

## Prompt Pay Compliance Summary for Processed Electronic Long Term Care and HCBS Claims

The HMO's contract with the TennCare Bureau include additional prompt pay claims processing requirements for the CHOICES program. The additional requirements apply to electronically submitted nursing facility claims and for HCBS claims for services other than PERS, assistive technology, minor home modifications, and pest control.

<b>TennCare Contractual Requirements Only</b>	<b>90%</b>	<b>99.5%</b>	
	14 Day	21 Day	
For the Month Ended	Clean Claims	Clean Claims	Compliance?

### AMERIGROUP Tennessee, Inc.

Region(s): All

1/31/2015	100%	100.0%	<b>YES</b>
2/28/2015	91%	99.3%	<b>NO</b>
3/31/2015	98%	98.7%	<b>NO</b>
4/30/2015	99%	99.7%	<b>YES</b>
5/31/2015	100%	99.7%	<b>YES</b>
6/30/2015	99%	99.2%	<b>NO</b>
7/31/2015	100%	99.9%	<b>YES</b>
8/31/2015	99%	99.7%	<b>YES</b>
9/30/2015	100%	99.9%	<b>YES</b>
10/31/2015	99%	99.7%	<b>YES</b>

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<b>TennCare Contractual Requirements Only</b>	<b>90%</b>	<b>99.5%</b>	
	14 Day	21 Day	
For the Month Ended	Clean Claims	Clean Claims	Compliance?

**UnitedHealthcare Plans of the River Valley, Inc.**

Region(s): All

1/31/2015	89%	97.1%	<b>NO</b>
2/28/2015	87%	95.5%	<b>NO</b>
3/31/2015	96%	99.7%	<b>NO</b>
4/30/2015	88%	97.4%	<b>NO</b>
5/31/2015	96%	99.3%	<b>NO</b>
6/30/2015	96%	99.5%	<b>YES</b>
7/31/2015	99%	99.8%	<b>YES</b>
8/31/2015	99%	99.9%	<b>YES</b>
9/30/2015	99%	99.8%	<b>YES</b>
10/31/2015	100%	100.0%	<b>YES</b>

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	14 Day	21 Day	
For the Month Ended	Clean Claims	Clean Claims	Compliance?

**Volunteer State Health Plan, Inc., d/b/a BlueCare**

Region(s): All

1/31/2015	100%	99.9%	<b>YES</b>
2/28/2015	100%	100.0%	<b>YES</b>
3/31/2015	100%	100.0%	<b>YES</b>
4/30/2015	100%	100.0%	<b>YES</b>
5/31/2015	100%	100.0%	<b>YES</b>
6/30/2015	100%	99.9%	<b>YES</b>
7/31/2015	99%	100.0%	<b>YES</b>
8/31/2015	100%	100.0%	<b>YES</b>
9/30/2015	100%	100.0%	<b>YES</b>
10/31/2015	100%	100.0%	<b>YES</b>

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	14 Day	21 Day	
For the Month Ended	Clean Claims	Clean Claims	Compliance?

**Volunteer State Health Plan, Inc., d/b/a TennCare Select**

Region(s): All

1/31/2015	100%	100.0%	<b>YES</b>	
2/28/2015	67%	100.0%	<b>NO</b>	However, only 3 claims processed for the month.
3/31/2015	100%	100.0%	<b>YES</b>	
4/30/2015	83%	100.0%	<b>NO</b>	However, only 6 claims processed for the month.
5/31/2015	80%	100.0%	<b>NO</b>	However, only 5 claims processed for the month.
6/30/2015	100%	100.0%	<b>YES</b>	
7/31/2015	80%	100.0%	<b>NO</b>	However, only 5 claims processed for the month.
8/31/2015	100%	100.0%	<b>YES</b>	
9/30/2015	100%	100.0%	<b>YES</b>	
10/31/2015	100%	100.0%	<b>YES</b>	