARD W	1588765846	KNOXVILLE	37916	TN	66
PRADUMNA S JAIN, MD	1306950126	KNOXVILLE	37918	TN	93
PREFERRED PAIN CARE LLC	1083981781	KNOXVILLE	37920	TN	72
PREMIER SURG ASC PLLC	1750449443	KNOXVILLE	37950	TN	6
PULMONARY SLEEP CONSULT	1174738421	KNOXVILLE	37930	TN	75
PULMONARY SPEC OF KNOXVI	1942249396	KNOXVILLE	37916	TN	73
PURKEY MD JANET L	1063437978	KNOXVILLE	37995	TN	46
Padgett, Lisa B.	1275625907	KNOXVILLE	37950	TN	55
Pafford, Brittany D.	1194099440	KNOXVILLE	37934	TN	65
Palmer Jr, Cedric M.	1558561464	KNOXVILLE	37995	TN	98
Pardue, Randy T.	1770539512	KNOXVILLE	37922	TN	10
Parham, Jon S.	1588612907	KNOXVILLE	37920	TN	33
Park, Stanley S.	1235294943	KNOXVILLE	37912	TN	51
Parker, Donald W.	1477599413	KNOXVILLE	37950	TN	724
Patel, Bipinchandra M.	1881655066	KNOXVILLE	37995	TN	1,181
Patterson, Amy N.	1053635557	KNOXVILLE	37909	TN	241
Pattni, Toral B.	1144202243	KNOXVILLE	37995	TN	71
Patton, Lance S.	1104822816	KNOXVILLE	37950	TN	18
Payne, Rachel M.	1003139502	KNOXVILLE	37919	TN	47
Payne, Wesley K.	1053415455	KNOXVILLE	37950	TN	26
Pearman, Cynthia M.	1295784502	KNOXVILLE	37995	TN	153
Pendergast, Carolyn E.	1497909428	KNOXVILLE	37933	TN	72
Perkins, Paul E.	1730261538	KNOXVILLE	37901	TN	5
Perra, Lenette H.	1073580932	KNOXVILLE	37916	TN	5
Perry, Charles S.	1710919766	KNOXVILLE	37901	TN	118
Perry, Leslie D.	1699769083	KNOXVILLE	37901	TN	19
Peters, Meghan E.	1912121302	KNOXVILLE	37901	TN	11
Peters, Todd M.	1417914680	KNOXVILLE	37950	TN	190
Petty Jr, David G.	1366481574	KNOXVILLE	37934	TN	12
Petty, Elizabeth M.	1477661361	KNOXVILLE	37995	TN	54
Phelps, Richard W.	1588765846	KNOXVILLE	37916	TN	11
Phillips, Nancy L.	1750459103	KNOXVILLE	37918	TN	152
Phillips, Regina M.	1043237670	KNOXVILLE	37995	TN	21
Phipps, Kristi Z.	1235159518	KNOXVILLE	37916	TN	8
Pickett, Ernest E.	1679559256	KNOXVILLE	37917	TN	104
Pickwell, Jennifer M.	1265606107	KNOXVILLE	37939	TN	1
Pierce, John M.	1295762722	KNOXVILLE	37950	TN	23
Pierce, Steven F.	1992757892	KNOXVILLE	37995	TN	151
Pisano, Frances P.	1952396525	KNOXVILLE	37901	TN	16
Poehlein, Richard E.	1831186493	KNOXVILLE	37909	TN	21
Powell, Jill	1003925942	KNOXVILLE	37919	TN	251
Powers, Wilson L.	1295716967	KNOXVILLE	37901	TN	1
Premji, Moez R.	1295794089	KNOXVILLE	37995	TN	4
Preston, Carol L.	1740422013	KNOXVILLE	37923	TN	18
Price, Nora A.	1407175581	KNOXVILLE	37909	TN	637
Prince, Jacquelynne B.	1295853158	KNOXVILLE	37995	TN	8
Pritcher, Gerald M.	1295776193	KNOXVILLE	37950	TN	6
Proffitt Jr, James D.	1871542233	KNOXVILLE	37950	TN	110

Puckett, Regan	1548491798	KNOXVILLE	37917	TN	85
Pugh, Jennifer A.	1427393495	KNOXVILLE	37930	TN	44
Pullin, Pamela I.	1912940537	KNOXVILLE	37934	TN	76
Purcell, Andrew	1932472487	KNOXVILLE	37920	TN	47
Purkey, Janet L.	1063437978	KNOXVILLE	37995	TN	4
Purnell, Samantha H.	1649512641	KNOXVILLE	37950	TN	1,002
QUALITY HLTHCARE LLC	1295857100	KNOXVILLE	37909	TN	19
QUICK CARE CLINIC LLC	1700225133	KNOXVILLE	37931	TN	137
RAYMOND PAINE, MD	1063413862	KNOXVILLE	37923	TN	259
REGIONAL NEONATAL ASC	1770652372	KNOXVILLE	37920	TN	52
RESOURCE ANES PC	1033162045	KNOXVILLE	37934	TN	49
RIV MED INC	1801150362	KNOXVILLE	37923	TN	5
Rader, Gregg M.	1083646590	KNOXVILLE	37930	TN	1,054
Rader, Karen T.	1790733277	KNOXVILLE	37930	TN	121
Rahman, Mohammad R.	1700847985	KNOXVILLE	37995	TN	67
Ramsey, William W.	1083611412	KNOXVILLE	37950	TN	23
Raper, Charles A.	1487757431	KNOXVILLE	37901	TN	11
Rawdon, Michael A.	1013904184	KNOXVILLE	37995	TN	48
Razzak, Ammar	1992741805	KNOXVILLE	37950	TN	102
Reddick Jr, James R.	1841466133	KNOXVILLE	37901	TN	120
Redmon, Eric M.	1902947807	KNOXVILLE	37934	TN	989
Reese, Kenneth C.	1396780516	KNOXVILLE	37909	TN	353
Reiss, Michael S.	1528157815	KNOXVILLE	37950	TN	69
Renfroe, Erin A.	1710328521	KNOXVILLE	37923	TN	91
Reyes, Susan A.	1902834203	KNOXVILLE	37922	TN	104
Richards, Todd A.	1487665105	KNOXVILLE	37932	TN	80
Rimer, Ronald L.	1184714172	KNOXVILLE	37950	TN	7
Riseden, Derek L.	1508171372	KNOXVILLE	37918	TN	138
Riseden, Jennifer C.	1104107507	KNOXVILLE	37922	TN	302
Rivers Jr, James B.	1033150461	KNOXVILLE	37950	TN	10
Roach, Laura L.	1780025874	KNOXVILLE	37995	TN	16
Robbins, Melissa A.	1184628612	KNOXVILLE	37950	TN	45
Roberts, Kimberly A.	1730268855	KNOXVILLE	37930	TN	28
Roberts, Susan B.	1376635029	KNOXVILLE	37950	TN	6
Robertson, Susan B.	1568525970	KNOXVILLE	37995	TN	14
Robinson, Abigail L.	1659798254	KNOXVILLE	37920	TN	213
Robinson, Charles L.	1245283571	KNOXVILLE	37995	TN	28
Robinson, Jeffrey W.	1003843095	KNOXVILLE	37950	TN	78
Robinson, William B.	1114962339	KNOXVILLE	37950	TN	5
Rochester, John C.	1144211210	KNOXVILLE	37901	TN	151
Roden, Karen P.	1225023781	KNOXVILLE	37950	TN	3
Rodriguez, Humberto	1184717381	KNOXVILLE	37920	TN	3
Roller, Carolyn L.	1902854862	KNOXVILLE	37933	TN	195
Rose III, Richard C.	1922049824	KNOXVILLE	37950	TN	13
Rosine, Amy R.	1942241377	KNOXVILLE	37950	TN	3
Roush, Kelly Ann M.	1407998438	KNOXVILLE	37930	TN	18
Roussis, Periclis	1023013307	KNOXVILLE	37995	TN	29
Russ Barber, Stephanie L.	1265405468	KNOXVILLE	37901	TN	277
Russell, Carabeth W.	1861604183	KNOXVILLE	37950	TN	22
Russell, Gerald T.	1043200603	KNOXVILLE	37950	TN	12
Russell, Kimberly A.	1194753293	KNOXVILLE	37950	TN	35
Ruth, Alex	1225019987	KNOXVILLE	37901	TN	13
SALYER PA NATHAN D	1508969627	KNOXVILLE	37916	TN	28
SEASONS OF FARRAGUT LLC	~	KNOXVILLE	37922	TN	1
SHARON R BURNSIDE, MD	1043231319	KNOXVILLE	37917	TN	6
SHARON R BURNSIDE, MD	1043231319	KNOXVILLE	37939	TN	1
SHULTS MD STEPHANIE S	1013086735	KNOXVILLE	37922	TN	2
SILVER MD HAROLD STEVEN	1861461899	KNOXVILLE	37923	TN	132
SKIN WELLNESS CTR	1568515898	KNOXVILLE	37922	TN	31
SR MED SVC LLC	1831322973	KNOXVILLE	37922	TN	45
STEPHENSON APN SARAH W	1477812196	KNOXVILLE	37923	TN	146
STHST SPINE PAIN ASC LL	1649523689	KNOXVILLE	37927	TN	74
SUMMERS MD JEFFREY S	1528067816	KNOXVILLE	37918	TN	29
SUMMIT VIEW HEALTH SVC L	1952557381	KNOXVILLE	37932	TN	4
Samples, Janet E.	1972797025	KNOXVILLE	37950	TN	28
Santella, James R.	1366559296	KNOXVILLE	37922	TN	2,626
Santich, Lainey D.	1083039788	KNOXVILLE	37939	TN	28

Satterfield, Kimberly D.	1255477493	KNOXVILLE	37922	TN	14
Saunders, Brook A.	1851475602	KNOXVILLE	37995	TN	132
Saunders, Erin J.	1982784807	KNOXVILLE	37916	TN	2
Savoy, Rachel A.	1396088399	KNOXVILLE	37920	TN	3
Sayani, Dinar	1497753602	KNOXVILLE	37950	TN	18
Sayre, Warren B.	1821025818	KNOXVILLE	37950	TN	1
Schindler, James B.	1336141571	KNOXVILLE	37995	TN	12
Schmalzried, Craig D.	1831167741	KNOXVILLE	37950	TN	7
Schoutko, Walter W.	1639145840	KNOXVILLE	37920	TN	19
Schroeder, Charles D.	1669471512	KNOXVILLE	37923	TN	670
Schultz, James M.	1770814766	KNOXVILLE	37909	TN	265
Schupp, Angela H.	1801177159	KNOXVILLE	37922	TN	11
Schwarz, Susan J.	1902849425	KNOXVILLE	37923	TN	4
Scott, Cynthia J.	1558537845	KNOXVILLE	37901	TN	46
Scott, Heather L.	1508092438	KNOXVILLE	37920	TN	35
Scott, Susan C.	1386844595	KNOXVILLE	37950	TN	2
Scott, William J.	1730116724	KNOXVILLE	37950	TN	15
Self, Ashley N.	1487990859	KNOXVILLE	37930	TN	7
Sellers, David M.	1487623591	KNOXVILLE	37922	TN	20
Sexton, Andrew M.	1538252432	KNOXVILLE	37950	TN	14
Shahbazi, Shirin S.	1457460784	KNOXVILLE	37995	TN	13
Sharpe, Debra A.	1760629547	KNOXVILLE	37909	TN	64
Shenandoah, Chenoa Y.	1154761542	KNOXVILLE	37917	TN	70
Sherrell, Sydney W.	1003256389	KNOXVILLE	37933	TN	25
Sherrill, John B.	1790893543	KNOXVILLE	37995	TN	9
Shine, Donna L.	1417978404	KNOXVILLE	37916	TN	54
Shirk, James O.	1154390649	KNOXVILLE	37920	TN	107
Shirley, Thomas D.	1609218569	KNOXVILLE	37995	TN	7
Shults, Stephanie S.	1013086735	KNOXVILLE	37922	TN	2
Simpson, Dana J.	1114253689	KNOXVILLE	37909	TN	3
Sivley, Rhonda S.	1235135963	KNOXVILLE	37950	TN	3
Smith Perhogan, Diana K.	1982755476	KNOXVILLE	37922	TN	39
Smith, Andrew L.	1083660880	KNOXVILLE	37922	TN	134
Smith, George W.	1023032083	KNOXVILLE	37995	TN	8
Smith, Kristy M.	1427320472	KNOXVILLE	37934	TN	27
Smith, Louis A.	1679519292	KNOXVILLE	37950	TN	44
Smith, William B.	1124024054	KNOXVILLE	37920	TN	1
Solomon, Dennis	1053401042	KNOXVILLE	37950	TN	129
Solomon, Marianne K.	1669420972	KNOXVILLE	37930	TN	1
Sparkman, Paula S.	1952396426	KNOXVILLE	37950	TN	48
Sparrow, Martha G.	1376572230	KNOXVILLE	37901	TN	29
Speckner, Lauren N.	1932305455	KNOXVILLE	37950	TN	8
Spitler, Timothy M.	1982712733	KNOXVILLE	37995	TN	44
Sprouse, Nancy M.	1467596445	KNOXVILLE	37922	TN	135
Stallings, Ted R.	1548206303	KNOXVILLE	37950	TN	175
Stanley III, Richard E.	1639128424	KNOXVILLE	37995	TN	172
Stanley, Brian G.	1235171257	KNOXVILLE	37950	TN	19
Stanley, Philip B.	1710077714	KNOXVILLE	37950	TN	41
Steelman, Tiffany A.	1073783130	KNOXVILLE	37934	TN	1
Stenzel, Hunter A.	1134339278	KNOXVILLE	37995	TN	49
Stephens, Gary W.	1295730570	KNOXVILLE	37995	TN	140
Stephens, Kathryn B.	1235125600	KNOXVILLE	37901	TN	9
Stephenson, Sarah W.	1841610896	KNOXVILLE	37923	TN	1,336
Stevens, Jeffrey L.	1588600100	KNOXVILLE	37950	TN	4
Stewart, Candice B.	1952699530	KNOXVILLE	37950	TN	24
Stockton, Marshall D.	1437116944	KNOXVILLE	37920	TN	18
Sturdivant, Tara L.	1336101229	KNOXVILLE	37950	TN	44
Sugantharaj, Andrew D.	1386622033	KNOXVILLE	37919	TN	13,972
Summers, Barbara J.	1497845499	KNOXVILLE	37950	TN	473
Summers, Jeffrey S.	1528067816	KNOXVILLE	37918	TN	9
Swabe, Gregory L.	1871685529	KNOXVILLE	37950	TN	717
Sweet, Cheri P.	1710202239	KNOXVILLE	37918	TN	87
Swilley, Jeffrey A.	1114972650	KNOXVILLE	37995	TN	19
Swink, Rebekah L.	1801080171	KNOXVILLE	37932	TN	93
Szafarski, Andrew T.	1366695363	KNOXVILLE	37995	TN	1
TALLEY MD HOLLY E	1356393516	KNOXVILLE	37922	TN	10
THAKUR MD MANISHA S	~	KNOXVILLE	37922	TN	6

THOMPSON ONC GRP	1619975737	KNOXVILLE		37995	TN	23
TN CANCER SPEC PLLC	1841228871	KNOXVILLE		37939	TN	7
TN ORTHO CLINICS PC	1871522052	KNOXVILLE		37930	TN	569
TN PREMIER CARE LLC	1487081758	KNOXVILLE		37918	TN	7
TOM GALLAHER PLLC	1912124777	KNOXVILLE		37950	TN	17
TRINITY MED ASC PC	1700858818	KNOXVILLE		37922	TN	2
Talley, Holly E.	1356393516	KNOXVILLE		37922	TN	198
Tarr, Jack H.	1497708739	KNOXVILLE		37995	TN	292
Tatgenhorst, Connie M.	1023100021	KNOXVILLE		37920	TN	3,567
Taylor, Susan J.	1205872827	KNOXVILLE		37950	TN	1
Taylor, Wendy L.	1417080896	KNOXVILLE		37901	TN	2
Teaster, David S.	1699860692	KNOXVILLE		37918	TN	35
Tedder, Michael C.	1629403738	KNOXVILLE		37995	TN	71
Tedder, Miriam B.	1609863422	KNOXVILLE		37995	TN	2
Terrell, Thomas R.	1083703003	KNOXVILLE		37920	TN	5
Terry, William F.	1033209044	KNOXVILLE		37950	TN	1
Thakur, Manisha S.	1639152275	KNOXVILLE		37922	TN	192
Thakur, Sanjay P.	1699816074	KNOXVILLE		37922	TN	94
Tharp, Melody C.	1396743571	KNOXVILLE		37950	TN	13
Thigpen, Richard N.	1154684066	KNOXVILLE		37950	TN	34
Thomas, Shannon R.	1336102698	KNOXVILLE		37901	TN	14
Thomas, Susen V.	1811950512	KNOXVILLE		37933	TN	1
Thompson II, Robert G.	1881649028	KNOXVILLE		37995	TN	7
Thornton IV, Nicholas P.	1831130731	KNOXVILLE		37950	TN	83
Thurston, Timothy W.	1093804395	KNOXVILLE		37950	TN	1,313
Thwing, Phillip T.	1912093311	KNOXVILLE		37950	TN	16
Toth, Corinne E.	1821354390	KNOXVILLE		37933	TN	91
Troxell, Margaret R.	1518027846	KNOXVILLE		37909	TN	3
Tunnell, Charlotte M.	1003879891	KNOXVILLE		37950	TN	6
Turner, Dean M.	1275719361	KNOXVILLE		37995	TN	18
Turner, Julie C.	1417926908	KNOXVILLE		37920	TN	927
Tutor, David K.	1629010749	KNOXVILLE		37930	TN	4
UHS CARDIO GRP LLC	1083039820	KNOXVILLE		37920	TN	15
UNIV NEUROSURGERY PC	1598702995	KNOXVILLE		37995	TN	11
UNIV OB GYN ASC	1619060860	KNOXVILLE		37995	TN	105
UNIV SURG ASC PC	1063442333	KNOXVILLE		37920	TN	5,651
URGENT CARE ACROSS AMER	1770867590	KNOXVILLE		37912	TN	65
URGENT CARE TRAVEL KNOXVILLE	1407299472	KNOXVILLE		37914	TN	34
Upadhyaya, Nirmala	1366535536	KNOXVILLE		37995	TN	4
Urbano, Jennifer L.	1285935957	KNOXVILLE		37922	TN	6
Vannoy, John F.	1245275411	KNOXVILLE		37950	TN	21
Varcak, Ronald J.	1013911577	KNOXVILLE		37995	TN	39
Varney, Jason R.	1336564855	KNOXVILLE		37933	TN	2
Vastine, David A.	1154429033	KNOXVILLE		37995	TN	5
Vaught, Jennifer D.	1205266699	KNOXVILLE		37933	TN	39
Venkatesh, Aruna	1356698773	KNOXVILLE		37922	TN	2
Vick, George W.	1730150293	KNOXVILLE		37917	TN	14
WEBB MD SUSAN E	1518935311	KNOXVILLE		37923	TN	3
WESTBROOK MED CTR	1598893166	KNOXVILLE		37909	TN	8
WILLIAM M HOGAN, MD	1164527263	KNOXVILLE		37932	TN	11
WILSON MD ROBERT E	1659375277	KNOXVILLE		37918	TN	6
WOMENS CARE GRP	1629181219	KNOXVILLE		37920	TN	57
WST SIDE MED CLINIC PLLC	1508297367	KNOXVILLE		37922	TN	8
Waddell, Pamela M.	1922043975	KNOXVILLE		37996	TN	8
Waldrip, Rose	1992026827	KNOXVILLE		37950	TN	14
Warren, Caleb T.	1801861786	KNOXVILLE		37995	TN	56
Watkins, Mark D.	1780616664	KNOXVILLE		37901	TN	2
Watson, Phillip M.	1598735433	KNOXVILLE		37914	TN	2
Weaver, Mark T.	1508968926	KNOXVILLE		37950	TN	2
Webb, Susan E.	1518935311	KNOXVILLE		37923	TN	6
Webster, Rachael N.	1114159431	KNOXVILLE		37901	TN	114
Wheatley, Hubert C.	1073557492	KNOXVILLE		37950	TN	23
Wheeler, Laura S.	1508800913	KNOXVILLE		37921	TN	213
Whisenant, Cynthia L.	1487971206	KNOXVILLE		37919	TN	50
White, Amy L.	1972748895	KNOXVILLE		37950	TN	144
White, Courtney K.	1720266430	KNOXVILLE		37901	TN	183
Wight, Heather S.	1780787705	KNOXVILLE		37901	TN	5

Wilkinson, John W.	1164517868	KNOXVILLE	37950	TN	1
Wilkinson, Karen J.	1356472849	KNOXVILLE	37901	TN	76
Willard, Katie I.	1821336611	KNOXVILLE	37923	TN	123
Williams, Juli D.	1205855699	KNOXVILLE	37920	TN	2
Wilson, Brandi M.	1689014672	KNOXVILLE	37933	TN	4
Wilson, Garland A.	1316958747	KNOXVILLE	37920	TN	21
Wilson, Norma J.	1598784191	KNOXVILLE	37920	TN	76
Wisniewski, Quynh V.	1760585335	KNOXVILLE	37901	TN	133
Wolfenbarger, James P.	1265421507	KNOXVILLE	37939	TN	196
Wolz, Amy D.	1790816270	KNOXVILLE	37901	TN	40
Womble, Nicolette M.	1679911986	KNOXVILLE	37950	TN	23
Woods, Karen J.	1851371017	KNOXVILLE	37930	TN	1
Woods, Sonja B.	1104853639	KNOXVILLE	37950	TN	3
Worley, Clyde W.	1942206776	KNOXVILLE	37950	TN	13
Worsham, Lora P.	1679866412	KNOXVILLE	37995	TN	62
Wright, Pamela	1790010643	KNOXVILLE	37932	TN	80
Wright, Pamela W.	1376538892	KNOXVILLE	37950	TN	3,414
Yang, Ceeccy S.	1780767640	KNOXVILLE	37930	TN	11
Yates, Raymond B.	1477791689	KNOXVILLE	37918	TN	31
Yen, Deanna R.	1063500049	KNOXVILLE	37950	TN	7
Yokley, Sheila L.	1558540666	KNOXVILLE	37939	TN	5
Young, Margaret A.	1427151869	KNOXVILLE	37996	TN	2
Zetterberg, Patricia S.	1548584964	KNOXVILLE	37901	TN	2
Barnes, Roger D.	1902078587	KODAK	37764	TN	6
MTN MED SVC PLLC	1053610717	KODAK	37764	TN	4
Blanken, Chandra B.	1215202320	LA FOLLETTE	37766	TN	9
Brown, Amanda G.	1104941053	LA FOLLETTE	37766	TN	39
COMPLETE HLTHCARE MED CT	1720397169	LA FOLLETTE	37766	TN	53
ELIE MANSOUR PC	1366483299	LA FOLLETTE	37766	TN	5
HALL III MD RONALD D	1093785578	LA FOLLETTE	37766	TN	2
HARROGATE FAM PRACT	1417119595	LA FOLLETTE	37766	TN	2
Hall, Ronald D.	1093785578	LA FOLLETTE	37766	TN	186
INT PULMONARY MED OF LA	1811926793	LA FOLLETTE	37766	TN	46
Isber, Jamal	1912936808	LA FOLLETTE	37766	TN	29
Mansour, Elie	1942246145	LA FOLLETTE	37766	TN	51
Seibers, Jennifer R.	1760661011	LA FOLLETTE	37766	TN	1
Smith, Karen R.	1053363507	LA FOLLETTE	37766	TN	42
THOMAS L COHEN PA	1679630990	LA FOLLETTE	37766	TN	6
Wall, Susan M.	1902105117	LA FOLLETTE	37766	TN	18
ADV MED GRP PC	1346281706	LENOIR CITY	37772	TN	5
Amer, Syed M.	1225036791	LENOIR CITY	37772	TN	9
Cromer, Meredith A.	1023436326	LENOIR CITY	37772	TN	2
Haney, Jennie R.	1770794711	LENOIR CITY	37772	TN	4
KNOXVILLE HEART CTR PC	1174536072	LENOIR CITY	37772	TN	29
MOEZ & SAIRA PREMJI INC	1912966706	LENOIR CITY	37771	TN	609
Moses, Crystal G.	1053603258	LENOIR CITY	37772	TN	33
PED CHOICE CLINIC LLC	1811023989	LENOIR CITY	37772	TN	136
SANABRIA MD JOHN D	1477594521	LENOIR CITY	37772	TN	108
Sanabria, John D.	1477594521	LENOIR CITY	37772	TN	147
Shoemaker, Andrea M.	1740429075	LENOIR CITY	37772	TN	183
Smith, Janet M.	1467613331	LENOIR CITY	37772	TN	2
Snowden, Stephanie M.	1285970525	LENOIR CITY	37771	TN	323
Young, Margaret R.	1841514155	LENOIR CITY	37772	TN	203
Naseri, Mousa K.	1043375827	LIMESTONE	37681	TN	524
CJ MED LLC	1629340799	LOUDON	37774	TN	191
Courts, Marc V.	1609086214	LOUDON	37774	TN	413
Guider, James P.	1144218942	LOUDON	37774	TN	4
LOUDON PED CLINIC PC	1356508188	LOUDON	37774	TN	145
PETER G STIMPSON MD FAAF	1700059516	LOUDON	37774	TN	142
Schaerer Jr, Calvin R.	1427046234	LOUDON	37774	TN	330
Stimpson, Peter G.	1467463828	LOUDON	37774	TN	69
Binkley, Janet C.	1407893852	MADISONVILLE	37354	TN	17
Brickner, Deborah M.	1205894276	MADISONVILLE	37354	TN	96
Burroughs, Joel M.	1710951785	MADISONVILLE	37354	TN	92
Cox III, Thomas R.	1811930308	MADISONVILLE	37354	TN	11
Howell, Cheryl L.	1407115108	MADISONVILLE	37354	TN	25
Johnson, Janet M.	1376585356	MADISONVILLE	37354	TN	139

Levin, Barbara A.	1922041409	MADISONVILLE		37354	TN	24
MONROE CNTY BOARD OF EDU	1902079817	MADISONVILLE		37354	TN	4
McKenzie, Jennifer C.	1245273796	MADISONVILLE		37354	TN	61
PERSHING MD STEPHEN D	1114913969	MADISONVILLE		37354	TN	108
Pershing, Stephen D.	1114913969	MADISONVILLE		37354	TN	32
Thornton, William J.	1619123676	MADISONVILLE		37354	TN	89
WOMENS WELLNESS MATERNIT	1881687051	MADISONVILLE		37354	TN	49
ALSHARIF MD SAMAR M	1528032984	MARYVILLE		37802	TN	14
APPALACHIAN CTR FOR WOME	1144491416	MARYVILLE		37804	TN	203
AVATAR MED INC	1629271085	MARYVILLE		37804	TN	8
Allen, Amy P.	1780725168	MARYVILLE		37804	TN	19
Atchley, Neal W.	1073558532	MARYVILLE		37801	TN	23
BLOUNT HOSPITALISTS PC	1679876411	MARYVILLE		37804	TN	683
BLOUNT MEML PHYS GRP INC	1699710194	MARYVILLE		37801	TN	89
BLOUNT SENIOR CARE PARTN	1750639241	MARYVILLE		37804	TN	68
Barber, Christopher S.	1164467379	MARYVILLE		37801	TN	46
Bartley, Nancy G.	1689751828	MARYVILLE		37801	TN	29
Baxter, Lori A.	1669416921	MARYVILLE		37803	TN	38
Beam, LaRonda C.	1871520429	MARYVILLE		37802	TN	25
Best, Jennifer L.	1275610339	MARYVILLE		37801	TN	21
Best, Rachel D.	1710134499	MARYVILLE		37801	TN	55
Bishop, Britton K.	1386617314	MARYVILLE		37801	TN	33
Brackin, Traci L.	1265771851	MARYVILLE		37802	TN	48
Burke, Velma J.	1750449500	MARYVILLE		37802	TN	17
CEDAR CRK PED ADOLESC ME	1003039223	MARYVILLE		37803	TN	7
Cabage, Linda F.	1770849127	MARYVILLE		37801	TN	25
Crabtree, Terri L.	1689611030	MARYVILLE		37802	TN	5
DAVID L SNOW, MD	1821096041	MARYVILLE		37801	TN	3
Dirmeyer, Andrew C.	1407903990	MARYVILLE		37801	TN	2
EASTERLY FAM MED PLLC	1649538802	MARYVILLE		37804	TN	80
Easterly, Jeffery L.	1134165178	MARYVILLE		37804	TN	167
Elmore, Dale B.	1649232513	MARYVILLE		37804	TN	2
Ferguson, Rodney	1316971203	MARYVILLE		37801	TN	1
Floyd, Michael D.	1861470809	MARYVILLE		37802	TN	2
Fox, Lana G.	1578594958	MARYVILLE		37803	TN	20
GIBSON MD RUSSELL R	1821048638	MARYVILLE		37803	TN	3
Gaddis III, Richard M.	1053498204	MARYVILLE		37801	TN	8
Gaddis, Nils P.	1447337696	MARYVILLE		37801	TN	6
Gaddis, Roger D.	1902009699	MARYVILLE		37801	TN	2
Garza, Nancy F.	1104921469	MARYVILLE		37804	TN	242
Gibson, Ernest R.	1821048638	MARYVILLE		37803	TN	462
Gonzalez Bonilla, Keilah I.	1114128725	MARYVILLE		37801	TN	6
Green, Mark E.	1154395044	MARYVILLE		37801	TN	49
Greene, Jonathan F.	1821032285	MARYVILLE		37801	TN	1
Grime, Traci C.	1548670557	MARYVILLE		37802	TN	100
Hayes, Tanya N.	1710939095	MARYVILLE		37802	TN	7
Heiny, Jerome J.	1386713188	MARYVILLE		37801	TN	30
Henderson, Kimberly A.	1841280286	MARYVILLE		37802	TN	227
Howell, James P.	1831372390	MARYVILLE		37802	TN	92
Ingram III, John J.	1053480996	MARYVILLE		37801	TN	44
Jhala, Jayraj F.	1215014360	MARYVILLE		37801	TN	394
Johnston, Susan C.	1194092692	MARYVILLE		37802	TN	53
KNOLL MD DAVID A	1306815253	MARYVILLE		37802	TN	128
Keck, Maggie E.	1003182239	MARYVILLE		37802	TN	5
Kirpekar, Komal H.	1912084096	MARYVILLE		37801	TN	9
Knoll, David A.	1306815253	MARYVILLE		37802	TN	3
Kovach, Sandra S.	1497732168	MARYVILLE		37804	TN	3
Kuhl Jr, Roy E.	1992882021	MARYVILLE		37801	TN	23
LINDA F CABAGE, MSN	1770849127	MARYVILLE		37801	TN	18
LONG MD CAROLE L	1760528111	MARYVILLE		37804	TN	435
Lanagan, Jamie L.	1043649031	MARYVILLE		37802	TN	2
Lebrun, Elizabeth D.	1326057381	MARYVILLE		37804	TN	12
Long, Carole L.	1609912054	MARYVILLE		37804	TN	1
Mandrell, Joe T.	1831277854	MARYVILLE		37801	TN	200
Marsh, David C.	1588627822	MARYVILLE		37804	TN	186
Mason, Gary M.	1033172481	MARYVILLE		37801	TN	406
Mays, Elizabeth	1992704134	MARYVILLE		37801	TN	237

Mays, William K.	1548268741	MARYVILLE		37801	TN	2
McCroskey, Marye L.	1104903277	MARYVILLE		37801	TN	7
Milhollin Jr, James L.	1457438525	MARYVILLE		37801	TN	64
Moore, William R.	1679642466	MARYVILLE		37801	TN	31
Novikoff, Walter M.	1801974225	MARYVILLE		37801	TN	277
Patel, Karmi	1568677458	MARYVILLE		37801	TN	18
Pierce, Kathryn H.	1063715779	MARYVILLE		37802	TN	277
Pittenger, John W.	1346310059	MARYVILLE		37801	TN	292
ROSEMAN & BUDAYR PC	1053349084	MARYVILLE		37804	TN	96
Rahn, Charles L.	1497818819	MARYVILLE		37801	TN	47
Riegel, Darryl L.	1760569859	MARYVILLE		37801	TN	101
Robinson, Summer	1154615631	MARYVILLE		37801	TN	115
Rule, Donna K.	1215265319	MARYVILLE		37802	TN	165
SURG SPEC OF TN PLLC	1043425481	MARYVILLE		37804	TN	500
Savell, Richard A.	1164475513	MARYVILLE		37801	TN	36
Shalaby, Ibrahim F.	1790862803	MARYVILLE		37801	TN	59
Shamblin, Heather M.	1962555136	MARYVILLE		37801	TN	222
Snyder, Vicky P.	1386814622	MARYVILLE		37801	TN	270
TRAVER MD TRACIE A	1841209830	MARYVILLE		37804	TN	2
Thompson, Bryan B.	1295790269	MARYVILLE		37802	TN	11
Traver, Tracie A.	1841209830	MARYVILLE		37804	TN	530
Turner, Kevin L.	1508822495	MARYVILLE		37801	TN	72
VERONICA M GUBATAN, MD	1558369736	MARYVILLE		37804	TN	56
Vines, William D.	1720157654	MARYVILLE		37801	TN	206
Walker, Mary J.	1023051067	MARYVILLE		37802	TN	189
Werner, Wally M.	1780762997	MARYVILLE		37801	TN	21
Wight, Clinton A.	1750354155	MARYVILLE		37801	TN	70
ALL ABOUT YOU FAM MED PC	1619028099	MORRISTOWN		37814	TN	58
Barnes, Amanda D.	1194124388	MORRISTOWN		37813	TN	4
Barnes, Amanda D.	1609948009	MORRISTOWN		37813	TN	1
Bukovitz, Mary E.	1164517942	MORRISTOWN		37813	TN	131
Childers Morelock, Jessica A.	1790922383	MORRISTOWN		37816	TN	3
Cole, Jennifer N.	1497181119	MORRISTOWN		37816	TN	4
EST TN SPINE ORTHO SPEC	1326336124	MORRISTOWN		37814	TN	430
EST TN VASCULAR CTR PLLC	1508879719	MORRISTOWN		37816	TN	99
FAM MED CLINIC OF MORRIS	1790984219	MORRISTOWN		37813	TN	161
Gupta, Rajeev	1225089725	MORRISTOWN		37813	TN	9
HAMBLEN FAM MED	1942426861	MORRISTOWN		37814	TN	92
HAMBLEN PED ASC INC	1679668388	MORRISTOWN		37813	TN	258
HORNER III MD JOHN C	1760414635	MORRISTOWN		37814	TN	381
Halle, Stephen L.	1114941291	MORRISTOWN		37814	TN	335
Hathaway, Jonathan W.	1023336906	MORRISTOWN		37813	TN	1
Hopkins, Chelia A.	1730206129	MORRISTOWN		37814	TN	262
MARIA A ARTURI, MD	1558362012	MORRISTOWN		37814	TN	37
MEJIA MD ERNESTO	1730101684	MORRISTOWN		37814	TN	14
McDaniel, Gwendolyn T.	1275548851	MORRISTOWN		37815	TN	123
Moss, Casey N.	1811057888	MORRISTOWN		37813	TN	63
OKeefe, Kristen Z.	1609121086	MORRISTOWN		37814	TN	8
PRIMARY CARE AND GERIATR	1669676490	MORRISTOWN		37813	TN	11
Parsons, Laura R.	1770888950	MORRISTOWN		37814	TN	55
Powell, Laura A.	1609961341	MORRISTOWN		37813	TN	3
RIDGECREST MED LLC	1124421847	MORRISTOWN		37813	TN	400
RIV VLY HELATHCARE SVC P	1487094603	MORRISTOWN		37813	TN	1
Robbins, Michael R.	1790906436	MORRISTOWN		37814	TN	13
Salansky, Renee A.	1083709752	MORRISTOWN		37813	TN	1
TAN MD MICHAEL A	1669499208	MORRISTOWN		37814	TN	213
Tan, Michael A.	1669499208	MORRISTOWN		37814	TN	2
Toffoletto, Larry M.	1144259920	MORRISTOWN		37813	TN	175
Townsend, Andrew	1740207760	MORRISTOWN		37815	TN	92
WAYNE E TASKER, MSW	1275526436	MORRISTOWN		37814	TN	3
Willbanks, David V.	1427143130	MORRISTOWN		37813	TN	96
Williams, Ashley K.	1356618987	MORRISTOWN		37813	TN	3
Williams, William J.	1508896952	MORRISTOWN		37813	TN	11
Withers, Ginger L.	1063452365	MORRISTOWN		37813	TN	227
ZAIN MD HARRY A	1093742132	MORRISTOWN		37813	TN	20
Zain, Harry A.	1093742132	MORRISTOWN		37813	TN	6
BARKER II DO FLOYD J	1417932914	MOUNTAIN CITY		37683	TN	384

Barker, Floyd J.	1417932914	MOUNTAIN CITY	37683	TN	1
DONALD R WALTERS MD PC	1356529739	MOUNTAIN CITY	37683	TN	2
Motsinger, Taunda L.	1467535633	MOUNTAIN CITY	37683	TN	12
SLUDER MD RAINA A	~	MOUNTAIN CITY	37683	TN	104
Sluder, Raina L.	1447393798	MOUNTAIN CITY	37683	TN	4
Tarr, Donald F.	1831256056	MOUNTAIN CITY	37683	TN	27
Walters, Donald R.	1033220249	MOUNTAIN CITY	37683	TN	21
Brown Jr, Gary W.	1396988762	NEW TAZEWELL	37825	TN	206
Debusk, Charles H.	1780665745	NEW TAZEWELL	37825	TN	8
Fejeran, Ronald J.	1073518288	NEW TAZEWELL	37824	TN	3
HEARTLAND MED PC	1508965682	NEW TAZEWELL	37825	TN	31
Harless, Emily L.	1154658409	NEW TAZEWELL	37824	TN	3
Livesay, Tommy D.	1154581437	NEW TAZEWELL	37824	TN	147
MED CTR CLINIC INC	1689683427	NEW TAZEWELL	37825	TN	326
Money, Max L.	1659382133	NEW TAZEWELL	37825	TN	8
Pannocchia, Luis C.	1912988965	NEW TAZEWELL	37825	TN	24
Stubblefield, Lindsay K.	1629365051	NEW TAZEWELL	37824	TN	5
Bradshaw, Kristi D.	1861833436	NEWPORT	37821	TN	121
Brawley, Bolling W.	1952335283	NEWPORT	37821	TN	3
Brotherton, Deana R.	1508836842	NEWPORT	37822	TN	15
Connelly, Richard F.	1043280340	NEWPORT	37822	TN	10
Conway, Thomas W.	1558330241	NEWPORT	37821	TN	6
Daniel, Anton C.	1700856135	NEWPORT	37821	TN	231
Dewitt, Megan F.	1144485350	NEWPORT	37822	TN	2
Dewitt, Nathan W.	1659528743	NEWPORT	37822	TN	12
Frazier, Charlene	1164411831	NEWPORT	37821	TN	96
Hooper Layman, Esther M.	1548288699	NEWPORT	37821	TN	3
JAMES R WILLIAMS PLLC	1033425822	NEWPORT	37821	TN	80
Lamb, Melissa R.	1013998038	NEWPORT	37822	TN	99
Manock, Stephen R.	1487865325	NEWPORT	37822	TN	93
Mathers, Lawrence J.	1699745976	NEWPORT	37822	TN	3
McDaniel, Melinda L.	1497801559	NEWPORT	37821	TN	191
Miracle, Chyrl A.	1578565909	NEWPORT	37821	TN	24
NEWPORT CTR	1437191194	NEWPORT	37822	TN	345
NEWPORT INT MED PC	1821201112	NEWPORT	37821	TN	42
NEWPORT PED PC	1467678706	NEWPORT	37821	TN	1
PRIMARY CARE CTR OF NEWP	1033180807	NEWPORT	37821	TN	31
Puckett, Samuel M.	1770501819	NEWPORT	37821	TN	2
Sauceman, Jennifer L.	1992930846	NEWPORT	37821	TN	232
Sorrell, Kathy R.	1053381384	NEWPORT	37822	TN	8
Williams, James R.	1003884412	NEWPORT	37821	TN	56
ALEXANDER MED ASC LLC	~	OAK RIDGE	37830	TN	336
Alexander, Alex M.	1033146568	OAK RIDGE	37830	TN	385
Allen, Jerry A.	1285884429	OAK RIDGE	37830	TN	115
BABULAL DUDANI, MD	1134228075	OAK RIDGE	37830	TN	108
BELL III MD WILLIAM REID	1659353647	OAK RIDGE	37830	TN	31
Bell III, William R.	1659353647	OAK RIDGE	37830	TN	190
CHLDRN CLINIC	1184746331	OAK RIDGE	37830	TN	2
COMPTON MD DAVID R	1184606261	OAK RIDGE	37830	TN	15
CONWAY MD SHERE H	1619959798	OAK RIDGE	37830	TN	32
Carter, Joseph B.	1427074954	OAK RIDGE	37830	TN	259
Cheney, Jason T.	1770528366	OAK RIDGE	37830	TN	133
Conway, Shere H.	1619959798	OAK RIDGE	37830	TN	24
FAM DOCTORS OF OAK RIDGE	1932220720	OAK RIDGE	37830	TN	163
Fabricsius, Diane L.	1578663084	OAK RIDGE	37830	TN	169
GILBERT MD JEFFREY S	1801067624	OAK RIDGE	37831	TN	43
Grabenstein, Jeffery J.	1639277494	OAK RIDGE	37830	TN	2
HEALD MD DAVID G	1578545372	OAK RIDGE	37830	TN	5
HYPERBARIC WOUND SPEC PL	1689612640	OAK RIDGE	37830	TN	67
Hayes, Kathryn J.	1154548105	OAK RIDGE	37830	TN	12
Heald, David G.	1578545372	OAK RIDGE	37830	TN	174
James III, Clifford D.	1497711709	OAK RIDGE	37830	TN	235
Jenkins, Tracy L.	1760705396	OAK RIDGE	37830	TN	61
Jones, Kimber A.	1952372013	OAK RIDGE	37830	TN	380
KIDS CTRL PED INC	1609906676	OAK RIDGE	37830	TN	356
Krishnan, Lalita R.	1700975547	OAK RIDGE	37830	TN	325
LENOIR MD DANIEL R	1861474967	OAK RIDGE	37830	TN	84

Lenoir, Daniel R.	1861474967	OAK RIDGE		37830	TN	119
MICHAEL A FISHER, MD	1164524534	OAK RIDGE		37830	TN	225
Metcalf, Thomas H.	1669561023	OAK RIDGE		37830	TN	6
OAK RIDGE MED CLINIC	1285838177	OAK RIDGE		37830	TN	99
OBGYN ASC OF OAK RIDGE	1639269822	OAK RIDGE		37830	TN	7
PARKWAY CARDIO ASC PC	1376590315	OAK RIDGE		37830	TN	2
PATTNI MD TORAL B	1144202243	OAK RIDGE		37830	TN	268
Peters, Scott W.	1134218811	OAK RIDGE		37830	TN	11
REBECCA L HALPERIN, MD	1942363833	OAK RIDGE		37830	TN	2
RICCHE MD DAVID A	1437131109	OAK RIDGE		37830	TN	71
RICE MD WILLIAM M	1861474678	OAK RIDGE		37830	TN	183
Ricche, David A.	1437131109	OAK RIDGE		37830	TN	98
Rice, William M.	1861474678	OAK RIDGE		37830	TN	150
SEAY MD DAVID W	1033191846	OAK RIDGE		37830	TN	265
Sances, Andwyllynn C.	1912095357	OAK RIDGE		37830	TN	396
Seay, David W.	1033191846	OAK RIDGE		37830	TN	502
To, Loan Q.	1710146089	OAK RIDGE		37830	TN	150
VERNA NP DEBRA F	1104186030	OAK RIDGE		37831	TN	87
Vargas, Tanya H.	1396780722	OAK RIDGE		37830	TN	65
Verna, Debra F.	1104186030	OAK RIDGE		37831	TN	1
WILLIAM GARY WALTERS, MD	1083800684	OAK RIDGE		37830	TN	159
Welch, John W.	1912935263	OAK RIDGE		37830	TN	133
BRADLEYPOLK WALKIN CLINI	1770929333	OCOE		37361	TN	112
Brechen, Tami S.	1700185469	OCOE		37361	TN	414
BINGHAM MD WILLIAM BARRY	1568451128	OLIVER SPRINGS		37840	TN	191
Bingham, William B.	1568451128	OLIVER SPRINGS		37840	TN	5
COALFIELD MED CLINIC	1649688417	OLIVER SPRINGS		37840	TN	6
Cole, Linda S.	1417911769	OLIVER SPRINGS		37840	TN	279
Craig, Troyal L.	1861809287	OLIVER SPRINGS		37840	TN	1
DAVIS MD SCOTT E	1467441964	OLIVER SPRINGS		37840	TN	36
DEO MD SONALI P	1215121611	OLIVER SPRINGS		37840	TN	68
Davis, Scott E.	1467441964	OLIVER SPRINGS		37840	TN	194
Deo, Sonali P.	1215121611	OLIVER SPRINGS		37840	TN	121
Dhandapani, Murugesen	1306876537	OLIVER SPRINGS		37840	TN	57
FAM HLTHCARE CLINIC LLC	1801162847	OLIVER SPRINGS		37840	TN	107
PATEL MD ASHISH V	1093758187	OLIVER SPRINGS		37840	TN	172
Patel, Ashish V.	1093758187	OLIVER SPRINGS		37840	TN	66
Black, Cheryl C.	1366617854	ONEIDA		37841	TN	13
CIR OF LIFE OBSTETRICS F	1619974581	ONEIDA		37841	TN	66
COFFEY FAM MED CLINIC PC	1730371865	ONEIDA		37841	TN	1
CROSS MD TRENT W	1053374454	ONEIDA		37841	TN	2
Capparelli, Edward W.	1275504326	ONEIDA		37841	TN	171
Cross, Trent W.	1053374454	ONEIDA		37841	TN	6
Decker Goldson, Misty R.	1528069531	ONEIDA		37841	TN	2
HUFF MD MAXWELL E	1184619504	ONEIDA		37841	TN	171
Huff, Maxwell E.	1184619504	ONEIDA		37841	TN	1
MTN PEOPLES HLTH COUNCIL	1326049347	ONEIDA		37841	TN	41
Martin, Catherine S.	1356349906	ONEIDA		37841	TN	268
Martin, John P.	1902804537	ONEIDA		37841	TN	1
Phillips, Gary R.	1871594630	ONEIDA		37841	TN	38
SILVER MD EVELYN Y	1598831521	ONEIDA		37841	TN	3
Sexton, Jessica L.	1508124223	ONEIDA		37841	TN	5
Silver, Evelyn Y.	1598831521	ONEIDA		37841	TN	16
Stanley, Betty A.	1164492732	ONEIDA		37841	TN	5
Wolfe, Larry E.	1053312819	ONEIDA		37841	TN	209
Yaudes, Jessica M.	1245672674	ONEIDA		37841	TN	97
CASSANDRA GOINS SIMMS, MD	1437117926	OOLTEWAH		37363	TN	132
CHAMBERLAIN MD DONALD H	1760432363	OOLTEWAH		37363	TN	257
Carlomagno, Sharon V.	1699073536	OOLTEWAH		37363	TN	5
Chamberlain, Donald H.	1760432363	OOLTEWAH		37363	TN	495
Craven, Candace M.	1114258746	OOLTEWAH		37363	TN	219
Davidson, Susan C.	1598195414	OOLTEWAH		37363	TN	96
Huggins, Sandra C.	1003072273	OOLTEWAH		37363	TN	1
KENNEDY CLINIC PLLC	1508078445	OOLTEWAH		37363	TN	85
KLINNER ENTERPRISES	1407099716	OOLTEWAH		37363	TN	157
Klinner Jr, Thomas R.	1497802052	OOLTEWAH		37363	TN	8
MAIN STREET MED PLLC	1417230129	OOLTEWAH		37363	TN	3

MTN VIEW FAM MED	1629139118	OOLTEWAH		37363	TN	26
Rimer, Lloyd J.	1902844772	OOLTEWAH		37363	TN	28
STEPHAN M BECKER, MD	1063678795	OOLTEWAH		37363	TN	515
Satterfield, Aimee B.	1598018012	OOLTEWAH		37363	TN	1
Tobias, Robyn B.	1720342918	OOLTEWAH		37363	TN	148
Viney Jr, Melvin K.	1629207931	OOLTEWAH		37363	TN	76
HALL MD STEVEN F	1477521029	PIGEON FORGE		37863	TN	53
Hall, Steven F.	1477521029	PIGEON FORGE		37863	TN	233
Newcomb, Yvette E.	1689645814	PIGEON FORGE		37863	TN	273
Angel Pompei, Debora J.	1548206394	PIKEVILLE		37367	TN	14
Boynton, Ruth E.	1922083930	PIKEVILLE		37367	TN	158
Buckner, Angela L.	1548517113	PIKEVILLE		37367	TN	175
MC KINNEY JR DO DAVID L	1578590998	PIKEVILLE		37367	TN	293
PIKEVILLE FAM HLTHCARE L	1912233214	PIKEVILLE		37367	TN	84
Reece, Amie S.	1093016081	PIKEVILLE		37367	TN	4
BLACKMON PED PLLC	1437167194	POWELL		37849	TN	3
Blackmon, Elizabeth A.	1831103472	POWELL		37849	TN	154
Blackmon, Gregory D.	1609898865	POWELL		37849	TN	60
Feld, Neil	1598783300	POWELL		37849	TN	4
Hicks, Kimberly G.	1467480327	POWELL		37849	TN	92
MORRIS MD CARL TIMOTHY	1023237526	POWELL		37849	TN	2
Morris, Carl T.	1023237526	POWELL		37849	TN	87
TOTS TEENS PED PLLC	1396767885	POWELL		37849	TN	651
Tillman, Janice H.	1144225954	ROAN MOUNTAIN		37687	TN	1
Henderson, Karyn R.	1154353373	ROCKWOOD		37854	TN	8
Bumpas, Leslie R.	1710301361	ROGERSVILLE		37857	TN	37
Calendine, Christopher L.	1538164942	ROGERSVILLE		37857	TN	302
Cannon, Jennifer L.	1750725008	ROGERSVILLE		37857	TN	55
Cantwell, Denise C.	1609833920	ROGERSVILLE		37857	TN	4
Chappellear, Alex K.	1316170830	ROGERSVILLE		37857	TN	228
Clark, James W.	1982608428	ROGERSVILLE		37857	TN	19
Cook, Lisa R.	1538163076	ROGERSVILLE		37857	TN	125
Crawford, Amylyn L.	1730183260	ROGERSVILLE		37857	TN	4
Crisp, Ashley L.	1376835215	ROGERSVILLE		37857	TN	304
Dalle Ave, Mark J.	1801892054	ROGERSVILLE		37857	TN	1
Doman, Mark R.	1013913391	ROGERSVILLE		37857	TN	364
Espey, Ann E.	1073874277	ROGERSVILLE		37857	TN	529
Forster, Ann M.	1093967069	ROGERSVILLE		37857	TN	24
Hanson, Wesley R.	1104821743	ROGERSVILLE		37857	TN	2
Harding, Robin L.	1881823136	ROGERSVILLE		37857	TN	246
Hensley, Tia C.	1114267176	ROGERSVILLE		37857	TN	1
Herman, David D.	1881967479	ROGERSVILLE		37857	TN	20
Hopkins, Kelly J.	1518214659	ROGERSVILLE		37857	TN	264
McCoy, Dana W.	1578866703	ROGERSVILLE		37857	TN	181
Morelock, Linda S.	1558366963	ROGERSVILLE		37857	TN	88
RURAL HEALTH SVC CONSORT	1679672562	ROGERSVILLE		37857	TN	52
Raff, Catherine M.	1578567004	ROGERSVILLE		37857	TN	9
Ruskey, Timothy C.	1588665848	ROGERSVILLE		37857	TN	119
Russell, Brian D.	1992021315	ROGERSVILLE		37857	TN	33
Suzuki, Keiko	1437389376	ROGERSVILLE		37857	TN	54
Thomas, Erin E.	1780919696	ROGERSVILLE		37857	TN	10
Tumkur, Deepika A.	1366508681	ROGERSVILLE		37857	TN	6
Velasco, Jose P.	1861496390	ROGERSVILLE		37857	TN	85
Wilder, Sharon D.	1659511483	ROGERSVILLE		37857	TN	155
DUCK MD DENNIS H	1134127343	RUTLEDGE		37861	TN	13
Duck, Dennis H.	1134127343	RUTLEDGE		37861	TN	40
1ST CARE FAM CLINIC LLC	1457692667	SALE CREEK		37373	TN	1
Black, Daniel T.	1194726604	SALE CREEK		37373	TN	128
Young, Jim B.	1952658403	SALE CREEK		37373	TN	13
BLVD EST FAM OCCUPATIONA	1609948009	SEVIERVILLE		37862	TN	86
Benavides, Moses B.	1326332768	SEVIERVILLE		37862	TN	7
Carter, Rodney G.	1497862668	SEVIERVILLE		37862	TN	3
Clinton, Martha L.	1245237726	SEVIERVILLE		37862	TN	122
Coffey, Tracy H.	1992030050	SEVIERVILLE		37862	TN	442
GRIBBLE MD GARY W	1386607760	SEVIERVILLE		37876	TN	316
Gribble, Gary W.	1386607760	SEVIERVILLE		37876	TN	7
Guerra, Julio C.	1093752701	SEVIERVILLE		37862	TN	6

Hamilton Hirsch, Sue C.	1194814798	SEVIERVILLE	37864	TN	1
Hasemeier, Eric F.	1952365017	SEVIERVILLE	37862	TN	3
Huskey, Robin A.	1942253539	SEVIERVILLE	37864	TN	195
Johnson, Steven W.	1700853058	SEVIERVILLE	37862	TN	75
KOERTEN MD JAMES M	1104870237	SEVIERVILLE	37862	TN	85
Koerten, James M.	1104870237	SEVIERVILLE	37862	TN	1
LAKEWAY FAM CLINIC	1225141492	SEVIERVILLE	37862	TN	7
LECONTE FAM PRACT PC	1831275825	SEVIERVILLE	37864	TN	2
LECONTE WOMENS HLTHCARE	1053347492	SEVIERVILLE	37862	TN	422
LIFESPRINGS WOMENS HLTHC	1992047120	SEVIERVILLE	37864	TN	313
Lane, Jennifer M.	1467744680	SEVIERVILLE	37862	TN	337
Love, Richard L.	1740217637	SEVIERVILLE	37862	TN	3
MC GAHA MD SAMUEL W	1265639405	SEVIERVILLE	37862	TN	348
Maddron, Jennifer A.	1134308646	SEVIERVILLE	37864	TN	112
McGaha, Samuel W.	1720150840	SEVIERVILLE	37862	TN	42
ROCKY TOP MED	1962698696	SEVIERVILLE	37862	TN	2
TALLON FNP LESLIE B	1194953232	SEVIERVILLE	37862	TN	73
Tallon, Leslie B.	1194953232	SEVIERVILLE	37862	TN	81
Williams, Michael T.	1992781751	SEVIERVILLE	37864	TN	9
Beam, Robert K.	1023084431	SEYMOUR	37865	TN	144
DOGWOOD FAM PRACT INC	1053348581	SEYMOUR	37865	TN	4
Heidel, Wendy D.	1083779193	SEYMOUR	37865	TN	1,635
Mendez, David E.	1659316677	SEYMOUR	37865	TN	333
NEWSOME MD JILL M	1437161098	SEYMOUR	37865	TN	164
Newsome, Jill M.	1437161098	SEYMOUR	37865	TN	207
SEYMOUR MED CTR PLLC	1396808689	SEYMOUR	37865	TN	1
Stuart, Wayne J.	1225192099	SEYMOUR	37865	TN	10
Boren, Todd P.	1730142340	SIGNAL MOUNTAIN	37377	TN	145
Brumlow, Victoria A.	1285952119	SIGNAL MOUNTAIN	37377	TN	96
CHATTANOOGAS PROGRAM IN	1811072689	SIGNAL MOUNTAIN	37377	TN	339
Depasquale, Stephen E.	1801848320	SIGNAL MOUNTAIN	37377	TN	18
Bible, Sonia S.	1417271925	SODDY DAISY	37379	TN	96
CANSLER MD CASANDRA L	1437153855	SODDY DAISY	37379	TN	16
JENKINSON DO DAVID M	1104812874	SODDY DAISY	37384	TN	2
KAUKAB MD SHAHLA A	1699703264	SODDY DAISY	37384	TN	91
Kaukab, Shahla A.	1699703264	SODDY DAISY	37384	TN	12
ADCOCK MD CHARLES R	1669445532	SOUTH PITTSBURG	37380	TN	86
Adcock, Charles R.	1669445532	SOUTH PITTSBURG	37380	TN	114
Azar, Rena A.	1760537484	SOUTH PITTSBURG	37380	TN	245
Fox, John R.	1689779191	SOUTH PITTSBURG	37380	TN	8
PAGE MD CARI BETH BETH	1467423947	SOUTH PITTSBURG	37380	TN	214
PED SPEC OF MARION CNTY	1154580736	SOUTH PITTSBURG	37380	TN	2
Page, Cari B.	1467423947	SOUTH PITTSBURG	37380	TN	100
Philyaw, Kathy C.	1366547879	SOUTH PITTSBURG	37380	TN	339
RENAISSANCE HLTH SURG AS	1801941539	SOUTH PITTSBURG	37380	TN	18
ZIEGLER MD MARTHA E	1811940992	SOUTH PITTSBURG	37380	TN	177
Ziegler, Martha E.	1811940992	SOUTH PITTSBURG	37380	TN	27
PANDA MD NILADRI S	1457444366	SPRING CITY	37381	TN	232
Panda, Niladri S.	1457444366	SPRING CITY	37381	TN	125
SPG CITY WALK IN MED CTR	1063433704	SPRING CITY	37381	TN	3
Wilson, Robert E.	1659375277	SPRING CITY	37381	TN	6
AMEEN MD JOHN R	1245238112	SWEETWATER	37874	TN	34
AMER MD SYED M	1790129294	SWEETWATER	37874	TN	297
Ameen, John R.	1245238112	SWEETWATER	37874	TN	146
BERNSTEIN MD GLENN I	~	SWEETWATER	37874	TN	238
BEVERLEY MD TRACEY D	1083651533	SWEETWATER	37874	TN	41
Beverley, Tracey D.	1083651533	SWEETWATER	37874	TN	32
Blair, Joshua C.	1669893566	SWEETWATER	37874	TN	1
COFFEY DO BEN D	1669470621	SWEETWATER	37874	TN	224
CREUTZINGER MD DAVID J	1003898248	SWEETWATER	37874	TN	49
Cagle, Renae	1013916691	SWEETWATER	37874	TN	63
Coffey, Ben D.	1669470621	SWEETWATER	37874	TN	53
Creutzinger, David J.	1003898248	SWEETWATER	37874	TN	26
Davis, Michelle L.	1881951994	SWEETWATER	37874	TN	41
EVANS MD THOMAS S	1801894779	SWEETWATER	37874	TN	483
Evans, Thomas S.	1801894779	SWEETWATER	37874	TN	36
Johnson, Sigrid R.	1013956432	SWEETWATER	37874	TN	256

Kozawa, Kenya I.	1568460525	SWEETWATER		37874	TN	16
POSTON MD ERIC C	1487652624	SWEETWATER		37874	TN	1
Poston, Eric C.	1487652624	SWEETWATER		37874	TN	228
SAINT ROBBINS MD WENDY N	1588662704	SWEETWATER		37874	TN	22
SHAMBLIN MD CHRISTOPHER S	1609954569	SWEETWATER		37874	TN	64
SWEETWATER FAM MED	1174561013	SWEETWATER		37874	TN	228
SWEETWATER HSP ASC	1366441370	SWEETWATER		37874	TN	136
Saint Robbins, Wendy N.	1588662704	SWEETWATER		37874	TN	16
Shamblin, Christopher S.	1609954569	SWEETWATER		37874	TN	2
Anderson, Misty D.	1750550026	TALBOTT		37877	TN	1
Angland, Katherine F.	1174964266	TALBOTT		37877	TN	31
Ballinger, Beth A.	1699818005	TALBOTT		37877	TN	193
Beach, Shana L.	1093041477	TALBOTT		37877	TN	83
Beason, Matthew T.	1437490737	TALBOTT		37877	TN	6
Birdwell, Jewel	1841298049	TALBOTT		37877	TN	1
Bonnyman, Brian	1871505685	TALBOTT		37877	TN	36
Brooks, Deborah M.	1639284102	TALBOTT		37877	TN	4
CHEROKEE HEALTH SYS	1134128820	TALBOTT		37877	TN	19
Carter, Bradley	1801845821	TALBOTT		37877	TN	1
Caudle, Michael	1114984010	TALBOTT		37877	TN	1
Coleman, Regina N.	1750378915	TALBOTT		37877	TN	10
Easter, Cynthia	1659422053	TALBOTT		37877	TN	47
Feehan, Tammy	1841298031	TALBOTT		37877	TN	3
Fletcher, Jody A.	1770616708	TALBOTT		37877	TN	32
Gent, Matthew	1104148626	TALBOTT		37877	TN	5
Gettelfinger, Lori	1306874052	TALBOTT		37877	TN	8
Gibbs-Wenger, Pamela	1376743674	TALBOTT		37877	TN	3
Gibson, Anne	1386664415	TALBOTT		37877	TN	14
Gill, Margaret S.	1184979007	TALBOTT		37877	TN	72
Graves, Jamie	1811295629	TALBOTT		37877	TN	22
Gray, Julie	1336368307	TALBOTT		37877	TN	60
Greene, Amy R.	1659613156	TALBOTT		37877	TN	298
Guegold, Gwen A.	1104864602	TALBOTT		37877	TN	61
Hammond, John D.	1538100698	TALBOTT		37877	TN	19
Harden, Ivy N.	1366756967	TALBOTT		37877	TN	18
Hassell, David F.	1053357608	TALBOTT		37877	TN	97
Hestand, Lori	1326377177	TALBOTT		37877	TN	124
Huisman, Ronda L.	1194943449	TALBOTT		37877	TN	30
Jackson, Nanci	1851498703	TALBOTT		37877	TN	36
Jenkins, Janice	1083657373	TALBOTT		37877	TN	94
Johnson, Elizabeth	1649230152	TALBOTT		37877	TN	284
Kabaservice, Marah M.	1396040234	TALBOTT		37877	TN	208
Karwan, Sobha	1306845581	TALBOTT		37877	TN	37
LEONARD MD CHARLES E	1114992260	TALBOTT		37877	TN	31
Leonard, Charles E.	1114992260	TALBOTT		37877	TN	17
Mahoney, Patricia	1841267713	TALBOTT		37877	TN	3
Metz, Magdalen R.	1487995957	TALBOTT		37877	TN	27
Mistry, Savita	1194868067	TALBOTT		37877	TN	3
Moncier, Hal	1609875814	TALBOTT		37877	TN	7
Nicholson, Maggie	1962727255	TALBOTT		37877	TN	300
PHILLIPS MED GRP PC	1306853965	TALBOTT		37877	TN	13
Peters, Kristin	1881983641	TALBOTT		37877	TN	60
Phillips Jr, Floyd E.	1942297916	TALBOTT		37877	TN	1
Robertson, Holly M.	1336469048	TALBOTT		37877	TN	139
Sexton, Jilliane L.	1083039630	TALBOTT		37877	TN	60
Siddiqi, Amanullah	1780682906	TALBOTT		37877	TN	61
Tan, Jose P.	1386773489	TALBOTT		37877	TN	4
Tayman, Amber M.	1700200771	TALBOTT		37877	TN	171
Wall, Christopher C.	1588847917	TALBOTT		37877	TN	8
Wallace, Febe	1811974512	TALBOTT		37877	TN	66
Warden, Angela	1912905118	TALBOTT		37877	TN	102
Ware, Vonda R.	1144286865	TALBOTT		37877	TN	119
Watts, Mary A.	1801823158	TALBOTT		37877	TN	52
Winzenburg, Suzanne M.	1427192004	TALBOTT		37877	TN	89
LIVESAY FAM MED PC	1932488327	TAZEWELL		37879	TN	236
Matson, Scott R.	1306896162	TAZEWELL		37879	TN	43
NEAL MD BRENT S	1306849740	TAZEWELL		37879	TN	209

WE CARE MED GRP	1619038197	TAZEWELL		37879	TN	48
WOMENS HLTH CTR OF TN PC	1942567326	TAZEWELL		37879	TN	37
JAN STEWART, MSSW	1164649083	VONORE		37885	TN	118
ALLEN MD THOMAS G	1417142092	WARTBURG		37887	TN	45
Allen, Thomas G.	1417142092	WARTBURG		37887	TN	133
MORGAN CNTY MED CTR	1720099419	WARTBURG		37887	TN	149
Seber, James D.	1962541425	WARTBURG		37887	TN	257
Wright, Stacy Y.	1447539440	WARTBURG		37887	TN	369
SCHINDLER MED LLC	1659625598	WHITE PINE		37890	TN	183
PARK MD JUNG TAE	1942291638	WHITWELL		37397	TN	4
Park, Jung T.	1942291638	WHITWELL		37397	TN	105
REGAN DO TERESA J	1457337966	WHITWELL		37397	TN	10
Cornell, Allyson N.	1548245145	ALTAMONT		37301	TN	109
BAMIGBOYE MD BABAJIDE A	1770667255	ANTIOCH		37013	TN	173
Bamigboye, Babajide A.	1770667255	ANTIOCH		37011	TN	188
Butcher, Pearline M.	1538260385	ANTIOCH		37011	TN	12
Madondo, John	1720364797	ANTIOCH		37013	TN	109
NRSRG PRACTITIONER ASC	1912292061	ANTIOCH		37013	TN	88
PAIN MGMT GRP PC	1902804271	ANTIOCH		37013	TN	6
PREMIER MED CTR LLC	1356533954	ANTIOCH		37011	TN	55
TAWFIK MD YOUSSEF S	1639449416	ANTIOCH		37013	TN	78
Tawfik, Youssef	1285695858	ANTIOCH		37013	TN	107
ARDMORE FAM MED CLINIC L	1194835645	ARDMORE		38449	TN	4
BARRETT,MD JERRY O.	1407849037	ARDMORE		38449	TN	236
Barrett, Jerry O.	1407849037	ARDMORE		38449	TN	460
VerBeek, Deborah R.	1194706937	ARDMORE		38449	TN	2
Vollmer II, Donald E.	1184612921	ARDMORE		38449	TN	1
Brown, Scott D.	1285695171	ASHLAND CITY		37015	TN	74
FAM HEALTH CTR ASHLAND C	1275878209	ASHLAND CITY		37015	TN	16
SHOEMAKER MD BENJAMIN E	1811077712	ASHLAND CITY		37015	TN	46
Shoemaker, Benjamin E.	1811077712	ASHLAND CITY		37015	TN	9
Dunn, Jacqueline L.	1023397957	BAXTER		38544	TN	1
WALKER NP MARY L	1326062639	BELL BUCKLE		37020	TN	136
Walker, Mary L.	1326062639	BELL BUCKLE		37020	TN	14
BURRESS DO CHRISTOPHER S	1073603411	BON AQUA		37025	TN	463
4UMD	1003042995	BRENTWOOD		37027	TN	74
ADDICTION LABS OF AMERICA	~	BRENTWOOD		37027	TN	5
BELL MD AYRIKA L	1568626414	BRENTWOOD		37027	TN	36
BRENTWOOD CHLDRN CLINIC	1003958901	BRENTWOOD		37027	TN	52
BRENTWOOD FAM CARE CTR	1093739617	BRENTWOOD		37027	TN	4
BRENTWOOD PED PLLC	1962508937	BRENTWOOD		37027	TN	48
Bell, Ayrika L.	1568626414	BRENTWOOD		37027	TN	40
Bondurant, Jennifer E.	1366416075	BRENTWOOD		37027	TN	111
Breaux, Lori A.	1942296751	BRENTWOOD		37027	TN	1
Bullock, Bradley N.	1932139474	BRENTWOOD		37027	TN	1,608
CADAVAL STACEY	~	BRENTWOOD		37027	TN	234
CAREHERE	~	BRENTWOOD		37027	TN	20
CLIFFORD F ROBERSON, MD	1962480467	BRENTWOOD		37027	TN	4
COOL SPG INT MED PED CLI	1699977348	BRENTWOOD		37027	TN	288
DAVID K CHANG, MD	1619981875	BRENTWOOD		37027	TN	93
Edmondson, William D.	1851329445	BRENTWOOD		37027	TN	197
Efobi, Anthony U.	1255300554	BRENTWOOD		37024	TN	179
FAIZA B MEMON, MD	1497820146	BRENTWOOD		37027	TN	11
Forbess, Jill A.	1891780441	BRENTWOOD		37027	TN	214
Freeman, Lee A.	1710952189	BRENTWOOD		37027	TN	303
Frigon, Kim F.	1316909161	BRENTWOOD		37027	TN	1
HARPETH FAM MED PC	1801136056	BRENTWOOD		37027	TN	190
Karlekar, Kavita S.	1134337983	BRENTWOOD		37027	TN	72
Le, Chuong M.	1568501005	BRENTWOOD		37027	TN	7
Lee, Mark A.	1730118225	BRENTWOOD		37027	TN	44
Leeper, Howard B.	1376593632	BRENTWOOD		37027	TN	258
Lohse, Christina M.	1073728622	BRENTWOOD		37027	TN	15
Lutzak, Stephen K.	1497738462	BRENTWOOD		37027	TN	56
MD FARM PED PC	1285903567	BRENTWOOD		37027	TN	162
MI YU, MD	1447223094	BRENTWOOD		37027	TN	9
Moss III, Charles A.	1144259672	BRENTWOOD		37027	TN	70
NATL CTR FOR PELVIC HEAL	1417399460	BRENTWOOD		37027	TN	11

Nimmagadda, Srinivas	1669433090	BRENTWOOD		37027	TN	101
PHYLEEN STEWART RAMAGE, MD	1255463717	BRENTWOOD		37027	TN	104
PHYS SVC OF MIDDLE TN LL	1922331842	BRENTWOOD		37027	TN	249
PROLOTHERAPY NASHVILLE	~	BRENTWOOD		37027	TN	350
Petway, Zandra R.	1265447619	BRENTWOOD		37024	TN	8
Pinkley, Bram I.	1194778118	BRENTWOOD		37027	TN	69
RICHARD E ROCHESTER, MD	1902802523	BRENTWOOD		37027	TN	81
ROGALA CAROL	~	BRENTWOOD		37024	TN	725
Rehman, Faiza	1407890593	BRENTWOOD		37027	TN	54
Reisman, Stephen L.	1932282969	BRENTWOOD		37027	TN	8
Rickard, Susan D.	1265636757	BRENTWOOD		37027	TN	374
Swarr, Peter J.	1447288055	BRENTWOOD		37027	TN	4
Umphlett, Leah U.	1003078361	BRENTWOOD		37027	TN	42
WENZEL MD AARON J	1417071671	BRENTWOOD		37027	TN	225
WILTERS MD JOHN H	1871797126	BRENTWOOD		37024	TN	283
Wenzel, Aaron J.	1417071671	BRENTWOOD		37027	TN	90
White, David J.	1881623239	BRENTWOOD		37027	TN	69
Williams, Patricia S.	1578559035	BRENTWOOD		37027	TN	90
Wilters, John H.	1093722423	BRENTWOOD		37024	TN	75
Wilwayco, Stephanie D.	1316974215	BRENTWOOD		37027	TN	100
Wolfe Sidberry, Nancy A.	1073633780	BRENTWOOD		37027	TN	2
BYRDSTOWN MED CTR	1679583801	BYRDSTOWN		38549	TN	1
Cahill, Cynthia K.	1063728137	BYRDSTOWN		38549	TN	63
Clark, Rita J.	1992707343	BYRDSTOWN		38549	TN	102
King, Matthew J.	1932101284	BYRDSTOWN		38549	TN	10
Mason, Larry M.	1730171414	BYRDSTOWN		38549	TN	380
Shaffer, Jori L.	1205828837	BYRDSTOWN		38549	TN	129
Tompkins, James P.	1508057159	BYRDSTOWN		38549	TN	3
Vossel Jr, Louis F.	1609969294	BYRDSTOWN		38549	TN	9
BOWDOIN G SMITH DO PC	1659575181	CARTHAGE		37030	TN	245
CARTHAGE FAM PRACT SPEC	1508871302	CARTHAGE		37030	TN	160
DIXON FNP JENNEFER D	1114085834	CARTHAGE		37030	TN	48
Dixon, Jennefer D.	1114085834	CARTHAGE		37030	TN	4
Eldred, Stormiee D.	1750687422	CARTHAGE		37030	TN	1
GORDANSVILLE FAM MED	1669872735	CARTHAGE		37030	TN	1
HENSLEY CRNP ANNE C	~	CARTHAGE		37030	TN	1
Lambert, Heather D.	1023099074	CARTHAGE		37030	TN	1
STUMB HLTHCARE PROF LLC	1477870525	CARTHAGE		37030	TN	33
Smith, Bowdoin G.	1346345154	CARTHAGE		37030	TN	191
Stumb, Cristy G.	1861728909	CARTHAGE		37030	TN	3
Turner, Larry L.	1871589473	CARTHAGE		37030	TN	17
Boles, Michael E.	1033216569	CELINA		38551	TN	115
CUMBERLAND RIV PHYS GRP	1558676445	CELINA		38551	TN	148
Copeland Jr, Jessie L.	1164412474	CELINA		38551	TN	78
Hayes, Mandy N.	1063760627	CELINA		38551	TN	1
Horne, Harry W.	1992743322	CELINA		38551	TN	282
Raines, Ronnie G.	1245328947	CELINA		38551	TN	90
Ross, Melissa C.	1982914065	CELINA		38551	TN	427
SCOTT DO JOYCE E	1063429546	CELINA		38551	TN	184
Scott, Joyce E.	1063429546	CELINA		38551	TN	14
HICKMAN CNTY HLTH DEPT	1710907589	CENTERVILLE		37033	TN	74
Mirza, Muhammad F.	1255541918	CENTERVILLE		37033	TN	246
ST THOMAS HICKMAN HSP	1245275254	CENTERVILLE		37033	TN	51
AQUINO MD RAMON J	1508818311	CLARKSVILLE		37042	TN	116
Anderson II, Ansel G.	1538112602	CLARKSVILLE		37043	TN	9
Aquino, Barbara A.	1225078256	CLARKSVILLE		37040	TN	10
Aquino, Ramon J.	1508818311	CLARKSVILLE		37042	TN	67
Arvin, Jennifer L.	1437315793	CLARKSVILLE		37043	TN	156
BARBARA A AQUINO PLLC	1639445158	CLARKSVILLE		37040	TN	195
BENDT MD ROBERT R	1285639054	CLARKSVILLE		37043	TN	12
Barton, Stephen J.	1235163478	CLARKSVILLE		37043	TN	68
Beasley, Pamela L.	1346301512	CLARKSVILLE		37040	TN	49
Bendt, Robert R.	1285639054	CLARKSVILLE		37043	TN	216
Boles Sr, David L.	1255342358	CLARKSVILLE		37040	TN	497
Bush, Pamela K.	1962585661	CLARKSVILLE		37043	TN	11
CARE MGMT GRP	1649609603	CLARKSVILLE		37043	TN	84
CHA MD PAUL S	1396848305	CLARKSVILLE		37043	TN	194

CLARDY JR MD GEORGE T	1043385453	CLARKSVILLE		37040	TN	6
CLARKSVILLE INT MED	1922256783	CLARKSVILLE		37040	TN	222
CLARKSVILLE OBGYN ASC	1700956596	CLARKSVILLE		37043	TN	46
COVENANT FAM PRACT PC	1225073166	CLARKSVILLE		37040	TN	153
Cha, Paul S.	1396848305	CLARKSVILLE		37043	TN	1
Clardy Jr, George T.	1043385453	CLARKSVILLE		37040	TN	168
Clardy Sr, John T.	1982779385	CLARKSVILLE		37040	TN	116
Coffey, Tracy A.	1841408903	CLARKSVILLE		37043	TN	7
Cole, Gary W.	1750398723	CLARKSVILLE		37042	TN	9
Crawford II, Donald A.	1144254384	CLARKSVILLE		37043	TN	139
DOCTORS HUDSON HUDSON	1669683116	CLARKSVILLE		37043	TN	44
Denison, Abegaille S.	1255531778	CLARKSVILLE		37040	TN	348
Denison, Andrew J.	1770783151	CLARKSVILLE		37040	TN	49
EMC OF NASHVILLE INC	1619929247	CLARKSVILLE		37043	TN	241
Fryer, Gregory M.	1326013566	CLARKSVILLE		37042	TN	163
GATEWAY MED ASC PC	1780709451	CLARKSVILLE		37040	TN	121
GRABENSTEIN MD WILLIAM P	1003013160	CLARKSVILLE		37043	TN	117
GULLETT MD DAVID L	1568481125	CLARKSVILLE		37040	TN	76
Garrett, Patricia S.	1992004089	CLARKSVILLE		37043	TN	46
Grabenstein, William P.	1003013160	CLARKSVILLE		37043	TN	25
Gullett, David L.	1568481125	CLARKSVILLE		37040	TN	145
HESSE CRK EMERG PHYS PLL	1003230236	CLARKSVILLE		37040	TN	100
HIGGINS NP ELAINA B	1427181015	CLARKSVILLE		37043	TN	152
HIGH PT REHAB LLC	1912097239	CLARKSVILLE		37043	TN	146
Haase, David H.	1457330771	CLARKSVILLE		37043	TN	92
Hamre, Jeffrey L.	1902897416	CLARKSVILLE		37040	TN	16
Higgins, Elaina B.	1427181015	CLARKSVILLE		37043	TN	61
Hudson III, William D.	1346283264	CLARKSVILLE		37043	TN	41
Hudson, Robert W.	1740221878	CLARKSVILLE		37043	TN	107
JAMES HAYDON HAMILTON, MD	1174652713	CLARKSVILLE		37043	TN	1
JOHN K ENDSLEY PC	1144433376	CLARKSVILLE		37040	TN	24
JOHN T CLARDY SR MD INC	1215126644	CLARKSVILLE		37040	TN	81
Johnston, Aaron R.	1306074299	CLARKSVILLE		37040	TN	64
Johnston, Jennifer H.	1962436105	CLARKSVILLE		37043	TN	8
Korivi, Jyotsna P.	1699713024	CLARKSVILLE		37040	TN	1
LEDBETTER JR MD BUFORD B	1972562064	CLARKSVILLE		37043	TN	199
LITTLE RIVER EMERGENCY PHYSICI	~	CLARKSVILLE		37040	TN	1,250
Larkins, Gary L.	1073547212	CLARKSVILLE		37043	TN	1
Ledbetter Jr, Buford B.	1972562064	CLARKSVILLE		37043	TN	76
Lee, Karen D.	1043539802	CLARKSVILLE		37043	TN	23
Levy Olomucki, Rachel	1295853596	CLARKSVILLE		37043	TN	91
Lombardi, Salvatore J.	1639129786	CLARKSVILLE		37043	TN	11
MAXWELL CLINIC	1386843308	CLARKSVILLE		37043	TN	1
MAYOR-LYNN MD KATHLEEN A	1134177124	CLARKSVILLE		37043	TN	1
MC INTOSH MD LISA M	1407941578	CLARKSVILLE		37043	TN	8
MICHAEL HOLLAND MCGHEE, MD	1750358552	CLARKSVILLE		37042	TN	1
Maccarone, James J.	1861590002	CLARKSVILLE		37043	TN	3
McIntosh, Lisa M.	1407941578	CLARKSVILLE		37043	TN	6
McIntosh, William D.	1205827920	CLARKSVILLE		37043	TN	2
Mitchum, Patricia A.	1881743672	CLARKSVILLE		37040	TN	165
NASHVILLE PAIN CTR CLARK	1386962678	CLARKSVILLE		37043	TN	238
NAWATHE MD CHANDRAKANTA D	1174536684	CLARKSVILLE		37043	TN	4
Nawathe, Chandrakanta D.	1174536684	CLARKSVILLE		37043	TN	6
Nelson, Jennifer A.	1033423074	CLARKSVILLE		37043	TN	13
O'Brien, Kristin M.	1083950174	CLARKSVILLE		37043	TN	7
ORUSA MD SAMSON K	~	CLARKSVILLE		37042	TN	3
Owens, David M.	1316081391	CLARKSVILLE		37040	TN	1
PEOPLES CLINIC	1265689533	CLARKSVILLE		37042	TN	81
PERINATAL GRP	1831530906	CLARKSVILLE		37043	TN	30
Patel, Bharatkumar R.	1558342097	CLARKSVILLE		37040	TN	462
Prabhu, Satish D.	1295732436	CLARKSVILLE		37043	TN	98
Pruthi, Deepti S.	1629397377	CLARKSVILLE		37043	TN	251
RAINBOW KIDS CLINIC INC	1609123884	CLARKSVILLE		37043	TN	459
RIESTRA MD JORGE C	1972559219	CLARKSVILLE		37043	TN	44
RUTHERFORD PERINATAL ASC	1144655853	CLARKSVILLE		37043	TN	132
Riestra, Jorge C.	1972559219	CLARKSVILLE		37043	TN	1
Roper, Janna S.	1174773972	CLARKSVILLE		37043	TN	158

Rutherford, Mary E.	1265540850	CLARKSVILLE		37043	TN	18
SALCEDO MD PEDRO T	1942350111	CLARKSVILLE		37043	TN	1,033
SCHOTT DO STEPHAN N	1053308882	CLARKSVILLE		37043	TN	730
STONEY BROOK EMERG PHYS	1235575622	CLARKSVILLE		37040	TN	2
Salcedo, Pedro T.	1942350111	CLARKSVILLE		37043	TN	99
Sawyer, Kimberly D.	1912998402	CLARKSVILLE		37040	TN	5
Scholl, Tim G.	1043540396	CLARKSVILLE		37043	TN	15
Schott, Stephen N.	1053308882	CLARKSVILLE		37043	TN	4
Seawell, Jennifer B.	1659352086	CLARKSVILLE		37040	TN	12
Stanfill, Linda M.	1235288143	CLARKSVILLE		37040	TN	121
Stephenson, Charlotte M.	1205865771	CLARKSVILLE		37043	TN	42
THOMAS MSN KIMBERLY A	1861723066	CLARKSVILLE		37043	TN	173
TSAMBASSIS MD NICHOLAS A	1174628523	CLARKSVILLE		37040	TN	1
Thomas, Kimberly A.	1861723066	CLARKSVILLE		37043	TN	409
Tittle, Denise R.	1982999694	CLARKSVILLE		37040	TN	156
Tsambassis, Nicholas A.	1174628523	CLARKSVILLE		37040	TN	2
Vernon, Crystal N.	1336163948	CLARKSVILLE		37043	TN	52
Vinson, Crescentia S.	1407928781	CLARKSVILLE		37043	TN	387
WHITE MD STEPHEN A	1114946290	CLARKSVILLE		37043	TN	137
WILLIAMS MD DAVID B	1154441954	CLARKSVILLE		37043	TN	15
West, Lissa W.	1003055955	CLARKSVILLE		37043	TN	45
White, Stephen A.	1740487305	CLARKSVILLE		37043	TN	42
Williams, David B.	1154441954	CLARKSVILLE		37043	TN	91
Wilson, Robert A.	1699782557	CLARKSVILLE		37040	TN	25
ANDERSON MD JAMES C	-	COLLEGE GROVE		37046	TN	40
MAGAS MD DAVID M	1285625764	COLLINWOOD		38450	TN	224
Anderson, Chandler	1457471641	COLUMBIA		38401	TN	10
Annett, Scott A.	1710183694	COLUMBIA		38401	TN	4
BOWERS MD GREGORY R	1194856773	COLUMBIA		38401	TN	1
Bain, Robert A.	1891887659	COLUMBIA		38401	TN	1
Bali, Indu	1154425361	COLUMBIA		38401	TN	84
Ball, Charles A.	1154344836	COLUMBIA		38401	TN	8
Barr, Carey L.	1720070949	COLUMBIA		38401	TN	1
Basillico, Leopoldo M.	1538480603	COLUMBIA		38401	TN	193
Berscheid, Russell J.	1386795326	COLUMBIA		38401	TN	96
Bingham, Christopher M.	1053506931	COLUMBIA		38401	TN	41
Britt Jr, Laurence T.	1548245285	COLUMBIA		38401	TN	3
Broadway, Carol H.	1407966096	COLUMBIA		38401	TN	4
CHUCK JR MD FRANK J	1841392776	COLUMBIA		38401	TN	201
COLUMB PED CLINIC INC	1023146099	COLUMBIA		38401	TN	34
COLUMB REG MED CTR	1033187760	COLUMBIA		38402	TN	215
Chandler, Dana J.	1518143122	COLUMBIA		38401	TN	58
Chaney, Martin M.	1891773057	COLUMBIA		38401	TN	67
Chuck, Frank J.	1841392776	COLUMBIA		38401	TN	7
Clifford Jr, Rufus R.	1568572113	COLUMBIA		38401	TN	17
Cole, Paula A.	1649202953	COLUMBIA		38401	TN	200
Couch III, James C.	1376635052	COLUMBIA		38401	TN	78
Cronin II, Robert M.	1912140427	COLUMBIA		38401	TN	5
Davidson, Michael J.	1740240902	COLUMBIA		38401	TN	3
Davis, Karen F.	1821057076	COLUMBIA		38402	TN	6
Davis, Patricia C.	1801906466	COLUMBIA		38401	TN	91
Denney, T Wade	1174633754	COLUMBIA		38401	TN	6
Dickey, Timothy C.	1750621579	COLUMBIA		38401	TN	3
Ellerby, Charlotte L.	1174537294	COLUMBIA		38401	TN	132
FAM HEALTH GRP INC	1205886264	COLUMBIA		38401	TN	9
Falbo III, Francis J.	1255309878	COLUMBIA		38401	TN	669
Farmer, Thomas W.	1114019833	COLUMBIA		38401	TN	3
GRAY MD SUSAN T	1649340225	COLUMBIA		38401	TN	1
Gannon, Meghan B.	1972532117	COLUMBIA		38401	TN	2
Gardner, Benny A.	1316054133	COLUMBIA		38401	TN	3
Gentry, Shawn N.	1891708012	COLUMBIA		38401	TN	8
Gray, Susan T.	1649340225	COLUMBIA		38401	TN	6
HARGROVE MD JOEL T	1740372168	COLUMBIA		38401	TN	5
HAYS MD DANNY M	1225078140	COLUMBIA		38401	TN	218
HIGH MD BEN G	1689784555	COLUMBIA		38401	TN	243
Hargrove, Joel T.	1740372168	COLUMBIA		38401	TN	5
Harris, Gaylon L.	1740258011	COLUMBIA		38402	TN	10

Hayes II, James R.	1730292913	COLUMBIA		38401	TN	115
Hays, Danny	1225078140	COLUMBIA		38401	TN	8
Henson, Danielle L.	1982999413	COLUMBIA		38401	TN	101
Herrera, Esmeraldo D.	1174501597	COLUMBIA		38401	TN	7
High, Ben G.	1689784555	COLUMBIA		38401	TN	2
Hill, Tiffany L.	1730299306	COLUMBIA		38401	TN	7
Hutton, Theron L.	1922026806	COLUMBIA		38401	TN	3
JOHN DEMARCO, MA	1982931382	COLUMBIA		38401	TN	6
Jefferson, Kelley V.	1154398105	COLUMBIA		38401	TN	9
Joynes, Angela L.	1578501375	COLUMBIA		38402	TN	5
KUYKENDALL MD SAM J	1508929258	COLUMBIA		38401	TN	15
Kamal, Jawaid	1538131073	COLUMBIA		38401	TN	9
Kanth, Hrishi M.	1154342046	COLUMBIA		38402	TN	12
Khuc, Daniel M.	1982915047	COLUMBIA		38401	TN	1
Kuykendall, Sam J.	1508929258	COLUMBIA		38401	TN	57
LEACH MD JAMES W	1497835334	COLUMBIA		38401	TN	8
LOTTIE ANN WALKER, MD	1841362159	COLUMBIA		38401	TN	271
Lafferty, Nathanael L.	1750494969	COLUMBIA		38401	TN	8
Lapre, Robin E.	1194741488	COLUMBIA		38401	TN	7
Lee, Suellen C.	1447382221	COLUMBIA		38401	TN	5
MAURY REG HSP	1861479545	COLUMBIA		38401	TN	262
MIDDLE TN MED INC	1508991456	COLUMBIA		38401	TN	3
MIDDLE TN WOMENS HEALTH	1205982329	COLUMBIA		38401	TN	20
Magas, David M.	1285625764	COLUMBIA		38401	TN	78
Mann, Anuradha P.	1578531174	COLUMBIA		38402	TN	260
Marchman, Carrie C.	1568699411	COLUMBIA		38402	TN	80
McMurray, Brian R.	1750324315	COLUMBIA		38401	TN	62
Michalak, Heather A.	1790748994	COLUMBIA		38401	TN	655
Murff, Lynda S.	1104912013	COLUMBIA		38401	TN	64
NADDY MD GIBRAN B	1962470567	COLUMBIA		38401	TN	13
NORTHSIDE MED PROF PC	1295044097	COLUMBIA		38401	TN	5,897
Naddy, Gibran B.	1962470567	COLUMBIA		38401	TN	78
Narra, Kanthi C.	1982829297	COLUMBIA		38401	TN	114
Narra, Padma J.	1902035371	COLUMBIA		38401	TN	1
Nash, Timothy A.	1851407548	COLUMBIA		38401	TN	17
Overton, Mary E.	1093825655	COLUMBIA		38401	TN	35
PERRYMAN MD PAUL E	1851384747	COLUMBIA		38401	TN	1
PRIMARY CARE PRACT	1316008428	COLUMBIA		38401	TN	29
Peeler, Monica A.	1952507063	COLUMBIA		38401	TN	19
Pelletier, Michael J.	1841295672	COLUMBIA		38401	TN	52
Perry, Karen J.	1659463206	COLUMBIA		38401	TN	1
Perryman, Paul E.	1851384747	COLUMBIA		38401	TN	5
Phillips, Lisa A.	1588684849	COLUMBIA		38402	TN	94
Powers Jr, Richard R.	1467428680	COLUMBIA		38401	TN	12
Prater Holt, Kendra R.	1548292840	COLUMBIA		38401	TN	82
RODNEY ALLEN POLING, MD	1538153556	COLUMBIA		38401	TN	21
Reed, Shawn L.	1104894401	COLUMBIA		38402	TN	1
Rinehart, Darrel R.	1962470625	COLUMBIA		38402	TN	54
SHARON SPEARS, RN	1174887293	COLUMBIA		38401	TN	84
Seago, Mark A.	1497732762	COLUMBIA		38401	TN	7
See III, William A.	1952558603	COLUMBIA		38401	TN	151
Simmons, John O.	1245208602	COLUMBIA		38402	TN	1
Simmons, Stephen P.	1801993563	COLUMBIA		38401	TN	2
Smith, Anthony L.	1952411522	COLUMBIA		38401	TN	71
Smith, Langdon G.	1629039292	COLUMBIA		38401	TN	150
Smith, Richard P.	1053521401	COLUMBIA		38401	TN	2
Smith, Steven C.	1972708667	COLUMBIA		38401	TN	110
Snyder, Kelly J.	1487749446	COLUMBIA		38401	TN	125
Taggart, Julie T.	1619144342	COLUMBIA		38402	TN	172
Turner, Christopher P.	1659474336	COLUMBIA		38401	TN	16
VanFleet, Andrea L.	1700213691	COLUMBIA		38401	TN	1
Veeramachaneni, Harish	1821217852	COLUMBIA		38401	TN	9
WALLWORK MD JAMES CALEB	1821012998	COLUMBIA		38401	TN	4
Wallwork, James C.	1821012998	COLUMBIA		38401	TN	595
Werner, Denise L.	1306953161	COLUMBIA		38401	TN	2
Whitten, Therese L.	1700845955	COLUMBIA		38402	TN	39
Wilson, Dannylu J.	1972673648	COLUMBIA		38401	TN	1

Wu, Grace Y.	1689891889	COLUMBIA		38401	TN		11
o1336572650, Mallory K.	1659707057	COLUMBIA		38401	TN		85
AGBENOHEVI MD REXFORD Y	1679592869	COOKEVILLE		38501	TN		1
ATNIP CLINICAL OFFICES	1740411735	COOKEVILLE		38501	TN		14
Agbenohevi, Rexford Y.	1679592869	COOKEVILLE		38501	TN		112
Anderson, Roy R.	1386668838	COOKEVILLE		38501	TN		22
Archer, Joseph C.	1033105713	COOKEVILLE		38501	TN		1
Batson, James H.	1508825902	COOKEVILLE		38501	TN		83
Berg, Carol F.	1184649246	COOKEVILLE		38506	TN		9
Bolton, Matthew M.	1720082548	COOKEVILLE		38506	TN		199
Boyd, Julie B.	1881856524	COOKEVILLE		38501	TN		2
Buchanan IV, Ernest G.	1720088974	COOKEVILLE		38501	TN		15
CHAKRABARTY MD SATYA N	1982719092	COOKEVILLE		38501	TN		3
CHERTOK DO HAROLD A	1891719274	COOKEVILLE		38501	TN		256
CLIMACO MD CHRISTOPHER D	1972508703	COOKEVILLE		38501	TN		25
COLE MD MICHAEL E	1598812463	COOKEVILLE		38501	TN		2
COMM PATH LAB	1366440570	COOKEVILLE		38501	TN		5
CONNELLY MD LAURETTA ANNE	1417028242	COOKEVILLE		38501	TN		3
COOKEVILLE MED CTR PC	1013055912	COOKEVILLE		38501	TN		14
COOKEVILLE REG MED CTR	1275531956	COOKEVILLE		38501	TN		167
CUMBERLAND KIDNEY SPEC	1922248756	COOKEVILLE		38501	TN		1
Casal, Michael P.	1568551638	COOKEVILLE		38501	TN		72
Cates Jr, James W.	1073517892	COOKEVILLE		38506	TN		4
Chakrabarty, Satya N.	1982719092	COOKEVILLE		38501	TN		75
Chertok, Harold A.	1891719274	COOKEVILLE		38501	TN		5
Climaco, Christopher D.	1972508703	COOKEVILLE		38501	TN		37
Clopton, Heidi L.	1881737468	COOKEVILLE		38501	TN		3
Cole, Michael E.	1598812463	COOKEVILLE		38501	TN		14
Connelly, Laurette A.	1417028242	COOKEVILLE		38501	TN		603
Cooper, Adam C.	1063556389	COOKEVILLE		38501	TN		79
DIABETES GERIATRIC SPEC	1235271420	COOKEVILLE		38501	TN		2
DOUGHERTY DO MATTHEW M	1346388246	COOKEVILLE		38501	TN		44
Dewberry, Wendy S.	1063644243	COOKEVILLE		38501	TN		95
Dill, Christopher P.	1386869956	COOKEVILLE		38506	TN		9
ERNEST G BUCHANAN IV MD	1740478486	COOKEVILLE		38501	TN		165
ESKANDER MD GAMAL S	1659351542	COOKEVILLE		38501	TN		45
FLATT MD STEVEN G	1831199223	COOKEVILLE		38501	TN		46
FRANKLIN MD LLOYD D	1912962945	COOKEVILLE		38501	TN		7
Fields, Julian H.	1326007113	COOKEVILLE		38501	TN		33
Flatt, Steven G.	1831199223	COOKEVILLE		38501	TN		52
Franklin, Lloyd D.	1912962945	COOKEVILLE		38501	TN		1
GERNT MD PAIGE R	1811988322	COOKEVILLE		38501	TN		1
GLENN TODD WEBB, MD	1538240130	COOKEVILLE		38501	TN		2
GOTCHER MD JANE A	1952301541	COOKEVILLE		38501	TN		310
GUNNELL MD PAM	1043214562	COOKEVILLE		38503	TN		106
Garrett, Kaci L.	1790767051	COOKEVILLE		38501	TN		93
Geiger, Joseph M.	1831209121	COOKEVILLE		38501	TN		101
Gentry, Chet M.	1851380406	COOKEVILLE		38506	TN		42
Gernt, Paige R.	1811988322	COOKEVILLE		38501	TN		7
Gotcher, Jane A.	1952301541	COOKEVILLE		38501	TN		25
Gunnell, Pamela C.	1043214562	COOKEVILLE		38503	TN		1
HIGHLANDS DERMATOLOGY SU	1093151045	COOKEVILLE		38503	TN		1,322
HOMETOWN FAM CARE LLC	1790113553	COOKEVILLE		38501	TN		38
Harding, Japheth F.	1033257092	COOKEVILLE		38501	TN		12
Hicks, Melissa A.	1093745267	COOKEVILLE		38506	TN		487
Hill, Keith R.	1619945292	COOKEVILLE		38503	TN		4
Hudson, Toney B.	1063418911	COOKEVILLE		38501	TN		163
INFINITY FAM PRACT	1790098416	COOKEVILLE		38501	TN		5
INNOVATIVE FAM CARE PLLC	1720345408	COOKEVILLE		38506	TN		1
JAMES W CATES, MD	1073517892	COOKEVILLE		38506	TN		1
Jain, Pushpendra K.	1689748634	COOKEVILLE		38501	TN		164
Jenkins, Thomas A.	1992719934	COOKEVILLE		38501	TN		44
Joyce, Karen F.	1508929266	COOKEVILLE		38501	TN		304
KENNETH W WOOD LLC	1467748772	COOKEVILLE		38501	TN		7
Karim, Uzma	1124258314	COOKEVILLE		38501	TN		32
Keagle, Wanda F.	1740565282	COOKEVILLE		38501	TN		1
Kindrck, Justin W.	1891915047	COOKEVILLE		38506	TN		77

LYNN MD KENNY W	1336102912	COOKEVILLE	38501	TN	280
Lamb, Rochelle M.	1427023837	COOKEVILLE	38503	TN	211
Lamb, Scott M.	1053316448	COOKEVILLE	38501	TN	8
LeMaire, Tara S.	1093710170	COOKEVILLE	38501	TN	15
Loghry, Mary C.	1124050687	COOKEVILLE	38501	TN	141
Lynn, Kenny W.	1336102912	COOKEVILLE	38501	TN	4
Medley, Chelsey L.	1437572633	COOKEVILLE	38501	TN	779
NEW HORIZONS CTR FOR WOM	1720023211	COOKEVILLE	38506	TN	191
PHAM MD CHRISTINE K	1851507131	COOKEVILLE	38501	TN	308
PHYS URGENT CARE	1841338753	COOKEVILLE	38501	TN	54
PIPPIN MD MICHAEL S	1134119860	COOKEVILLE	38501	TN	54
Petty, April D.	1447245956	COOKEVILLE	38501	TN	1,363
Pham, Christine K.	1851507131	COOKEVILLE	38501	TN	56
Pickett, Lisa R.	1073582615	COOKEVILLE	38501	TN	394
Pippin, Michael S.	1134119860	COOKEVILLE	38501	TN	1
Prigg Cudney, Jennifer N.	1730171885	COOKEVILLE	38506	TN	3
QUALITY MED CTR PC	1134213085	COOKEVILLE	38501	TN	25
Quarles, Linda G.	1962705400	COOKEVILLE	38506	TN	4
RICKMAN FAM MED CLINIC	1609064575	COOKEVILLE	38506	TN	8
RIDDLE FAM CARE	1457526972	COOKEVILLE	38501	TN	178
ROSS DO CAROLYN A	1881699700	COOKEVILLE	38501	TN	3
Ramos, Maria Teresa S.	1760564488	COOKEVILLE	38501	TN	77
Reams, Miriaha D.	1588992184	COOKEVILLE	38501	TN	42
Richards, James D.	1831181205	COOKEVILLE	38503	TN	160
Riddle, Emilie B.	1457526972	COOKEVILLE	38501	TN	4
Ross, Carolyn A.	1881699700	COOKEVILLE	38501	TN	328
SAMUEL MD BRIAN	1376548628	COOKEVILLE	38501	TN	301
STAGGS DO JAMES G	1821107574	COOKEVILLE	38501	TN	21
STAGGS DO JAMES G	1821107574	COOKEVILLE	38502	TN	117
STEPHEN T MOORE, DO	1083643589	COOKEVILLE	38501	TN	35
STUBER JR MD HARRY L	1962412759	COOKEVILLE	38501	TN	20
SUN FORSYTHE PLLC	1306154729	COOKEVILLE	38501	TN	1,367
Samuel, Brian	1376548628	COOKEVILLE	38501	TN	42
Sanders, Pamela J.	1295706356	COOKEVILLE	38501	TN	41
Sharma, Pardeep K.	1588645196	COOKEVILLE	38501	TN	142
Smith, Ree R.	1790814457	COOKEVILLE	38506	TN	2
Staggs, James G.	1821107574	COOKEVILLE	38502	TN	106
Stuber, Harry L.	1962412759	COOKEVILLE	38501	TN	29
TOLBERT MD AUDREY K	1346240009	COOKEVILLE	38501	TN	7
Talmage, James B.	1356344782	COOKEVILLE	38501	TN	2
Thomas, Beverly B.	1790752442	COOKEVILLE	38501	TN	31
Tolbert, Audrey K.	1346240009	COOKEVILLE	38501	TN	24
Treece, Leslie M.	1609835644	COOKEVILLE	38501	TN	2
Treece, Robert N.	1043279987	COOKEVILLE	38501	TN	60
UPPER CUMBERLAND ORTHO S	1184610859	COOKEVILLE	38501	TN	14
VISWA B DURVASULA, MD	1447392527	COOKEVILLE	38501	TN	70
VOLUNTEER MED GRP PC	-	COOKEVILLE	38503	TN	201
WAGGONER MD BRIAN S	1255331914	COOKEVILLE	38501	TN	213
WOMENS HEALTH SVC OF THE	1609965771	COOKEVILLE	38501	TN	27
Waggoner, Brian S.	1255331914	COOKEVILLE	38501	TN	223
Wheeler Coleman, Jacqueline	1871795633	COOKEVILLE	38501	TN	168
Wiyathunge, Gamini H.	1265673768	COOKEVILLE	38501	TN	32
Wood, Kenneth W.	1336131705	COOKEVILLE	38501	TN	7
Woodard, Tory	1194738153	COOKEVILLE	38501	TN	13
Yates, Jennifer M.	1134351562	COOKEVILLE	38506	TN	2
HOLSTON DO ROBERT G	1356492342	CROSS PLAINS	37049	TN	5
Holston, Robert G.	1356492342	CROSS PLAINS	37049	TN	11
ADV REHAB CTR	1093982175	CROSSVILLE	38555	TN	328
BERRY DO PIERRE K	1639175573	CROSSVILLE	38557	TN	1
BOWERS III MD MARVIN A	1548365778	CROSSVILLE	38557	TN	7
BUJURMAN SR MD RICHARD M	1467544148	CROSSVILLE	38555	TN	11
Belagode, Vinaya S.	1518048172	CROSSVILLE	38555	TN	419
Bell, Justin C.	1669880605	CROSSVILLE	38555	TN	92
Berman Jr, Robert J.	1033183744	CROSSVILLE	38555	TN	1
Berman, Suzanne K.	1245204940	CROSSVILLE	38555	TN	10
Berry, Pierre K.	1639175573	CROSSVILLE	38557	TN	445
Blalock, Sheila R.	1952625030	CROSSVILLE	38555	TN	360

Bowers III, Marvin A.	1548365778	CROSSVILLE	38557	TN	37,192
Buurman, Richard M.	1467544148	CROSSVILLE	38555	TN	1
CLAYTON MD THOMAS E	1295734382	CROSSVILLE	38555	TN	87
CMC HOSPITALIST GRP LLC	1851609325	CROSSVILLE	38555	TN	1
CROSSVILLE WOMENS CTR PL	1568636157	CROSSVILLE	38555	TN	36
CUMBERLAND PHYS GRP LLC	1225161227	CROSSVILLE	38555	TN	3
Carlton, Stacey B.	1619976941	CROSSVILLE	38555	TN	11
Clayton, Thomas E.	1295734382	CROSSVILLE	38557	TN	121
Gilmer, Rebecca L.	1225302391	CROSSVILLE	38555	TN	1
Hall, Grant P.	1922344761	CROSSVILLE	38555	TN	10
Hassler, Kristel L.	1164497848	CROSSVILLE	38555	TN	121
Hillis, Rebekah S.	1609192368	CROSSVILLE	38555	TN	212
Hinds, Ashley D.	1154768786	CROSSVILLE	38555	TN	79
Johnson, James S.	1851357578	CROSSVILLE	38555	TN	223
Johnson, Kimberly M.	1942208954	CROSSVILLE	38555	TN	3
Jones, Lisa P.	1275617052	CROSSVILLE	38557	TN	90
KING PA JENNIFER	1962641530	CROSSVILLE	38555	TN	634
KOUCHEKI MD MOHAMMAD H	1235297847	CROSSVILLE	38555	TN	2
Koucheki, Mohammed H.	1235297847	CROSSVILLE	38555	TN	10
LISA P JONES MD PLLC	1083879563	CROSSVILLE	38555	TN	22
MANESTAR MD LUISA T	1851426621	CROSSVILLE	38555	TN	1
Mahlo, Ronald C.	1356456149	CROSSVILLE	38557	TN	12
Manestar, Luisa T.	1851426621	CROSSVILLE	38555	TN	300
NOWAK RENATA A MD	1922031293	CROSSVILLE	38555	TN	71
Nowak, Renata A.	1922031293	CROSSVILLE	38557	TN	27
PEASLEE MD KIMBERLY S	1174522049	CROSSVILLE	38555	TN	5
PERNELL FNP JERRY W	1548460447	CROSSVILLE	38555	TN	2
PLATEAU PED PLC	1043285729	CROSSVILLE	38555	TN	25
Peaslee, Kimberly S.	1174522049	CROSSVILLE	38555	TN	119
Pernell, Jerry W.	1548460447	CROSSVILLE	38555	TN	18
Pribanich, Steven	1912918343	CROSSVILLE	38555	TN	299
Reed, Christine L.	1578612305	CROSSVILLE	38555	TN	7
SATYANARAYAN MD VISWESVAR	1790719698	CROSSVILLE	38557	TN	3
SHADA DO VICTOR A	1851390728	CROSSVILLE	38557	TN	50
STACEY B CARLTON PC	1528248002	CROSSVILLE	38555	TN	92
STUBBS MED CTR PLLC	1841496106	CROSSVILLE	38555	TN	22
Satyanarayan, Viswesvar	1790719698	CROSSVILLE	38557	TN	3
Shada, Victor A.	1851390728	CROSSVILLE	38557	TN	78
Stone, Celeste H.	1750407870	CROSSVILLE	38555	TN	83
Stubbs, Maria V.	1578549721	CROSSVILLE	38557	TN	109
Todd, William A.	1558534909	CROSSVILLE	38555	TN	37
WALLNER MD JILL M	1942357942	CROSSVILLE	38555	TN	108
Wallner, Jill M.	1942357942	CROSSVILLE	38555	TN	52
Ballard, Brandy D.	1174621478	DECHERD	37324	TN	30
Goodman Hill, Katie L.	1831449990	DECHERD	37324	TN	115
TN PAIN MGMT REHAB CTR P	1437459047	DECHERD	37324	TN	6
Vann, Mark A.	1194036327	DECHERD	37324	TN	5
Williams, Jennie L.	1841201472	DECHERD	37324	TN	1
Burruss, Christopher S.	1073603411	DICKSON	37055	TN	140
Burt, William E.	1154542926	DICKSON	37055	TN	11
COVENANT MED CTR	1629266994	DICKSON	37055	TN	12
DICKSON EAR NOSE THROAT	1154625549	DICKSON	37055	TN	2
DICKSON PAIN WELLNESS	1457651911	DICKSON	37055	TN	3
Davis, Tonya S.	1790705838	DICKSON	37055	TN	1
Hawkins, Michael D.	1326084765	DICKSON	37055	TN	4
Kidane, Mekonnen S.	1780883447	DICKSON	37055	TN	7
MacDonald, Lorraine A.	1962584342	DICKSON	37055	TN	46
RAY FNP KIMBERLY L	1679664411	DICKSON	37055	TN	754
RICHARDSON MD MICHAEL D	1184603839	DICKSON	37055	TN	38
Ray, Kimberly L.	1679664411	DICKSON	37055	TN	26
Reynolds, Caryn L.	1598796211	DICKSON	37055	TN	13
Steidl, Erin T.	1407065675	DICKSON	37055	TN	222
Stephens III, Walter E.	1205878220	DICKSON	37055	TN	29
WOMENS HEALTH CTR OF DIC	1194761551	DICKSON	37055	TN	249
Widener, Rose D.	1083610547	DICKSON	37055	TN	5
Blane, Christa A.	1851327977	DOVER	37058	TN	112
FOR YOUR FAM HLTHCARE	1831302991	DOVER	37058	TN	173

Ford, Lisa R.	1477529261	DOVER		37058	TN	4,741
Martin, Daniel E.	1861504219	DOVER		37058	TN	1
Taylor, Jennifer L.	1417209941	DOVER		37058	TN	77
Carter, Michael A.	1639293871	ERIN		37061	TN	6
HILCREST CLINIC PC	1295769552	ERIN		37061	TN	1
Phillips Black, Robin R.	1962512483	ERIN		37061	TN	9
Roby, Justin D.	1588639496	ERIN		37061	TN	219
Boyanton III, Walter J.	1831135706	ESTILL SPRINGS		37330	TN	92
Boyanton, Lia C.	1962447235	ESTILL SPRINGS		37330	TN	130
Chiu, Kou Wei	1912066358	ESTILL SPRINGS		37330	TN	5
FAM PHYS OF ESTILL SPG P	1760509673	ESTILL SPRINGS		37330	TN	4
Gore, Andrea K.	1295819175	ESTILL SPRINGS		37330	TN	108
Holloway, Mindy D.	1881852671	ESTILL SPRINGS		37330	TN	46
Lee, Marcus W.	1457364077	ESTILL SPRINGS		37330	TN	120
MUTIGEN LLC	1356514848	ESTILL SPRINGS		37330	TN	6
Schwartz, Patricia A.	1003033986	ESTILL SPRINGS		37330	TN	3
WINCHESTER PRIMARY CARE	1942502943	ESTILL SPRINGS		37330	TN	3
Bossuah, Kwaghdoo A.	1134366081	ETHRIDGE		38456	TN	233
HOME TOWN CLINIC LLC	1538505268	ETHRIDGE		38456	TN	145
Morton, Andrea L.	1194983221	ETHRIDGE		38456	TN	71
Pressnell, Lisa M.	1912050394	ETHRIDGE		38456	TN	48
Yeargin, Dederick A.	1952669202	ETHRIDGE		38456	TN	50
ADV FAM URGENT CARE CLIN	1942375571	FAYETTEVILLE		37334	TN	2
BARNES MD LARRY W	1932295342	FAYETTEVILLE		37334	TN	89
Barnes, Larry W.	1932295342	FAYETTEVILLE		37334	TN	17
Cline Jr, Richard W.	1043357916	FAYETTEVILLE		37334	TN	124
Edwards, William A.	1326052408	FAYETTEVILLE		37334	TN	43
FAST PACE MED CLINIC PLL	1134452865	FAYETTEVILLE		37334	TN	31
FAYETTEVILLE MED ASC PC	1902873953	FAYETTEVILLE		37334	TN	213
GAFFORD FAM MED PLLC	1740418128	FAYETTEVILLE		37334	TN	12
Gafford, Christopher E.	1982618096	FAYETTEVILLE		37334	TN	6
Gafford, Stephanie S.	1770697518	FAYETTEVILLE		37334	TN	119
Gray, James A.	1497869259	FAYETTEVILLE		37334	TN	5,025
Hughes, William D.	1497862999	FAYETTEVILLE		37334	TN	2
Jackson, Linda M.	1336190644	FAYETTEVILLE		37334	TN	19
Jones, William R.	1740259589	FAYETTEVILLE		37334	TN	18
Knott, Jason R.	1346441706	FAYETTEVILLE		37334	TN	257
LINCOLN MED CTR	1629024914	FAYETTEVILLE		37334	TN	9
LINCOLN MED CTR OB GYN C	1578885620	FAYETTEVILLE		37334	TN	102
McCauley, David R.	1255309852	FAYETTEVILLE		37334	TN	90
Morrison, Theresa T.	1760426704	FAYETTEVILLE		37334	TN	3
PARKWAY MED GRP	1285748962	FAYETTEVILLE		37334	TN	43
Patel, Yashwant P.	1669440293	FAYETTEVILLE		37334	TN	58
Ralston Jr, Joseph F.	1831167808	FAYETTEVILLE		37334	TN	224
Sain, Paul D.	1023086675	FAYETTEVILLE		37334	TN	99
Scott, Bartie C.	1891923124	FAYETTEVILLE		37334	TN	21
Spears, William K.	1639147119	FAYETTEVILLE		37334	TN	54
THELEN MD SARAH M	1952573289	FAYETTEVILLE		37334	TN	146
THERESA T MORRISON PLLC	1043363492	FAYETTEVILLE		37334	TN	110
Thelen, Sarah M.	1952573289	FAYETTEVILLE		37334	TN	120
Thorpe, Andrea C.	1609075670	FAYETTEVILLE		37334	TN	447
Williams, Melinda T.	1871548008	FAYETTEVILLE		37334	TN	3
Womble, Deanna B.	1720211469	FAYETTEVILLE		37334	TN	7
AMANDA SPARKS BUSHNELL, MD	1780729996	FRANKLIN		37067	TN	10
ANDERSON MD RICHARD M	1396781530	FRANKLIN		37067	TN	45
ANNE A FOTTRELL, MD	1740222538	FRANKLIN		37064	TN	43
Addington, Rona C.	1477788677	FRANKLIN		37068	TN	93
Albertson, Norman L.	1679564116	FRANKLIN		37067	TN	128
Amyx, Kelly B.	1023057650	FRANKLIN		37068	TN	5
Anderson, Alison R.	1649461633	FRANKLIN		37068	TN	9
Anderson, Richard M.	1396781530	FRANKLIN		37067	TN	8
Arnett, Darrell G.	1760574610	FRANKLIN		37068	TN	178
Atwood, Tara D.	1144317660	FRANKLIN		37068	TN	70
BROWNING MD SHARON T	1023049954	FRANKLIN		37067	TN	1
Bennie, Kelly S.	1982605457	FRANKLIN		37067	TN	1
Bichon, Barry K.	1649212051	FRANKLIN		37065	TN	136
Bohan, Helen C.	1295872604	FRANKLIN		37067	TN	2

Boring, Molly M.	1417981523	FRANKLIN		37067	TN	79
Brooks, Arthur S.	1386706679	FRANKLIN		37067	TN	6
Browning, Sharon T.	1023049954	FRANKLIN		37067	TN	15
Brunner, Alexander J.	1629182449	FRANKLIN		37064	TN	14
Bryant, Andrew J.	1295939775	FRANKLIN		37067	TN	23
CLARK MD HOWARD DANIEL	1932198694	FRANKLIN		37069	TN	3
COOL SPG FAM MED	1700894508	FRANKLIN		37067	TN	33
COOL SPG PED	1952406035	FRANKLIN		37067	TN	166
CORNERSTONE MED GRP PC	1316143464	FRANKLIN		37067	TN	18
Carder, Danielle M.	1164695052	FRANKLIN		37067	TN	5
Carr Jr, Thomas J.	1790848166	FRANKLIN		37067	TN	25
Case, Lindsey B.	1538314786	FRANKLIN		37067	TN	16
Chambers Jr, John W.	1699837989	FRANKLIN		37067	TN	136
Clark, Carol S.	1053343681	FRANKLIN		37064	TN	13
Cole, Leslie S.	1225259948	FRANKLIN		37067	TN	19
Coleman, Gregory P.	1518912252	FRANKLIN		37068	TN	2
Collins, Cynthia E.	1639221641	FRANKLIN		37067	TN	22
Collins, D Reid	1699777326	FRANKLIN		37067	TN	1
Collins, Merri S.	1184653537	FRANKLIN		37064	TN	59
Coltharp Jr, Will E.	1558592519	FRANKLIN		37067	TN	19
Corl, Patti P.	1912348996	FRANKLIN		37069	TN	14
Couden, Allison C.	1861554156	FRANKLIN		37067	TN	110
DAVID BURNS, MD	1073640629	FRANKLIN		37067	TN	71
DAmico, Stephen J.	1134162134	FRANKLIN		37067	TN	7
DODGE MD KENNETH B	1417951302	FRANKLIN		37064	TN	30
DR GIL CTR FOR BACK NECK	1265553572	FRANKLIN		37064	TN	162
Dash, Lamarr A.	1972603710	FRANKLIN		37067	TN	35
Davis, Gordon B.	1578528154	FRANKLIN		37067	TN	3
Daymude, Dana C.	1093991770	FRANKLIN		37067	TN	113
Dodge, Kenneth B.	1417951302	FRANKLIN		37064	TN	33
Donnelly, Jennifer M.	1356404859	FRANKLIN		37067	TN	25
Dudley, Curry L.	1487665634	FRANKLIN		37067	TN	72
ELITE EMERG PHYS SVC LLC	1396160768	FRANKLIN		37067	TN	109
Eastham, Edward D.	1619020468	FRANKLIN		37067	TN	31
Ervin, Warren D.	1780722587	FRANKLIN		37067	TN	3
FRANKLIN DERMATOLOGY GRP	1952303539	FRANKLIN		37067	TN	27
Faccia, Giovanni J.	1952396384	FRANKLIN		37065	TN	371
Faccia, Jill E.	1174952139	FRANKLIN		37065	TN	2
Ferrell, Georgia Y.	1508030859	FRANKLIN		37067	TN	132
Fiscus, Michelle D.	1174514624	FRANKLIN		37067	TN	130
Fox, Eric G.	1174565147	FRANKLIN		37065	TN	7
Frank, Beverly A.	1124057617	FRANKLIN		37067	TN	6
GLENN R YANK, MD	1265504575	FRANKLIN		37067	TN	5
Garrett, John G.	1770594079	FRANKLIN		37065	TN	32
Gilliam, Hayley B.	1154641942	FRANKLIN		37067	TN	3
Gilpin, Carol A.	1659416881	FRANKLIN		37067	TN	9
Gipson, Angela R.	1326270554	FRANKLIN		37068	TN	134
HARPEETH PED	1164414983	FRANKLIN		37067	TN	3
Halford, William D.	1699734798	FRANKLIN		37067	TN	145
Hardin, Bailie B.	1770906307	FRANKLIN		37067	TN	155
Hart, Joel M.	1497746697	FRANKLIN		37068	TN	4
Hastings, Jennifer P.	1902927213	FRANKLIN		37067	TN	1
Hawkins, Anne B.	1780685297	FRANKLIN		37067	TN	53
Henschel, Timothy M.	1568576775	FRANKLIN		37067	TN	81
Hill, Kathryn F.	1609052455	FRANKLIN		37067	TN	19
Hoey, Katherine C.	1699092759	FRANKLIN		37067	TN	6
Holzen, Jennifer B.	1700939550	FRANKLIN		37067	TN	130
Hood, Molly R.	1275696759	FRANKLIN		37067	TN	30
Hudson, David R.	1871631671	FRANKLIN		37067	TN	309
Hull, Margaret A.	1568530822	FRANKLIN		37067	TN	88
Huss, Andrew M.	1235129636	FRANKLIN		37067	TN	2
INNOVATIVE MED SOLUTIONS	1770843302	FRANKLIN		37067	TN	60
Isaacks, Gloria J.	1104099035	FRANKLIN		37067	TN	9
JAMES R HART, MD	1215915871	FRANKLIN		37067	TN	5
JUNE SCHUEHRER MCHENRY, PHD	1255415295	FRANKLIN		37067	TN	45
Jarnagin, Barry K.	1194806323	FRANKLIN		37067	TN	13
Jehrio Butler, Jennifer A.	1164476099	FRANKLIN		37067	TN	7

Johnson, William S.	1386797157	FRANKLIN		37067	TN	32
Jones, Patricia B.	1386619005	FRANKLIN		37068	TN	33
Kalb, Daniel B.	1124097852	FRANKLIN		37067	TN	5
Kight, Kristin Y.	1922321421	FRANKLIN		37067	TN	54
Kirkpatrick, James R.	1669476412	FRANKLIN		37068	TN	301
Kueter, Shaun L.	1851381644	FRANKLIN		37068	TN	28
LANGSTON MD SHERON J	1457391229	FRANKLIN		37067	TN	3
Langston, Sheron J.	1457391229	FRANKLIN		37067	TN	102
Leach, James W.	1497835334	FRANKLIN		37068	TN	55
Lieberman, Scott H.	1871644781	FRANKLIN		37067	TN	52
Little III, Joseph A.	1558438424	FRANKLIN		37067	TN	41
Long, Libby A.	1083608764	FRANKLIN		37067	TN	6
Long, Ruth B.	1093775496	FRANKLIN		37064	TN	102
Lund, Lea A.	1518073550	FRANKLIN		37067	TN	61
MID SOUTH PAIN MGMT PC	1346315710	FRANKLIN		37065	TN	122
Malette, Melinda B.	1356558605	FRANKLIN		37067	TN	30
Malone, Emily R.	1104050541	FRANKLIN		37067	TN	96
Marple, Claire E.	1740693241	FRANKLIN		37068	TN	3
McGiboney, James A.	1104806405	FRANKLIN		37068	TN	182
Miley, Lezlie M.	1679504765	FRANKLIN		37067	TN	9
Miller, Heather E.	1790077527	FRANKLIN		37067	TN	10
Moore, Elaine B.	1336555713	FRANKLIN		37068	TN	9
Moore, Jennifer E.	1508919358	FRANKLIN		37067	TN	41
Morel, Gabriela T.	1881688661	FRANKLIN		37067	TN	16
Murphy, Michael D.	1891812921	FRANKLIN		37067	TN	118
Myers, Jennifer B.	1164423323	FRANKLIN		37067	TN	26
Nims, Tracy A.	1639183155	FRANKLIN		37067	TN	13
OP SVC PC	1629028006	FRANKLIN		37068	TN	5
Ozenne, Joseph B.	1083622575	FRANKLIN		37067	TN	10
PAIN LLC	1639509664	FRANKLIN		37067	TN	1
PASCHALL MD NAOMI S	1316926116	FRANKLIN		37067	TN	4
PED ASC OF FRANKLIN	1427246289	FRANKLIN		37067	TN	6
PRIMARY CARE CLINIC LLC	1558422667	FRANKLIN		37067	TN	166
PRITCHETT MD ERIN G	1376662718	FRANKLIN		37067	TN	31
PRO HLTH RURAL HLTH SVC	1104827534	FRANKLIN		37064	TN	14
Paschall, Naomi S.	1316926116	FRANKLIN		37067	TN	3
Peabody, Allen M.	1851535454	FRANKLIN		37067	TN	22
RICHTER MD ROBERT A	1225039290	FRANKLIN		37064	TN	1
ROLLING HILLS HOSPITAL LLC	1942442710	FRANKLIN		37067	TN	31
Renner, Paula M.	1992136469	FRANKLIN		37068	TN	233
Renno, Hannah M.	1326331968	FRANKLIN		37067	TN	6
Richey, Brian F.	1427385004	FRANKLIN		37068	TN	40
Richter, Robert A.	1225039290	FRANKLIN		37064	TN	50
Roach, Alan E.	1851564827	FRANKLIN		37067	TN	91
SIZEMORE DO CHRISTOPHER M	1891842688	FRANKLIN		37067	TN	12
SOUTHERN PED PLLC	1104059039	FRANKLIN		37067	TN	3
SPECTRUM PAIN CLNCS IN	1265533897	FRANKLIN		37065	TN	1
SPORTI PED SPRT DANCE ME	1992147532	FRANKLIN		37067	TN	1
SRICHARAN MOTURI, MD	1346459351	FRANKLIN		37067	TN	7
STEVEN RICHARD NYQUIST, MD	1306871868	FRANKLIN		37067	TN	1
Sanders, Carol B.	1801237441	FRANKLIN		37068	TN	293
Scott, Leon R.	1215105895	FRANKLIN		37067	TN	181
Seeley, Daniel B.	1467481044	FRANKLIN		37064	TN	11
Sekulovski, Bill G.	1770571176	FRANKLIN		37068	TN	5
Shaw, Sacara D.	1528215225	FRANKLIN		37067	TN	2
Shwab IV, George A.	1598735532	FRANKLIN		37067	TN	5
Slandzicki, Alex J.	1144264458	FRANKLIN		37067	TN	6
Smith, Charles D.	1295795540	FRANKLIN		37068	TN	17
Smolenski, Lisabeth A.	1013902410	FRANKLIN		37065	TN	23
Steed, Julia M.	1407012230	FRANKLIN		37067	TN	28
Stewart, Emily T.	1366477622	FRANKLIN		37067	TN	5
Stilwell Jr, Charles A.	1790753127	FRANKLIN		37067	TN	5
Storrs Kla, Lisa	1750445649	FRANKLIN		37067	TN	160
Suppinger, Amy M.	1841201886	FRANKLIN		37067	TN	58
Suppinger, Jeffrey A.	1548378805	FRANKLIN		37067	TN	58
TEMPLE HLTH WELLNESS CTR	1750609947	FRANKLIN		37067	TN	60
TN PED	1013182260	FRANKLIN		37067	TN	28

Tan, Jean L.	1982689279	FRANKLIN		37067	TN	125
Townsend, Phyllis L.	1366505844	FRANKLIN		37067	TN	2
Vehec, Amy E.	1366436651	FRANKLIN		37064	TN	46
WILLIAM BRYAN BELL, MD	1902835358	FRANKLIN		37067	TN	25
WILLIAMSON MED CTR	1265445506	FRANKLIN		37068	TN	56
WILLIAMSON MED GRP LLC	1366872053	FRANKLIN		37067	TN	435
WOMENS GRP OF FRANKLIN P	1578672408	FRANKLIN		37067	TN	341
White, Teresa S.	1518020015	FRANKLIN		37067	TN	41
Whitten, Carol D.	1073576104	FRANKLIN		37067	TN	5
Williams, Arthur E.	1760591788	FRANKLIN		37067	TN	2
Williams, Stacey M.	1922151679	FRANKLIN		37067	TN	2
Willoughby, Joseph L.	1922002823	FRANKLIN		37064	TN	209
Wiser, Marie M.	1881832087	FRANKLIN		37068	TN	109
DYCUS MD DOUGLAS C	1780601708	GAINESBORO		38562	TN	440
Dycus, Douglas C.	1780601708	GAINESBORO		38562	TN	2
Anderson, Susan M.	1891726709	GALLATIN		37066	TN	1
Ashworth, Jennifer S.	1336202324	GALLATIN		37066	TN	100
Bennett, Richard A.	1801894431	GALLATIN		37066	TN	2
Bennett, Stephen V.	1083687305	GALLATIN		37066	TN	38
Bienvenu, Emily M.	1679890628	GALLATIN		37066	TN	2
Butler, Ben H.	1013182765	GALLATIN		37066	TN	15
Butler, Miranda R.	1841517109	GALLATIN		37066	TN	367
CASE MD KENNETH R	1861485039	GALLATIN		37066	TN	47
COLE II MD JAMES E	1225185341	GALLATIN		37066	TN	38
Caldwell, William R.	1376540252	GALLATIN		37066	TN	148
Carew, Kehinde A.	1447296959	GALLATIN		37066	TN	23
Case, Kenneth R.	1861485039	GALLATIN		37066	TN	33
Chaffin Jr, Goodloe S.	1124043880	GALLATIN		37066	TN	78
Chakravarthy, Ashish K.	1275589145	GALLATIN		37066	TN	46
Chatterjee, Suzanna	1942439377	GALLATIN		37066	TN	51
Cole II, James E.	1225185341	GALLATIN		37066	TN	14
Cook Collins, Jo Ann L.	1821151663	GALLATIN		37066	TN	30
Copeland, Leeanna F.	1871604991	GALLATIN		37066	TN	4
Cox, Joe D.	1073585642	GALLATIN		37066	TN	6
Crabtree, Christine M.	1447425814	GALLATIN		37066	TN	4
Crawford, Erika L.	1871701771	GALLATIN		37066	TN	209
DON J ELAZAR, MD	1730370610	GALLATIN		37066	TN	18
Dill, Andrew B.	1215922182	GALLATIN		37066	TN	93
EMERG PHYS AT TROUSDALE	1417201534	GALLATIN		37066	TN	170
Egolum, Toni O.	1659697662	GALLATIN		37066	TN	129
Ezuteh, Donald O.	1053453795	GALLATIN		37066	TN	29
FAM HLTHCARE OF GALLATIN	1467486597	GALLATIN		37066	TN	3
FAM WELLNESS GRP	1922310093	GALLATIN		37066	TN	50
GALLATIN FAM PRACT CTR P	1144325044	GALLATIN		37066	TN	6
GALLATIN WOMENS CTR	1205956638	GALLATIN		37066	TN	146
Garcia, Wilmarie	1417124074	GALLATIN		37066	TN	16
Geisinger, Jasmine M.	1477728756	GALLATIN		37066	TN	18
Guha, Subir	1104871029	GALLATIN		37066	TN	3
Holt, Terri J.	1538370812	GALLATIN		37066	TN	3
Hooper, Halden W.	1871565465	GALLATIN		37066	TN	25
Karlekar, Saagar	1679509814	GALLATIN		37066	TN	12
Kastner, Jason L.	1477670164	GALLATIN		37066	TN	81
King, Alton S.	1437121092	GALLATIN		37066	TN	102
Lane, Stacy M.	1427157338	GALLATIN		37066	TN	168
Lau, Henry S.	1750444139	GALLATIN		37066	TN	3
Lehmann, Heather R.	1366632101	GALLATIN		37066	TN	3
Ludick, Tiffany C.	1699940973	GALLATIN		37066	TN	2
Lyles Jr, William D.	1801001912	GALLATIN		37066	TN	34
MONROE RN CHARLES A	1194794040	GALLATIN		37066	TN	94
MacConnell, Clay M.	1891767794	GALLATIN		37066	TN	127
Matthews, Beverly S.	1790950020	GALLATIN		37066	TN	25
Mauras, Noridia	1831123488	GALLATIN		37066	TN	35
Mazurek, David G.	1871565457	GALLATIN		37066	TN	7
McDaniel, Robert E.	1629040522	GALLATIN		37066	TN	2
Miller, Ronald V.	1134282148	GALLATIN		37066	TN	5
Montgomery, Brandon S.	1407099971	GALLATIN		37066	TN	46
Murray, Samuel J.	1336202308	GALLATIN		37066	TN	115

NRTH CHLDRN CLINIC FAM C	1982784575	GALLATIN		37066	TN	87
Nachnani, Anil S.	1679558738	GALLATIN		37066	TN	3
Potts, Rebecca L.	1942642004	GALLATIN		37066	TN	119
Reed, Andrea W.	1801046586	GALLATIN		37066	TN	19
Riley, Steven T.	1326102930	GALLATIN		37066	TN	17
Rundus, Victoria R.	1821151804	GALLATIN		37066	TN	2
ST MARTIN MED CTR PC	1568801967	GALLATIN		37066	TN	5
SUMNER MED GRP PLLC	1871622779	GALLATIN		37066	TN	2
Samson, Bienvenido T.	1891861506	GALLATIN		37066	TN	1
Shell, Marlon L.	1437369386	GALLATIN		37066	TN	4
Simmons, Tena A.	1194990440	GALLATIN		37066	TN	83
Snyder, Kimberly J.	1366571523	GALLATIN		37066	TN	8
Spencer Jr, Charles N.	1578626578	GALLATIN		37066	TN	2
Stuart, Brian J.	1174564314	GALLATIN		37066	TN	7
Stuart, Denise F.	1306848486	GALLATIN		37066	TN	4
TOTAL WOMENS CARE PLLC	1871511543	GALLATIN		37066	TN	3
TRINITY PED PA	1033356654	GALLATIN		37066	TN	24
Tackett, Megan N.	1730323460	GALLATIN		37066	TN	18
VANDERBILT INTEGRATED PR	1487737912	GALLATIN		37066	TN	112
Weinman, Mollie P.	1871794859	GALLATIN		37066	TN	1
Wiggleton, Catherine O.	1932303427	GALLATIN		37066	TN	35
Wills, Alyson A.	1437316791	GALLATIN		37066	TN	115
Wilson, Anjeli K.	1083833347	GALLATIN		37066	TN	433
Wilson, Sharon R.	1356308779	GALLATIN		37066	TN	46
Wyatt, Kenneth N.	1891845178	GALLATIN		37066	TN	19
ADV DIAG IMAG PC	1093741464	GOODLETTSVILLE		37072	TN	76
BOTSKO MD JAMES J	1295706257	GOODLETTSVILLE		37070	TN	87
Baites, John E.	1801866199	GOODLETTSVILLE		37070	TN	1
Botsko, James J.	1295706257	GOODLETTSVILLE		37070	TN	12
Eidson, Timothy H.	1164418448	GOODLETTSVILLE		37072	TN	28
HAMMERMAN MD STEPHEN L	1700946175	GOODLETTSVILLE		37072	TN	8
HEALING PL FAM MED CLINI	1285795278	GOODLETTSVILLE		37072	TN	96
Hammerman, Stephen L.	1700946175	GOODLETTSVILLE		37072	TN	331
KAREN TABITHA BRIGGS, MD	1861522112	GOODLETTSVILLE		37072	TN	26
Lu, Johnny C.	1275776528	GOODLETTSVILLE		37072	TN	7
MOHAMMAD S JAHAN, MD	1467496976	GOODLETTSVILLE		37072	TN	146
McDermott, Diane S.	1104987262	GOODLETTSVILLE		37070	TN	26
McDermott, Ronald I.	1790899508	GOODLETTSVILLE		37070	TN	77
Miller, Ted J.	1063483568	GOODLETTSVILLE		37070	TN	6
Pearson, Robin S.	1114913498	GOODLETTSVILLE		37072	TN	22
RHODES SR MD MICHAEL A	1417009440	GOODLETTSVILLE		37072	TN	14
RIVERGATE PED	1366438640	GOODLETTSVILLE		37072	TN	346
Rhodes Sr, Michael A.	1417009440	GOODLETTSVILLE		37072	TN	179
SWILLEY DO BILL WAYNE	1962450247	GOODLETTSVILLE		37072	TN	40
Simon, Edwin	1609806256	GOODLETTSVILLE		37070	TN	13
Singleton, Codye D.	1073500377	GOODLETTSVILLE		37072	TN	184
Swilley, Bill W.	1962450247	GOODLETTSVILLE		37072	TN	3
Thompson, Keith S.	1598751877	GOODLETTSVILLE		37072	TN	1
White, Joan W.	1396731675	GOODLETTSVILLE		37072	TN	19
GORDONSVILLE CLINIC PLLC	1033310206	GORDONSVILLE		38563	TN	3
Moss, Angela S.	1457428195	GORDONSVILLE		38563	TN	19
PRIMARY CARE ASC OF SMIT	1598715377	GORDONSVILLE		38563	TN	11
STATON SOUTHERN MED PLLC	1295033595	GORDONSVILLE		38563	TN	1
Staton, Brent D.	1508989450	GORDONSVILLE		38563	TN	1
Embry III, Kenneth E.	1245328624	GREENBRIER		37073	TN	92
Florendo, Randy E.	1235124207	GREENBRIER		37073	TN	231
PROVIDENCE MED CLINIC LL	1124215405	GREENBRIER		37073	TN	129
CAREY JR. MD JACK W	1588738744	HARTSVILLE		37074	TN	5
Carey Jr, Jack W.	1588738744	HARTSVILLE		37074	TN	4
Crowder, Dorothy A.	1396749750	HARTSVILLE		37074	TN	5
LYLES JR MD WILLIAM D	1801001912	HARTSVILLE		37074	TN	80
Livingston, Amanda S.	1225364474	HARTSVILLE		37074	TN	88
OLDHAM FNP JOYE B	1881679850	HARTSVILLE		37074	TN	5
Oldham, Joye B.	1881679850	HARTSVILLE		37074	TN	3,603
SAMSON MD BIENVENIDO T	1891861506	HARTSVILLE		37074	TN	125
Ammarell, Amy N.	1265782502	HENDERSONVILLE		37075	TN	405
BLUEGRASS INT MED ASC	1811911233	HENDERSONVILLE		37075	TN	70

BOLLIG MD STEPHEN L	1295837151	HENDERSONVILLE	37075	TN	35
Benitez Brauer, Maria V.	1831185644	HENDERSONVILLE	37075	TN	7
Bernui, Michael R.	1902858574	HENDERSONVILLE	37075	TN	1,058
Bollig, Stephen L.	1295837151	HENDERSONVILLE	37075	TN	19
CUMBERLAND PAIN ASC PLC	1245306232	HENDERSONVILLE	37075	TN	11
Campbell, Jacqueline F.	1245570084	HENDERSONVILLE	37075	TN	3
Cavasin, Helen R.	1578728747	HENDERSONVILLE	37075	TN	16
Couret Jr, Raul	1306969696	HENDERSONVILLE	37075	TN	32
DAUGHERTY MD PAUL S	1144383738	HENDERSONVILLE	37077	TN	3
Daugherty, Paul S.	1144383738	HENDERSONVILLE	37075	TN	9
Duggin, Stephanie L.	1942642152	HENDERSONVILLE	37075	TN	37
Espeleta, Ferdinand S.	1366594301	HENDERSONVILLE	37077	TN	160
Eubank, Abigail J.	1588861207	HENDERSONVILLE	37075	TN	16
Fuller Jr, Raymond L.	1639374408	HENDERSONVILLE	37075	TN	11
GASTRO HEPATOLOGY ASC	1548390503	HENDERSONVILLE	37075	TN	2
Glass, Malcolm B.	1649456062	HENDERSONVILLE	37075	TN	170
HENDERSONVILLE OB GYN PL	1568711976	HENDERSONVILLE	37075	TN	323
Ikard, Margaret B.	1518976315	HENDERSONVILLE	37075	TN	26
Jones, Salimah N.	1568700052	HENDERSONVILLE	37075	TN	112
KABTIMER MD HAILU T	1013009729	HENDERSONVILLE	37075	TN	51
Kirkland, Lindsey R.	1184970261	HENDERSONVILLE	37075	TN	208
LEAVITT MD PAUL J	1346413077	HENDERSONVILLE	37075	TN	158
Leavitt, Paul J.	1578615522	HENDERSONVILLE	37075	TN	10
Linn, Malinda D.	1487778635	HENDERSONVILLE	37075	TN	5
Lowe, Melanie D.	1255576500	HENDERSONVILLE	37075	TN	58
MILLER HEALTH GRP	1972511665	HENDERSONVILLE	37075	TN	405
McClellan, Paul M.	1285936013	HENDERSONVILLE	37075	TN	5
Miller, Thomas B.	1255301800	HENDERSONVILLE	37075	TN	6
Millsbaugh, John B.	1760414429	HENDERSONVILLE	37075	TN	11
Montague, Jennifer L.	1104836741	HENDERSONVILLE	37075	TN	34
Murphy, George J.	1124044169	HENDERSONVILLE	37075	TN	3
Nason, William B.	1932194776	HENDERSONVILLE	37075	TN	8
Nestor, Nell E.	1427023894	HENDERSONVILLE	37075	TN	74
Painter, John D.	1891005856	HENDERSONVILLE	37075	TN	42
RAPHA FAM WELLNESS PLLC	1336571256	HENDERSONVILLE	37075	TN	138
RELIANCE MED ASC	1104021914	HENDERSONVILLE	37075	TN	307
Russell, Nathan W.	1992708911	HENDERSONVILLE	37075	TN	200
SHANNON L LITTLE, MD	1760608806	HENDERSONVILLE	37075	TN	413
STEWART MD JOHN A	1710973342	HENDERSONVILLE	37075	TN	6
Sikes, Nancy E.	1922294818	HENDERSONVILLE	37075	TN	11
Steier, Jill	1033103551	HENDERSONVILLE	37075	TN	1
Stewart, John A.	1710973342	HENDERSONVILLE	37075	TN	192
TN COMPREHENSIVE LUNG AN	1841471216	HENDERSONVILLE	37075	TN	59
TN FAM MED PLLC	1649475153	HENDERSONVILLE	37075	TN	20
TN PHYS ALLIANCE DBA CUM	1467598870	HENDERSONVILLE	37075	TN	4
Taylor, Joseph G.	1992770929	HENDERSONVILLE	37075	TN	5
Tucker, Holly A.	1437100195	HENDERSONVILLE	37075	TN	238
WYATT MD SUSAN D	1427008416	HENDERSONVILLE	37075	TN	34
Witherington, Terry L.	1275567307	HENDERSONVILLE	37075	TN	26
Wright, Cameron S.	1497056337	HENDERSONVILLE	37075	TN	6
Wyatt, Susan D.	1427008416	HENDERSONVILLE	37075	TN	164
AFFIL INTERNISTS	1871699546	HERMITAGE	37076	TN	42
ALACIA L BIGHAM PC	1891030706	HERMITAGE	37076	TN	15
Anderson, James C.	1871587543	HERMITAGE	37076	TN	1
BELL-WILLIS MD ANDREA R	1659366870	HERMITAGE	37076	TN	24
Bigham, Alacia L.	1790886059	HERMITAGE	37076	TN	1
Bodner, Stanley J.	1407809890	HERMITAGE	37076	TN	238
Byrd, Linda G.	1295087039	HERMITAGE	37076	TN	51
CHLDRN CLINIC EST PC	1942220389	HERMITAGE	37076	TN	94
CHLDRN MED GRP	1760456065	HERMITAGE	37076	TN	161
Enayat, Abdul S.	1255372181	HERMITAGE	37076	TN	18
Fairbank, Elizabeth H.	1316926876	HERMITAGE	37076	TN	34
GOODMAN MD BRUCE R	1215923875	HERMITAGE	37076	TN	4
GUTH MD ROBERT W	1306819792	HERMITAGE	37076	TN	1
Gaston Jr, Robert B.	1003897380	HERMITAGE	37076	TN	113
Goodman, Bruce R.	1215923875	HERMITAGE	37076	TN	8
Guth, Robert W.	1306819792	HERMITAGE	37076	TN	102

HERMITAGE PRIMARY CARE L	1023064540	HERMITAGE		37076	TN	130
Hamby, Mindi L.	1306827605	HERMITAGE		37076	TN	39
Hitch, Wendy L.	1174517973	HERMITAGE		37076	TN	230
INTERLANDI MD JOHN W	1992790174	HERMITAGE		37076	TN	35
INTERNAL MED OF SUMMIT P	1144261504	HERMITAGE		37076	TN	224
JANA M WILLIAMS, MD	1811045966	HERMITAGE		37076	TN	26
Jennings, Abigail L.	1588988075	HERMITAGE		37076	TN	18
Johnston, Margreete G.	1790779536	HERMITAGE		37076	TN	63
KINNEY SR MD STEVEN R	1275691073	HERMITAGE		37076	TN	3
Kinney, Steven R.	1275691073	HERMITAGE		37076	TN	362
Kirshner, Neil E.	1245224070	HERMITAGE		37076	TN	296
LaLonde, Danielle L.	1356498240	HERMITAGE		37076	TN	64
Lavin, Viviana A.	1225110109	HERMITAGE		37076	TN	11
Laya, Lisa B.	1427046622	HERMITAGE		37076	TN	2
Lett, Donna W.	1124082797	HERMITAGE		37076	TN	1,152
Long, Taura L.	1962645259	HERMITAGE		37076	TN	66
MC GUIRE MD SUE A	1326031097	HERMITAGE		37076	TN	363
Major, John S.	1487635777	HERMITAGE		37076	TN	18
McGuire, Sue A.	1326031097	HERMITAGE		37076	TN	1
McLevain Wells, Karie A.	1639163462	HERMITAGE		37076	TN	4
Mehrotra, Deepak	1043204878	HERMITAGE		37076	TN	218
Mehta, Ashok K.	1114961596	HERMITAGE		37076	TN	63
Milligan, Matthew H.	1508884875	HERMITAGE		37076	TN	256
Pak, Richard	1710968037	HERMITAGE		37076	TN	137
Pardue, Travis K.	1801846712	HERMITAGE		37076	TN	397
Randolph, Elizabeth V.	1093006009	HERMITAGE		37076	TN	173
Rosdeutscher, Kimberly M.	1750360210	HERMITAGE		37076	TN	16
SHAHANA HUDA, MD	1497802961	HERMITAGE		37076	TN	1
SHERIAN M ANDERSON, PHD	1285725275	HERMITAGE		37076	TN	55
SUMMIT PRIMARY CARE PLLC	1255419255	HERMITAGE		37076	TN	13
SUSAN B CARPENTER, PHD	1528051448	HERMITAGE		37076	TN	76
Shepherd, Kimbel D.	1336133891	HERMITAGE		37076	TN	268
Starks, Jannyse L.	1184954471	HERMITAGE		37076	TN	14
Steger, Christina W.	1134105356	HERMITAGE		37076	TN	82
Vafai, Parvin	1861475188	HERMITAGE		37076	TN	516
WALLACE MD CYNTHIA L	1386615540	HERMITAGE		37076	TN	2
Wallace, Cynthia L.	1386615540	HERMITAGE		37076	TN	3
HENSLEY MD JOSEPH SHELBY	1043215882	HOHENWALD		38462	TN	2
HIGH FOREST HLTH GRP	1326392135	HOHENWALD		38462	TN	35
HOHENWALD MED CTR	1225092547	HOHENWALD		38462	TN	70
Hensley, Joseph S.	1043215882	HOHENWALD		38462	TN	6
KOSTER APN ERIC L	1851464796	HOHENWALD		38462	TN	148
Richardson, Michael D.	1184603839	HOHENWALD		38462	TN	11
Allred, Jonathan D.	1134185127	JAMESTOWN		38556	TN	104
Brown, Angela L.	1053754408	JAMESTOWN		38556	TN	2
C S SEWELL MD PC	1285733766	JAMESTOWN		38556	TN	22
Clark, Richard G.	1962406793	JAMESTOWN		38556	TN	11
Conatser, Chad A.	1760688923	JAMESTOWN		38556	TN	97
JAMESTOWN INT MED PC	1619016581	JAMESTOWN		38556	TN	485
JAMESTOWN REG MED CTR	1093760712	JAMESTOWN		38556	TN	12
JONATHAN D ALLRED PC	1073536884	JAMESTOWN		38556	TN	11
JOSHI MD DILIP N	1999999992	JAMESTOWN		38556	TN	2
Joshi, Dilip N.	1952359945	JAMESTOWN		38556	TN	76
Lee, Connie S.	1215239231	JAMESTOWN		38556	TN	2
Lewis, Annette T.	1164488144	JAMESTOWN		38556	TN	42
Reed, Wendy D.	1407879299	JAMESTOWN		38556	TN	170
Robertson, Lillian T.	1053303230	JAMESTOWN		38556	TN	113
Sandman, Laquita L.	1720302185	JAMESTOWN		38556	TN	138
Sewell, Christopher S.	1881699981	JAMESTOWN		38556	TN	225
Smith, Richard D.	1245240134	JAMESTOWN		38556	TN	88
Thompson, Sandra C.	1992715874	JAMESTOWN		38556	TN	1,589
MID TN MED ASC	1952449605	LA VERGNE		37086	TN	16
SWAUNCY MD MOSES A	1568415164	LA VERGNE		37086	TN	1
ALPHA MED ASC INC	1831175603	LAFAYETTE		37083	TN	4
Brand, Junyang L.	1811307036	LAFAYETTE		37083	TN	170
CHUNN MD STANLEY A	1508935776	LAFAYETTE		37083	TN	108
Chunn, Stanley A.	1508935776	LAFAYETTE		37083	TN	104

Claiborne, Lisa H.	1780667006	LAFAYETTE		37083	TN	7
FAM CARE CTR LLC	1689745069	LAFAYETTE		37083	TN	58
Hale, Priscilla A.	1194875179	LAFAYETTE		37083	TN	15
Huffines, Jenifer D.	1154576825	LAFAYETTE		37083	TN	1
Iliia, Hanna C.	1205826526	LAFAYETTE		37083	TN	92
PRIMARY HEALTHCARE GRP I	1154539591	LAFAYETTE		37083	TN	12
Presley, Chaundel L.	1275683252	LAFAYETTE		37083	TN	3
Senda, Janell N.	1730429812	LAFAYETTE		37083	TN	11
3766881LINCARE INC	1538234935	LAWRENCEBURG		38464	TN	118
ALL PRO HLTH LLC	1437401080	LAWRENCEBURG		38464	TN	223
Armetta, Nancy A.	1346287901	LAWRENCEBURG		38464	TN	79
BURKS MSN PATSY J	1376646646	LAWRENCEBURG		38464	TN	3
Bedford, Leslie N.	1881969103	LAWRENCEBURG		38464	TN	63
Benefield, Thomas S.	1184629792	LAWRENCEBURG		38464	TN	2
Berry Brown, Frances A.	1356381909	LAWRENCEBURG		38464	TN	243
Bowden, Angella M.	1568627214	LAWRENCEBURG		38464	TN	234
Brown, Kendra L.	1013256064	LAWRENCEBURG		38464	TN	104
Burks, Patsy J.	1376646646	LAWRENCEBURG		38464	TN	11
COFFEY APRN KELLIE	1063637270	LAWRENCEBURG		38464	TN	70
CROCKETT KIDS PED	1154380004	LAWRENCEBURG		38464	TN	1
CROCKETT ORTHO	1457666372	LAWRENCEBURG		38464	TN	57
Coffey, Kellie D.	1063637270	LAWRENCEBURG		38464	TN	531
Cox, Victoria P.	1902121577	LAWRENCEBURG		38464	TN	25
DOBIAS MD MATTHEW C	1902919962	LAWRENCEBURG		38464	TN	6
Dobias, Matthew C.	1902919962	LAWRENCEBURG		38464	TN	1
EXPRESS MED FLORENCE	~	LAWRENCEBURG		38464	TN	4
EXPRESS MED LLC	1679534879	LAWRENCEBURG		38464	TN	313
Everett, Leon E.	1609879501	LAWRENCEBURG		38464	TN	1
FRANCES A BERRY BROWN	1972786556	LAWRENCEBURG		38464	TN	188
Gurley, Selena M.	1215214432	LAWRENCEBURG		38464	TN	14
Haneline, Amanda D.	1437477700	LAWRENCEBURG		38464	TN	1
Heard, Shannon M.	1669533550	LAWRENCEBURG		38464	TN	7
Hudgins, Patricia F.	1962477851	LAWRENCEBURG		38464	TN	93
KHATRI MD HARESH H	1427041003	LAWRENCEBURG		38464	TN	1
Kelley, Diane L.	1003998873	LAWRENCEBURG		38464	TN	51
Kelley, Kelly L.	1972882504	LAWRENCEBURG		38464	TN	72
Khatri, Haresh H.	1427041003	LAWRENCEBURG		38464	TN	48
LAWRENCEBURG FAM PRACT A	1619103579	LAWRENCEBURG		38464	TN	119
MANUELE ASC OBSTETRICS G	1912960162	LAWRENCEBURG		38464	TN	127
MEDIATE MD PENNY S	1467694133	LAWRENCEBURG		38464	TN	130
Manuele Jr, James C.	1912960162	LAWRENCEBURG		38464	TN	23
Mattei Weiland, Marie A.	1760506695	LAWRENCEBURG		38464	TN	71
Mediate, Penny S.	1831235910	LAWRENCEBURG		38464	TN	81
Methvin, Kendra D.	1487916524	LAWRENCEBURG		38464	TN	49
ONE STOP MEDICAL LLC	1053548487	LAWRENCEBURG		38464	TN	13
SHAH MD JAYRAJ C	1457364671	LAWRENCEBURG		38464	TN	4
Shah, Jayraj C.	1457364671	LAWRENCEBURG		38464	TN	3
Staley, Homer L.	1609886936	LAWRENCEBURG		38464	TN	1
Stone, Melanie K.	1467413922	LAWRENCEBURG		38464	TN	6
Tangilag, Shastine M.	1063725273	LAWRENCEBURG		38464	TN	14
WILSON MD CLAYTON DON	1144312372	LAWRENCEBURG		38464	TN	23
Warren III, Elbert G.	1467563734	LAWRENCEBURG		38464	TN	22
White, Donna C.	1154751659	LAWRENCEBURG		38464	TN	67
Wilson, Clayton D.	1144312372	LAWRENCEBURG		38464	TN	132
Wright, Evelyn L.	1376777508	LAWRENCEBURG		38464	TN	128
Anderson, Kenneth W.	1467545541	LEBANON		37088	TN	262
BACHSTEIN MD JAMES M	1104802271	LEBANON		37087	TN	141
BADRU INC	1073781217	LEBANON		37088	TN	75
BRADSHAW MED CLINIC PC	1255406450	LEBANON		37087	TN	129
Bachstein, James M.	1104802271	LEBANON		37087	TN	108
Badru, Alexander O.	1942255575	LEBANON		37087	TN	25
Bender, Joy L.	1538101068	LEBANON		37090	TN	91
Black, Jason L.	1306013305	LEBANON		37087	TN	1
Bowersock, Alisa R.	1609073626	LEBANON		37087	TN	74
Bridges, Tancy M.	1568498665	LEBANON		37088	TN	45
CUMBERLAND PED ASC	1104964576	LEBANON		37087	TN	49
CYNTHIA K RECTOR, MD	1942276829	LEBANON		37087	TN	56

Cadena, Alberto	1710074182	LEBANON		37087	TN	346
Casilli, Tabitha A.	1346568953	LEBANON		37087	TN	93
Cassidy, Beau M.	1568466480	LEBANON		37087	TN	40
Champion, Moryca H.	1073514501	LEBANON		37087	TN	166
Crutcher, Samuel J.	1124150016	LEBANON		37087	TN	23
Daily, Janet L.	1467737999	LEBANON		37090	TN	58
Dygulski, Erik A.	1124297031	LEBANON		37087	TN	243
FAM MED PC	1295805794	LEBANON		37087	TN	330
Fisk Jr, John W.	1790708097	LEBANON		37087	TN	422
GIBSON MD RUSSELL E	1568513075	LEBANON		37087	TN	110
HAZLEWOOD MD JEFFREY E	1699717033	LEBANON		37090	TN	402
HUGHEY MD BRIAN W	1053425181	LEBANON		37087	TN	44
Hughey, Brian W.	1053425181	LEBANON		37087	TN	26
JANTZ MD ROBERT J	1104096288	LEBANON		37087	TN	556
Jantz, Robert J.	1396751749	LEBANON		37087	TN	229
Jordan, Charles A.	1083784235	LEBANON		37087	TN	79
KIDSCARE CLINIC INC	1467702456	LEBANON		37087	TN	2
KOWAL MD THOMAS A	1043205008	LEBANON		37087	TN	11
Kincaid, Richard A.	1073742250	LEBANON		37087	TN	22
Kowal, Christine C.	1417296807	LEBANON		37087	TN	113
Kowal, Thomas A.	1043205008	LEBANON		37087	TN	106
LEBANON ENDOSCOPY CTR	1326142878	LEBANON		37090	TN	25
LITTMAN MD WILLIAM J	1750389607	LEBANON		37087	TN	138
LUCK MD DAVID W	1962445726	LEBANON		37087	TN	80
Lanning Jr, Charles B.	1760405500	LEBANON		37087	TN	42
Liter, Holly A.	1831492115	LEBANON		37087	TN	1
Littman, William J.	1750389607	LEBANON		37087	TN	178
Luck, David W.	1962445726	LEBANON		37087	TN	19
MIDDLE TN GASTRO	1407878077	LEBANON		37090	TN	97
McFarlin, Brenda M.	1699705855	LEBANON		37087	TN	224
McKinney, Roger E.	1215995972	LEBANON		37087	TN	78
Mitchell III, Charles A.	1245238567	LEBANON		37087	TN	1,025
Mitchell, Kay S.	1205849502	LEBANON		37087	TN	115
Moore, Wayne E.	1821081472	LEBANON		37087	TN	185
Moss, Tracy L.	1629221692	LEBANON		37087	TN	120
NEUROLOGY CLINIC ASC LLC	1013967157	LEBANON		37087	TN	519
Nuessle, Donald W.	1487768735	LEBANON		37087	TN	52
OLEKSANDR OSIPCHUK, MD	1700045416	LEBANON		37087	TN	171
Orr, Samuel R.	1437119864	LEBANON		37090	TN	31
PETTY ORTHO	1184683179	LEBANON		37087	TN	1
PICKETT MD ALTON W	1194835207	LEBANON		37087	TN	156
PRANAHITHA C REDDY, MBBC	1649320953	LEBANON		37088	TN	224
Pawlowski, Yvonne W.	1134298078	LEBANON		37087	TN	69
Pickett, Alton W.	1194835207	LEBANON		37087	TN	82
Rigsby, Tyroma D.	1174567085	LEBANON		37088	TN	43
Robertson II, George W.	1144288747	LEBANON		37087	TN	57
Roundtree, Alan W.	1356363444	LEBANON		37087	TN	17
SALEH AHMAD, MD	1083657027	LEBANON		37088	TN	205
SORRELS III MD HARDIE V	1942314075	LEBANON		37087	TN	12
Smith, Stephanie D.	1417208463	LEBANON		37087	TN	2
Sorrels III, Hardie V.	1942314075	LEBANON		37087	TN	68
Sy, Bernard T.	1174669998	LEBANON		37087	TN	1
TOTAL FAM PHYS CTR	1649501040	LEBANON		37087	TN	201
WELLS MD WAYNE O	1780685743	LEBANON		37087	TN	103
WELLS MD WAYNE O	1780685743	LEBANON		37088	TN	7
WEST MD WILLARD MAHLON	1730369414	LEBANON		37087	TN	97
WOMENS HEALTH CTR	1255464541	LEBANON		37087	TN	5
Wells, Wayne O.	1780685743	LEBANON		37088	TN	68
West, Willard M.	1598718330	LEBANON		37088	TN	51
Bryan, Julia S.	1407925399	LEWISBURG		37091	TN	1
CELEBRATION FAM CARE PLL	1891053823	LEWISBURG		37091	TN	4
KENNETH PHELPS MD AND AS	1275759011	LEWISBURG		37091	TN	366
LEWIS MD MELVIN G	1013003870	LEWISBURG		37091	TN	43
Lewis, Melvin G.	1013003870	LEWISBURG		37091	TN	53
MC KNIGHT DO BENNY M	1548332505	LEWISBURG		37091	TN	1
McKnight, Benny M.	1548332505	LEWISBURG		37091	TN	97
White Jr, Edward D.	1760448500	LEWISBURG		37091	TN	81

White, Erin L.	1548330707	LEWISBURG		37091	TN	137
AVERETT MD ANDREW K	1245271808	LINDEN		37096	TN	98
Averett, Andrew K.	1245271808	LINDEN		37096	TN	314
Averett, Stephen L.	1063512390	LINDEN		37096	TN	92
Ghanbari, Faramarz	1225329139	LINDEN		37096	TN	48
Griffin, Connie L.	1861592255	LINDEN		37096	TN	44
Marshall, Christopher D.	1144425075	LINDEN		37096	TN	2
PERRY COMM HSP	1558499483	LINDEN		37096	TN	265
Paschall, Elizabeth A.	1033466453	LINDEN		37096	TN	3
STEVEN L AVERETT	1851426415	LINDEN		37096	TN	50
Smith, Jeffrey G.	1922095561	LINDEN		37096	TN	9
THREE RIVERS COMM HEALTH	1659567527	LINDEN		37096	TN	165
Tidwell, Sherry L.	1265707533	LINDEN		37096	TN	2
Wentworth, Raven D.	1952352098	LINDEN		37096	TN	63
BEATY MD KENNETH D	1255364782	LIVINGSTON		38570	TN	24
Beaty, Kenneth D.	1255364782	LIVINGSTON		38570	TN	1
CLOUGH MD JOHN R	1306843461	LIVINGSTON		38570	TN	76
COX MD MICHAEL T	1356305197	LIVINGSTON		38570	TN	59
Clough, John R.	1306843461	LIVINGSTON		38570	TN	130
Colburn, Kenneth L.	1255331906	LIVINGSTON		38570	TN	105
Cox, Michael T.	1356305197	LIVINGSTON		38570	TN	60
Fromke, Vincent L.	1568426757	LIVINGSTON		38570	TN	2
Johns, Judith T.	1689965873	LIVINGSTON		38570	TN	9
LANGENBERG MD MARK T	1891759767	LIVINGSTON		38570	TN	25
Langenberg, Mark T.	1891759767	LIVINGSTON		38570	TN	56
Nahm, Christopher D.	1982663092	LIVINGSTON		38570	TN	63
OASIS MED CTR LLC	1376793216	LIVINGSTON		38570	TN	2
VERTON FAM MED CTR	1558313197	LIVINGSTON		38570	TN	8
Smith, Colin G.	1215223292	LIVINGSTON		38570	TN	27
Smith, Trueman D.	1497715767	LIVINGSTON		38570	TN	13
LOBELVILLE CLINIC	1194923029	LOBELVILLE		37097	TN	17
SCHANTZ MD MATTHEW E	1427096262	LORETTO		38469	TN	2
Schantz, Matthew E.	1427096262	LORETTO		38469	TN	198
LYNCHBURG MED CLINIC LLC	1982949434	LYNCHBURG		37352	TN	220
BEAN NP IRENE W	1245225564	MADISON		37115	TN	4
BONNAIRE MD HARRY J	1083609481	MADISON		37115	TN	42
Bean, Irene W.	1245225564	MADISON		37115	TN	1
Bonnaire, Harry J.	1083609481	MADISON		37115	TN	81
DUFFY MD KAREN B	1174543516	MADISON		37115	TN	104
Dozier, Kenneth C.	1184697898	MADISON		37115	TN	27
Duffy, Karen B.	1174543516	MADISON		37115	TN	26
Dundon, Mary Catherine	1174519706	MADISON		37115	TN	33
GENESIS HLTH WELLNESS GR	1770830804	MADISON		37115	TN	37
GOODLETTSVILLE PED PC	1093700833	MADISON		37115	TN	329
Geleskie, Peter T.	1609840131	MADISON		37115	TN	46
Habibian, Sara	1457439739	MADISON		37115	TN	39
Huitink, Jonathan S.	1881671097	MADISON		37115	TN	72
Hunley, Christine W.	1982783577	MADISON		37115	TN	43
JORDAN MD JOHN C	1285675215	MADISON		37115	TN	7
Johnson, Mary Heather	1386631729	MADISON		37115	TN	11
Jordan, John C.	1285675215	MADISON		37115	TN	19
MIN MD MARCUS M	1912977430	MADISON		37115	TN	4
Miller, James O.	1225042740	MADISON		37115	TN	17
Min, Marcus M.	1912977430	MADISON		37115	TN	122
Mishu, Dina H.	1174519284	MADISON		37115	TN	60
Morgan, Windle H.	1316183148	MADISON		37115	TN	96
Obiany, Ifeanyi O.	1235171596	MADISON		37116	TN	6
Patterson, Sara J.	1942295662	MADISON		37115	TN	5
Po, Divina T.	1295817591	MADISON		37115	TN	1
RIVERSIDE FAM MED INC	1780720813	MADISON		37115	TN	1
ROY OON ASTA, MD	1205809027	MADISON		37115	TN	275
Robinson, Patricia F.	1194700187	MADISON		37115	TN	9
SKYLINE WOMENS HLTH ASC	1396756946	MADISON		37115	TN	67
WOBEGONE INC	1518192582	MADISON		37116	TN	24
Allen, Mark D.	1932187507	MANCHESTER		37355	TN	113
BILL B HOLLINS DO PC	1699977124	MANCHESTER		37355	TN	45
BRANDON JR DO ALBERT R	1376570424	MANCHESTER		37355	TN	85

Barron, Cassandra A.	1619291945	MANCHESTER		37355	TN	7
Brandon, Albert R.	1376570424	MANCHESTER		37355	TN	207
DAVIS MD GLENN A	1497757298	MANCHESTER		37355	TN	69
Daniel, William D.	1497851786	MANCHESTER		37355	TN	52
Davis, Glenn A.	1497757298	MANCHESTER		37355	TN	7
Diaz Barriga, Lisa	1104951177	MANCHESTER		37349	TN	19
FAM HLTH CARE LLC	1295930089	MANCHESTER		37355	TN	26
Florence, David G.	1881676856	MANCHESTER		37355	TN	43
GOOD MD MICHAEL C	1790817526	MANCHESTER		37355	TN	91
George, Bridget O.	1760448245	MANCHESTER		37355	TN	30
Highland, Kathy A.	1760448203	MANCHESTER		37355	TN	18
Hollins, Bill B.	1831296359	MANCHESTER		37355	TN	39
Jones, Vickie L.	1033177654	MANCHESTER		37355	TN	37
Jordan, Patricia W.	1932205903	MANCHESTER		37355	TN	124
LINCOLN TREE MED CLINIC	1982972857	MANCHESTER		37349	TN	63
Lynn, Janice M.	1639117963	MANCHESTER		37355	TN	5
MANCHESTER FAM MED PC	1730344060	MANCHESTER		37355	TN	259
Parsley, Yvette L.	1801168489	MANCHESTER		37355	TN	65
R L WILLIAMS FAM MED PLL	1689019242	MANCHESTER		37355	TN	31
Roth, James E.	1437105608	MANCHESTER		37349	TN	9
SCHMITZ MD MARK A	1144296955	MANCHESTER		37355	TN	48
Schmitz, Mark A.	1144296955	MANCHESTER		37355	TN	210
TRUSSLER DO JAY MICHAEL	1578590725	MANCHESTER		37355	TN	334
Trussler, Jay M.	1578590725	MANCHESTER		37355	TN	20
Williams, Ronald L.	1528148632	MANCHESTER		37355	TN	36
Winton Jr, Ronald D.	1467737528	MANCHESTER		37355	TN	25
Yang, Harrison Y.	1770505612	MANCHESTER		37355	TN	46
Coleman, Juelda R.	1245466135	MC EWEN		37101	TN	343
Yancey, David W.	1447237649	MC EWEN		37101	TN	88
ADV CARE INT MED PLLC	1093809956	MCMINNVILLE		37110	TN	2,002
Andrews, Michael G.	1336183227	MCMINNVILLE		37110	TN	298
BLANKENSHIP MD BRAD E	1427090562	MCMINNVILLE		37110	TN	427
Buck, Theresa M.	1043499940	MCMINNVILLE		37110	TN	101
Burck Jr, Harry E.	1629064738	MCMINNVILLE		37110	TN	80
CINTRON MD EVELYN	1033278429	MCMINNVILLE		37110	TN	105
Chastain, Bryan D.	1023019429	MCMINNVILLE		37110	TN	267
Cole, Judy G.	1952454332	MCMINNVILLE		37110	TN	49
Delvalle, Rene C.	1679593024	MCMINNVILLE		37111	TN	85
FAM CARE CLINIC	1780924456	MCMINNVILLE		37110	TN	75
FISHER DO TIMOTHY M	1376677070	MCMINNVILLE		37110	TN	4
Fisher, Timothy M.	1710920467	MCMINNVILLE		37110	TN	159
Foster, Linda A.	1528055381	MCMINNVILLE		37110	TN	105
Gannon, Tiffany J.	1043525173	MCMINNVILLE		37110	TN	44
Glover, Dannie W.	1205822962	MCMINNVILLE		37110	TN	87
HARLOW MD SUSAN B	1578986527	MCMINNVILLE		37110	TN	1
HLTH GRP OF MC MINNVILLE	1225083819	MCMINNVILLE		37110	TN	101
Harlow, Susan B.	1154341543	MCMINNVILLE		37110	TN	112
Harper, Melinda R.	1225166564	MCMINNVILLE		37110	TN	365
Hekimoglu, Cetin	1568488708	MCMINNVILLE		37110	TN	75
Hill, Theresa H.	1699785709	MCMINNVILLE		37110	TN	89
Hutchison, Haley M.	1033452495	MCMINNVILLE		37110	TN	43
JIMMY DALE WOODLEE	1700833829	MCMINNVILLE		37110	TN	63
Jacobs, Gordon J.	1932172624	MCMINNVILLE		37110	TN	60
Jenkins, Jimmy E.	1952397606	MCMINNVILLE		37110	TN	25
LINDA A FOSTER PC	1407004211	MCMINNVILLE		37110	TN	23
MC MINNVILLE ORTHO CLINI	1306809199	MCMINNVILLE		37110	TN	43
MCMINNVILLE MED ASC PLLC	1104937267	MCMINNVILLE		37110	TN	16
MORGAN MD CHARLES D	1497834188	MCMINNVILLE		37110	TN	25
McVey, Jeffrey K.	1316949969	MCMINNVILLE		37110	TN	16
Morgan, Charles D.	1497834188	MCMINNVILLE		37110	TN	118
Myers, Leslie R.	1992042287	MCMINNVILLE		37110	TN	18
NAMASTE OB GYN PLLC	1689949273	MCMINNVILLE		37110	TN	891
Neal, Kimerly	1689668105	MCMINNVILLE		37110	TN	65
PIONEER PED PLLC	1184816720	MCMINNVILLE		37110	TN	43
Questell, Michael	1386625960	MCMINNVILLE		37111	TN	75
RENE C DEL VALLE PLLC	1528150596	MCMINNVILLE		37111	TN	57
REUTER MD ROGINA K	1417040536	MCMINNVILLE		37111	TN	124

Reuter, Rogina K.	1417040536	MCMINNVILLE		37110	TN		99
Riley, Dawn M.	1538317391	MCMINNVILLE		37110	TN		20
Rogers, Amy L.	1932364049	MCMINNVILLE		37110	TN		34
Stewart, Michael T.	1184611493	MCMINNVILLE		37110	TN		34
Streicher, Vanessa M.	1023204278	MCMINNVILLE		37110	TN		20
Tate, Ashley N.	1861762767	MCMINNVILLE		37110	TN		122
Troop Jr, Joe R.	1902881626	MCMINNVILLE		37110	TN		3
WARREN FAM PRACT PLLC	1750559159	MCMINNVILLE		37111	TN		23
Whitfield, Shawn M.	1861830200	MCMINNVILLE		37110	TN		193
Woodlee, Jimmie D.	1780623579	MCMINNVILLE		37110	TN		10
Chounzom, Tenzing	1427075894	MONTEAGLE		37356	TN		280
Filchock, Joanne V.	1477521037	MONTEAGLE		37356	TN		16
Huffman Jr, Clifford L.	1528339678	MONTEAGLE		37356	TN		120
Milner, Rita P.	1962472605	MONTEAGLE		37356	TN		137
Everett, Heather H.	1184050262	MONTEREY		38574	TN		2
MCINTOSH MSN BRENDA L	1477863231	MONTEREY		38574	TN		43
McIntosh, Brenda L.	1477863231	MONTEREY		38574	TN		4
SMITH MD CHARLES GRAY G	1144217803	MONTEREY		38574	TN		105
Sherfey Sr, Mark A.	1497877583	MONTEREY		38574	TN		27
Smith, Charles G.	1144217803	MONTEREY		38574	TN		30
Ball, Jodi J.	1861599557	MOUNT JULIET		37122	TN		97
CONCORD INFECTIOUS DISEA	1083941512	MOUNT JULIET		37121	TN		15
Cheeks Jr, Jimmy W.	1447282611	MOUNT JULIET		37122	TN		196
Dawson, Brandy A.	1386876001	MOUNT JULIET		37122	TN		257
Frost, Devin M.	1821329657	MOUNT JULIET		37122	TN		19
GERIATRIX CONXULTING LLC	1336309806	MOUNT JULIET		37122	TN		46
JONES MD KATHERINE W	1972608149	MOUNT JULIET		37122	TN		49
James, Chadwick R.	1720067937	MOUNT JULIET		37122	TN		15
Jones, Katherine W.	1427023605	MOUNT JULIET		37122	TN		80
Khan, Haroon N.	1730114315	MOUNT JULIET		37121	TN		26
Lagueux, Marthe Sophie	1457330649	MOUNT JULIET		37122	TN		113
Lyttle, Sharon D.	1598883134	MOUNT JULIET		37122	TN		54
MIDTOWN HLTHCARE	1558708727	MOUNT JULIET		37122	TN		141
MT JULIET FAM CARE WALK	1497784631	MOUNT JULIET		37122	TN		44
McLaughlin, Bruce E.	1225060999	MOUNT JULIET		37122	TN		196
Mitchell, Kathy A.	1346441318	MOUNT JULIET		37122	TN		188
PINNACLE WELLNESS GRP LL	1174835763	MOUNT JULIET		37122	TN		38
Pare, Bernard	1881673093	MOUNT JULIET		37122	TN		135
Roach, Kristy A.	1659484434	MOUNT JULIET		37122	TN		105
SABITHA S HUDEK, MD	1578517298	MOUNT JULIET		37121	TN		14
SIMPLYCARE MT JULIET	1679623565	MOUNT JULIET		37122	TN		252
Shearer, Cameron A.	1437138641	MOUNT JULIET		37122	TN		220
TN SPRT MED PC	1548571482	MOUNT JULIET		37122	TN		82
Thorne, Lisa D.	1194967380	MOUNT JULIET		37122	TN		6
WST WILSON FAM PRACT CTR	1598779837	MOUNT JULIET		37122	TN		22
WST WILSON WALK IN CLINI	1477568152	MOUNT JULIET		37122	TN		87
ADAMS MD AUSTIN A	1669508891	MURFREESBORO		37129	TN		2
ADV MED CONSULT	1174704993	MURFREESBORO		37127	TN		124
ANGELA C STOKES, MSN	1972791903	MURFREESBORO		37129	TN		3
ARIZONS OBSTETRICS GYNEC	1770914673	MURFREESBORO		37129	TN		1
Adams, Austin A.	1669508891	MURFREESBORO		37129	TN		47
Adams, Tammy H.	1558333435	MURFREESBORO		37129	TN		46
Akmal, Muhammad M.	1144269887	MURFREESBORO		37129	TN		137
Anderson, Akashia V.	1003075862	MURFREESBORO		37129	TN		375
Andrews, Susan T.	1528090214	MURFREESBORO		37129	TN		742
Arney, Meri Christie D.	1760439616	MURFREESBORO		37133	TN		56
BEECHAM FNP KATHARINE L	1447238795	MURFREESBORO		37129	TN		2
BELL FAMILY MEDICAL CTR	1861569121	MURFREESBORO		37130	TN		46
BOERNER MD JAMES L	1841241304	MURFREESBORO		37130	TN		31
Beatty, Douglas C.	1053394916	MURFREESBORO		37129	TN		367
Beckman, James C.	1730102278	MURFREESBORO		37129	TN		148
Bigham, Virgil L.	1578535894	MURFREESBORO		37129	TN		46
Blankenship, Brad E.	1427090562	MURFREESBORO		37133	TN		102
Bobo, Elizabeth A.	1366794935	MURFREESBORO		37130	TN		8
Boerner, James L.	1841241304	MURFREESBORO		37129	TN		187
Boles, Charles B.	1568494953	MURFREESBORO		37129	TN		21
Boles, Deborah L.	1982658399	MURFREESBORO		37133	TN		714

Bradley, Melita M.	1003888082	MURFREESBORO		37129	TN	267
Bratsch, Colleen Q.	1154328060	MURFREESBORO		37129	TN	16
Bray, Elizabeth S.	1124061676	MURFREESBORO		37129	TN	122
Brown, Janet M.	1548398084	MURFREESBORO		37133	TN	126
Burns, Olen B.	1083816813	MURFREESBORO		37129	TN	279
Butts, Jessica F.	1649462078	MURFREESBORO		37129	TN	740
Byrnes, John M.	1700846334	MURFREESBORO		37129	TN	106
CHUNDURU MD NAGESWARA R	1841360930	MURFREESBORO		37130	TN	73
COFFEE CNTY PHYS GRP	1437164878	MURFREESBORO		37129	TN	88
COVENANT HLTHCARE FOR WO	1528082989	MURFREESBORO		37129	TN	851
Cade, Wanda B.	1194797415	MURFREESBORO		37129	TN	91
Carter, Dennis C.	1831287630	MURFREESBORO		37129	TN	46
Carter, Sam F.	1962490359	MURFREESBORO		37129	TN	8
Castleberry, Marcie S.	1760454185	MURFREESBORO		37129	TN	10
Chandler, Charles G.	1275505216	MURFREESBORO		37129	TN	29
Chasten, Chayla M.	1447562210	MURFREESBORO		37129	TN	39
Chesney, Brad S.	1912979139	MURFREESBORO		37129	TN	2
Chihombori, Arikana C.	1578557690	MURFREESBORO		37130	TN	123
Chunduru, Nageswara R.	1841360930	MURFREESBORO		37130	TN	130
Clark, S Kathleen	1174608137	MURFREESBORO		37130	TN	1,348
Coleman, Rosanne R.	1235133133	MURFREESBORO		37129	TN	13
Collins, Douglas J.	1164494118	MURFREESBORO		37129	TN	55
Cote, Nicholas S.	1649426016	MURFREESBORO		37129	TN	68
DICORLETO MD PETER A	1811985815	MURFREESBORO		37129	TN	113
DOCTORS URGENT CARE LLC	1184944407	MURFREESBORO		37133	TN	4
DONAGHEY MD SUSANA I	1427073451	MURFREESBORO		37129	TN	117
Dar, Sadia M.	1326115577	MURFREESBORO		37129	TN	12
Davis, Amanda C.	1568635704	MURFREESBORO		37129	TN	84
Dhar, Anitha S.	1215902796	MURFREESBORO		37129	TN	8
DiCorleto, Peter A.	1811985815	MURFREESBORO		37129	TN	2
Drake, Debra L.	1336189091	MURFREESBORO		37129	TN	142
Duffy, Jamira N.	1962614552	MURFREESBORO		37130	TN	3
Duncan, Alexandria N.	1831360411	MURFREESBORO		37129	TN	3
EST CLARK MED PC	1144469263	MURFREESBORO		37130	TN	265
EVANS MD JAMES F	1609855931	MURFREESBORO		37130	TN	84
Egli, Eric K.	1841225661	MURFREESBORO		37129	TN	79
Egli, Nena W.	1376580613	MURFREESBORO		37133	TN	149
Eller, Scott R.	1467418871	MURFREESBORO		37129	TN	22
Evans, James F.	1609855931	MURFREESBORO		37130	TN	62
FAM HLTH ASC	1720176530	MURFREESBORO		37129	TN	12
FAM PRACT OF MURFREESBOR	1790806859	MURFREESBORO		37129	TN	53
FAM PRACT PARTNERS PC	1003845264	MURFREESBORO		37130	TN	71
GENESYS FAM MED PC	1023200235	MURFREESBORO		37129	TN	82
GOOD HLTH ASC PLLC	1275717282	MURFREESBORO		37130	TN	46
Garner Jr, James W.	1831269406	MURFREESBORO		37129	TN	46
Gilbert, Felisa L.	1295720605	MURFREESBORO		37129	TN	58
Glynn, Martin A.	1689710717	MURFREESBORO		37130	TN	108
HODGES MD BARBARA G	1679697122	MURFREESBORO		37130	TN	3
HOMETOWN FAM MED	1558786665	MURFREESBORO		37129	TN	45
HOPKINS II MD GEORGE D	1659473452	MURFREESBORO		37129	TN	66
HUONG MD ALLEN M	1457310286	MURFREESBORO		37130	TN	2
Hannah, Janet S.	1861635799	MURFREESBORO		37129	TN	6
Harrison, Jeremy B.	1093787079	MURFREESBORO		37129	TN	59
Haselton, Dana J.	1043283427	MURFREESBORO		37129	TN	1
Helton, Thomas M.	1881624450	MURFREESBORO		37129	TN	33
Henderson, Julie L.	1871864876	MURFREESBORO		37129	TN	87
Herlevic, Michael S.	1851362628	MURFREESBORO		37129	TN	128
Hodges, Barbara G.	1679697122	MURFREESBORO		37129	TN	2
Hoffman, Christine	1548292212	MURFREESBORO		37129	TN	10
Hopkins II, George D.	1659473452	MURFREESBORO		37129	TN	2
Hubbard, David P.	1174554406	MURFREESBORO		37129	TN	34
Huggins, Teresa G.	1194839498	MURFREESBORO		37129	TN	31
Hughes, Mark D.	1740246446	MURFREESBORO		37129	TN	7
Humphrey, Robert S.	1841262052	MURFREESBORO		37129	TN	160
Hunt, Hillary H.	1124238951	MURFREESBORO		37129	TN	10
Huong, Allen M.	1457310286	MURFREESBORO		37129	TN	2
Hydrick II, Jack D.	1053382648	MURFREESBORO		37127	TN	2

Ingraham, Christopher E.	1720195878	MURFREESBORO	37129	TN	25
J CHRIS BECKMAN MD PLLC	1033132444	MURFREESBORO	37130	TN	9
JAMES W GARNER JR PC	1669646964	MURFREESBORO	37130	TN	50
JONES MD CYNTHIA L	1194761387	MURFREESBORO	37129	TN	1
Jarrett, Marco A.	1073760773	MURFREESBORO	37129	TN	46
Johnson, Ashley B.	1063462315	MURFREESBORO	37130	TN	22
Johnson, David L.	1770639619	MURFREESBORO	37129	TN	38
Johnson, Derek K.	1386603850	MURFREESBORO	37129	TN	68
Johnston, Susan E.	1912975566	MURFREESBORO	37129	TN	84
Jones, Dana D.	1225086432	MURFREESBORO	37129	TN	20
Jose, Linda G.	1053350074	MURFREESBORO	37129	TN	44
Josovitz, Mark S.	1396827929	MURFREESBORO	37130	TN	18
KAREN J PUCKETT PLC	1801064084	MURFREESBORO	37129	TN	2
KNOLL PA KURT M	1518951656	MURFREESBORO	37127	TN	41
Katkuri, Jithander R.	1114974979	MURFREESBORO	37129	TN	11
Ketchum, Jennifer M.	1760644108	MURFREESBORO	37129	TN	563
King, Kimberly N.	1588628838	MURFREESBORO	37129	TN	48
Kovacs Whaley, Cynthia H.	1497790992	MURFREESBORO	37133	TN	12
LAROCHE MD ELIZABETH R	~	MURFREESBORO	37129	TN	8
Lakes, Heidi	1205945300	MURFREESBORO	37129	TN	1
Langworthy, Warren O.	1083614044	MURFREESBORO	37129	TN	83
Laroche, Elizabeth R.	1407807761	MURFREESBORO	37129	TN	57
Lewis, Bryan C.	1194836791	MURFREESBORO	37129	TN	2
Lowe, Janet P.	1285872580	MURFREESBORO	37129	TN	24
Lowe, Lisa L.	1437121811	MURFREESBORO	37129	TN	75
MED HOME PRIMARY PLLC	1114273794	MURFREESBORO	37130	TN	2
MIDDLE TN HEALTH WELLNES	1588910954	MURFREESBORO	37133	TN	68
MIDSTATE GASTRO LLC	1265554091	MURFREESBORO	37130	TN	44
MOORE FAM MED LLC	1174720981	MURFREESBORO	37128	TN	691
MURFREESBORO FAM CARE PC	1376701052	MURFREESBORO	37130	TN	76
MURFREESBORO MED CLINIC	1487604609	MURFREESBORO	37133	TN	2
MURPHY MD WAYNE	1184984726	MURFREESBORO	37133	TN	82
MacQuarrie, Michael A.	1790766590	MURFREESBORO	37130	TN	39
Maxwell, Elizabeth J.	1407869647	MURFREESBORO	37129	TN	22
McCafferty, Linda R.	1770596538	MURFREESBORO	37129	TN	20
McCollum, Joshua M.	1942299359	MURFREESBORO	37129	TN	33
McGowan, Kimberly C.	1831148683	MURFREESBORO	37129	TN	175
McGriff Chatman, Yolando	1295707552	MURFREESBORO	37129	TN	3
Meadows, Peter C.	1003198359	MURFREESBORO	37129	TN	31
Mills, Kathryn	1124191010	MURFREESBORO	37129	TN	81
Mitchell, Vicki L.	1518104579	MURFREESBORO	37129	TN	2,486
Mooneyham, Irmalynn L.	1225470057	MURFREESBORO	37129	TN	17
Moore, Debbie A.	1316021926	MURFREESBORO	37133	TN	29
Moore, Sovana R.	1679530745	MURFREESBORO	37129	TN	12
Moore, Timothy A.	1932289535	MURFREESBORO	37133	TN	49
Moss, Mary T.	1720033855	MURFREESBORO	37129	TN	86
Murphy, Wayne	1407888357	MURFREESBORO	37129	TN	13
N RAO CHUNDURU PC	1912107483	MURFREESBORO	37130	TN	75
Nwankwo, Ukpong E.	1518914050	MURFREESBORO	37129	TN	26
Nwosu, Martin N.	1508976986	MURFREESBORO	37133	TN	8
ODOM MD STEPHEN G	1770525107	MURFREESBORO	37130	TN	18
OURS MD DAVID E	1023076882	MURFREESBORO	37130	TN	21
Odom, Stephen G.	1770525107	MURFREESBORO	37130	TN	32
Orugantii, Nagavijaya	1598887473	MURFREESBORO	37129	TN	6
Ott, Melissa M.	1396873063	MURFREESBORO	37129	TN	44
Ours, David E.	1023076882	MURFREESBORO	37129	TN	13
PHYS MED CARE LLC	1588851661	MURFREESBORO	37133	TN	84
PRIMARY CARE HOPE CLINIC	1114973237	MURFREESBORO	37129	TN	7
Paffrath, Jeffrey A.	1821039397	MURFREESBORO	37129	TN	91
Parker, Valerie R.	1346361771	MURFREESBORO	37129	TN	134
Patel, Utpal P.	1306834700	MURFREESBORO	37129	TN	3
Payne, Steven J.	1952404402	MURFREESBORO	37129	TN	709
Perkins, Matthew L.	1346238656	MURFREESBORO	37129	TN	128
Phillips, Heather N.	1801007596	MURFREESBORO	37129	TN	74
Pollock, Jason W.	1306917117	MURFREESBORO	37129	TN	42
Powers, Amy L.	1891780896	MURFREESBORO	37127	TN	45
Puckett, Karen J.	1215989520	MURFREESBORO	37129	TN	160

Pullias, Mitchell A.	1215926860	MURFREESBORO	37129	TN	75
RAVI P SINGH, MD	1922116649	MURFREESBORO	37129	TN	87
Ralph, Tara G.	1184048795	MURFREESBORO	37129	TN	101
Ramesh, Arundati K.	1154392918	MURFREESBORO	37129	TN	27
Reed, Kristal N.	1487600698	MURFREESBORO	37129	TN	195
Rickard, Randall C.	1619906856	MURFREESBORO	37129	TN	100
Riley, Louis T.	1891791471	MURFREESBORO	37129	TN	40
Rosser, Brent A.	1285787036	MURFREESBORO	37129	TN	52
Rudd, John D.	1801974449	MURFREESBORO	37129	TN	224
SLEEP CTR OF MIDDLE TN P	1003914201	MURFREESBORO	37129	TN	94
STONES RIV DERMATOLOGY P	1609178102	MURFREESBORO	37130	TN	148
STONES RIV MED GRP PC	1437299195	MURFREESBORO	37130	TN	276
SULKOWSKI FAM MED PLLC	1770985921	MURFREESBORO	37129	TN	55
SURESH C SARASWAT PC	~	MURFREESBORO	37130	TN	13
Saenphansiri, Xaiyavong	1306075684	MURFREESBORO	37129	TN	6
Salter, Kristin L.	1902049737	MURFREESBORO	37129	TN	5
Sanders, Lisa R.	1609046721	MURFREESBORO	37129	TN	14
Saraswat, Sudha S.	1265534168	MURFREESBORO	37129	TN	98
Schwartz, Gary A.	1780694752	MURFREESBORO	37129	TN	4
Scott, Joseph M.	1043281710	MURFREESBORO	37129	TN	39
Shannon, Kimberly B.	1598736266	MURFREESBORO	37129	TN	49
Sharifi, Haydeh G.	1235102617	MURFREESBORO	37129	TN	1
Sharifi, Haydeh G.	1649368408	MURFREESBORO	37129	TN	54
Stracener Stinnett, Jenni	1639350580	MURFREESBORO	37129	TN	113
Sulkowski, Thomas E.	1588696264	MURFREESBORO	37129	TN	35
Sutton, Berrien W.	1487621843	MURFREESBORO	37129	TN	6
Swauncy, Moses A.	1568415164	MURFREESBORO	37129	TN	1
T MICHAEL HELTON PLLC	1043220494	MURFREESBORO	37130	TN	166
TRUST POINT HOSPITAL	1497012959	MURFREESBORO	37129	TN	116
TURPIN JR MD BUFORD P	1558466425	MURFREESBORO	37130	TN	196
TWIN OAKS PRIMARY CARE I	1023363991	MURFREESBORO	37130	TN	74
Taylor, Gregory M.	1174595086	MURFREESBORO	37129	TN	104
Tessier IV, Charles R.	1659535557	MURFREESBORO	37129	TN	104
Udom, David I.	1619032067	MURFREESBORO	37129	TN	83
Venable, Leanne P.	1962684878	MURFREESBORO	37127	TN	59
WITT MD TERRY J	1083607154	MURFREESBORO	37130	TN	687
WOLOHON MD CHARLES T	1558448423	MURFREESBORO	37129	TN	3
WOMENS HEALTH SPEC PLLC	1093802068	MURFREESBORO	37129	TN	23
Wade, Frank D.	1700974516	MURFREESBORO	37129	TN	147
Ward, Aaron R.	1356313233	MURFREESBORO	37129	TN	3
Warise, Lita F.	1568702645	MURFREESBORO	37129	TN	2
Webb, Robbie M.	1043283765	MURFREESBORO	37129	TN	40
Whitfield, April L.	1083640221	MURFREESBORO	37129	TN	16
Williams, Kelly G.	1255339701	MURFREESBORO	37129	TN	20
Willoughby, Mitchell B.	1134247570	MURFREESBORO	37129	TN	2
Witt, Terry J.	1083607154	MURFREESBORO	37129	TN	2
Wolohon, Charles T.	1558448423	MURFREESBORO	37129	TN	32
ALEXANDER PRIKHOJAN, MD	1538132188	NASHVILLE	37205	TN	62
ALICIA A HALL INC	1144452756	NASHVILLE	37203	TN	1
ALIVE HOSPICE	1184682858	NASHVILLE	37203	TN	83
ALKAYYALI MD FAWWAZ A	1639125560	NASHVILLE	37222	TN	108
AMIS MD LORI L	1255394052	NASHVILLE	37203	TN	2
ANDREI J AVENIDO, MD	1669786000	NASHVILLE	37203	TN	9
ANES SVC ASC PLLC	1104854124	NASHVILLE	37244	TN	9
ARNETT MD DARRELL G	1760574610	NASHVILLE	37203	TN	11
ARNETT MD DARRELL G	1760574610	NASHVILLE	37219	TN	4
ARTHUR HAMILTON SMALL, MD	1013025519	NASHVILLE	37203	TN	6
ASPIRE HLTH MED PARTNERS	1215372354	NASHVILLE	37230	TN	6
Aballay, Richard A.	1063577377	NASHVILLE	37203	TN	2
Adair, Elizabeth L.	1447400932	NASHVILLE	37203	TN	1
Adams, Paige E.	1205907458	NASHVILLE	37203	TN	4
Aguayo, Bobby P.	1780866335	NASHVILLE	37203	TN	32
Ahmed, Nazneen	1093709388	NASHVILLE	37211	TN	13
Akatue, Richmond A.	1578530796	NASHVILLE	37230	TN	11
Akhter, Syed M.	1407941164	NASHVILLE	37244	TN	4
Albertsen, Amanda B.	1386964641	NASHVILLE	37244	TN	34
Alexander, Jennifer M.	1205179249	NASHVILLE	37244	TN	1

Ali, Sameerah	1558531566	NASHVILLE		37205	TN		1
Alkayyali, Fawwaz A.	1639125560	NASHVILLE		37222	TN		10
Allen Jr, Newton P.	1063452399	NASHVILLE		37205	TN		39
Allen, Terry R.	1245238971	NASHVILLE		37203	TN		2
Alsentzer, Laurel V.	1164482352	NASHVILLE		37205	TN		3
Alt, Lynn A.	1932236247	NASHVILLE		37203	TN		15
Altenbern, Darrington P.	1871596080	NASHVILLE		37203	TN		13
Alvi, Rabia	1275798498	NASHVILLE		37230	TN		1
Amis, Lori L.	1255394052	NASHVILLE		37203	TN		231
Anderson Jr, Edwin B.	1588655021	NASHVILLE		37203	TN		94
Andies, Sara E.	1851659148	NASHVILLE		37244	TN		31
Aquino, Jeneth D.	1659679884	NASHVILLE		37211	TN		26
Argerson, John N.	1023319290	NASHVILLE		37203	TN		2
Arthur, Clarissa N.	1720202526	NASHVILLE		37205	TN		13
Asare Bawuah, Kofi	1730345323	NASHVILLE		37203	TN		106
Attoussi, Said	1225013535	NASHVILLE		37211	TN		1,557
Atubra, Mary E.	1396867875	NASHVILLE		37203	TN		34
Ayers, David R.	1184648297	NASHVILLE		37244	TN		20
Azar, Sherry D.	1528050788	NASHVILLE		37205	TN		13
BAPTIST MEML HSP DESOTO	1194789818	NASHVILLE		37241	TN		36
BARNETT MD DONALD R	1619943123	NASHVILLE		37203	TN		30
BEVERIDGE MD NANCY G	1487615563	NASHVILLE		37205	TN		8
BHUPENDRA RAJPURA, MD	1629056569	NASHVILLE		37215	TN		11
BOOTH JR MD GLENN H	1730176090	NASHVILLE		37203	TN		6
BRENTWOOD EST PED	1497794952	NASHVILLE		37211	TN		5
BRETT SHAPIRO, MD	~	NASHVILLE		37212	TN		19
BURBANK MD SALLY W	1265465959	NASHVILLE		37203	TN		2
BURTON HILLS PRIMARY CAR	1366644361	NASHVILLE		37230	TN		1
Baggott, Nicole O.	1407823321	NASHVILLE		37203	TN		1
Bahner Sr, Roderick I.	1568458800	NASHVILLE		37203	TN		4
Bailes, Elizabeth W.	1346237138	NASHVILLE		37203	TN		9
Bajpai, Smita M.	1013198274	NASHVILLE		37244	TN		1
Baker Jr, Charles T.	1134141880	NASHVILLE		37244	TN		4
Baker, Evelyn R.	1811086267	NASHVILLE		37244	TN		56
Bal, Indumeet B.	1841266582	NASHVILLE		37207	TN		11
Banks, Seth B.	1588788301	NASHVILLE		37244	TN		7
Barnett, Donald	1619943123	NASHVILLE		37203	TN		8
Barrett, Amanda D.	1962559831	NASHVILLE		37203	TN		2
Barrow, Heather M.	1720251374	NASHVILLE		37205	TN		14
Bastian, Samuel R.	1851382568	NASHVILLE		37203	TN		1
Baucom III, William E.	1952353054	NASHVILLE		37244	TN		1
Bayles, Anita E.	1972510303	NASHVILLE		37244	TN		25
BeAird Gaines, Lillian N.	1316977150	NASHVILLE		37204	TN		30
Beatty, Brian C.	1447253638	NASHVILLE		37244	TN		3
Beatty, Priscilla	1477738052	NASHVILLE		37218	TN		4
Beecher, Linda M.	1376578971	NASHVILLE		37205	TN		11
Beesley, Kathryn S.	1417102369	NASHVILLE		37208	TN		4
Bellardo, Lewis J.	1235132408	NASHVILLE		37244	TN		2
Bennett, Julian A.	1679663785	NASHVILLE		37208	TN		6
Berkompas, Robert J.	1174560312	NASHVILLE		37205	TN		6
Bess, Jennifer L.	1912947318	NASHVILLE		37205	TN		68
Betts, Jon E.	1740240167	NASHVILLE		37205	TN		7
Bevelhimer, Ann S.	1699873554	NASHVILLE		37244	TN		6
Beveridge, Nancy G.	1487615563	NASHVILLE		37205	TN		50
Beverly, Steven M.	1700878279	NASHVILLE		37244	TN		13
Beyer, Deborah D.	1316987654	NASHVILLE		37205	TN		11
Biggs, Monte B.	1073611943	NASHVILLE		37244	TN		3
Blache, Natalie P.	1922254192	NASHVILLE		37244	TN		1
Black, Karen R.	1164867628	NASHVILLE		37244	TN		188
Blake, Mary A.	1245233402	NASHVILLE		37244	TN		1
Blalock, Chasity H.	1518398825	NASHVILLE		37205	TN		1
Boaten, Afua S.	1972597656	NASHVILLE		37244	TN		1
Boger, William G.	1396753356	NASHVILLE		37202	TN		19
Bogus, Devin L.	1740356088	NASHVILLE		37203	TN		20
Bolton, Bettina K.	1073879995	NASHVILLE		37244	TN		1
Bompart, Carol G.	1811012107	NASHVILLE		37244	TN		21
Bono, Amy G.	1851554836	NASHVILLE		37244	TN		9

Bonvissuto, Linda S.	1588789044	NASHVILLE		37203	TN	89
Booker, Tamela P.	1265423099	NASHVILLE		37203	TN	1
Booth Jr, Glenn H.	1730176090	NASHVILLE		37203	TN	11
Botts, Dara W.	1982826004	NASHVILLE		37244	TN	27
Bourne, Phillip H.	1427036748	NASHVILLE		37230	TN	1,943
Bowen, Sunni G.	1043452865	NASHVILLE		37244	TN	159
Bowers, Matthew C.	1497044283	NASHVILLE		37230	TN	3
Bowers, Patricia A.	1710394705	NASHVILLE		37230	TN	1
Bowling, Lisa M.	1407891187	NASHVILLE		37244	TN	2,099
Bowser, Amy L.	1932279429	NASHVILLE		37244	TN	203
Boylan, Jason L.	1538116561	NASHVILLE		37201	TN	86
Bradshaw, Virginia L.	1598795007	NASHVILLE		37215	TN	57
Brady, Linda D.	1508826900	NASHVILLE		37205	TN	30
Branch, Mark A.	1689664674	NASHVILLE		37244	TN	43
Bressman, Phillip L.	1285637447	NASHVILLE		37244	TN	5
Brinkley, Ashley A.	1891096632	NASHVILLE		37228	TN	43
Brinkmann, Jennifer H.	1467534727	NASHVILLE		37244	TN	23
Broome, William S.	1679671515	NASHVILLE		37244	TN	2
Brown, Douglas H.	1023100443	NASHVILLE		37203	TN	8
Bryant, James D.	1154312999	NASHVILLE		37203	TN	5
Bryant, James W.	1477562312	NASHVILLE		37230	TN	6
Buffington, Shontae R.	1083729446	NASHVILLE		37203	TN	9
Buie, Kimberly A.	1194940056	NASHVILLE		37205	TN	5
Bullock, Sally H.	1396784971	NASHVILLE		37202	TN	24
Burbank, Sally W.	1265465959	NASHVILLE		37203	TN	3
Burch Jr, Roy P.	1073516225	NASHVILLE		37244	TN	8
Burgos, Elizabeth B.	1073600110	NASHVILLE		37230	TN	2
Burns, Emily R.	1891755161	NASHVILLE		37217	TN	27
CAPSTONE PED PLLC	1215364633	NASHVILLE		37203	TN	6
CARESPOT OF NASHVILLE LL	1699118828	NASHVILLE		37203	TN	2
CARL E WINGO PC	1700942158	NASHVILLE		37203	TN	13
CAROL P MILAM, MD	1508927047	NASHVILLE		37203	TN	1
CARROLL HSP ASC	1396064531	NASHVILLE		37219	TN	18
CASEY C ARNEY, MD	1689771693	NASHVILLE		37215	TN	2
CHAMBERS MD JILL F	1336399211	NASHVILLE		37203	TN	4
CHARLES C SLEDGE, MD	1881638732	NASHVILLE		37209	TN	17
CHERN MD ANDREW L	1467521245	NASHVILLE		37203	TN	2
CHLDRN ADULTS MED GRP LL	1659487494	NASHVILLE		37202	TN	23
CLARKSVILLE PAIN INST LL	~	NASHVILLE		37203	TN	27
COLLEEN S FRIDDELL, MD	1942332499	NASHVILLE		37214	TN	18
COMM QUICK CARE OF LAVER	1194023366	NASHVILLE		37244	TN	10
COMPASSIONATE HLTH ASC P	1437429552	NASHVILLE		37202	TN	1
CRAWFORD CNM CARLOTTA M	1255534046	NASHVILLE		37203	TN	18
CRMC MSO SUB 1 INC	1972648319	NASHVILLE		37230	TN	1
CROOK MD ANGUS M	1508946153	NASHVILLE		37203	TN	1
CROWE MD ELIZABETH H	1467624171	NASHVILLE		37203	TN	66
CTR FOR REPRODUCTIVE HEA	1619385135	NASHVILLE		37203	TN	134
CYNTHIA LUCAS, MD	1083744601	NASHVILLE		37204	TN	9
Cai, Songmin	1063659209	NASHVILLE		37211	TN	408
Calisi, Cynthia R.	1851382618	NASHVILLE		37203	TN	2
Callaway, Michael D.	1588655153	NASHVILLE		37203	TN	93
Callaway, Thomas H.	1396736963	NASHVILLE		37203	TN	6
Campbell Jr, Earl V.	1821066341	NASHVILLE		37203	TN	128
Campbell, Ashley C.	1568894814	NASHVILLE		37244	TN	1
Campbell, Kevin S.	1497833834	NASHVILLE		37244	TN	2
Cannington, Vicki F.	1588807523	NASHVILLE		37244	TN	4
Caprio, Francis J.	1235196395	NASHVILLE		37203	TN	2
Carden, Barbara H.	1225467707	NASHVILLE		37244	TN	3
Cardona, Cesar Y.	1578728283	NASHVILLE		37230	TN	3
Carlton, Anna S.	1548534647	NASHVILLE		37203	TN	2
Carman, Jennifer M.	1932372505	NASHVILLE		37203	TN	15
Carrier, David P.	1982922266	NASHVILLE		37244	TN	29
Carter, Kenneth B.	1912901331	NASHVILLE		37203	TN	6
Carter, Tracy L.	1639493380	NASHVILLE		37203	TN	5
Casey, Karen D.	1265778773	NASHVILLE		37244	TN	2
Cassidy, Eileen M.	1689619629	NASHVILLE		37203	TN	6
Cates, Adam W.	1265711121	NASHVILLE		37217	TN	22

Cato, James R.	1154312908	NASHVILLE		37203	TN	3
Chambers, Jill F.	1639167216	NASHVILLE		37203	TN	22
Chambers, Mark R.	1033168059	NASHVILLE		37230	TN	1
Chern, Andrew L.	1467521245	NASHVILLE		37203	TN	27
Chism, Meredith W.	1982764924	NASHVILLE		37211	TN	26
Choudhury, Shahana A.	1245218460	NASHVILLE		37230	TN	7
Clark, Jameel T.	1952563611	NASHVILLE		37203	TN	14
Clark, Linda L.	1609858364	NASHVILLE		37244	TN	1
Clark, Shaniqua S.	1932514197	NASHVILLE		37208	TN	1
Cobb, Diana L.	1720186646	NASHVILLE		37244	TN	2
Cohen, Debra A.	1154635118	NASHVILLE		37212	TN	8
Cole, Jonathan T.	1285676080	NASHVILLE		37205	TN	13
Collins, Harold B.	1215040837	NASHVILLE		37203	TN	1
Collins, Ouida M.	1033246640	NASHVILLE		37230	TN	29
Colson, Amanda J.	1801177308	NASHVILLE		37244	TN	1
Connors, Cara C.	1578755617	NASHVILLE		37244	TN	60
Coomer, Jon	1770913097	NASHVILLE		37205	TN	4
Cooper Jr, John H.	1063510931	NASHVILLE		37244	TN	1
Cooper, Kristen M.	1033548466	NASHVILLE		37217	TN	3
Cooper, Melissa L.	1992070320	NASHVILLE		37244	TN	6
Cormier, Kylie M.	1598706087	NASHVILLE		37205	TN	5
Cota, Kimberly J.	1265698179	NASHVILLE		37217	TN	28
Cothren, Jackson D.	1104829340	NASHVILLE		37203	TN	20
Cox, Daniel L.	1417059254	NASHVILLE		37244	TN	40
Cox, Joy D.	1174643357	NASHVILLE		37203	TN	7
Crawford, John D.	1568406551	NASHVILLE		37221	TN	3
Crenshaw, Gwendolyn E.	1972654374	NASHVILLE		37244	TN	1
Crewse, Candice S.	1992962401	NASHVILLE		37203	TN	1
Cromwell, Brian D.	1356332068	NASHVILLE		37203	TN	5
Crook, Angus M.	1508946153	NASHVILLE		37228	TN	9
Cropp, Kathleen A.	1194968255	NASHVILLE		37211	TN	9
Crouch, David N.	1932150430	NASHVILLE		37244	TN	2
Crowder Jr, Robert A.	1538150289	NASHVILLE		37203	TN	437
Crowe, Donna J.	1811963747	NASHVILLE		37203	TN	27
Crowe, Elizabeth H.	1467624171	NASHVILLE		37203	TN	116
D KIRK BARTON, MD	1851460919	NASHVILLE		37215	TN	4
DALE PILKINTON PC	1639228620	NASHVILLE		37203	TN	9
DANIEL L FRIEDMAN, MD	1932249992	NASHVILLE		37215	TN	1
DANIELS MD DAVID A	1215916838	NASHVILLE		37202	TN	1
DASH MD LAMARR A	1972603710	NASHVILLE		37203	TN	11
DAVID L HARRROM PC	1194806752	NASHVILLE		37207	TN	4
DICKSON MED ASC	1568464873	NASHVILLE		37241	TN	1
DITTUS MD JANET L	1104817667	NASHVILLE		37203	TN	36
DIXON CTR	1437358025	NASHVILLE		37221	TN	16
DONELSON FAM PRACT PLLC	1972754315	NASHVILLE		37214	TN	6
DOWINS PED CLINIC PC	1639253495	NASHVILLE		37203	TN	2
Dailey, Teresa D.	1780866830	NASHVILLE		37244	TN	12
Dake, Jimmie L.	1780009134	NASHVILLE		37217	TN	21
Damron, Douglas L.	1396785317	NASHVILLE		37244	TN	71
Davidson II, Coleman W.	1013910157	NASHVILLE		37244	TN	19
Davidson, William R.	1952364762	NASHVILLE		37203	TN	42
Davis, Douglas L.	1083669345	NASHVILLE		37244	TN	8
Davis, Monica L.	1063467504	NASHVILLE		37230	TN	34
Davis, Zipporah L.	1275780298	NASHVILLE		37203	TN	2
DeMoss, Dana L.	1346241130	NASHVILLE		37244	TN	1
DeVine, Lauren F.	1790953446	NASHVILLE		37203	TN	7
Deal, Jessica S.	1588951438	NASHVILLE		37217	TN	23
Decker, Amanda S.	1467482802	NASHVILLE		37204	TN	87
Deets, Cheryl L.	1053401893	NASHVILLE		37244	TN	13
Demirjian, Kenneth A.	1942252952	NASHVILLE		37244	TN	61
Deppen, Cathy A.	1164425203	NASHVILLE		37244	TN	86
Deyton, Travis D.	1760749337	NASHVILLE		37244	TN	1
Dhillon, Rennee N.	1952396921	NASHVILLE		37230	TN	21
Dibble, Timothy D.	1023065232	NASHVILLE		37205	TN	1
Dinella, Thomas J.	1891749420	NASHVILLE		37244	TN	4
Dittus, Janet L.	1104817667	NASHVILLE		37203	TN	10
Dotson, Wenona E.	1154637288	NASHVILLE		37221	TN	5

Draughn, Jeffrey D.	1326041435	NASHVILLE		37244	TN		23
Driver, Nancy L.	1306836143	NASHVILLE		37203	TN		23
Dudley, Bunyan S.	1609878586	NASHVILLE		37244	TN		1
Dudley, Gina M.	1811938905	NASHVILLE		37230	TN		5
Dugger, Lisa A.	1083615868	NASHVILLE		37244	TN		5
Dunlap, John T.	1770667883	NASHVILLE		37230	TN		4
Durbin, Shelly V.	1447267265	NASHVILLE		37244	TN		5
Dykstra, Elizabeth D.	1659365518	NASHVILLE		37203	TN		7
EDMONDSON PKE FAM PRACT	1396700415	NASHVILLE		37211	TN		4
EDMONDSON PKE FAM PRACT	1548338494	NASHVILLE		37244	TN		15
ELITE SPRT MED ORTHO CTR	1528281623	NASHVILLE		37230	TN		1
ELIZABETH ANN BAXTER, MD	1760551550	NASHVILLE		37212	TN		1
ELLIS MD CAROL L	-	NASHVILLE		37244	TN		6
EMERG MED CARE FACILITY	1538345855	NASHVILLE		37219	TN		7
EMPLOYMENT ASSESSMENT SO	1790064954	NASHVILLE		37217	TN		2
EST NASHVILLE FAM MED	1417384033	NASHVILLE		37206	TN		4
EST TOWNE URGENT CARE OC	1346219276	NASHVILLE		37244	TN		5
Eakes, David L.	1235225343	NASHVILLE		37244	TN		101
Eblen, Abby C.	1033189907	NASHVILLE		37203	TN		3
Edwards, Emily M.	1497067045	NASHVILLE		37244	TN		33
Edwards, Matthew E.	1588979470	NASHVILLE		37244	TN		34
Edwards, Tracy L.	1245663665	NASHVILLE		37202	TN		1
Eia, Rebecca S.	1528090859	NASHVILLE		37203	TN		35
Elder, Robert F.	1801994793	NASHVILLE		37244	TN		5
Ellerby Brown, Anitra D.	1780810721	NASHVILLE		37222	TN		21
Ellington, Lynn N.	1568454908	NASHVILLE		37230	TN		1
Ellis, Carol L.	1629256672	NASHVILLE		37244	TN		1
Ellis, Leslie L.	1790063212	NASHVILLE		37244	TN		25
Ellis, Madeline R.	1699938688	NASHVILLE		37203	TN		5
Elmore, Kristy G.	1508836560	NASHVILLE		37244	TN		2
Elrod, James T.	1063467876	NASHVILLE		37244	TN		5
Erfinger, C W.	1386635274	NASHVILLE		37203	TN		14
Ermini, Sandra R.	1811007974	NASHVILLE		37230	TN		10
Eskander, Gamal S.	1659351542	NASHVILLE		37230	TN		55
FORBES MD JOSEPH	1780654756	NASHVILLE		37204	TN		11
FRANCISCO J MAYORQUIN MD	1194874677	NASHVILLE		37203	TN		35
FT LOUDOUN MED CTR	1609860659	NASHVILLE		37244	TN		24
FULLERTON MD RANDY C	1164567830	NASHVILLE		37203	TN		3
Farris, James C.	1407954449	NASHVILLE		37244	TN		14
Faulkner, Marquetta L.	1073518734	NASHVILLE		37230	TN		1
Feeney, Sandra N.	1992773055	NASHVILLE		37244	TN		12
Felix, Cherise M.	1992906192	NASHVILLE		37228	TN		9
Fentriss, Lee Anna	1447231600	NASHVILLE		37203	TN		8
Fernandez, Luis G.	1962457069	NASHVILLE		37244	TN		2
Figueroa, Mario	1548259690	NASHVILLE		37219	TN		143
Finke, Frederick L.	1861495962	NASHVILLE		37244	TN		7
Finney, Sabrina T.	1285716944	NASHVILLE		37230	TN		2
Fisher, Cecelia G.	1376585174	NASHVILLE		37205	TN		2
Florian, Anthony	1962500819	NASHVILLE		37244	TN		1
Foderingham, Nia M.	1952580599	NASHVILLE		37230	TN		4
Forbes, Joseph D.	1780654756	NASHVILLE		37205	TN		4
Forbes, Laura S.	1942419239	NASHVILLE		37244	TN		69
Fordham, Amanda J.	1346485984	NASHVILLE		37208	TN		39
Forsee, Amy E.	1457459315	NASHVILLE		37244	TN		2
Forskin Bennerman, Monique M.	1841278157	NASHVILLE		37230	TN		13
Fort, Leslie A.	1659692150	NASHVILLE		37230	TN		10
Fournace, Lisa C.	1912094038	NASHVILLE		37203	TN		37
Franklin, Leslie H.	1306888318	NASHVILLE		37203	TN		402
Franklin, Wendy J.	1285883090	NASHVILLE		37244	TN		21
Fullerton, Randall C.	1356325237	NASHVILLE		37203	TN		59
Funchion, Tiffany A.	1336465228	NASHVILLE		37205	TN		15
GAFFNEY MD JACQUELYN C	1275567588	NASHVILLE		37206	TN		19
GEKAS MD JAMES C	1235248063	NASHVILLE		37203	TN		6
GOLD SKIN CARE CTR PLC	1336121821	NASHVILLE		37215	TN		52
GRAHAM JR MD ROBERT P	1497789556	NASHVILLE		37203	TN		91
GREEN HILLS PED ASC	1851422349	NASHVILLE		37205	TN		2
GUNN MD MICHAEL C	1972653954	NASHVILLE		37203	TN		102

GURLEY MD LARRY DEAN	1629052378	NASHVILLE		37203	TN	156
Gaffney, Jacquelyn C.	1316267057	NASHVILLE		37244	TN	26
Galiwango, Charles K.	1417900812	NASHVILLE		37244	TN	4
Gandhi, Amy D.	1346397205	NASHVILLE		37203	TN	15
Garrand, Sarah W.	1689835282	NASHVILLE		37230	TN	7
Gaskin, Hubert S.	1083776744	NASHVILLE		37208	TN	1
Gaskins, Amber R.	1134557218	NASHVILLE		37244	TN	8
Gekas, James C.	1235248063	NASHVILLE		37203	TN	4
George, Courtney C.	1730287764	NASHVILLE		37244	TN	19
George, Diane C.	1972593713	NASHVILLE		37203	TN	8
Gerber, Miriam S.	1295777993	NASHVILLE		37206	TN	1
Glover, Suzanne E.	1790901049	NASHVILLE		37203	TN	1
Godfrey III, James C.	1801951231	NASHVILLE		37205	TN	6
Godfrey, Barbara M.	1689969826	NASHVILLE		37244	TN	1
Godwin, Laura C.	1114197522	NASHVILLE		37244	TN	8
Gordon, Jeffery S.	1770586919	NASHVILLE		37241	TN	5
Goyer, Twonia M.	1063756922	NASHVILLE		37219	TN	1
Graham Jr, Robert P.	1497789556	NASHVILLE		37203	TN	9
Graves, Cornelia R.	1841202652	NASHVILLE		37203	TN	14
Green Hills Pediatric Associat	1851422349	NASHVILLE		37205	TN	2
Greenbaum, Brad A.	1801889274	NASHVILLE		37203	TN	28
Greenbaum, Ralph M.	1710970157	NASHVILLE		37203	TN	9
Greenwood, Caitlin H.	1710231964	NASHVILLE		37244	TN	1
Greer, Ashley S.	1417199746	NASHVILLE		37228	TN	93
Greer, Emily A.	1144575176	NASHVILLE		37244	TN	9
Greer, Ilyssia K.	1285882738	NASHVILLE		37203	TN	15
Gregory, Tracy D.	1285977322	NASHVILLE		37203	TN	110
Griffieth, Gary G.	1528176310	NASHVILLE		37203	TN	107
Groninger, Carol A.	1396852141	NASHVILLE		37203	TN	1
Grummon, Rupa M.	1952569345	NASHVILLE		37211	TN	1
Guenst, John M.	1063452902	NASHVILLE		37205	TN	59
Gunn, Michael C.	1972653954	NASHVILLE		37203	TN	21
Gunning, Margaret A.	1760701239	NASHVILLE		37203	TN	19
Gupta, Sonal S.	1871521922	NASHVILLE		37203	TN	16
Gurley, Larry D.	1629052378	NASHVILLE		37203	TN	1
HAGAMAN MD MARTHA H	1700069861	NASHVILLE		37205	TN	4
HAL CORTNEY SCHOFIELD, MD	1770632887	NASHVILLE		37212	TN	1
HALL MD KATHERINE R	1144575184	NASHVILLE		37244	TN	10
HARDING MED CTR	1164674818	NASHVILLE		37211	TN	7
HARRIS MD GAMAL ALLOB	1891791109	NASHVILLE		37203	TN	45
HEAD MD JAMES R	1033180773	NASHVILLE		37211	TN	3
HEIDI L HARROM, MD	1417016387	NASHVILLE		37207	TN	3
HERITAGE MED ASC PC	1548284060	NASHVILLE		37203	TN	15
HICKS MD KENNETH H	1871573196	NASHVILLE		37217	TN	5
HOLLIDAY MD HUGH D	1053663310	NASHVILLE		37205	TN	28
HOUSECALL TODAY INC	1326217852	NASHVILLE		37211	TN	2
HUANG MD LLOYD K	1598871642	NASHVILLE		37209	TN	2
Halcomb, Rhonda T.	1528061629	NASHVILLE		37244	TN	12
Hall, Alicia A.	1386638880	NASHVILLE		37203	TN	427
Hall, Apryl M.	1346421674	NASHVILLE		37230	TN	39
Hall, Ashley G.	1366733396	NASHVILLE		37211	TN	60
Hall, Nathan J.	1679515431	NASHVILLE		37205	TN	8
Hamacher, Donna M.	1770718082	NASHVILLE		37203	TN	833
Hamilton, Eddie D.	1538153192	NASHVILLE		37203	TN	250
Hamilton, Kevin M.	1972506061	NASHVILLE		37244	TN	9
Hammelt Jr, Jay	1871562843	NASHVILLE		37244	TN	64
Haney, Katherine C.	1902809098	NASHVILLE		37244	TN	107
Haraf Jr, Frank J.	1174584262	NASHVILLE		37205	TN	107
Hardiman, Erin K.	1184752172	NASHVILLE		37211	TN	153
Harding, Elizabeth D.	1922446442	NASHVILLE		37228	TN	116
Harmon, William N.	1417902776	NASHVILLE		37244	TN	222
Harrell III, Henry L.	1104817907	NASHVILLE		37203	TN	2
Harris, Brittany B.	1528482809	NASHVILLE		37219	TN	5
Harris, Gamal A.	1891791109	NASHVILLE		37203	TN	10
Harrison, Katherine R.	1023300787	NASHVILLE		37203	TN	6
Harrom, David L.	1174558571	NASHVILLE		37207	TN	13
Hart, Wanda J.	1881934610	NASHVILLE		37211	TN	3

Harvey, William L.	1104853183	NASHVILLE	37241	TN	6
Hatcher, Donald B.	1932224938	NASHVILLE	37219	TN	2
Hatten, Pamela C.	1508845538	NASHVILLE	37230	TN	16
Hawkins, Carol D.	1639186109	NASHVILLE	37244	TN	3
Hayslett, Kendra D.	1255588950	NASHVILLE	37203	TN	2
Head, James R.	1033180773	NASHVILLE	37211	TN	1
Heath, Donna S.	1528375789	NASHVILLE	37244	TN	23
Hedden, Sandra L.	1487823910	NASHVILLE	37215	TN	1
Heidemann, Nicole L.	1922155803	NASHVILLE	37244	TN	11
Heil, Paul J.	1578523437	NASHVILLE	37205	TN	3
Hembree, Douglas K.	1427156397	NASHVILLE	37244	TN	2
Henderson Fitts, Allie K.	1538104526	NASHVILLE	37244	TN	11
Henry, Tonia L.	1245270529	NASHVILLE	37230	TN	2
Hicks, Kenneth	1871573196	NASHVILLE	37217	TN	2
Higginbotham, Stephanie	1306106505	NASHVILLE	37205	TN	1
Hill, Benjamin H.	1982644886	NASHVILLE	37205	TN	31
Hill, George	1306816038	NASHVILLE	37203	TN	13
Hills, Edward R.	1760461842	NASHVILLE	37230	TN	36
Hines, Donna L.	1780678037	NASHVILLE	37203	TN	2
Hirsch, Martin B.	1144223223	NASHVILLE	37244	TN	30
Hodge, Roger A.	1255370029	NASHVILLE	37205	TN	2
Hodges, Teri L.	1265522452	NASHVILLE	37244	TN	3
Hofstetter, Cameron L.	1629402482	NASHVILLE	37208	TN	49
Holliday, Hugh D.	1144426305	NASHVILLE	37221	TN	1
Holliday, Lynn A.	1003063314	NASHVILLE	37230	TN	4
Hollie, Oba H.	1013130749	NASHVILLE	37230	TN	14
Holloway, Marina S.	1033408828	NASHVILLE	37244	TN	7
Hoormann, Laura K.	1255672960	NASHVILLE	37244	TN	24
Houston, Mark C.	1790723013	NASHVILLE	37205	TN	12
Howard, Laura A.	1619151255	NASHVILLE	37203	TN	129
Huang, Lloyd K.	1598871642	NASHVILLE	37209	TN	39
Huet, Rocio A.	1073555041	NASHVILLE	37244	TN	11
Humphrey Johnson, Andria J.	1902070238	NASHVILLE	37203	TN	779
Hurley, Mary S.	1922114859	NASHVILLE	37204	TN	231
ICON PEDIATRICS LLC	1720406010	NASHVILLE	37203	TN	1,432
Ireland, Danae M.	1316287956	NASHVILLE	37244	TN	6
J GREGORY KYSER, MD	1639217037	NASHVILLE	37203	TN	454
JACK L KOCH JR, MD	1114923737	NASHVILLE	37212	TN	133
JAMES R MCFERRIN, MD	1700996535	NASHVILLE	37212	TN	62
JANE R WEINBERG, MD	1861575755	NASHVILLE	37204	TN	175
JASON B ADAMS, MS	1710222062	NASHVILLE	37203	TN	86
JEFFREY S ANDERSON, MD	1457555930	NASHVILLE	37202	TN	58
JENNIFER MUSEE, MSN	1013157767	NASHVILLE	37207	TN	24
JOHN Q BINHLAM PC	1124001466	NASHVILLE	37244	TN	3
JOSEPH M SHARPE, MD	1508863929	NASHVILLE	37203	TN	110
Jackson, Robert E.	1144305152	NASHVILLE	37203	TN	86
Janjic, Traci F.	1134186190	NASHVILLE	37203	TN	561
Jansen, Valerie M.	1215253208	NASHVILLE	37203	TN	85
Javier, Maria C.	1720174899	NASHVILLE	37244	TN	54
Jenkins, Jennifer	1063830156	NASHVILLE	37244	TN	152
Jerkins, Terri W.	1538147319	NASHVILLE	37203	TN	28
John, Bijoy E.	1467456228	NASHVILLE	37230	TN	67
Johnson, Susan G.	1891813838	NASHVILLE	37230	TN	52
Johnson, Teresa A.	1326179920	NASHVILLE	37244	TN	10
Johnson, Tina C.	1619312998	NASHVILLE	37244	TN	46
Jones, Amanda P.	1205126703	NASHVILLE	37203	TN	13
Jones, James D.	1790776490	NASHVILLE	37203	TN	88
Joseph, Prayrana C.	1215953807	NASHVILLE	37244	TN	31
Juarez, Sara B.	1932119351	NASHVILLE	37244	TN	2
Justice, Kenneth L.	1891747853	NASHVILLE	37244	TN	14
KARYN L BROWN, MD	1962559823	NASHVILLE	37203	TN	2
KENT KYGER, MD	1932217429	NASHVILLE	37212	TN	16
KEVIN B COLLEN, MD	1235153446	NASHVILLE	37228	TN	19
KNOLLS PL MED CLINIC	1508130428	NASHVILLE	37211	TN	7
KONDIS MD DEBORAH J	1750362711	NASHVILLE	37203	TN	9
Kalliny, Medhat S.	1518198787	NASHVILLE	37230	TN	15
Kang, Audrey H.	1578575486	NASHVILLE	37203	TN	23

Kayser, Sam J.	1730145640	NASHVILLE	37205	TN	10
Kazee, Mary E.	1922412840	NASHVILLE	37203	TN	6
Kee, Teresa D.	1689708224	NASHVILLE	37244	TN	22
Keefer, Christopher J.	1164579033	NASHVILLE	37230	TN	12
Keffer, James E.	1053348508	NASHVILLE	37205	TN	2
Keller, Andrew L.	1508154915	NASHVILLE	37244	TN	1
Kelly, Suzette A.	1740333269	NASHVILLE	37244	TN	6
Kelsey, Kent G.	1437401270	NASHVILLE	37211	TN	2
Kemmer, Jennifer G.	1134486418	NASHVILLE	37205	TN	1
Kennard, Leigh A.	1861630089	NASHVILLE	37244	TN	2
Keown, Mary E.	1437112216	NASHVILLE	37203	TN	17
Kilgore, Larry C.	1265482921	NASHVILLE	37244	TN	1
Kimball, Kristopher J.	1073721635	NASHVILLE	37244	TN	6
King, Jennifer A.	1992847404	NASHVILLE	37230	TN	6
King, Leslie J.	1518238351	NASHVILLE	37244	TN	7
Kingery, Catherine H.	1851512818	NASHVILLE	37244	TN	8
Kirmani, Afshan N.	1346547544	NASHVILLE	37244	TN	22
Klinsky, Lawrence A.	1649261447	NASHVILLE	37203	TN	15
Knab, Ruth T.	1447347588	NASHVILLE	37230	TN	3
Knight, Rebecca A.	1508185133	NASHVILLE	37203	TN	5
Knott, LaTonya D.	1902810179	NASHVILLE	37230	TN	23
Koleas, Krista H.	1346412558	NASHVILLE	37212	TN	5
Kondis, Deborah J.	1750362711	NASHVILLE	37203	TN	14
Krakauer, Mark M.	1679620470	NASHVILLE	37205	TN	7
Kurtz, Bryan R.	1255334322	NASHVILLE	37244	TN	3
Kyzer, Annette E.	1669448593	NASHVILLE	37203	TN	8
LINK MD JOHN L	1841358363	NASHVILLE	37214	TN	6
LODGE MD JEFFREY S	1407931504	NASHVILLE	37230	TN	10
LORI BALL, MS	1063735397	NASHVILLE	37211	TN	16
Labron, Amy L.	1912335811	NASHVILLE	37244	TN	30
Lacey, John W.	1508964487	NASHVILLE	37244	TN	25
Ladd, Christine D.	1790088482	NASHVILLE	37244	TN	5
Ladd, Michael D.	1952466377	NASHVILLE	37205	TN	6
Ladson, Gwinnett	1639158405	NASHVILLE	37230	TN	19
Lafferty, Rhonda J.	1346588167	NASHVILLE	37208	TN	1
Lampkin IV, S L.	1275583163	NASHVILLE	37203	TN	3
Langley, Kim D.	1629168703	NASHVILLE	37230	TN	7
Lanier, Deidre	1073944351	NASHVILLE	37228	TN	8
Lanier, Deidre	1639253495	NASHVILLE	37228	TN	2
Larson, Karen E.	1245275593	NASHVILLE	37203	TN	1
Lastovka, Maria D.	1265729925	NASHVILLE	37241	TN	13
Lavrik, Irina V.	1831359686	NASHVILLE	37244	TN	7
Lawrence, Victoria M.	1558797415	NASHVILLE	37244	TN	13
Lecorps, Ashlee C.	1790074540	NASHVILLE	37204	TN	5
Ledford, Robert L.	1023009818	NASHVILLE	37203	TN	1
Lethco, Gary W.	1851466247	NASHVILLE	37244	TN	2
Lewis, Amy L.	1427043892	NASHVILLE	37230	TN	14
Lewis, Candice E.	1265616494	NASHVILLE	37230	TN	28
Lewis, Lauren M.	1689833790	NASHVILLE	37230	TN	1
Lewis, Rodney P.	1841418860	NASHVILLE	37203	TN	44
Lewis, Rozmond J.	1801006127	NASHVILLE	37206	TN	5
Lillard Jr, Robert H.	1457312548	NASHVILLE	37205	TN	3
Lindsey, Brian A.	1699086454	NASHVILLE	37219	TN	3
Link II, John L.	1841358363	NASHVILLE	37214	TN	11
Lipsitz, Nancy B.	1972695393	NASHVILLE	37203	TN	5
Littleton, Eric J.	1063499846	NASHVILLE	37244	TN	236
Lockridge, LeAndrea C.	1891952602	NASHVILLE	37244	TN	64
Lodge, Jeffrey S.	1407931504	NASHVILLE	37230	TN	15
Loggins, Candius G.	1124466107	NASHVILLE	37244	TN	39
Lohrey, Charlotte J.	1295770915	NASHVILLE	37203	TN	7
Long, John R.	1528028909	NASHVILLE	37205	TN	59
Looney, Kimberly R.	1447222740	NASHVILLE	37203	TN	4
Lovingood, Kenzie R.	1790016715	NASHVILLE	37244	TN	16
Lubas, Janet E.	1326011149	NASHVILLE	37244	TN	7
Luplow, Rolland E.	1063415131	NASHVILLE	37241	TN	18
MAPLES MD MARIA E	1356545842	NASHVILLE	37211	TN	1
MARCOS JAVIER CRUZ, MD	1265556898	NASHVILLE	37207	TN	21

MARTZ MD HOLLY D	1164503827	NASHVILLE	37207	TN	9
MATTHEW WALKER COMPREHEN	1356405278	NASHVILLE	37208	TN	14
MC CAIN MD ROBERT W	1346405495	NASHVILLE	37211	TN	5
MEADORS SR MD MICHAEL H	1023105038	NASHVILLE	37203	TN	29
MED ASC OF MIDDLE TN	1730246455	NASHVILLE	37211	TN	4
MEDICOS NASHVILLE FAM ME	1326368515	NASHVILLE	37211	TN	2
MEHARRY MED GRP	1205859279	NASHVILLE	37230	TN	93
METHODIST MED CTR OF OAK	1700870672	NASHVILLE	37244	TN	49
MICHAEL H SHERMAN, MD	1790877108	NASHVILLE	37232	TN	16
MICHAEL JOHN BARON, MD	1962426890	NASHVILLE	37212	TN	17
MICHAEL REED, MD	1467589846	NASHVILLE	37215	TN	19
MICHELLE R COCHRAN, MD	1760587026	NASHVILLE	37212	TN	131
MID STATE PULMONARY ASC	1225023393	NASHVILLE	37203	TN	30
MIDDLE TN FAM MED	1629078670	NASHVILLE	37244	TN	279
MIDDLE TN HOSPITALISTS L	1497827364	NASHVILLE	37207	TN	45
MIDDLE TN INT MED ASC PL	1164489720	NASHVILLE	37211	TN	10
MIDDLE TN PRIMARY CARE	1588996656	NASHVILLE	37203	TN	8
MIDDLE TN PULMONARY ASC	1215008032	NASHVILLE	37207	TN	1
MILLER MD MICHAEL P	1619958949	NASHVILLE	37203	TN	7
MISRA MD AMARESH	1508928458	NASHVILLE	37203	TN	19
MITCHELL MD CARL R	1497866859	NASHVILLE	37203	TN	5
MOHAMMED S ISLAM, MD	1669415386	NASHVILLE	37203	TN	4
MOORE SR MD JEFFREY K	1720013089	NASHVILLE	37203	TN	4
MOREHEAD MD JOHN A	1649267873	NASHVILLE	37203	TN	6
MUSIC VLY MED CTR LLC	1578719845	NASHVILLE	37201	TN	1
MY WELL CARE	1952625808	NASHVILLE	37217	TN	9
Mackey, Susan E.	1457341190	NASHVILLE	37203	TN	3
Macleod, Denise D.	1891787750	NASHVILLE	37203	TN	5
Maheshwari Sharma, Seema	1659380228	NASHVILLE	37244	TN	8
Maikis, Roseann	1811990971	NASHVILLE	37244	TN	89
Mallard, Robert E.	1285625970	NASHVILLE	37203	TN	198
Mangrum, Timothy C.	1124067533	NASHVILLE	37205	TN	43
Manning, John R.	1356311831	NASHVILLE	37203	TN	165
Maples, Maria E.	1356545842	NASHVILLE	37211	TN	17
Marlar, Justin L.	1609165760	NASHVILLE	37219	TN	141
Martens, John J.	1043412638	NASHVILLE	37211	TN	1
Martin, Craig M.	1437170974	NASHVILLE	37203	TN	2
Martin, Jason B.	1649212598	NASHVILLE	37230	TN	6
Martinez, Concepcion G.	1548366222	NASHVILLE	37211	TN	3
Martz, Holly D.	1790892743	NASHVILLE	37207	TN	20
Masingale, Monica	1225075781	NASHVILLE	37244	TN	6
Mason, Susan D.	1619183100	NASHVILLE	37210	TN	33
Massey, Kristen M.	1124098777	NASHVILLE	37230	TN	91
Mayorquin, Francisco J.	1093809857	NASHVILLE	37203	TN	4,741
Mays, Richard H.	1275560351	NASHVILLE	37244	TN	575
Mayzell, Heather J.	1225347784	NASHVILLE	37203	TN	41
McCarty, Patrick J.	1104125301	NASHVILLE	37208	TN	18
McCroskey, Debra J.	1356438493	NASHVILLE	37230	TN	7
McCullough, Carol H.	1316940471	NASHVILLE	37244	TN	1
McDonald, Gary R.	1013957976	NASHVILLE	37205	TN	2
McDowell, Jennifer M.	1225378904	NASHVILLE	37244	TN	12
McDowell, Michael W.	1255655825	NASHVILLE	37219	TN	14
McElroy, Julie A.	1669529483	NASHVILLE	37203	TN	3
McFarlin, Elizabeth L.	1063686038	NASHVILLE	37203	TN	11
McGhee, Renata E.	1780965731	NASHVILLE	37244	TN	3
McGinley, Daniel B.	1598926248	NASHVILLE	37203	TN	5
McGinley, James H.	1194716662	NASHVILLE	37203	TN	5
McKean, William G.	1790710374	NASHVILLE	37244	TN	2
McLallen, Stacy P.	1275547374	NASHVILLE	37211	TN	6
McNeal, Mary K.	1235132390	NASHVILLE	37241	TN	29
Meadors, Bernadette J.	1871684217	NASHVILLE	37203	TN	1
Meadors, Michael H.	1023105038	NASHVILLE	37203	TN	1
Melancon, Keri	1538365424	NASHVILLE	37244	TN	1
Melton, Gordon L.	1619064748	NASHVILLE	37230	TN	14
Mendez, Eduardo R.	1821012329	NASHVILLE	37244	TN	24
Mertens, Michael J.	1346292257	NASHVILLE	37244	TN	11
Meyer, Richard W.	1407880016	NASHVILLE	37203	TN	5

Michael, Patricia M.	1407943533	NASHVILLE		37204	TN	7
Miller, Elesa A.	1821328121	NASHVILLE		37203	TN	10
Miller, Holly E.	1316198104	NASHVILLE		37203	TN	17
Mills, Van F.	1649273699	NASHVILLE		37241	TN	4
Mire, Ryan D.	1144211830	NASHVILLE		37203	TN	20
Mishra, Gita	1598860157	NASHVILLE		37214	TN	2
Mitchell, Carl E.	1497866859	NASHVILLE		37203	TN	23
Mitchell, Larry M.	1194975961	NASHVILLE		37203	TN	28
Mittal, Richa	1700077252	NASHVILLE		37202	TN	14
Moore Caldwell, Sharon Y.	1679687784	NASHVILLE		37203	TN	2
Moore, Anna H.	1063596062	NASHVILLE		37244	TN	2
Morelli, Vincent	1285753293	NASHVILLE		37230	TN	1
Morgan, Erin R.	1053518886	NASHVILLE		37244	TN	1
Morgan, Lisa B.	1437152485	NASHVILLE		37244	TN	1
Morgan, Marian S.	1992987671	NASHVILLE		37230	TN	44
Morrison, Marie J.	1063602837	NASHVILLE		37244	TN	93
Morse, John C.	1497758445	NASHVILLE		37241	TN	19
Moss, Heather K.	1720023708	NASHVILLE		37244	TN	108
Mouton, Charles P.	1386675643	NASHVILLE		37230	TN	11
Mukundan, Chetan R.	1215921002	NASHVILLE		37203	TN	371
Murff, Harvey J.	1063445641	NASHVILLE		37230	TN	111
Murphy, Kay	1174526115	NASHVILLE		37241	TN	28
Murray, Sherry O.	1124219969	NASHVILLE		37228	TN	13
NASHVILLE CTR FOR HOPE H	1457758112	NASHVILLE		37212	TN	12
NASHVILLE FAM MED CLINIC	1215117759	NASHVILLE		37211	TN	57
NASHVILLE IP MGMT SVC	~	NASHVILLE		37203	TN	57
NASHVILLE NEUROLOGICAL C	1336413889	NASHVILLE		37212	TN	44
NASHVILLE PRIMARY CARE P	1437250776	NASHVILLE		37207	TN	41
NASHVILLE SKIN CANCER	1497700231	NASHVILLE		37212	TN	170
NASHVILLE SMYRNA PED PAR	1639495195	NASHVILLE		37211	TN	297
NASHVILLE SPRT MED ORTHO	1699969097	NASHVILLE		37230	TN	95
NEPHROLOGY ASC PC	1700878360	NASHVILLE		37205	TN	15
NEUROSURGICAL ASC	1649223348	NASHVILLE		37221	TN	6
NGUYEN MD TRUNG T	1265695076	NASHVILLE		37217	TN	22
NICHOLS MD DARYL L	1114004983	NASHVILLE		37203	TN	14
NOVA VENTURES PLLC	1396172276	NASHVILLE		37211	TN	2
Nathan, Jayashree R.	1003071333	NASHVILLE		37244	TN	3
Neary, Kaitlin C.	1467882548	NASHVILLE		37211	TN	1
Neff, Michelle N.	1396047965	NASHVILLE		37203	TN	4
Newton, Cynthia N.	1548313372	NASHVILLE		37244	TN	20
Ngido, Fabian P.	1528354768	NASHVILLE		37230	TN	3
Nguyen, Trung T.	1235164096	NASHVILLE		37217	TN	13
Nichols, Daryl L.	1114004983	NASHVILLE		37203	TN	7
Norman, Sharon A.	1700821345	NASHVILLE		37203	TN	7
Nylander, Barbara H.	1003819046	NASHVILLE		37203	TN	9
O Hara, Heather M.	1942525647	NASHVILLE		37230	TN	1
OBrien, Lee Anne F.	1922093574	NASHVILLE		37203	TN	9
OHara, Erin M.	1083917751	NASHVILLE		37203	TN	23
OLD HARDING PED ASC PC	1043356959	NASHVILLE		37205	TN	10
OTRHNLRYNG ASC OF TN PC	1376671834	NASHVILLE		37203	TN	1
Oculam, Aleona A.	1578661518	NASHVILLE		37244	TN	10
Ojibway, Joseph C.	1609205533	NASHVILLE		37204	TN	6
Olagundoye, Damaris M.	1417192816	NASHVILLE		37208	TN	2
Oldfield, Elizabeth L.	1154324192	NASHVILLE		37244	TN	10
Oldham, Karen L.	1639140585	NASHVILLE		37244	TN	1
Olive, Michael G.	1548251242	NASHVILLE		37203	TN	1
Oluwole, Olorunkemi O.	1891007514	NASHVILLE		37230	TN	3
Omishakin, Julie I.	1962748954	NASHVILLE		37244	TN	20
Onadeko, Olayinka O.	1770562555	NASHVILLE		37230	TN	70
Orgain, Robert W.	1689677619	NASHVILLE		37241	TN	3
Osborne, Tracy J.	1174580286	NASHVILLE		37211	TN	77
Oso, Ayodeji A.	1689653461	NASHVILLE		37230	TN	128
Overbay, Ashley C.	1912273632	NASHVILLE		37244	TN	35
Ozan, Aydin M.	1508821026	NASHVILLE		37203	TN	50
PERALES MD MARIA I	1609844778	NASHVILLE		37211	TN	21
PINNACLE MED GRP PLLC	1043404510	NASHVILLE		37203	TN	102
PLANNED PARENTHOOD	1952581191	NASHVILLE		37203	TN	27

PRECISION HLTHCARE INC	1962583666	NASHVILLE		37214	TN	44
PREMIER ORTHO SPRT MED	1972577351	NASHVILLE		37230	TN	9
PROFFITT MD ROBERT D	1386698223	NASHVILLE		37241	TN	1
Page, Jacob B.	1487815148	NASHVILLE		37211	TN	68
Palmer, Teresa G.	1538184270	NASHVILLE		37244	TN	23
Parks, Mary E.	1205014701	NASHVILLE		37205	TN	10
Patel, Harshila R.	1497794952	NASHVILLE		37211	TN	23
Patel, Ilaben B.	1689647489	NASHVILLE		37211	TN	118
Patten Jr, William T.	1285625731	NASHVILLE		37203	TN	50
Patton, Christopher M.	1366402778	NASHVILLE		37205	TN	18
Payne, Rose A.	1184615809	NASHVILLE		37203	TN	8
Pearman, Ryan N.	1619269008	NASHVILLE		37203	TN	5
Pearson, William	1821411174	NASHVILLE		37206	TN	33
Peek, Julie T.	1306839758	NASHVILLE		37203	TN	62
Perales, Maria I.	1609844778	NASHVILLE		37211	TN	15
Perez, Jaclyn M.	1174779375	NASHVILLE		37203	TN	15
Perkins, Denise D.	1609283456	NASHVILLE		37244	TN	9
Pharris, Larry J.	1033100763	NASHVILLE		37203	TN	7
Phillips, Cylinda V.	1659606598	NASHVILLE		37230	TN	38
Pierce, Rebekah R.	1568736650	NASHVILLE		37244	TN	19
Pinn, Tanika M.	1053430462	NASHVILLE		37208	TN	1
Piper, Sharon M.	1275509119	NASHVILLE		37203	TN	21
Poe, Lorina	1427224278	NASHVILLE		37230	TN	1
Poston, Joshua E.	1801133004	NASHVILLE		37244	TN	8
Price, James S.	1457344822	NASHVILLE		37203	TN	1
Pritchett, Erin G.	1376662718	NASHVILLE		37204	TN	3
RAJU V INDUKURI, MD	1831207323	NASHVILLE		37209	TN	1
REDASH MD ALLAN W	1598753451	NASHVILLE		37206	TN	1
REDDY MD CHURKU MOHAN M	1700834108	NASHVILLE		37203	TN	44
RICHARD CARTER MD PC	1417170341	NASHVILLE		37203	TN	34
RICHARD G SOPER, MD	-	NASHVILLE		37204	TN	7
ROBACK MD ELLEN W	1043243736	NASHVILLE		37203	TN	2
ROBERT D HUNT, MD	1063541258	NASHVILLE		37212	TN	27
RODIER MD JACQUELINE LEE	1609935329	NASHVILLE		37203	TN	13
ROGOWSKI KENT MD BARBARA	1083643530	NASHVILLE		37203	TN	9
Rager, Kristin M.	1790710168	NASHVILLE		37203	TN	25
Ragsdale, Jennifer M.	1982665212	NASHVILLE		37205	TN	5
Ralph Jr, William B.	1194830612	NASHVILLE		37203	TN	1
Randolph, Lyndsey R.	1235482001	NASHVILLE		37244	TN	2
Rankin, David M.	1225027865	NASHVILLE		37244	TN	1
Rassekhi, Mohammad	1033293147	NASHVILLE		37230	TN	9
Ratnakant, Sanjay	1578569935	NASHVILLE		37244	TN	7
Rauth, Lindsay M.	1871584524	NASHVILLE		37203	TN	3
Ray, Wesley C.	1063403434	NASHVILLE		37203	TN	1
Redash, Allan W.	1598753451	NASHVILLE		37206	TN	24
Redden, Leigh S.	1801014386	NASHVILLE		37230	TN	1
Reddy, Churku M.	1700834108	NASHVILLE		37221	TN	10
Reddy, Ramani M.	1417955154	NASHVILLE		37244	TN	2
Reddy, Venkat K.	1720134521	NASHVILLE		37203	TN	5
Reeves, Geraldine C.	1306981469	NASHVILLE		37230	TN	29
Reynolds, Melissa G.	1336142363	NASHVILLE		37244	TN	56
Ricafort, Rachel M.	1083609689	NASHVILLE		37211	TN	1
Richard, Floyd A.	1063416592	NASHVILLE		37203	TN	8
Rivas, Malinda	1841562345	NASHVILLE		37244	TN	18
Roback, Ellen W.	1043243736	NASHVILLE		37203	TN	16
Robbins, Autumn M.	1336439322	NASHVILLE		37244	TN	2
Roberson, Susan C.	1407068653	NASHVILLE		37230	TN	9
Roberts, Gabriele E.	1790103752	NASHVILLE		37208	TN	4
Roberts, Holly J.	1649697608	NASHVILLE		37244	TN	34
Robertson, Ethel M.	1992892574	NASHVILLE		37203	TN	11
Robertson, Holly L.	1952482549	NASHVILLE		37211	TN	1
Rodgers, Larry E.	1992891071	NASHVILLE		37244	TN	11
Rodier, Jacqueline L.	1609935329	NASHVILLE		37203	TN	3
Rogowski Kent, Barbara A.	1083643530	NASHVILLE		37203	TN	97
Rollins, Jocelyn M.	1205150216	NASHVILLE		37230	TN	26
Rollins, Jocelyn M.	1689004483	NASHVILLE		37244	TN	146
Rosenbloom, Samuel T.	1538278502	NASHVILLE		37230	TN	22

Ross, David L.	1073516001	NASHVILLE	37241	TN	267
Ross, Kelley A.	1265741946	NASHVILLE	37241	TN	6
Ross, Kerry W.	1932102670	NASHVILLE	37241	TN	5
Rossell, Anne T.	1437206224	NASHVILLE	37203	TN	26
Rowe, Heather D.	1427066489	NASHVILLE	37211	TN	18
Rowland, Gretel L.	1982914156	NASHVILLE	37230	TN	16
Rupe, Heather D.	1548252984	NASHVILLE	37230	TN	37
Rutledge, Charles D.	1487623971	NASHVILLE	37244	TN	19
Ryan, Sean P.	1740271402	NASHVILLE	37203	TN	7
SAMUEL O OKPAKU, MD	1427070879	NASHVILLE	37212	TN	2
SARAH B AYLOR, MD	1811091325	NASHVILLE	37203	TN	16
SARAN V MUDUMBI, MD	1194895193	NASHVILLE	37209	TN	2
SCOTT E RUDER, MD	1790733939	NASHVILLE	37212	TN	10
SEELEY III MD JAMES E	1568448736	NASHVILLE	37207	TN	3
SHAH MD VIREN J	1932420049	NASHVILLE	37215	TN	33
SHIAO MD WEN T	1689652315	NASHVILLE	37204	TN	3
SIDBERRY MD CHARLES R	1053382986	NASHVILLE	37221	TN	1
SIMMONS ID ASC PLLC	1962554840	NASHVILLE	37241	TN	28
SMITH MD GARY J	1659375228	NASHVILLE	37221	TN	1
SOUTHCREST CLINIC PC	1821296088	NASHVILLE	37211	TN	62
SOUTHSTREET FAM MED CTR	1164557856	NASHVILLE	37203	TN	17
ST THOMAS MED GRP PLLC	1467472258	NASHVILLE	37205	TN	12
STANLEY STEVE SNOW, MD	1558427500	NASHVILLE	37205	TN	35
STEPHEN C HUMBLE, MD	1609931799	NASHVILLE	37203	TN	1
SUMMIT MED ASC PC	1518993013	NASHVILLE	37244	TN	2
SUSANNA L QUASEM, MD	1437320975	NASHVILLE	37215	TN	5
SWAN UROGYNECOLOGY PC	1104105873	NASHVILLE	37203	TN	1
Saig, Reagan M.	1114148855	NASHVILLE	37244	TN	4
Salyer, John R.	1952304966	NASHVILLE	37241	TN	1
Samples, Shaun M.	1619024403	NASHVILLE	37203	TN	269
Samudrala, Sreedhar	1083689566	NASHVILLE	37230	TN	939
Sanders, Margaret P.	1457455693	NASHVILLE	37203	TN	256
Sanders, William A.	1154654960	NASHVILLE	37203	TN	30
Sansing, Brockton J.	1144413956	NASHVILLE	37202	TN	1
Scales Jr, Thomas R.	1437204732	NASHVILLE	37219	TN	2
Schlechter, Nicole L.	1285600130	NASHVILLE	37203	TN	9
Schofield, Mary W.	1346221892	NASHVILLE	37203	TN	30
Schroer, Matthew	1942482559	NASHVILLE	37219	TN	119
Schull, Katharine N.	1821051426	NASHVILLE	37205	TN	136
Schwartz, Marvin N.	1548576275	NASHVILLE	37203	TN	22
Scobey, Mary R.	1255591533	NASHVILLE	37203	TN	10
Scott, Brian M.	1851345755	NASHVILLE	37244	TN	2
Scott, Kim P.	1225020563	NASHVILLE	37230	TN	10
Scott, Patricia L.	1225185192	NASHVILLE	37203	TN	28
Scudder, Donna D.	1225029994	NASHVILLE	37203	TN	2
Sears, Peter J.	1972607042	NASHVILLE	37244	TN	11
Seethaler, Neil E.	1982699708	NASHVILLE	37203	TN	22
Semeco Rojas, Cristina E.	1275793341	NASHVILLE	37244	TN	3
Semenya, Joyce G.	1922161512	NASHVILLE	37208	TN	22
Sexton, Mwaka A.	1396098380	NASHVILLE	37244	TN	9
Shackelford, Claude E.	1942245683	NASHVILLE	37230	TN	2
Shah, Viren J.	1891725479	NASHVILLE	37215	TN	8
Sharp, Kelley J.	1629071691	NASHVILLE	37241	TN	184
Sharpe, Jamie T.	1669647319	NASHVILLE	37244	TN	17
Shaughnessy, Laura J.	1861803496	NASHVILLE	37222	TN	65
Shaw, Joanna E.	1881896553	NASHVILLE	37230	TN	1
Shepherd, Martha E.	1801866686	NASHVILLE	37230	TN	24
Sheth, Milan N.	1083694707	NASHVILLE	37244	TN	244
Shetty, Shashirekha K.	1760484414	NASHVILLE	37203	TN	13
Shiao, Wen T.	1689652315	NASHVILLE	37204	TN	1,523
Shutt, Robert D.	1740388693	NASHVILLE	37244	TN	2
Sidani, Mohamad A.	1821019845	NASHVILLE	37230	TN	50
Sidberry, Charles R.	1053382986	NASHVILLE	37221	TN	369
Sixieme, Samantha D.	1134427644	NASHVILLE	37208	TN	472
Skinner, Tiffany C.	1275734980	NASHVILLE	37244	TN	16
Smeltzer, Chris P.	1225098072	NASHVILLE	37205	TN	496
Smith, Bridgett N.	1134427651	NASHVILLE	37244	TN	2

Smith, Carlenda M.	1336345131	NASHVILLE		37203	TN	6
Smith, Christina M.	1003839382	NASHVILLE		37244	TN	29
Smith, Deborah F.	1598084170	NASHVILLE		37244	TN	9
Smith, Gary J.	1659375228	NASHVILLE		37221	TN	22
Smith, Kathryn M.	1437246543	NASHVILLE		37230	TN	1
Smith, Paige J.	1376630418	NASHVILLE		37203	TN	4
Smith, Randall B.	1104179985	NASHVILLE		37230	TN	1
Smith, TaTanisha P.	1548431356	NASHVILLE		37203	TN	131
Smithson, Joshua B.	1275597262	NASHVILLE		37203	TN	27
Smoak IV, Guy L.	1649238791	NASHVILLE		37244	TN	8
Smyth, Aaron J.	1053575357	NASHVILLE		37244	TN	13
Smyth, Kathrine D.	1891959854	NASHVILLE		37244	TN	8
Son, A Kay	1992889471	NASHVILLE		37211	TN	1
Sowell, Mary B.	1154659142	NASHVILLE		37244	TN	35
Spanier, Jonathan M.	1154351690	NASHVILLE		37203	TN	12
Sparkman, Nicole	1437571353	NASHVILLE		37244	TN	2
Speake, Cheryl P.	1295051167	NASHVILLE		37203	TN	10
Spencer, Helen C.	1912191222	NASHVILLE		37204	TN	24
Staggs, Stephen M.	1700889763	NASHVILLE		37244	TN	2
Stalcup, Clay E.	1750389979	NASHVILLE		37244	TN	18
Stalcup, Staci K.	1487652699	NASHVILLE		37244	TN	10
Stephens, Janet L.	1144502337	NASHVILLE		37211	TN	1
Stephens, Tina G.	1134557481	NASHVILLE		37230	TN	12
Stewart, Angella M.	1295169548	NASHVILLE		37230	TN	18
Stewart, Ruth C.	1265529309	NASHVILLE		37230	TN	15
Stiles, Eric F.	1235124884	NASHVILLE		37211	TN	4
Stinson Reynolds, Julie C.	1598723645	NASHVILLE		37211	TN	1
Stirling, Kristen Y.	1164762704	NASHVILLE		37203	TN	23
Storck, Kristina L.	1235234790	NASHVILLE		37203	TN	5
Strnad, Allison C.	1962590067	NASHVILLE		37203	TN	9
Stubblefield, Mark T.	1740271170	NASHVILLE		37203	TN	8
Sunico, Rowena S.	1740605294	NASHVILLE		37244	TN	24
Swan, Michael C.	1861488777	NASHVILLE		37203	TN	3
Swartout, Benita L.	1740276534	NASHVILLE		37214	TN	7
Szczuka, Anna	1326048844	NASHVILLE		37241	TN	64
TER PED GRP	1942252648	NASHVILLE		37203	TN	33
THATI MD YOGA N	1417944760	NASHVILLE		37203	TN	20
THOMAS R SCALES JR, MD	1437204732	NASHVILLE		37219	TN	27
THOMAS W CAMPBELL, MD	1942347414	NASHVILLE		37203	TN	3
THOMPSON MD CAROLYN C	1508853342	NASHVILLE		37203	TN	5
TIANLAI TANG, MD	1144311580	NASHVILLE		37203	TN	1
TN HEALTHCARE PARTNERS	1538176235	NASHVILLE		37228	TN	18
TN MATERNAL FETAL MED	1154333086	NASHVILLE		37203	TN	61
TN SPINE NERVE INST	1821024530	NASHVILLE		37205	TN	2
TN WOMENS CARE PC	1578584199	NASHVILLE		37244	TN	1
TOWNE BS REBEKAH R	1164655940	NASHVILLE		37212	TN	146
TRABUE MD ANTHONY E	1366494775	NASHVILLE		37203	TN	9
TRANQUILITY SLEEP SPEC P	1346543568	NASHVILLE		37244	TN	26
Tabi, Ayuk E.	1851692404	NASHVILLE		37230	TN	4
Tai, Steven H.	1538150156	NASHVILLE		37203	TN	34
Tanon, Vilmarie J.	1932454097	NASHVILLE		37203	TN	4
Tatalovich, Jennifer M.	1124226477	NASHVILLE		37203	TN	58
Tauriac, Ashley N.	1598083826	NASHVILLE		37203	TN	32
Taylor, Kathryn A.	1902806524	NASHVILLE		37244	TN	39
Taylor, Nancy L.	1063457232	NASHVILLE		37244	TN	19
Taylor, Phyllis A.	1003800616	NASHVILLE		37203	TN	66
Tedesco, James V.	1215981196	NASHVILLE		37244	TN	8
Teefaller, Brandon D.	1528011426	NASHVILLE		37212	TN	2
Thati, Yoga N.	1417944760	NASHVILLE		37203	TN	1,256
Thibault, Tracie R.	1144317264	NASHVILLE		37203	TN	73
Thomas, Thomas K.	1497830855	NASHVILLE		37203	TN	76
Thompson, Carolyn C.	1508853342	NASHVILLE		37203	TN	153
Thompson, John G.	1083605398	NASHVILLE		37203	TN	55
Thornburg, Catherine M.	1205839263	NASHVILLE		37244	TN	90
Threapleton, Deanne J.	1851688865	NASHVILLE		37244	TN	79
Tipton, Stephanie L.	1821260803	NASHVILLE		37244	TN	63
Titus III, William P.	1477669869	NASHVILLE		37230	TN	9

Tolbert, Erin L.	1033374095	NASHVILLE		37207	TN	2
Trabue, Anthony E.	1366494775	NASHVILLE		37203	TN	2
Trent, Sarah L.	1376566091	NASHVILLE		37244	TN	17
Triggs, Elizabeth G.	1972669133	NASHVILLE		37205	TN	5
Tropez Sims, Susanne	1700865326	NASHVILLE		37230	TN	9
Tucker, Vernita A.	1003895640	NASHVILLE		37230	TN	318
Turner Amos, Kimberly Y.	1831435817	NASHVILLE		37244	TN	63
Turon, Tara N.	1730433475	NASHVILLE		37244	TN	58
Twilla, Susan M.	1235438664	NASHVILLE		37219	TN	35
UNITY MED CLINIC	1336571660	NASHVILLE		37230	TN	67
UNIV AFTER HOURS CLINIC	1982866950	NASHVILLE		37244	TN	37
UNIV COMM HLTH SVC INC	1275634818	NASHVILLE		37204	TN	2
UROL ASC PC	1043297542	NASHVILLE		37209	TN	141
UT VASCULAR TRANSPLANT S	1891002523	NASHVILLE		37244	TN	15
Unger, Ryan A.	1891926440	NASHVILLE		37244	TN	1
VACCINATION CLINIC PC	1154666451	NASHVILLE		37221	TN	11
VEDAVYASA B BILİYAR, MD	1609814748	NASHVILLE		37202	TN	70
VENKAT REDDY PC	1184886285	NASHVILLE		37203	TN	4
VHS WMC WALKIN CLINICS	1225135551	NASHVILLE		37230	TN	230
Valdez, Lawrence J.	1447207618	NASHVILLE		37244	TN	169
Van Kerkhove, Leslie L.	1053301630	NASHVILLE		37217	TN	2
Van Nes, Jaclyn B.	1154592897	NASHVILLE		37244	TN	17
Van Zyl, Julia R.	1467545434	NASHVILLE		37244	TN	8
Varnado, Carol E.	1124219001	NASHVILLE		37230	TN	11
Vasquez, Jaime M.	1629091301	NASHVILLE		37203	TN	19
Vaughn, Gina D.	1447331590	NASHVILLE		37230	TN	15
Veeramachaneni, Padmajavani V.	1952396806	NASHVILLE		37203	TN	10
WATSON PRIMARY CARE GEN	1770782500	NASHVILLE		37221	TN	36
WILLIAM G BOGER PLLC	1013224617	NASHVILLE		37202	TN	51
WILLIAM S WEST, MD	1598862591	NASHVILLE		37215	TN	122
WILLIAMS MD KENNETH L	1902062391	NASHVILLE		37229	TN	627
WILLIAMS MD TRILBY E	1437229572	NASHVILLE		37203	TN	37
WILSON MD MARSHELYA D	1730307554	NASHVILLE		37203	TN	14
WOMBLE HEALTHCARE LLC	1972903375	NASHVILLE		37241	TN	73
WOMEN OBSTETRICS GYNECOL	1578577565	NASHVILLE		37203	TN	3
WOMENS MED ASC OF NASHVI	1285624049	NASHVILLE		37203	TN	59
WOODS GYNECOLOGY PC	1154453884	NASHVILLE		37205	TN	81
WRIGHT MD WYCLIFFE L	1992881080	NASHVILLE		37203	TN	2
WST SPRT MED ORTHO LLC	1932340924	NASHVILLE		37222	TN	126
Wagner, Anthony	1659436830	NASHVILLE		37244	TN	1
Wagner, Bethany R.	1861472854	NASHVILLE		37230	TN	5
Wall, Norma J.	1487780268	NASHVILLE		37203	TN	4
Walling, Leigh A.	1437399458	NASHVILLE		37203	TN	156
Walters, Travis T.	1063577492	NASHVILLE		37205	TN	2
Ward, Andrew	1922233774	NASHVILLE		37244	TN	9
Warren, Angela D.	1386942134	NASHVILLE		37244	TN	2
Warren, Todd A.	1518955699	NASHVILLE		37230	TN	122
Watson Sr., Stephen M.	1730102948	NASHVILLE		37221	TN	34
Wei, Jian	1710975248	NASHVILLE		37211	TN	75
Weitzman, Glenn	1215907944	NASHVILLE		37203	TN	131
West, Ellen D.	1336410893	NASHVILLE		37203	TN	266
White, Demond C.	1750524856	NASHVILLE		37241	TN	1
Whitworth, Christine M.	1942270731	NASHVILLE		37203	TN	46
Wieniewitz, Amber L.	1285943423	NASHVILLE		37244	TN	81
Wilder, Tracie E.	1972514537	NASHVILLE		37203	TN	34
Wile, Laura H.	1073580338	NASHVILLE		37203	TN	44
Wilkerson, Michael R.	1326362997	NASHVILLE		37219	TN	45
Williams, Ida M.	1790848620	NASHVILLE		37208	TN	41
Williams, Mltzi D.	1730520388	NASHVILLE		37244	TN	7
Williams, Trilby E.	1437229572	NASHVILLE		37203	TN	2
Williams-Jackson, Kameela E.	1790113595	NASHVILLE		37244	TN	26
Williard, Emily L.	1073886164	NASHVILLE		37211	TN	23
Willis, Angela L.	1205825866	NASHVILLE		37230	TN	15
Wilson, Carol K.	1932434073	NASHVILLE		37208	TN	53
Wilson, Grover C.	1821252776	NASHVILLE		37244	TN	225
Wilson, Marshelya D.	1730307554	NASHVILLE		37203	TN	39
Wingo, Carl E.	1700889664	NASHVILLE		37203	TN	208

Witherspoon, Christi A.	1003860982	NASHVILLE		37244	TN		37
Witter, Danielle R.	1134463896	NASHVILLE		37244	TN		208
Woods, Grayson N.	1346345881	NASHVILLE		37205	TN		50
Woods, Ryan M.	1316215809	NASHVILLE		37215	TN		16
Wright, Jennifer J.	1245529486	NASHVILLE		37203	TN		80
Wright, Sharon C.	1962450973	NASHVILLE		37203	TN		21
Wright, Tiffanie L.	1609047760	NASHVILLE		37203	TN		1
Wyckoff, David A.	1033198486	NASHVILLE		37203	TN		25
XUHAN PC LLC	1992039184	NASHVILLE		37203	TN		148
Yarzagaray, Luis C.	1629370655	NASHVILLE		37212	TN		14
Yoneyama, Tadayuki	1205827987	NASHVILLE		37203	TN		8
Young, Jennifer B.	1003248733	NASHVILLE		37244	TN		104
Young, Kristie G.	1861526667	NASHVILLE		37244	TN		87
Young, Stephanie J.	1871864330	NASHVILLE		37219	TN		28
Young, Tasha M.	1932425667	NASHVILLE		37208	TN		7
Yu, Erin K.	1225028087	NASHVILLE		37203	TN		709
Zeller, Emem A.	1376809590	NASHVILLE		37221	TN		33
Ziegler, Carol C.	1487704136	NASHVILLE		37230	TN		4
Zite, Nikki B.	1518065416	NASHVILLE		37244	TN		611
Mathai, George T.	1316098858	NEW JOHNSONVILLE		37134	TN		4
Sauve, Valerie Y.	1962769331	NOLENVILLE		37135	TN		162
THOMPSON MD JOHN R	1861496838	NOLENVILLE		37135	TN		4
Thompson, John R.	1861496838	NOLENVILLE		37135	TN		1,084
ANGELA L WOOD, MSN	1053387977	NUNNELLY		37137	TN		83
COLE FAM PRACT LLC	1790012441	OLD HICKORY		37138	TN		387
Cole Bradley, Annie C.	1174808422	OLD HICKORY		37138	TN		161
Cole, Amy T.	1528254562	OLD HICKORY		37138	TN		34
Davidson, Beverly L.	1144473547	OLD HICKORY		37138	TN		231
Smeathers, Panaylota A.	1073878427	OLD HICKORY		37138	TN		27
McKeown, John C.	1124157391	PALMER		37365	TN		22
Nordquist, Fred A.	1043294747	PLEASANT VIEW		37146	TN		36
REGENTS MED CTR PC	1194718346	PLEASANT VIEW		37146	TN		264
Ray, Lori A.	1376616771	PLEASANT VIEW		37146	TN		5
VLG PRIMARY CARE PHARM	1699031377	PLEASANT VIEW		37146	TN		106
BAIN MD VERNA	1396816997	PORTLAND		37148	TN		155
Bain, Verna	1396816997	PORTLAND		37148	TN		1
GILL MD YOGESHWAR S	1184870370	PORTLAND		37148	TN		17
Harris, Daphne C.	1205175023	PORTLAND		37148	TN		181
JOHN A TAYLOR	1710166780	PORTLAND		37148	TN		7
Littell, Michael D.	1023084001	PORTLAND		37148	TN		3
MICHAEL D LITTELL DO PC	1134277338	PORTLAND		37148	TN		63
Nelson, Pamela A.	1386760635	PORTLAND		37148	TN		24
OLYMPIC CONSULT PLC	1689652018	PORTLAND		37148	TN		7
PONCE MD LOU	1518137579	PORTLAND		37148	TN		370
PORTER MD PAUL R	1134154461	PORTLAND		37148	TN		240
PORTLAND FAM CARE WALKIN	1518106020	PORTLAND		37148	TN		25
Ponce, Lou	1790735454	PORTLAND		37148	TN		35
Porter, Paul R.	1134154461	PORTLAND		37148	TN		56
RALPH H RUCKLE	1841491990	PORTLAND		37148	TN		48
Ruckle, Ralph H.	1790770378	PORTLAND		37148	TN		2
Taylor, John A.	1194711291	PORTLAND		37148	TN		267
Tidwell, Emily J.	1588691117	PORTLAND		37148	TN		196
Tidwell, Randy L.	1164661674	PORTLAND		37148	TN		391
ALPHA OMEGA FAM MED	1457690422	PULASKI		38478	TN		1
Aluyi, Clement O.	1447459607	PULASKI		38478	TN		347
Balatico, Ferdinand A.	1851301535	PULASKI		38478	TN		15
Beall III, James H.	1316928526	PULASKI		38478	TN		64
Beasley, Jerry S.	1144312869	PULASKI		38478	TN		5
Burger, Charles W.	1720069933	PULASKI		38478	TN		7
Bush, Sara B.	1215165311	PULASKI		38478	TN		12
Clem, Holly M.	1780008391	PULASKI		38478	TN		158
Cohen, Kathy E.	1063493815	PULASKI		38478	TN		123
Doggett, Mary L.	1750707857	PULASKI		38478	TN		4
EASTSIDE FAM MED CTR	1659447654	PULASKI		38478	TN		338
FRANCO-CHEN MD MILDRED A	1700995503	PULASKI		38478	TN		289
Fite, Joe R.	1346291952	PULASKI		38478	TN		16
Franco Chen, Mildred A.	1700995503	PULASKI		38478	TN		385

GRAHAM ACNP JANET S	1861559692	PULASKI		38478	TN	233
Graham, Janet S.	1861559692	PULASKI		38478	TN	26
HANEY MD CHARLES D	1285615385	PULASKI		38478	TN	1
Haney, Charles D.	1285615385	PULASKI		38478	TN	170
JOE R FITE PLLC	1144653155	PULASKI		38478	TN	290
KASSINGER DC JAMES B	1447285721	PULASKI		38478	TN	417
Littrell, Kari A.	1013185974	PULASKI		38478	TN	19
Lutz, Robert B.	1881749307	PULASKI		38478	TN	17
Moreau, Deborah J.	1164754008	PULASKI		38478	TN	1
Moreau, Deborah J.	1962662270	PULASKI		38478	TN	105
Phelps Jr, Kenneth J.	1508882671	PULASKI		38478	TN	290
Phillips, Elizabeth R.	1316244643	PULASKI		38478	TN	90
Pickett, Kelly B.	1699018291	PULASKI		38478	TN	97
RODRICK RICHARD GREGORY, MD	1629156914	PULASKI		38478	TN	22
Riley, Cara	1508003815	PULASKI		38478	TN	423
Robinson, Bryan S.	1841403441	PULASKI		38478	TN	46
Savage, Stephen R.	1114071057	PULASKI		38478	TN	24
TN VLY FAM CARE PLLC	1689993362	PULASKI		38478	TN	19
Weaver, Lisa A.	1134124902	PULASKI		38478	TN	112
WOODARD APN EDNA L	1467483164	RED BOILING SPRINGS		37150	TN	4
Woodard, Edna L.	1467483164	RED BOILING SPRINGS		37150	TN	393
EKO CLINIC	1033192893	SEWANEE		37375	TN	69
Eko Isenalumhe, Imhona A.	1033192893	SEWANEE		37375	TN	89
Evans, Amy H.	1700897485	SEWANEE		37375	TN	47
Heath, Mary D.	1164518569	SEWANEE		37375	TN	321
Koella, Louis E.	1740250471	SEWANEE		37375	TN	45
Martin, David C.	1902809718	SEWANEE		37375	TN	45
OWSLEY FNP NATALIE C	1508032210	SEWANEE		37383	TN	226
Owsley, Natalie C.	1508032210	SEWANEE		37383	TN	64
PHELPS MD THOMAS F	1184699662	SEWANEE		37375	TN	790
Petrilla, Matthew J.	1811967532	SEWANEE		37375	TN	20
SEWANEE PED	1548475130	SEWANEE		37375	TN	1
Adams, Lynette M.	1184715666	SHELBYVILLE		37160	TN	213
Atalla, Nabil B.	1306026653	SHELBYVILLE		37160	TN	50
BEDFORD URGENT CARE	1629136379	SHELBYVILLE		37160	TN	1
CARMEL CLINIC CORP	1326187980	SHELBYVILLE		37160	TN	213
Dehmlow, Pamela G.	1962662858	SHELBYVILLE		37160	TN	38
Dunnavant, Lori B.	1144527276	SHELBYVILLE		37160	TN	635
Faour, Muhamed S.	1982672507	SHELBYVILLE		37162	TN	20
GENESIS MED CLINIC LLC	1306016274	SHELBYVILLE		37160	TN	313
HEALTHY KIDS LLC	1861711616	SHELBYVILLE		37160	TN	39
Jayakody, Frank L.	1093794455	SHELBYVILLE		37162	TN	334
KACZMARSKA MD BARBARA F	1053318923	SHELBYVILLE		37160	TN	463
Kaczmarska, Barbara F.	1053318923	SHELBYVILLE		37160	TN	2
LYNETTE ADAMS	1619045184	SHELBYVILLE		37160	TN	52
Loleh, Samer	1104878248	SHELBYVILLE		37162	TN	93
MADISON STREET FAM CLINI	1518238740	SHELBYVILLE		37160	TN	233
MELSON MD DANNY L	1003815572	SHELBYVILLE		37160	TN	7
Magnuson, Carol L.	1417928730	SHELBYVILLE		37160	TN	126
Melson, Danny L.	1003815572	SHELBYVILLE		37160	TN	289
NEDUMTHOTTATHI MD THOMAS	1730241159	SHELBYVILLE		37160	TN	82
NORTHSIDE URGENT CARE IN	1093794455	SHELBYVILLE		37160	TN	231
NORTHSIDE URGENT CARE IN	1427155043	SHELBYVILLE		37160	TN	85
Nedumthottathil, Thomas J.	1730241159	SHELBYVILLE		37160	TN	1
Parawan, Cristina S.	1851367866	SHELBYVILLE		37160	TN	11
Rogers, Erica S.	1871611293	SHELBYVILLE		37160	TN	1
SELLS JR MD SAMUEL P	1245341403	SHELBYVILLE		37160	TN	281
STIMPSON MD CHARLES L	1780654285	SHELBYVILLE		37160	TN	185
Sells Jr, Samuel P.	1245341403	SHELBYVILLE		37160	TN	114
Stimpson, Charles L.	1780654285	SHELBYVILLE		37160	TN	308
Tamula, Alma M.	1255316519	SHELBYVILLE		37160	TN	5
Turner, Nikki M.	1013332329	SHELBYVILLE		37160	TN	54
Womble, Lynette A.	1669653663	SHELBYVILLE		37160	TN	128
BLEVINS MD MELVIN L	1194748921	SMITHVILLE		37166	TN	130
Blevins, Melvin L.	1194748921	SMITHVILLE		37166	TN	38
CRIPPS HOOPER RHOODY PLL	1679677199	SMITHVILLE		37166	TN	13
Cooper, Steven W.	1770575607	SMITHVILLE		37166	TN	9

Cripps, Hugh D.	1255323382	SMITHVILLE	37166	TN	65
DINGLE MD DENISE R	1518974732	SMITHVILLE	37166	TN	3
Dingle, Denise R.	1518974732	SMITHVILLE	37166	TN	78
Hooper, Doug G.	1407848534	SMITHVILLE	37166	TN	1,128
Rhody, Jack R.	1578555611	SMITHVILLE	37166	TN	365
Rhody, Kevin R.	1841282779	SMITHVILLE	37166	TN	290
Sherwood, William H.	1821080961	SMITHVILLE	37166	TN	12
Tobitt, Timothy D.	1396923199	SMITHVILLE	37166	TN	122
WALL JR MD JAMES C	1467538652	SMITHVILLE	37166	TN	3
Wall Jr, James C.	1467538652	SMITHVILLE	37166	TN	62
Wall Jr, James C.	1467538652	SMYRNA	37167	TN	1
Adabala, Jaya L.	1063673119	SMYRNA	37167	TN	4
Adzokpa, Selorm A.	1508002015	SMYRNA	37167	TN	136
Agarwal, Reita N.	1487668166	SMYRNA	37167	TN	4,053
Aguas, Elena Y.	1679577043	SMYRNA	37167	TN	2
Ahrari, Bijan	1679726467	SMYRNA	37167	TN	99
Alwani, Anita A.	1538134895	SMYRNA	37167	TN	69
Anderson, Janet E.	1679507552	SMYRNA	37167	TN	71
Anderson, Ted L.	1326130741	SMYRNA	37167	TN	184
Archer, Julia J.	1427115617	SMYRNA	37167	TN	275
Ashley, Gervais L.	1245309590	SMYRNA	37167	TN	264
BEATTY MD DOUGLAS C	1053394916	SMYRNA	37167	TN	1
BYRNES MD JOHN M	1700846334	SMYRNA	37167	TN	130
Bagai, Jayant	1073607784	SMYRNA	37167	TN	2
Ballard, Gary H.	1720022395	SMYRNA	37167	TN	10
Bandealy, Amin A.	1174555247	SMYRNA	37167	TN	3
Bates, Southida	1437382751	SMYRNA	37167	TN	240
Benfield, Jacob L.	1881857217	SMYRNA	37167	TN	19
Bhamidipati, Savithri	1508896945	SMYRNA	37167	TN	193
Birchmore, Daniel	1659462851	SMYRNA	37167	TN	160
Blackshear, Christe C.	1902880149	SMYRNA	37167	TN	5
Blakey, Robert C.	1427140847	SMYRNA	37167	TN	78
Boccarossa, Gerry N.	1912901760	SMYRNA	37167	TN	46
Booher, Tawny L.	1083941884	SMYRNA	37167	TN	18
Bookout, James M.	1386600492	SMYRNA	37167	TN	104
Booze, George W.	1407812514	SMYRNA	37167	TN	38
Bottoms, Catherine S.	1184603854	SMYRNA	37167	TN	62
Brandt, Stephen J.	1588763916	SMYRNA	37167	TN	1
Brester, Rebecca K.	1518063775	SMYRNA	37167	TN	259
Bryson, Aloha E.	1972574184	SMYRNA	37167	TN	322
Buchanan Jr, Jack W.	1194811661	SMYRNA	37167	TN	19
CEDAR GROVE MED ASC LLC	1558564021	SMYRNA	37167	TN	2
Calhoun Jr, Calvin L.	1093736837	SMYRNA	37167	TN	3
Campbell, Corey D.	1801943758	SMYRNA	37167	TN	587
Campbell, Diane L.	1215935838	SMYRNA	37167	TN	198
Castro, Daniel	1821002700	SMYRNA	37167	TN	134
Chakrabarty, Sangita M.	1932187119	SMYRNA	37167	TN	62
Chatra, Shubha R.	1205804820	SMYRNA	37167	TN	84
Chaudhary, Humera	1891890240	SMYRNA	37167	TN	35
Chaudhary, Ranchhodhbhai L.	1508015512	SMYRNA	37167	TN	203
Chaudhry, Ahsen R.	1992725147	SMYRNA	37167	TN	93
Chirculescu, Camelia	1285629089	SMYRNA	37167	TN	130
Church, Melinda L.	1538187901	SMYRNA	37167	TN	52
Cleator, John H.	1649327446	SMYRNA	37167	TN	336
Cloud, Cynthia L.	1326213398	SMYRNA	37167	TN	36
Conteh, Lanla F.	1497964399	SMYRNA	37167	TN	179
Crocker, Robert O.	1609897099	SMYRNA	37167	TN	17
Cummings, Clinton L.	1922086016	SMYRNA	37167	TN	299
DEPARTMENT OF VETERANS AFFAIRS	~	SMYRNA	37167	TN	3
DHAR FAM MED PLLC	1811177215	SMYRNA	37167	TN	16
Davis, Margaret J.	1053313536	SMYRNA	37167	TN	13
Davis, Mary B.	1548340078	SMYRNA	37167	TN	27
DeRoche, Michael E.	1548204043	SMYRNA	37167	TN	4
Dempsey, Scott H.	1336155472	SMYRNA	37167	TN	4
Ditah, Fausta A.	1063675692	SMYRNA	37167	TN	1
Djordjevic, Zvezdana D.	1275533259	SMYRNA	37167	TN	173
Ellis, Patricia D.	1073605887	SMYRNA	37167	TN	1

Emery, Lori A.	1932129244	SMYRNA	37167	TN	18
Esmond, Donna C.	1396764585	SMYRNA	37167	TN	26
FAM CARE OF MIDDLE TN	1992985055	SMYRNA	37167	TN	397
FELIX MD CHERISE MARIE	1992906192	SMYRNA	37167	TN	478
Farooq, Farha N.	1578584553	SMYRNA	37167	TN	20
Farrar, Ramano	1962423442	SMYRNA	37167	TN	56
Farst, Douglas	1538271028	SMYRNA	37167	TN	2
Ferguson, Thomas C.	1629178603	SMYRNA	37167	TN	152
Fisher, Phyllis C.	1114922937	SMYRNA	37167	TN	2
Fleming, Toni N.	1366542755	SMYRNA	37167	TN	61
Folan, Michael D.	1568474682	SMYRNA	37167	TN	225
Folsom, Vicki L.	1225023799	SMYRNA	37167	TN	6
Forrest, Terry L.	1285660944	SMYRNA	37167	TN	26
Fox, G Albert	1568412393	SMYRNA	37167	TN	43
Fox, Zenaída S.	1124045067	SMYRNA	37167	TN	259
Frenchman, Aparna K.	1306037775	SMYRNA	37167	TN	2
Fuller, Melissa E.	1275680084	SMYRNA	37167	TN	6
GARVIN MD RICHARD P	1679521058	SMYRNA	37167	TN	111
GENESIS WOMENS CARE INC	1568411197	SMYRNA	37167	TN	26
GET WELL CLINICS	1295929297	SMYRNA	37167	TN	102
GRACE PED PLLC	1467781690	SMYRNA	37167	TN	566
GREATER NASHVILLE PERINA	1821233529	SMYRNA	37167	TN	126
Garvin, Richard P.	1679521058	SMYRNA	37167	TN	128
George III, William R.	1609989474	SMYRNA	37167	TN	16
Gibson, Stephanie A.	1801984992	SMYRNA	37167	TN	2
Gilbert, Anna B.	1285610931	SMYRNA	37167	TN	260
Goenka, Seema	1518998152	SMYRNA	37167	TN	215
Goldstein, Jack S.	1457443228	SMYRNA	37167	TN	20
Goodman, Peter D.	1952498438	SMYRNA	37167	TN	93
Govindaswamy, Geetha P.	1609897701	SMYRNA	37167	TN	259
Greenspan, Debra L.	1225045701	SMYRNA	37167	TN	69
Grisham, Donald W.	1245290048	SMYRNA	37167	TN	26
Gyاملani, Geeta G.	1235144114	SMYRNA	37167	TN	29
HUGGINS MD TERESA G	1194839498	SMYRNA	37167	TN	10
Habtgiorgis, Dresslgn A.	1235369117	SMYRNA	37167	TN	339
Hadgu, Yemane B.	1750391249	SMYRNA	37167	TN	186
Halama, James S.	1174561971	SMYRNA	37167	TN	1,635
Hamburger, Norman J.	1144270224	SMYRNA	37167	TN	24
Hamm, Emile V.	1659555654	SMYRNA	37167	TN	16
Hamrang, Gina E.	1942259650	SMYRNA	37167	TN	49
Hardman, Norman C.	1982629234	SMYRNA	37167	TN	2
Harrah, Debra A.	1710230594	SMYRNA	37167	TN	40
Harris, Linda W.	1508878547	SMYRNA	37167	TN	20
Harvey, Emma J.	1932286622	SMYRNA	37167	TN	1
Harvison, Emily M.	1457483778	SMYRNA	37167	TN	12
Hatcher, Steven C.	1467418798	SMYRNA	37167	TN	16
Hathaway, Jacob W.	1265589154	SMYRNA	37167	TN	3
Hemphill, Jean C.	1477519486	SMYRNA	37167	TN	41
Henley, Michele A.	1821047135	SMYRNA	37167	TN	1
High Jr, Lawrence W.	1154341873	SMYRNA	37167	TN	13
Holst, Lorin G.	1598859894	SMYRNA	37167	TN	1
Hooper, Anne	1972515559	SMYRNA	37167	TN	27
Hoover, Sarah E.	1487921342	SMYRNA	37167	TN	78
Howard, Jane E.	1841399276	SMYRNA	37167	TN	17
Hsu, Marie	1366478851	SMYRNA	37167	TN	88
INT MED ASC	1669671368	SMYRNA	37167	TN	1
Ikejian, Afam	1205962750	SMYRNA	37167	TN	76
Jackson, Patricia S.	1427132422	SMYRNA	37167	TN	3
Jafer, Jemal H.	1538232624	SMYRNA	37167	TN	73
James, Joyline D.	1013012186	SMYRNA	37167	TN	29
Jones, Terri L.	1730315581	SMYRNA	37167	TN	3
Junard, Frederick O.	1740288810	SMYRNA	37167	TN	21
Justice, Tabitha R.	1467401695	SMYRNA	37167	TN	15
KING MD KIMBERLY N	1588628838	SMYRNA	37167	TN	6
KNOXVILLE VA CBOC	1235316928	SMYRNA	37167	TN	2
Kalaria, Pankaj B.	1366595738	SMYRNA	37167	TN	36
Kamin, Ehud R.	1366518938	SMYRNA	37167	TN	13
Kaplowitz, Rebekah A.	1508894734	SMYRNA	37167	TN	112
Kathuria, Chand	1336111954	SMYRNA	37167	TN	4
Kelly, Earl	1366556201	SMYRNA	37167	TN	20
Khatri, Gajendra K.	1598727869	SMYRNA	37167	TN	31

Kihlberg, Courtney J.	1427105238	SMYRNA	37167	TN	64
Krishnan, Vinodin	1184646275	SMYRNA	37167	TN	33
Kuriacose, Reena	1225239908	SMYRNA	37167	TN	26
Langone, Susan E.	1962407031	SMYRNA	37167	TN	2
Laws, Regina K.	1912131459	SMYRNA	37167	TN	21
Lawson, William E.	1982782207	SMYRNA	37167	TN	70
Lee, Jennifer L.	1740539063	SMYRNA	37167	TN	62
Leichner Jr, Edward C.	1154352086	SMYRNA	37167	TN	102
Leidy, Karen	1982795720	SMYRNA	37167	TN	49
Lenzi, Tiffanee A.	1578690806	SMYRNA	37167	TN	46
Leuschen, Carla D.	1578654422	SMYRNA	37167	TN	4
Ligler, Robin N.	1891011896	SMYRNA	37167	TN	119
Lim Jr, Robert T.	1003830332	SMYRNA	37167	TN	87
Lind Jr, Roger C.	1669447140	SMYRNA	37167	TN	29
Link, Michelle N.	1073856548	SMYRNA	37167	TN	38
Loyd, Stephen D.	1366437253	SMYRNA	37167	TN	30
Luckett, Gwynetta M.	1053386185	SMYRNA	37167	TN	107
MEMPHIS VAMC	1255381695	SMYRNA	37167	TN	86
MacIntire, Jeffrey S.	1407897556	SMYRNA	37167	TN	75
Mangle, George M.	1639193311	SMYRNA	37167	TN	58
Maripari, Dhana L.	1376654095	SMYRNA	37167	TN	4
Marks, Donald	1568482180	SMYRNA	37167	TN	10
Mayor Lynn, Kathleen A.	1134177124	SMYRNA	37167	TN	21
McCoy, David M.	1093774093	SMYRNA	37167	TN	1
McCoy, Michael R.	1235389230	SMYRNA	37167	TN	2
McDaniels, Tija L.	1982700878	SMYRNA	37167	TN	28
McDavid, Richard K.	1508861774	SMYRNA	37167	TN	97
McVeigh, Geralyn	1790791788	SMYRNA	37167	TN	6
Meadows, Natasha D.	1942241294	SMYRNA	37167	TN	74
Memon, Kashif A.	1932161668	SMYRNA	37167	TN	113
Merced, Norma L.	1124091301	SMYRNA	37167	TN	251
Mickiewicz, Marcy A.	1437246550	SMYRNA	37167	TN	491
Mixon, Joseph A.	1881695997	SMYRNA	37167	TN	75
Monahan, Kenneth J.	1700933504	SMYRNA	37167	TN	1
Monk, Tammy W.	1558364620	SMYRNA	37167	TN	52
Moore Sr, Jeffrey K.	1720013089	SMYRNA	37167	TN	1
Moore, Valarie R.	1023190378	SMYRNA	37167	TN	242
Moore, Wesley B.	1740303213	SMYRNA	37167	TN	4
Moriarty, Cynthia	1053390831	SMYRNA	37167	TN	98
Moss, Rebecca S.	1144274069	SMYRNA	37167	TN	1
Motel, Amanda J.	1811140577	SMYRNA	37167	TN	52
Muthiah, Muthiah P.	1831156801	SMYRNA	37167	TN	19
NURTURE PED PLLC	1073719977	SMYRNA	37167	TN	17
Newman, Justin R.	1295901221	SMYRNA	37167	TN	24
Nwozo, Madubueze U.	1801834759	SMYRNA	37167	TN	1
Okafor, Obiajulu C.	1558583658	SMYRNA	37167	TN	62
Okeke Nnamah, Uchenna S.	1285767780	SMYRNA	37167	TN	124
Ossorio, Miguel A.	1972534410	SMYRNA	37167	TN	154
Overbay, Barbara K.	1497924047	SMYRNA	37167	TN	71
PRIME OBSTETRICS GYNECOL	1831226000	SMYRNA	37167	TN	1
Page, Robert S.	1871505081	SMYRNA	37167	TN	11
Parks, Matt	1952322745	SMYRNA	37167	TN	3
Pellick, John	1093722555	SMYRNA	37167	TN	17
Pereira, Christina C.	1659658490	SMYRNA	37167	TN	2
Perkins, Tracey L.	1083938781	SMYRNA	37167	TN	166
Peters, Diane K.	1972607018	SMYRNA	37167	TN	42
Peters, Jacqueline A.	1144267279	SMYRNA	37167	TN	157
Peterson, Celeste V.	1942205349	SMYRNA	37167	TN	10
Peterson, Janette R.	1811983844	SMYRNA	37167	TN	169
Pfeifer, Rita A.	1457453078	SMYRNA	37167	TN	4
Pollitte, Jonathan L.	1407888571	SMYRNA	37167	TN	341
Provance, Paul T.	1760429740	SMYRNA	37167	TN	21
Pullen, Charles S.	1992722987	SMYRNA	37167	TN	175
Pullen, Lisa May	1871672717	SMYRNA	37167	TN	406
QUAO MD NII SABAN	1205903747	SMYRNA	37167	TN	35
Qualls, Zoe F.	1033229885	SMYRNA	37167	TN	107
RILEY MD LOUIS T	1891791471	SMYRNA	37167	TN	22
Ray, Jennifer L.	1992893580	SMYRNA	37167	TN	28
Reid, Judith E.	1407839442	SMYRNA	37167	TN	121
Reynolds, Janne S.	1326038696	SMYRNA	37167	TN	10
Richardson, Travis D.	1558687806	SMYRNA	37167	TN	197

Robertson, Laura K.	1568473437	SMYRNA		37167	TN		91
Rodriguez Conesa, Yvonne	1639135577	SMYRNA		37167	TN		37
Rogers, Mailien R.	1043408578	SMYRNA		37167	TN		2
Russell, Troy A.	1902819956	SMYRNA		37167	TN		766
SCHWARTZ MD GARY A	1780694752	SMYRNA		37167	TN		5
SMYRNA OBSTETRICS GYNECO	1659508240	SMYRNA		37167	TN		335
SOUTHERN PAIN INST PLLC	1538367529	SMYRNA		37167	TN		863
Saleem, Muhammad	1245241918	SMYRNA		37167	TN		48
Salloum, Nicole V.	1184771990	SMYRNA		37167	TN		12
Sanders, James C.	1215179924	SMYRNA		37167	TN		26
Sanders, Marion L.	1932305331	SMYRNA		37167	TN		228
Saumell, Syria H.	1700807658	SMYRNA		37167	TN		58
Sawyers, Erin L.	1386828747	SMYRNA		37167	TN		270
Scarbro, Stacy L.	1255443503	SMYRNA		37167	TN		13
Schnell, Thomas R.	1922049063	SMYRNA		37167	TN		252
Scott, Anita	1033139126	SMYRNA		37167	TN		205
Seawell, Michael R.	1508041534	SMYRNA		37167	TN		12
Seitzinger, David B.	1831174887	SMYRNA		37167	TN		3
Sengsayadeth, Salyka M.	1619024429	SMYRNA		37167	TN		33
Sensing, Janice M.	1922057058	SMYRNA		37167	TN		1
Shah, Rahman	1780632380	SMYRNA		37167	TN		41
Shelton, Michela R.	1871506329	SMYRNA		37167	TN		20
Shull, Linda A.	1952417321	SMYRNA		37167	TN		39
Silva Hale, Antonia	1801965322	SMYRNA		37167	TN		37
Smith, Patricia D.	1063451607	SMYRNA		37167	TN		88
Smith, William D.	1538111406	SMYRNA		37167	TN		78
Solomon, Haregewain	1760574412	SMYRNA		37167	TN		34
Spears, Sharon F.	1174887293	SMYRNA		37167	TN		62
Spitler, Elizabeth	1437167723	SMYRNA		37167	TN		71
Sriharan, Kalavally	1467559039	SMYRNA		37167	TN		581
Staff, Page M.	1992860779	SMYRNA		37167	TN		9
Stallings, Shawn P.	1184616369	SMYRNA		37167	TN		49
Stanfield, Luther	1124045562	SMYRNA		37167	TN		26
Stovall, Troy W.	1063426393	SMYRNA		37167	TN		2
Stupka, Andrea	1275557027	SMYRNA		37167	TN		79
Sud, Pamela R.	1003149568	SMYRNA		37167	TN		89
TN FAM DOCTORS PLLC	1629035654	SMYRNA		37167	TN		21
TN MED PED PC	1679581433	SMYRNA		37167	TN		49
Tammareddi, Kumar N.	1144483397	SMYRNA		37167	TN		2
Tanner, Catherine C.	1275576332	SMYRNA		37167	TN		60
Tarvin, Emily M.	1124222609	SMYRNA		37167	TN		18
Taylor, Kay D.	1245293711	SMYRNA		37167	TN		10
Taylor, Tamarro L.	1336110774	SMYRNA		37167	TN		128
Thati, Arunadevi A.	1073570297	SMYRNA		37167	TN		46
Thomas Jr, Errol M.	1356352157	SMYRNA		37167	TN		40
Thurmann, Hiltrud	1881762730	SMYRNA		37167	TN		99
Tolan, Daniel L.	1427161538	SMYRNA		37167	TN		8
Toussaint, Rudiane	1548249162	SMYRNA		37167	TN		8
Toyne, Susanne M.	1710935341	SMYRNA		37167	TN		4
Troum, Beth	1225000185	SMYRNA		37167	TN		1
Turbeville, Loretta R.	1457465890	SMYRNA		37167	TN		1
Turner, Avis D.	1174688790	SMYRNA		37167	TN		376
UDOM MD DAVID I	1619032067	SMYRNA		37167	TN		3
Vavra, Daniela	1598752958	SMYRNA		37167	TN		47
Virk, Zubia E.	1144333279	SMYRNA		37167	TN		75
Vollmer, Charolette	1386955573	SMYRNA		37167	TN		21
Washburn, James W.	1437183019	SMYRNA		37167	TN		22
Washington, Cherese W.	1265533541	SMYRNA		37167	TN		194
Watson, Jennifer L.	1235247339	SMYRNA		37167	TN		2
Webb, Marcus D.	1952306359	SMYRNA		37167	TN		319
Webster, Leonard G.	1386710762	SMYRNA		37167	TN		3
Wells, Karen J.	1659354447	SMYRNA		37167	TN		3
West, Michael S.	1467462077	SMYRNA		37167	TN		123
White Jr, Charles W.	1689665614	SMYRNA		37167	TN		20
Whitehead, Christal S.	1346539863	SMYRNA		37167	TN		31
Whitson, Dale E.	1275538589	SMYRNA		37167	TN		551
Williams, Mary S.	1356573463	SMYRNA		37167	TN		86
Williams, Robert D.	1144254269	SMYRNA		37167	TN		53
Williamson, Jessica A.	1548582414	SMYRNA		37167	TN		33
Wilson, Mark C.	1568402121	SMYRNA		37167	TN		65
Wimberly, Latrina Y.	1861404543	SMYRNA		37167	TN		119

Wood, R Harber	1215961859	SMYRNA		37167	TN	1
Woods, Gloria G.	1245327238	SMYRNA		37167	TN	1
Wright, Daniela P.	1609947944	SMYRNA		37167	TN	289
Yant, Connie E.	1619981149	SMYRNA		37167	TN	64
Yao, Zhi Q.	1285813741	SMYRNA		37167	TN	60
Yeary, Mona E.	1083725311	SMYRNA		37167	TN	62
Zaman, Muhammed K.	1154388718	SMYRNA		37167	TN	1
BAKER JR MD ROBERT F	1134291883	SPARTA		38583	TN	81
Baker, Robert F.	1134291883	SPARTA		38583	TN	94
Benningfield, Anna V.	1295977882	SPARTA		38583	TN	91
CORNERSTONE FAM MED LLC	1679503841	SPARTA		38583	TN	4
CUMBERLAND FAM CARE PC	1225003809	SPARTA		38583	TN	40
Clark, Stephen D.	1275727927	SPARTA		38583	TN	3,497
DRAKE MD ALAN R	1295730281	SPARTA		38583	TN	75
Dodson, Mollie J.	1760486112	SPARTA		38583	TN	9
Drake, Alan R.	1295730281	SPARTA		38583	TN	20
Griffin, Chad A.	1659311702	SPARTA		38583	TN	7
Kemkar, Abhay G.	1346312477	SPARTA		38583	TN	44
Moore, Marla J.	1740279397	SPARTA		38583	TN	14
Stover, Linda B.	1609870393	SPARTA		38583	TN	53
TLC FAM CARE	1164649356	SPARTA		38583	TN	27
Thornton, April L.	1952744740	SPARTA		38583	TN	72
Turner, Diana J.	1740593359	SPARTA		38583	TN	181
Webb, Ty T.	1174512974	SPARTA		38583	TN	77
Bazaldua, Gilbert	1417011008	SPRINGFIELD		37172	TN	6
CANTRELL MD CAROL R	1417996117	SPRINGFIELD		37172	TN	3
CRUNK MD TOMMY H	1679557565	SPRINGFIELD		37172	TN	11
Cantrell, Carol R.	1417996117	SPRINGFIELD		37172	TN	2
Cobb, Erin B.	1194813865	SPRINGFIELD		37172	TN	121
Crunk, Tommy H.	1679557565	SPRINGFIELD		37172	TN	80
DRESSLER MD NEIL M	1003811779	SPRINGFIELD		37172	TN	127
Dressler, Neil M.	1003811779	SPRINGFIELD		37172	TN	85
FOSNES MD JEFFREY C	1487609467	SPRINGFIELD		37172	TN	2
Ferland, Robert G.	1447256490	SPRINGFIELD		37172	TN	110
Fosnes, Jeffrey C.	1487609467	SPRINGFIELD		37172	TN	93
Houchens, Jessica L.	1700143047	SPRINGFIELD		37172	TN	67
JACKSON MD RONNIE L	1174500896	SPRINGFIELD		37172	TN	132
Jackson, Ronnie L.	1174500896	SPRINGFIELD		37172	TN	38
Lewis, W Michael	1316944648	SPRINGFIELD		37172	TN	81
NORTHCREST PHYS SVC INC	1356561856	SPRINGFIELD		37172	TN	64
Nassal, Kathleen M.	1083901805	SPRINGFIELD		37172	TN	81
Pennington, John M.	1063506921	SPRINGFIELD		37172	TN	23
ROBERTSON CNTY PHYS MED	1790045060	SPRINGFIELD		37172	TN	31
Rainwater, Dennis L.	1316974678	SPRINGFIELD		37172	TN	1
Randolph, Sherri L.	1639175854	SPRINGFIELD		37172	TN	233
SHEARER MD ROBERT A	1134142987	SPRINGFIELD		37172	TN	38
SULLIVAN MD KENNETH W	1376637215	SPRINGFIELD		37172	TN	87
Shearer, Robert A.	1134142987	SPRINGFIELD		37172	TN	85
Shell, Donna R.	1982724076	SPRINGFIELD		37172	TN	3
Stewart, Sharon L.	1407823354	SPRINGFIELD		37172	TN	82
Sullivan, Kenneth W.	1376637215	SPRINGFIELD		37172	TN	6
WILLIAMS MD TERESA M	1821069501	SPRINGFIELD		37172	TN	425
Williams, Teresa M.	1821069501	SPRINGFIELD		37172	TN	9
Barnhill, Amy M.	1861770893	SUMMERTOWN		38483	TN	45
CONVENIENT CARE FAM MED	1467894840	SUMMERTOWN		38483	TN	222
Patterson, Angela S.	1821094111	TRACY CITY		37387	TN	92
TRACY CLINIC	1770588683	TRACY CITY		37387	TN	72
ALLEN R CRAIG, MD	1932192770	TULLAHOMA		37388	TN	107
ANDERSON III MD JOHN A	1740394790	TULLAHOMA		37388	TN	25
Anderson III, John A.	1740394790	TULLAHOMA		37388	TN	5
Bard, Shirley A.	1407842420	TULLAHOMA		37388	TN	67
COLE MD RICHARD C	1578558441	TULLAHOMA		37388	TN	249
Carson, John G.	1285943605	TULLAHOMA		37388	TN	4
Cole, Richard C.	1578558441	TULLAHOMA		37388	TN	113
Cowan, Marcia K.	1376671321	TULLAHOMA		37388	TN	21
Crabtree, Tina A.	1457634834	TULLAHOMA		37388	TN	14
Crean, Jan L.	1790744456	TULLAHOMA		37388	TN	10
DAVID T HOLMES, MD	1427033448	TULLAHOMA		37388	TN	1
Espinoza, Rocio E.	1659459394	TULLAHOMA		37388	TN	38
FAM PRACT CTR OF TULLAHO	1275796880	TULLAHOMA		37388	TN	109
FERRELL MD BRETT L	1356646434	TULLAHOMA		37388	TN	61

FLEENOR MD KAREN E	1295843308	TULLAHOMA	37388	TN	130
Ferrell, Brett L.	1356646434	TULLAHOMA	37388	TN	11
Fleenor, Karen E.	1295843308	TULLAHOMA	37388	TN	229
Freeman, Kathryn L.	1528333580	TULLAHOMA	37388	TN	7
GUPTA MD RIMDA N	1679566772	TULLAHOMA	37388	TN	65
Gilliam, Sharon L.	1013090422	TULLAHOMA	37388	TN	58
Goodwin, Jennifer M.	1518185693	TULLAHOMA	37388	TN	6
Gupta, Rimda N.	1679566772	TULLAHOMA	37388	TN	13
HARTON REG MED CTR	1922052869	TULLAHOMA	37388	TN	4
HENSON RN OLA A	1386875987	TULLAHOMA	37388	TN	49
Hall, Kara L.	1174747604	TULLAHOMA	37388	TN	3
Henson, Ola M.	1154302958	TULLAHOMA	37388	TN	2
JAN L CREAM MD FACOG OBG	1720305576	TULLAHOMA	37388	TN	38
Landerman, Carol R.	1417385212	TULLAHOMA	37388	TN	13
Ledford, LaDonna M.	1073671756	TULLAHOMA	37388	TN	154
Milam, William M.	1477556959	TULLAHOMA	37388	TN	468
PATTERSON MD TERESA M	~	TULLAHOMA	37388	TN	2
PED CTR TULLAHOMA	1033105051	TULLAHOMA	37388	TN	63
POU MD CELIO F	1093728230	TULLAHOMA	37388	TN	56
Patsimas, John D.	1649376849	TULLAHOMA	37388	TN	6
Patterson, Teresa M.	1265494888	TULLAHOMA	37388	TN	621
Pitchko, Kari S.	1447597109	TULLAHOMA	37388	TN	10
Pou, Celio F.	1093728230	TULLAHOMA	37388	TN	5
Prager, Jennifer M.	1225312119	TULLAHOMA	37388	TN	40
RANDALL L BLACK, MD	1215017850	TULLAHOMA	37388	TN	56
SUNRISE PED LLC	1932347556	TULLAHOMA	37388	TN	18
Seyler, Clifford A.	1992809495	TULLAHOMA	37388	TN	121
THOMASSON JR MD JOSEPH R	1871699942	TULLAHOMA	37388	TN	5
TLC MED CLINIC	1083916563	TULLAHOMA	37388	TN	128
TOTAL HEALTH CARE ASC PL	1043622426	TULLAHOMA	37388	TN	470
TULLAHOMA FAM MED CTR	1679743603	TULLAHOMA	37388	TN	64
TULLAHOMA IMMEDIATE CARE	1730457649	TULLAHOMA	37388	TN	50
TULLAHOMA PED PLLC	1770562142	TULLAHOMA	37388	TN	367
Thomasson Jr, Joseph R.	1871699942	TULLAHOMA	37388	TN	11
Tucker Jr, Donald V.	1487695904	TULLAHOMA	37388	TN	133
Vaughn, Richard M.	1164418190	TULLAHOMA	37388	TN	2
UNIONVILLE FAM PRACT	1730247305	UNIONVILLE	37180	TN	1
WARTRACE FAM PRACT	1952561979	WARTRACE	37183	TN	48
Ali, Maysoon S.	1841287216	WAVERLY	37185	TN	60
Dominguez, Noel R.	1801835962	WAVERLY	37185	TN	8
Jackson Jr, Lawrence R.	1386794816	WAVERLY	37185	TN	21
KING-PATTERSON MSN CHRIST	1477703155	WAVERLY	37185	TN	103
King Patterson, Christie M.	1477703155	WAVERLY	37185	TN	145
OJEDA MD NESTOR A	1821048521	WAVERLY	37185	TN	54
Ojeda, Nestor A.	1821048521	WAVERLY	37185	TN	1
SKELTON MD MARY ANGELA	1740323393	WAVERLY	37185	TN	8
Salhany, Kenneth S.	1255302907	WAVERLY	37185	TN	108
Skelton, Mary A.	1740323393	WAVERLY	37185	TN	3
WAVERLY FAM MED	1104021203	WAVERLY	37185	TN	11
WAVERLY MED CTR PA	1003175605	WAVERLY	37185	TN	131
Allen, Diane M.	1326284217	WAYNESBORO	38485	TN	8
Augustin, Michele L.	1881845857	WAYNESBORO	38485	TN	66
Bart, Belinda K.	1962515023	WAYNESBORO	38485	TN	81
Beal, Elizabeth J.	1144575374	WAYNESBORO	38485	TN	1
Beck, David B.	1659619161	WAYNESBORO	38485	TN	138
Bevis, Stanley M.	1962455451	WAYNESBORO	38485	TN	24
Bolin, Judith M.	1831177898	WAYNESBORO	38485	TN	1
Carter, Betty A.	1689931263	WAYNESBORO	38485	TN	13
Casteel, Donna J.	1982031415	WAYNESBORO	38485	TN	3
Castleman, Patricia D.	1164405221	WAYNESBORO	38485	TN	1
Cobb, Wanda F.	1871930214	WAYNESBORO	38485	TN	7
Collins, Donna C.	1790035863	WAYNESBORO	38485	TN	13
Craig, Patricia A.	1598847824	WAYNESBORO	38485	TN	4
Craig, Sharon J.	1760605786	WAYNESBORO	38485	TN	2
Daingerfield, Karen D.	1538594494	WAYNESBORO	38485	TN	75
Davenport, Marguerite D.	1659601425	WAYNESBORO	38485	TN	18
Dreaddy, Sheldon D.	1144650367	WAYNESBORO	38485	TN	6
Field, Elizabeth A.	1386621449	WAYNESBORO	38485	TN	59
Fitzgerald, Tally S.	1669817458	WAYNESBORO	38485	TN	214
Gaines, Rebecca M.	1639394356	WAYNESBORO	38485	TN	46
Garrett, Maria P.	1124447651	WAYNESBORO	38485	TN	10

Goodemote, Kimberly A.	1902919293	WAYNESBORO	38485	TN	4
Graham Doaks, Tasma D.	1003194044	WAYNESBORO	38485	TN	29
HERRERA MD ESMERALDO DIAZ	-	WAYNESBORO	38485	TN	5
Hall, Joe	1285629287	WAYNESBORO	38485	TN	96
Hall, Valerie A.	1447586508	WAYNESBORO	38485	TN	34
Hamilton Jr, James W.	1285931758	WAYNESBORO	38485	TN	3,701
Harris, Christy S.	1740531938	WAYNESBORO	38485	TN	22
Hart, Brittany D.	1689915142	WAYNESBORO	38485	TN	7
Hawkins, Trever M.	1164832416	WAYNESBORO	38485	TN	33
Hibbs, Frances E.	1861456428	WAYNESBORO	38485	TN	134
Hopper, Deborah W.	1447502158	WAYNESBORO	38485	TN	77
JOE I HALL PC	1023110392	WAYNESBORO	38485	TN	61
JONES APN JUDY L	1336183128	WAYNESBORO	38485	TN	96
Johnson, Linda L.	1487971131	WAYNESBORO	38485	TN	4
Jones, Dalan B.	1225191653	WAYNESBORO	38485	TN	104
Jones, Laura B.	1750657839	WAYNESBORO	38485	TN	28
Jones, Sandra S.	1134408461	WAYNESBORO	38485	TN	2
Jones, William B.	1831431568	WAYNESBORO	38485	TN	22
Kelley, Misty M.	1346650132	WAYNESBORO	38485	TN	89
Koster, Eric L.	1831184662	WAYNESBORO	38485	TN	86
Lacy, Melissa B.	1356784748	WAYNESBORO	38485	TN	89
Lier, Amanda R.	1265772057	WAYNESBORO	38485	TN	2
Long, Lori E.	1912270265	WAYNESBORO	38485	TN	30
Lyndon, Natalie G.	1598101222	WAYNESBORO	38485	TN	156
Maness, Ginger R.	1174944979	WAYNESBORO	38485	TN	123
Mashburn, Steven N.	1942373717	WAYNESBORO	38485	TN	7
McDaniel, Crystal G.	1376815415	WAYNESBORO	38485	TN	206
Metcalf, Craig C.	1699190033	WAYNESBORO	38485	TN	5
Moore, Cara E.	1235560533	WAYNESBORO	38485	TN	54
Morman, Timothy J.	1164845194	WAYNESBORO	38485	TN	13
Naylor, Amy M.	1548606338	WAYNESBORO	38485	TN	61
Niswander, Ryan M.	1477890176	WAYNESBORO	38485	TN	22
Phillips Freeman, Melinda L.	1538296496	WAYNESBORO	38485	TN	13
Potts, Holly M.	1235403171	WAYNESBORO	38485	TN	7
Rediker, James C.	1164710778	WAYNESBORO	38485	TN	13
Reeves, Robert C.	1265751671	WAYNESBORO	38485	TN	87
Risner, Misti L.	1841503141	WAYNESBORO	38485	TN	5
Scharrer, Kelley C.	1528250115	WAYNESBORO	38485	TN	117
Schweich, Lisa C.	1053739193	WAYNESBORO	38485	TN	59
Seagrove, Joni C.	1053652339	WAYNESBORO	38485	TN	217
Seagrove, Joni C.	1659645646	WAYNESBORO	38485	TN	261
Shelton, Timothy W.	1720429517	WAYNESBORO	38485	TN	7
Smith, Morgan C.	1801191622	WAYNESBORO	38485	TN	18
Tankersley, Mark A.	1265720726	WAYNESBORO	38485	TN	32
Tillman, Mary B.	1972855724	WAYNESBORO	38485	TN	11
Turner, Cynthia M.	1336363613	WAYNESBORO	38485	TN	99
Turner, David M.	1932188554	WAYNESBORO	38485	TN	136
WAYNESBORO CLINIC PC	1780878389	WAYNESBORO	38485	TN	4
Wamack, Gregory S.	1053741876	WAYNESBORO	38485	TN	3
Weaver, Melinda M.	1699012914	WAYNESBORO	38485	TN	81
White, Valerie L.	1619254323	WAYNESBORO	38485	TN	134
Whitwell, Samantha A.	1073805529	WAYNESBORO	38485	TN	177
Willis, Candace S.	1659627388	WAYNESBORO	38485	TN	6
Henderson, Dana J.	1437130721	WESTMORELAND	37186	TN	31
JOHN MICHAEL BALL, MSSW	1558499269	WESTMORELAND	37186	TN	12
York, Janice L.	1679644769	WESTMORELAND	37186	TN	8
WHITE BLUFF FAM HLTH CAR	1407952799	WHITE BLUFF	37187	TN	3
CROSSROADS MED GRP LLC	1073539607	WHITE HOUSE	37188	TN	21
Crawley, Veronica D.	1922366442	WHITE HOUSE	37188	TN	246
Jenkins, Hal J.	1487674016	WHITE HOUSE	37188	TN	7
Jordan, Jeffrey S.	1588684104	WHITE HOUSE	37188	TN	95
Medley, Carol L.	1639104268	WHITE HOUSE	37188	TN	117
Palmore, Lauren E.	1740584317	WHITE HOUSE	37188	TN	87
YIM MD PAUL S	1487644522	WHITE HOUSE	37188	TN	4
Yim, Paul S.	1487644522	WHITE HOUSE	37188	TN	1
ALEXIS ECKARD MD	1538445226	WINCHESTER	37398	TN	30
Barstad, Sherry S.	1073952586	WINCHESTER	37398	TN	173
Bradley, Amanda D.	1851534606	WINCHESTER	37398	TN	2
Bristol, Connie L.	1437301496	WINCHESTER	37398	TN	120
COMPLETE EXPRESS CARE	1083909204	WINCHESTER	37398	TN	10
COWAN FAM MED PLLC	1104920685	WINCHESTER	37398	TN	27

Chiu, Karen E.	1851491591	WINCHESTER		37398	TN	6
Cortis, Barry A.	1588825699	WINCHESTER		37398	TN	76
DEWITT DO ASHLEY M	1043476757	WINCHESTER		37398	TN	2
DeWitt, Ashley M.	1043476757	WINCHESTER		37398	TN	6
Eckard, Alexis A.	1013108661	WINCHESTER		37398	TN	22
Gammada, Ephraim R.	1174501027	WINCHESTER		37398	TN	2
Golden, Kelly B.	1902939655	WINCHESTER		37398	TN	1
Green, Megan E.	1215291661	WINCHESTER		37398	TN	95
HOLDER MD TERRY SCOTT	1750452520	WINCHESTER		37398	TN	1
Hargrove, Shelly M.	1780961987	WINCHESTER		37398	TN	110
Harrison, Melody G.	1306012026	WINCHESTER		37398	TN	13
Hazard, Jamie N.	1790052165	WINCHESTER		37398	TN	2
Holder, Terry S.	1750452520	WINCHESTER		37398	TN	21
INT MED SPEC	1497942569	WINCHESTER		37398	TN	30
Lee, Sherry S.	1356385967	WINCHESTER		37398	TN	2
Lu, Ma Belinda M.	1578756912	WINCHESTER		37398	TN	30
MYERS MD BRYAN C	1548331275	WINCHESTER		37398	TN	235
Mangru, Nevindra N.	1780636126	WINCHESTER		37398	TN	355
Martin, Tammy R.	1467715342	WINCHESTER		37398	TN	73
Maze, Karen R.	1518242650	WINCHESTER		37398	TN	12
Myers, Bryan C.	1548331275	WINCHESTER		37398	TN	83
Nolin, Shon P.	1447275359	WINCHESTER		37398	TN	6
PATRICK R GREER MD PLLC	1679725774	WINCHESTER		37398	TN	20
PINNACLE INT MED	1942480801	WINCHESTER		37398	TN	65
Perry, Kimberly A.	1457316630	WINCHESTER		37398	TN	11
SOUTHERN TN PRIMARY CARE	1164789467	WINCHESTER		37398	TN	96
Shenkman, Michael	1932176740	WINCHESTER		37398	TN	130
Sommerschild, Stephen S.	1013941319	WINCHESTER		37398	TN	6
Stensby, James G.	1588758783	WINCHESTER		37398	TN	18
Stensby, Jessica B.	1770744302	WINCHESTER		37398	TN	5
Szczarkowska, Jolanta	1053363028	WINCHESTER		37398	TN	144
TIDMORE DO KAREN A	1457459562	WINCHESTER		37398	TN	55
Tidmore, Karen A.	1457459562	WINCHESTER		37398	TN	13
Tinch, Jennifer L.	1477692499	WINCHESTER		37398	TN	2
WINCHESTER MED URGENT CA	1508167099	WINCHESTER		37398	TN	2
Walker, Sherri L.	1265586259	WINCHESTER		37398	TN	6
Williams, Linda R.	1972608669	WINCHESTER		37398	TN	91
BALSAM MED PLLC	1497036198	WOODBURY		37190	TN	87
BLANKENSHIP DO HOLLY S	1386878957	WOODBURY		37190	TN	54
Blankenship, Holly S.	1386878957	WOODBURY		37190	TN	1
CANNON CNTY HLTHCARE PC	1386667244	WOODBURY		37190	TN	58
Mansfield, Patricia C.	1407157498	WOODBURY		37190	TN	207
Melton, Heather J.	1669807830	WOODBURY		37190	TN	2
Pinkston, Gavin B.	1013238856	WOODBURY		37190	TN	90
SPURLOCK III DO JAMES R	1376544767	WOODBURY		37190	TN	13
Smith, Tabitha M.	1003112277	WOODBURY		37190	TN	14
Spurlock III, James R.	1376544767	WOODBURY		37190	TN	13
Todd, Jeffrey L.	1700823713	WOODBURY		37190	TN	91
Todd, Paula M.	1144273061	WOODBURY		37190	TN	73
ACUTE CARE OF ADAMSVILLE	1073850558	ADAMSVILLE		38310	TN	111
ARISTORENAS JR MD JUAN T	1992888226	ADAMSVILLE		38310	TN	145
Aristorenas, Juan T.	1992888226	ADAMSVILLE		38310	TN	54
Lothenore, Mark A.	1265451991	ADAMSVILLE		38310	TN	98
Piller, Sue A.	1083882591	ADAMSVILLE		38310	TN	215
Russell, Mandy R.	1235400532	ADAMSVILLE		38310	TN	37
ALAMO FAM MED LLC	1033271812	ALAMO		38001	TN	4
CROCKETT MED CLINIC	1104839703	ALAMO		38001	TN	20
Laman, Lori F.	1295906378	ALAMO		38001	TN	23
Moore, Phyllis P.	1023374279	ALAMO		38001	TN	120
Rhear, Raymond W.	1659384253	ALAMO		38001	TN	12
Tillman, Ronald C.	1578507984	ALAMO		38001	TN	4
Turnage, Kylie B.	1124342605	ALAMO		38001	TN	81
Webb, Karen B.	1902819501	ALAMO		38001	TN	1
LIBERTY MED CLINIC PC	1790812956	BELLS		38006	TN	7
BOLIVAR MED CLINIC	1720297708	BOLIVAR		38008	TN	4
Caicedo, William V.	1851732259	BOLIVAR		38008	TN	158
Cannon Jr, Jesse J.	1972541142	BOLIVAR		38008	TN	1
Dunavant, Robert W.	1134255078	BOLIVAR		38008	TN	116
HARDEMAN CNTY COMM HEALT	1861468340	BOLIVAR		38008	TN	29
HATCHIE CLINIC PC	1659402006	BOLIVAR		38008	TN	3
Johnson Jr, Samuel T.	1427296276	BOLIVAR		38008	TN	114

Nnaji, Felix C.	1801890223	BOLIVAR	38008	TN	94
PAKKALA MD NITHYANANDA Y	1578558607	BOLIVAR	38008	TN	3
PRIMECARE MIDDLETON	1194940452	BOLIVAR	38008	TN	65
Pakkala, Y N.	1578558607	BOLIVAR	38008	TN	1
Patel, Pravin J.	1588791727	BOLIVAR	38008	TN	83
QUINCO COMM MENTAL HLTH	~	BOLIVAR	38008	TN	104
Salvaggio, Karen L.	1851367197	BOLIVAR	38008	TN	82
Spencer, John V.	1548369937	BOLIVAR	38008	TN	3
Suara, Rahaman O.	1336123009	BOLIVAR	38008	TN	18
1ST CARE MED CTR PC	1881640100	BROWNSVILLE	38012	TN	110
BROWNSVILLE FAM MED	1689640724	BROWNSVILLE	38012	TN	137
CLAREY R DOWLING PC	1932363074	BROWNSVILLE	38012	TN	164
Dowling, Clarey R.	1669405700	BROWNSVILLE	38012	TN	345
English, Adam P.	1689628406	BROWNSVILLE	38012	TN	1
Goolsby, Jason B.	1801925938	BROWNSVILLE	38012	TN	127
Obi, Emmanuel I.	1518960640	BROWNSVILLE	38012	TN	169
Pettigrew, Jack G.	1780798058	BROWNSVILLE	38012	TN	8
SPENCER MD DONALD R	1699764118	BROWNSVILLE	38012	TN	10
Spencer, Donald R.	1699764118	BROWNSVILLE	38012	TN	94
Turner, Krystal S.	1316237373	BROWNSVILLE	38012	TN	133
Woodard, Theresa L.	1124045638	BROWNSVILLE	38012	TN	86
Abbott, Andrea S.	1588003842	CAMDEN	38320	TN	1
BERRY MD KEN D	1609854629	CAMDEN	38320	TN	67
Berry, Kenneth D.	1609854629	CAMDEN	38320	TN	29
CAMDEN MED CLINIC INC	1285612564	CAMDEN	38320	TN	30
CANNADY FNP STEVEN L	1164538195	CAMDEN	38320	TN	55
Cannady, Steven L.	1164538195	CAMDEN	38320	TN	88
Herring, Verneda L.	1992008700	CAMDEN	38320	TN	8
Maranto, Melinda S.	1831407485	CAMDEN	38320	TN	134
VITUALLA MD AGUSTIN V	1134217029	CAMDEN	38320	TN	46
Vitualla, Agustin V.	1134217029	CAMDEN	38320	TN	4,833
WINTER DO JON R	1932134871	CAMDEN	38320	TN	6
Winter, Jon R.	1932134871	CAMDEN	38320	TN	70
Wood, Deborah T.	1467648949	CAMDEN	38320	TN	128
PETERS MD JOSEPH A	1437357431	COUNCE	38326	TN	53
Peters, Joseph A.	1225058407	COUNCE	38326	TN	549
Barker, Misty C.	1407999683	CROCKETT MILLS	38021	TN	136
KEESARA MD RAMESH K	1649223447	DECATURVILLE	38329	TN	405
Reddy, Ramesh K.	1649223447	DECATURVILLE	38329	TN	87
LEITHERLAND FAM CARE CLI	1376712448	DYER	38330	TN	9
Leitherland, Edna R.	1942294574	DYER	38330	TN	40
Aslam, Tanveer	1043239965	DYERSBURG	38025	TN	37
BRADBERRY MD SAMUEL W	1588644397	DYERSBURG	38024	TN	10
BUSCH JR DO FORREST K	1063425791	DYERSBURG	38024	TN	98
Bradberry, Samuel W.	1588644397	DYERSBURG	38024	TN	22
Busch, Forrest K.	1063425791	DYERSBURG	38024	TN	7
CARE RITE PLLC	1477827418	DYERSBURG	38024	TN	95
Casey Bolden, Monique C.	1710985858	DYERSBURG	38025	TN	18
Choueiry, Mona A.	1184630931	DYERSBURG	38025	TN	27
Creekmore, Brad F.	1487943676	DYERSBURG	38024	TN	2
ELITE HLTHCARE GRP PC	1962601724	DYERSBURG	38024	TN	1
Ellerbrook, Jamie L.	1952623217	DYERSBURG	38025	TN	163
FAM CARE	1487788501	DYERSBURG	38024	TN	77
FAM PRACT CLINIC PC	1023380474	DYERSBURG	38024	TN	123
Feldhouse, Doreen E.	1922006055	DYERSBURG	38025	TN	88
Fletcher, Lisa D.	1932101839	DYERSBURG	38024	TN	44
Fowlkes, Sandra J.	1437201860	DYERSBURG	38025	TN	1
Griffin, Kelly M.	1396900700	DYERSBURG	38025	TN	2
Heathcott, Shari P.	1912906421	DYERSBURG	38024	TN	52
INFECTIOUS DISEASE CONSU	1316029648	DYERSBURG	38025	TN	8
Jain, Angeli	1467594184	DYERSBURG	38025	TN	2
Javellana, Tammy L.	1013112077	DYERSBURG	38024	TN	51
MC CALLUM MSN KELLY M	1396900700	DYERSBURG	38024	TN	34
MC COY MED INC	1225263080	DYERSBURG	38024	TN	1
MIDSOUTH CONVENIENT CARE	1477984508	DYERSBURG	38024	TN	18
McCoy, Misty A.	1396744710	DYERSBURG	38024	TN	176
McNeill, Sandra E.	1851652168	DYERSBURG	38024	TN	362
NAIFEH JR MD JAMES E	1528006673	DYERSBURG	38025	TN	1
Naifeh Jr, James E.	1528006673	DYERSBURG	38025	TN	1
Nale, Deborah S.	1164745998	DYERSBURG	38025	TN	43
PED ASC PC	1023024874	DYERSBURG	38024	TN	58

Reaves, Connie T.	1255476677	DYERSBURG		38024	TN	109
Sims, Jan	1205832920	DYERSBURG		38024	TN	7
Srivastava, Pankaj	1487655957	DYERSBURG		38025	TN	1
Tetleton, James D.	1891035044	DYERSBURG		38024	TN	21
Walker, Jane A.	1649439654	DYERSBURG		38025	TN	49
Woodward, Tracie M.	1568701100	DYERSBURG		38024	TN	4
Wright, Sheryl L.	1942249677	DYERSBURG		38024	TN	82
YOUSUF MD MOHAMMAD	1881634103	DYERSBURG		38025	TN	109
Yousuf, Mohammad	1881634103	DYERSBURG		38025	TN	32
ALLCARE MED TROY PLLC	1336190081	FRIENDSHIP		38034	TN	13
Emison, Karen R.	1598702235	FRIENDSHIP		38034	TN	102
Hill, Cathy M.	1407913817	FRIENDSHIP		38034	TN	73
Koon, Rita C.	1649500083	FRIENDSHIP		38034	TN	31
RALL NP CHESTER E	1356400287	GRAND JUNCTION		38039	TN	96
Rall, Chester E.	1356400287	GRAND JUNCTION		38039	TN	115
FRIX JENNINGS CLINIC	1174749469	HENDERSON		38340	TN	250
Ferguson, Tammi L.	1023066057	HENDERSON		38340	TN	91
Frix, Carey W.	1235124223	HENDERSON		38340	TN	95
GRV PRIMARY CARE CLINIC	1639345952	HENDERSON		38340	TN	2
Hill, Traci K.	1235410481	HENDERSON		38340	TN	2
Jennings, Nicole M.	1801881891	HENDERSON		38340	TN	22
MAIN STREET FAM MED INC	1538191135	HENDERSON		38340	TN	138
McCall, Tina L.	1982895363	HENDERSON		38340	TN	133
Miskelly, Randle S.	1013948066	HENDERSON		38340	TN	27
RICKARD CLINIC	1861446858	HENDERSON		38340	TN	15
Rickard Jr, Charles E.	1700865847	HENDERSON		38340	TN	1
Schwartz, Paul E.	1396770731	HENDERSON		38340	TN	1
Arinze, Festus N.	1114974086	HUMBOLDT		38343	TN	30
BARKER MD ROBERT C	1457302598	HUMBOLDT		38343	TN	29
CHIOCO MD ERNESTO P	1033315064	HUMBOLDT		38343	TN	9
Hughes, David B.	1144490467	HUMBOLDT		38343	TN	139
MURPHY MD VENABLE ART	1841306784	HUMBOLDT		38343	TN	65
MURPHY SR MD RICHARD L	1477585859	HUMBOLDT		38343	TN	1
Murphy Sr, Richard L.	1477585859	HUMBOLDT		38343	TN	313
Murphy, Venable A.	1841306784	HUMBOLDT		38343	TN	101
ROYAL CARE CLINIC PC	1639296965	HUMBOLDT		38343	TN	69
Yancey, Beryl G.	1366471518	HUMBOLDT		38343	TN	1
BLANKENSHIP MD JOHN L	1346222593	HUNTINGDON		38344	TN	110
Bennett, Teresa C.	1134495179	HUNTINGDON		38344	TN	6
Blankenship, John L.	1346222593	HUNTINGDON		38344	TN	1
CARTER MD LEE M	1194774802	HUNTINGDON		38344	TN	1
Cannon, Debra S.	1598903213	HUNTINGDON		38344	TN	6
Carter, Lee M.	1194774802	HUNTINGDON		38344	TN	77
Denning, Patrick W.	1285065656	HUNTINGDON		38344	TN	5
EVANS MED CLINIC PLLC	1598083982	HUNTINGDON		38344	TN	4
Evans, Thomas P.	1841285228	HUNTINGDON		38344	TN	123
Frederick, Karen L.	1649593112	HUNTINGDON		38344	TN	34
Fuller, Amanda R.	1891048765	HUNTINGDON		38344	TN	39
Hampton, Toby A.	1831192699	HUNTINGDON		38344	TN	10
Kee, Kathy G.	1851386247	HUNTINGDON		38344	TN	40
Miller, Jacinta Y.	1578813226	HUNTINGDON		38344	TN	7
Papuchis, Trudy A.	1063503712	HUNTINGDON		38344	TN	12
ADV CARDIO & VEIN CTR	1164759189	JACKSON		38305	TN	5
ADV REHAB MED PC	1083846703	JACKSON		38305	TN	5
ADV SPINE INST PLLC	1053613992	JACKSON		38305	TN	11
AMEN CLINIC PC	1407121551	JACKSON		38308	TN	1
Adetunji, Ezekiel O.	1033302013	JACKSON		38308	TN	38
Adkins, William B.	1386630911	JACKSON		38301	TN	309
Anderson, Mary E.	1386639136	JACKSON		38302	TN	18
Ansah, Martinson A.	1629033246	JACKSON		38303	TN	3
Antique, Maria C.	1245278415	JACKSON		38305	TN	98
Antwi, Ernest K.	1073597373	JACKSON		38308	TN	85
Appleton, Joe A.	1275528952	JACKSON		38302	TN	119
Appleton, Nicolas B.	1700871480	JACKSON		38302	TN	1
BALLARD III MD THOMAS K	1932300761	JACKSON		38301	TN	85
BRILEY NP JOHN MICHAEL	1356339055	JACKSON		38314	TN	6
Bada, Samuel O.	1770530586	JACKSON		38301	TN	980
Bain, Judy B.	1811133622	JACKSON		38308	TN	3
Ball, John J.	1083609770	JACKSON		38302	TN	56
Ballard III, Thomas K.	1932300761	JACKSON		38301	TN	5
Banez, Monico P.	1962479451	JACKSON		38303	TN	26

Banks, Marshall D.	1104811249	JACKSON		38302	TN	160
Barker, Robert C.	1528081890	JACKSON		38305	TN	1
Bergquist, Stephen G.	1992896401	JACKSON		38302	TN	111
Beuerlein, Johnna L.	1255382388	JACKSON		38305	TN	1
Blake, Jeremy T.	1770671018	JACKSON		38301	TN	6
Booher, Patricia C.	1417963570	JACKSON		38305	TN	11
Boxell, Sandra J.	1376511097	JACKSON		38305	TN	377
Boyapati, Madhav I.	1083601181	JACKSON		38301	TN	146
Braswell, Amanda K.	1437314721	JACKSON		38303	TN	11
Briley, John M.	1356339055	JACKSON		38302	TN	137
Bryan, William D.	1891780474	JACKSON		38302	TN	46
Burg, Kelley C.	1659600344	JACKSON		38303	TN	127
Burg, Kelley C.	1942469606	JACKSON		38301	TN	72
COLLIER MD STEPHEN E	1316058340	JACKSON		38305	TN	29
COLLIER MD STEPHEN E	1316058340	JACKSON		38308	TN	5
CREECH MD ERIKA H	1477550283	JACKSON		38301	TN	15
Cardone, Christine L.	1821262551	JACKSON		38301	TN	20
Carothers, Nekayah P.	1134455850	JACKSON		38303	TN	41
Chioco, Ernesto P.	1033315064	JACKSON		38302	TN	2
Collier, Stephen E.	1316058340	JACKSON		38308	TN	4
Cook, Anna M.	1063721314	JACKSON		38305	TN	14
Coy, Phillip A.	1215922216	JACKSON		38302	TN	9
Creech, Erika H.	1477550283	JACKSON		38301	TN	115
DDC SURG CTR	1659368900	JACKSON		38305	TN	165
DERMATOLOGY ASC LLC	1750590923	JACKSON		38305	TN	135
DESIO MD MARCUS A	1205874989	JACKSON		38305	TN	1
DONNA D COLE, MSSW	1760581433	JACKSON		38305	TN	6
DOWNTOWN MED CLINIC PLLC	1255673380	JACKSON		38308	TN	48
DRAPER MD JEREMY M	1518130525	JACKSON		38305	TN	111
Daniel, Janie C.	1750320933	JACKSON		38301	TN	9
Davis Tharpe, Vernessa L.	1275564866	JACKSON		38303	TN	1
Davis, Elizabeth S.	1538431309	JACKSON		38308	TN	99
Davis, Jennifer D.	1447429386	JACKSON		38303	TN	27
DeSio, Cindy A.	1255372587	JACKSON		38305	TN	67
Downing, April R.	1982843231	JACKSON		38305	TN	4
Dunnebacke, Robert H.	1629295738	JACKSON		38303	TN	56
EXEC OUTCOMES PC	1821352808	JACKSON		38305	TN	64
EZE CLINIC PC	1144253279	JACKSON		38305	TN	33
Early, Cynthia A.	1881644862	JACKSON		38305	TN	47
Eldridge, Lolly H.	1285852509	JACKSON		38302	TN	77
Epps, John M.	1497740013	JACKSON		38301	TN	285
FAITH HLTH CTR	1740594217	JACKSON		38305	TN	6
Farhat, Laura L.	1194937102	JACKSON		38305	TN	12
Fish, Cynthia B.	1295704666	JACKSON		38302	TN	101
Freeman, Carolyn	1326078973	JACKSON		38301	TN	6
GET WELL FAM CLINIC LLC	1962785071	JACKSON		38308	TN	27
GRANTHAM FNP STACIE K	1215175278	JACKSON		38305	TN	1
GRIGGS MD REBECCA A	1578665709	JACKSON		38305	TN	85
Goodwin, Stephen C.	1871521237	JACKSON		38302	TN	70
Grantham, Stacie K.	1215175278	JACKSON		38305	TN	3
Gray, Duriel D.	1619170701	JACKSON		38303	TN	183
Gray, Jean P.	1801881438	JACKSON		38301	TN	20
Guidi, John F.	1942354956	JACKSON		38301	TN	46
HAWKINS MD WESLEY N	1841224243	JACKSON		38308	TN	164
Hammond Sr, Stephen D.	1689642605	JACKSON		38302	TN	22
Hammond, Jere D.	1891763819	JACKSON		38302	TN	4
Hampton, Jeffrey S.	1275702672	JACKSON		38303	TN	90
Harper, Andrea M.	1063616373	JACKSON		38301	TN	134
Harrod, Charles S.	1669471868	JACKSON		38303	TN	4
Hayden, Timothy W.	1972699494	JACKSON		38305	TN	120
Hays Jr, E Carlton	1831167758	JACKSON		38302	TN	20
Hazlewood, Kristi G.	1558350520	JACKSON		38303	TN	62
Hendren, Denean C.	1154399376	JACKSON		38302	TN	63
Hoeldtke, Nathan J.	1730162876	JACKSON		38308	TN	3
Hollingsworth, Jason L.	1134154081	JACKSON		38303	TN	92
Hopkins, Sharon D.	1659349595	JACKSON		38303	TN	16
Hoppers, Melanie M.	1639146814	JACKSON		38308	TN	25
Houston, Benny C.	1578531455	JACKSON		38303	TN	36
Howerton, Kimberly A.	1922002336	JACKSON		38305	TN	50
Hunt Okolo, Stacey	1871639542	JACKSON		38302	TN	2
Isaacs, Randy R.	1851385462	JACKSON		38303	TN	93

JACKSON CLINIC	1285629386	JACKSON		38302	TN		9
JACKSON MADISON CNTY GEN	1093705428	JACKSON		38303	TN		6
JACKSON MADISON CO HLTH	1871676593	JACKSON		38305	TN		17
JACKSON REG WOMENS CTR	1235155276	JACKSON		38305	TN		2
JACKSON SURG ASC	1932154713	JACKSON		38305	TN		152
JOGLEKAR MD KANCHAN S	1568578839	JACKSON		38305	TN		54
JOSHI CLINIC MD PA	1679598825	JACKSON		38305	TN		64
Joglekar, Kay S.	1568578839	JACKSON		38305	TN		1
Joshi, Mahendra K.	1124047568	JACKSON		38305	TN		1
KEVIN TURNER, MD	1518995208	JACKSON		38305	TN		8
Karlosky, Loran E.	1386816544	JACKSON		38303	TN		130
Kirby, Keith H.	1417925678	JACKSON		38302	TN		3
LIFT WELLNESS INC	1669717302	JACKSON		38303	TN		239
Larsen, David M.	1346335981	JACKSON		38305	TN		56
Lewis, Christopher L.	1164490991	JACKSON		38303	TN		43
Little, Amy H.	1841612066	JACKSON		38303	TN		3
Londino, Elizabeth S.	1922194778	JACKSON		38308	TN		82
MIDSOUTH PERINATAL ASC P	1780608331	JACKSON		38308	TN		77
MILAN GEN HOSPITALISTS	1053615955	JACKSON		38303	TN		154
Madrid, Dulce Flor E.	1356318406	JACKSON		38302	TN		237
Mahajan, Natasha C.	1174590251	JACKSON		38302	TN		25
Maley, Bruce B.	1669560397	JACKSON		38301	TN		133
Mann Evans, Pamela R.	1063407450	JACKSON		38305	TN		256
McCauley, Jimmy D.	1831297894	JACKSON		38303	TN		43
McFarland, Heather N.	1811028475	JACKSON		38305	TN		4
McMillin, Mary M.	1912296047	JACKSON		38303	TN		31
Melton, Stevens D.	1629062203	JACKSON		38303	TN		33
Micetich, Keith A.	1427026137	JACKSON		38305	TN		43
Montoya Chavez, Jaime E.	1083711535	JACKSON		38303	TN		124
Moragne, Mechelle E.	1528093531	JACKSON		38303	TN		13
Mott, Stacey T.	1992002067	JACKSON		38305	TN		56
Muir, Eric W.	1487621512	JACKSON		38302	TN		928
Myatt, Jason A.	1477726487	JACKSON		38302	TN		2
NEWMAN FNP CAROL A	1326367392	JACKSON		38301	TN		171
NORTHSIDE MED CLINIC	1083781595	JACKSON		38308	TN		1,743
NRTH JACKSON FAM CARE	1518226646	JACKSON		38305	TN		51
NRTH JACKSON FAM CLINIC	1235178518	JACKSON		38305	TN		55
Nelson, Thomas H.	1417901794	JACKSON		38303	TN		68
Newman, Carol A.	1326367392	JACKSON		38301	TN		201
Newman, Carolyn M.	1053467589	JACKSON		38301	TN		58
OLD HICKORY FAM MED	1508916206	JACKSON		38305	TN		23
Ortega, Maria T.	1871552000	JACKSON		38303	TN		143
Owens, Scott E.	1063480796	JACKSON		38302	TN		34
PARKS FNP MARY B	1790735736	JACKSON		38305	TN		2
PATIENT CENTERED PHYS CA	1700197183	JACKSON		38305	TN		31
PHYS QUALITY CARE PLLC	1528240256	JACKSON		38308	TN		51
PREVENTAGENIX LLC	1619386877	JACKSON		38308	TN		36
Page, Corey A.	1245537752	JACKSON		38305	TN		10
Pagoaga, Luis F.	1225032956	JACKSON		38303	TN		124
Payne, James A.	1841268588	JACKSON		38302	TN		1
Pedigo, Tara K.	1689669699	JACKSON		38302	TN		22
Pierce IV, William F.	1326015462	JACKSON		38302	TN		87
Plunk, Nathan H.	1700059268	JACKSON		38303	TN		96
Powell, Janet W.	1477572972	JACKSON		38303	TN		66
Presson, Matthew B.	1588793764	JACKSON		38303	TN		149
Preston, Kimberly W.	1841581261	JACKSON		38302	TN		6
Prewitt Sr, Darrion J.	1841284445	JACKSON		38303	TN		50
Proctor, Evanna S.	1275500274	JACKSON		38302	TN		94
Puzdrakiewicz, Michelle G.	1376526392	JACKSON		38303	TN		20
Ragon, Joseph L.	1275501702	JACKSON		38303	TN		35
Reiter, Amanda M.	1629046156	JACKSON		38303	TN		75
Rheney, Molly M.	1033104070	JACKSON		38301	TN		2
Richmond, Zekeya V.	1578582987	JACKSON		38303	TN		3
Rickman, Christopher E.	1386845782	JACKSON		38303	TN		4
Riddle, Kristi J.	1568452837	JACKSON		38303	TN		2
Robbins, Billy G.	1932193547	JACKSON		38303	TN		5
Roberson, Cynthia L.	1629209713	JACKSON		38301	TN		31
Rodriguez, Mary Anne T.	1952331845	JACKSON		38303	TN		59
Rogers, Lisa W.	1255309795	JACKSON		38302	TN		15
Rosser, Danielle B.	1558773598	JACKSON		38303	TN		18
Roy, Ryan A.	1205873536	JACKSON		38301	TN		356

Russell, Tori H.	1407980634	JACKSON		38302	TN		3
SANDEE J POTTER, PHD	1164564738	JACKSON		38301	TN		61
SIDNEY MORAGNE, MD	1710934906	JACKSON		38301	TN		5
SKYLINE CARDIO INST PLC	1447425731	JACKSON		38305	TN		30
STEWART MD EARL L	1396837852	JACKSON		38305	TN		202
Scott, Marion J.	1952494643	JACKSON		38308	TN		2
Scruggs Blankenship, Tracy A.	1730418427	JACKSON		38302	TN		30
Self Jr, David L.	1790873446	JACKSON		38301	TN		140
Self, Amelia G.	1639267545	JACKSON		38301	TN		21
Sells, Stephanie M.	1770908998	JACKSON		38303	TN		341
Shelby Kennedy, Hannah L.	1578785945	JACKSON		38302	TN		3
Shires, Jay G.	1093988008	JACKSON		38303	TN		78
Sioson Jr, Conrado B.	1235356361	JACKSON		38303	TN		8
Smith, Theresa T.	1558451773	JACKSON		38301	TN		8
Soll, David J.	1083601199	JACKSON		38301	TN		64
Stewart, Earl L.	1396837852	JACKSON		38308	TN		361
Stewart, Teresa A.	1932449386	JACKSON		38303	TN		119
Tahsin, Saif M.	1013324193	JACKSON		38303	TN		73
Teague, Todd A.	1073582110	JACKSON		38302	TN		13
Tucker, Brittany J.	1164762498	JACKSON		38308	TN		4
Turner, William R.	1144215187	JACKSON		38303	TN		14
ULTIMATE HLTH CLINIC PC	1669567707	JACKSON		38301	TN		60
WOMANS CLINIC	1962456574	JACKSON		38301	TN		25
WST TN ANES PC	1427137280	JACKSON		38305	TN		3
Wagner, Richard K.	1003858952	JACKSON		38308	TN		71
Walker, Armie W.	1780626762	JACKSON		38303	TN		531
Walker, Tracie A.	1063480176	JACKSON		38308	TN		292
Walker, Worthy S.	1659797702	JACKSON		38303	TN		1
Wallace Wilding, Kellie L.	1063518629	JACKSON		38302	TN		13
Ward, Christy L.	1952670226	JACKSON		38305	TN		12
Wardlow, Bethany A.	1265566483	JACKSON		38303	TN		54
Weaver, Steve G.	1295704393	JACKSON		38303	TN		76
Weeks, Merideth K.	1669515490	JACKSON		38301	TN		41
Welsch, Christopher T.	1881662997	JACKSON		38302	TN		58
West, Henry E.	1720241532	JACKSON		38303	TN		79
White Day, Stella M.	1982766721	JACKSON		38303	TN		104
White, Amy W.	1326016544	JACKSON		38302	TN		128
White, Jerald W.	1770659732	JACKSON		38305	TN		2
Williams, Lane E.	1548202500	JACKSON		38305	TN		38
Williams, William K.	1639148786	JACKSON		38302	TN		1
Wilson, Donald A.	1306815436	JACKSON		38302	TN		118
Witherington III, James B.	1124097258	JACKSON		38302	TN		244
Wittber, Glynn M.	1720056278	JACKSON		38302	TN		10
Wood, Norma B.	1558532440	JACKSON		38305	TN		72
Woods Jr, William H.	1215906359	JACKSON		38302	TN		34
Woods, John B.	1861452849	JACKSON		38305	TN		59
Wright, Rosilin K.	1164491213	JACKSON		38303	TN		106
Wyatt, Karen	1861460222	JACKSON		38302	TN		32
Yandell, Tiffany L.	1538408372	JACKSON		38305	TN		461
Young Jr, Jeffrey W.	1205879764	JACKSON		38308	TN		5
Dorris, Cathy E.	1598859308	JACKSON		38351	TN		2,332
Goodwin, Mary K.	1730343377	LEXINGTON		38351	TN		79
LEE APN LESLIE	1437498342	LEXINGTON		38351	TN		120
Lee, Leslie	1851591317	LEXINGTON		38351	TN		116
McDonald, Thomas C.	1124098488	LEXINGTON		38351	TN		1
Springer, Alicia G.	1417928854	LEXINGTON		38351	TN		88
TOM MCDONALD PC	1831392489	LEXINGTON		38351	TN		9
WHITE SR MD CHARLES W	1235120262	LEXINGTON		38351	TN		56
White Sr, Charles W.	1235120262	LEXINGTON		38351	TN		15
Argo, Cynthia L.	1275536682	MC KENZIE		38201	TN		18
Arnold, Tanya L.	1205132206	MC KENZIE		38201	TN		21
Bridgeman, Meike A.	1962405373	MC KENZIE		38201	TN		17
Bryant, Michael L.	1154324960	MC KENZIE		38201	TN		6
Colotta, Terry A.	1659374296	MC KENZIE		38201	TN		5
DAVID JOHNSON, MSSW	1194733089	MC KENZIE		38201	TN		3
Eblen, Cynthia A.	1861635781	MC KENZIE		38201	TN		29
Fornera, Gary R.	1265464887	MC KENZIE		38201	TN		16
Holladay, Lori B.	1144644246	MC KENZIE		38201	TN		20
Jackson, Kenneth S.	1811237001	MC KENZIE		38201	TN		23
Merrick, Bryan H.	1467455287	MC KENZIE		38201	TN		121
Pomphrey, Robert J.	1861495152	MC KENZIE		38201	TN		43

Riddle, Elizabeth A.	1720075633	MC KENZIE		38201	TN	43
SUMROK JR MD DANIEL D	1902966153	MC KENZIE		38201	TN	41
Sumrok Jr, Daniel D.	1669461679	MC KENZIE		38201	TN	1
Tharpe, Kimberly K.	1164744090	MC KENZIE		38201	TN	147
Vaughn, Donald D.	1194796987	MC KENZIE		38201	TN	76
Vernon, Farrah R.	1497069603	MC KENZIE		38201	TN	61
Williams, Tavares K.	1669629531	MC KENZIE		38201	TN	4
Winkler, Volker G.	1245233196	MC KENZIE		38201	TN	2
Brunson, Joel D.	1043519705	MEDINA		38355	TN	2
Byrer, Christine F.	1104856384	MEDINA		38355	TN	43
MORAGNE MD MECHELLE T	1528093531	MEDINA		38355	TN	1
Perry, Darren R.	1417982315	MEDINA		38355	TN	3
Perry, Mechelle T.	1225150667	MEDINA		38355	TN	543
Yogesh, Kumar P.	1366430993	MEDINA		38355	TN	10
MICHIE MED CLINIC INC	1861695900	MICHIE		38357	TN	12
Rhoads, Mary S.	1386699361	MICHIE		38357	TN	6,156
MONTGOMERY FNP CHARLOTTE	1164404166	MIDDLETON		38052	TN	271
Montgomery, Charlotte C.	1164404166	MIDDLETON		38052	TN	11
Andre, Patrick N.	1386647303	MILAN		38358	TN	252
KENNETH H TOZER II	1053413237	MILAN		38358	TN	59
Long, Beth R.	1558545780	MILAN		38358	TN	505
MILAN MED CTR PC	1073739645	MILAN		38358	TN	6
McAdoo, Michael A.	1811974611	MILAN		38358	TN	1
Reeves, Wade P.	1497731376	MILAN		38358	TN	222
TWILLA MD RONALD G	1215014717	MILAN		38358	TN	4
Twilla, Ronald G.	1215014717	MILAN		38358	TN	6
Wilson, Jerry P.	1144206962	MILAN		38358	TN	57
Holcomb, Tammy R.	1891701710	NEWBERN		38059	TN	74
McCann, Beverly F.	1275634214	NEWBERN		38059	TN	18
NEWBERN MED CLINIC PC	1790978294	NEWBERN		38059	TN	14
BARTON FNP YVETTE C	1427093798	PARIS		38242	TN	7
BONE & JOINT SPEC PLLC	1336285535	PARIS		38242	TN	101
Barton, Yvette C.	1194018622	PARIS		38242	TN	5
Christopher, Julie C.	1588605737	PARIS		38242	TN	56
Coleman, Andrew C.	1770565459	PARIS		38242	TN	13
Crigler, Lakisha A.	1841447968	PARIS		38242	TN	98
DONALD D GOLD JR, MD	1457397135	PARIS		38242	TN	361
David, Mary S.	1376527374	PARIS		38242	TN	365
Dicus, Lynn E.	1780665919	PARIS		38242	TN	94
Dunagan, Stephanie C.	1669445839	PARIS		38242	TN	4
EST WOOD CLINIC PLLC	1073606778	PARIS		38242	TN	2
EST WOOD CLINIC PLLC	~	PARIS		38242	TN	9
Enyenihi, Henry N.	1992708002	PARIS		38242	TN	51
Griffey III, Walter P.	1295708469	PARIS		38242	TN	1
HAYNES MED CLINIC	1629200464	PARIS		38242	TN	20
HENRY CNTY MED CTR	1497750244	PARIS		38242	TN	71
HENRY CO ORTHO SPRT MED	1124048541	PARIS		38242	TN	12
Harrison, Terry O.	1063494193	PARIS		38242	TN	4
Higgins, Megan J.	1447455613	PARIS		38242	TN	20
Hudson, James H.	1801878590	PARIS		38242	TN	34
JOSEPH W WILLIAMS, MD	1396797999	PARIS		38242	TN	155
KIMBERLIN MD GIBSON DAN	~	PARIS		38242	TN	80
Kimberlin, Gibson D.	1932100740	PARIS		38242	TN	1
LAKESIDE HEALTH CLINIC P	1336492495	PARIS		38242	TN	269
MATHAI MD GEORGE T	1316098858	PARIS		38242	TN	92
McGee, James W.	1053407890	PARIS		38242	TN	2
Minor, Christy F.	1780778373	PARIS		38242	TN	38
Nanney, Philip W.	1124112602	PARIS		38242	TN	118
Outen, Ronnie B.	1578629036	PARIS		38242	TN	1
PARIS HENRY CNTY CLINIC	1396709283	PARIS		38242	TN	2
Peebles, Virginia M.	1447574249	PARIS		38242	TN	32
Portis, Bill S.	1922047059	PARIS		38242	TN	26
SELBY MD DEBRA S	1043283666	PARIS		38242	TN	1
Selby, Debra S.	1043283666	PARIS		38242	TN	1
Summers, Douglas S.	1710072392	PARIS		38242	TN	10
Tusa, Vince C.	1750363818	PARIS		38242	TN	4
WALTER P GRIFFEY JR PC	1225088818	PARIS		38242	TN	152
WOMENS CLINIC OF DYERSBU	1568499499	PARIS		38242	TN	45
Walker, Charles A.	1144360785	PARIS		38242	TN	128
Wheatley, Kevin J.	1083632251	PARIS		38242	TN	68
Wieck, Dennis J.	1407851553	PARIS		38242	TN	48

Camp, Jasmine R.	1932442274	PARSONS		38363	TN	128
Coleman, Regina J.	1407944432	PARSONS		38363	TN	20
DECATUR CNTY FAM PRACT	1114027018	PARSONS		38363	TN	1
DECATUR CNTY GEN HSP	1104804566	PARSONS		38363	TN	98
FAM CLINIC OF PARSONS PL	1265741847	PARSONS		38363	TN	89
Haynes, Terrie B.	1851502009	PARSONS		38363	TN	52
Hendrix, Tara N.	1467505958	PARSONS		38363	TN	3
Inman, Kimberly D.	1316256993	PARSONS		38363	TN	3
James, Stephanie L.	1538408166	PARSONS		38363	TN	45
MED CLINIC	1326069915	PARSONS		38363	TN	47
Montgomery, Joseph H.	1760479836	PARSONS		38363	TN	201
Phillips, John B.	1871584383	PARSONS		38363	TN	26
Stokes, Vivian D.	1144643461	PARSONS		38363	TN	1
TOTAL PAIN MGMT LLC	1114361474	PARSONS		38363	TN	54
Wyatt, Amber N.	1871577684	PARSONS		38363	TN	4
CHASE III MD BARTON A	1386751618	RAMER		38367	TN	5
Chase III, Barton A.	1386751618	RAMER		38367	TN	150
Byrd, Kimberly B.	1710172119	RIPLEY		38063	TN	103
Combs, Laura L.	1689815862	RIPLEY		38063	TN	31
Cursey, Angela B.	1912007469	RIPLEY		38063	TN	51
DOUGLAS NP BELINDA D	1811214653	RIPLEY		38063	TN	24
Delaney, James W.	1154308849	RIPLEY		38063	TN	90
Elliott, Chelsey L.	1841565280	RIPLEY		38063	TN	184
GRAY CLINIC	1043252620	RIPLEY		38063	TN	126
Gardner, Peter T.	1821127093	RIPLEY		38063	TN	10
Hearn, Amanda L.	1205109303	RIPLEY		38063	TN	5
Hobbs, Heather D.	1215140660	RIPLEY		38063	TN	99
Hunt, Joe W.	1417941022	RIPLEY		38063	TN	41
Luckey, Carol A.	1003858150	RIPLEY		38063	TN	269
Martin, Susan C.	1245227313	RIPLEY		38063	TN	313
Milholen, Tammy M.	1093039000	RIPLEY		38063	TN	449
RIPLEY MED CLNC INC	1013012764	RIPLEY		38063	TN	37
SYED A A ZAIDI MD PLLC	1225161029	RIPLEY		38063	TN	85
Smith, Virginia C.	1558616557	RIPLEY		38063	TN	122
Wade, Modeanna L.	1760767016	RIPLEY		38063	TN	19
Whitby, Sherry R.	1861436446	RIPLEY		38063	TN	345
Williams II, James L.	1912918491	RIPLEY		38063	TN	171
Zaidi, Syed A.	1669479036	RIPLEY		38063	TN	26
LITTLE NP RUSSELL E	1962456061	RUTHERFORD		38369	TN	33
Little, Russell E.	1962456061	RUTHERFORD		38369	TN	3
COMPLETE CARE PC	1790989259	SAVANNAH		38372	TN	3
Conner, Shavetta D.	1235283623	SAVANNAH		38372	TN	1
Cooksey, Lorrie B.	1174680755	SAVANNAH		38372	TN	4
DAVIS DO GIGI W	1811970817	SAVANNAH		38372	TN	74
Davis, Gigi W.	1811970817	SAVANNAH		38372	TN	77
Deslauriers, Danielle R.	1225334410	SAVANNAH		38372	TN	61
Godwin, Susan K.	1831136787	SAVANNAH		38372	TN	1
Grimes, Brent A.	1578561262	SAVANNAH		38372	TN	257
HMC PHYS SVC INC	1316246705	SAVANNAH		38372	TN	148
Hall, Anjeanette K.	1205029469	SAVANNAH		38372	TN	392
Igbinedion, Adesuwa	1851525745	SAVANNAH		38372	TN	423
JAMES H THOMAS	1851701635	SAVANNAH		38372	TN	106
Johnson, Charlynn F.	1477870350	SAVANNAH		38372	TN	30
Jones, Jo M.	1710931803	SAVANNAH		38372	TN	21
Klein, Timothy R.	1164520771	SAVANNAH		38372	TN	16
Kudumula, Ravi	1225250129	SAVANNAH		38372	TN	45
LIFESPAN FLORENCE RD	1184676157	SAVANNAH		38372	TN	81
Lard Cromwell, Janet K.	1841278520	SAVANNAH		38372	TN	171
MARBURY NP LISA P	1811917800	SAVANNAH		38372	TN	10
MELANIE R RHODES PLLC	1851593594	SAVANNAH		38372	TN	245
MIDSOUTH SPINE AND PAIN	1477808657	SAVANNAH		38372	TN	122
Marbury, Lisa P.	1811917800	SAVANNAH		38372	TN	3
Mitchell, Gregory C.	1326098237	SAVANNAH		38372	TN	54
Newhouse, Patricia A.	1972544401	SAVANNAH		38372	TN	56
Norris, Donna R.	1700906286	SAVANNAH		38372	TN	81
Rhodes PLLC, Melanie R.	1669543492	SAVANNAH		38372	TN	334
Roland, Amie L.	1255768263	SAVANNAH		38372	TN	1
SAVANNAH MED CTR	1932376324	SAVANNAH		38372	TN	68
Smith, Michael L.	1518984194	SAVANNAH		38372	TN	57
Thayer, Gilbert M.	1891789848	SAVANNAH		38372	TN	78
Thomas, James H.	1457388985	SAVANNAH		38372	TN	88

Waldrup, Phillip D.	1619917275	SAVANNAH	38372	TN	546
Wilson, Nicole D.	1952535171	SAVANNAH	38372	TN	331
Lewis, Shaunda L.	1255315883	SCOTTS HILL	38374	TN	87
SCOTTS HILL CLINIC INC	1396708830	SCOTTS HILL	38374	TN	7
Siegl, Linda S.	1124002928	SCOTTS HILL	38374	TN	101
Trent, Diane Y.	1730178344	SCOTTS HILL	38374	TN	15
Bartz, William R.	1063450237	SELMER	38375	TN	82
Cooper, Emily K.	1417212168	SELMER	38375	TN	104
Durham, Japeth L.	1144556341	SELMER	38375	TN	440
Eason, William A.	1821025867	SELMER	38375	TN	81
GANAPATHY MD LAKSHMANAN	1023077203	SELMER	38375	TN	6
Ganapathy, Lakshmanan	1023077203	SELMER	38375	TN	390
Gray, Tiffany B.	1114201068	SELMER	38375	TN	19
Hunt, Rhonda L.	1215050406	SELMER	38375	TN	109
Jones, Cindy K.	1821024639	SELMER	38375	TN	206
King, James D.	1144256157	SELMER	38375	TN	142
Linder, Timothy F.	1649207416	SELMER	38375	TN	84
Luttrell, Natalie E.	1730465196	SELMER	38375	TN	27
McCarver, Brian M.	1861428898	SELMER	38375	TN	467
Moore, Sherry M.	1467567255	SELMER	38375	TN	80
PRIME CARE MED CTR PC	1750324521	SELMER	38375	TN	94
SMITH MD JAMES H	1104995760	SELMER	38375	TN	55
Smelser, Michael H.	1518993567	SELMER	38375	TN	210
Smith, James H.	1104995760	SELMER	38375	TN	163
Vinson, John W.	1063449007	SELMER	38375	TN	62
Burch, William E.	1518969468	SOMERVILLE	38068	TN	120
HAMILTON MD DERRICK R	1730189945	SOMERVILLE	38068	TN	132
Hamilton, Derrick R.	1730189945	SOMERVILLE	38068	TN	73
MC KNIGHT CLINIC LLC	1043482649	SOMERVILLE	38068	TN	83
Pierski, Pamela C.	1124111059	SOMERVILLE	38068	TN	57
RHEA CLINIC PC	1154348837	SOMERVILLE	38068	TN	81
Rhea Jr, Karl B.	1831201292	SOMERVILLE	38068	TN	6
SCATES JR MD PAUL E	1437130903	SOMERVILLE	38068	TN	32
SOMERVILLE MED CLINIC IN	1972834414	SOMERVILLE	38068	TN	6
Scates Jr, Paul E.	1437130903	SOMERVILLE	38068	TN	18
Seaton, David L.	1487748745	SOMERVILLE	38068	TN	51
Walker, Nelum	1740579887	SOMERVILLE	38068	TN	72
BRUCE MD DANIEL W	1508807736	TIPTONVILLE	38079	TN	22
Bruce, Daniel W.	1508807736	TIPTONVILLE	38079	TN	80
CITIZEN OF LK CNTY FOR H	1841311529	TIPTONVILLE	38079	TN	8
Ervin, Kerri A.	1689914632	TIPTONVILLE	38079	TN	147
Gardner, Jessica M.	1659643872	TIPTONVILLE	38079	TN	3
Guess, Carol W.	1992848816	TIPTONVILLE	38079	TN	27
Hurst, Nettie S.	1689667305	TIPTONVILLE	38079	TN	127
Rike, Donna R.	1336102714	TIPTONVILLE	38079	TN	113
HALL MD STEVEN E	1265531651	TRENTON	38382	TN	3
Hall, Steven E.	1265531651	TRENTON	38382	TN	4
MAIN	1982741310	TRENTON	38382	TN	1
NELSON MD THOMAS H	~	TRENTON	38382	TN	139
TRENTON MED CLINIC	1750410296	TRENTON	38382	TN	141
Lindsey, Shirley B.	1710994306	WHITEVILLE	38075	TN	103
WHITEVILLE FAM MED CLINI	1821320466	WHITEVILLE	38075	TN	169
Whitehurst, Angie M.	1285741884	WHITEVILLE	38075	TN	26
ARLINGTON FAM MED WELLNE	1821343393	ARLINGTON	38002	TN	5
Bagwell, Laurie L.	1760652127	ARLINGTON	38002	TN	35
FAITH FAM MED SVC LLC	1316131105	ARLINGTON	38002	TN	40
Hollahan, Catherine J.	1700910296	ARLINGTON	38002	TN	33
Litra, Florentina	1295959088	ARLINGTON	38002	TN	97
NEW LIFE MENS HEALTH	1023427853	ARLINGTON	38002	TN	33
NEW LIFE TESTOSTERONE CL	1275962763	ARLINGTON	38002	TN	105
Nelson, Stephanie R.	1932342714	ARLINGTON	38002	TN	131
PED EMERG SPEC PC	1760482434	ARLINGTON	38002	TN	74
Price, Amanda N.	1639119753	ARLINGTON	38002	TN	38
Stone, Leigh Ann M.	1689916090	ARLINGTON	38002	TN	52
TM CARR PC	1992706097	ARLINGTON	38002	TN	45
BELL INT MED	1003916891	ATOKA	38004	TN	738
Bell, Darl V.	1275538977	ATOKA	38004	TN	50
Craig, Michael S.	1518951664	ATOKA	38004	TN	18
ROSEMARK FAM MED	1083785588	ATOKA	38004	TN	63
BRIGHTON FAM MED	1679567390	BRIGHTON	38011	TN	73
Cook, Buffy J.	1063406114	BRIGHTON	38011	TN	73

Hughey, John R.	1033212667	BRIGHTON	38011	TN	24
Hurt, Nancy M.	1760434229	BRIGHTON	38011	TN	31
JOHNSON SR MD SAMUEL T	1457304131	BRIGHTON	38011	TN	50
AARM PLLC	1043419013	COLLIERVILLE	38017	TN	28
Ahmed, Aliya	1215026620	COLLIERVILLE	38017	TN	168
Brahmadevi, Sowmya	1700827458	COLLIERVILLE	38027	TN	15
COLLIERVILLE FAM HEALTH	1891069563	COLLIERVILLE	38017	TN	8
COLLIERVILLE FAM MED PC	1669794574	COLLIERVILLE	38027	TN	20
COLLIERVILLE PED	1326229345	COLLIERVILLE	38017	TN	17
FAM MED PARTNERS PLLC	1831149533	COLLIERVILLE	38017	TN	3
FATIGUE CLINIC LLC	1962779645	COLLIERVILLE	38017	TN	20
JONES OD BRENT W	1891809406	COLLIERVILLE	38017	TN	28
Lucas, Christy M.	1457529661	COLLIERVILLE	38017	TN	122
MIDSOUTH INT MED ASC PC	1063764595	COLLIERVILLE	38027	TN	109
Naren, Saraswathy B.	1376596338	COLLIERVILLE	38017	TN	19
ORAEU MD KINGSLEY OGNNA	1033203955	COLLIERVILLE	38027	TN	30
Oraedu, Kingsley O.	1033203955	COLLIERVILLE	38027	TN	21
VLASAK MD MARK C	1356341762	COLLIERVILLE	38017	TN	27
Venkataraman, Jaya	1487654752	COLLIERVILLE	38017	TN	16
Vlasak, Mark C.	1356341762	COLLIERVILLE	38017	TN	4
AUDRIA KAYE BLACK, MD	1639295272	CORDOVA	38018	TN	11
Adams II, James W.	1649275322	CORDOVA	38088	TN	48
Adams, Melissa B.	1093804288	CORDOVA	38018	TN	56
Aguillard, Susan M.	1871504050	CORDOVA	38018	TN	60
Bailey, Brenda D.	1619239126	CORDOVA	38016	TN	64
Benaim, Elisa I.	1114935020	CORDOVA	38018	TN	15
Benemerito, Marwyn G.	1295834752	CORDOVA	38018	TN	34
Borgman, Rebecca J.	1043516347	CORDOVA	38016	TN	48
CORDOVA INT MED PLLC	1558548040	CORDOVA	38018	TN	25
CORDOVA MED COSMEDIC SOL	1831229475	CORDOVA	38088	TN	128
CORDOVA PED PLLC	1477513992	CORDOVA	38088	TN	76
Crupie, Marc J.	1467543140	CORDOVA	38088	TN	140
DOLORES M DIGAETANO, MD	1699844258	CORDOVA	38018	TN	1,472
Davis, Edward C.	1376552943	CORDOVA	38018	TN	2
Diana, Karen	1952474108	CORDOVA	38018	TN	6
Edwards, Lelon O.	1851300453	CORDOVA	38018	TN	60
FAM MED WEIGHT LOSS PLLC	1598176687	CORDOVA	38018	TN	36
Fesmire, William M.	1194737676	CORDOVA	38018	TN	280
Hayes, Wayland J.	1932110129	CORDOVA	38018	TN	30
Henderson, Jennifer H.	1528074440	CORDOVA	38016	TN	104
Hesselrode, Mark A.	1164417127	CORDOVA	38018	TN	13
Higginbotham, Robert T.	1386652204	CORDOVA	38018	TN	32
Hussain, Shazia M.	1275542847	CORDOVA	38018	TN	9
JERRY D HESTON, MD	1316054422	CORDOVA	38018	TN	144
Kaminska, Agata H.	1366544967	CORDOVA	38018	TN	122
LIUSONG J FU, MD	1124286687	CORDOVA	38018	TN	7
LONGEVITY MED	1467723486	CORDOVA	38088	TN	151
Larkin, Charles N.	1063424646	CORDOVA	38018	TN	151
MARTHA A GORDON, MD	1942254602	CORDOVA	38018	TN	77
MID-SOUTH MINIMALLY INVA	1093082828	CORDOVA	38016	TN	107
Mitchell, Lauren S.	1598879686	CORDOVA	38018	TN	63
Montgomery, James C.	1235234683	CORDOVA	38018	TN	624
Nearn, Andrew B.	1003080615	CORDOVA	38018	TN	27
Newman, Grant T.	1063421881	CORDOVA	38018	TN	2
Odum, Erica P.	1558365429	CORDOVA	38088	TN	495
Owen, Keith B.	1538178132	CORDOVA	38018	TN	124
PITTMAN INT MED PLLC	1417123084	CORDOVA	38018	TN	92
Pittman, Beau B.	1780684696	CORDOVA	38088	TN	28
SNAPP MD SHARON MARIE	1295755692	CORDOVA	38016	TN	494
SPINAL HLTH CARE ASC	1316137243	CORDOVA	38016	TN	111
STEWART JR MD WILLIAM C	1417126541	CORDOVA	38088	TN	22
STINSON III MD WILLIAM D	1578673919	CORDOVA	38018	TN	1
Saino, James D.	1144332842	CORDOVA	38016	TN	34
Scott, Hugh B.	1609980705	CORDOVA	38018	TN	1
Senter, Anthony M.	1326057027	CORDOVA	38018	TN	1
Snapp, Sharon M.	1295755692	CORDOVA	38016	TN	181
Stewart Jr, William C.	1124028949	CORDOVA	38088	TN	15
Stiles, Evelyn S.	1841373206	CORDOVA	38018	TN	55
Stinson, William D.	1578673919	CORDOVA	38018	TN	17
Threlkeld, William C.	1821006735	CORDOVA	38018	TN	39
USHA B SWAMY, MBBC	1235247958	CORDOVA	38016	TN	2

Wang, Haiqiu E.	1467466136	CORDOVA		38018	TN	23
Williams, Lisa D.	1376658062	CORDOVA		38018	TN	469
Wright, David B.	1942200779	CORDOVA		38088	TN	11
Wright, Monica L.	1679776587	CORDOVA		38088	TN	122
Wright, Rachel M.	1790024602	CORDOVA		38088	TN	11
Ziebarth, David M.	1265532097	CORDOVA		38016	TN	19
ARMOUR FAM MED PLLC	1205163417	COVINGTON		38019	TN	1
Armour, Karen A.	1700822368	COVINGTON		38019	TN	384
BROFFITT MD SAMUEL L	1790882595	COVINGTON		38019	TN	227
Bolton, Travis L.	1023176690	COVINGTON		38019	TN	1
Broffitt, Samuel L.	1790882595	COVINGTON		38019	TN	352
CARUTHERS JR MD THOMAS J	1730138355	COVINGTON		38019	TN	118
CHANDA MD JAYASREE D	1841232493	COVINGTON		38019	TN	30
Delones, Debra L.	1801187489	COVINGTON		38019	TN	192
EASLEY DELONES FAM MED I	1972801405	COVINGTON		38019	TN	2
Easley, Jennifer L.	1972827251	COVINGTON		38019	TN	79
HO MD JIUNN H	1043323819	COVINGTON		38019	TN	308
HOMETOWN MED SVC	1790756484	COVINGTON		38019	TN	424
Ho, Jiunn H.	1043323819	COVINGTON		38019	TN	487
JAMES W MARTIN LLC	1013195767	COVINGTON		38019	TN	327
JOAN H LEE, MSN	1326186412	COVINGTON		38019	TN	21
Johnson, Samuel T.	1457304131	COVINGTON		38019	TN	52
Kent, Vincent C.	1821085770	COVINGTON		38019	TN	7
LARKIN MD JOHN K	1275646705	COVINGTON		38019	TN	4
Larkin, John K.	1811955644	COVINGTON		38019	TN	208
Martin, James W.	1790775518	COVINGTON		38019	TN	54
Martin, Karen L.	1336139153	COVINGTON		38019	TN	67
TIPTON CNTY INT MED PLLC	1558530881	COVINGTON		38019	TN	4
Teach, Guy V.	1073594909	COVINGTON		38019	TN	3
Zare, Fereshteh	1255539391	COVINGTON		38019	TN	11
DRESDEN FAM CLINIC LLC	1306271994	DRESDEN		38225	TN	67
Merigian, Kevin S.	1083753636	EADS		38028	TN	9
CHARLES H BRUNT, MD	1346257821	ELLEDALE		38029	TN	1
ADULT ADOLESC MED CLINIC	1538276704	GERMANTOWN		38183	TN	12
ADV INT MED	1932428802	GERMANTOWN		38139	TN	80
AL-FAKHOURI MD AHMAD G	1720211675	GERMANTOWN		38183	TN	3
ARIF K MIRZA, MD	1669591012	GERMANTOWN		38138	TN	107
ASC OBSTETRICS & GYNECOL	1093989964	GERMANTOWN		38138	TN	1
Al Fakhouri, Ahmad A.	1720211675	GERMANTOWN		38183	TN	15
Ali, Mahmood	1518918937	GERMANTOWN		38183	TN	1,038
Anderson, Lanetta	1366437543	GERMANTOWN		38138	TN	63
BAKER MD ADAM WALTER W	1316955578	GERMANTOWN		38138	TN	426
BAYMILLER MD NILOOFAR M	1134138761	GERMANTOWN		38139	TN	94
BETTY JO DULANEY PC	1922252485	GERMANTOWN		38138	TN	73
BUCY MD WILLIAM W	1508831264	GERMANTOWN		38138	TN	30
Baker, Adam W.	1316955578	GERMANTOWN		38138	TN	31
Bishop, Jeffrey M.	1467429761	GERMANTOWN		38138	TN	398
Blackett, Melrose I.	1376623819	GERMANTOWN		38138	TN	411
Bucy, William W.	1508831264	GERMANTOWN		38138	TN	43
CABALLERO FAM HEALTHCARE	1346430469	GERMANTOWN		38138	TN	26
CARTER MD CHARLES L	1558362707	GERMANTOWN		38183	TN	188
CHIDESTER MD CATHERINE A	1083757033	GERMANTOWN		38138	TN	129
CHRISTOPHER L WHITE, MD	1316987639	GERMANTOWN		38138	TN	102
CLYDE R SMITH PC	1437408317	GERMANTOWN		38138	TN	71
CYRUS WOMENS CTR LLC	1578893459	GERMANTOWN		38138	TN	5
Caballero, Hugo A.	1881672152	GERMANTOWN		38138	TN	39
Carter, Belvia	1902891179	GERMANTOWN		38138	TN	50
Carter, Charles L.	1558362707	GERMANTOWN		38183	TN	72
Chidester, Catherine A.	1083757033	GERMANTOWN		38138	TN	73
Cole, Kristi M.	1760499164	GERMANTOWN		38138	TN	6
Cyrus, Rushelle J.	1659441996	GERMANTOWN		38138	TN	83
DANIEL S BOYD, MD	1891798989	GERMANTOWN		38183	TN	25
DIRGHANGI MD JAYANTA K	1548333636	GERMANTOWN		38138	TN	4
DUNCAN-CODY MD BARBARA A	1457557365	GERMANTOWN		38138	TN	1,791
Dirghangi, Jayanta K.	1548333636	GERMANTOWN		38138	TN	784
Donato, Heather O.	1003813437	GERMANTOWN		38138	TN	19
Duncan Cody, Barbara A.	1093866733	GERMANTOWN		38138	TN	16
EDWARDS INT MED PLLC	1497015168	GERMANTOWN		38138	TN	1
Edwards, Mark S.	1184647166	GERMANTOWN		38138	TN	7
Erickson, Laura E.	1659674208	GERMANTOWN		38138	TN	2
FIEDLER MD FREDERICK F	1598733545	GERMANTOWN		38183	TN	47

FLEENOR MD JOHN D	1427098508	GERMANTOWN	38138	TN	161
GEORGE MD BEENA R	1194775296	GERMANTOWN	38183	TN	22
GERMANTOWN WELLNESS PREV	1467759860	GERMANTOWN	38138	TN	58
George, Beena R.	1194775296	GERMANTOWN	38183	TN	29
Gibson, Roger O.	1316930704	GERMANTOWN	38138	TN	8
Grandberry, Deidrea L.	1588715254	GERMANTOWN	38138	TN	62
HAMMOND MD MARK L	1861417164	GERMANTOWN	38183	TN	138
Hanissian, Gina R.	1710053327	GERMANTOWN	38138	TN	6
INT MED INFECTIOUS	1316195241	GERMANTOWN	38183	TN	62
IRFAN ALI, MD	1235153719	GERMANTOWN	38138	TN	53
KATHAWALA MD ZULEKHA F	1578866919	GERMANTOWN	38139	TN	4
Khurshid, Muhammad A.	1932303856	GERMANTOWN	38138	TN	39
LAURENCE MD GREGORY N	1306085014	GERMANTOWN	38138	TN	129
LEWIS LOSKOVITZ MD PC	1043324502	GERMANTOWN	38138	TN	3
LYNN MD CAROL I	1881619989	GERMANTOWN	38138	TN	14
Lee, Helen S.	1386754224	GERMANTOWN	38138	TN	62
Loskovitz, Lewis I.	1932213493	GERMANTOWN	38138	TN	1
Lynn, Carol I.	1881619989	GERMANTOWN	38138	TN	4
MC CULLEY MD TAMMY H	1609801000	GERMANTOWN	38138	TN	26
MC DONALD MURRMANN WOMEN	1427299247	GERMANTOWN	38138	TN	2,121
MEMPHIS WOMENS CONSULT P	1558546655	GERMANTOWN	38138	TN	1
MEMPHIS WOMENS HLTHCARE	1689709388	GERMANTOWN	38183	TN	2
MID STH INT MED SPEC PC	1467532754	GERMANTOWN	38138	TN	38
MID STH PRIMARY CARE PC	1427067941	GERMANTOWN	38183	TN	211
Martin, Kyle P.	1851308258	GERMANTOWN	38138	TN	27
McDonald, Mary N.	1164427985	GERMANTOWN	38138	TN	45
Moughrabieh, Mohamad K.	1063679827	GERMANTOWN	38183	TN	21
Murrmann, Susan G.	1801893169	GERMANTOWN	38138	TN	686
NATARAJAN MD MONIKA L	1942253992	GERMANTOWN	38138	TN	575
Natarajan, Monika L.	1942253992	GERMANTOWN	38138	TN	25
PASLEY MD MONICA A	1417942988	GERMANTOWN	38183	TN	45
Page, Audrey M.	1376777466	GERMANTOWN	38138	TN	47
ROBERT G HOEHN, MD	1396751954	GERMANTOWN	38138	TN	317
ROGER O GIBSON MD PC	1386836062	GERMANTOWN	38138	TN	107
Rouselle, Dionne M.	1689669152	GERMANTOWN	38138	TN	148
SANFORD MD MARTHA H	1821099839	GERMANTOWN	38183	TN	3
SOUTHERN PHYS PLLC	1851676696	GERMANTOWN	38183	TN	39
SPEC PHYS GRP LLC	1174842181	GERMANTOWN	38138	TN	268
Seymore, Melvinie E.	1114097458	GERMANTOWN	38138	TN	48
Townsend IV, Arthur M.	1669437182	GERMANTOWN	38138	TN	27
WALKER DO REBECCA H	1336116193	GERMANTOWN	38183	TN	10
WOUND PRACTITIONER LLC	1841548583	GERMANTOWN	38139	TN	73
Yukon, Charles L.	1942259023	GERMANTOWN	38138	TN	188
Zinkus, Cathleen E.	1831228295	GERMANTOWN	38183	TN	23
Bryant, Amy M.	1356384978	GREENFIELD	38230	TN	12
EDWARDS-DAVIDS MD LESA K	1245389584	GREENFIELD	38230	TN	306
Edwards Davidson, Lesa K.	1245389584	GREENFIELD	38230	TN	47
Ary, Leslie A.	1558697540	MARTIN	38237	TN	39
BREWER-MC DANI MD SUSAN C	1376596452	MARTIN	38237	TN	43
Brewer, Susan C.	1376596452	MARTIN	38237	TN	252
CARR MD KENNETH W	1396738266	MARTIN	38237	TN	25
Carr, Kenneth W.	1396738266	MARTIN	38237	TN	1
Elliott, Courtney B.	1487075305	MARTIN	38237	TN	31
Fletcher, Walter F.	1043200280	MARTIN	38237	TN	50
Freeman Bragg, Robin	1679676142	MARTIN	38237	TN	65
HINDS MED CLINIC PC	1184779381	MARTIN	38237	TN	97
Hinds, Michael W.	1124174081	MARTIN	38237	TN	408
Hopla, Anna K.	1780683102	MARTIN	38237	TN	22
Lowry, Susan S.	1871592287	MARTIN	38237	TN	157
Lund, Elizabeth D.	1922088137	MARTIN	38237	TN	29
MARTIN CHLDRN CLINIC LLC	1194049064	MARTIN	38237	TN	11
MARTIN MED CTR	1093768988	MARTIN	38237	TN	91
Page, Sharon P.	1497898407	MARTIN	38237	TN	4
Reeves, Melissa M.	1801193297	MARTIN	38237	TN	83
Roberts, Elizabeth W.	1609856822	MARTIN	38237	TN	34
SURG ASC OF MARTIN PC	1164501862	MARTIN	38237	TN	131
Shore, James W.	1790784106	MARTIN	38237	TN	32
Stooksberry, Amiee F.	1992919096	MARTIN	38237	TN	423
Wilhite, Hannah H.	1154695260	MARTIN	38237	TN	216
ADRIAN BRIAN BLOTNER, MD	1184616948	MEMPHIS	38119	TN	15
ADULT PRIMARY CARE OF ME	1376738906	MEMPHIS	38101	TN	129

ADV KIDNEY CARE PLLC	1801223342	MEMPHIS		38120	TN	7
ADV PRIMARY CARE LLC	1033249974	MEMPHIS		38115	TN	79
AGAPOS MD E MICHAEL	1245275163	MEMPHIS		38117	TN	11
AILEEN GAYOSO PLLC	1871631275	MEMPHIS		38148	TN	47
ALL CARE CLINIC INC	1518377837	MEMPHIS		38118	TN	366
ALLAN MD KATHERINE F	1942402284	MEMPHIS		38111	TN	197
APEX PRIMARY HLTHCARE PC	1902089675	MEMPHIS		38133	TN	7
Abram, Traci B.	1184959702	MEMPHIS		38148	TN	57
Abston, Debra E.	1619136058	MEMPHIS		38148	TN	27
Abutineh, Mohammad I.	1043262538	MEMPHIS		38101	TN	177
Acree, Martin V.	1043217060	MEMPHIS		38148	TN	133
Adair, Loretta	1285792648	MEMPHIS		38175	TN	16
Adams, Cecilia D.	1104823020	MEMPHIS		38134	TN	206
Adebanjo, Olugbenga A.	1144274200	MEMPHIS		38187	TN	100
Adebisi, Omoniyi Y.	1689622128	MEMPHIS		38128	TN	2
Agbaosi, Oluwatoyin J.	1265675201	MEMPHIS		38186	TN	20
Aguilar, Santiago J.	1285897553	MEMPHIS		38134	TN	15
Akins, Derene E.	1164530911	MEMPHIS		38148	TN	491
Albritton, John F.	1659307163	MEMPHIS		38148	TN	40
Alford, Terri D.	1134355217	MEMPHIS		38148	TN	515
Allan, Katherine F.	1942402284	MEMPHIS		38111	TN	217
Allen II, Joseph E.	1508887365	MEMPHIS		38120	TN	189
Amini, Erin A.	1356575997	MEMPHIS		38148	TN	208
Ammons, Judith D.	1124015136	MEMPHIS		38163	TN	52
Anderson, Kristen N.	1639487556	MEMPHIS		38148	TN	17
Arnold, Anita L.	1649207242	MEMPHIS		38119	TN	48
Assfoura, Rana	1649206913	MEMPHIS		38101	TN	115
Augusta, Tracie L.	1669564845	MEMPHIS		38148	TN	11
Avent, Barry L.	1144489576	MEMPHIS		38148	TN	175
Avila, Reuben W.	1073621827	MEMPHIS		38148	TN	44
BAPTIST MEML HLTH SVC	1417913856	MEMPHIS		38148	TN	28
BARTLETT INT MED GRP PC	1619072345	MEMPHIS		38134	TN	146
BARTLETT RALEIGH INT MED	1386685246	MEMPHIS		38134	TN	2
BARZYK MSN TISHA C	1992008502	MEMPHIS		38117	TN	1
BEATUS MD MITCHELL DREW	1255378238	MEMPHIS		38148	TN	48
BELLEVUE CLINIC PC	1124392584	MEMPHIS		38101	TN	396
BLUFF CITY OBSTETRICS AN	1689917759	MEMPHIS		38125	TN	13
BM FRAYSER MED CTR	1063716264	MEMPHIS		38127	TN	6
BMG FAM PHYS GRP FNDDN I	1578804142	MEMPHIS		38148	TN	108
BOONE MD JAMES E	1396781118	MEMPHIS		38184	TN	13
BROWN MD CHARLES E	1699880534	MEMPHIS		38148	TN	5
Baig, Abdullah	1538126784	MEMPHIS		38148	TN	90
Bailey, Lamar E.	1174580765	MEMPHIS		38148	TN	76
Baker, Laurie M.	1073538013	MEMPHIS		38148	TN	12
Baker, Ruth E.	1104923598	MEMPHIS		38148	TN	50
Balderama, Herminio B.	1861433377	MEMPHIS		38184	TN	19
Ballenger, Peter L.	1659302032	MEMPHIS		38148	TN	53
Baltz Jr, Joseph G.	1497958235	MEMPHIS		38148	TN	68
Bannister, Lea M.	1922034271	MEMPHIS		38120	TN	102
Bartholomew, Tanya R.	1073841235	MEMPHIS		38184	TN	31
Bauch, Stephen T.	1700886090	MEMPHIS		38148	TN	62
Baumtrog, Jodie M.	1295059186	MEMPHIS		38148	TN	42
Beale, Elisabeth M.	1316291578	MEMPHIS		38148	TN	3,786
Beekhuizen, Jeff A.	1750499984	MEMPHIS		38148	TN	38
Beeman, Helen G.	1528025368	MEMPHIS		38101	TN	111
Befeler, Carley F.	1336465665	MEMPHIS		38101	TN	14
Belihar, Robert P.	1457436321	MEMPHIS		38119	TN	272
Bellott III, Arthur L.	1396842803	MEMPHIS		38117	TN	20
Benton, Mary E.	1669465688	MEMPHIS		38148	TN	159
Bergeron, Christian B.	1427270289	MEMPHIS		38148	TN	53
Bergeron, Jaclyn B.	1639313208	MEMPHIS		38148	TN	1
Besser, Susan L.	1902968597	MEMPHIS		38119	TN	7
Bettin, Kristen A.	1194043661	MEMPHIS		38101	TN	143
Birmingham, Barbara M.	1306859061	MEMPHIS		38101	TN	128
Bishop, Laura J.	1750306858	MEMPHIS		38120	TN	30
Blakney, Eric D.	1912909508	MEMPHIS		38119	TN	1
Bock, Alan R.	1407177835	MEMPHIS		38148	TN	7
Bohlman, Lyle G.	1265420301	MEMPHIS		38101	TN	142
Boone, James E.	1396781118	MEMPHIS		38184	TN	108
Bors Koefoed, Roy	1871505438	MEMPHIS		38148	TN	111
Bowman, Benjamin D.	1205031390	MEMPHIS		38184	TN	104

Brady, Bridget B.	1336285162	MEMPHIS		38148	TN		19
Branch Smith, Jannah R.	1598953952	MEMPHIS		38148	TN		37
Brantley, James H.	1437150315	MEMPHIS		38148	TN		159
Brasfield, Joyce B.	1922005941	MEMPHIS		38148	TN		88
Bredy, Marie C.	1881874832	MEMPHIS		38163	TN		10
Breeden, Melody W.	1982798054	MEMPHIS		38101	TN		126
Brezina, Paul R.	1710186473	MEMPHIS		38148	TN		11
Broadway, Katherine H.	1447384912	MEMPHIS		38148	TN		68
Bronstein, Michael S.	1871599316	MEMPHIS		38148	TN		12
Brown, Robert W.	1831345776	MEMPHIS		38184	TN		189
Bruff, Lauren S.	1518243260	MEMPHIS		38101	TN		22
Bruijn, Lucy L.	1538257894	MEMPHIS		38101	TN		1
Bryant, Florence B.	1740557172	MEMPHIS		38101	TN		6
Buggs, Vernois	1730226226	MEMPHIS		38114	TN		37
Bunch, Holly B.	1033138391	MEMPHIS		38101	TN		65
Burns, Tina K.	1437142122	MEMPHIS		38148	TN		116
Burson, Rebecca L.	1114243607	MEMPHIS		38128	TN		68
Butcher, Sharon A.	1164630828	MEMPHIS		38120	TN		148
Butler, Richard M.	1356334312	MEMPHIS		38148	TN		121
Buttross, John B.	1053370213	MEMPHIS		38148	TN		8
CARDIO CLINIC OF WST TN	1740480961	MEMPHIS		38101	TN		13
CARDIO PHYS OF MEMPHIS I	1659377216	MEMPHIS		38101	TN		31
CARL MACLIN DA CUNHA, MBBC	1629087945	MEMPHIS		38119	TN		101
CHATHAM MD DANIEL N	1356632269	MEMPHIS		38148	TN		346
CHRIST COMM HEALTH SVC I	1952562696	MEMPHIS		38112	TN		98
CHRISTINE KASSER, MD	1770607665	MEMPHIS		38119	TN		58
CONRAD PEARSON CLINIC PC	1992758882	MEMPHIS		38101	TN		9
CONSOLIDATED MED PRACT O	1508027491	MEMPHIS		38148	TN		107
COVINGTON PKE MED CLINIC	1568500742	MEMPHIS		38135	TN		238
COWAN III MD JAMES L	1346649894	MEMPHIS		38130	TN		114
CRESCENT MED CORP	1295926590	MEMPHIS		38116	TN		312
CRISLER JR MD HERMAN A	1760599294	MEMPHIS		38115	TN		450
CRITTENDEN REG HSP	1235169822	MEMPHIS		38101	TN		394
Caldwell, Felix L.	1053429209	MEMPHIS		38119	TN		34
Campbell, Tommy J.	1669440822	MEMPHIS		38148	TN		31
Cannady, Penni C.	1265677686	MEMPHIS		38101	TN		7
Carlota Jr, Lupo T.	1235176041	MEMPHIS		38119	TN		152
Carney, Judi L.	1417953811	MEMPHIS		38120	TN		174
Carroll, Carmen V.	1720361363	MEMPHIS		38101	TN		60
Carter Sr, James E.	1336143239	MEMPHIS		38116	TN		35
Caruthers Jr, Thomas J.	1730138355	MEMPHIS		38148	TN		3
Carver, Laura J.	1962676379	MEMPHIS		38148	TN		140
Chappell, Benjamin T.	1750597829	MEMPHIS		38120	TN		55
Chauhan, Heather P.	1053343467	MEMPHIS		38120	TN		182
Chawla, Anita D.	1437275567	MEMPHIS		38187	TN		31
Christian, Aimee M.	1861594996	MEMPHIS		38101	TN		17
Chu, George	1467562678	MEMPHIS		38148	TN		14
Clara, Jayme R.	1619251527	MEMPHIS		38148	TN		18
Clarín, Dona L.	1780632877	MEMPHIS		38148	TN		114
Cohen, Sandra W.	1275569055	MEMPHIS		38148	TN		122
Collie, Enid M.	1346513462	MEMPHIS		38184	TN		14
Connelly, Stephanie A.	1023074382	MEMPHIS		38148	TN		48
Conway, Alisha K.	1649594219	MEMPHIS		38148	TN		1
Cornelius, Tamaryn	1306189899	MEMPHIS		38101	TN		31
Counce, Michael F.	1194756585	MEMPHIS		38148	TN		34
Cowan III, James L.	1063597979	MEMPHIS		38130	TN		46
Cox III, Sam J.	1114037546	MEMPHIS		38120	TN		34
Crafton, Julie W.	1740333756	MEMPHIS		38148	TN		92
Crenshaw, Thomas H.	1154356426	MEMPHIS		38120	TN		62
Crider, Jeremy M.	1578887584	MEMPHIS		38148	TN		185
Crisler Jr, Herman A.	1760599294	MEMPHIS		38115	TN		103
Crisler, Crista L.	1588609101	MEMPHIS		38148	TN		132
Culbreth, Angela M.	1558358788	MEMPHIS		38119	TN		392
Cunningham, Patricia D.	1336232099	MEMPHIS		38104	TN		13
DAR SALUD CARE PLLC	1598018806	MEMPHIS		38115	TN		7
DAVID M ALLEN, MD	1831156744	MEMPHIS		38134	TN		47
DE FLUMERE MD CHARLOTTE A	1457354599	MEMPHIS		38187	TN		69
DELTA CONVENIENT CARE PC	1629016399	MEMPHIS		38101	TN		17
DELTA MED SVC INC	1962778985	MEMPHIS		38118	TN		78
DEWANE MD JOSEPH C	1578593133	MEMPHIS		38119	TN		709
DISMUKES MD JAMES RICHARD	1487608170	MEMPHIS		38119	TN		133

DOCTORS EXPRESS	1518274927	MEMPHIS	38119	TN	81
DONOHUE MD DIANE M	1093888661	MEMPHIS	38184	TN	26
Damico, Karen M.	1700020591	MEMPHIS	38148	TN	42
Darby, Dina G.	1336352590	MEMPHIS	38119	TN	305
Dargle, Tripp A.	1396746269	MEMPHIS	38177	TN	111
Davis, Ashley G.	1336270156	MEMPHIS	38148	TN	141
Davis, Darel L.	1366749707	MEMPHIS	38148	TN	118
Davis, Laneita R.	1073828802	MEMPHIS	38148	TN	559
DeFlumere, Charlotte A.	1457354599	MEMPHIS	38187	TN	69
DeWane, Joseph C.	1578593133	MEMPHIS	38119	TN	128
Dean, Marsha D.	1669412664	MEMPHIS	38101	TN	14
Dedmon, Diana D.	1457393183	MEMPHIS	38148	TN	2
Dees, Jason B.	1962440115	MEMPHIS	38117	TN	2
Defranco, Joseph A.	1407808132	MEMPHIS	38118	TN	10
Dellinger, Janet W.	1962503391	MEMPHIS	38101	TN	5
Dempsey Jr, Buckley K.	1568653822	MEMPHIS	38148	TN	1
Denbo, Miriah B.	1356542609	MEMPHIS	38120	TN	4
Deolapure, Sanjeevani V.	1306009717	MEMPHIS	38128	TN	1
Detli, Laura	1619042462	MEMPHIS	38101	TN	26
Dick, Charlotte J.	1336229095	MEMPHIS	38101	TN	1
Dickinson, Tina M.	1568501096	MEMPHIS	38148	TN	1
Dieudonne, Gina M.	1427030063	MEMPHIS	38101	TN	59
Dismukes, James R.	1487608170	MEMPHIS	38119	TN	16
Dobbins Branch, Sharonda L.	1427333434	MEMPHIS	38184	TN	1
Dooley, Erin K.	1215199542	MEMPHIS	38128	TN	5
Dowda, Debora D.	1124059365	MEMPHIS	38101	TN	2
Dowell, Stanley W.	1588618599	MEMPHIS	38148	TN	89
Dowling, Carrie L.	1821020587	MEMPHIS	38133	TN	8
Draper, Jeremy M.	1518130525	MEMPHIS	38148	TN	6
Durham, Anna M.	1033102066	MEMPHIS	38148	TN	3
EJAZ S VIRK, MBBC	1427276823	MEMPHIS	38134	TN	5
ENDOCRINE DIABETES CLINI	1467650432	MEMPHIS	38148	TN	3
Earnest, Christi L.	1609096148	MEMPHIS	38148	TN	19
Eden Kilgour, Shirley G.	1811106040	MEMPHIS	38148	TN	7
Eiseman, Robert M.	1164595922	MEMPHIS	38148	TN	9
Eley Bradford, Marcia D.	1003800293	MEMPHIS	38148	TN	15
Ellis III, John W.	1952309312	MEMPHIS	38148	TN	27
Ellis, Ira K.	1922005388	MEMPHIS	38148	TN	1
Elsea, DeAnna S.	1619966900	MEMPHIS	38148	TN	2
Emereuwaonu, Ikechukwu U.	1164664066	MEMPHIS	38148	TN	3
Engbretson, Laura L.	1265636443	MEMPHIS	38148	TN	3
Ensor, James K.	1205811247	MEMPHIS	38148	TN	12
Erickson, Lisa L.	1700937141	MEMPHIS	38148	TN	2
Euler Jr, Donald S.	1730262114	MEMPHIS	38148	TN	1
Evans, Martha S.	1992964399	MEMPHIS	38148	TN	10
FAM MED ASC	1326239856	MEMPHIS	38148	TN	6
FAM MED CTR OF BARTLETT	1083758122	MEMPHIS	38101	TN	1
FAM MED GRP PLLC	1033165063	MEMPHIS	38133	TN	12
FAMILIES 1ST HLTH CARE	1295859312	MEMPHIS	38115	TN	8
FRANCIS J FENAUGHTY PC	1437141538	MEMPHIS	38184	TN	2
FREDS STORES OF PARSONS	1356373294	MEMPHIS	38181	TN	2
FREDS STORES OF TN INC	1588941322	MEMPHIS	38181	TN	3
FUNDERBURK MD AMY E	1114919370	MEMPHIS	38177	TN	3
Faires, Melissa S.	1841633146	MEMPHIS	38148	TN	2
Faleye, Olugbenga	1598717738	MEMPHIS	38134	TN	13
Falkner, Ashley N.	1356781538	MEMPHIS	38148	TN	2
Feldbaum, Victor M.	1497931166	MEMPHIS	38101	TN	11
Figueredo Cardenas, Griselle V	1851340947	MEMPHIS	38134	TN	9
Filipic, Ramune M.	1831182526	MEMPHIS	38148	TN	2
Fiveash, Phyllis C.	1689996282	MEMPHIS	38124	TN	79
Fleming, Andrenette M.	1396804266	MEMPHIS	38148	TN	3
Folz, Tamara P.	1790735124	MEMPHIS	38119	TN	1
Franey, Bridgette B.	1417970831	MEMPHIS	38119	TN	200
Franklin, Edward A.	1467416149	MEMPHIS	38148	TN	3
Freeland, Lynda J.	1720072994	MEMPHIS	38148	TN	1
Frizzell, Noel K.	1295733731	MEMPHIS	38148	TN	4
GERMANTOWN EMERG GRP	1548677610	MEMPHIS	38177	TN	1
GERMANTOWN INT MED ASC P	1124248133	MEMPHIS	38148	TN	7
GETWELL COMM CLINIC LLC	1043369143	MEMPHIS	38118	TN	3
GI DIAG THERAPEUTIC CTR	1760467732	MEMPHIS	38148	TN	91
GIBBS MD HETTIE S	1023068277	MEMPHIS	38103	TN	10

GIRI SWAMY PC	1487901757	MEMPHIS	38174	TN	1
GOODLIFE MED CTR PLLC	1811041668	MEMPHIS	38120	TN	1
GOSSETT MD GAIL J	1003974700	MEMPHIS	38104	TN	1
GRACE FAM MED LLC	1972652782	MEMPHIS	38119	TN	2
GREEN CLINIC	1306018791	MEMPHIS	38119	TN	38
Gasquet, Nicole J.	1063701969	MEMPHIS	38117	TN	1
Geater, Barbara E.	1679509707	MEMPHIS	38106	TN	11
George, Nicole L.	1548569551	MEMPHIS	38148	TN	2
Geshke, Terrence E.	1811980840	MEMPHIS	38148	TN	11
Getz, Len N.	1831172444	MEMPHIS	38177	TN	30
Gibbs, Hettie S.	1023068277	MEMPHIS	38148	TN	3
Giddens, G Aric	1891722559	MEMPHIS	38148	TN	6
Giddens, Mary A.	1669414025	MEMPHIS	38148	TN	19
Gilbert, Susan A.	1891981478	MEMPHIS	38101	TN	15
Gillespie, Timothy G.	1154314110	MEMPHIS	38148	TN	277
Givens, Preston G.	1508848672	MEMPHIS	38148	TN	101
Givens, Vanessa M.	1205892437	MEMPHIS	38101	TN	205
Goidel, Rita J.	1528317856	MEMPHIS	38148	TN	170
Gomez, Luis M.	1467610774	MEMPHIS	38101	TN	12
Goodfred, Jennifer C.	1205878105	MEMPHIS	38101	TN	18
Green, Christopher B.	1700897774	MEMPHIS	38119	TN	5
Green, Richard W.	1366539728	MEMPHIS	38101	TN	93
Greene, Heather R.	1902873045	MEMPHIS	38124	TN	15
Greenwell Jr, Thomas D.	1013913474	MEMPHIS	38120	TN	2
Gresham, Flotyl K.	1306133848	MEMPHIS	38148	TN	5
Griggs, Rebecca A.	1578665709	MEMPHIS	38184	TN	10
Grooms, Suzanne M.	1225297666	MEMPHIS	38148	TN	4
Gunn Hill, Ericka L.	1235244401	MEMPHIS	38184	TN	8
HARDY MD BRENDA M	1538176805	MEMPHIS	38174	TN	1
HEALTHPOINT MED ASC PC	1437275567	MEMPHIS	38187	TN	68
HEALTHY LIFE INC	1831365295	MEMPHIS	38134	TN	3
HLTH 1ST FAM CARE PC	1376879064	MEMPHIS	38104	TN	2
HOFFMANN PT CHRISTOPHER L	1710088463	MEMPHIS	38119	TN	39
Habashy, Hany M.	1285632224	MEMPHIS	38101	TN	19
Hamby, Donald L.	1770589137	MEMPHIS	38148	TN	9
Hanissian, Ara J.	1679649271	MEMPHIS	38148	TN	70
Hannifin, Alice P.	1548681430	MEMPHIS	38148	TN	3
Hanor, Angela M.	1972838852	MEMPHIS	38148	TN	5
Hanson, Charles C.	1699857680	MEMPHIS	38117	TN	1
Haque, Nasir M.	1346225620	MEMPHIS	38148	TN	3
Hardy, Brenda M.	1538176805	MEMPHIS	38174	TN	64
Harris, Jewel A.	1730404377	MEMPHIS	38111	TN	76
Haskins, Laura B.	1578775359	MEMPHIS	38120	TN	4
Hayden, Leslie T.	1609894245	MEMPHIS	38148	TN	7
Hayden, Shawn J.	1609835909	MEMPHIS	38148	TN	2
Hayes, Burton L.	1497712368	MEMPHIS	38148	TN	4
Healy, Regina G.	1508865809	MEMPHIS	38120	TN	4
Henry, Ashley M.	1942568811	MEMPHIS	38117	TN	1
Hicks, Anthony M.	1225022494	MEMPHIS	38148	TN	9
Hightower, Denise M.	1396799300	MEMPHIS	38175	TN	1
Hill, John R.	1992701965	MEMPHIS	38128	TN	1
Hillebert, Susan A.	1144214164	MEMPHIS	38128	TN	77
Hines III, Elbert E.	1801896881	MEMPHIS	38101	TN	30
Hinote, Candace D.	1467624783	MEMPHIS	38120	TN	7
Holland, Nancy E.	1356441570	MEMPHIS	38148	TN	2
Holley Jr, Joseph E.	1952342586	MEMPHIS	38117	TN	4
Holley, Jerry M.	1851494462	MEMPHIS	38134	TN	2
Homs, Riad I.	1114908639	MEMPHIS	38101	TN	8
Howard, Cassandra D.	1124029970	MEMPHIS	38177	TN	6
Howell, Cynthia D.	1396033031	MEMPHIS	38101	TN	26
Hubbard, Amy E.	1770683989	MEMPHIS	38148	TN	191
Huggins, Marybeth H.	1275714537	MEMPHIS	38148	TN	1
Hurley, Mary M.	1447339312	MEMPHIS	38148	TN	1
Hyatt, Terri L.	1891768040	MEMPHIS	38101	TN	1
Hysmith, Jessica H.	1659699247	MEMPHIS	38148	TN	12
ISAAC JOHN PC	1194775692	MEMPHIS	38119	TN	2
Iloh, Emmanuel C.	1801826961	MEMPHIS	38101	TN	2
JACK C MORGAN, MD	1215973490	MEMPHIS	38137	TN	1
JACKSON RANDLE FAM HEALT	1578766259	MEMPHIS	38184	TN	3
JAMES B MOSELEY, MD	1568438505	MEMPHIS	38117	TN	5
JANA ELISKA SAFARIK GRIMMIG, M	1285796664	MEMPHIS	38112	TN	34

JEFFREY H LOWREY, MD	1154314755	MEMPHIS		38184	TN	4
JENKINS MD WILLYN T	1841244720	MEMPHIS		38118	TN	1
JOHN J HARRIS, MD	1992863864	MEMPHIS		38157	TN	4
JOHNSON MD RHONDA C	1104878164	MEMPHIS		38116	TN	7
JONATHAN DAVID SHAW, MD	1669579116	MEMPHIS		38133	TN	3
JONES CLINIC	1154347714	MEMPHIS		38148	TN	50
JUST FOR WOMEN PLLC	1972543601	MEMPHIS		38120	TN	2
JYOTHISHREE PC	1760725659	MEMPHIS		38119	TN	2
Jackson, Anna Martin	1093752198	MEMPHIS		38184	TN	1
Jackson, William C.	1407858368	MEMPHIS		38148	TN	12
James, Michelle R.	1750536967	MEMPHIS		38148	TN	10
Jaworski, Danielle	1366785677	MEMPHIS		38101	TN	1
Jean, Naishia P.	1306112354	MEMPHIS		38148	TN	40
Jeffers Jr, Raymond C.	1720191158	MEMPHIS		38148	TN	346
Jenkins, Willy T.	1841244720	MEMPHIS		38118	TN	8
Joe, Penn O.	1295761203	MEMPHIS		38148	TN	5
Johnson, Katherine H.	1508181090	MEMPHIS		38148	TN	2
Johnson, Rhonda C.	1104878164	MEMPHIS		38116	TN	2
Johnston, Stephen E.	1396724746	MEMPHIS		38177	TN	74
Jones, Bradley K.	1023005360	MEMPHIS		38148	TN	2
Jones, Brinders	1205854676	MEMPHIS		38134	TN	4
Jones, Dorinda J.	1598075558	MEMPHIS		38148	TN	1
Jones, Douglas E.	1003998329	MEMPHIS		38119	TN	9
Jones, Jara B.	1659378396	MEMPHIS		38148	TN	7
Jones, Pamela L.	1144662370	MEMPHIS		38117	TN	6
Jordan Jr, Oakley C.	1750340063	MEMPHIS		38148	TN	4
Joshi, Nicole M.	1679709372	MEMPHIS		38148	TN	9
KAREN W BERRY, MD	1770506677	MEMPHIS		38119	TN	2
KASSEES MD LAILA I	1871529271	MEMPHIS		38134	TN	2
KELLY M ASKINS, MD	1912963158	MEMPHIS		38111	TN	3
KENNETH F TULLIS, MD	1689756751	MEMPHIS		38134	TN	3
KHATTAK MD TASLIM A	1679540298	MEMPHIS		38187	TN	2
KIDNEY CARE CONSULT PC	1154585081	MEMPHIS		38101	TN	6
KRISTIN MILLER OBSTETRIC	1033375332	MEMPHIS		38101	TN	2
KUTTEH KE FERTILITY ASC	1588769608	MEMPHIS		38148	TN	3
Kalsi, Carle C.	1215938287	MEMPHIS		38184	TN	6
Kassees, Laila I.	1871529271	MEMPHIS		38134	TN	1
Katz, Paul J.	1497753131	MEMPHIS		38148	TN	1
Ke, Raymond W.	1790880896	MEMPHIS		38148	TN	115
Keegan, Mary L.	1750380069	MEMPHIS		38120	TN	2
Kennedy, A Franklin	1558396838	MEMPHIS		38120	TN	4
Khan, Muneeza	1679736094	MEMPHIS		38101	TN	4
Khandekar, Sofia H.	1649296104	MEMPHIS		38116	TN	4
Khaznadar, Rana	1245550854	MEMPHIS		38101	TN	3
Kindrick, Heather J.	1275964645	MEMPHIS		38184	TN	3
King, Kathryn L.	1740591437	MEMPHIS		38148	TN	15
King, T Franklin	1336148600	MEMPHIS		38120	TN	4
Kirby, Jennifer L.	1598058356	MEMPHIS		38184	TN	5
Kirk, Sheryl B.	1255670576	MEMPHIS		38119	TN	9
Kitson, Michelle D.	1104141472	MEMPHIS		38148	TN	2
Kloek, Scott M.	1427045194	MEMPHIS		38148	TN	3
Kraus, Gordon J.	1306944913	MEMPHIS		38148	TN	2
Kronenberg, Joel I.	1023181161	MEMPHIS		38119	TN	22
Kumar, Alok	1154403962	MEMPHIS		38148	TN	12
Kutteh, William H.	1710082987	MEMPHIS		38148	TN	1
L M WALKER ASC PC	1275589236	MEMPHIS		38148	TN	5
LA CLINICA CAMELLIA	1609169713	MEMPHIS		38128	TN	1
LAAMBDA HEALTHCARE INC	1841378874	MEMPHIS		38187	TN	9
LARAYA MD JOSE A	1639120868	MEMPHIS		38128	TN	6
LAURELWOOD PED PLLC	1750416319	MEMPHIS		38117	TN	1
LE BONHEUR PED LLC	1912339490	MEMPHIS		38148	TN	1
LE BONHEUR URGENT CARE D	1932372307	MEMPHIS		38134	TN	1
LEIGH VAN DUREN, MD	1891729836	MEMPHIS		38117	TN	27
LENTZ PED PLC	1467637611	MEMPHIS		38101	TN	44
LESLIE E SMITH JR, MD	1124043161	MEMPHIS		38157	TN	2
LS OF MEMPHIS PC	1851532832	MEMPHIS		38119	TN	1
LS OF NASHVILLE PC	1710209077	MEMPHIS		38119	TN	4
LUNCEFORD FAM HEALTH CTR	1184711590	MEMPHIS		38133	TN	2
Labrador, Brittany A.	1417388893	MEMPHIS		38184	TN	5
Lacy, Michael R.	1982691465	MEMPHIS		38148	TN	7
Lacy, Susan N.	1710998729	MEMPHIS		38148	TN	3

Lampley, Deborah E.	1598941866	MEMPHIS		38101	TN		28
Lankford, Ann C.	1295958072	MEMPHIS		38148	TN		3
Laraya, Jose A.	1639120868	MEMPHIS		38101	TN		2
Lawrence, Bethany J.	1801823109	MEMPHIS		38148	TN		2
Lawrence, Joseph	1669575064	MEMPHIS		38186	TN		4
Lazar, Edward H.	1730120866	MEMPHIS		38148	TN		9
Lazarus, Edward J.	1659337707	MEMPHIS		38101	TN		2
Ledet, Davonna S.	1942287610	MEMPHIS		38101	TN		5
Lee, Daniel A.	1538485271	MEMPHIS		38148	TN		4
Lee, Erin F.	1265651079	MEMPHIS		38117	TN		4
Lee, Kent A.	1497781298	MEMPHIS		38148	TN		6
Leigh, Julie A.	1730369042	MEMPHIS		38103	TN		5
Lemon, Linda F.	1366740375	MEMPHIS		38148	TN		2
Lemons, Mike E.	1023111630	MEMPHIS		38134	TN		5
Lentz, Jonathan D.	1649218603	MEMPHIS		38101	TN		11
Leonard, Kelly J.	1760647747	MEMPHIS		38101	TN		4
Leoncavallo, Jana M.	1083670889	MEMPHIS		38101	TN		4
Levine, Joanne K.	1114158649	MEMPHIS		38148	TN		1
Li, Sherri X.	1518911684	MEMPHIS		38101	TN		3
Lindsey, Leticia A.	1730217381	MEMPHIS		38148	TN		2
Ling, Frank W.	1720003155	MEMPHIS		38101	TN		2
Lipscomb, Gary H.	1881651685	MEMPHIS		38101	TN		1
Little, Tracy D.	1770880171	MEMPHIS		38101	TN		8
Livingston, Leon O.	1972507796	MEMPHIS		38148	TN		2
Long, Celeste	1538185889	MEMPHIS		38148	TN		2
Long, Diane M.	1174558613	MEMPHIS		38120	TN		1
Long, Timothy E.	1235130097	MEMPHIS		38184	TN		8
Lowery, Robbie D.	1306097845	MEMPHIS		38101	TN		14
Lum, Gina M.	1598920704	MEMPHIS		38101	TN		3
MADARATY MD KAMEL N	1407925472	MEMPHIS		38133	TN		2
MARSHALL MD DANIEL P	1295863488	MEMPHIS		38122	TN		2
MED ANES GRP	1679527501	MEMPHIS		38187	TN		2
MELVIN L GOLDIN, MD	1679523609	MEMPHIS		38119	TN		212
MELVYN A LEVITCH, MD	1265444657	MEMPHIS		38118	TN		585
MEM SHELBY CO HLTH DEPT	1396766655	MEMPHIS		38105	TN		9
MEMPHIS CHLDRN CLINIC PL	1598845497	MEMPHIS		38148	TN		9
MEMPHIS MIDSOUTH OBGYN A	1598892325	MEMPHIS		38120	TN		2
MEMPHIS OBSTETRICS GYNEC	1306884911	MEMPHIS		38148	TN		1
MEMPHIS PAIN MGMT GRP PC	1437449170	MEMPHIS		38119	TN		1
MEMPHIS PEDIATRICS PLLC	1942415245	MEMPHIS		38101	TN		1
MEMPHIS SHELBY CNTY PED	1710067020	MEMPHIS		38116	TN		1
METHODIST EMERG PHYS PLL	1396898854	MEMPHIS		38101	TN		4
METHODIST HLTH COMM CARE	1699941195	MEMPHIS		38148	TN		5
METHODIST IP PHYS LLC	1609850692	MEMPHIS		38148	TN		12
METHODIST SPEC PHYS LLC	1457557027	MEMPHIS		38148	TN		6
METROPOLITAN ANES ALLIAN	1689641334	MEMPHIS		38148	TN		14
MICHAEL BRUCE SEAY, MD	1194824771	MEMPHIS		38104	TN		8
MICHAEL E STEUER PC	1114276052	MEMPHIS		38101	TN		6
MICHELLE A SHELTON LLC	1033437868	MEMPHIS		38134	TN		3
MID STH EAR NOSE THROAT	1689780066	MEMPHIS		38101	TN		2
MID STH MED ASC	1457343485	MEMPHIS		38184	TN		3
MIDSOUTH INTERNISTS PC	1083777015	MEMPHIS		38148	TN		1
MIDSOUTH MATERNAL FETAL	1184662579	MEMPHIS		38148	TN		7
MIDSOUTH PULMONARY SPEC	1073592275	MEMPHIS		38101	TN		1
MILLER FAM MED CTR	1295935708	MEMPHIS		38116	TN		2
MIRZA MD IMRAN A	1679599922	MEMPHIS		38118	TN		69
MITTAL KIDNEY DIALYSIS P	1831201466	MEMPHIS		38148	TN		4
MYERS CLINIC LLC	1295093821	MEMPHIS		38104	TN		4
MacGaw, Douglas M.	1922092949	MEMPHIS		38128	TN		3
Madlock, Lawrence E.	1477501138	MEMPHIS		38163	TN		3
Magdovitz, Nouth C.	1144558834	MEMPHIS		38117	TN		9
Major, Steven D.	1427088814	MEMPHIS		38148	TN		1
Malone, Shannon R.	1659586113	MEMPHIS		38120	TN		8
Manejwala, Fazal M.	1730111063	MEMPHIS		38148	TN		5
Maness, David L.	1093705576	MEMPHIS		38101	TN		14
Mann, Elizabeth K.	1790712099	MEMPHIS		38148	TN		9
Mardis, Marlah H.	1326140237	MEMPHIS		38148	TN		4
Mari, Giancarlo	1528005006	MEMPHIS		38101	TN		5
Marion, Ashley G.	1083604060	MEMPHIS		38119	TN		4
Marshall, Daniel P.	1295863488	MEMPHIS		38122	TN		3
Martin, Daniel C.	1134179294	MEMPHIS		38101	TN		5

Martin, Michael J.	1013220292	MEMPHIS	38148	TN	1
Mathis, Christopher L.	1104824838	MEMPHIS	38148	TN	6
Mayse, Melissa L.	1366760225	MEMPHIS	38148	TN	1
Mazerac, Corry L.	1891720470	MEMPHIS	38148	TN	2
McAdory, Jane E.	1598960437	MEMPHIS	38148	TN	27
McCallum, Lee W.	1053304758	MEMPHIS	38148	TN	18
McClatchy, William H.	1871592659	MEMPHIS	38148	TN	5
McClure, Nanette	1669884425	MEMPHIS	38128	TN	17
McElroy, Nefertiti A.	1073939153	MEMPHIS	38184	TN	68
McGee, Heather L.	1639435258	MEMPHIS	38148	TN	125
McGhee, Miranda F.	1407194269	MEMPHIS	38119	TN	6
McKee, Heather M.	1134187818	MEMPHIS	38101	TN	728
Meeks, Charles B.	1699900159	MEMPHIS	38148	TN	26
Melton, Ashley K.	1174851844	MEMPHIS	38101	TN	586
Melton, Miranda R.	1730444001	MEMPHIS	38148	TN	33
Merrifweather Knowles, Felicia	1649458282	MEMPHIS	38101	TN	61
Mestemacher, Christine S.	1952308389	MEMPHIS	38148	TN	373
Meyer, Norman L.	1720045230	MEMPHIS	38101	TN	1
Miller, Garnett	1891931069	MEMPHIS	38148	TN	36
Miller, Kristin M.	1003815283	MEMPHIS	38101	TN	5
Miller, Logan E.	1174696595	MEMPHIS	38116	TN	80
Miller, Robert G.	1639142524	MEMPHIS	38101	TN	27
Mills, Sheryl Mae A.	1033372032	MEMPHIS	38148	TN	144
Milner, Amanda R.	1255679270	MEMPHIS	38101	TN	73
Mink, Jennifer D.	1598759359	MEMPHIS	38128	TN	190
Mirza, Imran	1679599922	MEMPHIS	38187	TN	62
Mishra, Ashutosh K.	1942262829	MEMPHIS	38148	TN	148
Mitchell, Carol J.	1376540419	MEMPHIS	38148	TN	175
Mitchell, Gregory E.	1871596973	MEMPHIS	38148	TN	32
Moffatt, Nancy A.	1346443694	MEMPHIS	38101	TN	74
Mohan, Kamal J.	1073514022	MEMPHIS	38187	TN	293
Mohan, Veena	1942201710	MEMPHIS	38187	TN	255
Moise, Claudia L.	1033121413	MEMPHIS	38148	TN	108
Montgomery, Rena D.	1871728436	MEMPHIS	38101	TN	57
Moore, Dwight M.	1053412668	MEMPHIS	38116	TN	204
Moore, Yvonne F.	1700897709	MEMPHIS	38148	TN	274
Morafa, Olawale A.	1013901222	MEMPHIS	38174	TN	148
Morrison, Robert E.	1154388031	MEMPHIS	38101	TN	254
Moses, Linda F.	1548227143	MEMPHIS	38101	TN	185
Motley Sr, Thomas E.	1184625071	MEMPHIS	38148	TN	97
Motley, Ann M.	1528019098	MEMPHIS	38148	TN	209
Motley, Todd S.	1184675332	MEMPHIS	38148	TN	141
Mullenix, Jason B.	1275682965	MEMPHIS	38148	TN	634
Mullinax, Clarice W.	1871541177	MEMPHIS	38148	TN	24
Mullinax, William G.	1972551364	MEMPHIS	38148	TN	229
Mullinix, Derek R.	1689628323	MEMPHIS	38148	TN	17
Mullins, Calvin J.	1124011747	MEMPHIS	38148	TN	3
Mullins, Katherine L.	1750589347	MEMPHIS	38148	TN	375
Munn, Charles W.	1679676282	MEMPHIS	38134	TN	179
Murti, Aparna K.	1447233531	MEMPHIS	38148	TN	256
Muse, Katosha A.	1366763435	MEMPHIS	38101	TN	117
Myers, Richard K.	1093735458	MEMPHIS	38101	TN	87
Mynatt, Mary E.	1366676736	MEMPHIS	38101	TN	49
NITA S DESAI, MD	1043264443	MEMPHIS	38187	TN	102
NRTH INT MED PC	1518982008	MEMPHIS	38101	TN	128
NRTH MEMPHIS MED CLINIC	1629370648	MEMPHIS	38101	TN	96
Neal, Michele E.	1154314771	MEMPHIS	38148	TN	106
Neblett, Paul D.	1679579072	MEMPHIS	38120	TN	57
Neira, Claudia P.	1598866568	MEMPHIS	38115	TN	4
Nelson, Susan C.	1407870553	MEMPHIS	38101	TN	173
Newman, Jason R.	1528173507	MEMPHIS	38148	TN	15
Newsom, Tonya L.	1417256637	MEMPHIS	38148	TN	12
Nguyen, Alison T.	1285919001	MEMPHIS	38148	TN	1
Nguyen, Man H.	1386639375	MEMPHIS	38133	TN	239
Nguyen, Tri M.	1235268517	MEMPHIS	38134	TN	7
Nichols, Cynthia H.	1073564050	MEMPHIS	38148	TN	71
Nolen, Kimberly N.	1871640516	MEMPHIS	38148	TN	6
Nollner, Robert M.	1871586495	MEMPHIS	38148	TN	3
Norman, Johnita K.	1548360753	MEMPHIS	38148	TN	250
Norris, Dale W.	1174558456	MEMPHIS	38119	TN	1,661
Norris, Marcus A.	1962591362	MEMPHIS	38124	TN	21

Northcross, Phillip R.	1831166677	MEMPHIS	38148	TN	226
Norwood, John M.	1114984069	MEMPHIS	38101	TN	3
OBGYN CTR OF MEMPHIS MPL	1972782670	MEMPHIS	38116	TN	468
OBryan, Jennifer M.	1689662702	MEMPHIS	38148	TN	1
OCain, Debbie T.	1689737272	MEMPHIS	38148	TN	25
ODea, Douglas L.	1316974132	MEMPHIS	38101	TN	57
OFC OF INT MED PC	1679776678	MEMPHIS	38101	TN	24
ONE HEALTH FAM CLINIC LL	1033367651	MEMPHIS	38134	TN	53
ONGSINGCO MD JOSE GABRIEL	1831354935	MEMPHIS	38134	TN	6
OTRHNLRYNG ASC OF THE MI	1942344205	MEMPHIS	38148	TN	13
OVERSTREET MD HUGH T	1629085758	MEMPHIS	38119	TN	97
Odom, Lawrence N.	1679787261	MEMPHIS	38120	TN	95
Olabintan, Tolulope M.	1558686105	MEMPHIS	38148	TN	90
Ongsingco, Jose G.	1831354935	MEMPHIS	38101	TN	6
Ost, Shelley R.	1588862445	MEMPHIS	38148	TN	12
Overbey, Barbara A.	1003146630	MEMPHIS	38120	TN	1
Overstreet, Hugh T.	1629085758	MEMPHIS	38119	TN	9
Owen, Bethany M.	1568660553	MEMPHIS	38101	TN	2
Owens, Curtis L.	1134173024	MEMPHIS	38118	TN	10
Ownby, Amy E.	1710288675	MEMPHIS	38101	TN	32
Ozoigbo, Valentine C.	1861506453	MEMPHIS	38117	TN	12
PAIN CLINIC ASC PC	1033286513	MEMPHIS	38101	TN	40
PATTERSON JR MD RUSHTON E	1578620266	MEMPHIS	38128	TN	10
PATTERSON MD JAMES K	1487702726	MEMPHIS	38133	TN	100
PAUL D CLEIN, MD	1760485866	MEMPHIS	38133	TN	85
PEABODY INT MED INC	1285723403	MEMPHIS	38148	TN	6
PEAN II MD CARL F	1063461002	MEMPHIS	38115	TN	12
PED ADOLESC MED OF EST M	1235350786	MEMPHIS	38119	TN	14
PED ANES	1720087802	MEMPHIS	38101	TN	23
PED PARTNERS	1902823487	MEMPHIS	38115	TN	74
PED RADIO ASC	1225159643	MEMPHIS	38148	TN	20
PENNIE S HEATH, MSSW	1033392410	MEMPHIS	38115	TN	20
PGM PATH GRP OF MID STH	1538199732	MEMPHIS	38148	TN	26
PHILLIP R BOWDEN	1932216389	MEMPHIS	38101	TN	39
PK HIGHLAND MED CLINIC P	1689855124	MEMPHIS	38111	TN	49
PLANNED PARENTHOOD OF ME	1881995173	MEMPHIS	38112	TN	110
PORTERA MD STEPHEN G	1205803608	MEMPHIS	38120	TN	32
PREMIER INT MED OF GILES	1063608966	MEMPHIS	38148	TN	40
PRIMARY CARE GROUP LLC	1093016651	MEMPHIS	38148	TN	57
PRIMARY CARE SPEC INC	-	MEMPHIS	38148	TN	3
PRIME HLTH MED CTR PC	1104915982	MEMPHIS	38134	TN	1
Pagliarulo, Anthony R.	1275588899	MEMPHIS	38101	TN	34
Palakurthi, Preeti	1508027459	MEMPHIS	38128	TN	3
Palmer, Edmund T.	1326045154	MEMPHIS	38148	TN	16
Parham, Barbara L.	1649416967	MEMPHIS	38101	TN	2
Parikh, Sonali S.	1376651919	MEMPHIS	38148	TN	11
Parimore, Linda J.	1568462182	MEMPHIS	38101	TN	52
Parks, Holly J.	1437582426	MEMPHIS	38148	TN	1,079
Parson, Tonya D.	1700028966	MEMPHIS	38148	TN	16
Paslay, David J.	1518287226	MEMPHIS	38148	TN	1
Patel, Sheetal M.	1528393667	MEMPHIS	38101	TN	289
Patillo Jones, Latasha D.	1922393172	MEMPHIS	38148	TN	4
Patrick, Joseph P.	1013112119	MEMPHIS	38148	TN	4
Pattat, Michelle M.	1699717272	MEMPHIS	38101	TN	11
Patterson III, James O.	1457352106	MEMPHIS	38148	TN	9
Patterson, James K.	1487702726	MEMPHIS	38128	TN	8
Payton, Stephanie A.	1497932024	MEMPHIS	38101	TN	1
Pean, Carl F.	1063461002	MEMPHIS	38101	TN	4
Peeler III, George H.	1548292949	MEMPHIS	38120	TN	2
Pendergrass, Landon B.	1710985254	MEMPHIS	38148	TN	31
Pendley, Bradford D.	1750506861	MEMPHIS	38148	TN	1
Perry, Regina B.	1982892634	MEMPHIS	38148	TN	11
Person, Amanda D.	1629216882	MEMPHIS	38101	TN	14
Phillips III, Harry V.	1588651954	MEMPHIS	38148	TN	2
Pickens, John H.	1760417059	MEMPHIS	38120	TN	49
Pike, Daniel R.	1205096351	MEMPHIS	38148	TN	84
Pilgrim, Paula	1912919986	MEMPHIS	38148	TN	2
Poe, Tonia F.	1982747317	MEMPHIS	38148	TN	2
Polk, Kimberly D.	1730411059	MEMPHIS	38101	TN	4
Porter, Jolie G.	1760476824	MEMPHIS	38148	TN	8
Portera, S Gregory	1205803608	MEMPHIS	38101	TN	3

Posey, Michael E.	1194700146	MEMPHIS		38148	TN	2
Potter, Thi Kim D.	1831355064	MEMPHIS		38148	TN	4
Potter, Timothy A.	1538340682	MEMPHIS		38148	TN	60
Prasad, Bheerendra R.	1831318286	MEMPHIS		38187	TN	53
Prasad, Sudha R.	1013083781	MEMPHIS		38111	TN	7
Pruett, Michael R.	1871503672	MEMPHIS		38148	TN	7
QURESHI MD SHOAB	1417056250	MEMPHIS		38118	TN	17
Qureshi, Shoab	1417056250	MEMPHIS		38101	TN	46
RADWAN F HAYKAL, MBBC	1548276363	MEMPHIS		38119	TN	7
RAINBOW PED PC	1255474300	MEMPHIS		38101	TN	1,422
RALEIGH GRP PC	1831209873	MEMPHIS		38128	TN	5
RALEIGHCORDOVA MED GRP P	1821198813	MEMPHIS		38135	TN	714
RANDALL J MOSKOVITZ, MD	1487648630	MEMPHIS		38104	TN	3
RANDOLPH WOMENS CTR PC	1891806972	MEMPHIS		38148	TN	9
RASSOUL MD KHALID S	1164469409	MEMPHIS		38125	TN	71
RAWTANI MD PALLAVI VIJAY	1306976212	MEMPHIS		38177	TN	113
RENTROP GEATER PLLC	1225177942	MEMPHIS		38106	TN	2
ROBERT BUCHALTER, MD	1649289232	MEMPHIS		38119	TN	3
ROBERT E MURRAY, MD	1265580963	MEMPHIS		38114	TN	107
ROBINSON ASC PC	1144265034	MEMPHIS		38148	TN	7
ROBINSON GRP	1174538086	MEMPHIS		38187	TN	3
RONALD L TERHUNE PC	1962715524	MEMPHIS		38122	TN	2
Ragland, David K.	1881688802	MEMPHIS		38128	TN	3
Rahal, Nidal	1235106154	MEMPHIS		38148	TN	33
Rainey, Collins W.	1316265820	MEMPHIS		38148	TN	58
Randle, Yvette I.	1629022066	MEMPHIS		38184	TN	4
Randolph Jr, Paul D.	1902898653	MEMPHIS		38148	TN	1
Rangaswami, Bharathi	1154315067	MEMPHIS		38148	TN	67
Rassoul, Khalid S.	1164469409	MEMPHIS		38125	TN	101
Rausch, Ellisa A.	1124105457	MEMPHIS		38148	TN	18
Reed Jr, Cheston M.	1174633515	MEMPHIS		38120	TN	504
Reed, Kevin P.	1942536362	MEMPHIS		38101	TN	100
Reed, Mark E.	1477585347	MEMPHIS		38124	TN	31
Reed, Mark L.	1013004324	MEMPHIS		38135	TN	110
Reed, Patrice C.	1952442923	MEMPHIS		38101	TN	30
Reeves, Marcus C.	1457314007	MEMPHIS		38133	TN	74
Riikola, Robert W.	1740277110	MEMPHIS		38148	TN	112
Riley Burt, Janice R.	1164401949	MEMPHIS		38119	TN	1
Riley, Elly K.	1063649408	MEMPHIS		38148	TN	74
Roberson, Cara R.	1093057465	MEMPHIS		38101	TN	9
Roberson, Delores	1720251754	MEMPHIS		38148	TN	123
Robinson, Jana P.	1144358722	MEMPHIS		38148	TN	1
Robinson, Lloyd E.	1265534184	MEMPHIS		38148	TN	50
Robinson, Ora L.	1821142977	MEMPHIS		38128	TN	246
Robinson, Todd V.	1831291533	MEMPHIS		38119	TN	49
Rodney, John R.	1891944708	MEMPHIS		38128	TN	159
Rodriguez, Jorge A.	1376788117	MEMPHIS		38148	TN	295
Rourke Jr, Leo F.	1578552188	MEMPHIS		38118	TN	202
Ruffin, Jessica M.	1972514578	MEMPHIS		38148	TN	161
Rushing, George V.	1831159185	MEMPHIS		38148	TN	483
Ryan Jr, Charles G.	1548263627	MEMPHIS		38148	TN	26
SANDERS CLINIC	1427195668	MEMPHIS		38120	TN	116
SEGAL PARKER KRONENBERG	1720245707	MEMPHIS		38119	TN	69
SEMMES MURPHEY SURG CTR	1447329990	MEMPHIS		38148	TN	373
SHELBY CNTY HLTH CARE CO	1144213117	MEMPHIS		38148	TN	99
SHERYL DENISE JONES, MD	1871604181	MEMPHIS		38112	TN	357
SHUBI R MUKATIRA, MD	1497966469	MEMPHIS		38157	TN	34
SJCRH PHYS	1922001122	MEMPHIS		38148	TN	21
SOFIA KHANDEKAR MD PLLC	1144475443	MEMPHIS		38116	TN	53
SPEC PHYS GRP II	1255602587	MEMPHIS		38148	TN	134
SPEC RADIO PARTNERS	1043260763	MEMPHIS		38101	TN	104
SPOTTS MD CALEY M	1316109531	MEMPHIS		38111	TN	187
STERN CARDIO FNDTN INC	1316242266	MEMPHIS		38148	TN	62
STEVEN D MAJOR PLLC	1447555271	MEMPHIS		38148	TN	30
STH PC	1609129139	MEMPHIS		38186	TN	453
SULLIVAN SPINE REHAB	1124268297	MEMPHIS		38148	TN	35
SWEETEN MD BIANCA J	1942300892	MEMPHIS		38104	TN	2
Sadler, Scott M.	1760472906	MEMPHIS		38148	TN	88
Samson, Jacques E.	1326082157	MEMPHIS		38101	TN	11
Sanders, Whitney L.	1215156203	MEMPHIS		38148	TN	20
Sanford Jr, Jack C.	1528178951	MEMPHIS		38120	TN	5

Santos, Joseph T.	1720010648	MEMPHIS		38124	TN	139
Satapathy, Asmita	1043452501	MEMPHIS		38101	TN	311
Schenone, Mauro H.	1750588596	MEMPHIS		38101	TN	102
Schweitzer, Melissa M.	1881783942	MEMPHIS		38148	TN	373
Scott, Dawn H.	1639173446	MEMPHIS		38148	TN	46
Scroggins, Carol	1962646638	MEMPHIS		38117	TN	271
Sepulveda, Vanessa S.	1508864034	MEMPHIS		38148	TN	159
Seth, Ankur	1275836371	MEMPHIS		38101	TN	39
Shannon, Helena G.	1508066366	MEMPHIS		38148	TN	34
Shelton, Michelle A.	1124074489	MEMPHIS		38134	TN	120
Shelton, Virginia L.	1104811652	MEMPHIS		38101	TN	17
Shephard, Claudette J.	1720044894	MEMPHIS		38101	TN	61
Shirazee, Syed H.	1922019702	MEMPHIS		38133	TN	105
Shull, James H.	1053470021	MEMPHIS		38119	TN	504
Siegel, Barry R.	1538187869	MEMPHIS		38157	TN	58
Siegel, Joel I.	1851329262	MEMPHIS		38117	TN	2
Sikes, James C.	1598865578	MEMPHIS		38135	TN	192
Singh, Ravikumar S.	1497877377	MEMPHIS		38148	TN	61
Sitnick, Stephen M.	1124291240	MEMPHIS		38148	TN	89
Slade, Whitney T.	1225065048	MEMPHIS		38148	TN	579
Smiley, Linda M.	1437188273	MEMPHIS		38124	TN	383
Smith III, Clyde R.	1881676526	MEMPHIS		38101	TN	224
Smith, Jay D.	1316930944	MEMPHIS		38148	TN	62
Smith, Kimberly B.	1669733838	MEMPHIS		38101	TN	48
Smith, Leah P.	1962665505	MEMPHIS		38112	TN	1
Smith, Loretta O.	1891934055	MEMPHIS		38101	TN	9
Snider, Mark A.	1710188941	MEMPHIS		38184	TN	882
Snodgrass, Brett B.	1679745780	MEMPHIS		38148	TN	253
Souder, Marva L.	1245242221	MEMPHIS		38174	TN	8
Spencer, Racquel D.	1841589900	MEMPHIS		38148	TN	31
Spiotta Sr, Eugene J.	1588660559	MEMPHIS		38124	TN	5
Springfield, Brenda L.	1861498776	MEMPHIS		38101	TN	232
Stack, Michael L.	1316943301	MEMPHIS		38125	TN	117
Stamps, Henry B.	1548373947	MEMPHIS		38148	TN	41
Stearnes, Lee Ann	1639496896	MEMPHIS		38184	TN	33
Steinhauer, Bruce W.	1780717090	MEMPHIS		38101	TN	12
Stewart, Charles W.	1851359665	MEMPHIS		38101	TN	42
Stiles, Allison M.	1013904895	MEMPHIS		38148	TN	282
Stinnes, Jacquelyn F.	1972632362	MEMPHIS		38184	TN	55
Stoev, Tzvetko G.	1326154501	MEMPHIS		38148	TN	54
Stovall, Thomas G.	1912922345	MEMPHIS		38101	TN	79
Strickland, Teresa F.	1902129414	MEMPHIS		38148	TN	10
Strickland, Trina S.	1467876540	MEMPHIS		38148	TN	55
Sullivan, Anne L.	1114913555	MEMPHIS		38148	TN	212
Sullivan, Meghan D.	1861608721	MEMPHIS		38148	TN	26
Summitt Jr, Robert L.	1376568709	MEMPHIS		38101	TN	37
Summitt, Margaret Z.	1538192141	MEMPHIS		38101	TN	120
Sutherland, Philip A.	1477844553	MEMPHIS		38128	TN	160
Sweeten, Bianca J.	1942300892	MEMPHIS		38104	TN	106
Sykes, Pamela J.	1831191915	MEMPHIS		38101	TN	378
TAG MD ARNOLD R	1821190109	MEMPHIS		38187	TN	27
TEJWANI MD INDURANI A	1154352763	MEMPHIS		38119	TN	502
THRELKELD THRELKELD OMER	1982748133	MEMPHIS		38119	TN	170
TOTAL HLTH CARE ASC MD	1861719445	MEMPHIS		38130	TN	277
TRACY PALM, MS	1639392046	MEMPHIS		38134	TN	150
TRISTATE MED GRP PLLC	1114270634	MEMPHIS		38148	TN	370
Tag, Arnold R.	1821190109	MEMPHIS		38187	TN	10
Talbert, Louis G.	1659483949	MEMPHIS		38148	TN	30
Taylor, Herbert A.	1043216427	MEMPHIS		38120	TN	95
Taylor, Martha N.	1912908443	MEMPHIS		38148	TN	103
Taylor, Ralph	1417005711	MEMPHIS		38148	TN	208
Tejwani, Indu A.	1154352763	MEMPHIS		38119	TN	189
Terhune, Ronald L.	1851498521	MEMPHIS		38122	TN	173
Terrell Jr, William A.	1790789527	MEMPHIS		38116	TN	99
Tesfau, Simon H.	1891890406	MEMPHIS		38101	TN	293
Thomas, Esmeralda P.	1801155122	MEMPHIS		38148	TN	45
Thomas, Oswald H.	1437246733	MEMPHIS		38135	TN	63
Thompson, Ginger L.	1760790034	MEMPHIS		38117	TN	20
Thompson, Natascha S.	1386600567	MEMPHIS		38148	TN	300
Thornton, Donnyel T.	1528102506	MEMPHIS		38148	TN	100
Thorpe Jr, Edwin M.	1740247410	MEMPHIS		38101	TN	3

Thrasher, Barton B.	1740223460	MEMPHIS		38148	TN	167
Tidwell, Chrisla D.	1548434038	MEMPHIS		38101	TN	487
Tillmanns, Todd D.	1720017577	MEMPHIS		38124	TN	207
Tinker, Cory R.	1568493948	MEMPHIS		38148	TN	81
Todd, Tanja L.	1295814861	MEMPHIS		38148	TN	1
Tonkin, Leah C.	1891834461	MEMPHIS		38120	TN	73
Travis, Amanda J.	1942587670	MEMPHIS		38101	TN	77
Trzil, Shannon M.	1588860704	MEMPHIS		38148	TN	77
Tsiu, Willie M.	1144393273	MEMPHIS		38148	TN	93
Turner, Marshe D.	1407090889	MEMPHIS		38101	TN	69
Turner, Tene L.	1972821510	MEMPHIS		38148	TN	89
Twine, Christina L.	1679909766	MEMPHIS		38148	TN	155
UT LEBONHEUR PED SPEC IN	1093024101	MEMPHIS		38101	TN	53
UT MED GRP INC	1780676650	MEMPHIS		38101	TN	98
UT METHODIST PHYS LLC	1427317908	MEMPHIS		38148	TN	12
UT REG ONE PHYS INC	1093130585	MEMPHIS		38101	TN	16
Uhlhorn, Alice K.	1457505323	MEMPHIS		38101	TN	43
Umayam, Sheila P.	1790020139	MEMPHIS		38148	TN	62
Ungab, Ramon T.	1053314104	MEMPHIS		38101	TN	69
VALCEE MED CORP	1366561474	MEMPHIS		38117	TN	44
VALERIE L AUGUSTUS, MD	1033224506	MEMPHIS		38133	TN	241
VOGELFANGER AND STRUBLE	1508895764	MEMPHIS		38119	TN	13
VRF EYE SPEC GRP PLC	1699729806	MEMPHIS		38120	TN	16
Vargo, Jacob A.	1376746305	MEMPHIS		38148	TN	411
Velasquez, Pedro A.	1003874801	MEMPHIS		38115	TN	136
Venegas, Julian L.	1659364545	MEMPHIS		38148	TN	8
Verzosa, Samuel T.	1730182882	MEMPHIS		38101	TN	99
Vescovo, Mary K.	1851531164	MEMPHIS		38177	TN	27
Villanueva, Randy J.	1083666234	MEMPHIS		38148	TN	25
Vogt, Val Y.	1801811237	MEMPHIS		38101	TN	25
Volner, Mary K.	1245232263	MEMPHIS		38184	TN	51
WA GRP PLLC	1720429871	MEMPHIS		38101	TN	261
WANDERMAN MD RICHARD G	1184724312	MEMPHIS		38115	TN	9
WATSON ADV CARE INC	1235401043	MEMPHIS		38174	TN	24
WEISS MD MARTIN J	1104073675	MEMPHIS		38177	TN	13
WELL CHILD INC	1790839405	MEMPHIS		38104	TN	38
WHITE MD CHRISTOPHER L	1316987639	MEMPHIS		38111	TN	41
WICKMAN FAM MED CARE	1972804110	MEMPHIS		38133	TN	52
WILDER NP PAULA F	1902810906	MEMPHIS		38119	TN	33
WILLIAMS-NEAL MD ETHELYN	1356409049	MEMPHIS		38104	TN	89
WILSON JR MD FRED P	1427384270	MEMPHIS		38133	TN	54
WITHERINGTON MD JOHN M	1720008709	MEMPHIS		38187	TN	22
WOMENS CARE CTR OF MEMPH	1073682670	MEMPHIS		38120	TN	117
WOMENS CARE CTR PLC	1336189059	MEMPHIS		38101	TN	61
WOMENS HEALTH CARE ASC	1396804266	MEMPHIS		38148	TN	21
WOMENS HEALTH CARE ASC	1598709263	MEMPHIS		38101	TN	109
WOMENS PHYS GRP	1285746560	MEMPHIS		38104	TN	56
WOODS MSN DENISE R	1407924350	MEMPHIS		38116	TN	26
WST CLINIC PC	1447276605	MEMPHIS		38124	TN	56
WWCI SCHOOL HEALTH SVC P	1417261215	MEMPHIS		38104	TN	8
Walker, Andre	1982821559	MEMPHIS		38184	TN	18
Walker, Jayme L.	1538297460	MEMPHIS		38101	TN	105
Walker, Larry M.	1437122355	MEMPHIS		38148	TN	82
Wallace, Michael C.	1932192556	MEMPHIS		38148	TN	8
Walters, Lisa A.	1538499090	MEMPHIS		38148	TN	14
Wanderman, Richard G.	1184724312	MEMPHIS		38115	TN	155
Wang, Jenny Q.	1710140140	MEMPHIS		38101	TN	55
Warren, Jeffery S.	1225056872	MEMPHIS		38148	TN	65
Watson, Angela D.	1275601346	MEMPHIS		38148	TN	16
Watson, Deborah D.	1134145931	MEMPHIS		38134	TN	5
Watts, Marah J.	1760499388	MEMPHIS		38119	TN	70
Webb, Kimberly L.	1548357981	MEMPHIS		38119	TN	171
Webb, Nalisha M.	1497001085	MEMPHIS		38148	TN	57
Weiss, Martin J.	1770596314	MEMPHIS		38177	TN	20
Weiss, William T.	1386713808	MEMPHIS		38119	TN	36
Welch, Susan K.	1316977762	MEMPHIS		38119	TN	16
West, Margaret H.	1184868945	MEMPHIS		38148	TN	433
White II, John S.	1902875057	MEMPHIS		38148	TN	1
White, Alfe F.	1013261619	MEMPHIS		38119	TN	8
Whitlock, Lawrence W.	1801895206	MEMPHIS		38148	TN	94
Wiener, Hillel E.	1356558357	MEMPHIS		38148	TN	297

Wilds, Nathan E.	1285869503	MEMPHIS		38148	TN	140
Wilkes, Ouida G.	1881923597	MEMPHIS		38101	TN	53
Wilkes, Shanna L.	1306878202	MEMPHIS		38101	TN	33
Williams Neal, Ethelyn J.	1356409049	MEMPHIS		38104	TN	11
Williams, Angela P.	1366779704	MEMPHIS		38101	TN	41
Williams, Jason G.	1013238054	MEMPHIS		38148	TN	3
Williams, Judith J.	1912906942	MEMPHIS		38120	TN	682
Williams, Tina D.	1154659100	MEMPHIS		38148	TN	16
Williamson, John D.	1043308661	MEMPHIS		38148	TN	80
Wilson Jr, Fred P.	1487627394	MEMPHIS		38133	TN	104
Wilson, James A.	1427085182	MEMPHIS		38148	TN	14
Wilson, Kristin M.	1376792192	MEMPHIS		38101	TN	55
Winkler, Joni L.	1831338482	MEMPHIS		38148	TN	166
Womack, Catherine R.	1336106368	MEMPHIS		38148	TN	78
Wong, Joseph K.	1598758120	MEMPHIS		38148	TN	149
Woodall, Charles J.	1245223866	MEMPHIS		38148	TN	15
Woodall, Melanie L.	1346233913	MEMPHIS		38148	TN	94
Woods, Carolyn O.	1134151509	MEMPHIS		38101	TN	4
Woods, Sarah M.	1558503557	MEMPHIS		38101	TN	86
Woods, Zakiya D.	1770710071	MEMPHIS		38116	TN	47
Wortham, George F.	1326082785	MEMPHIS		38148	TN	26
Wren, Amy B.	1467524561	MEMPHIS		38101	TN	41
Wright, Toni Ann E.	1619266160	MEMPHIS		38148	TN	19
Wright, Tony L.	1689675399	MEMPHIS		38177	TN	48
XU MD YING	1487692760	MEMPHIS		38115	TN	2
Xu, Ying	1487692760	MEMPHIS		38115	TN	25
YOUNG MD MARK S	1629170345	MEMPHIS		38177	TN	127
Yalamanchili, Ramesh	1801858782	MEMPHIS		38148	TN	123
Yanischevski, Lana	1164511085	MEMPHIS		38117	TN	109
ZAIDI MD AMNA A	1598977100	MEMPHIS		38119	TN	51
ASC OF FAM PRACT PLLC	1952572489	MILLINGTON		38083	TN	131
DALEHITE-STRIN FNP JULIE	1841295854	MILLINGTON		38053	TN	4
Dalehite Stringfellow, Julie E	1841295854	MILLINGTON		38053	TN	352
HURT ANP NANCY M	1760434229	MILLINGTON		38053	TN	195
Jacobs, Rosemary P.	1407026446	MILLINGTON		38053	TN	37
LA BARREARE JR MD JOHN C	1457402877	MILLINGTON		38053	TN	11
Labarreare Jr, John C.	1457402877	MILLINGTON		38053	TN	203
Lindsey, Regina S.	1902921976	MILLINGTON		38083	TN	149
MILLINGTON FAM MED INC	1700227436	MILLINGTON		38053	TN	103
PRIMARY CARE PED	1972723567	MILLINGTON		38053	TN	122
PRIMARY HLTHCARE OF MILL	1871587519	MILLINGTON		38053	TN	152
Scott III, Daniel J.	1053312199	MILLINGTON		38053	TN	88
COVINGTON INT PHYS PC	1629068721	MUNFORD		38058	TN	13
Chambers, George W.	1821094830	MUNFORD		38058	TN	88
SPEIGHT FAM MED LLC	1083895023	MUNFORD		38058	TN	225
Speight, Deanna K.	1679630891	MUNFORD		38058	TN	54
YATES MD VIRGIL DALE DALE	1194831164	SOUTH FULTON		38257	TN	381
Yates, Virgil D.	1194831164	SOUTH FULTON		38257	TN	141
ABDEL-FATTAH MD EMAD K	1164430872	UNION CITY		38261	TN	68
ADV GASTRO	1245276765	UNION CITY		38261	TN	1
Ambler, Janet T.	1497705073	UNION CITY		38281	TN	89
BAPTIST MEMORIAL HOSPITAL UNIO	1114981768	UNION CITY		38261	TN	145
BATES MD JOHN B	1265631329	UNION CITY		38261	TN	418
Bates, John B.	1265631329	UNION CITY		38261	TN	32
Bennett, Alissa S.	1992137301	UNION CITY		38261	TN	290
Dexter, Brenda R.	1952605107	UNION CITY		38261	TN	314
Fattah, Emad A.	1164430872	UNION CITY		38261	TN	317
GROVER F SCHLEIFER PC	1437122785	UNION CITY		38261	TN	116
JOHNSON MD JANICE SUSAN	1053304782	UNION CITY		38261	TN	176
Johnson Whitehurst, Janice S.	1053304782	UNION CITY		38261	TN	468
Kennett, Billie J.	1124085519	UNION CITY		38261	TN	52
Kizer, Tracey G.	1124027560	UNION CITY		38261	TN	22
Miller, Emily C.	1851537286	UNION CITY		38261	TN	92
NAGEL-TERRELL MSN RENE A L	1619977584	UNION CITY		38261	TN	9
Nagel Terrell, Renea L.	1619977584	UNION CITY		38261	TN	19
OBION PAIN PARTNERS LLP	1750708301	UNION CITY		38261	TN	40
Odle, Michael C.	1295722114	UNION CITY		38281	TN	48
PREMIER PRIMARY CARE PLL	1841614005	UNION CITY		38261	TN	80
Russell, Laura W.	1710974761	UNION CITY		38261	TN	46
SHERMAN MD PHILIP A	1184623464	UNION CITY		38261	TN	74
Schleifer III, Grover F.	1124084694	UNION CITY		38261	TN	1

Sherman, Philip A.	1184623464	UNION CITY	38261	TN	71
UNION CITY URGENT CARE	1275698797	UNION CITY	38261	TN	109
VASSAR FNP PAULA H	1275634503	UNION CITY	38261	TN	163
Vassar, Paula	1275634503	UNION CITY	38261	TN	73
WOMANS CLINIC PA	-	UNION CITY	38261	TN	26

Time Period Dec 2014

Division	Employee Status Medstat	Relationship Medstat	Age In Years	Employees	Members	Employees	Members	Employees	Members
State Plan	Active Full Time	Child/Other Dependent	Age 0	0	423	0	493	0	222
			Ages 1 to 18	0	11,137	0	13,256	0	6,909
			Ages 19 to 39	0	5,149	0	6,233	0	3,198
			Ages 40 to 64	0	29	0	45	0	24
			Ages 65 and older	0	4	0	3	0	1
		Total	0	16,742	0	20,030	0	10,354	
		Employee/Self	Ages 1 to 18	4	4	6	6	2	2
			Ages 19 to 39	6,153	6,153	7,564	7,564	3,674	3,674
			Ages 40 to 64	17,051	17,051	20,228	20,228	10,102	10,102
			Ages 65 and older	1,910	1,910	2,182	2,182	1,191	1,191
			Total	25,118	25,118	29,980	29,980	14,969	14,969
		Spouse/Partner	Age 0	0	0	0	1	0	0
			Ages 1 to 18	0	3	0	5	0	0
			Ages 19 to 39	0	2,703	0	2,880	0	1,291
			Ages 40 to 64	0	8,049	0	8,766	0	4,224
			Ages 65 and older	0	919	0	892	0	527
		Total	0	11,674	0	12,544	0	6,042	
		Total	Age 0	0	423	0	494	0	222
			Ages 1 to 18	4	11,144	6	13,267	2	6,911
			Ages 19 to 39	6,153	14,005	7,564	16,677	3,674	8,163
	Ages 40 to 64		17,051	25,129	20,228	29,039	10,102	14,350	
	Ages 65 and older		1,910	2,833	2,182	3,077	1,191	1,719	
	Total	25,118	53,534	29,980	62,554	14,969	31,365		
	Active Part-Time/Seasonal	Child/Other Dependent	Age 0	0	0	0	1	0	0
			Ages 1 to 18	0	1	0	4	0	1
			Ages 19 to 39	0	1	0	1	0	2
			Total	0	2	0	6	0	3
			Employee/Self	Ages 19 to 39	0	0	4	4	0
		Ages 40 to 64		2	2	9	9	3	3
		Ages 65 and older		0	0	3	3	3	3
		Total		2	2	16	16	6	6
		Spouse/Partner	Ages 19 to 39	0	0	0	1	0	0
			Ages 40 to 64	0	1	0	2	0	1
			Ages 65 and older	0	0	0	1	0	2
			Total	0	1	0	4	0	3
		Total	Age 0	0	0	0	1	0	0
			Ages 1 to 18	0	1	0	4	0	1
			Ages 19 to 39	0	1	4	6	0	2
			Ages 40 to 64	2	3	9	11	3	4
			Ages 65 and older	0	0	3	4	3	5
			Total	2	5	16	26	6	12
COBRA Continuee		Child/Other Dependent	Age 0	0	0	0	1	0	0
			Ages 1 to 18	0	14	0	14	0	2
	Ages 19 to 39		0	1	0	13	0	2	
	Total		0	15	0	28	0	4	
	Employee/Self	Ages 19 to 39	5	5	11	11	3	3	
		Ages 40 to 64	28	28	33	33	19	19	
		Total	33	33	44	44	22	22	
	Spouse/Partner	Ages 19 to 39	0	1	0	0	0	0	
		Ages 40 to 64	0	9	0	12	0	5	
		Ages 65 and older	0	1	0	0	0	0	
		Total	0	11	0	12	0	5	
	Total	Age 0	0	0	0	1	0	0	
		Ages 1 to 18	0	14	0	14	0	2	
		Ages 19 to 39	5	7	11	24	3	5	
		Ages 40 to 64	28	37	33	45	19	24	
		Ages 65 and older	0	1	0	0	0	0	
		Total	33	59	44	84	22	31	
	Early Retiree	Child/Other Dependent	Ages 1 to 18	0	9	0	6	0	3
			Ages 19 to 39	0	11	0	13	0	3
			Total	0	20	0	19	0	6

Division	Employee Status Medstat	Relationship Medstat	Age In Years	Employees		Members		Employees		Members			
				Employees	Members	Employees	Members	Employees	Members				
		Employee/Self	Ages 40 to 64	39	39	47	47	23	23	23	23		
			Total	39	39	47	47	23	23	23	23		
		Spouse/Partner	Ages 40 to 64	0	24	0	38	0	11	0	11	11	
			Ages 65 and older	0	10	0	8	0	4	0	4	4	
			Total	0	34	0	46	0	15	0	15	15	
		Total	Ages 1 to 18	0	9	0	6	0	3	0	3	3	
			Ages 19 to 39	0	11	0	13	0	3	0	3	3	
			Ages 40 to 64	39	63	47	85	23	34	23	34	34	
			Ages 65 and older	0	10	0	8	0	4	0	4	4	
			Total	39	93	47	112	23	44	23	44	44	
		Medicare Eligible Retiree	Child/Other Dependent	Ages 1 to 18	0	1	0	0	0	0	0	0	0
				Ages 19 to 39	0	1	0	4	0	1	0	1	1
				Ages 40 to 64	0	0	0	1	0	0	0	0	0
				Total	0	2	0	5	0	1	0	1	1
			Employee/Self	Ages 65 and older	52	52	52	52	33	33	33	33	33
				Total	52	52	52	52	33	33	33	33	33
			Spouse/Partner	Ages 40 to 64	0	10	0	12	0	2	0	2	2
				Ages 65 and older	0	25	0	20	0	11	0	11	11
				Total	0	35	0	32	0	13	0	13	13
			Total	Ages 1 to 18	0	1	0	0	0	0	0	0	0
Ages 19 to 39	0	1		0	4	0	1	0	1	1			
Ages 40 to 64	0	10		0	13	0	2	0	2	2			
Ages 65 and older	52	77		52	72	33	44	33	44	44			
Total	52	89		52	89	33	47	33	47	47			
Other/Unknown	Child/Other Dependent	Age 0	0	13	0	19	0	7	0	7	7		
		Ages 1 to 18	0	225	0	333	0	196	0	196	196		
		Ages 19 to 39	0	51	0	96	0	64	0	64	64		
		Ages 40 to 64	0	1	0	0	0	1	0	1	1		
		Total	0	290	0	448	0	268	0	268	268		
	Employee/Self	Ages 1 to 18	3	3	0	0	0	0	0	0	0		
		Ages 19 to 39	187	187	277	277	138	138	138	138	138		
		Ages 40 to 64	204	204	378	378	220	220	220	220	220		
		Ages 65 and older	39	39	43	43	39	39	39	39	39		
		Total	433	433	698	698	397	397	397	397	397		
	Spouse/Partner	Ages 19 to 39	0	64	0	85	0	48	0	48	48		
		Ages 40 to 64	0	98	0	130	0	74	0	74	74		
		Ages 65 and older	0	18	0	14	0	18	0	18	18		
		Total	0	180	0	229	0	140	0	140	140		
	Total	Age 0	0	13	0	19	0	7	0	7	7		
Ages 1 to 18		3	228	0	333	0	196	0	196	196			
Ages 19 to 39		187	302	277	458	138	250	138	250	250			
Ages 40 to 64		204	303	378	508	220	295	220	295	295			
Ages 65 and older		39	57	43	57	39	57	39	57	57			
Total		433	903	698	1,375	397	805	397	805	805			
Local Education Plan	Active Full Time	Child/Other Dependent	Age 0	0	508	0	334	0	220	0	220		
			Ages 1 to 18	0	11,701	0	8,187	0	4,903	0	4,903		
			Ages 19 to 39	0	4,038	0	2,787	0	1,669	0	1,669		
			Ages 40 to 64	0	13	0	9	0	4	0	4		
			Ages 65 and older	0	0	0	0	0	1	0	1		
		Total	0	16,260	0	11,317	0	6,797	0	6,797	6,797		
		Employee/Self	Age 0	1	1	0	0	0	0	0	0	0	
			Ages 1 to 18	1	1	2	2	1	1	1	1	1	
			Ages 19 to 39	8,739	8,739	5,673	5,673	3,290	3,290	3,290	3,290	3,290	
			Ages 40 to 64	17,902	17,902	11,516	11,516	5,958	5,958	5,958	5,958	5,958	
			Ages 65 and older	1,038	1,038	728	728	347	347	347	347	347	
			Total	27,681	27,681	17,919	17,919	9,596	9,596	9,596	9,596	9,596	
		Spouse/Partner	Age 0	0	1	0	1	0	1	0	1	1	
			Ages 1 to 18	0	2	0	3	0	0	0	0	0	
			Ages 19 to 39	0	2,425	0	1,646	0	1,042	0	1,042	1,042	
			Ages 40 to 64	0	6,175	0	4,034	0	2,434	0	2,434	2,434	
			Ages 65 and older	0	299	0	198	0	147	0	147	147	
			Total	0	8,902	0	5,882	0	3,624	0	3,624	3,624	
		Total	Age 0	1	510	0	335	0	221	0	221	221	
			Ages 1 to 18	1	11,704	2	8,192	1	4,904	1	4,904	4,904	
Ages 19 to 39	8,739		15,202	5,673	10,106	3,290	6,001	3,290	6,001	6,001			

Division	Employee Status Medstat	Relationship Medstat	Age In Years	Employees		Members		Employees		Members	
			Ages 40 to 64	17,902	24,090	11,516	15,559	5,958	8,396		
			Ages 65 and older	1,038	1,337	728	926	347	495		
			Total	27,681	52,843	17,919	35,118	9,596	20,017		
Active Part-Time/Seasonal	Employee/Self		Ages 40 to 64	0	0	1	1	0	0		
			Total	0	0	1	1	0	0		
	Total		Ages 40 to 64	0	0	1	1	0	0		
			Total	0	0	1	1	0	0		
COBRA Continuee	Child/Other Dependent		Ages 1 to 18	0	16	0	8	0	9		
			Ages 19 to 39	0	5	0	3	0	15		
			Total	0	21	0	11	0	24		
	Employee/Self		Ages 19 to 39	8	8	7	7	4	4		
			Ages 40 to 64	31	31	29	29	18	18		
			Ages 65 and older	0	0	1	1	0	0		
			Total	39	39	37	37	22	22		
	Spouse/Partner		Ages 19 to 39	0	2	0	0	0	0		
			Ages 40 to 64	0	6	0	9	0	10		
			Total	0	8	0	9	0	10		
Total		Ages 1 to 18	0	16	0	8	0	9			
		Ages 19 to 39	8	15	7	10	4	19			
		Ages 40 to 64	31	37	29	38	18	28			
		Ages 65 and older	0	0	1	1	0	0			
		Total	39	68	37	57	22	56			
Early Retiree	Child/Other Dependent		Ages 1 to 18	0	4	0	2	0	0		
			Ages 19 to 39	0	10	0	5	0	1		
			Total	0	14	0	7	0	1		
	Employee/Self		Ages 19 to 39	1	1	1	1	0	0		
			Ages 40 to 64	219	219	100	100	41	41		
			Total	220	220	101	101	41	41		
	Spouse/Partner		Ages 19 to 39	0	1	0	1	0	0		
			Ages 40 to 64	0	11	0	8	0	6		
			Ages 65 and older	0	3	0	1	0	0		
			Total	0	15	0	10	0	6		
Total		Ages 1 to 18	0	4	0	2	0	0			
		Ages 19 to 39	1	12	1	7	0	1			
		Ages 40 to 64	219	230	100	108	41	47			
		Ages 65 and older	0	3	0	1	0	0			
		Total	220	249	101	118	41	48			
Medicare Eligible Retiree	Employee/Self		Ages 65 and older	103	103	33	33	25	25		
			Total	103	103	33	33	25	25		
	Spouse/Partner		Ages 40 to 64	0	2	0	1	0	1		
			Ages 65 and older	0	19	0	8	0	4		
			Total	0	21	0	9	0	5		
Total		Ages 40 to 64	0	2	0	1	0	1			
		Ages 65 and older	103	122	33	41	25	29			
		Total	103	124	33	42	25	30			
Other/Unknown	Child/Other Dependent		Age 0	0	10	0	6	0	5		
			Ages 1 to 18	0	221	0	101	0	87		
			Ages 19 to 39	0	59	0	21	0	23		
			Total	0	290	0	128	0	115		
	Employee/Self		Ages 19 to 39	261	261	113	113	80	80		
			Ages 40 to 64	251	251	134	134	80	80		
			Ages 65 and older	15	15	9	9	9	9		
			Total	527	527	256	256	169	169		
	Spouse/Partner		Ages 19 to 39	0	53	0	24	0	23		
			Ages 40 to 64	0	80	0	25	0	25		
Ages 65 and older			0	4	0	2	0	5			
Total			0	137	0	51	0	53			
Total		Age 0	0	10	0	6	0	5			
		Ages 1 to 18	0	221	0	101	0	87			
		Ages 19 to 39	261	373	113	158	80	126			
		Ages 40 to 64	251	331	134	159	80	105			
		Ages 65 and older	15	19	9	11	9	14			
		Total	527	933	256	435	169	337			

Division	Employee Status Medstat	Relationship Medstat	Age In Years	Employees		Members		Employees		Members	
				Total							
			Total	527	954			256	435	169	337
Local Government Plan	Active Full Time	Child/Other Dependent	Age 0	0	37	0	48	0	25	0	25
			Ages 1 to 18	0	988	0	1,020	0	592	0	592
			Ages 19 to 39	0	330	0	412	0	255	0	255
			Ages 40 to 64	0	3	0	1	0	2	0	2
			Total	0	1,358	0	1,481	0	874	0	874
		Employee/Self	Age 0	0	0	1	1	0	0	0	0
			Ages 1 to 18	2	2	1	1	2	2	999	999
			Ages 19 to 39	1,199	1,199	1,666	1,666	2,063	2,063	2,063	2,063
			Ages 40 to 64	2,289	2,289	3,345	3,345	185	185	185	185
			Ages 65 and older	221	221	249	249	3,249	3,249	3,249	3,249
	Spouse/Partner	Ages 19 to 39	0	198	0	194	0	112	0	112	
		Ages 40 to 64	0	495	0	555	0	252	0	252	
		Ages 65 and older	0	44	0	42	0	20	0	20	
		Total	0	737	0	791	0	384	0	384	
	Total	Age 0	0	37	1	49	0	25	0	25	
		Ages 1 to 18	2	990	1	1,021	2	594	2	594	
		Ages 19 to 39	1,199	1,727	1,666	2,272	999	1,366	999	1,366	
		Ages 40 to 64	2,289	2,787	3,345	3,901	2,063	2,317	2,063	2,317	
		Ages 65 and older	221	265	249	291	185	205	185	205	
		Total	3,711	5,806	5,262	7,534	3,249	4,507	3,249	4,507	
Active Part-Time/Seasonal	Employee/Self	Ages 40 to 64	1	1	1	1	0	0	0	0	
		Total	1	1	1	1	0	0	0	0	
	Total	Ages 40 to 64	1	1	1	1	0	0	0	0	
COBRA Continuee	Child/Other Dependent	Ages 1 to 18	0	3	0	5	0	0	0	0	
		Ages 19 to 39	0	0	0	2	0	3	0	3	
		Ages 40 to 64	0	0	0	0	0	1	0	1	
		Total	0	3	0	7	0	4	0	4	
	Employee/Self	Ages 19 to 39	0	0	6	6	0	0	0	0	
		Ages 40 to 64	9	9	23	23	8	8	8	8	
		Ages 65 and older	0	0	2	2	0	0	0	0	
		Total	9	9	31	31	8	8	8	8	
	Spouse/Partner	Ages 19 to 39	0	0	0	1	0	0	0	0	
		Ages 40 to 64	0	0	0	3	0	2	0	2	
Ages 65 and older		0	0	0	0	0	1	0	1		
Total		0	0	0	4	0	3	0	3		
Total	Ages 1 to 18	0	3	0	5	0	0	0	0		
	Ages 19 to 39	0	0	6	9	0	3	0	3		
	Ages 40 to 64	9	9	23	26	8	11	8	11		
	Ages 65 and older	0	0	2	2	0	1	0	1		
	Total	9	12	31	42	8	15	8	15		
Early Retiree	Employee/Self	Ages 40 to 64	3	3	10	10	0	0	0	0	
		Total	3	3	10	10	0	0	0	0	
	Spouse/Partner	Ages 40 to 64	0	1	0	0	0	0	0	0	
		Total	0	1	0	0	0	0	0	0	
Total	Ages 40 to 64	3	4	10	10	0	0	0	0		
	Total	3	4	10	10	0	0	0	0		
Medicare Eligible Retiree	Employee/Self	Ages 65 and older	5	5	6	6	1	1	1	1	
		Total	5	5	6	6	1	1	1	1	
	Spouse/Partner	Ages 40 to 64	0	2	0	0	0	0	0	0	
		Ages 65 and older	0	2	0	0	0	0	0	0	
		Total	0	4	0	0	0	0	0	0	
	Total	Ages 40 to 64	0	2	0	0	0	0	0	0	
Ages 65 and older		5	7	6	6	1	1	1	1		
Total		5	9	6	6	1	1	1	1		
Other/Unknown	Child/Other Dependent	Age 0	0	3	0	1	0	2	0	2	
		Ages 1 to 18	0	87	0	28	0	9	0	9	
		Ages 19 to 39	0	27	0	10	0	0	0	0	
		Total	0	117	0	39	0	11	0	11	

Division	Employee Status Medstat	Relationship Medstat	Age In Years	Employees	Members	Employees	Members	Employees	Members
		Employee/Self	Ages 19 to 39	76	76	63	63	22	22
			Ages 40 to 64	187	187	73	73	35	35
			Ages 65 and older	13	13	9	9	7	7
			Total	276	276	145	145	64	64
		Spouse/Partner	Ages 19 to 39	0	12	0	3	0	2
			Ages 40 to 64	0	56	0	10	0	2
			Ages 65 and older	0	7	0	0	0	0
			Total	0	75	0	13	0	4
	Total		Age 0	0	3	0	1	0	2
			Ages 1 to 18	0	87	0	28	0	9
			Ages 19 to 39	76	115	63	76	22	24
			Ages 40 to 64	187	243	73	83	35	37
			Ages 65 and older	13	20	9	9	7	7
			Total	276	468	145	197	64	79

Time Period Dec 2014

Division	Plan Group	Age In Years	East TN Counties		Middle TN Counties		West TN Counties		
			Employees	Members	Employees	Members	Employees	Members	
State Plan	Partnership PPO	Age 0	0	363	0	394	0	183	
		Ages 1 to 18	6	8,938	5	10,189	1	5,439	
		Ages 19 to 39	4,990	11,190	5,894	12,904	2,891	6,356	
		Ages 40 to 64	12,601	18,717	14,678	21,171	7,529	10,705	
		Ages 65 and older	1,428	2,172	1,552	2,243	879	1,318	
		Total	19,025	41,380	22,129	46,901	11,300	24,001	
	Standard PPO	Age 0	0	73	0	102	0	46	
		Ages 1 to 18	1	2,459	1	2,880	1	1,675	
		Ages 19 to 39	1,355	3,137	1,628	3,584	924	2,068	
		Ages 40 to 64	4,723	6,828	5,294	7,500	2,838	4,004	
		Ages 65 and older	573	806	686	910	387	511	
		Total	6,652	13,303	7,609	14,976	4,150	8,304	
	Local Education Plan	Partnership PPO	Age 0	0	437	0	248	0	165
			Ages 1 to 18	1	9,357	0	5,547	1	3,292
Ages 19 to 39			7,208	12,350	3,931	6,985	2,201	4,028	
Ages 40 to 64			14,254	19,072	8,009	10,779	4,008	5,633	
Ages 65 and older			850	1,103	547	702	245	352	
Total			22,313	42,319	12,487	24,261	6,455	13,470	
Standard PPO		Age 0	0	61	0	66	0	55	
		Ages 1 to 18	0	1,858	0	1,931	0	1,326	
		Ages 19 to 39	1,359	2,463	1,343	2,391	909	1,671	
		Ages 40 to 64	3,641	4,845	3,105	4,150	1,832	2,580	
		Ages 65 and older	297	367	216	261	133	183	
		Total	5,297	9,594	4,664	8,799	2,874	5,815	
PPO Limited		Age 0	1	22	0	24	0	6	
		Ages 1 to 18	0	730	2	703	0	382	
		Ages 19 to 39	442	789	444	778	264	448	
		Ages 40 to 64	508	773	560	790	257	364	
		Ages 65 and older	9	11	8	17	3	3	
		Total	960	2,325	1,014	2,312	524	1,203	
Local Government Plan	Partnership PPO	Age 0	0	21	1	32	0	13	
		Ages 1 to 18	0	494	0	482	1	322	
		Ages 19 to 39	531	819	797	1,117	412	623	
		Ages 40 to 64	1,153	1,424	1,631	1,915	1,015	1,167	
		Ages 65 and older	132	166	141	165	108	125	
		Total	1,816	2,924	2,570	3,711	1,536	2,250	
	Standard PPO	Age 0	0	9	0	8	0	2	
		Ages 1 to 18	1	243	0	191	1	91	
		Ages 19 to 39	316	426	343	457	259	315	
		Ages 40 to 64	715	860	799	937	583	628	
		Ages 65 and older	79	91	78	90	62	66	
		Total	1,111	1,629	1,220	1,683	905	1,102	
	PPO Limited	Age 0	0	10	0	9	0	12	
		Ages 1 to 18	1	343	1	356	0	190	
		Ages 19 to 39	428	597	567	749	350	455	
		Ages 40 to 64	621	762	981	1,125	508	570	
		Ages 65 and older	28	35	44	49	23	23	
		Total	1,078	1,747	1,593	2,288	881	1,250	

Time Period Dec 2014

County	East TN Counties				Middle TN Counties				West TN Counties			
	Employee/Self		Spouse/Partner		Employee/Self		Spouse/Partner		Employee/Self		Spouse/Partner	
	Employees	Members	Members	Child/Other Dependent Members	Employees	Members	Members	Child/Other Dependent Members	Employees	Members	Members	Child/Other Dependent Members
ANDERSON	1,815	1,815	777	1,329	5	5	2	0	2	2	0	0
BEDFORD	1	1	0	0	1,087	1,087	326	672	1	1	1	0
BENTON	1	1	0	0	28	28	5	21	574	574	127	208
BLEDSCOE	456	456	201	306	86	86	34	39	0	0	0	0
BLOUNT	1,897	1,897	847	1,211	5	5	1	0	1	1	0	0
BRADLEY	2,201	2,201	632	1,190	2	2	1	0	0	0	0	0
CAMPBELL	872	872	451	526	0	0	0	0	0	0	0	0
CANNON	4	4	1	0	391	391	146	226	1	1	0	0
CARROLL	1	1	0	0	7	7	3	2	927	927	370	604
CARTER	1,625	1,625	485	766	2	2	2	0	0	0	0	0
CHEATHAM	0	0	0	0	1,167	1,167	508	839	1	1	1	1
CHESTER	0	0	0	0	2	2	0	0	470	470	148	277
CLAIBORNE	196	196	88	126	1	1	0	0	0	0	0	0
CLAY	0	0	0	0	119	119	58	77	0	0	0	0
COCKE	1,222	1,222	230	407	0	0	0	0	0	0	0	0
COFFEE	7	7	1	1	2,137	2,137	676	1,180	1	1	0	0
CROCKETT	0	0	0	0	6	6	2	6	463	463	200	320
CUMBERLAND	190	190	72	129	1,619	1,619	425	824	3	3	0	0
DAVIDSON	29	29	10	17	11,886	11,886	3,420	6,076	17	17	3	3
DECATUR	1	1	0	0	14	14	4	7	332	332	130	159
DEKALB	1	1	0	0	496	496	209	312	0	0	0	0
DICKSON	1	1	0	0	1,607	1,607	442	780	2	2	2	2
DYER	0	0	0	0	5	5	3	4	1,258	1,258	494	889
FAYETTE	2	2	2	6	3	3	0	3	733	733	214	329
FENTRESS	39	39	14	32	573	573	226	360	0	0	0	0
FRANKLIN	16	16	5	4	1,294	1,294	336	512	1	1	0	0
GIBSON	1	1	0	0	6	6	1	2	1,629	1,629	677	1,224
GILES	0	0	0	0	908	908	214	468	2	2	0	1
GRAINGER	654	654	298	457	1	1	0	0	0	0	0	0
GREENE	2,563	2,563	780	1,294	4	4	0	2	0	0	0	0
GRUNDY	96	96	39	60	301	301	127	175	1	1	1	0
HAMBLETON	2,043	2,043	562	1,294	1	1	0	0	1	1	1	0
HAMILTON	3,429	3,429	1,338	1,997	25	25	7	10	2	2	1	1
HANCOCK	165	165	53	72	0	0	0	0	0	0	0	0
HARDEMAN	0	0	0	0	6	6	1	2	1,055	1,055	336	688
HARDIN	2	2	1	0	17	17	4	6	925	925	234	443
HAWKINS	1,402	1,402	660	976	1	1	0	0	0	0	0	0
HAYWOOD	0	0	0	0	4	4	1	2	492	492	174	331
HENDERSON	1	1	0	0	8	8	2	2	830	830	275	469
HENRY	0	0	0	0	16	16	9	10	703	703	254	450
HICKMAN	1	1	0	0	544	544	200	310	1	1	0	0
HOUSTON	0	0	0	0	179	179	81	143	1	1	0	0
HUMPHREYS	0	0	0	0	519	519	182	300	11	11	3	5
JACKSON	1	1	0	0	174	174	76	108	0	0	0	0
JEFFERSON	1,939	1,939	598	1,116	4	4	1	2	0	0	0	0
JOHNSON	879	879	216	424	0	0	0	0	1	1	0	0
KNOX	14,016	14,016	5,843	8,997	31	31	6	10	2	2	0	1
LAKE	0	0	0	0	2	2	2	1	411	411	140	220
LAUDERDALE	0	0	0	0	1	1	0	1	1,102	1,102	455	862
LAWRENCE	1	1	1	0	1,628	1,628	516	991	3	3	2	3
LEWIS	0	0	0	0	280	280	139	208	1	1	0	0
LINCOLN	2	2	1	0	888	888	286	537	0	0	0	0
LOUDON	1,055	1,055	432	630	3	3	2	2	0	0	0	0
MACON	0	0	0	0	483	483	134	308	0	0	0	0
MADISON	3	3	0	0	14	14	6	3	2,617	2,617	978	1,586
MARION	844	844	277	426	11	11	6	4	0	0	0	0
MARSHALL	1	1	1	0	822	822	414	694	0	0	0	0
MAURY	6	6	1	0	2,449	2,449	621	1,234	4	4	0	0
MCMINN	1,169	1,169	272	550	5	5	1	4	1	1	1	5
MENAFY	1	1	1	1	4	4	2	2	830	830	328	563
MEIGS	240	240	91	170	0	0	0	0	0	0	0	0
MONROE	978	978	377	620	0	0	0	1	2	2	2	3
MONTGOMERY	4	4	1	0	1,771	1,771	666	1,233	6	6	2	3
MOORE	0	0	0	0	131	131	62	104	0	0	0	0
MORGAN	660	660	258	394	11	11	3	4	0	0	0	0
OBION	1	1	0	0	3	3	2	3	969	969	447	748
OVERTON	1	1	1	1	670	670	262	487	1	1	1	0
PERRY	0	0	0	0	266	266	121	203	5	5	2	0
PICKETT	0	0	0	0	114	114	63	91	0	0	0	0
POLK	324	324	86	142	0	0	0	0	0	0	0	0
PUTNAM	21	21	9	10	3,084	3,084	1,528	2,443	2	2	0	0
RHEA	979	979	298	530	20	20	1	3	0	0	0	0
ROANE	1,850	1,850	715	1,187	36	36	9	11	0	0	0	0
ROBERTSON	2	2	0	0	1,616	1,616	886	1,339	1	1	0	0
RUTHERFORD	11	11	3	9	5,091	5,091	1,886	3,423	5	5	2	4
SCOTT	544	544	255	511	3	3	2	1	0	0	0	0
SEQUATCHIE	340	340	137	219	2	2	1	5	0	0	0	0
SEVIER	2,328	2,328	811	1,351	4	4	3	3	0	0	0	0
SHELBY	6	6	0	2	59	59	15	18	8,030	8,030	2,564	4,965
SMITH	1	1	1	0	580	580	214	326	0	0	0	0
STEWART	0	0	0	0	344	344	188	281	9	9	2	0
SULLIVAN	3,372	3,372	1,214	2,063	7	7	4	0	1	1	0	0
SUMNER	7	7	7	2	1,986	1,986	867	1,345	2	2	1	1
TIPTON	0	0	0	0	2	2	0	0	1,670	1,670	780	1,404
TROUSDALE	0	0	0	0	219	219	55	111	0	0	0	0
UNICOI	438	438	124	206	1	1	1	0	0	0	0	0
UNION	283	283	134	212	0	0	0	0	0	0	0	0
VAN BUREN	54	54	25	35	185	185	82	130	0	0	0	0
WARREN	13	13	6	12	928	928	384	591	0	0	0	0
WASHINGTON	3,934	3,934	1,673	2,508	4	4	1	3	1	1	0	1
WAYNE	0	0	0	0	345	345	172	271	14	14	4	4
WEAKLEY	3	3	1	0	7	7	5	3	1,583	1,583	639	1,091
WHITE	28	28	16	33	724	724	325	552	0	0	0	1
WILLIAMSON	4	4	1	0	2,247	2,247	958	1,539	5	5	2	2
WILSON	7	7	0	4	1,599	1,599	737	1,162	2	2	0	0
OTHER - UNKNOWN COUNTY	968	968	401	569	699	699	263	359	905	905	309	591

Time Period	Fact	East TN (Does Not Include PBM and Mental Health/EAP Vendors Data)			Middle TN (Does Not Include PBM and Mental Health/EAP Vendors Data)			West TN (Does Not Include PBM and Mental Health/EAP Vendors Data)		
		State Plan	Local Education Plan	Local Government Plan	State Plan	Local Education Plan	Local Government Plan	State Plan	Local Education Plan	Local Government Plan
		2012	Net Pay Med	\$183,419,437.22	\$169,716,890.29	\$24,097,975.67	\$233,889,228.18	\$135,110,858.36	\$32,559,623.76	\$113,124,321.46
	Net Pay PMPY Med	\$3,414.48	\$3,225.82	\$3,849.98	\$3,680.05	\$3,374.47	\$4,256.39	\$3,489.18	\$3,549.45	\$4,011.35
	Net Pay PMPY OP Med	\$2,464.16	\$2,425.97	\$2,755.70	\$2,507.16	\$2,339.65	\$2,777.44	\$2,465.74	\$2,508.89	\$2,727.79
	Net Pay PEPY Med	\$7,168.35	\$5,996.82	\$5,985.84	\$7,579.92	\$6,761.85	\$6,079.00	\$7,245.95	\$7,223.14	\$5,539.02
	Net Pay PEPY OP Med	\$5,173.24	\$4,509.90	\$4,284.49	\$5,164.08	\$4,688.24	\$3,966.76	\$5,120.58	\$5,105.59	\$3,766.63
	Members Avg Med	53,718	52,612	6,259	63,556	40,039	7,650	32,422	19,728	4,628.3
	Employees Avg Med	25,587	28,301	4,026	30,856	19,981	5,356	15,612	9,694	3,351.8
	Admits Acute	3,254	3,061	402	4,004	2,518	542	2,155	1,296	338
	Admits Per 1000 Acute	60.60	58.20	64.20	63.00	62.90	70.90	66.50	65.70	73.00
	Patients Admit Acute	2,603	2,559	336	3,171	2,122	434	1,670	1,047	268
	Days LOS Admit Acute	4.60	4.00	3.80	4.40	3.60	4.30	4.90	4.20	4.70
	Visits ER Admit	1,421	1,072	188	1,831	859	232	1,074	576	164
	Visits Office Med	425,301	441,463	48,503	491,579	321,282	60,179	231,745	152,870	34,998
	Visits Per Pat Office Med	8.36	8.67	7.92	8.22	8.29	8.10	7.78	7.97	7.56
2013	Net Pay Med	\$184,810,732.32	\$175,932,364.69	\$25,351,271.31	\$245,178,258.65	\$130,166,793.26	\$31,452,667.33	\$117,922,829.37	\$66,072,243.83	\$17,225,288.68
	Net Pay PMPY Med	\$3,401.88	\$3,308.00	\$4,026.09	\$3,854.36	\$3,217.44	\$4,014.64	\$3,658.10	\$3,295.77	\$3,728.01
	Net Pay PMPY OP Med	\$2,409.45	\$2,380.58	\$2,718.25	\$2,576.48	\$2,277.18	\$2,693.02	\$2,503.28	\$2,351.45	\$2,604.91
	Net Pay PEPY Med	\$7,178.74	\$6,207.57	\$6,275.33	\$7,971.81	\$6,491.84	\$5,753.71	\$7,616.20	\$6,769.81	\$5,137.28
	Net Pay PEPY OP Med	\$5,084.49	\$4,467.24	\$4,236.85	\$5,328.84	\$4,594.66	\$3,859.60	\$5,211.85	\$4,830.09	\$3,589.62
	Members Avg Med	54,326	53,184	6,297	63,611	40,457	7,835	32,236	20,048	4,620.5
	Employees Avg Med	25,744	28,342	4,040	30,756	20,051	5,467	15,483	9,760	3,353.0
	Admits Acute	3,132	3,101	425	3,974	2,300	485	2,072	1,210	308
	Admits Per 1000 Acute	57.70	58.30	67.50	62.50	56.90	61.90	64.30	60.40	66.70
	Patients Admit Acute	2,497	2,585	334	3,200	1,966	408	1,604	1,000	240
	Days LOS Admit Acute	4.60	4.10	4.40	4.20	3.60	4.00	4.80	4.50	4.10
	Visits ER Admit	1,416	1,107	221	1,786	726	191	1,083	527	166
	Visits Office Med	425,569	442,595	50,429	497,545	323,171	60,502	233,948	151,369	35,401
	Visits Per Pat Office Med	8.25	8.60	8.30	8.25	8.28	7.93	7.76	7.75	7.75
Jan-Oct 2014	Net Pay Med	\$151,288,846.84	\$143,549,464.34	\$18,309,596.50	\$203,220,908.62	\$100,302,508.00	\$27,992,226.90	\$101,544,074.19	\$55,867,905.71	\$14,287,169.76
	Net Pay PMPY Med	\$3,314.33	\$3,211.70	\$3,478.49	\$3,787.61	\$3,322.25	\$4,217.76	\$3,764.07	\$3,290.61	\$3,652.37
	Net Pay PMPY OP Med	\$2,398.70	\$2,389.88	\$2,530.15	\$2,568.81	\$2,329.97	\$2,882.95	\$2,510.87	\$2,335.63	\$2,624.50
	Net Pay PEPY Med	\$7,051.59	\$6,083.70	\$5,432.04	\$7,881.44	\$6,508.89	\$6,034.11	\$7,882.22	\$6,819.88	\$5,054.27
	Net Pay PEPY OP Med	\$5,103.49	\$4,526.99	\$3,951.11	\$5,345.30	\$4,564.84	\$4,124.48	\$5,257.94	\$4,840.67	\$3,631.87
	Members Avg Med	54,776	53,635	6,316	64,385	36,229	7,964	32,373	20,374	4,694.1
	Employees Avg Med	25,746	28,315	4,045	30,942	18,492	5,567	15,459	9,830	3,392.1
	Admits Acute	2,617	2,265	320	3,157	1,647	466	1,806	962	241
	Admits Per 1000 Acute	57.30	50.70	60.80	58.80	54.60	70.20	67.00	56.70	61.60
	Patients Admit Acute	2,155	1,946	246	2,561	1,411	369	1,384	839	195
	Days LOS Admit Acute	4.30	3.90	4.50	4.20	3.90	4.00	4.80	3.90	3.90
	Visits ER Admit	1,164	815	172	1,379	556	217	933	387	117
	Visits Office Med	358,302	371,182	40,538	417,994	235,511	50,182	197,269	127,960	29,230
	Visits Per Pat Office Med	7.12	7.38	6.93	7.13	6.99	6.70	6.77	6.74	6.60

**Optum™GeoAccess® GeoNetworks®
Provider & Facility Network Accessibility Analysis
RFP # 31786-00125
Data Requirements & File Layouts**

The State would like to know the potential of your organization's provider network to service the accessibility needs of its members who choose to enroll in the Public Sector's Health Plan. To measure that potential, this RFP requires each Proposer to submit a GeoNetworks® Provider Network Accessibility Analysis. Each network's relative potential will be measured by 1) the number of providers in the network and practicing; and 2) the average distance to providers for all Public Sector plan members within the pool of possible enrollees.

Data Items

To analyze the accessibility of Proposers' provider network for the State's population, the GeoNetworks® program requires both an employee data file and a provider data file. Tennessee employee data, listed with tallies by zip code are included in a file accompanying the RFP. The file is in Microsoft Excel format, and has also been provided to GeoAccess. Your provider files must contain the following:

- Provider Name (Last Name, First Name)
- Street Address – NOTE: For Network Providers who have more than one office location, the file should contain a distinct record for each office address.
- City
- State
- Five digit Zip Code
- Specialty Code – please include the coding scheme used
- Accepting/Not Accepting Patients Practice Indicator (A=Accepting, N=Not Accepting)

Data Format

If you intend to have GeoAccess conduct this analysis, you must submit your data to GeoAccess in one of the following formats: dBase, Access, Text (Fixed Width or Delimited) or Excel, on 3 ½ inch diskettes, or sent electronically.

Regardless of your preferred format, you may refer analysis-specific questions to Shawn Kearn at Optum™GeoAccess@GeoNetworks®. He can be reached at 801-982-4593; his email address is Shawn.Kearn@Optum.com. For technical support on how to utilize the software the software team can be contacted at support@ingenix.com.

Standards and Specifications

The standards and specifications listed are to be followed by all proposers. This will enable the State to compare, on a consistent basis, the accessibility of each Proposer's provider network. It is critical that each analysis meet the following data standards and report specifications.

A. Analysis Requirements

1. Use the GeoNetworks managed care accessibility analysis system, version 8.5 or greater with system data 9.4 installed. If you do not have the GeoNetworks system, call Shawn Kearn at Optum, to receive a quote for them to perform the analyses for you.
2. Use the most current system data – released four times per year.

B. Data Standards

1. Use all employee zip codes data contained in **APPENDIX 7.3 - TN Zip Code Counts**, to analyze your network relative to the State of Tennessee member population.
2. Your Network Provider addresses should be geocoded at the address level. For any Network Provider's address that cannot be exactly geocoded, the address should be geocoded using a technique which takes into account population density, such as the Representative GeoCoding

used by GeoAccess. Placing providers at zip code centroids or randomly within zip codes is **not permissible**. Distance is to be calculated based on Estimated Driving Distance, not on an “as-the-crow-flies” distance.

3. If more than one provider is located at the same address, all providers at that address should have the same geographic coordinates.
4. Providers should be classified based on their primary specialty.
5. Analyses should include all providers in your network which are delivering services **within the Proposed specific service area only**. Include only providers currently accepting new patients.
6. Providers who are currently contracted, but will not be on January 1, 2016, shall not be included in your analysis.

C. Report Specifications

1. Prepare a network accessibility analysis for the entire State. The report should closely resemble the Sample Analysis contained in **APPENDIX 7.9 - Sample GeoAccess®GeoNetworks® Analysis Report** and should include:
 - a title page;
 - a table of contents,
 - a complete set of reports for EACH provider type in each location category listed below (#2), and as described in the table at the bottom of this page; and
 - a “GeoAccess®GeoNetworks® Report” which details the specifications utilized to conduct the analysis (Note: this report is not included in the Sample, but is a standard product of the analysis).
2. Conduct a separate independent analysis for urban, suburban, and rural employee access to providers, with an access standard as shown in the box below.

Provider Group - Urban	Required Access Standard
Primary Care Physicians	2 physicians within 10 miles
Obstetricians/Gynecologists	1 physician within 10 miles
Pediatricians	1 physician within 10 miles
Cardiologists	1 physician within 15 miles
Endocrinologists	1 physician within 15 miles
Acute Care Hospitals	1 facility within 20 miles

Provider Group - Suburban	Required Access Standard
Primary Care Physicians	2 physicians within 15 miles
Obstetricians/Gynecologists	1 physician within 15 miles
Pediatricians	1 physician within 15 miles
Cardiologists	2 physicians within 20 miles
Endocrinologists	2 physicians within 20 miles
Acute Care Hospitals	1 facility within 25 miles

Provider Group - Rural	Required Access Standard
Primary Care Physicians	2 physicians within 25 miles
Pediatricians	1 physician within 20 miles
Endocrinologists	1 physician within 20 miles
Obstetricians/Gynecologists	1 physician within 25 miles

3. Analyses are to be conducted on provider groups and facilities **within the proposed specific service area only**.

4. Mileage should be calculated on an estimated driving distance basis.
5. Analyses (one each for: PCPs, Obstetricians/gynecologists, Pediatricians, Cardiologists, and Hospitals) must include the following pages (see Appendix 7.9, GeoNetworks®GeoAccess® Sample Report):

Page	Content/Display
Cover	Report title, Proposing organization's name, Date
1	Accessibility Summary (for employees with desired access): Detail the required <i>Accessibility analysis specifications, Average Distance to a Choice of Providers for Employees with Desired Access</i> , and <i>Key Geographic Areas</i> .
2	Accessibility Summary (for employees without desired access): Detail the required <i>Accessibility analysis specifications, Average Distance to a Choice of Providers for Employees without Desired Access</i> , and <i>Key Geographic Areas</i> .
3	Access Standard Comparison – include the following: <ul style="list-style-type: none"> • indicate by graph the percentage of ALL employees having access to one, two, three, four, and five providers for distances up to <u>40 miles</u>, at intervals of five miles. • indicate by table the average distance to a choice of one, two, three, four, and five providers, for <u>ALL</u> employees.
4	Zip codes not meeting the access standard: Report the accessibility detail of all employees without desired access at the zip code level. Sort by city and zip code, and use the columns and sub-columns as shown on the Sample page. Note: This report is not included with the Sample Analysis, but is a standard listing resulting from the analysis.
5	GeoAccess®GeoNetworks® Report: This is a summary page detailing, among other things, the report creation date, the software version, analysis inputs, and calculation method.

***NOTE: The sample report included in the RFP, and referenced above includes just one set of pages – for PCPs only. Your report analysis will include a minimum of five pages for EACH provider type in each location category: PCP, Obstetricians/Gynecologists, Pediatricians, Cardiologists, Endocrinologists, and Acute Care Hospitals.**

6. **Checks for accuracy:** Proposers are responsible for ensuring their GeoNetworks®GeoAccess® Analyses are accurate. The following items should be reviewed for accuracy:
 - a. Title Page:
 - Company name should appear on the GeoAccess® Analysis title page.
 - The date of the report should appear on the GeoAccess® Analysis title page.
 - b. Accessibility Summary – Accessibility analysis specifications:
 - Provider Groups –
 1. Total for PCPs shall include only Doctors of Internal Medicine, General Practitioners, and Family Practitioners. Pediatricians **SHOULD NOT** be included in this group.
 2. Total for Pediatricians shall NOT include Pediatric specialists.
 3. Total for Cardiologists shall NOT include Pediatric Cardiologists.
 4. Total for Endocrinologists shall NOT include Pediatric Endocrinologists.

5. Hospitals shall include only licensed free-standing, full service Acute Care Hospitals.

- Employee Group – The total number of State employees MUST MATCH EXACTLY the number contained in **Appendix 7.3 – Zip Code Counts**
- Access Standard – The GeoNetworks Analysis report MUST MATCH EXACTLY standard required by the State (see page 2 of these instructions)

State of Tennessee

Provider and Facility Network Accessibility Analysis

(Date)

A report on the accessibility of the (Proposing Organization's Name) network for the employees of the State of Tennessee

(Company Name) Network – State of Tennessee

Table of Contents

Accessibility analysis of the Network for PCPs (Including Internal Medicine, General and Family Practitioners)	Page #
Accessibility analysis of the Network for Obstetricians/Gynecologists	Page #
Accessibility analysis of the Network of Pediatricians	Page #
Accessibility analysis of the Network of Cardiologists	Page #
Accessibility analysis of the Network of Endocrinologists	Page #
Accessibility analysis of the Network of Acute Care Hospitals	Page #

(Company Name) Network – State of Tennessee

Accessibility summary (for employees WITH desired access)

Accessibility analysis specifications	
Provider Group:	Primary Care Practitioners (Internal Medicine, General and Family Practitioners) (##) providers at (##) locations (based on ## records)
Employee Group:	All Employees (##) employees
Access Standard:	Urban: 2 Physicians within 10 miles estimated driving distance, or Suburban: 2 Physicians within 15 miles estimated driving distance, or Rural: 2 Physicians within 25 miles estimated driving distance
Employees with desired access:	(##) (Percent number %)

Average distance to choice of provider for employees with desired access					
Number of providers	1	2	3	4	5
Miles		12.1	14.3	16.6	19.0

Key geographic areas				
County	Total number of employees	Employees with desired access		
		Number	Percent	Average distance to 1 provider
Knox, TN	15,436	15,436	100	4.0
Davidson, TN	12,878	12,878	100	4.4
Shelby, TN	9,858	9,858	100	4.6
Rutherford, TN	4,396	4,396	100	4.3
Hamilton, TN	3,926	3,926	100	4.4
Washington, TN	3,725	3,725	100	5.6

(Company Name) Network – State of Tennessee

Accessibility summary (for employees WITHOUT desired access)

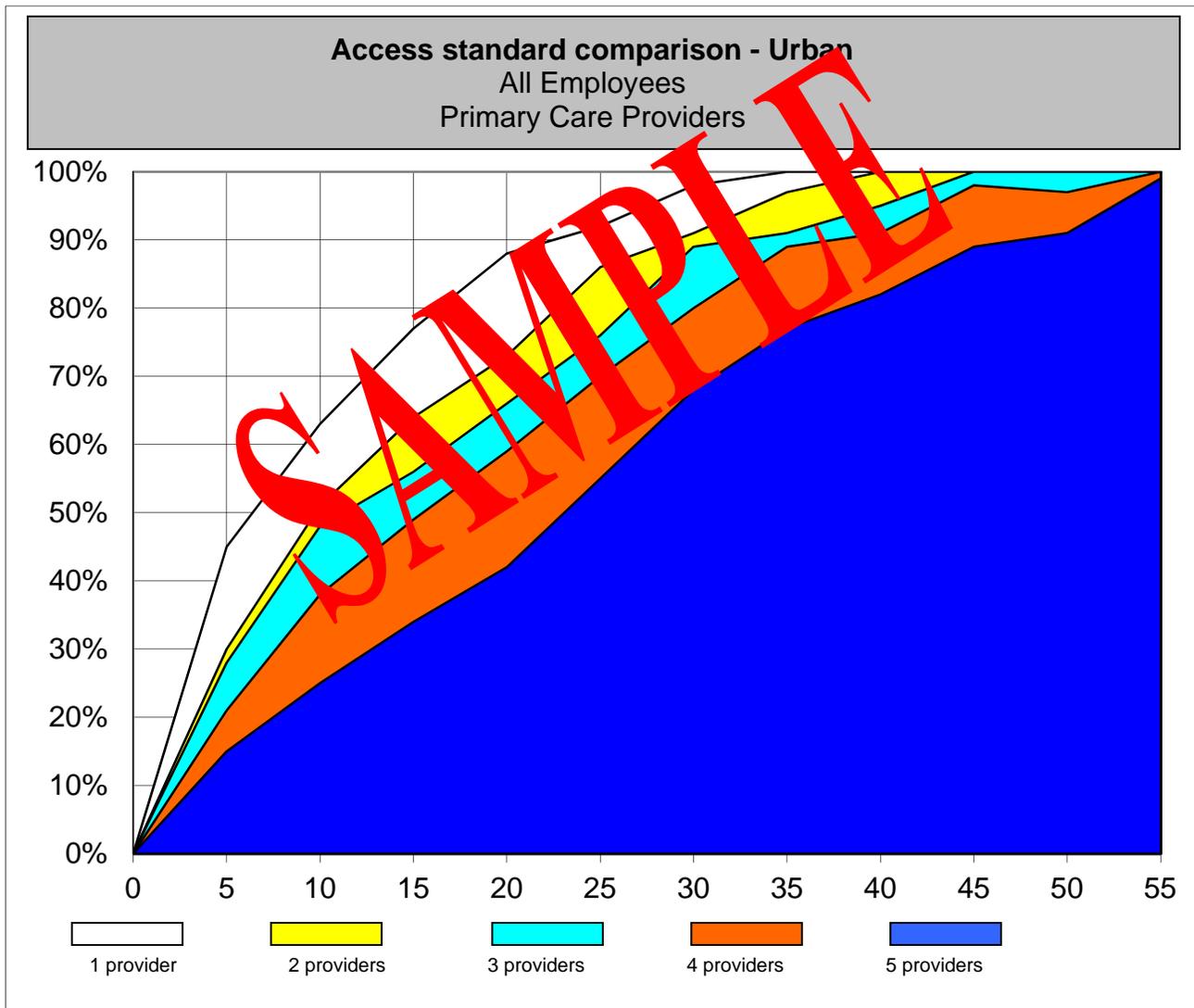
Accessibility analysis specifications - Urban	
Provider Group:	Primary Care Practitioners (Internal Medicine, General and Family Practitioners) (##) providers at (##) locations (based on ## records)
Employee Group:	All Employees (##) employees
Access Standard:	2 physicians within 10 miles
Employees without desired access:	(##) (Percent number %)

Average distance to nearest provider for employees with desired access					
Number of providers	1	2	3	4	5
Miles	34.5	40.0	41.7	44.1	45.6

Key geographic areas				
County	Total number of employees	Employees without desired access		
		Number	Percent	Average distance to 1 provider
LAWRENCE, TN	1370	1010	74	36.4
HARDEMAN, TN	1222	878	72	32.9
HARDIN, TN	814	696	86	33.0
WAYNE, TN	476	350	74	40.4
DECATUR, TN	314	293	93	36.1
FAYETTE, TN	1139	280	25	31.4
PERRY, TN	264	203	77	34.1
RHEA, TN	1010	197	20	31.3
HENDERSON, TN	803	169	21	37.0
CARROLL, TN	983	83	8	31.1

(Company Name) Network – State of Tennessee

Access standard comparison



Average distance to a choice of PCPs					
Number of providers	1	2	3	4	5
Miles	9.5	13.2	18.7	23.2	26.9

GeoAccess®GeoNetworks® Report drive:\name\andfile\location.rpt	
Summary Information:	
Date Created: (date)	Version: x.x
Author:	
Company: State of Tennessee	
Network: (Proposing company's name)	
Notes:	
Tables:	
Employee Tables: (filename representing State Employees) Records: #### (filename representing Local Education Employees) (filename representing Local Court Employees)	Provider Tables: (filename representing Respondents' network data) Records: ####
Calculations:	
NO NEW CALCULATIONS NEEDED	
Calculation method: Estimated driving distance Capacity option: Unlimited	
Printing:	
Started at: (time – date)	Elapsed time: ## minutes, ##seconds
Completed at: (time – date)	
Pages printed: (## pages of ## pages)	



DESCRIPTION/GENERAL INFORMATION

This interface is designed to produce a Medical claims file for plan participants administered through **<Data Supplier>**.

The data will be provided in a fixed-record length, ASCII file format. The data request consists of two layouts/records; A Medical Detail Record and a Trailer Record.

METHOD OF SUBMISSION

[To be determined] Truven Health Analytics supports a number of file submission options including: FTP, Web Submission, as well as physical media.

FREQUENCY OF SUBMISSION

The data will be submitted to Truven Health Analytics on a **<monthly/quarterly>** basis.

TIMING OF SUBMISSION

<Monthly/Quarterly> files should be submitted on or before the 15th of the month following the close of each **<month/quarter>**.

Data Type: Medical Claims / Encounter Records

Definitions:

- **Fee-for-service claims** – Claims records for services that result in direct payment to providers on a service-specific basis.
- **Encounter records** – Utilization records for services provided under capitation arrangements (i.e., plans in which a provider is paid based on the number of enrollees rather than the services rendered.) These records enable documentation of all services provided regardless of whether or not direct payment was made to the provider.
- **Facility Data** – Facility data includes all services rendered by an inpatient or outpatient facility. The basis for the requirements of facility data is the information found on the standard UB-04 claim form.
- **Professional Data** – Professional data includes all services rendered by a physician or other professional provider, including dental, vision and hearing. The basis for the requirements of professional data is the information found on the standard CMS-1500 claim form.
- **Fee-for-Service Equivalents** – Financial amounts for services rendered under a capitated arrangement found within encounter records.

Items for discussion

General

- If both fee-for-service claims and encounter records are included on the data file, Truven Health will rely on the data supplier to explain how to differentiate them.
- Truven Health prefers to receive the facility, professional and capitation data (if applicable) in one file. We will rely on the data supplier to explain how to differentiate facility, professional and capitation services in their data.
- If encounter records contain fee-for-service equivalents, it is essential for Truven Health to understand which fields contain these amounts.
- Financial fields should be populated at the service line level, not at the claim level.
- Truven Health will need to understand the circumstances under which claims are not paid on a line item basis. For example, situations where claims are paid on a per diem basis or paid based on a DRG.

- If the managed care program includes a risk-sharing arrangement with providers such that a portion of the approved payment amount is withheld from the provider payment and placed in a risk-sharing pool for later distribution, then the withhold amount should be recorded as a separate field and also included in the Charge Submitted, Allowed Amount and Net Payment fields.

Provider

Truven Health requires unique provider identifiers and associated names. Truven Health would like both the identifier and the name to be specific to each provider, rather than group level information. TAXID is preferred for the identifier.

- If providers within group practices use a single TAXID, Truven Health would prefer an additional qualifier that would make each identifier and name unique.
- If only the group name is available with the associated TIN, and a qualifier is not available, Truven Health prefers another identifier for professional claims and the TAXID for the facility claims. NPI is preferred for the alternate identifier. In this case the TAXID is still requested in addition to the NPI or alternate identifier.

Example 1

When providers in group practices use the same TAXID, a qualifier is needed to insure unique provider names.

Claim ID	TAXID	Qualifier	Provider Name	Prov Type	Svc Cnt	Net Pay
11111	121212121	2222	Dr. Brown	25	2	2000.00
22222	121212121	3333	Dr. Smith	35	1	100.00

Example 2

The following is an example of what is **not** desired.

Claim ID	TAXID	Provider Name	Prov Type	Svc Cnt	Net Pay
11111	121212121	Dr. Brown	25	2	2000.00
22222	121212121	Dr. Smith	35	1	100.00
33333	232323232	XYZ Pediatrics	25	1	125.00
44444	232323232	XYZ Pediatrics	35	1	110.00

Example 3

When only the groups name is available with TAXID, NPI is requested in addition to TAXID.

Professional

Claim ID	TAXID	Group Name	NPI	Provider Name	Prov Type	Svc Cnt	Net Pay
11111	121212121	XYZ Pediatrics	2222	Dr. Brown	25	2	2000.00
22222	121212121	XYZ Pediatrics	3333	Dr. Smith	35	1	100.00

Facility

Claim ID	TAXID	NPI	Provider Name	Prov Type	Rev Code	Net Pay
11111	343434343	2222	University Hospital	25	110	2000.00
22222	454545454	3333	University Children's Hospital	35	120	100.00

Financial Fields

Truven Health defines the relationship among financial fields as follows:

- Charge Submitted
- Not Covered Amount*
- = Charge Covered*
- Discount Amount
- = Allowed Amount
- Coinsurance
- Copayment
- Deductible
- Penalty/Sanction Amount*
- Third Party Amount
- = **Net Payment**

*not required in standard data extract (desirable if available)

Corrections to paid claims

Data suppliers generally use either Void/Replacement or Adjustment records to make corrections to paid claims. Truven Health defines these as follows:

Void/Replacement

A void is a claim that reverses or backs out a previously paid one. All financials and quantities are negated on the void record. A replacement record that contains the corrected information generally follows it.

The original, void and replacement need not appear in the same file.

Example: After adjudication, a paid claim with a \$25 Copay and \$50 Net Pay, a correction was necessary. The correction contains a \$10 Copay and \$65 Net Pay.

Record Type	Service Count	Charge Submitted	Copay	Deductible	Net Payment
Original	1	75.00	25.00	0.00	50.00
Void	-1	-75.00	-25.00	0.00	-50.00
Replacement	1	75.00	10.00	0.00	65.00

Adjustments

A financial adjustment is a claim line where one or more of the financial fields display the difference between the original amount and the final amount. Any financial not being adjusted should be zero. All quantities should be zero on the adjustment as well.

The original and adjustment need not appear in the same file.

Example: After a claim was adjudicated with a \$25 Copay and \$50 Net Pay, it was discovered that there should have been a \$10 Copay and \$65 Net Pay.

Record Type	Service Count	Charge Submitted	Copay	Deductible	Net Payment
Original	1	75.00	25.00	0.00	50.00
Adjustment	0	0	-15.00	0.00	15.00

Facility Record Content

- The standard UB-04 claim form contains both information that pertains to the entire claim and single service/procedure within the claim.
- Each record in the data file should represent one service (detail) line.
- All financials and quantities on each record should pertain to that service only (as opposed to the entire claim).
- The repeating of non-quantitative claim-level information (e.g., Claim ID, Provider ID, Provider Type, etc.) on each record is necessary.

Example: One facility claim with three service lines:

Claim-Level Information			Service-Level Detail			
Claim ID	Prov ID	Prov Type	Line Nbr	Rev Cd	Svc Cnt	Net Pay
11111	121212121	25	1	120	2	2000.00
11111	121212121	25	2	250	1	100.00
11111	121212121	25	3	720	10	1532.00

Professional Record Content

- Truven Health does not store separate header/claim-level and detail/service-level information for professional claims. Truven Health requires the following:
- Each record in the data file should represent one service (detail) line.
- All financials and quantities on each record should pertain to that service only (as opposed to the entire claim.)
- The repeating of non-quantitative claim-level information (e.g., Claim ID, Provider ID, Provider Type, etc.) on each record is necessary.

Example: One professional claim with two service lines:

Claim-Level Information			Service-Level Detail			
Claim ID	Prov ID	Prov Type	Line Nbr	Proc Cd	Svc Cnt	Net Pay
13331	621262121	51	1	99201	1	100.00
13331	621262121	51	2	99175	1	150.00

Denied Claims

Fully denied claims should be removed from the extract of claims prior to submission, while partially denied claims should be included. Truven Health defines denied claims as follows:

- Fully denied claim - The entire claim has been denied (typical reasons include an ineligible member, an ineligible provider, or a duplicate claims).
- Partially denied claim – The claim contains one or more service lines that are denied, but some that are paid. All service lines should be included on the file.

Data Type: Capitation Data

Definition

Capitation data contains information regarding payments made to a physician, facility or other provider for a pre-determined set of services, regardless if the services are rendered to the enrollee. When services are rendered, an encounter record will be found in the medical claims data.

Items for Discussion

- Person-level information is preferred; such as, one record contains payment information per person per month
- Provider detail information is also preferred

DATA FORMATTING

Character Fields

- Includes A - Z (lower or upper case), 0 – 9, and spaces
- Left justified, right blank/space filled
- Unrecorded or missing values in character fields are blank/spaces

Numeric Fields

- All numeric fields should be right-justified and left zero-filled.
- Unrecorded or missing values in numeric fields should be set to zero.

Financial Fields

- All financial fields should be right-justified and left zero-filled.
- Truven Health prefers to receive both dollars and cents, with an implied decimal point before the last two digits in the data. For example, the data string “1234567” would represent \$12,345.67. Please do not include an actual decimal point in the data.
- Negative signs should be the leading value in the first position. For example “-1234567” would represent -\$12,345.67.
- Unrecorded or missing values in numeric fields should be zero (000 to accommodate the 2-digit implied decimal) and left zero-filled.

Invalid Characters

Please note that the following characters should not be included in the data or the descriptions in the data dictionary.

*
!
?
%
_ (under score)
, (comma)

Medical Record

Field Number	Field Name	Start	End	Length	Type	Data Element Description	Data Supplier Instructions/Notes
1	Adjustment Type Code	1	1	1	Character	Client-specific code for the claim adjustment type	Adjustment Type values will be identified in the Data Dictionary .
2	Allowed Amount	2	11	10	Numeric	The maximum amount allowed by the plan for payment.	Format 9(8)v99 (2 – digit, implied decimal) On facility records, this field must be at the service/detail level as opposed to the header/claim level.
3	Bill Type Code UB	12	15	4	Character	The UB-04 standard code for the billing type, indicating type of facility, bill classification, and frequency of bill. Length expanded from 3 to 4 for future use.	Bill Type values will be identified in the Data Dictionary .
4	Capitated Service Indicator	16	16	1	Character	An indicator that this service (encounter record) was capitated	Applicable field values are “Y” for Capitated services and “N” for non-cap services.
5	Charge Submitted	17	26	10	Numeric	The submitted or billed charge amount	Format 9(8)v99 (2 – digit, implied decimal) On facility records, this field must be at the service/detail level as opposed to the header/claim level.
6	Claim ID	27	41	15	Character	The client-specific identifier of the claim.	

Field Number	Field Name	Start	End	Length	Type	Data Element Description	Data Supplier Instructions/Notes
7	Claim Type Code	42	43	2	Numeric	Client-specific code for the type of claim	Claim Type Codes will be identified in the Data Dictionary .
8	Co-Insurance	44	53	10	Numeric	The coinsurance paid by the subscriber as specified in the plan provision.	Format 9(8)v99 (2 – digit, implied decimal) On facility records, this field must be at the service/detail level as opposed to the header/claim level.
9	Copayment	54	63	10	Numeric	The copayment paid by the subscriber as specified in the plan provision.	Format 9(8)v99 (2 – digit, implied decimal) On facility records, this field must be at the service/detail level as opposed to the header/claim level.
10	Date of Birth	64	73	10	Date	The birth date of the person.	MM/DD/CCYY format The member's birth date is part of the Person ID key and is, therefore, critical to tagging claims to eligibility. The four-digit year is required for date of birth. The century cannot be accurately assigned based on a two-digit year.
11	Date of First Service	74	83	10	Date	The date of the first service reported on the claim or authorization record.	MM/DD/CCYY format
12	Date of Last Service	84	93	10	Date	The date of the last service reported on the claim or authorization record.	MM/DD/CCYY format
13	Date of Service Facility Detail	94	103	10	Date	The date of service for the facility detail record.	MM/DD/CCYY format
14	Date Paid	104	113	10	Date	The date the claim or data record was paid.	MM/DD/CCYY format This is the check date.
15	Days	114	119	6	Numeric	The number of inpatient days for the facility claim.	
16	Deductible	120	129	10	Numeric	The amount paid by the subscriber through the deductible arrangement of the plan.	Format 9(8)v99 (2 – digit, implied decimal) On facility records, this field must be at the service/detail level as opposed to the header/claim level.
17	Diagnosis Code Principal	130	137	8	Character	The first or principal diagnosis code for a service, claim or lab result. Length expanded from 5 to 8 for future use.	No decimal point.

Field Number	Field Name	Start	End	Length	Type	Data Element Description	Data Supplier Instructions/Notes
18	Diagnosis Code 2 UB	138	145	8	Character	A secondary diagnosis code for the facility claim. Length expanded from 5 to 8 for future use.	No decimal point.
19	Diagnosis Code 3 UB	146	153	8	Character	A secondary diagnosis code for the facility claim. Length expanded from 5 to 8 for future use.	No decimal point.
20	Diagnosis Code 4 UB	154	161	8	Character	A secondary diagnosis code for the facility claim. Length expanded from 5 to 8 for future use.	No decimal point.
21	Diagnosis Code 5 UB	162	169	8	Character	A secondary diagnosis code for the facility claim. Length expanded from 5 to 8 for future use.	No decimal point.
22	Diagnosis Code 6 UB	170	177	8	Character	A secondary diagnosis code for the facility claim. Length expanded from 5 to 8 for future use.	No decimal point.
23	Diagnosis Code 7 UB	178	185	8	Character	A secondary diagnosis code for the facility claim. Length expanded from 5 to 8 for future use.	No decimal point.
24	Diagnosis Code 8 UB	186	193	8	Character	A secondary diagnosis code for the facility claim. Length expanded from 5 to 8 for future use.	No decimal point.
25	Diagnosis Code 9 UB	194	201	8	Character	A secondary diagnosis code for the facility claim. Length expanded from 5 to 8 for future use.	No decimal point.
26	Diagnosis Code 10 UB	202	209	8	Character	A secondary diagnosis code for the facility claim. Length expanded from 5 to 8 for future use.	No decimal point.
27	Diagnosis Code 11 UB	210	217	8	Character	A secondary diagnosis code for the facility claim. Length expanded from 5 to 8 for future use.	No decimal point.
28	Diagnosis Code 12 UB	218	225	8	Character	A secondary diagnosis code for the facility claim. Length expanded from 5 to 8 for future use.	No decimal point.
29	Diagnosis Code 13 UB	226	233	8	Character	A secondary diagnosis code for the facility claim. Length expanded from 5 to 8 for future use.	No decimal point.

Field Number	Field Name	Start	End	Length	Type	Data Element Description	Data Supplier Instructions/Notes
30	Diagnosis Code 14 UB	234	241	8	Character	A secondary diagnosis code for the facility claim. Length expanded from 5 to 8 for future use.	No decimal point.
31	Diagnosis Code 15 UB	242	249	8	Character	A secondary diagnosis code for the facility claim. Length expanded from 5 to 8 for future use.	No decimal point.
32	Diagnosis Code 16 UB	250	257	8	Character	A secondary diagnosis code for the facility claim. Length expanded from 5 to 8 for future use.	No decimal point.
33	Diagnosis Code 17 UB	258	265	8	Character	A secondary diagnosis code for the facility claim. Length expanded from 5 to 8 for future use.	No decimal point.
34	Diagnosis Code 18 UB	266	273	8	Character	A secondary diagnosis code for the facility claim. Length expanded from 5 to 8 for future use.	No decimal point.
35	Diagnosis Code 19 UB	274	281	8	Character	A secondary diagnosis code for the facility claim. Length expanded from 5 to 8 for future use.	No decimal point.
36	Diagnosis Code 20 UB	282	289	8	Character	A secondary diagnosis code for the facility claim. Length expanded from 5 to 8 for future use.	No decimal point.
37	Diagnosis Code 21 UB	290	297	8	Character	A secondary diagnosis code for the facility claim. Length expanded from 5 to 8 for future use.	No decimal point.
38	Diagnosis Code 22 UB	298	305	8	Character	A secondary diagnosis code for the facility claim. Length expanded from 5 to 8 for future use.	No decimal point.
39	Diagnosis Code 23 UB	306	313	8	Character	A secondary diagnosis code for the facility claim. Length expanded from 5 to 8 for future use.	No decimal point.
40	Diagnosis Code 24 UB	314	321	8	Character	A secondary diagnosis code for the facility claim. Length expanded from 5 to 8 for future use.	No decimal point.
41	Diagnosis Code 25 UB	322	329	8	Character	A secondary diagnosis code for the facility claim. Length expanded from 5 to 8 for future use.	No decimal point.

Field Number	Field Name	Start	End	Length	Type	Data Element Description	Data Supplier Instructions/Notes
42	Discharge Status Code UB	330	331	2	Numeric	The UB-04 standard patient status code, indicating disposition at the time of billing.	
43	Discount	332	341	10	Numeric	The discount amount of the claim, applied to charges for any plan pricing reductions.	Format 9(8)v99 (2 – digit, implied decimal) On facility records, this field must be at the service/detail level as opposed to the header/claim level.
44	Family ID/Employee SSN	342	350	9	Character	The unique identifier (Social Security Number) for the subscriber (contract holder, employee) and their associated dependents.	The subscriber's social security number is part of the Person ID key and is, therefore, critical to tagging claims to eligibility.
45	Gender Code	351	351	1	Character	The member's gender code.	"M" or "F" The member's gender is part of the Person ID key and is, therefore, critical to tagging claims to eligibility.
46	Line Number	352	353	2	Numeric	The detail line number for the service on the claim	
47	Net Payment	354	363	10	Numeric	The actual check amount for the record	Format 9(8)v99 (2 – digit, implied decimal) On facility records, this field must be at the service/detail level as opposed to the header/claim level.
48	Network Paid Indicator	364	364	1	Character	An indicator of whether the claim was paid at in-network or out-of-network level	"Y" or "N"
49	Network Provider Indicator	365	365	1	Character	Indicates if the servicing provider participates in the network to which the patient belongs	"Y" or "N"
50	Ordering Provider ID	366	378	13	Character	The ID number of the provider who referred the patient or ordered the test or procedure.	The ID should be the physician's Federal Tax ID (TIN).
51	Ordering Provider Name	379	408	30	Character	The Name of the provider who referred the patient or ordered the test or procedure.	

Field Number	Field Name	Start	End	Length	Type	Data Element Description	Data Supplier Instructions/Notes
52	Ordering Provider Zip Code	409	413	5	Character	The zip code of the provider who referred the patient or ordered the test or procedure.	
53	PCP Responsibility Indicator	414	414	1	Character	An indicator signifying that the PCP is the physician considered responsible or accountable for this claim.	
54	Place of Service Code	415	416	2	Character	Client-specific code for the place of service.	Place of Service values will be identified in the Data Dictionary .
55	Procedure Code	417	423	7	Character	The procedure code for the service record. Length expanded from 5 to 7 for future use.	CPT/HCPCS codes.
56	Procedure Code UB Surg 1	424	430	7	Character	The primary surgical procedure code (1) on the facility claim. Length expanded from 5 to 7 for future use.	ICD-9 or 10 Surgical procedure codes.
57	Procedure Code UB Surg 2	431	437	7	Character	The secondary surgical procedure code on the facility claim. Length expanded from 5 to 7 for future use.	ICD-9 or 10 Surgical procedure codes.
58	Procedure Code UB Surg 3	438	444	7	Character	The secondary surgical procedure code on the facility claim. Length expanded from 5 to 7 for future use.	ICD-9 or 10 Surgical procedure codes.
59	Procedure Code UB Surg 4	445	451	7	Character	The secondary surgical procedure code on the facility claim. Length expanded from 5 to 7 for future use.	ICD-9 or 10 Surgical procedure codes.
60	Procedure Code UB Surg 5	452	458	7	Character	The secondary surgical procedure code on the facility claim. Length expanded from 5 to 7 for future use.	ICD-9 or 10 Surgical procedure codes.
61	Procedure Code UB Surg 6	459	465	7	Character	The secondary surgical procedure code on the facility claim. Length expanded from 5 to 7 for future use.	ICD-9 or 10 Surgical procedure codes.
62	Procedure Code UB Surg 7	466	472	7	Character	The secondary surgical procedure code on the facility claim. Length expanded from 5 to 7 for future use.	ICD-9 or 10 Surgical procedure codes.
63	Procedure Code UB Surg 8	473	479	7	Character	The secondary surgical procedure code on the facility claim. Length expanded from 5 to 7 for future use.	ICD-9 or 10 Surgical procedure codes.

Field Number	Field Name	Start	End	Length	Type	Data Element Description	Data Supplier Instructions/Notes
64	Procedure Code UB Surg 9	480	486	7	Character	The secondary surgical procedure code on the facility claim. Length expanded from 5 to 7 for future use.	ICD-9 or 10 Surgical procedure codes.
65	Procedure Code UB Surg 10	487	493	7	Character	The secondary surgical procedure code on the facility claim. Length expanded from 5 to 7 for future use.	ICD-9 or 10 Surgical procedure codes.
66	Procedure Code UB Surg 11	494	500	7	Character	The secondary surgical procedure code on the facility claim. Length expanded from 5 to 7 for future use.	ICD-9 or 10 Surgical procedure codes.
67	Procedure Code UB Surg 12	501	507	7	Character	The secondary surgical procedure code on the facility claim. Length expanded from 5 to 7 for future use.	ICD-9 or 10 Surgical procedure codes.
68	Procedure Code UB Surg 13	508	514	7	Character	The secondary surgical procedure code on the facility claim. Length expanded from 5 to 7 for future use.	ICD-9 or 10 Surgical procedure codes.
69	Procedure Code UB Surg 14	515	521	7	Character	The secondary surgical procedure code on the facility claim. Length expanded from 5 to 7 for future use.	ICD-9 or 10 Surgical procedure codes.
70	Procedure Code UB Surg 15	522	528	7	Character	The secondary surgical procedure code on the facility claim. Length expanded from 5 to 7 for future use.	ICD-9 or 10 Surgical procedure codes.
71	Procedure Code UB Surg 16	529	535	7	Character	The secondary surgical procedure code on the facility claim. Length expanded from 5 to 7 for future use.	ICD-9 or 10 Surgical procedure codes.
72	Procedure Code UB Surg 17	536	542	7	Character	The secondary surgical procedure code on the facility claim. Length expanded from 5 to 7 for future use.	ICD-9 or 10 Surgical procedure codes.
73	Procedure Code UB Surg 18	543	549	7	Character	The secondary surgical procedure code on the facility claim. Length expanded from 5 to 7 for future use.	ICD-9 or 10 Surgical procedure codes.
74	Procedure Code UB Surg 19	550	556	7	Character	The secondary surgical procedure code on the facility claim. Length expanded from 5 to 7 for future use.	ICD-9 or 10 Surgical procedure codes.
75	Procedure Code UB Surg 20	557	563	7	Character	The secondary surgical procedure code on the facility claim. Length expanded from 5 to 7 for future use.	ICD-9 or 10 Surgical procedure codes.

Field Number	Field Name	Start	End	Length	Type	Data Element Description	Data Supplier Instructions/Notes
76	Procedure Code UB Surg 21	564	570	7	Character	The secondary surgical procedure code on the facility claim. Length expanded from 5 to 7 for future use.	ICD-9 or 10 Surgical procedure codes.
77	Procedure Code UB Surg 22	571	577	7	Character	The secondary surgical procedure code on the facility claim. Length expanded from 5 to 7 for future use.	ICD-9 or 10 Surgical procedure codes.
78	Procedure Code UB Surg 23	578	584	7	Character	The secondary surgical procedure code on the facility claim. Length expanded from 5 to 7 for future use.	ICD-9 or 10 Surgical procedure codes.
79	Procedure Code UB Surg 24	585	591	7	Character	The secondary surgical procedure code on the facility claim. Length expanded from 5 to 7 for future use.	ICD-9 or 10 Surgical procedure codes.
80	Procedure Code UB Surg 25	592	598	7	Character	The secondary surgical procedure code on the facility claim. Length expanded from 5 to 7 for future use.	ICD-9 or 10 Surgical procedure codes.
81	Procedure Modifier Code 1	599	600	2	Character	The 2-character code of the first procedure code modifier on the professional claim	
82	Provider ID	601	613	13	Character	The unique identifier for the provider of service.	This must be the federal tax ID in order to use the standard hospital identifier lookup (UNIHOOSP).
83	TIN	614	622	9	Character	The federal tax ID of the provider.	Only needed if Provider ID is not the federal tax ID.
84	Provider Qualifier	623	632	10	Character	A qualifier to make Provider ID unique.	Only required if Provider ID is not unique.
85	Provider Type Code Claim	633	635	3	Numeric	Client-specific code for the provider type on the claim record	Provider Type codes are further defined in the Data Dictionary
86	Provider Zip Code	636	640	5	Numeric	The 5-digit zip code corresponding to the Provider ID	Provider Location zip code
87	Revenue Code UB	641	644	4	Numeric	The CMS standard revenue code from the facility claim	This field must be at the service/detail level.
88	Third Party Amount	645	654	10	Numeric	The amount saved due to integration of third party liability (Coordination of Benefits) by all third party payers (including Medicare).	Format 9(8)v99 (2 – digit, implied decimal) On facility records, this field must be at the service/detail level as opposed to the header/claim level.

Field Number	Field Name	Start	End	Length	Type	Data Element Description	Data Supplier Instructions/Notes
89	Units of Service	655	658	4	Numeric	Client-specific quantity of services or units	
90	Provider Name	659	688	30	Character	The description or name corresponding to the Provider ID.	The Provider Name should be specific to the provider and not a group name.
91	Financial Cost Amount	689	698	10	Numeric	The amount of payments contributing to total cost of coverage, but received as a standard claim.	Format 9(8)v99 (2–digit, implied decimal) Usually used for capitation payments.
92	Capitation Type Code	699	700	2	Numeric	Client-specific code for the type of capitation payment	
93	Funding Type Code	701	701	1	Character	Specifies whether the claim was paid under a fully or self-funded arrangement	“S” = Self-funded “F” = Fully-funded
94	Account Structure	702	709	8	Character	Client-specific code for the account structure of the plan that the member is enrolled in. This is usually a group number.	Additional fields may be added to the layout if there is more than one component of the account structure.
95	Provider NPI Number	710	719	10	Character	The National Provider ID number for the provider.	
96	Provider Address 1	720	769	50	Character	The current street address1 of the provider of service.	If the provider has multiple addresses, the primary address is preferred.
97	Provider Address 2	770	819	50	Character	The current street address2 of the provider of service.	If the provider has multiple addresses, the primary address is preferred.
98	HRA Amount	820	829	10	Numeric	The amount paid from the HRA as a result of this claim.	
99	HSA Amount	830	839	10	Numeric	The amount paid from the HSA as a result of this claim.	
100	Present on Admission Principal	840	840	1	Character	The principal POA code for the facility claim. Indicates whether the principal diagnosis was present on admission. Standard Values: 1 – Unreported/Not Used N – No, not present at admission U – Unknown W – Clinically Undetermined Y – Yes, present at admission	If standard values are not used, define in the Data Dictionary .

Field Number	Field Name	Start	End	Length	Type	Data Element Description	Data Supplier Instructions/Notes
101	Present on Admission 02	841	841	1	Character	A secondary POA code for the facility claim. Indicates whether the secondary diagnosis was present on admission. Standard Values listed in principal field.	If standard values are not used, define in the Data Dictionary .
102	Present on Admission 03	842	842	1	Character	A secondary POA code for the facility claim. Indicates whether the secondary diagnosis was present on admission. Standard Values listed in principal field.	If standard values are not used, define in the Data Dictionary .
103	Present on Admission 04	843	843	1	Character	A secondary POA code for the facility claim. Indicates whether the secondary diagnosis was present on admission. Standard Values listed in principal field.	If standard values are not used, define in the Data Dictionary .
104	Present on Admission 05	844	844	1	Character	A secondary POA code for the facility claim. Indicates whether the secondary diagnosis was present on admission. Standard Values listed in principal field.	If standard values are not used, define in the Data Dictionary .
105	Present on Admission 06	845	845	1	Character	A secondary POA code for the facility claim. Indicates whether the secondary diagnosis was present on admission. Standard Values listed in principal field.	If standard values are not used, define in the Data Dictionary .
106	Present on Admission 07	846	846	1	Character	A secondary POA code for the facility claim. Indicates whether the secondary diagnosis was present on admission. Standard Values listed in principal field.	If standard values are not used, define in the Data Dictionary .
107	Present on Admission 08	847	847	1	Character	A secondary POA code for the facility claim. Indicates whether the secondary diagnosis was present on admission. Standard Values listed in principal field.	If standard values are not used, define in the Data Dictionary .
108	Present on Admission 09	848	848	1	Character	A secondary POA code for the facility claim. Indicates whether the secondary diagnosis was present on admission. Standard Values listed in principal field.	If standard values are not used, define in the Data Dictionary .
109	Present on Admission 10	849	849	1	Character	A secondary POA code for the facility claim. Indicates whether the secondary diagnosis was present on admission. Standard Values listed in principal field.	If standard values are not used, define in the Data Dictionary .

Field Number	Field Name	Start	End	Length	Type	Data Element Description	Data Supplier Instructions/Notes
110	Present on Admission 11	850	850	1	Character	A secondary POA code for the facility claim. Indicates whether the secondary diagnosis was present on admission. Standard Values listed in principal field.	If standard values are not used, define in the Data Dictionary .
111	Present on Admission 12	851	851	1	Character	A secondary POA code for the facility claim. Indicates whether the secondary diagnosis was present on admission. Standard Values listed in principal field.	If standard values are not used, define in the Data Dictionary .
112	Present on Admission 13	852	852	1	Character	A secondary POA code for the facility claim. Indicates whether the secondary diagnosis was present on admission. Standard Values listed in principal field.	If standard values are not used, define in the Data Dictionary .
113	Present on Admission 14	853	853	1	Character	A secondary POA code for the facility claim. Indicates whether the secondary diagnosis was present on admission. Standard Values listed in principal field.	If standard values are not used, define in the Data Dictionary .
114	Present on Admission 15	854	854	1	Character	A secondary POA code for the facility claim. Indicates whether the secondary diagnosis was present on admission. Standard Values listed in principal field.	If standard values are not used, define in the Data Dictionary .
115	Present on Admission 16	855	855	1	Character	A secondary POA code for the facility claim. Indicates whether the secondary diagnosis was present on admission. Standard Values listed in principal field.	If standard values are not used, define in the Data Dictionary .
116	Present on Admission 17	856	856	1	Character	A secondary POA code for the facility claim. Indicates whether the secondary diagnosis was present on admission. Standard Values listed in principal field.	If standard values are not used, define in the Data Dictionary .
117	Present on Admission 18	857	857	1	Character	A secondary POA code for the facility claim. Indicates whether the secondary diagnosis was present on admission. Standard Values listed in principal field.	If standard values are not used, define in the Data Dictionary .
118	Present on Admission 19	858	858	1	Character	A secondary POA code for the facility claim. Indicates whether the secondary diagnosis was present on admission. Standard Values listed in principal field.	If standard values are not used, define in the Data Dictionary .

Field Number	Field Name	Start	End	Length	Type	Data Element Description	Data Supplier Instructions/Notes
119	Present on Admission 20	859	859	1	Character	A secondary POA code for the facility claim. Indicates whether the secondary diagnosis was present on admission. Standard Values listed in principal field.	If standard values are not used, define in the Data Dictionary .
120	Present on Admission 21	860	860	1	Character	A secondary POA code for the facility claim. Indicates whether the secondary diagnosis was present on admission. Standard Values listed in principal field.	If standard values are not used, define in the Data Dictionary .
121	Present on Admission 22	861	861	1	Character	A secondary POA code for the facility claim. Indicates whether the secondary diagnosis was present on admission. Standard Values listed in principal field.	If standard values are not used, define in the Data Dictionary .
122	Present on Admission 23	862	862	1	Character	A secondary POA code for the facility claim. Indicates whether the secondary diagnosis was present on admission. Standard Values listed in principal field.	If standard values are not used, define in the Data Dictionary .
123	Present on Admission 24	863	863	1	Character	A secondary POA code for the facility claim. Indicates whether the secondary diagnosis was present on admission. Standard Values listed in principal field.	If standard values are not used, define in the Data Dictionary .
124	Present on Admission 25	864	864	1	Character	A secondary POA code for the facility claim. Indicates whether the secondary diagnosis was present on admission. Standard Values listed in principal field.	If standard values are not used, define in the Data Dictionary .
125	DRG MS Payment Code	865	867	3	Numeric	The Diagnosis Related Group (MS-DRG) code under which the claim was paid.	
126	ICD Version	868	868	1	Character	The ICD version or qualifier code that identifies either ICD-9 (9) or ICD-10 (0) diagnosis and procedure codes on the facility claim.	If 0 and 9 not used, values defined in the Data Dictionary .
127	Tax Amount	869	878	10	Numeric	The amount charged by some states per medical claim.	Format 9(8)v99 (2 – digit, implied decimal)
128	Tax Type Code	879	879	1	Character	Data Supplier specific code identifying the state and/or type of tax.	Tax Type Codes will be identified in the Data Dictionary .

Field Number	Field Name	Start	End	Length	Type	Data Element Description	Data Supplier Instructions/Notes
129	Filler1	880	999	120	Character	Reserved for future use	Fill with blanks
130	Record Type	1000	1000	1	Character	Record Type Identifier	Hard Code 'D'

Medical Detail – Trailer Record

Field Number	Field Name	Start	End	Length	Type	Data Element Description	Data Supplier Instruction Notes
1	Data Start Date	1	10	10	Date	Data Start Date	MM/DD/CCYY format – i.e. 09/01/2011. This will represent the 1 st day of the month for which data is provided.
2	Data End Date	11	20	10	Date	Data End Date	MM/DD/CCYY format – i.e. 09/30/2011. This will represent the last day of the month for which data is provided.
3	Record Count	21	30	10	Numeric	Number of Records on File	The count of records provided in the data including the Trailer Record
4	Total Net Payments	31	44	14	Numeric	Total Net Payments on File	The sum of Net Payments provided on the file.
5	Filler	45	999	955	Character	Filler	Fill with Blanks
6	Record Type	1000	1000	1	Character	Record Type Identifier	Hard Code 'T'

<u>COUNTY</u>	<u>REGION</u>	<u>COUNTY</u>	<u>REGION</u>	<u>COUNTY</u>	<u>REGION</u>
Anderson	East	Hamilton	East	Morgan	East
Bedford	Middle	Hancock	East	Obion	West
Benton	West	Hardeman	West	Overton	Middle
Bledsoe	East	Harden	West	Perry	Middle
Blount	East	Hawkins	East	Pickett	Middle
Bradley	East	Haywood	West	Polk	East
Campbell	East	Henderon	West	Putnam	Middle
Cannon	Middle	Henry	West	Rhea	East
Carroll	West	Hickman	Middle	Roane	East
Carter	East	Houston	Middle	Robertson	Middle
Cheatham	Middle	Humphreys	Middle	Rutherford	Middle
Chester	West	Jackson	Middle	Scott	East
Claiborne	East	Jefferson	East	Sequatchie	East
Clay	Middle	Johnson	East	Sevier	East
Cocke	East	Knox	East	Shelby	West
Coffee	Middle	Lake	West	Smith	Middle
Crockett	West	Lauderdale	West	Stewart	Middle
Cumberland	Middle	Lawrence	Middle	Sullivan	East
Davidson	Middle	Lewis	Middle	Sumner	Middle
Decatur	West	Lincoln	Middle	Tipton	West
Dekalb	Middle	Loudon	East	Trousdale	Middle
Dickson	Middle	Macon	Middle	Unicoi	East
Dyer	West	Madison	West	Union	East
Fayette	West	Marion	East	Van Buren	Middle
Fentress	Middle	Marshall	Middle	Warren	Middle
Franklin	Middle	Maury	Middle	Washington	East
Gibson	West	McMinn	East	Wayne	Middle
Giles	Middle	McNairy	West	Weakley	West
Grainger	East	Meigs	East	White	Middle
Greene	East	Monroe	East	Williamson	Middle
Grundy	Middle	Montgomery	Middle	Wilson	Middle
Hamblen	East	Moore	Middle		

Appendix 7.4 Footnotes:

Data is based on the Advantage Suite System, not the Financial (Edison) System.

The aggregate total of the age groups will be lower than the sum of the individual groupings due to population movement from one age group to another. For example, an 18 year old will turn 19 during the year and be counted once among each age grouping, so twice as a total sum, but only once in the aggregate since it is one individual.

Appendix 7.5 Footnotes:

Data is based on the Advantage Suite System, not the Financial (Edison) System.

The aggregate total of the age groups will be lower than the sum of the individual groupings due to population movement from one age group to another. For example, an 18 year old will turn 19 during the year and be counted once among each age grouping, so twice as a total sum, but only once in the aggregate since it is one individual.

Appendix 7.6 Footnotes:

Data is based on the Advantage Suite System, not the Financial (Edison) System.

In the past, there have been issues with the determining Grand Division in the Advantage Suite System. This was because the Grand Division was determined by zip code in Advantage Suite. This has been changed to look at the individual member plans for Grand Division within Advantage Suite, which makes the dimension more accurate than it was in the past. However, the county zip assigned in Truven is still determined by residence of the person's zip. Thus, there may be members in a Middle TN County that are in the West Grand Division.

The county is based on the residence of the person. Other - Unknown County would include the person residence outside the state of Tennessee.

Appendix 7.7 Footnotes:

Data is based on the Advantage Suite System, not the Financial (Edison) System.

Data for 2014 incurred year is only through October 31, 2014.